

File No. 170469

Committee Item No. 1
Board Item No. _____

COMMITTEE/BOARD OF SUPERVISORS
AGENDA PACKET CONTENTS LIST

Committee: Budget & Finance Committee

Date May 18, 2017

Board of Supervisors Meeting

Date _____

Cmte Board

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| <input type="checkbox"/> | <input type="checkbox"/> | Introduction Form |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Department/Agency Cover Letter and/or Report |
| <input type="checkbox"/> | <input type="checkbox"/> | MOU |
| <input type="checkbox"/> | <input type="checkbox"/> | Grant Information Form |
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| <input type="checkbox"/> | <input type="checkbox"/> | Contract/Agreement |
| <input type="checkbox"/> | <input type="checkbox"/> | Form 126 – Ethics Commission |
| <input type="checkbox"/> | <input type="checkbox"/> | Award Letter |
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Completed by: Linda Wong Date May 12, 2017
Completed by: Linda Wong Date _____

AMENDED IN COMMITTEE

5/11/17

FILE NO. 170469

ORDINANCE NO.

RO#17028
SA#9938-28

[Appropriation and De-Appropriation – Fund Balance and Expenditures of \$25,482,258 \$6,500,000 - Supporting Increased Overtime Expenditures - FY2016-2017]

Ordinance appropriating ~~\$300,000 Water Enterprise Fund Balance,~~ \$6,500,000 to overtime and de-appropriating \$25,482,258 \$6,500,000 from permanent salaries and training budget, fringe benefit expenses, and non-personnel services, and appropriating ~~\$25,482,258 to overtime in the Sheriff's Department, Department of Emergency Management, Fire Department, Public Health Department, Public Utilities Commission, and in the Police Department's~~ operating budgets in order to support the Department's projected increases in increased overtime expense as required per Ordinance No. 194-11 in FY2016-2017. This Ordinance requires a two-thirds vote of all members of the Board of Supervisors for approval of the ~~Department of Public Health and Police Department overtime appropriations.~~

Note: Additions are *single-underline italics Times New Roman*; deletions are *strikethrough italics Times New Roman*. Board amendment additions are double underlined. Board amendment deletions are ~~strikethrough normal~~.

Be it ordained by the People of the City and County of San Francisco:

Section 1. ~~The sources of funding outlined below are herein appropriated to reflect the projected sources of funding available for FY2016-2017.~~

Sources Appropriation

Fund	Index/Project Code	Subobject	Description	Amount
5W-AAA-AAA	470000	99999B	Fund-Balance	\$300,000

1 ~~SFWD OPERATING NON-~~

2 PROJ CONTROLLED

3 **Total SOURCES Appropriation**

\$300,000

4
5 Section 2. The uses of funding outlined below are herein appropriated to reflect the
6 projected uses of funding for FY2016-2017.

7
8 **Uses Appropriation**

Fund	Index/Project Code	Subobject	Description	Amount
5W AAA AAA	477302	01101	OVERTIME - MISC	\$300,000
11 SFWD OPERATING NON-				
12 PROJ CONTROLLED				
14 Total USES Appropriation				<u>\$300,000</u>

15
16 Section 31. The uses of funding outlined below are herein de-appropriated to reflect
17 the projected funding available for FY2016-2017.

18
19 **Uses De-Appropriation**

Fund	Index/Project Code	Subobject	Description	Amount
1G AGF AAA	062CJ5	00101	PERMANENT	(\$5,250,000)
22 GF - NON PROJECT			SALARIES MISC	
23 CONTROLLED				

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Fund	Index/Project Code	Subobject	Description	Amount
1G-AGF-AAA	062CJ5	00204	PERMANENT	(\$4,000,000)
GF-NON-PROJECT			SALARIES-	
CONTROLLED			UNIFORM	
1G-AGF-AAA	062CJ5	01309	RETIREMENT NON-	(\$1,300,000)
GF-NON-PROJECT			CITY (PERS)	
CONTROLLED				
1G-AGF-AAA	062CJ5	01574	HEALTH SERVICE-	(\$510,000)
GF-NON-PROJECT			CITY MATCH	
CONTROLLED				
Subtotal - Sheriff's				<u>(\$11,060,000)</u>
Department				
1G-AGF-AAA	770214	00404	PERMANENT	(\$654,860)
GF-NON-PROJECT			SALARIES-MISC	
CONTROLLED				
1G-AGF-AAA	770214	01304	RETIRE CITY MISC	(\$218,286)
GF-NON-PROJECT				
CONTROLLED				

	Fund	Index/Project Code	Subobject	Description	Amount
1					
2	Subtotal - Department of				<u>(\$873,146)</u>
3	Emergency Management				
4					
5	5H AAA AAA	HGH1HUN40064	01500	HEALTH SERVICE	(\$4,537,000)
6	SFGH OPERATING NON-			BUDGET	
7	PROJ CONTROLLED				
8					
9	5L AAA AAA	HLH448814	00104	PERMANENT	(\$750,000)
10	SFLH OPERATING NON-			SALARIES MISC	
11	PROJ CONTROLLED				
12					
13	Subtotal - Department of				<u>(\$5,287,000)</u>
14	Public Health				
15					
16	5T AAA AAA	326112	00104	PERMANENT	(\$150,000)
17	HETCHY OPERATING-			SALARIES MISC	
18	NON PROJ CONTROLLED				
19					
20	5C AAA AAA	920401	098GR	DESIGNATED FOR	(\$500,000)
21	CWP OPERATING NON-			GENERAL	
22	PROJ CONTROLLED			RESERVE	
23					
24	Subtotal - Public Utilities				<u>(\$650,000)</u>
25	Commission				

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Fund	Index/Project Code	Subobject	Description	Amount
1G AGF AAA	385036	00201	UNIFORM-	(\$6,000,000)
GF - NON PROJECT			REGULAR	
CONTROLLED				
1G AGF AAA	385035	02200	TRAINING -	(\$500,000)
GF - NON PROJECT			BUDGET	
CONTROLLED				
Subtotal - Police				<u>(\$6,500,000)</u>
Department				
5A-AAA-AAA	315017	00201	UNIFORM-	<u>(\$649,304)</u>
SFIA-OPERATING-NON-			REGULAR	
PROJ-CONTROLLED-FD				
5A-AAA-AAA	315017	01303	RETIRE-CITY	<u>(\$162,808)</u>
SFIA-OPERATING-NON-			UNIFORM (POLICE	
PROJ-CONTROLLED-FD			& FIRE)	
Subtotal - Fire Department				<u>(\$812,112)</u>
Total USES De-Appropriation				<u>(\$25,182,258)</u>
				<u>\$6,500,000</u>

1 Section 42. The uses of funding outlined below are herein appropriated to reflect the
 2 projected use of funding for FY2016-2017.

3
 4 **Uses Re-Appropriation**

Fund	Index/Project Code	Subobject	Description	Amount
1G AGF AAA	062CJ5	01102	SALARIES	\$11,060,000
GF NON PROJECT			OVERTIME	
CONTROLLED			UNIFORM	
Subtotal - Sheriff's				<u>\$11,060,000</u>
Department				
1G AGF AAA	770211	01101	OVERTIME - MISC	\$873,146
GF NON PROJECT				
CONTROLLED				
Subtotal - Department of				<u>\$873,146</u>
Emergency Management				
5H AAA AAA	HGH1HUN40061	01104	OVERTIME - NURSE	\$4,537,000
SFGH OPERATING-NON-				
PROJ-CONTROLLED				

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Fund	Index/Project Code	Subobject	Description	Amount
5L-AAA-AAA	HLH448814	01101	OVERTIME - MISC	\$750,000
SFLH OPERATING NON- PROJ-CONTROLLED				
Subtotal - Department of Public Health				<u>\$5,287,000</u>
5T-AAA-AAA	326112	01101	OVERTIME - MISC	\$150,000
HETCHY OPERATING- NON-PROJ-CONTROLLED FD				
5C-AAA-AAA	920404	01101	OVERTIME - MISC	\$500,000
CWP OPERATING NON- PROJ-CONTROLLED				
Subtotal - Public Utilities Commission				<u>\$650,000</u>
1G AGF AAA	385036	01102	OVERTIME - UNIFORM	\$6,000,000
GF - NON PROJECT CONTROLLED				

	Fund	Index/Project Code	Subobject	Description	Amount
1					
2	1G AGF AAA	385035	01102	OVERTIME -	\$500,000
3	GF - NON PROJECT			UNIFORM	
4	CONTROLLED				
5					
6	Subtotal - Police				<u>\$6,500,000</u>
7	Department				
8					
9	5A AAA AAA	315017	01102	OVERTIME -	\$812,112
10	SFIA OPERATING NON-			UNIFORM	
11	PROJ CONTROLLED FD				
12					
13	Subtotal - Fire Department				<u>\$812,112</u>
14					
15	Total USES Re-Appropriation				<u>\$25,182,258</u>
16					<u>\$6,500,000</u>
17					

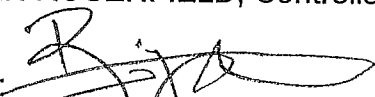
19 Section 53. The Controller is authorized to record transfers between funds and adjust
20 the accounting treatment of sources and uses appropriated in this Ordinance as necessary to
21 conform with Generally Accepted Accounting Principles.

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APPROVED AS TO FORM:
DENNIS J. HERRERA, City Attorney

By: 
BUCK DELVENTHAL
Deputy City Attorney

FUNDS AVAILABLE:
BEN ROSENFELD, Controller

By: 
BEN ROSENFELD
Controller

Item 3 File 17-0469	Departments: Sheriff, Emergency Management, Public Health, Public Utilities Commission, Police, Fire
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EXECUTIVE SUMMARY

Legislative Objectives

The proposed ordinance would (1) appropriate \$300,000 of Water Enterprise Fund Balance, (2) de-appropriate \$25,182,258 in surplus expenditures, and (3) appropriate \$25,482,258 to pay for FY 2016-17 overtime expenditures in excess of the originally budgeted FY 2016-17 overtime amounts, resulting in a projected overtime shortfall in the Sheriff's Department, Department of Emergency Management, Fire Department, Department of Public Health, Public Utilities Commission, and Police Department operating budgets in FY 2016-17.

Fiscal Impact

- The Sheriff's Department has (a) \$11,060,000 in surplus salaries and related costs due to vacant civilian and uniform positions; and (b) projected excess overtime expenditures of \$11,060,000 due to backfilling vacant positions to meet minimum staffing requirements.
- The Department of Emergency Management has (a) \$873,146 in surplus salaries due to the resignations of 18 permanent staff, and (b) projected excess overtime expenditures of \$873,146 due to increased attrition and lengthy training time for new dispatchers.
- The Department of Public Health has (a) \$5,287,000 in surplus salaries at San Francisco General Hospital and Laguna Honda Hospital due primarily to delays in hiring budgeted positions; and (b) projected excess overtime expenditures of \$5,287,000 due primarily to backfilling additional positions at the new hospital that have not yet been filled.
- The Public Utilities Commission has (a) \$650,000 in surplus salaries and general reserve; (b) a need to appropriate \$300,000 in Water Enterprise Fund Balance; and (c) projected excess overtime expenditures of \$950,000 due primarily to emergency response work in the Water, Wastewater, and Hetch Hetchy Enterprises.
- The Police Department has (a) \$6,500,000 in surplus salaries and other current expenses due primarily to vacant positions; and (b) projected excess overtime expenditures of \$6,500,000 due to primarily to increased overtime for arrests, investigations, and training.
- The Fire Department has (a) \$812,112 in surplus salaries and related costs due to vacant uniform positions at the Airport; and (b) projected excess overtime expenditures of \$812,112 due to delays in hiring new firefighter staff at the Airport.

Recommendations

- The Board of Supervisors should request that departments covered by Administrative Code Section 3.17 consult with the Mayor's and Controller's Offices after six-months of each fiscal year to develop (1) projections for overtime in the remaining six months of the year based on known needs, and (2) strategies to reduce the occurrence avoidable overtime. If such projections indicate that additional overtime is warranted for the fiscal year, supplemental appropriations should be submitted to the Board of Supervisors at that time.
- Because the Police Department, Sheriff's Department, Department of Public Health, and Department of Emergency Management have already incurred overtime expenditures in excess of their previously appropriated budgets, which does not comply with Administrative Code Section 3.17, approval of the proposed ordinance is a policy matter for the Board of Supervisors.

MANDATE STATEMENT

Charter Section 9.105 provides that amendments to the Annual Appropriation Ordinance be subject to Board of Supervisors approval by ordinance, after the Controller certifies the availability of funds.

Administrative Code Section 3.17, which was approved by the Board of Supervisors in September 2011, requires that the Annual Appropriation Ordinance contain a separate overtime appropriation within the Airport, Emergency Management, Fire, Police, Public Health, Public Utilities, Public Works, Recreation and Park, and Sheriff Departments' operating budgets. In accordance with Administrative Code Section 3.17(b), these nine identified City departments must first obtain Board of Supervisors supplemental appropriation approval prior to the expenditure of additional overtime if their overtime expenditures are proposed to be greater than the amount of overtime previously appropriated by the Board of Supervisors in the department's budget.

Charter Section 9.113(c) states that, in the event the Mayor or a member of the Board of Supervisors recommends a supplemental appropriation ordinance after the adoption of the budget and prior to the end to the budget year that contains any item rejected by the Mayor or the Board of Supervisors in the original budget appropriation, the supplemental appropriation can only be approved by a two-thirds vote of the Board of Supervisors.

DETAILS OF PROPOSED LEGISLATION

The proposed ordinance would (1) appropriate \$300,000 of Water Enterprise Fund Balance, (2) de-appropriate \$25,182,258 in surplus expenditures, and (3) appropriate \$25,482,258 to pay for FY 2016-17 overtime expenditures in excess of the originally budgeted FY 2016-17 overtime amounts, resulting in a projected overtime shortfall in the Sheriff's Department, Department of Emergency Management, Fire Department, Department of Public Health, Public Utilities Commission, and Police Department operating budgets in FY 2016-17.

The attachment summarizes the proposed appropriation of \$25,482,258 to pay for overtime costs in excess of the originally budgeted overtime amounts, resulting in a projected overtime shortfall in each of the respective six City departments' FY 2016-17 budgets.

FISCAL IMPACT

Sheriff's Department: \$11,060,000

The proposed ordinance de-appropriates \$11,060,000 in surplus salaries, and employer contributions to retirement and health benefits in the Sheriff's Department's FY 2016-17 budget to pay for \$11,060,000 in overtime expenditures, as shown in Table 1 below.

Table 1: Sheriff's Department Appropriation to Overtime

Sources	
<u>De-appropriation</u>	
Permanent Salaries Miscellaneous	\$5,250,000
Permanent Salaries Uniform	4,000,000
Retirement Non-City (PERS)	1,300,000
Health Service - City Match	510,000
Total Sources	\$11,060,000
Uses	
Overtime - Uniform	\$11,060,000
Total Uses	\$11,060,000

According to Mr. Crispin Hollings, Chief Financial Officer of the Sheriff's Department, the FY 2016-17 surplus in miscellaneous and uniform salaries is due primarily to vacant positions. The Sheriff's Department has had a year-to-date average of 26 vacant miscellaneous positions and 46 vacant uniform positions.¹ The increase in FY 2016-17 overtime usage is due primarily to backfilling vacant uniform positions to meet minimum staffing requirements in the jails and to meet increased security needs at Zuckerberg San Francisco General Hospital and City Hall.

The Sheriff's Department General Fund budget for overtime in FY 2016-17 is \$12,194,778, so the requested re-appropriation of \$11,060,000 would increase the overtime budget to \$23,254,778, an increase of 91 percent. The requested total overtime budget of \$23,254,778 in FY 2016-17 is approximately \$4.3 million or 22 percent higher than the department's total General Fund overtime expenditures of \$19.0 million in FY 2015-16. Since FY 2013-14, Sheriff overtime expenditures have increased by approximately \$13.6 million, or 130 percent.

According to Mr. Hollings, between the beginning of FY 2013-14 and the end of FY 2015-16, sworn staff decreased by approximately 50 full-time equivalents (FTEs). Additionally, in FY 2015-16 security needs increased at Zuckerberg San Francisco General Hospital due to the opening of the new building, and at City Hall due to an increase in First Amendment gatherings. As a result, the authorized budget for sworn deputy sheriffs increased from 808 FTEs in FY 2015-16 to 839 FTEs in FY 2016-17. According to Mr. Hollings, between ongoing separations (which average 35 deputies each year) and the new authorized positions, the department is still working to fill some of these positions – a process that takes approximately 18 months for recruitment, full background investigations and training.

Department of Emergency Management: \$873,146

The proposed ordinance de-appropriates \$873,146 in surplus salaries and employer contributions to retirement in the Department of Emergency Management's FY 2016-17 budget to pay for \$873,146 in overtime expenditures, as shown in Table 2 below.

¹ As of March 2017, the Sheriff's Department has 20 vacant miscellaneous positions and 22 vacant uniform positions.

Table 2: Department of Emergency Management Appropriation to Overtime

Sources	
<u>De-appropriation</u>	
Permanent Salaries Miscellaneous	\$654,860
Retirement Miscellaneous	218,286
Total Sources	\$873,146
Uses	
Overtime - Miscellaneous	\$873,146
Total Uses	\$873,146

According to Mr. William Lee, Deputy Director of Administration and Support at the Department of Emergency Management, the FY 2016-17 salary surplus is due to the resignations of 18 FTE staff in FY 2016-17. The FY 2016-17 overtime shortfall was due to increased attrition, lengthy training time to replace call center dispatchers, and an increase in emergency and non-emergency calls to the 911 Call Center.

The Department of Emergency Management's budget for overtime in FY 2016-17 is \$3,248,525, so the requested re-appropriation of \$873,146 would increase the overtime budget to \$4,121,671, an increase of 27 percent. The requested total overtime budget of \$4,121,671 is approximately \$0.6 million or 18 percent higher than the Department of Emergency Management's total overtime expenditures of \$3.5 million in FY 2015-16.

Department of Public Health: \$5,287,000

The proposed ordinance de-appropriates \$5,287,000 in surplus salaries and health benefits at San Francisco General Hospital (SFGH) and Laguna Honda Hospital (LHH) in the Department of Public Health's FY 2016-17 budget to pay for \$5,287,000 in SFGH and LHH overtime expenditures, as shown in Table 3 below.

Table 3: Department of Public Health Appropriation to Overtime at SFGH and LHH

Sources	
<u>De-appropriation</u>	
Health Service – Budget (SFGH)	\$4,537,000
Permanent Salaries Miscellaneous (LHH)	750,000
Total Sources	\$5,287,000
Uses	
Overtime – Nurses (SFGH)	\$4,537,000
Overtime – Miscellaneous (LHH)	750,000
Total Uses	\$5,287,000

The current FY 2016-17 overtime budget for SFGH and LHH is \$12,538,896, and the requested re-appropriation of \$5,287,000 will increase it to \$17,825,896, an increase of 42 percent. According to Mr. James Alexander, Budget Director for Zuckerberg SFGH, the opening of the new hospital and trauma center at Zuckerberg SFGH resulted in the need for additional Registered Nurse staff. The FY 2016-17 salary surplus is due primarily to backfilling Registered Nurse vacancies (73.7 FTEs at LHH; 137.7 FTEs at SFGH) and delays in hiring the additional budgeted positions. Since overtime usage does not incur health insurance or retirement

benefits like permanent filled positions, there is a surplus in health reserve mandatory fringe benefits for the Health Service System.

San Francisco Public Utilities Commission: \$950,000

The proposed ordinance de-appropriates \$150,000 in surplus salaries and \$500,000 in general reserve in the San Francisco Public Utilities Commission (SFPUC) FY 2016-17 budget and appropriates \$300,000 from the Water Enterprise Fund Balance to pay for \$950,000 in SFPUC overtime expenditures in the Water, Wastewater, and Hetch Hetchy Enterprises, as shown in Table 4 below.

Table 4: SFPUC Appropriation to Overtime in Water, Wastewater, and Hetch Hetchy Enterprises

	Water Enterprise	Wastewater Enterprise	Hetch Hetchy	Total SFPUC
Sources				
<u>De-appropriation</u>				
Permanent Salaries Miscellaneous			\$150,000	\$150,000
General Reserve		\$500,000		500,000
<u>Appropriation</u>				
Water Enterprise Fund Balance	\$300,000			300,000
Total Sources	\$300,000	\$500,000	\$150,000	\$950,000
Uses				
Overtime - Miscellaneous	\$300,000	\$500,000	\$150,000	\$950,000
Total Uses	\$300,000	\$500,000	\$150,000	\$950,000

SFPUC’s current FY 2016-17 overtime budget is approximately \$4,000,000, so the requested \$950,000 will increase the budget to approximately \$4,950,000, or an increase of 24 percent. According to Mr. Carlos Jacobo, SFPUC Budget Director, the increase in overtime in FY 2016-17 is due to the following reasons:

Water Enterprise

- Delays in filling vacant permanent positions have led to an increase in overtime to fill regular shifts when staff, such as Stationary Engineers on 24/7 watch duty are out sick.
- Emergency responses to water main breaks, service pipe leaks, and damaged hydrants after hours or on weekends.

Wastewater Enterprise

- Delays in filling vacant permanent positions (approximately 100 current vacancies).
- Doubling of wet weather mode volume and duration at treatment plants compared to the previous five years. Wet weather staffing is done largely through overtime due to vacancies.
- Increase in response to wet weather-related calls for sewer operations such as temporary flood barriers that must be staffed 24/7 while deployed, largely performed on overtime.

Hetch Hetchy Water and Power Enterprise

- The Mountain Tunnel shutdown in January and February.
- Overtime is expected to be high during May and June to address storm-related damage to access roads for water supply and power generation facilities.

Police Department: \$6,500,000

The proposed ordinance de-appropriates \$6,500,000 in surplus salaries and training budget in the Police Department's FY 2016-17 budget to pay for \$6,500,000 in Police Department uniform overtime expenditures, as shown in Table 5 below.

Table 5: Police Department Appropriation to Overtime

Sources	
<u>De-appropriation</u>	
Permanent Salaries Uniform	\$6,000,000
Training Budget	500,000
Total Sources	\$6,500,000
Uses	
Overtime - Uniform	6,500,000
Total Uses	\$6,500,000

According to Ms. Catherine McGuire, Chief Financial Officer of the Police Department, the surplus in salaries in FY 2016-17 is due primarily to vacant General Fund positions from delays in hiring. Among General Fund positions, the Police Department currently has approximately 80 FTE sworn officer vacancies, of which approximately 50 will be filled in June by an incoming Academy class.

The increase in overtime expenditures in FY 2016-17 is due to (1) a large number of new officers currently in field training, which results in arrests and investigations (the task associated with the largest amount of General Fund operating overtime) taking longer; (2) unusually high need for training overtime due to the large number of recruits in the Academy; and (3) an increase in First Amendment gatherings, requiring additional officers.

The Police Department's General Fund budget for overtime in FY 2016-17 is \$14,628,191, so the requested re-appropriation of \$6,500,000 would increase the overtime budget to \$21,128,191, an increase of 44 percent. The Police Department's total requested FY 2016-17 General Fund overtime budget of \$21,128,191 is \$1,623,291, or 8 percent, more than SFPD's actual overtime expenditure of \$19,504,900 in FY 2015-16. However, it should be noted that in FY 2015-16, the Police Department expended \$3 million on General Fund overtime for the Super Bowl (a one-time event) that should contribute to reductions in overtime in FY 2016-17. The average General Fund overtime expenditure per FTE officer in FY 2016-17 is approximately 2 hours per week. The City caps overtime at 520 hours per FTE per year, and all overtime must be approved by a lieutenant before payroll is processed.

Over the past five years, SFPD's General Fund overtime expenditures have increased by approximately \$8.8 million, or 71.5 percent, from \$12.3 million in FY 2011-12 to an estimated \$21.1 million in FY 2016-17.

Fire Department: \$812,112

The proposed ordinance de-appropriates \$812,112 in surplus salaries and retirement contributions to the Fire Department's FY 2016-17 budget to pay for \$812,112 in uniform overtime expenditures at the Airport, as shown in Table 6 below.

Table 6: Fire Department Appropriation to Overtime

Sources	
Permanent Salaries Uniform	\$649,304
Retirement Uniform	162,808
Total Sources	\$812,112
Uses	
Overtime - Uniform	\$812,112
Total Uses	\$812,112

The Fire Department's current FY 2016-17 overtime budget for the Airport is \$4,352,995. The requested re-appropriation of \$812,112 will increase the Fire Department's Airport overtime budget to \$5,165,107, an increase of 19 percent. According to Mr. Mark Corso, Chief Financial Officer of the Fire Department, the FY 2016-17 salary surplus is due to lower than anticipated staffing at the Airport, where there are currently 6 FTE firefighter vacancies. The increased usage of overtime in FY 2016-17 is due to the requirement for the Fire Department to meet daily minimum staffing levels.

POLICY CONSIDERATION**Management of Overtime**

Overtime occurrences are generally (1) known, budgeted or planned (e.g., annual special events); (2) unplanned (e.g., weather-related damage to infrastructure); or (3) avoidable, resulting from inefficient workload management. Known, planned and budgeted overtime, up to a point, can be a cost-effective method to meet department service levels because overtime is generally less expensive than hiring additional employees and paying for associated mandatory fringe benefits.

Unplanned overtime can occur on occasions as extraordinary events, such as this past winter's storms, result in unexpected additional staffing needs. However, the amount of additional overtime being requested in the subject supplemental appropriation, particularly related to the Sheriff and Police Departments warrants closer scrutiny of management practices regarding workload assignments relative to overtime. Furthermore, the overall number of overtime hours and the cost of overtime in the Sheriff and Police Departments have been increasing every year since FY 2010-11, while the number of FTE staff have also increased.

Individual departments should review the costs and benefits of overtime to determine each department's optimal level of overtime staffing and budget accordingly. To evaluate whether service levels could have been met with regular staff working straight-time, departments should categorize overtime hours as either planned or unplanned and evaluate whether the unplanned occurrences could be substituted with straight-time using alternative staffing assignments.

Excess Overtime and Attrition

In the cases of delays in hiring authorized positions, departments should benchmark their staffing/vacancy levels against similar jurisdictions to see if the hiring challenges are unique to the City's processes, or if particular job classes are difficult to hire. If the hiring delays are unique to the City, departments should work with the Department of Human Resources on strategies for streamlining the hiring process.

The Department of Emergency Management asserts that the rate of separations of 911 call center dispatchers has increased in recent years as call volumes and mandatory overtime has increased. Staffing of the 911 call center with new hires has not been able to keep pace with the rate of retirements and resignations, resulting in a level of service below national standards, and a resulting increase in overtime. In the case of the Department of Emergency Management, a more expedient hiring and training process is necessary to improve service levels and morale among dispatchers, and to reduce usage of overtime.

Requirement to Obtain Approval of a Supplemental Appropriation from the Board of Supervisors Prior to Incurring Excess Overtime Expenditures

Administrative Code Section 3.17(b) states that departments covered by Administrative Code Section 3.17 that propose to spend more on overtime than the amount appropriated in their budget must first obtain approval from the Board of Supervisors of a supplemental appropriation ordinance for that purpose. The Police Department, Sheriff's Department, Department of Public Health (SFGH), and Department of Emergency Management have already incurred overtime expenditures in excess of their previously appropriated budgets, which does not comply with this provision.

In the future, supplemental appropriation ordinances for overtime should be brought to the Board of Supervisors for approval prior to incurring excess overtime expenditures, as required under the City's Administrative Code. Departments covered by Administrative Code Section 3.17 should consult with the Mayor and Controller's Offices after six-months of the fiscal year to develop (1) projections for overtime in the remaining six months of the year based on known needs, and (2) strategies to reduce the occurrence of avoidable overtime. If such projections indicate that additional overtime is warranted for the fiscal year, supplemental appropriations should be submitted to the Board of Supervisors at that time. Because the Police Department, Sheriff's Department, Department of Public Health, and Department of Emergency Management have already incurred overtime expenditures in excess of their previously appropriated budgets, which does not comply with Administrative Code Section 3.17, the Budget and Legislative Analyst considers approval of the proposed ordinance to be a policy matter for the Board of Supervisors.

RECOMMENDATIONS

1. The Board of Supervisors should request that departments covered by Administrative Code Section 3.17 consult with the Mayor's and Controller's Offices after six-months of each fiscal year to develop (1) projections for overtime in the remaining six months of the year based on known needs, and (2) strategies to reduce the occurrence avoidable

overtime. If such projections indicate that additional overtime is warranted for the fiscal year, supplemental appropriations should be submitted to the Board of Supervisors at that time.

2. Because the Police Department, Sheriff's Department, Department of Public Health, and Department of Emergency Management have already incurred overtime expenditures in excess of their previously appropriated budgets, which does not comply with Administrative Code Section 3.17, approval of the proposed ordinance is a policy matter for the Board of Supervisors.

Table: Appropriation of \$25,482,258 to Overtime in the FY 2016-17 Budget

	Sheriff	Emergency Management	Public Health SFGH	Public Health LHH	PUC Water	PUC Wastewater	PUC Hetch Hetchy	Police	Fire	Total
Sources										
<u>De-appropriation</u>										
Permanent Salaries Miscellaneous	5,250,000	654,860		750,000			150,000		649,304	7,454,164
Permanent Salaries Uniform	4,000,000							6,000,000		10,000,000
Retirement Miscellaneous		218,286								218,286
Retirement Non-City (PERS)	1,300,000									1,300,000
Retirement Uniform									162,808	162,808
Health Service - City Match	510,000									510,000
Health Service - Budget			4,537,000							4,537,000
General Reserve						500,000				500,000
Other Current Expenses								500,000		500,000
Subtotal De-appropriation	11,060,000	873,146	4,537,000	750,000	0	500,000	150,000	6,500,000	812,112	25,182,258
<u>Appropriation</u>										
Water Enterprise Fund Balance					300,000					
Total Sources	11,060,000	873,146	4,537,000	750,000	300,000	500,000	150,000	6,500,000	812,112	25,482,258
Uses										
Overtime - Uniform	11,060,000								812,112	11,872,112
Overtime - Miscellaneous		873,146		750,000	300,000	500,000	150,000	6,500,000		9,073,146
Overtime - Nurses			4,537,000							4,537,000
Total Uses	11,060,000	873,146	4,537,000	750,000	300,000	500,000	150,000	6,500,000	812,112	25,482,258

ANALYSIS OF SUPPLEMENTAL APPROPRIATION REQUEST

DEPARTMENT: DEM, DPH, FIR, POL PUC, SHF

DATE: April 24, 2017

S.A.#

ANALYST: Nereida Heller

AMOUNT REQUESTED: \$N/A (net neutral)

POSITIONS REQUESTED: N/A

FUNDING SOURCES: 1G AGF AAA (DEM, SFH, POL); 5A AAA AAA (FIR); 5L AAA AAA and 5H AAA AAA (DPH); 5C AAA AAA, 5T AAA AAA and 5W AAA AAA (PUC)

SUBJECT: The Fire Department (FIR), Department of Emergency Management (DEM), Department of Public Health (DPH), Police Department (POL), Public Utilities Commission (PUC) and Sheriff's Department (SHF) request authority to transfer currently appropriated funds from non-overtime funds for overtime usage.

BACKGROUND:

In September 2011, Ordinance 194-11 amended Section 3.17 of the Administrative Code to require nine City departments to obtain a supplemental if they were to overspend their overtime budgets. Based on department projects, and Mayor's Office and Controller's Office analysis, DEM, DPH, FIR, POL, PUC and SHF project the need for cost neutral overtime supplementals.

- **Sheriff's \$11M request** is driven by staffing shortfalls combined with increased minimum posts at the new General Hospital.
- **Police's \$6.5M request** is driven by increased costs associated with the multi-year hiring plan, particularly increased Academy training, and the costs associated with the additional time needed for new officers in field training to process arrests and investigations.
- **DPH's \$5.3M request** is driven by new workflows and increased utilization of services resulting from the opening of the new ZSFGH, and increased number of patients at Laguna Honda.
- **PUC's \$1M request** is driven by winter storm responses, unusually high vacancy rates, and emergency responses to storm-related damage.
- **DEM's \$0.9M request** is due to high call volumes combined with a staffing shortfall.
- **Fire's \$0.8M request** is driven by a high number of retirements and promotions at the Airport posted positions, which have been slow to fill due to training requirements.

<u>Departments</u>	<u>Sources</u>	<u>Overtime (Uses)</u>	<u>GF Impact</u>
DEM	873,146	(873,146)	-
DPH	5,287,000	(5,287,000)	-
FIR	812,112	(812,112)	-
POL	6,500,000	(6,500,000)	-
PUC	950,000	(950,000)	-
SHF	11,060,000	(11,060,000)	-
Totals	25,482,258	(25,482,258)	-

RECOMMENDATION: Approve

FISCAL IMPACT: This request has no new fiscal impact to the General Fund.

President, District 5
BOARD of SUPERVISORS



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. 554-7630
Fax No. 554-7634
TDD/TTY No. 544-5227

BOS-11/005/
B.B.F. Clerk L.
Deputies, Dep
City Hall Mayor's
Office, BOS-11/005

London Breed

PRESIDENTIAL ACTION

Date: 5/4/2017

To: Angela Calvillo, Clerk of the Board of Supervisors

Madam Clerk,
Pursuant to Board Rules, I am hereby:

Waiving 30-Day Rule (Board Rule No. 3.23)

File No. 170469 Mayor
(Primary Sponsor)

Title. Appropriation and De-Appropriation - Fund Balance and Expenditures
- Supporting Increased Overtime Expenditures - \$25,482,258 -

Transferring (Board Rule No 3.3)

File No. _____
(Primary Sponsor)

Title. _____

From: _____ Committee

To: _____ Committee

Assigning Temporary Committee Appointment (Board Rule No. 3.1)

Supervisor _____

Replacing Supervisor _____

For: _____ Meeting
(Date) (Committee)


London Breed, President
Board of Supervisors

RECEIVED
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2017 MAY -4 PM 3:39

OFFICE OF THE MAYOR
SAN FRANCISCO



EDWIN M. LEE

TO: Angela Calvillo, Clerk of the Board of Supervisors
FROM: ~~for~~ Mayor Edwin M. Lee 
RE: Appropriation and De-Appropriation – Fund Balance and Expenditures of
\$25,482,258 Supporting Increased Overtime Expenditures - FY2016-2017
DATE: April 25, 2017

Attached for introduction to the Board of Supervisors is an ordinance appropriating \$300,000 Water Enterprise Fund Balance, de-appropriating \$25,182,258 from permanent salaries, fringe benefit expenses, and non-personnel services, and appropriating \$25,482,258 to overtime in the Sheriff's Department, Department of Emergency Management, Fire Department, Public Health Department, Public Utilities Commission, and the Police Department operating budgets in order to support the Departments projected increases in overtime as required per Ordinance No. 194-11 in FY2016-2017. This Ordinance requires a two-thirds vote of all members of the Board of Supervisors for approval of the Department of Public Health and Police Department overtime appropriations.

I respectfully request that this item be calendared in Budget & Finance Committee on May 4, 2017.

Should you have any questions, please contact Mawuli Tugbenyoh (415) 554-5168.

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