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# CASC/Community Assessment and Services Center

SAN FRANCISCO ADULT PROBATION

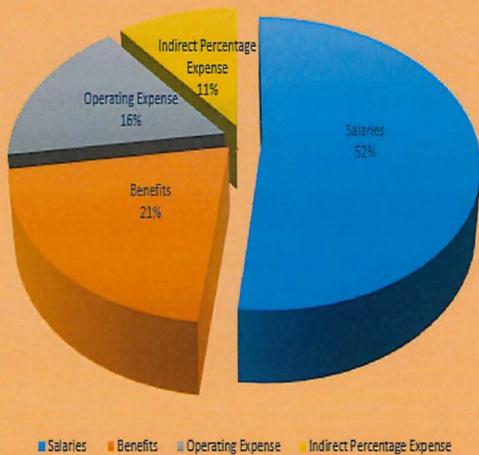


# CASC FINANCIALS

## CASC 5 YEAR BUDGET SUMMARY

\$18,007,010

5 Year Budget  
Fiscal Years 2017-2022



Allocation Year One Positions Allocation Year 2017-18		Allocation Year Two Positions Allocation Year 2018-19		Allocation Year Three Positions Allocation Year 2019-20		Allocation Years Four & Five Positions Allocation Years 2020-21 & 2021-22	
FTE	Position	FTE	Position	FTE	Position	FTE	Position
0.20	Forensic Program Director	0.20	Forensic Program Director	0.10	Forensic Program Director	0.20	Forensic Program Director
1.00	Contract Program Director	1.00	Contract Program Director	1.00	Contract Program Director	1.00	Contract Program Director
2.00	Clinical Social Worker Supervisor	2.00	Clinical Social Worker Supervisor	3.00	Clinical Social Worker Supervisor	3.00	Clinical Social Worker Supervisor
6.00	Clinical Social Worker	7.00	Clinical Social Worker	9.00	Clinical Social Worker	9.00	Clinical Social Worker
5.00	Social Work Associates	6.00	Social Work Associates	5.00	Social Work Associates	5.00	Social Work Associates
0.00	Patient Navigators Supervisor	1.00	Patient Navigators Supervisor	1.00	Patient Navigators Supervisor	1.00	Patient Navigators Supervisor
2.00	Patient Navigators	2.00	Patient Navigators	3.00	Patient Navigators	3.00	Patient Navigators
0.80	Vocational Rehabilitation Specialist	1.00	Vocational Rehabilitation Specialist	1.00	Vocational Rehabilitation Specialist	1.00	Vocational Rehabilitation Specialist
1.00	Psychiatrist	0.90	Nurse Practitioner	0.90	Nurse Practitioner	0.90	Nurse Practitioner
1.50	Licensed Vocational Nurse	1.50	Licensed Vocational Nurse	1.50	Licensed Vocational Nurse	1.50	Licensed Vocational Nurse
1.00	Administrative Assistant	1.00	Administrative Assistant	1.50	Administrative Assistant	1.50	Administrative Assistant
0.05	Substance Abuse Program Director	0.05	Substance Abuse Program Director			0.25	Research Analyst
		0.10	Psychiatrist Supervisor				
<b>20.55</b>	<b>Total FTE Year One</b>	<b>23.75</b>	<b>Total FTE Year Two</b>	<b>27.00</b>	<b>Total FTE Year Three</b>	<b>27.35</b>	<b>Total FTE Years Four &amp; Five</b>

### Operating expenses cover regular costs of running the program and coordinating services at CASC

- Clients expenses, daily meals and snacks, running groups, outings, transportation, gift cards and other incentives, and celebrations.
- Facility maintenance, utilities, IT & Communications, materials & supplies, and some subcontracts for specific programs such as domestic violence prevention.
- Staff expenses, training, travel, recruitment and retention.

# Reentry Division

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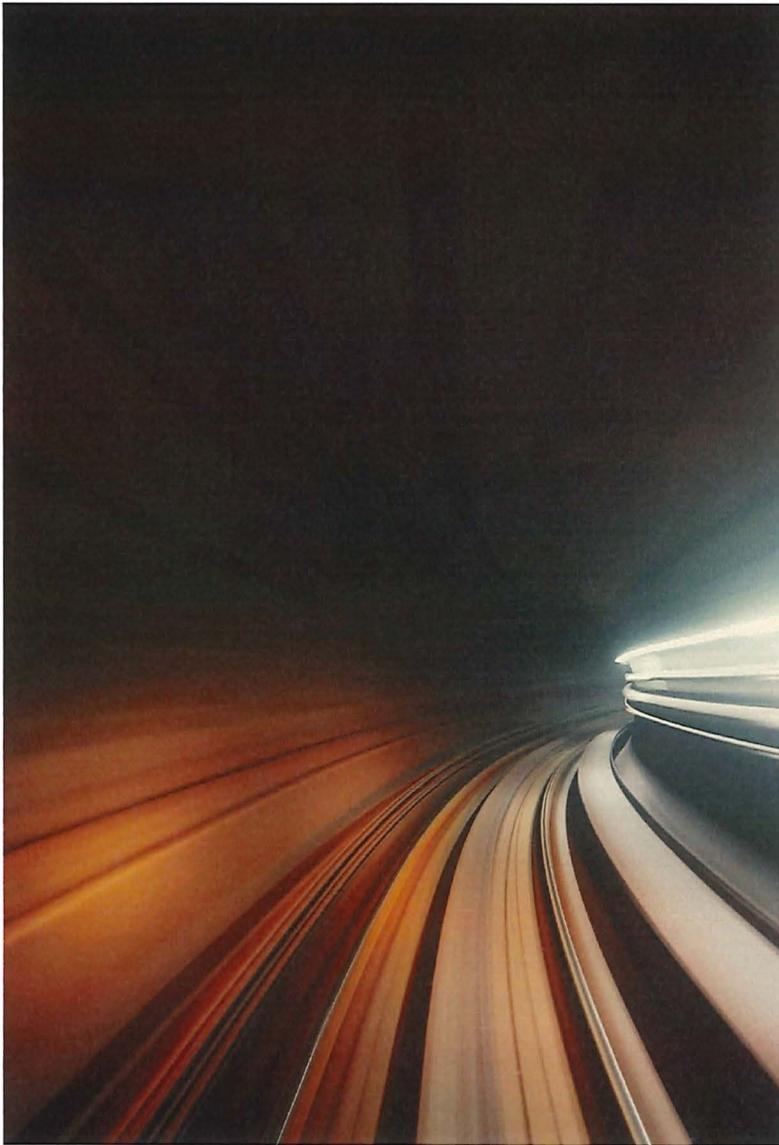
REENTRY SERVICES



REENTRY POLICY  
AND PRACTICES



WOMEN'S GENDER  
RESPONSIVE  
REENTRY SERVICES



# Reentry Services

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- **Reentry Services Division of SF Adult Probation, a civilian division was formed in 2011 during Realignment**
- **10 members of Reentry Division team**
  - ✓ Two previously incarcerated team members
  - ✓ Racially diverse team (64% People of Color, 36% White)
- **Reentry Division team administers 28 \*community-led\* reentry services contracts**
  - ✓ SFAPD uses its AB109 allocation to uplift and expand non-profit efforts and partnerships
  - ✓ Majority of organizations are led and/or services are directed by people of color, from San Francisco, previously incarcerated and/or in long-term recovery
  - ✓ Wide range of service: In-Custody Reentry Pod (CJ2/A Pod), Supportive/Transitional Housing (177 beds), education, employment, case management and mentoring, behavioral health services, robust partnership with SF Department of Public Health, community services, enrichment activities, annual community events.
- **The CASC/Community Assessment and Services Center is SF Probation's flagship program**

# CASC/Community Assessment and Services Center - Overview

- CASC vision launched in 2012 as a cornerstone of San Francisco's Criminal Justice Realignment Plan.
- 18K square feet – 2 floors (Services center occupies 2/3 of the building and Probation (Sworn and Reentry teams) occupies the other 1/3)
- Doors are open to any justice involved/impacted person who is ages 18 years and older
- UCSF Citywide-Forensics manages CASC facility and CASC services.
- CASC sees 120 unduplicated people per day. In FY 18/19, nearly 3,500 unduplicated people received some level of CASC services
- There are 25 classes/groups per week – CBT and DBT-based, substance dependency and mental health stigma, as well as TAY-focused and women's gender responsive groups.



# CASC – Classes and Groups – *UCSF/Citywide staffs or coordinates these services*

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Stigma Power Hour      Trauma Recovery  
Mindfulness      T4C/Changing Your Mind  
Seeking Safety      Raw Talk      Fathers Matter  
TAY      **STOP (Outpatient Recovery)**  
Drama Therapy      Yoga      Sister's Circle  
Anger Management      Mental Health Process Group  
Art Therapy      Harm Reduction Group      Stress Reduction  
Healthy Relationships

# CASC – Partners and Services

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In addition to **UCSF/Citywide**, 12 additional city and community reentry partners utilize the CASC weekly to operate their services, and engage with clients, free of charge:

**SF Department of Public Health:** Law Enforcement Assisted Diversion (LEAD) and a satellite site for the BHAC/Behavioral Health Access Center services. The CASC has two/FTE SF DPH clinicians and two/FTE care coordinators who streamline access into detox and residential treatment beds funded by SF Adult Probation.

**Human Services Agency:** An FTE HSA Employment Specialist is onsite for Medical and CalFresh enrollment and to get the General Assistance/GA process started.

**Goodwill Industries of San Francisco, San Mateo and Marin** provides robust employment services for people with criminal histories.

**Five Keys Schools and Programs** is also on-site and oversees the high school and community services programs.



# CASC – Partner and Services

*UCSF/Citywide coordinates these services at the CASC*

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## CASC Community Partners

Because Black Is Still Beautiful  
Healing Circles Recovery Survival Network  
Westside Community Services Five Keys Schools & Programs  
Brothers for Change Raw Talk Tenderloin Housing Clinic HR360 HOPE Program  
Goodwill Industries UCSF/Citywide SFFI M3  
Sister's Circle Senior Ex-Offender Program United Playaz America Works  
Solutions for Women Arriba Juntos CJCJ Phatt Chance Harbor Lights  
Young Community Developers Community Works West  
Renaissance Entrepreneurship Center

# UCSF/Citywide-Forensics

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- UCSF/Citywide and SF Adult Probation have a long history of partnership through collaborative courts work, and more recently starting in 2013 through an initial behavioral health case management contract.
  - In 2017, UCSF/Citywide was selected to operate the CASC facility and services. The addition of UCSF/Citywide into the CASC design has been extremely successful.
  - UCSF/Citywide has unique expertise in working with the forensic population – they recruit people who have deep commitment to using clinical expertise to mitigate co-occurring needs of high-risk, justice involved people.
  - The CASC is a host-site for research - UCSF/Citywide and UC Berkeley are piloting a program called Changing Your Mind, a CBT program for people with a history of mental health challenges to understand the impact on recidivism reduction and self-sufficiency.
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# UCSF Citywide – Snapshot of CASC Case Management Services – FY 18/19

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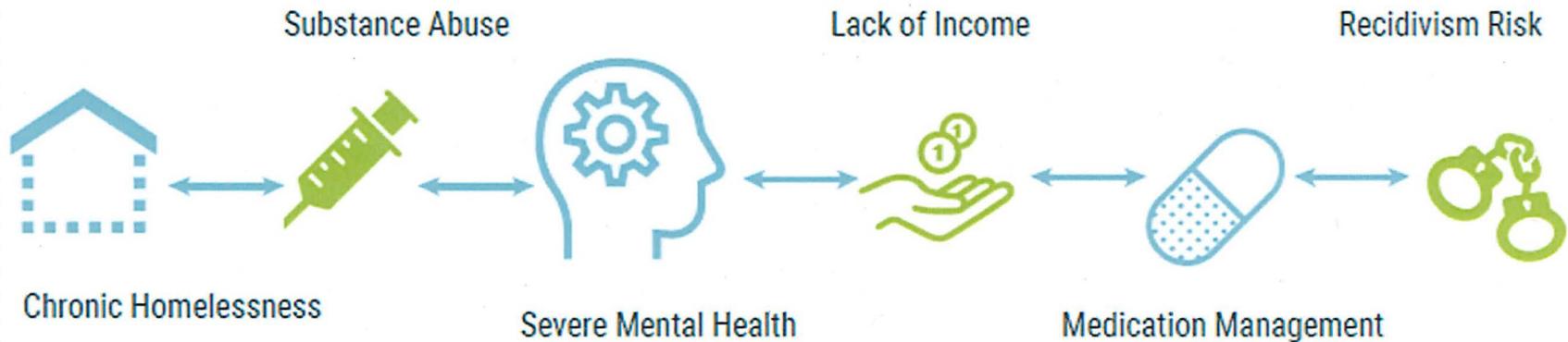
## Overview of Case Management

In the Fall of 2017, UCSF/Citywide was selected to oversee CASC services. Using the Forensic Assertive Community Treatment (FACT) model of case management, UCSF/Citywide adeptly serves clients based on their criminogenic and behavioral health needs. *CASC case management capacity is regularly at 100% utilization.*

<b>Program Capacity FY 18/19</b>	
Intensive Case Management	120
Reentry Case Management	150
Pretrial/Intensive Supervision Court	25
Medication Management	100
# of Unique CASC Classes Offered	23

# UCSF/Citywide – CASC Services

## CASC Services Address the Following Needs:



# UCSF/Citywide – CASC Services

## Clinical Case Management

The CASC Case Management team works with APD's highest needs and hardest to serve forensic population.

Most Prevalent DSM Diagnosis of Participants:

- **Post Traumatic Stress Disorder (PTSD)**
- **Thought Disorder**
- **Substance Use Disorder**

CASC Medication Management:

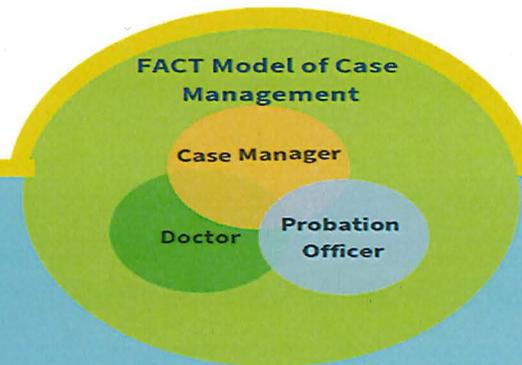
- **Psychiatric Mental Health Nurse Practitioner** works with clients to evaluate/treat mental health symptoms to increase their psychiatric stability.
- Clients are evaluated for medication efficacy and side effects on an ongoing basis. Medications may be changed to address new psychiatric symptoms.
- Oral/Injectable medications are administered
- Most commonly distributed medications are antidepressants, sleep medications, and antipsychotics.

## Reentry Case Management

- Biopsychosocial Assessment
- Adult Needs and Strengths Assessment (ANSA)
- Individual treatment Plan based on client's criminogenic needs
- Aid client's transition from custody to the community
- Navigate Barriers to Reentry
- Outreach

## FACT Case Management - Brief Overview

**Forensic Assertive Community Treatment (FACT)** is a community-based program for justice involved people that provides intensive case management and mental health treatment. FACT is a dynamic model in which practitioners respond to client's needs in the community, in-custody, and at the CASC- wherever needed!



# Closing

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- UCSF Citywide provides expert oversight of the CASC facility, services and incredible support to the people who are involved in San Francisco's criminal justice system.
  - Co-occurring behavioral health challenges are the root drivers of crimes in San Francisco.
  - The CASC model demonstrates the value and efficacy of dynamic collaboration - SF Adult Probation understands and respects clinical boundaries, and UCSF/Citywide appreciating SF Adult Probation's ability to provide support when participants are going through a difficult time and behaviors become violent and dangerous. Together we provide structure, opportunities and hope for people.
  - For program questions, please contact Lauren Bell @ 415-241-4253 or [lauren.bell@sfgov.org](mailto:lauren.bell@sfgov.org)
  - For budget questions, please contact Verónica Martínez @ 415-553-9250 or [veronica.martinez@sfgov.org](mailto:veronica.martinez@sfgov.org)
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