

1 [Professional Services Agreement Amendment - Calpine Energy Solutions, LLC -  
2 Community Choice Aggregation Program - Not to Exceed \$18,769,225]

3 **Resolution authorizing the General Manager of the San Francisco Public Utilities**  
4 **Commission to execute Amendment No. 1 to Agreement No. CS-247[R], Customer**  
5 **and Administrative Services for Community Choice Aggregation Program with**  
6 **Calpine Energy Solutions, LLC, for continued support of CleanPowerSF; and**  
7 **authorize the General Manager of the San Francisco Public Utilities Commission to**  
8 **execute this amendment, increasing the agreement amount by \$13,169,225 for a**  
9 **total not to exceed agreement amount of \$18,769,225 and to extend the term of the**  
10 **agreement up to three years, for a total term of November 1, 2015, through**  
11 **October 13, 2021, with a three-year option to extend.**

12  
13 WHEREAS, CleanPowerSF is San Francisco's Community Choice Aggregation  
14 (CCA) program offering cost-effective, cleaner energy to homes and businesses within  
15 the City; and

16 WHEREAS, On August 11, 2015, per Resolution No. 15-0175, the San  
17 Francisco Public Utilities Commission (SFPUC) awarded Agreement No. CS-247[R],  
18 Customer and Administrative Services for the CCA program, and authorized the  
19 General Manager of the SFPUC to negotiate and execute a professional services  
20 agreement in the amount of \$5,600,000 and with a term of three years, concluding on  
21 October 31, 2018, with Noble Americas Energy Solutions LLC, to provide meter data  
22 management, billing, and customer care services for CleanPowerSF; and

1           WHEREAS, Agreement No. CS-247[R] provided that the City will have the  
2 option to extend the contract for three years at the City's sole and absolute discretion;  
3 and

4           WHEREAS, On January 24, 2017, the SFPUC approved the assignment  
5 assumption of Agreement No. CS-247[R] from Noble Americas Energy Solutions LLC  
6 to Calpine Energy Solutions LLC (hereinafter "Calpine"); and

7           WHEREAS, Amendment No. 1 to Agreement No. CS-247[R] will extend  
8 Customer and Administrative Services provided by Calpine to the CleanPowerSF  
9 Program for a duration of three years, will result in \$2.2 million in savings over the next  
10 three years, and includes modifications to facilitate SFPUC's goal of transitioning  
11 CleanPowerSF call center operations in-house during the term of the agreement; and

12           WHEREAS, Calpine is currently performing services that are needed to continue  
13 providing meter data management, billing, and customer care services for  
14 CleanPowerSF; and

15           WHEREAS, The project team has concluded that Calpine is the only consultant  
16 that could readily perform these services without causing severe disruption to the  
17 continued operation of the program; moreover, background resources required to  
18 complete these services would be lost if the City was required to competitively procure  
19 the contract again; and

20           WHEREAS, Funds for this agreement are available from CleanPowerSF  
21 revenues; and

22           WHEREAS, On May 22, 2018, by its Resolution No. 18-0090, the SFPUC  
23 approved Amendment No. 1 to the Customer and Administrative Services Agreement  
24 No. CS-247[R], with Calpine to provide continued meter data management, billing, and  
25 customer care services for CleanPowerSF; and authorized the General Manager to

1 execute this amendment, increasing the amount of the agreement by \$13,169,225 for a  
2 total not-to-exceed agreement amount of \$18,769,225 and with a time extension of three  
3 (3) years for a total contract duration of six (6) years, subject to Board of Supervisors  
4 Approval pursuant to Charter, Section 9.118; and

5 WHEREAS, Amendment No. 1 includes an option to extend the contract for a  
6 second and final time for a duration not-to-exceed three (3) years to October 31, 2024,  
7 which would require Board of Supervisors approval; and now, therefore, be it

8 RESOLVED, That this Board of Supervisors hereby approves and authorizes  
9 the General Manager of the SFPUC to execute Amendment No. 1 to Customer and  
10 Administrative Services for Community Choice Aggregation Program Agreement No.  
11 CS-247[R], increasing the amount of the agreement by \$13,169,225 for a total not-to-  
12 exceed agreement amount of \$18,769,225 and with a time extension of three (3) years  
13 for a total contract duration of six (6) years, in substantially the form on file with the  
14 Clerk of the Board in File No. 180560 and in such final form as approved by the  
15 General Manager and the City Attorney; and, be it

16 FURTHER RESOLVED, That within thirty (30) days of Amendment No. 1 being  
17 fully executed by all parties the SFPUC shall provide the final contract to the Clerk of  
18 the Board for inclusion into the official file.