



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Heluna Health: SF Homeless Outreach Team Contract Agreement Eighth Amendment

Homelessness and Behavioral Health Select Committee | June 2, 2023



# Proposed Amendment Details

- **Resolution:** Approve the **eight amendment** to the contract agreement between HSH and **Heluna Health** for the **San Francisco Homeless Outreach Team (SFHOT)**.
- **Term:**
  - Current Term: August 1, 2014 – June 30, 2023
  - Amended Term: **August 1, 2014 – December 31, 2023**
- **Amount:** Increases not-to-exceed amount by **\$1,388,989** for a total not-to-exceed amount of **\$53,208,056**.

# HOT Contract Background

- HSH inherited agreement with Heluna Health for SFHOT upon Department's creation in 2016.
  - DPH selected Heluna Health in 2014 through an RFP.
  - Seventh amendment approved by the Board in 2021.
  - Eight amendment needed to **bridge 6 months** until new agreement is in place.

**Reprocurement:**  
Homeless Outreach  
Teams contract



# Program Details and Context

- HOT connects people experiencing unsheltered homelessness with resources.
  - Focus: build **trust** and **relationships**.
- Services provided by Heluna Health:
  - **Street outreach** (including work with Recreation and Parks)
  - **Case management**
  - Staffing **Street Crisis Response Team**
  - **Coordinated Entry Access Partner**
- In FY2021-22, HOT:
  - Had **36,091 engagements** with people on the street.
  - Distributed **over 44,000 essential items** to people living unsheltered (ex. food, water, hygiene supplies, underwear, ponchos, socks).
  - Conducted **1,787 Coordinated Entry assessments**.
  - Made **1,652 shelter placements**.





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# Questions?

Thank you!