

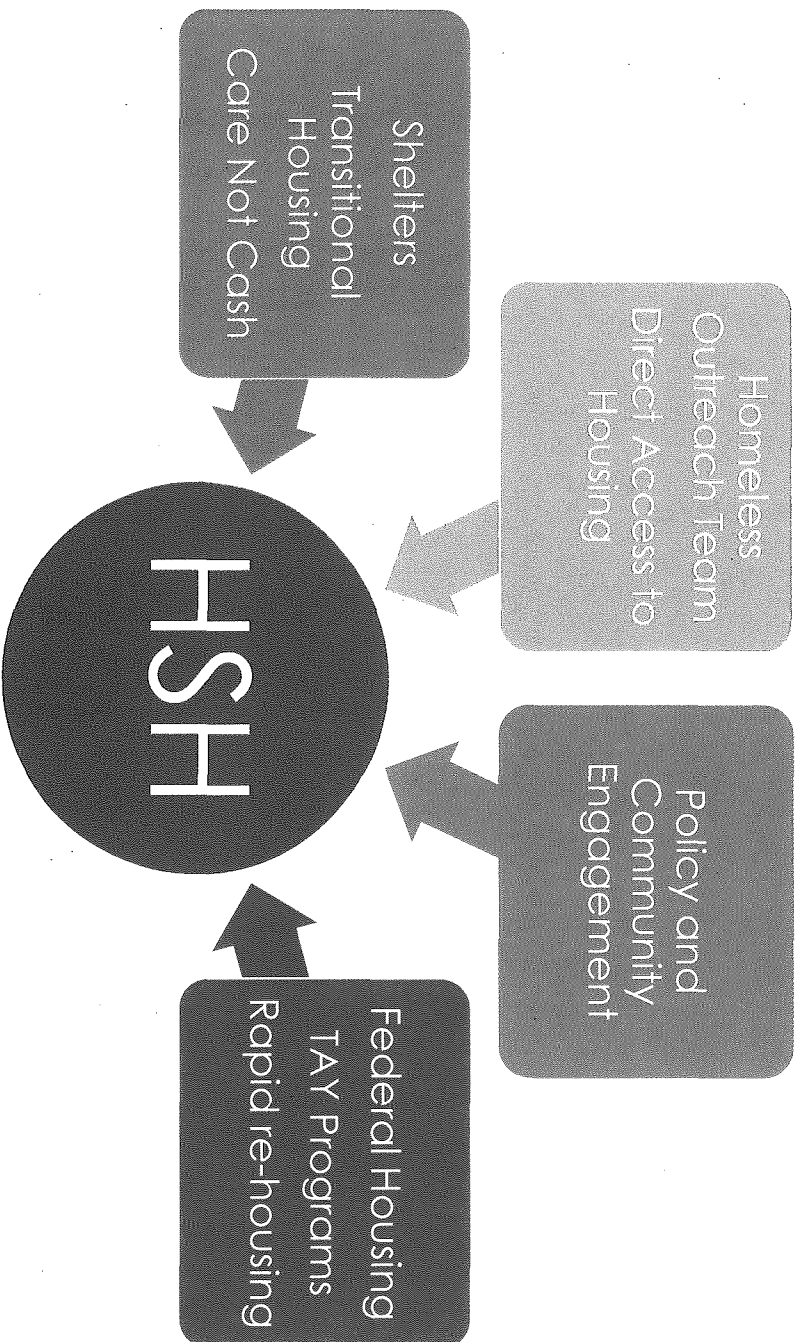
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FUG # 170362

DEPARTMENT OF HOMELESSNESS
AND SUPPORTIVE HOUSING

FY 2017-18 & 2018-19
Budget Update

April 20, 2017

Creation of HSH



Mission and Goals

Through the provision of **coordinated, compassionate, and high-quality services**, the Department strives to make homelessness in San Francisco **rare, brief, and non-recurring**

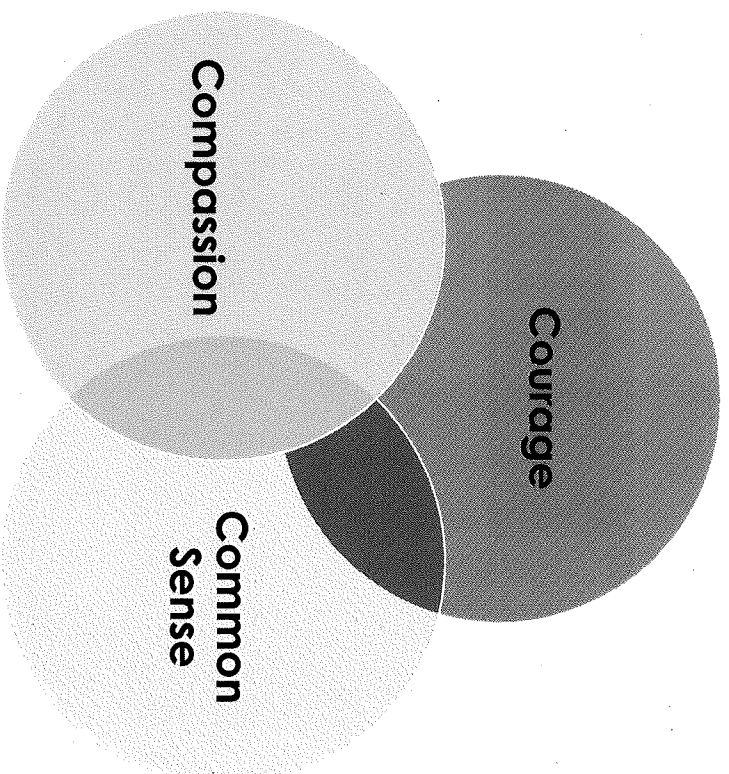
Ending
homelessness
for 8,000
people by
2020

Reducing the
number of
people who
become
homeless

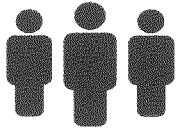
Reducing the
length of time
people spend
homeless

Reducing
street
homelessness

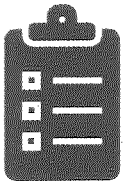
Guiding Principles



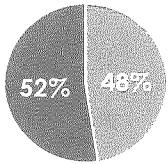
Homelessness in San Francisco



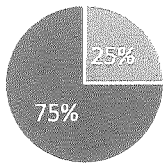
San Franciscans have identified homelessness as the **#1 issue** impacting our community



6,886 homeless individuals were observed during our last published Point in Time (PIT) count



52% of the population was sheltered vs. **48%** unsheltered



25% of PIT survey respondents were chronically homeless

FY 2017-19 Key Strategies

Create a Strong Infrastructure

- Develop a strategic framework
- Build a data-driven culture and processes
- Improve the efficiency and effectiveness of contracts

Implement Coordinated Entry

- Track services and outcomes across the system of care
- Use standardized tools and practices
- Provide real time access to data to support client centered care

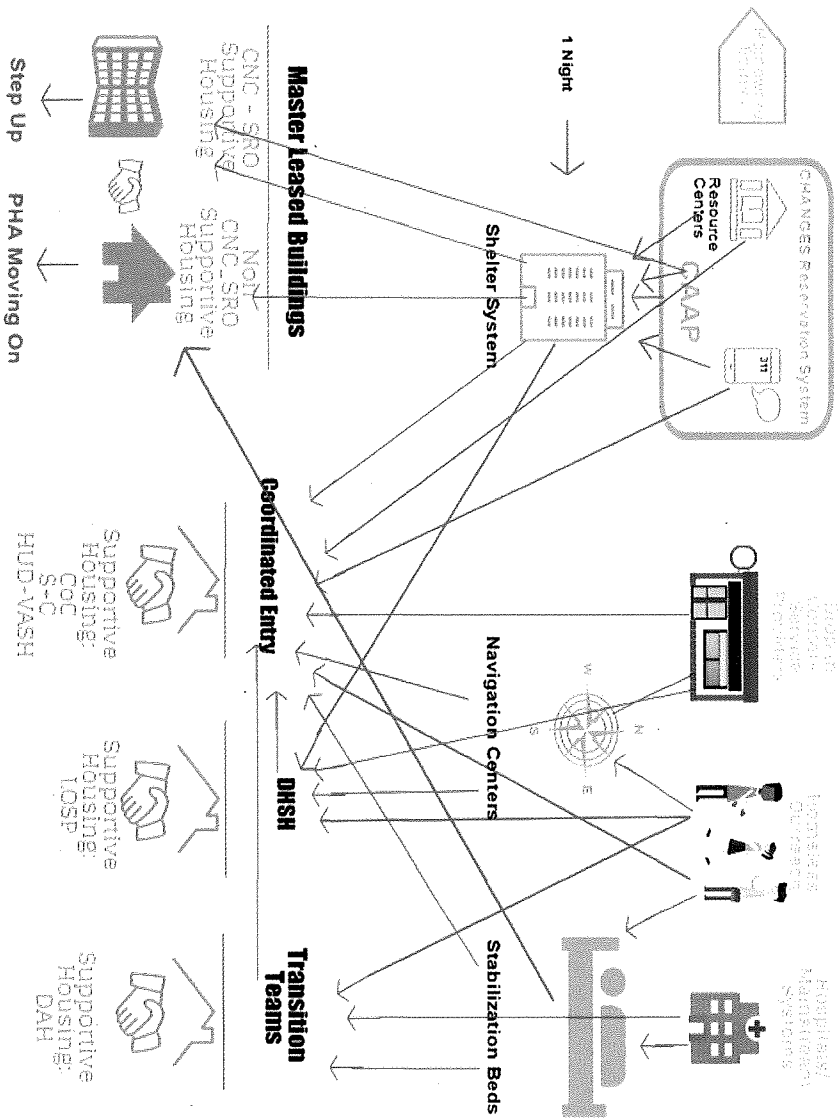
Address Crisis on our Streets

- Implement outreach and shelter placement for those living in encampments
- Provide community outreach to neighbors
- Expand Navigation Center model

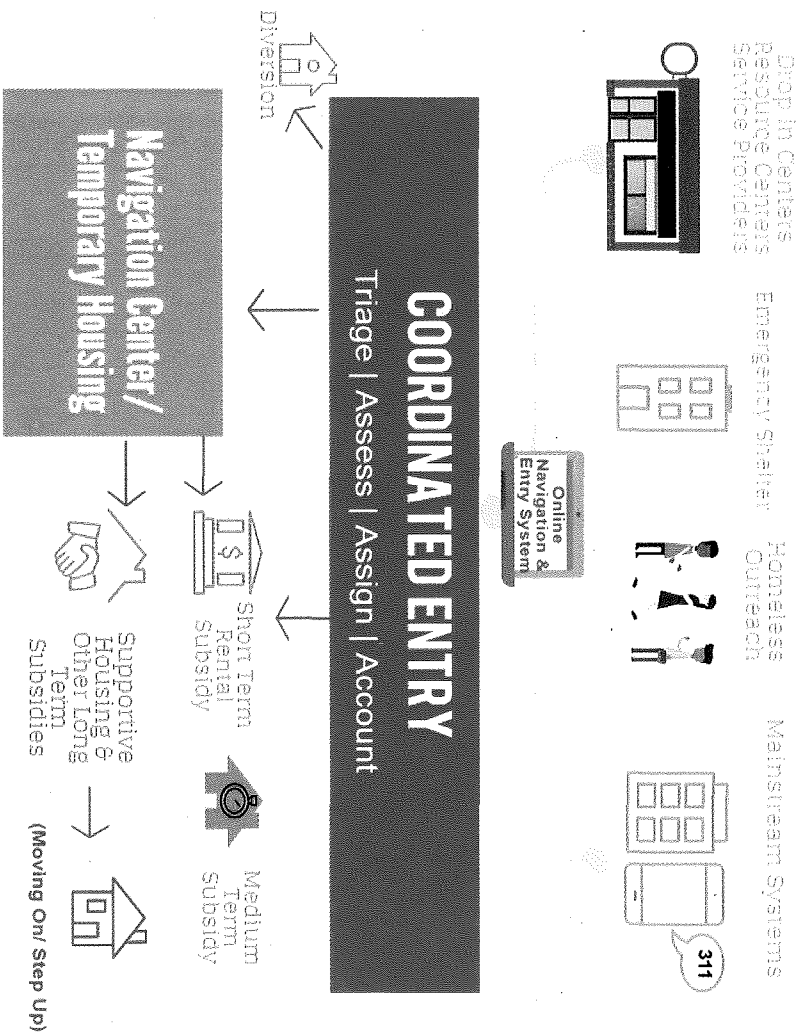
Work Toward Long-term Success

- Maximize federal resources to create flow in supportive housing
- Expand philanthropic partnerships
- Strengthen regional coordination

FY 2017-19 Key Strategies



FY 2017-19 Key Strategies

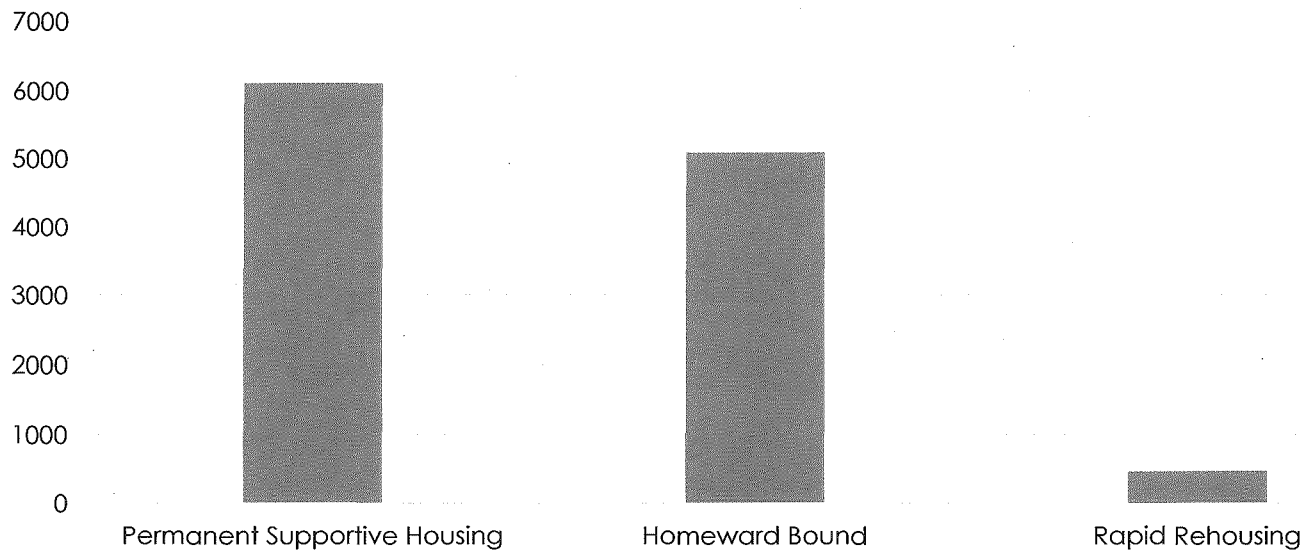


Progress to Date



San Francisco facilitated **11,695** exits from homelessness from January 2011 to December 2016.

Exits by Program Type



Progress to Date

Permanent Supportive Housing (PSH)

Approximately 6,800 units for chronically homeless adults and families

154 units for chronically homeless adults and veterans opened in Fall 2016

Navigation Centers

Opened a 93 bed navigation center

69% of navigation center residents found permanent exits from homelessness

Encampments

Resolved 9 large tent encampments

72% of the clients went to temporary shelter or programs

Upcoming Milestones

Opening 4
New
Navigation
Centers

Supportive
Units in the
National and
Auburn
Hotels

First Users
and Data
Migration
into the ONE
System

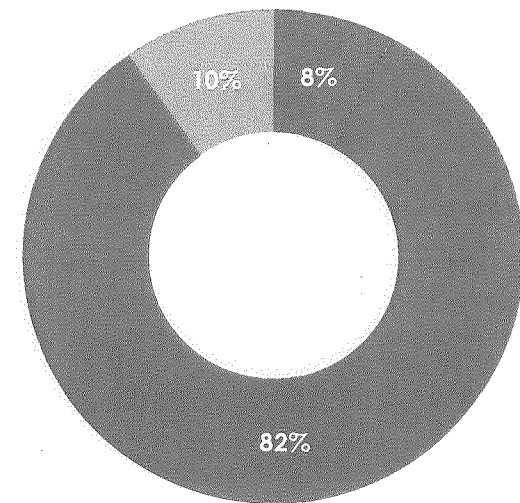
Deploy New
Funding for
Youth and
Chronic
Homelessness

Family
Services
Redesign

Moving On
Initiative

Proposed FY 2017-19 Budget

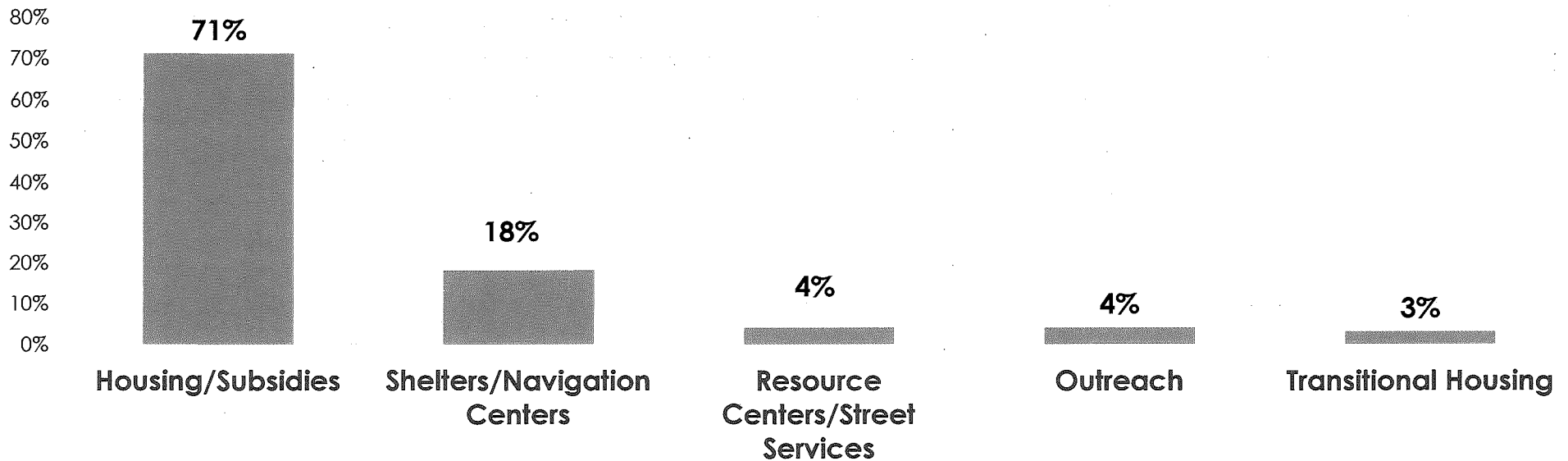
- Base budget funding level: \$209M
- General Fund support: 81%
- Budgeted City employees: 120
- 82% in contracts and grants to direct service providers
- Work orders support housing and medical services



- Personnel/Administration
- Contracts/Grants
- Work Orders

HSH Program Investments

BY SERVICE TYPE



- **6,894** permanent supportive housing units
- Over **5,500** unique individuals served in shelter system each year
- **4,771** people encountered by SFHOT this fiscal year to date

Gaps in Services Delivery System

- 24 hour resource centers
- Navigation centers
- Flexible housing subsidy pool
- Permanent supportive housing for chronically homeless adults