




SFMTA

San Francisco Municipal Transportation Agency

Security Services Contract Amendment

San Francisco Board of Supervisors
Budget & Finance Committee
March 4, 2026

Security Services Overview

-  Patrol and secure SFMTA bus yards and subway facilities
-  24/7 security coverage at most sites
-  Centralized oversight and deployment of unarmed guards
-  System-wide video surveillance recording, monitoring and analysis
-  Armed guard protection for revenue collections



Security Services Highlights



Streamline Coordination

- Liaise with TMC for security updates
- Partner with Station Agents to monitor passengers and address risks
- Implemented direct radio communications to Security Operations Center for faster reporting and response

Importance of Guards

- Immediate response to incidents
- Visible deterrence against unsafe or criminal activity
- Provide situational awareness
- Serve as central hub between staff, passengers and Security Operations Center

Original Contract Overview

Competitive Solicitation Process

- Contract started on April 1, 2020, as a three-year contract with three one-year options.
- Option years were exercised. Current agreement with Allied is set to expire on March 31, 2026.

Contract Costs

- Original terms: Not to Exceed \$59M over six years.
- Monthly invoice for actual costs.

Overview of Action Requested

Extend Security Services Contract to extend negotiated savings and allow time to build potential cost-savings into upcoming RFP. Board approval will:



Reflect modifications in service levels and cost savings negotiated between the SFMTA and Contractor



Extend the term of the Agreement for one additional year until March 30, 2027







Increase the contract by a net amount of \$5,911,925 for a modified contract amount of \$64,930,326



Revise Appendix B to reflect negotiated revisions to hourly rates, service levels, estimated yearly costs per contract year and the revised total contract amount

Negotiated Savings

-  **Negotiated a 10% reduction in management fees** for the extended term
-  **Increased service levels** due to additional guard patrol requirements at Central Subway stations
-  **Eliminated contract cost escalations** for the remaining term
-  **Used contract contingency** to offset increased expenditure authority required by contract extension

One Year Contract Extension

Contract Amount and Budget (\$M)

Category	FY26-27
Projected Expenditure	10.9
Unused Contingency	(2.0)
Unexpended Contract Authority due to COVID	(3.0)
Net Increase to Contract Authority	5.9

Net Funding Impact (\$M)

Category	FY26-27
Projected Expenditure	10.9
Net Increase to Contract Authority	5.9

Next Steps



Stabilize contract costs during fiscal uncertainty



Request for Information (RFI) to obtain industry feedback

- Gain comprehensive view for contract restructuring, cost reduction
- Evaluate security technologies for efficiency



Site hardening of facilities

- Strengthen main gate and patrol capabilities
- Implement lockdown procedure



Optimize efficiency and cost-saving opportunities



Incorporate findings into next Request for Proposals (RFP)

Timeline If Extension Approved



- Extend current contract beyond March 2026 expiration – requires SFMTA Board and Board of Supervisors approval
- Finalize draft RFP and incorporate input from RFI
- Issue RFP for Security Services (Spring/Summer)
- Select vendor and finalize new agreement
- End of requested extension (March 2027)
- Service starts under new contract (April 2027)



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Thank You