

File No. 130053

Committee Item No. 1

Board Item No. \_\_\_\_\_

# COMMITTEE/BOARD OF SUPERVISORS

## AGENDA PACKET CONTENTS LIST

Committee: Land Use and Economic Development Date May 28, 2013

Board of Supervisors Meeting Date \_\_\_\_\_

### Cmte Board

- Motion
- Resolution
- Ordinance
- Legislative Digest
- Budget and Legislative Analyst Report
- Youth Commission Report
- Introduction Form
- Department/Agency Cover Letter and/or Report
- MOU
- Grant Information Form
- Grant Budget
- Subcontract Budget
- Contract/Agreement
- Form 126 – Ethics Commission
- Award Letter
- Application
- Public Correspondence

OTHER (Use back side if additional space is needed)

<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____

Completed by: Alisa Miller Date May 24, 2013  
Completed by: \_\_\_\_\_ Date \_\_\_\_\_

BOARD of SUPERVISORS



City Hall  
Dr. Carlton B. Goodlett Place, Room 244  
San Francisco 94102-4689  
Tel. No. 554-5184  
Fax No. 554-5163  
TDD/TTY No. 554-5227

## MEMORANDUM

TO: Ben Rosenfield, City Controller  
Ed Reiskin, Director, Municipal Transportation Agency

FROM: Alisa Miller, Clerk, Land Use and Economic Development Committee  
Board of Supervisors

DATE: January 22, 2013

SUBJECT: HEARING MATTER INTRODUCED

---

The Board of Supervisors' Land Use and Economic Development Committee has received the following hearing, introduced by Supervisor Wiener on January 15, 2013:

**File No. 130053**

Hearing and monthly report, directed to the Municipal Transportation Agency and the Controller, analyzing and disclosing the state of Municipal Transportation Agency service and maintenance, including month-on-month comparisons, and the loss of economic productivity in San Francisco resulting from Municipal Transportation Agency service disruptions.

The hearing request directs MTA and the Controller to provide reports and present specific information. Please see the *Introduction Form* for additional specifics requested by the sponsor.

If you would like to submit reports or comments prior to the hearing, please forward them to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102.

c: Monique Zmuda, Deputy Controller  
Kate Breen, Municipal Transportation Agency  
Janet Martinsen, Municipal Transportation Agency

# Introduction Form

By a Member of the Board of Supervisors or the Mayor

Time stamp  
or meeting date

I hereby submit the following item for introduction (select only one):

- 1. For reference to Committee:
- An ordinance, resolution, motion, or charter amendment.
- 2. Request for next printed agenda without reference to Committee.
- 3. Request for hearing on a subject matter at Committee:    
 + monthly report
- 4. Request for letter beginning "Supervisor  inquires"
- 5. City Attorney request.
- 6. Call File No.  from Committee.
- 7. Budget Analyst request (attach written motion).
- 8. Substitute Legislation File No.
- 9. Request for Closed Session (attach written motion).
- 10. Board to Sit as A Committee of the Whole.
- 11. Question(s) submitted for Mayoral Appearance before the BOS on

Please check the appropriate boxes. The proposed legislation should be forwarded to the following:

- Small Business Commission
- Youth Commission
- Ethics Commission
- Planning Commission
- Building Inspection Commission

**Note: For the Imperative Agenda (a resolution not on the printed agenda), use a different form.**

**Sponsor(s):**

**Subject:**

**The text is listed below or attached:**

Hearing and monthly report – directed to the MTA and the Controller – analyzing and disclosing the state of Muni service and maintenance, including month-on-month comparisons, and the loss of economic productivity in San Francisco resulting from Muni service disruptions.

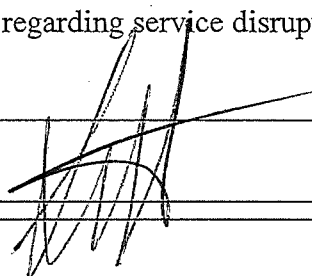
The MTA, with analytical support from the Controller, will submit detailed monthly reports addressing various issues and data. The monthly reports will provide month-on-month comparative data about Muni’s performance and the impacts of that performance on San Francisco.

The monthly reports shall be provided to the Board of Supervisors and will be published to the press and via social media so that the public can understand the causes and scope of Muni’s operational and maintenance challenges.

Issues to be addressed are:

- 1) Performance statistics, including on-time performance rates, missed runs (overall number and as a percentage of planned runs), average speed of Muni vehicles, weekday average ridership, and passengers per hour traveling;
- 2) Maintenance statistics, including total deferred maintenance on vehicles and other infrastructure, as well as specific categories of deferred maintenance.
- 3) (a) The current number of active light rail vehicles, diesel coaches, and electric trolleys in service; the number of broken down vehicles in each category; the number of vehicles needed in service in order to meet Charter-mandated service requirements; and the number of days in each particular month in which Muni did not have sufficient vehicles to meet service needs; (b) the number of vehicles that break down each day and the average length of time to fix each such vehicle; (c) the number of vehicles that, as of the time of the monthly report, have been out of service for more than one month;
- 4) Unplanned service disruption events (known among riders as "Muni meltdowns"), including causes, length of delays, and number of vehicles and riders impacted;
- 5) The economic productivity impact of unplanned Muni meltdowns on San Francisco (for each specific meltdown and for the month in total);
- 6) Muni's progress on work rule reform and reduced operator absenteeism, per Proposition G.
- 7) Muni's efforts to improve real-time communication with riders regarding service disruptions, including use of text broadcasts and social media.

Signature of Sponsoring Supervisor: \_\_\_\_\_



For Clerk's Use Only: