

1 [Professional Services Agreement Amendment - Calpine Energy Solutions, LLC -
2 Community Choice Aggregation Program - Not to Exceed \$19,630,000]

3 **Resolution authorizing the General Manager of the San Francisco Public Utilities**
4 **Commission to execute Amendment No. 1 to Agreement No. CS-247[R], Customer**
5 **and Administrative Services for Community Choice Aggregation Program with**
6 **Calpine Energy Solutions, LLC, for continued support of CleanPowerSF; and**
7 **authorize the General Manager of the San Francisco Public Utilities Commission to**
8 **execute this amendment, increasing the agreement amount by \$14,030,000 for a**
9 **total not to exceed agreement amount of \$19,630,000 and to extend the term of the**
10 **agreement up to three years, for a total term of November 1, 2015, through**
11 **October 13, 2021, with a three-year option to extend.**

12
13 WHEREAS, CleanPowerSF is San Francisco’s Community Choice Aggregation
14 (CCA) program offering cost-effective, cleaner energy to homes and businesses within
15 the City; and

16 WHEREAS, On August 11, 2015, per Resolution No. 15-0175, the San
17 Francisco Public Utilities Commission (SFPUC) awarded Agreement No. CS-247[R],
18 Customer and Administrative Services for the CCA program, and authorized the
19 General Manager of the SFPUC to negotiate and execute a professional services
20 agreement in the amount of \$5,600,000 and with a term of three years, concluding on
21 October 31, 2018, with Noble Americas Energy Solutions LLC, to provide meter data
22 management, billing, and customer care services for CleanPowerSF; and

23 WHEREAS, Agreement No. CS-247[R] provided that the City will have the
24 option to extend the contract for three years at the City’s sole and absolute discretion;
25 and

1 WHEREAS, On January 24, 2017, the SFPUC approved the assignment
2 assumption of Agreement No. CS-247[R] from Noble Americas Energy Solutions LLC
3 to Calpine Energy Solutions LLC (hereinafter “Calpine”); and

4 WHEREAS, Amendment No. 1 to Agreement No. CS-247[R] will extend
5 Customer and Administrative Services provided by Calpine to the CleanPowerSF
6 Program for a duration of three years, will result in \$2.2 million in savings over the next
7 three years, and includes modifications to facilitate SFPUC’s goal of transitioning
8 CleanPowerSF call center operations in-house during the term of the agreement; and

9 WHEREAS, Calpine is currently performing services that are needed to continue
10 providing meter data management, billing, and customer care services for
11 CleanPowerSF; and

12 WHEREAS, The project team has concluded that Calpine is the only consultant
13 that could readily perform these services without causing severe disruption to the
14 continued operation of the program; moreover, background resources required to
15 complete these services would be lost if the City was required to competitively procure
16 the contract again; and

17 WHEREAS, Funds for this agreement are available from CleanPowerSF
18 revenues; and

19 WHEREAS, On May 22, 2018, by its Resolution No. 18-0090, the SFPUC
20 approved Amendment No. 1 to the Customer and Administrative Services Agreement
21 No. CS-247[R], with Calpine to provide continued meter data management, billing, and
22 customer care services for CleanPowerSF; and authorized the General Manager to
23 execute this amendment, increasing the amount of the agreement by \$14,030,000 for a
24 total not-to-exceed agreement amount of \$19,630,000 and with a time extension of three
25

1 (3) years for a total contract duration of six (6) years, subject to Board of Supervisors
2 Approval pursuant to Charter, Section 9.118; now, therefore, be it

3 RESOLVED, That this Board of Supervisors hereby approves and authorizes
4 the General Manager of the SFPUC to execute Amendment No. 1 to Customer and
5 Administrative Services for Community Choice Aggregation Program Agreement No.
6 CS-247[R], increasing the amount of the agreement by \$14,030,000 for a total not-to-
7 exceed agreement amount of \$19,630,000 and with a time extension of three (3) years
8 for a total contract duration of six (6) years, in substantially the form on file with the
9 Clerk of the Board in File No. 180560 and in such final form as approved by the
10 General Manager and the City Attorney; and, be it

11 FURTHER RESOLVED, That within thirty (30) days of Amendment No. 1 being
12 fully executed by all parties the SFPUC shall provide the final contract to the Clerk of
13 the Board for inclusion into the official file.