Sexual Orientation and Gender Identity Data Collection

Mayor's Office of Housing and Community Development

Board of Supervisors - Government Audit and Oversight Committee
November 7, 2019

Overview of SOGI Data Collection:

- July 1, 2017: expanded SOGI data collection to all client-based programs and services, and modified standards to be consistent with DPH standards, in compliance with the SOGI ordinance
- All demographic data collections forms and applications for all client-based programs and services updated
- All database and storage systems for client-based programs and services updated
- Plan for adding fields for chosen name and gender pronouns for FY2020-2021

FY18-19 SOGI Data: All MOHCD Client-based Programs and Services

	Total #	# LGBTQ+	% LGBTQ+	# Trans/Gender Non-Conforming	% Trans/Gender Non-Conforming	# LGBQ	% LGBQ	# Declined/ Not Stated/ Question Not Asked/ Not Listed (Unspecified)	% Declined/ Not Stated/ Question Not Asked/ Not Listed (Unspecified)
Public Services Clients	33,869	3,031	8.95%	399	1.18%	2,765	8.16%	10,364	30.60%
Affordable Multifamily Housing Portfolio Residents	21,867	386	1.77%	78	0.36%	386	1.77%	18,460	84.42%
Affordable Rental and Ownership Housing and Waitlist Applicants	112,100	16,187	14.44%	646	0.58%	16,348	14.58%	17,749	15.83%
Affordable Rental and Ownership Housing Occupants/Buyers	477	70	14.68%	2	0.42%	69	14.47%	87	18.24%
Plus Housing Applicants	303	229	75.58%	30	9.90%	220	72.61%	8	2.64%
Plus Housing Occupants	8	6	75.00%	1	12.50%	6	75.00%	1	12.50%
New COP and DTHP Holders	433	56	12.93%	4	0.92%	54	12.47%	198	45.73%
COP and DTHP Holders Housed	121	10	8.26%	0	0.00%	10	8.26%	61	50.41%
DALP, MCC and City Second Loan Applicants	268	24	8.96%	0	0.00%	24	8.96%	73	27.24%
DALP, MCC and City Second Loan Recipients	73	10	13.70%	0	0.00%	10	13.70%	15	20.55%
Total Clients (Duplicated)	**169,519**	**20,009**	**11.80%**	**1,160**	**0.68%**	**19,892**	**11.73%**	**47,016**	**27.73%**

FY18-19 SOGI Data: MOHCD LGBTQ+-focused Programs and Services

LGBTQ+-focused Public Services

	# of Clients	# of LGBTQ Clients	% LGBTQ Clients
LGBT Access to Housing	484	251	51.86%
First -Time Homebuyer's Program	353	104	29.46%
Youth Advocacy for LGBTQQ TAY	17	12	70.59%
A Woman's Place Drop-In Center	18	18	100.00%
TAJA's Coalition	27	27	100.00%
Center of Excellence for Transgender Health	2	1	50.00%
Total Clients	901	413	45.84%

LGBTQ+-focused Affordable Rental Housing Placement (95 Laguna)

	Number of Applicants	Percent of Applicants	Number of Tenants	Percent of Tenants
LGBTQ Applicant/Tenant	536	40.73%	33	57.89%
Not LGTBQ Applicant/Tenant	519	39.44%	16	28.07%
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	261	19.83%	8	14.04%
Total Applicants/Tenants	1,316	100.00%	57	100.00%

Department LGBTQ & SOGI Training Efforts

- Trainings on SOGI data collection best practices for grantees and/or programs operated by Department
  - Internal data working group
  - Public Services grantee orientations
- Trainings on best practices and cultural humility for working with LGBTQ+ communities, for Department's employees and/or grantees' employees
  - All MOHCD managers completed DHR implicit bias training
  - Funded a trans community group to provide cultural humility training for housing providers

Addressing Underrepresentation FY18-19 & Beyond

- Steps taken in FY2018-19 or steps planned for future years, to address underrepresentation of LGBTQ+ clients in direct services and programs operated by, or funded by, Department
  - Continue to support LGBTQ+-focused programs and services
  - Continue to ensure that general (non-LGBTQ+-focused) programs and services are accessible to LGBTQ+ community through outreach and cultural humility training
  - Improve accessibility of general programs and services for transgender and gender non-conforming community, with particular focus on housing
  - Establish a rental subsidy program supporting permanent and transitional housing opportunities for transgender and gender non-conforming individuals
  - Improve SOGI data collection by educating and training staff, clients, grantees and partner organizations