

## **CIVIC BRIDGE WINTER 2024: PROJECT PROPOSALS**

Project 1: Permitting Center | Designing a blueprint for the City's housing permitting system

Project 2: Department of Emergency Management | Redesigning the Healthy Streets Operation Center's Client Log Form

Project 3: Department of Homelessness and Supportive Housing | Utilizing user research to improve data quality in the ONE Homeless Management Information System (HMIS)

Project 4: SF Fire Department | Redesigning SFFD's logic model and identifying overall process improvements related to its emergency medical service programs

Project 5: Department of Public Health | Developing a journey map to reduce barriers and provide rapid access to substance use disorder (SUD) services

Project 6: Department of Building Inspection | Redesigning the City's solar permits process to more effectively and efficiently issue permits