

File No. 240254

Committee Item No. 2

Board Item No. 7

COMMITTEE/BOARD OF SUPERVISORS

AGENDA PACKET CONTENTS LIST

Committee: Budget and Finance Committee Date April 17, 2024

Board of Supervisors Meeting Date April 23, 2024

Cmte Board

- Motion
- Resolution
- Ordinance
- Legislative Digest
- Budget and Legislative Analyst Report
- Youth Commission Report
- Introduction Form
- Department/Agency Cover Letter and/or Report
- MOU
- Grant Information Form
- Grant Budget
- Subcontract Budget
- Contract/Agreement
- Form 126 – Ethics Commission
- Award Letter
- Application
- Public Correspondence

OTHER (Use back side if additional space is needed)

- Technical Assistance Marketplace Acknowledgement
- DPH Presentation 4/17/2024
- _____
- _____
- _____
- _____
- _____
- _____
- _____

Completed by: Brent Jalipa Date April 11, 2024

Completed by: Brent Jalipa Date April 18, 2024

1 [Participant Acknowledgement of Technical Assistance Marketplace Terms and Conditions -
2 California State Department of Healthcare Services - State Technical Assistance Marketplace
3 Program]

4 **Resolution authorizing the Department of Public Health to participate in the California**
5 **State Department of Healthcare Services' State Technical Assistance Marketplace**
6 **program on terms and conditions that include a Release of Claims by the City and**
7 **County of San Francisco.**

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9 WHEREAS, The State Department of Healthcare Services ("DHCS") has launched a
10 five-year \$1.85 billion initiative called Providing Access and Transforming Health ("PATH") to
11 help partners, including the Department of Public Health ("DPH"), participate successfully in
12 the Medi-Cal delivery system, while DHCS implements PATH program components called
13 "Enhanced Care Management" and "Community Supports;" and

14 WHEREAS, Enhanced Care Management and Community Supports are revenue
15 generating programs that provide care management to Managed Care Plan members and
16 cost-effective alternatives to traditional medical settings; and

17 WHEREAS, As part of PATH, DHCS offers a virtual Technical Assistance Marketplace
18 ("TA Marketplace") providing no-cost technical support for entities attempting to implement
19 and expand Enhanced Care Management and Community Supports; and

20 WHEREAS, DPH wishes to participate in the TA Marketplace offerings; and

21 WHEREAS, DHCS requires that all TA Marketplace participants acknowledge TA
22 Marketplace terms and conditions ("Acknowledgement"), including a requirement that
23 participants release and hold harmless DHCS, its TA Marketplace administrator, and their
24 respective officers, agents, employees, representatives, and/or designees from and against
25 any and all liability, actions, claims, demands, or suits, and all related costs, attorney fees,

1 and expenses arising out of, or relating to the PATH TA Marketplace Program (“Release of
2 Claims”); and

3 WHEREAS, A copy of the TA Marketplace participant Acknowledgement, is on file with
4 the Clerk of the Board of Supervisors in File No. 240254, which is hereby declared to be a
5 part of this Resolution as if set forth fully herein; now therefore be it

6 RESOLVED, That the Board of Supervisors hereby finds DPH’s participation in the TA
7 Marketplace to be in the City’s best interests and on that basis authorizes the Director of
8 Health to agree to the TA Marketplace Acknowledgement terms and conditions, including the
9 Release of Claims.

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11 RECOMMENDED:

12 _____ /s/

13 Dr. Grant Colfax
14 Director of Health

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Participant Acknowledgement: Technical Assistance Marketplace, California Department of Healthcare Services

BOS Budget & Finance Committee

Bernadette Gates
CalAIM Director, SF Health Network, SFDPH
April 17, 2024



SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Overview



Providing Access and Transforming Health (PATH) Technical Assistance (TA) Marketplace:

- **Partner:** CA Department of Health Care Services (DHCS)
- **Amount:** No-cost agreement
- **Project:** Various projects
- **Resolution:** Requesting authority for DPH to accept nonstandard terms in the agreement with DHCS

PATH Technical Assistance Marketplace



- **Partner:** California State Department of Healthcare Services
- **Participation Summary:**
 - The **Providing Access and Transforming Health (PATH) TA Marketplace** provides organizations free technical assistance resources to implement and expand CalAIM Community Supports and Enhanced Care Management (ECM) programs.
 - **Community Supports** are 14 services provided by Medi-Cal Managed Care Plans to help members address their health-related social needs, such as access to safe housing or healthy meals to aid in their recovery from illness, avoid higher and costlier levels of care, and live healthier lives.
 - **ECM** provides high-touch, person-centered care management to Medi-Cal members with the most complex medical and social needs. Members receiving ECM have a single lead care manager who helps them coordinate health-related care and social services, making it easier for them to get the right care at the right time in the right setting.

State Technical Assistance Marketplace Program



Project Examples:

- Improve collaboration between SFDPH and our Managed Care Plans to expand ECM services to more eligible Medi-Cal members with symptoms of serious mental illness.
 - Advance equity by identifying target populations experiencing disparities in access to care.
 - Weave these services into the array of available behavioral health services.
- Evaluate costs and benefits to implementing Short-Term Post Hospitalization Housing as a Community Support.
 - Provide members who do not have a residence and who have high medical or behavioral health needs with the opportunity to continue their medical/psychiatric/substance use disorder recovery immediately after exiting an inpatient hospital, residential substance use disorder treatment or recovery facility, residential mental health treatment facility, correctional facility, nursing facility, or recuperative care.

Conclusion



Non-Standard Terms in Agreement:

- Obligation for the City to **release and hold DHCS harmless** as well as its third-party administrator Public Consulting Group (PCG)

DPH respectfully requests approval of this DHCS agreement.

Thank you!

**California Providing Access and Transforming Health
Technical Assistance Marketplace Program**

TA Recipient

Acknowledgement of TA Marketplace Terms and Conditions

- TA Recipient understands that the Department of Health Care Services (DHCS) has designated Public Consulting Group LLC (PCG) as the third-party administrator to administer the California Providing Access and Transforming Health (PATH) Initiative and to communicate with them with respect to project administration. TA Recipient understands that PCG is acting solely as a third-party administrator on behalf of DHCS and is not liable or responsible for DHCS decisions or actions.
- Neither DHCS nor PCG shall be liable to TA Recipient for any incidental, indirect, special, punitive, or consequential damages, including, but not limited to, such damages arising from any type or manner of commercial, business, or financial loss, even if PCG or DHCS had actual or constructive knowledge of the possibility of such damages and regardless of whether such damages were foreseeable. TA Recipient hereby releases and holds harmless DHCS, PCG, and their respective officers, agents, employees, representatives, and/or designees from and against any and all liability, actions, claims, demands, or suits, and all related costs, attorney fees, and expenses arising out of, or relating to the PATH TA Marketplace Program.
- TA Recipient is eligible to receive the services, and they will notify PCG immediately if for any reason they become ineligible.
- TA Recipient represents that all information submitted to PCG and DHCS is true and accurate to the best of their ability
- TA Recipient understands that they are not responsible for payment of any expenses or compensation to PCG, DHCS, or to any PATH TA vendor, and that, if they receive any request for payment at any time from a PATH TA vendor, they should immediately notify PCG.
- TA Recipient may terminate services at any time for cause, including for example, failure of the Vendor to achieve project milestones, or without cause, by providing PCG with 30 days' prior written notice.
- TA Recipient understands that continued receipt of services is conditioned on (i) the ongoing effectiveness and adequate funding of the PATH TA Marketplace Initiative, (ii) DHCS's initial and ongoing acceptance and approval of the TA Recipient as an eligible marketplace customer; and (iii) the availability of a matching TA vendor. Services may be terminated immediately if any of these conditions are not met or no longer met for any reason.
- TA Recipient understands that receipt of services is conditioned on DHCS approval of TA Project Applications and TA Project scope of work and budgets.
- TA Recipient grants PCG permission to collect, process, analyze, use, and share with DHCS data collected via the TA Marketplace, including but not limited to, performance outcome and identity data.
- TA Recipient agrees to respond to reasonable requests in a timely manner (1 business day to acknowledge, and 5 business days to respond) by PCG for feedback and/or performance reviews with respect to TA Marketplace Vendors and progress on their TA project(s).



City and County of San Francisco
London N. Breed, Mayor

San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

March 15, 2024

Angela Calvillo, Clerk of the Board
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102-4689

Dear Ms. Calvillo:

Please find attached a proposed resolution for Board of Supervisors approval for the Department of Public Health to participate in the State Technical Assistance Marketplace on terms and conditions that include a Release of Claims by the City and County of San Francisco.

The following is a list of accompanying documents:

- Proposed Resolution
- Recipient Acknowledgement

For questions on this matter, please contact Reanna Albert at (628) 271-6178, reanna.albert@sfdph.org.

Thank you for your time and consideration.

Sincerely,

Kelly Hiramoto

Kelly Hiramoto
Acting Supervisor
Office of Contracts Management and Compliance
DPH Business Office

cc: Dr. Grant Colfax, Director of Health
Jenny Louie, Chief Operating Officer
Michelle Ruggels, Director, DPH Business Office
Rob Longhitano, Director, DPH Contracts and Compliance
Bernadette Gates, DPH CalAIM Director

The mission of the San Francisco Department of Public Health is to protect and promote the health of all San Franciscans.

We shall ~ Assess and research the health of the community ~ Develop and enforce health policy ~ Prevent disease and injury ~

~ Educate the public and train health care providers ~ Provide quality, comprehensive, culturally-proficient health services ~ Ensure equal access to all ~

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