



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

HSH FY21-23 Investment Updates

Board of Supervisors | Budget and Finance Committee
December 1, 2021

<http://hsh.sfgov.org>



HSH FY21-23 Implementation Priorities

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- While HSH has many programmatic priorities, we have identified **key initiatives** for **FY21-22**:
 - Implementation of the new federal **Emergency Housing Vouchers**
 - Shelter-in-Place (SIP) Hotel **rehousing**
 - Assessment and reform of **Coordinated Entry**
 - New housing **acquisition**
 - **Shelter reinflation** and expansion of **new shelter models**
 - **Hiring** and building the **departmental culture**
- Ongoing Priorities
 - **Strategic Planning**
 - Advancing **racial equity**



Investment Update: Racial Equity & Geographic Diversity

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- ✓ **Hired a Chief Equity Officer** to prioritize the implementation of this work
- Continue implementing the 2021 **HSH Racial Equity Action Plan**
- Continue to **advance racial and geographic equity** through strategic investments
 - Prioritize **geographic diversity** for acquisition and new programs
 - Dedicated **LGBTQ+** temporary shelter resources opening in 2022
 - Vehicle Triage Center in the **Bayview**
 - Expanding Access Points to serve **Veterans** and **Latinx community**
 - Dedicated **district outreach** teams
 - Contracting with new **nonprofit providers who have** not historically been part of the HRS
 - SOI issued for **Bayview Flexible Housing Subsidy Pool**
 - Equity targeting plan for **Emergency Housing Vouchers (EHVs)**



Investment Update: Outreach

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- ✓ Leverage **outreach teams** to move people from the street to shelter:
 - SFHOT and Healthy Streets Operations Center (HSOC)
 - Street Response Teams
 - SFHOT Public Phone Line

- ✓ Invest in **alternatives to policing** such as the **Street Wellness Response Team (SWRT)**
 - 7th Amendment to Heluna Health contract approved by Board in October includes 11 SFHOT positions to support SWRT launch in early 2022

- 🔑 1064-68 Mission **Homeless Services Center**
 - Opens Spring 2022

FY20-21 Outreach
SFHOT placed **3,381**
clients into shelter



Investment Update: Prevention & Problem Solving

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- ✓ Launched **Targeted Homelessness Prevention** (emergency rental assistance):
 - ✓ HSH has allocated **\$9 million** of the \$10 million funded in FY21-22 to five providers
 - ✓ **\$1.84 million** disbursed to **301 households** since July 1, 2021
 - ✓ HSH's **Targeted Homelessness Prevention** provides back rent, future rent and move-in assistance
- ✓ **Implemented** PSH rent reduction across HSH's portfolio to **30% of tenant income**
 - Supports **2,800 tenants** remain stably housed
- ✓ **Problem Solving Plus** for SIP Guests:
 - Under contract with Abode, and services are being delivered
- Expand service **geographic diversity** - opening new Access Points



Investment Update: Temporary Shelter

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Completed:

- ✓ **Open and operate** Lower Polk TAY Navigation Center and Bayview Navigation Center
- ✓ **Complete** Division Circle Navigation Center Expansion
- ✓ **Purchase** 888 Post (Lower Polk TAY Navigation Center)
- ✓ **Open and operate** family non-congregate and emergency shelter (Oasis)

In Progress:

- Reopen and expand temporary shelter:
 - **110 beds** re-opened since July 1, 2021
 - **~775 beds** to reopen by end of the FY
- Open **non-congregate winter shelter** programs
- 33 Gough **Cabin Pilot Program**
- **Identify and open** two Safe Parking Programs
 - **Candlestick VTC** in Bayview
 - Identify second site in **western** part of city
- Proposal to open a new **semi-congregate shelter** at 711 Post Street



Investment Update: Non-Congregate Shelter

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- **100 Hotel Vouchers** for TAY, families / pregnant people and DV – *In Process*
- Proposed conversion of the **Baldwin Hotel** to provide up to **180 units** of **non-congregate shelter** in 2022
- Shelter In Place (**SIP**) Hotel Program
 - ✓ **Continue** to operate the SIP Hotel Program
 - Continue to **rehouse** SIP guests and **demobilize** the program
 - As of November 2021, **760** guests from SIP have been rehoused and **7** sites have been demobilized
- **FEMA Extension** for **COVID-Related Expenses** through **April 2022**
 - Invest local dollars to provide **non-congregate winter shelter** to support unhoused individuals

FY20-21 SIP Hotels
Served over **3,700** guests
since April 2020.



Investment Updates: Housing

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Open and operate new housing – *In Process*

- ✓ **Homekey 2020:** Acquired Diva and Granada hotels (338 PSH units)
- ✓ **Opened 188** additional new units in FY20-21
- ✓ **Authorization to acquire** 3 new PSH sites in distinct neighborhoods (237 units)
 - In Process: **428 PSH units** will open in FY21-22
 - 145 units – Tahanan
 - 253 units – 1064-68 Mission
 - 30 units – Kinney
 - 80 units – Garland Hotel (proposed)
 - **Goal of 1,500 will be surpassed with new FY21-23 investments**

FY20-21 Housing

- Placed **1,149** households into housing
- Opened **9** new sites since December 2020

Increase **Flexible Housing Subsidy Pool** – *In Process*

- ✓ **Activated 480** Flex Subsidy Pool Slots for adults and older adults
- In Process: **~700 Flex Subsidy Pool Slots** for Adults, Families and TAY



Investment Updates: Housing

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- Expand **Rapid Rehousing** – *In Process*
 - 350 Rapid Rehousing slots for Adults
 - 165 slots contracted
 - ~70 Rapid Rehousing slots for TAY (Rising Up) – *In Process*
 - Funds will serve youth at a deeper subsidy level than originally assumed
- Expand **Workforce Support** – *In Process*
 - \$2.5 M for FY20-21 and FY21-22 work-ordered to OEWD for workforce support
 - \$1.2 M in FY20-21 to serve 165 clients
 - \$1.3 M in FY21-22 to serve 185 clients



Investment Update: Emergency Housing Vouchers

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• **Required Partnership between SFHA and HSH as the CoC Collaborative Applicant**

- All referrals, except for DV, must come from the CoC's Coordinated Entry System

• **HUD minimum eligibility requirements:**

- Emergency Housing Vouchers assistance is limited to families and individuals who are:
 - Homeless;
 - At-risk of homelessness;
 - Recently homeless and at high risk of housing instability; or
 - Fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking

• **San Francisco's Interim Allocation Targets:**

- 27.5% (249) - Families
- 37.5% (340) - Individuals
- 20% (181) - TAY
- 15% (136) - People fleeing violence



Investment Update: Emergency Housing Vouchers

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- **There are additional goals** San Francisco is using to plan for distributing vouchers:
 - **Address racial inequities** in homelessness caused by structural racism by connecting households that have been historically marginalized to vouchers
 - **Reduce homelessness** by targeting a significant portion of vouchers to people experiencing literal homelessness
 - **Decrease inflow into homelessness** by targeting vouchers to people at imminent risk of homelessness
 - **Provide all clients** with housing search, navigation, and move-in services
 - **Provide literally homeless applicants** ongoing case management support
- **Implementation Timeline**
 - **December 2021:** 350 apps submitted and 110 enrolled. Applications publicly available via website and Access Points
 - **Summer 2022:** 55% of vouchers are in process



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Thank you.

Questions?

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