

1 [Language Line Services, Inc. - Citywide Telephonic Interpretation Services - Not to
2 Exceed \$11,694,000]

3 **Resolution authorizing the Office of Contract Administration to enter into a**
4 **Fourth Amendment to the contract between the City and County of San**
5 **Francisco and Language Line Services, Inc. for the purchase of telephonic**
6 **interpretation services for City departments, increasing the contract amount by**
7 **\$1,794,000 for a total contract amount not to exceed \$11,694,000 and extending**
8 **the term by six months to July 31, 2022, for a total contract duration of four**
9 **years from August 1, 2018, through July 31, 2022.**

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11 WHEREAS, Charter, Section 9.118(b), requires the Board of Supervisors to
12 approve by Resolution contracts estimated to cost the City \$10,000,000 or more; and

13 WHEREAS, This Agreement was competitively procured as required by
14 Administrative Code, Chapter 21.1, through Request for Proposals #99300, issued on
15 April 20, 2018, in which City selected Contractor as the highest rated proposer pursuant
16 to the Request for Proposals; and

17 WHEREAS, the Purchaser entered into an as-needed term contract with
18 Contractor, dated July 16, 2018, to purchase telephonic interpretation services for City
19 departments, as amended by the:

20 Modification No. 1, dated March 23, 2020, which increased contract not to exceed
21 amount to \$5,000,000,

22 Modification No. 2, dated September 4, 2020, which increased contract not to
23 exceed amount to \$9,500,000 and extended the contract end date to July 31, 2021,

24 Modification No. 3, dated July 1, 2021, which increased contract not to exceed
25 amount to \$9,900,000 and extended the contract end date to January 31, 2022,

1 WHEREAS, the Office of Contract Administration proposes to enter into a fourth
2 amendment (Modification No. 4), increasing the total not-to-exceed contract amount to
3 \$13,179,000, and extending the contract duration to July 31, 2022 to meet City business
4 needs, and

5 WHEREAS, the amendment referenced above is on file with the Clerk of the
6 Board of Supervisors in File No. 211167, which is hereby declared to be part of this
7 resolution as if set forth fully herein; now, therefore, be it

8 RESOLVED, That the Board of Supervisors, under Charter, Section 9.118(b),
9 hereby authorizes the Purchaser and Director of the Office of Contract Administration
10 to execute Modification No. 4 to the contract to increase the contract amount by
11 \$1,794,000 for a total contract amount of \$11,694,000, and to extend the duration by
12 six months to July 1 2022; and, be it

13 FURTHER RESOLVED, That within 30 days of the amendment being fully
14 executed by all parties, the Purchaser shall provide the final copy of the amendment to
15 the Clerk of the Board for inclusion into the official file.

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