File No	210296	Committee Item No	2
		Board Item No.	

### **COMMITTEE/BOARD OF SUPERVISORS**

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Committee:	Land Use and Transportation Comi	mittee <b>Date</b> February 7, 2022				
	pervisors Meeting	Date				
Cmte Board						
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H H	Grant Information Form					
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$\square$	Referral FYI Hearing 042221					
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	·	Date February 3, 2022				
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# **Building Owners & Managers Association**

## 225 buildings in San Francisco

68 million square feet of office space

## Contributing \$22 billion to California's economy

- SF's contribution is \$6.2 billion to the state economy
- Supports 40,542 jobs in the City

## **Building Ownership in San Francisco**

- 80% pension funds
- 20% REIT's, LLP's, corporate ownership

#### BOMA Membership Includes:

- General Managers
- Property Managers
- Regional Managers
- Portfolio Managers
- Asset Managers
- Pension Funds/REITs
- Architects
- Engineers
- Building Service Providers

# Commercial Real Estate Trends

## **Record high vacancy rates**

- End of Q4 '19 3.7%
- End of Q4 '20 16.7%
- End of Q1 '21 19.7%

## Sublease market has surpassed levels during dot com bust

- 8.4 million square feet
- Potential for plateau

### **Occupancy rates**

- Up to 25% permitted
- Currently 10-15%

# Factors Impacting Recovery

## **PROS**

- Increased vaccinations
- School reopening's/childcare
- Strong VC investment
- Advantage as a technology and life science hub
- Entertainment and cultural center
- Desire for collaboration, community and increase in productivity

### CONS

- Cost of doing business in SF
- Work from home affords companies global talent pools at significantly less cost
- The uncertainty of COVID-19 future impact
- Quality of life concerns
  - Street Encampments & Homelessness
  - Crime/Safety
  - Transportation
  - Housing

# Office Safety

## **BOMA INTERNATIONAL**

- First COVID-19 guidance document released in Jan. 2020
- Consultation with experts including CDC, ASHRAE and NIH
- Produced COVID re-entry guidelines
- Subsequent publishing of guidelines and best practices

## **BOMA San Francisco**

- Coordinating with City leaders (DPH, OEWD)
- Keeping members current on latest guidelines and public health orders
- Promoting member collaboration on re-entry protocols

# Future of Office Space & Downtown Environment

## Office Space/Workplace Strategy Decisions

- Healthy building certifications
- Flexible workspaces
- Hybrid work schedules
- HUB & Spoke Model
- Access to outdoor/green space
- Anticipated decrease in overall amount of leased office space

#### **Future of Downtown**

- Estimates suggest that up to 80% of retail and restaurants shut down during COVID-19, 50% may never reopen
- Need to create an enticing and welcoming environment
  - Community investment
  - Government needs to facilitate flexible use of space
  - Faster permitting process

# <u>District 3-Public Works Current and Proposed Construction Locations</u>







# Legend

Locations Currently
Under Construction

Proposed Near Term
Construction Locations

DISCLAIMER: The City and County of San Francisco ("City") makes no representation regarding and does not guarantee of otherwise warrant the accuracy or completeness of this information. Anyone who uses this information for any purpose whatsoever does so entirely at their own risk. The City shall not be liable or otherwise responsible for any loss, harm, claim, or action of any kind form any person arising from the use of this information. By accessing this information, the person accessing it acknowledges that he/she has read and does so under the condition that he/she agrees to the contents and terms of this disclaimer.

# District 6-Public Works Current and Proposed Construction Locations





Legend

Locations Currently
Under Construction
Proposed Near Term
Construction Locations

DISCLAIMER: The City and County of San Francisco ("City") makes no representation regarding and does not guarantee of otherwise warrant the accuracy or completeness of this information. Anyone who uses this information for any purpose whatsoever does so entirely at their own risk. The City shall not be liable or otherwise responsible for any loss, harm, claim, or action of any kind form any person arising from the use of this information. By accessing this information, the person accessing it acknowledges that he/she has read and does so under the condition that he/she agrees to the contents and terms of this disclaimer.

NOTE:All Public Works candidates are subject to substitution and schedule change pending available funding, visual confirmation, utility clearances and coordination with other agencies and are NOT guaranteed to be moved forward to construction. Unforseen challanges such as increased work scope, changing priorities, cost increases or declining revenue may arise causing the Public Works Street Resurfacing Program candidates to be postponed or dopped from consideration.



### SAN FRANCISCO DEPARTMENT OF EMERGENCY MANAGEMENT

# Public Safety Data in NE SF Comparison Pre-Pandemic and Recent Months

# Calls for Service by District Jan-Feb 2020 & Jan-Feb 2021 Central, Southern and Tenderloin Districts

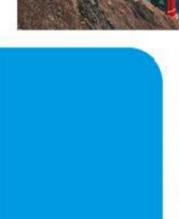
	20	20	2020	2021		2021	
District	Jan	Feb	Total	Jan	Feb	Total	Difference
Central District	1023	886	1909	621	578	1199	-37%
Southern District	836	772	1608	555	462	1017	-37%
Tenderloin District	645	656	1301	455	453	908	-30%
<b>Grand Total</b>	2504	2314	4818	1631	1493	3124	-35%

#### Calls for Service by Final Call Type Jan-Feb 2020 & Jan-Feb 2021

Central, Southern and Tenderloin Districts

	Call Type	Central District		Southern District		Tenderloin		% Change	
Final Call Type	Description	2020	2021	2020	2021	2020	2021	Total > 18	
000	Misc.	131	58	75	60	84	61	-38%	
100A	Audible Alarm	9	17	7	5	1	2	41%	
	PD view stolen auto/wanted						_		
1030	person	13	8	44	24	22	28	-24%	
187	Homicide					1			
211	Robbery	22	21	26	11	34	20	-37%	
212	Strong-arm Robbery	50	12	28	11	29	9	-70%	
219	Stabbing	4	1	6	3	18	13	-39%	
221	Person w a Gun	7	2	18	9	8	16	-18%	
222	Person w a Knife	18	11	13	12	20	12	-31%	
240	Assault	102	49	99	45	104	66	-48%	
240DV	Assault, Domestic Violence	9	13	28	6	15	13	-38%	
245	Aggravated Assault	25	11	18	9	25	21	-40%	
261	Sexual Assault/Rape	8	2	13	9	5	7	-31%	
405	Citizen holding a prisoner	114	15	7	3	30	6	-84%	
418	Fight (no weapons)	61	42	56	24	62	33	-45%	
418DV	Fight (no weapons), Domestic	11	12	10	5	9	8	-17%	
459	Burglary	126	151	127	140	45	45	13%	
470	Fraud	71	26	38	35	26	21	-39%	
487	Grand Theft	84	22	37	24	25	9	-62%	
488	Petty Theft	242	114	95	54	81	52	-47%	
496	Stolen Property	11	5	34	10	15	7	-63%	
5150	Mental Health Detention	5	5	12	8	6	2	-35%	
520	Aided Case	5	3	5	5	23	8	-52%	
528	Fire (assist)	6	3	6	6	3	6	0%	
585	Traffic Stop	38	19	39	24	32	12	-50%	
594	Vandalism	93	71	64	59	37	29	-18%	
601	Trespasser	9	6	10	7	3	3	-27%	
602	Person breaking in	5	6	5	6	2	1	8%	
603	Prowler	5	6	4	5	2	1	9%	
650	Threats	28	20	30	18	18	9	-38%	
800	Mentally Disturbed Person	22	18	15	11	8	8	-18%	
801	Attempted suicide	18	20	57	25	18	18	-32%	
807	Missing juvenile	1	3	14	3	3	2	-56%	
809	Missing person	14	11	45	28	22	23	-23%	
851	Stolen vehicle	65	74	78	88	38	34	8%	
852	Auto break-in	242	214	161	69	30	16	-31%	
905	Meet w city employee	44	33	60	54	56	49	-15%	
	Interview a member of the								
909	public	31	14	31	13	30	18	-51%	
910	Well-being check	17	16	25	21	21	20	-10%	
916	Suspicious vehicle	13	8	9	6	16	15	-24%	
917	Suspicious person	57	14	60	15	133	63	-63%	
ARR	Arrest	11	2	30	6	76	77	-27%	









OUR CITY. YOUR BUSINESS.

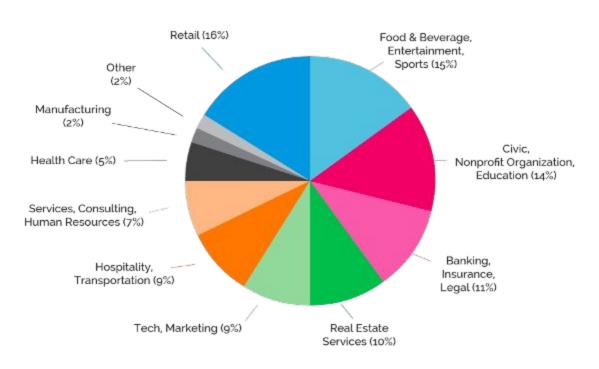
## **San Francisco Chamber of Commerce**

Rodney Fong, President & CEO



## Membership

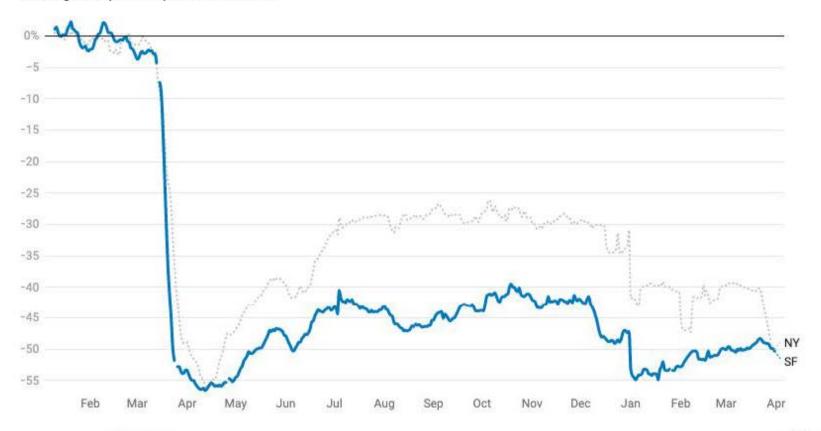
80% of which are Small Business



#### 6

### **Percent of Small Businesses Open**

% change compared to pre-covid baseline

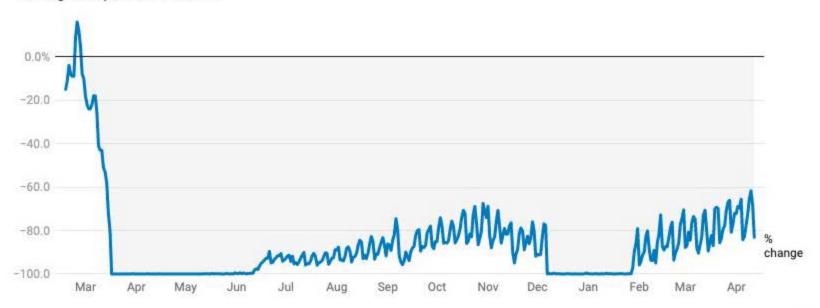


Source: Womply • Get the data

#### 90

#### **Seated Diners**

% change compared to YTD 2019



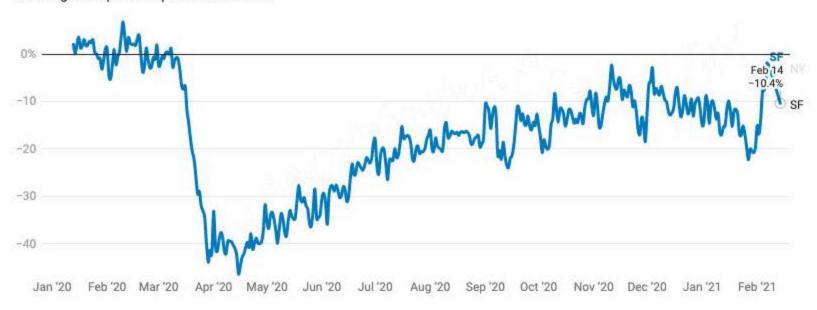
Source: OpenTable - Get the data



#### 8

### **Change in Consumer Spending**

% change compared to pre-covid baseline



Source: Affinity · Get the data



# **Thank You**

# **Rodney Fong**

President & CEO San Francisco Chamber of Commerce rfong@sfchamber.com sfchamber.com

# **Emily Abraham**

Interim Director, Public Policy
San Francisco Chamber of Commerce
eabraham@sfchamber.com
sfchamber.com



# Presentation Title

April 26, 2021

Land Use and Transportation Committee

Regina Dick-Endrizzi Director, Office of Small Business

# Office of Small Business - Business Assistant Center



- Frontline assistance to small business.
  - Assistance provided by email and phone, listed on OEWD COVID-19 website
- 7015 businesses assisted: March 2020 / March 2012

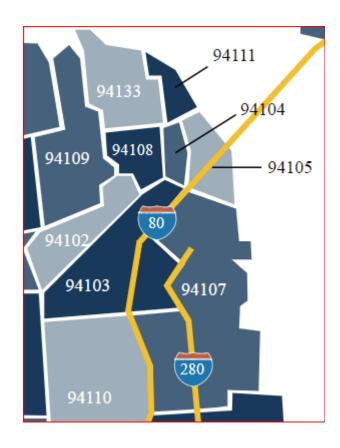
- Zip Codes: 94102, 94103, 94104, 94105, 94107 and 94111
  - 1024 business assisted (15% of 7015)

# Office of Small Business - Business Assistant Center



Zip Codes: 94102, 94103, 94104, 94105, 94107 and 94111

Location (by Zip Code)	<u>TOTAL</u>	<u>Percentage</u>
94102	265	26%
94103	314	34%
94104	94	9%
94105	80	8%
94107	163	16%
94111	108	11%
Total:	1,024	100%



# Office of Small Business - 94102 - Top Five Business Types (NAICS)



<u>94102</u>
Food Services = 80
Certain Services = 50
Retail Trade = 30
Private Education and Health Services = 28
Professional, Scientific & Technical Services = 17

COVID Tags	<u>94102</u>
Reopening	36
Financial Assistance	200
General Guidance	101
Real Estate Guidance	22
Workforce Guidance	29
Shared Spaces Program	13
RFQ 999 Meal Service	3
Business Closing	3

Type of Service Requested	94102
Pre Start-Up	7
Start-Up	13
Existing	237
Expanding	1
Relocating	2
Business Acquisition	2
Closing	6
TOTAL:	265

Race/Ethnicity	<u>94102</u>
African American	4
Arab	6
Asian	64
Caucasian or White	64
Latino or Hispanic	14
Multiracial	1
Other	3
P.I. or Native Hawaiian	0
Unknown	109
TOTAL:	265

# Office of Small Business - 94103 - Top Five Business Types (NAICS)



<u>94103</u>
Food Services = 93
Retail Trade = 60
Professional, Scientific & Technical Services = 31
Certain Services = 27
Private Education and Health Services / Manufacturing = 20

COVID Tags	<u>94103</u>
Reopening	38
Financial Assistance	155
General Guidance	151
Real Estate Guidance	33
Workforce Guidance	24
Shared Spaces Program	5
RFQ 999 Meal Service	3
Business Closing	2

Type of Service Requested	<u>94103</u>
Pre Start-Up	14
Start-Up	19
Existing	268
Expanding	4
Relocating	1
Business Acquisition	5
Closing	3
TOTAL:	314

Race/Ethnicity	<u>94103</u>
African American	26
Arab	5
Asian	59
Caucasian or White	58
Latino or Hispanic	25
Multiracial	4
Other	3
P.I. or Native Hawaiian	0
Unknown	134
TOTAL:	314

# Office of Small Business - 94104 - Top Five Business Types (NAICS)



94104	
Professional, Scientific & Technical Services = 23	
Food Services = 21	
Certain Services = 20	
Private Education and Health Services = 10	
Arts, Entertainment and Recreation = 4	

COVID Tags	<u>94104</u>
Reopening	11
Financial Assistance	57
General Guidance	35
Real Estate Guidance	14
Workforce Guidance	9
Shared Spaces Program	1
RFQ 999 Meal Service	0
Business Closing	1

Type of Service Requested	94104
Pre Start-Up	0
Start-Up	3
Existing	84
Expanding	2
Relocating	2
<b>Business Acquisition</b>	0
Closing	3
TOTAL:	94

<u>94104</u>
4
0
12
16
7
3
0
6
46
94

# Office of Small Business - 94105 - Top Five Business Types (NAICS)



<u>94105</u>
Professional, Scientific & Technical Services = 21
Food Services = 13
Certain Services = 13
Administrative and Support Services = 8
Retail Trade = 5

COVID Tags	<u>94105</u>
Reopening	7
Financial Assistance	41
General Guidance	32
Real Estate Guidance	12
Workforce Guidance	15
Shared Spaces Program	1
RFQ 999 Meal Service	1
Business Closing	2

Type of Service Requested	<u>94105</u>
Pre Start-Up	3
Start-Up	3
Existing	69
Expanding	2
Relocating	0
<b>Business Acquisition</b>	1
Closing	2
TOTAL:	80

Race/Ethnicity	<u>94105</u>
African American	0
Arab	0
Asian	5
Caucasian or White	20
Latino or Hispanic	4
Multiracial	1
Other	0
P.I. or Native Hawaiian	0
Unknown	50
TOTAL:	80

# Office of Small Business - 94107 - Top Five Business Types (NAICS)



<u>94107</u>
Food Services = 27
Professional, Scientific & Technical Services = 21
Retail Trade = 18
Manufacturing = 16
Certain Services / Private Education and Health Services = 14

COVID Tags	<u>94107</u>
Reopening	23
Financial Assistance	94
General Guidance	72
Real Estate Guidance	12
Workforce Guidance	27
Shared Spaces Program	1
RFQ 999 Meal Service	1
Business Closing	3

Type of Service Requested	<u>94107</u>
Pre Start-Up	4
Start-Up	10
Existing	143
Expanding	2
Relocating	0
Business Acquisition	2
Closing	2
TOTAL:	163

Race/Ethnicity	94107
African American	3
Arab	2
Asian	11
Caucasian or White	56
Latino or Hispanic	5
Multiracial	2
Other	4
P.I. or Native Hawaiian	1
Unknown	79
TOTAL:	163

# Office of Small Business - 94111 - Top Five Business Types (NAICS)



<u>94111</u>
Food Services = 28
Professional, Scientific & Technical Services = 23
Certain Services = 9
Private Education and Health Services = 9
Retail Trade / Information = 7

COVID Tags	<u>94111</u>
Reopening	13
Financial Assistance	61
General Guidance	45
Real Estate Guidance	15
Workforce Guidance	8
Shared Spaces Program	1
RFQ 999 Meal Service	2
Business Closing	2

Type of Service Requested	94111
Pre Start-Up	4
Start-Up	8
Existing	89
Expanding	2
Relocating	1
Business Acquisition	0
Closing	4
TOTAL:	108

Race/Ethnicity	<u>94111</u>
Race/Etimicity	
African American	0
Arab	0
Asian	5
Caucasian or White	38
Latino or Hispanic	7
Multiracial	0
Other	0
P.I. or Native Hawaiian	0
Unknown	58
TOTAL:	108

# Office of Small Business -



## **Addition Notes:**

5 - zip codes included businesses in the Professional, Scientific & Technical Services NAICS

Office based small businesses not covered by Commercial Eviction Moratorium and with no rent relief:

- Considering having to close.
- Downsizing office space and have employees rotate coming into the office.

# Additional Notes:



#### **Business Industry Type**

**Administrative and Support Services** 

(Janitorial services, locksmiths, security, travel agencies, tour operators, employment agencies, venue & events)

**Arts, Entertainment and Recreation** 

Artist, writers, performers, amusement arcades, event promoters

**Certain Services** 

(Beauty, hair, nail salons; estheticians; pet care services; dry cleaning and laundry services; non-profits; appliance & auto repair and maintenance)

**Food Services** 

(Caterers, mobile food facilities, bars, restaurants, cafes, farmer markets, cottage food operators, pop ups)

**Information** 

(Blog writers, social media platforms, publishers, motion pictures and video production and distribution)

**Private Education and Health Services** 

(Child care center, daycare, tutoring service, massage, chiropractors, psychotherapists)

**Professional, Scientific & Technical Services** 

(Legal services; accounting services; architectural and engineering services; landscaping services; consulting services; photography studio)

**Retail Trade** 

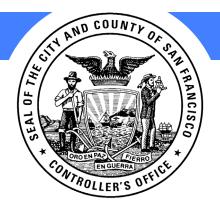
(Grocery stores; Convenient stores; Markets; Florist; Jewelry stores; Bookstores; Art dealers, studios and galleries; Baked goods stores; Furniture stores; E-commerce)





Pre Start-Up	Considering starting a business, need to do research and planning
Start-Up	0-1 years in business, need to register, need info on additional requirements, need financing or technical assistance
Existing	1+ years in business, needs financing, biz management assistance, info on business programs, contracting, etc.
Expanding	Looking to grow business, including capital improvement, new concept/product, new location, new hires
Relocating	Existing business seeking to move to new location
Business Acquisition	Business has transferred ownership, sold, or bought an existing business new location
Closing	Business is closing, will close, or has closed

# The Office Market and the City's Economic Recovery

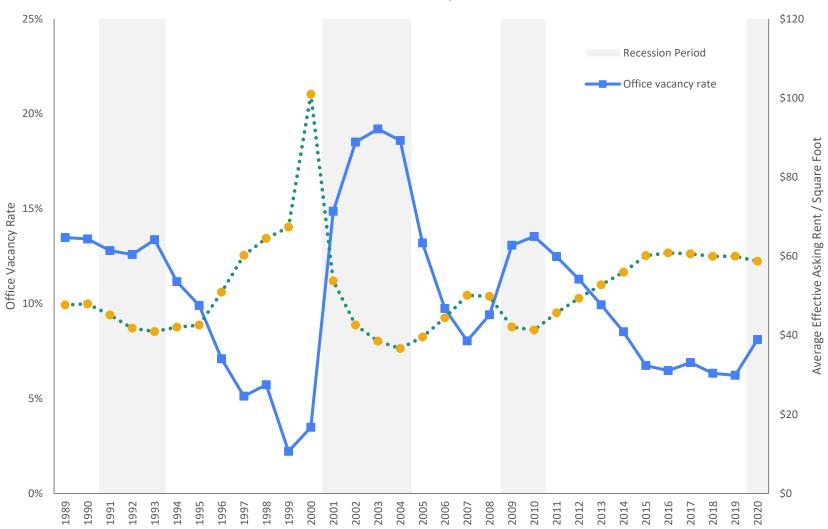


## **CITY & COUNTY OF SAN FRANCISCO**

Office of the Controller Ted Egan, Ph.D, Chief Economist

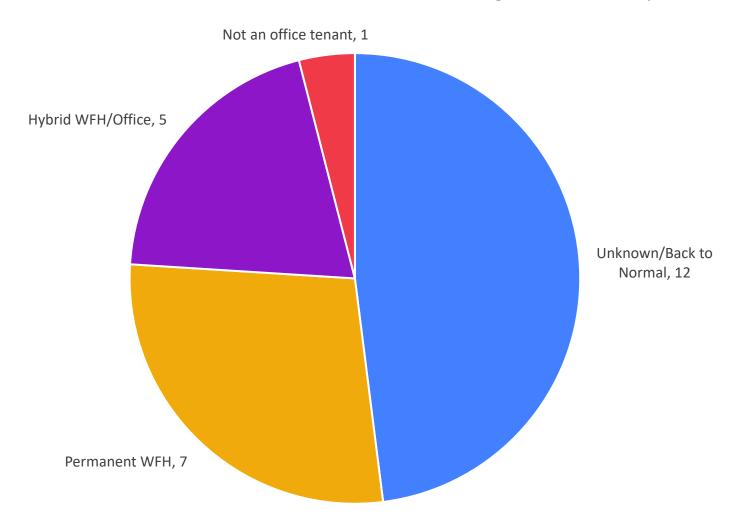
# A Long-Term View of Office Vacancy and Rents

Historical Trends in San Francisco Office Vacancy and Effective Office Rent: 1989-2020

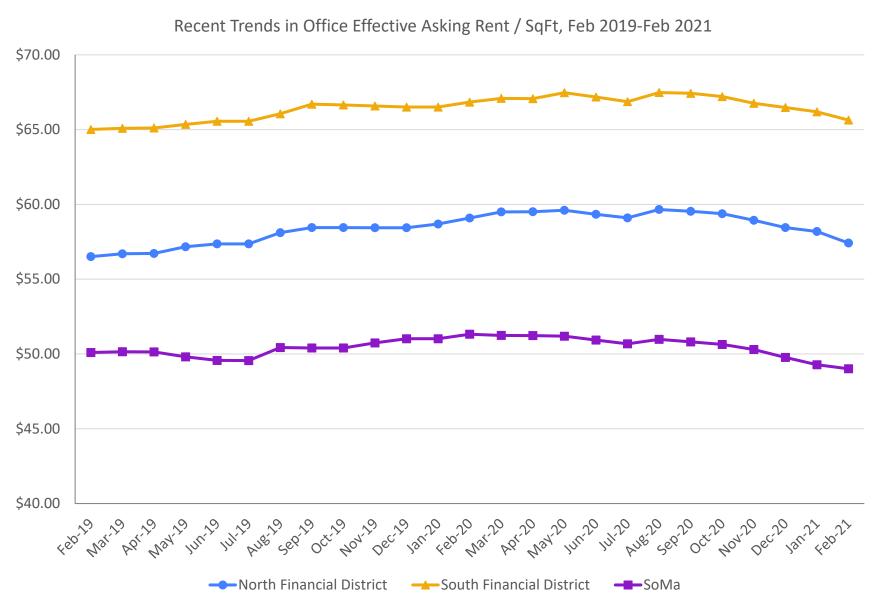


# Future Office Plans of Largest Business Taxpayers

Post-Pandemic Work-at-Home Plans of San Francisco's 25 Largest Business Tax Payers



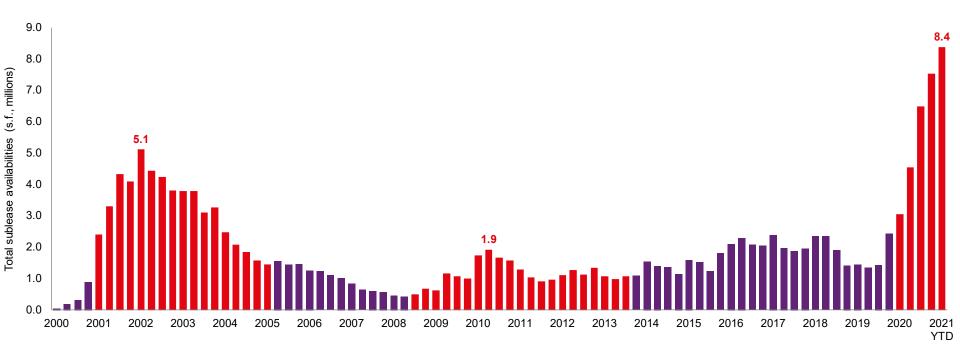
## Recent Rent Trends in 3 SF Submarkets



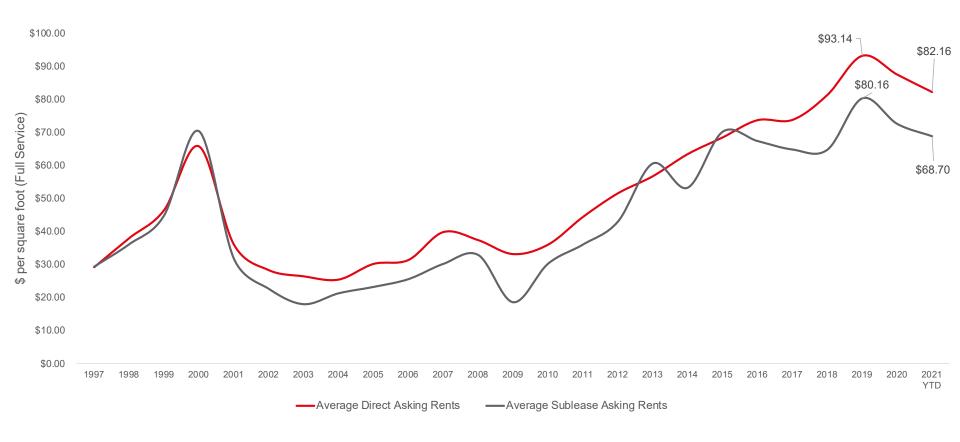
"At \$54.09 per square foot, San Francisco's effective rent declined 1.5% in the quarter (2020Q4) but declined 0.6% over the year (2020).

The current Moody's Analytics REIS forecast, however, shows San Francisco's average effective office rent declining 15% in 2021 and 1.8% in 2022."

# JLL: Office Sublease Space at Record High Levels



# JLL: SF Asking Rent Trends: Direct vs. Sublease



# **Bright Spots? Office Touring Data**

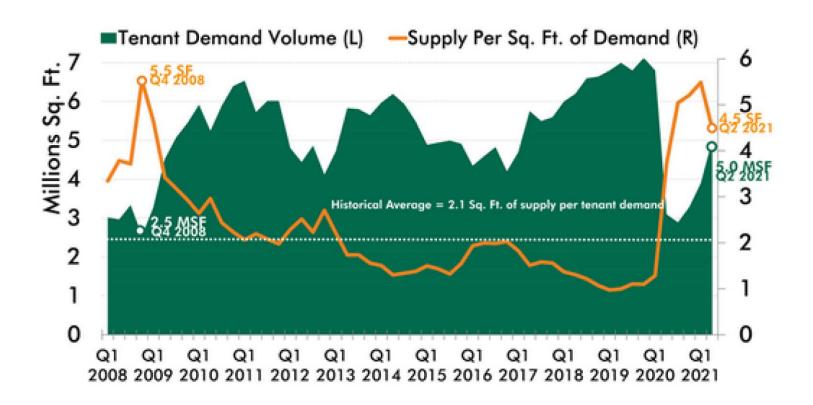
#### San Francisco has rebounded by 95 percent

After experiencing the lowest bottom of all markets with virtually no office tenant demand in mid-2020, the San Francisco VODI saw strong growth over each of the last three months, increasing 38 VODI points from 15 in November to 53 in February - only three index points (5%) from pre-crisis February 2020 levels (56). As of February 2021, almost all (94%) of the demand lost in the early pandemic days has been recovered in San Francisco, the highest of all gateway markets.

#### VTS Office Demand Index by Market



# San Francisco Tenants in the Market (demand) vs. Available Space (supply)



# **Implications and Conclusions**

- Many large office tenants in San Francisco are rethinking their workfrom-home policies, and in some cases reducing the amount of office space they lease in the city.
- This reduction in office demand seems to be more pronounced in San Francisco than in most other cities. It will contribute to a higher office vacancy rate, fewer employees returning to the office after the pandemic, and perhaps a slower economic recovery for the city.
- However, it is highly unlikely that this will be a permanent change.
   Based on past experience, office rents are likely to decline until new tenants are secured, although this adjustment process may take some time.
- Signs of rising tenant interest, and office touring, are part of this market adjustment process. It may result in San Francisco becoming affordable to office tenants that have been priced out of the city in the past.
- Additionally, are macroeconomic factors that should favor the city, including low interest rates, a strong national recovery, and a favorable environmental for venture capital funding.

#### BOARD of SUPERVISORS



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. (415) 554-5184
Fax No. (415) 554-5163
TDD/TTY No. (415) 554-5227

#### MEMORANDUM

TO: Kate Sofis, Director, Office of Economic and Workforce Development

Dr. Grant Colfax, Director, Department of Public Health

Patrick O'Riordan, Director, Department of Building Inspection

Ben Rosenfield, City Controller, Office of the Controller Regina Dick-Endrizzi, Director, Small Business Commission

FROM: Erica Major, Assistant Clerk, Land Use and Transportation Committee

DATE: April 22, 2021

SUBJECT: HEARING MATTER INTRODUCED

The Board of Supervisors' Land Use and Transportation Committee has received the following hearing request, introduced by Supervisor Safai on March 16, 2021:

#### File No. 210296

Hearing to review the economic impact of vacant office buildings in San Francisco, specifically in the Financial District, SOMA, and Embarcadero, due to the initial shelter-in-place ordinance, private company policies that promote working from home, and safety measures put in place to promote a return to in-person business; and requesting the Office of Economic and Workforce Development, Department of Public Health, Department of Building Inspection, Controller's Office, Small Business Commission and the City's Economist to report.

If you have any comments or reports to be included with the file, please forward them to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102.

Referral from the Board of Supervisors Land Use and Transportation Committee Page 2

cc: J'Wel Vaughan, Office of Economic and Workforce Development Anne Taupier, Office of Economic and Workforce Development Lisa Pagan, Office of Economic and Workforce Development Greg Wagner, Department of Public Health Dr. Naveena Bobba, Department of Public Health Sneha Patil, Department of Public Health Arielle Fleisher, Department of Public Health Patty Lee, Department of Building Inspection John Murray, Department of Building Inspection Todd Rydstrom, Office of the Controller

Print Form

For Clerk's Use Only

#### **Introduction Form**

By a Member of the Board of Supervisors or Mayor

Time stamp or meeting date I hereby submit the following item for introduction (select only one): 1. For reference to Committee, (An Ordinance, Resolution, Motion or Charter Amendment). 2. Request for next printed agenda Without Reference to Committee. ✓ 3. Request for hearing on a subject matter at Committee. 4. Request for letter beginning: "Supervisor inquiries" 5. City Attorney Request. 6. Call File No. from Committee. 7. Budget Analyst request (attached written motion). 8. Substitute Legislation File No. 9. Reactivate File No. 10. Topic submitted for Mayoral Appearance before the BOS on Please check the appropriate boxes. The proposed legislation should be forwarded to the following: Small Business Commission ☐ Youth Commission Ethics Commission Planning Commission Building Inspection Commission Note: For the Imperative Agenda (a resolution not on the printed agenda), use the Imperative Form. Sponsor(s): Ahsha Safai Subject: Current State of Commercial Office Space and Economic Recovery The text is listed: Hearing request is to review the economic impact of vacant office buildings San Francisco specifically in the Financial District, SOMA, and Embarcadero due to the initial shelter-in-place ordinance and the private company policies that promote working from home and the safety measures put in place to promote a return to in-person business. The following City Departments are requested; Office of Economic and Workforce Development. Department of Public Health, Department of Building Inspection, Controller's Office, Small Business Commission, the City's Economist Signature of Sponsoring Supervisor: