File No. ₋	220042	Committee Item No. 4 Board Item No.
	COMMITTEE	/BOARD OF SUPERVISORS
	AGEND	A PACKET CONTENTS LIST

	Budget and Finance Committee pervisors Meeting		February 16, 2022
Cmte Boa	rd		
	Motion Resolution Ordinance Legislative Digest Budget and Legislative Analyst R Youth Commission Report Introduction Form Department/Agency Cover Letter MOU Grant Information Form Grant Budget Subcontract Budget Contract/Agreement Form 126 – Ethics Commission Award Letter Application Public Correspondence		eport
OTHER	(Use back side if additional space	e is neede	d)
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		ate Febr	uary 11, 2022

1	[Accept and Expend Grant - Retroactive - Gerson Bakar Foundation - San Francisco General Hospital Foundation - Clinic-to-Clinic Access and Patient Technology Support - \$1,000,000]
2	1103pital 1 odridation - Cililic-to-Cililic Access and 1 attent 1 echnology Support - \$1,000,000]
3	Resolution retroactively authorizing the Department of Public Health to accept and
4	expend a grant in the amount of \$1,000,000 from the Gerson Bakar Foundation through
5	the San Francisco General Hospital Foundation for participation in a program, entitled
6	"Maximizing the Reach of Zuckerberg San Francisco General Hospital Telehealth:
7	Expanding Clinic-to-Clinic Access and Patient Technology Support for San Francisco
8	Department of Public Health Epic Video Visit Integration, "for the period of October 1,
9	2021, through April 30, 2023.
10	
11	WHEREAS, The Gerson Bakar Foundation (GBF), through the San Francisco General
12	Hospital Foundation (SFGHF) as a pass-through entity, has agreed to fund the Department of
13	Public Health (DPH) in the amount of \$1,000,000 for participation in a program, entitled
14	"Maximizing the Reach of Zuckerberg San Francisco General Hospital (ZSFG) Telehealth:
15	Expanding Clinic-to-Clinic Access and Patient Technology Support for San Francisco
16	Department of Public Health Epic Video Visit Integration," for the period of October 1, 2021,
17	through April 30, 2023; and
18	WHEREAS, This grant is to support ZSFG in providing Clinic-to-Clinic access and
19	Patient Technology support for DPH Epic video visit integration; and
20	WHEREAS, Telehealth allows low-income patients with limited English proficiency and
21	health literacy to be able to remotely access healthcare; and
22	WHEREAS, This proposal will extend the reach of telehealth by improving access and
23	patient experience in being able to access ZSFG clinical services throughout the city, and also
24	extending patient support desk service after our integrated telehealth implementation; and
25	WHEREAS, The grant does not require an Annual Salary Ordinance Amendment; and

1	WHEREAS, A request for retroactive approval is being sought because DPH received
2	the memorandum of understanding on October 22, 2021, for a project start date of October 1,
3	2021; and
4	WHEREAS, The Department proposes to maximize use of available grant funds on
5	program expenditures by not including indirect costs in the grant budget; now, therefore, be it
6	RESOLVED, That the Board of Supervisors hereby waives inclusion of indirect costs in
7	the grant budget; and, be it
8	FURTHER RESOLVED, That DPH is hereby authorized to accept and expend a grant
9	in the amount of \$1,000,000 from the GBF through SFGHF; and, be it
10	FURTHER RESOLVED, That DPH is hereby authorized to retroactively accept and
11	expend the grant funds pursuant to Administrative Code, Section 10.170-1; and, be it
12	FURTHER RESOLVED, That the Director of Health is authorized to enter into the
13	Agreement on behalf of the City; and, be it
14	FURTHER RESOLVED, That within thirty (30) days of the Grant Agreement being fully
15	executed by all parties, the Director of Health shall provide a copy to the Clerk of the Board of
16	Supervisors for inclusion in the official file.
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1	Recommended:	Approved: _	/S/
2			Mayor
3	/s/		
4	Dr. Grant Colfax	Approved: _	/s/
5	Director of Health		Controller
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25

File Number: 220042
(Provided by Clerk of Board of Supervisors)

Grant Resolution Information Form

(Effective July 2011)

Purpose: Accompanies proposed Board of Supervisors resolutions authorizing a Department to accept and expend grant funds.

The following describes the grant referred to in the accompanying resolution:

- 1. Grant Title: Maximizing the Reach of ZSFG Telehealth: Expanding Clinic-to-Clinic Access and Patient Technology Support for SFDPH Epic Video Visit Integration
- 2. Department: **Department of Public Health**

Department of Information Technology

3. Contact Person: Jeff Scarafia Telephone: 628-206-1236

4. Grant Approval Status (check one):

[x] Approved by funding agency [] Not yet approved

5. Amount of Grant Funding Approved or Applied for: \$ 1,000,000

6a. Matching Funds Required: \$ N/A

b. Source(s) of matching funds (if applicable): N/A

7a. Grant Source Agency: The Gerson Bakar Foundation

- b. Grant Pass-Through Agency (if applicable): San Francisco General Hospital Foundation (SFGHF)
- 8. Proposed Grant Project Summary: Given the recent pandemic and the obvious need for digital access and skills in order to complete many basic life functions during this time of shelter-in-place, patients' needs to be able to remotely access healthcare via telehealth are paramount. Patients who are low-income, from racial/ethnic minority backgrounds, and those with limited English proficiency and health literacy face greater barriers to using health technologies. This proposal will extend the **reach** of telehealth in the following ways:
 - Improving access and patient experience in accessing ZSFG clinical services via telehealth throughout the city: For services like dermatology, ophthalmology, and pulmonary function testing, telehealth technologies have allowed ZSFG specialty care to serve patients through primary care across the San Francisco Health Network. With the implementation of Epic video visit integration, we can extend other ZSFG specialty care, diagnostic, and behavioral health services throughout the city through affiliated ambulatory care sites. These will also assist the SF Health Network primary care sites (ZSFG referral base) to connect more effectively with their primary care populations.
 - Request: With additional devices and optimization of the WiFi infrastructure, we could optimize telehealth consultation rooms in existing ambulatory care clinics throughout the city to allow them to render clinic-to-clinic consultation, with the patients visiting with specialty care services from their primary care sites (in addition to their homes). The requested budget would support telehealth equipment and telehealth infrastructure upgrades to allow this expanded access.
 - Extending patient support desk: Remote phone or online support to SFDPH's Epic MyChart patient portal is growing with both increasing telehealth and with the onboarding city-wide of populations for COVID testing and vaccination (see graph below). This growth was not anticipated in the original electronic health record budget for a contracted external vendor to provide these services, and we project that we will run out of budget for this service in September 2021. This would mean no patient

ev: 08-2014

support help desk outside of clinic staff after our integrated telehealth implementation, which would compromise both clinic staff and patient experience, as well as digital equity in telehealth access.

- Request: The requested budget would support the remaining months on the external vendor contract, with a planned transition to internal DPH staffing after this is complete.
- 9. Grant Project Schedule, as allowed in approval documents, or as proposed:

Start-Date: 10/01/21 End-Date: 4/30/23

10a. Amount budgeted for contractual services: \$564,642

b. Will contractual services be put out to bid? No. For the patient support desk, SFDPH already has an active contract with Stoltenberg Consulting Inc. (original RFP # CAT-2-P1-39-2018). This additional grant money allows us to increase the amount under that contract.

- c. If so, will contract services help to further the goals of the Department's Local Business Enterprise (LBE) requirements?
- d. Is this likely to be a one-time or ongoing request for contracting out?
- 11a. Does the budget include indirect costs? [] Yes [X] No
 - b1. If yes, how much?
 - b2. How was the amount calculated?
 - c1. If no, why are indirect costs not included? **N/A**[] Not allowed by granting agency
 [x] To maximize use of grant funds on direct services

[] Other (please explain):

- c2. If no indirect costs are included, what would have been the indirect costs? 5% of direct costs
- 12. Any other significant grant requirements or comments:

We respectfully request for approval to accept and expend these funds retroactive to October 1, 2021. The Department received the award on October 22, 2021

Grant Contract # CTR00002740

Project Description Improvement of Telehealth at ZSFG.

 Project Code
 10038265

 Activity Code
 0001

 Fund
 21132

 Authority
 10001

 Dept.
 251667

Rev: 08-2014 2

Director of Health

Date Reviewed: 12/1/2021 | 10:29 AM PST

(Title)

Disability Access Checklist*(Department must forward a copy of all completed Grant Information Forms to the Mayor's Office of Disability)						
13. This Grant is intended for	or activities at (check all that apply):					
[X] Existing Site(s)[] Rehabilitated Site(s)[] New Site(s)] Rehabilitated Site(s) [] Rehabilitated Structure(s) [] New Program(s) or Service(s)					
14. The Departmental ADA Coordinator or the Mayor's Office on Disability have reviewed the proposal and concluded that the project as proposed will be in compliance with the Americans with Disabilities Act and all other Federal, State and local disability rights laws and regulations and will allow the full inclusion of persons with disabilities. These requirements include, but are not limited to:						
1. Having staff trained in	how to provide reasonable modifica	tions in policies, practices and procedures;				
2. Having auxiliary aids a	nd services available in a timely ma	nner in order to ensure communication access;				
	approved by the DPW Access Com	to the public are architecturally accessible and pliance Officer or the Mayor's Office on				
If such access would be ted	chnically infeasible, this is described	in the comments section below:				
Comments:						
Departmental ADA Coordin	ator or Mayor's Office of Disability R	eviewer:				
Toni Rucker PhD						
(Name)						
DPH ADA Coordinator						
(Title)	0021 11.27 AM DOT	DocuSigned by:				
Date Reviewed:	**************************************					
		(Signature Required)				
Department Head or Designee Approval of Grant Information Form:						
Dr. Grant Colfax (Name)						

Rev: 08-2014

Greg Wagner

(Signature Required)

Greg Wagner, COO for

Budget for Telehealth Proposal

Telehealth Equipment	\$100,000
e.g., Dual monitors, HD webcams, microphones, tablets, mounts	
Telehealth Infrastructure Upgrades	
e.g. WiFi upgrades, patient telehealth consultation room set-up	\$335,358
Total Estimate for Hardware and Infrastructure	\$435,358
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tient Support Program	
tient Support Program Subcontract External vendor: \$29,718 per month (\$16.51 per call * 1800 calls, 10/1/21 - 4/30/22	\$208,026 \$356,616

Total Requested Grant Amount

\$1,000,000

San Francisco Department of Public Health (SFDPH) Department of Information Technology

Maximizing the Reach of ZSFG Telehealth: Expanding Clinic-to-Clinic Access and Patient Technology Support for SFDPH Epic Video Visit Integration

BUDGET JUSTIFICATION

10/01/2022 - 04/30/2023

C.	PERSONNEL		\$0
D.	MANDATORY FRINGE		\$0
C.	TRAVEL		\$0
D.	EQUIPMENT		\$150,000
Ε.	SUPPLIES		\$0
F.	CONTRACTUAL		\$356,616
	Contractor's Name	Contracted Amount	7
	1 Stoltenberg Consulting Inc.	\$ 356,616	
G.	OTHER		\$0
	TOTAL DIRECT COSTS		\$506,616
н.	INDIRECT COSTS		\$0
	TOTAL BUDGET:		\$506,616

Telehealth Recipient: *ZSFG*

Fiscal Year 2021 - 2022

Category	FY 22	FY 23	Amount
Telehealth Equipment	\$ 50,000.00	\$ 50,000.00	\$ 100,000
Telehealth Infrastructure Upgrades	\$ 235,358.00	\$ 100,000.00	\$ 335,358
Patient Support Program (Subcontract)	\$ 208,026.00	\$ 356,616.00	\$ 564,642
Total			\$ 1,000,000

Budget for Telehealth Proposal

lardware and Infrastructure Equipment	
Telehealth Equipment	\$100,000
e.g., Dual monitors, HD webcams, microphones, tablets, mounts	, ,
Telehealth Infrastructure Upgrades	
e.g. WiFi upgrades, patient telehealth consultation room set-up	\$335,358
Total Estimate for Hardware and Infrastructure	\$435,358
Patient Support Program	
Subcontract	
External vendor: \$29,718 per month (\$16.51 per call * 1800 calls, 10/1/21 - 4/30/22 under original contract)	\$208,026
External vendor: \$29,718 per month (\$16.51 per call X 1800 calls, 5/1/22 - 4/30/23 under contract extension)	\$356,616
Total Estimate for Patient Support Program	\$564,642

Total Requested Grant Amount

\$1,000,000



Zuckerberg San Francisco General Hospital & Trauma Center Memorandum of Understanding

This Memorandum of Understanding (MOU) between San Francisco General Hospital Foundation herein after called "Foundation" and Zuckerberg San Francisco General Hospital 10/01/2021 to 4/30/2023:

PURPOSE AND SCOPE

The Purpose of this MOU is to identify the roles and responsibilities of each party as they relate to the disbursement of funds for expenses incurred in carrying out the purpose of the:

Telehealth services

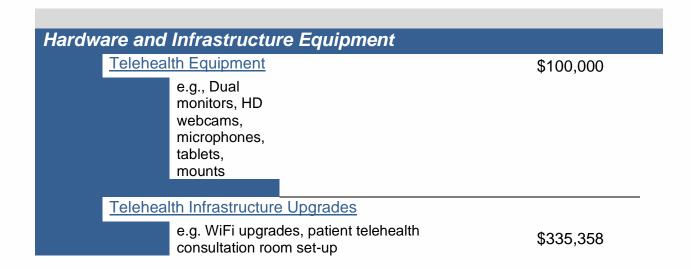
The funds for which were received by the Foundation from The Gerson Bakar Foundation.

MOU TERMS

The term of this MOU Agreement is the period within which the project responsibilities of this agreement shall be performed. The expected timeframe of the **improvement of telehealth at Zuckerberg San Francisco General Hospital & Trauma Center** begins and ends.

PROGRAM RESPONSIBILITIES UNDER THIS MOU

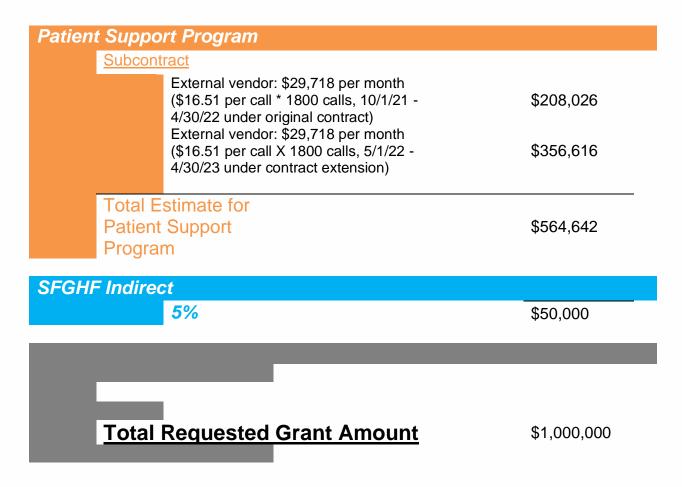
This grant is to support Zuckerberg San Francisco General Hospital in providing expanding Clinic-to-Clinic Access and Patient Technology Support for SFDPH Epic Video Visit Integration.







\$435,358



Expenses allowed are up to the maximum spend not to exceed the amounts in \$1,000,000.

ZSFG shall comply with the Foundation Disbursement Request Policies and Procedures (Exhibit A), namely, provide adequate payroll records documenting the personnel expenses and final purchased invoices/receipts. Any exceptions to the disbursement request procedures, including requests for advance payments, must be requested in advance and agreed upon in writing by the Foundation.

MODIFICATION AND TERMINATION

IT IS MUTUALLY UNDERSTOOD AND AGREED BY AND BETWEEN THE PARTIES THAT:

This agreement may be terminated with or without cause by either party upon 30 days prior written notice to the other party. Such notification shall state the effective date of termination or cancellation and include any final performance and/or payment invoicing instructions/requirements.



Any and all amendments must be made in writing and must be agreed to and executed by the parties before becoming effective.

GENERAL HOSPITAL FOUNDATION

Either party may terminate this agreement immediately on written notice if the other party has committed a material breach of this MOU and has not cured the breach within thirty (30) days after receiving written notice of the breach by the non-breaching party, or the parties cannot reach an agreement to amend this MOU.

If the budget covered under this agreement does not have sufficient funds for the program, this Agreement shall be of no further force and effect. In this event, the Foundation shall have no liability to pay any funds whatsoever to ZSFG and ZSFG shall not be obligated to perform any provisions for which they are not reimbursed.

CONTACT INFORMATION

All notices hereunder shall be in writing, personally delivered, sent by certified mail, return receipt requested, addressed to the other party as follows:

Gerry Chow Chief Financial Officer San Francisco General Hospital Foundation 2789 25th Street, Suite 2028 San Francisco, CA 94110

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Kim Meredith Chief Executive Officer San Francisco General Hospital Foundation 2789 25th Street, Suite 2028 San Francisco, CA 94110



1	— DocuSigned by:			
	Susan Ehrlich	Date: _	10/22/2021	9:02 AM PD7
	4FFA51F30ABA481			

ZSFG Authorized Signer

Susan Ehrlich Chief Executive Officer Zuckerberg San Francisco General Hospital



EXHIBIT A

Disbursement Request Policy and Procedure

For each disbursement requested, a disbursement request form must be completed and authorized by the individual named on the Establishment of Restricted Funds document. Valid documents, such as vendor invoices, receipts, * payroll reports etc., verifying the expense, must be submitted along with the disbursement request form.

The cost categories allowed for use in identifying expenses are as follows:

Salaries & benefits**Acc#	7500	Equipment/Remodeling	7530
Consultants	7510	Permits/Fees/Inspection	7532
Graphic Design	7511	Meals/Refreshment	7540
Translation Services	7512	Transportation & Lodging	7560
Supplies	7520	Conference & Training Fee	7570
Incentives	7521	Patient Assistance	7580
Stipend	7522	Other (please specify):	7590
Printing	7523		
Software	7524		

^{*}Reimbursements: the receipt must show the following information: name of the person who paid it, item purchased, amount and date of purchase. Estimates are not accepted.

The Foundation recommends submitting authorized disbursement requests within 30 days of date of expenditure. All expenses must be submitted on or before July 15th in order to close the June 30 fiscal year. Expenses that do not fall within the open fiscal year will not be reimbursed.

The disbursement form can be submitted several ways:

- 1. Email to accounting@sfghf.org
- 2. Interoffice mail
- 3. Dropped off at Foundation office location
- 4. Mailed to PO Box 410836, SF CA 94141.

Once the completed form is received, the disbursement check will be issued within 5 to 10 business days.

^{**}Salaries and benefits: the report provided as part of the disbursement request must clearly list the name of the individual, the period or periods covered. The compensation and benefit amounts must be also listed separately.



London N. Breed Mayor

TO:	TO: Angela Calvillo, Clerk of the Board of Supervisors		d of Supervisors
FROM: Dr. Grant Colfax Director of Health			
DATE: 10/28/2021			
SUBJECT: Grant Accept and Expend			
GRAN	NT TITLE:	Accept and Expend Grant: Max Telehealth: Expanding Clinic-to-C Technology Support for SFDPH E \$1,000,000	linic Access and Patient
Attach	ned please fi	nd the original and 1 copy of each	of the following:
\boxtimes	Proposed g	rant resolution, original signed by	Department
\boxtimes	Grant information form, including disability checklist -		
\boxtimes	Budget and Budget Justification		
	Grant application: Not Applicable. No application submitted.		
\boxtimes	Agreement / Award Letter		
	Other (Explain):		
Special Timeline Requirements: Departmental representative to receive a copy of the adopted resolution:			
Name: Gregory Wong (greg.wong@sfdph.org) Phone: 554-2521			
Interoffice Mail Address: Dept. of Public Health, 101 Grove St # 108			
Certifi	Certified copy required Yes ☐ No ⊠		



San Francisco Ethics Commission

25 Van Ness Avenue, Suite 220, San Francisco, CA 94102 Phone: 415.252.3100 . Fax: 415.252.3112 ethics.commission@sfgov.org . www.sfethics.org

Received On:

File #: 220042

Bid/RFP #:

Notification of Contract Approval

SFEC Form 126(f)4
(S.F. Campaign and Governmental Conduct Code § 1.126(f)4)

A Public Document

Each City elective officer who approves a contract that has a total anticipated or actual value of \$100,000 or more must file this form with the Ethics Commission within five business days of approval by: (a) the City elective officer, (b) any board on which the City elective officer serves, or (c) the board of any state agency on which an appointee of the City elective officer serves. For more information, see: https://sfethics.org/compliance/city-officers/contract-approval-city-officers

1. FILING INFORMATION	
TYPE OF FILING	DATE OF ORIGINAL FILING (for amendment only)
	40
Original	3 ,5
AMENDMENT DESCRIPTION – Explain reason for amendment	
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2. CITY ELECTIVE OFFICE OR BOARD		
OFFICE OR BOARD	NAME OF CITY ELECTIVE OFFICER	
Board of Supervisors	Members	

3. FILER'S CONTACT	
NAME OF FILER'S CONTACT	TELEPHONE NUMBER
Angela Calvillo	415-554-5184
FULL DEPARTMENT NAME	EMAIL
Office of the Clerk of the Board	Board.of.Supervisors@sfgov.org

4. CONTRACTING DEPARTMENT CONTACT		
NAME OF DEP	PARTMENTAL CONTACT	DEPARTMENT CONTACT TELEPHONE NUMBER
Jeff Scarafia		628-206-1236
FULL DEPARTI	MENT NAME	DEPARTMENT CONTACT EMAIL
DPH	Department of Public Health	jeff.scarafia@sfdph.org

5. CONTRACTOR				
NAME OF CONTRACTOR		TELEPHONE N	NUMBER	
Stoltenberg Consulting Inc.		(412) 854-5688		
STREET ADDRESS (including City, State and Zip Code)		EMAIL		
5815 Library Road, Bethel Park, PA 15102				
6. CONTRACT				
DATE CONTRACT WAS APPROVED BY THE CITY ELECTIVE OFFICER(S)	ORIGINAL BID/	RFP NUMBER	FILE NUMBER (If applicable) 220042	
No.				
DESCRIPTION OF AMOUNT OF CONTRACT				
\$564,642				
NATURE OF THE CONTRACT (Please describe)				
Stoltenberg Consulting provides patient-facing Patient Portal. Services including answering canswering patient questions, and documenting patient follow up.	alls, troub atient conc	leshooting erns/issue:	patient login issues, s for resolution and	
	·G			
		3		
follow up.				
			6	
7. COMMENTS				
8. CONTRACT APPROVAL This contract was approved by:				
THE CITY ELECTIVE OFFICER(S) IDENTIFIED ON THIS FORM				
A BOARD ON WHICH THE CITY ELECTIVE OFFICER(S) SERVES				
Board of Supervisors				
·				
THE BOARD OF A STATE AGENCY ON WHICH AN APPOINTEE OF	THE CITY ELECTIV	/E OFFICER(S) I	DENTIFIED ON THIS FORM SITS	
		.,		

9. AFFILIATES AND SUBCONTRACTORS

List the names of (A) members of the contractor's board of directors; (B) the contractor's principal officers, including chief executive officer, chief financial officer, chief operating officer, or other persons with similar titles; (C) any individual or entity who has an ownership interest of 10 percent or more in the contractor; and (D) any subcontractor listed in the bid or contract.

#		The state of the s	contract.					
	LAST NAME/ENTITY/SUBCONTRACTOR	FIRST NAME	ТҮРЕ					
1	Stoltenberg	Sheri	CEO					
2	Delta Computer Solutions	Ò	Other Principal Officer					
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9. AFFILIATES AND SUBCONTRACTORS

List the names of (A) members of the contractor's board of directors; (B) the contractor's principal officers, including chief executive officer, chief financial officer, chief operating officer, or other persons with similar titles; (C) any individual or entity who has an ownership interest of 10 percent or more in the contractor; and (D) any subcontractor listed in the bid or contract.

contract.				
#	LAST NAME/ENTITY/SUBCONTRACTOR	FIRST NAME	ТУРЕ	
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9. AFFILIATES AND SUBCONTRACTORS List the names of (A) members of the contractor's board of directors; (B) the contractor's principal officers, including chief executive officer, chief financial officer, chief operating officer, or other persons with similar titles; (C) any individual or entity who has an ownership interest of 10 percent or more in the contractor; and (D) any subcontractor listed in the bid or contract. LAST NAME/ENTITY/SUBCONTRACTOR **FIRST NAME** TYPE 39 40 41 42 43 44 45 46 47 48 49 50 Check this box if you need to include additional names. Please submit a separate form with complete information. Select "Supplemental" for filing type.

10. VERIFICATION		
I have used all reasonable diligence in preparing this statement. I have reviewed this statement and to the best of my		
knowledge the information I have provided here is true and complete.		
,		
I certify under penalty of perjury under the laws of the State o	f California that the foregoing is true and correct.	
, , , , , ,	J J	
SIGNATURE OF CITY ELECTIVE OFFICER OR BOARD SECRETARY OR	DATE SIGNED	
CLERK		
BOS Clerk of the Board		

From: <u>Conine-Nakano, Susanna (MYR)</u>

To: BOS Legislation, (BOS)

Cc: Paulino, Tom (MYR); Wong, Greg (DPH); Owens, Morgan (MYR)

Subject: Mayor -- Resolution -- Gerson Bakar Foundation

Date: Tuesday, January 11, 2022 3:44:17 PM

Attachments: Mayor -- Resolution -- Gerson Bakar Foundation.zip

Hello Clerks,

Attached for introduction to the Board of Supervisors is a resolution retroactively authorizing the Department of Public Health to accept and expend a grant in the amount of \$1,000,000 from the Gerson Bakar Foundation through the San Francisco General Hospital Foundation for participation in a program, entitled "Maximizing the Reach of Zuckerberg San Francisco General Hospital Telehealth: Expanding Clinic-to-Clinic Access and Patient Technology Support for San Francisco Department of Public Health Epic Video Visit Integration," for the period of October 1, 2021 through April 30, 2023.

Please let me know if you have any questions.

Sincerely, Susanna

Susanna Conine-Nakano Office of Mayor London N. Breed City & County of San Francisco 1 Dr. Carlton B. Goodlett Place, Room 200 San Francisco, CA 94102 415-554-6147