

# Residential Rent Stabilization and Arbitration Board

Budget Presentation FY 22-23 & FY 23-24

May 18, 2022

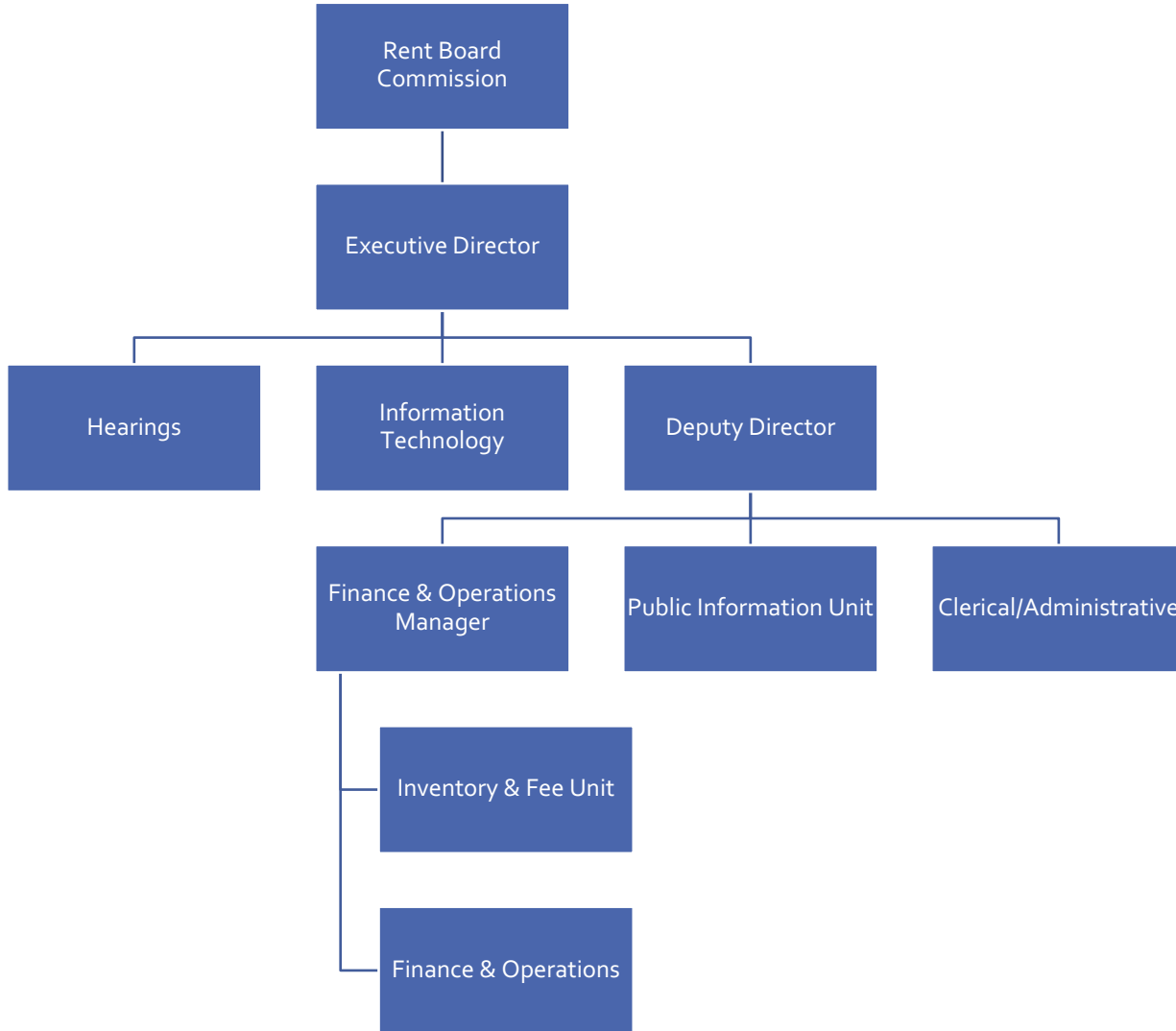
# Rent Board Mission

Protect tenants from excessive rent increases and unjust evictions while assuring fair and adequate rents; to provide fair and even-handed treatment for both tenants and landlords through efficient and consistent administration of the law; to promote the preservation of sound, affordable housing; and to maintain the ethnic and cultural diversity that is unique to San Francisco.

# Rent Board Budget Data Summary

	2021-22	2022-23		2023-24	
	Original Budget	Proposed Budget	Change from 21-22	Proposed Budget	Change from 22-23
<b>Total Expenditures</b>	13,982,121	16,294,283	2,312,162	14,404,630	(1,889,653)
<b>Total FTE</b>	47	50	3	50	0

# Organizational Structure



# Rent Board Core Services & New Mandates

- **Improving core service delivery/back to basics**
  - Racial Equity – hiring & recruitment
  - Fill vacancies, increase staffing
  - Technology expansion and improvement
  - Increase efficiency in data sharing
  - Counseling, mediations, hearings
- **Accountability & equity in programming, services, and spending**
  - Racial Equity – external stakeholders
  - Implement Housing Inventory
    - Increase outreach
    - Focus on small property owners

# Rent Board Staffing

- Budgeted approximately 37 positions in the past years
- FY 22-23 budgeted at 50 positions
- Growth driven by implementation and administration of Housing Inventory, Fee, extension of Just Cause provisions
- Strong focus on recruitment and hiring in FY 22-23
  - Support:
    - Core work
    - Racial Equity
    - Housing Inventory

# Public Information

## Communication with the public

- Website
  - Chinese, Spanish, Filipino, English
- Call Center
  - Cantonese, Mandarin, and Spanish-speaking staff
  - Language Line for all other languages
  - Average 3500 calls per month
  - New mandate implementation: 7000 calls per month
- In-Office Counter
- 250 Vital Documents in Chinese and Spanish
  - 150+ in Filipino
- Partnership with SF 311 Customer Service Center
- Grants administration through MOHCD

# Racial Equity Focus

- Equitable recruitment and hiring plan drafted in 2021, current implementation
- Dedicated position to support departmental Racial Equity initiatives
  - External, community-based focus
- Equity lens focused on Housing Inventory outreach
  - Special attention to LEP and senior populations
  - Data to inform housing trends across the City



# Questions?

Thank you to the Budget & Appropriations Committee and staff.