



Office of the Treasurer & Tax Collector

Budget Presentation

June 15, 2022



Mission

The Office of the San Francisco Treasurer & Tax Collector serves as the banker, tax collector, collection agent, and investment officer for the City and County of San Francisco. Our mission is to collect and safeguard the City's money and use our expertise to assist low-income San Francisco families build economic security and mobility.

Vision

We are committed to providing excellent services for taxpayers, customers, and our community. By promoting diversity, equity, and inclusion, we are a stronger, smarter, and more informed government agency.

Numbers - Fiscal Year to Date



95,870 Registered
Businesses



\$3 Billion Online Payments



\$6.3 Billion Revenue
Collected



14.7 Million
Online Transactions



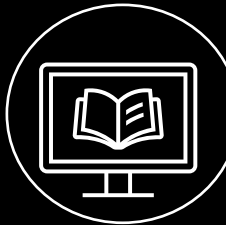
\$14 Billion Funds Invested



754,00 Online
Interactions with 99%
of tax filings online



1,136,000 Individual
Communications delivered

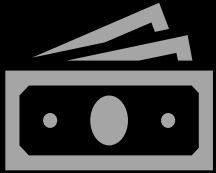


77,000 - 311
calls/tickets

First Year Free

November 1, 2021 - April 30, 2022

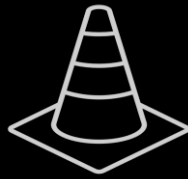
811 First Year Free Enrollments



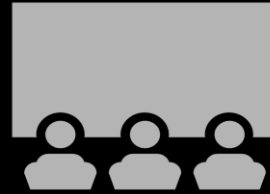
320
\$71,408
TTX



133
\$54,972
DPH



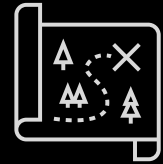
12
\$19,758
DBI



5
\$6,356
ENT



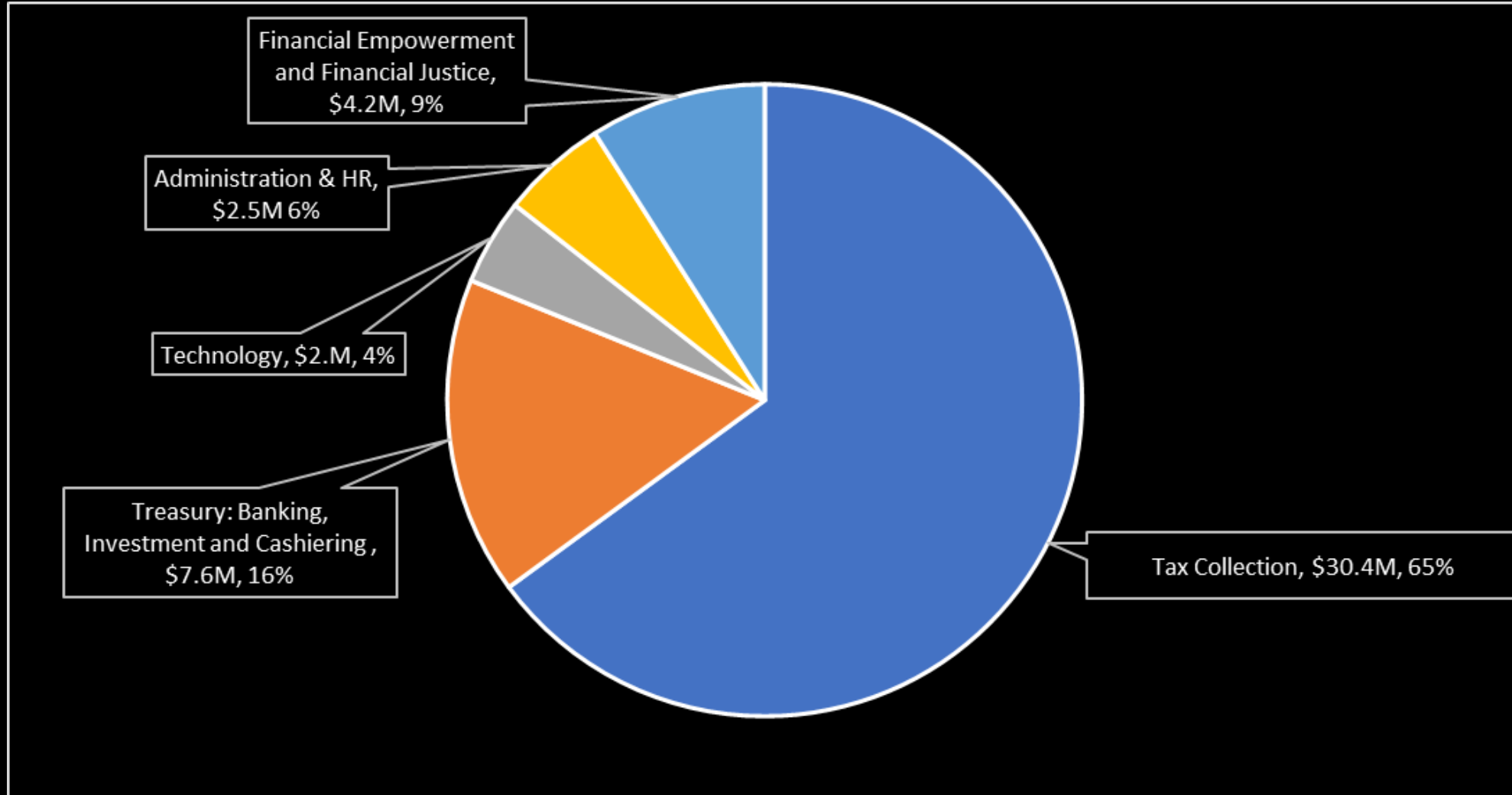
4
\$2,569
DPW



2
\$2,576
CPC

Total Waived: \$157,639

Proposed FY22-23 Budget- \$46.7M



Budget Comparison



Proposed

	FY21-22	FY22-23	FY23-24
Authorized FTE (ASO)	226.50	233.22	233.90
Budgeted FTE	202.13	208.64	209.43
General Fund Support	\$25.93M	\$24.28M	\$24.74M
TTX Budget	\$44.96M	\$46.77M	\$46.76M

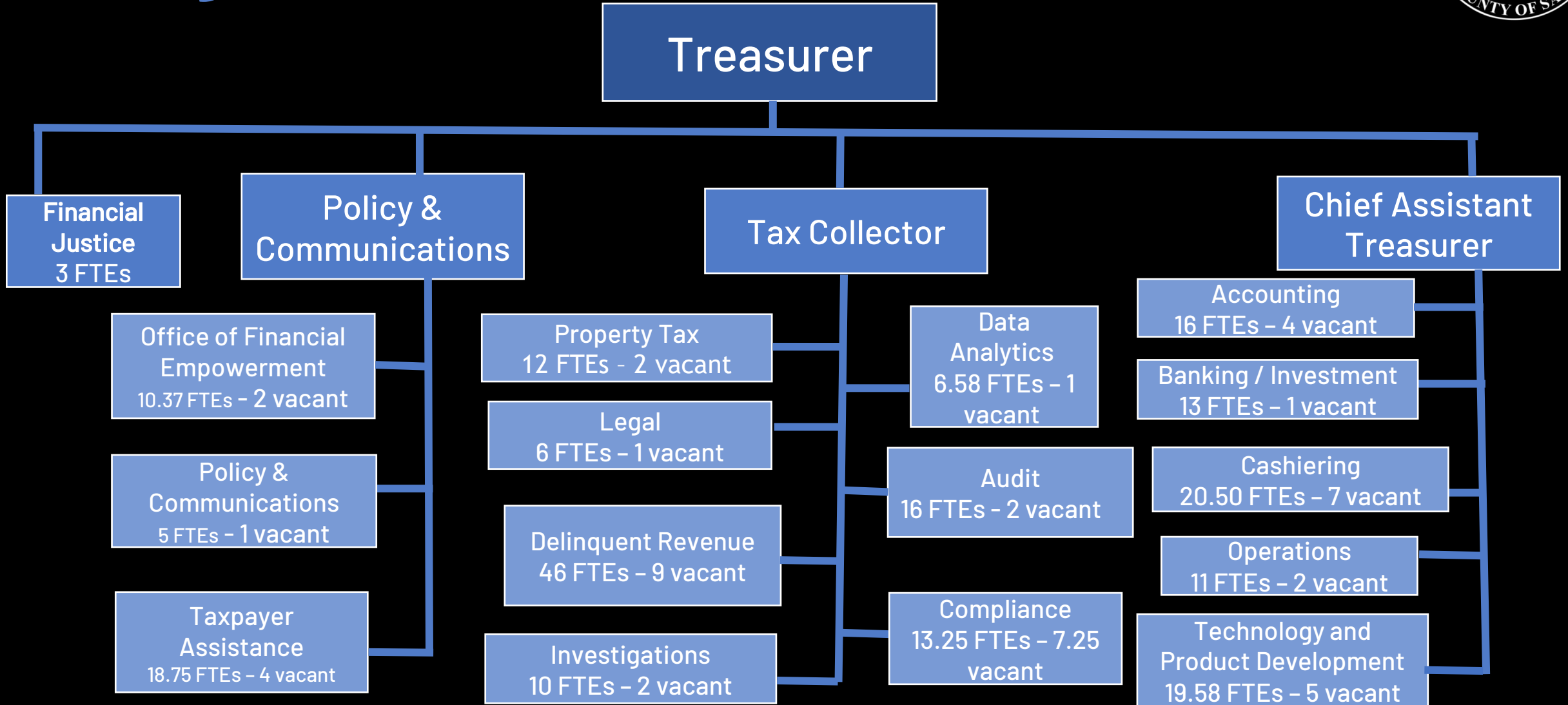


Staffing - Vacancies

- Average vacancy rate 20% over the last 3 years, attrition has been used to meet prior year budget targets
- Current vacancy count is 50 FTEs, 22% budgeted FTE
 - 48% (24 FTE) is due to budgeted attrition
 - 52% (26 FTE) is due to hiring slowdowns:
 - 1) Majority of our positions are class based permanent positions;
 - 2) Reviewed all minimum qualifications for greater equity;
 - 3) Short staffed in TTX - HR;
 - 4) Staggered hires to provide promotive opportunities;
 - 5) Shelter In Place limited hiring and many staff served as DSWs



Organization Chart





Vacancy Impact

- Revenue: Half of the 50 positions are revenue generating with specific metrics for collection of taxes, fees and/or audits
- Promotive opportunities
- Racial Equity

Future Plans

- TTX is hiring an additional FTE in our HR to quickly fill positions.
- Contracted with consultants to further deepen racial equity work focused on hiring and key positions that have been traditionally homogeneous
- Budgeting to reduce attrition, which was used in the past to manage budget cut requests
- Continue to adjust attrition budget to support full implementation of taxes that are no longer deferred - Cannabis, Vacancy and full auditing of Commercial Rents Tax



Priorities for the Future

- Complete Implementation of new taxes - Commercial Vacancy , Overpaid Executive , and Cannabis
- Facilitate citywide small business relief efforts, including First Year Free, installment plans, and fee waiver programs
- Transition entire city to new banking partners
- Prioritize Programs Centered Around Equity, Including:
 - Continue to identify and eliminate fines and fees that disproportionality impact low-income people of color
 - Grow and Interconnect Kindergarten to College
 - Continue Implementation of Racial Equity Action Plan

Questions?

Respectfully Submitted by the
Office of the Treasurer & Tax Collector

