

File No. 220715

Committee Item No. 5

Board Item No. 31

## COMMITTEE/BOARD OF SUPERVISORS

### AGENDA PACKET CONTENTS LIST

Committee: Budget and Appropriations Committee Date June 22, 2022

Board of Supervisors Meeting Date July 12, 2022

#### Cmte Board

- |                                     |                                     |  |
|-------------------------------------|-------------------------------------|--|
| <input type="checkbox"/>            | <input type="checkbox"/>            | Motion                                       |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Resolution                                   |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Ordinance                                    |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Legislative Digest                           |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Budget and Legislative Analyst Report        |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Youth Commission Report                      |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Introduction Form                            |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Department/Agency Cover Letter and/or Report |
| <input type="checkbox"/>            | <input type="checkbox"/>            | MOU  |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Grant Information Form                       |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Grant Budget                                 |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Subcontract Budget                           |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Contract/Agreement                           |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Form 126 – Ethics Commission                 |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Award Letter                                 |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Application                                  |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Public Correspondence                        |

#### OTHER (Use back side if additional space is needed)

- |                                     |                                     |  |
|-------------------------------------|-------------------------------------|--|
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <u>BOS Resolution No. 226-18 7/17/2018</u> |
| <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <u>HSA Presentation 6/22/2022</u>          |
| <input type="checkbox"/>            | <input type="checkbox"/>            | _____                                      |
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| <input type="checkbox"/>            | <input type="checkbox"/>            | _____                                      |

Completed by: Brent Jalipa Date June 17, 2022

Completed by: Brent Jalipa Date July 6, 2022

1 [Dignity Fund Community Needs Assessment - 2021-2022]

2

3 **Resolution affirming and approving the 2021-2022 Dignity Fund Community Needs**  
4 **Assessment.**

5

6 WHEREAS, The Department of Disability and Aging Services (DAS) is required to  
7 conduct a participatory Dignity Fund Community Needs Assessment (DFCNA); and

8 WHEREAS, The Needs Assessment process requires robust data collection in order to  
9 identify the strengths, opportunities, challenges, and gaps present in the current services  
10 landscape, to support an equitable and data-informed Service and Allocation Plan; and

11 WHEREAS, The Needs Assessment identified gaps in service visibility and outreach,  
12 services for adults with disabilities, and social connectivity; and

13 WHEREAS, The Needs Assessment makes specific recommendations about  
14 expanded targeted outreach and resource navigation, ensuring equity and inclusion, and to  
15 provide culturally responsive services; and

16 WHEREAS, The Department of Disability and Aging Services plans to present their  
17 DFCNA to the Budget and Appropriations Committee together with their Budget Presentation  
18 on June 22, 2022, to be available on file with the Clerk of the Board of Supervisors in File No.  
19 220694 which is hereby declared to be a part of this resolution as if set forth fully herein; and

20 WHEREAS, The City Charter requires that the Board of Supervisors shall consider and  
21 approve or disapprove, or modify, the Community Needs Assessment; and

22 WHEREAS, Following approval of the Needs Assessment, the Department of Disability  
23 and Aging Services will undertake the creation of a Service and Allocation plan in FY2022-  
24 2023; now, therefore, be it

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1           RESOLVED, That the Board of Supervisors hereby approves the 2021-2022 Dignity  
2 Fund Community Needs Assessment.

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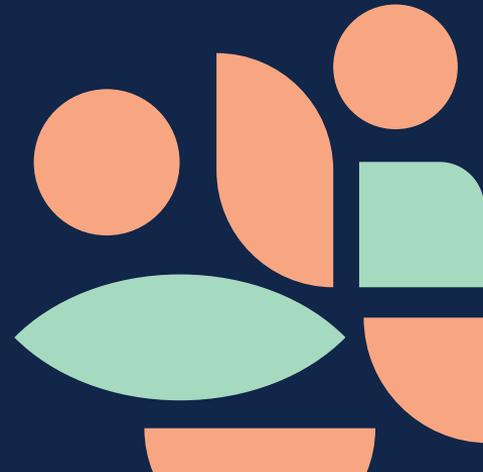
SAN FRANCISCO  
HUMAN SERVICES AGENCY

# 2021-22 Dignity Fund Community Needs Assessment

Presentation to the San Francisco Board of Supervisors  
Budget and Appropriations Committee

**Kelly Dearman**

Executive Director | Department of Disability & Aging Services  
June 22, 2022





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# Background

# Dignity Fund Planning Cycle



# Background

- **Purpose:**
  - Gather community input on the needs of older adults and people with disabilities to better understand service strengths and gaps, and areas of unmet need
  - Use findings to inform Dignity Fund spending to address community needs
- **Research Questions:**
  - What are the needs of older adults and adults with disabilities?
  - What are system-level strengths and gaps?
  - What population subgroups may be underserved?



# Methodology

| Research Activity              | Data Sources/Participants   |
|--------------------------------|---|
| <b>Discovery Phase</b>         | Key informant interviews, SPWG listening session                                    |
| <b>Stakeholder Engagement</b>  |   |
| Population Survey              | <b>2,187 participants</b><br>1,770 consumers, 111 caregivers, 306 service providers |
| Community Forums               | <b>324 participants</b><br>across 11 virtual + 5 in-person events                   |
| Focus Groups & Interviews      | <b>84 participants</b><br>across 9 virtual + 4 in-person events                     |
| <b>Equity Analysis</b>         | Census, DAS enrollment data, DAS budget data  |
| <b>Secondary Data Analysis</b> | BIPOC Listening Sessions, LGBTQ Older Adult Survey, Tech Needs Assessment           |





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# DFCNA Findings

# DFCNA Findings: Strengths

See report for full list

- DAS is serving over 1 in 5 of the city's older adults
  - 1 in 2 of older adults with low-to-moderate income
- Populations with the presence of an equity factor tend to access services at a higher rate than the overall population
- Consumers participating in existing programs view them favorably



# DFCNA Findings: Gaps & Recommendations

See report for full list

- 1. Consumers experience many barriers to service connection, contributing to feelings of being excluded and unsupported**
  - *Recommendations:* Create an online resource directory; diversify modes of communication regarding available services to meet various population needs, including improving messaging on the DAS Benefits & Resource Hub
- 2. Adults with disabilities experience heightened barriers and have greater unmet needs than older adults**
  - *Recommendations:* Strategize ways to meet the unique needs of — and address barriers specific to — adults



# DFCNA Findings: Gaps & Recommendations

See report for full list

## 3. **While many of consumers' basic needs are generally met, social connectivity and mental health needs (amplified by the pandemic) are not as well met**

- *Recommendations:* Expand service opportunities and improve service connection for consumers, particularly LGBTQ+ and BIPOC consumers, who are experiencing loneliness and mental health challenges; identify new, creative, localized, and culturally relevant opportunities for consumers to connect and socialize



# DFCNA Findings: Gaps & Recommendations

See report for full list

- 4. Consumers increasingly rely on technology and would benefit from expanded technology resources and virtual service offerings that promote inclusivity**
  - *Recommendations:* Continue the investment and expansion of hybrid services to allow consumers flexibility with how they engage; expand and scale technology access across service offerings
  
- 5. Consumer concerns and needs relating to safety, mobility, and transportation have been exacerbated by the COVID-19 pandemic and racialized violence**
  - *Recommendations:* Increase access to safe and efficient transportation; strengthen supportive services for consumers with mobility-related disabilities



# DFCNA Findings: Gaps & Recommendations

See report for full list

- 6. BIPOC and LGBTQ+ consumers need culturally responsive services that affirm their identities and make them feel included, accepted, and safe**
  - *Recommendations:* Strengthen service provider capacity to deliver culturally responsive services; provide inclusive services to unique LGBTQ+ population subgroups; improve the consistency and quality of demographic data collection to inform planning
  
- 7. Caregivers need more information about available resources for themselves and their care recipients, as well as help navigating these services**
  - *Recommendations:* Improve outreach, education, and support for caregivers to ensure services are widely known and caregivers can effectively meet the needs of consumers



# DFCNA Findings: Gaps & Recommendations

See report for full list

## 8. Service providers need support to identify and successfully connect clients with available resources

- *Recommendations:* Strengthen provider training, coordination, and capacity to support consumers with resource navigation

## 9. Consumers have unmet needs in areas outside of DAS services (e.g., housing) where the Department can play a role through access support and system coordination

- *Recommendations:* Strengthen interdepartmental collaboration and service coordination to better meet housing needs; clarify the Department's role as a subject matter expert on disability and aging and enhance the Department's service coordination role (especially on housing issues)





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## Next Steps

# Dignity Fund: Next Steps

- Complete Services and Allocation Plan in FY 2022-23
- Conduct focused analyses to better understand key populations and programs, identified in partnership with the Dignity Fund Oversight and Advisory Committee



1 [Dignity Fund Community Needs Assessment - 2017-2018]

2  
3 **Resolution affirming and approving the 2017-2018 Dignity Fund Community Needs**  
4 **Assessment.**

5  
6 WHEREAS, The Department of Aging and Adult Services is required to conduct a  
7 participatory Dignity Fund Community Needs Assessment (DFCNA); and,

8 WHEREAS, The Needs Assessment process requires robust data collection in order to  
9 identify the strengths, opportunities, challenges, and gaps present in the current services  
10 landscape, to support an equitable and data-informed Service and Allocation Plan; and

11 WHEREAS, The Needs Assessment identified gaps in service visibility and outreach,  
12 support for in-home caregivers, and limitations in client data; and

13 WHEREAS, The Needs Assessment makes specific recommendations about  
14 expanded marketing campaigns, an updated Equity Analysis, and to support caregivers; and

15 WHEREAS, The Department of Aging and Adult Services plans to present their  
16 DFCNA to the Budget and Finance Committee together with their Budget Presentation on  
17 June 15, 2018, to be available on file with the Clerk of the Board of Supervisors in File  
18 No. 180574 which is hereby declared to be a part of this resolution as if set forth fully herein;  
19 and

20 WHEREAS, The City Charter requires that the Board of Supervisors shall consider and  
21 approve or disapprove, or modify, the Community Needs Assessment; and

22 WHEREAS, Following approval of the Needs Assessment, the Department of Aging  
23 and Adult Services will undertake the creation of a Service and Allocation plan in FY2018-  
24 2019; now, therefore, be it

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1           RESOLVED, That the Board of Supervisors hereby approves the 2017-2018 Dignity  
2 Fund Community Needs Assessment.

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City and County of San Francisco  
Tails  
Resolution

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

**File Number:** 180648

**Date Passed:** July 10, 2018

Resolution affirming and approving the 2017-2018 Dignity Fund Community Needs Assessment.

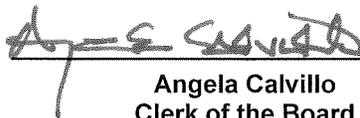
June 21, 2018 Budget and Finance Committee - RECOMMENDED

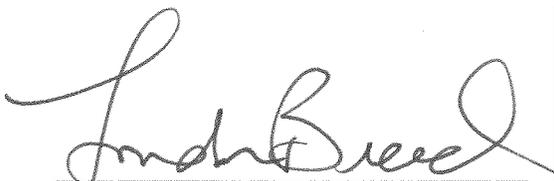
July 10, 2018 Board of Supervisors - ADOPTED

Ayes: 11 - Cohen, Breed, Fewer, Kim, Peskin, Ronen, Safai, Sheehy, Stefani,  
Tang and Yee

File No. 180648

I hereby certify that the foregoing  
Resolution was ADOPTED on 7/10/2018 by  
the Board of Supervisors of the City and  
County of San Francisco.

  
Angela Calvillo  
Clerk of the Board

  
London N. Breed  
Mayor

  
Date Approved

# Introduction Form

By a Member of the Board of Supervisors or Mayor

Time stamp  
or meeting date

I hereby submit the following item for introduction (select only one):

- 1. For reference to Committee. (An Ordinance, Resolution, Motion or Charter Amendment).
- 2. Request for next printed agenda Without Reference to Committee.
- 3. Request for hearing on a subject matter at Committee.
- 4. Request for letter beginning : "Supervisor  inquiries"
- 5. City Attorney Request.
- 6. Call File No.  from Committee.
- 7. Budget Analyst request (attached written motion).
- 8. Substitute Legislation File No.
- 9. Reactivate File No.
- 10. Topic submitted for Mayoral Appearance before the BOS on

Please check the appropriate boxes. The proposed legislation should be forwarded to the following:

- Small Business Commission
- Youth Commission
- Ethics Commission
- Planning Commission
- Building Inspection Commission

**Note: For the Imperative Agenda (a resolution not on the printed agenda), use the Imperative Form.**

Sponsor(s):

Ronen

Subject:

Dignity Fund Community Needs Assessment – 2021-2022

The text is listed:

Resolution affirming and approving the 2021-2022 Dignity Fund Community Needs Assessment.

Signature of Sponsoring Supervisor:

For Clerk's Use Only