

From: gwen@thewrightconsultants.com
To: [Board of Supervisors, \(BOS\)](#)
Cc: [MelgarStaff \(BOS\)](#); [PrestonStaff \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Angulo, Sunny \(BOS\)](#)
Subject: Resolution File Number 220957 People behaving badly on scooters
Date: Sunday, September 25, 2022 2:30:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

September 25, 2022
Gwendolyn Wright
666 Post Street
San Francisco, CA 94109

RE: Resolution File Number 220957 Urging SFMTA to Enforce Powered Scooter Safety Violations and Modify Permits Accordingly

Dear Honorable Members of the Land Use and Transportation Committee: Supervisor Myrna Melgar, Supervisor Aaron Peskin, Supervisor Dean Preston

It is time to make the sidewalks of San Francisco safe for all pedestrians. Right now, it can be a menacing activity just to walk one block to the other due to power scooters riders unlawfully riding on sidewalks everywhere. Especially downtown, Union Square area and Market Street in particular such as 4th and Market and along the Embarcadero.

I am writing today to voice my support of Resolution File Number 220957 strongly urging the San Francisco Municipal Transportation Agency (SFMTA) to empower Parking Control Officers to issue administrative citations for powered scooter safety violations, including but not limited to double-riding, riding on sidewalks, and all parking violations; and immediately modify all permits to Powered Scooter Share companies to mandate an immediate cease of operations for all devices not equipped with city-approved anti-sidewalk geofencing technology.

Make San Francisco sidewalks safe for all pedestrians please. Thank you.

Best,
Gwendolyn Wright

From: [Jonathan Kreiss-Tomkins](#)
To: [Board of Supervisors, \(BOS\)](#)
Subject: Re: Thoughts on scooters, SF, and Paris
Date: Monday, October 10, 2022 9:23:08 PM

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An update!

I was in Seattle for a layover en route home to Alaska. Seattle, too, had Lime scooters scattered throughout its city center. I needed some micromobility so scanned a scooter and was on the road — or bike lane, as it were — in under 20 seconds (I timed it). Seamless and easy.

No driver's license scan required.

So, if Paris *and* Seattle have it dialed in surely San Francisco can follow their intrepid lead!

On Mon, Oct 10, 2022 at 12:35 Jonathan Kreiss-Tomkins <jonathan.s.kt@gmail.com> wrote:
SF Supervisors, hello!

I'm from Alaska but am a huge fan of San Francisco. I visited for the first time in 2017 and pretty quickly fell for the energy and multiculturalism and beautiful setting of the city, and have frequently been back since.

Last month, and for the first time, I visited another amazing city: Paris. One of my favorite aspects about Paris were the bike and scooter share programs. Everyone (including myself) used them. On many streets there were more people on bikes and scooters than cars. I've never experienced such a human-centered city, and a city that felt so teeming with life.

I was in SF yesterday and went to my first-ever Warriors game with a family I'm friends with. When I left Chase Center, rather than walk the mile-plus back to where I parked my car, I saw a Lime scooter on the sidewalk and thought to myself, "Here's a little opportunity for Paris in San Francisco."

In Paris getting a scooter unlocked and zooming through the city takes ~30 seconds. Low barrier to action. I tried to unlock the Lime scooter outside SF but was told I needed to scan my ID. What the heck! Why do I need to scan my ID in SF when in Paris — or seemingly with bike shares the country and the world over — it is scan and go?

I tried twice but app the process was slow and clunky — any such process would inherently be, I'd argue (i.e., I don't think it's really Lime's fault) — and it didn't really make sense to dither so I gave up.

I wondered why this obstacle to using the scooter share existed so later I went to the Lime website and learned that "in some cities" regs require confirmation of age. Presumably SF enacted such a regulation.

I'd urge you to reconsider and repeal such a regulation.

Why? It impedes use of scooters (or potentially bike shares, if the reg applies to them, too). This means less two-wheeled transportation in SF and, indirectly, more cars — which seems contrary to the kind of city SF wants to be and that I would love to see it become.

Presumably this reg is enacted in the name of safety. If so, I would only ask: if Paris doesn't need such a regulation, why does SF?

Perhaps it can be repealed without cost, and with almost certain benefit.

Thanks for your consideration,

Jonathan

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jaykaytee.com

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jaykaytee.com

From: [Jonathan Kreiss-Tomkins](#)
To: [Board of Supervisors, \(BOS\)](#)
Subject: Thoughts on scooters, SF, and Paris
Date: Monday, October 10, 2022 12:35:41 PM

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Thanks for your consideration,

Jonathan

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jaykaytee.com

From: [Helen Smolinski](#)
To: [Major, Erica \(BOS\)](#)
Cc: [Peskin, Aaron \(BOS\)](#); [Angulo, Sunny \(BOS\)](#); [Bohn, Nicole \(ADM\)](#); [Orkid Sassouni](#); [amadrid20](#)
Subject: E-Scooter Safety Enforcement Letter of Support
Date: Wednesday, October 5, 2022 12:44:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Committee Clerk,

As a member of the Mayor's Disability Council (MDC), I am emailing you to add our voice in support of E-Scooter Safety Enforcement (Item #2 on yesterday's agenda for the Land Use & Transportation Committee mtg). All San Franciscans want and deserve **better regulation and enforcement of the rules regarding non-standard vehicles, e.g., electric scooters.**

The disability and senior communities have been particularly concerned about sidewalk safety since electric scooters and electric bicycles first appeared in our city. Even though they are prohibited from being ridden on sidewalks, E-scooters are still obviously used there and repeatedly. I have personally been affected while pushing my daughter in her wheelchair as an E-scooter rider whizzes past us. I also have almost been hit while walking alone north up Van Ness Avenue - so yes, the E-scooter rider was coming relatively *downhill* at me.

Rules around riding E-scooters do no good if they are not enforced. Fines for breaking the rules should be meaningful. Companies should be mandated to use automated speed reduction technology. Permits should be revoked faster. Please.

Again, all San Franciscans, as well as our visitors, would benefit from safer E-Scooter use and that requires better enforcement. Thank you for your consideration.

Sincerely,
Helen Smolinski
Mayor's Disability Council

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Helen Smolinski
Cell: (415) 601-2693
Email: helensmolinski@gmail.com

From: [Aaron \(BOS\)](mailto:Aaron.Peskin@sf.gov)
To: [regina.sneed](mailto:regina.sneed@sf.gov), [regina.sneed](mailto:regina.sneed@sf.gov)
Cc: [regina.sneed](mailto:regina.sneed@sf.gov), [regina.sneed](mailto:regina.sneed@sf.gov)
Subject: Re: Motorized scooters on the sidewalk heading 1:30 pm today in land use email or call in a comment in support
Date: Monday, October 3, 2022 12:40:29 PM

So sorry Regina. I'm looping in the Clerk of the Board so this gets in the file. My apologies for not informing you about today's hearing.

Aaron

From: regina.sneed <reginasneed@yahoo.com>
Sent: Monday, October 3, 2022 12:26:50 PM
To: sfresidents@lists.sonic.net <sfresidents@lists.sonic.net>
Cc: Peskin, Aaron (BOS) <aaron.peskin@sf.gov>
Subject: Motorized scooters on the sidewalk heading 1:30 pm today in land use email or call in a comment in support

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Supervisor Peskin's office was supposed to tell me when this was on the agenda. I just checked and found it is on today's agenda.

If you get this, please call in or at least email the committee clerk with support. We want these scooters banned from sidewalks with a device that prevents them from being driven on sidewalks.

Thanks
Regina

<https://air.flyanan.click/v/> https://sfboa.org/sites/default/files/inline-images/100322_agenda.pdf [YXAaOnNuiZHQzGmf6bzouMWY0OGMA-MDYVZmfjyZGEZh8NWQzN2EYAsMDdNz0mY3MTA6OGU3MzZMTk3NzA3ZmY3YjZjZTl2NWU4NzI1NmEYjS5YWNIMWE0ZngBIMThZTJlODRlYzQ0MDEzNWU4NDNjZTpsG1Q](#)

Sent from my iPad

From: [kathe Cairns](#)
To: [Major, Erica \(BOS\)](#)
Subject: Safe sidewalks
Date: Monday, October 3, 2022 12:39:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

There are already too many impediments to safe walking on San Francisco streets. Please implement enforcement of existing scooter restrictions.

From: [regina.sneed](#)
To: [Major, Erica \(BOS\)](#)
Cc: [Peskin, Aaron \(BOS\)](#)
Subject: Land use committee item 220957 in support
Date: Monday, October 3, 2022 12:35:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors:

I am a senior who lives in a senior residence on Geary near Japantown which is on a hill. The sidewalks are wide and that encourages scooter riders to use the sidewalk instead of the street.

These scooter riders ride by me so close that I can feel the air move. If I put my arm out and it was hit I would be in the hospital due to blood thinners.

I Feel very unsafe on market street, in my neighborhood, at Kaiser and anywhere downtown where there are a lot of scooters.

Please pass this resolution and hold the scooter companies accountable for the safety of pedestrians.

Thank you

Regina Sneed
SF resident

Sent from my iPhone

From: [Bruce Durland](#)
To: [Major, Erica \(BOS\)](#)
Subject: Scooters
Date: Monday, October 3, 2022 12:56:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

> I have another zoom meeting at same time as your meeting. So I am in favor of having the motorized scooter companies activate the devices to prevent scooter being used on sidewalks. Protect our pedestrians and seniors.
> Thank you,

Bruce Durland
415.601.4547

From: [Louise Trygstad](#)
To: [Major, Erica \(BOS\)](#)
Subject: Scooters off of our sidewalk
Date: Monday, October 3, 2022 12:56:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

>> I have another zoom meeting at same time as your meeting. So I am in favor of having the motorized scooter companies activate the devices to prevent scooter being used on sidewalks. Protect our pedestrians and seniors.

>> Thank you,

Louise

Louise Trygstad

From: [Judith Reddig](#)
To: [Major, Erica \(BOS\)](#)
Subject: Scooters on sidewalks
Date: Monday, October 3, 2022 12:53:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I have another zoom meeting at same time as your meeting. So I am in favor of having the motorized scooter companies activate the devices to prevent scooter being used on sidewalks. Protect our pedestrians and seniors.

Thank you,

Judith Reddig. 1400 Geary Blvd SF, Ca 94109

Sent from Judith's iPhone

703-786-7364.

Jreddig1@me.com

From: [Angulo, Sunny \(BOS\)](#)
To: [Fong, Stuart](#); [Major, Erica \(BOS\)](#)
Cc: [Kelly, Katherine](#); [Peskin, Aaron \(BOS\)](#)
Subject: RE: On Lok support letter Urging SFMTA to Enforce Powered Scooter Safety Violations
Date: Monday, October 3, 2022 12:57:18 PM
Attachments: [image001.png](#)
[support letter e scooters and Ped safety.pdf](#)

Thank you so much, Stuart.

I am copying the Clerk of the Board to make sure this letter is included in the file for Item 2 on today's agenda.

Thank you,
Sunny

From: Fong, Stuart <sfong1@onlok.org>
Sent: Monday, October 3, 2022 12:54 PM
To: Angulo, Sunny (BOS) <sunny.angulo@sfgov.org>
Cc: Kelly, Katherine <kkelly@onlok.org>
Subject: re: On Lok support letter Urging SFMTA to Enforce Powered Scooter Safety Violations

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Sunny,

Attached is support letter from On Lok, signed by Grace Li, CEO, for this afternoon's Land Use & Transportation Committee meeting.
On Lok supports Supervisor Peskin's resolution Urging SFMTA to Enforce Powered Scooter Safety Violations and Modify Permits Accordingly.

Please do not hesitate to contact me for additional support as the resolution goes before full Board of Supervisor.

Thank you for your leadership on this issue.
Stuart

Stuart Fong

GOVERNMENT & COMMUNITY RELATIONS MANAGER • ON LOK

1333 Bush Street, San Francisco, CA 94109

Email: sfong1@onlok.org

Website: www.onlok.org

Phone: (628) 208-8508



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September 27, 2022

Supervisor Aaron Peskin
1 Dr. Carlton B. Goodlett Place, Rm 244
San Francisco, CA 94102

**Re: Urging SFMTA to Enforce Powered Scooter Safety Violations and Modify Permits Accordingly
– SUPPORT**

Dear Supervisor Peskin,

On Lok is pleased to lend our support in urging the SFMTA to enforce powered scooter safety violations and modify permits accordingly.

On Lok is a family of nonprofit organizations that has a 51-year history of serving seniors in the San Francisco. On Lok founded the PACE (Program of All-Inclusive Care for the Elderly) model of care, which is a provider-based managed care program that fully integrates all Medicare and Medicaid services, from acute hospital care to long-term services and supports, for individuals 55 years of age and older who meet the Medicaid nursing home level of care. Today, On Lok PACE serves over 1,700 seniors in three counties. We also operate On Lok 30th Street Senior Center, connecting over 6,000 seniors per year through exercise, nutrition and case management programs. In 2021, On Lok and Openhouse launched Openhouse + On Lok Community Day Services, which is an adult day program designed with, and for, LGBTQ+ seniors.

Over our history, we have advocated for underserved seniors and provided a range of services that enabled them to remain safe and age with dignity in their homes and communities. Since private motorized scooter companies began operations in San Francisco in 2018, there have been thousands of instances of safety violations for these scooters being improperly parked or left in the public right-of-way, which creates significant safety issues and obstacles. In addition, the unsafe actions of double riding and riding on sidewalks present additional safety issues for pedestrians. While the motorized scooter companies have been issued over 12,000 citations since July 2021 alone, we believe additional enforcement is needed to ensure pedestrian safety for all San Francisco residents, in particular, the seniors in our community who may be visually impaired or require mobility aids and equipment to safely navigate sidewalks or streets.

Thank you for your leadership on this important issue.

Sincerely,

Grace Li
Chief Executive Officer
On Lok

From: [judith.r](#)
To: [Major, Erica \(BOS\)](#)
Subject: scooters
Date: Monday, October 3, 2022 4:39:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I hope the board will support restrictions on scooters, with ceasing operations of devices not equipped with geofencing technology. I am a senior and the sidewalks are hazardous with motorized scooters coming up behind me, threatening to throw me off balance. The scooter riders intimidate and verbally harass. In Japantown the sidewalks are narrow and cannot accommodate scooters, slow elderly pedestrians, and some on walkers. A lot of my neighbors won't even leave the building anymore because they're afraid of getting hurt.

Judith Ross
1400 Geary Blvd
The Sequoias

From: [Regina Islas](#)
To: [Major, Erica \(BOS\)](#)
Cc: [Angulo, Sunny \(BOS\)](#); [Peskin, Aaron \(BOS\)](#)
Subject: In Support of Agenda item 220957 Urging SFMTA to Enforce Powered Scooter Safety Violations and Modify Permits Accordingly
Date: Monday, October 3, 2022 2:01:01 PM

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Madam Clerk,

Please note this email in support of the above.

Having just been narrowly missed by a scooter rider 3 days ago while walking on the sidewalk of California St, Eastbound near Laurel St., I agree it's time that we enforce safety rules and citations since common decency, let alone sense, has been flagrantly disregarded by riders.

Thank you for your attention.

Onward together,

Regina S Islas
[she/her]
regina.islas@gmail.com
650.484.7706

It was the very confusion of my life that gave me a sense of my own existence
Ai WeiWei

Though we did not know it wandering was our real work anyway
Rebecca Solnit

From: [Toran, Kate](#)
To: [Peskin, Aaron \(BOS\)](#); [Daniel Detorie](#)
Cc: [Major, Erica \(BOS\)](#); [Angulo, Sunny \(BOS\)](#); [Cranna, Philip \(MTA\)](#)
Subject: RE: e scooter
Date: Wednesday, September 28, 2022 7:23:00 PM
Attachments: [image001.png](#)
[image005.png](#)

Dear Supervisor Peskin,

Thank you for making sure that we are aware of the email below. We appreciate your leadership and attention to scooter safety concerns. We will see you on Monday at the hearing.

Danny D,

I am sorry to hear about your experiences with scooters on the sidewalk – both improper riding and parking. Thank you for taking the time to send in your complaint. The California Vehicle Code prohibits riding a [powered scooter on the sidewalk](#). SFMTA Mobility Investigators issue administrative citations to the scooter companies for improper riding and parking.

If you witness unsafe riding on shared scooters in the future, you can report it through [sf311.org](#) or by calling 311. The minimum information we need is time/date, location/address and color of scooter/company. Pictures are also helpful, but not a requirement. The more identifying information given, the better. This information is used by the company to identify the rider, which subjects them to progressive discipline including escalating fines, suspension or a ban. Unfortunately, SFMTA does not have enforcement authority over privately owned scooters.

Regarding improper parking of shared scooters and shared bikes, all devices must be parked in compliance with the [Device Parking Guidelines](#). Investigators also have the ability to request removal even if the device is properly parked. Citation information is tracked on the [Shared Mobility Device Dashboard](#). If you encounter any improperly parked scooters, the most efficient way to report them is through 311. Enforcement staff receive an alert and can respond to the location to issue citations and/or request removal. We generally have staff on street 7 days a week. You can file reports by calling 311, through [sf311.org](#) or using the sf311 app. Online, please select “scooter **without** license plate illegally parked” for parking or “scooter complaint – unsafe operation” for riding related complaints. On the sf311 app, please select “blocked pedestrian pathway” and the object is “scooter.”

Thanks again and take care.

Kate Toran
Director
Taxis, Access & Mobility Services Division



Office 415.646.2343

San Francisco Municipal Transportation Agency
1 South Van Ness Avenue, 7th floor
San Francisco, CA 94103



From: Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>

Sent: Wednesday, September 28, 2022 3:57 PM

To: Daniel Detorie <ddetorie@yahoo.com>

Cc: Toran, Kate <Kate.Toran@sfmta.com>; Major, Erica (BOS) <erica.major@sfgov.org>; Angulo, Sunny (BOS) <sunny.angulo@sfgov.org>

Subject: Re: e scooter

Thanks Danny. I'm looping in the SFMTA as they have jurisdiction over the e-scooter program as well as the clerk of the Rules Committee so this can be included in the file for our hearing on this next week.

Aaron

From: Daniel Detorie <ddetorie@yahoo.com>

Sent: Wednesday, September 28, 2022 2:05:41 PM

To: Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>

Subject: e scooter

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Aaron,

Thank you for taking on the truly "bad behavior" of e scooter riders and companies. Just a couple of weeks ago as I crossed Van Ness at Pacific Avenue an e scooter barreled down the sidewalk on Van Ness and ran into a puppy on leash being walked by his human companions. The guy on the scooter said "Oh, I never do this" and took off.

I got home a few nights ago and an e scooter was locked to my relatively young new FUF tree in front of my building. There were lots of metal poles but they chose my wooden tree pole.

I fault the scooter companies for not being more emphatic and educational about what the rules are in San Francisco.

I am definitely that old crazy citizen (queen) yelling "Get OFF the sidewalk"!!! If we all yelled it...it would stop happening.

Hope you are doing well,

With warm regards and appreciation for all your work,

DannyD

From: gwen@thewrightconsultants.com
To: [Board of Supervisors, \(BOS\)](#)
Cc: [MelgarStaff \(BOS\)](#); [PrestonStaff \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Angulo, Sunny \(BOS\)](#)
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Make San Francisco sidewalks safe for all pedestrians please. Thank you.

Best,
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To: [Board of Supervisors, \(BOS\)](#)
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I tried twice but app the process was slow and clunky — any such process would inherently be, I'd argue (i.e., I don't think it's really Lime's fault) — and it didn't really make sense to dither so I gave up.

I wondered why this obstacle to using the scooter share existed so later I went to the Lime website and learned that "in some cities" regs require confirmation of age. Presumably SF enacted such a regulation.

I'd urge you to reconsider and repeal such a regulation.

Why? It impedes use of scooters (or potentially bike shares, if the reg applies to them, too). This means less two-wheeled transportation in SF and, indirectly, more cars — which seems contrary to the kind of city SF wants to be and that I would love to see it become.

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Jonathan

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jaykaytee.com

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I'd urge you to reconsider and repeal such a regulation.

Why? It impedes use of scooters (or potentially bike shares, if the reg applies to them, too). This means less two-wheeled transportation in SF and, indirectly, more cars — which seems contrary to the kind of city SF wants to be and that I would love to see it become.

Presumably this reg is enacted in the name of safety. If so, I would only ask: if Paris doesn't need such a regulation, why does SF?

Perhaps it can be repealed without cost, and with almost certain benefit.

Thanks for your consideration,

Jonathan

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jaykaytee.com