

From: [Leah Jardin](#)
To: [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [MelgarStaff \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [Board of Supervisors \(BOS\)](#)
Subject: Keep Remote Access and Protect Democracy and give the citizens a voice.
Date: Tuesday, March 7, 2023 8:54:23 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I am a resident of District 8, and I am joining Han and SFAF in urging you to vote no on Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees.

Video conferencing has allowed many disabled people, seniors, poor and working-class people, parents, teachers, child care providers, Black, Indigenous, people of color to participate in Board of Supervisors hearings, commission meetings, and other public events -- some for the first time.

Many working people can't take time off from day jobs, when most meetings are held, but can call in and speak for a couple of minutes when their turn comes. Parents, educators, and caregivers for young children cannot take a break to come to a meeting but can call in while with children.

Requiring people to identify as disabled and ask for an accommodation ahead of time also adds a barrier that makes it less likely for them to participate in Board of Supervisor meetings. Not everyone who identifies as disabled is comfortable sharing that publicly, either.

If Supervisors are concerned with long meetings, there are many other ways to address this that do not silence the public, such as holding more hearings in committee rather than the full board, calling for a special hearing, having breaks, pausing a meeting and continuing the next day, etc. Let's take time to come up with a good solution rather than ramming through a problematic plan.

Please oppose Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees.

Thank you!

District 8.

Leah Jardin
(She, her, hers)
Sr. Systems Engineer



• San Francisco, Ca. 94114
Sr. Systems Engineer.

📍 530.350.0191

📞 530.350.0191

✉️ leahjardin@outlook.com

KI6CJY



From: [lgpetty](#)
To: [Board of Supervisors \(BOS\)](#)
Subject: No Compromise on Unlimited Remote Public Comment
Date: Monday, March 6, 2023 9:26:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor

I urge you to continue remote public comment access without limit. To compromise would be to destroy the newly-instilled political equality that technological progress has enabled for San Francisco.

1. Amid all the talk among government bodies lately, unlimited remote public comment has been the first, most concrete, substantial achievement in racial and social equity that City Hall has made.
2. There is no defensible exclusionary difference, under 1st amendment law, between public comment made in person or by remote means. Further, they are both legitimate verbal means by which government meetings, hearings, etc adhere to the letter and spirit of the Sunshine Act -- "that each person wishing to speak on an item...shall be permitted to be heard..."
3. Rules must be applied equally, whether at meetings or hearings. The Sunshine Act refers to any "policy body." Certainly meetings AND hearings of the Board of Supervisors, its committees, and those of government commissions, all determine policy in the regulation of our lives.
4. The operational process of unlimited remote public comment is well-developed and has resulted in few instances of outside caller abuse. There is thus no tangible, justifiable hardship in continuing the status quo. Further, there is no change or "compromise" that can constitutionally or practically determine or eliminate out- of-town callers without discriminating against the deserving.

Remote public comment IS public comment and must not be stifled by arbitrary geographical origin exclusions, overall duration exclusions, or disability branding. You already have reasonable tools to manage certain situations, and they have, overall, worked well.

Supervisor, your ears have been opened to those you never heard before. Would you close them again?

I urge not.

Thank you.
Lorraine Petty
District 2 senior, voter, and
remote public commenter

From: [Jessica Lehman](#)
To: [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Board of Supervisors \(BOS\)](#)
Cc: [Breed, Mayor London \(MYR\)](#); [Elsbernd, Sean \(MYR\)](#); [Calvillo, Angela \(BOS\)](#); [Bohn, Nicole \(ADM\)](#); [Dearman, Kelly \(HSA\)](#); [Duning, Anna \(MYR\)](#); [Gerull, Linda \(TIS\)](#); [Hayward, Sophie \(ADM\)](#)
Subject: March 6 Letter about remote public comment
Date: Monday, March 6, 2023 4:17:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

March 6, 2023

Dear President Peskin and Members of the Board of Supervisors,

Our community coalition supporting open and unlimited remote public comment has grown to 106 organizations and includes a wide range of people and values. No community group has spoken up in support of limiting remote comment.

Historically, our communities have been missing from the table for government decision-making, due to issues with access, child care, work, racism, and more. Remote public comment has made it possible for our voices to be heard. We understand the real concerns about racist callers and extremely long meetings. Together, the Board of Supervisors and community members can come up with creative solutions. But a limit on remote public comment time and a separate reasonable accommodations process are not the answer. This proposal will make it difficult or impossible for many parents, teachers, working people, immigrants, and other people to be heard. Requiring people to identify as disabled adds a barrier that makes it less likely for people to participate.

Increased public engagement—especially from marginalized people—should be celebrated rather than prevented. There is little to be gained and much to be lost by drastically restricting remote public comment.

Please vote no on legislation limiting or ending remote participation options.

Thank you.

Sincerely,

3rd Street Youth Center & Clinic
ABD/Skywatchers
African American Early Childhood Educators of San Francisco
Affordable Housing Alliance
AfroSolo Theatre Company
AIDS Legal Referral Panel
All of Us or None

Black Women Revolt Against Domestic Violence
C Counsel
CADA, Community Alliance of Disability Advocates
CAIR San Francisco Bay Area
California Domestic Workers Coalition
Calle 24 Latino Cultural District
Caminante Cultural Foundation
Captured Moments By Elisha Rochell LLC
Causa Justa :: Just Cause
Center on Juvenile and Criminal Justice
Children & Youth Fund Service Providers Working Group
Children's Council of San Francisco
Chinatown Community Development Center
Chinese Culture Center of San Francisco
Chinese Progressive Association
Coalition on Homelessness San Francisco
Coalition to End Biased Stops
Coleman Advocates
Community Awareness Resource Entity (C.A.R.E.)
Community Living Campaign
Compass Family Services
Cooperative Restraining Order Clinic (CROC)
Council of Community Housing Organizations
CARE CLT
D4ward
Drug Policy Alliance
Edgewood Center
Early Care Educators of San Francisco
End Hep C SF
Family Child Care Association of San Francisco
GLIDE
Gum Moon Residence Hall
Heart of the City Farmers Market
HIV Caucus of the Harvey Milk LGBTQ Democratic Club
HomeRise
Hospitality House
Housing Rights Committee of San Francisco
Independent Living Resource Center - San Francisco
Larkin Street Youth Services
League of Women Voters of San Francisco
Legal Services for Prisoners with Children
LYRIC (Lavender Youth Recreation & Information Center)
MAGIC SF (BMAGIC & Mo'MAGIC)
Marked By Covid
Mission Graduates

Mission Neighborhood Health Center
Marty's Place Affordable Housing Corporation
New Community Leadership Foundation
NEXT Village SF
North East Medical Services (NEMS)
OMI Cultural Participation Project
Parent Voices SF
Park View Heights BIPO
Project Commotion
Pulse Check 101
Raphael House
Rad Mission Neighbors
San Francisco AIDS Foundation
San Francisco Black Leadership Academy
San Francisco Child Care Planning & Advisory Council
San Francisco Early Care & Education Advocacy Coalition
San Francisco Gray Panthers
San Francisco Human Services Network
San Francisco IHSS Public Authority
San Francisco Latinx Democratic Club
San Francisco Latino Task Force Street Needs Assessment Committee
San Francisco Living Wage Coalition
San Francisco-Marin Food Bank
San Francisco Rebels
San Francisco Rising
Senior and Disability Action
SF Parents For Equity
SF SafeHouse
SF Tenants Union
SF YIMBY
SisterWeb San Francisco Community Doula Network
SOMA Pilipinas
Stand in Peace International
STEM2Hearts Leadership Academy
St James Infirmary
Swords to Plowshares Veterans Rights Organization
Tenderloin Neighborhood Development Corporation
The Race & Equity in all Planning Coalition (REP-SF)
Trinity Foster Family Services of the Bay Area
Tenderloin People's Congress
The Gubbio Project
The Women's Building
Transgender, Gender-Variant, and Intersex Justice Project
Treatment on Demand Coalition
United to Save the Mission

Urban Ed Academy
Wah Mei School
Walk SF
Washington Coalition for Open Government
Westside Community Coalition
WISE Health SF
W.O.M.A.N., Inc.
Wright Enterprises, Community/PR & Media Relations
Wu Yee Children's Services
Young Community Developers
Youth 1st

cc: Mayor London Breed
Angela Calvillo, Clerk of the Board of Supervisors
Kelly Dearman, Department of Disability and Aging Services
Nicole Bohn, Mayor's Office on Disability
Linda Gerull, Department of Technology

Jessica Lehman (she/her), Executive Director
Senior & Disability Action * www.sdaction.org
P.O. Box 423388, San Francisco CA 94142

From: [elissam68](#)
To: [MelgarStaff \(BOS\)](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: Keep Remote Access
Date: Monday, March 6, 2023 2:27:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor Melgar,

Thank you so very much for your strong support of Remote Access at City Hall hearings. Your remarks at last week's hearing about this issue gave us such hope. "Democracy is messy, democracy is wonderful." Would that everyone felt this way.

Elissa Matross
District 8

From: [Lea McGeever](#)
To: [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [Board of Supervisors \(BOS\)](#)
Subject: Keep Remote Access and Protect Democracy, in solidarity with Senior and Disability Action
Date: Monday, March 6, 2023 2:21:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors:

I am a resident of District 6, and I am joining Senior and Disability Action in urging you to vote no on Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees.

Video conferencing has allowed many disabled people, seniors, poor and working-class people, parents, teachers, child care providers, Black, Indigenous, people of color to participate in Board of Supervisors hearings, commission meetings, and other public events -- some for the first time.

Many working people can't take time off from day jobs, when most meetings are held, but can call in and speak for a couple of minutes when their turn comes. Parents, educators, and caregivers for young children cannot take a break to come to a meeting but can call in while with children.

Requiring people to identify as disabled and ask for an accommodation ahead of time also adds a barrier that makes it less likely for them to participate in Board of Supervisor meetings. Not everyone who identifies as disabled is comfortable sharing that publicly, either.

If Supervisors are concerned with long meetings, there are many other ways to address this that do not silence the public, such as holding more hearings in committee rather than the full board, calling for a special hearing, having breaks, pausing a meeting and continuing the next day, etc. Let's take time to come up with a good solution rather than ramming through a problematic plan.

Please oppose Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees. Thank you!

Warmly,
Lea McGeever
D6

From: elissam68@aol.com
To: [Preston, Dean \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Ronen, Hillary](#); [Mandelman, Rafael \(BOS\)](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: Keep Remote Access
Date: Monday, March 6, 2023 1:28:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors:

I am a resident of District 8, and I am joining Senior and Disability Action in urging you to vote no on Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees.

Video conferencing has allowed many disabled people, seniors, poor and working-class people, parents, teachers, child care providers, Black, Indigenous, people of color to participate in Board of Supervisors hearings, commission meetings, and other public events -- some for the first time.

Many working people can't take time off from day jobs, when most meetings are held, but can call in and speak for a couple of minutes when their turn comes. Parents, educators, and caregivers for young children cannot take a break to come to a meeting because they cannot come to City Hall while with children.

Requiring people to identify as disabled and ask for an accommodation ahead of time also adds a barrier that makes it less likely for them to participate in Board of Supervisor meetings. Not everyone who identifies as disabled is comfortable sharing that publicly, either.

If Supervisors are concerned with long meetings, there are many other ways to address this that do not silence the public, such as holding more hearings in committee rather than the full board, calling for a special hearing, having breaks, pausing a meeting and continuing the next day, etc. Let's take time to come up with a good solution rather than ramming through a problematic plan.

Please oppose Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees. Thank you!

Elissa Matross
District 8

From: [Lynn Dolce](#)
Cc: [Board of Supervisors \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)
Subject: Remote Public Comment
Date: Monday, March 6, 2023 12:56:43 PM
Attachments: [image001.png](#)
[image006.png](#)
Importance: High

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors Peskin, Dorsey, Melgar, Chan and Preston,
Thank you very much for your support in **keeping the remote public comment** and NOT setting a limit on the number of people who can call in to give comments . **Please stand firm on having ONE call line for unlimited remote public comment.**

Supervisors Engardio, Ronen, Safai, Stefani and Walton,
I urge you to listen to the voices of disabled people, seniors, poor and working-class people, parents, teachers, child care providers, Black, Indigenous, people of color, and other people who want to ensure that our communities have a voice in local decision-making. Please respond by **keeping the remote public comment** and NOT setting a limit on the number of people who can call in to give comments . Please OPPOSE the ordinance introduced by Supervisor Mandelman.

As you know, historically, our communities have been missing from the table for government decision-making, due to issues with access, child care, work, racism, and more. During the COVID pandemic, with requirements to shelter in place, the world learned to communicate effectively via the internet and phone. Lack of internet access and digital technologies continues to exclude many people, but video conferencing has allowed many to participate in Board of Supervisors hearings, commission meetings, and other public events -- some for the first time. All city agencies learned how to hold virtual meetings and allow people to listen and share input remotely. As a result, countless seniors, people with disabilities, parents, and others have been able to share their experiences, insights, and knowledge on issues that affect our lives: affordable housing and land use, health care, technology, and much more.

It is vital that the City and County of San Francisco commit to continuing an UNLIMITED telephone and video option for all public meetings, complete with ASL, captioning, and interpretation..

Remote participation should be allowed for all, without a separate and *segregated* "reasonable accommodation" process. Requiring people to identify as disabled adds a barrier that makes it less likely for people to participate, and nondisabled people also have valid reasons to participate remotely. Increased public engagement should be celebrated rather than prevented. There is little to be gained and much to be lost by eliminating remote public

comment.

San Francisco has always valued rich community discussion. Let's preserve and expand participation from seniors, people with disabilities, working people, parents, and everyone. We know now that remote participation is possible. Every public meeting MUST continue to have an option for ALL members of the public to view and make comments from any location. Please vote no on legislation limiting or ending remote participation options.

Respectfully,

Lynn Dolce, MFT

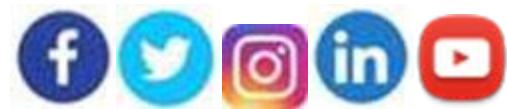
Pronouns: she/her/hers

Chief Executive Officer

Edgewood Center for Children and Families

Direct: 415.682.3220 Cell: 415.725.0662 Main: 415.681.3211

lynnd@edgewood.org



Visit our website: edgewood.org

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From: [Elizabeth Zambelli](#)
To: [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Mar, Gordon \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Haney, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [MelgarStaff \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [Board of Supervisors \(BOS\)](#)
Subject: Protect democracy: keep remote access as is
Date: Monday, March 6, 2023 11:00:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors:

Please vote no on Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees.

If Supervisors are concerned with long meetings, there are many other ways to address this that do not silence the public, such as holding more hearings in committee rather than the full board, calling for a special hearing, having breaks, pausing a meeting and continuing the next day, etc.

Let's take time to come up with a good solution rather than ramming through a problematic plan.

Please oppose Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees.

Thank you!

Elizabeth Zambelli
District 1
San Francisco

From: [regina.sneed](#)
To: [Stefani, Catherine \(BOS\)](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: Re: Rules Committee Item 221008 Teleconferencing and remote public comment at meetings
Date: Friday, March 3, 2023 11:53:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor Stefani:

As a retired civil rights attorney and District two resident, I write today to urge you to maintain the status quo. There is no need to change the remote access policy we currently use as a result of covid.

I agree with your comments about recognizing the equality of access for parents with small children, working people who can't afford to take off hours from their jobs to wait for their item to be called on the agenda, and for seniors like me. I can no longer travel to City Hall for health reasons and I also don't want to increase my exposure to covid by being in crowded spaces.

The proposed amendments that would create a two tiered system, one for persons with disabilities and one for other members of the public is unnecessary and discriminatory. Everyone should have the same access whether you are present in person or calling in remotely. There is really no legitimate justification for asking people to disclose a disability or a medical condition to participate in Board meetings.

Please vote to keep the system we have. We are really not past covid. Remote access has increased public engagement and people have come to expect it. I have made good use of remote access in the past year. I feel I have reconnected with my community and that my voice has been heard. I don't want to be excluded in the future.

Thank you.

Regina Sneed
District Two

From: [Chris K.](#)
To: [Board of Supervisors \(BOS\)](#)
Cc: [Colfax, Grant \(DPH\)](#)
Subject: Fwd: Cisco Conference Call Hierarchy
Date: Saturday, March 4, 2023 8:25:55 PM

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So if they can listen while muted, they can send messaging to influence you while on mute. And your audio speaker stays on unless configured to turn it off either by IT or you, even when your not using the app.

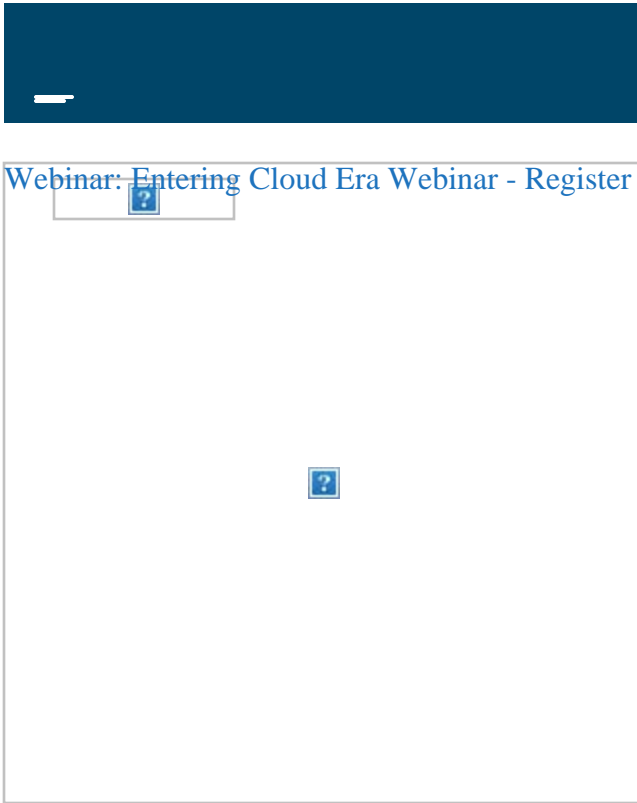
Again, the Mayor is influencing you on board meetings, ethic issues, even your appointments.

As your sitting at home, she can send you messaging to get you to 'think of an idea, when it's really her idea'

So illegal and unethical.

Respectfully,

Chris Ward Kline



----- Forwarded message -----
From: **Chris K.** <ckblueaqua@gmail.com>
Date: Sat, Mar 4, 2023, 8:35 AM
Subject: Cisco Conference Call Hierarchy
To: <board.of.supervisors@sfgov.org>
Cc: SFSO Complaints (SHF) <sfso.complaints@sfgov.org>, Colfax, Grant (DPH) <grant.colfax@sfdph.org>, SFPD, Chief (POL) <SFPDChief@sfgov.org>, Peskin, Aaron (BOS) <Aaron.peskin@sfgov.org>

All,

As I was at the last city hall meeting, on the monitor to my left was the app on the monitor Cisco WebEx/System.

The Mayor and others are using to remotely listen to your conversations offline, online

[APPLICATION SECURITY](#)

Webex Monitors Microphone Even When Muted, Researchers Say

Cisco's enterprise-facing Webex video conferencing and messaging utility monitors the microphone at all times, even when the user's microphone is muted in the software, according to warning from a group of academic researchers.



By [Ionut Arghire](#)
April 18, 2022

and when muted.

It is on every city computer, phone, laptop and personal phone (if you downloaded it).

She, and others, can influence you as well by turning on your audio bots, and feeding your thoughts through text-to-voice/voice-to-text barely audible but just enough to hear and influence you.

I will share more very soon. It's set up with hierarchy command functions as similar to how COUBTELPRO was used with ITT (not ATT) but eventually other phone companies.

I would recommend each of you escalating.

Respectfully,

Chris Ward Kline

From: [Chris K.](#)
To: [Board of Supervisors \(BOS\)](#)
Cc: [SFSO Complaints \(SHF\)](#); [Colfax, Grant \(DPH\)](#); [SFPD, Chief \(POL\)](#); [Peskin, Aaron \(BOS\)](#)
Subject: Re: Cisco Conference Call Hierarchy
Date: Saturday, March 4, 2023 2:11:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

<https://getvoip.com/blog/2012/12/26/cisco-attack-of-the-phones/>

This was from 2012. The same feature still allows access to place surveillance on all phones in the network, as well as Cisco Webex.

More to come very soon.

I would suggest you request an emergency meeting to discuss. It also appears that this or similar activity is happening within SFPD and the Sheriff's Office.

Respectfully,

Chris Ward Kline

On Sat, Mar 4, 2023 at 8:35 AM Chris K. <ckblueaqua@gmail.com> wrote:

All,

As I was at the last city hall meeting, on the monitor to my left was the app on the monitor Cisco WebEx/System.

The Mayor and others are using to remotely listen to your conversations offline, online and when muted.

It is on every city computer, phone, labtop and personal phone (if you downloaded it).

She, and others, can influence you as well by turning on your audio bots, and feeding your thoughts through text-to-voice/voice-to-text barely audible but just enough to hear and influence you.

I will share more very soon. It's set up with hierarchy command functions as similar to how COUBTELPRO was used with ITT (not ATT) but eventually other phone companies.

I would recommend each of you escalating.

Respectfully,

Chris Ward Kline

From: [Chris K.](#)
To: [Board of Supervisors \(BOS\)](#)
Cc: [SFSO Complaints \(SHE\)](#); [Colfax, Grant \(DPH\)](#); [SFPD, Chief \(POL\)](#); [Peskin, Aaron \(BOS\)](#)
Subject: Cisco Conference Call Hierarchy
Date: Saturday, March 4, 2023 8:36:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

All,

As I was at the last city hall meeting, on the monitor to my left was the app on the monitor Cisco WebEx/System.

The Mayor and others are using to remotely listen to your conversations offline, online and when muted.

It is on every city computer, phone, labtop and personal phone (if you downloaded it).

She, and others, can influence you as well by turning on your audio bots, and feeding your thoughts through text-to-voice/voice-to-text barely audible but just enough to hear and influence you.

I will share more very soon. It's set up with hierarchy command functions as similar to how COUBTELPRO was used with ITT (not ATT) but eventually other phone companies.

I would recommend each of you escalating.

Respectfully,

Chris Ward Kline