

AT&T Affordable Broadband Offerings

AT&T External Affairs

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Our Commitment to Help Bridge the Digital Divide

AT&T is investing \$2 billion from 2021 -2023 to address the digital divide through our low-cost broadband offers, participation in the ACP and charitable contributions through the AT&T Connected Learning Program.

AT&T Offers

Access from AT&T : Qualifying households can take advantage of AT&T's latest Access from AT&T internet service offer, designed to complement the ACP by offering the maximum speed available at your address up to 100 Mbps and unlimited data, all for **\$30 per month.***

Affordable Connectivity Program (ACP) : The ACP is a federal government program that provides a benefit on internet service for eligible households, decreasing your bill by up to **\$30 per month** , or up to **\$75 per month** off your bill if you reside on qualifying Tribal lands.

By combining this latest low -cost Access from AT&T program with the ACP's \$30 benefit, eligible households can reduce their monthly cost for internet to \$0.**

*You'll receive the maximum speed available at your address. \$30 Access plan includes unlimited data for households with speeds up to 100Mbps.

** Limited availability/areas. Terms, conditions, & restrictions apply.

Doing Our Part for Our Communities

- 1 Through **AT&T Connected Learning** , we are investing in digital inclusion, literacy and learning to help connect today's learners with skills, resources, and opportunities for success – in and out of the classroom.
- 2 **Summer Learning Support** – We provided **\$3 million** to Khan Academy to support personalized student learning, including free virtual summer camps for students in preschool through twelfth grade.
- 3 **Digital Literacy Courses** – Together with the Public Library Association (PLA), we offer a collection of digital literacy courses to help families navigate remote learning and build digital skills.

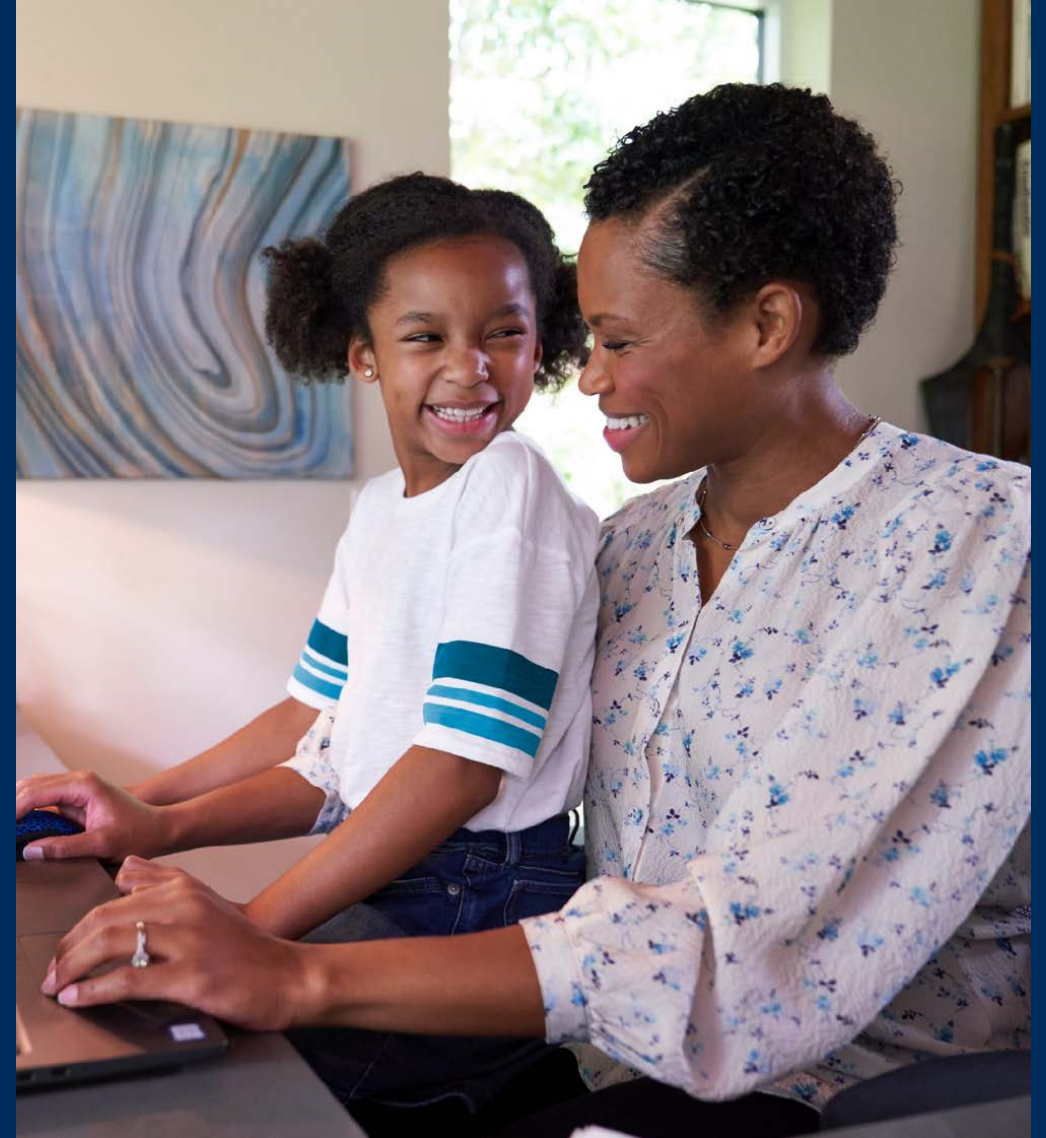
FCC Affordable Connectivity Program

AFFORDABLE CONNECTIVITY PROGRAM

Ensuring eligible households can afford the broadband they need.

The ACP is a federal government program that provides a benefit on broadband service for eligible households.

- Bills can be decreased by up to **\$30/month**.
- Eligible households residing on qualifying Tribal lands can save up to **\$75/month**.
- Eligible households can also receive a one-time discount of up to **\$100** to purchase a laptop, desktop computer, or tablet from participating providers.



Affordable Connectivity Program Eligibility

WHO IS ELIGIBLE FOR THE AFFORDABLE CONNECTIVITY PROGRAM?

A household is eligible if a member of the household meets at least one of the following criteria:

- Has an income that is at or below **200%** of the federal poverty guidelines; or
- Participates in certain **assistance programs**, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline;
- Participates in **Tribal specific assistance programs**;
- Is approved to receive benefits under the **free and reduced-price school lunch program** or the school breakfast program, including through the USDA Community Eligibility Provision in the 2019-2020, 2020-2021, or 2021-2022 school year;
- **Received a Federal Pell Grant** during the current award year; or
- Meets the **eligibility criteria for a participating provider's** existing low-income program.

ACP Enrollment

Join the nearly 16 million Americans and 1.8 million Californians that have enrolled in the federal Affordable Connectivity Program.

Step 1 – Apply to for ACP eligibility at [ACPBenefit.org](https://www.acpbenefit.org)

Step 2 – Once approved, [call AT&T at \(855\) 220-5211](tel:8552205211) – we'll verify ACP approval and add \$30 benefit to your plan.



ACP Outreach



Collaborated with Community Technology Network to conduct several different ACP enrollment events.

Provided materials in multiple languages.

Held at local centers in the following communities:

Tenderloin: Downtown Senior Center

Ingle side: OMI Senior Center

Western Addition: Rosa Parks Senior Center

Mission District: Centro Latino

Oceanview: IT Bookman Community Center

Civic Center: SF Public Library

San Francisco ACP Enrollment

County	Total Households	Eligible Households	Percentage	Enrolled Households	Percentage
San Francisco	362,353	126,186	35%	29,240	23%
Alameda	577,177	209,926	36%	40,226	19%
Contra Costa	394,766	134,342	34%	22,618	17%
Marin	105,431	28,904	27%	3,060	11%
Napa	48,705	17,253	35%	1,788	10%
San Mateo	263,542	75,900	29%	8,487	11%
Santa Clara	640,216	204,684	32%	37,300	18%
Solano	149,865	60,760	41%	11,855	20%
Sonoma	189,374	71,600	38%	8,891	12%

Source: California Broadband for All

<https://broadbandforall.cdt.ca.gov/affordable-connectivity-program/acp-enrollment/>

Access from AT&T: AT&T's Low -Income Internet Service

AT&T offers Access to qualifying households for \$10 or \$30 month .

- Available to limited income households who participate in the Affordable Connectivity Program, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI) for California residents only, National School Lunch, or with a household income below 200% of federal poverty guidelines.
- All households that qualify and enroll with AT&T for ACP will also qualify for Access
- **No application fee** , deposit, or contract commitment required to sign -up.



1

Access from AT&T
provides eligible
households with
**up to 100 MB
internet speed
at \$30 a month.**

2

The ACP offers
enrollees
**up to \$30 a
month towards
broadband
service.**

3

$$\begin{array}{r} \$30 \\ - \$30 \\ \hline \$0 \end{array}$$

San Francisco Internet Providers

Internet Provider	Speed Range	Price Range
AT&T	25 Mbps - 5 Gbps	\$30-\$180 per month
Comcast Xfinity	50 Mbps - 6 Gbps	\$24.99-\$299.95 per month
T-Mobile 5G Home Internet	33-182 Mbps	\$50 per month
Astound Broadband Powered by Wave	Up to 1.2 Gbps	\$19.95 to \$50 per month
Google Fiber Webpass	Up to 1 Gig	\$70 per month
Monkeybrains	300 Mbps	\$35 per month
Starry	200 Mbps	Starting at \$30 per month
Etheric Networks	3 Mbps-38 Mbps	Starting at \$99 per month
Sonic	Up to 10 Gbps	Starting at \$49.99 per month

Source: San Francisco Chronicle

<https://www.sfgate.com/realestate/article/internet-providers-san-francisco-ca-17431868.php>

AT&T Connected Learning

Through **AT&T Connected Learning**, we are investing in digital inclusion, literacy and learning to help connect today's learners with skills, resources, and opportunities for success – in and out of the classroom.

Connectivity

In 2021, we began opening the first of more than 20 AT&T Connected Learning Centers in under-resourced areas across the country. Each center is housed within a local community organizations and provides students with high-speed AT&T Fiber internet, Wi-Fi, computers and technical resources.

Devices

Millions of students don't have access to a connected computer at home. To advance digital inclusion, AT&T is working with organizations like [Digitunity](#) to provide refurbished devices, tech support, and skills training.

Digital Literacy

We're [helping newly connected caregivers](#) build skills and confidence needed to help children navigate distance learning and participate effectively in today's digital world. We're also [sharing tips and tools to help families](#) make safe and positive connections on all screens.

Digital Learning

We launched [The Achievery](#), a free digital learning platform designed to make distance learning more engaging, entertaining, and inspiring for K-12 students - where education is powered by entertainment and students are empowered to achieve.



Connected Learning Center in Visitation Valley

- Located at Asian Pacific American Community Center (APACC).
- Provides high -speed AT&T Fiber internet and Wi -Fi, new computers, as well as education and digital literacy content from Khan Academy.
- Provide students and families with free access to high-speed internet and computers, as well as education and mentoring resources all under one roof.





San Francisco Laptop Donations

- In October 2022, AT&T and Human-I-T donated 500 Laptops to BAYCAT and 826 Valencia.
- Laptops provided to students in the media education program at BAYCAT.
- Laptops also provided to students and families who participate in programs across all three of 826 Valencia's Writing Centers in the Mission, Mission Bay, and Tenderloin.

AT&T Supports Digital Inclusion in San Francisco

AT&T supports the San Francisco community by providing funding to local community organizations tackle the digital divide, including organizations that works with seniors, youth, and underrepresented communities.

- 826 Valencia
- Black Girls Code
- Boys and Girls Clubs of San Francisco
- Dev/ Mission
- Chinatown Community Development Center
- Community Tech Network
- Girls Who Code
- Jewish Vocational Services
- Khan Academy
- Larkin Street Youth Services
- Mission Economic Development Agency
- Positive Resource Center
- Self Help for the Elderly
- SPARKSF
- Vets in Tech





Need help? Get it here.

Get in Touch

- Customers can contact ***AT&T's National Center for Customers with Disabilities*** to get answers to questions regarding equipment, accessories, features and services.
- Contact ***AT&T's National Center for Customers with Disabilities*** : For voice calls, (866) 241-6568, or for TTY calls, (866) 241-6567, Monday through Friday, 7 a.m. to 7 p.m. PST.
- Wire (or LAN) line customers can contact ***AT&T's Disability and Aging Center*** for help, including answers to questions about your account and information on discounts for directory assistance or local toll calls.
- We offer a new online resource for our home phone services at att.com/Cainfo. Bulletins are available in Chinese, English, Japanese, Korean, Polski, Russian, Spanish, Tagalog, and Vietnamese.
- Contact ***AT&T's Disability and Aging Center*** : (800) 772-3140, Monday through Friday, 6 a.m. to 6 p.m. PST, and 8 a.m. to 5 p.m. PT on Saturday.

