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Board Item	No.	33	

COMMITTEE/BOARD OF SUPERVISORS

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Completed by: Andrea Ausberry Completed by:	DateDate

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[Supporting Mental Health Crisis Intervention Team]

RESOLUTION NO.

5

Resolution commending the San Francisco Police Commission for implementing Mental Health Crisis (CIT) Intervention Team based on the "Memphis Model" urging stakeholder City departments and community based organizations to collaborate to provide adequate mental health services in order to facilitate the mission of the CIT and to ensure the CIT has the tools and resources necessary to achieve similar results to that of the Memphis Model.

WHEREAS, The San Francisco Police Commission unanimously voted in favor of the resolution implementation of the Memphis Model Crisis Intervention Team (CIT) in resolution on February 9, 2011, which is on file with the Clerk of the Board of Supervisors in File No. 110254, which is hereby declared to be a part of this resolution as if set forth fully herein; and,

WHEREAS, From 2007 to 2009 the demand for mental health care at San Francisco General Hospital has risen from 49,900 hours of service to 54,600 hours of service; and

WHEREAS, From 2008 to 2010 there has been a decrease from 84 to 21 inpatient psychiatric beds at San Francisco General Hospital and other clinics resulting in less treatment time to those who require it,

WHEREAS, The number of full-time psychiatrists at San Francisco General Hospital has decreased from 12 in 2007, to only seven in 2009; and

WHEREAS, The duration of critical psychiatric inpatient care has decreased from 14 days in 2007, to 10 days in 2010 bringing in to question the adequacy of care; and

WHEREAS, The number of mental health calls directed to the San Francisco
Emergency Dispatch totals approximately 10,000 a year, or 30 calls a day, which leads to 8
"5150s" or mentally ill persons detained per day,

Supervisor Mirkarimi BOARD OF SUPERVISORS.

WHEREAS, There have been drastic cuts in San Francisco's budget relating to psychiatric care which have led to an overall decrease in care and attention that is required to assist those with serious mental health issues; and

WHEREAS, Recent unfortunate incidents involving the SFPD and mentally ill citizens have pointed out the acute need for more effective mental health crisis intervention and the Memphis Model has a proven track record of success; and

WHEREAS, The Memphis Model relies on specialized officer training to recognize persons in experiencing a mental health crisis and providing efficient, timely and appropriate response; and

WHEREAS, Key factors to the success of CIT programs are diversion of mentally ill citizens from detention and the criminal justice system and in to adequate and efficient inpatient psychiatric care; now, therefore, be it

RESOLVED, That the Board of Supervisors of the City and County of San Francisco commends the San Francisco Police Commission on their understanding of the unique challenges facing front-line officers in recognizing persons in a mental health crisis and moving to implement the Memphis CIT program to increase the safety of both the officers involved as well as those in crisis; and be it

FURTHER RESOLVED, The Board of Supervisors urges the SFPD to collaborate with Community Based Organizations and other mental health care stake holders to address the need to improve mental health care and treatment and that the success of the CIT is dependent on an efficient system that coordinates with mental health clinics which results in more positive outcomes; and, be it

FURTHER RESOLVED, That the City and County of San Francisco recognizes the successes of the Memphis Model can be attributed in large part to an adequate and efficient mental health treatment system in partnership with well-trained first responders.



The Police Commission

CITY AND COUNTY OF SAN FRANCISCO

February 15, 2011

THOMAS MAZZUCCO

DD IODALIDEN

DR. JOE MARSHALL Vice President

PETRA DEJESUS

ANGELA CHAN

Commissioner

JAMES HAMMER Commissioner

CAROL KINGSLEY

R. JAMES SLAUGHTER

Commissioner

Chief Jeffrey Godown Interim Chief of Police

Dear Chief Godown:

At the meeting of the Police Commission on Wednesday, February 9, 2011, the following resolution was adopted:

RESOLUTION NO. 11-18

ADOPTION OF RESOLUTION TO ENHANCE THE SAN FRANCISCO POLICE DEPARTMENT'S RESPONSE TO INCIDENTS INVOLVING INDIVIDUALS WITH MENTAL HEALTH NEEDS

WHEREAS, San Francisco has a significant population with mental health needs; and,

WHEREAS, the San Francisco Police Department ("Department" or "SFPD") responds to a high volume of incidents involving individuals with mental health needs; and,

WHEREAS, the Department wishes to develop training and programs to assist in responding to incidents involving individuals with mental health needs, for the safety of those with mental illnesses, the public and officers; now

THEREFORE BE IT RESOLVED, that the San Francisco Police Department shall develop a specialized Crisis Intervention Team ("CIT"). To be eligible for the CIT, officers must have received at least forty hours of mental health crisis response training, which shall include, among other things, information about understanding mental illness, officer safety and de-escalation tactics. CIT officers must attend thereafter advanced mental health crisis response training every two years. The Department shall deploy CIT members when feasible as first responders to incidents involving mentally ill persons in crisis (as co-responders with mental health professionals if so recommended by SFPD and the mental health working group, and provided that the response time to the scene is not impacted by dispatch of mental health professionals). The Department shall make reasonable efforts to ensure that the CIT includes at least 20-25% of the patrol division, and shall ensure that CIT members wear a badge that identifies them as CIT officers. CIT members shall perform their regular duties as patrol officers until they are dispatched for a mental health crisis call; and be it;

FURTHER RESOLVED, that the Chief of Police will in consultation with the mental health working group described below designate a member of the SFPD as a Crisis Intervention Team Coordinator ("CIT Coordinator"). The CIT Coordinator's responsibilities shall include implementing the CIT program; overseeing CIT training; developing and maintaining partnerships with mental health providers, mental

Chief Jeffrey Godown Resolution No. 11-18 February 15, 2011 Page 2

health consumers and their families, and mental health advocates; participating in designing and conducting CIT officer application and selection process; conducting data collection and program evaluation; promoting the CIT program within the Department and with the public; and reporting to the Chief and Command Staff about SFPD's responses to mental health crisis incidents; and be it;

FURTHER RESOLVED, that the CIT Coordinator will work with the Office of Citizen Complaints, stakeholders and subject matter experts (hereinafter, "mental health working group") to develop recommendations for the Department's policies and procedures for police interactions with mentally ill persons in crisis, including the Department's philosophy statement, CIT, data collection, training curriculum, revisions to Department General Orders, and the role and responsibilities of the CIT Coordinator. The CIT Coordinator will reach out to and invite the Department of Public Health and other mental health stakeholders to participate in the mental health working group. The CIT Coordinator will work to ensure that decisions by the working group are made in collaborative manner and through a fair process. The mental health working group shall invite the Department of Emergency Management to work with the group to develop emergency communication and dispatch protocols related to incidents involving individuals with mental illness, subject to final approval by the Department of Emergency Management; and, be it;

FURTHER RESOLVED, that the CIT Coordinator will collaborate with the mental health working group and staff of the Police Academy to develop and provide (1) at least sixteen hours of introductory mental health crisis response training for <u>all</u> officers; (2) a minimum of forty hours advanced mental health crisis response training for new CIT officers; (3) additional mental health crisis response training for CIT officers every two years after the initial training. Both the introductory and advanced mental health crisis response training will include tactical strategies for encounters with mentally ill individuals who may have a bladed or other type of weapon; and, be it;

FURTHER RESOLVED, that the CIT Coordinator will collaborate with the mental health working group and staff at the Police Academy to recommend field supervision training for CIT officers so that CIT officers effectively assume a supervisory role at an incident involving an individual in mental health crisis, devise – whenever feasible – sound tactical and strategic plans before action is taken, and direct the actions of involved officers; and, be it;

FURTHER RESOLVED, that the CIT Coordinator will collaborate with the mental health working group and the Department of Emergency Management to design recommended emergency communication and dispatch procedures and training for Department of Emergency Management personnel to identify mental health crisis calls and dispatch a CIT officer to the scene as soon as possible; and be it;

FURTHER RESOLVED, that SFPD and the mental health working group shall research funding opportunities for creating a Systemwide Mental Assessment Response Team ("SMART") which would serve as a co-responder to mental health crisis calls, including a team of mental health care professionals and trained CIT officers; and be it;

Chief Jeffrey Godown Resolution No. 11-18 February 15, 2011 Page 3

FURTHER RESOLVED, that the CIT Coordinator and the mental health working group will develop and submit to the San Francisco Police Commission recommended revisions to Department General Orders 8.02 (Hostage and Barricaded Suspect Incidents), 8.01 (Critical Incidents), 6.14 (Psychological Evaluation of Adults), 7.02 (Psychological Evaluation of Juveniles) and any other relevant Department General Orders to include the Department's philosophy and procedures for handling encounters with mentally ill persons in crisis; and, be it;

FURTHER RESOLVED, that the Chief's designee and the Behavioral Sciences Unit will convene a taskforce to make recommendations for identifying and addressing the mental health impact of officer involved shootings or other use of force incidents on member of the Department and for ensuring appropriate services to impacted officers; and, be it;

FURTHER RESOLVED, that the SFPD and the mental health working group shall design a data collection system to review and evaluate mental health crisis calls and SFPD's responses to such incidents on a quarterly basis. The CIT Coordinator in consultation with the mental health working group shall review, evaluate, and make recommendations to the Chief and Command Staff concerning mental health crisis incidents and SFPD's responses to such incidents on a quarterly basis; and, be it;

FURTHER RESOLVED, that the CIT Coordinator and a representative from the mental health working group shall provide to the San Francisco Police Commission within one month of the adoption of this resolution the plan for implementing the above resolutions with a six month timeline; and be it;

FURTHER RESOLVED, beginning two months after adoption of this resolution, that the CIT Coordinator and a representative from the mental health working group shall provide a report to the San Francisco Police Commission on the second Wednesday of each month for one year regarding the progress made toward implementing the above resolutions; and, be it;

FURTHER RESOLVED, that within one year from adoption of this resolution, and every year thereafter, the Department shall provide a report to the Police Commission that includes 1)the number and location of calls for service involving mentally ill individuals in crisis; 2) the type of response (e.g. CIT officer, non-CIT officer, CIT officer and mental health professional); 3) the disposition of the call (arrest, 5150 detention, no police actions, referral for services); 4) whether or not force was used; 5) injuries (officer, detainee, other); 6) complaints, commendations and/or legal actions arising from the incident; 7) the status of all mental health crisis response training (i.e. introductory CIT 16-hour course, advanced CIT 40-hour, advanced CIT training every two years, roll call, advanced officer and field training), and, 8) recommendations to enhance SFPD's response to incidents involving mentally ill individuals. This report shall be a public document that is posted on the Police Department and Police Commission's website and provided to the Office of Citizen Complaints two weeks before its presentation to the Police Commission; and, be it:

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FURTHER RESOLVED, that the Chief of Police will report back to the Police Commission in 30 days with any recommended changes to this resolution.

AYES: Commissioners Mazzucco, Marshall, DeJesus, Chan, Hammer, Kingsley, Slaughter

Very truly yours,

Lieutenant Timothy Falvey

Secretary

San Francisco Police Commission

1@71/rct

cc: Assistant Chief D. Schmitt/Operations, Assistant Chief A. Pardini/Administration, Commander D. Lazar/Investigations, Captain T. Barrett/Academy

INTRODUCTION FORM

By a member of the Board of Supervisors or the Mayor

Time Stamp or Meeting Date

I hereby submit the following item for introduction:
1. For reference to Committee:
An ordinance, resolution, motion, or charter amendment
X_ 2. Request for next printed agenda without reference to Committee
3. Request for Committee hearing on a subject matter
4. Request for letter beginning "Supervisor inquires"
5. City Attorney request
6. Call file from Committee
7. Budget Analyst request (attach written motion).
8. Substitute Legislation File Nos.
9. Request for Closed Session
10. Board to Sit as A Committee of the Whole
Please check the appropriate boxes. The proposed legislation should be forwarded to the
following:
□ Small Business Commission □ Youth Commission
☐ Ethics Commission ☐ Planning Commission
□ Building Inspection Commission
Note: For the Imperative Agenda (a resolution not on the printed agenda), use a different form.]
Sponsor(s): Mirkarimi
SUBJECT: SFPD Crisis Intervention Team and need for adequate mental health
treatment systems in San Francisco
The text is listed below or attached: Attached.
Kan H. Vanna
Signature of Sponsoring Supervisor:
For Clark's Use Only

Common/Supervisors Form

Revised 4/2/09