



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# New MOU Agreement: Seawall Lot 344 | SIP RV/Trailer Site

**Port Commission | April 11, 2023**





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# Program Overview and Data

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# Program Overview

- Since opening in April 2020, the program has served **303** unique guests.
  - **37 guests** have moved to **permanent housing**
- As of April 4, 2023 there are **118 guests** across **114 units**.
- Onsite **Service Partners:**
  - Nonprofit Operator
  - DPH Behavioral Health
  - DPH Medical Van
  - DAS In Home Support Services (IHSS)

# Program Overview

## 🔑 Amenities:

- Non-congregate space to self-isolate
- Bathrooms and showers in RVs and ADA accessible mobile options
- Mobile blackwater pumping
- PG&E electrification
- Propane Service
- Weekly RV Maintenance
- 2 meals a day
- Laundry service
- Shelter Shuttle Service

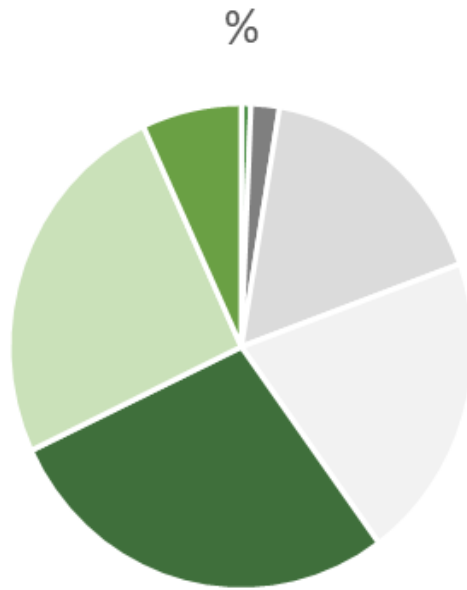


*SIP RV/Trailer Program at SWL 344*

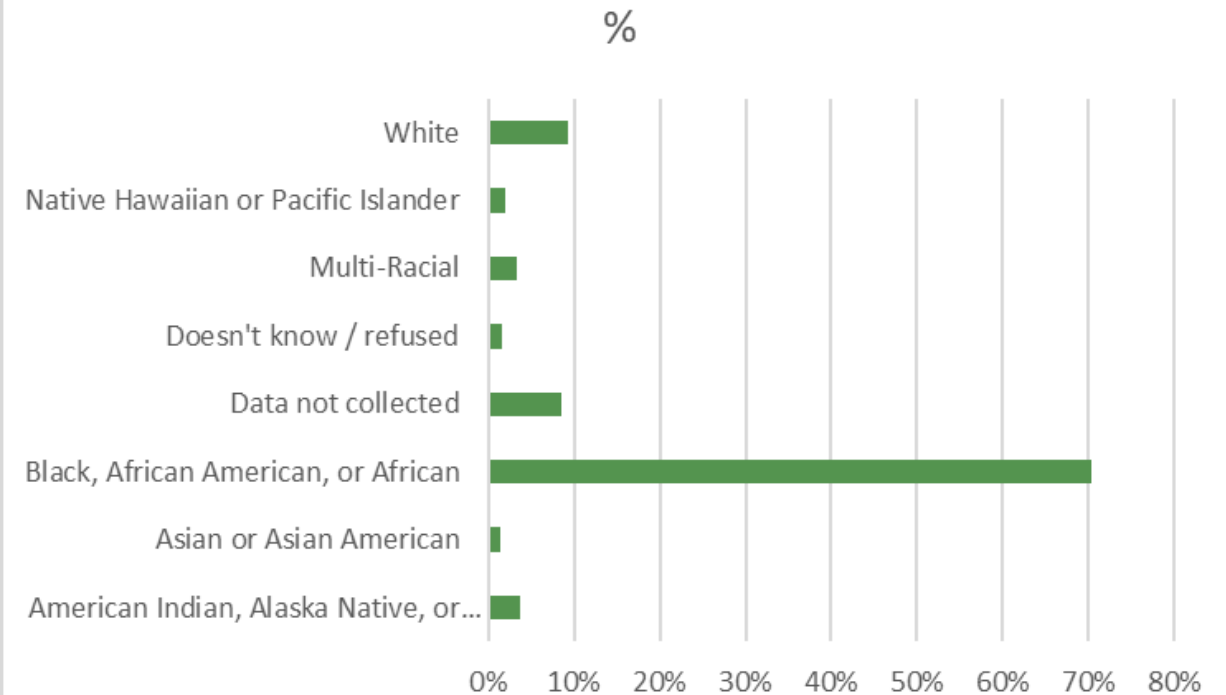
# Guests Served: Age & Race

- Majority of guests served were **45 - 54** (28%) or **55-64** (25%)

- **70%** of guests served were Black, African American, or African

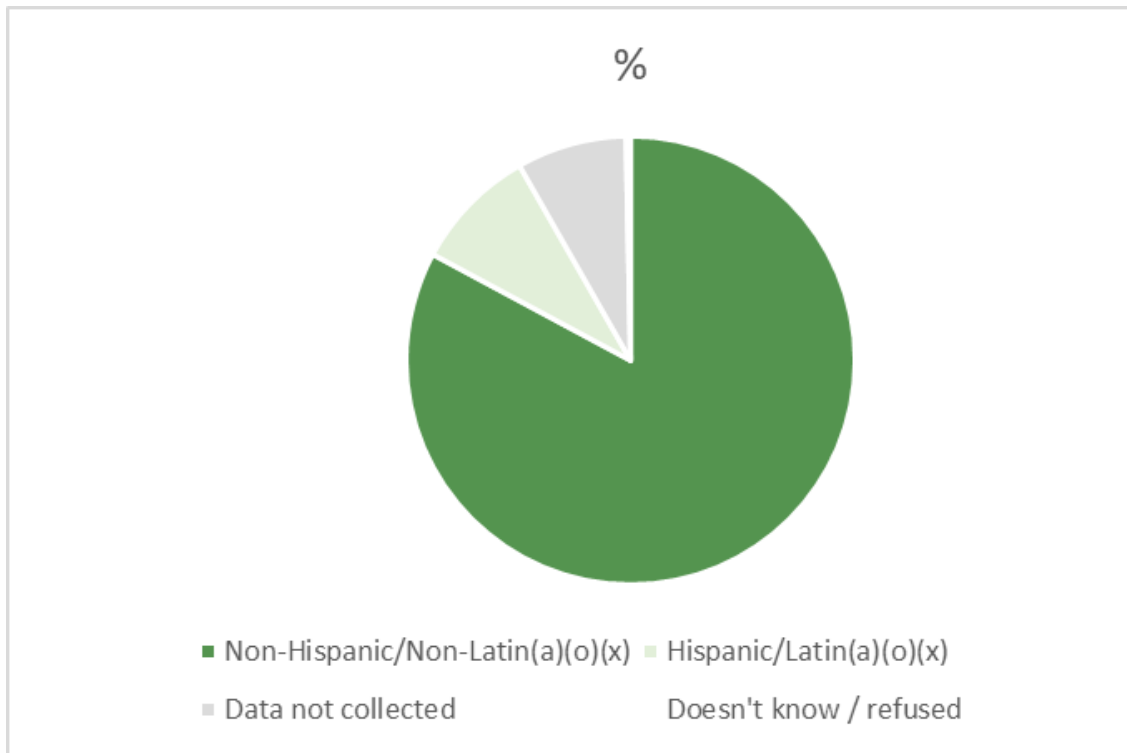


■ Under 18 ■ 18 to 24 ■ 25 to 34 ■ 35 to 44 ■ 45 to 54 ■ 55 to 64 ■ 65 and Above

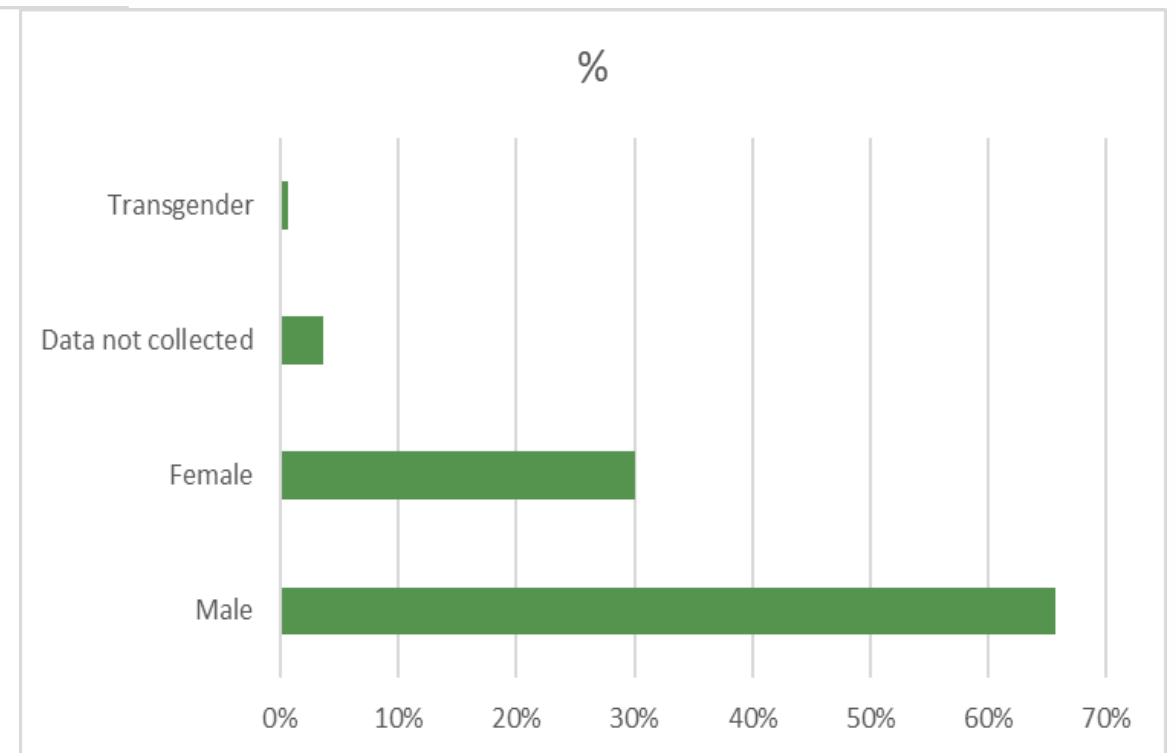


# Guests Served: Ethnicity & Gender

- 9% of guests served were Hispanic / Latin(a)(o)(x)



- 66% of guests were Male, with 30% Female and 1% Transgender



# Good Neighbor Policy

- Work with neighbors, SFPD, Public Works and other relevant city agencies to ensure that **neighborhood concerns** about the facility **are heard and addressed**.
- Assign a director, manager, or representative to participate in, and attend **appropriate neighborhood and community meetings**.
- Provide a **phone number** to all interested neighbors that will be answered at all times by a manager or other responsible person who has the authority to respond to complaints and issues at the temporary RV and trailer shelter site as they arise.
- **Minimize the impact on the neighborhood** from the temporary RV and trailer shelter site by not allowing walk-ins and limiting guest to referrals only with 24/7 access to the site for registered guests.
- Actively **discourage and address excessive noise** from program clients and others who may be just outside the shelter site.
- Actively **discourage loitering** in the area immediately surrounding the site. Coordinate with other service providers and City agencies, as necessary, to address this issue.
- In conjunction with other City agencies, **inform neighborhood businesses and residents of the services available** at the temporary RV and trailer shelter site and how individuals are referred.
- Implement management practices necessary to ensure that staff and clients **maintain the safety and cleanliness of the area** within and immediately surrounding the facility.
- Take all reasonable measures to ensure the **sidewalks and driveways** of neighboring residents or businesses **are not blocked**.
- **Engage** SFPD along with private security to provide patrols and around-the-clock oversight to ensure **public safety** within the shelter and surrounding community.
- Help mitigate any damage to the adjacent wetlands by **restricting program use to the 3.44 acres** permitted under the MOU



# Program Overview: Quarterly Reports

## Shelter In Place Trailer Site Update – January 2023



The Shelter in Place Trailer Site provides vital shelter and support services to people experiencing homelessness in District 10. Any guest that tests positive is offered a room in an isolation and quarantine site, dependent on DPH guidance and subject to availability. This site is part of the City's Alternative Shelter Program and managed by the Department of Homelessness and Supportive Housing.

### Guest Information

Current guests	118
Permanent Housing Placements	3

### 911 Call Information

SFPD	11
SFFD	1



# Success Story

"After 13 years of homelessness in San Francisco, Susan\* and her husband were welcomed into the SIP RV/Trailer Program and provided with showers, hot meals and most of all -- **hope**. They became part of the **community** and when her husband suffered a heart attack, case managers to medical staff were available to support them and help navigate next steps.

With renewed energy and confidence, Susan began the **journey toward housing** and last winter they moved into a subsidized housing unit in the Mission Bay. Today, Susan is able to work, take care of her husband and enjoy the wonderful view from the window of her home."

*\*Names have been changed for confidentiality.*



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# Winddown & Demobilization

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# Winddown and Demobilization

- The program will end by **December 31, 2023**, with site ready to return to the Port by **January 15, 2023**.
- HSH is working with onsite operator to develop a **detailed timeline** that will include:
  - **Guest notification** and community meetings to discuss closure plans.
  - HSH's Mobile Coordinated Entry team provide **onsite assessments** to inform each guest's unique exit plan.
  - HSH and DPW will develop a **physical site demobilization** scope of work and key dates.
  - **Vendor removal** of services/physical infrastructure.
  - Site is **completely clear** and ready to return to the Port by January 15, 2024.

# Guest Exit Planning

- HSH and onsite operator will work closely with all remaining guests on site to **develop an exit plan**.
  - Last day for new intakes will be in April 2023.
- Coordinated Entry team will work to establish eligibility of each guest:
  - **Housing Referral Status**: Referred to Bayview housing options.
  - **Problem Solving Status**: Work with problem solving specialist to identify real-time solutions including housing location assistance, relocation support, financial assistance, etc.
  - **Unknown/Refuse to Engage**: Offered congregate shelter in the Bayview.
- As of April 5, 2023 there are **118 active guests** onsite.
  - **59** guests are Housing Referral Status
  - **8** guests are Problem Solving Status
  - **51** guests are pending assessment



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# Questions?

Thank you!

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