

### **Priorities and Core Services**

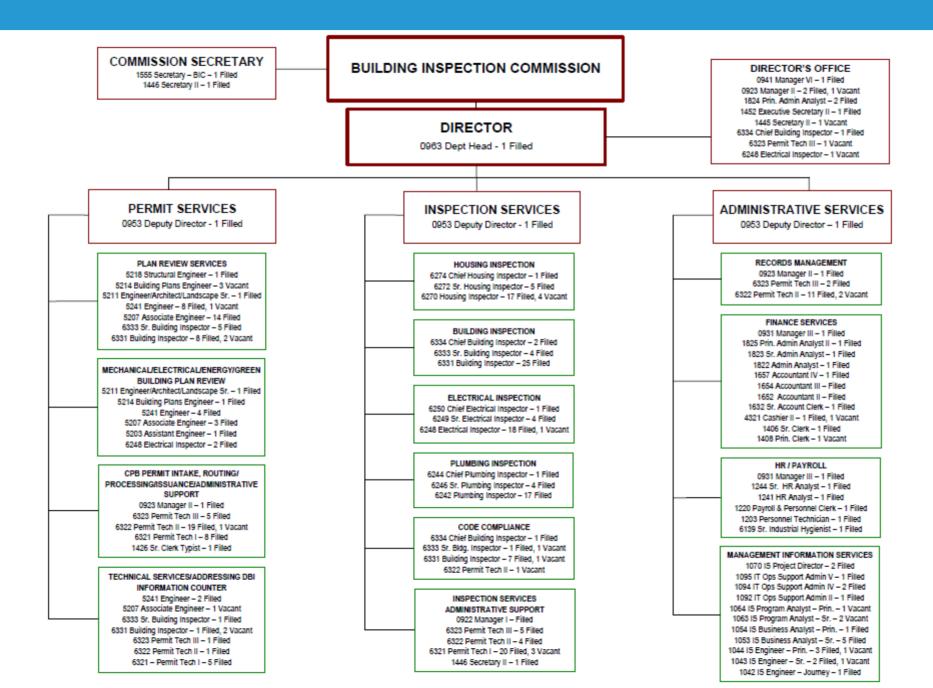
#### DBI priorities:

- Transparency
- Accountability
- Equity
- Efficiency

#### DBI's core services:

- Review plans and issue permits safeguarding life and property in compliance with city and state regulations
- Perform inspections to enforce codes and standards to ensure safety and habitability
- Deliver the highest level of customer service
- Implement efficient and effective administrative practices
- Proactively engage and educate stakeholders, customers and the public

# Org Chart



### **Performance Measures**

DBI tracks and reports performance metrics for the Controller's Performance Score Cards in five areas:

#### Plan Review

- Includes: time to first review for in-house review projects, Over-the-Counter permit issuance times, online issuance and electronic plan review, etc.
- Mayor's Executive Directive-specific: overall issuance times, time spent with DBI during issuance journey, and time to first review for housing projects

#### Inspection Services

Includes: inspections per day, complaint response times

#### Customer engagement and education

Includes: customer satisfaction survey

#### Administrative Practices

 Includes: records requests processed in 15 business days, 3Rs (Report of Residential Business Record) in 7 business days

#### Customer Service

Includes: records requests processed over the counter

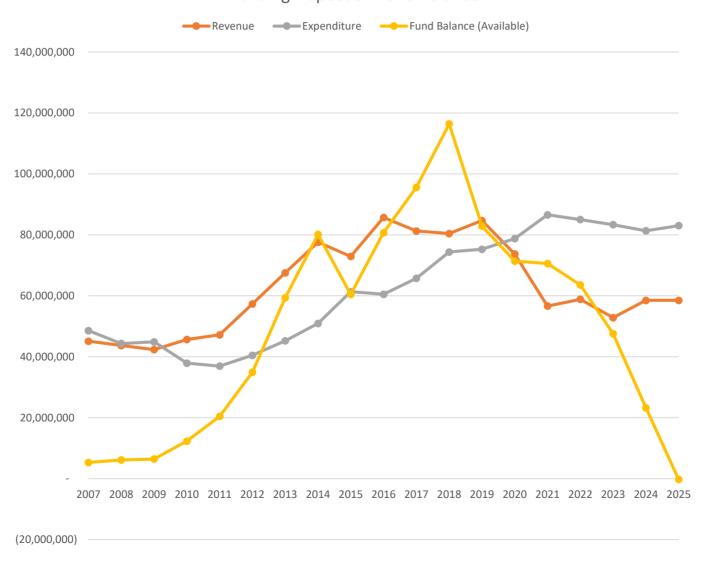
## Challenges

What are the budgetary and operational challenges to meeting the department's objectives?

- Department revenue has fallen \$25.8M (31%) since FY19 primarily due to the pandemic and the slowdown in construction
- DBI is an enterprise department that is self-funded without general fund support

## Fund Balance (Reserves)

#### **Building Inspection Fund Balance**

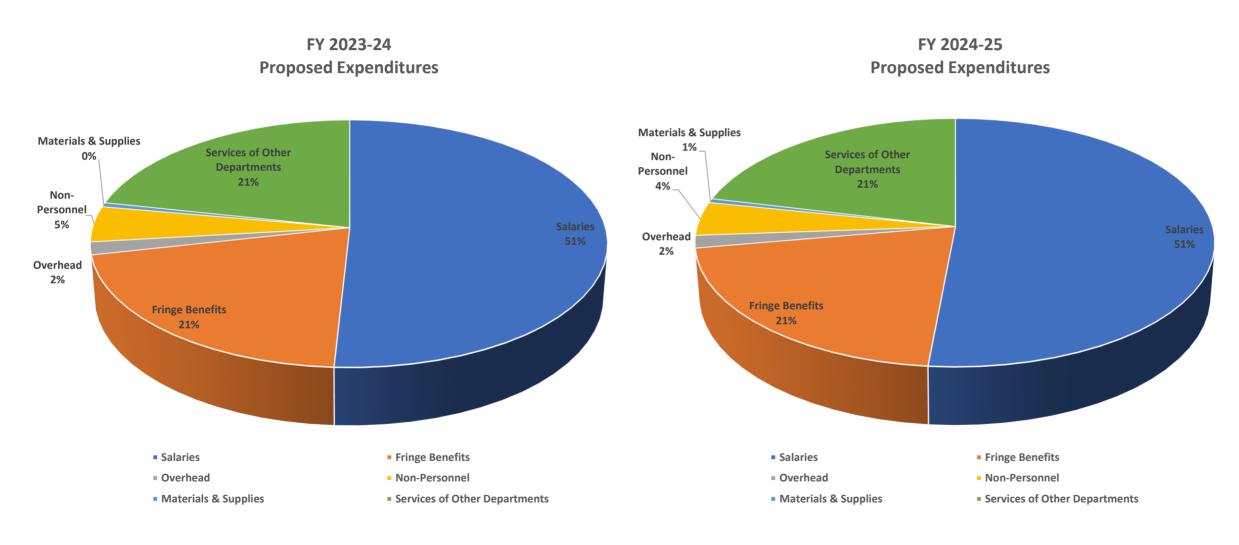


### FY 2023-24 and FY 2024-25 Budget

|                          |  | FY 2022-23<br>Original | FY 2023-24<br>Mayor | Change from 2022-23 | FY 2024-25<br>Mayor | Change from 2023-24 |
|--------------------------|--|------------------------|---------------------|---------------------|---------------------|---------------------|
| Revenue                  | Licenses, Permits & Franchises             | 6,937,815              | 7,718,319           | 780,504             | 7,718,319           | -                   |
|                          | Interest & Investment Income               | 1,422,127              | 1,922,127           | 500,000             | 1,922,127           | -                   |
|                          | Charges for Services                       | 49,435,753             | 47,097,008          | (2,338,745)         | 47,109,554          | 12,546              |
|                          | Other Revenue                              | -                      | 1,250,000           | 1,250,000           | 1,250,000           | -                   |
|                          | Services of Other Departments - Recoveries | 203,271                | 204,053             | 782                 | 204,053             | -                   |
|                          | Operating Transfer In                      | 325,000                | 300,000             | (25,000)            | 300,000             | -                   |
|                          | Prior Year Fund Balance                    | 17,640,000             | 3,500,000           | (14,140,000)        | 9,000,000           | 5,500,000           |
|                          | Prior Year Reserve                         | 16,880,961             | 19,352,067          | 2,471,106           | 15,526,831          | (3,825,236)         |
| Revenue Total            |  | 92,844,927             | 81,343,574          | (11,501,353)        | 83,030,884          | 1,687,310           |
| Expenditure              | Salaries                                   | 37,634,638             | 41,362,210          | 3,727,572           | 42,742,337          | 1,380,127           |
|                          | Fringe Benefits                            | 16,465,682             | 16,798,842          | 333,160             | 17,236,850          | 438,008             |
|                          | Programmatic Projects                      | 6,390,000              | -                   | (6,390,000)         | -                   | -                   |
|                          | Overhead                                   | 1,087,245              | 1,352,456           | 265,211             | 1,349,630           | (2,826)             |
|                          | Non-Personnel                              | 4,995,460              | 3,791,000           | (1,204,460)         | 3,633,000           | (158,000)           |
|                          | City Grants                                | 5,255,314              | -                   | (5,255,314)         | -                   | -                   |
|                          | Materials & Supplies                       | 590,000                | 452,000             | (138,000)           | 442,000             | (10,000)            |
|                          | Services of Other Departments              | 20,635,537             | 17,587,066          | (3,048,471)         | 17,627,067          | 40,001              |
| <b>Expenditure Total</b> |  | 93,053,876             | 81,343,574          | (11,710,302)        | 83,030,884          | 1,687,310           |

- Total budget equals \$81.3M (FY 23-24) and \$83.0M (FY 24-25)
- \$2.3M decrease in Charges for Services Revenues (Fees) reflects a 15% fee increase and 18% volume decrease
- \$1.9M increase in salaries & fringes due to COLAs and substitutions
- \$16.0M decrease in Programmatic Projects (\$6.4M), Non-Personnel (\$1.2M), City Grants (\$5.3M), Materials & Supplies (\$0.1M), and Services of Other Departments (\$3.0M)

## FY 2023-24 and FY 2024-25 Expenditures

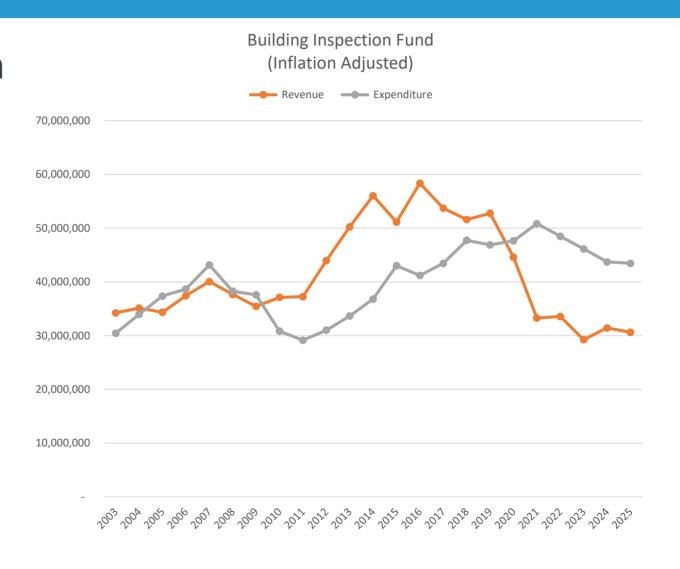


Total Expenditures \$81.3M

**Total Expenditures \$83.0M** 

### Revenue

- 31% revenue decrease from FY19 to FY22
- 18% fee volume decrease projected in FY24
- 15% fee increase proposed for FY24 and included in budget
- Future solutions may be needed to close operating gap



### **Staffing**

|                                | FY 2019-20 F | FY 2020-21 | FY 2021-22 F | Y 2022-23 | FY 2023-24      | FY 2024-25      |
|--------------------------------|--------------|------------|--------------|-----------|-----------------|-----------------|
| <b>Division Title</b>          | FTE          | FTE        | FTE          | FTE       | <b>Proposed</b> | <b>Proposed</b> |
| <b>DBI</b> Administration      | 57.4         | 57.7       | 60.0         | 59.9      | 57.0            | 56.8            |
| <b>DBI</b> Inspection Services | 131.5        | 128.8      | 129.8        | 127.1     | 126.7           | 126.4           |
| <b>DBI</b> Permit Services     | 80.2         | 79.0       | 77.3         | 79.9      | 85.5            | 85.2            |
| <b>Grand Total</b>             | 269.1        | 265.5      | 267.0        | 266.9     | 269.2           | 268.5           |

- The number of proposed funded positions is not changing, FTE differences are due to attrition
- All funded FTE are utilized; no savings are projected for FY23



### **THANK YOU**