

RESIDENTIAL RENT STABILIZATION AND ARBITRATION BOARD

BUDGET PRESENTATION

FY 23-24 & FY 24-25

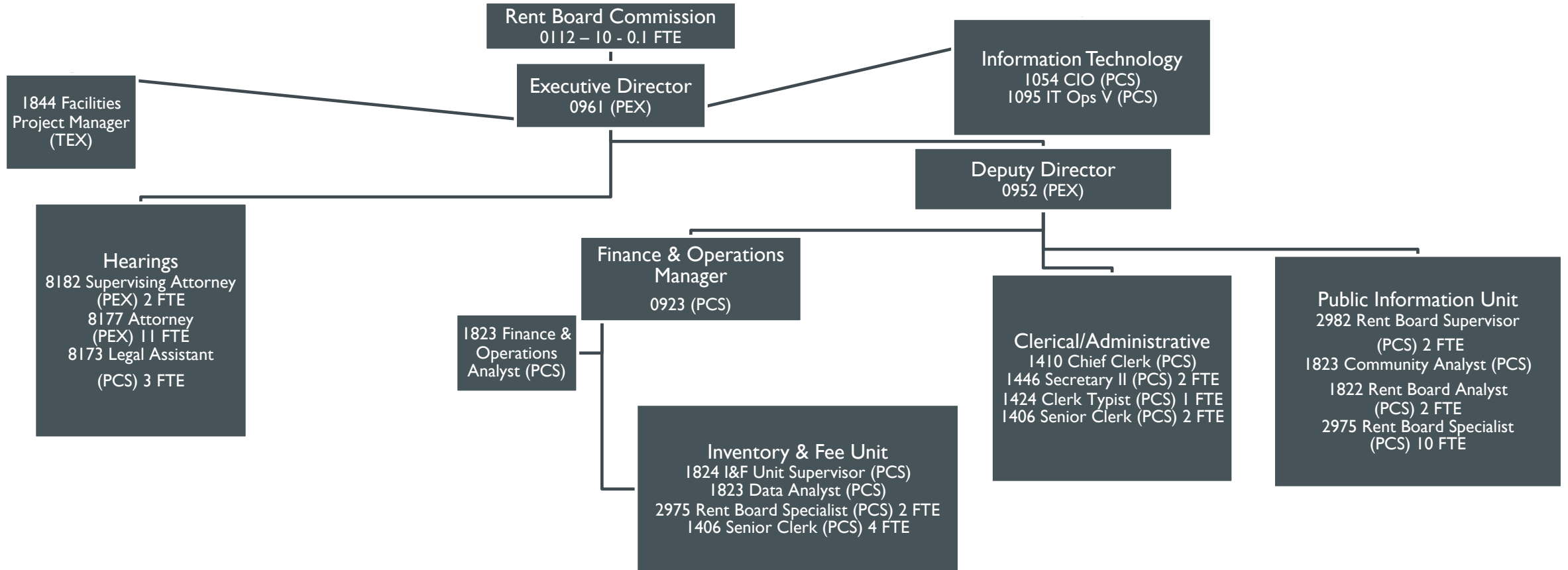
JUNE 16, 2023

RENT BOARD MISSION

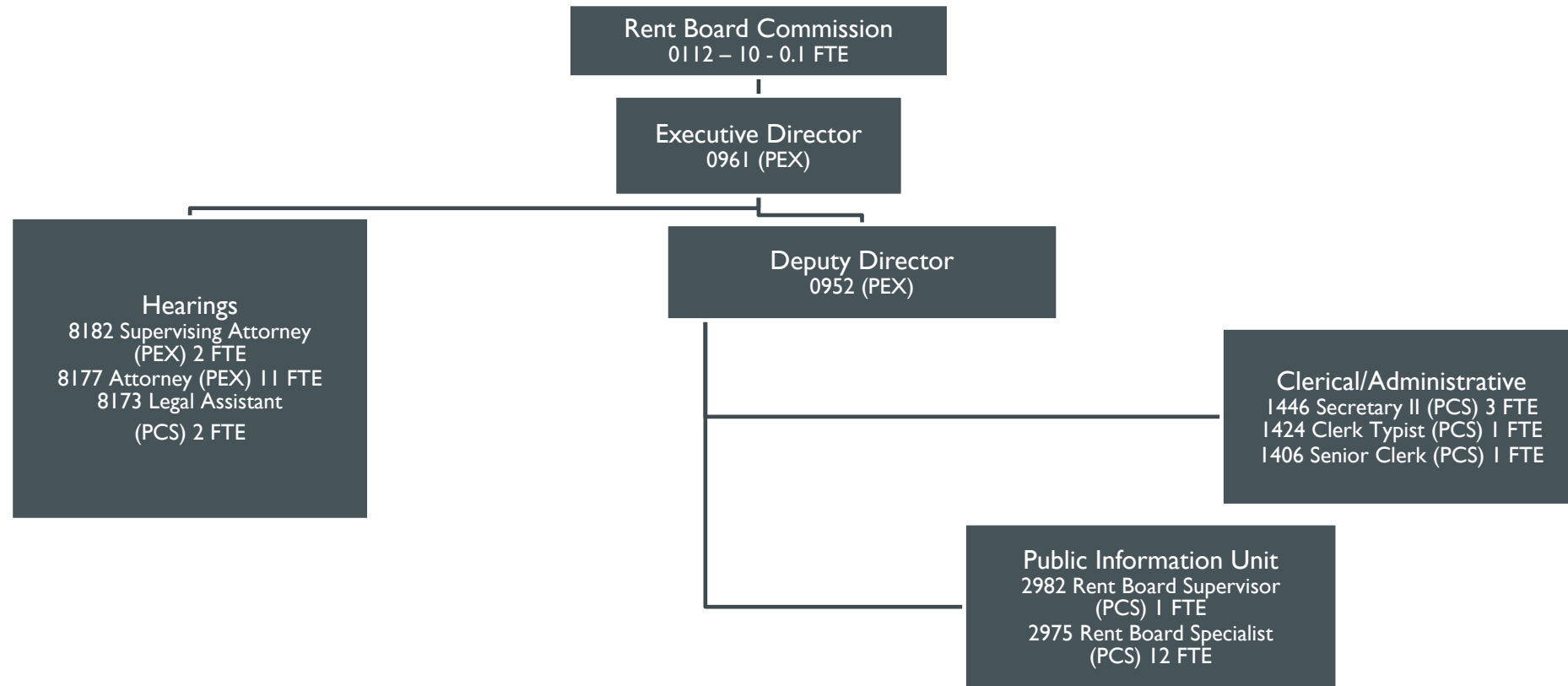
Protect tenants from excessive rent increases and unjust evictions while assuring fair and adequate rents; to provide fair and even-handed treatment for both tenants and landlords through efficient and consistent administration of the law; to promote the preservation of sound, affordable housing; and to maintain the ethnic and cultural diversity that is unique to San Francisco.

ORGANIZATIONAL STRUCTURE

ALL POSITIONS FILLED OR RECRUITMENT IN PROGRESS



HISTORICAL ORGANIZATIONAL STRUCTURE

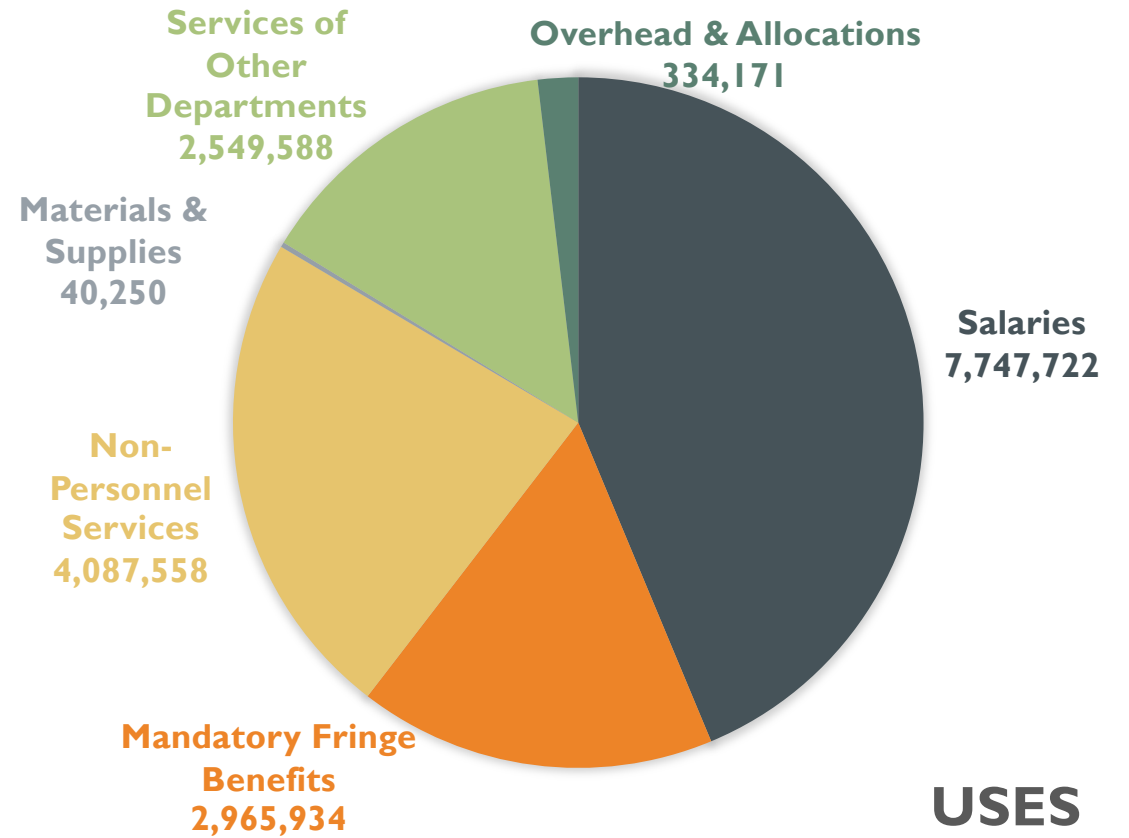
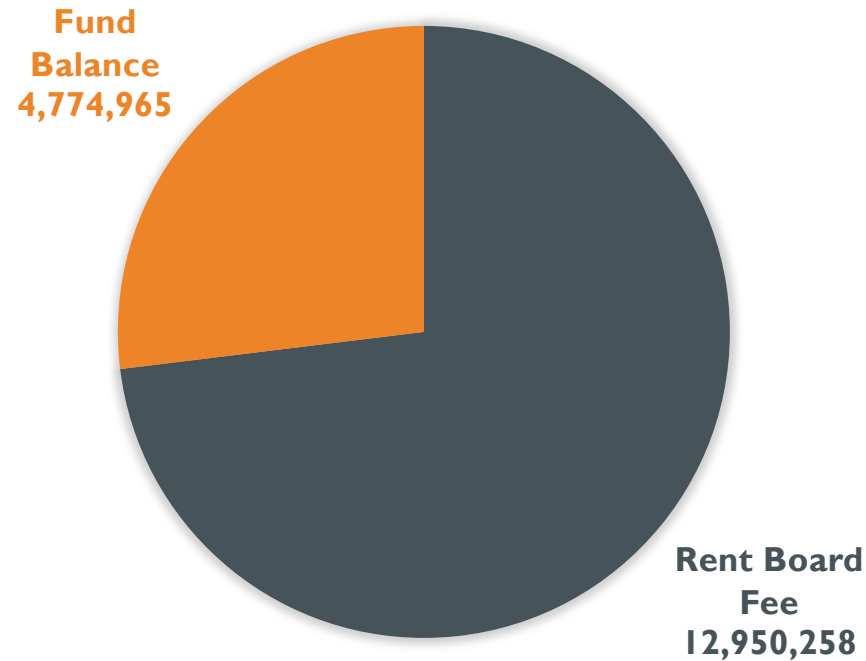


RENT BOARD BUDGET SUMMARY DATA

| | 2022-23 | 2023-24 | | 2024-25 | |
|--------------------|-----------------|-----------------|---------------------|-----------------|---------------------|
| | Original Budget | Proposed Budget | Change from 2022-23 | Proposed Budget | Change from 2023-24 |
| Total Expenditures | 16,294,283 | 17,725,223 | 1,430,940 | 14,740,863 | (2,984,360) |
| Total FTE | 50 | 50 | 0 | 50 | 0 |

BUDGET DETAIL

SOURCES



USES

PERFORMANCE MEASURES

RENT ARBITRATION BOARD

| Fiscal Year | 2019-2020 | 2020-2021 | 2021-2022 | | 2022-2023 | 2023-2024 |
|---|-----------|-----------|-----------|--------|-----------|-----------|
| Goal | Actual | Actual | Actual | Target | Target | Target |
| Increase collaboration with other City agencies | | | | | | |
| Number of Days to respond to no-fault eviction reports provided to the Planning Department | 0.9 | 0.0 | 1.0 | 14 | 14 | 14 |
| Population Measure | | | | | | |
| Number of rent-controlled housing units | 170,423 | 224,501 | 222,573 | N/A | N/A | N/A |
| Process tenant and landlord petitions efficiently | | | | | | |
| Average number of days for Administrative Law Judges to submit decisions for review | 21 | 21 | 30 | 25 | 28 | 28 |
| Average number of days needed to process allegations of wrongful evictions | 2.7 | 2.9 | 3.9 | 2.0 | 2.0 | 2.0 |
| Provide effective information to tenants and landlords | | | | | | |
| Average number of days to post a summary of amendments to the Rent Ordinance and Rules and Regulations on the website | 3.4 | 3.8 | 0.0 | 7.0 | 5.0 | 5.0 |
| Support limited English proficient communities | | | | | | |
| Number of discrete documents in languages other than English | 677 | 687 | 732 | 690 | 700 | 705 |
| Number of locations where translated documents are available | 900 | 906 | 961 | 925 | 915 | 920 |

LANGUAGE ACCESS & POVERTY ALLEVIATION

Focus on Public Information & Data

- Call Center
 - Cantonese, Mandarin, and Spanish-speaking staff
 - Language Line for other languages
 - Average 2574 calls per month – over 3800 during peak times
- In-Office Counter
 - Pre-pandemic visitor levels
- Website
 - Chinese, Spanish, Filipino, English
- 260 Vital Documents in Chinese and Spanish
 - 150+ in Filipino
- Outreach
 - Tenant and landlord rights and responsibilities
 - Housing Inventory
 - Special attention on small property owners and tenants
 - Building data to inform SF housing landscape
- Petition Process
 - Decreased Housing Services
 - Unlawful Rent Increases
 - Reports of Alleged Wrongful Eviction
- Equity Lens



Thank you to the Budget and Appropriations Committee and staff.