



August 14, 2023

The Honorable Anne-Christine Massullo Presiding Judge, Superior Court of California, County of San Francisco 400 McAllister Street, Room 008 San Francisco, CA 94102-4512

Dear Judge Massullo,

In accordance with Penal Code 933 and 933.05, the following is in response to the 2022-2023 Civil Grand Jury Report, "Not Making the Grade: San Francisco's Shortage of Credentialed Teachers." I would like to thank the members of the 2022-2023 Civil Grand Jury for their interest in the San Francisco Unified School District's (SFUSD's) credentialed teacher recruitment and retention efforts, especially when it comes to ensuring that the school district employs an adequate number of credentialed teachers to afford a quality education to all San Francisco students. It is incredibly important for SFUSD to provide San Francisco's students with a consistently comprehensive and enriching education.

I agree with the finding that the district's failure to administer teacher and staff payroll correctly can negatively affect SFUSD's recruitment and retention of credentialed teachers. While I cannot comment on the exact impact that the district's payroll difficulties have had on teacher recruitment, it is likely that prospective employees are wary of working for the district as a result of the ongoing payroll difficulties. Despite agreeing with the finding, I will not be implementing the Jury's recommendations to request that the San Francisco Controller's Office prepare a public report that performs root cause analyses of SFUSD's purchase and implementation of EMPowerSF or failure to correctly report staff tax withholdings to the California Franchise Tax Board. The San Francisco Controller's Office has provided support and guidance to SFUSD as they work to address their payroll difficulties, but does not have additional capacity to run such analyses.

I appreciate the opportunity to comment on the Civil Grand Jury report findings and recommendations.

A detailed response from the Mayor's Office is attached.

Sincerely,

London N. Breed

- London Breed

Mayor

Report Title [Publication Date]	F#	Finding	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/ Disagree)	Finding Response Text
Not Making the	F4	Finding 4: Ineffective Payroll	Office of the	Agree	It is clear that the San Francisco Unified School District (SFUSD) is
Grade: San		Administration	Mayor		struggling to correctly administer teacher and staff payroll.
Francisco's		The San Francisco Unified School	[August 14, 2023]		Educators and staff have been paid late and/or incorrect amounts
Shortage of		District's failures to correctly			since SFUSD transitioned to their EMPowerSF payroll system in
Credentialed		administer teacher and staff payroll			January of last year. The problems with EMPowerSF have been
Teachers [June 15,		can negatively affect SFUSD's			persisting for far too long and it is unacceptable that they have not
2023]		recruitment and retention of			been resolved. While we cannot comment on the exact impact that
		credentialed teachers.			the payroll system has had on SFUSD's recruitment and retention of
					credentialed teachers without having access to the relevant data, it
					is likely that prospective employees who are considering working at
					SFUSD see the district's payroll issues as a red flag and think twice
					about taking a role with SFUSD because of the difficulties the
					district has in administering its payroll.

Report Title [Publication Date]	R# [for F#]	Recommendation	Respondent Assigned by CGJ [Response Due Date]	Recommendation Response (Implementation)	Recommendation Response Text
Not Making the Grade: San		By September 30, 2023, the Mayor should request that the San Francisco	Office of the	Will not be implemented	The San Francisco Controller's Office has provided ongoing assistance to SFUSD over the past number of months to support
Francisco's	-	Controller's Office prepare a public	[August 14, 2023]	Implemented	them in resolving their payroll issues. Specifically, the San Francisco
Shortage of		report that performs a root-cause	[, (agast 1), 2020]		Controller's Office of Payroll and Systems Divisions offered and
Credentialed		analysis of the San Francisco Unified			provided functional and technical experts to assist SFUSD with
Teachers [June 15,		School District's purchase and			problem triage and prioritization considerations. However, the San
2023]		implementation of EMPowerSF.			Francisco Controller's Office is at capacity and will not be able to
					provide a root-cause analysis as described above. If a
					recommendation of the Civil Grand Jury is that a root-cause analysis
					of SFUSD's purchase and implementation of their EMPowerSF
					payroll system should be performed, we believe that this should be
					administered by the California State Controller's Office, or most
					appropriate state entity, not by the San Francisco Controller's Office.
Not Making the	R4.2	By September 30, 2023, the Mayor	Office of the	Will not be	The San Francisco Controller's Office has provided ongoing
Grade: San	[for F4]	should request that the San Francisco	Mayor	implemented	assistance to SFUSD over the past number of months to support
Francisco's		Controller's Office prepare a public	[August 14, 2023]		them in resolving their payroll issues. Specifically, the San Francisco
Shortage of		report that performs a root-cause			Controller's Office of Payroll and Systems Divisions offered and
Credentialed		analysis of the San Francisco Unified			provided functional and technical experts to assist SFUSD with
Teachers [June 15,		School District's failure to correctly			problem triage and prioritization considerations. However, the San
2023]		report staff tax withholdings to the			Francisco Controller's Office is at capacity and will not be able to
		California Franchise Tax Board.			provide a root-cause analysis as described above. If a
					recommendation of the Civil Grand Jury is that a root-cause analysis
					of SFUSD's failure to correctly report staff tax withholdings to the California Franchise Tax Board should be performed, we believe
					that this should be administered by the California State Controller's
					Office, or most appropriate state entity, not by the San Francisco
					Controller's Office City entity.