File No. <u>230576</u>

Committee Item No. 2 Board Item No. 11

## COMMITTEE/BOARD OF SUPERVISORS

AGENDA PACKET CONTENTS LIST

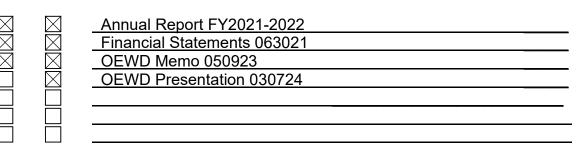
**Committee:** <u>Government Audit and Oversight</u> **Board of Supervisors Meeting:** 

Date: <u>March 7, 2024</u> Date: <u>March 19, 2024</u>

## **Cmte Board**

		Motion Resolution
		Ordinance
Π	П	Legislative Digest
		Budget and Legislative Analyst Report
		Youth Commission Report
$\boxtimes$	$\boxtimes$	Introduction Form
		Department/Agency Cover Letter and/or Report
		MOU - FY2022-2024 - Clean
		MOU - FY2022-2024 - Redline
		Grant Information Form
		Grant Budget
		Subcontract Budget
		Contract / DRAFT Mills Act Agreement
		Form 126 – Ethics Commission
		Award Letter
		Application
		Public Correspondence

OTHER



Prepared by:	Monique Crayton	Date:	March 1, 2024
Prepared by:	Monique Crayton	Date:	March 15, 2024
Prepared by:		Date: _	

FILE NO. 230576

**RESOLUTION NO.** 

1	[Yerba Buena Community Benefit District - Annual Report - FY2021-2022]
2	
3	Resolution receiving and approving an annual report for the Yerba Buena Community
4	Benefit District for Fiscal Year (FY) 2021-2022, submitted as required by the Property
5	and Business Improvement District Law of 1994 (California Streets and Highways
6	Code, Sections 36600, et seq.), Section 36650, and the District's management
7	agreement with the City, Section 3.4.
8	
9	WHEREAS, On June 2, 2015, pursuant to the Property and Business Improvement
10	District Law of 1994 (the "Act"), California Streets and Highways Code, Sections 36600 et
11	seq., as augmented by Article 15 of the San Francisco Business and Tax Regulations Code,
12	the Board of Supervisors adopted Resolution No. 197-15, expressing the City's intention to
13	renew and expand the Yerba Buena Community Benefit District (the "Yerba Buena CBD");
14	and
15	WHEREAS, On July 31, 2015, the Board of Supervisors adopted Resolution
16	No. 300-15 renewing and expanding the Yerba Buena CBD ("Resolution to Establish") for a
17	period of 15 years, commencing Fiscal Year (FY) 2015-2016; and
18	WHEREAS, On December 8, 2015, the Board of Supervisors adopted Resolution
19	No. 502-15, authorizing an agreement with the owners' association for the
20	administration/management of the Yerba Buena CBD, and a management agreement (the
21	"Management Contract") with the owners' association, the Yerba Buena Community Benefit
22	District Corporation, was executed accordingly; and
23	WHEREAS, A copy of the Management Contract is on file with the Clerk of the Board
24	of Supervisors in File No. 151108; and
25	

1	WHEREAS, On November 29, 2022, the Board of Supervisors approved the Yerba
2	Buena CBD's annual report for FY 2020-2021 in Resolution No. 519-22; and
3	WHEREAS, The Yerba Buena CBD has submitted for the Board's receipt and approval
4	the Yerba Buena CBD's annual report for FY 2021-2022 as required by Section 36650 of the
5	Act and Section 3.4 of the Management Contract; and
6	WHEREAS, The annual report for FY 2021-2022 is on file with the Clerk of the Board
7	of Supervisors in File No. 230576, and is incorporated herein by reference as though fully set
8	forth; and
9	WHEREAS, Supporting documents, including, but not limited to, a transmittal letter and
10	memorandum report from the City's Office of Economic and Workforce Development, dated
11	May 9, 2023, and documentation from the Yerba Buena CBD for the annual report for FY
12	2021-2022 are on file with the Clerk of the Board of Supervisors in File No. 230576; now,
13	therefore, be it
14	RESOLVED, That the Board of Supervisors hereby receives and approves the annual
15	report for the Yerba Buena Community Benefit District for FY 2021-2022.
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

# WELCOME TO YERBA BUENA







## YERBA BUENA COMMUNITY BENEFIT DISTRICT



ANNUAL REPORT FY 2021-2022

VisitYerbaBuena.org

THE HIDDEN SF WALKING TOUR PRODUCED BY THE YBCBD IDELLI

mella (ce lieum

5

Dear Friends and Neighbors,

Art, creativity and community are signature features of Yerba Buena. Our one-of-a-kind museums, cultural and commercial entities are vital to the neighborhood's economic, social and emotional recovery in the post pandemic era. Hand-in-hand with our relentless focus on core clean and safe services, we at YBCBD continue to support, develop and implement ideas that reinforce our collective strength as the cultural heart of the City. Ensuring that our downtown district is safe, active and inspiring to attract workers, residents and visitors is essential to restoring vibrancy to Yerba Buena.

This year, the YBCBD is pleased to have undergone a successful and promising leadership transition. Our new executive director, Scott Rowitz, joined us determined to enact meaningful change in Yerba Buena that builds upon our unique attributes. The YBCBD Board of Directors selected Scott (insert link) precisely because of his skill, creativity and dedication to improving Yerba Buena. He follows in the immense footsteps of Cathy Maupin who retired this year after so deftly leading the organization for 14 years since our founding in 2008.

In this online report, we're highlighting activities and events from fiscal year 2021-22, along with additional important accomplishments that occurred through the end of 2022.

During this time, the YBCBD featured several new programs and reinstated others in support of the arts. Our new "Experience The Art of...." campaign promotes neighborhood cultural, dining, shopping and other offerings. The Yerba Buena Art Market pilot event featured arts, commerce and performers. A new audio walking tour brings district public art to prominence. Monthly Hidden SF Walking Tours returned featuring theatrical performers to highlight neighborhood history. ARTober in October promoted activities of arts organizations. Yerba Buena Night, a free evening celebrating music, art and performance, brought thousands to the neighborhood.

Our partnerships benefitted the neighborhood this year as well. The Yerba Buena Gardens Conservancy, working with the YBCBD, the Mayor's office, Moscone Center, SFMTA and others, secured a \$1.8 million dollar grant to beautify and clean public spaces near the new Yerba Buena/Moscone subway station. The funds will allow for new plantings, murals, and a budget for

the YBCBD Clean Team to double the frequency of power washing and cleaning in the area. We supplemented our Community Guides program to ensure welcoming presence for Moscone Center conventioneers in collaboration with the Department of Public Works, the City's Welcome Ambassador program and Downtown Streets Team. The popular Sunday Streets program came to SoMa in partnership with the nonprofit, Liveable Cities.

Our Clean Team removed hundreds of graffiti tags, hundreds of thousands of pounds of trash, and swept and steam cleaned our sidewalks. We also provided grants to nonprofits benefiting Yerba Buena through our Community Benefit Fund.

As we look ahead, we will continue providing core services, supporting businesses, nonprofits and cultural organizations in relevant ways, and adapting to new conditions. We're adding new members to our Clean Team. Monthly Art Markets will begin following the successful pilot event. Annie North Plaza will open as a redesigned and revived public space thanks to YBCBD support. All of these, and many other programs, are designed to improve the quality of life in Yerba Buena.

Thank you to our Board of Directors, committees, staff, exceptional field teams, and to all who participate in making a difference in our neighborhood.



Sincerely,

Lisa Kirvin Chair, YBCBD Board of Directors



## MEET NEW YBCBD EXECUTIVE DIRECTOR SCOTT ROWITZ

Scott's work with local community leaders, public officials, and nonprofits, arts, and business entities will benefit the neighborhood and help the YBCBD to advance its mission to foster a clean, safe and welcoming environment where our entire community thrives.

He has made it his charge for nearly 15 years to improve the district's cultural organizations, public places and sense of community. Scott spent the last four years as executive director of the Yerba Buena Gardens Conservancy leading the organization from its inception to its current central role as its nonprofit steward. Prior to that, he served as COO of the Yerba Buena Center for the Arts for ten years. Scott also volunteered as a YBCBD Board Member for more than a decade and served as a community advisor to the Moscone expansion project.

His deep understanding of our district's singular attributes and proven ability to navigate its challenges allows for a seamless transition by a leader who cares deeply about Yerba Buena and San Francisco.



## CATHY MAUPIN!

Like Yerba Buena, Cathy Maupin is an original. Since the YBCBD's inception in 2008, she served as its first executive director before retiring in 2022. When the YBCBD secured the highest level of support ever for a CBD renewal in 2015, it spoke volumes about her work. Cathy led efforts to create The Yerba Buena Street Life Plan to guide neighborhood public space improvements, a first for a CBD in the City. She secured the inclusion of Yerba Buena in the naming of the new district Central Subway stop. As a fierce supporter of the arts, dozens of initiatives Cathy guided resulted in new and original public art, events, and programs, such as Hank Willis Thomas' public light installation Love Over Rules, Yerba Buena Night and artful bike racks. Before the pandemic and in response to it, funding support went to nonprofits, small businesses and arts groups in Yerba Buena.

Throughout her tenure, she was able to bring people together to create a sense of community in our ever evolving district. The YBCBD Board of Directors, staff and community are grateful for her leadership, dedication and countless original contributions to Yerba Buena.

## **SERVICES**

#### WHAT WE DO + WHERE

Every day, our organization dedicates itself to help make Yerba Buena—San Francisco's cultural heart—a thriving and vibrant downtown neighborhood. To sustain that goal, our district must be clean, safe, and welcoming.

Since 2008, we've been working with our volunteer Board of Directors, committees and community partners on ways to improve Yerba Buena, and in 2015 district property owners renewed our services for 15 more years. The YBCBD's services focus on cleaning, safety, marketing, events, and more. Our Clean Team scours our streets, sidewalks and public spaces. Trained Community Guides assist residents, visitors and people in need, as well as keep an eye on areas in need of cleaning or reporting safety issues. A YBCBD-funded SFPD Bike Patrol Officer keeps us safer and our Social Service Outreach Specialist helps our street population find services.

Our services and programs stretch from Second to Fifth and Market to Perry streets, serving a neighborhood that residents share with world-class museums, convention space, public gardens, educational institutions, and exceptional dining, shopping and entertainment.



YBCBD COMMUNITY GUIDES CONDUCTING A REGULAR CHECK-IN WITH LOCAL BUSINESS OWNERS

## SPECIFIC SERVICES AND PROGRAMS

**CLEAN TEAM.** Our team sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to immediate neighborhood cleaning needs every day 6 a.m.-10 p.m.

**SFPD BIKE OFFICER.** On top of existing police services, the YBCBD funds an SFPD Bike Patrol Officer to keep us safer — 10-12 hours a day, 7 days a week.

**COMMUNITY GUIDES.** Our Guides not only assist people in the neighborhood by directing visitors to local businesses, they contact our dispatcher to have areas cleaned and report safety issues, and help those in need — every day, 6 a.m.- 10 p.m.

**SOCIAL SERVICE SPECIALIST.** Our specialist compassionately connects people living on our neighborhood streets to available services ranging from hot meals to showers. They may also assist with making appointments with, and escorting people to, service providers.

**MARKETING + EVENTS.** We promote Yerba Buena with websites, events, social media, street banners, and more in support of neighborhood businesses and organizations.

**COMMUNITY BENEFIT FUND.** We give grants to neighborhood nonprofits that support family programs, public art projects and cultural exhibits, and public safety.

**PUBLIC REALM IMPROVEMENTS.** We fund and advocate for streetscape projects—large and small—to improve our public spaces.

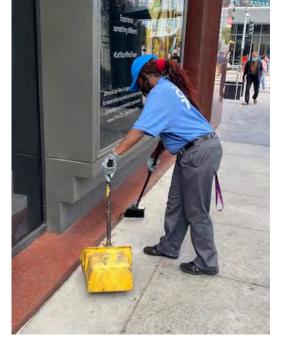
Anyone can report neighborhood cleanliness and non-emergency issues to the YBCBD's Clean & Safe Dispatch office by calling (415) 543-9223, texting (415) 559-1362, or emailing dispatch@ybcbd.org.

8

## 2021-2022 HIGHLIGHTS

## CLEAN + SAFE

- Partnered with The Yerba Buena Gardens Conservancy and the SFMTA to secure a \$1.8 million dollar grant to beautify and clean public spaces near the new Yerba Buena/Moscone subway station to add new plantings, murals, and budget for the YBCBD Clean Team to double the frequency of power washing and cleaning in the area.
- Began a partnership with Public Works to receive and close out cleaning requests reported through the City's 311 system.
- Continued daily work to address graffiti, sweeping and steam cleaning sidewalks, cleaning and weeding tree wells, painting poles and mail boxes, monitoring public trash receptacles, and reporting large items to the City for removal.
- Worked with our SFPD Bike Patrol Officer seven days a week to address quality of life issues.
- Continued work by our Community Guides to check-in daily with merchants and businesses through the incremental reopening of the economy, report areas that need to be cleaned, and serve as additional sets of eyes to report safety issues.



WE'VE ADDED MORE MEMBERS TO OUR CLEAN TEAM

## **PROMOTING BUSINESSES, ARTS + CULTURE**

- Launched the "Experience The Art of..." campaign promoting neighborhood cultural, dining, shopping and other offerings with neighborhood street pole banners, online on our website and through social media.
- Co-produced the popular Litquake literary festival at venues in Yerba Buena.
- Released a "Welcome Back" video to promote neighborhood attractions.
- Piloted the Yerba Buena Art Market at Yerba Buena Gardens with art, commerce, and performance. A monthly Art Market will launch in 2023.
- Kicked-off a public art audio walking tour.
- Relaunched Hidden SF Walking Tours that use theatrical performers to highlight neighborhood history.

## **IMPROVING STREETSCAPES**

- Continued working with the Planning Department, Public Works, SFMOMA, and a diversity of community stakeholders on the Minna-Natoma Art Corridor Project that will connect Yerba Buena and the Salesforce Transit Center along Natoma and Minna streets.
- Replenished SFMTA with a supply of 50 YBCBD-designed bike racks to install along newly improved bike corridors and at community-requested locations.
- In partnership with Paint the Void, commissioned a 3-panel temporary mural, Bahay and Buhay, by local artist ChiChai.



THE YBCBD HOSTED A DISTRICT 6 SUPERVISOR DEBATE

## **COLLABORATION + ADVOCACY**

- Supported public art, community engagement, streetscape improvements, and public safety enhancements through the YBCBD Community Benefit Fund.
- Supported the use of vacant land between Harrison and Bryant streets at the Interstate 80 exit at 5th Street for use as a nursery for San Francisco street trees.
- Participated in meetings with Moscone Center on supplementing clean and safe services as conventions returned.
- Served on advisory panels to promote neighborhood interests including: the SFPD Southern Station Community Police Advisory Board; Yerba Buena Gardens Conservancy Board; Tourism Improvement District Board; Better Market Street Community Advisory Committee; Clean Civil Sidewalks Coalition; CleanSafe365 Coalition; San Francisco Benefit District Alliance; and the Healthy Streets Operation Center (to inform the City of street conditions in Yerba Buena).
- In September 2022, we hosted a candidate forum for the District 6 Board of Supervisors election.



1. YERBA BUENA ART & MAKER'S MARKET

2. LITQUAKE PARTNERED WITH THE YBCBD TO BRING THEIR FESTIVAL TO OUR NEIGHBORHOOD

**3. HOLLY JOLLY TROLLEY** 



## Art is EverywHere in Yerba Buena



## PUBLIC ART

Help us spread the word about our new public art tour.

**TOP RIGHT: CREATING THE CHICHAI MURAL** 

BOTTOM RIGHT: NATIONAL NIGHT OUT IN THE YERBA BUENA GARDENS







## **BUDGET + BALANCE SHEET**

#### JULY 2021–JUNE 2022 ACTUALS

INCOME	ACTUALS	PERCENTAGES	BUDGET	PERCENTAGES	OVER/(UNDER BUDGET)
Assessments	\$3,286,253.00	93%	\$3,235,730.44	70%	\$50,522.60
Fundraising/In-Kind	\$141,543.00	4%	\$173,111.58	4%	\$(31,568.58)
Interest Income	\$117,185.00	3%	\$5,000.00	0%	\$112,185.00
TOTAL INCOME	\$3,544,981.00	100%	\$3,413,842.02	100%	\$131,138.98
EXPENSES	ACTUALS	PERCENTAGES	BUDGET	PERCENTAGES	OVER/(UNDER BUDGET)
Management & Operations	\$559,372.00	16%	\$606,366.27	13%	\$(46,994.27)
Cleaning & Streetscape Improvements	\$1,259,001.00	36%	\$1,711,961.44	37%	\$(452,960.44)
Safety & Security	\$1,195,327.00	34%	\$1,656,700.02	36%	\$(461,373.02)
Branding, Activation, & Marketing	\$492,525.00	14%	\$649,792.95	14%	\$(157,267.95
TOTAL EXPENSES	\$3,506,225.00	100%	\$4,624,820.68	100%	\$(1.118.595.68)
NET INCOME / (CARRYOVER USED)	\$38,756.00		\$(1,210,978.66)		\$1,249,734.66

## JULY 2021–JUNE 2022 BALANCE SHEET as of June 30, 2022

ASSETS	
Cash & Cash Equivalents	\$4,802,334.00
Other Assets	\$233,776.00
TOTAL ASSETS	\$5,026,110.00
LIABILITIES	
Accounts Payable & Accrued Expense	\$229,110.00
Other Liabilities	\$24,508.00
TOTAL LIABILITIES	\$253,618.00

NET ASSETS	
Without Donor Restrictions With Donor Restrictions	\$4,760,642.00 \$11,850.00
TOTAL NET ASSETS / (CARRYOVER)	\$4,772,492.00
TOTAL LIABILITIES & NET ASSETS	\$5,027,382.00

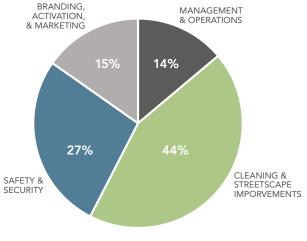
## JULY 2021–JUNE 2022 BUDGET

#### INCOME

TOTAL INCOME	\$5,264,073.00
Carryover Used	\$1,611,108.00
Interest Income	\$5,000.00
Fundraising/In-Kind	\$315,163.00
Assessments	\$3,332,802.00

#### **EXPENSES**

Management & Operations	\$730,385.00
Cleaning & Streetscape Improvements	\$2,299,052.00
Safety & Security	\$1,431,942.00
Branding, Activation & Marketing	\$802,693.00
TOTAL EXPENSES	\$5,264,073.00



FY2021-2022 BUDGET

## CARRYOVER

TOTALS	\$4,772,495.00	\$1,611,108.00	\$3,161,387.00
Capital Assets	\$189,736.00	_	\$189,736.00
Other Projects	\$350.00	-	\$350.00
Fiscally Sponsored Projects	11,500.00	-	\$11,500.00
Branding, Activation, & Marketing	\$119,312.00	\$222,880.00	\$(103,568.00)
Safety & Security	\$43,437.00	\$114,063.00	\$(70,626.00)
Cleaning & Streetscape Improvements	\$2,990,403.00	\$903,308.00	\$2,087,095.00
Management & Operations	\$1,417,757.00	\$370,857.00	\$1,046,899.00
CARRYOVER	AS OF 6.30.22	BUDGETED FOR FY22	BUDGETED FOR FUTURE YEARS

## **AREA MAP OF** THE YERBA BUENA COMMUNITY **BENEFIT DISTRICT**

Yerba Buena bustles with world-class museums. shopping, dining, convention space, hotels, and educational institutions. Senior housing blends with live/work lofts and condominiums.

New district boundaries shown were approved as part of the YBCBD renewal in 2015. The district includes parcels from Second to Fifth streets and Market to Perry streets. Specific information on YBCBD boundaries is in the District Management Plan at www.YBCBD.org.

Union Square BID Parcels Non Yerba Buena CBD



Market St. 3705 3705Z 3706 3707 Jessie St. Mission St. 3723 3722 Aldrich St 3724 Minna S TI Howard St. 3733 3734 3735 3735A 3732 Ś Ś 3753 3752 3751 Folsom St. 3750 E Dow Pl Harrison St. 3761 3762 3763 1 Perry St.

**2**nd

ŝ

N

## ASSESSMENT METHODOLOGY AND CALCULATION

The YBCBD is funded through an annual assessment from district property owners. A new methodology for annual assessments was approved as part of the district renewal. The calculation for each property assessment is based on a formula that weighs the benefit of the YBCBD's services for all types of properties in the district.

The formula assigns values to Land Use, Benefit Zone, Linear Street Frontage, and Building Square Footage to determine benefit points for each parcel. The parcel benefit point total is then multiplied by \$9.88 based on the FY21-22 YBCBD Budget to calculate the assessment.

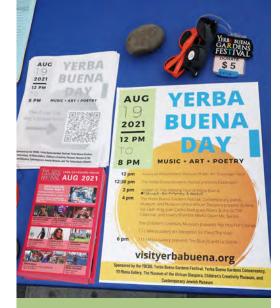
For example, a commercial property (Land Use, 4) in Benefit Zone 1 (Zone Factor, 1.5) that has 50 feet of linear frontage (Linear Frontage, 50) and 5,000 building square footage (Building Factor, 2) would calculate their assessment as follows:

[(Linear Frontage + Building Factor) x Zone Factor] x Land Use = Total # of Benefit Points

[(50 + 2) x 1.5] x 4 = 300 Benefit Points

#### 300 x \$9.88 = \$2,964.00 Total Assessment

As a result, properties like hotels, office buildings, museums and retailers with substantial street frontage, higher volumes of pedestrian traffic and more overall building square footage have different assessments than residential units because they benefit more from the YBCBD's services. Details of the annual assessment calculation are in the District Management Plan at www.YBCBD.org.



## PHOTO CREDITS

Inside Front Cover Dirk Wyse

**Richard Ciccarone** 

1. Terilvn Steverson 2. Constance Cavallas 3. Jill Linwood

Page 7 Terilyn Steverson

Page 9

Page 11

Page 12

Page 13

Top: Constance Cavallas Bottom: Richard Ciccarone

Page 18 Dirk Wyse

Constance Cavallas **Back Cover** Constance Cavallas

#### YBCBD BOARD OF DIRECTORS

BOARD CHAIR Lisa Kirvin Renaissance Entrepreneurship Center

SECRETARY/TREASURER Scott Rowitz, Yerba Buena Gardens Conservancy

#### **BOARD MEMBERS**

Chriselda Chew, Block Party Productions John Carrillo, Hyatt SoMA Clif Clark, The Palace Hotel William Clements, Resident Michelle Delaney, 111 Minna Gallery Jennifer DePalm, SOMACC Anita Engles, American Bookbinders Museum Paul Frentsos, San Francisco Travel Association Rachel Gordon, San Francisco Public Works Katharine Greenbaum, Children's Creativity Museum Jeremiah Gregory, Jones Lang LaSalle Andrew Hennis, Kilroy Realty Lawrence Li, SPUR Tom Maguire, San Francisco Municipal Transportation Agency Frank Miskus, Brookfield Properties Kerry O'Toole, Hearst Corporation Jason Philips, Patelco Richard Rendon, VA Community-Based Clinic Nate Savalza, The St. Regis Mike Seder, Moscone Convention Center Micah Tell, The Keystone Adine Varah, San Francisco Museum of Modern Art Monetta White, Museum of the African Diaspora

#### **YBCBD COMMITTEES**

Audit, Community Benefit Fund, Executive, Finance, Marketing, Nominating, Services, Small Business Support, Streets & Public Space

#### **YBCBD STAFF**

Cathy Maupin, Executive Director Constance Cavallas, Director of Neighborhood Services & Projects Richard Ciccarone, Director of Branding, Activation, and Marketing Sophia Cross, Administrative Manager

#### **COMMUNITY SUPPORT**

The YBCBD would like to thank the individuals and organizations below for their financial contributions and in-kind support.

111 Minna Street Gallery, American Bookbinder's Museum, Brookfield Office Properties, California Historical Society, Children's Creativity Museum, Contemporary Jewish Museum, Hearst Corporation, JMA Ventures, Joyride Pizza, Kyo-ya Hotels & Resorts, MJM Management Group, Cathy Maupin, Mexican Museum, Museum of the African Diaspora, Oren's Hummus, The Palace Hotel, San Francisco Media Company, SFMOMA, SFMTA, The Yerba Buena Gardens Conservancy, Yerba Buena Gardens Festival.





750 Howard Street San Francisco, CA 94103 T 415-919-4049 E info@ybcbd.org W www.ybcbd.org

#### IMPORTANT NUMBERS AND LETTERS

#### YBCBD DISPATCH:

There are five ways to report cleanliness and non-emergency safety issues to our dispatcher.

PHONE:	415-543-9223
EMAIL:	dispatch@ybcbd.org
TEXT:	415-559-1362

Contact us for non-emergency services, public area cleaning and maintenance issues, and social services outreach.

#### EMERGENCY SERVICES: Call 9-1-1

Learn more about YBCBD programs and services at **www.ybcbd.org** and about neighborhood offerings and happenings at **www.visityerbabuena.org**.

Report of Independent Auditors and Financial Statements

## Yerba Buena Community Benefit District

June 30, 2022 and 2021



## **Table of Contents**

REPORT OF INDEPENDENT AUDITORS	1
FINANCIAL STATEMENTS	
Statements of Financial Position	4
Statements of Activities and Changes in Net Assets	5
Statements of Functional Expenses	6
Statements of Cash Flows	8
Notes to Financial Statements	9



## Report of Independent Auditors

To the Board of Directors Yerba Buena Community Benefit District

Report on the Audit of the Financial Statements

## Opinion

We have audited the accompanying financial statements of Yerba Buena Community Benefit District, which comprise the statements of financial position as of June 30, 2022 and 2021 and the related statements of activities and changes in net assets, functional expenses and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Yerba Buena Community Benefit District as of June 30, 2022 and 2021, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

## Basis for Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America ("GAAS"). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of Yerba Buena Community Benefit District, and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about Yerba Buena Community Benefit District's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

## Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audits.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Yerba Buena Community Benefit District's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about Yerba Buena Community Benefit District's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

Moss adams LLP

San Francisco, California September 14, 2022

**Financial Statements** 

## Yerba Buena Community Benefit District Statements of Financial Position June 30, 2022 and 2021

#### 2022 2021 ASSETS ASSETS Cash and cash equivalents \$ 4,802,334 \$ 4,742,781 Accounts receivable, net 11,000 Prepaid expenses 34,040 33,524 Capital assets, net 240,077 189,736 Total assets \$ 5,026,110 \$ 5,027,382 LIABILITIES AND NET ASSETS LIABILITIES Accounts payable and accrued expenses \$ 229,110 \$ 177,433 Accrued vacation 24,508 31,221 Paycheck Protection Program loan 84,992 -**Total liabilities** 253,618 293,646 NET ASSETS Without donor restrictions 4,760,642 4,730,386 With donor restrictions 11,850 3,350 Total net assets 4,772,492 4,733,736 Total liabilities and net assets 5,027,382 \$ 5,026,110 \$

## Yerba Buena Community Benefit District Statements of Activities and Changes in Net Assets For the Years Ended June 30, 2022 and 2021

		2022		2021								
	Without Donor Restrictions	With Donor Restrictions	Total	Without Donor Restrictions	With Donor Restrictions	Total						
SUPPORT AND REVENUE												
Assessment revenue	\$ 3,286,253	\$-	\$ 3,286,253	\$ 3,143,384	\$-	\$ 3,143,384						
Contributions	113,043	28,500	141,543	41,514	19,000	60,514						
Gain on forgiveness of PPP loan	84,992	-	84,992	-	-	-						
Other income	32,193	-	32,193	48,569	-	48,569						
Investment loss	-	-	-	675	-	675						
Net assets released from restrictions	20,000	(20,000)		110,178	(110,178)							
Total support and revenue	3,536,481	8,500	3,544,981	3,344,320	(91,178)	3,253,142						
EXPENSES												
Program services	2,946,853	-	2,946,853	2,839,731	-	2,839,731						
Supporting services:												
Management and operations	512,216	-	512,216	379,098	-	379,098						
Fundraising	47,156		47,156	41,944		41,944						
Total expenses	3,506,225		3,506,225	3,260,773		3,260,773						
CHANGES IN NET ASSETS	30,256	8,500	38,756	83,547	(91,178)	(7,631)						
NET ASSETS, beginning of year	4,730,386	3,350	4,733,736	4,646,839	94,528	4,741,367						
NET ASSETS, end of year	\$ 4,760,642	\$ 11,850	\$ 4,772,492	\$ 4,730,386	\$ 3,350	\$ 4,733,736						

## Yerba Buena Community Benefit District Statement of Functional Expenses For the Year Ended June 30, 2022

	Program Services							Supporting Services									
	St	•		Safety and Security		Branding, Activation and ity Marketing		Sponsored Projects		Total		Management and Operations		Fundraising		Total	
EXPENSES	\$	869,826	\$		\$		\$		\$	869,826	\$	_	\$		\$	869,826	
Cleaning contract	φ	009,020	Φ	-	φ	-	Ф	-	φ	,	φ	-	Ф	-	Ф	,	
Community guides		-		805,757		-		-		805,757		-		-		805,757	
Salaries and benefits		94,669		107,382		142,686		-		344,737		210,910		47,156		602,803	
Public safety		-		237,372		-		-		237,372		-		-		237,372	
Consulting fees		-		-		4,817		-		4,817		160,188		-		165,005	
Grants		-		-		158,352		-		158,352		-		-		158,352	
Other expenses		71,739		28,120		10,574		-		110,433		36,871		-		147,304	
Greening expenses		116,104		-		-		-		116,104		-		-		116,104	
In-kind goods and services		25,534		-		52,241		-		77,775		425		-		78,200	
Marketing and branding		-		-		78,039		-		78,039		-		-		78,039	
Public spaces		63,206		-		-		-		63,206		-		-		63,206	
Rent and utilities		9,717		10,159		9,938		-		29,814		22,373		-		52,187	
Depreciation and amortization		-		-		-		-		-		53,726		-		53,726	
Events		-		-		34,166		-		34,166		-		-		34,166	
Bad debt expense		-		-		-		-		-		16,281		-		16,281	
Office supplies and postage		-		-		1,712		-		1,712		11,442		-		13,154	
Uniforms		8,206		6,537						14,743		-				14,743	
Total expenses	\$	1,259,001	\$	1,195,327	\$	492,525	\$	-	\$	2,946,853	\$	512,216	\$	47,156	\$	3,506,225	

## Yerba Buena Community Benefit District Statement of Functional Expenses (Continued) For the Year Ended June 30, 2021

	Program Services								Supporting Services								
	Cleaning and Streetscape Improvements		pe Safety		Branding, Activation and Marketing		Sponsored Projects		Total		Management and Operations		Fundraising			Total	
EXPENSES																	
Cleaning contract	\$	779,707	\$	-	\$	-	\$	-	\$	779,707	\$	-	\$	-	\$	779,707	
Community guides		-		771,731		-		-		771,731		-		-		771,731	
Salaries and benefits		83,933		94,862		129,367		-		308,162		192,619		41,944		542,725	
Public safety		-		423,065		-		-		423,065		-		-		423,065	
Other expenses		200,577		6,120		6,686		-		213,383		36,718		-		250,101	
Greening expenses		130,803		-		-		-		130,803		-		-		130,803	
Consulting fees		-		-		1,400		16,500		17,900		95,422		-		113,322	
Grants		-		15,500		84,392		-		99,892		-		-		99,892	
Depreciation and amortization		-		-		-		-		-		57,671		-		57,671	
Rent and utilities		8,538		8,926		8,732		-		26,196		25,076		-		51,272	
In-kind goods and services		8,464		11,250		-		-		19,714		18,800		-		38,514	
Marketing and branding		-		-		33,913		-		33,913		-		-		33,913	
Office supplies and postage		-		-		5,576		-		5,576		7,199		-		12,775	
Uniforms		3,439		3,439		-		-		6,878		-		-		6,878	
Events		-		-		2,811		-		2,811		400		-		3,211	
Bad debt recovery		-		-		-		-		-		(54,807)		-		(54,807)	
Total expenses	\$	1,215,461	\$	1,334,893	\$	272,877	\$	16,500	\$	2,839,731	\$	379,098	\$	41,944	\$	3,260,773	

## Yerba Buena Community Benefit District Statements of Cash Flows For the Years Ended June 30, 2022 and 2021

	 2022	2021			
CASH FLOWS PROVIDED BY OPERATING ACTIVITIES Changes in net assets Adjustments to reconcile changes in net assets to net cash provided by operating activities:	\$ 38,756	\$	(7,631)		
Unrealized loss	-		1,158		
Change in allowance for bad debt	16,282		(54,807)		
Depreciation and amortization	53,726		57,671		
Extinguishment of Paycheck Protection Program loan Changes in operating assets and liabilities:	(84,992)		-		
Assessments receivable	(5,282)		43,807		
Prepaid expenses	(516)		(8,446)		
Accounts payable and accrued expenses	44,964		(18,856)		
Accrued vacation	-		3,250		
Net cash provided by operating activities	 62,938		16,146		
CASH FLOWS (USED IN) PROVIDED BY INVESTING ACTIVITIES Proceeds on maturity of certificates of deposit Purchase of capital assets	 - (3,385)		247,524 -		
Net cash (used in) provided by investing activities	 (3,385)		247,524		
CASH FLOWS PROVIDED BY FINANCING ACTIVITIES Borrowings on Paycheck Protection Program loan	 -		84,992		
Net cash provided by financing activities	 		84,992		
NET CHANGES IN CASH AND CASH EQUIVALENTS	59,553		348,662		
CASH AND CASH EQUIVALENTS, beginning of year	 4,742,781		4,394,119		
CASH AND CASH EQUIVALENTS, end of year	\$ 4,802,334	\$	4,742,781		

## NOTE 1 - NATURE OF ACTIVITIES AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

**Organization and nature of activities** – The Yerba Buena Community Benefit District (the "YBCBD") was formed in 2008 by property owners to improve the quality of life in the neighborhood by making the area cleaner, safer, and more vibrant. The YBCBD has a contract with the City and County of San Francisco (the "City") for a term of 15 years, expiring on June 30, 2030. The YBCBD stretches from about Second Street to Fifth Street and Market Street to Harrison Street in San Francisco, California.

The YBCBD exists to implement programs to create a neighborhood that is safer, cleaner, greener and a better place to conduct business and live. These programs and services are funded by district property owners in the Yerba Buena neighborhood.

The YBCBD's mission statement is as follows:

The Yerba Buena Community Benefit District will advance the quality of life for residents and visitors in the Yerba Buena Neighborhood and San Francisco on an ongoing basis by fostering a safer and more secure community, enhancing environmental quality and beauty, and reinforcing the viability of our economic base.

Programs and services provided by the YBCBD include:

- Clean Team The Clean Team ("Team") works to improve the appearance and cleanliness of the district daily from 6:00am to 9:00pm. The Team steam cleans all sidewalks in the district once or twice a month, works daily on sidewalk cleaning and gutter sweeping, and removes trash on a frequent basis. The Team also pulls weeds, cleans tree wells, removes graffiti, and paints poles and mailboxes.
- Community Guides Program The Community Guides ("Guides") serve as goodwill ambassadors in the neighborhood. Guides provide information, directions, and connect those who need help to the right social services. Guides report maintenance issues such as areas in need of cleaning. Guides do not provide emergency response, but will call emergency dispatch to report issues. Up to six guides work 6:00am to midnight, seven days a week. The YBCBD also engages two Social Services Specialists to work with the street population and connect them to services.
- SFPD 10B Officer In addition to existing police services, the San Francisco Police Department ("SFPD") provides officers to the YBCBD under City Administrative Code Section 10B. These officers are funded by the YBCBD and work 10 hours per day, 7 days per week. The 10B Officer primarily addresses quality of life issues within the neighborhood and within the purview of SFPD, such as issuing citations for drinking, trespassing, permit violations, littering, and pedestrian safety infractions. The additional police presence adds 70 hours per week of police time to the 5,000 hours a week already provided by the Southern District Police Station.
- **Marketing and Branding** Marketing programs help strengthen the area's economic viability to make it more inviting to businesses and visitors. The YBCBD established a name and brand for the neighborhood, along with a neighborhood website that lists all businesses, events, and neighborhood news. The YBCBD also coordinates events that bring people to the neighborhood.

- **Streetscape Improvements** Guided by the Yerba Buena Street Life Plan, the YBCBD invests in public realm improvements, including greening, public art, pedestrian, and bicycle improvements, as well as advocates for real public benefits related to neighborhood development projects.
- Community Benefit Fund The YBCBD Community Benefit Fund supports district initiatives by providing small grants to organizations in the neighborhood that help to achieve the mission of the YBCBD.
- Annie Street Project The Annie North Plaza project was made possible through a public private partnership between San Francisco Public Works, the YBCBD, and the adjacent property owners to the plaza. The new design removed old planters at the intersection of Market Street and Annie Alley to meet several goals of the YBCBD's 2019 Street Life Plan, such as creating more flexible open space, and establishing better connections to alleyways (Annie, Jessie, and Stevenson). The project was completed during the year ended June 30, 2022.

**Basis of accounting** – The YBCBD prepares its financial statements in accordance with accounting principles generally accepted in the United States of America ("U.S. GAAP"), which involves the application of accrual accounting; consequently, revenues and gains are recognized when earned, and expenses and losses are recognized when incurred regardless of the timing of cash flows.

**Classification of net assets** – U.S. GAAP requires that YBCBD report information regarding its financial position and activities according to two classes of net assets: with donor restrictions and without donor restrictions. Accordingly, the net assets of the YBCBD are classified and reported as described below:

*Without donor restrictions* – Those net assets and activities which represent the portion of expendable funds that are available to support YBCBD's operations. A portion of these net assets may be designated by the Board of Directors for specific purposes. Board-designated net assets were \$4,570,906 and \$4,490,309 as of June 30, 2022 and 2021, respectively.

*With donor restrictions* – Those net assets and activities which are donor restricted for (a) support of specific operating activities; (b) investment for a specified term; (c) use in a specified future period; or (d) acquisition of long-lived assets. Those also include (a) assets donated with stipulations that they be used for a specified purpose, be preserved, and not be sold, or (b) assets donated with stipulations that they be invested to provide a permanent source of income.

**Cash and cash equivalents** – The YBCBD considers all highly liquid investments with a maturity of three months or less when purchased to be cash equivalents.

**Accounts receivable** – Accounts receivable represents assessment obligations of local property owners due to the YBCBD. Unpaid receivables do not accrue interest. As of June 30, 2021, included in accounts receivable was \$11,000 of grant receivables.

The YBCBD uses the allowance method to account for uncollectible assessments. The allowance for uncollectible assessments receivable reflects management's best estimate of the amounts that will not be collected based on historical experience and an evaluation of the outstanding receivables at the end of the year. As of June 30, 2022 and 2021, assessments receivable were fully reserved for, and the allowance for uncollectible assessments was \$124,128 and \$107,846, respectively.

**Capital assets** – The YBCBD capitalizes acquisitions of capital assets with a cost or value in excess of \$1,000 and with an estimated useful life beyond one year. Purchased assets are recorded at cost; donated assets are recorded at estimated fair value at the date of acquisition. Depreciation on furniture and equipment and public art are calculated using the straight-line method based upon estimated useful lives ranging from 3 to 10 years. Website development costs are amortized using the straight-line method over 3 years. Maintenance and repairs are charged to expense as incurred; major renewals and betterments are capitalized. The cost and accumulated depreciation of assets sold or retired are removed from the respective accounts and any gain or loss is reflected in the statements of activities and changes in net assets.

**Impairment of long-lived assets** – Long-lived assets are reviewed for impairment when circumstances indicate the carrying value of an asset may not be recoverable. For assets that are held and used, an impairment is recognized when the estimated undiscounted cash flows associated with the asset or group of assets is less than their carrying value. If impairment exists, an adjustment is made to write the asset down to its fair value, and a loss is recorded as the difference between the carrying value and fair value. Fair values are determined based on quoted market values, discounted cash flows or internal and external appraisal, as applicable. Assets to be disposed of are carried at the lower of carrying value or estimated net realizable value. No impairment losses were incurred during the years ended June 30, 2022 and 2021.

**Accrued vacation** – Full-time employees may accrue up to 13.33 hours per month depending on the number of years employed. Part-time employees accrue vacation on a prorated basis. Employees can accrue a maximum of 240 vacation hours. Accrued vacation as of June 30, 2022 and 2021 was \$24,508 and \$31,221, respectively.

**Paycheck Protection Program Ioan** – The note payable issued pursuant to the Paycheck Protection Program (PPP) administered by the United States Small Business Administration (SBA) under the Coronavirus Aid, Relief, and Economic Security Act (CARES Act) is recorded in accordance with Accounting Standards Codification (ASC) 470, *Debt*.

In May 2021, YBCBD was granted a loan under the PPP offered by the SBA under the CARES Act, section 7(a)(36) for \$84,992. The loan was subject to partial or full forgiveness if YBCBD used all proceeds for eligible purposes, maintained certain employment levels, and maintained certain compensation levels in accordance with and subject to the CARES Act and the rules, regulations, and related guidance. During the year ended June 30, 2022, YBCBD was granted forgiveness of the full loan from the SBA in the amount of \$84,992, including all accrued interest. As of June 30, 2022, there is no balance owed on the loan. The YBCBD accounts for forgiveness of the loan in accordance with ASC 470-50-40, as a debt extinguishment. The loan forgiveness is included as gain on forgiveness of PPP loan on the accompanying statement of activities for the year ended June 30, 2022.

**Assessment revenue** – The YBCBD receives its support primarily from a special assessment levied by the City on properties located within the YBCBD in accordance with City Ordinance. The assessment is recorded by the YBCBD when assessed by the City. The City remits the assessments to the YBCBD as the assessments are collected from the property owners. Interest is not charged on late assessments; however late penalties are charged in accordance with the City's policy.

**Contributions** – The YBCBD recognizes all contributions when they are received or unconditionally promised, regardless of compliance with restrictions. Contributions without donor-imposed restrictions are reported as support under net assets without donor restrictions. Contributions with donor-imposed restrictions are reported as support under net assets with donor restrictions. There were no conditional contributions as of June 30, 2022 and 2021.

The satisfaction of a donor-imposed restriction on a contribution is recognized when the corresponding expenditures are incurred or when the time restriction expires. This occurs by increasing one class of net assets and decreasing another in the statements of activities and changes in net assets. Such transactions are recorded as net assets released from restrictions and are reported separately from other transactions.

**Contributed goods and services** – The YBCBD records contribution revenue for certain services received at the fair value of those services, if the services (a) create or enhance nonfinancial assets or (b) require specialized skills, are provided by individuals possessing those skills, and would be purchased if not donated.

For the years ended June 30, 2022 and 2021, the YBCBD received contributed goods and services in the amounts of \$78,200 and \$38,514, respectively.

**Advertising** – The costs of advertising are charged to expense as incurred. Advertising expense for the years ended June 30, 2022 and 2021 was \$35,854 and \$5,484, respectively.

**Grants** – Grants are recognized when approved by the Board or Directors, provided the grant is not subject to conditions. Conditional promises to give are recognized as grant expense in the period in which the recipient meets the terms of the condition. As of June 30, 2022 and 2021, there were no conditional grants.

**Income taxes** – The YBCBD is a qualified organization exempt from federal and state income taxes under §501(c)(3) of the Internal Revenue Code ("IRC") and §23701d of the California Revenue and Taxation Code, respectively.

The YBCBD recognizes a threshold and measurement attribute for the financial statement recognition and measurement of a tax position taken, or expected to be taken, in a tax return and requires the affirmative evaluation that is more-likely-than-not, based on the technical merits of a tax position, that an organization is entitled to economic benefits resulting from tax positions taken in income tax returns. For tax exempt entities, favorable tax status itself is deemed to be an uncertainty, as events could potentially occur to jeopardize their tax-exempt status. If a tax position does not meet the more-likely-than-not recognition threshold, the benefit of that position is not recognized in the financial statements. The YBCBD's evaluation on June 30, 2022 and 2021 revealed no tax positions that would have a material impact on the financial statements.

The YBCBD's tax returns are subject to examination by federal and state taxing authorities. However, management is unaware of any pending examinations nor are there any in progress.

#### **Concentration of Risk**

*Financial instruments* – Financial instruments which potentially subject the YBCBD to concentrations of credit risk consist principally of cash and cash equivalents. The YBCBD maintains its cash in various bank deposit accounts which, at times, may exceed Federal Deposit Insurance Corporation ("FDIC") thresholds. The YBCBD has not experienced any losses in such accounts. Management believes that the YBCBD is not exposed to any significant credit risk related to concentrations.

**Contingencies** – The World Health Organization declared the novel coronavirus a public health emergency. YBCBD's operations are concentrated in California, which has restricted gatherings and implemented shelter-inplace restrictions. YBCBD continues normal operations and is monitoring the situation closely, however, given the uncertainty about the situation, management can't estimate the impact to the financial statements.

**Functional allocation of expenses** – The costs of providing various programs and supporting services have been summarized on a functional basis in the accompanying statements of activities and changes in net assets and functional expenses. Accordingly, certain costs have been allocated among the programs and supporting services benefited based on estimates made by management. Personnel costs are allocated based on estimated time worked in each program area, or on fundraising or administrative tasks. Other shared costs, such as rent and utilities, are based on estimated full time equivalents assigned to each area.

**Use of estimates** – The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

**Subsequent events** – Subsequent events are events or transactions that occur after the statements of financial position date but before the financial statements are available to be issued. The YBCBD recognizes in the financial statements the effects of all subsequent events that provide additional evidence about conditions that existed at the date of the statements of financial position, including the estimates inherent in the process of preparing the financial statements. The YBCBD's financial statements do not recognize subsequent events that provide evidence about conditions that did not exist at the date of the statements of financial position but arose after the statements of financial position date and before the financial statements were available to be issued.

The YBCBD has evaluated subsequent events through September 14, 2022, which is the date the financial statements were available to be issued.

#### NOTE 2 – CAPITAL ASSETS

Capital assets at June 30 consisted of the following:

	2022		2021	
Public art Website development Street furniture Furniture and equipment Construction in progress	\$	352,447 26,000 40,424 38,501 5,050	\$	352,447 26,000 40,424 35,116 5,050
		462,422		459,037
Less: accumulated depreciation		(272,686)		(218,960)
Total capital assets	\$	189,736	\$	240,077

#### NOTE 3 - NET ASSETS WITHOUT DONOR RESTRICTIONS

Net assets without donor restrictions at June 30 consisted of the following:

	2022	2021
Board-designated:		
Cleaning and Streetscape Improvements	\$ 2,990,403	\$ 2,823,281
Management and operations	1,417,754	1,397,293
Safety and security	43,437	163,693
Branding, activation, and marketing	119,312	106,042
Sponsored projects:		
Invested in capital assets	 189,736	 240,077
Total	\$ 4,760,642	\$ 4,730,386

#### NOTE 4 – NET ASSETS WITH DONOR RESTRICTIONS

Net assets with donor restrictions at June 30 may be expended for:

	 2022	 2021
Sponsored projects: SF PBID Other	\$ 11,500 350	\$ 3,000 350
Total	\$ 11,850	\$ 3,350

0000

0004

All net assets with donor restriction are expected to be released by June 30, 2023.

#### NOTE 5 - NET ASSETS RELEASED FROM RESTRICTIONS

Net assets released from donor restrictions by incurring expenses satisfying the restricted purposes during the years ended June 30 were as follows:

	 2022	2021
Sponsored projects: Annie Street SF PBID	\$ 20,000	\$ 94,178 16,000
Total	\$ 20,000	\$ 110,178

#### NOTE 6 – GRANTS

The YBCBD distributes annual grants called Community Benefit Fund grants to community organizations providing services, within the district, that support the improvements and activities of the YBCBD. Grant expense for the years ended June 30, 2022 and 2021 was \$158,352 and \$99,892, respectively. There were no grants payable at June 30, 2022 and 2021.

#### NOTE 7 – RETIREMENT PLAN

The YBCBD established an employer noncontributory defined contribution retirement plan (the "Plan") for employees. Eligible employees may make voluntary contributions by salary reduction to the Plan, up to the limit allowed by IRC regulations.

#### **NOTE 8 – COMMITMENTS**

The YBCBD has a month-to-month operating lease agreement for office space in San Francisco, California.

The YBCBD also is obligated under a noncancelable lease for office equipment that requires monthly lease payments and expires in December 2025.

The following is a schedule of minimum noncancelable lease commitments:

~ ~

Year Ending June 30,	
2023	\$ 30,953
2024	31,530
2025	31,530
2026	 13,138
	\$ 107,151

Rent expense for the years ended June 30, 2022 and 2021 was \$94,859 and \$86,835, respectively.

#### **NOTE 9 – RELATED-PARTY TRANSACTIONS**

The property owner of the building the YBCBD leases for office space is a member of YBCBD's Board of Directors (the "Board"). Rent paid for the office lease during the years ended June 30, 2022 and 2021 was \$44,136 and \$42,736, respectively.

Members of the Board are also associated with organizations that received Community Benefit Fund grants from the YBCBD. Pursuant to the YBCBD's conflict of interest policy, all conflicted YBCBD Board members refrain from the decision-making process and abstain from the voting process.

The YBCBD has a written conflict of interest policy that requires, among other things, that no member of the Board can participate in any decision in which the member (or an immediate family member) has a material financial interest. Each Board member is required to certify compliance with the conflict of interest policy on an annual basis and indicate whether the YBCBD does business with an entity in which a Board member has a material financial interest. When such relationships exist, measures are taken to appropriately manage the actual or perceived conflict in the best interests of the YBCBD.

#### NOTE 10 - LIQUIDITY AND FUNDS AVAILABLE

The following table reflects YBCBD's financial assets as of June 30:

	2022	 2021
Financial assets Cash and cash equivalents Accounts receivables, net	\$ 4,802,334 -	\$ 4,742,781 11,000
Financial assets available to meet cash needs for general expenditure within one year	\$ 4,802,334	\$ 4,753,781

All financial assets are available for general expenditure within one year of June 30, 2022 and 2021. Financial assets are considered unavailable when illiquid or not convertible to cash within one year. YBCBD derives approximately 95% of its annual budget from assessment payments from property owners. The target minimum funds available in reserve for the YBCBD is eight months of average operating costs. The calculation of average monthly operating costs is based on the YBCBD's annual budget. Board-designated net assets cover most of the general expenditures of YBCBD within a year.





1 Dr. Carlton B. Goodlett Place, Room 448, San Francisco, CA 94102 (415) 554-6969 oewd@sfgov.org

# M E M O R A N D U M

то:	Supervisor Matt Dorsey, District 6 Supervisor
CC:	San Francisco Board of Supervisors
FROM:	Chris Corgas; Deputy Director, Community Economic Development, OEWD
	Mimi Hiraki; Project Specialist, OEWD
DATE:	5/9/2023
SUBJECT:	Yerba Buena Community Benefit District; FY 2021-2022 Annual Report

This is a memo summarizing the performance of the Yerba Buena Community Benefit District (YBCBD) and an analysis of their financial statements (based on their audit) for the period between July 1, 2021 and June 30, 2022.

Each year the YBCBD is required to submit a mid-year report, an annual report, and a CPA Financial Review or Audit. Yerba Buena CBD has complied with the submission of all these requirements. OEWD staff reviewed these financial documents to monitor and report on whether they have complied with the rules per the Property and Business Improvement District Law of 1994, California Streets and Highways Code Sections 36600 Et Seq.; San Francisco's Business and Tax Regulations Code Article 15; the Yerba Buena's Community Benefit District management contract with the City; and their Management Plan as approved by the Board of Supervisors in 2015.

Also attached to this memo are the following documents:

- 1. Annual Reports
  - a. FY 2021-2022
- 2. CPA Financial Review Reports
  - a. FY 2021-2022
- 3. Draft resolution from the Office of Economic and Workforce Development



#### **Background**

Yerba Buena Community Benefit District spans 40 blocks, contains approximately 2,150 parcels, and is divided between two benefit zones. Benefit zones are determined by the property owners who have specified the level of special services they desire.

- July 29, 2008: the Board of Supervisors approved the resolution that established the property-based district called the Yerba Buena Community Benefit District (Resolution #330-08).
- February 10, 2009: the Board approved the contract for the administration and management of the Yerba Buena Community Benefit District (Resolution #44-09).
- June 2, 2015: the Board of Supervisors approved the resolution to renew and expand the Yerba Buena Community Benefit District (Resolution #197-15).
- April 11, 2017: the Board of Supervisors approved the Yerba Buena CBD annual report for FY 2015 2016 (Resolution #117-17).
- April 10, 2018: the Board of Supervisors approved the Yerba Buena CBD annual report for FY 2016-2017 (Resolution #095-18).
- October 29, 2019: the Board of Supervisors approved the Yerba Buena CBD annual report for FY 2017-2018 (Resolution #468-19)
- December 1, 2019: the Board of Supervisors approved the Yerba Buena CBD annual report for FY 2018-2019 (Resolution #539-20)
- January 25, 2022: the Board of Supervisors approved the Yerba Buena CBD annual report for FY 2019-2020 (Resolution #19-22)
- November 29, 2022: the Board of Supervisors approved the Yerba Buena CBD annual report for FY 2020-2021 (Resolution #519-22)

#### **Basic Information about the Yerba Buena CBD:**

Year Established	June 2008
Year Renewed	June 2015
Assessment Collection Period	FY 2008 - 2009 to FY 2014 - 2015 (initial)
	FY 2015 - 2016 to FY 2029 - 2030 (renewal)
Services Start and End Date	July 31, 2015 – December 31, 2030
Initial Estimated Annual Budget	\$2,991,722.82
FY 2021-22 Assessment Submission	\$3,253,534.98
Fiscal Year	July 1 – June 30
Executive Director	Cathy Maupin
	Scott Rowitz (starting November 1, 2022)
Name of Nonprofit Entity	Yerba Buena Community Benefit District Corporation

The current YBCBD website, http://www.ybcbd.org/, includes all the pertinent information about the organization and their programs, a calendar of events, their Management Plan, Mid-Year Report, Annual Report and meeting schedules.



#### **Summary of Program Areas**

#### **Cleaning and Streetscape Improvement Plan**

The Cleaning and Streetscape Improvement Plan is a comprehensive program that aims to ensure the maximum possible cleanliness of sidewalks, curbs, fixtures, landscaping, and building throughout the YBCBD. This includes regular sidewalk and gutter sweeping, scheduled steam cleanings, power washing, refuse removal, graffiti removal and streetscape improvements based on, but not limited to, the Yerba Buena Street Life Plan. The YBCBD also distributes small annual grants to community organizations working to improve the neighborhood through its Community Benefit Fund.

#### Safety and Security Program

The Safety and Security Program works with residents, merchants, the SFPD, and greater YBCBD community on a variety of strategies and initiatives to prevent crime and increase pedestrian safety throughout the District. The YBCBD provides Community Guides to assist visitors, connect those in need with social services, and report cleaning and safety issues. They also engage a Social Services Specialist to provide additional services to the street population in the District, spending extra time to meet their needs and connect and/or escort them to appointments for services. The YBCBD also contracts with SFPD for a bike patrol officer to address nuisance and quality of life issues.

#### Branding, Activation, and Marketing Program

The Branding, Activation, and Marketing Program promotes YBCBD's properties and businesses through specially targeted programs and initiatives. These activities play the dual role of contributing to the economic and social vitality of the area, and helps with the recruitment and retention of businesses and other entities.

The YBCBD also supports the creation and production of special events, such as the annual free outdoor festival Yerba Buena Night that welcomes visitors into the YBCBD area as a means of additional exposure. The YBCBD marketing and promotion services makes sure visitors, employees, patrons, and residents know about area attractions and helps them enjoy their experience within the YBCBD.

#### **Management and Operations**

The YBCBD is staffed by a full-time Executive Director who serves as the focal point person and advocate for Yerba Buena CBD as well as a Director of Neighborhood Services and Project, a Director of Branding, Marketing and Activation, and an Administrative Manager. The YBCBD Management Plan calls for 13% of the budget to be spent on administration and corporate operations.

The YBCBD board has twenty-three (23) members, represented by residents, property owners, community organizations, non-profit arts organizations, government and educational institutions, and businesses. Board member seats are determined using the following guidelines: At-Large (14%), Community Organizations (14%), Government or Education Institutions (14%), Non-Profit Arts (14%), Residents (14%), Commercial (30%). Board members are all asked to actively participate in committees including Audit, Community Benefit Fund, Executive, Finance, Marketing, Nominating, Services, Small Business Support, and Streets and Public Space



#### Summary of Accomplishments, Challenges, and Delivery of Services

#### FY 2021-2022

#### **Cleaning and Streetscape Improvements**

- Removed 513,750 pounds of trash from YBCBD public rights-of-way
- Removed 10,395 instances of graffiti tags, flyers and stickers, nearly double as many instances as reported in the last period
- Conducted 3,278 steam cleanings, including routine cleanings and special requests
- Abated 3,780 instances of human/animal waste from public rights-of-way
- Responded to 922 calls for cleaning directly to our Dispatch and 649 cleaning requests from 311
- Replenished SFMTA with a supply of 50 YBCBD-designed bike racks
- In partnership with Paint the Void, commissioned a 3-panel temporary mural

#### Safety and Security

- Community Guides worked 365 days a year to connect those who need help with services, provide information about the neighborhood, serve as an additional set of eyes to report safety issues and assist Clean Team with disinfecting high-touch public surfaces
- Responded to 928 calls for safety service a 42% increase from the previous year
- Worked with SFPD Bike Patrol Officer daily to address quality of life issues and provide a reassuring presence in the district

#### Branding, Activation, and Marketing

- Co-produced Litquake literary festival
- Piloted Yerba Buena Art Market at Yerba Buena Gardens with art, commerce, and performance
- Launched the "Experience The Art of..." campaign promoting neighborhood businesses with street pole banners, on the website and through social media
- Released "Welcome Back" video to promote neighborhood attractions
- Kicked off public art audio walking tour
- Relaunched Hidden SF Walking Tours

#### **Management and Operations**

- Secured a \$1.8 million grant to beautify and clean public spaces near the new Yerba Buena/Moscone subway station to add new plantings, murals, and double the frequency of power washing and cleaning in the area
- Served on advisory panels including SFPD Southern Station Community Police Advisory Board, Yerba Buena Gardens Conservancy Board, Tourism Improvement District Board, Better Market Street Community Advisory Committee, Clean Sidewalks Coalition, CleanSafe365 Coalition, San Francisco Benefit District Alliance, and the Healthy Streets Operation
- Hosted a candidate forum for the District 6 Board of Supervisors elections



#### Yerba Buena CBD Annual Budget Analysis

#### OEWD's staff reviewed the following budget related benchmarks for the Yerba Buena CBD:

- **BENCHMARK 1:** Whether the variance between the budget amounts for each service category was within 10 percentage points from the budget identified in the Management Plan (Agreement for the Administration of the "Yerba Buena Community Benefit District", Section 3.9 Budget).
- BENCHMARK 2: Whether five and eight hundredths percent (5.08%) of actuals came from sources other than assessment revenue (CA Streets & Highways Code, Section 36650(B)(6); Agreement for the Administration of the "Yerba Buena Community Benefit District", Section 3.4 Annual Reports).
- **BENCHMARK 3:** Whether the variance between the budget amount and actual expenses within a fiscal year was within 10 percent (Agreement for the Administration of the "Yerba Buena Community Benefit District", Section 3.9 Budget.
- **BENCHMARK 4:** Whether YBCBD is indicating the amount of funds to be carried forward into the next fiscal year and designating projects to be spent in current fiscal year (CA Streets & Highways Code, Section 36650(B)(5).

#### FY 2020-2021 Budget Analysis

**BENCHMARK 1:** Whether the variance between the budget amounts for each service category was within 10 percentage points from the budget identified in the Management Plan.

	Management	Plan Budget	FY2021-2022		Variance	
Service Category	Assessment (Percentage)	Total (Percentage)	Assessment (Percentage)	Total (Percentage)	Assessment	Total
Cleaning and Streetscape Improvements	\$1,216,547.79 (40.66%)	\$1,281,655.91 (40.66%)	\$1,624,993.80 (37.02%)	\$1,711,961.44 (37.02%)	-3.65%	-3.65%
Safety and Security Program	\$1,656,700.02 (32.51%)	\$1,024,744.40 (32.51%)	\$1,572,539.66 (35.82%)	\$1,656,700.02 (35.82%)	+3.31%	+3.31%
Branding, Activation, and Marketing Program	\$649,792.95 (13.79%)	\$434,614.14 (13.79%)	\$616,783.47 (14.05%)	\$649,792.95 (14.05%)	+0.26%	+0.26%
Management and Operations	\$606,366.27 (13.03%)	\$410,811.64 (13.03%)	\$575,562.86 (13.11%)	\$606,366.27 (13.11%)	+0.08%	+0.08%
TOTAL	\$2,991,713.32	\$3,151,826.09	\$4,389,879.79	\$4,624,820.68		

#### ANALYSIS: *The YBCBD met this requirement*. See tables below.

**BENCHMARK 2:** Whether five point and eight hundredths percent (5.08%) of actuals came from sources other than assessment revenue



**ANALYSIS:** <u>The YBCBD met this requirement.</u> Assessment revenue was \$3,286,253.00 or 92.70% of actuals and non-assessment revenue was \$258,728.00 or 7.30% of actuals. See table below.

Revenue Sources	FY 2021-2022 Actuals	% of Actuals
Assessment Revenue	\$3,286,253.00	
Total Assessment (Special Benefit) Revenue	\$3,286,253.00	92.70%
Fundraising/In-Kind	\$141,543.00	
Interest Income	\$117,185.00	
Total Non-Assessment (General Benefit) Revenue	\$258,728.00	7.30%
TOTAL	\$3,544,981.00	100.00%

**BENCHMARK 3:** Whether the variance between the budget amount and actual expenses within a fiscal year was within 10 percentage points

	FY2021-20	22 Budget	FY2021-2022 Actuals		022 Actuals Variance	
Service Category	Assessment (Percentage)	Total (Percentage)	Assessment (Percentage)	Total (Percentage)	Assessment	Total
Cleaning and Streetscape Improvements	\$1,624,993.80 (37.02%)	\$1,711,961.44 (37.02%)	\$1,195,043.75 (35.91%)	\$1,259,001.00 (35.91%)	-1.11%	-1.11%
Safety and Security Program	\$1,572,539.66 (35.82%)	\$1,656,700.02 (35.82%)	\$1,134,604.39 (34.09%)	\$1,195,327.00 (34.09%)	-1.73%	-1.73%
Branding, Activation, and Marketing Program	\$616,783.47 (14.05%)	\$649,792.95 (14.05%)	\$467,504.73 (14.05%)	\$492,525.00 (14.05%)	0.00%	0.00%
Management and Operations	\$575,562.86 (13.11%)	\$606,366.27 (13.11%)	\$530,955.90 (15.95%)	\$559,372.00 (15.95%)	+2.84%	+2.84%
TOTAL	\$4,389,879.79	\$4,624,820.68	\$3,328,108.77	\$3,506,225.00		

ANALYSIS: <u>The YBCBD met this requirement. See table below.</u>

**BENCHMARK 4:** Whether the YBCBD is indicating the amount of any surplus or deficit revenues to be carried forward into the next fiscal year and designating the projects to be funded by any surplus revenues

ANALYSIS: <u>The YBCBD met this requirement. See table below.</u>



Please note: There is a period between when the City collects assessment payment and when the City disburses the funds to the CBD. As a result, a CBD typically has a fund balance at the end of the fiscal year that is equal to about 6 months of their annual budget. See table below.

Carryover	As of 6.30.22	Budgeted for FY23	Budgeted for Future Years
Management & Operations	\$1,417,757.00	\$370,857.00	\$1,046,899.00
Cleaning & Streetscape Improvements	\$2,990,403.00	\$903,308.00	\$2,087,095.00
Safety & Security	\$43,437.00	\$114,063.00	-\$70,626.00
Branding, Activation & Marketing	\$119,312.00	\$222,880.00	-\$103,568.00
Fiscally Sponsored Projects	\$11,500.00	\$0.00	\$11,500.00
Other Projects	\$350.00	\$0.00	\$350.00
Capital Assets	\$189,736.00	\$0.00	\$189,736.00
Total Designated Amount for FY 2022	\$4,772,495.00	\$1,611,108.00	\$3,161,386.00

#### Findings and Recommendations

The Yerba Buena CBD has met all 4 benchmarks as defined on page 5 of this memo as set by California Streets and Highways Code Section 36650-36651; and the Agreement for the Administration of the Yerba Buena Community Benefit District. The organization has a strong history of meeting these benchmarks. The CBD is in compliance with OEWD's memorandum regarding surveillance technology and does utilize any.

The Yerba Buena CBD has historically been one of San Francisco's strongest performing CBDs. This can be attributed to a strong Board of Directors, robust committee structure, and leadership from their executive director. FY 21-22 marked Executive Director Cathy Maupin's final year as head of the organization. Ms. Maupin has done and led extraordinary work over the years at Yerba Buena CBD and is widely seen as both a citywide and statewide leader in the field. Following a robust search, Scott Rowitz was hired on as the new executive director of the Yerba Buena CBD beginning FY 22-23. Mr. Rowitz spent the last four years as executive director of the Yerba Buena Gardens Conservancy leading the organization from its inception to its current central role as its nonprofit steward. Prior to that, he served as COO of the Yerba Buena Center for the Arts for ten years.

Yerba Buena CBD led a number of initiatives throughout this reporting period, including joining the Connected Worker App pilot, also known as Integrated 311. In FY 21-22 the CBD responded and addressed 620 unique 311 tickets, or 59.9% of those generated within their service area, Based off data provided by the system, the CBD was able to respond and address these issues significantly faster than city crews. OEWD will continue monitoring this data to check for emerging trends in response time and requests within the service area. The following is a sample of the data from FY 21-22.



Agency	Number of Cases in FY21-22 (beginning 11/2021)	Percentage
Yerba Buena CBD	620	59.90%
DPW Ops Queue	278	26.86%
Recology – Abandoned	60	5.8%
CSP Supervisor Queue	39	3.77%
DPW – Bureau of Street Environmental Services	7	0.68%
DPW – BSM Queue	4	0.39%
MUNI Feedback Received Queue	4	0.39%
DPT Sign Shop Queue	3	0.29%
HSOC Queue	3	0.29%
311 Service Request Queue – Hold	2	0.19%
DPT Signal Queue	2	0.19%
PUC – Water – Graffiti Queue	2	0.19%
Recology – Overflowing	2	0.19%
Clear Channel – Transit Queue	1	0.1%
DPT – Traffic Signal	1	0.1%
DPT Meter_Bike Queue	1	0.1%
BPE – Bureau of Street and Sewer Repair	1	0.1%
HSOC Individual Queue	1	0.1%
PUC – Water	1	0.1%
PUC – Sewer Ops	1	0.1%

Request Type	CBD Response Time –	City Response Time - Average
	Average	



General Request – PW	3.14 hours	1,802.80 hours
Graffiti	9.57 hours	1,879.54 hours
Illegal Postings	9.65 hours	536.76 hours
Street and Sidewalk Cleaning	5.53 hours	154.80 hours

OEWD expects that numbers in FY 22-23 and FY 23-24 will help paint a more accurate picture as these numbers only relate to November 2021 – June 30, 2022.

In addition to the organization's core cleaning and safety related services, they focus on promoting businesses, arts, and culture through a variety of unique events. The CBD also led work to improve streetscapes throughout their service area. The CBD is within the sphere of influence of the Moscone Convention Center so efforts to bring conventions and foot traffic back to the downtown core were paramount throughout this reporting period.

There were no reported violations OEWD of the Brown Act or California Public Records Act for this organization during this reporting period.

#### **Conclusion**

Yerba Buena CBD has performed incredibly well in implementing their service plan. Yerba Buena CBD has continued to successfully market and produce events. Yerba Buena CBD has increased their opportunities in partnering with community stakeholders and numerous municipal agencies for the implementation of the Yerba Buena Street Life Plan and Community Benefit Fund. Yerba Buena CBD is an extremely well-run organization with an active board of directors and committee members. OEWD believes the Yerba Buena CBD will continue to successfully carryout their mission and service plans.



# Community Benefit District Annual Reports

### <u>FY 2021-2022</u>

- Yerba Buena CBD
- Japantown CBD
- East Cut CBD

• Tenderloin CBD

Jackie Hazelwood CBD/BID Program Director March 7, 2024



## Legislative Overview

Community Benefit Districts (CBDs) / Business Improvement Districts (BIDs) are governed by:

- State law
  - "1994 Act"
- Local law

   "Article 15"





## Review Process

- OEWD ensures that all CBDs/BIDs are meeting their management plans.
- OEWD staff conducts an annual review of the Annual Reports and CPA Financial Reviews.
- OEWD provides the Board of Supervisors with a summary memo.



oewd.org/

### **Basic Information**

CBD Name	Туре	Management Plan Assessment Budget	FY21-22 Assessment Roll Submission	Year(s) Formed and Renewed	Expires
Yerba Buena	Property-based	\$2,991,722.83	\$3,253,534.98	2008, 2015	2030
Japantown	Property-based	\$393,750.00	\$393,750.30	2017	2027
The East Cut	Property-based	\$2,474,194	\$4,466,696.68	2015	2030
Tenderloin	Property-based	\$1,963,840	\$2,042,888.92	2005, 2019	2034



Page 4

## Benchmarks

#### OEWD's staff reviewed the following budget related benchmarks for each CBD/BID:

- Benchmark 1 Whether the variance between the budget amounts for each service category was within 10 percentage points from the management plan.
- Benchmark 2 Whether the CBD met its non-assessment revenue source requirement.
- Benchmark 3 Whether the variance between the budget amounts for each service category was within 10 percentage points from the fiscal actuals.
- Benchmark 4 Whether CBD is indicating the amount of funds carried over from the current fiscal year and designating projects to be spent in the upcoming fiscal year.



## Yerba Buena - Benchmarks

Benchmark	Question	Was This Met in FY2022?
Benchmark 1	Variance between management plan budget and fiscal year budget is $X < 10\%$ ?	Yes
Benchmark 2	Non-assessment revenue is X ≥ 5.08%	Yes
Benchmark 3	Variance between fiscal year budget and fiscal year actuals is X < 10%	Yes
Benchmark 4	Were carryforward funds indicated from current fiscal year to the next fiscal and were projects designated to be spent on?	Yes



## Yerba Buena CBD - Findings and Recommendations

- Service Delivery: The CBD led a number of initiatives throughout this reporting period, including joining the Connected Worker App pilot, also known as Integrated 311. In FY 21-22 the CBD responded and addressed 620 unique 311 tickets, or 59.9% of those generated within their service area.
- In addition to the organization's core cleaning and safety related services, they focus on promoting businesses, arts, and culture through a variety of unique events. The CBD also led work to improve streetscapes throughout their service area.
- The CBD is within the sphere of influence of the Moscone Convention Center so efforts to bring conventions and foot traffic back to the downtown core were paramount throughout this reporting period.
- Surveillance Technology: The CBD does employ surveillance technology and did comply with OEWD's memo regarding this technology.
- Compliance: There were no reported violations to OEWD of the Brown Act or CA Public Records Act



## East Cut - Benchmarks

Benchmark	Question	Was This Met in FY2022?
Benchmark 1	Variance between management plan budget and fiscal year budget is X < 10%?	Yes
Benchmark 2	Non-assessment revenue is $X \ge 1.40\%$ for Public Safety and Cleaning and Maintenance. Non-assessment revenue is $X \ge 6.79\%$ for Parks and Greenspace.	Yes
Benchmark 3	Variance between fiscal year budget and fiscal year actuals is $X < 10\%$	Yes
Benchmark 4	Were carryforward funds indicated from current fiscal year to the next fiscal and were projects designated to be spent on?	Yes



## East Cut CBD - Findings and Recommendations

- Service Delivery: The CBD performed well in implementing its service plan. The CBD successfully launched The Crossing at East Cut, the interim activation of the former Temporary Transbay Terminal Site.
- The CBDs street services crew provides daily cleaning and beautification: sidewalk sweeping, power washing, graffiti abatement, topping off City trash cans, weeding tree basins and sidewalk cracks, and spot-cleaning health hazards.
- The CBD funded nearly 80% of the programming and maintenance of Salesforce Park. Steadily increased programming to return to pre-Covid levels
- Surveillance Technology: The CBD does not employ surveillance technology
- Compliance: There were no reported violations to OEWD of the Brown Act or CA Public Records Act



## Japantown-Benchmarks

Benchmark	Question	Was This Met in FY2022?
Benchmark 1	Variance between management plan budget and fiscal year budget is X < 10%?	No
Benchmark 2	Non-assessment revenue is X ≥ 5.55%	Yes
Benchmark 3	Variance between fiscal year budget and fiscal year actuals is $X < 10\%$	Yes
Benchmark 4	Were carryforward funds indicated from on fiscal year to the next fiscal and were projects designated to be spent on?	Yes



## Japantown- Findings and Recommendations (Part 1 of 2)

Missed Benchmarks (Benchmark 1)

- The Japantown CBD overbudgeted their assessment amount for Environmental Enhancements at the expense of the Economic Enhancements by over 13 variance percentage points.
  - *Recommendation:* The CBD should bring their special assessment budgeting back in line with their management plan. Should this be a persistent problem, the CBD should request OEWD assist them with the management plan amendment process.



## Japantown- Findings and Recommendations (Part 2 of 2)

- Service Delivery: During this review period, the CBD was focused on providing its core service offering and helping both small businesses and community-at-large recover following Covid-19. The CBD continued to be an important resource for both small businesses and the community by providing key small business assistance, administering the Heart of Jtown Resiliency Fund, addressing neighborhood Covid-19 needs, and by being a trusted source of information within the community.
- Surveillance Technology: The CBD does employ surveillance technology and is in compliance with OEWD's memo regarding CBDs and surveillance technology.
- Connected 311 Program: The CBD participates in the Connected 311 Program, also known as Integrated 311. In FY 21-22 they were able to respond to a total of 54 unique tickets or 35.53% of all generated within the reporting period.
- Compliance: There were no reported violations to OEWD of the Brown Act or CA Public Records Act



## Tenderloin - Benchmarks

Benchmark	Question	Was This Met in FY2022?
Benchmark 1	Variance between management plan budget and fiscal year budget is X < 10%?	Yes
Benchmark 2	Non-assessment revenue is X ≥ 5%	Yes
Benchmark 3	Variance between fiscal year budget and fiscal year actuals is $X < 10\%$	Yes
Benchmark 4	Were carryforward funds indicated from current fiscal year to the next fiscal and were projects designated to be spent on?	No



## Tenderloin- Findings and Recommendations (Part 1 of 2)

Missed Benchmarks (Benchmark 4)

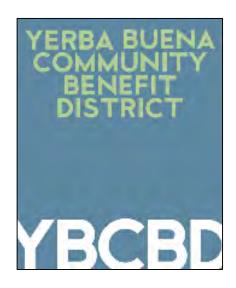
- Tenderloin CBD failed to meet benchmark 4. This CBD operates on the fiscal year, meaning that it carries over approximately 6 months of assessment revenue from one fiscal year to the next in order to fund operations during the time period the City does not distribute assessment funds. This amount needs to be included in the annual report, as stipulated in state law.
  - *Recommendation*: OEWD recommends that the organization include this information in their annual report document.

## Tenderloin- Findings and Recommendations (Part 2 of 2)

- Service Delivery: The CBD continues to address its core objectives and continues to be successful at partnering with the community-at-large on specific initiatives and goals.
- Reporting: The CBD continues to struggle in providing OEWD with a full and complete annual reports and financial statements in a timely manner for the fourth consecutive year. The CBD must do a better job of turning in annual reports in a timely manner
- Surveillance Technology: North of Market/Tenderloin CBD does employ surveillance **technology, but did not comply with OEWD's memo regarding CBDs' and surveillance** technology which requires including information on the program in the annual report *the CBD has since complied and produced this policy for FY 21-22.*
- Connected 311 Program: The CBD participates in the Connected 311 Program, also known as Integrated 311. In FY 21-22 there were able to respond and complete a total of 3,243 unique 311 tickets, or 65.65% of these generated within the service area.
- Compliance: There were no reported violations to OEWD of the Brown Act or CA Public Records Act



Presentation to the San Francisco Board of Supervisors Government Audit and Oversight Committee March 7, 2024





Advance the quality of life for residents and visitors in the Yerba Buena Neighborhood by fostering a **clean and welcoming** neighborhood, enhancing **public spaces**, and reinforcing the viability of our **economic base**.





## WHAT DOES THE YBCBD DO?





## Yerba Buena Neighborhood



Makeup of Yerba Buena	
Cultural Organizations, Museums, and Galleries, Entertainment	16
Hotels	12
Convention Center	1
Restaurants, Bars, Cafes	113
Public Art Pieces	13
Shopping and Services	54
Public Open Space, Gardens, and POPOS	6
Residents	11,205
Muni/Bart Stations	3

# **Cleaning and Streetscape Improvements**

• 513,750 pounds of trash removed

YBCBD

- 10,395 instances of graffiti tags, flyers and stickers removed
- 3,278 steam cleanings
- 3,780 instances of human/animal waste abated
- 1571 calls for cleaning via dispatch and 311
- 50 YBCBD-designed bike racks supplied to SFMTA
- Commissioned mural with Paint the Void



# 

# Safety and Security

- Community Guides 365 days a year to connect those who need help with services, provide information about the neighborhood, serve as an additional set of eyes to report safety issues and assist Clean Team with disinfecting hightouch public surfaces
- Responded to 928 calls for safety service
- Worked with SFPD Patrol Officer daily to address quality of life issues and provide a reassuring presence in the district



#### YERBA BUENA COMMUNITY BENEFIT DISTRICT

#### Branding, Marketing and Activation

- Piloted Yerba Buena Art Market at Yerba Buena Gardens
- Launched the "Experience The Art of..." campaign
- Released "Welcome Back" video to promote neighborhood attractions
- Co-produced Litquake literary festival
- Kicked off public art audio walking tour
- Relaunched Hidden SF Walking Tours



#### Management and Operations

 Secured a \$1.8 million grant to beautify and clean public spaces near the new Yerba Buena/Moscone subway station

YBCBD

- Hosted a candidate forum for the District 6 Board of Supervisors elections
- Successful Executive Director Retirement and Transition Process
- Served on numerous community advisory panels, boards and committees.





## **Community Benefit Fund Grants**

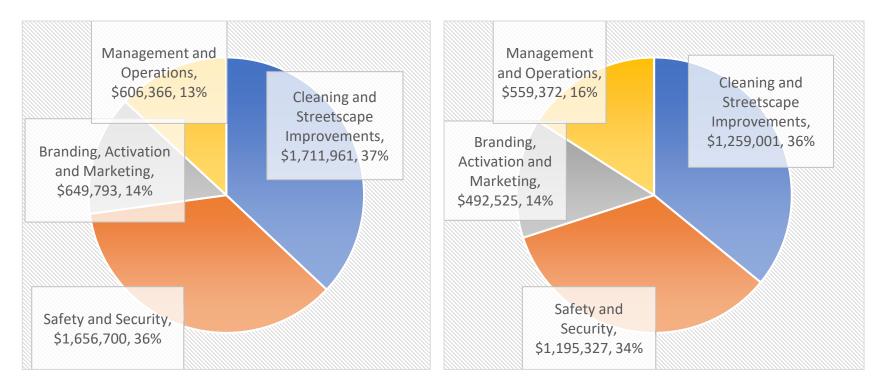
- American Bookbinder's Museum
- California Historical Society
- Children's Creativity Museum
- Filipino American development Foundation
- Kultivate Labs
- Museum of African Diaspora
- Northern California MLK Jr. Community Foundation
- Renaissance Entrepreneurship Center
- SFMOMA
- SF Urban Film Festival
- Yerba Buena Arts & Events
- Yerba Buena Center for the Arts



## Financials

#### FY 21-22 Budget

#### FY 21-22 Actuals









# COMMUNITY BENEFIT DISTRICT

#### - FY 21 - 22 Annual Report



## **Keeping Japantown Clean**

- **Community Ambassadors** •
- **Big Belly's** •
- **Jtown Community Clean-Up** •







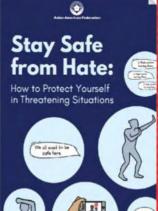
## **Cleaning Stats**



**Benefit District, Inc.** 

## **Keeping Japantown Safe & Secure**

- Safety Alerts to our small businesses
- SafeCity Camera Program
- Chief's Small Business Advisory Forum
- Northern Station Community Police Advisory Board
- Assisted in creating a Crisis Plan for Nihonmachi Street Fair
- Keeping a pulse on safety of surrounding neighborhoods



#### JCBD Japantown Community Benefit District

#### **Japantown Safety Alert**

August 5, 2021

The JCBD Safety Alert is composed of notifications from the community, in conjunction with a review of video footage, to locate persons of interest or activities that most closely match the incidents as described.

We will notify you as incidents are reported to us.

The Safety Alert does not make any final determination on the incidents, and is shared solely as an advisory.

The JCBD Safety Alerts are routinely forwarded to SFPD and the District 5 Supervisor's Office for their reference.

Brandon Quan JCBD Operations Manager

#### Crime Incidents in Japantown

This morning, August 5 2021, at round 5:20am, an unidentified individual broke into a Japantown business and took several items. The business has field a report with SFPD with our footbeat officers, and SFPD has been in contact with the JCBD regarding a review of video. JCBD will continue to work with SFPD on this incident.



Japantown Community Benefit District, Inc.

## **Promoting Japantown**

- Being part of City wide events: Fleet Week and Shop & Dine 49's Holly Jolly Trolley
- Bringing new experiences to Japantown and creating partnerships with Japan
- Creating visitor friendly maps
- Brightening up Peace Plaza through Holiday Lights
- Adding temporary murals to vacant storefronts

**Japantown Community** 

Benefit District, Inc.

Supporting cultural events

**()**CBD







## **Supporting Our Small Businesses**

- Sharing out information from City agencies through our e-news
- Promoting businesses through social media
- One on one assistance in completing grant applications & permits
- Continued providing COVID Testing Distributed COVID At-Home test kits & masks Hand delivered required posters Heart of Jtown Resiliency Fund



SF\_JAPANTOWN

sf japantown

#### FY 2021 - 2022 Budget

Service Category	Assessment Dollar Amount	Non-Assessment Dollar Amount	Total Dollar Amount	% Total Assessment	% Total Non-Assessment	%Total
Environmental Enhancements	\$177,342.00	-	\$177,342.00	0.451251908	0	0.429399515
Economic Enhancements	\$127,058.00	\$20,000.00	\$147.058.00	0.323302798	1	0.356072639
Advocacy/Administration	\$78,600.00		\$78,600.00	0.2	0	0.190314769
CBD Reserve	\$10,000.00	-	\$10,000.00	0.025445292	0	0.024213075
TOTAL	\$393,000.00	\$20,000.00	\$413,000.00	100%	100%	100%

#### FY 2021 - 2022 Actuals

Service Category	Assessment Dollar Amount	Non-Assessment Dollar Amount	Total Dollar Amount	% Total Assessment	% Total Non-Assessment	%Total
Environmental Enhancements	\$177,342.00	\$36,296.29	\$213,638.29	46%	0.149103817	0.341041152
Economic Enhancements	\$127,058.00	\$194,271.73	\$321,329.73	33%	0.798061082	0.512954216
Advocacy/Administration	\$78,600.00	12,861.63	\$91,461.63	21%	0.052835100	0.146004631
CBD Reserve		-	-	0%	0	0
TOTAL	\$383,000.00	\$243,429.65	\$626,429.65	100%	100%	100%

## ARIGATO! UCBD Japantown Community Benefit District, Inc.





**Annual Report** Fiscal Year 21-22 Andrew Robinson Executive Director



The East Cut CBD spans from the east side of Second Street to Steuart Street and from north of Mission to Bryant.

In FY21-22 there were 4,907 properties

# Public Space Stewardship







# 24-HOUR SERVICES

Cleaning & Maintenance 5:30am - 10:00pm

Community Guides 5:30am - 10:00pm

Security 24 Hours

Dispatch Service 24 Hours

Telephone: 415-543-8223 Email: <u>dispatch@theeastcut.org</u> THE EAST CUT COMMUNITY BENEFIT DISTRICT

dispatch@ theeastcut.org

415 543 8223



theeastcut.org

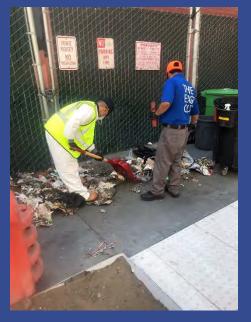


**FY21-22 SERVICES STATS** 1,904 graffiti tags removed 2,997 in FY20-21 823 needles collected 1,101 in FY20-21 118,500 pounds of garbage removed 145,460 in FY20-21

**3,500** city trash cans topped off 3,449 in FY20-21



2,640 instances of homeless outreach 3,187 in FY20-21





Before

After







#### Neighborhood Parks & Open Spaces

The East Cut CBD will maintain 5 parks and open spaces (current and upcoming)



## **Emerald Park**



## Guy Place Mini Park







## Salesforce Park

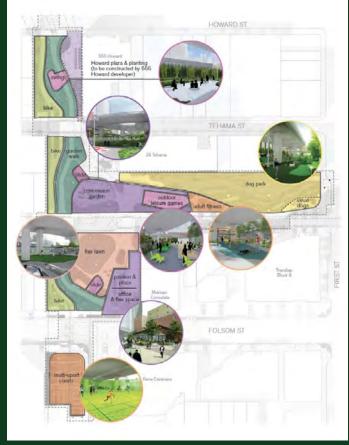


## Future Parks:

#### Pelican Park



#### East Cut Sports & Dog Park



#### Community Building & Communications





## The Crossing –

#### an interim activation

Fitness & Recreation

- Outdoor gym
- Soccer
- Pickleball Courts

Food & Beverage

- Food Kiosks
- Beer Garden

Entertainment

Outdoor cinema

• Events







#### East Cut Community Garden









#### **Newsletters**

#### **Quarterly Property Managers Meeting**



essential items delivered every Tuesday, Wednesday, and Friday (11am-12pm)! Orders must be placed by Monday 6pm.

Order Now!

Support Neighborhood Businesses

Neighborhood small businesses hered your pastonage now more than ex-proves the list of businesses operating during the shelter in place order

Food & Groceries



neighborhood cheese shop located at 100 1st St. has reopened yesterday!

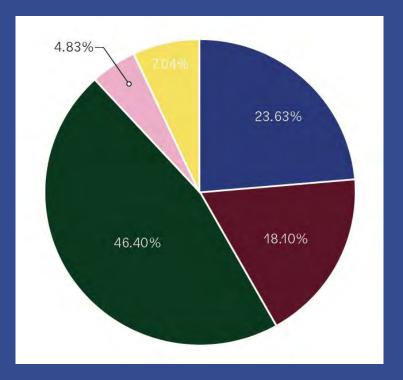
Open Monday to Friday, 7am - 4pm. Order online



15 19a 4 105	ogramming
Coffee With A Cop Wed, May 25th 9:00am - 10:30am The Crossing at East Cut 200 Folsom St.	Fitness and Wellness provided by Fitness SE         • HIIT: Tussdays, 4.30 p.m 5:30 p.m. at Main Plaza         • 20MBA: Wednesdays, 5:00 p.m 6:00 p.m. at Main Plaza         • Bootcamp: Trunsdays, 8.m 9:00 an at Main Plaza         • Bootcamp: Trunsdays, 6.m 9:00 an at Main Plaza         • KPop Up: Third Thursdays (May 19, June 16, July 21, Aug 18, Sep 15, Oct 20) 5:30 - 7 p.m. meet at Main Plaza         • Yogg: Findays, 12:30 p.m 1:30 p.m. at Amphitheater         • Metion: Saturdays, 10:00 a.m 11:00 a.m. at Main Plaza         Lux Enterhainment         Lunchtook Musit: Findays, 12:30 p.m 1:30 p.m. at Centrail Lawm         Hobbies and Interests         • Bird Walks: First Wednesdays (June 1, July 6, Aug 3, Sep 7, Oct 5), 8:00 a.m 8:45 a.m. meet at Main Plaza         • Witting Weitshore: Wendesdays, 12:00 p.m 00 p.m. at Main Plaza         • Witting Weitshore: Wendesdays, 12:00 p.m 1:00 p.m. at Centrail Lawm
SOLSTICE SOCIALI HE EAST OGI22/22 OGI22/22 OPM 4:30-6:30PM	<ul> <li>Drum Circle: (May 22 + June 12), 1 p.m 2:30 p.m. at Amphitheater</li> <li>Chidren and Families</li> <li>Recess Cart: Tuesdays - Saturdays, 10 a.m 4 p.m. at Main Plaza</li> <li>Toddler Tuesdays, Tudadays, 10 a.m 11 a.m. at Main Plaza</li> <li>Toddler Tursday, Thurday, 10.65 a.m 113 a.m. at Main Plaza</li> <li>Toddler Tursday, Tudaday, 10.65 a.m 113 a.m. at Main Plaza</li> <li>Family Fun: Saturdays, 2 p.m 3:30 p.m. at Central Lawn</li> </ul>



#### FY2021-2022 Budget



Public Safety	23.63%
Cleaning & Maintenance	18.10%
Parks & Greenspace	46.40%
Communications & Development	4.83%
Management & Operations	7.04%





## **Thank You!**

## Tenderloin Community Benefit District ANNAL REPORT

Fiscal Year 2021-2022

Leading the evolution of the Tenderloin.



North of Market/ Tenderloin Community Benefit District Map



## The TLis...

- over 30,000 residents
- 3,500+ children
- 675+ seniors
- Median Income = \$38,000
- 25% of housing is subsidized
- 68% immigrants
- Most racially and culturally diverse neighborhood in San Francisco
- Largest open-air drug market in North America

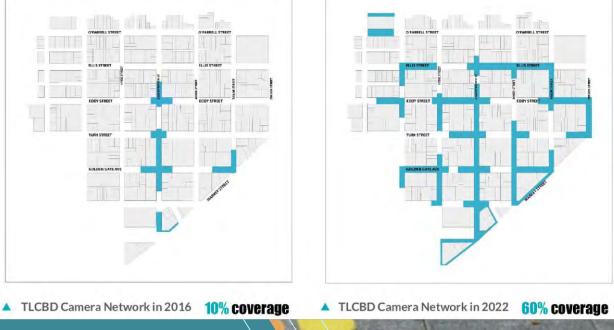
## The TL is...

Managing the Tenderloin Camera Network with:

- 33 camera sites
- 148 cameras
- 283 requests for footage

Significant benefit to SFPD, District Attorney, Public Defenders Office and Residents +Businesses







## The TLCBD is...

- Our Parks Network provided:
  - 430 children daily
  - 127 seniors daily
  - 243 parks programs

Event highlights included: Tree lighting, Holiday gift drive and give-away, Halloween guided route and Park costume and craft, music and activations at Dodge Alley, as well as Covid testing H

TE

ACINE



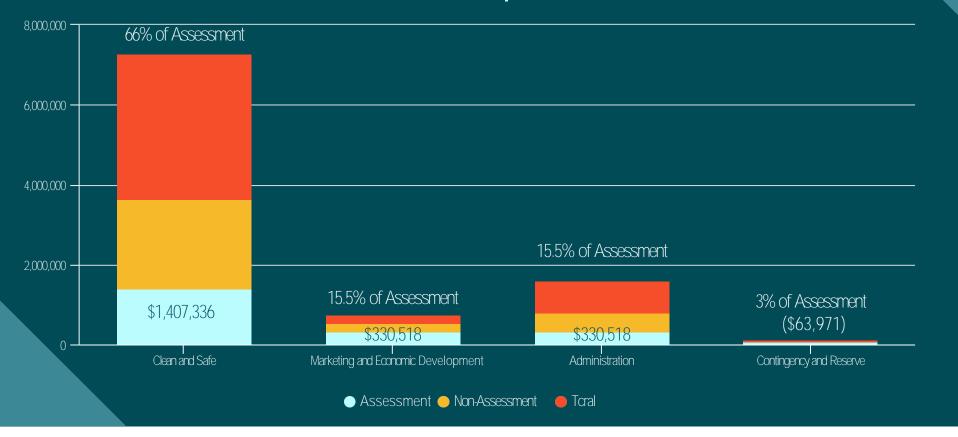
## The TLCBD is...

- over 327,500 lbs of trash
- 13,257 needles safely removed
- 7,771 times graffiti was removed
- 26,990 instances of human/animal waste disposed of
- Cleaning coordination with City Agencies

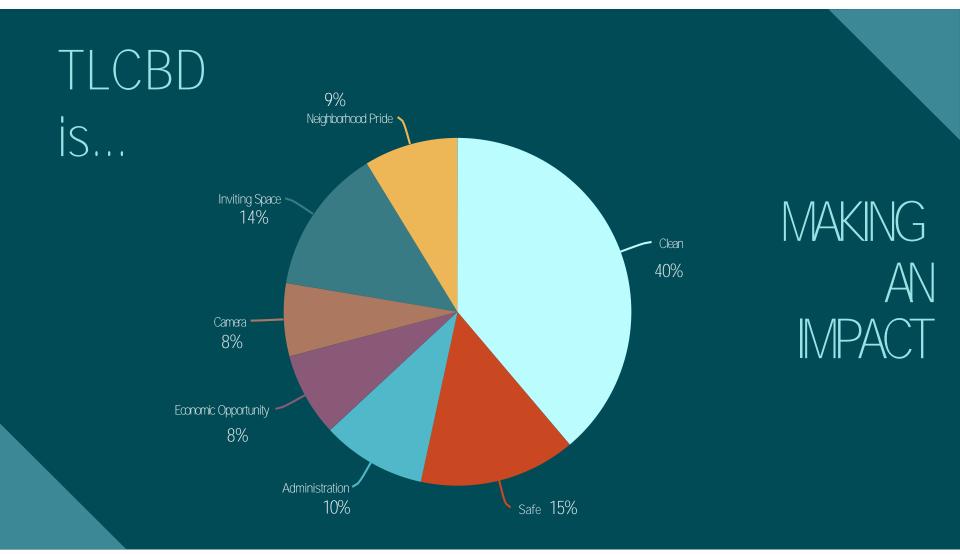
CLEAN

## TLCBD is...

#### \$2,132,373 Assessment \$7,059,144 Total Budget



FY21



#### **Introduction Form**

(by a Member of the Board of Supervisors or the Mayor)

I hereby submit the following item for introduction (select only one):  $\square$ 1. For reference to Committee (Ordinance, Resolution, Motion or Charter Amendment)  $\square$ 2. Request for next printed agenda (For Adoption Without Committee Reference) (Routine, non-controversial and/or commendatory matters only)  $\square$ 3. Request for Hearing on a subject matter at Committee Request for Letter beginning with "Supervisor 4. inquires..." City Attorney Request  $\square$ 5. Call File No. from Committee.  $\square$ 6. Budget and Legislative Analyst Request (attached written Motion) 7. Substitute Legislation File No. 8. Reactivate File No. 9.  $\square$ Topic submitted for Mayoral Appearance before the Board on 10. The proposed legislation should be forwarded to the following (please check all appropriate boxes): □ Small Business Commission □ Ethics Commission □ Youth Commission □ Planning Commission □ Building Inspection Commission □ Human Resources Department General Plan Referral sent to the Planning Department (proposed legislation subject to Charter 4.105 & Admin 2A.53):  $\Box$  Yes  $\square$  No (Note: For Imperative Agenda items (a Resolution not on the printed agenda), use the Imperative Agenda Form.) Sponsor(s): Subject: Long Title or text listed: