







THESE BUSINESSES HAVE CLOSED.

OTHERS WILL DO SO SOON IF WE DO NOT IMPROVE SIDEWALK CONDITIONS.



Mid Market Community Benefit District is a privately-funded 501c3 not-for-profit organization that works in tandem with City agencies to enhance the Mid Market public realm.

March 28, 2024

Dr. Grant Colfax, Director San Francisco Department of Public Health Via email: grant.colfax@sfdph.org

Andrico Penick, Director
San Francisco Department of Real Estate
Via email: andrico.penick@sfgov.org

Dear Directors Colfax and Penick,

We write to express our concern about the impact on the Mid Market neighborhood of allowing additional social service offices or facilities in the area.

We share with you the goal of improving the health, safety and economic viability of Mid Market and the entire downtown core.

Our district is already home to 38 SROs, 8 fully affordable housing sites, and over 30 social service sites. In addition, a vast number of below market rate housing units are located in the district.

Clearly, we all agree on the need to help at-risk individuals in our City. But concentrating social service sites in a single area is not good for anyone, including those who they are intended to help.

Please help us restore a healthy balance for Mid Market and the entire downtown core.

We need to work to solve the extensive problems in and around existing social service sites and actively pursue new locations that make sense for clients and communities.

Respectfully,
Mid Market Community Benefit District

CC: San Francisco Board of Supervisors
San Francisco City Administrator's Office
San Francisco District 6 Supervisor Matt Dorsey
San Francisco Department of Homelessness and Supportive Housing
San Francisco Mayor's Office
San Francisco Office of Economic and Workforce Development



MID MARKET COMMUNITY BENEFIT DISTRICT

	Affordable Housing & SRO Hotels	Address		Social Service Resource Agency	Address
1	1000 Howard Housing	1000 Howard St.	48	1064 Mission Housing	1064 Mission St.
2	1064 Mission Housing	1064 Mission St.	49	Access Point	123 10th St.
3	498 Natoma Housing	498 Natoma St.	50	API Legal Outreach	1121 Mission St.
4	Alder Hotel	175 6th St.	51	BAART Methodone Clinic	1111 Market St.
5	Aubum Hotel	481 Minna St.	52	Bayanihan House Community Center	1010 Mission St.
6	Baldwin Hotel - City Homeless Shelter	174 6th St.	53	Catholic Charities Youth and Family Center	801 Jessie St.
7	Balmoral Hotel	93 6th St.	54	City Team San Francisco	164 6th St.
В	Bayanihan House	88 6thSt.	55	Citywide UCSF Case Management	982-984-986 Mission S
9	Bill Sorro Community	1009 Howard St.	56	Community Forward SF - Sobering Center	1185 Mission St.
0	Bristol Hotel	56 Mason St.	57	Compass Family Services	1236 Market St.
1	Chase Hotel	1278 Market St.	58	County Adult Assistance Program General Assistance Office	1235 Mission St.
2	Desmond Hotel	42 6th St.	59	Crossroads Youth Program	160 6th St.
3	Donnelly Hotel	1272 Market St.	60	Eviction Defense Collaborative	1338 Mission St.
4	Dudley Apartments	172 6th St.	61	Food Distribution Center Food Stamp Program	1235 Mission St.
5		66 9th St.		HOPE Program	1167-1169 Mission St.
6		47 6th St.		Hospitality House Community Arts Program	1009 Market Street
7	Helen Hotel	93 6th St.	64	Hospitality House Community Center	175 6th St.
8		106 6th St.	65	Hospitality House Employment Resources	181 6th St.
9		51 6th St.	66	Human Services Agency	1360 Mission St.
0	Hotel Isabel	1095 Mission St.	67	Immigration Institute of the Bay Area (IIBA)	1111 Market St.
1	Hotel Potter	1288 Mission St.		Maria X. Martinez Health Resource Center	555 Stevenson St.
2		100 6th St.	69	Oasis for Girls	1091 Mission St.
3	Kean Hotel	1018 Mission St.	70	Peer Wellness Center RAMS	1282 Market St.
4	Knox Hotel	241 6th St.	71	Quaker Meeting Hall	65 9th St.
5	Lawrence Hotel	48 6th St.	72	RAMS - Conrad House & Our Family Coalition	1375-85 Mission St.
6	Leland Apartments	980 Howard St.	73	RAMS - CalWorks pre-vocational services	1375 Mission St.
7	Minna Hotel - Adult Probation	509 Minna St.	74	San Francisco AIDS Foundation	1035 Market St.
8	Minna Lee Hotel - Adult Probation	146 6th St.	75	San Francisco Health Center	1171 Mission St.
9	Mission Family Apartments	1036 Mission St.	76	San Francisco Medical Respite & Sobering Center	1171 Mission St.
0	National Hotel	1139 Market St.	77	Department of Disability and Aging Services	875 Stevenson
1	Oak Tree Hotel	45 6th St.		SF AIDS Foundation Harm Reduction Center	117 & 117A 6th St.
2	Oakwood Hotel	48 5th St.	79	SOMCAN	1064 Mission St.
3	Orlando Hotel	995 Howard St.	80	Veterans Equity Center	1010 Mission St.
4	Panoramic	1321 Mission St.		Housing Right's Committee of San Francisco	11 Grove St.
5	Plaza Hotel	988 Howard St.	-	Trodollig right o committee of call realistee	11 0,040 04.
6	Rams Hotel	80 9th St.			
7	Seneca Hotel	34 6th St.			
8	Sharon Hotel	226 6th St.			
9	Shree Ganesh	68 6th St.			
0	St. Cloud Hotel	170 6th St.			
1	Sunnyside Hotel	135 6th St.			
2	Sunset Hotel	161 6th St.	1		
3	Tenth & Mission Family Housing	1390 Mission St.			
4	The Rose Hotel	125 6th St.			
5	United Hotel	161 6th St.			
6	Whitacker Hotel	41 6th St.	-		
7		20 6th St.	-		
	Winsor Hotel	20 0th St.			

From: Board of Supervisors (BOS)

To: <u>BOS-Supervisors</u>; <u>BOS-Legislative Aides</u>

Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS);

BOS-Operations; BOS Legislation, (BOS); Carroll, John (BOS)

Subject:3 Letters regarding File No. 240118Date:Thursday, March 28, 2024 1:24:04 PMAttachments:3 Letters regarding File No. 240118.pdf

Hello,

Please see attached for 3 letters regarding File No. 240118.

File No. 240118: Hearing to consider neighborhood and community impacts of Permanent Supportive Housing facilities, including requirements or policies for onsite security services; and requesting the Department of Homelessness and Supportive Housing to report. (Dorsey)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Phone: (415) 554-5184 | Fax: (415) 554-5163

board.of.supervisors@sfgov.org | www.sfbos.org

From: Carroll, John (BOS)
To: DPH-iwilson

Cc: DorseyStaff (BOS); Board of Supervisors (BOS); Crayton, Monique (BOS); Stefani, Catherine (BOS); Donovan,

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: Testimony: File 240118 - BOS File No. 240118 - PSNS March 28, 2024

Date: Thursday, March 28, 2024 11:55:24 AM

Attachments: <u>image001.png</u>

Thank you for your comment letter.

I am forwarding your comments to the members of the Public Safety and Neighborhood Services committee, and I will include your comments in the file for this hearing matter.

I invite you to review the entire matter on our <u>Legislative Research Center</u> by following the link below:

Board of Supervisors File No. 240118

John Carroll Assistant Clerk

Board of Supervisors San Francisco City Hall, Room 244 San Francisco, CA 94102 (415)554-4445



Click <u>here</u> to complete a Board of Supervisors Customer Service Satisfaction form.

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From: Joe Wilson < jwilson@hospitalityhouse.org >

Sent: Thursday, March 28, 2024 11:07 AM

To: Carroll, John (BOS) <john.carroll@sfgov.org>

Subject: Testimony: File 240118

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Mr. Carroll:

My name is Joe Wilson, Executive Director of Hospitality House. Hospitality House has been an anchor community based organization in the Tenderloin and SOMA neighborhoods for more than 55 years.

As a formerly homeless person who once slept in Hospitality House's shelter, I know the value of emergency shelter AND the value of permanent supportive housing.

I hope that neighborhood residents understand this value as well - unhoused residents need opportunities for MORE housing that is truly affordable. San Francisco must continue to invest in MORE housing options for residents with very low incomes. THAT investment pays dividends for ALL San Franciscans.

We urge the Board of Supervisors to support its nonprofit housing providers, with particular attention to increase much needed supply of permanent supportive housing.

Thank you.

Joe Wilson

Joseph T. Wilson
Executive Director
415.749.2111
jwilson@hospitalityhouse.org
Pronouns: He/Him/His

"Fighting for the Soul of the City Since 1967"
HOSPITALITY HOUSE
290 Turk Street, San Francisco, CA 94102 |
(415) 749-2100 | fax: (415) 749-2136
www.hospitalityhouse.org | Facebook| Instagram |

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From: <u>Carroll, John (BOS)</u>
To: <u>Laura Lala-Chavez</u>

Cc: <u>DorseyStaff (BOS)</u>; <u>Board of Supervisors (BOS)</u>; <u>Crayton, Monique (BOS)</u>; <u>Stefani, Catherine (BOS)</u>; <u>Donovan,</u>

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: Public comment email March 28 - BOS File No. 240118 - PSNS March 28, 2024

Date: Thursday, March 28, 2024 11:55:22 AM

Attachments: <u>image001.png</u>

Thank you for your comment letter.

I am forwarding your comments to the members of the Public Safety and Neighborhood Services committee, and I will include your comments in the file for this hearing matter.

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Board of Supervisors File No. 240118

John Carroll Assistant Clerk

Board of Supervisors San Francisco City Hall, Room 244 San Francisco, CA 94102 (415)554-4445



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From: Laura Lala-Chavez <gael@lyric.org>
Sent: Thursday, March 28, 2024 11:52 AM
To: Carroll, John (BOS) <john.carroll@sfgov.org>

Subject: Public comment email March 28

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I would like to do public comment via email in support of permanent supportive housing in San Francisco. Where is the empathy and compassion for all humans. I ask for the city for some support in humanizing and increasing the compassion for these communities as a whole. Thanks

Gael Lala-Chávez Executive Director LYRIC

127 Collingwood Street

San Francisco, CA 94114

Facebook: <u>LYRIC.LavenderYouth</u> | Twitter: <u>LYRICsf</u> | Instagram: <u>LYRICsf</u>

Excuse brevity and typos. Sent from my iPhone

From: <u>Carroll, John (BOS)</u>
To: <u>Richie Vasquez</u>

Cc: <u>DorseyStaff (BOS)</u>; <u>Board of Supervisors (BOS)</u>; <u>Crayton, Monique (BOS)</u>; <u>Stefani, Catherine (BOS)</u>; <u>Donovan,</u>

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: Hearing - Impacts of Permanent Supportive Housing Facilities - BOS File No. 240118 - PSNS March 28, 2024

Date: Thursday, March 28, 2024 10:33:09 AM

Attachments: <u>image001.png</u>

Thank you for your comment letter.

I am forwarding your comments to the members of the Public Safety and Neighborhood Services committee, and I will include your comments in the file for this hearing matter.

I invite you to review the entire matter on our <u>Legislative Research Center</u> by following the link below:

Board of Supervisors File No. 240118

John Carroll Assistant Clerk

Board of Supervisors San Francisco City Hall, Room 244 San Francisco, CA 94102 (415)554-4445



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From: Richie Vasquez <rjvasquez90@gmail.com>

Sent: Wednesday, March 27, 2024 1:39 PM

To: Carroll, John (BOS) <john.carroll@sfgov.org>; Dorsey, Matt (BOS) <matt.dorsey@sfgov.org>;

DorseyStaff (BOS) <DorseyStaff@sfgov.org>; Board of Supervisors (BOS)

<board.of.supervisors@sfgov.org>

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee, I am a resident on Langton Street. I am concerned about safety and security of my neighborhood if a supportive housing facility opens at 1174 Folsom. I've lived in SOMA for almost 2 years now and in that time I've seen the impact of these housing facilities on local business and residents. No one feels the impact more than these two demographics. I have seen the impact supprotive housing facilities have on neighboring streets - people loitering and littering, an increase in drug selling, and an increase in crime outside of these facilities (graffiti, smashed windows, theft). It seems as though the character and culture of the surrounding streets is slowly corroded by the influx of people in supportive housing facilities who do not care about the neighborhood or the city.

Folsom seems to be barely recovering from the pandemic slump over the last few years, but I fear this supportive housing facility will have a negative impact on that progress. The location proposed at 1174 Folsom is at a part of SOMA that has a vibrant nightlife and restaurant scene that might not be able to survive the new supportive housing facility. The parts of SOMA with the most supportive housing facilities are also in the worst condition. You'll find trash, feces, needles, foil, and drug related paraphernalia littering the streets. Of course this doesn't mean that everyone in the facility is a drug abuser, but this is a repeating trend you will find outside these facilities as drug dealers and homeless loiter on the streets of these areas.

Folsom's small business are already distressed and dealing with vandalism, graffiti, burglary, and theft. Please understand that this facility will unnecessarily burden both businesses and the surrounding residents. Folsom is the lifeline of the West Soma area and in order to keep it clean and safe for residents, small business owners, and tourists, the city will need to find another location for supportive housing.

I already struggle to leave my home without seeing feces on the sidewalk, foil, drug dealings, needles, trash, and desperate homeless. I am one of hundreds of SOMA residents tired of the city's lack of action and disproportionate amount of housing for homeless in the area. I implore all of you to reconsider the supportive housing at 1174 Folsom.

Thank you, Richard From: <u>Carroll, John (BOS)</u>
To: <u>Laura Lala-Chavez</u>

Cc: DorseyStaff (BOS); Board of Supervisors (BOS); Crayton, Monique (BOS); Stefani, Catherine (BOS); Donovan,

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: Public comment email March 28 - BOS File No. 240118 - PSNS March 28, 2024

Date: Thursday, March 28, 2024 11:55:00 AM

Attachments: <u>image001.pnq</u>

Thank you for your comment letter.

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Board of Supervisors File No. 240118

John Carroll Assistant Clerk

Board of Supervisors San Francisco City Hall, Room 244 San Francisco, CA 94102 (415)554-4445



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From: Laura Lala-Chavez <gael@lyric.org>
Sent: Thursday, March 28, 2024 11:52 AM
To: Carroll, John (BOS) <john.carroll@sfgov.org>

Subject: Public comment email March 28

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Hello

I would like to do public comment via email in support of permanent supportive housing in San Francisco. Where is the empathy and compassion for all humans. I ask for the city for some support in humanizing and increasing the compassion for these communities as a whole. Thanks

Gael Lala-Chávez Executive Director LYRIC

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San Francisco, CA 94114

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Excuse brevity and typos. Sent from my iPhone

From: Carroll, John (BOS)
To: Joe Wilson

Cc: <u>DorseyStaff (BOS)</u>; <u>Board of Supervisors (BOS)</u>; <u>Crayton, Monique (BOS)</u>; <u>Stefani, Catherine (BOS)</u>; <u>Donovan,</u>

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: Testimony: File 240118 - BOS File No. 240118 - PSNS March 28, 2024

Date: Thursday, March 28, 2024 11:55:00 AM

Attachments: <u>image001.pnq</u>

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From: Joe Wilson < jwilson@hospitalityhouse.org>

Sent: Thursday, March 28, 2024 11:07 AM

To: Carroll, John (BOS) < john.carroll@sfgov.org>

Subject: Testimony: File 240118

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Dear Mr. Carroll:

My name is Joe Wilson, Executive Director of Hospitality House. Hospitality House has been an anchor community based organization in the Tenderloin and SOMA neighborhoods for more than 55 years.

As a formerly homeless person who once slept in Hospitality House's shelter, I know the value of emergency shelter AND the value of permanent supportive housing.

I hope that neighborhood residents understand this value as well - unhoused residents need opportunities for MORE housing that is truly affordable. San Francisco must continue to invest in MORE housing options for residents with very low incomes. THAT investment pays dividends for ALL San Franciscans.

We urge the Board of Supervisors to support its nonprofit housing providers, with particular attention to increase much needed supply of permanent supportive housing.

Thank you.

Joe Wilson

Joseph T. Wilson Executive Director 415.749.2111 jwilson@hospitalityhouse.org Pronouns: He/Him/His

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From: <u>Laura Lala-Chavez</u>
To: <u>Carroll, John (BOS)</u>

Subject: Public comment email March 28

Date: Thursday, March 28, 2024 11:52:50 AM

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Hello

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Gael Lala-Chávez Executive Director LYRIC 127 Collingwood Street San Francisco, CA 94114

Facebook: <u>LYRIC.LavenderYouth</u> | Twitter: <u>LYRICsf</u> | Instagram: <u>LYRICsf</u>

Excuse brevity and typos. Sent from my iPhone

 From:
 Joe Wilson

 To:
 Carroll, John (BOS)

 Subject:
 Testimony: File 240118

Date: Thursday, March 28, 2024 11:07:05 AM

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Dear Mr. Carroll:

My name is Joe Wilson, Executive Director of Hospitality House. Hospitality House has been an anchor community based organization in the Tenderloin and SOMA neighborhoods for more than 55 years.

As a formerly homeless person who once slept in Hospitality House's shelter, I know the value of emergency shelter AND the value of permanent supportive housing.

I hope that neighborhood residents understand this value as well - unhoused residents need opportunities for MORE housing that is truly affordable. San Francisco must continue to invest in MORE housing options for residents with very low incomes. THAT investment pays dividends for ALL San Franciscans.

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Thank you.

Joe Wilson

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From: Brendan Tobin

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Re: 1174 Folsom Community Working Group Meeting

Date: Wednesday, March 27, 2024 11:51:46 PM

Attachments: untitled untitled

This message is from outside the City email system. Do not open links or attachments from untrusted sources

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I live across the street from Bay of Burma and have come to consider the owners friends. I am deeply saddened to see how our government treats immigrants trying to start a business in San Francisco. Bay of Burma is trapped in a predatory lease while the City evicted residents of their building with no notice. And now SFHSH is trying to profit as their landlord while the City is distributing hundreds of thousands of dollars to <u>celebrity chefs</u>.

Bay of Burma has been shaken down by corrupt bureaucrats and robbed at gunpoint multiple times in the last year. Representatives of SFPD and SF SAFE told them it was their fault for not doing a better job reporting crime in the area.





Dear Residents of OME Apartments,

Thank you for being a resident of a 2B Living managed property.

Please see the attached Estoppel Certificate that we will need each resident to fill out, sign, & return via email no later than EOD November 2nd, 2023 by 5pm.

If you need a printed copy, we will be posting a copy on your door later today.

Please note this is highly urgent & we need the attached document filled out and returned via email to Dgarza@twobliving.com.

If you have questions about filling out the form, don't hesitate to contact me at 415-961-5297.

Sincerely,

99813111

Darwin Garza
2B Living Property Management | Regional Manager
dgarza@twobliving.com | 415-961-5297 (direct)
DRE# 02101690 & California Certified Residential Manager
Languages: English & Tagalog

Links die

LinkedIn

650-763-8552 (main) | 650-641-2997 (after-hours emergency maintenance)

www.twobliving.com

626 El Camino Real, San Carlos, CA (HQ), 2744 11th St. B07, Oakland, CA 94601

RESIDENTIAL TENANT'S ESTOPPEL CERTIFICATE
I,(insert name),
am a residential tenant and present occupant of 1174 Folsom Street, Unit #
San Francisco, CA ("Premises") under a lease with Greenseed Folsom Land LLC ("Landlord")
attached hereto as Exhibit A. I have separately been informed that the City and County of San Francisco ("City") intends to purchase the Premises and that no households will be required to
move permanently from the property as a result of the City's acquisition of the Premises.
I hereby certify, represent, and warrant to the City and its assignees as follows related to my
lease with the Landlord:
Tenant Contact Information:
Phone Number:
Email Address:
Lease Start Date:
Lease Expiration Date:
Monthly Rent Amount:
Monthly Rent Due Date:
Rent Currently Paid Through:
Rent Escalations Included in Lease (if applicable):
Security Deposit Amount:

Best, Brendan
 From:
 Patrick Eggen

 To:
 Carroll, John (BOS)

 Cc:
 Owen, David (BOS)

Subject: Fwd: Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118)

Date: Wednesday, March 27, 2024 5:07:11 PM

Attachments: <u>IMG 2798.MOV</u>

IMG 2798.MOV

Pardon adding John Caroll, city clerk. I sent this at 5pm and accidentally omitted your name. my apologies.

I would like to submit the following update + photos to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting.

----- Forwarded message -----

From: Patrick Eggen < peggen@gmail.com >

Date: Wed, Mar 27, 2024 at 5:00 PM

Subject: Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118)

To: Raul Sanchez < raul@cafesuspiro.com>

Cc: Alex Ludlum <alex ludlum@gmail.com >, Alex McNees amcnees@hotmail.com>, Annie

<annie.delancie@sfgov.org>, Brendan Tobin
btobbes@gmail.com>, Britt Bingham

< brittanybingham1@gmail.com >, Bryan < bryan.dahl@sfgov.org >, Cara DECANTsf

<<u>cara@decantsf.com</u>>, Christian Martin <<u>christian@swcbd.org</u>>, Clifford Caplan

<<u>cliffordc@jiunho.com</u>>, David <<u>David.A.Owen@sfgov.org</u>>, Deli Dude

<adam@deliboardsf.com>, Dewayne Lovett < lovettdewayne@yahoo.com>, Emily

<emily.cohen@sfgov.org>, Eric <Eric@sfmoto.com>, Erica Waltemade <erica@swcbd.org>,

Gary Bukovnik CC <<u>g.bukovniksf@comcast.net</u>>, Gary Soiseth <<u>gsoiseth@gmail.com</u>>, Ian

< ian.schneider@sfdpw.org>, Ivy < ivy.lee@sfgov.org>, Jazmin Gorge

< <u>iazmingorge@gmail.com</u>>, Jordan < <u>iordan.hartman@sfgov.org</u>>, Jose Zamudio-Meyer

<mail@josezamudio.com>, Kristin Ngo <kristin.ngo@gmail.com>, Leo

< leo.alfaro@sfgov.org>, Luke < Luke.Martin@sfgov.org>, Mahanaz

<mahanaz.ebadi@sfgov.org>, Matt <matt.dorsey@sfgov.org>, Mayor London

< MayorLondonBreed@sfgov.org>, Michelle Eggen < michellefeggen@gmail.com>, Nikhil

Gowda <ngowda1223@gmail.com>, Nikki Ahmadi <nicu5000@gmail.com>, Nili

Moghaddam <nilitate@gmail.com>, Patricia <patricia.vip@gmail.com>, Peter Darche

<pdarche@gmail.com>, Reese Isbell <rese.isbell@gmail.com>, Ryan Dick

<<u>ryan@bigwheelcapital.com</u>>, Ryan Zin <<u>ryanzin1986@gmail.com</u>>, Samuel

< sam.dodge@sfgov.org >, Santos < santos.alferez@sfgov.org >, Simi DECANTsf

< simi@decantsf.com >, Theo Cincotta < theocincotta@gmail.com >, Victoria

< <u>Victoria.Sullivan@sfgov.org</u>>, < <u>colemanberry531@gmail.com</u>>, james <u>stuffsf.com</u>

<<u>iames@stuffsf.com</u>>, jesse <<u>iessetepll@aol.com</u>>, mirae yang <<u>miraeyang@gmail.com</u>>,

<<u>vip.pty@gmail.com</u>>

I would like to submit the following update + photos to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services

Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting.

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee, I am a homeowner in the Soma West neighborhood where I raise 2 daughters (age 3 and 8). Despite significant and documented residential concern regarding proposed 1174 Folsom project, HSH refuses to address our 2 very reasonable and simple requests:

- (1) 24/7 private security for the front and back of 1174 building given the historical activity.
- (2) Remuneration to Bay of Burman, a female immigrant-owned business, to neutralize the adverse impact on their business. To-date, they have received zero compensation or assistance for their hardship. Their business has been bullied by HSH and will likely be the first casualty of the 1174 Folsom project.
- (3) There are additional requests for "safe passage" for school children and a significant bump to SomaWest Community Benefit District budget.

HSH apathy is startling given the incident reports from the Mission Bay SomaRise supportive housing facility. Re:1174 Folsom, HSH has refused to propose any meaningful safeguards or provide any even minor concessions to our diverse neighborhood. They seem to view Soma West as a "containment zone" for unhinged supportive housing. This will push out families, intimidate seniors and crush small businesses in our diverse neighborhood.

We are an incredibly empathetic neighborhood, In fact, our neighborhood has worked tirelessly to work with HSH and the city but we have been ignored for 10 months. The Chinatown "sober housing" supportive housing was rejected in just 10 days by the Mayor's office.

We recently learned about the Mission Bay SomaRise (140 unit) supportive housing project. Over 1,0000 service calls, including 600 to the police!!!! HSH and SomaRise service providers have an abysmal track record with this local neighborhood. This alone should disqualify 1174 Folsom proposed projects based on historical precedent. Why were these statistics not disclosed during our 10+ meetings?

Additionally we ask for subsidized "safe passage" for the city's most vulnerable, school children who must navigate Sumner and surrounding streets every morning to make it to school. Most early mornings I need to request fentanyl addicts to leave Sumner block before my children leave for school. Why must this be a rite of passage every morning?

Why would you drop another unhinged supportive housing project with zero safeguards in such a fragile + diverse neighborhood. Again this project should be disqualified due to lack of action and competency. The current proposed "good"

neighbor policy" does not contain any good or meaningful policy. It is toothless and representative of HSH apathy to the safety and well being of children, elders and small businesses in our neighborhood. Any 3rd party service provider which engages with HSH on this proposed 1174 Folsom project will be complicit as well.

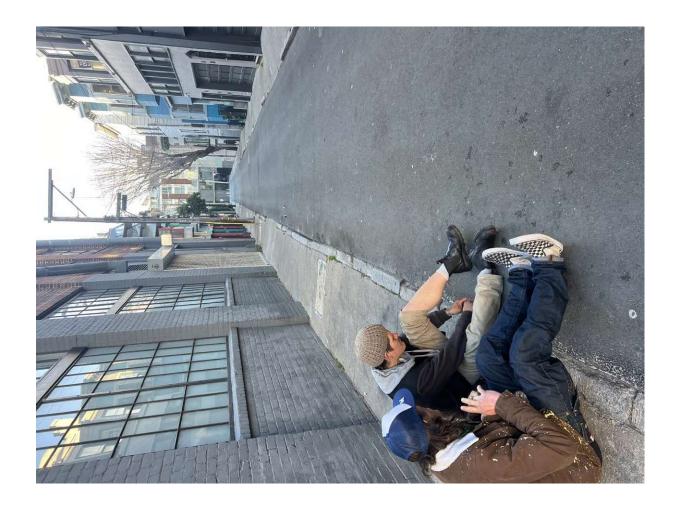
Finally, to add a personal spin. Here is literally the first day of school on Sumner Street back in September 2023. First picture is an extreme addict a few feet around from my back door getting high. The next video is vomiting in front of 1174 Folsom with another addict passed out. The 3rd picture is from yesterday morning right before I walked my daughters to school. Fentanyl at the crack of dawn on Sumner. Why would the city and HSH drop any supportive housing unit with no safeguards?

And fast forward to yesterday (March 26th) where 2 more addicts enjoyed fentanyl with 1174 in the background and 15 minutes prior to children walking to school.

When will this irrationale practice of placing supportive housing (for high risk profile demographic) literally next to this drug haven. Our requests are fair, reasonable and rational. We have exhausted all efforts in 10 months with HSH and failed to receive any concessions for the neighborhood. Enough is enough, our family is likely to leave the area if nothing is done.

Regards
Patrick, Michelle, Charlotte (age 8), Cleo (Age 3)





On Tue, Mar 12, 2024 at 12:41 PM Raul Sanchez < raul@cafesuspiro.com > wrote:

> I too echo the sentiments of my neighbors. My name is Raul Sanchez, owner of Cafe Suspiro at 1246 Folsom St. I have been on the sidelines of this issue, but feel that it's time to voice my concern due to the tone deaf and unneighborly responses from city hall.

> Another non-sober project in the SOMAWest - near schools, parks, homes and struggling businesses - is flagrantly a bad idea. On top of that, the SFMTA's plan to renovate Folsom St this year - businesses are already struggling. Any further disruptions can be the last straw.

- > Raul Sanchez Owner
- > Cafe Suspiro
- > 1246 Folsom St, SF
- > <u>cafesuspiro.com</u>

> > >

- > On Tue, Mar 12, 2024 at 11:52 AM Theo Cincotta < theocincotta@gmail.com > wrote:
- >> I agree with everything my neighbors have said. You are destroying the
- >> bullying immigrant-owned small businesses and pushing families, and
- >> seniors out of our neighborhood You are using redlining tactics that

>> fabric of our diverse community with no city contribution. You are

```
>> are causing people like Mark E Sackett to lose this home because he
>> can not get a loan. It took 10 days to kill Chinatown, a sober
>> project, 10 months, and zero meaningful concessions for our non-sober
>> project. Let's also ask the question, how many non-sober projects have
>> you approved in Soma West?
>>
>> https://www.nbcbayarea.com/news/local/stories-by-joe-rosato-jr/the-box-san-francisco-
shop/3396217/
>>
>> Theo Cincotta Property Owner & Resident
>>
>> On Mon, Mar 11, 2024 at 12:23 AM Brendan Tobin <<u>btobbes@gmail.com</u>> wrote:
>> >
>> > I live across the street from Bay of Burma and have come to consider the owners friends.
I am deeply saddened to see how our government treats immigrants trying to start a business
in San Francisco. Bay of Burma is trapped in a predatory lease while the City evicted residents
of their building with no notice. And now SFHSH is trying to profit as their landlord while the
City is distributing hundreds of thousands of dollars to celebrity chefs.
>> >
>> >
>> > Bay of Burma has been shaken down by corrupt bureaucrats and robbed at gunpoint
multiple times in the last year. Representatives of SFPD and SF SAFE told them it was their
fault for not doing a better job reporting crime in the area.
>> >
>> >
>> >
>> >
>>>
>> > On Sun, Mar 10, 2024 at 12:06 PM, Kristin Ngo <a href="mailto:kristin.ngo@gmail.com">kristin.ngo@gmail.com</a> wrote:
>> >>
>> >> Hi Emily Cohen, London Breed and Matt Dorsey,
>> >>
>> > I agree with everything Patrick and Nikki have laid out. The blatant disregard for our
community will not go unnoticed. We have been in so many meetings this past year that yield
little to no result. The blatant disrespect not just for the community but the immigrant owned
restaurant, Bay of Burma, send a strong message that you, SF city officials, do not care or
respect this immigrant and gay community. We will not hesitate to send this message across
SF the closer we get to November election.
>> > I would also like to remind everyone that we have close to 1300 signatures from your
constituents on change.org opposing this project.
>> https://www.change.org/p/petition-to-oppose-the-proposed-conversion-of-property-at-
```

>>> You've consistently ignored our plead in neighborhood safety. This neighborhood is surrounded by schools and young children. How would schools, young children ever be safe when to have sex registered offenders, drug users and dealers are sprawling on sidewalks daily? Myself, as an adult, no longer walk around my neighborhood because I've personally have been victimized and attacked by the result of your decision. This neighborhood will have

1174-folsom-street

>> >>

no hope once 1174 Folsom is in place and particularly with ZERO SECURITY. I have seen more drugs dealing in this area than ever have the past 20 years.

>> >>

>> >> Neighborhood safety is the bare minimum we are asking for and yet still receive nothing despite so many of us attending multiple meetings on Zoom and in person.

>> >>

>> >> Please, give us the respect and do what's right and fair.

>> >>

>> >> A long time SF and SOMA resident,

>> >> Kristin

>> >>

>> >>

>> >>

>> >>

>> >> On Sat, Mar 9, 2024 at 8:52 PM Nikki Ahmadi <<u>nicu5000@gmail.com</u>> wrote:

>> >>>

>>>> Emily,

>>>> In the spirit of transparency and urgency, I must reiterate the gravity of the situation unfolding in SOMA West due to the proposed 1174 Folsom project. Our community, a rich mosaic of life, teeters on the brink of irrevocable transformation. The project's implications deeply concern us, echoing Patrick's sentiments about the profound changes and challenges we face.

>> >>>

>>>> This letter is a call for immediate, substantial action and the respect our community deserves but has yet to receive. The situation involving the Bay of Burma, the critical need for a secure environment for our families, seniors, and small businesses, and the overwhelming concentration of supportive housing and clinics in our area demand your attention and decisive intervention.

>> >>>

>>>>> The handling of the Bay of Burma situation exemplifies a distressing trend: the blatant bullying of immigrant-owned businesses. The dismissive offer made to this establishment is not just an oversight but a clear message of disregard for the essential role such businesses play in the cultural and social fabric of SOMA West. This mistreatment cannot and will not be tolerated.

>> >>>

>> >>> Moreover, the consistent neglect of our pleas for safety and quality of life reveals a disturbing indifference to the most vulnerable among us. The children and elderly of SOMA West deserve more than to be considered secondary concerns in urban development plans. The stark disparity in treatment between our community and others, such as Chinatown, underlines a failure to apply a uniform standard of care and urgency. We demand the same level of respect and immediate action bestowed upon other neighborhoods.

>> >>>

>>>> The proposed safe injection site's introduction without genuine community consultation is a testament to the systematic failure to engage with and respect the wishes of SOMA West residents. Your actions beg the question: Would you deem such an environment suitable for your own family? The lack of empathy and understanding from your office, evidenced further by inaccuracies as basic as the name of the Bay of Burma's owner, is alarming. We insist on a full reevaluation of this plan, emphasizing community involvement and transparent decision-making processes. The pattern of imposing services without adequate support speaks volumes of the city's planning inequities. We demand a pause and thoughtful

reconsideration of these initiatives to guarantee development that benefits all community members equitably.

>> >>>

>>>> Our patience wears thin as we navigate through bureaucratic indifference and broken promises. We expect actions that mirror a true commitment to improving SOMA West's welfare, characterized by open dialogue, stakeholder engagement, and a critical review of current proposals threatening our neighborhood's essence.

>> >>>

>>>> Our community stands united, poised for constructive dialogue yet impatient with the status quo. The collective gaze of SOMA West is fixed upon you, HSH, and the city's leadership. Let your next steps reflect a sincere acknowledgment of our concerns and initiate a path toward the substantive betterment of our beloved neighborhood.

>> >>>

>>>> Mayor Breed and Supervisor Dorsey,

>> >>>

>>>> As stakeholders in this city, we must bring to your attention the unequal representation and support our community in SOMA West has received. The proposed 1174 Folsom project is a testament to this disparity. We urge you to consider the precedent set by the decisive action taken in Chinatown against a similar project. Our neighborhood already shoulders a disproportionate burden of homeless facilities, stretching our resources and community spirit thin.

>> >>>

>>>> It is time for leadership that truly represents the people who voted for you, advocating for equity and justice across all neighborhoods. We demand that you step up and halt the 1174 Folsom project, demonstrating a commitment to the well-being and fair treatment of every San Francisco resident, not just those in select areas. Your actions now will be a measure of your dedication to serving all communities within our city equally and protecting the unique diversity that defines us.

>> >>>

>>>> We await your decisive action and leadership in addressing this critical issue, ensuring SOMA West is afforded the same consideration and protection as every other neighborhood in San Francisco.

>> >>>

>> >>> A SoMa West Resident,

>>>> Nikki Ahmadi

>> >>>

>>> On Sat, Mar 9, 2024 at 4:08 PM Patrick Eggen < peggen@gmail.com >> wrote:

>> >>>>

>>>> Emily,

>>>>> While we appreciate a response after 10 months of bureaucratic inertia, our neighborhood rejects these nominal concessions. The proposed 1174 Folsom project will destroy the fabric of SOMA West's diverse community: specifically our own precious + unique assets: residents, small business owners, seniors and children. HSH and SF city government have demonstrated zero empathy for our community.

>> >>>>

>>>>> 10 months of town meetings, public commentary, Zoom calls, emails, 1-on-1 meetings; yet our delicate neighborhood has received nothing in consideration. Our neighborhood is on a precipice. But we will no longer be silenced in the face of a corrupt unfair process that will destroy dozens of local businesses and push out families. Soma West has been a city dumping ground for supportive housing (4+), meth sobering clinic and several

non profits (ECS) all which attack and destroy our diverse fragile community. My children can no longer walk on Sumner due to the open air drug market and rampant usage with zero repercussions.

>> >>>>

>>>>> The 1174 Folsom proposed project is pouring gasoline on the fire in our vulnerable neighborhood. City's response is in stark contrast to the Chinatown precedent. 935 Kearny "sober-living" supportive housing project was killed in 10 days. After 10 months, Soma West constituents have received peanuts. Clearly SF City government and HSH crosshairs target the city's most vulnerable: small business owners, children and seniors in Soma West.

>> >>>>

>>>>> Our community is most incensed by the bullying of an immigrant-owned small business (Bay of Burma). @Emily, you have ignored their consistent outreach for the past 10 months and recently offered them an insulting offer of 6 months deferred rent. HSH had ample time to coordinate with the prior owner/landlord to avoid this catastrophic outcome. You are literally destroying an immigrant owned small business in our neighborhood. Bay of Burma owners received zero remuneration despite prior tenants receiving \$50K+ per resident. Also the annual \$1.3M opex for 1174 will be partially subsidized by an immigrant-owned business. While Bay of Burma will likely be the first casualty of 1174 Folsom, our neighborhood has their back. 100%.

>> >>>>

>>>> Also, we recently learned, there are plans for a safe injection site at 1174 Folsom. This surreptitious HSH maneuver should disqualify the project. It underscores the disingenuous and opaque plan to further damage a vulnerable community.

>> >>>>

>>>>> Finally you still refuse to respond to the two below simple requests? The below is the bare minimum we require. We also need "safe passage" for children (please see James Spinello multiple emails) and material more funding for Soma West CBD, the only trusted public/private consortium in Soma West neighborhood.

>> >>>>

>>>> It's time to take steps forward. 1174 will destroy the fabric of our diverse neighborhood. Please note I have also included several residents who were dropped from the initial thread. Please keep them on the thread going forward. I believe they might have been intentionally left off from HSH.

>> >>>> >>>>> Regards >>>>> Patrick, Michelle, Charlie (age 8), Cleo (age 3) >> >>>> >> >>>> >>>> On Fri, Mar 1, 2024 at 2:01 PM Cohen, Emily (HOM) < emily.cohen@sfgov.org> wrote:

>> >>>>

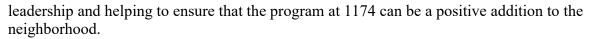
>>>>> Dear 1174 Folsom Neighbors,

>> >>>>

>> >>>>

>> >>>>

>>>>> Thank you for reaching out in recent days to express your frustration about the process of engaging with the City on issues related to the opening of 1174 Folsom as a permanent supportive housing building for formerly homeless transitional age youth. I share your frustrations that many of these conversations have not been as productive as we all had hoped, yet we at HSH remain committed to advocating on behalf of the community with city



>> >>>> >> >>>>> >> >>>>>

>>>>> As you know, while the City has taken ownership of the property, we are still several months away from the opening of the program which gives us time to finalize the interdepartmental agreement that will solidify the commitments from multiple city departments to support the neighborhood. We would like to finish the development of this agreement in partnership with the neighboring residents and businesses.

>> >>>> >> >>>>>>

>>>>> That said, we understand that you're frustrated with the way the meetings have been run. Therefore, I'm attaching the latest version of the draft interdepartmental agreement for your review and input. Please email any comments, questions or recommendations that you have to Leo Alfaro by Friday March 8th and we will gather those up and see what can be added based on your feedback and feasibility.

>> >>>> >> >>>>> >> >>>>>

>>>>> I also want to share an update on an ongoing request from this group. You have advocated strongly for more community ambassadors/public safety support in the area. The advocacy from you and Supervisor Dorsey has been consistent and heard. I've been able to work with the Mayor's office to secure a commitment to expand community ambassadors in the area to help promote public safety and positive conditions on the streets on this block of Folsom and the surrounding alleyways.

>> >>>> >> >>>>> >> >>>>>

>>>>> HSH is in conversation with the Mayor's office about the funding mechanism for this and in conversations with SOMA West CBD to enhance ambassador services in the area. We hope to roll this out in conjunction with the opening of the program later this year. I will stay in touch with this group as we work out the operational details.

>> >>>> >> >>>>> >> >>>>>

>>>>> Additionally, the City has made an offer to the owners of Bay of Burma to help ensure that they can remain at 1174 Folsom and are well supported to build their small business in SOMA. We are still in negotiations about the details of the new terms of their lease and we will keep the community informed as we hopefully come to an agreement soon about a lease that will allow their business to thrive in the neighborhood.

>> >>>> >> >>>>> >> >>>>>

>>>>> HSH staff are happy to meet again in person or virtually as the group desires and look forward to introducing you to the site operator and provider when they are selected this spring/summer.

>> >>>> >> >>>>>

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>> >>>>
>>>>> Thank you for all your advocacy,
>> >>>>
>>>>> Emily
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>>>>> From: Simi DECANTsf < simi@decantsf.com>
>>>>> Sent: Tuesday, February 27, 2024 2:03 PM
>> >>> To: Nikhil Gowda <<u>ngowda1223@gmail.com</u>>
>>>>> Cc: james <u>stuffsf.com</u> < <u>james@stuffsf.com</u>>; Patricia < <u>patricia.yip@gmail.com</u>>;
Cohen, Emily (HOM) < emily.cohen@sfgov.org >; Alfaro, Leo (HOM)
<leo.alfaro@sfgov.org>; Martin, Luke (POL) < Luke.Martin@sfgov.org>; Alferez, Santos
(MYR) < santos.alferez@sfgov.org>; Breed, Mayor London (MYR)
<mayorlondonbreed@sfgov.org>; Dorsey, Matt (BOS) <matt.dorsey@sfgov.org>; Nikki
Ahmadi < <u>nicu5000@gmail.com</u>>; Hartman, Jordan (HOM) < <u>iordan.hartman@sfgov.org</u>>;
Schneider, Ian (DPW) < <u>ian.schneider@sfdpw.org</u>>; Dodge, Samuel (DEM)
<<u>sam.dodge@sfgov.org</u>>; Ebadi, Mahanaz (BOS) <<u>mahanaz.ebadi@sfgov.org</u>>; Dahl, Bryan
(BOS) <a href="mailto:sfgov.org">bryan.dahl@sfgov.org</a>; Owen, David (BOS) <a href="mailto:David.A.Owen@sfgov.org">David.A.Owen@sfgov.org</a>; Sullivan,
Victoria (POL) < <u>Victoria.Sullivan@sfgov.org</u>>; Lee, Ivy (MYR) < <u>ivy.lee@sfgov.org</u>>; De
Lancie, Annie (MYR) <a href="mailto:annie.delancie@sfgov.org">annie.delancie@sfgov.org</a>; Alex McNees <a href="mailto:amcnees@hotmail.com">amcnees@hotmail.com</a>;
Christian Martin < Christian@swcbd.org>; Erica Waltemade < erica@swcbd.org>; Gary
Soiseth <<u>gsoiseth@gmail.com</u>>; Reese Isbell <<u>reese.isbell@gmail.com</u>>;
Kristin.ngo@gmail.com; Deli Dude <adam@deliboardsf.com>; yip.pty@gmail.com; mirae
yang < <u>miraeyang@gmail.com</u>>; Jose Zamudio-Meyer < <u>mail@josezamudio.com</u>>; Peter
Darche pdarche@gmail.com>; theocincotta@gmail.com; Patrick Eggen
<peggen@gmail.com>
>>>>> Subject: Re: 1174 Folsom Community Working Group Meeting
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>>>>>> This message is from outside the City email system. Do not open links or
attachments from untrusted sources.
>> >>>>
>> >>>>
>> >>>>>
>>>>> I also echo my neighbors' sentiments. I don't think we need to spend more time on
useless meetings without the city putting forth some ACTUAL effort to listen, react and enact
new and effective policies regarding this project.
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>>>>> Simi Grewal
>> >>>>
```

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>>>>> Co-founder & Sommelier
>> >>>>
>>>>> DECANTsf
>> >>>>
>> >>>>
>> >>>>
>>>>> On Feb 26, 2024, at 9:59 PM, Nikhil Gowda <<u>ngowda1223@gmail.com</u>> wrote:
>> >>>>
>> >>>>
>>>>> HI Emily and team,
>> >>>>
>>>>> I echo what my neighbors have stated in thread. We need to see some results,
namely action items from prior meetings, specifically things that will improve safety and
cleanliness of our neighborhood. We have been saying this over and over again, while housing
is needed, we in West SoMa are bearing the unintended consequences of your decision to
continuously flood a single part of town with housing services with no guardrails. I am also
amused by how quickly you all ducked out of China Town. We have spoken of many ideas
and I would like to see at least one implementation before investing more time on further
discussions. To this effect I would like to decline this upcoming neighborhood meeting to
allow you and your team time to get some things going for us.
>> >>>>
>> >>>>
>> >>>>
>>>>> Best.
>> >>>>
>>>>> Nikhil Gowda
>>>>>>
>>>>>>
>> >>>>
>>>>> On Mon, Feb 26, 2024 at 6:31 PM james stuffsf.com < james@stuffsf.com > wrote:
>> >>>>
>>>>> To all
>> >>>>
>> >>>>
>> >>>>
>>>>> Every question I have ever asked for over 3 years has received zero answers.
>> >>>>
>> >>>>
>> >>>>
>>>>> As the community we have asked the following
>> >>>>
>> >>>>
>> >>>>
>>>>> - To have safe passage refunded for our kids going to and from school / park and
after city programs / which escalated our concern when the city forced the meth center directly
within 1 block of the majority of the items I mention above without any regard to the
neighborhood input.
>> >>>>
>> >>>>
>> >>>>
```

>>>>> - to have security for the neighborhood overall be funded by the city for about 250k paid directly to SWCBD so they can properly handle such extra security which is clearly needed based on the 1174 restaurant, obviously the neighborhood knows what it needs.
>> >>>>>
>> >>>>
>>>>> - I have asked after 4 projects for housing the homeless in the past 3 years that the
have been built (panoramic / 333 12th street / the place across from hall of justice / and now 1174 Folsom) How many homeless people directly from the soma west neighborhood have been housed in these projects? What percentage of them have been housed from soma west? And what percentage of those homeless in soma west have been housed specifically in these projects?
>> >>>>>
>>>>>>
>> >>>>
>>>>> - I remember the city said they would pay for the relocation of those in 1174
Folsom including the food establishment / I thought that was nice / however so far it sounds like that is zero for the restaurant / I asked for confirmation on this and have heard zero.
>> >>>>
>>>>>>
>>>>> So far we've been to meeting after meeting after meeting and the city says they will do what they already should be doing like clean and graffiti, obviously they dropped the ball significantly that's why we had to form SWCBD. So they city should give us what we are asking for above safe passage refunding & extra security funding paid to SWCBD to operate
and manage.
>> >>>>
>>>>>>
>>>>> So far we've heard city wide programs with not much substance specifically for the
SOMA WEST neighborhood.
>>>>>>
>>>>>>
>> >>>> - i think what's most disgusting from the city is within 3-4 years they found all the money / manpower / time / votes / policies / procedures / to push and force thru without any care for the upset neighbors and those who are affected / the city forced these projects thru without considering what they would do for the neighborhood. The city forced thru all of the following projects (meth sobering center / panoramic / 333 12th street / 1174 Folsom / across from hall of justice housing project) into one single neighborhood while offering zero to that neighborhood / how can this be possible? That was another one of my unanswered questions >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
<pre>>>>>>></pre>
>>>>>>
>>>>> - My last question will be the simplest / for all of the projects I've listed above (meth sobering center / panoramic / 333 12th street / 1174 Folsom / across from hall of justice housing project into a single neighborhood) - what did the city specifically do to help the neighborhood? So far myself and everyone else has seen ZERO >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

>> >>>>

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>> >>>>
>>>>> PLEASE ANSWER MY QUESTIONS
>> >>>>
>>>>>>
>> >>>>
>>>>> James Spinello
>> >>>>
>>>>> Property owner and someone who seriously cares about SOMA WEST, previous
board president of SWCBD, Former biz owner, former resident forced out of SF for lack of
>> >>>>
>> >>>>
>> >>>>
>>>>> <u>james@stuffsf.com</u>
>> >>>>
>>>>> 415-710-4288
>> >>>>
>> >>>>
>>>>>>
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>>>>> On Feb 26, 2024, at 5:55 PM, Patricia < patricia.yip@gmail.com >> wrote:
>> >>>>
>> >>>>
>>>>> Hello Leo, Emily, Supervisor Dorsey, Mayor Breed and respective representative
offices.
>> >>>>
>> >>>>
>> >>>>
>>>>> I want to put into writing that it is recognised that Emily Cohen, HSH, Supervisor
Dorsey, and Mayor Breed's offices are actively disregarding the input, sentiment and requests
of SoMa West's parents, elderly, neighbours and businesses. As a result, I will also be
boycotting the community meetings that have so far been offensive and disheartening to
myself, and the other constituents that make up the tight-knit SoMa West community.
>> >>>>
>> >>>>
>> >>>>
>>>>> Our ask has been consistent throughout the last few months - to extend us the basic
courtesy of keeping our community clean and safe so that we can raise our children and
operate healthy businesses here without having to face open drug use (which often means
fentanyl smoke coming into our homes), drug dealing, out-of-control vandalism/graffiti, and
aggravated break-ins. "Community engagement" CAN NOT be just empty meeting after
empty meeting that disregard what the community has to say, and only acts as a checkbox
activity for HSH to be able to say that the community has been engaged. No, we have not been
engaged - we have been ignored. The SoMa community is seeing very clearly the position you
have all taken thus far, and we won't forget until this changes.
>> >>>>
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>> >>>>

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>> >>>>
>>>>> I plead to you again, to please give our neighbourhood the chance to flourish as it
once did. With our central location, and proximity to Civic Centre, Union Square and
Moscone Centre, it can only be in the interest of the whole city and its brand for our
neighbourhood to be viewed as safe and clean. Give us the chance to attract back the tourists
and patrons from across the city who used to love spending time here because of our
wonderful restaurants, shops, bars and clubs.
>> >>>>
>> >>>>
>> >>>>
>>>>> Sincerely,
>> >>>>
>>>>> Patricia, Raegan (4 years) and Wade (1 year).
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>> >>>>
>>>>> On Sun, Feb 25, 2024 at 8:53 PM Patrick Eggen < peggen@gmail.com >> wrote:
>>>>>> Follow-up to Friday's email. I took the liberty of combining all threads to
document this official dissent. Our neighborhood can no longer tolerate 10 months of inertia. I
also included several residents who were dropped from the initial thread.
>> >>>>>
>>>>>> I respectfully submit the below comments to the Public Safety and Neighborhood
Services Committee as public comment, in advance of this pending Hearing (#240118)
"Impacts of Permanent Supportive Housing Facilities". Kindly include it in the public record
for that meeting. Adding Supervisor Dorsey and his team for proper visibility.
>> >>>>>
>>>>>> We might be fatigued and frustrated by HSH apathy. To Alex McNees' point, the
neighborhood is not less engaged. We are emboldened by this dysfunctional process.
>>>>>> It took 10 days for the city to reverse course for the proposed Chinatown "sober
living facility" (935 Kearny). It is now 10 months since the 1174 Folsom project was
announced. 10 months later, we only have consistent inertia by the SF government and HSH.
Literally zero contribution offered Soma West Neighborhood.
>> >>>>>
>>>>>> Adding Mayor Breed's office to this thread. Given the 935 Kearny precedent, it is
now appropriate to consider alternatives for 1174 Folsom. There are zero safeguards or
guardrails to 1174 Folsom supportive housing project.
>> >>>>>
>>>>>> It took 10 days in Chinatown to retract the "sober" housing project. It has been 10
months in Soma West. Still no contribution to offset 4 supportive housing projects. Still no
meaningful safeguards to mitigate the impact of 1174 (no sobriety, no way to evict, etc). The
Chinatown precedent is very disheartening. It is crystal clear that Soma West is overlooked,
ignored and a dumping ground.
>> >>>>>
>> >>>> Regards
>>>>>> Patrick, Michelle, Charlotte (age 8), Cleo (age 3)
```

>> >>>>>

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>> >>>>> ******
>> >>>>>
>> >>>>>
>>>>> On Fri, Feb 23, 2024 at 3:49 PM Gary Soiseth <<u>gsoiseth@gmail.com</u>> wrote:
>>>>>> Hello Emily and Leo-
>> >>>>>
>>>>>> I echo the sentiments stated by my neighbors. I also won't be attending until
these issues are on a meaningful road to being resolved.
>> >>>>>
>> >>>> Garv-
>>>>>> 230 7th Street Resident
>> >>>>>
>>>>>> On Fri, Feb 23, 2024 at 2:30 PM Alex McNees < amcnees@hotmail.com>
wrote:
>> >>>>>
>>>>>> Hi Emily and Leo,
>>>>>> I'm boycotting too but that doesn't mean we're going away. I'll suggest we
continue offline on a different approach.
>> >>>>>>
>>>>>> The city has continued to disregard community concerns and wastes our time
on a series of calls for which we volunteer our time but leads to no meaningful action.
>> >>>>>
>>>>>> We live and work around this space and are reminded every day for your lack
of accountability, care, and concern.
>> >>>>>
>>>>> Alex
>> >>>>>
>> >>>>>
>>>>>>>
>> >>>>>>>
>> >>>>>
>> >>>>>>
>>>>>> From: Kristin Ngo < kristin.ngo@gmail.com>
>>>>>> Sent: Friday, February 23, 2024 2:19 PM
>>>>>> To: Cohen, Emily (HOM) < emily.cohen@sfgov.org>
>>>>>> Cc: Alfaro, Leo (HOM) < leo.alfaro@sfgov.org >; Patrick Eggen
@peggen@gmail.com<; Alex McNees <amcnees@hotmail.com</pre><; Hartman, Jordan (HOM)
<ir><iordan.hartman@sfgov.org>; Schneider, Ian (DPW) <ian.schneider@sfdpw.org>; Dodge,</ri>
Samuel (DEM) < <u>sam.dodge@sfgov.org</u>>; Martin, Luke (POL) < <u>Luke.Martin@sfgov.org</u>>;
Ebadi, Mahanaz (BOS) < mahanaz.ebadi@sfgov.org >; Dahl, Bryan (BOS)
<br/>
<br/>
| Styan.dahl@sfgov.org>; Owen, David (BOS) < David.A.Owen@sfgov.org>; Sullivan,
Victoria (POL) < <u>Victoria.Sullivan@sfgov.org</u>>; Patricia < <u>patricia.vip@gmail.com</u>>; Nikhil
Gowda <ngowda1223@gmail.com>; Nikki Ahmadi <nicu5000@gmail.com>; Christian
Martin < <a href="mailto:christian@swcbd.org">christian@swcbd.org</a>; Erica Waltemade < <a href="mailto:erica@swcbd.org">erica@swcbd.org</a>; Gary Soiseth
<gsoiseth@gmail.com>; Reese Isbell <reese.isbell@gmail.com>; Simi DECANTsf
< simi@decantsf.com >; Deli Dude < adam@deliboardsf.com >; vip.pty@gmail.com
<vip.pty@gmail.com>; mirae yang <miraeyang@gmail.com>; Jose Zamudio-Meyer
<<u>mail@josezamudio.com</u>>; Peter Darche <<u>pdarche@gmail.com</u>>; <u>theocincotta@gmail.com</u>
<theocincotta@gmail.com>; James Spinello <<u>james@stuffsf.com</u>>
```

```
>> >>>>>>
>>>>>> Subject: Re: 1174 Folsom Community Working Group Meeting
>> >>>>>>
>>>>>> Hi Emily and Leo,
>> >>>>>>
>>>>>> +1 with what Nikki and Patrick communicated above.
>>>>>>>
>>>>>> Our ask has been consistent every single meeting:
>> >>>>>>
>>>>>>> 1. 24/7 private security.
>>>>>>>
>>>>>>> 2. Bay of Burma relocation and/or rent subsidy. What is the status?
>> >>>>>>
>> >>>>>>
>>>>>> Regards,
>>>>> Kristin
>> >>>>>>
>> >>>>>
>>>>> On Fri, Feb 23, 2024 at 2:17 PM Theo Cincotta < theocincotta@gmail.com>
wrote:
>> >>>>> >
>>>>>>> I am with Patrick and Nikki.
>> >>>>> >
>>>>>> Theodore Cincotta
>>>>>> SoMa West Property Owner & Resident
>>>>>>>>>
>> >>>>>>
>> >>>>>>
>>>>>>>
>> >>>>>>
>>>>>> On Fri, Feb 23, 2024 at 2:04 PM Cohen, Emily (HOM)
<<u>emily.cohen@sfgov.org</u>> wrote:
>> >>>>>
>> >>>>>
>>>>> Good afternoon all,
>> >>>>>
>> >>>>>
>> >>>>>
>>>>>> As Leo mentioned, HSH is funding an interim property management company to
provide onsite property management until the supportive housing program begins this
summer. We have been in contact with the property management company and requested that
they immediately address the trash and graffiti at the site.
>> >>>>>
>> >>>>>
>> >>>>>
>>>>>> They assured us that it would be addressed ASAP.
>> >>>>>
>> >>>>>
>> >>>>>
>>>>> Thank you,
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>>>>>>
>>>>> Emily
>> >>>>>
>> >>>>>
>>>>> On Fri, Feb 23, 2024 at 1:38 PM Patrick Eggen < peggen@gmail.com > wrote:
>> >>>>>
>>>>>> I 100% support Nikki's stance. I encourage others to follow suit. These
community meetings are pure theatre and "check the box" for HSH and the City. I have
attended countless Zoom meetings, in-person town halls and 1-on-1s. The lack of any
meaningful contribution is insulting and demonstrates a complete lack of respect to all Soma
West constituents. It is especially disrespectful to our seniors (Gary/Jesse), children (my 2
daughters) and small businesses (Bay of Burma). They represent the most vulnerable in our
city. The narrative has changed.
>> >>>>>
>>>>>> Emily + Leo -
>>>>>> Again.can you please provide a formal response to the 2 requests below.
>> >>>>>
>>>>>> (1) Bay of Burma 2 year rent subsidy: Since the city officially owns 1174
Folsom, this is an easy and convenient concession. Otherwise Bay of Burma owners (Kay and
Ryan) are subsidizing 1174 residents. Rent deferral is not a viable solution. They have
received zero remuneration to-date. The only contribution has been a neighborhood-driven
GoFundMe campaign.
>> >>>>>
>>>>>> (2) Private 24/7 Security: This has been the consistent + universal request from
the first community meeting (Summer 2023)). Again there is ample budget ($1.3M opex) to
secure private security for the neighborhood. The creative solution is simply include this
requirement in the RFP. Problem solved.
>> >>>>>
>>>>>> Soma West neighborhood deserves meaningful and tangible contributions from
the city in exchange for the concentration of supportive housing. The recent Chinatown "sober
housing" reversal (<a href="https://news.yahoo.com/sf-mayor-breed-pulls-chinatown-175338192.html">https://news.yahoo.com/sf-mayor-breed-pulls-chinatown-175338192.html</a>?)
only reinforces the need that the city needs to do more
>> >>>>>
>>>>>> Again I don't believe there is the need for any more "community" discussions.
To-date, HSH clearly ignores all input from the neighborhood. Our requests are fair, equitable
and practical. HSH communicates that they want to work with the neighborhood, but actions
speak louder than words. In May, we will hit 1 year of discussions with zero concessions or
meaningful contributions. Something is broken and another community meeting won't fix it.
>> >>>>>
>>>>>> Please let us know your formal response to the 2 requests and postpone any
future meetings until we have a resolution.
>> >>>>>
>>>>>> Regards
>>>>>> Patrick, Michell, Charlotte (age 8), Cleo (age 3)
>> >>>>>
>> >>>>>
>>>>> On Fri, Feb 23, 2024 at 1:17 PM Nikki Ahmadi <<u>nicu5000@gmail.com</u>> wrote:
>> >>>>>
>>>>>> After careful consideration and in light of recent discussions, I find myself
compelled to express my current stance on the upcoming community meeting you are
```

proposing.

>>>>>>>

>>>>>> The essence of my concern stems from the repetitive nature of discussions that fail to advance meaningful proposals on critical issues, despite their constant emphasis by community members. These are not just administrative oversights but fundamental shortcomings that question the very productivity of our dialogues.

>> >>>>>

>> >>>>> Given this persistent disregard for actionable and substantive solutions, my participation in these meetings can no longer be justified. This decision, derived from a commitment to efficiency and tangible outcomes, symbolizes more than mere absence; it is an active boycott.

>>>>>>>

>>>>>> This stance is a call for a significant recalibration of our approach, demanding that future engagements are predicated on genuine progress and respect for the community's repeatedly voiced concerns. Only with such a shift will my participation be reconsidered.

>> >>>>>

>>>>>> Until then, consider my withdrawal as a firm stand against the current trajectory of these meetings, underscoring a refusal to lend credibility to a process that, thus far, has demonstrated a stark disconnect from the needs and wishes of our community.

>> >>>>>>

>>>>>>

>>>>> On Thu, Feb 22, 2024 at 9:12 AM Patrick Eggen < peggen@gmail.com >> wrote:

>> >>>>>

>>>>>> Sounds like a disconnect on a number of fronts. My quick response. Given this inertia I recommend to postpose any additional Community calls until we have a meaningful proposal. The City now owns the building. We need clarity on 2 specific asks (See #1 and #2 below)

>> >>>>>

>>>>>> To take a step back, We had one productive session (I believe October 2023) in which all neighborhood participants + impacted parties agreed that private security was a prerequisite and critical path. Additionally we discussed a very creative solution to engage Soma West CBD as a proper custodian of funds + oversight of services. Soma West CBD is audited and has the implicit trust of the neighborhood. I cannot say the same of nonprofits acting independently without proper oversight or auditing requirements.

>>>>>>>

>>>>>> The October 2023 session provided some false hope that we could collaborate together as a group and think creatively about how the city can contribute to our neighborhood in exchange. That trust is broken. The only HSH concession to-date was reducing 48 hour to 24 hour response time on official complaints. Researching other "good" neighbor policies, 24 hours is the benchmark:). Why wouldn't you start at 24 hours? It just seems very disingenuous especially given the background of the Chinatown project.

>> >>>>>>

>>>>>> Additionally the recent Chinatown "sober supportive housing" project reversal sets a material precedent. Please acknowledge that Soma West constituents are simply asking for a contribution back to our neighborhood. There is no intellectual argument which could suggest that 1174 Folsom supportive project brings positive change to our neighborhood. Full stop. Please stop with this baseless assertion. We need the following to, at best, neutralize the impact of 1174 Folsom.

>> >>>>>

>>>>>> (1) 24/7 Security Front/Behind of 1174 Folsom: Since the city budget is an

```
issue, the elegant and obvious solution is to include in the RFP for the 3rd party which
manages 1174 housing project. There is ample budget ($1.3M per annum given overhead of
42 residents; $31K per resident). Please insert this in the RFP that this is a requirement for
any 3rd party to provide. Easy, creative, win-win for all parties: Check, Check, Check.
>> >>>>>
>>>>>> (2) Bay of Burma remuneration (2 years of free rent): The City should subsidize
2 years of rent for the Bay of Burma owners, Kay and Ryan. For all the reasons we have
previously mentioned the city is obligated to provide material relief. To-date they have only
received $2.3K from a neighborhood GoFundMe campaign. They have received literally
nothing from the City despite 2 armed robbery attemptions. Prior residents of 1174 residents
were each offered $50K (estimate from my memory).
>>>>>> Otherwise Kay and Ryan's monthly rent are subsidizing the TAY residents. The
iron is overwhelming and would make for a scintillating op-ed on why "SF gov't is broken".
The city owns the building; therefore, this is a layup. Do the right thing and do it today.
>> >>>>>
>>>>>> To Alex McNee's point, the situation is only getting worse. I cannot walk my
children on Sumner to Howard given the drug addicts.
>> >>>>>
>>>>>> Please let us know your official recommendation to #1 and #2 before we have
another nonproductive community session in the middle of a work day.
>> >>>>>
>>>>>> regards
>>>>>> Patrick, Michelle, Charlotte (age 8), Cleo (age 3)
>> >>>>>
>> >>>>>
>> >>>>>
>> >>>>>
>>>>> From: Alfaro, Leo (HOM) < leo.alfaro@sfgov.org>
>> >>>>>>
>>>>>> Sent: Thursday, February 22, 2024 8:28 AM
>>>>>> To: Patrick Eggen < peggen@gmail.com>
>>>>>> Cc: Alex McNees < amcnees@hotmail.com >; Cohen, Emily (HOM)
<emily.cohen@sfgov.org>; Hartman, Jordan (HOM) <jordan.hartman@sfgov.org>;
Schneider, Ian (DPW) < <u>ian.schneider@sfdpw.org</u>>; Dodge, Samuel (DEM)
<<u>sam.dodge@sfgov.org</u>>; Martin, Luke (POL) <<u>Luke.Martin@sfgov.org</u>>; Ebadi, Mahanaz
(BOS) < mahanaz.ebadi@sfgov.org >; Dahl, Bryan (BOS) < bryan.dahl@sfgov.org >; Owen,
David (BOS) < <u>David.A.Owen@sfgov.org</u>>; Sullivan, Victoria (POL)
< <u>Victoria.Sullivan@sfgov.org</u>>; Patricia < <u>patricia.vip@gmail.com</u>>; Nikhil Gowda
<ngowda1223@gmail.com>; Nikki Ahmadi <nicu5000@gmail.com>; Christian Martin
<<u>christian@swcbd.org</u>>; Erica Waltemade <<u>erica@swcbd.org</u>>; Gary Soiseth
<gsoiseth@gmail.com>; Reese Isbell <reese.isbell@gmail.com>; Simi DECANTsf
<simi@decantsf.com>; Kristin.ngo@gmail.com; Deli Dude <adam@deliboardsf.com>;
<u>vip.pty@gmail.com</u>; mirae yang <<u>miraeyang@gmail.com</u>>; Jose Zamudio-Meyer
<mail@iosezamudio.com>; Peter Darche pdarche@gmail.com>; theocincotta@gmail.com;
James Spinello < <u>james@stuffsf.com</u>>
>>>>>> Subject: RE: 1174 Folsom Community Working Group Meeting
>> >>>>>
>> >>>>>
>> >>>>>>
```

>>>>>> Hi Patrick.

```
>>>>>>>
>> >>>>>>
>> >>>>>
>>>>>> Correction, yes the city owns the building what I meant to say is that the
program is not operating yet. But we are working with the current property management to
address the conditions outside.
>> >>>>>
>> >>>>>>
>> >>>>>>
>>>>> Best.
>>>>>>>
>>>>> Leo
>> >>>>>>
>> >>>>>
>> >>>>>
>> >>>>>>
>> >>>>>>
>>>>>> Leo Alfaro (he/him)
>> >>>>>>
>>>>>> Community Engagement Manager
>> >>>>>>
>>>>>> San Francisco Department of Homelessness and Supportive Housing
>> >>>>>>
>> >>>>> <u>Leo.Alfaro@sfgov.org</u>
>> >>>>>
>>>>>> Learn: hsh.sfgov.org | Follow: @SF HSH | Like: @SanFranciscoHSH
>> >>>>>
>> >>>>>>
>> >>>>>>
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discloser to civil or criminal penalties under state and federal privacy laws.
>> >>>>>>
>> >>>>>
>> >>>>>
>>>>>> From: Patrick Eggen < peggen@gmail.com>
>>>>>> Sent: Thursday, February 22, 2024 8:25 AM
>>>>>> To: Alfaro, Leo (HOM) < leo.alfaro@sfgov.org>
>>>>>> Cc: Alex McNees < amcnees@hotmail.com >; Cohen, Emily (HOM)
<<u>emily.cohen@sfgov.org</u>>; Hartman, Jordan (HOM) <<u>jordan.hartman@sfgov.org</u>>;
Schneider, Ian (DPW) < <u>ian.schneider@sfdpw.org</u>>; Dodge, Samuel (DEM)
<<u>sam.dodge@sfgov.org</u>>; Martin, Luke (POL) <<u>Luke.Martin@sfgov.org</u>>; Ebadi, Mahanaz
(BOS) < mahanaz.ebadi@sfgov.org>; Dahl, Bryan (BOS) < bryan.dahl@sfgov.org>; Owen,
David (BOS) < <u>David.A.Owen@sfgov.org</u>>; Sullivan, Victoria (POL)
< <u>Victoria.Sullivan@sfgov.org</u>>; Patricia < <u>patricia.yip@gmail.com</u>>; Nikhil Gowda
<ngowda1223@gmail.com>; Nikki Ahmadi <nicu5000@gmail.com>; Christian Martin
<<u>christian@swcbd.org</u>>; Erica Waltemade <<u>erica@swcbd.org</u>>; Gary Soiseth
<gsoiseth@gmail.com>; Reese Isbell <reese.isbell@gmail.com>; Simi DECANTsf
<simi@decantsf.com>; Kristin.ngo@gmail.com; Deli Dude <adam@deliboardsf.com>;
```

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<u>vip.pty@gmail.com</u>; mirae yang <<u>miraeyang@gmail.com</u>>; Jose Zamudio-Meyer
<<u>mail@josezamudio.com</u>>; Peter Darche <<u>pdarche@gmail.com</u>>; <u>theocincotta@gmail.com</u>;
James Spinello < <u>james@stuffsf.com</u>>
>>>>>> Subject: Re: 1174 Folsom Community Working Group Meeting
>> >>>>>>
>> >>>>>
>> >>>>>>
>>>>>> My understanding is the city officially owns 1174 Folsom for nearly 2 months.
If that is indeed the case, this sounds like another significant disconnect with HSH. Please
clarify.
>> >>>>>>
>> >>>>>>
>> >>>>>>>
>>>>>> Regards
>> >>>>>>
>>>>>> Patrick
>> >>>>>>
>> >>>>>>
>> >>>>>>
>> >>>>>>
>> >>>>>
>>>>>> On Wed, Feb 21, 2024 at 2:05 PM Alfaro, Leo (HOM)
< leo.alfaro@sfgov.org > wrote:
>> >>>>>>
>>>>> Hi Alex,
>> >>>>>
>> >>>>>>
>> >>>>>>
>>>>>> The city still has not taken ownership of the building. I will work on my end to
get that area cleaned up. Please continue to report these incidents to 311. Our hope is that
once the building and program are in operation, the property management will be able to
report these things faster or address it themselves.
>> >>>>>
>> >>>>>>
>> >>>>>>
>>>>>> Thank you,
>> >>>>>>
>>>>> Leo
>> >>>>>>
>> >>>>>>
>> >>>>>>
>> >>>>>
>> >>>>>>
>>>>>> Leo Alfaro (he/him)
>> >>>>>>
>>>>>> Community Engagement Manager
>> >>>>>
>>>>>> San Francisco Department of Homelessness and Supportive Housing
>> >>>>>
>> >>>>> <u>Leo.Alfaro@sfgov.org</u>
```

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>>>>>>>
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>> >>>>>
>> >>>>>
>> >>>>>>
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Disclosure of the Personal Health Information (PHI) contained herein may subject the
discloser to civil or criminal penalties under state and federal privacy laws.
>> >>>>>
>> >>>>>>
>> >>>>>
>>>>>> From: Alex McNees < amcnees@hotmail.com>
>>>>>> Sent: Wednesday, February 21, 2024 1:59 PM
>>>>>> To: Alfaro, Leo (HOM) < leo.alfaro@sfgov.org >; Cohen, Emily (HOM)
<<u>emily.cohen@sfgov.org</u>>; Hartman, Jordan (HOM) <<u>iordan.hartman@sfgov.org</u>>;
Schneider, Ian (DPW) < <u>ian.schneider@sfdpw.org</u>>; Dodge, Samuel (DEM)
<<u>sam.dodge@sfgov.org</u>>; Martin, Luke (POL) <<u>Luke.Martin@sfgov.org</u>>; Ebadi, Mahanaz
(BOS) < mahanaz.ebadi@sfgov.org>; Dahl, Bryan (BOS) < bryan.dahl@sfgov.org>; Owen,
David (BOS) < <u>David.A.Owen@sfgov.org</u>>; Sullivan, Victoria (POL)
< Victoria. Sullivan@sfgov.org >
>>>>>> Cc: Patrick Eggen peggen@gmail.com; Patricia patricia.yip@gmail.com;
Nikhil Gowda <<u>ngowda1223@gmail.com</u>>; Nikki Ahmadi <<u>nicu5000@gmail.com</u>>;
Christian Martin < <a href="mailto:christian@swcbd.org">christian@swcbd.org</a>; Erica Waltemade < <a href="mailto:erica@swcbd.org">erica@swcbd.org</a>; Gary
Soiseth <gsoiseth@gmail.com>; Reese Isbell <reese.isbell@gmail.com>; Simi DECANTsf
<simi@decantsf.com>; Kristin.ngo@gmail.com; Deli Dude <adam@deliboardsf.com>;
<u>vip.pty@gmail.com</u>; mirae yang <<u>miraeyang@gmail.com</u>>; Jose Zamudio-Meyer
<<u>mail@josezamudio.com</u>>; Peter Darche <<u>pdarche@gmail.com</u>>; <u>theocincotta@gmail.com</u>;
James Spinello < <u>iames@stuffsf.com</u>>
>>>>>> Subject: Re: 1174 Folsom Community Working Group Meeting
>> >>>>>>
>> >>>>>
>> >>>>>>
>> >>>>>>
>> >>>>>
>>>>>> This message is from outside the City email system. Do not open links or
attachments from untrusted sources.
>> >>>>>>
>> >>>>>>
>> >>>>>>
>>>>>> Hi Leo and Emily,
>> >>>>>>
>>>>>> Your email reminded me of the attached picture I took of the entry way to this
space last night. I recall Supervisor Dorsey saying this could have a positive effect on our
community which makes me laugh, cry, and roll my eyes (all at the same time). Clearly, we
have yet to see any positive effect.
>> >>>>>
>> >>>>>
>> >>>>>
>>>>>> Is there any way someone from your team can pay attention to the space and
```

regularly ensure it is not just a disgusting and unsafe blight on our community? I know the city used to fine small businesses to address graffiti.....

```
>> >>>>>
>> >>>>>
>> >>>>>
>>>>>> I can't wait to vote!
>> >>>>>>
>>>>> Alex
>> >>>>>>
>> >>>>>>
>> >>>>>>>
>>>>>> From: Alfaro, Leo (HOM) < leo.alfaro@sfgov.org>
>>>>>> Sent: Wednesday, February 21, 2024 12:53 PM
>>>>>> To: Cohen, Emily (HOM) < <a href="mailto:cohen@sfgov.org">emilto:cohen@sfgov.org">emilto:cohen@sfgov.org</a>; Hartman, Jordan
(HOM) < iordan.hartman@sfgov.org>; Schneider, Ian (DPW) < ian.schneider@sfdpw.org>;
Dodge, Samuel (DEM) < sam.dodge@sfgov.org >; Martin, Luke (POL)
<<u>Luke.Martin@sfgov.org</u>>; Ebadi, Mahanaz (BOS) <<u>mahanaz.ebadi@sfgov.org</u>>; Dahl,
Bryan (BOS) <br/>
Spryan.dahl@sfgov.org>; Owen, David (BOS) <br/>
David.A.Owen@sfgov.org>;
Sullivan, Victoria (POL) < <u>Victoria.Sullivan@sfgov.org</u>>
>>>>>> Cc: Patrick Eggen < peggen@gmail.com >; Patricia < patricia.yip@gmail.com >;
Nikhil Gowda <ngowda1223@gmail.com>; Nikki Ahmadi <nicu5000@gmail.com>; Alex
McNees <amcnees@hotmail.com>; Christian Martin <christian@swcbd.org>; Erica
Waltemade < <a href="mailto:erica@swcbd.org">erica@swcbd.org</a>; Gary Soiseth < <a href="mailto:gsoiseth@gmail.com">gsoiseth@gmail.com</a>; Reese Isbell
<reese.isbell@gmail.com>; Simi DECANTsf <simi@decantsf.com>; Kristin.ngo@gmail.com
<a href="mailto:kristin.ngo@gmail.com">kristin.ngo@gmail.com</a>; Deli Dude <a href="mailto:kristin.ngo@gmail.com">heli Dude <a href="mailto:kristin.ngo@gmail.com">kristin.ngo@gmail.com</a>; yip.pty@gmail.com
<vip.pty@gmail.com>; mirae yang <miraeyang@gmail.com>; Jose Zamudio-Meyer
<mail@josezamudio.com>; Peter Darche <pdarche@gmail.com>; theocincotta@gmail.com
<theocincotta@gmail.com>; James Spinello <<u>james@stuffsf.com</u>>
>>>>>> Subject: 1174 Folsom Community Working Group Meeting
>> >>>>>
>> >>>>>>
>> >>>>>>
>>>>>> Hello Everyone,
>> >>>>>>
>> >>>>>
>> >>>>>>
>>>>>> Below is a doodle to pick a date for our next workgroup meeting. Please fill
out the poll and I will send out a zoom link with the selected meeting date.
>> >>>>>
>> >>>>>>
>> >>>>>>
>>>>>> Thank you!
>> >>>>>>
>>>>> Leo
>> >>>>>>
>> >>>>>>
>> >>>>>
>>>>>> https://doodle.com/meeting/participate/id/dGwNv5Jd
>> >>>>>
>> >>>>>>
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```
>> >>>>>>
>>>>>>>
>> >>>>>>
>>>>>> Leo Alfaro (he/him)
>> >>>>>>
>>>>>> Community Engagement Manager
>> >>>>>>
>>>>>> San Francisco Department of Homelessness and Supportive Housing
>> >>>>>>
>>>>>> <u>Leo.Alfaro@sfgov.org</u>
>> >>>>>>
>>>>>> Learn: <u>hsh.sfgov.org</u> | Follow: @SF HSH | Like: @SanFranciscoHSH
>> >>>>>>
>> >>>>>>
>> >>>>>
>>>>>> CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only.
If you receive this e-mail in error, notify the sender and destroy the e-mail immediately.
Disclosure of the Personal Health Information (PHI) contained herein may subject the
discloser to civil or criminal penalties under state and federal privacy laws.
>>>
>>>
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From: Board of Supervisors (BOS)

To: <u>BOS-Supervisors</u>; <u>BOS-Legislative Aides</u>

Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS);

BOS-Operations; BOS Legislation, (BOS); Carroll, John (BOS)

Subject: 33 Letters regarding File No. 240118

Date: Thursday, March 28, 2024 9:35:19 AM

Attachments: 33 Letters regarding File No. 240118.pdf

Good morning,

Please see attached for 33 letters regarding File No. 240118, which is Item No. 3 on this morning's Public Safety and Neighborhood Services Committee meeting agenda.

File No. 240118: Hearing to consider neighborhood and community impacts of Permanent Supportive Housing facilities, including requirements or policies for on-site security services; and requesting the Department of Homelessness and Supportive Housing to report. (Dorsey)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Phone: (415) 554-5184 | Fax: (415) 554-5163

board.of.supervisors@sfgov.org | www.sfbos.org

From: <u>John Oberon</u>

To: Board of Supervisors (BOS)

Subject: File #240118 - Hearing on Permanent Supportive Housing

Date: Sunday, March 24, 2024 10:09:56 AM

Attachments: 240118- Hearing .pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

<pdf attached>

Subject: File #240118 - Hearing on Permanent Supportive Housing – Concern about HSH and HomeRise

Dear Members of the San Francisco Board of Supervisors,

As a San Francisco native that cares about our city, I am writing to express concern regarding the management of HomeRise Mission Bay. While I fully support the mission of providing housing for those in need, the current situation at HomeRise Mission Bay has become untenable for the surrounding community due to ongoing incidents of violence and aggression.

Over the past year, we have witnessed a disturbing escalation from select HomeRise tenants around assault, battery, dealing/using controlled substances in plain sight, sexual predatory behaviors towards children, and terror within the community at large.

It appears to me that the criteria used by HSH and HomeRise for admittance, management, and eviction of people in need is not solving the problem and is causing severe collateral damage for the people truly able to benefit from this type of housing. Specifically, the profiling used by HSH per their website implies that HomeRise needs to be all things to all tenants, yet they only offer limited, optional counseling. The fundamental premise to housing all people without guardrails to ensure that these people are in the right environment for treatment, does more harm to the individual, the HomeRise tenants that can truly benefit long term, and the immediate community. This sounds like too much power for one city department, ineffective oversight, and a lack of clear metrics for success to truly solve the problem at hand.

Additionally, the mechanism used by HomeRise to admit long-term tenants requires people of "sound mind and body" to sign a lease, yet the people that truly need direct treatment and are not able to manage by themselves and go through a standard eviction process that takes months if not years of time resolve. This pattern is indicative of improper management that uses a double-standard to suit their own business objectives, and the fundamental problem continues to persist. My suggestion is to have a probationary period to mitigate the estimated 5% of people miss-managed by HSH.

We as a community have tried in earnest to reach out to HomeRise to solve these situations. In the first 8 months, we have been completely ignored by HomeRise management. It was not until the situation became so bad that the number of 311/911 calls forced them to come to the table. The amount of tangible progress for the last six months has been limited, and unfortunately, we are being told that there is nothing that they can do.

We are also calling out the lack of transparency and half-truths coming from HSH and HomeRise. During the initial pre-construction community meeting with HSH, I personally asked specifically about perimeter security and making sure that we are not repeating the same mistakes from previous city project efforts.

We were assured by HSH that "security will be provided". This was disingenuous as while there are security cameras, there is allegedly no operational budget to provide security. I don't know if this is a misappropriation of funds, or that HSH and HomeRise are lying and finger-pointing. Either way, it gives the impression that they do not care about being a good neighbor and ultimately that there is no regard for the law-abiding taxpayers of Mission Bay.

We are seeking your help to address these very serious issues. The implementation of this promising supportive housing project is failing due to a lack of management and operational understanding. We urge the San Francisco Board of Supervisors to provide proper checks and balances before we repeat history and San Francisco has yet another failed project on their hands.

Thank you for your attention to this matter.

Sincerely,

John Oberon, MissionBay Resident and taxpaying citizen of San Francisco

Subject: File #240118 - Hearing on Permanent Supportive Housing - Concern about HSH and HomeRise

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Thank you for your attention to this matter.

Sincerely,

John Oberon, MissionBay Resident and taxpaying citizen of San Francisco

From: Brendan Tobin

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Re: 1174 Folsom Community Working Group Meeting

Date: Wednesday, March 27, 2024 11:49:57 PM

Attachments: untitled untitled

This message is from outside the City email system. Do not open links or attachments from untrusted sources

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I live across the street from Bay of Burma and have come to consider the owners friends. I am deeply saddened to see how our government treats immigrants trying to start a business in San Francisco. Bay of Burma is trapped in a predatory lease while the City evicted residents of their building with no notice. And now SFHSH is trying to profit as their landlord while the City is distributing hundreds of thousands of dollars to <u>celebrity chefs</u>.

Bay of Burma has been shaken down by corrupt bureaucrats and robbed at gunpoint multiple times in the last year. Representatives of SFPD and SF SAFE told them it was their fault for not doing a better job reporting crime in the area.





Dear Residents of OME Apartments,

Thank you for being a resident of a 2B Living managed property.

Please see the attached Estoppel Certificate that we will need each resident to fill out, sign, & return via email no later than EOD November 2nd, 2023 by 5pm.

If you need a printed copy, we will be posting a copy on your door later today.

Please note this is highly urgent & we need the attached document filled out and returned via email to Dgarza@twobliving.com.

If you have questions about filling out the form, don't hesitate to contact me at 415-961-5297.

Sincerely,

99813111

Darwin Garza
2B Living Property Management | Regional Manager
dgarza@twobliving.com | 415-961-5297 (direct)
DRE# 02101690 & California Certified Residential Manager
Languages: English & Tagalog

Links die

LinkedIn

650-763-8552 (main) | 650-641-2997 (after-hours emergency maintenance)

www.twobliving.com

626 El Camino Real, San Carlos, CA (HQ), 2744 11th St. B07, Oakland, CA 94601

RESIDENTIAL TENANT'S ESTOPPEL CERTIFICATE
I,(insert name),
am a residential tenant and present occupant of 1174 Folsom Street, Unit #
San Francisco, CA ("Premises") under a lease with Greenseed Folsom Land LLC ("Landlord")
attached hereto as Exhibit A. I have separately been informed that the City and County of San Francisco ("City") intends to purchase the Premises and that no households will be required to
move permanently from the property as a result of the City's acquisition of the Premises.
I hereby certify, represent, and warrant to the City and its assignees as follows related to my
lease with the Landlord:
Tenant Contact Information:
Phone Number:
Email Address:
Lease Start Date:
Lease Expiration Date:
Monthly Rent Amount:
Monthly Rent Due Date:
Rent Currently Paid Through:
Rent Escalations Included in Lease (if applicable):
Security Deposit Amount:

Best, Brendan From: <u>shaunasmalleds@gmail.com</u> on behalf of <u>Davina Small</u>

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities (Public Comment)

Date: Wednesday, March 27, 2024 3:54:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit this email/letter to the Hearing on Impacts of Permanent Supportive Housing Facilities (File #240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner and resident on Sumner Street and a part of the 73 Sumner Homeowners Association. I would like to make clear from the onset, that I am a supporter of housing for all residents of San Francisco. As an immigrant to this country, I fully understand the need for policies that are empathetic to and impactful for all community members. I am supportive of housing policies and practices that help stabilize those who are at risk, but also dismantle systems targeting communities, such as the *Containment Zones* most visible in District 6 and the Tenderloin. I am also supportive of protective policies and practices, directly impacting the many families and children already residing in our community. Practices that at their core, serve to minimize trauma for all parties involved, with our most vulnerable constituents centered in decision making. This, in my humble opinion, requires holistic plans that are pliable and always considerate of all impacted members of the community... particularly when considering the historic impact on neighborhoods where the HSH projects are implemented.

As a resident of SOMA actively living with the daily community impact of supportive housing, I have personally witnessed several drug overdoses, deceased bodies, and prostitution between the busy hours of 7:00am and 7:00pm. I, along with my diligent and exhausted neighbors, have had to take to community policing in what can only be described as extremely unsafe. We have had to confront drug users while they were under the influence, asking for clear and safe pathways for children to walk to school. This happens regularly as we reside within the proximity of several SFUSD neighborhood/charter/nursery/private schools (i.e Bessie Carmichael, Ukrainian School of San Francisco, Love & Learn Nursery School, Presidio Knolls and Five Keys Charter School); all within a 3 block radius. We clean up an unimaginable amount of feces, needles etc, on a weekly basis through community efforts. I've witnessed robberies, public drug use with subsequent erratic or violent behaviors. I have used the 311 app on many occasions and have called in for police support, only to have delayed responses due to the inequitable staffing of our local precinct. And in all of this, I am a part of a very caring community who not only wants to help (and is managing more than our fair share of the city's supportive housing burden) but also wants to feel safe leaving home at night. If we are going to continue to surround the residents of District 6 with supportive housing, then Good Neighbor Policy costs/supports must be included in the reported allocations of \$713.3 million to HSH

in FY 2023-24 and \$646.4 million in FY 2024-25. This spending should at the bare minimum, systems and policies designed to protect all community members. Funding that supports what happens inside of these HSH managed spaces, but provides no support for the community surrounding these designated properties/investments, is if nothing else incomplete. My community and myself are the ones directly impacted on a daily basis by the drug overdoses and death, organized crime, assault with and without weapons, robbery of local businesses and unsanitary public health conditions.

We ask that our requests for better living conditions for all, as tax paying and active members of this community, be taken with the gravity deserved. Our mental health is just as important as those you aim to help. We ask that if nothing else, the overall well-being of the children in our community, be equally important to those that govern.

Thank you for taking the time to read my submission.

S. Davina Small

From: Carroll, John (BOS)
To: Vincent Sun

Cc: DorseyStaff (BOS); Board of Supervisors (BOS); Crayton, Monique (BOS); Stefani, Catherine (BOS); Donovan,

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: Supportive Housing Hearing 1174 Folsom - BOS File No. 240118 - PSNS March 28, 2024

Date: Wednesday, March 27, 2024 3:08:11 PM

Attachments: <u>image001.pnq</u>

Thank you for your comment letter.

I am forwarding your comments to the members of the Public Safety and Neighborhood Services committee, and I will include your comments in the file for this hearing matter.

I invite you to review the entire matter on our <u>Legislative Research Center</u> by following the link below:

Board of Supervisors File No. 240118

John Carroll Assistant Clerk

Board of Supervisors San Francisco City Hall, Room 244 San Francisco, CA 94102 (415)554-4445



Click here to complete a Board of Supervisors Customer Service Satisfaction form.

The Legislative Research Center provides 24-hour access to Board of Supervisors legislation and archived matters since August 1998.

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From: Vincent Sun <vincesun95@gmail.com> Sent: Wednesday, March 27, 2024 2:48 PM

<matt.dorsey@sfgov.org>

Subject: Supportive Housing Hearing 1174 Folsom

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner and resident on 99 Rausch Street. I am concerned about the concentration of crime and affordable housing units in SOMA West.

I am not directly linking crime and affordable housing units; however, I'd like to highlight my lived reality as a victim of crimes in my neighborhood and the shocking difference in availability of social services/affordable housing between districts.

This leads me to believe that the city is intentionally targeting SOMA West and surrounding neighborhoods that have already contributed to being a district that has many social services and affordable housing units operating. SOMA West does not need more, and instead I advise the city to look at other districts that have had little to zero contribution to the city's affordable housing problem.

This part of town has always been rough before the pandemic. As reported by a hotel guest's (md2019) <u>TripAdvisor</u> review of her stay on Aug 2019 at the Inn on Folsom on 1188 Folsom St:

"Unsafe location, no private bathroom or wc and noisy! Located in a rough part of town after 9pm had to get a cab to get back as I didn't but feel safe in the area even though the walk from market street was so close."

Having lived through the pandemic, the unsafe characterization from this tourist has only increased since then. I've been a victim of 3 crimes reported to the police. The first was a theft of my entire storage unit, the second was a break-in to my unit, the third was vandalism on multiple unit's doors in my building.

You can see in this crime map that SOMA West and the surrounding neighborhood is labeled the most dangerous: https://www.neighborhoodscout.com/ca/san-francisco/crime

Within a 10 minute walk, there are 10+ affordable housing projects that the <u>city</u> has planned in my area. There are also 7+ existing social services and affordable housing units such as:

- Sanctuary West on 201 8th St
- SOMA Studio and Family Apartments on 1166-1190 Howard St

Take a look at this map of the planned housing projects: https://data.sfgov.org/Housing-and-Buildings/Map-of-Affordable-Housing-Pipeline/d4zr-mbcm

There needs to be a limit on how many affordable housing units a district can have. You cannot target an area of the city like this, while other districts have barely any existing and planned affordable housing units.

Thank you for your consideration.

--

Vincent

Carroll, John (BOS)

DorseyStaff (BOS); Board of Supervisors (BOS); Crayton, Monique (BOS); Stefani, Catherine (BOS); Donovan, Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam. Madison (BOS); Owen, David (BOS); Dahl, Bryan (BOS)

Subject: RE: Impacts of Permanent Supportive Housing-Public comments+attachment - BOS File No. 240118 - PSNS March 28, 2024

Wednesday, March 27, 2024 3:07:55 PM

Attachments: image001.png

Thank you for your comment letter.

I am forwarding your comments to the members of the Public Safety and Neighborhood Services committee, and I will include your comments in the file for this hearing matter.

I invite you to review the entire matter on our Legislative Research Center by following the link below:

Board of Supervisors File No. 240118

John Carroll

Assistant Clerk

Board of Supervisors San Francisco City Hall, Room 244 San Francisco, CA 94102 (415)554-4445



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From: Carla <correoccarla@gmail.com>

Sent: Wednesday, March 27, 2024 2:39 PM

To: Carroll, John (BOS) <john.carroll@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; Board of Supervisors (BOS) <box>>board.of.supervisors@sfgov.org>; Dorsey, Matt (BOS) <matt.dorsey@sfgov.org>

Subject: Re: Impacts of Permanent Supportive Housing-Public comments+attachment

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File #240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for said meeting.

Dear Supervisor Dorsey, Public Safety and Neighbourhood Services Committee,

I am a resident on 7th street, between Folsom and Howard, my building is only 2 years old, and we, the residents, have already been victims of crimes, having lost thousands of dollars on stolen private property and repairs.

Unfortunatley, that is likely the least of our concerns. My son was still a minor when he witnessed 2 residents of a supportive housing residence on Howard street fighting with each other, one of them with a large knife. On a separate occasion, I witnessed a stabbing on Langton street; where people coming from "The Sanctuary" amongst other places, often descend on Langton Howard community garden to consume meth, often under a toddler's window, while others come to buy drugs, and sort stolen items.

Over the past 2 years I've seen how elementary school children walk to and from school through open air drug consumption, drug sales (my son himself was offered "rock" several times, and witnessed several drug transactions as he was walking to school), human feces, and people lying on the streets with open sores. Just a couple days ago, there was someone either passed out or dead, a few steps away from the Child Care Center on Cleveland street.

It is extremely concerning to observe how the Bessie Carmichael students can't enjoy a safe and clean park (the park often has people smoking cigarettes, drugs, and alcohol), a public library across the street, or thriving, safe and clean businesses. Instead, these children join every day citizens of SoMa, in their struggle to survive a maze of drugs and feces. How can we expect them to grow sane and healthy? Children and families must not be sacrificed in the hopes and efforts for the recovery of others. This city is failing to provide children with essential peace, and conditions for the pursuit of happiness.

I have very little faith in the honesty with which these facilities for recovering addicts operate. It is very concerning to me to see in the news that some of these centres and organisations have been using funds fraudulently, and that some of the directors are grossly overpaid. 1174 Folsom became dirty, dilapidated (picture attached) and the restaurant in that building, Bay of Burma has been robbed and vandalised a number of times after the city bought the building. The mismanagement and lack of attention by the city and HSH to the communitie's concerns is baffling.

Lastly, how can we expect recovering addicts to keep to their program when the places for recovery and with services for them are steps away from the drug dealers?

I implore you to refrain from continuing to use SOMA as a containment zone for the city, and instead open libraries, cultural centres, and other

services that support a thriving community where our children don't grow up exposed to drug addiction and trauma.

Sincerely, Carla Cuevas



From: <u>Carroll, John (BOS)</u>

To: <u>Carla</u>

Cc: DorseyStaff (BOS); Board of Supervisors (BOS); Crayton, Monique (BOS); Stefani, Catherine (BOS); Donovan,

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: Impacts of Permanent Supportive Housing-Public comments - BOS File No. 240118 - PSNS March 28, 2024

Date: Wednesday, March 27, 2024 3:07:29 PM

Attachments: <u>image001.pnq</u>

Thank you for your comment letter.

I am forwarding your comments to the members of the Public Safety and Neighborhood Services committee, and I will include your comments in the file for this hearing matter.

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Board of Supervisors File No. 240118

John Carroll Assistant Clerk

Board of Supervisors San Francisco City Hall, Room 244 San Francisco, CA 94102 (415)554-4445



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From: Carla <correoccarla@gmail.com>

Sent: Wednesday, March 27, 2024 2:34 PM

<matt.dorsey@sfgov.org>

Subject: Impacts of Permanent Supportive Housing-Public comments

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Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for said meeting.

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Unfortunatley, that is likely the least of our concerns. My son was still a minor when he witnessed 2 residents of a supportive housing residence on Howard street fighting with each other, one of them with a large knife. On a separate occasion, I witnessed a stabbing on Langton street; where people coming from "The Sanctuary" amongst other places, often descend on Langton Howard community garden to consume meth, often under a toddler's window, while others come to buy drugs, and sort stolen items.

Over the past 2 years I've seen how elementary school children walk to and from school through open air drug consumption, drug sales (my son himself was offered "rock" several times, and witnessed several drug transactions as he was walking to school), human feces, and people lying on the streets with open sores. Just a couple days ago, there was someone either passed out or dead, a few steps away from the Child Care Center on Cleveland street.

It is extremely concerning to observe how the Bessie Carmichael students can't enjoy a safe and clean park (the park often has people smoking cigarettes, drugs, and alcohol), a public library across the street, or thriving, safe and clean businesses. Instead, these children join every day citizens of SoMa, in their struggle to survive a maze of drugs and feces. How can we expect them to grow sane and healthy? Children and families must not be sacrificed in the hopes and efforts for the recovery of others. This city is failing to provide children with essential peace, and conditions for the pursuit of happiness.

I have very little faith in the honesty with which these facilities for recovering addicts operate. It is very concerning to me to see in the news that some of these centres and organisations have been using funds fraudulently, and that some of the directors are grossly overpaid. 1174 Folsom became dirty, dilapidated and the restaurant in that building, Bay of Burma has been robbed and vandalised a number of times after the city bought the building. The mismanagement and lack of attention by the city and HSH to the communitie's concerns is baffling.

Lastly, how can we expect recovering addicts to keep to their program when the places for recovery and with services for them are steps away from the drug dealers?

I implore you to refrain from continuing to use SOMA as a containment zone for the city, and instead open libraries, cultural centres, and other services that support a thriving community where our children don't grow up exposed to drug addiction and trauma.

Sincerely, Carla Cuevas From: <u>Carroll, John (BOS)</u>

To: politics in SF@josephmiguel.com

Cc: DorseyStaff (BOS); Board of Supervisors (BOS); Crayton, Monique (BOS); Stefani, Catherine (BOS); Donovan,

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: 1174 folsom - BOS File No. 240118 - PSNS March 28, 2024

Date: Wednesday, March 27, 2024 3:07:21 PM

Attachments: <u>image001.png</u>

Thank you for your comment letter.

I am forwarding your comments to the members of the Public Safety and Neighborhood Services committee, and I will include your comments in the file for this hearing matter.

I invite you to review the entire matter on our <u>Legislative Research Center</u> by following the link below:

Board of Supervisors File No. 240118

John Carroll Assistant Clerk

Board of Supervisors San Francisco City Hall, Room 244 San Francisco, CA 94102 (415)554-4445



Click here to complete a Board of Supervisors Customer Service Satisfaction form.

The Legislative Research Center provides 24-hour access to Board of Supervisors legislation and archived matters since August 1998.

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----Original Message-----

From: politics in SF@josephmiguel.com <politics in SF@josephmiguel.com>

Sent: Wednesday, March 27, 2024 2:14 PM

To: Carroll, John (BOS) <john.carroll@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; Board of Supervisors (BOS) <box>> board.of.supervisors@sfgov.org>; Dorsey, Matt (BOS)

<matt.dorsey@sfgov.org>

Subject: 1174 folsom

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facility (file 240118) as public comment. In advance of the 3/28 meeting where public safety and neighborhood services committee is expected to consider neighborhood and community impacts off Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank You.

Dear supervisor Dorsey and PSNSC,

I am a homeowner on Tehama street. I am concerned about this project regarding drugs, crime, assaults, robbery, and human shit. Our area already has facilities to help those who need help; our area is already significantly beyond what other districts in this city are doing to help, the rest of the city needs to pull their weight too. Enough is enough.

- 1. Anyone voting YES for 1174 will never get my vote again; we will organize and vote for anyone but you. Dorsey, there is no positive effect on our community this project will have... or on your political career.
- 2. HSH prior actions to our concerns speaks loudly to how they will run this site.
- 3. Petty Crime and Felony Crime. SOMA WEST is already unsafe at night. This project (and others sites already in operation) will not providing proper security.
- 4. Bay of Burma needs assistance; 2 years of free rent.
- 5. Drug use and overdoses in SOMA WEST is out of control; there is not proper support for drug addicts. "Harm reduction" as implemented by the city in reality is inhumane; harm reduction causes harm. Those overdose deaths were someone's child who couldn't help them, and obviously they couldn't help themselves either; it is the city's ethical duty to force those at high risk of overdosing into treatment instead of letting them back out to overdose again. Maybe it takes 3 times in treatment, maybe 10, maybe then they would still be alive.
- 6. Poop. SOMA WEST is already scented and smeared with human shit and the city is currently not doing its part in keeping it clean or provide necessary support. While sitting at a red light near cat club, witnessed a male drop their pants in the middle of the street and blow diarrhea chunks out of their butt.

HARD PASS on 1174. HARD YES on fixing what's broken first. From: <u>Carroll, John (BOS)</u>
To: <u>Rachel Wrightson</u>

Cc: DorseyStaff (BOS); Board of Supervisors (BOS); Crayton, Monique (BOS); Stefani, Catherine (BOS); Donovan,

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: Hearing - Impacts of Permanent Supportive Housing Facilities (File # 240118) - BOS File No. 240118 - PSNS

March 28, 2024

Date: Wednesday, March 27, 2024 3:07:11 PM

Attachments: <u>image001.png</u>

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Board of Supervisors File No. 240118

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From: Rachel Wrightson < wrightsonr@gmail.com>

Sent: Wednesday, March 27, 2024 1:59 PM

To: Carroll, John (BOS) <john.carroll@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; Board of Supervisors (BOS) <box does not be a control of Supervisors (BOS)

Supervisors (BOS) <br/

<matt.dorsey@sfgov.org>

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities (File # 240118)

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Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you.

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner on 8th Street between Howard and Folsom Streets, and I am concerned about a number of items pertaining to 1174 Folsom Street and the conditions in my neighborhood, West SoMa, including (but by no means limited to):

- No sobriety requirements or drug testing for the facility versus other non-profit facilities that have sober living requirements;
- Can the City/HSH guarantee that 1174 won't become something of a last resort / transfer destination for individuals that become ineligible for residency in sober living facilities? (See, e.g., quote in SF Standard article dated February 8, 2024 "Breed confronted over planned Chinatown sober living facility" stating: "Officials said no drug testing will take place at the facility, though residents who repeatedly relapse will be transferred to other housing options.");
- Apparent lack of concern by HSH/the City for the existing conditions of SoMa and Mid-Market streets and the impact that will have on the 1174 residents' ability to maintain sobriety (should they so choose) because of their environment;
- Lack of guaranteed provision of services to ensure sanitary conditions inside and outside the facility and adjacent public spaces, overburdening current resources (street clean-up, waste and garbage removal from public spaces);
- Exacerbation of current drug dealing in the vicinity with no addition of security or police presence; note that other shelters on the very same block tolerate drug dealing and open-air use in immediately adjacent areas including the alley (Sumner Street) that abuts 1174 Folsom;
- Reduction in collectible/paid property taxes and concomitant reduction in revenue for neighborhood development/benefit, particularly as this neighborhood already includes a disproportionate number of homeless facilities services;
- Potential increase in crime, disarray and danger on the streets and generally vulnerability in the area, forcing neighborhood businesses to close;
- Accountability and recourse in the event that the facility and/or residents are non-

compliant with whatever even basic requirements are put in place as a condition of operation and residency

A fundamental, key role of government (particularly local and city government) is to maintain and ensure the cleanliness and safety of the streets within its jurisdiction. If that role is not property fulfilled – and as a current resident of West SoMa I submit based upon my own observations and experience that it is not – then citizens' basic rights are not being protected.

Regards, Rachel Wrightson From: Vincent Sun

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Supportive Housing Hearing 1174 Folsom Date: Wednesday, March 27, 2024 2:49:12 PM

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Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner and resident on 99 Rausch Street. I am concerned about the concentration of crime and affordable housing units in SOMA West.

I am not directly linking crime and affordable housing units; however, I'd like to highlight my lived reality as a victim of crimes in my neighborhood and the shocking difference in availability of social services/affordable housing between districts.

This leads me to believe that the city is intentionally targeting SOMA West and surrounding neighborhoods that have already contributed to being a district that has many social services and affordable housing units operating. SOMA West does not need more, and instead I advise the city to look at other districts that have had little to zero contribution to the city's affordable housing problem.

This part of town has always been rough before the pandemic. As reported by a hotel guest's (md2019) <u>TripAdvisor</u> review of her stay on Aug 2019 at the Inn on Folsom on 1188 Folsom St:

"Unsafe location, no private bathroom or we and noisy! Located in a rough part of town after 9pm had to get a cab to get back as I didn't but feel safe in the area even though the walk from market street was so close."

Having lived through the pandemic, the unsafe characterization from this tourist has only increased since then. I've been a victim of 3 crimes reported to the police. The first was a theft of my entire storage unit, the second was a break-in to my unit, the third was vandalism on multiple unit's doors in my building.

You can see in this crime map that SOMA West and the surrounding neighborhood is labeled the most dangerous: https://www.neighborhoodscout.com/ca/san-francisco/crime

Within a 10 minute walk, there are 10+ affordable housing projects that the <u>city</u> has planned in my area. There are also 7+ existing social services and affordable housing units such as:

• Sanctuary West on 201 8th St

• SOMA Studio and Family Apartments on 1166-1190 Howard St

Take a look at this map of the planned housing projects: https://data.sfgov.org/Housing-and-Buildings/Map-of-Affordable-Housing-Pipeline/d4zr-mbcm

There needs to be a limit on how many affordable housing units a district can have. You cannot target an area of the city like this, while other districts have barely any existing and planned affordable housing units.

Thank you for your consideration.

--

Vincent

From: <u>Carla</u>

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Impacts of Permanent Supportive Housing-Public comments

Date: Wednesday, March 27, 2024 2:34:29 PM

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Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for said meeting.

Dear Supervisor Dorsey, Public Safety and Neighbourhood Services Committee,

I am a resident on 7th street, between Folsom and Howard, my building is only 2 years old, and we, the residents, have already been victims of crimes, having lost thousands of dollars on stolen private property and repairs.

Unfortunatley, that is likely the least of our concerns. My son was still a minor when he witnessed 2 residents of a supportive housing residence on Howard street fighting with each other, one of them with a large knife. On a separate occasion, I witnessed a stabbing on Langton street; where people coming from "The Sanctuary" amongst other places, often descend on Langton Howard community garden to consume meth, often under a toddler's window, while others come to buy drugs, and sort stolen items.

Over the past 2 years I've seen how elementary school children walk to and from school through open air drug consumption, drug sales (my son himself was offered "rock" several times, and witnessed several drug transactions as he was walking to school), human feces, and people lying on the streets with open sores. Just a couple days ago, there was someone either passed out or dead, a few steps away from the Child Care Center on Cleveland street.

It is extremely concerning to observe how the Bessie Carmichael students can't enjoy a safe and clean park (the park often has people smoking cigarettes, drugs, and alcohol), a public library across the street, or thriving, safe and clean businesses. Instead, these children join every day citizens of SoMa, in their struggle to survive a maze of drugs and feces. How can we expect them to grow sane and healthy? Children and families must not be sacrificed in the hopes and efforts for the recovery of others. This city is failing to provide children with essential peace, and conditions for the pursuit of happiness.

I have very little faith in the honesty with which these facilities for recovering addicts operate. It is very concerning to me to see in the news that some of these centres and organisations have been using funds fraudulently, and that some of the directors are grossly overpaid. 1174 Folsom became dirty, dilapidated and the restaurant in that building, Bay of Burma has been robbed and vandalised a number of times after the city bought the building. The mismanagement and lack of attention by the city and HSH to the communitie's concerns is baffling.

Lastly, how can we expect recovering addicts to keep to their program when the places for recovery and with services for them are steps away from the drug dealers?

I implore you to refrain from continuing to use SOMA as a containment zone for the city, and instead open libraries, cultural centres, and other services that support a thriving community where our children don't grow up exposed to drug addiction and trauma.

Sincerely, Carla Cuevas From: politics in SF@josephmiguel.com

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: 1174 folsom

Date: Wednesday, March 27, 2024 2:15:11 PM

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Dear supervisor Dorsey and PSNSC,

I am a homeowner on Tehama street. I am concerned about this project regarding drugs, crime, assaults, robbery, and human shit. Our area already has facilities to help those who need help; our area is already significantly beyond what other districts in this city are doing to help, the rest of the city needs to pull their weight too. Enough is enough.

- 1. Anyone voting YES for 1174 will never get my vote again; we will organize and vote for anyone but you. Dorsey, there is no positive effect on our community this project will have... or on your political career.
- 2. HSH prior actions to our concerns speaks loudly to how they will run this site.
- 3. Petty Crime and Felony Crime. SOMA WEST is already unsafe at night. This project (and others sites already in operation) will not providing proper security.
- 4. Bay of Burma needs assistance; 2 years of free rent.
- 5. Drug use and overdoses in SOMA WEST is out of control; there is not proper support for drug addicts. "Harm reduction" as implemented by the city in reality is inhumane; harm reduction causes harm. Those overdose deaths were someone's child who couldn't help them, and obviously they couldn't help themselves either; it is the city's ethical duty to force those at high risk of overdosing into treatment instead of letting them back out to overdose again. Maybe it takes 3 times in treatment, maybe 10, maybe then they would still be alive.
- 6. Poop. SOMA WEST is already scented and smeared with human shit and the city is currently not doing its part in keeping it clean or provide necessary support. While sitting at a red light near cat club, witnessed a male drop their pants in the middle of the street and blow diarrhea chunks out of their butt.

HARD PASS on 1174.

HARD YES on fixing what's broken first.

From: Rachel Wrightson

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities (File # 240118)

Date: Wednesday, March 27, 2024 1:59:16 PM

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Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner on 8th Street between Howard and Folsom Streets, and I am concerned about a number of items pertaining to 1174 Folsom Street and the conditions in my neighborhood, West SoMa, including (but by no means limited to):

- No sobriety requirements or drug testing for the facility versus other non-profit facilities that have sober living requirements;
- Can the City/HSH guarantee that 1174 won't become something of a last resort / transfer destination for individuals that become ineligible for residency in sober living facilities? (See, e.g., quote in SF Standard article dated February 8, 2024 "Breed confronted over planned Chinatown sober living facility" stating: "Officials said no drug testing will take place at the facility, though residents who repeatedly relapse will be transferred to other housing options.");
- Apparent lack of concern by HSH/the City for the existing conditions of SoMa and Mid-Market streets and the impact that will have on the 1174 residents' ability to maintain sobriety (should they so choose) because of their environment;
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- Exacerbation of current drug dealing in the vicinity with no addition of security or police presence; note that other shelters on the very same block tolerate drug dealing and open-air use in immediately adjacent areas including the alley (Sumner Street) that abuts 1174 Folsom;
- Reduction in collectible/paid property taxes and concomitant reduction in revenue for neighborhood development/benefit, particularly as this neighborhood already includes a disproportionate number of homeless facilities services;
- Potential increase in crime, disarray and danger on the streets and generally vulnerability in the area, forcing neighborhood businesses to close;
- Accountability and recourse in the event that the facility and/or residents are non-

compliant with whatever even basic requirements are put in place as a condition of operation and residency

A fundamental, key role of government (particularly local and city government) is to maintain and ensure the cleanliness and safety of the streets within its jurisdiction. If that role is not property fulfilled – and as a current resident of West SoMa I submit based upon my own observations and experience that it is not – then citizens' basic rights are not being protected.

Regards, Rachel Wrightson From: Richie Vasquez

To: Carroll, John (BOS); Dorsey, Matt (BOS); DorseyStaff (BOS); Board of Supervisors (BOS)

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities

Date: Wednesday, March 27, 2024 1:39:59 PM

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Hello,

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Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a resident on Langton Street. I am concerned about safety and security of my neighborhood if a supportive housing facility opens at 1174 Folsom. I've lived in SOMA for almost 2 years now and in that time I've seen the impact of these housing facilities on local business and residents. No one feels the impact more than these two demographics. I have seen the impact supprotive housing facilities have on neighboring streets - people loitering and littering, an increase in drug selling, and an increase in crime outside of these facilities (graffiti, smashed windows, theft). It seems as though the character and culture of the surrounding streets is slowly corroded by the influx of people in supportive housing facilities who do not care about the neighborhood or the city.

Folsom seems to be barely recovering from the pandemic slump over the last few years, but I fear this supportive housing facility will have a negative impact on that progress. The location proposed at 1174 Folsom is at a part of SOMA that has a vibrant nightlife and restaurant scene that might not be able to survive the new supportive housing facility. The parts of SOMA with the most supportive housing facilities are also in the worst condition. You'll find trash, feces, needles, foil, and drug related paraphernalia littering the streets. Of course this doesn't mean that everyone in the facility is a drug abuser, but this is a repeating trend you will find outside these facilities as drug dealers and homeless loiter on the streets of these areas.

Folsom's small business are already distressed and dealing with vandalism, graffiti, burglary, and theft. Please understand that this facility will unnecessarily burden both businesses and the surrounding residents. Folsom is the lifeline of the West Soma area and in order to keep it clean and safe for residents, small business owners, and tourists, the city will need to find another location for supportive housing.

I already struggle to leave my home without seeing feces on the sidewalk, foil, drug dealings, needles, trash, and desperate homeless. I am one of hundreds of SOMA residents tired of the city's lack of action and disproportionate amount of housing for homeless in the area. I implore all of you to reconsider the supportive housing at 1174 Folsom.

Thank you, Richard From: Carroll, John (BOS)
To: Alex Wong

Cc: <u>DorseyStaff (BOS)</u>; <u>Board of Supervisors (BOS)</u>; <u>Crayton, Monique (BOS)</u>; <u>Stefani, Catherine (BOS)</u>; <u>Donovan,</u>

Dominica (BOS); Engardio, Joel (BOS); Bell, Tita (BOS); Dorsey, Matt (BOS); Tam, Madison (BOS); Owen, David

(BOS); Dahl, Bryan (BOS)

Subject: RE: Hearing - Impacts of Permanent Supportive Housing Facilities (File # 240118)

Date: Wednesday, March 27, 2024 10:52:56 AM

Attachments: <u>image001.pnq</u>

Thank you for your comment letter.

I am forwarding your comments to the members of the Public Safety and Neighborhood Services committee, and I will include your comments in the file for this hearing matter.

I invite you to review the entire matter on our <u>Legislative Research Center</u> by following the link below:

Board of Supervisors File No. 240118

John Carroll Assistant Clerk

Board of Supervisors San Francisco City Hall, Room 244 San Francisco, CA 94102 (415)554-4445



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From: Alex Wong <a37wong@gmail.com> Sent: Tuesday, March 26, 2024 5:48 PM

To: Dorsey, Matt (BOS) <matt.dorsey@sfgov.org>; Carroll, John (BOS) <john.carroll@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; Board of Supervisors (BOS)

<board.of.supervisors@sfgov.org>

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities (File # 240118)

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Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner on Rausch. I am concerned about the following items:

-a lack of emergency or medical presence, similar to a supervised site or any guarantees on responses to overdoses, this making the problem simply fall on the local community without any funding

What are the proposed methods to prevent overdose deaths?

-the inability of any shelter to prevent drug dealing in its local vicinity without city assistance such as a permanent police presence (there are other shelters within one block of the proposed site that have open dealing right outside the facilities)

What are the proposed solutions to prevent drug dealing or other predatory behavior on the shelter residents?

-no guarantees on maintaining sanitary conditions in and outside the building, potentially allowing the building to fall into disrepair or negatively impacting local businesses by making the area un-walkable and not family friendly

How will sanitary conditions and local safety be maintained?

-a lack of support for local businesses impacted, the more buildings that house people that cannot be a customer base for local shops reduces income and tax base in the neighborhood

How will the city address the negative economic effects of displacing residents who would have been customers for local businesses? Will there be financial reparations?

-if the non-profit does not meet the standard of conduct for a good neighbor what are the consequences?

What are the options by HSH/city for non-performant actors? What kind of legal or financial guarantees will there be?

From: <u>Jim Bertana</u>

To: Board of Supervisors (BOS)

Subject: File #240118 Hearing on Permanent Supportive Housing -Concern about Violence

Date: Wednesday, March 27, 2024 8:53:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

File # 240118-Hearing on Permanent Supportive Housing-Concern about Violence

To Members of the San Francisco Board of Supervisors:

The HomeRise at Mission Bay is being grossing mismanaged. I attended meetings along with my neighbors long before the facility was opened. We were told at these meetings that the facility would be fully staffed 24hrs. 7 days a week with management, counselors and security. We were also told that it was to be a model for future supportive housing in the City.

Nothing can be further from the truth!! Since the facility as been opened there have been numerous incidences of criminal activity ranging from open drug dealing, drug use, assaults and indecent exposure perpetrated by the tenants of the facility.

This is the model for supportive housing we were promised and support with are tax dollars and it's happening right next-door to Police Headquarters!!!

Please hold HomeRise to their management duties or replace them with a responsible management company.

Thank You

Jim Bertana

From: <u>Christine Arthur</u>

To: <u>Board of Supervisors (BOS)</u>

Subject: File #240118 Hearing on Permanent Supportive Housing - Concern about Violence

Date: Tuesday, March 26, 2024 12:52:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Sending email for Deborah Sesich:

Subject: File #240118 Hearing on Permanent Supportive Housing - Concern about Violence

Dear San Francisco Board of Supervisors,

I am writing to you regarding File #240118 Hearing on Permanent Supportive Housing - Concern about Violence

My husband and I are resident owners at the Madrone in Mission Bay. We have lived at Madrone for 12 years, starting on day one when the building opened. We love that there is a park (Commons Park) directly across the street where we can safely walk our dog and enjoy all that it has to offer. The neighborhood has grown since 2012 bringing new resident housing, businesses, and additional park space, all enhancing the overall ambiance and desire to live at the Madrone for both owners and renters. But in the past year and a half this has been negatively altered due to Mission Bay Home Rise.

Fast forward to 2022 the year Home Rise (HR) opened its Mission Bay site, directly across the street from Madrone on China Basin Street. Since day one the residents of Madrone have been subjected to a multitude of offenses by the residents of HR. Here are just a few:

Unruly behavior day and night

Personal assault walking to/from their units and/or down the street

Loud music late at night coming from HR units

Loud gatherings and unlawful loitering on the street and in front of HR

Drug dealing on the street in front of HR

Drug dealers entering and leaving HR

Garbage, clothing hanging from windows facing China Basin Street

Various personal items littered on the street, sidewalk, and in the park all around Madrone

Broken windows facing China Basin Street

Screaming residents

Naked residents standing in front of their window facing Madrone

Dogs off leash

Aggressive dogs

Dog feces not picked up on the sidewalks and in the Commons Park where there are 8 poop bag stations Police, fire and rescue vehicles at all times of the day and night, due to 311 calls to address HR problems

The residents of Madrone have been very patient with Home Rise management, making an effort to work with them to resolve these issues for over a year. But it is apparent HR management either does not have the competence and/or will to tackle the multitude of problems exhibited at their Mission Bay site. Enough is enough! We implore you to clean house and address these ongoing and unresolved issues without haste. They are impacting our quality of life, that of the HR residents, and leaving one more horrible stain on the reputation of our beautiful city.

Thank you,

Deborah and Michael Sesich

From: <u>Christine Arthur</u>

To: <u>Board of Supervisors (BOS)</u>

Subject: Subject: File #240118 - Hearing on Permanent Supportive Housing – Concern about HSH and HomeRise in SF

Mission Bay

Date: Tuesday, March 26, 2024 12:46:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Subject: File #240118 - Hearing on Permanent Supportive Housing – Concern about HSH and HomeRise

Dear Members of the San Francisco Board of Supervisors,

As a San Francisco resident that cares about our city, I am writing to express concern regarding the management of HomeRise Mission Bay. While I fully support the mission of providing housing for those in need, the current situation at HomeRise Mission Bay has become untenable for the surrounding community due to ongoing incidents of violence and aggression.

Over the past year, our neighborhood has witnessed a disturbing escalation from select HomeRise tenants around assault, battery, dealing/using controlled substances in plain sight, sexual predatory behaviors towards children, and terror within the community at large.

I am afraid to walk around the same block as Home Rise, for fear of encountering some of aggressive unhinged residents. I am afraid of the bluntant drug dealing in front of HomeRise. I am afraid for my neighbors and guests who would like to visit me at the Madrone and venues in Mission Bay.

The unaccountable mismanagement of HomeRise is sad and wrong. It is a disgrace to the 90% good residents that are trying to turn their lives around; and it is a disgrace to tax payers who trust in the city government to spend and manage our tax money wisely; and it is a disgrace and embarrassment to the City of San Francisco and good leaders trying to place faith in HSHs. What I don't understand is: Who has oversight of HomeRise mismanagement? Who has oversight to rules not being followed? It's truly sad that instead of HomeRise being a shining star for HSHs in our City, it has been allowed to become decomposing sewage that is deteriorating a new neighborhood and destroying lives of residents both of Home Rise and neighboring apartments and condos such as Madrone. And soon it will spread to neighbor commercial businesses and the shining event venues of our beloved Golden State Warriors and SF Giants. Because not only is the negative management of HomeRise affecting their 90% good residents, and neighboring residents of Madrone and Radiance, it is also affecting visitors to our neighborhood, and workers in our neighborhood, the morale of our police force.

This is not an issue of NIMBY; this is an issue of mismanagement of HomeRise; this is an issue of no accountability; and a City of San Francisco nightmare waiting to happen further.

It appears to me that new management and new oversight is needed by HSH and HomeRise for admittance, management, and eviction of people in need.

We are seeking your help to address these very serious issues. The implementation of this

promising supportive housing project is failing due to a lack of management and operational understanding. We urge the San Francisco Board of Supervisors to provide proper checks and balances before we repeat history and San Francisco has yet another failed project on their hands.

Thank you for your attention to this urgent matter.

Sincerely,

Christine Arthur Resident of San Francisco, Mission Bay neighborhood, Homeowner Madrone condos, taxpaying citizen From: Gary Gamage

To: <u>Board of Supervisors (BOS)</u>

Subject: File #240118 - Hearing on Permanent Supportive Housing – Concern about Violence and mismanagement of

property

Date: Monday, March 25, 2024 9:54:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources

File #240118 - Hearing on Permanent Supportive Housing - Concern about Violence

Dear Members of the San Francisco Board of Supervisors,

I am writing to express serious concerns regarding the management of HomeRise Mission Bay, a supportive housing property in our neighborhood. While I support the mission of providing housing for those in need, the current situation at HomeRise Mission Bay has become untenable for the surrounding community due to ongoing incidents of violence and aggression involving the HomeRise tenants and a complete failure of HomeRise to manage the property, the residents and their responsibilities to the City of SF.

These and many other issues have repeatedly been reported to HomeRise Management by neighbors, SFPD Southern Station Captain and City Attorney, but they don't take action, they don't take responsibility, and they have not lived up to a single promise or commitment to any corrective actions in spite of all the problems that have persisted for many months, and are now escalating.

Over the past twelve months, our neighbors and building staff have witnessed a disturbing escalation of troubling behavior, including fights on the sidewalk and brawls involving weapons. Additionally, there have been multiple assaults and threats directed towards neighbors. The situation has further deteriorated with incidents of open masturbation at building entrances, indecent exposure at windows, and even cases of individuals throwing objects through windows. The masturbation has happened during the middle of the day at the entrance of a neighboring building frequented by families. The indecent exposure incidents occur in direct line of sight of units where families with young children live.

On multiple occasions, neighbors have reached out to HomeRise Mission Bay management via email, phone, and by walking into HomeRise Mission Bay to speak directly with onsite staff. HomeRise Management and staff has been primarily unresponsive. When management does engage with neighbors, they direct neighbors to call 311/911. HomeRise Mission Bay Managements blames HSH or the police for not doing their jobs. However, HomeRise Mission Bay management has not communicated to neighbors any actions they have taken to mitigate the disturbing situations such as calling 911 themselves, seeking psychiatric help for tenants, moving tenants who are exposing themselves to families, enforcing their own no loitering policy or citing tenants for lease violations.

Prior to the opening of HomeRise Mission Bay, HSH met with neighbors and assured them that tenants would be properly screened and that security measures would be in place to ensure the safety of both residents and the community. However, in reality the screening process has failed, and there hasn't been adequate security, or even basic on premises management that is needed for such a community to succeed.

I am seeking your help to address these very serious issues. The implementation of this promising supportive housing project is failing due to basic implementation issues and total lack of professionalism and management. I urge the San Francisco Board of Supervisors to work closely with HomeRise management and HSH to provide security, and oversight of the management of the Mission Bay

supportive housing property.

Thank you for your immediate attention to this matter.

Sincerely,

Sent from my iPhone

From: <u>Steve Hawkins</u>

To: Board of Supervisors (BOS)

Subject: File #240118 Hearing on Permanent Supportive Housing - Concern about Violence

Date: Sunday, March 24, 2024 8:06:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

San Francisco Board of Supervisors:

My wife and I have been resident homeowners since 2012 at the Madrone Condo Building that fronts both Mission bay Blvd North and China Basin St.

We are highly concerned about the impact to our neighborhood of the residents and management of the Home Rise Mission Bay (HRMB) Building on China Basin St, which has been in place and populated for the last 1 1/2 years. It is patently clear that both the residents and management of the building are out of control.

Multiple and frequent examples of invasive, and often illegal, behavior have badly affected the quality of life for residents in our and neighboring buildings. Some examples of misbehavior by HRMB residents are:

Personal and verbal assaults of fellow residents and even Madrone residents.

Drug dealing in front of the HRMB building with HRMB residents.

A HRMB resident masturbating outside of their building.

HRMB residents screaming outside of their building.

Broken/shattered windows in the HRMB building lasting for weeks before repair.

Garbage/clothing hanging from HRMB building windows.

Loud music late at nights outside of the HRMB building.

A recent meeting of nearly 50 Madrone residents with Supervisor Matt Dorsey has made us hopeful that the Board of Supervisors will take action to rectify this situation involving a clearly mismanaged Home Rise Mission Bay establishment.

Thank you for putting in place a plan to fix this deplorable circumstance.

Steve Hawkins 420 Mission Bay Blvd North From: <u>Deborah Sesich</u>

To: Board of Supervisors (BOS)

Subject: File #240118 Hearing on Permanent Supportive Housing - Concern about Violence

Date: Saturday, March 23, 2024 4:56:57 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

I am writing to you regarding File #240118 Hearing on Permanent Supportive Housing - Concern about Violence

My husband and I are resident owners at the Madrone in Mission Bay. We have lived at Madrone for 12 years, starting on day one when the building opened. We love that there is a park (Commons Park) directly across the street where we can safely walk our dog and enjoy all that it has to offer. The neighborhood has grown since 2012 bringing new resident housing, businesses, and additional park space, all enhancing the overall ambiance and desire to live at the Madrone for both owners and renters. But in the past year and a half this has been negatively altered due to Mission Bay Home Rise.

Fast forward to 2022 the year Home Rise (HR) opened its Mission Bay site, directly across the street from Madrone on China Basin Street. Since day one the residents of Madrone have been subjected to a multitude of offenses by the residents of HR. Here are just a few:

Unruly behavior day and night

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Dogs off leash

Aggressive dogs

Dog feces not picked up on the sidewalks and in the Commons Park where there are 8 poop bag stations Police, fire and rescue vehicles at all times of the day and night, due to 311 calls to address HR problems

The residents of Madrone have been very patient with Home Rise management, making an effort to work with them to resolve these issues for over a year. But it is apparent HR management either does not have the competence and/or will to tackle the multitude of problems exhibited at their Mission Bay site. Enough is enough! We implore you to clean house and address these ongoing and unresolved issues without haste. They are impacting our quality of life, that of the HR residents, and leaving one more horrible stain on the reputation of our beautiful city.

Thank you,

Deborah and Michael Sesich

From: <u>Julie Lazzeroni</u>

To: Board of Supervisors (BOS)

Subject: File #240118 - Hearing on Permanent Supportive Housing

Date: Monday, March 25, 2024 5:13:53 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Members of the San Francisco Board of Supervisors,

I'm writing to communicate the failure of the implementation of the supportive housing unit located at Mission Bay managed by HomeRise.

I live at Madrone located across the street from HomeRise at Mission Bay. I worked very hard contributing to the communities in San Francisco for the past almost 20years and saved enough money to move my family to the beautiful, safe, drug free China Basin Street. Everything has been wonderful until HomeRise at Mission Bay opened. From day one, tenants were smoking drugs out of a glass pipe right in front of my son's window. The drug use soon escalated to drug dealing. My son witnesses drug dealers, drug use and violence from his bedroom window weekly. He is also woken up almost every night by screaming tenants, loud music and smoke smell coming into our unit.

We have tried to communicate with HomeRise for the past year and half but they refuse to do anything about all the law violations, public disturbance and dangerous conditions. The CEO told me that she is only a landlord and if I have issues to take it up with the local politician.

I have had to call the police a lot, 311 a lot and the fire department is on our street at least 6 times a week.

The owners of Madrone were told this was not going to happen. So many promises broken by the Mayor, HSH and HomeRise.

Fixing a problem by creating a new one is not how things should get fixed. The owners of Madrone pay close to \$8M of property tax which should keep us safe where we live. I no longer feel safe. My son can no longer spend time outside to throw a baseball or just walk around without seeing drug use and drug dealing.

I am asking for your help to fix this very serious issue. The first need is to get real security 24/7 for China Basin Street. The next need is to hold HomeRise accountable for their horrible management and change the intake criteria. The drug dealers, drug abusers, sex offenders and mentally ill should not be at this location.

Thank you for your attention.

Tom, Julie & Eddie

From: Sean Nishi

To: Board of Supervisors (BOS)

Subject: File #240118 - Hearing on Permanent Supportive Housing – Concern about Violence

Date: Monday, March 25, 2024 4:11:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources

File #240118 - Hearing on Permanent Supportive Housing – Concern about Violence

Dear Members of the Board of Supervisors,

I am writing to bring to your attention the urgent need for action regarding the ongoing issues at the housing facilities managed by HomeRise at Mission Bay located at 410 China Basin St.

As someone who has experienced the loss of a house as a teenager, I empathize deeply with my neighbors who are seeking stability and support housing programs that San Francisco funds. However, it has become clear to me that HomeRise as a company is taking advantage of our sympathy and is not adequately supporting their tenants, and hopefully you too will see that too.

Over the course of HomeRise's time here in Mission Bay, I've experienced:

- Physical altercations breaking out between residents, on occasion in front of children
- Screaming and throwing items out the window on a daily basis
- An attempted suicide by jumping out a window
- A dead pigeon being hung outside a window
- Emergency responders on scene nearly every day
- Drug deals happening between residents and non-residents on a daily basis
- Dog bites between other dogs / pedestrians
- Attempts to "sell" parking spots along the China Basin St during game-days
- Garbage, including glass bottles, hanging out windows and on window sills creating a falling hazard

This is not an exhaustive list, but hopefully highlights some of HomeRise's failures in providing adequate support for its tenants. Through my own conversations with staff on site as well as first-person observations, I believe the following self-inflicted issues are to cause:

- 1. Lack of On-Site Supportive Staff: Despite HomeRise's claims of providing on-site staff, the reality falls short of this promise. The absence of adequate staff, particularly during mental health outbreaks, has allowed problems to escalate unchecked.
- 2. **Insufficient Security Measures**: Security measures currently in place are inadequate for ensuring the safety of residents and the surrounding community throughout the day and night. They are currently piloting a security guard from 5PM to 1AM which has drastically helped for 6 weeks, but there is no guarantee that this will be extended past 6 weeks.
- 3. **Failure to Enforce Leases**: HomeRise's failure to enforce lease agreements has perpetuated a cycle of misconduct and disregard for community standards. Problematic tenants are allowed to continue their disruptive behavior without consequence,

exacerbating the issues faced by law-abiding residents.

To truly support my 410 China Basin neighbors, rectify HomeRise's shortcomings, and restore a sense of safety and support to our community, I urge the Board of Supervisors to:

- 1. Demand HomeRise to implement on-site staff as advertised, ensuring coverage 24/7 to promptly address issues as they arise and provide support to residents in need.
- 2. Require HomeRise to enhance security measures by employing security personnel round-the-clock, thereby deterring criminal activity and ensuring the safety of residents and neighbors alike.
- 3. Hold HomeRise accountable for enforcing lease agreements and swiftly addressing violations. This may include eviction for tenants who repeatedly engage in behavior that threatens the safety and wellbeing of others.

By taking these actions and holding HomeRise accountable for the mess they have created I believe we can rectify the issues that Mission Bay is experiencing and make it feel like home for everyone. I implore you to prioritize this matter and ensure that HomeRise fulfills its responsibilities to those it serves and the broader community.

Thank you for your attention to this urgent matter.

Sincerely, Sean Nishi From: Nancy Smith

To: Board of Supervisors (BOS)

Subject: File #240118 - Hearing on Permanent Supportive Housing

Date: Monday, March 25, 2024 1:05:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources

To The Board of Supervisors

RE: Home Rise – Mission Bay

File Number: 240118 – Hearing on Permanent Housing

I have lived in Mission Bay for 15 years now. Mission Bay was always a peaceful, quiet and safe neighborhood where I could walk my small dog at all hours without concern. I stayed in the neighborhood after losing my husband to cancer in 2014 because I felt safe – I do not feel that way anymore on many levels.

- 1) I have to make sure that I can safely walk my dog outside before exiting my unit as there are now several pit bulls owned by residents of Home Rise that are not on a leash. I have also witnessed daily that residents of Home Rise do not pick up after their dogs which has led to an enormous amount of dog feces in our planted areas around my building and across the street on Port property. It is a health hazard for the community and our dogs.
- 2) I have felt unsafe walking by the Home Rise building due to items being thrown out of an apartment unit window by a screaming tenant who has also threatened me on numerous occasions. Glass from a window which repeatedly was being broken by a tenant going through a mental health crisis and the repair for months being the installation of cardboard only. A tenant threatening to kill themselves by jumping out of their apartment window with police activity blocking the street for hours at a time.
- 3) Ongoing drug dealing and use by residents of Home Rise which is also bringing drug dealers and addicts to our neighborhood.
- 4) A resident that masturbates at the entry lobby doors of Madrone and in his apartment window for all to see clearly needing mental health assistance.

Before Home Rise was built, I attended a meeting held by HSH a few years ago regarding the housing development that was being proposed on lot 9B in Mission Bay. As I live one block from this new development, I was interested in hearing what the city was planning on building and housing at this location. I was told, along with the rest of the community here, that it was going to be an affordable housing development with approximately 120 apartments for people who were coming from previous housing developments. It was pitched to us as a permanent housing site for homeless individuals who were housed in other supportive housing developments in the city. They indicated that the residents would be fully vetted. They also indicated that this development was going to be staffed with onsite case managers, occupational therapists, psychiatrists, and medical staff including 24/7

security. None of the promises came to fruition, instead, we have a building with individuals coming directly from the street with severe drug/alcohol addictions, mental illnesses, etc. No on-site staff at all except for a front desk person who does not appear to have any credentials in handling crisis situations which occur there daily especially in the evening hours.

There are residents in Home Rise who are clearly going through mental health crisis as evident by broken windows to their apartments; individuals wanting to jump from their windows to their deaths; screaming and throwing trash out of the windows at people walking by; individuals selling and/or consuming drugs outside; etc. And to top it off, I was verbally threatened by the front desk staff person (Jason) who came running at me from across the street as I waited for a friend who lives at Madrone. He pointed his finger in my face calling me such things as "Karen"; white privilege; and white bitch. I felt extremely vulnerable as I am a 60-year-old single woman – it was quite horrifying making me want to sell my place and move but I do not want to be forced out of my home. And this individual still works at the front desk daily – no repercussions at all.

Please bring peace back to our neighborhood that we all love and make HR accountable – they are in major breach of contract not only to the community but to the residents. Several of the residents have told me that they are scared at night because of the fighting; drug taking; and general mayhem that occurs without proper supervision. One resident called it a modern day "One Flew Over the Cuckoo's Nest" environment! You cannot just simply house homeless people and think that you have solved the problem. Homeless people need more care and services to stop the cycle of homelessness and become members of society. Many of these people need to be placed in more suitable housing that can help them with their addictions; mental illness; etc. or provide staffing that can do that. This model is not solving the problem!!

I am a building inspector for the insurance industry and inspected many buildings for the homeless owned and managed by TODCO; Episcopal Charities; etc. I have never seen anything like what we are dealing with in our neighborhood. Even buildings located in the Tenderloin are better managed and residents are better cared for than what Home Rise has done – it is a disgrace not only to our community but to the residents who live there. Shame on Home Rise and all of those who are involved in this project.

Thank you for listening and doing something about this horrific, disgraceful and inhumane environment that has been created by Home Rise and the City and County of San Francisco to not only the community at large but to the residents of this development. Let's make this the example you wanted it to be in the beginning stages of development!!

Nancy Smith Radiance Resident From: Mark Smith

To: <u>Board of Supervisors (BOS)</u>

Subject: #240118 - Hearing - Impacts of Permanent Supportive Housing Facilities

Date: Monday, March 25, 2024 10:21:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources

Dear Supervisors,

I'm writing in regard to the upcoming hearing on permanent Supportive Housing File #240118.

I moved to Mission Bay 6 years ago as the neighborhood was clean, friendly and quiet. The neighborhood was in stark contrast to where I previously lived on lower Nob Hill and SOMA as Mission Bays streets were clean, the people friendly and children would be seen playing in the park. Unfortunately, things have changed for the worse since the opening of HomeRise, on China Basin St. We are now subjected to verbal abuse when entering and leaving our building with litter and fecal matter strewn across China Basin St. and in Mission Bay Commons (dog owners form HomeRise don't pick up the waste). We observe open drug and alcohol consumption in the commons where children used to play. My wife no longer feels comfortable walking alone outside of an evening. It's quite clear to ourselves, and from discussion with neighbors, that a small number of the residents at HomeRise are unfit to be living there. I hope as members of the Board of Supervisors that you realize the behavior of these individuals is unacceptable and that you're able to formulate a **strategy** to determine the mental fitness of individuals to qualify for residency at HomeRise. In addition, extra security and regular street/park cleaning would be much appreciated.

Regards,
Mark Smith - resident of Madrone

From: <u>Virginia Bosch Hyttfors</u>

To: <u>Board of Supervisors (BOS)</u>

Subject: File #240118 - Hearing on Permanent Supportive Housing to be held on 3/28 at 10am

Date: Monday, March 25, 2024 8:21:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors of the City of San Francisco,

I'm writing in regards to the upcoming Hearing on Permanent Supportive Housing, File #240118, to express my deep concern about the negative impact of Homerise on my family and the surrounding neighborhood. As a mother of three young children living directly across from the facility, I've experienced firsthand the ongoing issues caused by the lack of proper management.

The constant loud music, screaming, and aggressive dog behavior emanating from Homerise create a stressful environment for my family. Taking my kids to the nearby playground is a constant worry due to these issues, the unsanitary conditions caused by discarded items on the sidewalk and making sure we don't even glance across the street as my husband has been called "dick head" and "shit face" several times just because he walked out of our building entrance, which is right across from the homerise entrance where tenants congregate for several hours and he happened to look at them.

Picking up packages at my designated lobby has become a Russian roulette, hoping we don't meet the homerise tenant that masturbates there. I understand it is hard and it takes a long time to evict someone, but if we have videos of the tenant masturbating and we know where he lives, why can't that person be evicted? He is clearly breaking the law.

What is even more disturbing to me and my family is the drug use and knowing that there are sexual predators living across the street just because they qualify for supported housing.

Every week my 5 year old daughter asks me why there is someone across the street screaming and throwing things out the window, I explain to her that that person is sick and needs help, so she asks me why is no one helping that person and I have no answer to that question. If we understand that how is homerise unable to understand it? They say they do understand but why has this been going on for so long? Isn't that evidence that they are incapable of helping, don't care or are incompetent in their management of tenants' needs?

Homerise advertises providing psychological assistance to their tenants. However, this seems far from the reality we face daily. The current situation suggests a lack of proper support for the residents, leading to behavioral problems that negatively affect the neighborhood.

I beg this board to urge Homerise to develop a clear action plan to address these concerns. This plan should include:

- Effective measures to control disruptive behavior and ensure tenant accountability.
- A comprehensive support system to address the underlying needs of their residents, including mental health services.
- Improved customer service which should include a working phone number, I have

- called their 24/7 line several times and no one answers, there isn't even a voicemail. Other neighbors told me that when they do pick up they just say "call 911", which is an unacceptable answer, they should have an internal protocol to take in the information and take themselves the needed measures to solve the problem being reported.
- A completely different selection process of tenants. They have explained that they perform a 1 hr interview and the only rejection criteria is if the person showed aggression towards the interviewer. This clearly shows homerise's incompetence level, they end up selecting individuals with acute phycological issues that they know they can't support and will be negatively impacting the rest of the tenants and the neighbors. I understand there are countless homeless individuals applying for housing why is homerise prioritizing sexual predators, rapists, pedophiles and drug users?

My husband is swedish, Sweden is known for their excellent social services. Why can't San Francisco officials study those countries to see what is needed to support homeless people and help them? Just giving them a home won't solve the homeless problem, a vast amount of the homeless population became homeless due to mental health problems, not lack of financial assistance.

Homerise's current approach isn't solving the problem; it's creating new ones. The amount of calls to emergency services in itself is a clear barometer of how much they are failing. We see the police, the firemen and ambulances there daily, which must be costing the city a fortune, keeping them away from more pressing manners and constantly blocking traffic on our narrow street. Homerise is clearly not prioritizing resident support, has non existing behavioral guidelines and has established zero consequences for tenants that are behaving inappropriately and breaking the law. It seems that they would be able to only provide a home to homeless individuals that have financial constraints, not psychological, aggression, drugs and alcohol problems. So why are they selecting individuals they cannot assist?

I would like to believe that this is all due to Homerise's inexperience but the fact that this hearing is needed, as they haven't been able to make any progress for so long, after so many people from this community have spend time meeting with them on a monthly basis to explain the problems, shows that they don't care about their tenants and the community and they should be held accountable.

Thank you,

Virginia Hyttfors

Mother of Mia (5 years old), Hanna (3 years old) and Max (6 months old)

From: Arlene Singer

To: <u>Board of Supervisors (BOS)</u>

Subject: Fwd: Subject: File #240118 - Hearing on Permanent Supportive Housing – Concern about HSH and HomeRise

Date: Sunday, March 24, 2024 6:42:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Members of the San Francisco Board of Supervisors,

I am a long time resident of San Francisco who cares deeply about our city and am writing this to ensure that my experience is taken into account as you consider how to deal with Permanent Supportive Housing and the multitude of problems facing our beautiful city. Please consider the following for FIIe # 240118 - Hearing on Permanent Supportive Housing:

I've been an owner and resident here at Madrone, located at 435 China Basin St in San Francisco for 10 years. I am increasingly concerned and frustrated with the challenges those of us who live on China Basin Street face with management failures at HomeRise Mission Bay. Over the course of the past 6 months I have been writing emails to as many influential people as I could to address these concerns including the management of HomeRise, various staff at HSH, OCII, the Mission Bay CAC, the SBRMBNA, and others. Thus far, not only have the problems persisted, but they have escalated to a dangerous and frightening level.

It seems to me that what we have here is a microcosm of what is happening in San Francisco where we experience petty crime, unkempt streets, and open drug markets, and where government services are unresponsive to the average citizen... where people like me complain and our voices go unheard, and complaints go unresolved.

I'd like to share my experience with HomeRiseMB all the way back to 2017 when we first learned that Lot 9 was going to be built for the formerly chronically homeless. Based on what I heard at that time, I was concerned about the project's impact on China Basin St where I enter and exit multiple times a day, so I decided to become as informed as possible- I wasn't against the project - I was not then and am not now a NIMBY. (Or I should say NIMFY - not in my Front Yard)

So, back in 2017, at the encouragement of HSH, I visited the Rene Cazenave housing project on Essex St – a project described by HSH as very similar to what would be built on China Basin Street. Unfortunately, it wasn't similar in ways that count -it does not have residential neighbors directly across the street – but was similar in ways I didn't want - retail neighbors complained that some residents were regularly disruptive and, exhibited both illegal and inappropriate behavior.

During the following months, I voiced my concerns to city reps, at meetings with HSH

and at an October 2017 hearing at City Hall and was assured that the city agencies and building management had learned from their experiences elsewhere and would apply what they learned here in Mission Bay. I was told to expect the residents to be elderly, and disabled and that I, an elderly person myself, had nothing to worry about - that there wouldn't be a danger to the community - that the targeted population would be carefully vetted and that sufficient resources including onsite security, would be located at HomeRise to ensure there would not be drug dealing on the street, residents would not loiter in front of the building, that it would not cause a disruption or negative impact on our community. I specifically asked that they move the entrance away from China Basin Street either onto Mission Rock St. or onto the courtyard off Bridgeview and were told they would look into it. (I think I've learned that that really is a nice way of saying "no way"). The changes I requested were all denied. And, of course, I assumed that since the new building is right next to Police Headquarters we'd be fine (well, it seems I was wrong on that count too). Each time I met with city representative I was assured that they had learned how to manage people who might become problematic in the neighborhood and shouldn't worry - they had a responsibility to the neighborhood to be good neighbors.

Well, here we are now in 2024 and the problems we have had over the past 18 months are ones that could have been avoided - should have been avoided if they had only listened and acted on our concerns - and these issues can be prevented in the future, if HomeRise management and HSH would step up and do what is necessary to protect us and their residents. During the past year, I have continued to voice my concerns to as many influential people as I could, including Supervisor Dorsey so I thank him and his staff for trying to help.

HomeRise Management, HSH and SF government need to do more. Here are my suggestions of what they need to do:

- 1. Recognize and deal with the fact that a handful of HR residents present a clear and present danger to themselves, to other residents and to us, their neighbors.
- 2. Hire and empower sufficient staff to be security guards, onsite case managers and mental health professionals who can immediately resolve problems on a 7/24 basis and don't tell us to call 911 to report problems with their residents.
- 3. Enforce leases, quiet hours and no loitering rules, and prove that there are consequences for violating rules by quickly establishing an expedited eviction process for repeat offenders who exhibit illegal, destructive and/or disruptive behaviors. In the meantime, relocate the worst public nuisance offenders while working through the current eviction process.
- 4. Stop the drug dealing in front of the building and have HR staff call 911 to have the dealers arrested.
- 5. Maintain this jewel of the building in a timely fashion. No other low income housing in Mission Bay allows broken windows to remain unfixed for weeks or

tolerates garbage stored on ledges for days.

6. Finally, ensure that HR Mission Bay is a model for successful supportive housing. Hold Management and its Board accountable for its failings. Ensure that HSH learns from this project, establishes measurable milestones and success metrics and holds their contractors to them. Don't build another supportive housing project with HomeRise involved until they get it right here...and if they don't get it right here in Mission Bay, end their contract ASAP...no more screaming onto the street all day and night, no more loitering, no more drug dealing, no more public masturbation, no more broken windows that go unfixed for weeks, no more broken safety latches on windows, no more garbage and empty glass liquor bottles stored on outside ledges, no more residents threatening other residents and neighbors. It's about time to DO IT RIGHT, RIGHT NOW

When we complain, we are told "we'll look into it", we are told "we can't do anything about it, this is just like any other rental building", we are told "if you have a problem, call 911". I don't understand how HomeRise and HSH cannot take responsibility - cannot move quickly to address the problems and issues that are presented to them.

Thanks for reading my story and suggestions.

Warm Regards,

Arlene K. Singer 435 China Basin St - Unit 435 San Francisco, CA From: Al Kwok

To: Board of Supervisors (BOS)

Subject: File #240118 - Hearing on Permanent Supportive Housing

Date: Sunday, March 24, 2024 4:35:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

File #240118 - Hearing on Permanent Supportive Housing

Dear Members of the San Francisco Board of Supervisors,

I am writing to express serious concerns regarding the management of HomeRise at Mission Bay, a supportive housing property in our neighborhood.

As residents living directly across from HomeRise at Mission Bay, we have witnessed many incidents of disturbances, fights on sidewalks, drug dealing activity, dangerous debris (broken window glass) on the building or on the sidewalk, trash left along sidewalks as well as objects left on ledges 3 to 4 stories above, urination on buildings, dogs off leash, and assault on our residents and our staff.

I have personally witnessed open drug use directly in front of HomeRise, and also in the sidewalk area between HomeRise and the Public Safety Building (PSB) next door, literally within a couple of feet from the PSB garage entrance frequently used by the Police and the working staff. I have also witnessed drug transactions taking place right at the front entrance of HomeRise: the sliding door opens, a resident comes out, someone who has been waiting at the foot of the steps tosses him/her a small package, the resident retreats quickly back into the building, and the other person quickly speeds away on his skateboard. All of this take place in less than 30 seconds, and often in broad daylight!

I have also witnessed trash left on ledges outside of the building windows, from 3 to 4 stories above. Items can include full shopping bags, filled with perishables. When the wind is sufficiently strong, trash can be blown off and land on the sidewalk. I have witnessed that. Some of the trash is unsanitary, posing as health hazards, and may even cause physical harm. Objects as small as a rotten apple, or a bunch of vegetables, falling from that height can result in personal injury to pedestrians below.

I have attached pictures herein for your review.

Back in 2017, HSH, in conjunction with OCII, had made several public presentations on supportive housing, and what was then planned for Block 9, the current site of HomeRise at Mission Bay. I was present at these presentations. Attendees were told that there would be a manager residing at HomeRise, with onsite-service, providing case management, psychiatric and medical services to the residents. Such service include assessment, treatment planning, therapy and crisis intervention. The current website still states these features. However, it does not look like much of these are actually provided at the present time.

There is a big discrepancy between what HomeRise has committed to and what they are

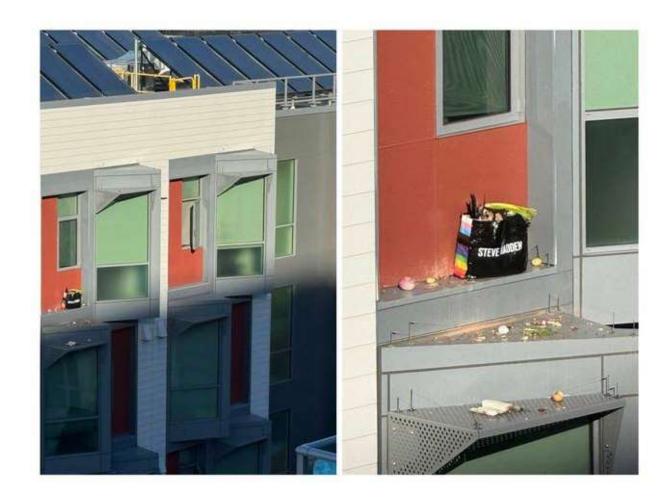
actually delivering. What we have seen cannot be representative of the Permanent Supportive Housing model. With these serious issues, I urge the Board for their attention and to address them so that action can be taken between HSH and HomeRise management for an equitable solution.

Thank you for your attention.

Sincerely,

Al Kwok 435 China Basin Street, San Francisco, CA 94158





From: amber fitzsimmons

To: Board of Supervisors (BOS)

Subject: File #240118 Hearing on Permanent Supportive Housing – Concern about HSH and HomeRise

Date: Sunday, March 24, 2024 4:30:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To the Board of Supervisors:

I am writing about the management of the HomeRise Mission Bay. I live directly across the street from Homerise, in the Madrone, on the China Basin side--I have owned my condo since 2012 and I have lived in SF for 15 years.

My politics can be described as socially liberal—to a point. I was supportive of HomeRise establishing residence next to our building, The Madrone community were assured of multiple levels of security, 24 hour supervising personnel, counseling services etc.. Additionally we were told this was going to be a tier 2 level of residency, not the Tier 1 we believe it to be.

I see what is happening at HomeRise on a daily basis. The situation at HomeRise is extremely dangerous for both the residents and the surrounding neighborhood. This is despite the fact that Homerise sits next door to SF Police headquarters.

On an almost daily basis, in front of my condo on China Basin, I witness physical and verbal assaults (I experience verbal heckling and nasty comments daily just for entering and exiting my building on China Basin st), loitering, drug using and dealing, broken windows and trash hanging out of windows, unneutered dogs (pit bills) which I believe violates city code, and regular masturbation in public. Yes, masturbation directly in front of the doors i use to enter and exit my building. I have also seen our own building security be harrassed and intimidated.

The police have informed us that despite the fact that they are steps from Homerise, they cannot answer the 911 calls and 311 calls they are receiving every single day. If I am witnessing this OUTSIDE of the HomeRise building, I can't imagine the conditions inside of the building for the rule-following residents.

The bottom line is that our community was lied to by HSH and HomeRise, and I question whether the contract regarding HomeRise was violated. During preconstruction, our community was promised that residents would be vetted and that security would be provided. Apparently there are security cameras, but no actual security exists to monitor the cameras or to do anything about what is occuring. I know longer exit the street onto China Basin--I take the 5 minute walk around the Madrone to exit onto Mission Bay. If things do not change, it is only going to be a matter of time before someone is seriously injured or killed on China Basin. Keep in mind--this is the neighborhood and street through which everyone walks to get to the Chase Center and AT&T Park. So it is not just affecting our neighborhood, but anyone who is coming to Mission Bay to see what SF has to offer. I urge you to take action for the city and for Mission Bay residents.

Amber Fitzsimmons

435 China Basin Street

Get Outlook for iOS

From: Ayaka Nishi

To: Board of Supervisors (BOS)

Subject: File #240118 - Hearing on Permanent Supportive Housing - Concern about Violence

Date: Sunday, March 24, 2024 2:40:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

File #240118 - Hearing on Permanent Supportive Housing - Concern about Violence

Dear Members of the San Francisco Board of Supervisors,

I am writing to express my deep concerns regarding the management practices and the behavior of certain tenants at Home Rise Mission Bay. As a resident of the neighborhood, and the resident directly facing the Home Rise Mission Bay complex, I have observed actions that are significantly impacting the quality of life in our community.

Firstly, I would like to address the management of Home Rise Mission Bay. It has come to my attention that that incidents and concerns directed to the management are not taken into consideration and acted upon. For example, we have previously contacted the HomeRise Mission Bay management regarding a tenant holding and displaying a dead bird out of their unit. The management simply directed us to call 311 number, in which it was disregarded as it is not critical, non-emergency incident, and as a result no action was taken to resolve the situatio. This is extremely unsanitary and could have resulted in severe health risks to the community (or the city as a whole).

Additionally, the HomeRise Management claims to have oversight and supportive services inside their property. On their website the management explicitly states that there are onsite services suite providing case management and psychiatric and medical services. Additionally in their program page they say "Resident Services staff work with residents in their buildings, to address issues stemming from their experience of homelessness, trauma, and substance use. Individualized service plans detail short and long-term goals, and staff members build relationships that promote trust and collaboration."

Based on discussion with the front door personnel as HomeRise Mission Bay, there is no such support inside the building and the only employee tending to the tenant is the front door man. In addition, we as neighboring residents have not seen any improvement from the tenants causing nuisance stemming from their abuse of substance or trauma stemming from homelessness.

Based on these factors, I am strongly concerned about the management practices of Home Rise Mission Bay. Home Rise Mission Bay has not met any of the promises previously made in order to acquire funding and have not taken any corrective action for Well-being of residents or the surrounding community. I urge the board to investigate these management practices and ensure that they are meeting the required standards.

Furthermore, there are specific tenants within Home Rise Mission Bay whose behavior is causing a significant negative impact on the neighborhood. Some of the critically concerning actions include:

- 1. Noise Disturbances: There have been frequent noise disturbances, throughout any time of the day, including late at night, disrupting the peace and tranquility of the neighborhood. This includes loud parties, music, and shouting, which have become a daily occurrence.
- 2. Disregard for Property: Certain tenants have shown a blatant disregard for public property and the surrounding environment. This includes littering, vandalism, and improper disposal of waste, contributing to the deterioration of the neighborhood's cleanliness and appearance.
- 3. Safety Concerns: There have been instances of confrontations, assaults and violence caused by HomeRise mission bay resident to the residents and staff of neighboring condos. Personally our window has been broken, causing a severe safety concerns to our living situation.
- 4. Violation of Community Rules and trespassing: There have been incidents where HomeRise Tenants will sit and hang out on the porches / patio of the neighboring condos. This is a violation of privacy and trespassing into a private area. Additionally, there are multiple occasions where a resident will openly urinate and masturbate in front of neighboring building entrances.

These actions have been taking a severe toll on the well being of the neighbors but also have a detrimental effect on overall reputation of the neighborhood. It is imperative that appropriate measures are taken to address these issues effectively.

Therefore, I respectfully urge the San Francisco Board of Supervisors to investigate the management practices of Home Rise Mission Bay and take necessary steps to ensure compliance with regulations. The implementation of this supportive housing is failing and the situation will continue to worsen if no intervention is taken.

Specifically, we are seeking for your help to work closely with the Home Rise Management to:

- 1. Provide security
- 2. Provide the care and supportive services in-building at all times
- 3. Implement measures to address the behavior of problematic tenants and enforce community rules to maintain a safe and harmonious environment for all residents in the community.

Thank you for your attention to this matter. I trust that prompt action will be taken to address these concerns and uphold the well-being of our neighborhood.

Sincerely,

Ayaka Nishi

From: <u>Sarah Van Voorhis</u>

To: Board of Supervisors (BOS)

Subject: File #240118 - Hearing on Permanent Supportive Housing – Concern about HSH and HomeRise

Date: Sunday, March 24, 2024 2:35:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources

To the Board of Supervisors:

I am writing about the management of the HomeRise Mission Bay. I live directly across the street from Homerise, in the Madrone, on the China Basin side--I have owned my condo since 2012 and I have lived in SF for 29 years. I see what is happening at HomeRise on a daily basis. I am supportive of providing housing for the unhoused, but the situation at HomeRise is now extremely dangerous for both the residents and the surrounding neighborhood. This is despite the fact that Homerise sits next door to SF Police headquarters.

On an almost daily basis, in front of my condo on China Basin, I witness physical and verbal assaults, drug using and dealing, broken windows and trash hanging out of windows, unneutered dogs (pit bills) which I believe violates city code, and regular masturbation in public, etc. etc.. Again the police have informed us that despite the fact that they are steps from Homerise, they cannot answer the 911 calls and 311 calls they are receiving every single day. If I am witnessing this OUTSIDE of the HomeRise building, I can't imagine the conditions inside of the building for the rule-following residents.

The bottom line is that our community was lied to by HSH and HomeRise, and I question whether the contract regarding HomeRise was violated. During preconstruction, our community was promised that residents would be vetted and that security would be provided. Apparently there are security cameras, but no actual security exists to monitor the cameras or to do anything about what is occuring. I know longer exit the street onto China Basin--I take the 5 minute walk around the Madrone to exit onto Mission Bay. If things do not change, it is only going to be a matter of time before someone is seriously injured or killed on China Basin. Keep in mind--this is the neighborhood and street through which everyone walks to get to the Chase Center and AT&T Park. So it is not just affecting our neighborhood, but anyone who is coming to Mission Bay to see what SF has to offer. I urge you to take action for the city and for Mission Bay residents.

Sincerely, Sarah Van Voorhis 435 China Basin St SF, CA

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From: <u>Dave Scheff</u>

To: <u>Board of Supervisors (BOS)</u>

Subject: Resent to include full Hearing Info: RE Madrone/Homerise File #240118 Hearing on Supportive Housing

Date: Sunday, March 24, 2024 11:37:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I live at Madrone on the side facing Mission Commons Park, not Homerise. I write to you today in support of my neighbors, myself, and the neighborhood at large.

Before Homerise was completed, we had a meeting next door at Radiance. At that meeting HSH told us that Residents would be carefully screened, would be required to be in a "program," that they would have access to mental health professionals, would be required to be sober in order to remain in their Homerise apartments, would not be able to have guests from their past life (I specifically asked "what about their old Sixth Street pals?" and was assured of this), that there would be security 24/7 to deal with any issues, and finally that "people often come into our other buildings to ask if we have apartments available because they are so nice!"

Absolutely all of that was a lie. Again, HSH was represented in a way that allayed our fears but was completely duplications. What we were told was complete BS.

Since Homerise, we've had defecation in the park, graffitti, screaming in the night, garbage in the street, and we never walk on China Basin any more. My neighbors that live on China Basin are surely telling you what it's like living directly across the street from Homerise; my point is that the quality of life for the entire neigborhood has been negatively affected by Homerise.

If this building is to remain supportive housing, which my wife and I support conceptually, someone responsible needs to be brought in to run it; residents who by their behavior break their rental contract need to be removed to somewhere appropriate, and this all must happen immediately.

Thank you,
Dave Scheff
Madrone HOA Vice President

480 Mission Bay Blvd. North #516 San Francisco, 94158 (415) 819-4181 From: <u>Dave Scheff</u>

To: <u>Board of Supervisors (BOS)</u>

Cc:Madrone DeeDee Terzian; Deborah SesichSubject:Homerise/Madrone FILE #240118Date:Sunday, March 24, 2024 11:28:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I live at Madrone on the side facing Mission Commons Park, not Homerise. I write to you today in support of my neighbors, myself, and the neighborhood at large.

Before Homerise was completed, we had a meeting next door at Radiance. At that meeting HSH told us that Residents would be carefully screened, would be required to be in a "program," that they would have access to mental health professionals, would be required to be sober in order to remain in their Homerise apartments, would not be able to have guests from their past life (I specifically asked "what about their old Sixth Street pals?" and was assured of this), that there would be security 24/7 to deal with any issues, and finally that "people often come into our other buildings to ask if we have apartments available because they are so nice!"

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If this building is to remain supportive housing, which my wife and I support conceptually, someone responsible needs to be brought in to run it; residents who by their behavior break their rental contract need to be removed to somewhere appropriate, and this all must happen immediately.

Thank you,
Dave Scheff
Madrone HOA Vice President

480 Mission Bay Blvd. North #516 San Francisco, 94158 (415) 819-4181 From: May Ng

To: Board of Supervisors (BOS)

Subject: File #240118 - Hearing on Permanent Supportive Housing

Date: Monday, March 25, 2024 8:00:53 PM

Attachments: 2024-03-15 05.54.44.mov

2024-03-17 19.59.35.png

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

File #240118 - Hearing on Permanent Supportive Housing

Dear Members of the San Francisco Board of Supervisors,

I am reaching out to bring to your attention on several pressing issues that have arisen in our community since the HomeRise at Mission Bay ("HR") moved in 15 months ago. This supportive permanent housing initiative, while commendable in its mission, has inadvertently introduced challenges that are impacting the daily life for the residents of this block, including those at Madrone, Radiance and the forthcoming 400 China Basin development, totalling 576 families.

The concerns are as follows:

- 1. **Noise Disturbances:** Persistent yelling, screaming, and loud music are prevalent throughout the day and night (clip attached)
- 2. **Indecent Exposure:** There have been multiple instances of indecent exposure at the windows (picture attached) and masturbation at the neighboring building
- 3. **Physical Violence**: We have close views of street fights, vandalism, and throwing dangerous objects onto the street ALL caused by HR tenants, posing a threat to public safety (see picture)
- 4. **Presence of Sex Offender**: The proximity of sex offenders as HR tenants is causing major concern, in particular with many children within the block
- 5. **Drug-Related Activities**: There are observable drug dealings occurring on China Basin St by HR tenants, which is alarming and unacceptable
- 6. **Loitering**: The persistent loitering around the premises has contributed to a sense of insecurity among residents. HR is not enforcing their No Loitering policy.

Since HR opened 15 months ago, these disturbances have persisted unabated. My home directly faces the location of these incidents, and has significantly both my well-being and work responsibilities. The narrow confines of China Basin Street, where my home & HR are located, obliges me to keep my windows and blinds closed continuously, depriving us of natural light and compelling us to forgo social engagements at home due to the above mentioned problems. The incessant noise has disrupted our sleep and professional obligations, e.g. work calls. The severity of these disruptions has reached a point where leaving home has

become a necessity for respite.

Despite numerous attempts (30+ in the past 12 months) to communicate these problems to the HR management, the response has been largely unhelpful, with the default advice being to call 911/311.

We are basically having an open door psychiatric ward in our block with no full-time management, security and medical support. The management responsibilities are offloaded to the neighbors and SFPD. These tenants need a significant amount of mental health treatments, not just periodic support. Obviously, these individuals are not capable of living by themselves based on their mental states; however, HSH just pushed them through without doing proper screening. The integration of permanent housing for homeless with mental health challenges into a densely populated neighborhood has, regrettably, led to a multitude of distressing issues and potential hazards for the surrounding residents. After 15 months of observation, it is clear that the current approach has failed and requires reevaluation.

I urge the San Francisco Board of Supervisors to address these matters with urgency. Our community is in dire need of a solution that ensures the safety and well-being of all residents while upholding the noble intent of providing support to those in need.

Thank you for your attention to this matter.

Sincerely, May Ng Madrone resident







From: <u>shaunasmalleds@gmail.com</u> on behalf of <u>Davina Small</u>

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities (Public Comment)

Date: Wednesday, March 27, 2024 3:54:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit this email/letter to the Hearing on Impacts of Permanent Supportive Housing Facilities (File #240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner and resident on Sumner Street and a part of the 73 Sumner Homeowners Association. I would like to make clear from the onset, that I am a supporter of housing for all residents of San Francisco. As an immigrant to this country, I fully understand the need for policies that are empathetic to and impactful for all community members. I am supportive of housing policies and practices that help stabilize those who are at risk, but also dismantle systems targeting communities, such as the *Containment Zones* most visible in District 6 and the Tenderloin. I am also supportive of protective policies and practices, directly impacting the many families and children already residing in our community. Practices that at their core, serve to minimize trauma for all parties involved, with our most vulnerable constituents centered in decision making. This, in my humble opinion, requires holistic plans that are pliable and always considerate of all impacted members of the community... particularly when considering the historic impact on neighborhoods where the HSH projects are implemented.

As a resident of SOMA actively living with the daily community impact of supportive housing, I have personally witnessed several drug overdoses, deceased bodies, and prostitution between the busy hours of 7:00am and 7:00pm. I, along with my diligent and exhausted neighbors, have had to take to community policing in what can only be described as extremely unsafe. We have had to confront drug users while they were under the influence, asking for clear and safe pathways for children to walk to school. This happens regularly as we reside within the proximity of several SFUSD neighborhood/charter/nursery/private schools (i.e Bessie Carmichael, Ukrainian School of San Francisco, Love & Learn Nursery School, Presidio Knolls and Five Keys Charter School); all within a 3 block radius. We clean up an unimaginable amount of feces, needles etc, on a weekly basis through community efforts. I've witnessed robberies, public drug use with subsequent erratic or violent behaviors. I have used the 311 app on many occasions and have called in for police support, only to have delayed responses due to the inequitable staffing of our local precinct. And in all of this, I am a part of a very caring community who not only wants to help (and is managing more than our fair share of the city's supportive housing burden) but also wants to feel safe leaving home at night. If we are going to continue to surround the residents of District 6 with supportive housing, then Good Neighbor Policy costs/supports must be included in the reported allocations of \$713.3 million to HSH

in FY 2023-24 and \$646.4 million in FY 2024-25. This spending should at the bare minimum, systems and policies designed to protect all community members. Funding that supports what happens inside of these HSH managed spaces, but provides no support for the community surrounding these designated properties/investments, is if nothing else incomplete. My community and myself are the ones directly impacted on a daily basis by the drug overdoses and death, organized crime, assault with and without weapons, robbery of local businesses and unsanitary public health conditions.

We ask that our requests for better living conditions for all, as tax paying and active members of this community, be taken with the gravity deserved. Our mental health is just as important as those you aim to help. We ask that if nothing else, the overall well-being of the children in our community, be equally important to those that govern.

Thank you for taking the time to read my submission.

S. Davina Small

From: <u>Vincent Sun</u>

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Supportive Housing Hearing 1174 Folsom Date: Wednesday, March 27, 2024 2:49:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner and resident on 99 Rausch Street. I am concerned about the concentration of crime and affordable housing units in SOMA West.

I am not directly linking crime and affordable housing units; however, I'd like to highlight my lived reality as a victim of crimes in my neighborhood and the shocking difference in availability of social services/affordable housing between districts.

This leads me to believe that the city is intentionally targeting SOMA West and surrounding neighborhoods that have already contributed to being a district that has many social services and affordable housing units operating. SOMA West does not need more, and instead I advise the city to look at other districts that have had little to zero contribution to the city's affordable housing problem.

This part of town has always been rough before the pandemic. As reported by a hotel guest's (md2019) <u>TripAdvisor</u> review of her stay on Aug 2019 at the Inn on Folsom on 1188 Folsom St:

"Unsafe location, no private bathroom or wc and noisy! Located in a rough part of town after 9pm had to get a cab to get back as I didn't but feel safe in the area even though the walk from market street was so close."

Having lived through the pandemic, the unsafe characterization from this tourist has only increased since then. I've been a victim of 3 crimes reported to the police. The first was a theft of my entire storage unit, the second was a break-in to my unit, the third was vandalism on multiple unit's doors in my building.

You can see in this crime map that SOMA West and the surrounding neighborhood is labeled the most dangerous: https://www.neighborhoodscout.com/ca/san-francisco/crime

Within a 10 minute walk, there are 10+ affordable housing projects that the <u>city</u> has planned in my area. There are also 7+ existing social services and affordable housing units such as:

• Sanctuary West on 201 8th St

• SOMA Studio and Family Apartments on 1166-1190 Howard St

Take a look at this map of the planned housing projects: https://data.sfgov.org/Housing-and-Buildings/Map-of-Affordable-Housing-Pipeline/d4zr-mbcm

There needs to be a limit on how many affordable housing units a district can have. You cannot target an area of the city like this, while other districts have barely any existing and planned affordable housing units.

Thank you for your consideration.

--

Vincent

From: Carl

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Re: Impacts of Permanent Supportive Housing-Public comments+attachment

Date: Wednesday, March 27, 2024 2:39:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for said meeting.

Dear Supervisor Dorsey, Public Safety and Neighbourhood Services Committee,

I am a resident on 7th street, between Folsom and Howard, my building is only 2 years old, and we, the residents, have already been victims of crimes, having lost thousands of dollars on stolen private property and repairs.

Unfortunately, that is likely the least of our concerns. My son was still a minor when he witnessed 2 residents of a supportive housing residence on Howard street fighting with each other, one of them with a large knife. On a separate occasion, I witnessed a stabbing on Langton street; where people coming from "The Sanctuary" amongst other places, often descend on Langton Howard community garden to consume meth, often under a toddler's window, while others come to buy drugs, and sort stolen items.

Over the past 2 years I've seen how elementary school children walk to and from school through open air drug consumption, drug sales (my son himself was offered "rock" several times, and witnessed several drug transactions as he was walking to school), human feces, and people lying on the streets with open sores. Just a couple days ago, there was someone either passed out or dead, a few steps away from the Child Care Center on Cleveland street.

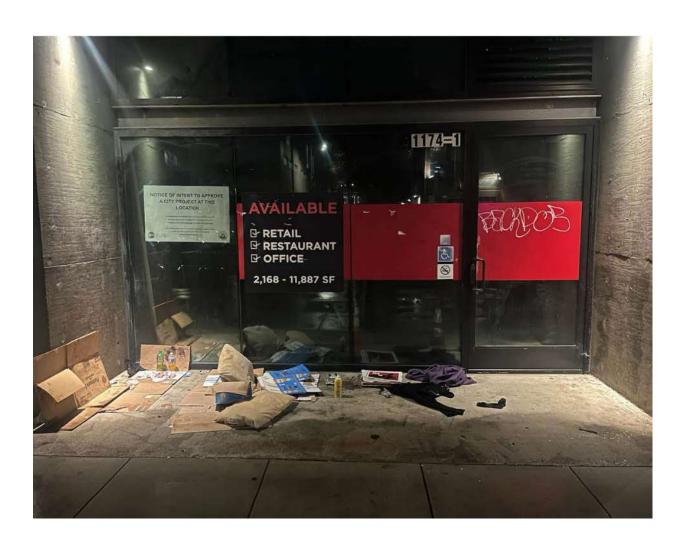
It is extremely concerning to observe how the Bessie Carmichael students can't enjoy a safe and clean park (the park often has people smoking cigarettes, drugs, and alcohol), a public library across the street, or thriving, safe and clean businesses. Instead, these children join every day citizens of SoMa, in their struggle to survive a maze of drugs and feces. How can we expect them to grow sane and healthy? Children and families must not be sacrificed in the hopes and efforts for the recovery of others. This city is failing to provide children with essential peace, and conditions for the pursuit of happiness.

I have very little faith in the honesty with which these facilities for recovering addicts operate. It is very concerning to me to see in the news that some of these centres and organisations have been using funds fraudulently, and that some of the directors are grossly overpaid. 1174 Folsom became dirty, dilapidated (picture attached) and the restaurant in that building, Bay of Burma has been robbed and vandalised a number of times after the city bought the building. The mismanagement and lack of attention by the city and HSH to the communitie's concerns is baffling.

Lastly, how can we expect recovering addicts to keep to their program when the places for recovery and with services for them are steps away from the drug dealers?

I implore you to refrain from continuing to use SOMA as a containment zone for the city, and instead open libraries, cultural centres, and other services that support a thriving community where our children don't grow up exposed to drug addiction and trauma.

Sincerely, Carla Cuevas



From: <u>Carla</u>

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Impacts of Permanent Supportive Housing-Public comments

Date: Wednesday, March 27, 2024 2:34:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for said meeting.

Dear Supervisor Dorsey, Public Safety and Neighbourhood Services Committee,

I am a resident on 7th street, between Folsom and Howard, my building is only 2 years old, and we, the residents, have already been victims of crimes, having lost thousands of dollars on stolen private property and repairs.

Unfortunatley, that is likely the least of our concerns. My son was still a minor when he witnessed 2 residents of a supportive housing residence on Howard street fighting with each other, one of them with a large knife. On a separate occasion, I witnessed a stabbing on Langton street; where people coming from "The Sanctuary" amongst other places, often descend on Langton Howard community garden to consume meth, often under a toddler's window, while others come to buy drugs, and sort stolen items.

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I implore you to refrain from continuing to use SOMA as a containment zone for the city, and instead open libraries, cultural centres, and other services that support a thriving community where our children don't grow up exposed to drug addiction and trauma.

Sincerely, Carla Cuevas From: politics in SF@josephmiquel.com

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: 1174 folsom

Date: Wednesday, March 27, 2024 2:15:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facility (file 240118) as public comment. In advance of the 3/28 meeting where public safety and neighborhood services committee is expected to consider neighborhood and community impacts off Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank You.

Dear supervisor Dorsey and PSNSC,

I am a homeowner on Tehama street. I am concerned about this project regarding drugs, crime, assaults, robbery, and human shit. Our area already has facilities to help those who need help; our area is already significantly beyond what other districts in this city are doing to help, the rest of the city needs to pull their weight too. Enough is enough.

- 1. Anyone voting YES for 1174 will never get my vote again; we will organize and vote for anyone but you. Dorsey, there is no positive effect on our community this project will have... or on your political career.
- 2. HSH prior actions to our concerns speaks loudly to how they will run this site.
- 3. Petty Crime and Felony Crime. SOMA WEST is already unsafe at night. This project (and others sites already in operation) will not providing proper security.
- 4. Bay of Burma needs assistance; 2 years of free rent.
- 5. Drug use and overdoses in SOMA WEST is out of control; there is not proper support for drug addicts. "Harm reduction" as implemented by the city in reality is inhumane; harm reduction causes harm. Those overdose deaths were someone's child who couldn't help them, and obviously they couldn't help themselves either; it is the city's ethical duty to force those at high risk of overdosing into treatment instead of letting them back out to overdose again. Maybe it takes 3 times in treatment, maybe 10, maybe then they would still be alive.
- 6. Poop. SOMA WEST is already scented and smeared with human shit and the city is currently not doing its part in keeping it clean or provide necessary support. While sitting at a red light near cat club, witnessed a male drop their pants in the middle of the street and blow diarrhea chunks out of their butt.

HARD PASS on 1174.

HARD YES on fixing what's broken first.

From: Rachel Wrightson

To: Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS); Dorsey, Matt (BOS)

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities (File # 240118)

Date: Wednesday, March 27, 2024 1:59:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you.

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner on 8th Street between Howard and Folsom Streets, and I am concerned about a number of items pertaining to 1174 Folsom Street and the conditions in my neighborhood, West SoMa, including (but by no means limited to):

- No sobriety requirements or drug testing for the facility versus other non-profit facilities that have sober living requirements;
- Can the City/HSH guarantee that 1174 won't become something of a last resort / transfer destination for individuals that become ineligible for residency in sober living facilities? (See, e.g., quote in SF Standard article dated February 8, 2024 "Breed confronted over planned Chinatown sober living facility" stating: "Officials said no drug testing will take place at the facility, though residents who repeatedly relapse will be transferred to other housing options.");
- Apparent lack of concern by HSH/the City for the existing conditions of SoMa and Mid-Market streets and the impact that will have on the 1174 residents' ability to maintain sobriety (should they so choose) because of their environment;
- Lack of guaranteed provision of services to ensure sanitary conditions inside and outside the facility and adjacent public spaces, overburdening current resources (street clean-up, waste and garbage removal from public spaces);
- Exacerbation of current drug dealing in the vicinity with no addition of security or police presence; note that other shelters on the very same block tolerate drug dealing and open-air use in immediately adjacent areas including the alley (Sumner Street) that abuts 1174 Folsom;
- Reduction in collectible/paid property taxes and concomitant reduction in revenue for neighborhood development/benefit, particularly as this neighborhood already includes a disproportionate number of homeless facilities services;
- Potential increase in crime, disarray and danger on the streets and generally vulnerability in the area, forcing neighborhood businesses to close;
- Accountability and recourse in the event that the facility and/or residents are non-

compliant with whatever even basic requirements are put in place as a condition of operation and residency

A fundamental, key role of government (particularly local and city government) is to maintain and ensure the cleanliness and safety of the streets within its jurisdiction. If that role is not property fulfilled – and as a current resident of West SoMa I submit based upon my own observations and experience that it is not – then citizens' basic rights are not being protected.

Regards, Rachel Wrightson From: Richie Vasquez

To: Carroll, John (BOS); Dorsey, Matt (BOS); DorseyStaff (BOS); Board of Supervisors (BOS)

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities

Date: Wednesday, March 27, 2024 1:39:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a resident on Langton Street. I am concerned about safety and security of my neighborhood if a supportive housing facility opens at 1174 Folsom. I've lived in SOMA for almost 2 years now and in that time I've seen the impact of these housing facilities on local business and residents. No one feels the impact more than these two demographics. I have seen the impact supprotive housing facilities have on neighboring streets - people loitering and littering, an increase in drug selling, and an increase in crime outside of these facilities (graffiti, smashed windows, theft). It seems as though the character and culture of the surrounding streets is slowly corroded by the influx of people in supportive housing facilities who do not care about the neighborhood or the city.

Folsom seems to be barely recovering from the pandemic slump over the last few years, but I fear this supportive housing facility will have a negative impact on that progress. The location proposed at 1174 Folsom is at a part of SOMA that has a vibrant nightlife and restaurant scene that might not be able to survive the new supportive housing facility. The parts of SOMA with the most supportive housing facilities are also in the worst condition. You'll find trash, feces, needles, foil, and drug related paraphernalia littering the streets. Of course this doesn't mean that everyone in the facility is a drug abuser, but this is a repeating trend you will find outside these facilities as drug dealers and homeless loiter on the streets of these areas.

Folsom's small business are already distressed and dealing with vandalism, graffiti, burglary, and theft. Please understand that this facility will unnecessarily burden both businesses and the surrounding residents. Folsom is the lifeline of the West Soma area and in order to keep it clean and safe for residents, small business owners, and tourists, the city will need to find another location for supportive housing.

I already struggle to leave my home without seeing feces on the sidewalk, foil, drug dealings, needles, trash, and desperate homeless. I am one of hundreds of SOMA residents tired of the city's lack of action and disproportionate amount of housing for homeless in the area. I implore all of you to reconsider the supportive housing at 1174 Folsom.

Thank you, Richard From: Alex Wong

To: Dorsey, Matt (BOS); Carroll, John (BOS); DorseyStaff (BOS); Board of Supervisors (BOS)

Subject: Hearing - Impacts of Permanent Supportive Housing Facilities (File # 240118)

Date: Tuesday, March 26, 2024 5:48:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, I would like to submit these materials to the Hearing on Impacts of Permanent Supportive Housing Facilities (File # 240118) as public comment, in advance of the 3/28 meeting where the Public Safety and Neighborhood Services Committee is expected to consider neighborhood and community impacts of Permanent Supportive Housing facilities. Kindly include it in the public record for that meeting. Thank you!

Dear Supervisor Dorsey and Public Safety and Neighborhood Services Committee,

I am a homeowner on Rausch. I am concerned about the following items:

-a lack of emergency or medical presence, similar to a supervised site or any guarantees on responses to overdoses, this making the problem simply fall on the local community without any funding

What are the proposed methods to prevent overdose deaths?

-the inability of any shelter to prevent drug dealing in its local vicinity without city assistance such as a permanent police presence (there are other shelters within one block of the proposed site that have open dealing right outside the facilities)

What are the proposed solutions to prevent drug dealing or other predatory behavior on the shelter residents?

-no guarantees on maintaining sanitary conditions in and outside the building, potentially allowing the building to fall into disrepair or negatively impacting local businesses by making the area un-walkable and not family friendly

How will sanitary conditions and local safety be maintained?

-a lack of support for local businesses impacted, the more buildings that house people that cannot be a customer base for local shops reduces income and tax base in the neighborhood

How will the city address the negative economic effects of displacing residents who would

have been customers for local businesses? Will there be financial reparations?

-if the non-profit does not meet the standard of conduct for a good neighbor what are the consequences?

What are the options by HSH/city for non-performant actors? What kind of legal or financial guarantees will there be?

 From:
 Owen, David (BOS)

 To:
 Carroll, John (BOS)

 Cc:
 Dahl, Bryan (BOS)

Subject: Fw: HOMERISE - MADRONE/Mission Bay

Date: Tuesday, March 26, 2024 11:02:06 AM

Please include in the file for File #240118 - [Hearing - Impacts of Permanent Supportive Housing Facilities].

From: Dave Scheff <davescheff1@gmail.com>

Sent: Sunday, March 24, 2024 9:30 AM

To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>

Cc: DorseyStaff (BOS) <DorseyStaff@sfgov.org> **Subject:** HOMERISE - MADRONE/Mission Bay

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I live at Madrone on the side facing Mission Commons Park, not Homerise. I write to you today in support of my neighbors, myself, and the neighborhood at large.

Before Homerise was completed, we had a meeting next door at Radiance. At that meeting SHS told us that Residents would be carefully screened, would be required to be in a "program," would "mostly be in their rooms as they are generally older, many are even on oxygen," that they would have access to mental health professionals, would be required to be sober in order to remain in their Homerise apartments, would not be able to have guests from their past life (I specifically asked "what about their old Sixth Street pals?" and was assured of this), that there would be security 24/7 to deal with any issues, and finally that "people often come into our other buildings because they are so nice to ask if we have apartments available!"

Absolutely all of that was a lie. Again, Homerise was represented in a way that allayed our fears and was complete BS.

Since Homerise, we've had defecation in the park, graffitti, screaming in the night, garbage in the street, and we never walk on China Basin any more. My neighbors that live on China Basin are surely telling you what it's like living directly across the street from Homerise; my point is that the quality of life for the entire neigborhood has been negatively affected by Homerise.

If this building is to remain supportive housing, which my wife and I support conceptually, someone responsible needs to be brought in to run it; residents who by their behavior break their rental contract need to be removed to somewhere appropriate, and this all must happen immediately.

Thank you, Dave Scheff Madrone HOA Vice President

480 Mission Bay Blvd. North #516 San Francisco, 94158 (415) 819-4181