



# Hospital EMS Report - Diversion, Suspension & Trauma Override

Percentage of hours in each month that a hospital was on Diversion. For ZSFG, this also includes Trauma Override. (+/- 1%)

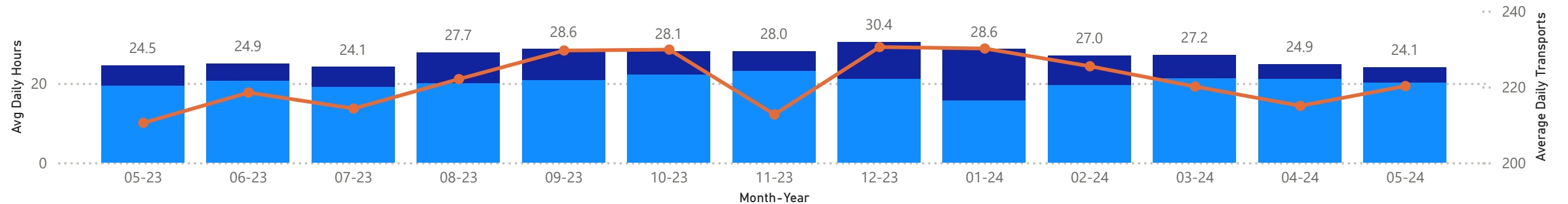
Destination	05-23	06-23	07-23	08-23	09-23	10-23	11-23	12-23	01-24	02-24	03-24	04-24	05-24
Chinese	0.2%	0.8%	0.0%	0.3%	1.6%	1.3%	0.4%	0.4%	0.6%	0.8%	0.8%	1.4%	1.2%
CPMC-Bernal	2.7%	2.9%	4.1%	2.0%	3.2%	5.2%	4.2%	2.8%	2.5%	3.3%	2.3%	5.8%	2.5%
CPMC-Davies	1.1%	3.3%	3.3%	1.3%	1.7%	3.0%	1.7%	2.0%	0.3%	1.9%	2.1%	1.8%	2.9%
CPMC-Van Ness	24.9%	17.3%	18.9%	20.8%	14.7%	13.8%	21.8%	19.1%	16.2%	26.9%	26.6%	19.9%	19.7%
Kaiser SF	12.9%	11.7%	9.7%	16.8%	13.1%	14.8%	16.4%	10.9%	9.4%	6.1%	13.8%	17.0%	15.5%
St. Francis	0.9%	0.7%	0.4%	0.0%	0.8%	1.0%	2.1%	1.4%	1.4%	0.9%	1.1%	0.8%	0.2%
St. Marys	1.8%	3.6%	1.0%	3.0%	3.5%	2.2%	2.5%	2.6%	3.6%	4.7%	3.3%	0.9%	0.7%
UCSF Parnassus	19.9%	25.6%	22.1%	19.3%	20.0%	29.7%	24.6%	26.4%	16.0%	19.4%	23.3%	24.8%	21.1%
VA	0.3%	0.4%	0.0%	0.2%	0.3%	0.6%	0.6%	1.4%		0.5%	0.3%	0.3%	0.5%
ZSFG	37.4%	37.6%	40.8%	51.8%	60.5%	45.7%	42.7%	59.6%	69.3%	47.7%	39.7%	31.1%	36.1%

Percentage of hours in each month that Diversion was suspended (4 hospitals on Diversion simultaneously). (+/- 1%)

Measure	05-23	06-23	07-23	08-23	09-23	10-23	11-23	12-23	01-24	02-24	03-24	04-24	05-24
Diversion Suspended	32.5%	23.3%	31.4%	42.2%	40.9%	32.5%	29.6%	50.3%	66.2%	45.0%	37.2%	25.7%	25.0%

Average daily diversion hours by month (left y-axis) is compared with average daily transports by month (right y-axis).

Diversion Category ● ED ● Trauma Override ● Average Daily Transports





# Hospital EMS Report - EMS Transports

Total ambulance transports by month. Does not include IFT or other non-911 transports.

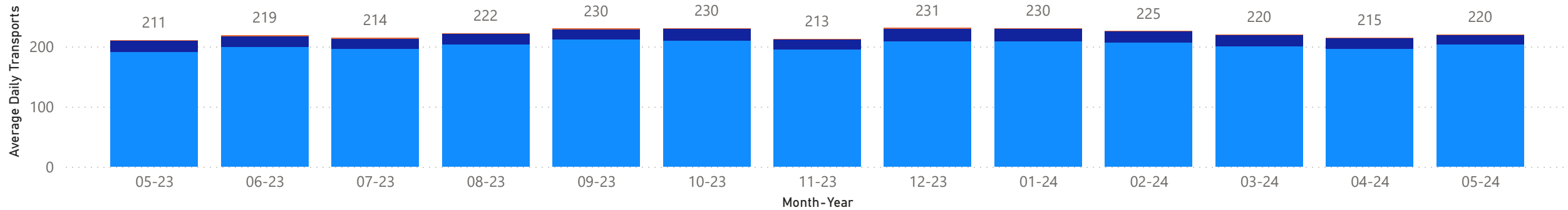
Destination	05-23	06-23	07-23	08-23	09-23	10-23	11-23	12-23	01-24	02-24	03-24	04-24	05-24	Total
Chinese	130	130	120	132	141	145	141	157	169	118	130	125	145	<b>1783</b>
CPMC-Bernal	688	700	693	786	791	777	689	839	835	730	701	711	716	<b>9656</b>
CPMC-Davies	323	337	349	378	375	427	346	420	400	349	363	330	339	<b>4736</b>
CPMC-Van Ness	832	886	923	945	994	1055	892	1072	1030	834	873	938	921	<b>12195</b>
Kaiser SF	591	538	565	595	582	579	549	603	677	583	553	509	598	<b>7522</b>
Kaiser South SF	48	64	21	23	69	45	35	48	49	55	80	74	63	<b>674</b>
Seton	67	80	87	104	124	96	77	114	89	87	60	59	55	<b>1099</b>
St. Francis	898	902	953	972	964	981	886	1014	1062	964	987	843	927	<b>12353</b>
St. Marys	497	526	517	575	543	626	534	669	605	589	618	539	609	<b>7447</b>
UCSF Mission Bay	88	88	85	105	117	116	105	90	104	111	118	107	106	<b>1340</b>
UCSF Parnassus	815	807	831	923	905	860	822	890	964	846	853	727	864	<b>11107</b>
VA	104	108	105	85	75	110	76	76	92	78	93	76	90	<b>1168</b>
ZSFG	1401	1301	1345	1210	1159	1241	1174	1102	992	1134	1316	1357	1332	<b>16064</b>
<b>Total</b>	<b>6482</b>	<b>6467</b>	<b>6594</b>	<b>6833</b>	<b>6839</b>	<b>7058</b>	<b>6326</b>	<b>7094</b>	<b>7068</b>	<b>6478</b>	<b>6745</b>	<b>6395</b>	<b>6765</b>	<b>87144</b>

Total Transport Volume: Change Since Previous Month

**5.8%**

## Average Daily Transports by Month-Year and Disposition (All Destinations)

Disposition ● Code 2 ● Code 3 ● Multiple Patients (Unknown Dispo)





# Hospital EMS Report - Ambulance Patient Offload Time (APOT-1)

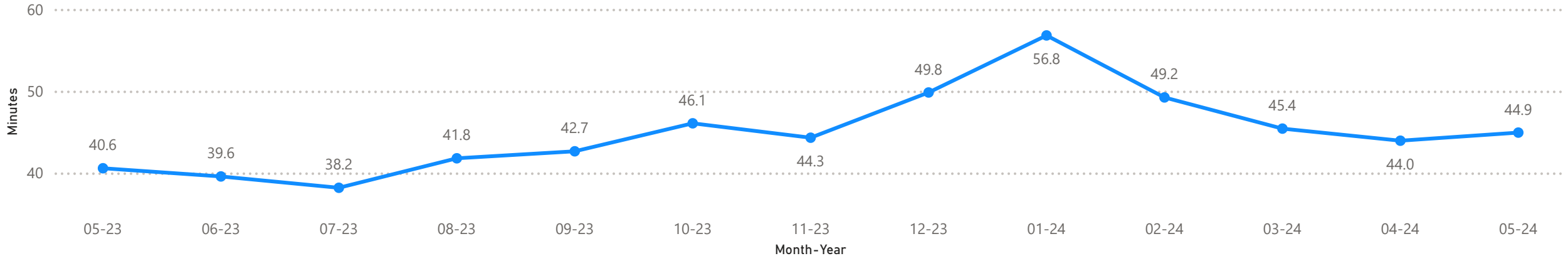
90th percentile APOT-1 times per month. APOT-1 is the interval between arrival at-hospital and transfer of patient care to Emergency Department staff, and is computed using standardized specifications outlined by the California EMS Authority.

Destination	05-23	06-23	07-23	08-23	09-23	10-23	11-23	12-23	01-24	02-24	03-24	04-24	05-24	Past Year
Chinese	24.8	23.0	23.5	25.3	23.3	24.9	29.0	30.6	26.1	31.4	30.2	36.7	26.6	<b>27.4</b>
CPMC-Bernal	42.6	41.4	45.0	41.7	41.9	57.0	55.0	52.4	51.2	45.2	45.1	42.6	40.8	<b>46.0</b>
CPMC-Davies	40.3	35.6	39.4	32.7	36.2	40.0	35.2	46.3	47.3	40.7	40.5	40.8	41.5	<b>40.0</b>
CPMC-Van Ness	55.4	42.6	44.9	58.5	52.5	53.4	55.8	57.2	83.6	70.2	61.3	49.0	50.7	<b>56.4</b>
Kaiser SF	48.2	42.3	42.0	63.6	50.9	54.4	50.2	67.9	79.1	60.9	67.9	45.4	56.3	<b>55.9</b>
St. Francis	30.1	29.1	28.4	31.2	35.1	34.7	34.0	42.2	39.5	40.1	37.8	34.9	42.0	<b>35.6</b>
St. Marys	33.9	34.0	33.0	40.0	44.8	45.3	35.0	42.5	45.4	44.8	42.8	37.9	33.7	<b>39.4</b>
UCSF Mission Bay	24.3	23.5	30.1	19.9	21.4	28.8	20.7	23.4	27.5	24.5	23.1	26.0	24.9	<b>23.8</b>
UCSF Parnassus	45.1	50.9	46.3	48.8	47.2	49.5	54.0	63.5	76.1	60.9	55.7	61.6	63.3	<b>55.7</b>
VA	25.2	20.3	22.8	21.7	18.0	23.0	29.5	20.0	22.6	21.6	27.6	22.4	23.6	<b>22.8</b>
ZSFG	39.3	39.8	35.6	35.4	40.5	40.0	38.9	38.6	37.7	39.8	39.7	38.5	39.0	<b>38.7</b>
<b>System-Wide</b>	<b>40.6</b>	<b>39.6</b>	<b>38.2</b>	<b>41.8</b>	<b>42.7</b>	<b>46.1</b>	<b>44.3</b>	<b>49.8</b>	<b>56.8</b>	<b>49.2</b>	<b>45.4</b>	<b>44.0</b>	<b>44.9</b>	<b>45.0</b>

System-Wide 90th%  
APOT-1: Change Since  
Previous Month

# 2.3%

System-Wide 90th Percentile APOT-1

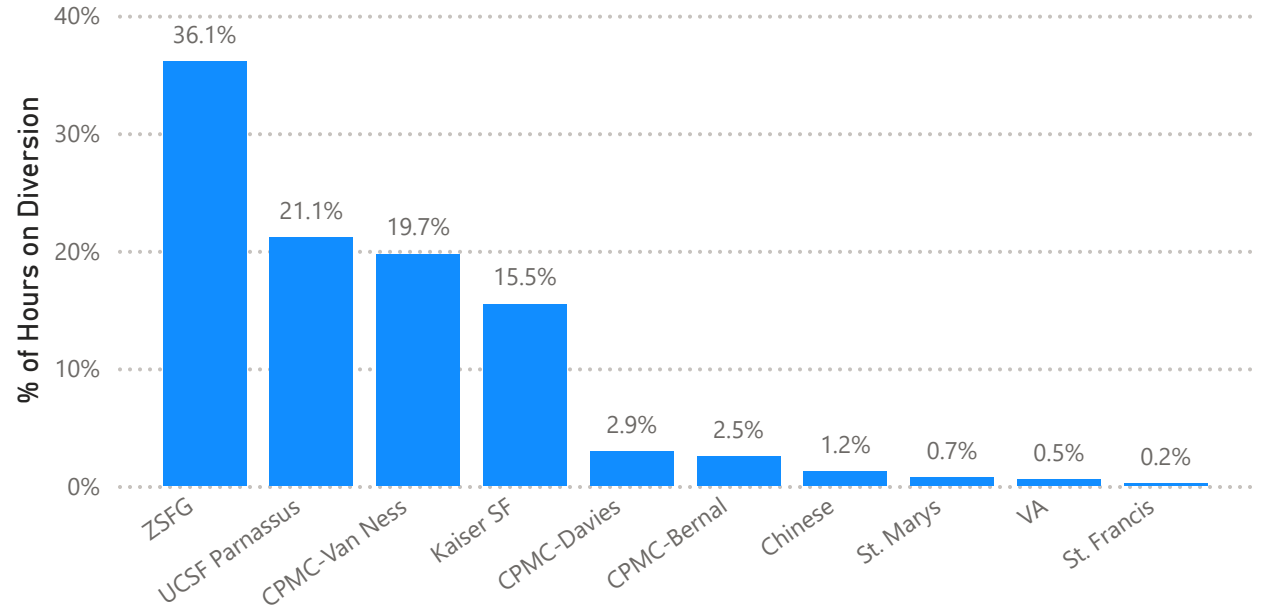




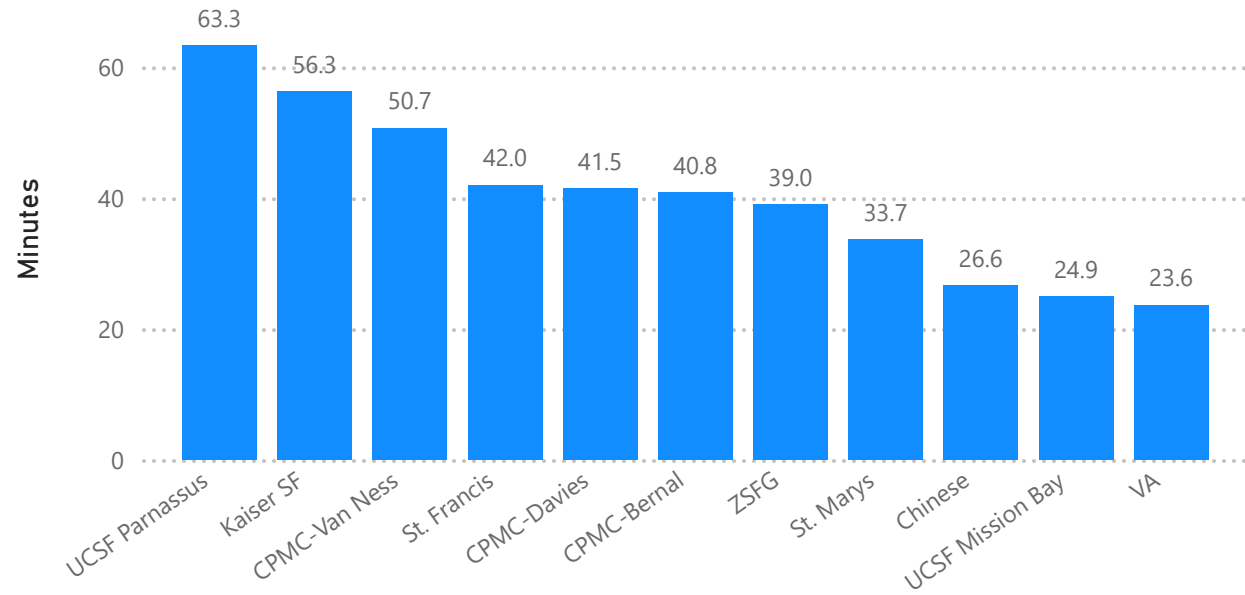
# Hospital EMS Report - Current-Month Summary

The graphs on this page compare Diversion, APOT-1, and total EMS transport metrics for each of San Francisco's 10 adult-receiving hospitals during the most recent month covered in this report.

### Percentage of Total Month Hours Spent on Diversion (or Trauma Override)



### 90th Percentile APOT-1 by Destination



### Percentage of System-Wide Transports Received

