File No. 260035 **Committee Item No.** 3
Board Item No. _____

COMMITTEE/BOARD OF SUPERVISORS

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Committee: Public Safety and Ngbh Services **Date:** February 12, 2026
Board of Supervisors Meeting: **Date:** _____

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Prepared by: Monique Crayton **Date:** February 6, 2026
Prepared by: _____ **Date:** _____
Prepared by: _____ **Date:** _____

BOARD of SUPERVISORS

City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. (415) 554-5184
Fax No. (415) 554-5163
TDD/TTY No. (415) 554-5227

M E M O R A N D U M

TO: Rosie Dilger, Pacific Gas & Electric Company
Sara Yoel, Pacific Gas & Electric Company
Julia Latimer, Pacific Gas & Electric Company

FROM: Monique Crayton, Assistant Clerk, Public Safety and Neighborhood Services Committee, Board of Supervisors

DATE: January 13, 2026

SUBJECT: LEGISLATION INTRODUCED

The Board of Supervisors' Public Safety and Neighborhood Services Committee has received the following hearing request, introduced by Supervisor Alan Wong on January 6, 2026:

File No. 260035

Hearing to discuss the cause(s), escalation, response, and impacts of the widespread power outages that began on December 20, 2025, and which have disproportionately affected residents and small businesses in the Richmond, Sunset, Presidio, Civic Center, South of Market (SOMA), and other San Francisco neighborhoods, to understand how a localized substation incident escalated to affect nearly one-third of the City; to assess communication failures and gaps in emergency response protocols; to evaluate economic impacts on small businesses and hardships faced by seniors, persons with disabilities, and other vulnerable residents; to discuss and understand the remedies, claims processes and support being provided to affected residents and businesses; and requesting the Pacific Gas and Electric Company (PG&E) to report.

If you have any comments or reports to be included with the file, please forward them to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102.

CC:
Office of Chair Dorsey
Office of Supervisor Wong

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M E M O R A N D U M

TO: Joy Zhan, Interim Director, Youth Commission

FROM: Monique Crayton, Assistant Clerk,
Public Safety and Neighborhood Services Committee

DATE: February 3, 2026

SUBJECT: LEGISLATIVE MATTER INTRODUCED

The Board of Supervisors' Public Safety and Neighborhood Services Committee has received the following hearing request, introduced by Supervisor Alan Wong on January 6, 2026. This item is being referred for comment and recommendation.

File No. 260035

Hearing to discuss the cause(s), escalation, response, and impacts of the widespread power outages that began on December 20, 2025, and which have disproportionately affected residents and small businesses in the Richmond, Sunset, Presidio, Civic Center, South of Market (SOMA), and other San Francisco neighborhoods, to understand how a localized substation incident escalated to affect nearly one-third of the City; to assess communication failures and gaps in emergency response protocols; to evaluate economic impacts on small businesses and hardships faced by seniors, persons with disabilities, and other vulnerable residents; to discuss and understand the remedies, claims processes and support being provided to affected residents and businesses; and requesting the Pacific Gas and Electric Company (PG&E) to report.

Please return this cover sheet with the Commission's response to Monique Crayton, Assistant Clerk, Public Safety and Neighborhood Services Committee.

****

RESPONSE FROM YOUTH COMMISSION Date: _____

____ No Comment
____ Recommendation Attached

_____
Chairperson, Youth Commission

C: Office of Chair Dorsey
Office of Supervisor Wong

From: Jasbir Dhuga
To: Board of Supervisors (BOS); MahmoodStaff
Subject: Subject Line: Public Question for Hearing File No. 251222 (Grid Resilience & AV Protocols)
Date: Friday, January 2, 2026 8:18:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Target: Department of Emergency Management (DEM) & SFMTA

> "Between 9:40 AM (when power was lost) and 1:09 PM (when the substation fire occurred), the city had nearly 3.5 hours where 7,000 traffic signals were dark. Why was no emergency order issued during this 3.5-hour window to clear autonomous vehicles from the roads *before* the fire department needed to respond to the second emergency?"

Target: PG&E Executives

> "PG&E has stated the substation fire occurred at 1:09 PM, yet outages began at 9:40 AM. Does PG&E acknowledge that the 3.5-hour delay in resolving the initial grid instability created the traffic conditions that subsequently delayed emergency vehicles from reaching the substation fire itself?"

Signed
J.S.Dhuga

From:	Carroll, John (BOS)
To:	M Eilo; Board of Supervisors (BOS)
Subject:	RE: Transportation needs PUBLIC POWER!
Date:	Monday, January 5, 2026 10:23:53 AM
Attachments:	image001.png

Thank you for your comment letter.

By copy of this message to the board.of.supervisors@sfgov.org email address, your comments will be forwarded to the full membership of the Board of Supervisors.

John Carroll
Assistant Clerk
Board of Supervisors
San Francisco City Hall, Room 244
San Francisco, CA 94102
(415)554-4445

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The Legislative Research Center provides 24-hour access to Board of Supervisors legislation and archived matters since August 1998.

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From: M Eilo <blinkpopshift@gmail.com>
Sent: Monday, December 22, 2025 8:30 AM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Subject: Transportation needs PUBLIC POWER!

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

This is the last straw. End PGE now. Multiple friends were stuck taking multiple busses for hours or paying for rides they can't afford just because we keep letting PGE exist.

In 1996 there was a very similar fire in that same substation that caused a blackout. Did they update infrastructure to prevent it happening again? No. Instead they hiked rates to pay their fucking CEO millions a year and their shareholders a huge return.

I want what Sac has: municipal power. Time to catch up with the times only 75 years late.

From: Kendrick Lewallen
To: Board of Supervisors (BOS)
Subject: PG&E power outage personal story
Date: Monday, January 5, 2026 9:41:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear supervisors, of San Francisco thank you for your time. I come to you as a constituent of district 6 and I would like to address the negligence of pg&e.

As a tenant living at 1190 Mission St. The entire building was impacted. I have lived in San Francisco for over 14 years as a resident in San Francisco. I've never experienced anything like the power outage that residents experienced across the city. Especially in my neighborhood SOMA even worse the Richmond' district. As you are aware our trinity building 1190 mission street, from December 20 to December 23rd without electricity! PG&E failed us as a community tremendously . The results are, spoiled food, I personally couldn't take care of tasks that needed to be taken care of due to the stress the anxiety that induced not to mention, I have PTSD I watched my mother pass in front of me earlier this year back in August. She also experienced the power outage. She was living off of a respirator, and she was grasping for air. Begging for help, I absolutely felt helpless in that moment near the end of her life..

Furthermore, I continuously called PG&E, vocalizing my frustration, and also bringing up the fact that the community, families and children were suffering immensely! Additionally I also looked around at other buildings surrounding us, seeing the fact my neighbors all had their electricity back, yet we didn't. This was very alarming. I found out after speaking with a security guard in my lobby that our building had a generator that was full,according to her, PG&E would not authorize our available fueled generator. I brought it up to PG&E. I couldn't ever get answers and then the only answer I did get was you can submit a request about the generator to our team that handles this and it will take two days for them to respond while we were in a power outage. This is absolutely a mockery of a company when they can't get back to you about your buildings generator that could have restored power to the entire building.

Why is it that it would take two days for the higher ups to address that issue this doesn't make any sense whatsoever and I believe that PG&E should not exist here in San Francisco because they have plaid guilty to murder. back in 2018 in fact, not that long ago as your are aware the campfire killed 84 people and that was due to PG&E's negligence! Fast forward to 2025, SOMA San Francisco on eighth street a substation caught on fire and could have exploded. Why did the substation catch on fire? No one really knows there are no answers yet and I believe that PG&E probably knows but isn't being transparent with the public about this issue. I'm deeply alarmed by their lack of compassion,their lack of care about the 4000 residence that remained without power for four days while other residents in the city of San Francisco were able to get their electricity back within 24 hours.

This also seems to be a reoccurring issue in the Richmond District. Apparently the Richmond District has been without power multiple times during the month of December 2025..

It’s a shame that I even have to write to you today about this particular issue, but it’s important that we all collectively speak out against PG&E’s lackluster practices. We should have an option to select a different energy provider, considering the negligence of PG&E has been absolutely ridiculous and irresponsible.

This truly mess with many people Christmas plans. Ultimately making many in our community upset. I have heard pg&e won’t properly compensate individuals for their losses.

Moreover, I had to get a hotel room to fill some kind of sanity to I can be productive, needed to charge my phone. I was told that my hotel room would be comped by PG&E. They’ve told me I should call 211 and that 211 should have some type of voucher for us to get a hotel room, however 211 said that they do not offer any type of voucher for hotel rooms to be covered. I also had to get take out multiple times. I spent over $400 because of this outage not to mention I probably have lost $450 worth of food in my refrigerator. I have yet to file a claim with PG&E because I have just been so busy after the power outage. The origin of my personal frustration with this issue is a simple fact I had so much going on at that time and had to get ready for a job that I took in another town temporarily, so it’s been very frustrating to say the least,

I’m sorry that this letter is coming to you so late, but I hope that you guys are able to see that these issues are very important and impact us as a community and we should really consider an alternative to PG&E and PG&E should be held accountable for financial losses of residence

Thanks again for taking the time to read my statement it’s important for everyone’s voice to be heard. Happy new year may this be a better year than last.

Kendrick Lewallen

Introduction Form

(by a Member of the Board of Supervisors or the Mayor)

I hereby submit the following item for introduction (select only one):

- ☐ 1. For reference to Committee (Ordinance, Resolution, Motion or Charter Amendment)
- ☐ 2. Request for next printed agenda (For Adoption Without Committee Reference)
  (Routine, non-controversial and/or commendatory matters only)
- ■ 3. Request for Hearing on a subject matter at Committee
- ☐ 4. Request for Letter beginning with "Supervisor _____ inquires…"
- ☐ 5. City Attorney Request
- ☐ 6. Call File No. _____ from Committee.
- ☐ 7. Budget and Legislative Analyst Request (attached written Motion)
- ☐ 8. Substitute Legislation File No. _____
- ☐ 9. Reactivate File No. _____
- ☐ 10. Topic submitted for Mayoral Appearance before the Board on _____

The proposed legislation should be forwarded to the following (please check all appropriate boxes):

☐ Small Business Commission ☐ Youth Commission ☐ Ethics Commission

☐ Planning Commission ☐ Building Inspection Commission ☐ Human Resources Department

General Plan Referral sent to the Planning Department (proposed legislation subject to Charter 4.105 & Admin 2A.53):

☐ Yes ☐ No

(Note: For Imperative Agenda items (a Resolution not on the printed agenda), use the Imperative Agenda Form.)

Sponsor(s):

Wong, Mahmood, Chan, Sherrill, Melgar, Sauter

Subject:

Hearing on Widespread Power Outages Affecting San Francisco Neighborhoods

Long Title or text listed:

Hearing requesting Pacific Gas and Electric Company (PG&E) to report on the cause(s), escalation, response, and impacts of the widespread power outages that began on December 20, 2025, and which have disproportionately affected residents and small businesses in the Richmond, Sunset, Presidio, Civic Center, SOMA, and other San Francisco neighborhoods; to understand how a localized substation incident escalated to affect nearly one-third of the city; to assess communication failures and gaps in emergency response protocols; to evaluate economic impacts on small businesses and hardships faced by seniors, persons with disabilities, and other vulnerable residents; to discuss and understand the remedies, claims processes and support being provided to affected residents and businesses.

Signature of Sponsoring Supervisor: /s/ Alan Wong