## Amendment of the Whole In Committee, Bearing Same Title 10/27/11

FILE NO. 110929

## RESOLUTION NO.

1	[Response to the 2010-2011 Civil Grand Jury Report Entitled "Whistling in the Dark: The San Francisco Whistleblower Program"]
2	Trancisco Willstieblower Frogram j
3	Resolution responding to the Presiding Judge of the Superior Court on the findings
4	and recommendations contained in the 2010-2011 Civil Grand Jury Report entitled
5	"Whistling in the Dark: The San Francisco Whistleblower Program" and urging the
6	Mayor to cause the implementation of accepted findings and recommendations
7	through his/her department heads and through the development of the annual budget.
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9	WHEREAS, Under California Penal Code Section 933 et seq., the Board of
10	Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior
11	Court on the findings and recommendations contained in Civil Grand Jury Reports; and
12	WHEREAS, In accordance with Penal Code Section 933.05(c), if a finding or
13	recommendation of the Civil Grand Jury addresses budgetary or personnel matters of a
14	county agency or a department headed by an elected officer, the agency or department head
15	and the Board of Supervisors shall respond if requested by the Civil Grand Jury, but the
16	response of the Board of Supervisors shall address only budgetary or personnel matters over
17	which it has some decision making authority; and
18	WHEREAS, The 2010-2011 Civil Grand Jury Report entitled "Whistling in the Dark: The
19	San Francisco Whistleblower Program" is on file with the Clerk of the Board of Supervisors in
20	File No. 110928, which is hereby declared to be a part of this resolution as if set forth fully
21	herein; and
22	WHEREAS, The Civil Grand Jury has requested that the Board of Supervisors respond
23	to Finding Nos. F1, F6, F7, F8, F9, F11, F13, and F14 as well as Recommendation Nos. R1,
24	R5, R6, R7, R8, R10, R12, and R13 contained in the subject Civil Grand Jury report; and
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1	WHEREAS, Finding No. F1 states: "The investigation of whistleblower complaints is
2	not independent when performed by the targeted agency or department;" and
3	WHEREAS, Recommendation No. R1 states: "CSA should perform all investigations.
4	This would require a change to the Charter;" and
5	WHEREAS, Finding No. F6 states: "No detailed final public report of substantiated
6	whistleblower complaints is issued by the City Services Auditor. The lack of public reporting of
7	whistleblower investigations fails to provide transparency in government;" and
8	WHEREAS, Recommendation No. R5 states: "If a complaint is substantiated, a public
9	Finding should be issued that details: 1. The nature of the complaint; 2. What the investigation
10	determined; 3. The name of the respondent; and 4. The penalty applied or actions taken;" and
11	WHEREAS, Finding No. F7 states: "The current Whistleblower protections are
12	inadequate;" and
13	WHEREAS, Recommendation No. R6 states: "An independent administrative law judge
14	should deal with retaliation issues. The responsibility for retaliation complaints should be
15	removed from the Ethics Commission;" and
16	WHEREAS, Finding No. F8 states: "The Jury found that whistleblowers who faced
17	retaliation choose to initially use their union or sue the City rather than using the Ethics
18	Commission to resolve their retaliation complaint;" and
19	WHEREAS, Recommendation No. R7 states: "If an employee who has filed a
20	whistleblower complaint is laid off within two years of having filed the complaint, or within one
21	year of the complaint being closed, an administrative law judge will conduct a full review.
22	Should it be determined that retaliation is a factor in the layoff/termination; the employee shall
23	be awarded up to two years full salary as part of his or her severance package;" and
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1	WHEREAS, Finding No. F9 states: "Citizens General Obligation Bond Oversight
2	Committee CGOBOC does not provide effective or independent oversight of the
3	Whistleblower program;" and
4	WHEREAS, Recommendation No. R8 states: "CGOBOC must become an effective
5	Whistleblower Program oversight entity by reviewing the number and type of whistleblower
6	complaints, the investigative process used and the final results of investigations at least twice
7	a year;" and
8	WHEREAS, Finding No. F11 states: "Whistleblower Program staff are spending an
9	inordinate amount of time on low level complaints;" and
10	WHEREAS, Recommendation No. R10 states: "Create and institute a filter process to
11	allow redirection of non-waste, fraud and abuse complaints to 311. This would require a
12	change to the Charter;" and
13	WHEREAS, Finding No. F13 states: "A process is needed to give complainants an
14	avenue to appeal a whistleblower investigation if they have questions about how the
15	investigation was conducted or if they disagree with the investigation's conclusions;" and
16	WHEREAS, Recommendation No. R12 states: "Establish an appeals process using an
17	independent administrative law judge for whistleblower complaints that qualify for review.
18	Guidelines must be established to determine legitimate reasons for the appeal of a
19	"dismissed", "no violation found" or "closed" complaint;" and
20	WHEREAS, Finding No. F14 states: "Adding a reward program would create an
21	incentive for individuals to become Whistleblowers;" and
22	WHEREAS, Recommendation No. R13 states: "Establish a reward system for validated
23	high risk whistleblower complaints with a \$500 minimum or 10% of funds recovered,
24	whichever is greater;" and

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1	WHEREAS, in accordance with Penal Code Section 933.05(c), the Board of
2	Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior
3	Court on Finding Nos. F1, F6, F7, F8, F9, F11, F13, and F14, as well as Recommendation
4	Nos. R1, R5, R6, R7, R8, R10, R12 and R 13 contained in the subject Civil Grand Jury repor
5	now, therefore, be it
6	RESOLVED, That the Board of Supervisors reports to the Presiding Judge of the
7	Superior Court that it disagrees with Finding No. F1; and be it
8	FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge
9	of the Superior Court that it agrees with Finding No. F6; and be it
10	FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge
11	of the Superior Court that it agrees with Finding No. F7; and be it
12	FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge
13	of the Superior Court that it agrees with Finding No. F8; and be it
14	FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge
15	of the Superior Court that it disagrees with Finding No. F9; and be it
16	FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge
17	of the Superior Court that it agrees with Finding No. F11; and be it
18	FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge
19	of the Superior Court that it agrees with Finding No. F13; and be it
20	FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge
21	of the Superior Court that it disagrees with Finding No. F14; and be it
22	FURTHER RESOLVED, That the Board of Supervisors reports that it disagrees with
23	Recommendation No. R1; and be it
24	FURTHER RESOLVED, That the Board of Supervisors reports that it disagrees with
25	Recommendation No. R5; and be it

1	FURTHER RESOLVED, That the Board of Supervisors reports that it disagrees with
2	Recommendation No. R6; and be it
3	FURTHER RESOLVED, That the Board of Supervisors reports that it disagrees with
4	Recommendation No. R7; and be it
5	FURTHER RESOLVED, That the Board of Supervisors reports that it agrees with
6	Recommendation No. R8; and be it
7	FURTHER RESOLVED, That the Board of Supervisors reports that it disagrees with
8	Recommendation No. R10; and be it
9	FURTHER RESOLVED, That the Board of Supervisors reports that it disagrees with
10	Recommendation No. R12; and be it
11	FURTHER RESOLVED, That the Board of Supervisors reports that it disagrees with
12	Recommendation No. R13; and be it
13	FURTHER RESOLVED, That the Board of Supervisors urges the Mayor to cause the
14	implementation of accepted findings and recommendations through his/her department heads
15	and through the development of the annual budget.
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