FILE NO. 111104

ORDINANCE NO.

| 1      | [Health Code - Regulating Commercial Dog Walkers on Park Property]   |
|--------|--|
| 2      |  |
| 3      | Ordinance amending the San Francisco Health Code by adding Article 39,   |
| 4      | Sections 39.01 through 39.13, to license and regulate Commercial Dog Walkers   |
| 5      | operating on park property.  |
| 6<br>7 | NOTE: Additions are <u>single-underline italics Times New Roman</u> ;<br>deletions are <u>strike through italics Times New Roman</u> . |
| 8      | Board amendment additions are <u>double-underlined;</u><br>Board amendment deletions are <del>strikethrough normal</del> .             |
| 9      | Be it ordained by the People of the City and County of San Francisco:  |
| 10     | Section 1. The San Francisco Health Code is hereby amended by adding Article 39,   |
| 11     | Sections 39.01 through 39.13, to read as follows:  |
| 12     | ARTICLE 39: COMMERCIAL DOG WALKING   |
| 13     | SEC. 39.01. DEFINITIONS.   |
| 14     | For the purpose of this Article 39, the following words and phrases shall mean and include:  |
| 15     | (a) "City." The City and County of San Francisco.  |
| 16     | (b) "Commercial Dog Walking" or "Commercial Dog Walking Business." Doing business as a   |
| 17     | permittee under this Article 39.   |
| 18     | (c) "Department." The Animal Care and Control Department of the City and County of San   |
| 19     | <u>Francisco.</u>  |
| 20     | (d) "Director." The Director of the Animal Care and Control Department, or his or her  |
| 21     | <u>designee.</u>   |
| 22     | (e) "Enforcement Officer." (1) An officer or employee of the Department designated by the  |
| 23     | Director to enforce this Article 39; (2) an officer or employee of the Port of San Francisco, the                                      |
| 24     | <u>Recreation and Park Department, or the San Francisco Public Utilities Commission (" SFPUC")</u>                                     |
| 25     | designated by the Port Director, the General Manager of the Recreation and Park Department, or the                                     |

- 2 on property under the jurisdiction of the Port, Recreation and Park, or the Public Utilities
- 3 <u>Commission</u> SFPUC, respectively; or (3) any peace officer. An officer or employee of the
- 4 <u>Department designated by the Director to enforce this Article may refer possible violations</u>
- 5 occurring on Port, Recreation and Park, or Public Utilities property to designated enforcement
- 6 officers from those departments, who shall have primary responsibility for enforcement of the
- 7 Article on properties under their respective jurisdictions.
- 8 (f) "Park Property." All grounds, roadways, avenues, squares, recreation facilities, and other
- 9 property placed under the control, management and direction of the Recreation and Park Commission
- 10 *by the Charter of the City and County of San Francisco, and the open space on the blocks bounded by*
- 11 *Market, Folsom, Third and Fourth Streets which is under the control, management and direction of the*
- 12 <u>Redevelopment Agency of the City and County of San Francisco, otherwise known as the "Yerba Buena</u>
- 13 <u>Gardens,"</u>
- 14 <u>"Park Property" shall also include property under the jurisdiction of the Port of San Francisco</u>
- 15 *that the Port Commission has designated for inclusion under this Article 39, and property under the*
- 16 *jurisdiction of the* Public Utilities Commission SFPUC *that the* General Manager of the Public
- 17 <u>Utilities Commission</u> SFPUC *has designated for inclusion under this Article 39.*
- 18 (g) "Tax Collector." The Tax Collector of the City and County of San Francisco.
- 19

# 20 <u>SEC. 39.02. PERMIT REQUIRED.</u>

- 21 It shall be unlawful for any person to walk four two or more dogs at any one time for
- 22 <u>consideration on Park Property without first having obtained a permit under this Article from the</u>
- 23 <u>Director of the Animal Care and Control Department.</u>
- 24
- 25 / / /

# 1 SEC. 39.03. APPLICATIONS FOR PERMIT.

| 2  | (a) Every person desiring a permit under this Article 39 shall file an application with the              |
|----|--|
| 3  | Director upon a form provided by the Department and pay a non-refundable permit fee.                     |
| 4  | (b) An application for a permit shall specify:   |
| 5  | (1) The name and proposed business address of the applicant;   |
| 6  | (2) Whether or not the applicant has ever been convicted of any crime involving the                      |
| 7  | mistreatment of animals and if so convicted, the place and court in which the conviction was had, the    |
| 8  | specific charge under which the conviction was obtained, and the sentence imposed as the result of said  |
| 9  | conviction;  |
| 10 | (3) Such information pertinent to the operation of the proposed business as the Director                 |
| 11 | may require of an applicant in addition to the other requirements of this Section;                       |
| 12 | (4) The address to which notice, when required, is to be sent or mailed, and the name                    |
| 13 | and address of a person authorized to accept service of process, if not otherwise set forth herein; and, |
| 14 | (5) Whether the application is for a new permit or for the renewal of an existing permit.                |
| 15 | (c) The application shall also include:  |
| 16 | (1) A copy of a current valid City business registration certificate under Business and                  |
| 17 | Tax Regulations Code Section 853 for the proposed Commercial Dog Walking business in the name            |
| 18 | of the proposed permittee or the permittee's proposed employer;  |
| 19 | (2) Proof of completion of the training required under Section 39.06; and,                               |
| 20 | (3) Proof of \$1 million in general liability insurance.;  |
| 21 | (4) Proof of inspection and approval of dogwalking safety equipment required                             |
| 22 | under Section 39.07(e); and,   |
| 23 | (5) If the permit applicant will be transporting dogs by car in connection with a                        |
| 24 | Commercial Dog Walking business, proof of the vehicle inspection and approval required                   |
| 25 | under Section 39.07(g).  |

| 1  | (d) Every application for a permit under this Article shall be verified as provided in the                 |
|----|--|
| 2  | California Code of Civil Procedure for the verification of pleadings.                                      |
| 3  |  |
| 4  | <u>SEC. 39.04. PERMIT FEE.</u>   |
| 5  | (a) The Director shall set the amount of the permit fee required under Section 39.03(a) by                 |
| 6  | regulation adopted under Section 39.09.  |
| 7  | (b) The Director shall base the amount of the fee upon the actual costs to the Department of               |
| 8  | processing the application and of administering and enforcing this Article 39, but shall not set the       |
| 9  | amount at greater than two hundred and fifty dollars (\$250).  |
| 10 | (c) Beginning with Fiscal Year 2016-2017, and every fifth year after that, the Controller shall            |
| 11 | adjust the cap on the permit fee set in subsection (b) without further action by the Board of Supervisors, |
| 12 | to reflect intervening changes in the relevant Consumer Price Index, as determined by the Controller.      |
| 13 | No later than May 15th of each such year, the Controller shall file a report with the Board of             |
| 14 | Supervisors reporting the new fee cap and certifying that the amount of the cap does not exceed the        |
| 15 | costs of providing the services for which the fee is assessed.   |
| 16 |  |
| 17 | SEC. 39.05. ISSUANCE OF PERMIT.  |
| 18 | (a) The Director may issue a permit within 21 days following the filing of a complete                      |
| 19 | application as provided in Section 39.03 if he or she finds, based upon the contents of the application    |
| 20 | and his or her own investigation:  |
| 21 | (1) That the operation, as proposed by the applicant, if permitted, would comply with                      |
| 22 | all applicable laws, including but not limited to, the City's Municipal Code.                              |
| 23 | (2) That the applicant and any other person who will be directly engaged in the                            |
| 24 | management and operation of a Commercial Dog Walking business has not been convicted in a court            |
| 25 | of competent jurisdiction, by final judgment of:   |

| 1  | (A) An offense involving the mistreatment of animals that amounts to a felony, or                            |
|----|--|
| 2  | if committed without the State of California would amount to a felony if committed within the State of       |
| 3  | California, provided that the conviction occurred within the past ten years;                                 |
| 4  | (B) An offense involving the mistreatment of animals that amounts to a                                       |
| 5  | misdemeanor or infraction, or if committed outside of the State of California would amount to a              |
| 6  | misdemeanor or infraction if committed within the State of California, provided that such person             |
| 7  | committed three separate offenses within the past five years.  |
| 8  | (3) That the applicant has not knowingly made any false, misleading, or fraudulent                           |
| 9  | statement of facts in the permit application or any other document required by the Director in               |
| 10 | connection with the application.   |
| 11 | (b) Only one Commercial Dog Walking permit shall be issued to any one person.                                |
| 12 | (c) No Commercial Dog Walking permit shall be transferable.  |
| 13 | (d) The permit shall be delivered to the applicant by the Tax Collector upon the payment to the              |
| 14 | Tax Collector of the license fee required under Section 39.10.   |
| 15 |  |
| 16 | <u>SEC. 39.06. TRAINING.</u>   |
| 17 | (a) All applicants for a new permit must first satisfy one of the following two training                     |
| 18 | <u>requirements:</u>   |
| 19 | (1) The applicant shall complete an approved training course consisting of at least 20                       |
| 20 | hours of classroom and hands-on training in the following areas: canine behavior, pack management,           |
| 21 | dog park etiquette, safety and fight protocols, local laws and regulations, canine first aid, and any        |
| 22 | other subject or subjects that the Director may determine is or are relevant to the health and safety of     |
| 23 | animals and the public in the conduct of a Commercial Dog Walking business; or,                              |
| 24 | (2) The applicant shall complete an approved apprenticeship program consisting of at                         |
| 25 | <u>least 40 hours of practical experience working with another dog walker who (A) is doing business as a</u> |

1 permittee under this Article 39, and (B) has operated a dog walking business, with a valid City

- 2 <u>business registration certificate under Business and Tax Regulations Code Section 853 (or</u>
- 3 equivalent license or certification from another jurisdiction, as accepted by the Director), for at
- 4 <u>least three years.</u> The person or organization providing the apprenticeship program may, but
- 5 <u>is not required to, charge the applicant for the program. The apprenticeship program shall</u>
- 6 <u>cover each of the subject areas identified for training in subsection (a)(1), and the person or</u>
- 7 organization providing the apprenticeship program shall provide the participant who
- 8 <u>successfully completes the program with written certification that those subjects have covered</u>
- 9 as part of the apprenticeship. The permit applicant shall provide the Director with a copy of
- 10 <u>such certification along with his or her permit application.</u>
- 11 (b) Within <u>120</u> <del>30</del> days of the effective date of this ordinance, the Director shall adopt</del>
- 12 regulations setting forth the required content of a course under subsection (a)(1) or the criteria for an
- 13 *approved apprenticeship program under subsection (a)(2). After adoption of such regulations, the*
- 14 *Director shall approve or disapprove, within 30 days of submission, any entity's proposal to offer the*
- 15 <u>required Commercial Dog Walking training under subsection (a)(1) or (2).</u>
- 16 (c) Notwithstanding the provisions of subsection (a), any person who, on <u>September March 1</u>,
- 17 <u>2012, has held for at least the past three consecutive years a valid City business registration certificate</u>
- 18 *under Business and Tax Regulations Code Section 853 for a dog walking business* (or equivalent
- 19 license or certification from another jurisdiction, as accepted by the Director), or any person

20 who as of that date has worked as a dog walker for such a business for at least the past three

- 21 <u>consecutive years, shall be deemed to have satisfied the training requirement of this Section. The</u>
- 22 <u>Director may by regulation adopted under Section 39.09 determine which other equivalent</u>
- 23 <u>occupational experience, if any, provides similar training and may be substituted for dog walking</u>
- 24 <u>under this subsection (c).</u>
- 25

### 1 <u>SEC. 39.07. RULES FOR COMMERCIAL DOG WALKING.</u>

| 2  | The following restrictions shall apply to a permittee while walking four two or more dogs at            |
|----|---|
| 3  | any one time for consideration on Park Property:  |
| 4  | (a) The permittee may not walk at one time more than 8 7 dogs for consideration.                        |
| 5  | (b) Once a year, the permittee must distribute to all his or her current clients                        |
| 6  | informational materials to be prepared by the Department regarding how the clients may                  |
| 7  | license their dogs under Health Code Section 41.15 and the importance of doing so. At the               |
| 8  | same time, the permittee must ask all of her or his clients for the license numbers for any of          |
| 9  | their dogs that have been licensed under Health Code Section 41.15, and the permittee shall             |
| 10 | keep a record of those numbers. The permittee may only walk dogs currently licensed under               |
| 11 | Health Code 41.15.  |
| 12 | (c) The permittee must carry a leash for each dog, and follow all applicable on-leash rules.            |
| 13 | (d) The permittee must clean up after any dogs he or she is walking, as required by Health              |
| 14 | Code Section 40 and all applicable Recreation and Park Department rules and regulations.                |
| 15 | (e) The permittee must have dog walking safety equipment, approved by the Director, either              |
| 16 | upon his or her person or at a nearby location, including in a vehicle, that is readily accessible. The |
| 17 | Director shall adopt regulations addressing what constitutes appropriate dog walking safety             |
| 18 | equipment.  |
| 19 | (f) The permittee must have sufficient drinking water for the dogs either upon his or her person        |
| 20 | or at a nearby location, including in a vehicle, that is readily accessible.                            |
| 21 | (g) If the permittee transports dogs to or from Park Property, the permittee must do so in a safe       |
| 22 | and appropriate manner, including properly restraining the dogs while in open vehicles. The Director    |
| 23 | shall adopt regulations addressing what constitutes safe and appropriate transportation of              |
| 24 | dogs., and in a vehicle inspected and approved for this purpose by the Director; provided,              |
| 25 | however, that in any disciplinary or enforcement action based on the inspection-and-approval            |

requirement, if the Director finds good cause, he or she may grant the permittee up to 30 days
to qualify a replacement vehicle.

3

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### 4 <u>SEC. 39.08. ADMINISTRATIVE INSPECTIONS.</u>

- (a) Every permittee shall, while walking four two or more dogs at any one time for
- 6 <u>consideration on Park Property</u>, <u>carry</u> wear <u>his or her permit</u> <u>upon his or her person and produce</u>
- 7 <u>the permit for inspection upon request by so that it is readily visible to *any enforcement officer*.</u>
- 8 (b) If an enforcement officer has an objectively reasonable basis for suspecting that a permittee
- 9 *is transporting dogs by car in connection with a Commercial Dog Walking business* in an unsafe or

10 <u>inappropriate manner</u> and that the vehicle the permittee is using for that purpose has not been

- 11 inspected and approved by the Director under Section 39.07(g), the enforcement officer may
- 12 <u>request the permittee to allow the officer to inspect the permittee's provide a copy of his or her</u>
- 13 <u>vehicle</u> inspection and approval from the Director <u>and the permittee shall comply with the officer's</u>
- 14 <u>request.</u>
- 15 (c) If an enforcement officer has an objectively reasonable basis for suspecting that a permittee
- 16 *does not have ready access to dogwalking safety equipment while walking four two or more dogs at*
- 17 *any one time for consideration on Park Property,* and/or that the equipment has not been
- 18 approved by the Director under Section 39.07(e), *the enforcement officer may request the*
- 19 *permittee to produce the equipment* for inspection and provide a copy of his or her approval from
- 20 the Director and the permittee shall comply with the officer's request.
- 21

# 22 <u>SEC. 39.09. DIRECTOR'S REGULATIONS.</u>

- 23 <u>The Director may, after a noticed public hearing, adopt administrative regulations</u>
- 24 *supplemental to this Article 39 and not in conflict therewith. Except in cases of emergency, the*
- 25 <u>regulations shall become effective no sooner than 10 days after adoption by the Director.</u>

#### 1 <u>SEC. 39.10. LICENSE FEES.</u>

| 2  | (a) Every person who has received a permit to operate a Commercial Dog Walking Business                 |
|----|---|
| 3  | shall, on March 31 of each year, pay to the Tax Collector an annual license fee payable in advance.     |
| 4  | The license fee for new licenses issued during the calendar year shall be prorated with regard to the   |
| 5  | calendar year on a monthly basis.   |
| 6  | (b) The Tax Collector shall issue the license upon payment of the license fee required under            |
| 7  | subsection (a) and submission by the permittee of a verified statement, in a form provided by the       |
| 8  | Department, that the permittee is in compliance with all provisions of this Article 39 and any          |
| 9  | administrative regulations adopted under this Article.  |
| 10 | (c) The Director shall set the amount of the annual license fee by regulation adopted under             |
| 11 | Section 39.09. The Director shall base the amount of the fee upon the actual costs to the Department of |
| 12 | administering and enforcing this Article 39, but shall not set the amount at greater than one hundred   |
| 13 | <u>dollars (\$100).</u>   |
| 14 | (d) Beginning with Fiscal Year 2016-2017, and every fifth year after that, the Controller shall         |
| 15 | adjust the cap on the license fee set in subsection (c) without further action by the Board of          |
| 16 | Supervisors, to reflect intervening changes in the relevant Consumer Price Index, as determined by the  |
| 17 | Controller. No later than May 15th of each such year, the Controller shall file a report with the Board |
| 18 | of Supervisors reporting the new fee cap and certifying that the amount of the cap does not exceed the  |
| 19 | costs of providing the services for which the fee is assessed.  |
| 20 |   |
| 21 | SEC. 39.11. SUSPENSION AND REVOCATION OF PERMIT.  |
| 22 | (a) The Director may suspend or revoke any permit issued under this Article 39 if he or she             |
| 23 | finds, after a noticed public hearing, that any of the following conditions exist:                      |
| 24 | (1) Fraud, misrepresentation, or false statement contained in the application or permit,                |
| 25 | or any documents required in connection with them;  |

| 1  | (2) Violation of provisions of this Article (other than Section 39.07(b)), the San                         |
|----|--|
| 2  | Francisco Municipal Code, or any regulations adopted by the Director under Section 39.09, or of any        |
| 3  | of the laws of the State of California regulating the treatment of animals;                                |
| 4  | (3) Serious physical mistreatment by the permittee of any animals under his or her                         |
| 5  | <u>control or custody; or,</u>   |
| 6  | (4) For any other good cause shown.  |
| 7  | (b) On revocation of the permit no part of the annual license fee shall be returned and the said           |
| 8  | license fee shall be forfeited to the City.  |
| 9  |  |
| 10 | <u>SEC. 39.12. ENFORCEMENT AND PENALTIES.</u>  |
| 11 | (a) Any person who violates any provision of this Article 39 (other than Section 39.07(b)) or of           |
| 12 | an administrative regulation adopted under this Article shall be deemed guilty of an infraction and        |
| 13 | upon conviction thereof such person shall be punished by a fine not to exceed one hundred dollars          |
| 14 | (\$100) for a first violation, and not to exceed two hundred dollars (\$200) for a second violation of the |
| 15 | same provision or regulation within a twelve-month period. Upon the third or subsequent conviction         |
| 16 | within a twelve-month period, such person shall be deemed guilty of a misdemeanor and shall be             |
| 17 | punished by a fine not to exceed \$1,000 or by imprisonment in the County Jail for a period not to         |
| 18 | exceed one year or by both such fine and imprisonment.   |
| 19 | (b) Any person who violates any provision of this Article 39 (other than Section 39.07(b)) or of           |
| 20 | an administrative regulation adopted under this Article may be punished by administrative fines            |
| 21 | imposed by the Director in the amount of:  |
| 22 | (1) Up to \$50 for the first violation;  |
| 23 | (2) Up to \$100 for a second violation within a twelve-month period; and,                                  |
| 24 | (3) Up to \$500 for a third and subsequent violations within a twelve-month period.                        |
| 25 |  |

| 1  | (c) Except as provided in subsection (b), setting forth the amount of administrative fines,           |
|----|---|
| 2  | Administrative Code Chapter 100, "Procedures Governing the Imposition of Administrative Fines," as    |
| 3  | may be amended from time to time, is hereby incorporated in its entirety and shall govern the         |
| 4  | imposition, enforcement, collection, and review of administrative citations issued by the Director to |
| 5  | enforce this Article or any administrative regulation adopted under this Article.                     |
| 6  | (d) The Department shall maintain on its website a list of all persons who have violated any          |
| 7  | provision of this Article or of any regulation adopted under this Article three or more times in      |
| 8  | the past 12 months been punished under this Section during the last three years.                      |
| 9  |   |
| 10 | SEC. 39.13. OPERATIVE DATE; PUBLIC EDUCATION.   |
| 11 | The provisions of this Article 39 shall become operative and enforceable on January 1, 2013           |
| 12 | April 1, 2012. The Director may postpone the operative date, not beyond July 1, 2013, by              |
| 13 | posting a notice on the Department's website, if the Director determines that the City needs          |
| 14 | additional time to successfully implement the provisions of this Article. During the period           |
| 15 | between the effective date of the ordinance adopting these provisions and the operative date April 1, |
| 16 | 2012, the Director and the Department shall conduct a public outreach and education campaign to       |
| 17 | alert dog walkers and the public about the requirements of this Article.                              |
| 18 |   |
| 19 | Section 2. Effective Date. This ordinance shall become effective 30 days from the                     |
| 20 | date of passage.  |
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| 1       | Section 3. This section is uncodified. In enacting this Ordinance, the Board intends to       |
|---------|---|
| 2       | amend only those words, phrases, paragraphs, subsections, sections, articles, numbers,        |
| 3       | punctuation, charts, diagrams, or any other constituent part of the Health Code that are      |
| 4       | explicitly shown in this legislation as additions, deletions, Board amendment additions, and  |
| 5       | Board amendment deletions in accordance with the "Note" that appears under the official title |
| 6       | of the legislation.   |
| 7       |   |
| 8<br>9  | APPROVED AS TO FORM:<br>DENNIS J. HERRERA, City Attorney                                      |
| 9<br>10 |   |
| 11      | By:   |
| 12      | Deputy City Attorney  |
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