File No	130343	•	Committee Item No Board Item No.	21	

COMMITTEE/BOARD OF SUPERVISORS

	AGENDA PACKET CONTE	NTS LIST	
Committee	Budget and Finance Sub-Committee	<u>Date: 05/8/2013</u>	
Board of Su	upervisors Meeting	Date: <u>5/14/20</u>	7/3
Cmte Boa	rd		
	Motion Resolution Ordinance Legislative Digest Budget and Legislative Analyst Re Legislative Analyst Report Youth Commission Report Introduction Form (for hearings)	port	
	Department/Agency Cover Letter a MOU Grant Information Form Grant Budget Subcontract Budget Contract/Agreement Form 126 – Ethics Commission Award Letter Application Public Correspondence	and/or Report	
OTHER	(Use back side if additional space	is needed)	
	by: Victor Young Da by: Victor Young Da	te May 3, 2013 te 5 - 9 - 13	
p136.	, - <u></u>	· · · · · · · · · · · · · · · · · · ·	

AMENDED IN COMMITTEE 5/8/13 RESOLUTION NO.

Resolution authorizing the Department of Public Health to accept and expend a grant in

the amount of \$568,800 from the State of California to participate in a program entitled

San Francisco Covered California Initiative for the period of May 1, 2013, through

[Accept and Expend Grant - San Francisco Covered California Initiative - \$568,800]

FILE NO. 130343

December 31, 2014.

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WHEREAS, The State of California has agreed to fund Department of Public Health (DPH) in the amount of \$568,800 for the period of May 1, 2013, through December 31, 2014;

WHEREAS, As a condition of receiving the grant funds, the State of California requires the City to enter into an agreement (Agreement), a copy of which is on file with the Clerk of the Board of Supervisors in File No.____; which is hereby declared to be a part of this Resolution as if set forth fully herein; and

WHEREAS, The purpose of this project is to increase through outreach and education public awareness of Covered California programs among San Francisco's uninsured population; and

WHEREAS, DPH will subcontract with San Francisco Public Health Foundation in the total amount of \$436,737; for the period of May 1, 2013, through, December 31, 2014; and

WHEREAS, The budget includes a provision for indirect costs in the amount of \$17,193; now, therefore, be it

RESOLVED, That DPH is hereby authorized to accept and expend a grant in the amount of \$568,800 from the State of California; and

FURTHER RESOLVED, That DPH is hereby authorized to enter into a subcontract agreement in the amount of \$436,737 with San Francisco Public Health Foundation for

services under the grant entitled San Francisco Covered California Initiative; for the period of May 1, 2013 through, December 31, 2014; and, be it

FURTHER RESOLVED, That DPH is hereby authorized to accept and expend the grant funds pursuant to San Francisco Administrative Code section 10.170-1; and, be it

FURTHER RESOLVED, That the Director of Health is authorized to enter into the Agreement on behalf of the City.

RECOMMENDED:

APPROVED:

Barbara A. Garcia, MPA

Director of Health

Office of the Controller

epartment of Public Health



Edwin M. Lee Mayor Barbara A. Garcia, MPA Director of Health

TO:	Angela Calvillo, Clerk of the Board of Supervisors Barbara A. Garcia, MPA Director of Health				
FROM:					
DATE:	April 3, 2013				
SUBJECT:	Grant Accept and E	xpend			
GRANT TITLE:	San Francisco Cove	ered Califo	ornia Initiative - \$568,80	0	
Attached please fin	nd the original and 4 c	opies of ea	nch of the following:		
	ant resolution, original	signed by	Department	· · · · · · · · · · · · · · · · · · ·	
⊠ Grant inform	ation form, including d	isability che	ecklist -		
⊠ Budget and l	Budget Justification				
⊠ Grant applica	ation				
Agreement /	Award Letter				
Other (Expla	in):				
Special Timeline R	equirements:			1.	
Departmental rep	resentative to receiv	⁄е а сору о	of the adopted resolution	n:	
Name: Richelle-Ly	/nn Mojica		Phone: 255-3555		
	dress: Dept. of Public ims, 1380 Howard St.		ants Administration for		
Certified copy requ	ired Yes 🗌	,	No 🖂		

File Number:		
(Provided	by Clerk of Board	of Supervisors)

Grant Resolution Information Form

(Effective July 2011)

Purpose: Accompanies proposed Board of Supervisors resolutions authorizing a Department to accept and expend grant funds.

The following describes the grant referred to in the accompanying resolution:

- 1. Grant Title: San Francisco Covered California Initiative (SFCCI)
- 2. Department: Department of Public Health (DPH)
- 3. Contact Person: Lindsey Angelats, Interim Director, Healthy San Francisco Telephone: 415.554.2615
- 4. Grant Approval Status (check one):

∏ Approved by funding agency

[X] Not yet approved

5. Amount of Grant Funding Approved or Applied for:

\$568,800

6a. Matching Funds Required: N/A

b. Source(s) of matching funds (if applicable): N/A

7a. Grant Source Agency: State of California

- b. Grant Pass-Through Agency (if applicable): N/A
- 8. Proposed Grant Project Summary:

To increase through outreach and education public awareness of Covered California programs among San Francisco's uninsured population. (Covered California, created after passage of the Patient Protection and Affordable Care Act of 2010, will operate as a marketplace for individual consumers and small businesses to enroll in affordable health insurance programs.) According to Covered California, an estimated 19,913 San Franciscans will enroll in a qualified health plan in 2014.

SCCI outreach and education activities include:

- Informing consumers about the availability of benefits associated with obtaining health care coverage;
- Establishing trusted messengers in communities to help address barriers that prevent consumers from purchasing coverage;
- Referring consumers to all available enrollment resources and assistance; and
- Motivating eligible consumers to take the next step to enroll in Covered California.

Through the SCCI, DPH will focus its efforts on the following populations of which the majority of San Francisco's uninsured are part:

- Latino residents,
- · Asian and Pacific Islander residents,
- Residents of Southeast San Francisco,
- Working uninsured residents, and
- · Young adults.
- 9. Grant Project Schedule, as allowed in approval documents, or as proposed:

Start-Date: May 1, 2013

End-Date: December 31, 2014

10a.	Amount budgeted for contractual vices:
	Total: \$436,737
	(NOTE: The remaining \$132, 063 in grant funds will be work ordered to the San Francisco Office of Economic and Workforce Development for the provision of outreach and education services.)
b.	Will contractual services be put out to bid?
	No. DPH will contract with the San Francisco Public Health Foundation (SFPHF), which will serve as fisca intermediary to the grant. DPH is in the process of requesting sole source designation for SFPHF from th Office of Contract Administration, as SFPHF was the only qualified fiscal agent willing to serve the grant in this capacity.
C.	If so, will contract services help to further the goals of the Department's Local Business Enterprise (LBE) requirements? N/A
d.	Is this likely to be a one-time or ongoing request for contracting out? One-time
11a.	Does the budget include indirect costs? [X] Yes [] No
	1. If yes, how much? \$17,193 2. How was the amount calculated?
 . .	Per the Covered California Outreach and Education grant application, indirect costs could not excee 15% of a grantee's total funding. As such, DPH calculated the maximum possible indirect costs as 15% of \$568,800 (total possible award), or \$85,320 (total possible indirect costs). Grant indirect costs in the amount of \$68,260 will go to the providers of outreach and education activities (\$17,193 includes indirect costs associated with the San Francisco Office of Economic and Workforce Development). Indirect cost in the amount of \$16,551 will support fiscal intermediary services performed by the San Francisco Publi Health Foundation.

c1. If no, why are indirect costs not included? N/A

Γ]	Thot allowed by granting	agency
[]	Other (please explain):	

[] To maximize use of grant funds on direct services

[] - -----

c2. If no indirect costs are included, what would have been the indirect costs? N/A

12. Any other significant grant requirements or comments:

GRANT CODE (Please include Grant Code and Detail in FAMIS):

Grant Code: TBD Index Code: TBD

,	**Disability Access Checklist***(Department must forward a Mayor's Office of Disability)	copy of all completed Grant Information Forms to the
	13. This Grant is intended for activities at (check all that apply):	
Ī	[X] Existing Site(s) [] Existing Structure(s) [] Rehabilitated Site(s) [] Rehabilitated Structure(s) [] New Site(s) [] New Structure(s)	[] Existing Program(s) or Service(s) [] New Program(s) or Service(s)
t 1	14. The Departmental ADA Coordinator or the Mayor's Office or the project as proposed will be in compliance with the American local disability rights laws and regulations and will allow the full include, but are not limited to:	s with Disabilities Act and all other Federal, State and
	1. Having staff trained in how to provide reasonable modification	tions in policies, practices and procedures;
	2. Having auxiliary aids and services available in a timely ma	nner in order to ensure communication access;
	 Ensuring that any service areas and related facilities open inspected and approved by the DPW Access Compliance Offi Officers. 	to the public are architecturally accessible and have been cer or the Mayor's Office on Disability Compliance
ļ	If such access would be technically infeasible, this is described	in the comments section below:
(Comments:	
	Departmental ADA Coordinator or Mayor's Office of Disability R Jason Hashimoto (Name) Director, EEO, and Cultural Competency Programs (Title) Date Reviewed: Amd 3, 72/3	eviewer: Signature Required)
	Department Head or Designee Approval of Grant Information	on Form:
	Barbara A. Garcia, MPA (Name) Director of Health (Title) Date Reviewed: 4/3/3	(Signature Required)

San Francisco Covered California Initiative Budort Fundec the State of California Covered California gran May 1, 2013 - December 31, 2014

The San Francisco Public Health Foundation (SFPHF) will serve as fiscal agent to the San Francisco Covered California initiative. All grant funds, with the exception of those allocated and work ordered to the San Francisco Office of Economic and Workforce Development, will be subcontracted to SFPHF. The budget below describes the proposed allocation of grant funds as proposed to Covered California.

• • •	Year 1 (5/1/13 - 6/30/13)	Year 2 (7/1/13 - 6/30/14)	Year 3 -(7/1/13 - 12/31/14)	Total
ANT DIRECT COSTS	(3/1/20 0/00/10/	(1/2/20 0/00/21/	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
ECT COSTS TO BE SUBCONTRACTED TO T	HE SAN FRANCISCO PUBLIC HEA	LTH FOUNDATION (SFPHF)		
	Outreach and education provid	ers submitted personnel hudgets	to the Department of Public Health bo	ased on projecte
			activities: Please note that SFDPH wi	
			ntion, as each entity will focus on targe	
	OCIO TOTAL I POR A MARIE PARA PARA PARA PARA PARA PARA PARA PAR	Transference with second relativity and leaves letter of the second second	activities than others). In addition, org	The second secon
			onduct grant activities. These outreac	
			ed ta conduct outreach and education	
sonnel, Outreach and Education	[6] 2、 [4] 4. (1) 10. (1) 12. (1) 12. (1) 13. (1) 14.	그는 사람들은 아니라 나를 살아 있다면 살아 있다. 그 그 사람들은 사람들은 그 그 없는 사람들은 사람들이 되었다.	ntified in the grant application (A/PI re	tally a transfer of the Artifactor of the Artifa
viders	resid	lents, residents of Southeast San	Francisco, and young adults).	
Black Coalition on AIDS (BCOA)	\$2,852	\$17,112	\$7,130	\$27,094_
Horizons	\$5,085	\$30,510	\$15,255	\$50,850
NICOS	\$9,471	\$62,876	\$31,438	\$103,785
Samoan Community Development				Α
Center (SCDC)	\$973	\$5,839	\$2,920	\$9,732
San Francisco State University				
(SFSU)	\$2,763	\$27,625	\$13,812	\$44,200
rsonnel, Subtotal	\$21,144	\$143,962	\$70,555	\$235,661
		an Efficiency of a resolution in an experimental of the last of the following states of	vanisti and Colos de Celebration (Colos de Celebration)	
nefits, Outreach and Education				
rsonnel			ion service pravider organization: 💉	\$6,764
BCOA	\$712	\$4,272 \$8,951	\$1,780 \$4,475	\$14,916
Horizons	\$1,490			
NICOS	\$2,177	\$13,312	\$6,656	\$22,145
SCDC	\$307	\$1,844	\$922	\$3,073 \$0
SFSU	\$0	\$0	\$0	\$46,898
nefits, Subtatal	\$4,686	\$28,379	\$13,833	340,656
rvel	企业等于基础的扩展的基础的	国际公司 法的发展的基础的		文化科的执行
			1	1
		1		
Local travel for outreach and				
education activities (e.g., health		-		
fairs, community presentations,				
etc.) as estimated by outreach and				
education providers and based on		1		1.
grant activities during each time				
period. (Activity-level varies by				1
organization, target population,				
and time period).	\$810	\$5,110	\$2,530	\$8,450
uipment	Delara de la Sala de California II.			1100 13 1100 110
apprene () () () () () () () () () (Kunsi Lahukti dan kendendah diseri etah basi Pirasa diseri	That is Third - Shapership - New Yorky (British week) New Shape Shapership (Shapership)	
Computer tablets needed to				1
conduct on-the-ground outreach	1	1		
and education activities. 50 tablets	1			
x \$500 cost/tablet = \$25,000.	\$25,000	\$0	\$0	\$25,000
x 4500 cost castee - \$25,000.		, , , , , , , , , , , , , , , , , , ,	<u> </u>	1
her			er en	
100 may 100 ma		1		1
		4.5		1
Outreach and education activity				1
•	·			
Outreach and education activity supplies as estimated by the outreach and education providers.	\$3,217	\$33,623	\$16,271	\$53,111

San Francisco Covered California Initiative Budget Fundet the State of California Covered California gram May 1, 2013 - December 31, 2014

	Year 1 (5/1/13 - 6/30/13)	Year 2 (7/1/13 - 6/30/14)	Year 3 (7/1/13 - 12/31/14)	Total
CT COSTS TO BE WORK ORDERED FROM		OFFICE OF ECONOMIC AND WO	ORKFORCE DEVELOPMENT (SFOEWD)	Please note that
H will hold an MOU with SFOEWD for the	e SFCCI.)		T I	
•				
Personnel: Personnel costs				
estimated by SFOWED for outreach	Ì		. 1	
and education activities (0.20 FTE				
Program Manager + 0.20 FTE	•			
Outreach Messaging Specialist).				
SFOEWD will provide Covered			1	
California-outreach and education				
activities to the working uninsured.	\$0	\$52,428	\$26,853	\$79,281
Fringe: 25% of personnel	\$0	\$20,976	\$10,741	\$31,717
Travel: Estimated local travel costs			1	
for SFOEWD outreach and				
education activities. Costs vary				
based on activity levels anticipated	•			
for each time period.	\$0	\$1,350	\$650	\$2,000
Supplies: Supply costs estimated by				
SFOEWD for outreach and	•			
education activities.	\$250	\$1,222	\$400	\$1,872
TOTAL DIRECT COSTS TO BE WORK				
ORDERED FROM SEDPH TO				
SFOEWD	\$250	\$75,976	\$38,644	\$114,870
en la company de la company	SECTION OF SECTION WAY			

GRANT INDIRECT COSTS

Per grant requirements, applicants could not request more than 15% of the total possible grant award in indirect costs. The state allowed San Francisco to apply for a maximum award of \$568,800. As such, the total indirect costs for which San Francisco was eligible was \$85,320 (\$568,800 x 15% = \$85,320).

Outreach and Education Providers				
BCOA	\$830	\$6,502	\$3,251	\$10,582
Horizons	\$1,169	\$7,015	\$3,508	\$11,691
NICOS	\$1,890	\$12,624	\$6,217	\$20,731
SCDC	\$226	\$1,356	\$678	\$2,260
SFSU	\$430	\$4,298	\$1,075	\$5,803
Indirect Costs, Outreach and Education Providers, Subtotal	\$4,545	\$31,794	\$14,728	\$51,067
			Sept.	
San Francisco Public Health				
Foundation (SFPHF) Fiscal Agent Fee		23993405 (8)846233		Control of the contro
	•			
The grant allowed San Francisco to			*	
request a maximum of \$85,320 in	'		j	1
indirect costs. Given the indirect				
costs required by outreach and				
education providers to conducts		İ		·
grant activities (including SFOEWD,	1	+		Į
described below), SFDPH could not		1		
exceed \$17,060 (\$85,320 - \$68,260				1
= \$17,060) in indirect costs to				1
cover the fiscal agent fee. SFPHF				1.
agreed to a total fee of \$16,551 for				1
the grant period, representing a	1		ļ	
modest amount for the services	1	40.007	\$2.500	646.554
provided.	\$3,744	\$9,207	\$3,600	\$16,551

San Francisco Covered California Initiative Budget Funder the State of California Covered California gram May 1, 2013 - December 31, 2014

· 	Year 1 (5/1/13 - 6/30/13)	Year 2 (7/1/13 - 6/30/14)	Year 3 (7/1/13 - 12/31/14)	Total
OTAL INDIRECT COSTS TO BE UBCONTRACTED TO SFPHE	\$8,289	\$41,001	\$18,328	\$67,618
IDIRECT COSTS ALLOCATED TO SFOEWD				
Indirect costs estimated by SFOEWD per SEIU labor agreements for project staff.	\$ 0	\$11,462	\$5,731	\$17,193
RANT INDIRECT COSTS, TOTAL	\$8,289	\$52,463	\$24,059	\$84,811
RANT SUMMARY				
SFPHF Subcontract (Direct + Indirect Costs)	\$63,146	\$252,075	\$121,517	\$436,737
SFOEWD Work Order (Direct +			T	

1.0 - Cover Letter

Attachment Name

NarrativeSection1 AppID_387.pdf

2.0: Qualifications and References

Narrative

1. Organizational Description

The San Francisco Department of Public Health (SFDPH) is the lead agency submitting this grant application on behalf of the San Francisco Covered California Initiative ("SFCCI").

SFDPH has been a direct provider of health care services since 1872 with the opening of the City's first public hospital. SFDPH's mission is to protect and promote the health of all San Franciscans (both insured and uninsured). One of its vision statements is to "connect every uninsured San Franciscan to a primary care medical home."

SFDPH has substantial expertise in serving the uninsured. In January 2002 it worked with a local health plan to develop a health insurance program (Healthy Kids) and in July 2007 launched a health access program (Healthy San Francisco) for the uninsured. SFDPH also acts as an intermediary and service provider in numerous countywide health initiatives.

The San Francisco Covered California Initiative ("SFCCI") was formed in early 2013 to leverage the deep roots that community-based and public sector entities have with targeted uninsured populations. SFDPH frequently oversees collaborative work and contracts with community partners. In fiscal year 2011-12, SFDPH contracted with 157 community partners providing a wide variety services and culturally and linguistically competent programs in the community.

According to Covered California, an estimated 19,913 San Franciscans will enroll in a qualified health plan in 2014. In order to reach the culturally and linguistically diverse uninsured communities within San Francisco, SFDPH has engaged six subcontractor agencies to provide target population-specific outreach and education services. The agencies were chosen for their connections to the community and their experience in conducting outreach and education efforts.

- Black Coalition on AIDS-Rafiki Wellness (BCA) uninsured in the southeast portion of San Francisco: Established in 1986, the mission of BCA is to stop the spread of HIV/AIDS and eliminate health disparities in San Francisco's Black community as well as in other marginalized communities in the City. BCA provides health and wellness services including health education, health case management, transitional housing, advocacy, and other health-promotion activities. BCA has implemented the African American Coalition for Health Improvement and Empowerment program and established the African American Community Health Equity Council.
- Horizons Unlimited (Horizons) uninsured in Latino communities: Horizons is located in the northeast sector of the Mission District and has a 47-year history of serving native, immigrant, and newcomer Latino and other youth of color and their families within the Mission District and the City and County of San Francisco. Culturally competent and linguistically sensitive programs are driven by the needs of Latino families and reflect the diversity of the population served. Horizons has a history of success in providing services that are based on community and evidenced-based best practices and principles that foster inclusiveness. This results in clients becoming stakeholders in their own success.
- NICOS Chinese Health Coalition (NICOS) uninsured in Chinese and broader Asian-American communities: NICOS is a public-private-community partnership of more than 30 health and human service organizations. The mission of NICOS is to enhance the health and well-being of San Francisco's Chinese community. Founded in 1985, NICOS is located in the heart of San Francisco's Chinatown, home to the largest Chinese community outside of Asia. NICOS often partners with its member organizations to conduct outreach to different neighborhoods and other Asian-American communities in the city. To the Chinese and broader Asian-American population, NICOS is a recognized advocate and service provider.
- Samoan Community Development Center (SCDC) uninsured in Samoan and Pacific Islander (PI) communities: SCDC has been serving the Samoan and PI population since 1996. Its mission is "to improve the quality of life and maintain cultural identity for people of Samoan descent while including all other peoples of national origin, cultural and ethnic background."
- San Francisco Office of Economic and Workforce Development (OEWD) uninsured sole property for and uninsured workers: OEWD provides a wide array of services to owners and workers of small businesses and

community-based organizations working with thousands of residents. OEWD also maintains relationships with key industry trade groups, including the San Francisco Chamber of Commerce, the Golden Gate Restaurant Association, and SFMADE — a trade association of 440 manufacturers. The Office of Small Business (OSB) operates under OEWD's umbrella and is the City's central point of information and referral for entrepreneurs and small businesses. OEWD/OSB's work will be targeted to sole proprietors and uninsured workers in businesses with fewer than 50 employees.

• San Francisco State University (SF State) - uninsured young adults and college students: SF State is an urban university offering four-year undergraduate degrees and postgraduate masters and doctoral programs to a diverse population of 30,000 students and young adults. SF State was founded as a two-year teacher training college in 1899, and since that time it has served the evolving educational needs of the Bay Area and the State of California. SF State's mission is to create and maintain an environment for learning that: (1) promotes respect for and appreciation of scholarship, freedom, human diversity, and the cultural mosaic of the City of San Francisco and the Bay Area; (2) promotes excellence in instruction and intellectual accomplishment; and (3) provides broadly accessible higher education for residents of the region and state, as well as the nation and world.

In addition, SFDPH will partner with the San Francisco Public Health Foundation (SFPHF) which will serve as fiscal agent for the SFCCI. Originally established in 1988 as the Friends of the San Francisco Department of Public Health, SFPHF develops and contributes resources to enhance San Francisco's public health. To date, SFPHF has received and managed more than \$5 million to enable such public health services as immunizations, medical services for underserved populations, tools for child care providers, and more. As fiscal agent, SFPHF will establish a separate accounting fund with grant dollars received from Covered California and distribute grant funds to subcontractors based on grant performance and invoices approved by SFDPH.

2. Outreach and Education Experience SDFPH has extensive experience conducting and directing outreach and education for uninsured residents. For example, it successfully worked with community partners and the San Francisco Health Plan to implement a local health insurance program for children and youth (Healthy Kids) in 2002, and a health access program for uninsured adults (Healthy San Francisco ["HSF"]) in 2007. SFDPH and its partners have used targeted outreach and education strategies to encourage broad participation in these programs. This was particularly critical for HSF, which is a voluntary program with income eligibility up to 500% of the federal poverty level (FPL) and approximately 50,000 participants. Many uninsured in HSF will be eligible for health insurance options available under Covered California. SFDPH will work to transition this population to those options. Because HSF requires financial participation (e.g., premiums and co-payments) from its participants, SFDPH has significant experience communicating the value of health care coverage and encouraging participation.

Subcontractors:

- BCA's primary focus areas in Southeast San Francisco have residents diverse in ethnicity, age, income, gender, and sexual orientation. Through its health disparities programs, BCA has conducted health education and training classes, and hosted five annual health disparities summits that focus on outreach and education.
- Horizons incorporates Latino-centric cultural and linguistic competence in its outreach to this population, including those who may be limited proficiency in English. Through the participation of staff that are often members of the Latino community, Horizons staff serves as role models, surrogate family members, and cultural brokers to strengthen cultural norms to reduce high-risk behaviors and promote improved health outcomes and health status.
- NICOS provides in-person outreach and education to lower-income Chinese Americans (including those with limited proficiency in English), such as those who will be newly eligible for Covered California. NICOS assisted with citywide outreach and enrollment efforts for Healthy Families and HSF. For the past 15 years, NICOS has continuously provided outreach, education, enrollment, retention, and utilization services pertaining to no- and low-cost health insurance programs through its existing Family-Centered Outreach, Enrollment Education Project.
- SCDC's primary function is to provide information and resources to the

often lacking in these households. SCDC was recently awarded a Breast Cancer Awareness grant and very effectively conducted outreach and education, reaching Samoan women and working with them to receive breast cancer screening and mammograms.

- OEWD provides over \$1 million of grant funding annually to neighborhood economic development organizations, community-based organizations that provide training, workshops and technical assistance to entrepreneurs and small business owners, and their employees. OEWD also funds staff persons dedicated to the revitalization of neighborhood commercial districts. The Jobs Squad conducts outreach directly to small business owners on a weekly basis to assess and respond to their needs. Finally, OEWD funds over 50 different community-based organizations working with thousands of residents. Their strong presence in the community will facilitate outreach and education to uninsured workers (sole proprietors and those working in small businesses).
- SF State is an active participant in the San Francisco Hep B Free Campaign that provides outreach and education services to the entire SF State campus population, especially Asian/Pacific Islanders regarding the prevalence of Hepatitis B and related treatment opportunities in the San Francisco Bay Area. More than 1,400 students from the Asian/PI community at SF State were provided one-on-one education, preventive care, or referral for specialized monitoring and treatment.

3. Community Presence

One of SDFPH's key functions is to serve as a trusted source of information and convener in its public health role to protect and promote the health of all San Franciscans. SFDPH recently created the San Francisco Health Care Services Master Plan and the San Francisco Community Health Status. Assessment. Both required broad-based and diverse community input and focused on access to health care with an emphasis on underserved populations. Subcontractors working with the SFCCI have strong ties to their communities and the uninsured target populations. Community presence is an essential ingredient of a successful outreach and education program.

For SFDPH and members of the SFCCI, services are provided inside and outside the walls of the organizations to ensure strong community connections:

- BCA provides a welcoming, non-judgmental venue for people of all cultures seeking services at BCA. BCA has been a fixture in the southeast portion of San Francisco for over 25 years.
- Horizons' community presence is enhanced by the services it provides: street outreach, violence intervention, academic and court advocacy, translation services, linkages, and educational workshops. Horizons solicits input from stakeholders through focus groups, surveys, evaluation forms, suggestion boxes, and client advisory boards.
- NICOS has a well-established presence and a deep-rooted relationship with the Chinese community, which knows of NICOS through the critical services the organization has provided for the past two decades and through the agency's ongoing media presence. With its 30+ coalition members, NICOS also leverages the relationships these members have built within Asian-American communities. NICOS conducts onsite, in-language outreach and education to their clientele, further establishing its presence and name recognition.
- SCDC is the "gateway" to the Samoan and PI community. SCDC is the only Samoan community-based organization serving this population in San Francisco and has been in existence for 17 years. SCDC has established many collaborations over the years, all of which have been leveraged to meet the evolving needs of SCDC's target population, including the uninsured.
- OEWD funds regular workshops and technical assistance through its non-profit partners to educate individuals on the development of business plans and other topics relevant to small business development. These activities occur throughout the City. OEWD does direct outreach to small businesses, sole proprietors, and workers through the Jobs Squad. The Office of Small Business has become a "go to" point for small business owners looking for culturally competent support and services for owners and their employees.
- SF State's Student Health Services (SHS) has served as the central hub for outreach and education for students. The Department of Preventive Medicine (DPM) was developed over 20 years ago. During that time, the program and its growing number of trained peer educators have provided a wide range of services to students and have provided evidence-based information to help empower students to make informed health decisions. SF

and education at campus events throughout the year.

4. Experience Motivating Change

SFDPH has long worked to change attitudes and motivate healthy behaviors. Its Tobacco Free Project is a comprehensive tobacco control plan for San Francisco that includes reducing youth access to tobacco and countering pro-tobacco influences including trans-national tobacco. As a result, from 1999 to 2005, there was a 6% drop in San Francisco adult smokers (19.5% to 13.5%) and youth smoking rates decreased from 8% to 4.3% for middle school youth and from 19% to 10.9% for high school youth.

The Healthy San Francisco (HSF) program has changed the health seeking behavior of uninsured adult residents. There are documented reductions in urgent care and emergency department visits and an increase in primary care visits. SFDPH also worked to change perspectives about participant financial participation. HSF requires monthly payments and fees at the point of service (i.e., premiums and co-payments) for those with incomes above 100% FPL.

The following provides examples of similar work by the SFCCI subcontractors:

- BCA's Rafiki Wellness Passport Project advances the goal of motivating community residents to eat better and increase physical activity through outreach and education. It has worked to reduce social isolation, improve health outcomes, and promote health equity.
- Horizons aligns itself strongly within the Latino cultural value of "Familia Primero" (Family First) and aims to unite and prioritize the health of Latino families, their youth, and other youth of color.
- NICOS oversees the Chinese Community Lay Health Worker Outreach Project, in which they train community members as peer health educators. These trained health educators conduct outreach and education on colon cancer to motivate their peers to undergo screening. Preliminary results have shown dramatic increases in community knowledge and screening rates in peer-reached participants.
- SCDC has worked consistently to break down the barriers within the Samoan and PI community to accessing services. This includes confronting the tendency of community members to not ask for help. SCDC has gained the trust of the community and has changed this mindset, so community members obtain the critical health resources they need.
- OEWD's Office of Small Business outreached, educated and recruited small businesses to participate in "San Francisco Jobs Now!" program which was part of the American Reinvestment and Recovery Act. This program provided a subsidy to businesses to hire unemployed and hard-to-place workers. OEWD's outreach and education resulted in 1,254 small business applying for the program and 569 businesses hiring 1,207 individuals.
- SFSU: During the H1N1 Pandemic Flu outbreak of 2009, SF State's Student Health Services was able, via e-mail communications, campus websites, student newspaper articles, posters, video displays and personal outreach to change students' behavior and mitigate the impact of the outbreak by increasing hand washing, increasing vaccination rates, facilitating isolation, and encouraging appropriate patient self-monitoring and self-care.
- 5. Cultural, Linguistic, Other Factors Specific to Target Populations According to the 2010 U.S. Census, an estimated 49% of San Francisco residents are people of color and 51% are Caucasian. As a result, SFDPH consistently works to ensure that its services are culturally and linguistically responsive. It has a diverse workforce to serve an equally . diverse population. Over 60% of SFPH's client population is persons of color. SDFPH has staff that speaks over 10 different languages, and it provides written program information in multiple languages. Approximately 65% of BCA clients are low-income. BCA assesses the needs of its clients and program participants through regular satisfaction surveys and focus groups to ensure that its programs serve target audiences effectively. BCA also has bilingual (English, Spanish) staff. At Horizons, cultural competency principles are integrated into the agency's mission and organizational policies and procedures. This is to ensure that staff includes these essential elements in all services delivered.

NICOS conducts extensive surveys and focus groups to gain insight into the population's use of preventive care, mental health services, quality care, help-seeking behavior, health education and a host of other topics. As a partner in the Community Alliance for CLAS (Culturally and Linguistically Appropriate Services) Project, NICOS conducts statewide cultural competence trainings on working effectively with Asian-American and PI communities.

linguistically appropriate services to its target population. Many Samoan and PI residents experience language barriers in accessing services, so it is crucial for SCDC staff to know the languages and be able to relate to the needs of the community.

OEWD and its partner organizations are dedicated to meeting the needs of specific cultural groups by providing services in their clients' native languages, and delivering services in a culturally competent manner. Staff at the Office of Small Business is able to conduct client services in English, Spanish, Cantonese, and Mandarin, languages that cover the largest number of small businesses and employees in San Francisco.

number of small businesses and employees in San Francisco. SF State as an institution of higher learning has broad social, ethnic, and cultural diversity. By working with the expertise and knowledge of the key stakeholders in the more than 300 campus student groups, the SF State adapts its messaging to maximize effect.

- 6. Cost-effective Outreach and Education Grant Program
 SDFPH has the ability to deliver grant activities cost-effectively and
 consistently with the goals, objectives, and guiding principles established
 by Covered California. It has done so in the past in implementing the
 Healthy San Francisco (HSF) program. HSF is a nationally recognized
 public/private partnership that offers an affordable, consumer-focused,
 results-oriented health access program that pre-dated federal health
 reform. Initiated in July 2007, HSF has served as the launching pad for San
 Francisco's health reform implementation activities. The mission and vision
 of STPPH and Covered California are complementary both entities are
 focused on quality, affordability, and comprehensive services.
- 7. Affordable Care Act, Medicaid, Covered California Knowledge Because of its role as a health care provider to low-income and moderate income individuals (insured and uninsured), SFDPH has significant knowledge of the Affordable Care Act (ACA), Medi-Cal expansion, and Covered California. For example, soon after the passage of the Affordable Care Act, the Mayor of the City and County of San Francisco asked SFDPH to form and lead a Health Reform Task Force, which developed a series of local, state and federal policy and operational recommendations for ACA implementation. SFDPH also operates SF PATH, San Francisco's low-income health program under California's 1115 Medicaid Demonstration Waiver, which is designed to prepare eligible uninsured residents for enrollment in Medi-Cal or health insurance options under Covered California. SFDPH is very familiar with the State of California's two proposals to implement the optional Medi-Cal expansion. SFDPH understands that under federal health reform, San Francisco's uninsured population can be segmented into three groups: (1) uninsured with incomes 0% - 138% FPL who are Medi-Cal eligible, (2) uninsured with incomes above 138% FPL who will be eligible for health insurance products offered through Covered California (up to 400% FPL with a subsidy; above 400% FPL without a subsidy) and (3) remaining uninsured due to ACA ineligibility, exemption, or opting out of coverage. SFDPH understands that Covered California is not a health insurance product, but a tool that individuals, families, and businesses can use to shop for health insurance. Finally, SFDPH is acutely aware that some uninsured eligible for coverage under Covered California may elect not to purchase it (even those with a subsidy) due to issues of affordability, perception of lack of need, etc. and that intense outreach and education is needed to counter this potential inaction.
- 8. Successful Grant Administration From July 1, 2011 to June 30, 2012 (Fiscal Year 2011-12), SFDPH received approximately \$51 million in grant funds, and will surpass that amount in Fiscal Year 2012-13. For each grant award, SFDPH assigns an administrative project manager to oversee day-to-day grant activities and respond to funder requirements in a timely manner. SFDPH complements the project manager's work by assigning a grant accountant to each award to ensure fiscal accountability and grant compliance. The primary contact/project manager for this proposed grant has never had a grant award retracted due to poor performance. As noted previously, the San Francisco Public Health Foundation will serve as the fiscal agent for the SFCCI.
- 9. Ability to Measure Success SFDPH provides oversight and evaluation for State and federal funding through its sophisticated data gathering and aggregation tools and its evaluation staff. SDFPH has specific experience measuring outreach and education efforts 1409 the HSF program, it created a mechanism to track enrollment and make that information publicly available. Monitoring

outreach and education activities were effectively communicating the program's existence, program services, eligibility criteria and the enrollment process. In addition, SFDPH operates SF PATH, a program designed to prepare eligible uninsured adults for Medi-Cal. Data indicates that there are an estimated 64,000 uninsured adults between the ages of 18 - 64 in San Francisco. As of February 2013, there were almost 50,000 residents in HSF and 10,000 in SF PATH for a total of 60,000 in these two voluntary health access programs. This represents over 90% of uninsured adults. The HSF re-enrollment rate ranges from 52% - 60% and is a testament to the program's outreach, education, and retention efforts.

Referencel Attachment Name

Reference2 Attachment Name

Reference1_AppID_387.pdf

Reference2_AppID_387.pdf

3.0 - Project Personnel

Narrative

1. Staffing Plan

SDFPH's Healthy San Francisco (HSF)/ SF PATH unit will oversee the SFCCI. The Deputy Director and Director of Healthy San Francisco is the primary contact on this grant application. This individual has worked on several initiatives to expand health care coverage including HSF and SF PATH. The Deputy Director and Director of Healthy San Francisco will allocate 0.10 FTE of her time to this project. SFDPH will also allocate 0.25 FTE of a planning position to help coordinate grant activities and work with subcontractors by attending mandatory State trainings, supporting outreach and education activities, staffing regular meetings of the SFCCI, and assisting in monitoring activities.

The six subcontractors will provide outreach and education staff:
• BCA will work with the racially and ethnically diverse communities in San Francisco's Southeast corridor. BCA plans to staff the project with a 0.20 FTE Program Manager/Coordinator and a 0.20 FTE Outreach/Education Specialist. In addition, BCA will hire part-time Outreach/Education consultants who possess desired language and cultural competency skills.

- Horizons will target outreach and education to Latino adults who live, work, and/or frequent the Mission District and other bordering communities with a high concentration of Latino families. Horizons will hire a 0.74 FTE Program Coordinator to conduct outreach and education plus a 0.20 FTE position for management and supervisorial oversight.
- NICOS will work with San Francisco's Asian-American community with a primary focus on Chinese Americans. NICOS will employ a project director (0.05 FTE), project coordinators (0.85 FTE), outreach specialist(s) (0.50 FTE), lay health workers, consultants, interns, and volunteers to meet the goals and objectives of the proposed project.
- SCDC will conduct outreach and education targeting the Samoan and PI population who live primarily in the Southeast sector of the City. SCDC will hire a part-time (0.25 FTE) Outreach Worker from within the Samoan and PI community that is culturally and linguistically qualified.
- OEWD will target sole proprietors and the employees of small businesses in the manufacturing, retail, and service industries. OEWD will leverage 2.0 FTE existing staff positions already providing outreach and education to San Francisco's working uninsured. The Office of Small Business will also utilize 2.0 FTE existing staff positions that already provide outreach to new and existing businesses and leverage existing networks, such as industry organization, business and chambers organizations and the 30 merchant associations. OEWD will hire a 1.0 FTE Program Manager to implement educational outreach and coordinate citywide and city partner outreach.
- SF State will target its ethnically and racially diverse population of over 30,000 students. SF State will employ a 0.50 FTE Lead Student Assistant and two 0.25 FTE Student Assistants, who will be supervised by the (leveraged) Lead Health Educator.

2. Cultural and Linguistic Competency

All services offered by SFPDH must comply with the cultural and linguistic competency policy (Resolution 2-02) adopted by the San Francisco Health Commission, SFDPH's governing body. It recognizes that cultural and linguistic competence are essential requirements in public health. The project's subcontraction reflect the cultural, linguistic and other characteristics of the target populations:

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ATTACHMENT A - APPLICANT WORKSHEETS

community and those who are bi-lingual in Spanish or Chinese in addition to English.

- Horizons incorporates Latino-centric cultural and linguistic competence through the participation of bi-cultural and bilingual staff that are community members.
- NICOS' project staff will reflect the characteristics of the target population. Seven staff and a volunteer are anticipated to assist with the project. All are bicultural/bilingual/bi-literate in English and Cantonese, Mandarin, Taiwanese, Toishanese, Vietnamese and/or Khmer (Cambodian). Any new staff will be required to be bilingual/bi-literate in English and at least one relevant Asian language/dialect.
- SCDC staff will be knowledgeable about the Samoan and PI culture and community and speak Samoan and/or another PI language in addition to English; staff will likely be members of these groups.
- OEWD's existing Invest in Neighborhoods' Economic Development Team includes members who are fluent in Cantonese, Mandarin, and Spanish and reflect the varied diversity of San Francisco's communities (e.g., Indian, Latino, Asian/PI, Lesbian-Gay-Bisexual-Transgender, African American, etc.). OSB staff also has the ability to outreach in languages other than English, namely, Spanish, Cantonese, and Mandarin.
- SF State's student assistants will be selected for their knowledge of the campus community and their ability to clearly communicate in English to the diverse and multicultural student body orally, and via social and traditional media.

3. Staff Recruitment

The subcontractors will have primary responsibility for recruitment and reporting progress or modifications to the SFDPH. Subcontractors will draw upon their network of community contacts and through general and ethnic-specific media. For example, SF State will recruit via the SF State Career Center Gator Jobs Process and OEWD will work through its community partners to raise awareness of Covered California as part of its existing activities to publicize employment opportunities.

4. Staff Training

SFDPH will ensure that all outreach and education hires receive grantee training from Covered California prior to implementation of the outreach and education plan. Subcontractor project leads will receive and participate in trainings, forums, and meetings that are offered during the grant term. The subcontractors are already knowledgeable of the ACA and/or are also undertaking their own relevant training to keep abreast of its implementation in California. They have participated in related webinars and received regular updates, information, and training on public health programs and ACA implementation through advocacy e-mail listservs and sources.

5. Staff Management and Monitoring
SFDPH will have a project manager for the SFCCI and will work with the San
Francisco Public Health Foundation on fiscal and administrative
coordination. The project manager will have regular meetings with
subcontractors. The purpose of these meetings will be to monitor the
progress and development of each organization's outreach and education work
plan and to ensure that appropriate staff resources are allocated to this
effort.

4.0 - Approach to Statement of Work

Narrative

4.1 Target Population

1. Target Population Description

Both the 2010 U.S. Census and the 2011 California Health Interview Survey (CHIS) estimate the number of uninsured adults (aged 18 - 64) at 64,000 in San Francisco. As of February 2013, roughly 60,000 uninsured adults were enrolled in one of two San Francisco health access programs - HSF or SF PATH. This means that over 90% of the estimated uninsured adults are known to SERDBY

SFCCI will target uninsured eligible for Covered California - irrespective of whether they are or are not enrolled in HSF or SF PATH. HSF enrolls individuals up to 500% FPL whereas the maximum income threshold for SF PATH is 200% FPL. A rad for demographic information indicates that 27% (over 16,200) of HSF and SF PATH enrollees have incomes above 138% FPL. Among

The data also reveal that of those with incomes above 138% FPL:

- 51% are Asian/PI,
- 43% reside in the southeastern portion of the City,
- 38% speak an Asian/PI language,
- 36% are between the ages of 18 34, and
- 17% are Hispanic/Latino.

The 2011 CHIS indicates that 75% (48,000) of uninsured San Franciscans worked either full- or part-time.

As a result of this data, the SFCCI identified five target populations for outreach and education: (1) Asian/PI, (2) Hispanic/Latinos, (3) residents in the southeastern portion of the City and County, (4) working uninsured and (5) young adults. To reach these populations:

- \bullet BCA will target a racially and ethnically diverse population in San Francisco's southeast sector,
- · Horizons will target Latino adults,
- NICOS will conduct outreach to Asian-Americans, with a primary focus on Chinese Americans.
- · SCDC will target the Samoan and PI communities,
- OEWD will target working uninsured (i.e., sole proprietors and employees of small businesses that do not offer coverage) and
- \bullet SF State will target its current students, recent alumni, and other young adults.

2. Need for Education and Outreach

The target populations for this grant, while diverse, all share many of the same barriers, including: (1) lack of knowledge of resources, (2) uncertainty about how to navigate health care systems, (3) language barriers, (4) stigmatization about seeking services, (5) not valuing health insurance/perceived low-risk of illness and (6) concerns about affordability. SFDPH is aware that the NORC (University of Chicago) study conducted for Covered California found that:

- Those not interested in health insurance cite lack of need and cost as reasons;
- Cost (49%) over coverage (33%) is the most important factor when shopping for insurance:
- English-speakers, Chinese, and African-American groups had lowest levels of interest in purchasing health insurance; and
- Groups cite different reasons for likely purchasing health insurance (e.g., peace-of-mind for African Americans, access to care for English-speakers, etc.).

This information will enable the SFCCI to tailor messages to each target population. SFDPH and its partners will use a cultural, familial, and grassroots approach to outreach and education activities that are likely to result in a higher motivation for action.

3. Applicant's Relationship to Target Population

SFDPH has a strong relationship to the target population given that it currently operates two health access programs that provide comprehensive health services to uninsured adults. For example, since the passage of the ACA, SFDPH has provided regular updates on federal health reform implementation to HSF participants through its newsletter HeartBeat. To undertake the proposed outreach and education activities, the subcontractors will leverage their existing relationships and will build on their broad base of established outreach and education activities, including community forums and workshops, street outreach, Covered California media presence, and distribution of flyers and other materials.

4.2 Outreach and Education Plan

1. Approach and Strategy

In keeping with the intent of the Covered California outreach and education program, each subcontractor has tailored an approach for its target population:

- BCA will augment its own on-site outreach and education efforts to program participants with community-based outreach and education that also enlists the support and involvement of the African American Community Health Equity Council, a 50-member body of health advocates and professionals who work to reduce health disparities in the African American community.
- Horizons' approach will embrace best practices in working with Latinos and will bring on threat and past consumers to assist in developing outreach strategies. They will combine traditional face-to-face engagement

social media):

- NICOS will utilize a multi-level approach to outreach and education. To build general awareness and pique interest, it will utilize the local Chinese media to promote Covered California's media strategies and messages, social media (website and Facebook page), community-based agency newsletters and targeted mailings of Covered California materials. This will support in-person outreach and education efforts, such as presentations at community-based organizations, schools, family associations, and religious institutions, in which more in-depth education and information will be provided.
- SCDC will focus outreach and education activities using strategies tailored for the Samoan/PI target population, including door-to-door outreach and education, presentations at health fairs, churches, and other gatherings.
- OEWD/OSB will leverage established OSB/OEWD communications channels to raise awareness of the importance of acquiring health insurance, including merchant associations, small business organizations, small and ethnic Chambers of Commerce, neighborhood economic development organizations, One Stop Career Centers, and workforce training academies.
- SF State's Lead Health Educator will focus on increasing awareness of Covered California. The education will include detailed information regarding the benefits of preventive care, the individual health insurance mandate, and availability of tax credits and cost sharing subsidies, and the differences among the standardized plans.

All members of the SFCCI outreach and education team will be provided with internet enabled tablets to use in the field. This will facilitate a very interactive outreach and education strategy, and will enable team members to provide detailed information by logging onto the Covered California website and guiding individuals through the health plan evaluation process, side-by-side comparison and financial eligibility calculator.

2. Outreach and Education Activities

Consistent with Covered California's recommendation, the SFCCI seeks to allocate 70% of activities toward in-depth education and 30% toward outreach messages. At the same time, the SFCCI realizes that not every outreach encounter will lead to in-depth education. This may occur because the individual is already insured, is not eligible for Covered California, or is not interested. Research indicates that individuals often need more than one outreach encounter before they engage in in-depth education and action.

The SFCCI will reach a total of 70,000 people and/or households under this grant (combined outreach and education). SFDPH will support overall outreach and education efforts through a targeted mailing to HSF and SF PATH clients directing them to informational/educational opportunities available through the partner agencies. Specific activities include: (1) distribution of information directly to clients, students, employees, etc. via newsletters, flyers, posters, community bulletins, student newspapers, e-mail blasts, etc., (2) tabling and in-person outreach and education at community events, (3) education through workshops and speaking engagements at a variety of forums, (4) integrating Covered California information into existing training and education conducted by community partners and other entities, (5) one-on-one engagement using Promotores, (6) social media sites (Facebook, Twitter, websites, etc.), (7) individual phone calls and home visits, (8) coordination with existing outreach programs, such as outreach to businesses through the City/County's Jobs Squad, (9) county-wide electronic communications venues such as the OSB e-bulletin, Mayoral communications, Citywide 3-1-1, (10) on-line/guided webinars with small business employees complemented with an off-site, accessible venue where employees can access information and (11) participating in events identified by Covered California in Appendix E of the grant appplication and/or at the request of Covered California.

3. Channels and Venues for Outreach and Education
Each of the subcontractors will focus on channels for outreach and
education that are most appropriate for their specific target population
and will focus on places where consumers, live, work, play and shop.

• BCA's "feet-on-the-streets" approach will include high-traffic businesses
(e.g., banks), agencies (e.g., clinics), community college campuses, post
offices and shopping plazas. BCA will also target community and
neighborhood events (e.g., Sunday Streets, Asthma Walk, Black Barbershop
Health Outreach).

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ATTACHMENT A - APPLICANT WORKSHEETS

community in high traffic areas, make presentations at events such as Summer in the City and Carnaval, and conduct education through parent and youth programs that serve Latino families. Outreach and education will take place at community-based organizations, faith-based institutions, schools, parks and recreational centers, hospitals, clinics, assistance agencies, grocery stores and local businesses, hiring halls, food banks, and shelters.

- NICOS will focus on neighborhoods in which Asian-Americans make up more than 40% of the residents (e.g., Chinatown, Excelsior, Richmond, Sunset, Visitacion Valley). Specific venues will include: Asian-American community-based agencies, community-based events (e.g., annual Chinatown Community Health Fair, the Asian Heritage Street Festival, Vietnamese Tet Festival, etc.), public schools and local colleges, churches and temples, public libraries, physicians' offices, traditional Chinese medicine shops, Chinese Family Associations and Chinese Language Schools.
- SCDC will conduct outreach and education at churches, in homes, at health fairs, and at other community locations frequented by Samoan and PIs.
- OEWD/OSB will use a variety of methods for outreach, including distribution of outreach materials to employees in contact with the Office of Labor Standards and Enforcement, engagement in resource fairs, services that OSB provides to small businesses daily, direct outreach to businesses by the Jobs Squad, and Small Business Week events. Venues for education activities will include workshops provided by neighborhood economic development organizations, workforce training academies, training sessions and webinars to sole proprietors and small businesses, and briefings presented to various City Commissions.
- SF State will reach students through campus events including events in Student Housing, student organization events in the Campus Plaza, student group meetings, classrooms, social media, and the campus newspaper.

4. Messenger for Outreach and Education

For SFDPH and all subcontractors, messengers for outreach and education activities will reflect their respective target populations demographically, culturally and linguistically. The shared demographic make-up of the messengers will make the target population more receptive to both the messenger and the message. SFCCI members do not underestimate the value of commonalities which may make it easier for messengers to develop a rapport with the target population and to motivate uninsured individuals to act and take an interest in follow-up information from an Assister.

5. Plan for Meeting Goals and Objectives

The proposed SFCCI project will accomplish the goals and objectives of the Outreach and Education Program through the many activities described in Attachment A.8. The partners will undertake this work in accordance with the guiding principle of targeting resources strategically to reach the highest number of subsidy-eligible uninsured individuals. Each subcontractor aligned its work plan with Covered California's six project phases, with specific activities focused on raising awareness (Phase 1), preparing for enrollment (Phases 2 and 5), and delivering information to get consumers to enroll (Phases 3 and 6).

6. Plan for Coordinating with Assisters

The SFCCI will coordinate with Assisters part of SFDPH and the Golden Gate to Health Insurance (GGHI) Network. SFDPH has an eligibility and enrollment unit whose sole focus is to enroll uninsured individuals in the appropriate health program. GGHI is a decade-old project of the San Francisco Health Plan and was created for San Francisco's application assistors, eligibility workers, and health coverage advocates. GGHI members currently enroll into HSF. The GGHI aids over 170 application assistors (including SFDPH staff) and provides its resources to over 400 health coverage advocates, social service agency workers, and community workers. In preparation for health reform, GGHI will launch a Health Coverage Outreach & Enrollment (HCOE) Coalition aimed at coordinating health coverage community outreach, education, and enrollment efforts. Community-based organizations, government agencies, health centers, and others actively involved with health coverage outreach/education efforts, including Covered California outreach and education grantees, will be invited to participate in the HCOE Coalition.

4.3 Approach to Monitoring, Quality Assurance and Reporting

1. Monitoring Plan
SFDPH will ensure 424 all project staff use only approved program
materials and information distributed by Covered California. This will

populations. Monitoring, quality assurance and reporting activities will include: (1) designating a project manager to oversee various aspect of the project, including contractors, (2) entering into MOUs with the subcontractors - specific work plans that outline project activities, deliverables, and deadlines with routine updating of work plan to progress to date, (3) conducting monthly then bi-monthly project meetings with subcontractors for updates on progress, (4) distributing to all subcontractors any Covered California program updates or revised materials and (5) participating in all required Covered California trainings.

To assist in monitoring, evaluation and reporting for this project, SFDPH took the initiative to work with volunteers from Code for America to develop an easy, web-based tool (via Wufoo) that could be used by the outreach and education team members in the field. The tool enables team members to track all of the activities that are reportable to Covered California. Because it is web-based with a corresponding database, it enables SFDPH to have real time data on the progress of subcontractors and their team members. SFCCI can use this tool and also use any required monitoring tools developed by Covered California.

- 2. Capacity for Monitoring, Evaluation and Reporting
 SFDPH has extensive capacity and experience in complying with monitoring,
 evaluation and reporting requirements of funders on similar projects. In
 the most recently completed fiscal year, SFDPH received and managed
 approximately \$51 million in grant funds. In all cases, SFDPH conducted
 required monitoring and complied with the funder's evaluation and reporting
 requirements. For each grant award, SFDPH assigns an administrative
 project manager to oversee day-to-day grant activities and respond to all
 funder requirements in a timely manner.
- 3. Experience with Addressing Non-Compliance
 If it is determined that a subcontractor is not performing under the
 grant, SFDPH will have an individual meeting with the subcontractor to
 explain that non-performance impacts the program's overall success. SFDPH
 and the subcontractor will determine why project goals are not being met
 and determine what assistance could be offered to bring subcontractor's
 performance up to standard. If grant performance does not improve, then the
 subcontractor could be placed on a corrective action plan. This is the
 current process used by SFDPH for other service contractors. If performance
 does not improve, SFDPH may withhold grant funds until performance comes
 into compliance. If required, SFDPH may identify another organization that
 can assume the work under this project to ensure that the goals of the
 grant are met. Any non-compliance matters would be communicated to Covered
 California.

5.0 - Project Costs

Narrative

The SSFCCI budget is highly appropriate to accomplishing the project's goals and objectives and demonstrates the cost-effectiveness of the proposed plan. Of the \$568,800 requested, more than \$526,000 (92.5%) is for the outreach and education activities of the six subcontractors, primarily for staffing direct outreach positions.

All salaries are commensurate with the duties of the positions and reflect prevailing salary levels for these skill sets in the San Francisco Bay area. Benefits costs for the six subcontractors range from 23% to 29% for the non-profit organizations, which is in keeping with standard practice in California. OEWD benefits costs are higher due to the higher cost of benefits for governmental agencies.

The subcontractors also budget travel costs for staff to ensure that they can adequately cover their respective areas and outreach supplies and materials to set up stations at street fairs and community events. Each subcontractor is requesting 15% for indirect costs.

The budget also includes \$25,000 (4.4% of the budget request) in equipment costs to purchase tablets for the outreach workers and laptop computers for some project leads within the subcontract organizations. These will be used in the field, so staff can easily provide information to consumers and record outreach and education contacts.

The budget also includes \$16,548 for the San Francisco Public Health Foundation (SFPHF). As fiscal agent to the SFCCI, the SFPHF will establish a separate accounting fund with grant dollars received from Covered California and distribute grant funds to subcontractors based on payment invoices approved by SFDPH. This represents a very modest fee for these services. Much of the grant administration work, including entering into and overseeing agreements with SFCCI subcontractors, submitting invoices to Covered California, and conducting required Covered California reporting activities, will be performed by SFDPH staff.

The majority of the outreach and education positions are budgeted for the first month of the program, to ensure that outreach efforts begin as quickly as possible. The exception to this is SF State, where student assistants are not engaged during the summer months due to the university's semester system. Staff will not begin outreach and education activities until they have completed and passed the required Covered California training.

SFDPH will provide in-kind support to the SFCCI project and is not requesting funding for any staff working on this effort. These personnel include the Deputy Director and Director of Healthy San Francisco (0.10 FTE) and health planning staff (0.25 FTE).

A.1 - Applicant Background Information

A.1.1 - Organization Information

Organization Full and Legal Name:

San Francisco Department Health of Public Health

Federal Tax ID Number:

946000417

Name of Executive Director, CEO or other person authorized to enter into contractual obligation:

Tangerine Brigham

Division National of Deimone

Deputy Director and Dir. of Healthy San Francisco

Physical Address of Primary Office:

101 Grove Street, Room 310

City:

Title:

San Francisco

State: Zip: CA

1426

94102:

Mailing Address of Primary Office:

101 Grove Street, Room 310

City:

San Francisco

State:

CA

Zip:

94102

Phone Number:

(415) 554-2779

Fax:

(415) 554-2811

Email:

tangerine.brigham@sfdph.org

Website:

www.sfdph.org

A.1.2 - Primary Contact

Outreach Contact Person:

Tangerine Brigham

Title:

Deputy Dir. & Dir. of Healthy San Francisco

Physical Address:

101 Grove Street, #310

City:

San Francisco

State:

CA 94102

Zip: Phone:

(415) 554-2779

Fax:

(415) 554-2811

Email:

tangerine.brigham@sfdph.org

A.1.3 - Organization Background

Date the Organization was Founded:

1/1/1900

Number of Full Time Employees:

5800

Number of Part Time Employees:

٥.

Gross Revenue for the Last Fiscal

Year:

1675000000

List addresses of additional sites associated with the proposed project (do not include locations outside of proposed target community or county):

A.1.4 - Organization Type

Applicant's Organizational Status

Government

A.1.5 - Organization Entity Type

Organization Category

City Government Agency or other County Agency

A.1.6 - Previous Applicant Experience

Example 1

Project Name

Safe Routes to Scho427

Contract Grant Amount

216000

Name Of Awarding Entity

California Department of Transportation (State)

Term Of Contract

September 2011 - May 2013

Summary Of Scope Of Work

With the San Francisco Unified School District (SFUSD) as a key partner, SRTS-SF will, through outreach and education, promoted walking and biking to public schools across the City. In each school year, SRTS-SF will work with 15 elementary schools to deliver the "five Es" (evaluation, engineering, education, encouragement, enforcement). SRTS-SF's goal is to increase the percentage of students walking and biking to school by 10 percent and a subsequent decrease in single family vehicle trips by 10 percent in all 15 targeted schools from baseline measurements in September 2011 to post-project measurement in May 2013.

Example 2

Project Name

500000

Contract Grant Amount

California Department of Public Health, Refugee Health Program

Refugee Health Assessment Program of Newcomers Health Program

Name Of Awarding Entity

Term Of Contract

Annual recurring grant since 1980

Summary Of Scope Of Work

The Refugee Health Assessment Program is a program implemented in collaboration with the Family Health Center's Refugee Medical Clinic at San Francisco General Hospital, where newly arriving refugees, asylees, certified victims of trafficking (and others with designated 'refugee' status) receive outreach and eduction services to help ensure that they obtain health assessments, treatment and referrals can be provided to this vulnerable populations. The Department contracts with International Institute of the Bay Area (IIBA) to provide cultural-linguistic liaisons for the diverse population served - liaisons provide outreach, health education, primary care access and medical interpretation for the newly arriving 'refugees' and other immigrants.

Example 3

Project Name

Health Care Coverage Initiative

Contract Grant Amount

73000000

Name Of Awarding Entity

California Department of Health Care Services

Term Of Contract

September 2007 - August 2010

Summary Of Scope Of Work

Under the Health Care Coverage Initiative, the Department provided comprehensive health care services to low-income uninsured adult residents. This was a voluntary program and as a result, the Department had to develop an communications, outreach and education strategy to not only inform individuals of the new program (Healthy San Francisco), but to also entice them to enroll. The Department worked with a third-party administrator, San Francisco Health plan, to launch a website, develop program materials, work with 3-1-1, translate key documents into Chinese and Spanish, etc. A portion of the contract funds covered these expenses.

A.2 - Applicant Funding Information Worksheets

A.2.1 - Applicant Funding Information

Total Requested Funding Amount

568800

Primary Target Market

Individual consumers eligible for programs through Covered California

Funding Pool Type

Single County 1428

A.2.2 - Funding by County

County: San Francisco

County Total: \$568800, Percent of Total: 100%, Funding Total: \$568800

All County Totals: \$568800, All County Percents: 100%

A.2.3 - Additional Funding

A.3 - Applicant Experience with the Target Population

A.3.1 - Target Population to be Reached - Applicants Targeting Individual Consumers Eligible for programs through Covered California

Funding Pool Type:

Individual consumers eligible for programs through Covered California

Section A3:

County : San Francisco

Target Population Description:

The target populations are: (1) Asian/Pacific Islanders, (2) Latinos/Hispanics, (3) residents of the southeast portion of the City and County, (4) working uninsured, in particular sole proprietors and those working in small businesses, and (5) young adults. The target populations were selected based on the demographics of uninsured adult residents enrolled in the City and County's health access programs (Healthy San Francisco and SF PATH) who have incomes above 138% of the Federal Poverty Level. It also based on data from the California Health Interview Survey for San Francisco and the U.S Census with respect to the estimaed number of uninsured and the number of uninsured who are employed.

Number of households currently reached per year:

55000

Number of households projected to reach per year with this grant:

40000

Number of uninsured currently served annually:

60000

Number of Medi-Cal eligible

79617

individuals currently served annually:

41000

Number of individuals projected to reach through Outreach:

Number of individuals projected to reach through Education:

29000

Zip Codes expected to be reached:

Zipcode: 94102 (San Francisco County)

Zipcode: 94103 (San Francisco County)

Zipcode: 94105(San Francisco County)

Zipcode: 94106(San Francisco County)

Zipcode: 94107(San Francisco County)

Zipcode: 94104(San Francisco County)

Zipcode: 94108(San Francisco County)

Zipcode: 94109 (San Francisco County)

Zipcode: 94110 (San Francisco County) Zipcode: 94111 (San Francisco County) Zipcode: 94112 (San Francisco County) Zipcode: 94114 (San Francisco County) Zipcode: 94115 (San Francisco County) Zipcode: 94116 (San Francisco County) Zipcode: 94117 (San Francisco County) Zipcode: 94118 (San Francisco County) Zipcode: 94119 (San Francisco County) Zipcode: 94120 (San Francisco County) Zipcode: 94121 (San Francisco County) Zipcode: 94122 (San Francisco County) Zipcode: 94123 (San Francisco County) Zipcode: 94124 (San Francisco County) Zipcode: 94125 (San Francisco County) Zipcode: 94126 (San Francisco County) Zipcode: 94127 (San Francisco County) Zipcode: 94128 (San Francisco County) Zipcode: 94129 (San Francisco County) Zipcode: 94130 (San Francisco County) Zipcode: 94131(San Francisco County) Zipcode: 94132 (San Francisco County) Zipcode: 94133 (San Francisco County) Zipcode: 94134 (San Francisco County)

Ethnicity: Chinese Estimated Percent Reach Planned: 36 % Ethnicity: Latino Estimated Percent Reach Planned: 17 % Ethnicity: Vietnamese Estimated Percent Reach Planned: 3 % Ethnicity: African American Estimated Percent Reach Planned: 2 % Estimated Percent Reach Planned: 20 % Ethnicity: Caucasian Ethnicity: Philipino Estimated Percent Reach Planned: 4 % Ethnicity: Japanese Estimated Percent Reach Planned: 1 % Ethnicity: Asian Estimated Percent Reach Planned: 7 % Ethnicity: Includes Multi-racial Estimated Percent Reach Planned: 10 % Ethnicity Total: 100 %

Percent Female:

The second secon

Percent Male: Gender Total: 49 % 51 %

100 %

1430

Language: Cantonese	Estimated	Percent	Reach	Planned:	34 %	
Language: Vietnamese	Estimated	Percent	Reach	Planned:	2 %	
Language: English	Estimated	Percent	Reach	Planned:	48 %	
Language: Spanish	Estimated	Percent	Reach	Planned:	12 %	
Language: Mandarin	Estimated	Percent	Reach	Planned:	3 %	
Language: Tagalog	Estimated	Percent	Reach	Planned:	1 %	
Language: empty	Estimated		Reach	Planned:	0 %	
Language: empty	Estimated	Percent	Reach	Planned:	0 %	
Language: empty	Estimated	Percent	Reach	Planned:	0 %	
Language: empty	Estimated	Percent	Reach	Planned:	0 %	
Language: empty	Estimated	Percent	Reach	Planned:	0 %	
Language: empty	Estimated	Percent	Reach	Planned:	0 %	
Language Total:	100 %		·			
graphic and the second and the first transfer			-	in the second		
138.00 - 200.00 % of FPL	Estimated	Percent	Reach	Planned:	55 %	
200.00 - 400.00 % of FPL	Estimated	Percent	Reach	Planned:	42 %	
400.00 and above % of FPL	Estimated	Percent	Reach	Planned:	3 %	
FPL Total:	100 %		•		•	
18 - 34 Years of Age	Estimated					
35 - 64 Years of Age		Percent	Reacii	Planneu:	/+ '0	
Age Total:	100 %					
				•		
Staff Language: Cantonese	Estimated	Percent	Reach	Planned:	32 %	
Staff Language: English	Estimated	Percent	Reach	Planned:	51 %	
Staff Language: Spanish	Estimated	Percent	Reach	Planned:	10 용	
Staff Language: Cambodian	Estimated	Percent	Reach	Planned:	5 %	
Staff Language: Samoan	Estimated	Percent	Reach	Planned:	2 %	
Staff Language Total:	100 %					
					-	

A.4 - Subcontractor Information

Subcontractor Organization
Subcontractor Name And Title
Street Address

City State Zipcode Black Coalition on AIDS/Rafiki Wellness
Perry L. Lang, Executive Director
601 Cesar Chavez Street
San Francisco
California

94124 1431

Phone Number (415) 615-9945

Year Collaboration Established 2013

Non-Profit Organization Type

% of overall funding amount 14

Horizons Unlimited of San Francisco, Inc. Subcontractor Organization Nora I. Rios Reddick, Executive Director Subcontractor Name And Title

440 Potrero Street Address

City San Francisco

California State

94110 Zipcode

Phone Number (415) 487-6717

Year Collaboration Established 2013

Organization Type Non-Profit

% of overall funding amount 16

Subcontractor Organization NICOS Chinese Health Coalition

Subcontractor Name And Title Kent Woo, Executive Director

1208 Mason St. Street Address San Francisco City

State California

Zipcode 94108

(415) 788-6426 Phone Number

Year Collaboration Established 2013

Non-Profit Organization Type

28 % of overall funding amount

Samoan Community Development Center Subcontractor Organization Subcontractor Name And Title Patsy M. Tito, Executive Director

Street Address 2055 Sunnydale Avenue #100

San Francisco City

California State

Zipcode 94134

(415) 841-1086 Phone Number

Year Collaboration Established 2013

Non-Profit Organization Type

% of overall funding amount

San Francisco Office of Economic Workforce Development Subcontractor Organization

Regina Dick-Endrizzi, Executive Director of OSB Subcontractor Name And Title

1 Dr. Carlton B. Goodlett Place, Room 110

Street Address

San Francisco City

1432 State

California

Zipcode 94102

Phone Number (415) 554-6481

Year Collaboration Established 2013

Organization Type Government

% of overall funding amount 23

Subcontractor Organization San Francisco State University

Subcontractor Name And Title Alastair K. Smith, MD

Street Address 1600 Holloway Avenue

City San Francisco

State California

Zipcode 94132

Phone Number (415) 338-1759

Year Collaboration Established 2013

Organization Type Government

% of overall funding amount

Subcontractor Organization San Francsico Public Health Foundation

(415) 932-6383

Subcontractor Name And Title Penny Eardley, Executive Director

Street Address 1450 Sutter Street, #101

Brieff Worlds

City San Francisco

State California 94109

Zipcode 94109

Year Collaboration Established 2013

Organization Type Non-Profit

% of overall funding amount 3

A.5 - Coordination with Assister Program Questionnaire

Assister Type: This organization plans to participate as an Assister's Entity enrolling consumers

A.6 - Foundation Matching Questionnaire

Is the Applicant interested in applying for match funding available through the Foundation Partnership Opportunity Program?

Yes

A.7 - Budget Worksheet

Attachment Name

Phone Number

BudgetWorksheet_AppID_387.pdf

Attachment Name

OutreachAndEducationMethodWorksheet_AppID_387.pdf

B.1 - Signed Contractor Certification Clauses (CCC-307)

Attachment Name

GrantApplicationSectionB1_AppID_387.pdf

B.2 - Certification regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transactions

Attachment Name

GrantApplicationSectionB2_AppID_387.pdf

B.3 - Darfur-Contracting Act Form

Attachment Name

GrantApplicationSectionB3_AppID_387.pdf

B.4 - Conflict of Interest Certification

Attachment Name

GrantApplicationSectionB4 AppID 387.pdf

B.5 - Evidence of Eligibility

Attachment Name

GrantApplicationSectionB5_AppID_387.pdf

Office of the Mayor san francisco



EDWIN M. LEE Mayor

TO:

Angela Calvillo, Clerk of the Board of Supervisors

FROM:

Mayor Edwin M. Lee

RE:

Accept and Expend Grant- San Francisco Covered California Initiative -

\$568,800

DATE:

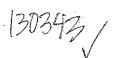
April 16, 2013

Attached for introduction to the Board of Supervisors is the resolution authorizing the San Francisco Department of Public Health to accept and expend a grant in the amount of \$568,800 from the State of California to participate in a program entitled San Francisco Covered California Initiative for the period of May 1, 2013, through December 31, 2014.

I request that this item be calendared in Budget and Finance Committee.

Should you have any questions, please contact Jason Elliott (415) 554-5105.

RECEIVED
BOARD OF SUPERVISORS
SANTRANCISCO
3:13 APR 16 PM 3: 28



File No. 130343

FORM SFEC-126: NOTIFICATION OF CONTRACT APPROVAL (S.F. Campaign and Governmental Conduct Code § 1.126)

City Elective Officer Information (Please print clearly.)	
Name of City elective officer(s):	City elective office(s) held:
Members, SF Board of Supervisors	Members, SF Board of Supervisors
Contractor Information (Please print clearly.)	
Name of contractor:	
San Francisco Public Health Foundation	
	1:
Please list the names of (1) members of the contractor's board of a financial officer and chief operating officer; (3) any person who had any subcontractor listed in the bid or contract; and (5) any political additional pages as necessary.	as an ownership of 20 percent or more in the contractor; (4)
1) 9 4 1 4 9 9 7 4 1 4 9 9 7 4 6 9 7 7 1	
1) See attachment; 2) See attachment; 3) N/A; 4) N/A; 5) N/A	
Contractor address: 1450 Sutter St. #101 San Francisco, CA 94109	9
	en e
Date that contract was approved:	Amount of contract: \$436,737
But that contract was approved.	Amount of contract. \$450,757
Francisco Public Health Foundation (SFPHF) from the Office of Countries fiscal intermediary services to the San Francisco Covered Californi will: (1) establish a separate accounting fund with grant dollars recommended from the state based on grant performance and invoices approved by	ia Initiative (SFCCI). As SFCCI fiscal intermediary, SFPHF eived from the state and (2) disburse grant dollars received
Comments:	
This contract was approved by (check applicable):	
☐ the City elective officer(s) identified on this form	
	rancisco Board of Supervisors
	Print Name of Board
- □ the board of a state agency (Health Authority, Housing Auth	
Board, Parking Authority, Redevelopment Agency Commission	
Development Authority) on which an appointee of the City ele	
Development Audiorny) on which an appointed of the City cit	cerive officer(s) racinified on this form sits
Print Name of Board	
Time (value of bound	
Filer Information (Please print clearly.)	
Name of filer: Angela Calvillo, Clerk of the Board	Contact telephone number:
Traine of the Tringett Carrino, Clerk of the Board	(415) 554-5184
Address: City Hall Room 244	E-mail:
1 Dr. Carlton B. Goodlett Pl. San Francisco, CA 94102	board.of.supervisors@sfgov.org
Signature of City Elective Officer (if submitted by City elective officer	Data Ciamad
organization of City Elective Officer (if submitted by City elective officer	cer) Date Signed
Signature of Board Secretary or Clerk (if submitted by Board Secretary	ary or Clerk) Date Signed
bighature of board beereigny of Clerk (it subtituted by board secrets	ary or Cicik) Date Signed

San Francisco Public Health Foundation Board of Directors 2012-2013	
Leadership	Members:
Randy Wittorp, President	Rachel Golick
Arthur Weiss, Vice President	Dr. Cynthia Gomez
Martin Engel, Treasurer	Josh Greenblatt
Colleen Chawla, Secretary	Sonia Melara
Penny Eardley, Executive Director	Danielle Nolan
	Amanda Schmutzler
	Gayle Uchida

City and County of San Fra isco

epartment of Public Health Grants Administration Unit



Edwin M. Lee Mayor

TO:

Mabel Lew, Controller's Office

FROM:

Richelle-Lynn Mojica

Grants Manager

DATE:

April 2, 2013

SUBJECT:

Grant Accept and Expend

Attached, please find the original and 4 copies of the following Accept and Expends:

San Francisco Covered California Initiative- \$568,800
Note: This A&E currently does not have an Award Letter. The award letter is expected to be received on April 26, 2013.

Please contact me at <u>richelle-lynn.mojica@sfdph.org</u> when this has been processed and approved.

Thank You.