

City and County of San Francisco
Citizens' General Obligation Bond Oversight Committee
Rebecca Rhine, Chair
Jonathan Alloy, Vice Chair

Presiding Judge Cynthia Ming-Mei Lee Superior Court of California – Civil Grand Jury County of San Francisco 400 McAllister Street, Room 008 San Francisco, CA 94102-4514

August 27, 2013

RE: Citizens General Obligation Bond Oversight Committee (CGOBOC) – Response to Civil Grand Jury Report of June 2013 <u>Auditing the City Services</u> <u>Auditor</u>

Dear Presiding Judge Lee:

I am responding to the two findings in the June 2013 Civil Grand Jury that pertain to the Citizens' General Obligation Bond Oversight Committee (CGOBOC).

Finding #2: Data Integrity

CGOBOC will work with the Controller's Office City Services Auditor to ensure that the performance measures provided by the Departments are as accurate and consistent as possible. We believe that more time is needed in order to better understand and provide feedback on quantifiable reporting. The Committee liaison(s) will review the Performance Measure integrity with the Controller's Office staff and provide helpful suggestions to CGOBOC on suggested improvements.

Finding #4: Understaffing

The Controller's Office has agreed to incorporate staffing level and other resource data into their regular reports to CGOBOC so we can monitor this issue.

Please let me know if further information is required.

Respectfully yours,

Rebecca Rhine

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