

1 [Response to the 2012-2013 Civil Grand Jury Report Entitled "Use of Nonprofit Community-
2 Based Organizations: Measuring Outcomes"]

3 **Resolution responding to the Presiding Judge of the Superior Court on the findings**
4 **and recommendations contained in the 2012-2013 Civil Grand Jury Report entitled "Use**
5 **of Nonprofit Community-Based Organizations: Measuring Outcomes" and urging the**
6 **Mayor to cause the implementation of accepted findings and recommendations**
7 **through his department heads and through the development of the annual budget.**

8
9 WHEREAS, Under California Penal Code Section 933 et seq., the Board of
10 Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior
11 Court on the findings and recommendations contained in Civil Grand Jury Reports; and

12 WHEREAS, In accordance with Penal Code Section 933.05(c), if a finding or
13 recommendation of the Civil Grand Jury addresses budgetary or personnel matters of a
14 county agency or a department headed by an elected officer, the agency or department head
15 and the Board of Supervisors shall respond if requested by the Civil Grand Jury, but the
16 response of the Board of Supervisors shall address only budgetary or personnel matters over
17 which it has some decision making authority; and

18 WHEREAS, The 2012-2013 Civil Grand Jury Report entitled "Use of Nonprofit
19 Community-Based Organizations: Measuring Outcomes" is on file with the Clerk of the Board
20 of Supervisors in File No. 130610, which is hereby declared to be a part of this resolution as if
21 set forth fully herein; and

22 WHEREAS, The Civil Grand Jury has requested that the Board of Supervisors respond
23 to Finding Nos. 2 and 3 as well as Recommendations 2.1, 2.2, and 3 contained in the subject
24 Civil Grand Jury report; and

1 WHEREAS, Finding No. 2 states: "City services provided by CBO grants/contracts
2 have great value in helping underserved groups, but there is no systematic monitoring of the
3 outcomes of effectiveness of the services delivered. It is important to know the value of these
4 services over the long-term and to have a comprehensive strategy for optimizing the long-
5 term effectiveness of the grants and contracts;" and

6 WHEREAS, Finding No. 3 states: "The DPH has not been able to take full advantage of
7 the Avatar electronic information management system;" and

8 WHEREAS, the Recommendation No. 2.1 states: "The Mayor and Board of
9 Supervisors should take the important step of developing an overarching strategy, as
10 recommended by the San Francisco Community-Based Organizations Task Force in 2009, for
11 evaluating the long-term effect of services provided by CBOs and use the results of that
12 examination to set priorities and eliminate ineffective (or wasteful) programs;" and

13 WHEREAS, the Recommendation No. 2.2 states: "The Mayor and the Board of
14 Supervisors should consider taking a percentage of the total monies devoted to the provision
15 of services by CBOs and use it to engage professional assistance to conduct this evaluation;"
16 and

17 WHEREAS, the Recommendation No. 3 states: "The Department should provide
18 additional resources to bring the Avatar system to a level that fully supports the Department's
19 performance objective program. The Mayor and the Board of Supervisors should ensure that
20 sufficient resources are available to implement this recommendation;" and

21 WHEREAS, in accordance with Penal Code Section 933.05(c), the Board of
22 Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior
23 Court on Finding Nos. 2 and 3 as well as Recommendations 2.1, 2.2, and 3 contained in the
24 subject Civil Grand Jury report; now, therefore, be it
25

1 RESOLVED, That the Board of Supervisors reports to the Presiding Judge of the
2 Superior Court that it disagrees partially with Finding 2 for reasons as follows: Individual
3 departments do monitor the effectiveness of the services delivered based on programmatic
4 needs and objectives; and, be it

5 FURTHER RESOLVED, That the Board of Supervisors reports that it agrees with
6 Finding 3; and, be it

7 FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation
8 2.1 has already been implemented: There is currently a citywide joint fiscal monitoring
9 protocol in place that produces corrective action policies, and currently, the City has formal
10 Requests for Proposal processes for ensuring the City utilizes the most effective providers;
11 and, be it

12 FURTHER RESOLVED, That the Board of Supervisors reports that it will not
13 implement Recommendation 2.2 for reasons as follows: Professional staff currently
14 continually monitor the performance of community-based organizations; and, be it

15 FURTHER RESOLVED, That the Board of Supervisors reports that it requires further
16 analysis for Recommendation 3 for reasons as follows: The Department of Public Health will
17 report to the Board on the hiring of necessary staff to support the Avatar system within six
18 months of the publication of the Civil Grand Jury report, from June 27, 2013, to no later than
19 December 27, 2013; and, be it

20 FURTHER RESOLVED, That the Board of Supervisors urges the Mayor to cause the
21 implementation of accepted findings and the recommendation through his/her department
22 heads and through the development of the annual budget.