



April 3, 2014

Angela Calvillo, Clerk of the Board of Supervisors
Attn: Government Audit and Oversight Committee
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Ms. Calvillo:

Attached please find a consolidated summary of the status of recommendation updates for the following Civil Grand Jury recommendations:

- 2011-2012 Civil Grand Jury Report, *Déjà Vu All Over Again: San Francisco's City Technology Needs a Culture Shock*, Recommendation 13.
- 2012-2013 Civil Grand Jury Report, *Use of Nonprofit Community-Based Organizations: Measuring Outcomes*, Recommendation 3.

This status of recommendations report should be included in the official legislative file for consideration at the Government Audit and Oversight Committee.

Sincerely,

A handwritten signature in blue ink that reads "Kate H".

Kate Howard
Mayor's Budget Director

**Status of the Recommendations
by the Civil Grand Jury
2012-13**

California Penal Code Section, 933.05 (b), requires the responding party to report for each recommendation of the Civil Grand Jury one of the following actions:

1. Recommendation Implemented - Date Implemented - Summary of Implemented Action	2. Will Be Implemented in the Future - Anticipated Timeframe for Implementation	3. Requires Further Analysis - Explanation - Timeframe <i>(Not to exceed six months from date of</i>	4. Will Not Be Implemented: Not Warranted or Not Reasonable - Explanation
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For each recommendation below, indicate one of the four actions you have taken or plan to take in the "Action Plan" column and provide the required explanation in the "2014 Response Text" column.

CGJ Year	Report Title	Recommendation	Response Required	Action Plan	2014 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Mayor, Controller, Committee on Information Technology Chair, and City CIO	Will Be Implemented in the Future	There are a number of asset management system requests in the budget, and DT is working with the departments to implement a system that could be deployed citywide. In the interim, DT has initiated an IT inventory process to provide information on all citywide assets.
2012-13	Use of Nonprofit Community-Based Organizations: Measuring Outcomes	Recommendation 3. The Department should provide additional resources to bring the Avatar system to a level that fully supports the Department's performance objective program. The Mayor and the Board of Supervisors should ensure that sufficient resources are available to implement this recommendation.	Mayor, DPH	Recommendation Implemented	Since being hired, the IS Manager, IS Business Analyst, and Senior IS Business Analyst have made significant improvements to and in support of the Avatar system including: implementing on line training videos, developing widgets that allow providers to track due dates for clinical documents, and improving and creating new reports to assist programs. As a part of the larger DPH IT Department re-organization, the IS Principal Programmer Analyst will be hired to work on integration between the Electronic Health Records across DPH. The re-organization has better positioned the DPH IT Department, as a whole, and these changes will provide increased efficiencies and access to additional resources. In addition, each Department has identified a Chief Medical Information Officer that will improve the use of clinical information across DPH.

(1) "--" Department did not respond with one of the four required actions.