

FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)

| | |
|---|-------------------------------|
| City Elective Officer Information <i>(Please print clearly.)</i> | |
| Name of City elective officer(s): | City elective office(s) held: |
| | |

| |
|---|
| Contractor Information <i>(Please print clearly.)</i> |
| Name of contractor: Kaiser Foundation Health Plan, Inc., Northern California Kaiser Foundation Health Plan, Inc., Southern California |

Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.

1. Please see attachment.
2. Please see attachment.
3. Kaiser Permanente is one of the nation's largest not-for-profit prepaid group practice plans, which represents a partnership between Kaiser Foundation Health Plan, Inc. and Kaiser Foundation Hospitals and the Permanente Medical Groups. As such, there is no owner, shareholders or sponsor.

Health Plans and Hospitals are nonprofit corporations whose capital is available for charitable, educational, research and related purposes and are generally exempt from federal and state income taxes. No individual or entity has any ownership interest in Health Plans or Hospitals.
4. Not applicable
5. Not applicable

Contractor address:

Northern California:
Kaiser Foundation Health Plan, Inc.
1950 Franklin Street
Oakland, CA 94612

Southern California:
Kaiser Foundation Health Plan, Inc.
393 East Walnut Street
Pasadena, CA 91188



**Health Service System, City & County of San Francisco
Attachment to Form SFEC-126:
Notification of Contract Approval
May 2014**

As a licensed Health Care Service Plan, we are required to issue a Group Agreement that is filed with and approved by the California Department of Managed Health Care. Because our regulators expect that document to represent the agreement between Health Plan and a group or an individual, we cannot allow a different document to supersede it. Under law, our Group Agreement is binding.

- **Please list the names of (1) members of the contractor's board of directors.**

Kaiser Foundation Hospitals and Health Plan Board of Directors:

Bernard J. Tyson

Chairman and Chief Executive Officer, Kaiser Permanente

Christine K. Cassel, MD, MACP

President and Chief Executive Officer, The National Quality Forum

Thomas W. Chapman, MPH, EdD

President and Chief Executive Officer, The HSC Foundation

Jeff Epstein

Operating Partner, Bessemer Venture Partners
Senior Advisor, Oak Hill Capital Partners

Daniel P. Garcia

Senior Vice President and Chief Compliance Officer, Kaiser Foundation Hospitals and Health Plan

William R. Graber

Retired Chief Financial Officer of McKesson Corporation

J. Eugene Grigsby, III, PhD

President and Chief Executive Officer, National Health Foundation

Judith J. Johansen, JD

Former President of Marylhurst University

Kim J. Kaiser

Retired Senior Pilot, Alaska Airlines

Philip A. Marineau

Partner, LNK Partners, and Retired President and Chief Executive Officer, Levi Strauss & Co.



Edward Pei

Executive Vice President, Hawaii Bankers Association, and Retired Executive Vice President of the Consumer Banking Group, First Hawaiian Bank

Meg Porfido, JD

Former member of the management team, Level 3 Communications

Cynthia A. Telles, PhD

Director of the Spanish-Speaking Psychosocial Clinic of the Neuropsychiatric Institute and Hospital at the University of California, Los Angeles School of Medicine, and Associate Clinical Professor, UCLA School of Medicine

- **Please list the names of (2) the contractor’s chief executive officer, chief financial officer, and chief operating officer.**

Bernard J. Tyson

Chairman and Chief Executive Officer, Kaiser Permanente

Kathy Lancaster

Executive Vice President and Chief Financial Officer, Kaiser Foundation Hospitals and Health Plan

We do not have a “Chief Operating Officer”—following are the rest of our National Leadership team:

Jack Cochran, MD, FACS

Executive Director, The Permanente Federation, LLC

Gregory A. Adams

Executive Vice President, Kaiser Foundation Hospitals and Health Plan; Group President, Kaiser Permanente Northern California and Mid-Atlantic States; President, Kaiser Permanente Northern California

Benjamin K. Chu, MD, MPH, MACP

Executive Vice President, Kaiser Foundation Hospitals and Health Plan; Group President, Kaiser Permanente Southern California and Hawaii; President, Kaiser Permanente Southern California

Philip Fasano

Executive Vice President and Chief Information Officer

Donna Lynne, DrPH

Executive Vice President, Kaiser Foundation Hospitals and Health Plan; Group President, Kaiser Permanente Colorado, Northwest, and Georgia; President, Kaiser Foundation Health Plan of Colorado

Arthur M. Southam, MD, MBA, MPH

Executive Vice President, Health Plan Operations

Anthony A. Barrueta

Senior Vice President, Government Relations



Raymond J. Baxter, PhD

Senior Vice President, Community Benefit, Research and Health Policy

Chuck Columbus

Senior Vice President and Chief Human Resources Officer

Amy Compton-Phillips, MD

Associate Executive Director, Quality, The Permanente Federation

Patrick T. Courneya, MD

Executive Vice President, Hospitals, Quality and Care Delivery Excellence; Chief Medical Officer, Medicare Advantage, Cost and Prescription Drug Plans

Daniel P. Garcia

Senior Vice President and Chief Compliance Officer, Kaiser Foundation Hospitals and Health Plan

Chris Grant

Senior Vice President, Corporate Development, Care Delivery Strategy and Venture Investments

Scott Young, MD

Associate Executive Director, Clinical Care and Innovation, The Permanente Federation, Senior Medical Director and Executive Director, Care Management Institute

Mark S. Zelman

Senior Vice President and General Counsel

FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)

| | |
|---|-------------------------------|
| City Elective Officer Information <i>(Please print clearly.)</i> | |
| Name of City elective officer(s): | City elective office(s) held: |
| | |

| |
|--|
| Contractor Information <i>(Please print clearly.)</i> |
| Name of contractor: Blue Shield of California |
| <i>Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.</i> |
| (1) members of the contractor's board of directors: <ul style="list-style-type: none">• Paul Markovich• Robert Lee, Chairman• Doug Busch• Evelyn Dilsaver• Hector Flores, M.D.• Alan Fohrer• Sandra Hernandez, M.D.• Kristina M. Leslie• Leon E. Panetta• Mohammad H. Qayoumi, Ph.D. |
| (2) the contractor's chief executive officer, chief financial officer and chief operating officer: Paul Markovick, President & CEO Michael Murray, Senior Vice President and Chief Financial Officer |
| (3) any person who has an ownership of 20 percent or more in the contractor: Blue Shield is a Not-for-Profit Mutual Benefit Corporation. |
| (4) any subcontractor listed in the bid or contract; and Blue Shield currently contracts with the following vendors to provide cost-effective, |

quality healthcare services:

- **Accent Company, Omaha, NE (2003)** – Accent provides investigation and recovery functions related to workers' compensation and third-party liability.
- **ACS Commercial Solutions Inc., Sandy, UT (2011)** – ACS provides member enrollment data entry services.
- **Aegis USA, Inc., Los Angeles, CA (2007)** – Aegis assists with handling calls from Individual and Family Plan (IFP) members as well as eligibility and billing questions for members with portfolio plans.
- **Alere, Waltham, MA (2003)** – Alere currently administers Blue Shield's Predictive Triage Engine, disease management programs; a suite high-risk case management programs; chronic complex, prenatal, and musculoskeletal case management programs; tobacco cessation services as part of our Tobacco Cessation program; CareTips clinical care gap messaging for members and providers; and our NurseHelp 24/7 program.
- **American Specialty Health Plans, San Diego, CA (1994)** – American Specialty Health Plans provides access to their chiropractic, acupuncture, and podiatry networks.
- **Argus Health Systems, Kansas City, MO (1999)** – Argus Health Systems provides claims processing for pharmacy benefits. Blue Shield provides pharmacy benefit management, pharmacy network, formulary, prior authorization, and member services internally.
- **Healthways, Franklin, TN (2013)** - Healthways provides the online wellness platform and content for Wellvolution including the Wellbeing Tracker and Daily Challenge.
- **Alere, Reno, NV (2009)** – Alere provides the smoking cessation program, Quit4Life, which includes quit coaches and nicotine replacement therapy.
- **VAL Health, Paoli, PA (2014)** – VAL Health manages a financial incentive program designed using behavioral economics theory integrated with wellness programs
- **Curascript, Orlando, FL and CVS Caremark, Woonsocket, RI (since 2005)** – Curascript and CVS Caremark provides specialty pharmacy services.
- **Dental Benefit Providers, Columbia, MD (1988)** – Dental Benefit Providers serves as Blue Shield's dental plan administrator.
- **DST Output, El Dorado Hills, CA (2002)** – DST Output provides production services for ID cards and explanation of benefits documents.
- **Electronic Data Systems, Plano, TX (2001)** – Electronic Data Systems (EDS) provides information systems and reporting services.
- **HealthEquity, Draper, UT (2012)** – HealthEquity provides integrated HSA/HRA/FSA consumer directed healthcare services for our high deductible health plans (HDHP).
- **Healthwise, Boise, ID (2005)** – Healthwise, a nonprofit consumer health content provider, supplies a robust health and wellness knowledgebase product for use on our website, www.blueshieldca.com.
- **Hinduja Global Solutions Inc., Warrenville, IL. (2011)** – Hinduja provides claims edit resolution services.
- **LabCorp, Burlington, NC (1997)** – LabCorp provides access to a national network of clinical laboratories.
- **Language Line, Monterey, CA (2002)** – Language Line provides language services to assist non-English speaking members.
- **Magellan Health Services, Avon, CT (2012)** – Magellan Health Services serves as Blue Shield's Mental Health Service Administrator (MHSA), providing mental health/substance abuse network administration, claims, customer service, care management, and medical management. Additionally, they administer our LifeReferrals 24/7 program and a Behavioral Health Depression Management Program that integrates with our disease management program.
- **Medical Eye Services, Santa Ana, CA (1984)** – Medical Eye Services serves as Blue Shield's vision plan administrator.

- **National Imaging Associates, Columbia, MD (1999)** – National Imaging Associates provides prior authorization and medical management for outpatient radiology services, including CAT scans, MRIs/MRAs, nuclear cardiology, bone densitometry, and PET scanning.
- **PrimeMail, Eagan, MN (2008)** – PrimeMail provides mail service for pharmacy benefits. Blue Shield provides pharmacy benefit management, pharmacy network, formulary, prior authorization, and member services internally.
- **Quest Diagnostics, Madison, NJ (2008)** – Quest Diagnostics has provided onsite and remote biometric screening services for Blue Shield clients since 2008. In this time, Quest has staffed multiple events for several different clients and collected biometric data on thousands of employees.
- **SourceHOV, LLC, Dallas, TX. (2007)** – SourceHOV provides paper claims and correspondence mailroom, imaging and data entry services, including image viewing capabilities, claims edit resolution, correspondence activation, small group enrollment, claim credit backs, and pre-denial audits.
- **Summit Health, Chambersburg, PA (2010)** – Summit Health provides onsite and remote biometric screening services for our Shield Wellcheck program, and other onsite wellness services, including immunizations, onsite seminars, lifestyle management courses, ad hoc screening, and tests for our Onsite Wellness program.
- **TeleTech Financial Services Management, LLC, Englewood, CO (2001)** – TeleTech assists with handling phone calls for IFP members, eligibility and billing questions for members with portfolio plans, and providers.

Please note that Blue Shield providers are neither agents nor employees of the plan but are independent contractors. Blue Shield cannot be held liable for the negligence, wrongful acts or omissions of any person receiving or providing services, including any physician, hospital or other provider.

(5) any political committee sponsored or controlled by the contractor.

EmPAC

Contractor address:

50 Beale Street, San Francisco CA 94105

Date that contract was approved:

June 12, 2014 by the Health Service Board

Amount of contract:

\$ 305,199,000.00 (Calendar Year 2015)

Describe the nature of the contract that was approved:

Medical Coverage: Blue Shield Flex Funded HMO for Actives and Early Retirees, and MAPD/COB for Retirees.

Comments:

*The amount of this contract is based on the most recent actuarial information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.

This contract was approved by (check applicable):

the City elective officer(s) identified on this form _____

a board on which the City elective officer(s) serves _____

Print Name of Board

the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

| | |
|---|---------------------------|
| Filer Information <i>(Please print clearly.)</i> | |
| Name of filer: | Contact telephone number: |
| Address: | E-mail: |

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

Date Signed

FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)

| | |
|---|-------------------------------|
| City Elective Officer Information <i>(Please print clearly.)</i> | |
| Name of City elective officer(s): | City elective office(s) held: |
| | |

| | |
|--|--|
| Contractor Information <i>(Please print clearly.)</i> | |
| Name of contractor: United HealthCare Services, Inc. (for City Plan) | |

Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.

1. The United HealthCare Services, Inc. Directors are William Arnold Munsell and Brian Robert Thompson.
2. The United HealthCare Services, Inc. Officers include:
CEO and President: William Arnold Munsell
CFO: Eric Stuart Rangen
Secretary: Jay Anthony Warmuth
Treasurer: Robert Worth Oberrender
Assistant Secretary: Michelle Marie Huntley
Assistant Secretary: Juanita Bolland Luis
3. No person owns 20 percent or more in the contractor.

Confirmed.

4. We provide most of our core services directly through the UnitedHealth Group family of companies. This enables us to offer affordable solutions through integrated data elements and systems, streamlined implementations and unified account management support.

We do work with a variety of external vendors and subcontractors and have listed some of these third parties and the different capacities in which we interact with them. Due to the broad spectrum of UnitedHealth Group businesses and variations in the contractual relationships we have with each vendor or subcontractor, this list is subject to change and should not be considered exhaustive.

VENDORS AND SUBCONTRACTORS

ID CARDS

Our member medical ID cards are produced by Fiserv Output Solutions, a business unit of Fiserv, Inc. Fiserv, headquartered in Stafford, Texas, is a provider of business-critical communications to the financial services, health care, telecommunications, investment services and retail markets.

HEALTH INFORMATION

Various internal and external sources provide health content to our member website, **myuhc.com**. Each resource maintains relationships with various health professionals who write, edit and review the content created for the site. We screen each vendor for accuracy and independence of content.

OVERPAYMENT IDENTIFICATION VENDORS

We contract with a number of vendors to identify overpayments. These vendors perform a variety of audits,

including, but not limited to, credit balance, data mining, COB, contract audits, DRG audits, workers' compensation and subrogation. Generally, these vendors do not perform collections on the overpayments they identify in an effort to reduce the number of vendors approaching physicians. A collection vendor is assigned to collect these overpayments.

OVERPAYMENT COLLECTION VENDORS

We contract with a number of vendors to collect overpayments that are identified internally or from an overpayment identification vendor. Overpayment collection vendors are responsible for sending the initial overpayment notification letter and will follow up with the physician on outstanding balances through phone calls or subsequent recovery letters. These vendors help resolve physician disputes/appeals.

SURVEYS

We conduct an annual member satisfaction survey based upon the HEDIS 3.0 standards.

Administration of the CAHPS survey is a joint effort between the Survey Research Studies division of OptumInsight (a UnitedHealth Group company) and the Center for the Study of Services (CSS). CSS is certified by NCQA as a CAHPS survey vendor.

NETWORK LEASING

We own the majority of networks we use for providing health care coverage. However, we use leased or vendor networks where it is not feasible to develop our own network. Vendor networks must comply with the same quality standards we use for our own networks. Vendor network compensation varies based on market demands and the customary practices of the local marketplace. We retain responsibility for claim processing. In addition, we oversee all quality issues, including quality control of the physicians and other health care professionals in the network.

SHARED SAVINGS PROGRAM

We use Viant, Three Rivers Physician's Network, First Health Networks and MultiPlan's national network of hospitals, physicians and other health care professionals to provide discounts to our customers for non-network claims through our Shared Savings Program (SSP).

SOCIAL SECURITY ADVOCACY ASSISTANCE

Social Security advocacy assistance is provided through another vendor. Claim specialists are trained to educate, guide and monitor the application process for Social Security disability benefits. We then consider offering assistance through Social Security Advocacy for the Disabled.

LEGAL

We hold our vendors to the same standards and requirements to which we agree. We accept responsibility to the extent that our subcontracted vendor fails to meet any contractual obligation we assume.

5. In California, corporate contributions are legal, and all of our political giving is reported by United HealthCare Services, Inc., a corporate entity that registers as a major donor committee with the state. We are happy to provide additional information at the parent company level (UnitedHealth Group, Inc.) for states other than California, upon request.

Contractor address:
 UnitedHealth Group Center
 9900 Bren Road East
 Minnetonka, Minnesota 55343

| | |
|--|--|
| Date that contract was approved: June 12, 2014 | Amount of contract: \$44,047,000.00 (calendar year 2015) |
|--|--|

Describe the nature of the contract that was approved: Self-Insured Medical Plan and Prescription Drug sponsored by CCSF and whose claims administration is outsourced to UnitedHealth Services, Inc., as well as a fully insured PDP Drug Plan for Medicare A and B retirees

Comments:* The amount of this contract is based on the most recent actuarial information and will change due to actual claims, employee resignations, new hires, terminations and other attrition factors, as

well as member selections at the time of qualifying events.

This contract was approved by (check applicable):

the City elective officer(s) identified on this form

a board on which the City elective officer(s) serves _____
Print Name of Board

the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

Filer Information *(Please print clearly.)*

Name of filer:

Contact telephone number:

Address:

E-mail:

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

Date Signed

FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)

| | |
|---|-------------------------------|
| City Elective Officer Information <i>(Please print clearly.)</i> | |
| Name of City elective officer(s): | City elective office(s) held: |
| | |

| |
|--|
| Contractor Information <i>(Please print clearly.)</i> |
| Name of contractor: Delta Dental of California (Delta Dental PPO Active Self Insured and Retiree PPO fully insured, and DeltaCare DHMO) |
| <i>Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.</i> |
| (1) DIRECTORS AND OFFICERS |
| Glen F. Bergert 100 First Street San Francisco, CA 94105 |
| Barbara J. Burgel 100 First Street San Francisco, CA 94105 |
| D. Douglas Cassat, DDS 100 First Street San Francisco, CA 94105 |
| Lynn L. Franzoi 100 First Street San Francisco, CA 94105 |
| Devang M. Gandhi, DDS, Secretary 100 First Street San Francisco, CA 94105 |
| Roy Gonella 100 First Street San Francisco, CA 94105 |
| Gregory D. Kaplan, DDS 100 First Street San Francisco, CA 94105 |
| Beverly A. Kodama, DDS 100 First Street San Francisco, CA 94105 |
| Steven F. McCann, Chair 100 First Street San Francisco, CA 94105 |
| Terry A. O'Toole, Treasurer 100 First Street San Francisco, CA 94105 |

Stephen R. Pickering, DDS, **2nd Vice Chair**
100 First Street
San Francisco, CA 94105

Gary D. Radine (Ex Officio)
100 First Street
San Francisco, CA 94105

Jo Bonita Rains
100 First Street
San Francisco, CA 94105

Andrew J. Reid, **1st Vice Chair**
100 First Street
San Francisco, CA 94105

Coragene I. Savio, DDS
100 First Street
San Francisco, CA 94105

Thomas A. Zimmerman
100 First Street
San Francisco, CA 94105

(2)
Chief Executive Officer – Gary D. Radine
Chief Financial Officer – Michael J. Castro
Chief Operating Officer – Anthony S. Barth

(3)
None

(4)
None

(5)
None

Contractor address:
100 First Street, San Francisco, California 94105

Date that contract was approved:
June 12, 2014 approved by the Health Service Board

Amount of contract estimated for CY 2015:
\$58,380,000

Delta Dental PPO -
Policy 9502 – Actives: (Self-funded Claims + Admin.)
Actives: \$44,420,000
Policy Number 1673 – Retirees
\$12,970,000
Retirees: Delta Dental PPO Total: \$57,390,000

DeltaCare USA – DHMO
Policy # 01797 – DeltaCare:
Actives: \$340,000
Retirees: 650,000
Total: \$990,000

| |
|---|
| Describe the nature of the contract that was approved: Dental Benefits |
| Comments: *The amount of this contract is based on the most recent information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events. The Delta Dental PPO Active Self-Insured Plan is based on actual claims and administration. |

This contract was approved by (check applicable):

- the City elective officer(s) identified on this form
- a board on which the City elective officer(s) serves _____
Print Name of Board

- the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

| | |
|---|---------------------------|
| Filer Information <i>(Please print clearly.)</i> | |
| Name of filer: | Contact telephone number: |
| Address: | E-mail: |

Signature of City Elective Officer (if submitted by City elective officer) Date Signed

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk) Date Signe

FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)

| | |
|---|-------------------------------|
| City Elective Officer Information <i>(Please print clearly.)</i> | |
| Name of City elective officer(s): | City elective office(s) held: |
| | |

| |
|---|
| Contractor Information <i>(Please print clearly.)</i> |
| Name of contractor: DENTAL BENEFIT PROVIDERS OF CALIFORNIA, INC., an indirect subsidiary of UnitedHealth Group [Pacific Union] |

Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.

1. The Dental Benefit Providers of California, Inc. Directors are:
 - Kirk Eugene Andrews
 - Brandon Eric Cuevas
 - Andrew Joseph Fabula
 - Kenneth Mark Sheldon
 - Paul Ryan Toler

2. The Dental Benefit Providers of California, Inc. officers include:
 - **President:** Kirk Eugene Andrews
 - **CFO:** William David Aliski (Note: the Board is in the process of appointing Paul Ryan Toler as CFO)

3. Dental Benefit Providers, Inc. is 100% shareholder of Dental Benefit Providers of California, Inc.

4. We provide most of our core services directly through the UnitedHealth Group family of companies. This allows us to offer affordable solutions through integrated data elements and systems, streamlined implementations and unified account management support.

We do work with a variety of external vendors and subcontractors and have listed some of these third parties and the different capacities in which we interact with them. Due to the broad spectrum of UnitedHealth Group businesses and variations in the contractual relationships we have with each vendor or subcontractor, this list is subject to change and should not be considered exhaustive. We will be responsible for holding our vendors to the same standards and requirements to which we agree. We will accept responsibility to the extent that our subcontracted vendor fails to meet any contractual obligation assumed by us.

Following are examples of non-affiliated organizations with which we subcontract for dental services:

- **The TriZetto Group, Inc.** supports and maintains our claims system. We have been working with TriZetto since 2002.
- **Emdeon** assists with HIPAA transactions and code sets. We have been working with Emdeon since 1997.

- **The Premier Dental Group, Inc.** augments our dental network in Minnesota. We have been working with Premier Dental Group since 2007.
- **Diversified Dental Service** augments our dental networks in Mississippi and Nevada. We have been working with Diversified Dental since 2005.
- **Careington** augments our national dental network. We have been working with Careington since 2010.
- **PPOUSA** adds additional dental providers nationally. We have been working with PPOUSA since 2008.
- **P & R Dental Strategies, Inc.** performs utilization review for our commercial dental business. We have been working with P&R since 2005.
- **GfK Custom Research** conducts our member surveys. We have been working with GfK since 2010.
- **HOV Services** (formerly Lason) receives and images paper claims. UnitedHealth Group has used this subcontractor since 1998, and we began using them for dental claims in 2005.
- **Tricom** (formerly Godrej Global Solutions) performs data entry of some of our claims in India. We have been working with Tricom since 2005.
- **TeleTech** receives all incoming provider phone calls in Lipa City, Philippines. UnitedHealth Group has used this subcontractor since 1996, and we began using TeleTech for dental provider calls in 2006.
- **Scion Dental, Inc.** handles utilization review, and network recruitment. We have been working with Scion since 2009.
- **Southland Benefit Solutions, LLC**, provides our network lease in Alabama.

5. In California, corporate contributions are legal, and all of our political giving is through the United HealthCare Services, Inc. corporate entity, which registers as a major donor committee with the state. We are happy to provide additional information at the parent company level (UnitedHealth Group) for states other than California, upon request.

Contractor address:
 Dental Benefit Providers of California, Inc.
 3110 Lake Center Drive
 Santa Ana, CA 92704

| | |
|--|--|
| Date that contract was approved: June 12, 2014 by the Health Service Board | Amount of contract estimated: \$320,600.00 (calendar year 2015)* |
|--|--|

Describe the nature of the contract that was approved:
 DMO Dental Coverage for both active and retirees

Comments:
 *The amount of this contract is based on the most recent information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.

This contract was approved by (check applicable):

- the City elective officer(s) identified on this form
- a board on which the City elective officer(s) serves _____

Print Name of Board

- the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

Filer Information *(Please print clearly.)*

Name of filer:

Contact telephone number:

Address:

E-mail:

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

Date Signed

FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)

| | |
|---|-------------------------------|
| City Elective Officer Information <i>(Please print clearly.)</i> | |
| Name of City elective officer(s): | City elective office(s) held: |
| | |

| |
|--|
| Contractor Information <i>(Please print clearly.)</i> |
| Name of contractor: Vision Service Plan (VSP) |

Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.

1) Matthew Alpert, O.D., Mark Bronstein, M.D., M.M.M., Walter Grubbs, Fred Howard, Gordon W. Jennings, O.D., Randy D. Lee, O.D., Dan Mannen, O.D., F.A.A.O., Leslie A. Murphy, CPA, Ron Reynolds, O.D., Gary Sheppard, J.D., Stuart J. Thomas, O.D., Jim Winnick, O.D., F.A.A.O., Ryan Wineinger, O.D.

2) Rob Lynch, CEO, Jim McGrann, VSP Vision Care President, Don Ball, CFO/Global, Les Passuello, CFO/Vision Care, Chief Operating Officer is not applicable.

3) not applicable, as VSP is a nonprofit institution

4) not applicable

5) not applicable

| |
|--|
| Contractor address: 3333 Quality Drive, Rancho Cordova, CA 95670 |
|--|

| | |
|--|---|
| Date that contract was approved: June 12, 2014 by the Health Service Board | Amount of contract: (estimated) \$4,718,000.00 (calendar year 2015) |
|--|---|

| |
|---|
| Describe the nature of the contract that was approved: Vision benefit |
|---|

| |
|---|
| Comments: *The amount of this contract is based on the most recent information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events. |
|---|

This contract was approved by (check applicable):

- the City elective officer(s) identified on this form
- a board on which the City elective officer(s) serves _____

Print Name of Board

- the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

| | |
|---|---------------------------|
| Filer Information <i>(Please print clearly.)</i> | |
| Name of filer: | Contact telephone number: |
| Address: | E-mail: |
| | |

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

Date Signed

FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)

City Elective Officer Information *(Please print clearly.)*

Name of City elective officer(s):

City elective office(s) held:

Contractor Information *(Please print clearly.)*

Name of contractor:

Aetna Life Insurance Company

Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.

(1) Contractor (Aetna) Board of Directors

- *Fernando Aguirre, Former Chairman, President and Chief Executive Officer Chiquita Brands International, Inc.*
- *Mark T. Bertolini Chairman, Chief Executive Officer and President Aetna*
- *Frank M. Clark, Former Chairman and Chief Executive Officer Commonwealth Edison Company*
- *Betsy Z. Cohen, Chief Executive Officer The Bancorp, Inc*
- *Molly J. Coye, M.D., Chief Innovation Officer UCLA Health System*
- *Roger N. Farah, President, Chief Operating Officer and Director Ralph Lauren Corporation*
- *Barbara Hackman Franklin, President and Chief Executive Officer Barbara Franklin Enterprises, Former U.S. Secretary of Commerce*
- *Jeffrey E. Garten, Juan Trippe Professor in the Practice of International Trade, Finance and Business, Yale University*
- *Ellen M. Hancock, Former President of Jazz Technologies, Inc., Former Chairman and Chief Executive Officer of Exodus Communications, Inc.*
- *Richard J. Harrington, Chairman The Cue Ball Group, Former President and Chief Executive Officer The Thomson Corporation*
- *Edward J. Ludwig, Former Chairman and Chief Executive Officer Becton, Dickinson and Company*
- *Joseph P. Newhouse, John D. MacArthur Professor of Health Policy and Management Harvard University*

(2) Contractor (Aetna) Chief Executive Officer/Chief Financial Officer/Chief Operating Officer

- *Mark T. Bertolini Chairman, Chief Executive Officer and President Aetna*
- *Shawn Guertin, Senior Executive Vice President, Chief Financial Officer*
- *Meg McCarthy is Executive Vice President, Operations & Technology.*

(3) Any person who has an ownership of 20% or more

- *Aetna is a publically traded company with no one person or entity having 20% or more ownership*

(4) Any subcontractor listed in the bid.

- *Affiliated Customer Services*
- *Allsup*
- *Computer Sciences Corporation*
- *Coventry Priority Services*
- *IBM Daksh*
- *International Beneficiary Locators, Inc.*
- *Intracorp*
- *Open Solutions and Harland (formerly BISYS)*
- *Perot*
- *The Rawlings Company*

(5) Any Political committee sponsored or controlled by the contractor

- *Aetna Political Action Committee (PAC)*
 - i. *Aetna PAC is a bipartisan political action committee, an organization that enables company employees to have a voice with legislators who make laws and policy that have a direct impact on the way the company does business. Its purpose is to collect voluntary contributions from eligible Aetna employees and then use these funds to support candidates for federal and state political office in accordance with applicable election laws.*

| | |
|---|--|
| Contractor address: 151 Farmington Avenue Hartford, CT 06156 | |
| Date that contract was approved: July 3, 2012 by the Health Service Board for CY 2013, 2014, 2015 and 2016 Rates (4-year rate lock) | Amount of contract: (estimated for CY 2015) Life (basic and supplemental): \$400,000 Long Term Disability(LTD): \$5,700,000 TOTAL: \$6,100,000 |
| Describe the nature of the contract that was approved: 1.) Basic Group Life and Supplemental Life, and; 2.) Long Term Disability Insurance | |
| Comments: *The amount of this contract is based on the most recent information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events. | |

This contract was approved by (check applicable):

the City elective officer(s) identified on this form _____

a board on which the City elective officer(s) serves _____
Print Name of Board

the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

| | |
|--|---------------------------|
| Filer Information (Please print clearly.) | |
| Name of filer: | Contact telephone number: |
| Address: | E-mail: |

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

Date Signed