

BOARD of SUPERVISORS



City Hall  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco 94102-4689  
Tel. No. 554-5184  
Fax No. 554-5163  
TDD/TTY No. 544-5227

November 4, 2014

The Honorable Cynthia Ming-Mei Lee  
Presiding Judge  
Superior Court of California, County of San Francisco  
400 McAllister Street, Department 008  
San Francisco, CA 94102

Dear Judge Lee:

The Board of Supervisors' Government Audit and Oversight Committee conducted an additional public hearing on October 9, 2014, to receive an update from various City departments on the status of the continued Recommendation 13 from the following 2011-2012 Civil Grand Jury report:

- *Déjà Vu All Over Again: San Francisco's City Technology Needs a Culture Shock*

The Board of Supervisors adopted Motion No. M14-172 on October 21, 2014, as their official response to the Civil Grand Jury on the subject recommendation (attached).

If you have any questions, please contact Erica Major, Government Audit and Oversight Clerk, at (415) 554-4441.

Sincerely,

A handwritten signature in blue ink, appearing to read "Angela Calvillo".

Angela Calvillo  
Clerk of the Board

C:

Members of the Board of Supervisors  
Antonio Guerra, Mayor's Office  
Ben Rosenfield, Controller  
Rachel Cukierman, Controller's Office  
Jon Givner, City Attorney's Office  
Chanda Ikeda, Committee on Information Technology  
Miguel Gamino, Acting Chief Information Officer  
Teresa Galvis, Office of the Chief Information Officer  
John L. Martin, San Francisco Airport  
Anne Kronenberg, Department of Emergency Management  
Naomi Kelly, General Services Agency  
Mohammad Nuru, Director, Public Works

Trent Rhorer, Health Services Agency  
Janet Martinsen, San Francisco Municipal Transportation Agency  
Kathleen Sakelaris, San Francisco Municipal Transportation Agency  
Christine Fountain, San Francisco Police Department  
Greg Wagner, Department of Public Health  
Harlan Kelly, Jr., Public Utilities Commission  
Bryant Bailless, Department of Technology  
Pat Kilkenny, Superior Court  
Asja Steeves, Civil Grand Jury Coordinator

1 [Follow-Up Board Response - 2011- 2012 Civil Grand Jury Report - Deja Vu All Over Again:  
2 San Francisco's City Technology Needs a Culture Shock]

3 **Motion responding to the Civil Grand Jury request to provide a status update on the**  
4 **Board of Supervisors' response to Recommendation No. 13 contained in the 2011-2012**  
5 **Civil Grand Jury Report, entitled "Déjà Vu All Over Again: San Francisco's City**  
6 **Technology Needs a Culture Shock;" and urging the Mayor to cause implementation of**  
7 **accepted findings and recommendations through his/her department heads and**  
8 **through the development of the annual budget.**

9  
10 WHEREAS, The 2011-2012 San Francisco Civil Grand Jury published a report, entitled  
11 "Déjà Vu All Over Again: San Francisco's City Technology Needs a Culture Shock" (Report)  
12 on August 2, 2012; and

13 WHEREAS, The Board of Supervisors' Government Audit and Oversight Committee  
14 (GAO) conducted a public hearing to hear and respond to the Report on October 29, 2012,  
15 and the Board of Supervisors subsequently adopted Resolution No. 412-12 on November 6,  
16 2012, on file with the Clerk of the Board of Supervisors in File No. 120840; and

17 WHEREAS, On October 29, 2012, the Board of Supervisors responded in Resolution  
18 No. 412-12 to Recommendation No. 13, which states: " The City [Chief Information Officer  
19 (CIO)] and the Controller create a citywide asset management system for [Information and  
20 Communication Technology (ICT)] equipment," will be implemented within six months; and

21 WHEREAS, GAO conducted an additional public hearing to hear and respond to  
22 Recommendation No. 13 from the Report on September 26, 2013, and the Board of  
23 Supervisors subsequently adopted Motion No. M13-123 on October 8, 2013, on file with the  
24 Clerk of the Board of Supervisors in File No. 130394; and

1           WHEREAS, The Board of Supervisors responded in Motion No. M13-123 that "it has  
2 not yet implemented, but will implement Recommendation 13 within six months of the second  
3 hearing of the report, from September 26, 2013, to no later than March 26, 2014;" and

4           WHEREAS, All information related to the original Board proceedings regarding the  
5 Report is on file with the Clerk of the Board of Supervisors in File Nos. 120839, 120840, and  
6 130394, which is hereby declared to be a part of this Motion as if set forth fully herein; and

7           WHEREAS, GAO conducted an additional public hearing to receive an update on the  
8 status of the continued Recommendation No. 13 from City departments on April 10, 2014;  
9 now, therefore, be it

10          MOVED, That the Board of Supervisors is in support of Recommendation No. 13, but it  
11 will not be implemented by the Board as it is not within the Board's authority to do so; the City  
12 CIO indicates that he and the Controller's office are working to implement this  
13 Recommendation, an effort the Board of Supervisors fully supports; and, be it

14          FURTHER MOVED, That the Board of Supervisors urges the Mayor to cause  
15 implementation of accepted recommendation through his/her department heads and through  
16 the development of the annual budget.



**City and County of San Francisco**

**Tails**

**Motion: M14-172**

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

**File Number:** 140247

**Date Passed:** October 21, 2014

Motion responding to the Civil Grand Jury request to provide a status update on the Board of Supervisors' response to Recommendation No. 13 contained in the 2011-2012 Civil Grand Jury Report, entitled "Deja Vu All Over Again: San Francisco's City Technology Needs a Culture Shock," and urging the Mayor to cause implementation of accepted findings and recommendations through his/her department heads and through the development of the annual budget.

April 10, 2014 Government Audit and Oversight Committee - CONTINUED TO CALL OF THE CHAIR.

October 09, 2014 Government Audit and Oversight Committee - PREPARED IN COMMITTEE AS A MOTION

October 09, 2014 Government Audit and Oversight Committee - RECOMMENDED

October 21, 2014 Board of Supervisors - APPROVED

Ayes: 11 - Avalos, Breed, Campos, Chiu, Cohen, Farrell, Kim, Mar, Tang, Wiener and Yee

File No. 140247

I hereby certify that the foregoing Motion was APPROVED on 10/21/2014 by the Board of Supervisors of the City and County of San Francisco.

A handwritten signature in black ink, appearing to read "Angela Calvillo", written over a horizontal line.

Angela Calvillo  
Clerk of the Board



City and County of San Francisco

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

Certified Copy

Motion

140247 [ Follow-Up Board Response - Civil Grand Jury Report - Deja Vu All Over Again: San Francisco's City Technology Needs a Culture Shock ]

Sponsor: Mar

Motion responding to the Civil Grand Jury request to provide a status update on the Board of Supervisors' response to Recommendation No. 13 contained in the 2011-2012 Civil Grand Jury Report, entitled "Deja Vu All Over Again: San Francisco's City Technology Needs a Culture Shock;" and urging the Mayor to cause implementation of accepted findings and recommendations through his/her department heads and through the development of the annual budget.

10/21/2014 Board of Supervisors - APPROVED

Ayes: 11 - Avalos, Breed, Campos, Chiu, Cohen, Farrell, Kim, Mar, Tang, Wiener and Yee

STATE OF CALIFORNIA  
CITY AND COUNTY OF SAN FRANCISCO

CLERK'S CERTIFICATE

I do hereby certify that the foregoing Motion is a full, true, and correct copy of the original thereof on file in this office.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the City and County of San Francisco.

November 04, 2014

Date

Angela Calvillo

Angela Calvillo  
Clerk of the Board