

Rates Schedules for Water Power and Sewer Service

Effective with meter readings made on or after July 1, 2014



San Francisco
Water Power Sewer
Services of the San Francisco Public Utilities Commission

Every day, the San Francisco Public Utilities Commission (SFPUC) delivers high quality water, generates clean energy, and protects public health and the environment by collecting and treating wastewater for the residents and businesses of San Francisco. Our system works 24 hours a day, 7 days a week, and its operation and maintenance are funded by your water and wastewater rates.

In May 2014, the Commission approved four years of water and wastewater service rate increases and two years of retail municipal power service rate increases, beginning July 1, 2014. These rate increases will allow the SFPUC to continue work to rebuild and improve our water and wastewater and power systems.

The approved rates will result in an average increase of \$7-10 per month for the average single-family residential household in San Francisco (about 8-9% per year). This represents an increase from about \$1.00 per person per day for water and wastewater service, to about \$1.30 per person per day in 2018. In 2018, this will be less than three pennies per gallon for water delivery and wastewater treatment.

For customers whose meters are read on a bi-monthly basis, the monthly service charges will be twice the amount stated in the rate schedules.

Water and Wastewater rates established by resolutions:
14-0070, 14-0071, 14-0072, 14-0073 and 14-0074 Approved May 13, 2014
by the Public Utilities Commission.

Power rates established by resolutions 10-0018 Approved February 9, 2010,
11-0021 Approved February 8, 2011 and 14-0089 Approved May 27, 2014 by the
Public Utilities Commission.

Some highlights detailed in the pages of this booklet include:

Single-Family Residential water and wastewater rates have 2 tiers. Tier 1 has been set for the first 4 Ccf, up from 3 Ccf previously, for single-family residential customers to represent average water consumption for this customer class. Single-Family Residential wastewater tiers will be phased into a uniform rate over the next 4 years.

Multi-Family Residential water rates have 2 tiers and will be given a multiplier based on the number of dwelling units at the service address. Tier 1 has been set for the first 3 Ccf for Multi-Family Residential customers to represent average water consumption for this customer class. Multi-Family Residential wastewater tiers will be phased into a uniform rate over the next 4 years.

Non-Residential (Commercial) water rates have a uniform rate. Non-Residential wastewater rates have a uniform rate for volume plus per pound strength charges. Fire Service customers will be charged a fixed monthly service charge based on the size of their service.

Rate Calculator link:

For further information and to calculate your rates, visit [sfwater.org/rates](https://www.sfwater.org/rates). Reference your most recent bill to obtain your meter size and water use (Ccf per month).

Sign up for **My Account** to see your water usage at myaccount.sfwater.org.

Visit our website, www.sfwater.org to learn more about water, wastewater and power rates and to learn ways you can save water and save money through our water conservation programs.

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WATER RATES SCHEDULES

SCHEDULE W-1A: Single Family Residential Service within the City and County of San Francisco

Applicable to single-family dwelling units served through a separate meter or bank of meters:

First: A Monthly Service Charge based on the size of the meter.

Meter Size	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
5/8 in	\$8.81	\$9.87	\$10.86	\$11.63
3/4 in	\$11.09	\$12.43	\$13.68	\$14.64
1 in	\$15.66	\$17.54	\$19.30	\$20.66
1-1/2 in	\$27.08	\$30.33	\$33.37	\$35.71
2 in	\$40.79	\$45.69	\$50.26	\$53.78
3 in	\$72.77	\$81.51	\$89.67	\$95.95
4 in	\$118.46	\$132.68	\$145.95	\$156.17
6 in	\$232.69	\$260.62	\$286.69	\$306.76
8 in	\$369.76	\$414.14	\$455.56	\$487.45
10 in	\$529.67	\$593.24	\$652.57	\$698.25
12 in	\$986.57	\$1,104.96	\$1,215.46	\$1,300.55
16 in	\$1,717.61	\$1,923.73	\$2,116.11	\$2,264.24

Second: A charge for all water delivered based on monthly meter reading.

Single-Family Residential	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
First 4 Units ¹ /DU ² /Month	\$4.86	\$5.45	\$6.00	\$6.42
All Additional Ccf/DU/Month	\$6.52	\$7.31	\$8.05	\$8.62

¹1 Unit = 1 Ccf of water = 748 gallons

²DU = Dwelling Unit; All Single-Family Residential customers have one dwelling unit per account

SCHEDULE W-1B: Multiple-Family Residential Service within the City and County of San Francisco

Applicable to multiple-family accounts consisting of two or more dwelling units served through a separate meter or bank of meters:

First: A Monthly Service Charge based on the size of the meter.

Meter Size	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
5/8 in	\$8.81	\$9.87	\$10.86	\$11.63
3/4 in	\$11.09	\$12.43	\$13.68	\$14.64
1 in	\$15.66	\$17.54	\$19.30	\$20.66
1-1/2 in	\$27.08	\$30.33	\$33.37	\$35.71
2 in	\$40.79	\$45.69	\$50.26	\$53.78
3 in	\$72.77	\$81.51	\$89.67	\$95.95
4 in	\$118.46	\$132.68	\$145.95	\$156.17
6 in	\$232.69	\$260.62	\$286.69	\$306.76
8 in	\$369.76	\$414.14	\$455.56	\$487.45
10 in	\$529.67	\$593.24	\$652.57	\$698.25
12 in	\$986.57	\$1,104.96	\$1,215.46	\$1,300.55
16 in	\$1,717.61	\$1,923.73	\$2,116.11	\$2,264.24

Second: A charge for all water delivered based on monthly meter reading.

Multiple-Family Residential	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
First 3 Units ¹ /DU ² /Month	\$4.98	\$5.58	\$6.14	\$6.57
All Additional Ccf/DU/Month	\$6.67	\$7.48	\$8.23	\$8.81
¹ 1 Unit = 1 Ccf of water = 748 gallons ² DU = Dwelling Unit				

SCHEDULE W-1C: Commercial, Industrial and General Uses within the City and County of San Francisco

Applicable to commercial, industrial and other general uses served through a separate meter or bank of meters:

First: A Monthly Service Charge based on the size of the meter.

Meter Size	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
5/8 in	\$8.81	\$9.87	\$10.86	\$11.63
3/4 in	\$11.09	\$12.43	\$13.68	\$14.64
1 in	\$15.66	\$17.54	\$19.30	\$20.66
1-1/2 in	\$27.08	\$30.33	\$33.37	\$35.71
2 in	\$40.79	\$45.69	\$50.26	\$53.78
3 in	\$72.77	\$81.51	\$89.67	\$95.95
4 in	\$118.46	\$132.68	\$145.95	\$156.17
6 in	\$232.69	\$260.62	\$286.69	\$306.76
8 in	\$369.76	\$414.14	\$455.56	\$487.45
10 in	\$529.67	\$593.24	\$652.57	\$698.25
12 in	\$986.57	\$1,104.96	\$1,215.46	\$1,300.55
16 in	\$1,717.61	\$1,923.73	\$2,116.11	\$2,264.24

Second: A charge for all water delivered based on monthly meter reading.

Commercial, Industrial and other General Uses	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
For all units ¹ of Water	\$5.79	\$6.49	\$7.14	\$7.64
¹ 1 Unit = 1 Ccf of water = 748 gallons				

SCHEDULE W-2: Fire Service within the City and County of San Francisco

Applicable to private fire service installed and maintained according to the rules, regulations and specifications of the San Francisco Water Enterprise:

First: A Monthly Service Charge based on the size of the service.

Service Size	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
1 in	\$7.77	\$8.71	\$9.59	\$10.36
1-1/2 in	\$11.30	\$12.66	\$13.93	\$15.05
2 in	\$15.54	\$17.41	\$19.16	\$20.70
3 in	\$25.44	\$28.50	\$31.35	\$33.86
4 in	\$39.57	\$44.32	\$48.76	\$52.67
6 in	\$74.90	\$83.89	\$92.28	\$99.67
8 in	\$117.30	\$131.38	\$144.52	\$156.09
10 in	\$166.76	\$186.78	\$205.46	\$221.90
12 in	\$308.09	\$345.07	\$379.58	\$409.95

Second: If water is used for any purpose other than extinguishing accidental fires, the W-1C rates for all water delivered based on monthly reading shall apply.

SCHEDULE W-3A: Public Uses within the City and County of San Francisco

Applicable to Public Buildings, Parks and Other Metered Service: Schedule W-1C.

For Street Sprinkling and Flushing when quantities are computed from records of tank wagons and billed as one amount: Schedule W-1C (no service charge to apply).

SCHEDULE W-3B: Interruptible Uses within the City and County of San Francisco

Applicable to interruptible service when service can be interrupted for water shortages and other emergencies at the discretion of the Water Enterprise:

First: A Monthly Service Charge based on the size of the meter.

Meter Size	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
5/8 in	\$8.81	\$9.87	\$10.86	\$11.63
3/4 in	\$11.09	\$12.43	\$13.68	\$14.64
1 in	\$15.66	\$17.54	\$19.30	\$20.66
1-1/2 in	\$27.08	\$30.33	\$33.37	\$35.71
2 in	\$40.79	\$45.69	\$50.26	\$53.78
3 in	\$72.77	\$81.51	\$89.67	\$95.95
4 in	\$118.46	\$132.68	\$145.95	\$156.17
6 in	\$232.69	\$260.62	\$286.69	\$306.76
8 in	\$369.76	\$414.14	\$455.56	\$487.45
10 in	\$529.67	\$593.24	\$652.57	\$698.25
12 in	\$986.57	\$1,104.96	\$1,215.46	\$1,300.55
16 in	\$1,717.61	\$1,923.73	\$2,116.11	\$2,264.24

Second: A charge for all water delivered based on monthly meter reading.

Interruptible Uses	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
For all units ¹ of Water	\$5.25	\$5.88	\$6.47	\$6.93
¹ 1 Unit = 1 Ccf of water = 748 gallons				

SCHEDULE W-4: Docks & Shipping Supply within the City and County of San Francisco

Applicable to special shipping service, including hose truck and other special services, from open docks through common hydrants where delivery is not through a service and meter for which the customer is responsible:

First: A Docks & Shipping Connection Fee: Schedule W-44.

Second: A charge for all water delivered based on monthly meter reading.

Docks & Shipping	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
For all units ¹ of Water	\$7.64	\$8.57	\$9.43	\$10.10
¹ 1 Unit = 1 Ccf of water = 748 gallons				

SCHEDULE W-5: Builders & Contractors within the City and County of San Francisco

Builders and Contractors supply for metered service through the fire hydrants and other metered service:

First: A Builders & Contractors Connection Fee: Schedule W-44.

Second: A Meter Rental Deposit: Schedule W-44.

Third: A Monthly Service Charge based on the size of the meter.

Meter Size	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
1 in	\$15.66	\$17.54	\$19.30	\$20.66
1-1/2 in	\$27.08	\$30.33	\$33.37	\$35.71
2 in	\$40.79	\$45.69	\$50.26	\$53.78
3 in	\$72.77	\$81.51	\$89.67	\$95.95
4 in	\$118.46	\$132.68	\$145.95	\$156.17

Fourth: A charge for all water delivered based on monthly meter reading.

Builders & Contractors	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
For all units ¹ of Water	\$6.95	\$7.79	\$8.57	\$9.17
¹ Unit = 1 Ccf of water = 748 gallons				

Fifth: Any customer who fails to report water consumption as required shall be assessed a non-reporting penalty equivalent to the cost of 25 units of water per month at the current W-5 volumetric rate.

SCHEDULE W-21: Single Family Residential Service outside the City and County of San Francisco

Applicable to single-family dwelling units served through a separate meter or bank of meters: Schedule W-1A.

SCHEDULE W-22: Fire Service outside the City and County of San Francisco

Applicable to private fire service installed and maintained according to the rules, regulations and specifications of the San Francisco Water Enterprise: Schedule W-2.

SCHEDULE W-24: Untreated Water Service

Applicable inside and outside the City and County of San Francisco for untreated water service when the customer furnishes all facilities necessary to convey the untreated water from the San Francisco Water Enterprise's water supply reservoirs to the customer's point of use:

First: A Monthly Service Charge based on the size of the meter.

Meter Size	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
5/8 in	\$8.81	\$9.87	\$10.86	\$11.63
3/4 in	\$11.09	\$12.43	\$13.68	\$14.64
1 in	\$15.66	\$17.54	\$19.30	\$20.66
1-1/2 in	\$27.08	\$30.33	\$33.37	\$35.71
2 in	\$40.79	\$45.69	\$50.26	\$53.78
3 in	\$72.77	\$81.51	\$89.67	\$95.95
4 in	\$118.46	\$132.68	\$145.95	\$156.17
6 in	\$232.69	\$260.62	\$286.69	\$306.76
8 in	\$369.76	\$414.14	\$455.56	\$487.45
10 in	\$529.67	\$593.24	\$652.57	\$698.25
12 in	\$986.57	\$1,104.96	\$1,215.46	\$1,300.55
16 in	\$1,717.61	\$1,923.73	\$2,116.11	\$2,264.24

Second: A charge for all water delivered based on monthly meter reading.

Non-Potable	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
For all units ¹ of Water	\$2.24	\$2.51	\$2.76	\$2.95
¹ 1 Unit = 1 Ccf of water = 748 gallons				

SCHEDULE W-25: Wholesale Use with Long-Term Contract

For service to municipalities, water districts and others who, under long-term contracts, purchase water for resale:

First: A Monthly Service Charge based on the type and size of the meter.

Meter Size	Disc/ Compound Meters	Crest Meters	Magnetic Meters	Turbine Meters
5/8 in	\$11.00	-	-	-
3/4 in	\$18.00	-	-	-
1 in	\$30.00	-	-	-
1-1/2 in	\$43.00	-	-	-
2 in	\$79.00	-	-	-
3 in	\$158.00	-	-	-
4 in	\$318.00	\$353.00	-	\$577.00
6 in	\$476.00	\$685.00	-	\$1,256.00
8 in	\$635.00	\$1,335.00	\$2,265.00	\$1,875.00
10 in	\$793.00	\$1,732.00	-	\$3,391.00
12 in	\$935.00	\$1,840.00	\$5,159.00	-
16 in	\$1,270.00	\$5,628.00	-	\$7,215.00
18 in	-	\$6,133.00	-	-
20 in	-	\$6,349.00	-	-

The service charge for a battery of meters installed on one service in lieu of one meter, or for a special type of meter, shall be based on the size of single or multiple standard type meters of equivalent capacity.

SCHEDULE W-25 (Continued)

Second: A Charge for Water Delivered based on monthly meter readings.

\$1,276.31 per acre-foot **or** **\$2.93 per 100 cu. ft.**

Third: An Untreated Wholesale Water Rate Discount Factor for Wholesale Customers receiving untreated water, based on monthly meter readings.

\$(143.75) per acre-foot **or** **\$(0.33) per 100 cu. ft.**

SCHEDULE W-31: Commercial, Industrial and General Uses outside the City and County of San Francisco

Applicable to multiple-family residential, commercial, industrial and other general uses served through a separate meter or bank of meters: Schedule W-1C.

SCHEDULE W-33: Public Uses Excluding Wholesale outside the City and County of San Francisco

Applicable to Public Buildings, Parks and Other Metered Service:
Schedule W-1C.

SCHEDULE W-34: Interruptible Uses outside the City and County of San Francisco

Applicable to interruptible service when service can be interrupted for water shortages and other emergencies at the discretion of the Water Enterprise:
Schedule W-3B.

WASTEWATER RATES SCHEDULES

SCHEDULE A-1: This schedule shall apply to Single-Family Residential wastewater customers. The rates under this schedule are based upon the typical strengths for Domestic Wastes, as determined by the General Manager. All Single-Family Residential wastewater customers shall be charged on the basis of discharge units in accordance with the schedule of rates as follows:

Single-Family Residential	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
First 4 Discharge Units ¹ / DU ² /Month	\$9.06	\$9.82	\$10.84	\$12.40 ³
All Additional Ccf/DU/Month	\$11.23	\$11.34	\$11.66	\$12.40 ³
¹ 1 Discharge Unit = 1 Ccf of wastewater = 748 gallons ² DU = Dwelling Unit; All Single-Family Residential customers have one dwelling unit per account ³ In FYE 2018, Tier 1 and Tier 2 will be a uniform rate for all wastewater discharge units				

A discharge unit shall be based on the customer's metered water use multiplied by the customer's flow factor representing the quantity of metered water use returned to the sewerage system as wastewater (e.g. a customer using 10 Ccf of water and having a flow factor of 90% shall be billed for 9 discharge units). For customers whose meters are read on a bi-monthly basis, the allowed use in each block shall be doubled.

SCHEDULE A-2: This schedule shall apply to Multiple-Family Residential wastewater customers. The rates under this schedule are based upon the typical strengths for Domestic Wastes, as determined by the General Manager. All Multiple-Family Residential wastewater customers shall be charged on the basis of discharge units in accordance with the schedule of rates as follows:

Multiple-Family Residential	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
First 3 Discharge Units ¹ /DU ² /Month	\$9.24	\$9.95	\$10.91	\$12.40 ³
All Additional Ccf/DU/Month	\$11.48	\$11.51	\$11.75	\$12.40 ³
¹ 1 Discharge Unit = 1 Ccf of wastewater = 748 gallons ² DU = Dwelling Unit ³ In FYE 2018, Tier 1 and Tier 2 will be a uniform rate for all wastewater discharge units				

A discharge unit shall be based on the customer’s metered water use multiplied by the customer’s flow factor representing the quantity of metered water use returned to the sewerage system as wastewater (e.g. a customer using 10 Ccf of water and having a flow factor of 95% shall be billed for 9.5 discharge units). The use allowed in each block shall be multiplied by the number of dwelling units to maximum use allowed in the block (e.g. a customer with 5 dwelling units shall be allowed a maximum of 15 discharge units in the first block – 3 Ccf/Dwelling Units per month times 5 Dwelling Units = 15 Ccf/mo.) For customers whose meters are read on a bi-monthly basis, the allowed use in each block shall be doubled.

SCHEDULE B: Customers other than, Residential Wastewater customers charged under Schedule A-1 and A-2 of this Resolution shall be charged the cost for each parameter according to the following:

Non-Residential	Charge per Ccf			
	FYE 2015 Effective 7/1/14	FYE 2016 Effective 7/1/15	FYE 2017 Effective 7/1/16	FYE 2018 Effective 7/1/17
Volume per Discharge Unit ^{1,2}	\$6.145	\$6.453	\$6.904	\$7.664
PLUS Chemical Oxygen Demand (COD) per lb.	\$0.440	\$0.462	\$0.494	\$0.548
PLUS Total Suspended Solids (TSS) per lb	\$0.828	\$0.870	\$0.931	\$1.033
PLUS Oil and Grease (O/G) per lb.	\$0.867	\$0.911	\$0.974	\$1.082
¹ Discharge Unit = 1 Ccf of wastewater = 748 gallons ² Applicable to the volume of wastewater discharged in accordance with the rules and regulations of the Wastewater Enterprise				

Those customers whose parameter loadings are not based on periodic sampling shall be charged on the basis of standard parameter loadings established by the General Manager for each SIC code in accordance with applicable state and federal laws and regulations.

CAPACITY CHARGES

Section 4: Water Capacity Charge

- A. Any customer requesting a new connection to the water distribution system, or requiring additional capacity as a result of any addition, improvement, modification or change in use of an existing connection to the water distribution system, shall pay a capacity charge for the new or additional capacity required to serve the customer. The capacity charge may not be sold, traded or conveyed in a manner to another site or customer. The capacity charge does not convey or imply ownership in or of any facilities of the Water System. Customers subject to payment of water capacity charges after July 1, 2014, shall pay the charges in accordance with the following table:

FYE 2015 Water Capacity Charge Schedule

Meter Size	Charges
5/8 in	\$1,239
3/4 in	\$1,859
1 in	\$3,100
1-1/2 in	\$6,197
2 in	\$9,917
3 in	\$18,594
4 in	\$30,990
6 in	\$61,983
8 in	\$99,172
10 in	\$142,485
12 in	\$266,385
16 in	\$464,625

- B. The capacity charge shall be adjusted on July 1st of each subsequent year by the annual change in the 20 City Average Construction Cost Index (CCI) published by ENR Magazine.
- C. Customers subject to payment of the water capacity charge shall receive a prior use credit equal to the equivalent charge for the prior usage without regard to any time limit for such credit.

- D. Customers subject to payment of the water capacity charge shall pay 100% of the charge prior to issuance of the applicable building permit. Any plan changes will result in a revised capacity charge payment.
- E. Assessment of the applicable capacity charge will be based on the date that the General Manager receives the final permit application and building plans.
- F. If full payment of all fees and charges is not received in accordance with the General Manager's payment requirements, the new or additional water services will not be authorized.

Section 5: Wastewater Capacity Charge

- A. Any customer requesting a new connection to the Sewerage System, or requiring additional collection or treatment capacity as a result of any addition, improvement, modification or change in use of an existing connection to the Sewerage System, shall pay a capacity charge for the new or additional capacity required to serve the customer. The capacity charge may not be sold, traded or conveyed in a manner to another site or customer. The capacity charge does not convey or imply ownership in or of any facilities of the Wastewater System. Customers subject to payment of wastewater capacity charges after July 1, 2014, shall pay the charges in accordance with the following tables:

FYE 2015 Wastewater Capacity Charge Schedule

Meter Size	SIC 2	SIC 3	SIC 4	SIC 5	SIC 6
5/8 in	\$3,337	\$4,078	\$4,218	\$4,066	\$3,630
3/4 in	\$5,006	\$6,117	\$6,327	\$6,099	\$5,445
1 in	\$8,343	\$10,195	\$10,545	\$10,165	\$9,075
1-1/2 in	\$16,685	\$20,390	\$21,090	\$20,330	\$18,150
2 in	\$26,696	\$32,624	\$33,744	\$32,528	\$29,040
3 in	\$50,055	\$61,170	\$63,270	\$60,990	\$54,450
4 in	\$83,425	\$101,950	\$105,450	\$101,650	\$90,750
6 in	\$166,850	\$203,900	\$210,900	\$203,300	\$181,500
8 in	\$266,960	\$326,240	\$337,440	\$325,280	\$290,400
10 in	\$383,755	\$468,970	\$485,070	\$467,590	\$417,450
12 in	\$717,455	\$876,770	\$906,870	\$874,190	\$780,450
16 in	\$1,251,375	\$1,529,250	\$1,581,750	\$1,524,750	\$1,361,250

Meter Size	SIC 7	SIC 8	SIC 9	SIC 10	SIC 11
5/8 in	\$4,752	\$4,974	\$5,221	\$4,934	\$10,610
3/4 in	\$7,128	\$7,461	\$7,832	\$7,401	\$15,915
1 in	\$11,880	\$12,435	\$13,053	\$12,335	\$26,525
1-1/2 in	\$23,760	\$24,870	\$26,105	\$24,670	\$53,050
2 in	\$38,016	\$39,792	\$41,768	\$39,472	\$84,880
3 in	\$71,280	\$74,610	\$78,315	\$74,010	\$159,150
4 in	\$118,800	\$124,350	\$130,525	\$123,350	\$265,250
6 in	\$237,600	\$248,700	\$261,050	\$246,700	\$530,500
8 in	\$380,160	\$397,920	\$417,680	\$394,720	\$848,800
10 in	\$546,480	\$572,010	\$600,415	\$567,410	\$1,220,150
12 in	\$1,021,680	\$1,069,410	\$1,122,515	\$1,060,810	\$2,281,150
16 in	\$1,782,000	\$1,865,250	\$1,957,875	\$1,850,250	\$3,978,750

- B. The capacity charge shall be adjusted on July 1st of each subsequent year by the annual change in the 20 City Average Construction Cost Index (CCI) published by ENR Magazine.
- C. Customers subject to payment of the wastewater capacity charge shall receive a prior use credit equal to the equivalent charge for the prior usage without regard to any time limit for such credit.
- D. Customers subject to payment of the wastewater capacity charge shall pay 100% of the charge prior to issuance of the applicable building permit. Any plan changes will result in a revised capacity charge payment.
- E. Assessment of the applicable capacity charge will be based on the date that the General Manager receives the final permit application and building plans.
- F. If full payment of all fees and charges is not received in accordance with the General Manager's payment requirements, the new or additional wastewater services will not be authorized.

Water Service Connection & Miscellaneous Fees

SCHEDULE W-40: Meter Resizing

Applicable to all water customers for meter resizing made at the customer's request except when such resizing is required to maintain service pressure or meet flow requirements:

CHARGE TYPE	FYE 2015 Effective 7/1/14
Decrease from existing 2" and smaller service pipes	\$1,500
Increase from 2" copper service, to 1 1/2" or 2" meter	\$1,500
Increase from 3/4" copper service and existing 5/8" or 3/4" meter, to or 3/4" to 1" meter	\$1,500
Increase from 1" copper or plastic service and existing 5/8" or 3/4" meter, to or 3/4" to 1" meter	\$1,500
Reset on meter with existing 2" or smaller copper or plastic service	\$1,140

The Customer Service Bureau shall investigate a request for meter resizing and determine whether a meter size change is warranted based on the current fixture count for the property being served, and that the service will deliver adequate flow to support the meter size required.

All requests for meter decrease for services 3" and larger will be transmitted to the City Distribution Division for an estimate of the costs of resizing the meter. The estimate will be either for the cost to resize the metering device or for the installation of a new service based on the age, location, and meter configuration of the existing service.

For meter resizing not covered in the above or when, as determined by the General Manager, any unusual conditions may result in costs more than 15% greater than the scheduled costs, the General Manager may require payment on the basis of actual costs.

SCHEDULE W-41: Service Installations

Applicable to all water customers for service installations made at the customer's request:

Water Installation Service Charges For Single Services

Size	TYPE	FYE 2015 Effective 7/1/14
1 in	Standard Service	\$8,850
1 -1/2 in	Standard Service	\$12,440
2 in	Standard Service	\$12,440
3 in	Standard Service	\$35,570
4 in	Standard Service	\$35,570
6 in	Standard Service	\$41,760
8 in	Standard Service	\$47,870
1 -1/2 in	Fire Service	\$11,840
2 in	Fire Service	\$11,840
4 in	Fire Service	\$23,380
6 in	Fire Service	\$27,690
8 in	Fire Service	\$31,760
1 in	Combination Service	\$8,850
1 -1/2 in	Combination Service	\$12,440
2 in	Combination Service	\$12,440
1 in	Non-Standard Service	\$8,850
1 -1/2 in	Non-Standard Service	\$12,440
2 in	Non-Standard Service	\$12,440

SCHEDULE W-41: Service Installations (Continued)

Applicable to all water customers for service installations made at the customer's request:

Water Installation Service Charges For Multiple Services

Size	TYPE	FYE 2015 Effective 7/1/14	
		Primary	Secondary
1 in	Standard Service	\$7,240	\$3,530
1 -1/2 in	Standard Service	\$8,650	\$4,730
2 in	Standard Service	\$8,650	\$4,730
3 in	Standard Service	\$36,960	\$30,280
4 in	Standard Service	\$36,960	\$30,280
6 in	Standard Service	\$43,570	\$36,960
8 in	Standard Service	\$50,000	\$42,990
1 -1/2 in	Fire Service	\$9,650	\$5,720
2 in	Fire Service	\$9,650	\$5,720
4 in	Fire Service	\$23,940	\$17,440
6 in	Fire Service	\$28,500	\$21,990
8 in	Fire Service	\$32,900	\$26,370
1 in	Combination Service	\$7,240	\$3,530
1 -1/2 in	Combination Service	\$8,650	\$4,730
2 in	Combination Service	\$8,650	\$4,730
1 in	Non-Standard Service	\$7,240	\$3,530
1 -1/2 in	Non-Standard Service	\$8,650	\$4,730
2 in	Non-Standard Service	\$8,650	\$4,730

The charge for setting each additional meter on an existing or new service for residential and small commercial use and the charge for resetting a meter on an existing usable service shall be established in the same manner as above.

For installations not covered in the above or when, in the opinion of the General Manager, any unusual conditions may result in costs more than 15% greater than the scheduled costs, the General Manager may require payment on the basis of actual costs.

All pipes, valves, fittings, equipment, materials, meters, any other facilities, up to and including the outlet equipment, shall remain the property of the Water Enterprise, and no part of the cost will be refunded.

SCHEDULE W-42: Meter and Service Relocations

Applicable to all water customers for meter and service relocations made at the customer's request. The City Distribution Division shall establish the new location of the meter:

CHARGE TYPE	FYE 2015 Effective 7/1/14
Relocation of meter no more than 2 feet on existing 2" copper service	\$3,460
Relocation of meter no more than 2 feet on existing 1" copper or plastic service	\$2,100

If the General Manager determines that the relocation of an active meter and/or service connection is required because of the operations of the Water Enterprise or because of modifications to a street or right-of-way by a public agency, the relocation will be done without cost to the customer.

If the meter or service to be relocated is not active, the General Manager may elect to sever the service connection and remove the meter without relocating it. If the customer requests the relocation or removal for any purpose and such request is approved by the General Manager, the customer shall pay the greater of the standard charge as described above or the actual cost incurred by the Water Enterprise.

For relocations not covered in the above, or when the General Manager determines that unusual conditions may result in costs more than 15% greater than the scheduled costs, the General Manager may require payment of the actual costs of the relocation.

SCHEDULE W-43: Flow Restricting Installations

Applicable to all water customers:

Violation of any water use restrictions by any customer may, after one written warning and in accordance with all applicable laws and legal restrictions, result in the installation of a flow restrictor device on the customer service line. The charge to install and remove the restricting device shall be as follows:

CHARGE TYPE	FYE 2015 Effective 7/1/14
5/8 in - 1 in	\$245.00
1 1/2 in - 2 in	\$344.00
3 in or larger	Actual cost for customization ¹
¹ Flow Restricting Installations for meters 3" and larger are charged actual cost including materials, labor, equipment, and applicable overhead charges.	

Continued violation of any water use restrictions may result in the discontinuance of water service by the Enterprise and a charge of \$50.00 shall be paid prior to reactivating the service.

SCHEDULE W-44: Service Fees

Except as noted, the following service fees are applicable to all water customers except wholesale customers.

LATE PAYMENT PENALTY

Any charge or fee not paid within 30 days shall be subject to a late payment penalty equal to one-half of one percent (1/2%) for each 30 days or fraction thereof on the amount owed. This late payment penalty shall also apply to wholesale customers.

RETURN CHECK CHARGE

\$96.00

A return check charge shall be applied to any account whose check payment is returned due to insufficient funds, closed accounts or any other reason why the customer's bank did not honor the check. This charge will be made for every such occurrence.

NEW ACCOUNT CHARGE

\$57.00

Any customer establishing a new account for water service shall be assessed a one-time fee to cover administrative costs. In addition, such customer may be required to make a refundable security deposit equal to the greater of two months estimated water charges or \$57.00. The deposit is refundable after twelve months of satisfactory payment history or termination of service and settlement of the final bill, whichever occurs first.

48-HOUR NOTICE

\$50.00

Prior to shutting-off water service for non-payment, the General Manager posts notice on the customer's premises. A charge of \$50.00 will be added to the amount owed for water service to cover the cost of this notice.

SERVICE SHUT-OFF

\$50.00

A shut-off of water service during normal business hours (eight a.m. to four-thirty p.m. daily except Saturday, Sunday and holidays) will be assessed a service charge of \$50.00. A shut-off or turn-on at times other than normal business hours will be assessed a charge of \$55.00.

SERVICE TURN-ON

\$50.00

A service turn-on during normal business hours (eight a.m. to four-thirty p.m. daily except Saturday, Sunday and holidays) will be assessed a service charge of \$50.00. A shut-off or turn-on at times other than normal business hours will be assessed a charge of \$55.00.

LOCK CHARGE**\$14.00**

Any customer whose service is shut-off for non-payment may also be charged for the cost of a meter lock installed in accordance with the Water Enterprise regulations.

METER TEST

Any customer who requests to test the accuracy of their water meter will be assessed \$100 for the first test and a \$325 charge for any subsequent test within a 24-month period. If the meter is found to register more than the limit of error specified in the "Rules and Regulations Governing Water Service to Customers," the testing fee will be returned.

LIEN FEE

Any account with an outstanding balance of greater than \$50.00 and which is delinquent by more than one billing cycle may be recorded as a lien against the property. Any account recorded as a lien against the property will be assessed a lien fee as provided in the Administrative Code of the City and County of San Francisco.

BUILDERS & CONTRACTORS CONNECTION FEE**\$113.00**

Builder and Contractor customers that connect to the system will be assessed a Builders and Contractors connection charge of \$113 to cover the administrative costs for connecting a meter.

DOCKS & SHIPPING CONNECTION FEE**\$231.00**

Docks and Shipping customers that connect to the system will be assessed a Docks & Shipping connection charge to cover the administrative costs for setting up a billing account and field work to provide connecting equipment.

METER RENTAL DEPOSIT

Builder and Contractor customers that connect to the system, in addition to payment of a Builders and Contractors connection fee, shall also pay a meter deposit of \$800 for a 1" meter and \$2,700 for a 3" meter. This deposit is refundable when the account is closed.

NO-REPORTING PENALTY FEE

Builder and Contractor customers that do not bring the rented meter in for reading and testing according to the meter reading schedule, will be assessed a penalty fee equivalent to 25 units (Ccf) of water at the effective W-5 water rate per every delinquent month.

MANUAL METER-READING FEE**\$5.00**

Any customer who has opted out of automatic meter reads will be assessed a manual meter-reading charge to cover the cost of manual meter reading.

FOR SCHEDULES W-40 THROUGH W-44:

The General Manager may each year adjust the fees and charges in schedules W-40 through W-44, without further action by the Commission, to reflect changes in the relevant Consumer Price Index. The price index adjustment shall not cause the charges to exceed the department's cost of providing the service.

POWER RATES SCHEDULES

SCHEDULE R-1: Residential Service. Applicable to Residential Customers served through a separate meter or bank of meters:

Territory:

This schedule is available within the boundaries of the City and County of San Francisco in areas for which the San Francisco Public Utilities Commission's Power Enterprise is the primary electricity provider.

Rates:

Total bundled service charges are calculated using the total rates shown below on a monthly basis, plus any applicable taxes.

First: A monthly service charge per account.

Per Account	\$2.91
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Second: A charge for all electricity delivered during the Winter Season based on monthly meter readings.

For the first 278 kWh	\$0.11451/kWh
For the next 83 kWh	\$0.13018/kWh
All additional kWh	\$0.26649/kWh

Or Second: A charge for all electricity delivered during the Summer Season based on monthly meter readings.

For the first 229 kWh	\$0.11451/kWh
For the next 68 kWh	\$0.13018/kWh
All additional kWh	\$0.26649/kWh

SCHEDULE A: Annual Adjustment (applicable to schedules **R-1**, **R-2**, and **C-1**)

Effective July 1, 2012 and each successive July 1, the rates shall be adjusted by the lesser of the annual percentage in the Consumer Price Index (CPI) for All Urban Consumers for San Francisco-Oakland-San Jose published by the U.S. Bureau of Labor Statistics (for 12 months ending December 31 in the calendar year preceding the year during which the rates will be effective) or the change in the Schedule E-1 rate by Pacific Gas and Electric for residential service as of January 1 in the year for which the rates will be effective compared to the Schedule E-1 rate as of January 1 in the prior year. In no case, however, will a reduction in CPI or in the rate charged by PG&E cause the rates charged by the SFPUC to be reduced.

SCHEDULE R-2: Low-income Residential Service. Applicable to Residential Customers served through a separate meter or bank of meters where the Residential Customer qualifies for the SFPUC Low-Income Residential Service for Water and Wastewater Low-Income Discount Programs:

Territory:

This schedule is available within the boundaries of the City and County of San Francisco in areas for which the San Francisco Public Utilities Commission’s Power Enterprise is the primary electricity provider.

Rates:

Total bundled service charges are calculated using the total rates shown below on monthly basis, plus any applicable taxes.

First: A monthly service charge per account.

Per Account	\$2.91
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Second: A charge for all electricity delivered during the Winter Season based on monthly meter readings.

For the first 278 kWh	\$0.08015/kWh
For the next 83 kWh	\$0.09112/kWh
All additional kWh	\$0.18655/kWh

Or Second: A charge for all electricity delivered during the Summer Season based on monthly meter readings.

For the first 229 kWh	\$0.08015/kWh
For the next 68 kWh	\$0.09112/kWh
All additional kWh	\$0.18655/kWh

Special Conditions (applicable to schedules R-1 and R-2):

1. Seasonal Changes. The winter season is November 1 through April 30. The summer season is May 1 through October 31.
2. Standard Medical Quantities. Additional medical quantities are provided as in Schedule R-M.
3. Additional Meters. If a residential dwelling unit is served by more than one electric meter, the usage of all meters shall be combined for calculating the electric use in each block of the rate. No additional use will be allowed in the first and second blocks of the rate as a result of multiple meters.
4. Standard Service Facilities. Except for metering equipment, which shall be supplied by the SFPUC, the customer is responsible for installing, owning, operating and maintaining all facilities required to receive service at the point of delivery.
5. Special Facilities. If the customer requests the SFPUC install, own, operate or maintain any facilities other than the Standard Service Facilities, the customer will reimburse the SFPUC for all its costs associated with such Special Facilities.
6. Contracts. Customers who use service for only part of the year may be required to execute a contract for service. After the initial term, the contract shall continue for successive term of one year until cancelled by either the Customer or the SFPUC upon thirty days written notice.

SCHEDULE R-M: Medical Necessity Assistance Program

General:

Available to residential customers served by the SFPUC Power Enterprise. Under the Medical Necessity Assistance Program, the number of kilowatt-hours (kWh) of electricity billed in the initial step of the residential customer's applicable rate may be increased. To qualify for this program, the residential customer must have a full-time resident in the customer's home who has a medical disability. The Medical Necessity Use Allowance for eligible residential customers in each step of the applicable rate will be increased by seventy-five percent.

Eligibility:

To qualify for the Medical Necessity Assistance Program, a customer must submit an application and certify in writing that a full-time resident in the customer's home is:

1. Dependent on electrically powered life-support device(s) plugged into the home electric system such as an aerosol tent, pressure pad, apnea monitor, pressure pump, compressor, respirator (all types), electronic nerve stimulator, suction machine, ultrasound nebulizer, electrostatic nebulizer, inhalation pulmonary pressure breather machine (IPPB) iron lung, dialysis machine, hemodialysis machine, motorized wheelchair, or oxygen generator to sustain the life of the patient/person or to prevent deterioration of the patient/person's medical condition; or
2. A paraplegic, hemiplegic, or quadriplegic, multiple sclerosis patient, neuromuscular patient, scleroderma patient, or person with a compromised immune system being treated for a life-threatening illness that requires special electrically powered heating and/or cooling to sustain the life of the patient/person or to prevent deterioration of the patient/person's medical condition.

Application for the Medical Necessity Assistance Program must include certification by a physician and surgeon licensed in the State of California, or by a person licensed by the State of California in accordance with the Osteopathic Initiative Act, that the person named in the application qualifies for the Medical Necessity Assistance Program.

Recertification:

Unless a permanent disability is demonstrated, application for the Medical Necessity Assistance Program must be submitted annually, in accordance with the rules and procedures provided by the General Manager of the SFPUC.

SCHEDULE C-1: Commercial Service. Applicable to commercial, industrial and other general non-residential customers with demands of less than 200 kW served through a separate meter or bank of meters:

Territory:

This schedule is available within the boundaries of the City and County of San Francisco in areas for which the San Francisco Public Utilities Commission’s Power Enterprise is the primary electricity provider.

Rates:

Total bundled service charges are calculated using the total rates shown below on a monthly basis, plus any applicable taxes.

First: A monthly service charge per account for single phase or poly-phase service.

Per Account w/Single Phase Service	\$14.47
Per Account w/Poly-Phase Service	\$21.73

Second: A charge for all electricity delivered based on monthly meter readings.

	Winter Season	Summer Season
For all kWh	\$0.14049/kWh	\$0.1963/kWh

Special Conditions:

1. Seasonal Changes. The winter season is November 1 through April 30. The summer season is May 1 through October 31.
2. Standard Service Facilities. Except for metering equipment, which shall be supplied by the SFPUC, the customer is responsible for installing, owning, operating and maintaining all facilities required to receive service at the point of delivery.
3. Special Facilities. If the customer requests the SFPUC install, own, operate or maintain any facilities other than the Standard Service Facilities, the customer will reimburse the SFPUC for all its costs associated with such Special Facilities.
4. Contracts. Customers who use service for only part of the year may be required to execute a contract for service. After the initial term, the contract shall continue for successive term of one year until cancelled by either the Customer or the SFPUC upon thirty days written notice.

SCHEDULE M-1: Miscellaneous Charges. Applicable to residential and non-residential customers as appropriate:

Territory:

This schedule is available within the boundaries of the City and County of San Francisco in areas for which the San Francisco Public Utilities Commission’s Power Enterprise is the primary electricity provider.

Late Payment Penalty	\$3.00
Return Check Charge	\$87.00 per occurrence
New Account Charge Deposit	Deposit equivalent to 2 months charges; General Manager may waive this charge upon satisfactory credit check
Service Restoration after Disconnect	\$37.00
Lien Fee	Set by Administrative Code

Charges:

1. Disconnect Notice Charge - \$5.00
2. Document Reproduction Charge - \$0.10 per page
3. Temporary Service Installation and Removal Fee - \$270.00
4. Field Action Charge (Meter Disconnection and Reconnection) - \$45.00
5. Pole or Underground Disconnections (Requiring a line crew) - \$125.00
6. After Hours Restoration Charge (10:00pm-8:00am M-F, weekends and holidays) - \$90.00
7. Lost, Stolen or Damaged Equipment Charge – Lost, stolen or damaged SFPUC equipment will be charged to the customer at the SFPUC’s actual cost, including labor, materials, overhead, etc.
8. Customer-requested Electric Service Charges (minimum \$40.00)

Effective July 1, 2012 and each successive July, the miscellaneous charges shall be adjusted based on the annual percentage change in the Consumer Price Index for all Urban Consumers in San Francisco-Oakland-San Jose published by U.S. Bureau of Labor Statistics for the twelve months ending December 31 in the calendar year preceding the year in which charges will be effective, with a base index as of June 30, 2009.

Any customer request for field visits outside normal operating hours, trouble-shooting problems not caused by the SFPUC equipment or service, meter testing or repairs, or any other customer-requested service not covered elsewhere in the Schedule of Charges will be billed to the customer at the SFPUC’s actual cost, at the discretion of the General Manager. Such charges may include, but are not limited to labor, materials, vehicles, administrative overhead, etc.

SCHEDULE M-2: Municipal Power Service Rates

This schedule of rates, fees and charges is applicable for electric service from the SFPUC Power Enterprise to those City and County of San Francisco municipal departments and other public agencies receiving electric service at fixed rates, as initially established in SFPUC Resolution 89- 0355 and amended thereafter by the SFPUC, depending upon the charge per kWh in effect for FY 2013-14, and increasing as shown through FY 2015-16.

A charge for all electricity delivered based on meter readings (or equivalent) on or after July 1 as follows:

Municipal Power Service Rates - Schedule M2	FYE 2015 Average Rates	FYE 2016 Average Rates
GUSE – rate is applicable to all General Fund Department activities and other public agencies	5.75¢/kWh	6.75¢/kWh
GUSE 2 – rate is applicable to Municipal Libraries	9.13¢/kWh	10.13¢/kWh
GUSE 3 – rate is applicable to the Moscone Convention Center facilities	7.70¢/kWh	8.70¢/kWh
GUSE 4 – rate is applicable to San Francisco General Hospital	2.70¢/kWh	3.70¢/kWh
GUSE 5 – – rate is applicable to Laguna Honda Hospital	3.49¢/kWh	4.49¢/kWh
GUSE 6 – rate is applicable to Public Buildings and San Francisco City Street Lights	2.00¢/kWh	3.00¢/kWh



San Francisco Water Power Sewer

Services of the San Francisco Public Utilities Commission



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