

Office of the Treasurer & Tax Collector

BUDGET PRESENTATION

JUNE 15, 2015

Mission & Responsibilities

- Collection of Taxes & Other Revenue
 - Billions of Dollars Annually
 - Millions of taxpayer interactions in person, via phone, and online
- Conservation & Oversight of City Funds
 - Over \$6 billion in Pooled Investment Fund and growing
 - Citywide banking relationships and services, including regulatory compliance
- Office of Financial Empowerment
 - Kindergarten to College
 - Bank on San Francisco
 - Financial Counseling

MISSION

- Facilitate voluntary compliance with the tax laws of the City and County of San Francisco by simplifying all processes and procedures and by providing efficient customer service.
- Collect all taxes and fees due and owing to the City.
- Conserve all City funds, prudently investing the monies to achieve maximum yield, low risk and high liquidity.

Overview of FY14-15

Smart investments in business process and technology over the past three years have enabled:

- Taxes to be filed and paid online
- Paperless workflow and image archival
- Enhanced responsiveness to taxpayers and improved work ethos

Return on these investments

- Implementation of online gross receipts filing and new business registration fee changes to 100,000 taxpayers
- Monthly tax filings for Parking and Hotel all online
- Served over 2,000 taxpayers in 3 days to assist with filing and paying business registration renewals online
- Successful partnership with 311; TTX has responded to over 25,000 service tickets from 311
- Property Tax auction collected additional \$200,000 in proceeds
- Financial Counseling for Housing Authority residents, JOBS now clients, applicants for BMR units, and long-term unemployed
- Kindergarten to College \$1,200,000 in savings

Revenue, Budget and FTEs

- No growth in proposed FY15-16 and FY16-17 budget
- Historical budget and FTE growth to support Gross Receipts implementation
- Without Gross Receipts project, TTX budget and FTEs have remained flat
- 3-year historical local tax revenue growth = \$420 million (19%)
- Collections growing, great number of tax types and more complexity to taxes

	FY13-14	FY14-15	Change	FY 15-16	Change	FY16-17	Change
Budget	\$35.09M	\$40.19M	14.6%	\$39.40M	-2.0%	\$38.66M	-1.9%
FTEs	211	226	15	221	-5	222	1
Local Tax Revenue	\$2.52B	\$2.71B	7.3%	\$2.88B	6.1%	<i>\$2.95</i>	2.6%

Budget "Zoom In"

	FY <u>12-1</u> 3	FY13-14	Change	FY14-15	Change	FY15-16	Change	FY16-17	Change
Local Tax Revenue*	\$2.3B	\$2.5B	10.6%	\$2.6B	3.3%	\$2.7B	3.5%	\$2.6B	-2.9%
TTX Budget*	\$29.4M	\$29.1M	-1.1%	\$30.2M	3.9%	\$32.1M	6.3%	\$31.5M	-1.9%
*Adjusted to eliminate impact of gross receipts									

FY15-16 Budget (without gross receipts) =	\$32,141,142	
	- \$645,313	K2C moved into TTX budget
	- \$209,681	Rent increases
	- \$750,000	<u>COIT funding</u>
	\$30,536,148	