

Second Annual Report July 1, 2012 – June 30, 2013

# OCEAN AVENUE ASSOCIATION (OAA) SERVICES PLAN WITH ANNUAL REPORT FY 2012-2013

## **Narrative of Work Performed FY 2012-13**

This is the second Annual Report submitted by the Ocean Avenue Association community benefit district. The OAA was formed in December 2010. Its first full fiscal year was for the period from July 1, 2010, through June 30, 2011. Although the OAA received assessment revenue for this first fiscal year, it did not commence active operations until July 2011, and did not submit an annual report for its first fiscal year because it provided no services. (The OAA anticipates that its contract with the City will be amended to exempt the OAA from the filing requirement for its first fiscal year.)

# Public Rights of Way and Sidewalk Operations; Public Safety

Cleaning and Public Realm Management services includes 2 CleanScapes staff members 5 days a week, 1 staff member on Saturdays and a weekly walk through with Supervisor. The services they perform include

- Sweeping sidewalks and Muni-boarding islands.
- Graffiti removal within 24 hours of notification.
- Regularly scheduled steam cleaning sidewalks and Muni-boarding islands.
- Spot pressure washing.
- Topping off city trash cans.
- Weeding tree wells.
- Watering newly planted trees.
- Painting city poles.
- Removal of illegally posted notices on poles and other street furniture.
- Wiping down street furniture.
- Reporting and monitoring removal of items illegally deposited on the public right-of-way.

The OAA continued working with San Francisco Safe to address safety issues impacting businesses within the district and continued the formation of an Ocean Avenue Business Watch. The Public Safety Committee meets monthly to recruit new business for the watch. The Executive Director reports incidents and other information to the Ingleside and Taraval Police Districts or 911 as they occur. OAA worked with the Ingleside police district to deal with the pedestrian bridge public safety districts and with the Taraval district to deal with a spate of glass window and door breakages in the retail area of the district.

## **District Identity and Streetscape Improvements**

- Continued working with Lowercase Productions to develop the OAA website.
- Partnered with Friends of the Urban Forest to plant 26 new trees on or near the Ocean Avenue CBD in March.
- Developed an outline to prepare a Fifteen Year Plan for Improvements of the Ocean Avenue corridor and sought support for this community planning effort through the Streets Repaying Bond Issue allocation for Ocean Avenue.
- Worked with volunteers from the Lick-Wilmerding Women's Varsity Basketball Team and

- other volunteers to hang holiday decorations on the Ocean Avenue palm trees.
- Pruned all trees in the corridor, on or near to Ocean Avenue, except the large palms which DPW pruned for the final time. Arborist Now is our tree maintenance contractor.
- Applied with Friends of the Urban Forest and won a \$10,000 grant for sidewalk gardens along the corridor. Installation is scheduled for October.
- Applied for a Mayor's Office of Economic and Workforce Development Community Development Block Grant for 2013-2014. Awarded \$30,000 for business technical assistance, focusing on small business façade improvements.
- Won an SF Shines grant award of \$100,000 to provide up to 10 small businesses on the corridor with façade improvements. OAA staff time will be covered by the Block Grant.
- The Street Life Committee meets monthly to discuss and plan streetscape improvements and marketing events in the district.
- OAA is committed to economic vitality; the board supports growing our existing small businesses and attracting new businesses to the district. Successes include:
- Working with OEWD to attract Champa Garden, YogurtLand and Sherwin Williams to Ocean Avenue.
- Providing additional resources to existing small businesses through the SF Shines program.

## **Administrative and Corporate Operations**

- Ensure functioning of CBD and compliance with City contract and management plan.
- Work on organizational development issues including long-term goals for the CBD.
- Apply for grants to bring additional resources to the CBD.
- Ensure compliance with the California Brown Act in noticing and conducting our meetings.
- Collaborate with residential and other community organizations to address issues in the community and raise awareness about the improvements on Ocean Avenue.
- Monitor contracts and services. Assist contractors in problem solving as is necessary.
- Develop a website, neighborhood newspaper, and online social media branding campaign.
- Increase and improve upon communication between CBD Board and property owners.
- Publish CBD Mid-Year Report and Annual Report.
- Continue as active participants of the San Francisco CBD/BID Consortium.
- Support all committees of the Board of Directors including Street Life and Public Safety.
- Work with the City on quality of life issues.

#### **Fundraising**

- Total funds raised through outside dollars, in-kind services and volunteer services since the last report, \$140,000.
- The CBD also raised and distributed \$15,000 to assist the 8 small businesses impacted by 2012 Ocean Ave. fire.
- In-kind donations include office space, electricity, internet from Lick Wilmerding High School at 31 Howth Street \$400/month x 6 months = \$2,400
- Total of 6 hrs of volunteer service provided by 20 volunteers on December 2012 at a value of \$14/hr. = \$2,240. Total of 4 hours of volunteer ser provided by 50 volunteers at the FUF March tree planting = \$2,800

#### **Services Plan for FY 2012-13**

## **Public Rights of Way and Sidewalk Operations**

- CleanScapesSF will continue to provide cleaning and graffiti removal services for the OAA. Services provided include 2 CleanScapes workers covering the district 5 days a week and one worker on Saturday. The services they perform include:
- Sweeping sidewalks and public plazas and maintaining an inviting environment in the district.
- Graffiti removal within 24 hours of notification.
- Regularly scheduled pressure washing of sidewalks and Muni-boarding islands.
- Spot pressure washing.
- Topping off city trash cans.
- Weeding tree wells.
- Painting city poles and other street furniture.
- o Reporting and monitoring pick-up large items deposited on the sidewalk as trash.

# **Public Safety Services**

- The OAA will continue to organize Ocean Avenue Business Safe, working with SF SAFE and continue to work with the San Francisco Police Department.
- OAA will address other security/safety issues that may arise.

# **District Identity and Streetscape Improvements**

- OAA Board will develop its fifteen year improvement plan, working with DPW.
- Continue to work with DPW on the installation of pedestal news racks throughout the district to replace the existing news racks.
- Work with MTA, PUC and community groups on the Phelan and Ocean Community Garden and provide feedback regarding the Phelan Loop project.
- Maintain the existing 80 OAA banners throughout the district, remove the existing frayed banners when necessary.
- Encourage, help to fund and participate in marketing efforts to develop district identity such as the Ocean Avenue Festival in September, the March 2013 tree planting, and so forth.

### **Administrative and Corporate Operations**

- Ensure functioning of CBD and compliance with City contract and management plan.
- Work on organizational development issues including long term goals for the CBD. Work on fundraising activities that bring additional, outside resources to the CBD.
- Ensure compliance with the California Brown Act.
- Monitor contracts and services. Assist contractors in problem solving as is necessary.
- Continue to update website.
- Increase and improve upon communication between CBD Board and property owners.
- Publish CBD Annual Report.
- Continue as active member of CBD/BID Consortium.
- Support all working committees of the Board of Directors including: Streetscape, Services, Board Development, Executive, and Finance.

Work with the City on quality of life issues.

# <u>Description of Changes to the District Boundaries, Parcels or Assessment Calculations</u>

- No parcels were reassessed in 2012-13.
- The assessment was raised 2.4% for FY 2013-14 to account for cost of living increases calculated by the City, and applied for the first time by OAA.
- The proposed annual budget, including a cost estimate of providing the improvements and activities for 2013/14 Fiscal Year, is shown on the following pages.
- There are no proposed changes in the boundaries of the improvement district or in any benefit zones or classification of property or businesses within the district.
- The method and basis of levying the assessment in sufficient detail to allow each real property or business owner to estimate the amount of the assessment to be levied against his or her property for that fiscal year is presented below.
- The amount of surplus or deficit revenues to be carried over from a previous fiscal year is \$82,045.24 from unpaid assessments for years i-iii.
- The amount of any contributions made other than assessments levied for 2012-13 are CDBG Grant funds received, \$12,149.41 and funds donated to the CBD for distribution to fire victims, \$15,000.

### **Assessment Calculations**

Zone 1 Fiscal Year 2012/13 Assessment Calculation Rates

Zone 1 – Assessment	2010/11 Original		
Category Description	Rate	2013 Escalated Rate	
Linear Street Foot for Commercial Property Use, Residential	\$26.28 per linear	\$26.91 per linear street	
Property Use, Public Property Use, and Phelan Loop Parcel	street foot	foot	
Linear Street Foot for Non-Profit Service Organization	\$21.00 per linear	\$21.50 per linear street	
Property Use, and Religious Institutional Property Use	street foot	foot	
	\$0.1110 per	\$0.1136 per building	
Building Square Foot for Commercial Property Use	building square		
	foot		
Lot Square Foot for Commercial Property Use	\$0.0276 per lot	\$0.0282 per lot square	
Lot Square Foot for Commercial Froperty Ose	square foot	foot	
Lot Square Foot for Phelan Loop Corner Landscaped Parcel	\$1.31 per lot lot	\$1.34 per lot square	
Lot Square Foot for Frieian Loop Comer Landscaped Farcer	square foot	foot	
Lot Square Foot for Phelan Parcels Fronting and Accessed	\$0.0574 per lot	\$0.0587 per lot square	
off of the Phelan Plaza	square foot	foot	

#### **Zone 1 Annual Assessment Calculation:**

Linear Street Frontage Assessment	=	Assigned Linear Street Frontage	X	Linear Street Frontage Assessment Rate
Building Square Footage Assessment	=	Commercial Property Use Building Square Footage	X	Building Square Footage Assessment Rate
Lot Square Foot	=	Commercial Property Use Lot	х	Lot Square Footage

Assessment Square Footage Assessment Rate

#### **Zone 1 Assessor's Parcel Annual Assessment:**

#### **Zone 1 Phelan Loop Parcel Annual Assessment:**

Phelan Loop Assigned Linear x Linear Street Assigned Lot Square Parcel Annual Street Frontage Frontage Lot Square Footage Assessment Assessment Footage Assessment Rate Rate

#### Zone 2 Fiscal Year 2012-2013 Assessment Calculation Rates

Zone 2- Assessment	2010/11	2013 Escalated
Category Description	<b>Original Rate</b>	Rate
Linear Street Foot for Educational Institutional Property Use and	\$13.90 per	\$14.23 per Linear
Public Property Use	Linear Street	Street Foot
Public Property Ose	Foot	

#### **Zone 2 Annual Assessment Calculation:**

Linear Street Frontage = Linear Street Frontage x Linear Street Frontage Assessment Assessment Assessment

#### **Zone 2 Assessor's Parcel Annual Assessment:**

Assessor's Parcel = Linear Street Frontage

Annual Assessment Assessment

# **Maximum Annual Assessments**

The Zone 1 Fiscal Year 2012/13 maximum annual assessment rates are as follows:

- Per Linear Street Foot (Commercial Property Use, Residential Property Use, Public Property Use, and Phelan Loop Parcel): \$26.91
- Per Linear Street Foot for (Non-Profit Service Organization Property Use, and Religious and Institutional Property Use): \$21.50
- Per Commercial Property Use Building Square Foot: \$0.1136
- Per Commercial Property Use Lot Square Foot: \$0.0282
- Per Phelan Loop Parcel Lot Square Foot: \$1.34

The Zone 2 Fiscal Year 2011/12 maximum annual assessment rate is as follows:

Per Linear Street Foot (Educational Institutional Property Use and Public Property Use): \$14.23