

Department of Homelessness and Supportive Housing: Goals

Through the provision of coordinated, compassionate, and high-quality services the Department will work to make homelessness in San Francisco rare, brief, and onetime. Benchmarks toward this goal include:

Move 8,000 people into housing in the next 4 years Reducing the number of people who become homeless

Reducing the length of time people spend homeless

Reducing street homelessness

Department Priorities

Housing First—a system focused on permanent housing & a rapid re-housing model

Building on the culture of **customer service** within the City's system of care & housing

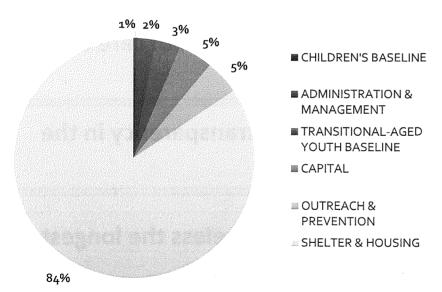
Continuing to move toward a **fully coordinated system** with **transparency in the housing placement** process

Focus on ending homelessness for people who have been homeless the longest

Engage in **strategic planning process** to maximize the impact of our system of services and resources

Proposed FY 2016-17 Budget by Program Use

FY 2016-17 Proposed Budget \$220.5 M



Highlights

- \$175 M in direct contracts & grants to nonprofits
- \$22M in services and rental subsidies through DPH, HSA and MOHCD
- 110 City Staff
- Onetime facility acquisition to collocate staff in client serving facility

Department Overview

- 110 Staff: Combining 98 staff from the Mayor's Office of HOPE, the Human Services Agency (HSA), and the Department of Public Health (DPH) and add 12 new staff to improve fiscal, communication, planning, and data capacity
- \$175 Million in Grants and Contracts to Non-Profits: Shifting \$155M in existing grants and contracts from DPH, HSA, MOHCD, and DCYF for greater coordination and investing an additional \$20M for outreach, shelter, and housing programs
- Services provided by the new department will include:
 - Street Outreach
 - Emergency Shelter
 - Navigation Centers
 - Rapid Rehousing
 - Transitional Housing
 - Permanent Supportive Housing

Major New Initiatives in FY 2016-17

Strategic Planning and Capacity Building

- Comprehensive strategic planning process engaging staff, clients and community stakeholders
- Collocating in a central, client serving facility

Creating a Navigation System

- Integrating multiple data systems
- Developing coordinated entry for all clients

Expanding Programs

- Adding over 300 new units of permanent supportive housing
- Funding for 3 Navigation Centers and applying the model to the traditional shelter system
- Expanding rental subsidies for Seniors and Persons with Disabilities