



**Statement by Nicole Sandkulla, Chief Executive Officer of the  
Bay Area Water Supply and Conservation Agency at the Hearing  
for Ann Caen to be Reappointed as a Member of the  
San Francisco Public Utilities Commission**

**September 8, 2016**

My name is Nicole Sandkulla and I am the Chief Executive Officer of the Bay Area Water Supply and Conservation Agency. I support enthusiastically the confirmation of Ann Caen for a fifth term as a member of the San Francisco Public Utilities Commission.

I have worked with Ann Caen during her extraordinary four terms as a member of the Commission and the four times she has been its President. She is a strategic executive with the intellect to define issues, the executive ability to sort through details of the water business, and the determination to make prompt decisions, talents that benefit all water users who depend on the San Francisco Regional (Hetch Hetchy) Water System.

Currently, she is designated as the Commission member with special knowledge of finance. This is especially important with the Commission's billion-dollar construction projects, which are paid for by water customers of the System. She is fair, intellectually honest, and open-minded.

Ms. Caen's responsibility is first and foremost to the Commission, of course. But she understands the concept of customer satisfaction and demonstrates a real interest in satisfying the needs of 1.7 million residents and 30,000 customers outside of San Francisco who use two thirds of the System's water and pay two thirds of the cost.

BAWSCA and its 26 member agencies in Alameda, San Mateo, and Santa Clara counties appreciate her interest in their water needs, which was highlighted by her recent participation in a regular BAWSCA Board meeting in Foster City, and interaction with its members.

Above all, Ms. Caen's personal integrity and wide experience in community affairs reassure BAWSCA that she will support its objectives of a reliable supply of high quality water at a fair price.

It is a great pleasure to urge her reappointment to the Public Utilities Commission.

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August 31, 2016

The Hon. London Breed, President  
City and County of San Francisco Board of Supervisors  
San Francisco City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

**Subject: Recommendation for Ann Caen to be reappointed as a member of the San Francisco Public Utilities Commission**

Dear Supervisor Breed,

As the former Chief Executive Officer of the Bay Area Water Supply and Conservation Agency, I am writing to support the confirmation of Ann Caen for another term as a member of the San Francisco Public Utilities Commission.

I have had the pleasure of working with Ms. Caen since she was first appointed to the Commission in 1997. Ms. Caen consistently displays the characteristics of an effective public official. She considers matters thoughtfully, listens intently to public testimony, demands staff provide the information necessary to make sound decisions, and truly enjoys the role of commissioner in providing reliable utility service.

As a four-time president, Ms. Caen has led the Commission through major decisions during critical periods. She was president in 2002 when the Commission adopted the first capital improvement program, now called the Water System Improvement Program, for rebuilding the earthquake-prone Regional Water System.

While deeply loyal to the City and County of San Francisco, Ms. Caen demonstrates a genuine interest in the well-being of the entire region. The 26 cities, water districts and water companies that purchase water from the Regional Water System benefit from Ms. Caen's continued determination to see the Water System Improvement Program completed.

I urge the Rules Committee and the Board of Supervisors to confirm her appointment to the Public Utilities Commission.

Sincerely,

  
Arthur R. Jensen  
Former Chief Executive Officer

cc: Members of the City and County of San Francisco Board of Supervisors, c/o Clerk of the Board  
The Hon. Edwin M. Lee, Mayor, City and County of San Francisco  
Ms. Ann Caen, Commissioner, San Francisco Public Utilities Commission