

1 [Airport Professional Services Contract - Hallmark Aviation Services, L.P. - Airport Information
2 and Guest Assistance Services - Not to Exceed \$11,550,000]

3 **Resolution approving Airport Professional Services Contract No. 50052 with Hallmark**
4 **Aviation Services, L.P., to provide Airport information and guest assistance services, in**
5 **an amount not to exceed \$11,550,000 during an initial 18 month term to commence**
6 **January 1, 2017, through June 30, 2018, and with three two-year options to extend.**

7
8 WHEREAS, The San Francisco International Airport (“Airport”) welcomes millions of
9 guests each year who require information and assistance with airport and transit information,
10 foreign arrival processing, and lost item services; and

11 WHEREAS, The Airport seeks to consolidate these important services into one
12 management contract to maximize efficiency and provide exceptional services; and

13 WHEREAS, Following a successful request for proposals process, on October 18,
14 2016, by Resolution No. 16-0265, the Airport Commission awarded Professional Services
15 Contract No. 50052 (the “Contract”) to the highest ranking, responsive, and responsible
16 proposer, Hallmark Aviation Services, L.P.; and

17 WHEREAS, The Contract, a copy of which is on file with the Clerk of the Board of
18 Supervisors in File No. 161181, will not exceed \$11,550,000 during its initial eighteen month
19 term, which commences January 1, 2017, and expires June 30, 2018, and which can be
20 extended for up to three two-year periods; now, therefore, be it

21 RESOLVED, That the Board of Supervisors hereby approves Airport Professional
22 Services Contract No. 50052 with Hallmark Aviation Services, L.P., on the terms described
23 above; and, be it

24
25

1 FURTHER RESOLVED, That within thirty (30) days of the Contract being fully
2 executed by all parties, the Airport Commission shall provide the executed Contract to the
3 Clerk of the Board for inclusion into the official file.

4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25