FILE NO. 161227

RESOLUTION NO. 518-16

[Agreement Amendment - En Pointe Technologies Sales, LLC - Microsoft Online 365 Subscription Services - Not to Exceed \$13,909,873]

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Resolution authorizing the Department of Technology and the Office of Contract Administration to enter into Amendment No. 1 to the Agreement between the City and County of San Francisco and En Pointe Technologies Sales, LLC, for Microsoft Online 365, to increase the agreement amount by \$4,335,418 for an amount not to exceed \$13,909,873 over the agreement term of June 25, 2014, through May 31, 2017.

WHEREAS, In 2014, the City sought to procure certain products and software services related to the City's needs for information technology; and

WHEREAS, The County of Riverside ("Riverside") solicited bids for a Microsoft Enterprise program that was focused on government information technology needs; and

WHEREAS, Microsoft's response included a customized Enterprise Agreement that was designed to work for all government agencies within the state of California; and

WHEREAS, The objective of Riverside's bid process was to select Microsoft authorized and responsible large account resellers in the State of California; and

WHEREAS, The evaluation of responses was conducted by Information Technology Professionals from throughout the State of California; and

WHEREAS, The result of that competitive bidding process was a list of large account resellers that could offer the products and pricing required in the County of Riverside's Enterprise Program; and

WHEREAS, The City wanted to piggyback on the County of Riverside's competitive process and enter into an agreement with a large account reseller who was selected as a reseller under the Riverside Microsoft Enterprise Program with the intent to enter into a threeyear contract for core Microsoft Office 365 subscription services and server licenses; and

Department of Technology BOARD OF SUPERVISORS WHEREAS, The Department of Technology (DT) sought and received approval from the Office of Contract Administration to use the County of Riverside's competitive procurement process under Administrative Code § 21.16(b); and

WHEREAS, The O365 subscription services consist of secure email and administrative tools, server and SQL licenses required to operate the email system, the Microsoft Office Suite, Skype for Business and trial or development-scale access to new products and features otherwise not attainable on the open market at prices affordable to The City; and

WHEREAS, After the City requested quotes from the previously approved vendors, the City selected En Pointe as the O365 reseller and entered into an agreement with En Pointe which terminates on May 31, 2017, and limits the total cost of the agreement to \$9,574,455; and

WHEREAS, When the City entered into the Agreement in 2014, it tried to estimate the amount that would be necessary to roll out the services and deploy the Microsoft products over the next three years, but the popularity of the products and the growth in demand for the services were much greater than the estimates made by the City when the agreement became effective; and

WHEREAS, The City estimates that the money projected to be spent with En Pointe could reach the contract's not-to-exceed amount in the reasonably near future; and

WHEREAS, There is only \$329,000 in spending authority left in the En Pointe O365 agreement and the City expects it will need additional services for a cost of \$4,335,418 the City wishes to execute an amendment to the agreement increasing the maximum amount to \$13,909,873 a copy of the amendment is on file with the Clerk of the Board of Supervisors in File No. 161227; and

Department of Technology BOARD OF SUPERVISORS WHEREAS, Charter, Section 9.118, "Contract and Lease Limitations," subsection (b), requires Board of Supervisors approval of any contract estimated to exceed \$10 million in expenditures; now, therefore, be it

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RESOLVED, That the Board of Supervisors authorizes the Department of Technology and the Office of Contract Administration to execute the First Amendment to the En Pointe O365 Agreement increasing the maximum guaranteed amount to \$13,909,873 substantially in the form of the agreement on file with the Clerk of the Board of Supervisors in File No. 161227, with such changes or modifications, as may be acceptable to the Director of the Department of Technology and the City Attorney and which do not materially increase the obligations and liabilities of the City; and, be it

FURTHER RESOLVED, That upon execution of the Amendment, the Director of the Department of Technology shall transmit to the Clerk of the Board of Supervisors a copy of the Amendments, for inclusion in File No. 161227; and, be it

FURTHER RESOLVED, That this resolution shall take effect immediately upon its adoption.



City and County of San Francisco Tails Resolution

City Hall 1 Dr. Carlton B. Goodlett Place San Francisco, CA 94102-4689

File Number: 161227 Date Passed: December 06, 2016

Resolution authorizing the Department of Technology and the Office of Contract Administration to enter into Amendment No. 1 to the Agreement between the City and County of San Francisco and En Pointe Technologies Sales, LLC, for Microsoft Online 365, to increase the agreement amount by \$4,335,418 for an amount not to exceed \$13,909,873 over the agreement term of June 25, 2014, through May 31, 2017.

November 30, 2016 Budget and Finance Committee - RECOMMENDED

December 06, 2016 Board of Supervisors - ADOPTED

5. L. L.

Ayes: 10 - Avalos, Breed, Campos, Cohen, Farrell, Kim, Mar, Peskin, Tang and Yee

File No. 161227

I hereby certify that the foregoing Resolution was ADOPTED on 12/6/2016 by the Board of Supervisors of the City and County of San Francisco.

Leggy Never Angela Calvillo

Clerk of the Board

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Date Approved