### AIRPORT COMMISSION

CITY AND COUNTY OF SAN FRANCISCO

RESOLUTION NO. 16-0269

# AUTHORIZATION TO ACCEPT AND EXPEND STATE OF CALIFORNIA 9-1-1 EMERGENCY COMMUNICATIONS REIMBURSEMENT FUNDS OF UP TO \$255,000 FOR UPGRADE OF THE SAN FRANCISCO INTERNATIONAL AIRPORT'S 9-1-1 TELEPHONE SYSTEM

- WHEREAS, it is the policy of the State of California 9-1-1 Emergency Communications
  Branch of the Governor's Office of Emergency Services to ensure high quality
  and best value for agencies in the procurement and maintenance of 9-1-1
  customer premise equipment and services; and
- WHEREAS, the State of California 9-1-1 Emergency Communications Branch provides funding throughout the State by Customer Premise Equipment funding allotment based on 9-1-1 call volume and traffic analysis; and
- WHEREAS, the State of California 9-1-1 Emergency Communications Branch will reimburse San Francisco International Airport for the upgrade of the Airport's 9-1-1 Telephone System; and
- WHEREAS, the State of California 9-1-1 Emergency Communications Branch has allocated \$255,000 of funding reimbursements for the San Francisco International Airport's 9-1-1 Telephone System; now therefore, be it
- RESOLVED, that this Commission authorizes the Airport Director to accept and expend the State of California 9-1-1 Emergency Communications funding to upgrade the San Francisco International Airport's 9-1-1 Telephone System in an amount up to \$255,000; and be it further
- RESOLVED, that this Commission authorizes the Commission Secretary to seek approval of the Board of Supervisors by resolution to authorize the Airport to accept and expend State of California 9-1-1 Emergency Communications reimbursement of up to \$255,000 for the upgrade of San Francisco International Airport's 9-1-1 Telephone System.

I hereby certify that the foregoing resolution was adopted by the Airport Commission at its meeting of OCT 18 2016

MCBM Matter.
Secretary



### **San Francisco International Airport**

# **MEMORANDUM**

October 18, 2016

16-0269

OCT 18 2016

TO:

AIRPORT COMMISSION

Hon. Larry Mazzola, President

Hon. Linda S. Crayton, Vice President

Hon. Eleanor Johns

Hon. Richard J. Guggenhime

Hon. Peter A. Stern

FROM:

Airport Director

SUBJECT:

Authorization to Accept and Expend State of California 9-1-1 Emergency

Communications Reimbursement Funds of up to \$255,000 to Upgrade the San

Francisco International Airport's 9-1-1 Telephone System

DIRECTOR'S RECOMMENDATION: AUTHORIZE THE ACCEPTANCE AND EXPENDITURE OF THE STATE OF CALIFORNIA 9-1-1 EMERGENCY COMMUNICATIONS BRANCH REIMBURSEMENT FUNDS UP TO THE AMOUNT OF \$255,000 FOR UPGRADING THE SAN FRANCISCO INTERNATIONAL AIRPORT'S 9-1-1 TELEPHONE SYSTEM.

### **Executive Summary**

Under the Emergency Telephone Users Surcharge Act (California Revenue and Taxation Code §§ 41001-41176), the State of California 9-1-1 Emergency Communications Branch ("State 9-1-1") may use surcharge funds to reimburse local agencies for 9-1-1 emergency call services using a fixed allotment calculation based on call volumes. The current reimbursement for San Francisco International Airport ("Airport") is \$255,000, and will be used to upgrade the Airport's 9-1-1 Telephone System, consistent with the Airport's Five-Year Capital Plan. We are requesting authorization to accept and expend \$255,000 in State 9-1-1 funding for the Airport's Phone Upgrade project described below.

# **Background**

It is the policy of the State 9-1-1 Branch to ensure high quality and best value for agencies in the procurement and maintenance of 9-1-1 Customer Premise Equipment ("CPE") and services. To accomplish this, State 9-1-1 advises and supports Public Safety Answering Points ("PSAPs") in their efforts to procure 9-1-1 CPE that maximizes the ability of PSAP personnel to efficiently and effectively answer and direct 9-1-1 calls. In order to provide funding throughout the State, the State 9-1-1 Branch has established a CPE funding allotment calculation based on each

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AIRPORT COMMISSION CITY AND COUNTY OF SAN FRANCISCO

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PSAP's volume of 9-1-1 calls using the CPE Provisioning Policy, the median prices obtained from the CPE contract for the standard system, and the PSAP's 9-1-1 call taker staffing commitment. The CPE funding allotment for each PSAP is designed to permit the PSAP to accrue funding on an annual basis and use it for certified upgrades.

The State 9-1-1 Branch has allocated \$255,000 funding for upgrading the Airport's 9-1-1 Telephone Upgrade System. Through San Francisco Administrative Code § 21.16, Airport staff will request the Purchaser to acquire the equipment upgrades through a purchase order. The upgraded equipment will allow the Airport's Communications Center to access various reports and statistics online through Frame Relay Network Information Services. The upgrade to the Airport's 9-1-1 Telephone System is necessary because the manufacturer of the Airport's current server has discontinued support and maintenance. The upgrade will transition the Airport's 9-1-1 Telephone System to new software, consistent with Next Generation 9-1-1 ("NG 9-1-1"), the national initiative to overhaul the national emergency call system in light of new and emerging technologies.

Approval of the Board of Supervisors is required to accept and expend the State 9-1-1 reimbursement funds.

# Recommendation

I recommend that this Commission authorize the acceptance and expenditure of up to \$255,000 in State 9-1-1 reimbursement funds to purchase upgraded equipment for the Airport's 9-1-1 Telephone System and authorize the Commission Secretary to seek Board of Supervisors' approval.

Prepared by: Leo Fermin

Ivar C. Satero Airport Director

Chief Business and Finance Officer

Attachment