FILE NO: 180175

Petitions and Communications received from February 5, 2017, through February 16, 2018, for reference by the President to Committee considering related matters, or to be ordered filed by the Clerk on February 27, 2018.

Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information will not be redacted.

From the Office of the Mayor, pursuant to Charter, Section 3.100(18), making the following reappointments. 3 letters. Copy: Each Supervisor. (1)

Joseph Arellano - Juvenile Probation Commission - term ending

January 15, 2022

Toye Moses - Juvenile Probation Commission - term ending January 15, 2022

Mary Wardell Ghirarduzzi - Library Commission - term ending January 15, 2022

Zoe Dunning - Library Commission - term ending January 15, 2022

John Lee - Library Commission - term ending January 15, 2022

Francee Covington - Fire Commission - term ending January 15, 2022

From the Office of the Mayor, submitting State Legislation Committee approved Bill Positions from the February 14, 2018, meeting. Copy: Each Supervisor. (2)

From Department of Elections, regarding certification of the following petitions. Copy Each Supervisor. (3)

Parcel Tax for San Francisco Unified School District

No Eviction Without Representation Act

Tax on Commercial Rents to Fund Child Care and Education

Use of Tasers By San Francisco Police Officers

From the Department of Recreation and Parks, pursuant to Resolution 157-99, submitting the 2nd Quarter report of FY2017-2018 regarding Lead Poisoning Prevention. Copy: Each Supervisor. (4)

From the Planning Department, submitting a Notice of Preparation of an Environmental Impact Report for the 30 Otis Street Project. (5)

From the Office of the Sheriff, pursuant to Administrative Code Chapter 96A.3, submitting an Annual Report of inmate welfare fund expenditures for the fiscal year ending June 30, 2017. Copy: Each Supervisor. (6)

From Anthony J. Martorana, regarding proposed project at 2918-2924 Mission Street. File No. 180019. Copy: Each Supervisor. (7)

From Northern California Carpenters Regional Council, regarding proposed amendment to the Housing Code. Copy: Each Supervisor. (8)

From David Lewis, Executive Director of Save the Bay, regarding Mission Rock project. File Nos. 171247 and 171312. Copy: Each Supervisor. (9)

From Mary Jane Gordon, of the Ingleside Presbyterian Church, regarding the 2018-2023 Ingleside Community Center Proposal. Copy: Each Supervisor. (10)

From concerned citizens, regarding budget cuts to art programs. 2 letters. Copy: Each Supervisor. (11)

From the Office of the Controller, submitting an audit of the Sheriff's Department's Information Technology and Support Services Unit. Copy: Each Supervisor. (12)

From concerned citizens, regarding Senate Bill 827, authored by Senator Scott Wiener, which would significantly limit San Francisco's local ability to recapture critical public value of development projects citywide and override local planning process. File 180162. 3 letters. Copy: Each Supervisor. (13)

From concerned citizens, regarding the reappointment to Kathleen Dooley to the Small Business Commission. File 180147. 3 letters. Copy: Each Supervisor. (14)

From Pearl Vermilyea, regarding Prop. 6145. Copy: Each Supervisor. (15)

From Julie Mastrine, Manager of Brand Marketing & PR, Care2, submitting a petition asking San Francisco top decriminalize certain types of street art, reducing them from misdemeanors to infractions. 12,000 signatures. (16)

From West Area California Public Utilities Commission, submitting CPUC Notification regarding Verizon Wireless Haight and Ashbury 019 & 020. Copy: Each Supervisor. (17)

From concerned citizens, regarding the project at 1526 Wallace Avenue (Saba Meats). 2 letters. Copy: Each Supervisor. (18)

From concerned citizens, regarding Mission Rock. File Nos. 171280, 171314, 171313, 170940. 3 letters. Copy: Each Supervisor. (19)

From Allen Jones, regarding political donors disclosing holdings to SF Ethics Commission. Copy: Each Supervisor. (20)

From Rosa Rivera Keel, regarding Low and Middle Income Housing on 9th St. Copy: Each Supervisor. (21)

From The Office of the Controller, pursuant to Charter, Section 16.109, submitting an Open Hours Assessment Summary Report. Copy: Each Supervisor. (22)

From Sarah C. Abbott, regarding syringes found in the Phoebe Hearst Preschool playground. Copy: Each Supervisor. (23)

February 14, 2018

Angela Calvillo
Clerk of the Board, Board of Supervisors
San Francisco City Hall
1 Carlton B. Goodlett Place
San Francisco, CA 94102

Dear Ms. Calvillo,

Pursuant to the Section 3.100 (18) of the Charter of the City and County of San Francisco, I hereby make the following reappointments:

Joseph Arellano, to the Juvenile Probation Commission, for a term ending January 15, 2022.

Toye Moses, to the Juvenile Probation Commission, for a term ending January 15, 2022.

I am confident that Mr. Arellano and Mr. Moses, both electors of the City and County, will continue to serve our community well. Attached are their qualifications to serve, which demonstrate how these appointments represent the communities of interest, neighborhoods and diverse populations of the City and County of San Francisco.

Should you have any questions related to these appointments, please contact my Deputy Chief of Staff, Francis Tsang, at 415-554-6467.

Sincerely,

Mark Farrell
Mayor

February 15, 2018

Angela Calvillo
Clerk of the Board, Board of Supervisors
San Francisco City Hall
1 Carlton B. Goodlett Place
San Francisco, CA 94102

Dear Ms. Calvillo,

Pursuant to Section 3.100 (18) of the Charter of the City and County of San Francisco, I hereby make the following reappointments:

Mary Wardell Ghirarduzzi to the Library Commission for a term ending January 15, 2022

Zoe Dunning to the Library Commission for a term ending January 15, 2022

John Lee to the Library Commission for a term ending January 15, 2022

I am confident that Dr. Wardell Ghirarduzzi, Ms. Dunning and Mr. Lee, all electors of the City and County, will continue to serve our community well. Attached are their qualifications to serve, which will demonstrate how these appointments represent the communities of interest, neighborhoods and diverse populations of the City and County of San Francisco.

Should you have any questions related to this appointment, please contact my Deputy Chief of Staff, Francis Tsang, at (415) 554-6467.

Sincerely,

Mark E. Farrell

Mark Farrell
Mayor

February 14, 2018

Angela Calvillo
Clerk of the Board, Board of Supervisors
San Francisco City Hall
1 Carlton B. Goodlett Place
San Francisco, CA 94102

Dear Ms. Calvillo,

Pursuant to Section 3.100 (18) of the Charter of the City and County of San Francisco, I hereby make the following reappointment:

    Francee Covington to the Fire Commission for a term ending January 15, 2022

I am confident that Ms. Covington, an elector of the City and County, will continue to serve our community well. Attached is her qualifications to serve, which will demonstrate how her appointment represents the communities of interest, neighborhoods and diverse populations of the City and County of San Francisco.

Should you have any questions related to this appointment, please contact my Deputy Chief of Staff, Francis Tsang, at (415) 554-6467.

Sincerely,

Mark Farrell
Mayor

OFFICE OF THE MAYOR
SAN FRANCISCO

MARK E. FARRELL
RECEIVED MAYOR
BOARD OF SUPERVISORS
SAN FRANCISCO

2018 FEB 15 AM 1:41

BY _____ AK

TO: Angela Calvillo, Clerk of the Board of Supervisors
FROM: Kathryn Angotti, Office of Mayor Mark E. Farrell.
RE: State Legislation Committee Bill Positions February 14, 2018 Meeting
DATE: February 14, 2018

Dear Madam Clerk:

Please also be advised that the State Legislation Committee approved the following positions on legislation pending before the California State Legislature:

AB/SB	Bill #	Author	Title	Adopted Position
SB	937	Wiener	Lactation accommodation	Support
AB	1795	Gibson	Emergency medical services: community care facilities	Support
AB	587	Chiu	State Government: pharmaceuticals: procurement: collaborative	Support
AB	1884	Calderone	Solid Waste: single-use plastic straws	Support
SB	168	Wieckowski	Recycling: beverage containers	Support
SB	918	Wiener and Rubio	Homeless Youth Act of 2018	Support
AB	479	Gonzalez	Workers' compensations: permanent disability apportionment	Support
SB	760	Wiener	Bikeways: design guides	Support
SB	893	Nguyen	Planning and zoning: density bonus	Oppose

Present at the meeting were representatives from the Mayor's Office, the Office of President Breed, the City Attorney's Office, Controllers Office and the Treasurer's Office. Absent was a representative from the Assessor's Office and the Board of Supervisors appointee.

In addition, please find attached the approved minutes from the December 13, 2017 meeting.

Should the Board of Supervisors wish to find more information on these matters, they may do so at the following link: http://sfgov.org/slc/.

Sincerely,

Kathryn Angotti
Director of State and Federal Legislative Affairs
Office of Mayor Mark E. Farrell.

STATE LEGISLATION COMMITTEE
MINUTES
Wednesday, December 13th, 2017
11:00am – 1:00pm
City Hall, Room 201

MEMBERS:
Mayor's Office (Chair) – Kathryn Angotti
President Breed – Andrea Bruss
Supervisor Farrell – Jess Montejano
City Attorney's Office – Mary Jane Winslow
Treasurer's Office – Amanda Fried
Assessor's Office – Edward McCaffrey
Controller's Office – Michelle Allersma (James Whitaker)

AGENDA

I. ROLL CALL

> **Present:** Kathryn Angotti, James Whitaker, Edward McCaffrey, Jess
> Montejano, Amanda Fried
> **Absent:** MaryJane Winslow, Andrea Bruss

II. APPROVAL OF MEETING MINUTES (Action Item). Discussion and possible
action to approve the minutes from the meeting of November 8th, 2017.

> No public comment.
> Motion to approve: Jess Montejano
> Seconded by: Amanda Fried
> Approved: 5-0

**III. PROPOSED DEPARTMENT STATE POLICY AGENDAS (Discussion and
Action).** Discussion and action item: the Committee will review and discuss
proposed state policy agendas. Proposed state policy agendas for review and
possible adoption will be listed by submitting department, then specific policy item.
The following departments will present their priorities to the Committee:

- **Department of Emergency Management**
    1. 911 Wireless Caller Location
    2. Earthquake Readiness
    3. Wireless Broadband Network for First Responders

No public comment.
Motion to approve: Kathryn Angotti
Seconded by: James Whitaker
Approved 5-0

- **Planning Department**
    1. Clarifications to SB 35
    2. Support Coordinated Regional Planning
    3. Modify RHNA Formula
    4. Modify the Sustainable Communities Strategy Statutory Exemption
    5. Increase Child Care Facilities in the City
    6. Long – Range Legislative Priorities
        - Build more affordable housing
        - Improve access to transportation data, support multi-modal streets
        - Improve local control over public realm and street design
        - Support regional coordination, streamlined permitting for sea level rise protection projects
        - Simplify and modernize CEQA

No public comment.
Motion to approve: Kathryn Angotti
Seconded by: Amanda Fried
Approved 5-0

- **Department of Public Health**
    1. Health Care Reform and Medi-Cal
    2. Homelessness and Supportive Housing
    3. Mental Health and Substance Use
    4. Opioid Abuse Prevention and Treatment
    5. Restorative Justice and Improved Jail Health
    6. Public Health
    7. Climate Change and Justice
    8. Immigration
    9. Maternal, Child, and Adolescent Health
    10. Family Planning and Contraception
    11. Hospitals and County Health Funding
    12. Long-Term Care
    13. Palliative Care
    14. Workforce Development
    15. Health Information and Technology

No public comment.
Motion to approve: Jess Montejano
Seconded by: James Whitaker
Approved 5-0

- **Department of Homelessness and Supportive Housing**
    1. Creation of a New Block Grant Program
    2. Homelessness Services Funding
    3. Housing Funding
    4. Regional Collaboration

    No public comment.
    Motion to approve: Edward McCaffrey
    Seconded by: Jess Montejano
    Approved 5-0

- **Office of Economic and Workforce Development**
    1. Real Estate Development
    2. Pro Housing Development Policies
    3. Workforce Development
    4. Business Development

    No public comment.
    Motion to approve: Jess Montejano
    Seconded by: Edward McCaffrey
    Approved 5-0

- **Department of the Status of Women**
    1. Support the Convention on the Elimination of All Forms of
       Discrimination Against Women
    2. Support "No Traffick Ahead"
    3. Support Training for Hotel Staff on Human Trafficking Recognition and
       Reporting

    No public comment.
    Motion to approve: Jess Montejano
    Seconded by: Edward McCaffrey
    Approved 5-0

- **Department of the Environment**
    1. Energy
    2. Climate Change and Emissions Reductions
    3. Zero Waste
    4. Toxics
    5. Environmental Justice
    6. Urban Forestry and Gardens

    No public comment.
    Motion to approve: Kathryn Angotti
    Seconded by: Amanda Fried
    Approved 5-0

- **Human Services Agency**
    1. Health Care Reform and Medi-Cal
    2. Child Welfare
    3. Older Adult and Disability Services
    4. Early Care and Education

    No public comment.
    Motion to approve: Edward McCaffrey
    Seconded by: Kathryn Angotti
    Approved 5-0

- **Department of Human Resources**
    1. Employee Relations
    2. Workers' Compensation
    3. Employee Benefits Rights
    4. Seek clean-up language for AB 1008

    No public comment.
    Motion to approve: James Whitaker
    Seconded by: Amanda Fried
    Approved 5-0

- **Port of San Francisco**
    1. State IFD Funding for the Seawall Resiliency Project and Sea Level Rise
    2. Cap and Trade for the Seawall Resiliency Project and Sea Level Rise
    3. SB 5 (DeLeón) – Flood Protection Funding
    4. Regional Measure 3 Funds– Mission Bay Ferry Landing

    No public comment.
    Motion to approve: James Whitaker
    Seconded by: Edward McCaffrey
    Approved 5-0

- **Office of Housing and Community Development**
    1. Affordable Housing Production
    2. Workforce Housing Production
    3. Inclusionary Housing and Neighborhood Stabilization

    No public comment.
    Motion to approve: Kathryn Angotti
    Seconded by: Amanda Fried
    Approved 5-0

IV. GENERAL PUBLIC COMMENT
Members of the public may address the Committee on items of interest that are

within the Committee's subject matter jurisdiction and that do not appear on the agenda.

- No Public Comment.

V. ADJOURNMENT

Disability Access

Room 201 of City Hall is located at 1 Dr. Carton B. Goodlett Place, and is wheelchair accessible. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible Muni lines serving this location are: #47 Van Ness, and the #71 Haight/Noriega and the F Line to Market and Van Ness, as well as Muni Metro stations at Van Ness and Civic Center. For more information about Muni accessible services, call 923-6142. There is accessible parking at the Civic Center Plaza garage.

Know Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils, and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact the Donna Hall at Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco, CA 94102, by phone at 415-554-7724, by fax at 415-554-7854, or email the Sunshine Ordinance Taskforce Administrator at sotf@sfgov.org. Citizens may obtain a free copy of the Sunshine Ordinance by contacting the Task Force, or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at www.sfgov.org/sunshine.htm.

Lobbyist Registration and Reporting Requirements

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance (San Francisco Campaign and Governmental Conduct Code Sec. 2.100 –2.160) to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 30 Van Ness Avenue, Suite 3900, San Francisco, CA 94102; telephone 415-581-2300, fax 415-581-2317, Internet website: www.sfgov.org/ethics.

Cell Phones and Pagers

The ringing and use of cell phones, pagers, and similar sound-producing electronic devises are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

Public Comment

Public Comment will be taken on each item on the agenda before or during consideration of that item.

Document Review

Documents that may have been provided to members of the State Legislation Committee in connection with the items on the agenda include proposed state legislation, consultant reports, correspondence and reports from City departments, and public correspondence. These may be inspected by contacting Kathryn Angotti, Deputy Director of Legislative & Government Affairs, Mayor's Office at: (415) 554-6971.

Health Considerations

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

City and County of San Francisco
Department of Elections

John Arntz, Director

HAND DELIVERED

Feb 7, 2018

ANGELA CALVILLO, CLERK OF THE BOARD
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

RE: CERTIFICATION FOR THE INITIATIVE PETITION: *Parcel Tax For San Francisco Unified School District*

Enclosed is a copy of the letter sent to the proponent of the above named petition, certifying that the petition did contain sufficient valid signatures to qualify for the next general, municipal, or statewide election occurring in the City and County of San Francisco at any time after 90 days from the date of this certificate of sufficiency.

If you should have any questions or need additional information, please contact our Voter Services Manager Deborah Brown at (415) 554-5665.

Sincerely,

John Arntz
Director of Elections

By:
    Deborah Brown
    Voter Services Manager

Encl. Copy of certified letter to proponent

Cc: Mark Farrell, Mayor
    Dennis Herrera, City Attorney
    John Arntz, Director of Elections

English (415) 554-4375   *sfelections.org*   中文 (415) 554-4367
Fax (415) 554-7344   1 Dr. Carlton B. Goodlett Place   Español (415) 554-4366
TTY (415) 554-4386   City Hall, Room 48, San Francisco, CA 94102   Filipino (415) 554-4310

City and County of San Francisco
Department of Elections

John Arntz, Director

Feb 7, 2018

Catherine Sullivan
140 South Van Ness Ave, Apt 301
San Francisco, CA 94103

Re : Certification for the Initiative Petition **"Parcel Tax For San Francisco Unified School District"**

The San Francisco Department of Elections has completed its review of a random sampling of 500 signatures of the total 16,661, as prescribed under *California Elections Code section 9115 (a)*, that were submitted with the petition entitled **Parcel Tax For San Francisco Unified School District**. The Department's review indicates that this petition contains at least the 9,485 valid signatures required to certify the petition. The total number of valid signatures required represents 5 percent of the voters cast for Mayor in the November 2015 Consolidated Municipal Election.

Thus, I hereby declare that the number of valid signatures on **Parcel Tax For San Francisco Unified School District** is sufficient and I certify that the petition has successfully passed its review by this office.

If you should have any questions or need additional information, please contact our Voter Services Manager Deborah Brown at (415) 554-5665.

Respectfully,

John Arntz
Director of Elections

By: _____
Deborah Brown
Voter Services Manager

Cc: Mark Farrell, Mayor
Dennnis Herrera, City Attorney
Angela Calvillo, Clerk of the Board of Supervisors
John Arntz, Director of Elections

City and County of San Francisco
Department of Elections

John Arntz, Director

HAND DELIVERED

Feb 5, 2018

ANGELA CALVILLO, CLERK OF THE BOARD
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

RE: CERTIFICATION FOR THE INITIATIVE PETITION: *No Eviction Without Representation Act*

Enclosed is a copy of the letter sent to the proponent of the above named petition, certifying that the petition did contain sufficient valid signatures to qualify for the next general, municipal, or statewide election occurring in the City and County of San Francisco at any time after 90 days from the date of this certificate of sufficiency.

If you should have any questions or need additional information, please contact our Voter Services Manager Deborah Brown at (415) 554-5665.

Sincerely,

John Arntz
Director of Elections

By: _____
Deborah Brown
Voter Services Manager

Encl. Copy of certified letter to proponent

Cc: Mark Farrell, Mayor
    Dennis Herrera, City Attorney
    John Arntz, Director of Elections

HAND DELIVERED

Feb 13, 2018

Angela Calvillo, Clerk of the Board
City Hall, Room 244
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Re: Certification for the Initiative Petition *"Tax on Commercial Rents to Fund Child Care and Education"*

The Department of Elections determined the initiative petition named above did contain sufficient valid signatures to qualify for the next general, municipal, or statewide election occurring in the City and County of San Francisco at any time after 90 days from the date of this certificate of sufficiency.

A copy of the letter sent to the proponent is enclosed. If you have any questions or need additional information, please contact the Voter Services Division Manager, Deborah Brown, at (415) 554-5665.

Respectfully,

John Arntz
Director of Elections

By: _____
Deborah Brown
Voter Services Manager

Encl. Copy of letter to proponent

Cc: Mark Farrell, Mayor
Dennis Herrera, City Attorney
John Arntz, Director of Elections

City and County of San Francisco
Department of Elections

John Arntz, Director

HAND DELIVERED

Feb 9, 2018

ANGELA CALVILLO, CLERK OF THE BOARD
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
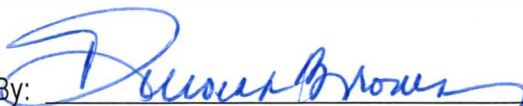
RE: CERTIFICATION FOR THE INITIATIVE PETITION: *Use Of Tasers By San Francisco Police Officers*

Enclosed is a copy of the letter sent to the proponent of the above named petition, certifying that the petition did contain sufficient valid signatures to qualify for the next general, municipal, or statewide election occurring in the City and County of San Francisco at any time after 90 days from the date of this certificate of sufficiency.

If you should have any questions or need additional information, please contact our Voter Services Manager Deborah Brown at (415) 554-5665.

Sincerely,

John Arntz
Director of Elections

By: _____
Deborah Brown
Voter Services Manager

Encl. Copy of certified letter to proponent

Cc: Mark Farrell, Mayor
    Dennis Herrera, City Attorney
    John Arntz, Director of Elections

City and County of San Francisco
Department of Elections

John Arntz, Director

Feb 9, 2018

Martin Halloran
119 Mateo Street
San Francisco, CA 94131

Re : Certification for the Initiative Petition *"Use Of Tasers By San Francisco Police Officers"*
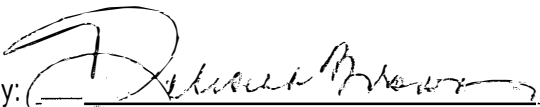
The San Francisco Department of Elections has completed its review of a random sampling of 586 signatures of the total 19,532 as prescribed under *California Elections Code section 9115 (a)*, that were submitted with the petition entitled *Use Of Tasers By San Francisco Police Officers*. The Department's review indicates that this petition contains at least the 9,485 valid signatures required to certify the petition. The total number of valid signatures required represents 5 percent of the voters cast for Mayor in the November 2015 Consolidated Municipal Election.

Thus, I hereby declare that the number of valid signatures on *Use Of Tasers By San Francisco Police Officers* is sufficient and I certify that the petition has successfully passed its review by this office.

If you should have any questions or need additional information, please contact our Voter Services Manager Deborah Brown at (415) 554-5665.

Respectfully,

John Arntz
Director of Elections

By: _____
Deborah Brown
Voter Services Manager

Cc: Mark Farrell, Mayor
Dennnis Herrera, City Attorney
Angela Calvillo, Clerk of the Board of Supervisors
John Arntz, Director of Elections

Mayor Mark Farrell
Phil Ginsburg, General Manager

February 7, 2018

Ms. Angela Calvillo
Clerk of the Board
City Hall, Room 244
1 Dr. Carlton B. Goodlett Place
San Francisco, California 94102-4689

Dear Ms. Calvillo:

Please find attached the Recreation and Park Department's report for the 2nd quarter of FY17-18 in response to the requirements of Resolution 157-99 Lead Poisoning Prevention. To date, the Department has completed assessment and clean-up at **185** sites since program inception in 1999.

Since the last report, a survey was completed at Billy Goat Hill and minor cleanup is currently in the planning stages. Our next planned site is Coso Precita Mini Park. We also continue to assess water fixtures at our sites.

I hope that you and interested members of the public find that the Department's performance demonstrates our commitment to the health and well being of the children we serve.

Thank you for your support of this important program. Please do not hesitate to contact me with any questions, comments or suggestions you have.

Sincerely,

Philip A. Ginsburg
General Manager

Attachments: 1. FY17-18 Implementation Plan, 2nd Quarter Status Report
                2. Status Report for All Sites

Copy: K. Cohn, DPH, Children's Environmental Health Promotion

1810-152 cover letter bos

Attachment 1. Implementation Plan Status Report

2nd Quarter Status Report

Plan Item	Status
I. Hazard Identification and Control	
a) **Program Revision**	No revision is currently planned; guidelines will be updated again as needed.
b) **Site Prioritization**	Prioritization is based on verified hazard reports (periodic inspections), documented program use (departmental and day care), estimated participant age, and presence of playgrounds or schoolyards.
	Sites are selected on a rolling basis; as one site is completed, the next site on the list becomes active.
c) **Survey**	Billy Goat Hill completed.
d) **Cleanup**	Clean up in planning stages for Billy Goat Hill. We also continue to assess water fixtures at our sites.
e) **Site Posting and Notification**	Each site has been or will be posted in advance of clean-up work so that staff and the public may be notified of the work to be performed.
f) **Next site**	Priority 176, Coso Precita Mini Park
II. Facilities Operations and Maintenance	
a) **Periodic Inspection**	Annual periodic facility inspections are completed by staff. The completion rate for FY16-17 was 26%.
b) **Housekeeping**	Staff is reminded of this hazard and the steps to control it through our Lead Safe Work Practice.
c) **Staff Training**	Under the Department's Injury and Illness Prevention Program, basic lead awareness training is recommended every two years for appropriate staff (e.g. custodians, gardeners, recreation staff, structural maintenance staff, etc.).

Attachment 2. Status Report for RPD Sites

Status Report for RPD Sites

Sites are listed in order in which they were prioritized for survey. Prioritization is done using an algorithm which takes into account attributes of a site that would likely mean the presence of children from 0-12 years old (e.g. programming serving children, or the presence of a playground).

Sites are surveyed on a rolling basis. "Rolling" means that when one site finishes, the next site on the list will begin. Current sites are listed at the top. Sites not be completed in exact order of priority due to re-tests and other extenuating circumstances.

Re-tests of previous sites are completed every 10 surveys to ensure that past work has sustained an acceptable level of protection.

ALL SITES

Priority	Facility Name	Location	Completed	Notes	Retest
175	Billy Goat Hill	Laidley/30th			
176	Coso/Precita-Mini Park	Coso/Precita			
177	S. Bierman Park	Clay/Embarcadero		Includes J Herman Plaza. Must get approval from Permits before doing to ensure there are no activities there that might interfere with clean up.	
178	Dorothy Erskine Park	Martha/Baden			
179	Duncan Castro Open Space	Diamond Heights			
180	Lake Merced Park	Skyline/Lake Merced		Includes Harding Park, Flemming Golf, Boat House and other sites. Note that the Sandy Tatum clubhouse and maintenance facilities were built in 2004 and should be excluded from the survey.	
181	Edgehill Mountain	Edgehill/Kensington Way			
182	Everson/Digby Lots	61 Everson			
183	Fairmount Plaza	Fairmont/Miguel			
184	15th Avenue Steps	Kirkham/15th Avenue			
185	Geneva Avenue Strip	Geneva/Delano			
186	Grand View Park	Moraga/14th Avenue			
187	Hawk Hill	14th Avenue/Rivera			
188	Interior Green Belt	Sutro Forest			
189	Japantown Peace Plaza	Post/Buchanan/Geary			
190	Jefferson Square	Eddy/Gough			
191	Joseph Conrad Mini Park	Columbus/Beach			
192	Kite Hill	Yukon/19th			
193	Lakeview/Ashton Mini Park	Lakeview/Ashton			
194	Maritime Plaza	Battery/Clay			
195	McLaren Park-Golf Course	2100 Sunnydale Avenue			
196	Mt. Davidson Park	Myra Way			
197	Mt.Olympus	Upper Terrace			
198	Mullen/Peralta-Mini Park	Mullen/Peralta Mini Park			
199	O'Shaughnessey Hollow	O'Shaughnessy Blvd.			
200	Park Presidio Blvd.	Park Presidio Blvd.			
201	Rock Outcropping	Ortega/14th Avenue		Lots 11, 12, 21, 22, 6	
202	South End Rowing/Dolphin Club	Aquatic Park		Land is leased	
203	Russian Hill Open Space	Hyde/Larkin/Chestnut		Hyde Street Reservoir	
204	Saturn Street Steps	Saturn/Ord			
205	Seward Mini Park	Seward/Acme Alley			
206	Twin Peaks	Twin Peaks Blvd.			
207	Fillmore/Turk Mini Park	Fillmore/Turk			
208	Esprit Park	Minnesota Street			

Status Report for RPD Sites

Priority	Facility Name	Location	Completed	Notes	Retest
209	Brotherhood/Chester Mini Park	Chester St. near Brotherhood Way			
210	Sue Bierman Park	Market/Steuart			
211	29th/Diamond Open Space	1701 Diamond/29th		Is not on current list of RPD sites (6/2/10).	
212	Berkeley Way Open Space	200 Berkeley Way		Is not on current list of RPD sites (6/2/10).	
213	Diamond/Farnum Open Space	Diamond/Farnum		Is not on current list of RPD sites (6/2/10).	
214	Joost/Baden Mini Park	Joost/N of Baden			
215	Grand View Open Space	Moraga/15th Avenue		Included in Grand View Park	
216	Balboa Natural Area	Great Highway/Balboa		Is not on current list of RPD sites (6/2/10).	
217	Fay Park	Chestnut and Leavenworth			
218	Guy Place Mini Park	Guy Place			
219	Portola Open Space				
220	Roosevelt/Henry Steps				
221	Sunnyside Conservatory	Monterey & Baden			
222	Topaz Open Space	Monterey & Baden			
1	Upper Noe Recreation Center	Day/Sanchez	99-00		
2	Jackson Playground	17th/Carolina	99-00	Abatement completed in FY05-06.	04-05
3	Mission Rec/Art Center	745 Treat Street	99-00, 02-03	Includes both the Harrison (Rec) and Treat St. (Art) sides.	06-07
4	Palega Recreation Center	Felton/Holyoke	99-00		
5	Eureka Valley Rec Center	Collingwood/18th	99-00		
6	Glen Park	Chenery/Elk	99-00, 00-01	Includes Silver Tree Day Camp	
7	Joe DiMaggio Playground	Lombard/Mason	99-00		
8	Crocker Amazon Playground	Geneva/Moscow	99-00		
9	George Christopher Playground	Diamond Hts/Duncan	99-00		
10	Alice Chalmers Playground	Brunswick/Whittier	99-00		
11	Cayuga Playground	Cayuga/Naglee	99-00		
12	Cabrillo Playground	38th/Cabrillo	99-00		
13	Herz Playground (and Pool)		99-00, 00-01	Includes Coffmann Pool	
14	Mission Playground	19th & Linda	99-00	Notice of Violation abated. Mulch removed and replaced (FY13-14). Entire survey not completed.	
15	Minnie & Lovie Ward Rec Center	Capital Avenue/Montana	99-00		
16	Sunset Playground	28th Avenue/Lawton	99-00		
17	West Sunset Playground	39th Avenue/Ortega	99-00		
18	Excelsior Playground	Russia/Madrid	99-00		
19	Helen Wills Playground	Broadway/Larkin	99-00		
20	J. P. Murphy Playground	1960 9th Avenue	99-00		
21	Argonne Playground	18th/Geary	99-00		
22	Duboce Park	Duboce/Scott	99-00, 01-02	Includes Harvey Milk Center	
23	Golden Gate Park	Panhandle	99-00		
24	Junipero Serra Playground	300 Stonecrest Drive	99-00		
25	Merced Heights Playground	Byxbee/Shields	99-00		
26	Miraloma Playground	Omar/Sequoia Ways	99-00		
27	Silver Terrace Playground	Silver Avenue/Bayshore	99-00		
28	Gene Friend Rec. Center	Folsom/Harriet/6th	99-00		
29	South Sunset Playground	40th Avenue/Vicente	99-00		
30	Potrero Hill Recreation Center	22nd/Arkansas	99-00		
31	Rochambeau Playground	24th Avenue/Lake Street	00-01, 09-10	No abatement needed.	
33	Cow Hollow Playground	Baker/Greenwich	00-01; 09-10		

Status Report for RPD Sites

Priority	Facility Name	Location	Completed	Notes	Retest
34	West Portal Playground	Ulloa/Lenox Way	00-01	No abatement needed	
35	Moscone Recreation Center	Chestnut/Buchanan	00-01		
36	Midtown Terrace Playground	Clarendon/Olympia	00-01	No abatement needed	
37	Presidio Heights Playground	Clay/Laurel	00-01		
38	Tenderloin Children's Rec. Ctr.	560/570 Ellis Street	00-01		
39	Hamilton Rec Center	Geary/Steiner	00-01	Note that the Rec. Center part of the facility is new (2010)	
41	Margaret S. Hayward Playground	Laguna, Turk	00-01		
43	Saint Mary's Recreation Center	Murray St./JustinDr.	00-01		
44	Fulton Playground	27th Avenue/Fulton	00-01		
45	Bernal Heights Recreation Center	Moultrie/Jarboe	00-01	No abatement needed	
46	Douglass Playground	Upper/26th Douglass	00-01		
47	Garfield Square	25th/Harrison	00-01		
48	Woh Hei Yuen	1213 Powell	00-01		
49	Father Alfred E. Boeddeker Park	Ellis/Taylor/Eddy/Jones	00-01		
50	Gilman Playground	Gilman/Griffiths	00-01		
51	Grattan Playground	Stanyan/Alma	00-01	No abatement needed	
52	Hayes Valley Playground	Hayes/Buchanan	00-01		
53	Youngblood Coleman Playground	Galvez/Mendell	00-01		
55	Angelo J. Rossi Playground (and Pool)	Arguello Blvd./Anza	00-01		
56	Carl Larsen Park (and Pool)	19th/Wawona	00-01		
57	Sunnyside Playground	Melrose/Edna	00-01	No abatement needed	
58	Balboa Park (and Pool)	Ocean/San Jose	00-01	Includes Matthew Boxer stadium	
59	James Rolph Jr. Playground	Potrero Ave./Army Street	00-01, 02-03	This was originally supposed to be Rolph-Nicol (Eucalyptus) Park in 02-03, but the consultant surveyed the wrong site.	
60	Louis Sutter Playground	University/Wayland	00-01		
61	Richmond Playground	18th Avenue/Lake Street	00-01		
62	Joseph Lee Recreation Center	Oakdale/Mendell	00-01		
63	Chinese Recreation Center	Washington/Mason	00-01		
64	McLaren Park	Visitacion Valley	06-07		05-06
65	Mission Dolores Park	18th/Dolores	06-07	No abatement needed	05-06
66	Bernal Heights Park	Bernal Heights Blvd.	01-02	No abatement needed	
67	Cayuga/Lamartine-Mini Park	Cayuga/Lamartine	01-02, 09-10	No abatement needed	
68	Willie Woo Woo Wong PG	Sacramento/Waverly	01-02, 09-10	No abatement needed.	
70	Jospeh L. Alioto Performing Arts Piazza	Grove/Larkin	01-02	No abatement needed	
71	Collis P. Huntington Park	California/Taylor	01-02		
72	South Park	64 South Park Avenue	01-02		
73	Alta Plaza Park	Jackson/Steiner	01-02		
74	Bay View Playground (and Pool)	3rd/Armstrong	01-02	No abatement needed	
75	Chestnut/Kearny Open Space	NW Chestnut/Kearny	01-02	No survey done; structures no longer exist.	
76	Raymond Kimbell Playground	Pierce/Ellis	01-02		
77	Michelangelo Playground	Greenwich/Jones	01-02		
78	Peixotto Playground	Beaver/15th Street	01-02	No abatement needed	

Status Report for RPD Sites

Priority	Facility Name	Location	Completed	Notes	Retest
80	States St. Playground	States St./Museum Way	01-02		
81	Adam Rogers Park	Jennings/Oakdale	01-02	No abatement needed	
82	Alamo Square	Hayes/Steiner	01-02		
83	Alioto Mini Park	20th/Capp	01-02	No abatement needed	
84	Beideman/O'Farrell Mini Park	O'Farrell/Beideman	01-02	No abatement needed	
85	Brooks Park	373 Ramsell	01-02	No abatement needed	
86	Buchanan St. Mall	Buchanan betw. Grove & Turk	01-02	No abatement needed	
87	Buena Vista Park	Buena Vista/Haight	01-02		
88	Bush/Broderick Mini Park	Bush/Broderick	01-02		
89	Cottage Row Mini Park	Sutter/E. Fillmore	01-02		
90	Franklin Square	16th/Bryant	01-02		
91	Golden Gate Heights Park	12th Ave./Rockridge Dr.	01-02		
92	Hilltop Park	La Salle/Whitney Yg. Circle	01-02	No abatement needed	
93	Lafayette Park	Washington/Laguna	01-02		
94	Julius Kahn Playground	Jackson/Spruce	01-02		
95	Jose Coronado Playground	21st/Folsom	02-03	As of 10/10/02 as per Capital Program Director, G. Hoy, there are no current plans for renovation	
96	Golden Gate Park (playgrounds)	Fell/Stanyan	05-06		
97	Washington Square	Filbert/Stockton	02-03	No abatement needed. Children's play area and bathrooms to be renovated in 3/04.	
98	McCoppin Square	24th Avenue/Taraval	02-03	As of 10/10/02 as per Gary Hoy, no current plans for renovation	
99	Mountain Lake Park	12th Avenue/Lake Sreet	02-03	As of 10/10/02 as per Gary Hoy, no current plans for renovation	
100	Randolph/Bright Mini Park	Randolph/Bright	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
101	Visitacion Valley Greenway	Campbell Ave./E.Rutland	02-03	No abatement needed. Renovation scheduled 3/04.	
102	Utah/18th Mini Park	Utah/18th Street	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
103	Palou/Phelps Park	Palou at Phelps	02-03	No abatement needed. Renovation occurred Summer 2003. Marvin Yee was project mgr. No lead survey/abatement rpt in RPD files.	
104	Coleridge Mini Park	Coleridge/Esmeralda	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
105	Lincoln Park (includes Golf Course)	34th Avenue/Clement	02-03	Renovation scheduled 9/04	
106	Little Hollywood Park	Lathrop-Tocoloma	02-03	No abatement needed. Renovation scheduled 9/04	
107	McKinley Square	20th/Vermont	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	

Status Report for RPD Sites

Priority	Facility Name	Location	Completed	Notes	Retest
109	Noe Valley Courts	24th/Douglass	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
110	Parkside Square	26th Avenue/Vicente	02-03	Children's play area and bathrooms to be renovated in 9/03.	
111	Portsmouth Square	Kearny/Washington	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
112	Potrero del Sol	Potrero/Army	02-03	No abatement needed, renovation scheduled 9/04	
113	Potrero Hill Mini Park	Connecticut/22nd Street	02-03	Renovation scheduled 9/04	
114	Precita Park	Precita/Folsom	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
115	Sgt. John Macaulay Park	Larkin/O'Farrell	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
116	Sigmund Stern Recreation Grove	19th Avenue/Sloat Blvd.	04-05	As of 10/10/02 Capital Program Director indicates no current plans for renovation. Funding expired; will complete in FY04-05	
117	24th/York Mini Park	24th/York/Bryant	02-03	Completed as part of current renovation in December 2002, Renovation scheduled 3/04.	
118	Camp Mather	Mather, Tuolomne County	04-05	This site removed from FLOW on 4/12/2016, as it was mistakenly added to the program as evidenced by the SCA report.	
119	Hyde/Vallejo Mini Park	Hyde/Vallejo	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
120	Juri Commons	San Jose/Guerrero/25th	05-06		
121	Kelloch Velasco Mini Park	Kelloch/Velasco	02-03	No abatement needed. Children's play area scheduled for renovation on 9/04	
122	Koshland Park	Page/Buchanan	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
123	Head/Brotherhood Mini Park	Head/Brotherwood Way	02-03	No abatement needed. As of 10/10/02 Capital Program Director indicates no current plans for renovation	
124	Walter Haas Playground	Addison/Farnum/Beacon	02-03	Capital Projects to renovate in Spring 2003. Mauer is PM	
125	Holly Park	Holly Circle	02-03	Renovation planned to begin 4/03; Judi Mosqueda from DPW is PM	
126	Page-Laguna-Mini Park	Page/Laguna	04-05	No abatement needed	
127	Golden Gate/Steiner Mini Park	Golden Gate/Steiner		No Facility, benches only	
128	Tank Hill	Clarendon/Twin Peaks	04-05	No abatement needed	

Status Report for RPD Sites

Priority	Facility Name	Location	Completed	Notes	Retest
129	Rolph Nicol Playground	Eucalyptus Dr./25th Avenue	04-05	No abatement needed	
130	Golden Gate Park	Carrousel	05-06		
131	Golden Gate Park	Tennis Court	05-06		
132	Washington/Hyde Mini Park	Washington/Hyde	04-05	No abatement needed	
133	Ridgetop Plaza	Whitney Young Circle	05-06	No abatement needed	
134	Golden Gate Park	Beach Chalet	06-07	No abatement needed	
135	Golden Gate Park	Polo Field	06-07		
136	Sharp Park (includes Golf Course)	Pacifica, San Mateo Co.	06-07		
137	Golden Gate Park	Senior Center	06-07		
139	Stow Lake Boathouse	Golden Gate Park	06-07, 11-12	CLPP survey and clean-up completed in FY06-07. Site revisited in FY11-12 in conjunction with site maintenance work. Clearance for occupancy received and working closing out project financials with DPW.	
140	Golden Gate Park	County Fair Building	06-07	No abatement needed	
141	Golden Gate Park	Sharon Bldg.	07-08		
143	Allyne Park	Gough/Green	06-07	No abatement needed	
144	DuPont Courts	30th Ave./Clement	07-08		
145	Golden Gate Park	Big Rec	07-08		
146	Lower Great Highway	Sloat to Pt. Lobos	07-08		
148	Yacht Harbor and Marina Green	Marina	06-07, 07-08	Includes Yacht Harbor, Gas House Cover, 2 Yacht Clubs and Marina Green	
149	Palace of Fine Arts	3601 Lyon Street	09-10	No abatement needed.	
150	Telegraph Hill/Pioneer Park	Telegraph Hill	09-10	Clean-up responsibility transferred to Capital and Planning for incorporation into larger project at site.	
151	Saint Mary's Square	California Street/Grant	09-10	No abatement needed.	
152	Union Square	Post/Stockton	09-10	No abatement needed.	
153	Golden Gate Park	Angler's Lodge	07-08		
154	Golden Gate Park	Bandstand	07-08	No abatement needed	
155	Golden Gate Park	Bowling Green	07-08	Removed from FLOW 4/13/2016. Resutls less than 20 ppb.	
156	Golden Gate Park	Conservatory	08-09	No abatement needed.	
157	Golden Gate Park	Golf Course	09-10		
158	Golden Gate Park	Kezar Stadium	07-08		
159	Golden Gate Park	Nursery	09-10	No abatement needed. Elevated water source in men's bathroom shut off.	

Status Report for RPD Sites

Priority	Facility Name	Location	Completed	Notes	Retest
160	Golden Gate Park	Stables	na	Being demolished. Hazard assessment already completed by Capital.	
161	Golden Gate Park	McLaren Lodge	01-02, 02-03	Done out of order. Was in response to release/spill. See File 565.	
162	Corona Heights (and Randall Museum)	16th/Roosevelt	00-01	Randall Museum used to be separate, but in TMA, Randall is part of Corona Heights, so the two were combined 6/10.	
163	Laurel Hill Playground	Euclid & Collins	10-11		
164	Selby/Palou Mini Park	Selby & Palou	10-11	No abatement needed	
165	Prentiss Mini Park	Prentiss/Eugenia	10-11	No abatement needed	
166	Lessing/Sears Mini Park	Lessing/Sears	10-11	No abatement needed	
167	Muriel Leff Mini Park	7th Avenue/Anza	10-11	No abatement needed	
168	10th Avenue/Clement Mini Park	Richmond Library	10-11	No abatement needed	
169	Turk/Hyde Mini Park	Turk & Hyde	10-11	No abatement needed	
170	Exploratorium (and Theater)	3602 Lyon Street	13-14	Eight metal doors with loose and peeling paint were cleaned up; one water source shut off indefinitely.	
171	Candlestick Park	Jamestown Avenue	10-11	Demolished; remove from list	
147	Kezar Pavilion	Golden Gate Park	08-09, ongoing	Removed from FLOW 4/13/2016. Resutls less than 20 ppb. Additionally, GM decsion on 10/11/16 to NOT pursue abatement at this site, but to monitor quarterly and clean as needed going forward.	
138	Pine Lake Park	Crestlake/Vale/Wawona	07-08, 16-17		
172	Broadway Tunnel West-Mini Park West	Leavenworth/Broadway	5/17		
174	Ina Coolbrith Mini Park	Vallejo/Taylor	FY16-17		
New Facilities: These facilties not to be included in CLPP survey as they were built after 1978.					
	Alice Marble Tennis Courts	Greenwich/Hyde		Not owned by RPD. PUC demolished in 2003 and all will be rebuilt.	
	Richmond Rec Center	18th Ave./Lake St./Calif.		New facility	
	Visitacion Valley Playground	Cora/Leland/Raymond		Original building clubhouse and PG demolished in 2001. Facility is new.	
	King Pool	3rd/Armstrong		New facility	
	Patricia's Green in Hayes Valley	Hayes & Octavia		Built in 2005	
	India Basin Shoreline Park	E. Hunters Pt. Blvd.		Built in 2003	
	Parque Ninos Unidos	23rd and Folsom		Built in 2004	
	Victoria Manolo Draves Park	Folsom & Sherman		Built in 2006	
	Aptos Playground	Aptos/Ocean Avenue		Site demolished and rebuilt in 2006	

SAN FRANCISCO
PLANNING DEPARTMENT

MEMO

Transmittal

Notice of Preparation of an Environmental Impact Report for the 30 Otis Street Project

DATE: February 12, 2017

TO: Angela Calvillo, Clerk of the Board of Supervisors
Board.of.supervisors@sfgov.org

FROM: Julie Moore, Environmental Planner, (415) 575-8733

RE: Notice of Preparation of an Environmental Impact Report for the

30 Otis Street Project
Planning Case No. 2015-010013ENV

HEARING DATE: N/A

PUBLIC SCOPING MEETING: N/A

In compliance with San Francisco's Administrative Code Section 8.12.5 "Electronic Distribution of Multi-Page Documents," the Planning Department has submitted a multi-page Notice of Preparation of an Environmental Impact Report (NOP) and Initial Study – Community Plan Evaluation in digital format. One hard copy has been submitted to the Clerk of the Board for the file of the Clerk. Additional hard copies may be requested by contacting Julie Moore of the Planning Department at 415-575-8733. The Planning Department will a focused environmental impact report (EIR) to evaluate the physical environmental effects of the proposed project. The NOP provides a summary description of the proposed project and identifies environmental issues anticipated to be analyzed in the EIR.

The proposed project will require approvals from the Board of Supervisors. However, there is no hearing before the Board of Supervisors scheduled at this time.

Public Scoping

Pursuant to CEQA Guidelines Section 15082(a) and San Francisco Administrative Code Section 31.12, written comments on the scope of the EIR will be accepted at the Planning Department until 5:00 p.m. on Monday, March 12, 2017. Please send written comments to Julie Moore, Environmental Review Coordinator, San Francisco Planning Department, 1650 Mission Street, Suite 400, San Francisco, CA 94103, or julie.moore@sfgov.org. Any comments submitted should reference the project title and case number at the top of this notice.

cc: AnMarie Rodgers, Planning Department

SAN FRANCISCO
PLANNING DEPARTMENT

PUBLIC NOTICE
Availability of Notice of Preparation of an
Environmental Impact Report and Initial Study

Date: February 9, 2018

Case No.: **2015-010013ENV**

Project Title: 30 Otis Street Project

Zoning: Downtown General Commercial District (C-3-G); Neighborhood Commercial Transit (NCT-3)

Van Ness and Market Downtown Residential Special Use District

85/250 R-2 and 85-X Height and Bulk Districts

Block/Lot: 3505/10, 12, 13, 16, and 18

Project Sponsor: Align Otis, LLC

Jessie Stuart (415) 360-1767

jstuart@alignrealestate.com

Staff Contact: Julie Moore (415) 575-8733

julie.moore@sfgov.org

A notice of preparation (NOP) of an environmental impact report (EIR) has been prepared by the San Francisco Planning Department in connection with this project. The report is available for public review and comment on the Planning Department's negative declarations and EIRs web page (http://www.sf-planning.org/sfceqadocs). CDs and paper copies are also available at the Planning Information Center (PIC) counter on the first floor of 1660 Mission Street, San Francisco. Referenced materials are available for review by appointment at the Planning Department's office on the fourth floor of 1650 Mission Street. (Call (415) 575-9041).

Project Description:

The project site is located on the north side of Otis Street at the intersection of Otis Street, 12th Street, and South Van Ness Avenue (U.S. 101), in San Francisco's South of Market (SoMa) neighborhood. The site is comprised of five adjacent lots (Assessor's Parcel Numbers 3505-010, 3505-012, 3505-013, 3505-016, and 3505-018) with frontage along Otis Street, 12th Street, Colusa Place and Chase Court. Five commercial buildings ranging from one to three stories currently occupy the entire extent of the five lots.

The proposed project would merge the five lots into one lot, demolish the existing buildings, and construct a residential building with ground-floor retail and arts activity use. The proposed project would include a 10-story podium structure extending across the entire site and a 27-story single tower in the southeastern portion of the building, approximately at the corner of Otis and 12th streets. The proposed building would range from 85 to 250 feet tall. The proposed building would be approximately 484,635 sf (or 404,770 gross square feet (gsf) per San Francisco Planning Code), and would include 423 residential units ranging from studios to three-bedroom units; 5,585 sf of ground-

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floor retail space in three separate spaces; 16,600 sf of arts activities space (occupied by the City Ballet School, which currently operates on the site in the 30 Otis Street building) with studios and a theater; and approximately 23,000 sf of open space provided on the ground-floor and residential terraces. The project would expand the existing 15-foot-wide sidewalk on the west side of 12th Street to create a public plaza ranging from 25 to 34 feet wide at the corner of 12th Street and South Van Ness Avenue. The proposed project would provide 71 residential parking spaces and three car-share spaces in two basement levels. The proposed project would include 361 class 1 bicycle parking spaces and 32 class 2 spaces.

The Planning Department has determined that a focused EIR must be prepared for the proposed project prior to any final decision regarding whether to approve the project. The EIR will provide information about potential significant physical environmental effects of the proposed project, focused on historic architectural resources, transportation impacts during construction, and cumulative wind conditions. The EIR will identify possible ways to minimize the significant effects; and will describe and analyze possible alternatives to the proposed project. Other environmental impacts of the proposed project were adequately disclosed in the Market and Octavia Area Plan Final EIR, as documented in the initial study that is attached to the NOP prepared for the project, and are exempt from further environmental review, in accordance with CEQA section 21083.3 and CEQA Guidelines section 15183. Preparation of an NOP or EIR does not indicate a decision by the City to approve or disapprove the project. However, prior to making any such decision, the decision makers must review and consider the information contained in the EIR.

Written comments will be accepted until 5:00 p.m. on **March 12, 2018**. Written comments should be sent to Julie Moore, San Francisco Planning Department, 1650 Mission Street, Suite 400, San Francisco, CA 94103 or emailed to julie.moore@sfgov.org. Referenced materials are available for review by appointment at the Planning Department's office on the fourth floor of 1650 Mission Street (call (415) 575-9107)

If you work for an agency that is a Responsible or a Trustee Agency, we need to know the views of your agency as to the scope and content of the environmental information that is relevant to your agency's statutory responsibilities in connection with the proposed project. Your agency may need to use the EIR when considering a permit or other approval for this project. We will also need the name of the contact person for your agency. If you have questions concerning environmental review of the proposed project, please contact **Julie Moore** at **(415) 575-8733.**

Members of the public are not required to provide personal identifying information when they communicate with the Planning Commission or the Planning Department. All written or oral communications, including submitted personal contact information, may be made available to the public for inspection and copying upon request and may appear on the department's website or in other public documents.

SAN FRANCISCO
PLANNING DEPARTMENT

Notice of Preparation of an Environmental Impact Report and Initial Study

Date:	February 9, 2018
Case No.:	**2015-010013ENV**
Project Title:	30 Otis Street Project
Zoning:	Downtown General Commercial District (C-3-G); Neighborhood Commercial Transit (NCT-3)
	Van Ness and Market Downtown Residential Special Use District
	85/250 R-2 and 85-X Height and Bulk Districts
Block/Lot:	3505/10, 12, 13, 16, and 18
Project Sponsor:	Align Otis, LLC
	Jessie Stuart (415) 370-1767
	jstuart@alignrealestate.com
Staff Contact:	Julie Moore (415) 575-8733
	julie.moore@sfgov.org

PROJECT SUMMARY

The project site is on the north side of Otis Street at the intersection of Otis Street, 12th Street, and South Van Ness Avenue (U.S. Highway 101), in San Francisco's South of Market (SoMa) neighborhood. The project site is 36,042-square-feet (sf) and includes five parcels (Block 3505, Lots 10, 11, 12, 13, 16 and 18) that would be merged into a single lot. The proposed project would demolish the five existing buildings on the site,[1] and construct a new residential building with ground-floor retail uses along Otis Street and 12th Street and a theater and arts activity use fronting 12th Street. The site is within the Market and Octavia Plan boundaries.

The proposed building would have a total of approximately 484,635 sf (or 404,770 gross square feet (gsf) per San Francisco Planning Code). It would be a single structure with two cores: a 10-story podium structure extending across the entire site and a 27-story single tower in the southeastern portion of the building, approximately at the corner of Otis and 12th streets. The proposed project would include 295,400 sf of residential units (423 residential units ranging from studios to three-bedroom units); 5,585 sf of ground-floor retail space in three separate spaces; 16,600 sf of arts activities space[2] with studios and a theater; and approximately 23,000 sf of open space provided on the ground floor and residential terraces. The proposed building would range between 85 to 250 feet tall with additional building elements, such as parapets, wind screens, planters, and mechanical penthouses, extending approximately 25 feet and 21 feet above the 85- and 250-foot-tall roofs. The proposed

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[1] The five existing buildings include 14-18 Otis Street, 74 12th Street, 90-98 12th Street, 30 Otis Street and 38 Otis Street.
[2] The arts activity space would be occupied by the City Ballet School, which currently operates on the site in the 30 Otis Street building in approximately 10,000 sf gsf.

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Para sa Impormasyon sa Tagalog Tumawag sa: 415.575.9121

building would also include a two-level underground garage, providing 71 residential parking spaces, three car-share spaces, one off-street loading space, and two service spaces.

Ground floor retail uses would face Otis Street and 12th Street, and the residential units would be accessible from two lobbies: one along 12th Street providing primary access to the tower units and one along Otis Street providing primary access to the podium units. Secondary access to the residential units is also provided at the rear of the project site along Chase Court. Access to the theater and arts activity space would be provided via a dedicated lobby along 12th Street. A publicly accessible open space would be provided along Otis Street between two retail spaces near the center of the Otis Street frontage. In addition, the proposed project would expand the existing 15-foot-wide sidewalk on the west side of 12th Street to create a public plaza ranging from 25 to 34 feet wide at the corner of 12th Street and South Van Ness Avenue (the 12th Street Plaza).

The garage entrance would be located off 12th Street. Access to the garage entrance would be provided via a short drive aisle crossing the 12th Street Plaza. The drive aisle would provide access to both the garage entrance and the freight loading space and varies in width from 15 feet, 6 inches to approximately 23 feet. It would be separated from the 12th Street Plaza by bollards and differentiated paving to notify pedestrians that it is a drive aisle. Pedestrian striping would also be provided to mark designated pedestrian crossing areas. Access to the drive aisle would be provided by a single 15 feet, 6 inch curb-cut along 12th Street. Ten feet from the garage entry would be a 16-foot vehicle lane where two vehicles could queue before entering the garage. The garage ramp would be a single lane ramp accessed from a 10-foot garage door. The 14-foot-wide ramp would provide room for one car. Access to the ramp would be monitored at both ends to limit conflicts between cars entering and exiting the garage. The 10-foot-wide freight loading space would be adjacent to the 10-foot garage entry, separated by landscaping and other features.

The proposed project would include 361 class 1 bicycle parking spaces that would be located between the ground and basement floors, and second floor along Chase Court and 32 class 2 spaces would be located along the Otis and 12th streets frontages.

The site is zoned C-3-G (Downtown General Commercial District) and Neighborhood Commercial Transit (NCT-3) and the 85/250 R-2 and 85-X height and bulk districts. The project would require approval of a downtown project authorization (Planning Code section 309) and an in-kind improvements agreement (Planning Code section 421.3(d)) and 424.3(c)); an exception for ground-level wind currents requirements (planning code section 148), a height exemption for elevator overrun (Planning Code section 260(b)); a rear yard modification (Planning Code section 134); and variances for ground floor height requirements (Planning Code section 145.1(c)(4)) and an awning that would function as a wind canopy (Planning Code section 136.1).

A more detailed project description is provided in the *Initial Study – Community Plan Evaluation*, attached to this document.

REMARKS

California Environmental Quality Act (CEQA) section 21083.3 and CEQA Guidelines section 15183 provide that projects that are consistent with the development density established by existing zoning, community plan, or general plan policies for which an environmental impact report (EIR) was certified shall not be subject to additional environmental review except as might be necessary to examine whether there are project-specific effects that are peculiar to the project or its site. Section 15183 specifies that examination of environmental effects shall be limited to those effects that: a) are peculiar to the project or parcel on which the project would be located; b) were not analyzed as significant effects in a prior EIR on the zoning action, general plan, or community plan with which the project is consistent; c) are potentially significant off-site and cumulative impacts that were not discussed in the underlying EIR; or d) are previously identified in the EIR, but that are determined to have a more severe adverse impact than that discussed in the underlying EIR. Section 15183(c) specifies that if an impact is not peculiar to the parcel or to the proposed project, then an EIR need not be prepared for that project solely on the basis of that impact. Section 15183(b) specifies that in approving a project meeting the requirements of section 15183, a public agency shall limit its examination of environmental effects to those which the agency determines in an initial study or other analysis (here, in the attached initial study-community plan evaluation) were not analyzed as significant effects in the prior EIR prepared for the general plan, community plan, or zoning action.

The attached initial study evaluates the potential project-specific environmental effects of the 30 Otis Street Project ("proposed project"), and incorporates by reference information contained within the *Market and Octavia Neighborhood Plan Final Environmental Impact Report* (Market and Octavia PEIR) (Case No. 2003.0347E; State Clearinghouse No. 2004012118), which is the underlying EIR for the proposed project. Project-specific studies summarized in the initial study were prepared for the proposed project to determine if there would be any additional potentially significant impacts attributable to (i.e., "peculiar" to) the proposed project. The initial study contained in this document identifies the potential environmental impacts of the proposed project, and indicates whether such impacts were addressed and disclosed in the Market and Octavia PEIR, or if particular topics are to be further evaluated in the focused EIR to be prepared for the proposed project pursuant to section 15183(b).

The attached initial study assesses the proposed project's potential to cause environmental impacts and concludes that the proposed project would not result in new, project-specific environmental impacts, or impacts of greater severity than were already analyzed and disclosed in the Market and Octavia PEIR for the following issue topics: land use and land use planning; aesthetics; population and housing; archeological resources; noise; air quality; shadow; recreation; utilities and service systems; public services; biological resources; geology and soils; hydrology and water quality; hazards and hazardous materials; mineral and energy resources; and agriculture and forest resources. A focused EIR will be prepared to address the following topics: historic architectural resources, construction-related transportation impacts, and cumulative wind conditions. Relevant information pertaining to prior environmental review conducted for the Market and Octavia Plan is included below, as well as an evaluation of potential environmental effects of the proposed project. In addition, this determination identifies mitigation measures contained in the Market and Octavia PEIR that would be applicable to the proposed 30 Otis Street Project. Relevant information pertaining to prior environmental review

conducted for the Market & Octavia PEIR, as well as an evaluation of the potential impacts of the proposed 30 Otis Street Project, is provided in the attached *Initial Study – Community Plan Evaluation* prepared for the proposed project.

BACKGROUND

On April 5, 2007, the Planning Commission certified the Market and Octavia PEIR by Motion No. 17406.[3,4] The PEIR analyzed amendments to the San Francisco General Plan (General Plan) to create the Market and Octavia Area Plan and amendments to the planning code and zoning maps. The PEIR analysis was based upon an assumed development and activity that were anticipated to occur under the Market and Octavia Area Plan. The proposed 30 Otis Street project is in conformance with the height, use, and density for the site described in the Market and Octavia PEIR and would represent a portion of the growth that was forecast for the Market and Octavia Plan area. Thus, the area plan analyzed in the Market and Octavia PEIR considered the incremental impacts of the proposed 30 Otis Street project.

In May 2008, subsequent to the certification of the PEIR, the Board of Supervisors approved and the Mayor signed into law revisions to the Planning Code, Zoning Maps, and General Plan that constituted the "project" analyzed in the Market and Octavia PEIR. The legislation created several new zoning controls, which allow for flexible types of new housing to meet a broad range of needs, reduce parking requirements to encourage housing and services without adding cars, balance transportation by considering people movement over auto movement, and build walkable whole neighborhoods meeting everyday needs. The Market and Octavia Area Plan, as evaluated in the PEIR and as approved by the Board of Supervisors, accommodates the proposed use and density of the 30 Otis Street project.

The Market and Octavia PEIR is a comprehensive programmatic document that presents an analysis of the environmental effects of implementation of the Market and Octavia Plan. Individual projects that occur under the Market and Octavia Plan undergo project-level environmental evaluation to determine if they would result in further impacts specific to the development proposal, the site, and the time of development; and to assess whether additional environmental review is required. This determination concludes that the proposed project at 30 Otis Street is generally consistent with and was encompassed within the analysis in the Market and Octavia PEIR. This determination also finds that the Market and Octavia PEIR adequately anticipated and described the majority of the impacts of the proposed 30 Otis Street Project, and identifies the mitigation measures from the Market & Octavia PEIR that are applicable to the 30 Otis Street Project. The proposed project is also consistent with the zoning controls and the provisions of the Planning Code applicable to the project site.[5,6]

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[3] San Francisco Planning Department, Market and Octavia Area Plan Final Environmental Impact Report, Case No. 2003.0347E, certified April 5, 2007. This document, and other cited Market and Octavia Area Plan documents, are available online at http://www.sf-planning.org/index.aspx?page=1893, accessed October 31, 2017.

[4] San Francisco Planning Commission Motion No. 17406, April 5, 2007. Available online at: http://www.sf-planning.org/index.aspx?page=1893, accessed October 31, 2017.

[5] San Francisco Planning Department. Community Plan Exemption Eligibility Determination Citywide Planning and Policy Analysis. 30 Otis Street Project. Case No. 2015-010013ENV. June 20, 2017.

[6] San Francisco Planning Department. Community Plan Exemption Eligibility Determination Current Planning. 30 Otis Street Project. Case No. 2015-010013ENV. July 21, 2017.

ENVIRONMENTAL REVIEW TOPICS

The Planning Department has determined that the proposed project is in conformance with the height, use, and density for the site described in the Market and Octavia PEIR. However, the proposed project could result in potentially significant environmental effects not covered in the Market and Octavia PEIR. As required by CEQA, a focused EIR will be prepared to examine these effects, identify mitigation measures for potentially significant impacts, analyze whether proposed mitigation measures would reduce the significant environmental impacts to less-than significant levels, and identify any significant impacts determined to be unavoidable. Based on the findings of the *Initial Study – Community Plan Evaluation*, the EIR will be focused to address the following topics:

Historic Architectural Resources. An existing building on the project site (14-18 Otis Street) is considered a historical resource for purposes of CEQA. The proposed project would demolish this building. The EIR will describe the historical resource, identify significant impacts, and describe mitigation measures and alternatives that would reduce or eliminate the impacts.

Construction Transportation. The project could have significant construction-related transportation impacts. The EIR will evaluate construction-related transportation effects, and describe mitigation measures and alternatives that would reduce or eliminate the impacts.

Wind. The project could have a considerable contribution to significant wind hazard exceedances in the cumulative development scenario. The EIR will evaluate through a comprehensive wind-tunnel assessment the project's contribution to the cumulative setting, and describe mitigation measures and alternative that would reduce or eliminate the impacts.

Alternatives. The EIR will also analyze a reasonable range of alternatives that would reduce or avoid one or more significant environmental impacts identified in the EIR, including a No Project Alternative, which will assume no change to the existing physical conditions on the project site, and one or more alternatives to address other significant effects of the proposed project that are identified in the EIR.

FINDING

This project may have a significant effect on the environment and an environmental impact report is required. This determination is based upon the criteria of the CEQA section 21083.3 and CEQA Guidelines, section 15183 (Projects Consistent with a Community Plan, General Plan, or Zoning), section 15064 (Determining Significant Effect), and section 15065 (Mandatory Findings of Significance). The purpose of the EIR is to provide information about potential significant physical environmental effects of the proposed project, to identify possible ways to minimize the significant effects, and to describe and analyze possible alternatives to the proposed project. Preparation of an NOP or EIR does not indicate a decision by the City to approve or to disapprove the project. However, prior to making any such decision, the decision makers must review and consider the information contained in the EIR.

PUBLIC SCOPING PROCESS

Written comments on the scope of the EIR will be accepted until 5:00 p.m. on **March 12, 2018.** Written comments should be sent to Julie Moore, San Francisco Planning Department, 1650 Mission Street, Suite 400, San Francisco, CA 94103 or emailed to julie.moore@sfgov.org.

If you work for an agency that is a Responsible or a Trustee Agency, we need to know the views of your agency as to the scope and content of the environmental information that is relevant to your agency's statutory responsibilities in connection with the proposed project. Your agency may need to use the EIR when considering a permit or other approval for this project. We will also need the name of the contact person for your agency. If you have questions concerning environmental review of the proposed project, please contact **Julie Moore** at **(415) 575-8733.**

Members of the public are not required to provide personal identifying information when they communicate with the Planning Commission or the Planning Department. All written or oral communications, including submitted personal contact information, may be made available to the public for inspection and copying upon request and may appear on the department's website or in other public documents.

February 9, 2018
Date

Lisa G
Lisa Gibson
Environmental Review Officer

INITIAL STUDY – COMMUNITY PLAN EVALUATION
30 OTIS STREET PROJECT

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Initial Study – Community Plan Evaluation

Case No.:	**2015-010013ENV**
Project Address:	**30 Otis Street**
Zoning:	Downtown General Commercial District (C-3-G); Neighborhood Commercial Transit (NCT-3)
	Van Ness and Market Downtown Residential Special Use District
	85/250 R-2 and 85-X Height and Bulk Districts
Block/Lot:	3505/10, 12, 13, 16, and 18
Lot Size:	36,042 square feet
Plan Area:	Market and Octavia Neighborhood Area Plan
Project Sponsor:	Align Otis, LLC
	Jessie Stuart (415) 370-1767
	jstuart@alignrealestate.com
Staff Contact:	Julie Moore (415) 575-8733
	Julie.Moore@sfgov.org

PROJECT DESCRIPTION

Project Location

The project site is on the north side of Otis Street at the intersection of Otis Street, 12th Street, and South Van Ness Avenue (U.S. 101), in San Francisco's South of Market (SoMa) neighborhood. The 36,042-square foot (sf) rectangular site comprises five adjacent lots (Assessor's Parcel Numbers 3505-010, 3505-012, 3505-013, 3505-016, and 3505-018) with frontage along Otis Street, 12th Street, Colusa Alley and Chase Court. South Van Ness Avenue is located at the eastern corner of the site (see **Figure 1, p. 7, Project Location and Height and Bulk Districts)**. Five commercial buildings ranging from one to three stories currently exist on the project site and occupy the entire extent of the five lots. The project site is within the Market and Octavia Area Plan boundaries. Four of the lots (Block 3505, Lots 010, 012, 013 and 016) are zoned Downtown General Commercial District (C-3-G) and are in the Van Ness and Market Downtown Residential Special Use District, while the fifth lot (Block 3505, Lot 018) is zoned Neighborhood Commercial Transit (NCT-3) and is outside the special use district. Three of the lots are in an 85-X height and bulk district (Block 3505, Lots 010, 016, and 018) and two of the lots (Block 3505, Lots 012 and 013) are in an 85/250 R-2 height and bulk district.

Local roadways near the project site include Otis Street to the south (one-way westbound), 12th Street to the north-northeast (two-way north to southbound), Brady Street to the west (two-way north to southbound), and Chase Court to the north (short east to west alleyway). Mission Street to the south (two-way east to westbound), and Market Street to the north (two-way east to westbound) also operate as major local roadways in the project vicinity. Regional roadway access to the project site includes South Van Ness Avenue (U.S. 101) adjacent to the east corner of the site (a four-lane major roadway flowing

approximately north and south), and I-80, with the closest access ramp approximately 0.2 mile southeast of the project site at 13th Street and South Van Ness Avenue.

The proposed project site is well served by local and regional public transit, including San Francisco Municipal Transportation Agency (Muni) light rail and bus transit, and the Bay Area Rapid Transit (BART) and Caltrain regional rail systems. The closest Muni Metro station entrances to the project site are approximately 0.1 mile north at Van Ness Avenue and Market Street; the station serves underground lines J-Church, KT-Ingleside/Third Street, L-Taraval, M-Ocean View, and N-Judah. Muni also operates the historic F Street Car along Market Street, approximately 0.1 mile north. Numerous Muni bus lines operate in the area. Local Muni bus lines 6, 7, 9, 14, 21, 47, and 49, and rapid bus lines 7R, 9R, and 14 R all operate within 0.25 mile of the project site. There is a bus stop for the 14 and 49 bus lines adjacent to the project site on Otis Street; SFMTA is planning to install a bus island at this location as part of the MUNI Forward project.

The Bay Area Rapid Transit (BART) stations most accessible to the project site are the Civic Center Station, at Market Street and 8th Street, and the 16th Street/Mission Station. These stations are approximately 0.5 mile northeast and southwest from the project site, respectively. Caltrain operates regional rail service in the area, with the nearest station at Fourth and King streets, approximately 1.5 miles east.

Existing Conditions

The project site slopes up 13 feet from Otis Street up to Chase Court along the western edge of the site. Along the eastern edge of the site, it slopes up about 4 feet from the corner of Otis and 12th to the northeast corner. Along the southern edge, the site slopes up about 1 foot from the southwest corner of the project site to the southeast corner at Otis and 12th Street.

As noted above, the project site contains five existing buildings. Information on each of the buildings is summarized in **Table 1, Existing Site Conditions**, below. The building at 14-18 Otis Street has been determined to be a historic resource under the California Environmental Quality Act (CEQA); it appears eligible for the California Register of Historical Resources.

Table 1: Existing Site Conditions

Address	Block/Lot	Area (square feet)	Building (square feet)	Stories	Use
74 12th Street	3505/10	7,274	2,430	One	Industrial/automotive auto body repair
90–98 12th Street	3505/12	6,599	8,200	One + Mezzanine	Retail
14–18 Otis Street	3505/13	4,996	15,000	Three	Commercial (office)
30 Otis Street	3505/16	9,870	20,400	Two	Industrial/automotive glass repair on first floor; ballet school on second floor
38 Otis Street	3505/18	7,251	7,200	One	Industrial/automotive repair
Source: San Francisco Planning Department, Property Information Map, October 2017.					

In total, the existing buildings contain approximately 53,200 sf of uses, comprising 8,200 sf of retail, 15,000 sf of office, 20,000 sf of production distribution and repair (PDR), and 10,000 sf of arts activities uses. There are currently no residential uses located on the site.

No parking is available on the project site. On-street parking is available on Otis and 12th streets in metered parking stalls. There are seven existing curb cuts on the project site. Five of the curb cuts are active, providing access to the onsite automotive uses or off-street loading. Two curb cuts near the corner of Otis and 12th streets are inactive. There are three yellow loading spaces flanking the driveway at 38 Otis Street, and a MUNI bus stop and red zone at the corner of Otis and 12th streets, fronting 14-18 Otis Street and 98 12th Street.

Project Characteristics

The proposed 30 Otis Street project would merge the five lots into one lot, demolish the existing buildings, and construct a residential building with ground-floor retail and arts activity use. The proposed building would be comprised of a single structure with two cores: a 10-story podium structure extending across the entire site and a 27-story single tower in the southeastern portion of the building, approximately at the corner of Otis and 12th streets (see **Figure 2, p. 8, Proposed Site Plan)**. The proposed building would be 85 to 250 feet tall with additional building elements, such as parapets, wind screens, planters, and mechanical penthouses, extending up to approximately 25 feet and 21 feet above the 85- and 250-foot-tall rooflines respectively. (See **Figures 3 and 4, pp. 9–10, Proposed South and North Elevations**).

As summarized in Table 2, the proposed building would be approximately 484,635 sf (or 404,770 gross square feet (gsf) per San Francisco Planning Code), which would include 295,400 sf of residential units (423 residential units ranging from studios to three-bedroom units); 5,585 sf of ground-floor retail space in three separate spaces;[1] 16,600 sf of arts activities space[2] with studios and a theater; and approximately 22,760 sf of open space provided on the ground floor and residential terraces. **Table 2, Summary of Proposed Uses,** presents key project characteristics, including square footages.

As shown in **Figure 5**, **p. 11**, **Proposed Ground Floor Plan**, three retail spaces are proposed, two along Otis Street and one wrapping around the corner of Otis and 12th streets. Access to the residential units would be via two lobbies: one along 12th Street providing primary access to the tower units and one on Otis Street adjacent to the Otis Street plaza, providing primary access to the podium units. Off-street bicycle parking is provided at the ground floor, accessible from Otis Street. Access to the off-street parking and loading spaces would be via a single 15-foot, 6-inch wide curb-cut along 12th Street leading to an off-street loading bay and a single drive garage ramp providing access to the below grade parking and service vehicle loading. The project would include a traffic control system at the garage entrance that would allow vehicles to proceed only when the ramp is clear of oncoming vehicles. A gate at the base of the ramp would prohibit vehicles from accessing the ramp from below while the incoming vehicle is on the ramp. The garage would also include a pedestrian warning system.

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[1]   The majority of this space would be exempt from gross floor area. Each of the retail spaces in the C-3-G district are proposed to be less than 5,000 sf. Only 650 sf of retail space in the NCT-3 district is not exempt.

[2]   The arts activity space would be occupied by the City Ballet School, which currently operates on the site in the 30 Otis Street building in approximately 10,000 gsf.

Table 2: Summary of Proposed Uses

Proposed Uses	Description	Approximate Area
Retail	3 spaces	5,585 sf (650 gsf)
Arts Activities (City Ballet School)	6 studios (2 of which can be combined into a theater)	16,600 sf (11,400 gsf)
Residential	423 units 42 studios, 261 one-bedroom, 111 two-bedroom, 9 three-bedroom	295,400 sf (295,400 gsf)
Parking and Loading	71 auto, 3 car share 1 freight, 2 service, 2 residential loading	43,215 sf (1,650 gsf)
Bicycle Parking	361 class 1, 32 class 2	4,310 sf (0 gsf)
Open Space	Private, common and publicly accessible	22,760 sf (exterior open space not included in totals below)
Residential Lobby & Amenity Space	Lobbies, workshop, lounge, creative studio, co-working, fitness studio, gaming theater, mail room, reservable kitchen, bar/club	15,550 sf (11,300 gsf)
Leasing	Leasing Area	1,260 (1,260 gsf)
Mechanical/Circulation		102,715 sf (83,110 gsf)
Total		**484,635 sf (404,770 gsf)**

The pedestrian warning system would include wall-mounted signs or bollards with caution lights and a voice message to alert pedestrians in the proposed 12th Street Plaza that a vehicle is progressing up the ramp from the garage. A separate lobby entrance, ticket office, concession stand and reception area for the City Ballet School (arts use) is proposed along 12th Street. The ballet school would occupy the northern portion of the ground floor with four medium-sized training studios, along with two large studios that can be combined into a 250-seat performance venue to serve as a recital hall for the ballet school, a performance theatre for traveling dance companies, and a community theatre for other arts and community organizations. The ballet school space would also include offices, dressing rooms, and storage.

As shown in **Figure 6**, **p. 12, Proposed Second Floor Plan,** the second floor would be a mix of residential amenity space, residential units, common outdoor area, and open area overlooking the ground floor lobby with stair access. There would be 84 bicycle parking spaces, accessed from street level via Chase Court, due to the site slope. As shown in **Figure 7, p. 13, Proposed Third Floor Plan**, the third floor includes residential units and a 2,540-sf outdoor common area terrace with direct access to Chase Court. As shown in **Figure 8, p. 14, Floors 4 through 9 Typical Floor Plan,** the typical fourth through ninth floors include residential units and private balconies, and **Figure 9, p. 15, Proposed 10th Floor Plan** shows the top level of the podium structure, with residential units, a fitness center, and pool deck.

The tower portion of the proposed project would start at floor 11. As shown in **Figure 10, p. 16, Proposed 11th Floor Plan,** the 11th floor would include residential units and a 3,670-sf outdoor common terrace, and a podium rooftop residential bar/lounge. As shown in **Figures 11 and 12, pp. 17-18,** typical floor plans for

levels 12 through 27 of the tower would consist of residential units and private balconies, and a 2,330-sf common terrace on the 26th floor.

The proposed project would provide 71 residential parking spaces and three car-share spaces in two basement levels (refer to **Figure 13, p. 19, Proposed Basement Level 1 Plan**, and **Figure 14, p. 20 Proposed Basement Level 2 Plan**). No off-street parking is proposed for the retail or arts activities space. The garage entrance would be located off 12th Street. Access to the garage entrance would be provided via a short drive aisle crossing the 12th Street Plaza. The drive aisle would provide access to both the garage entrance and the freight loading space and would vary in width from approximately 15-foot, 6-inches to 23 feet. It would be separated from the 12th Street Plaza by bollards and differentiated paving to notify pedestrians that it is a drive aisle. Striping would also be provided to mark designated pedestrian crossing areas. Ten feet from the garage entry would be an 18-foot-long lane where two vehicles can queue outside of the travel lane before entering the garage Access to the drive aisle would be provided by a single 15-foot, 6-inch curb cut along 12th Street. The garage ramp would be a single vehicle ramp accessed from a 10-foot garage door. The ramp would be 14-feet-wide, providing room for one car. Access to the ramp would be monitored at both ends to limit conflicts between cars entering and exiting the garage. A 10-foot-wide freight loading space would be located adjacent to the vehicle ramp separated from the garage entry by landscaping and other features.

The proposed project includes 361 class 1 bicycle parking spaces that would be located between the ground floor, basement floors, and second floor along Chase Court, which is at grade at Level 2, and 32 class 2 spaces would be located along the Otis and 12th streets frontages.[3] Level 1 near the Otis Street entry would include a bicycle workshop/lounge.

The building would provide off-street loading in one freight loading space at ground level accessed from 12th Street, two service vehicle spaces (one on each floor of the below-grade garage), and two "move-in/move-out" loading spaces on the first garage level. The proposed off-street freight loading space would be at the northeast corner of the building, and accessed via the 15-foot, 6-inch curb cut on 12th Street. The loading space would be accessed from a 10-foot-wide garage door adjacent to the 10-foot-wide garage entry but separated by landscaping and other features. The freight loading space would contain a loading dock and direct access to the freight elevator. A diesel back-up generator equipped with best available control technology for emissions control[4] would be in the second basement level.

Streetscape Improvements

Improvements in the Otis and 12th streets public rights-of-way would include new publicly accessible open spaces, and new street trees and landscaped areas. The project sponsor would remove the one existing street tree on the Otis Street frontage, and according to Public Works Code sections 805 and 806, would plant four to five new street trees along the Otis and 12th streets frontages. Streetscape improvements would expand the Otis Street sidewalk from 10 feet to 12 feet wide and create a 750-square-foot plaza in front of the podium lobby on Otis Street. In addition, the proposed project would

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[3]   Section 155.1(a) of the Planning Code defines class I bicycle spaces as "spaces in secure, weather-protected facilities intended for use as long-term, overnight, and work-day bicycle storage by dwelling unit residents, nonresidential occupants, and employees" and defines class II bicycle spaces as "spaces located in a publicly-accessible, highly visible location intended for transient or short-term use by visitors, guests, and patrons to the building or use."

[4]   The Bay Area Air Quality Management district is responsible for issuing permits for stationary sources. Back-up diesel generators equipped with best available control technology would result in the lowest achievable emission rate.

expand the existing 15-foot-wide sidewalk on the west side of 12th Street to create a public plaza ranging from 25 to 34 feet wide at the corner of 12th Street and South Van Ness Avenue (the 12th Street Plaza).

Open Space

The proposed project would include approximately 4,064 square feet of private open space in private terraces and balconies and 18,081 square feet of common open space. The common open space is provided in a series of terraces located at the 2nd, 3rd, 10th and 11th floor, including approximately 6,600 square feet of open area outdoor terraces on the 11th floor. Additional common open space is also provided in two terraces totaling approximately 2,330 square feet on the 26floor. Privately owned public open space (POPOs) would be provided in a 750-square-foot ground floor plaza along Otis Street as well as in additional building set-back areas along Otis Street and adjacent to the proposed 12th Street Plaza to be created as part of the streetscape improvements in the area.

Project Construction

The proposed project would have an estimated depth of excavation for the two-level parking garage/basement of up to 35 feet below ground surface. Up to approximately 38,000 cubic yards of soil would be removed from the proposed project site, and below-grade excavation would require temporary shoring of excavation side walls. Up to 600 cubic yards of demolition debris would be removed from the project site. The proposed project foundation is anticipated to consist of a reinforced concrete mat slab foundation.

The project sponsor anticipates that construction would span approximately 28 months, and would be conducted in three phases: (1) demolition, (2) excavation and shoring, and (3) construction. Demolition would last approximately one month, excavation approximately five months, and construction approximately 22 months. Heavy construction equipment such as front loaders, backhoes, drilling equipment, tractors, graders and trucks would be used as well as cranes, pumps and limited use of generators. Pile driving is not proposed as the proposed project would use a mat foundation system. Proposed project construction would require the temporary removal of sidewalks along the Otis and 12th streets project frontages.
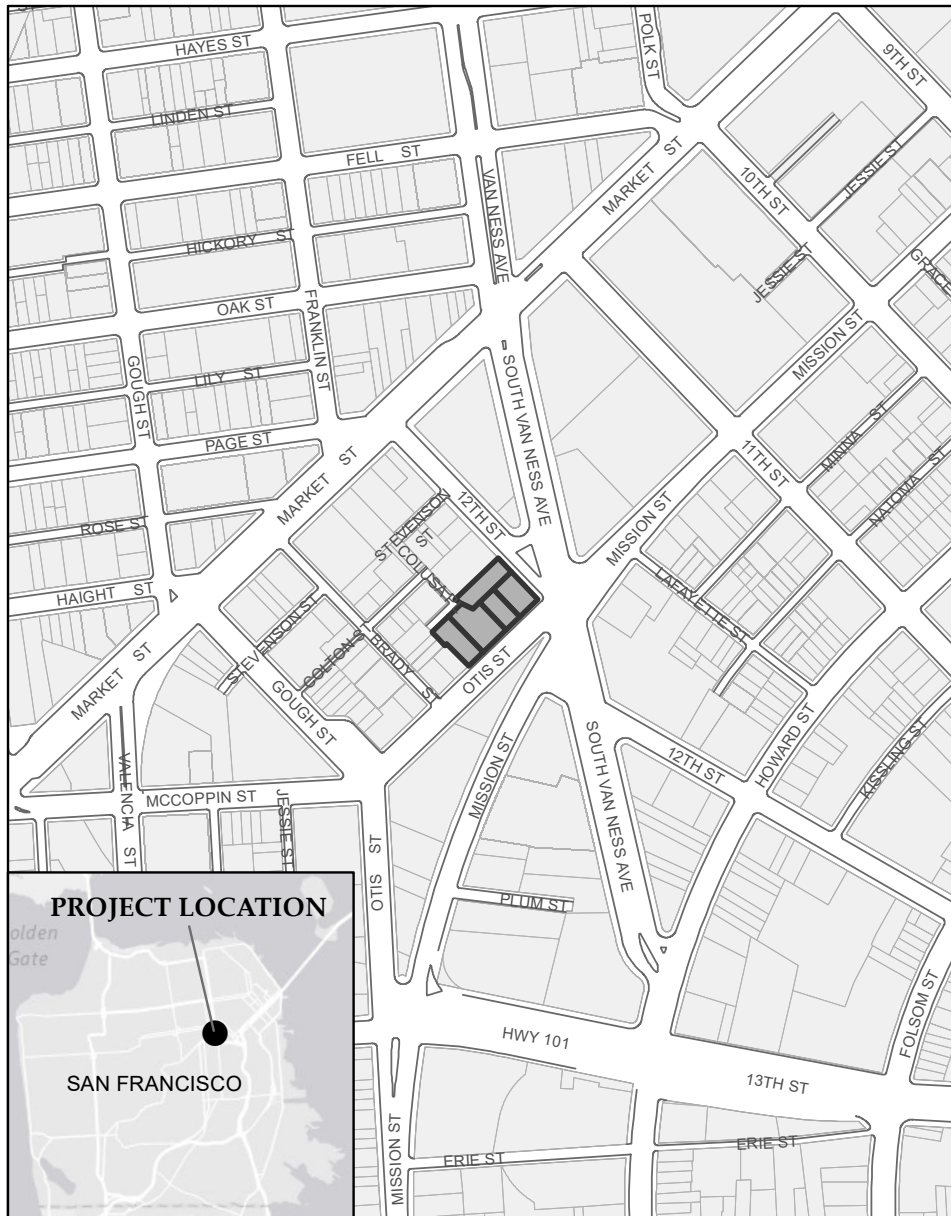
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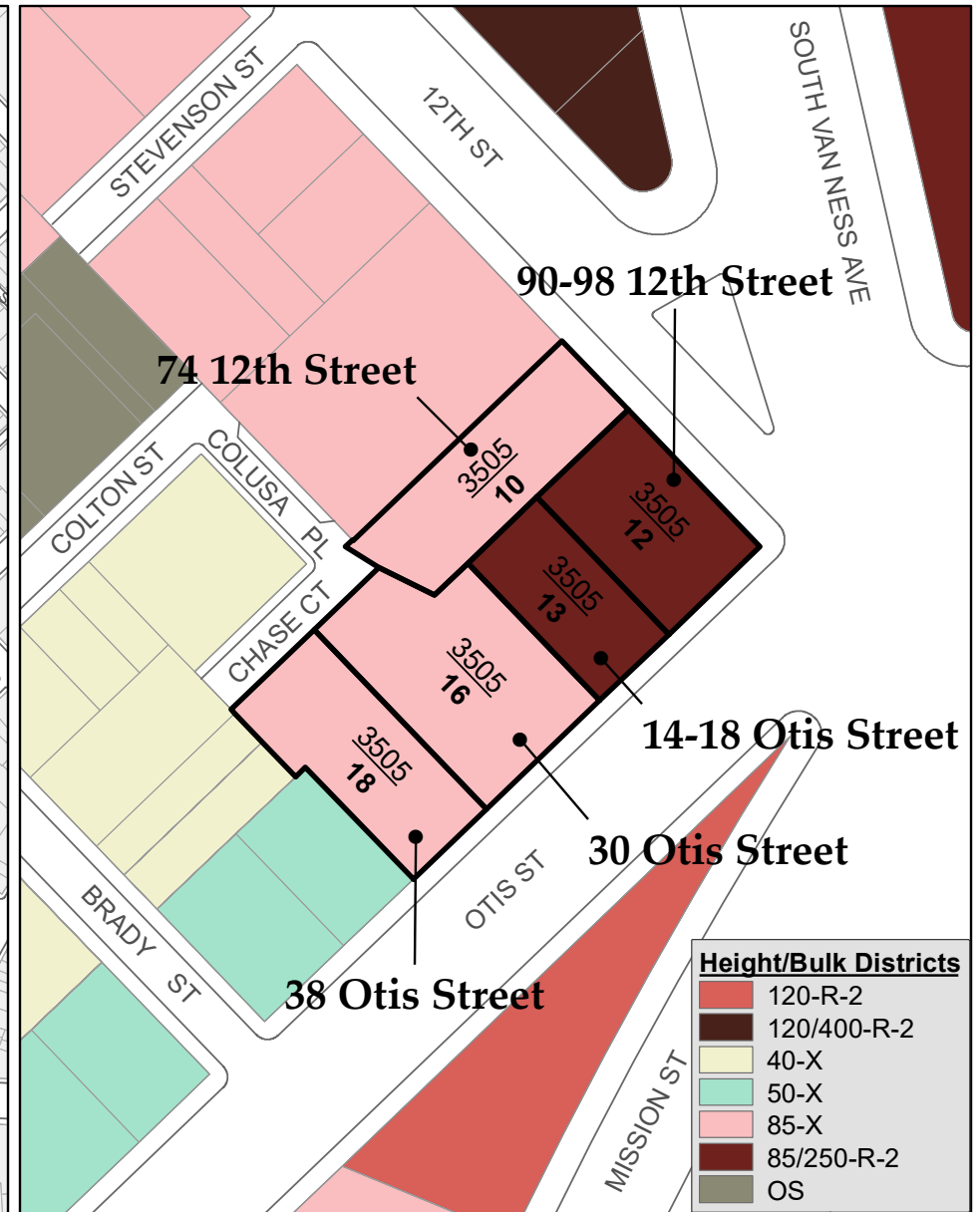
30 OTIS STREET PROJECT

Case No. 2015-010013ENV

FIGURE 1: PROJECT LOCATION AND HEIGHT/BULK DISTRICTS

PROPOSED ADJ 6-STORY BLDG

COLUSA PLACE

ADJ 1-STORY BLDG

ADJ 3-STORY BLDG

CHASE COURT

NCT-3 DISTRICT | C3 DISTRICT

40'-0"

60'-0"

ON-STREET PASSENGER LOADING ZONE

CURB CUT TO BE REMOVED

12TH STREET

VEHICLE ENTRY RAMP

2ND FLOOR TERRACE

LOADING AREA

15'-6"

23'-4"

PROPOSED DRIVEWAY

PROPERTY LINE

BUILDING PODIUM

12TH ST PLAZA

ADJ 1-2 STORY BLDG

TOWER

40'-0"

ON-STREET PASSENGER LOADING ZONE

S. VAN NESS AVENUE

OTIS PLAZA

CURB CUTS TO BE REMOVED

CROSSWALK

PROPERTY LINE

NCT-3 DISTRICT | C3 DISTRICT

FUTURE BIKE LANE

FUTURE BUS ISLAND

CROSSWALK

CURB CUTS TO BE REMOVED

BUS LANE

OTIS STREET

FUTURE BUS LANE STRIPING

SOURCE: GOULDEVANS

FIGURE NOT TO SCALE

30 OTIS STREET PROJECT

Case No. 2015-010013ENV

FIGURE 2: PROPOSED SITE PLAN

30 OTIS STREET PROJECT

Case No. 2015-010013ENV

FIGURE 3: PROPOSED SOUTH (OTIS STREET) ELEVATION

FIGURE NOT TO SCALE

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FIGURE 4: PROPOSED NORTH ELEVATION

Labels within the floor plan:

- BALLET STORAGE
- STAIR
- BALLET STORAGE
- GARAGE RAMP
- BALLET FLEX
- FREIGHT
- LOADING AREA
- BALLET STUDIO NCT-3
- BALLET STUDIO NCT-3
- BALLET STUDIO
- BALLET STUDIO
- BALLET RESTROOM
- BALLET CONCESSION
- BALLET OFFICE
- BALLET OFFICE
- BALLET RESTROOM
- BALLET THEATER
- BALLET W DRESS
- BALLET M DRESS
- BALLET RECEPTION
- BALLET ENTRY
- BALLET STUDIO NCT-3
- BALLET CORRIDOR NCT-3
- BALLET CORRIDOR
- FIRE COMMAND
- BALLET COSTUME NCT-3
- ELEV
- ELEV
- MEP
- PACKAGES
- LENDING
- WORKSHOP / LOUNGE
- MAIL ROOM
- CORRIDOR
- ELEV
- FSAE
- TOWER LOBBY
- LOBBY
- MEP
- LOBBY
- FSAE
- EGRESS
- BIKE PARKING NCT-3
- PODIUM LOBBY
- EGRESS
- 12 ST PLAZA
- GAS METERS
- RETAIL NCT-3
- RETAIL
- OTIS ST PLAZA
- RETAIL

SOURCE: GOULDEVANS

FIGURE NOT TO SCALE

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FIGURE 5: PROPOSED GROUND FLOOR PLAN

EXHAUST EXHAUST

COMMON TERRACE NCT-3

3-BD UNIT

NCT 2-BD UNIT NCT 1-BD UNIT

NCT 2-BD UNIT

LIGHTWELL

BICYCLE PARKING

STAIR

OPEN TO BELOW

LEASING OFFICE

LEASING OFFICE LEASING OFFICE

STORAGE

OPEN TO BELOW

OPEN TO BELOW

ELEV OVER-RUN

LEASING ASSISTANT MGR LEASING MGR

LEASING OFFICE

LEASING CONF.

BALLET TECH

GAMING LOUNGE

OPEN TO BELOW

LIBRARY

ELEV ELEV

LOBBY

MEP

CREATIVE STUDIO

RESIDENT LOUNGE

CORRIDOR

ELEV FSAE

MEP LOBBY FSAE

CORRIDOR

OPEN TO BELOW

NCT 1-BD UNIT NCT 1-BD UNIT

NCT 2-BD UNIT

1-BD UNIT 1-BD UNIT 1-BD UNIT

2-BD UNIT

RESIDENT LOUNGE

1-BD UNIT

1-BD UNIT

SOURCE: GOULDEVANS

FIGURE NOT TO SCALE

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FIGURE 6: PROPOSED SECOND FLOOR PLAN

Labels within the floor plan:

DOG RUN

MECHANICAL EQUIPMENT

COMMON TERRACE

2-BD UNIT · 1-BD UNIT · 1-BD UNIT

1-BD UNIT · 0-BD UNIT · 1-BD UNIT · 1-BD UNIT · 0-BD UNIT

PRIVATE ROOF DECK · PRIVATE ROOF DECK

1-BD UNIT · 1-BD UNIT

NCT 2-BD UNIT · NCT 1-BD UNIT

NCT 2-BD UNIT

1-BD UNIT

ELEV · ELEV

LOBBY

MEP

0-BD UNIT · 1-BD UNIT

2-BD UNIT

OPEN TO BELOW

DN

CORRIDOR

ELEV · FSAE · FSAE

MEP · LOBBY

1-BD UNIT

CORRIDOR NCT-3

CORRIDOR

CORRIDOR

NCT 2-BD UNIT · NCT 1-BD UNIT · NCT 1-BD UNIT

1-BD UNIT · 1-BD UNIT · 1-BD UNIT

1-BD UNIT · 1-BD UNIT

1-BD UNIT

2-BD UNIT

1-BD UNIT · 1-BD UNIT

SOURCE: GOULDEVANS

FIGURE NOT TO SCALE

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FIGURE 7: PROPOSED THIRD FLOOR PLAN
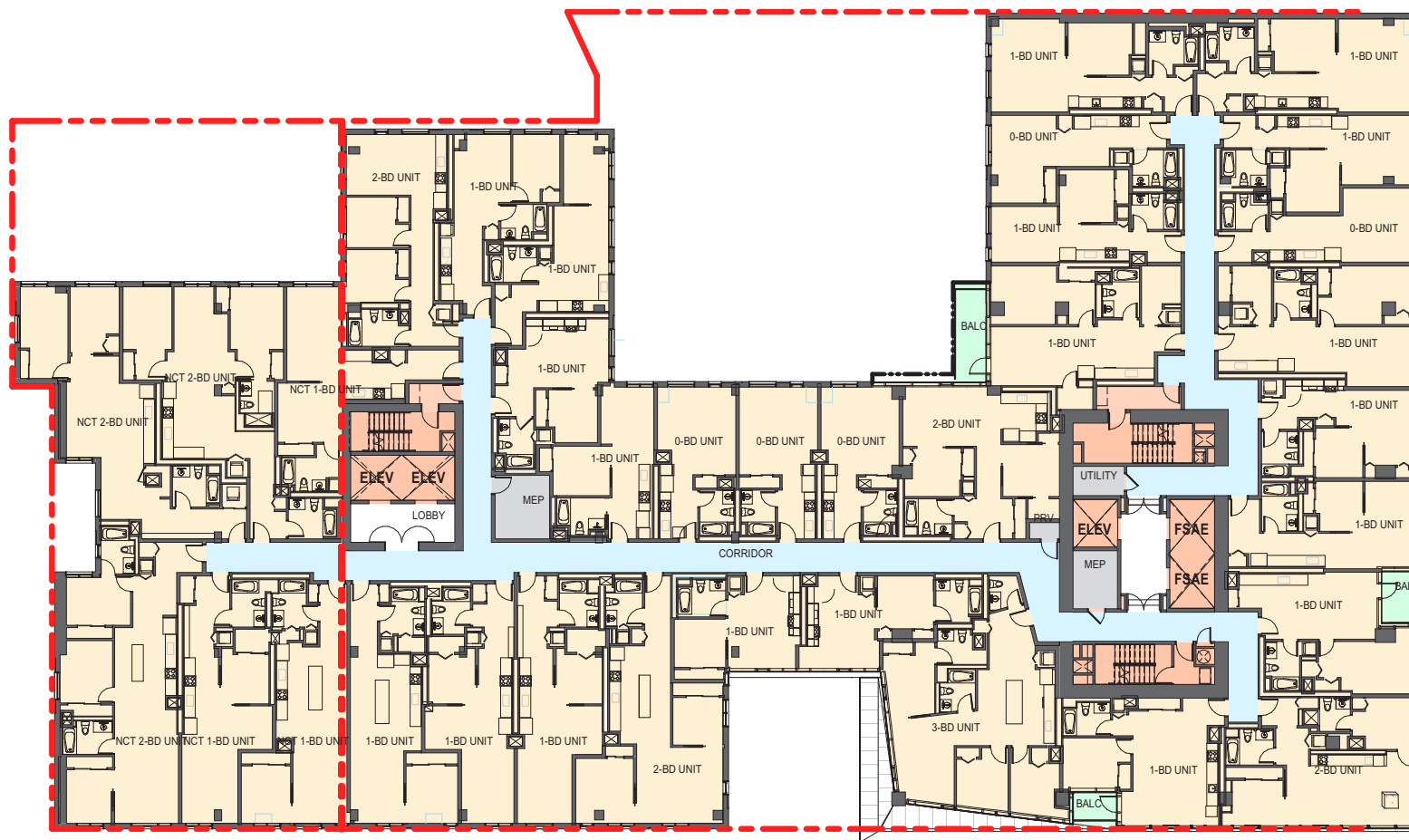
SOURCE: GOULDEVANS

FIGURE NOT TO SCALE

30 OTIS STREET PROJECT

Case No. 2015-010013ENV

FIGURE 8: FLOORS 4 THROUGH 9 TYPICAL FLOOR PLAN
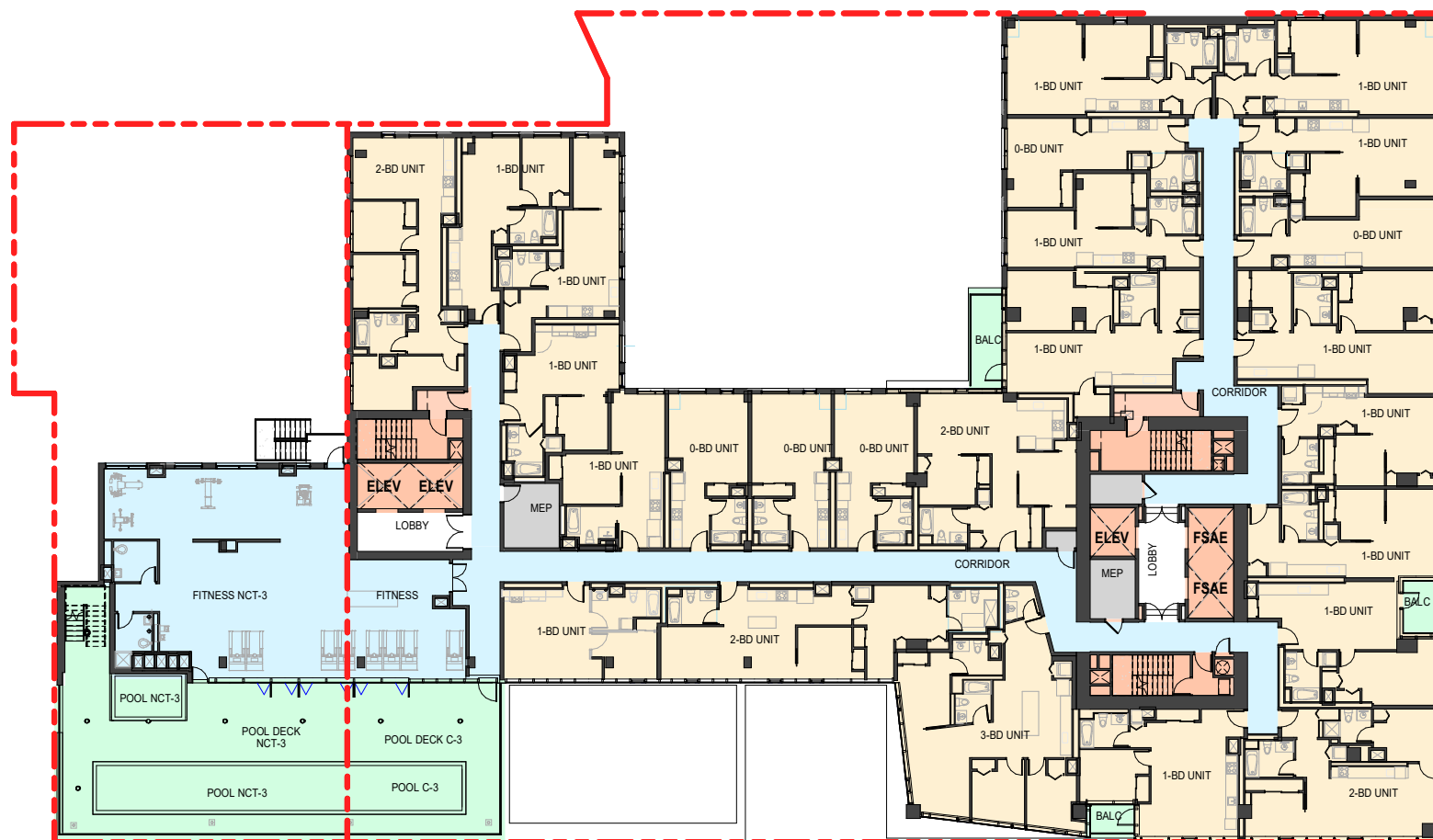
FIGURE NOT TO SCALE

30 OTIS STREET PROJECT

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FIGURE 9: PROPOSED 10th FLOOR PLAN

SOURCE: GOULDEVANS
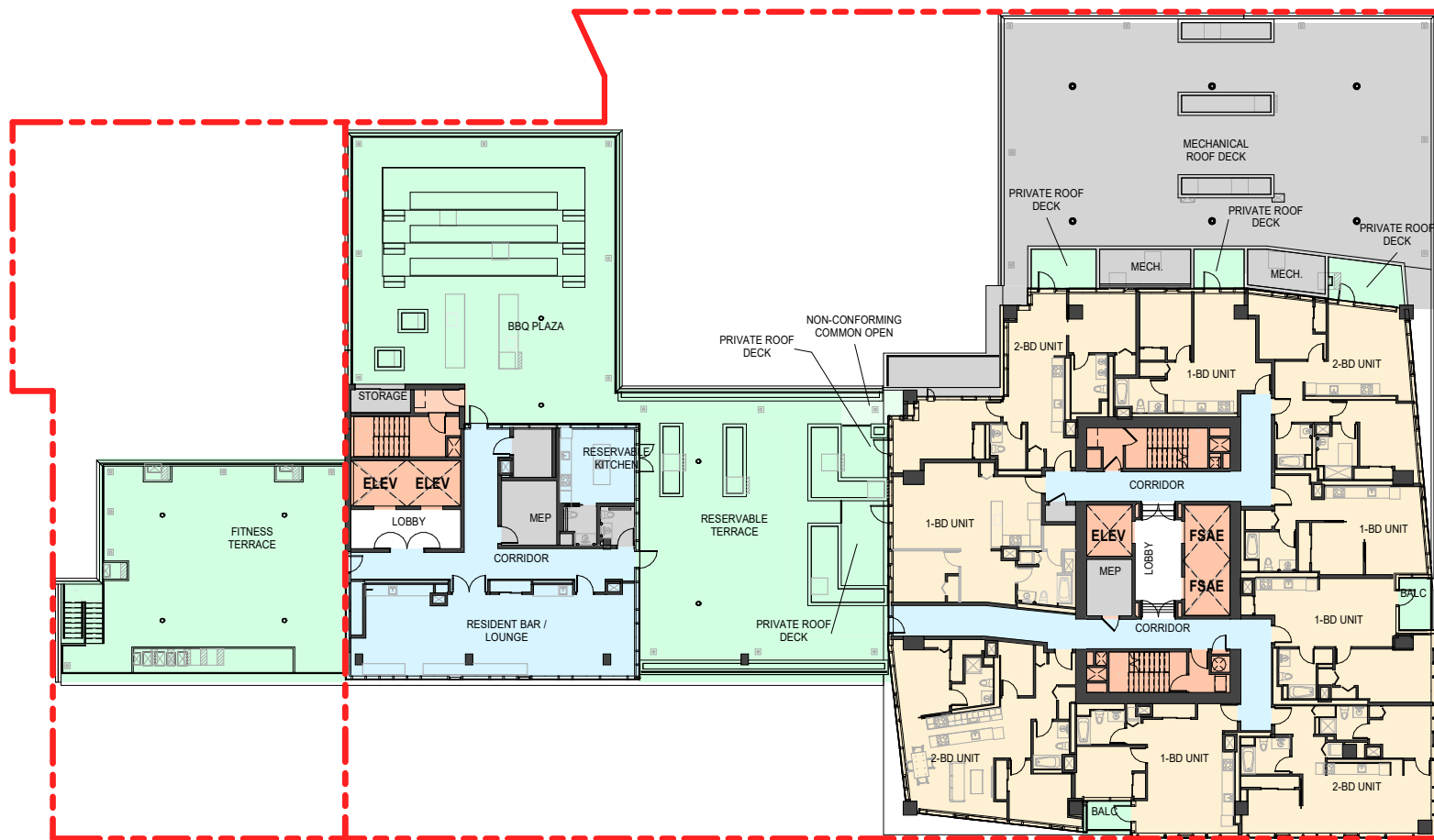
FIGURE NOT TO SCALE

30 OTIS STREET PROJECT

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FIGURE 10: PROPOSED 11th FLOOR PLAN
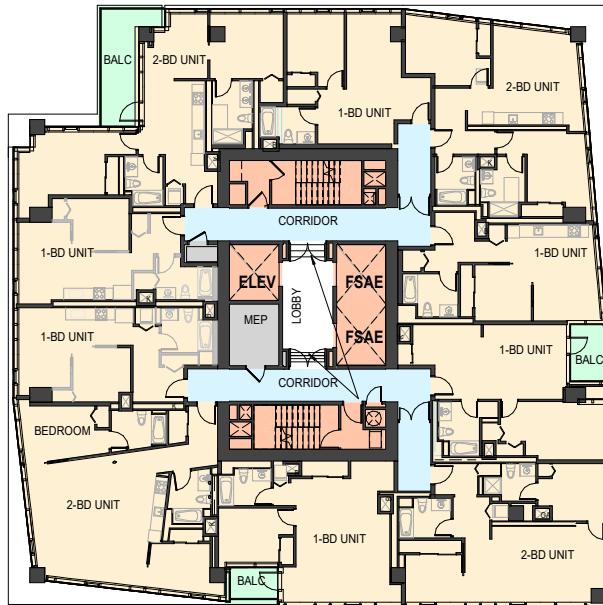
FLOORS 12-21
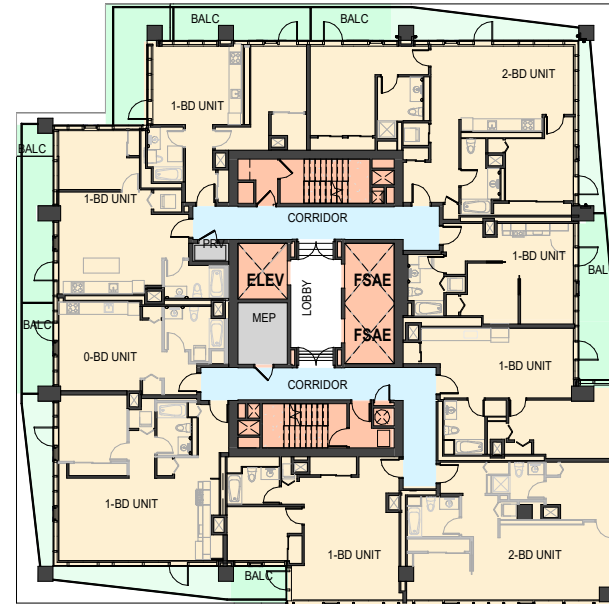
FLOORS 22-25

SOURCE: GOULDEVANS

FIGURE NOT TO SCALE

30 OTIS STREET PROJECT

FIGURE 11: FLOORS 12 THROUGH 25 TYPICAL FLOOR PLAN
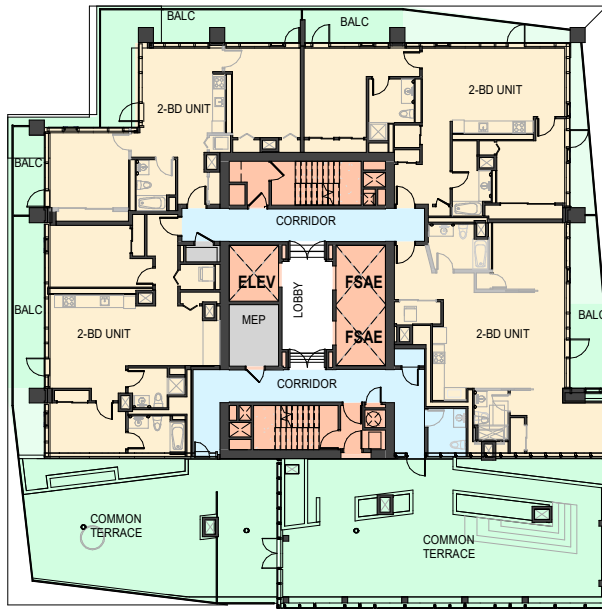
FLOOR 26
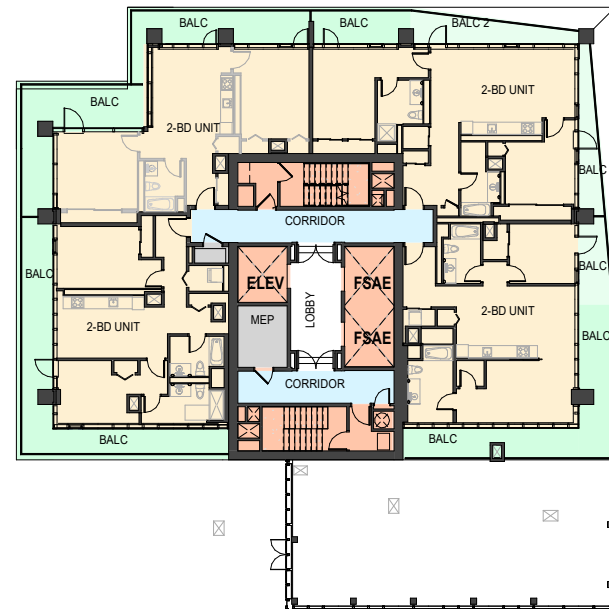
FLOOR 27

FIGURE NOT TO SCALE

30 OTIS STREET PROJECT

FIGURE 12: PROPOSED 26th and 27th FLOOR PLAN
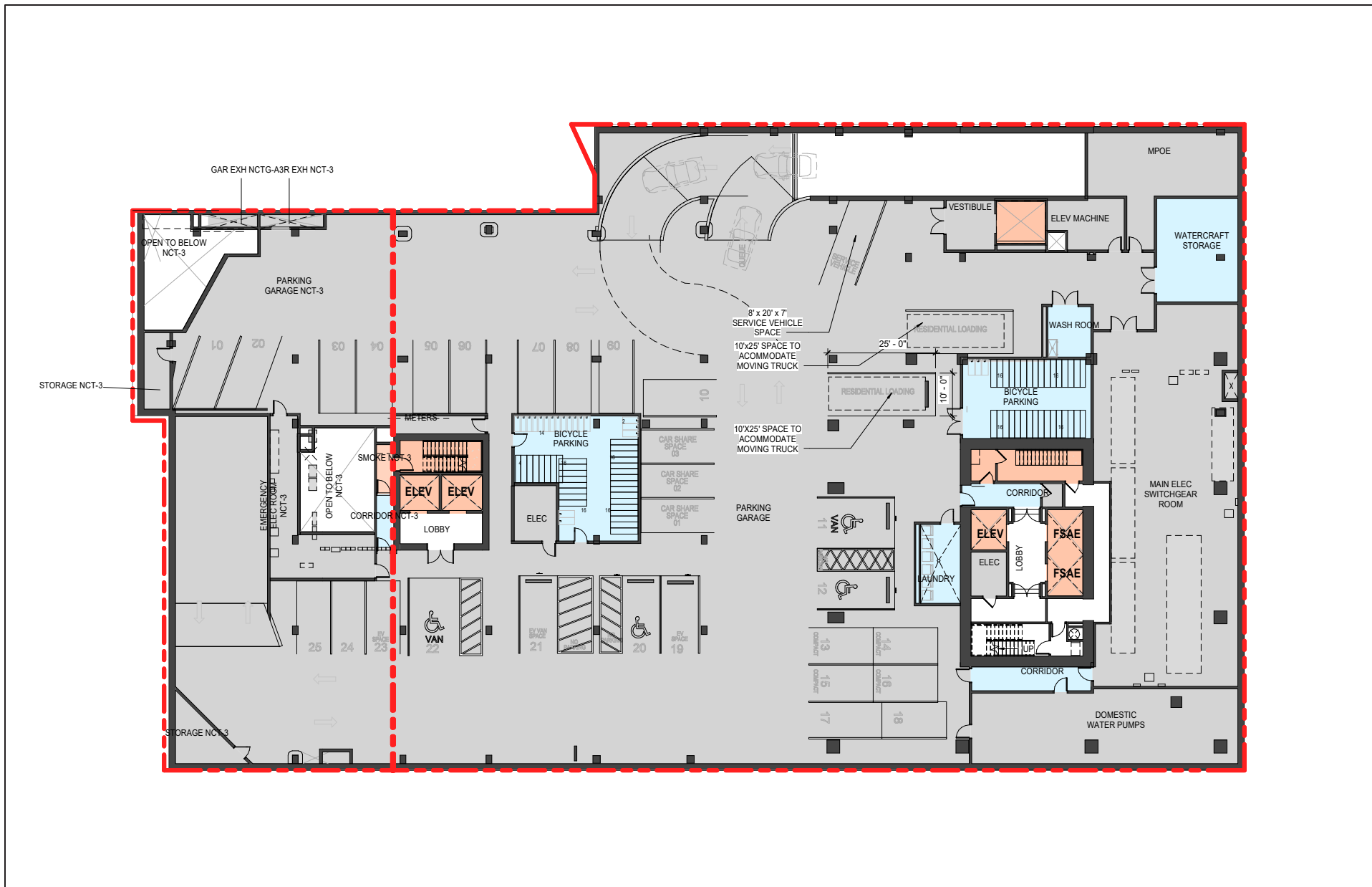
SOURCE: GOULDEVANS

FIGURE NOT TO SCALE

30 OTIS STREET PROJECT

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FIGURE 13: PROPOSED BASEMENT LEVEL 1 PLAN

GARAGE MAKE UP AIR SHAFT

GEN INTAKE NCT-3
GEN EXHAUST NCT-3
GARAGE EXHAUST NCT-3

GENERATOR RM NCT-3

PARKING GARAGE NCT-3

22' - 0"

PARKING GARAGE

8' x 20' x 7' SERVICE VEHICLE SPACE

SERVICE VEHICLE

VESTIBULE

10   11   12   13   14

16   18   20

15   17   19

STORAGE NCT-3

10' - 0"

9% SLOPE TRANSITION

VEHICLE RAMP NCT-3

UTILITY NCT-3

PODIUM SUBSTATION NCT-3

SMOKE NCT-3

01   02   03   04   05   06   07   08   09

COMPACT   COMPACT

CONDUIT CHASE WITH BLOCKOUT IN SLAB ABOVE

27   28

26   25   24   23   22   21

BICYCLE PARKING

36   37   38   39

BUILDING ENGINEER OFFICE

ELEV   ELEV

LOBBY

ELEC

TRASH STAGING AREA

CORRIDOR

CORRIDOR NCT-3

ELEV   FSAE

SPARE   SPARE

LOBBY

FSAE

FIRE PUMP ROOM NCT-3

29   30   31   32   34   33   35

TRASH ROOM

RECY

WASTE

HOSE

FW STORAGE TANK NCT-3

44   45   48

44   43   42   41   40

COMPACT   COMPACT   COMPACT

NON POTABLE EQUIPMENT ROOM

NON POTABLE TANK FARM

PARKING GARAGE NCT-3

SOURCE: GOULDEVANS

FIGURE NOT TO SCALE

30 OTIS STREET PROJECT

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FIGURE 14: PROPOSED BASEMENT LEVEL 2 PLAN

PROJECT APPROVALS

The proposed 30 Otis Street project would require the following approvals:

Actions by the Planning Commission

- Approval of an application for a Planning Code section 309 downtown project authorization for the construction of a new building in a Downtown (C-3) Zoning District and for granting exceptions to Planning Code section 148 for ground-level wind currents.

- Approval of an *in-kind improvement agreement* under Planning Code section 421.3(d) for community improvements for neighborhood infrastructure within the Market and Octavia Plan area, and Planning Code section 424.3(c) for community improvements for the neighborhood infrastructure within the Van Ness and Market Downtown Residential Special Use District (Neighborhood Infrastructure Fee).

- *General plan referral* for sidewalk changes, and 15-foot, 6-inch curb cut.

Actions by the Zoning Administrator

- Granting of variances from the Planning Code's requirements for an awning that functions as a wind canopy (Planning Code section 136.1) and ground floor height requirements (Planning Code section 145.1).

- Granting of an exemption from requirements to height for elevator overrun above 16 feet (Planning Code section 260(b)(1)(B).

- Granting of a modification to rear yard requirements in the NCT District (Planning Code section 134).

Actions by other City Departments

- Approval of site, demolition, grading, and building permits (Planning Department and Department of Building Inspection).

- Approval of permits for streetscape improvements in the public right-of-way, including new curb cuts on 12th Street (Department of Public Works).

- Approval of project compliance with the stormwater design guidelines (San Francisco Public Utilities Commission).

- Approval of a stormwater control plan (San Francisco Public Utilities Commission).

- Approval of a site mitigation plan and issuance of a certification of registration for a diesel backup generator (San Francisco Department of Public Health).

Actions by Other Government Agencies

- Approval of permit for installation, operation, and testing of a diesel backup generator (Bay Area Air Quality Management District).

EVALUATION OF ENVIRONMENTAL EFFECTS

This initial study evaluates whether the environmental impacts of the proposed project are addressed in the programmatic environmental impact report (PEIR) for the Market and Octavia Neighborhood Plan (Market and Octavia PEIR).[5] The initial study considers whether the proposed project would result in significant impacts that: (1) are peculiar to the project or project site; (2) were not identified as significant project-level, cumulative, or offsite effects in the PEIR; or (3) are previously identified significant effects, which as a result of substantial new information that was not known at the time that the Market and Octavia PEIR was certified, are determined to have a more severe adverse impact than discussed in the PEIR. Such impacts, if any, will be evaluated in a project-specific, focused mitigated negative declaration or environmental impact report (EIR). If no such impacts are identified, no additional environmental review shall be required for the project beyond that provided in the Market and Octavia PEIR and this project-specific initial study in accordance with the CEQA guidelines sections 21083.3 and 15183.

Mitigation measures identified in the PEIR are discussed under each topic area, and measures that are applicable to the proposed project are provided under the Mitigation Measures section at the end of this initial study.

The Market and Octavia PEIR identified significant impacts related to shadow, wind, archeology, transportation, air quality, hazardous materials, and geology. Mitigation measures were identified for these impacts and reduced all of these impacts to less-than-significant levels with the exception of those related to shadow (impacts on two open spaces: the War Memorial Open Space and United Nations Plaza) and transportation (project- and program-level, as well as cumulative traffic impacts at nine intersections; project-level and cumulative transit impacts on the 21 Hayes Muni line).

The proposed project would demolish the five existing buildings on the proposed project site and construct a single mixed-use residential-over-retail and arts activities building, totaling approximately 485,000 sf (or 405,000 gsf per the San Francisco Planning Code). The proposed building would include a 250-foot-tall, 27-story tower in the southeastern portion of the site, and an 85-foot-tall, 10-story podium extending along Otis Street. The new building would include 423 residential units, approximately 5,600 sf of ground-floor retail space, approximately 17,000 sf of arts activities space, and approximately 23,000 sf of open space. As discussed below in this initial study, with the exception of historic architectural resources, construction-related transportation impacts, and cumulative wind conditions, the proposed project would not result in new, significant environmental effects, or effects of greater severity than were already analyzed and disclosed in the Market and Octavia PEIR.

CHANGES IN THE REGULATORY ENVIRONMENT

Since the certification of the Market and Octavia PEIR in 2007, several new policies, regulations, statutes, and funding measures have been adopted, passed, or are underway that affect the physical environment and/or environmental review methodology for projects in the Market and Octavia neighborhood plan areas. As discussed in each topic area referenced below, these policies, regulations, statutes, and funding measures have implemented or will implement mitigation measures or further reduce less-than-significant impacts identified in the PEIR. These include:

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[5] San Francisco Planning Department, Market and Octavia Neighborhood Plan Final Environmental Impact Report (PEIR), Planning Department Case No. 2003.0347E, State Clearinghouse No.2004012118, certified April 5, 2007. Available online at: http://www.sf-planning.org/index.aspx?page=1893.

- State legislation amending CEQA to eliminate consideration of aesthetics and parking impacts for infill projects in transit priority areas, effective January 2014.

- State legislation amending CEQA and San Francisco Planning Commission resolution replacing level of service (LOS) analysis of automobile delay with vehicle miles traveled (VMT) analysis, effective March 2016 (see "Automobile Delay and Vehicle Miles Traveled" heading below).

- San Francisco Bicycle Plan update adoption in June 2009, Better Streets Plan adoption in 2010, Transit Effectiveness Project (aka "Muni Forward") adoption in March 2014, Vision Zero adoption by various city agencies in 2014, Proposition A and B passage in November 2014, and the Transportation Sustainability Program (see initial study Transportation section).

- San Francisco ordinance establishing Noise Regulations Related to Residential Uses near Places of Entertainment effective June 2015 (see initial study Noise section).

- San Francisco ordinances establishing Construction Dust Control, effective July 2008, and Enhanced Ventilation Required for Urban Infill Sensitive Use Developments, amended December 2014 (see initial study Air Quality section).

- San Francisco Clean and Safe Parks Bond passage in November 2012 and San Francisco Recreation and Open Space Element (ROSE) of the General Plan adoption in April 2014 (see initial study Recreation section).

- Urban Water Management Plan (UWMP) adoption in 2011 and Sewer System Improvement Program process (see initial study Utilities and Service Systems section).

- Article 22A of the Health Code amendments effective August 2013 (see initial study Hazardous Materials section).

Aesthetics and Parking

In accordance with CEQA section 21099 – Modernization of Transportation Analysis for Transit Oriented Projects – aesthetics and parking shall not be considered in determining if a project has the potential to result in significant environmental effects, provided the project meets all of the following three criteria:

a) The project is in a transit priority area;

b) The project is on an infill site; and

c) The project is residential, mixed-use residential, or an employment center.

The proposed project meets each of the above three criteria and thus, this checklist does not consider aesthetics or parking in determining the significance of project impacts under CEQA.[6] Project elevations are included in the project description for information purposes.

Automobile Delay and Vehicle Miles Traveled

CEQA section 21099(b)(1) also requires that the State Office of Planning and Research (OPR) develop revisions to the CEQA Guidelines establishing criteria for determining the significance of transportation impacts of projects that "promote the reduction of greenhouse gas emissions, the development of multimodal transportation networks, and a diversity of land uses." CEQA section 21099(b)(2) states that upon certification of the revised guidelines for determining transportation impacts pursuant to section

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[6] San Francisco Planning Department. Eligibility Checklist: CEQA section 21099 – Modernization of Transportation Analysis for 30 Otis Street, May 10, 2017. This document (and all other documents cited in this report, unless otherwise noted), is available for review at the San Francisco Planning Department, 1650 Mission Street, Suite 400 as part of Case File No. 2015-010013ENV.

21099(b)(1), automobile delay, as described solely by LOS or similar measures of vehicular capacity or traffic congestion shall not be considered a significant impact on the environment under CEQA.

In January 2016, OPR published for public review and comment a Revised Proposal on Updates to the CEQA Guidelines on Evaluating Transportation Impacts in CEQA[7] recommending that transportation impacts for projects be measured using a VMT metric. On March 3, 2016, in anticipation of the future certification of the revised CEQA Guidelines, the San Francisco Planning Commission adopted OPR's recommendation to use the VMT metric instead of automobile delay to evaluate the transportation impacts of projects (Resolution 19579). In November 2017, OPR published the text of the proposed new CEQA Guidelines section 15064.3, Determining the Significance of Transportation Impacts, and will commence a formal rulemaking process to adopt the proposed changes. (Note: the VMT metric does not apply to the analysis of project impacts on non-automobile modes of travel such as transit, walking, and bicycling.) Therefore, impacts and mitigation measures from the Market and Octavia PEIR associated with automobile delay are not discussed in this checklist, including PEIR Mitigation Measures D1 Traffic Mitigation Measure for Hayes and Gough Streets Intersection (LOS C to LOS F p.m. peak hour), D2 Traffic Mitigation Measure for Hayes and Franklin Streets Intersection (LOS D to LOS F p.m. peak hour), D3 Traffic Mitigation Measure for Laguna/Market/Hermann/Guerrero streets Intersection (LOS D to LOS E p.m. peak hour), D4 Traffic Mitigation Measure for Market/Sanchez/Fifteenth streets Intersection (LOS E to LOS E with increased delay p.m. peak hour), D5 Traffic Mitigation Measure for Market/Church/Fourteenth streets Intersection (LOS E to LOS E with increased delay p.m. peak hour), D6 Traffic Mitigation Measure for Mission Street/Otis Street/South Van Ness Avenue Intersection (LOS F to LOS F with increased delay p.m. peak hour), and D7 Traffic Mitigation Measure for Hayes Street/Van Ness Avenue Intersection (LOS F to LOS F with increased delay p.m. peak hour). Instead, a VMT and induced automobile travel impact analysis is provided in the Transportation section.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
1. LAND USE AND LAND USE PLANNING—Would the project:				
a) Physically divide an established community?	☐	☐	☐	☒
b) Conflict with any applicable land use plan, policy, or regulation of an agency with jurisdiction over the project (including, but not limited to the general plan, specific plan, local coastal program, or zoning ordinance) adopted for the purpose of avoiding or mitigating an environmental effect?	☐	☐	☐	☒

The Market and Octavia PEIR determined that implementation of the neighborhood plan would not result in significant impacts on land use and land use planning, and no mitigation measures were identified. The proposed project would demolish the existing five buildings on the project site and construct a single mixed-use residential-over-retail and arts activities building, totaling approximately 485,000 sf with a 250-foot-tall, 27-story tower and an 85-foot-tall 10-story podium that would contain 423

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[7] This document is available online at: https://www.opr.ca.gov/s_sb743.php.

residential units, and approximately 5,600 sf of retail space, and approximately 17,000 sf of arts activities space. The proposed project is within the scope of development projected under the Market and Octavia Neighborhood Plan.

The Citywide Planning and Current Planning divisions of the department have determined that the proposed project is permitted in the zoning districts in which the project site is located, and would be consistent with bulk districts, density, and land uses as envisioned in the Market and Octavia Area Plan, described below.[8,9]

The area plan designates the portion of the project site on lots 010, 012, 013, 016 as within the C-3-G (Downtown General Zoning District) and Van Ness and Market Downtown Residential Use District, and the portion of the project site on lot 018 as within the NCT-3 (Moderate Scale Neighborhood Commercial Transit District). Three of the lots (010, 016 and 018) are in an 85-X height and bulk district and two of the lots (012 and 013) are in an 85/250 R-2 height and bulk district. The 85-X height and bulk district permits buildings up to 85 feet in height with no bulk restrictions, and the 85/250-R-2 height and bulk district permits buildings up to 250 feet in height with bulk restrictions pursuant to Planning Code section 270.

The Market and Octavia Area Plan allows for intensive commercial uses and residential towers clustered around the intersection of Market Street and Van Ness Avenue. The proposed project is consistent with the area plan's goals for mixed-use, high-density development near transit. It is also consistent with the area plan's goals to retain arts uses and to provide neighborhood serving retail. The proposed project would provide limited onsite parking that supports transit trips, consistent with the plan's policies. The building façade, street-level retail uses, and pedestrian-scale design along Otis and 12th streets are consistent with the area plan's design principles. The C-3-G district and Van Ness and Market Downtown Residential Special Use District encourage the development of a transit-oriented, high-density, mixed-use neighborhood around the intersection of Van Ness Avenue and Market Street, adjacent to downtown. The NCT-3 zoning encourages a wide variety of ground floor retail uses with residential development above.

The proposed project would have a floor area ratio (FAR) of 12:1 in the C-3-G district, which would exceed the allowed base FAR of 6:1, as well as the maximum allowed FAR of 9:1. The project sponsor would pay the fees to exceed the FAR, as allowed under Planning Code section 424. The proposed project would also require an exception to requirements for ground-level wind currents (Planning Code section 148). The proposed project would require a variance for planning code's requirements for an overhead horizontal projection that functions as a wind canopy (Planning Code section 136.1) and ground floor height requirements (Planning Code section 145.1). An exemption from requirements to height for elevator overrun above 16 feet (Planning Code section 260(b)(1)(B)) and a modification to rear yard requirements (Planning Code section 134) are also required. The intensification or changes in land uses at the project site would not physically divide an established community or conflict with applicable land use plans, policies, and regulations adopted to avoid or reduce environmental effects, beyond that identified in the PEIR.

Because the proposed project would be consistent with the development density established in the Market and Octavia Neighborhood Plan, implementation of the proposed project would not result in

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8   San Francisco Planning Department, Community Plan Exemption Eligibility Determination, Citywide Planning and Policy Analysis, 30 Otis Street, Case No. 2015-010013ENV. June 20, 2017.
9   San Francisco Planning Department, Community Plan Exemption Eligibility Determination, Current Planning, 30 Otis Street, Case No. 2015-010013ENV. July 21, 2017.

significant impacts that were not identified in the Market and Octavia PEIR related to land use and land use planning, and no mitigation measures are necessary.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
2. POPULATION AND HOUSING— Would the project:				
a) Induce substantial population growth in an area, either directly (for example, by proposing new homes and businesses) or indirectly (for example, through extension of roads or other infrastructure)?	☐	☐	☐	☒
b) Displace substantial numbers of existing housing units or create demand for additional housing, necessitating the construction of replacement housing?	☐	☐	☐	☒
c) Displace substantial numbers of people, necessitating the construction of replacement housing elsewhere?	☐	☐	☐	☒

One goal of the Market and Octavia neighborhood plan is to implement citywide policies to increase the supply of high-density housing in neighborhoods having sufficient transit facilities, neighborhood-oriented uses, and infill development sites. The Market and Octavia PEIR analyzed a projected increase of 7,620 residents in the plan area by the year 2025 and determined that this anticipated growth would not result in significant adverse physical effects on the environment. No mitigation measures were identified in the PEIR.

The proposed project would remove the existing buildings on the project, which provide approximately 53,200 square feet of retail, office, industrial/PDR, and arts activities uses with an estimated 37 existing employees.[10] No residential uses exist on the project site. The proposed project would construct 423 new residential units, approximately 5,600 sf of retail, and approximately 17,000 sf of arts activities spaces. The project would result in a net increase in housing and a net increase in jobs on the project site as follows: an increase of 423 dwelling units and approximately 791 residents; an increase of approximately 6,600 sf of art uses for the City Ballet School; and a decrease of approximately 2,600 sf of retail space. There would be an increase of 80 retail employees, 17 building management and service staff, and 12 ballet school staff, a total of 109 net new employees.[11]

The project would not displace existing housing units. The inclusion of 423 new dwelling units would provide additional housing that could be used by future employees at the site. While approximately 37 existing employees from the PDR, office, and retail uses would be displaced, the project would result in approximately 109 new employees from proposed residential, retail, and expanded arts activity uses.

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[10] Align Otis, LLC, communication dated October 18, 2017.

[11] The Market and Octavia PEIR assumed that the plan area would have an average household size of 1.87 residents per dwelling unit in the year 2025. Retail employment was calculated using information in the *2002 Transportation Impacts Analysis Guidelines for Environmental Review (Transportation Guidelines)*.

These direct effects of the proposed project on population and housing are within the scope of the population and housing growth anticipated under the Market and Octavia neighborhood plan and would not result in new or substantially more severe significant impacts on the physical environment beyond those identified in the Market and Octavia PEIR.

The project's contribution to indirect effects on the physical environment attributable to population growth are evaluated in this initial study under land use, transportation and circulation, noise, air quality, greenhouse gas (GHG) emissions, recreation, utilities and service systems, and public services.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
3. CULTURAL RESOURCES—Would the project:				
a) Cause a substantial adverse change in the significance of a historical resource as defined in §15064.5, including those resources listed in article 10 or article 11 of the San Francisco *Planning Code*?	☒	☐	☐	☐
b) Cause a substantial adverse change in the significance of an archeological resource pursuant to §15064.5?	☐	☐	☐	☒
c) Disturb any human remains, including those interred outside of formal cemeteries?	☐	☐	☐	☒

Historic Architectural Resources

Pursuant to CEQA Guidelines sections 15064.5(a)(1) and 15064.5(a)(2), historical resources are buildings or structures that are listed, or are eligible for listing, in the California Register of Historical Resources or are identified in a local register of historical resources, such as articles 10 and 11 of the San Francisco Planning Code. The Market and Octavia Plan PEIR analyzed the various historic resources within the plan area and listed the identified historical resources. The PEIR noted that although development would be allowed in the plan area, the implementation of urban design guidelines and other rules, such as evaluation under CEQA, would reduce the overall impact on historic architectural resources to a less-than-significant level. No mitigation measures were identified.

The proposed project would demolish the existing five buildings on the site, and construct a new 27-story tower and 10-story podium. A *historic resource evaluation*[12] evaluated the proposed project for potential impacts on historic resources. The evaluation determined that one of the buildings, 14–18 Otis Street, is a well-preserved and notable example of a 1920s industrial loft building, which contained the former Lotus Fortune Cookie Co. Factory. The building appearseligible for individual local listing in the California Register of Historic Resources and is considered an individual historical resource under CEQA.

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[12] VerPlanck Historic Preservation Consulting. Historic Resource Evaluation. 30 Otis Street Project. San Francisco, California. August 8, 2016

Therefore, demolition of the 14–18 Otis Street building would have a significant adverse effect on a historic resource that was not identified in the Market and Octavia PEIR. The focused EIR for the proposed project will evaluate the project impacts on this historic architectural resource.

Archeological Resources

The Market and Octavia PEIR determined that implementation of the area plan could result in significant impacts on archeological resources and identified four mitigation measures that would reduce these potential impacts to a less-than-significant level. Market and Octavia PEIR Mitigation Measure C1: Soil-Disturbing Activities in Archeologically Documented Properties applies to properties for which a final archeological research design and treatment plan is on file at the Northwest Information Center (NWIC) and the planning department. Mitigation Measure C2: General Soil-Disturbing Activities applies to properties for which no archeological assessment report has been prepared or for which the archeological documentation is incomplete or inadequate to serve as an evaluation of potential effects on archeological resources under CEQA. Mitigation measure C2 requires that a *preliminary archeological sensitivity study* be prepared by a qualified consultant. Mitigation Measure C3: Soil-Disturbing Activities in Public Street and Open Space Improvements applies to improvements to public streets and open spaces if those improvements disturb soils below a depth of 4 feet bgs, and requires an *archeological monitoring program*. Mitigation Measure C4: Soil-Disturbing Activities in the Mission Dolores Archeological District applies to properties in the Mission Dolores Archeological District.

No previous archeological studies have been previously completed for the property and the proposed project site is not within the Mission Dolores Archeological District; therefore, Mitigation Measures C1: Soil-Disturbing Activities in Archeologically Documented Properties, and C4: Soil-Disturbing Activities in the Mission Dolores Archeological District do not apply to the proposed project.

As a property with no previous archeological study and streetscape improvements, the proposed project is subject to Market and Octavia PEIR Mitigation Measures C2 and C3, requiring a preliminary archeological sensitivity study and an archeological monitoring program for excavation in public streets. In accordance with these PEIR mitigation measures, the San Francisco Planning Department completed a *preliminary archeological review*, which fulfills the requirement for preparation of a preliminary archeological sensitivity study.[13] The preliminary archeological review determined that the Colma Formation (which has the potential to contain historic-period and prehistoric archeological resources within the top 3 to 5 feet of the formation) is present beneath the project site at a depth of approximately 20 feet bgs. As the proposed mat slab foundation would likely extend into the Colma Formation, the department determined that an *archeological testing program* would be required, as described under Project Mitigation Measure 1: Archeological Testing Program. Under the archeological testing program, the project sponsor would be required to engage an archeologist from the Planning Department Qualified Archeological Consultants List to develop and implement a testing plan for archeological resources and human remains beneath the project site (including streetscape improvements) in accordance with planning department guidance. There are no known human remains, including those interred outside of formal cemeteries, located in the immediate vicinity of the project site. However, because of the potential depth of excavation, there is a possibility that previously unknown human remains could be discovered during excavation. Under the archeological testing program, measures for the handling of those remains would be included should an inadvertent discovery occur. Implementation of the archeological testing

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[13] San Francisco Planning Department, Environmental Planning Preliminary Archeological Review. November 4, 2016, updated October 24, 2017.

program would ensure that the proposed project would not result in significant impacts not identified in the Market and Octavia PEIR (see Project Mitigation Measure 1 at the end of this initial study for full mitigation measure text).

For these reasons, the proposed project would not result in significant impacts on archeological resources that were not identified in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
4. TRANSPORTATION AND CIRCULATION—Would the project:				
a) Conflict with an applicable plan, ordinance or policy establishing measures of effectiveness for the performance of the circulation system, taking into account all modes of transportation including mass transit and nonmotorized travel and relevant components of the circulation system, including but not limited to intersections, streets, highways and freeways, pedestrian and bicycle paths, and mass transit?	☒	☐	☐	☐
b) Conflict with an applicable congestion management program, including but not limited to level of service standards and travel demand measures, or other standards established by the county congestion management agency for designated roads or highways?	☐	☐	☐	☒
c) Result in a change in air traffic patterns, including either an increase in traffic levels, obstructions to flight, or a change in location, that results in substantial safety risks?	☐	☐	☐	☒
d) Substantially increase hazards due to a design feature (e.g., sharp curves or dangerous intersections) or incompatible uses?	☐	☐	☐	☒
e) Result in inadequate emergency access?	☐	☐	☐	☒
f) Conflict with adopted policies, plans, or programs regarding public transit, bicycle, or pedestrian facilities, or otherwise decrease the performance or safety of such facilities?	☒	☐	☐	☐

The Market and Octavia PEIR anticipated that growth resulting from the zoning changes would not result in significant impacts related to pedestrians, bicyclists, loading, emergency access, or construction. The PEIR states that in general, the analyses of pedestrian, bicycle, loading, emergency access, and construction transportation impacts are specific to individual development projects, and that project-specific analyses would need to be conducted for future development projects under the Market and Octavia Neighborhood Plan. Accordingly, a *transportation impact study* and supplemental memorandum, under planning department direction, conducted a project-level analysis of the pedestrian, bicycle, loading, and emergency vehicle access transportation impacts of the proposed project.[14,15] Based on this

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[14]   Fehr & Peers. *Final - Transportation Impact Study. 30 Otis Street Project*. February 2018.

project-level review, the department determined that the proposed project would have potentially significant construction-related transportation impacts that are peculiar to the project or the project site and which will be analyzed in a focused EIR.

The Market and Octavia PEIR anticipated that growth resulting from future projects within the plan area could result in a significant impact on the 21 Hayes Muni route during the weekday p.m. hour, and identified one transit-specific transportation mitigation measure, which is described further below in the transit subsection. Even with mitigation, however, it was anticipated that the significant adverse cumulative impacts on transit lines could not be reduced to a less-than-significant level. Thus, the impact was found to be significant and unavoidable.

As discussed above, under Evaluation of Environmental Effects - Automobile Delay and Vehicles Miles Travelled, in response to state legislation that called for removing automobile delay from CEQA analysis, the planning commission adopted resolution 19579 replacing automobile delay with a VMT metric for analyzing transportation impacts of a project. Therefore, impacts and mitigation measures from the Market and Octavia PEIR associated with automobile delay are not discussed in this initial study.

The Market and Octavia PEIR did not evaluate VMT or the potential for induced automobile travel. The VMT analysis and induced automobile travel analysis presented below evaluate the project's transportation effects using the VMT metric.

The project site is not located within an airport land use plan area or in the vicinity of a private airstrip. Therefore, initial study checklist topic 4c is not applicable to the proposed project.

VMT Analysis

Many factors affect travel behavior. These factors include density, diversity of land uses, design of the transportation network, access to regional destinations, distance to high-quality transit, development scale, demographics, and transportation demand management. Typically, low-density development at great distance from other land uses or located in areas with poor access to non-private vehicular modes of travel, generate more automobile travel compared to development located in urban areas, where a higher density, mix of land uses, and travel options other than private vehicles are available.

Given these travel behavior factors, San Francisco has a lower VMT ratio than the nine-county San Francisco Bay Area region. In addition, some areas of the city have lower VMT ratios than other areas of the city. These areas of the city can be expressed geographically through *transportation analysis zones (TAZ)*. TAZ are used in transportation planning models for transportation analysis and other planning purposes. TAZ vary in size from single city blocks in the downtown core, multiple blocks in outer neighborhoods, to even larger zones in historically industrial areas like the Hunters Point Shipyard.

The San Francisco County Transportation Authority uses the San Francisco Chained Activity Model Process (SF-CHAMP) to estimate VMT by private automobiles and taxis for different land use types. Travel behavior in SF-CHAMP is calibrated based on observed behavior from the California Household Travel Survey 2010-2012, census data regarding automobile ownership rates and county-to-county worker flows, and observed vehicle counts and transit boardings. SF-CHAMP uses a synthetic population, which is a set of individual actors that represents the Bay Area's actual population, who make simulated travel decisions for a complete day. The transportation authority uses tour-based analysis for office and residential uses, which examines the entire chain of trips over the course of a day,

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[15] Fehr & Peers. *Supplemental Memorandum. 30 Otis Street 12th Street Access Alternative*. February 2018.

not just trips to and from the project. For retail uses, the transportation authority uses trip-based analysis, which counts VMT from individual trips to and from the project (as opposed to entire chain of trips). A trip-based approach, as opposed to a tour-based approach, is necessary for retail projects because a tour is likely to consist of trips stopping in multiple locations, and the summarizing of tour VMT to each location would over-estimate VMT. [16,17]

For residential development, the existing regional average daily VMT per capita is 17.2.[18] For retail development, regional average daily retail VMT per employee is 14.9.[19] Average daily VMT for both land uses is projected to decrease in future 2040 cumulative conditions. Refer to Table 3: Average Daily VMT, which includes the TAZ in which the project site is located, 578.

Table 3: Average Daily VMT

Land Use	Existing			Cumulative 2040		
	Bay Area Regional Average	Bay Area Regional Average minus 15%	TAZ 578	Bay Area Regional Average	Bay Area Regional Average minus 15%	TAZ 578
Households (Residential)	17.2	14.6	3.7	16.1	13.7	3.1
Employment (Retail)	14.9	12.6	8.9	14.6	12.4	9.0

A project would have a significant effect on the environment if it would cause substantial additional VMT. The State OPR's Revised Proposal on Updates to the CEQA Guidelines on Evaluating Transportation Impacts in CEQA ("proposed transportation impact guidelines") recommends screening criteria to identify types, characteristics, or locations of projects that would not result in significant impacts on VMT. If a project meets one of the three screening criteria provided (map-based screening, small projects, and proximity to transit stations), then it is presumed that VMT impacts would be less-than-significant for the project and a detailed VMT analysis is not required. Map-based screening is used to determine if a project site is located within a TAZ that exhibits low levels of VMT; small projects are projects that would generate fewer than 100 vehicle trips per day; and the proximity to transit stations criterion includes projects that are within one-half mile of an existing major transit stop, have a FAR of greater than or equal to 0.75, vehicle parking that is less than or equal to that required or allowed by the

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[16] To state another way: a tour-based assessment of VMT at a retail site would consider the VMT for all trips in the tour, for any tour with a stop at the retail site. If a single tour stops at two retail locations, for example, a coffee shop on the way to work and a restaurant on the way back home, then both retail locations would be allotted the total tour VMT. A trip-based approach allows us to apportion all retail-related VMT to retail sites without double-counting.

[17] San Francisco Planning Department, Executive Summary: Resolution Modifying Transportation Impact Analysis, Appendix F, Attachment A, March 3, 2016.

[18] Includes the VMT generated by the households in the development and averaged across the household population to determine VMT per capita.

[19] Retail travel is not explicitly captured in SF-CHAMP, rather, there is a generic "Other" purpose which includes retail shopping, medical appointments, visiting friends or family, and all other nonwork, nonschool tours. The retail efficiency metric captures all of the "Other" purpose travel generated by Bay Area households. The denominator of employment (including retail; cultural, institutional, and educational; and medical employment; school enrollment, and number of households) represents the size, or attraction, of the zone for this type of "Other" purpose travel.

planning code without conditional use authorization, and are consistent with the applicable sustainable communities strategy. [20]

VMT Analysis - Residential

As noted previously, existing average daily household VMT per capita is 3.7 for TAZ 578. This is 78 percent below the existing regional average daily VMT per capita of 17.2. Given that the project site is located in an area where existing VMT is more than 15 percent below the existing regional average, the proposed project's residential uses would not result in substantial additional VMT and impacts would be less than significant. Furthermore, the project site meets the Proximity to Transit Stations screening criterion, which also indicates that the proposed project's residential uses would not cause substantial additional VMT.

San Francisco 2040 cumulative conditions were projected using a SF-CHAMP model run, using the same methodology as outlined for existing conditions, but includes residential and job growth estimates and reasonably foreseeable transportation investments through 2040. Projected 2040 average daily household VMT per capita is 3.1 for TAZ 578, the transportation analysis zone in which the project site is located. This is 81 percent below the projected 2040 regional average daily VMT per capita of 16.1.[21] Given that the project site is located in an area where VMT is greater than 15 percent below the projected 2040 regional average, the proposed project's residential uses would not result in substantial additional VMT. Therefore, the proposed project's residential uses would not contribute considerably to any substantial cumulative increase in VMT.

VMT Analysis - Retail

As mentioned previously, existing average daily VMT per employee is 8.9 for TAZ 578. This is 40 percent below the existing regional average daily VMT per employee of 14.9. Given that the project site is located in an area where existing VMT is more than 15 percent below the existing regional average, the proposed project's retail/commercial uses would not result in substantial additional VMT and impacts would be less than significant. Furthermore, the project site meets the *Proximity to Transit Stations screening criterion*, which also indicates that the proposed project's retail uses would not cause substantial additional VMT.

Projected 2040 average daily VMT per employee is 9.0 for the TAZ 578. This is 38 percent below the projected 2040 regional average daily VMT per capita of 14.6.[22] Given that the project site is located in an area where VMT is greater than 15 percent below the projected 2040 regional average, the proposed project's retail uses would not result in substantial additional VMT. Therefore, the proposed project's retail uses would not contribute considerably to any substantial cumulative increase in VMT.

Therefore, the proposed project would not cause substantial additional VMT and impacts would be less-than-significant.

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[20] San Francisco Planning Department. Eligibility Checklist: CEQA section 21099 – Modernization of Transportation Analysis for 30 Otis Street. Prepared by Fehr and Peers March 6, 2017.

[21] Includes the VMT generated by the households in the development and averaged across the household population to determine VMT per capita.

[22] Retail travel is not explicitly captured in SF-CHAMP, rather, there is a generic "Other" purpose which includes retail shopping, medical appointments, visiting friends or family, and all other nonwork, nonschool tours. The retail efficiency metric captures all of the "Other" purpose travel generated by Bay Area households. The denominator of employment (including retail; cultural, institutional, and educational; and medical employment; school enrollment, and number of households) represents the size, or attraction, of the zone for this type of "Other" purpose travel.

Induced Automobile Travel Analysis

A project would have a significant effect on the environment if it would substantially induce additional automobile travel by increasing physical roadway capacity in congested areas (i.e., by adding new mixed-flow lanes) or by adding new roadways to the network. OPR's proposed transportation impact guidelines includes a list of transportation project types that would not likely lead to a substantial or measureable increase in VMT. If a project fits within the general types of projects (including combinations of types), then it is presumed that VMT impacts would be less than significant and a detailed VMT analysis is not required.

The proposed project is not a transportation project. However, the proposed project would include features that would alter the transportation network. These features would be sidewalk widening, on-street loading zones, bicycle parking, and curb cuts. These features fit within the general types of projects identified that would not substantially induce automobile travel. As the proposed project would not substantially induce automobile travel, the project would have a less-than-significant impact. Although the proposed project would not result in a significant loading impact, to further reduce the less-than-significant freight loading impacts, Improvement Measure TR-1 could be implemented to lessen the effect of loading operations in the proposed project vicinity.

Trip Generation

The proposed project would contain 423 residential units, 71 auto spaces, three car share spaces, 361 class I and 32 class II bicycle parking spaces between the street level and two-level garage, approximately 5,600 sf of retail space on the ground floor, and approximately 17,000 sf of performing arts space for use by the City Ballet School.

Localized trip generation of the proposed project was calculated using a trip-based analysis and information in transportation impact study. The proposed project would generate an estimated net total of 4,479 person trips (inbound and outbound) on a weekday daily basis, consisting of 1,223 person trips by auto (vehicle trips), 1,746 transit trips, 960 walk trips and 548 trips by other modes. During the p.m. peak hour, the proposed project would generate an estimated net total 710 person trips, consisting of 191 person trips by auto (158 vehicle trips accounting for vehicle occupancy data for this census tract), 292 transit trips, 139 walk trips, and 88 trips by other modes.

Transit

The project site is located within a quarter mile of several local transit lines including Muni bus lines 6, 7, 9, 14, 21, 47, and 49, and rapid bus lines 7R, 9R, and 14R, Muni light rail lines J, K, L, M, and N, and Muni historic streetcar F-line. The proposed project would be expected to generate 1,705 daily transit trips, including 284 during the p.m. peak hour. Given the wide availability of nearby transit, the addition of 284 p.m. peak hour transit trips would be accommodated by existing capacity. As such, transit service demand generated by the proposed project would not result in unacceptable levels of transit service or cause a substantial increase in delays such that significant adverse impacts in transit service could result.

The Market and Octavia PEIR identified significant and unavoidable cumulative impacts relating to transit delays to the 21 Hayes Muni route. This degradation of transit service would occur as a result of changes to the configuration of Hayes Street, which were designed to enhance local vehicle circulation. The 21 Hayes route does not run near the project site, and as stated above, the project site is well served by other transit lines. Therefore, the proposed project would not contribute considerably to this significant cumulative transit impact.

Pedestrians, Bicyclists, and Loading

The project-specific transportation analysis conducted for the 30 Otis Project determined that the project impacts related to pedestrian capacity and safety, bicycle access and hazards, and commercial/freight and passenger loading would be less than significant. While the proposed project would not create potentially hazardous conditions affecting traffic, transit, bicycles, or pedestrians, nor would it cause delays to transit, the sponsor has agreed to implement two improvement measures, Develop an Active Loading Management Plan, and Monitoring and Abatement of Queues, to further reduce these less-than-significant impacts. See "Improvement Measures" section at the end of this document for the full text of these improvement measures.

Construction

The project-specific transportation analysis determined that temporary project construction impacts could result in a substantial interference with pedestrian, bicycle, or vehicle circulation and accessibility to adjoining areas, and potential disruptions to transit, thereby resulting in potentially hazardous conditions, which would be a significant impact. Further, the proposed project is anticipated to be under construction at the same time as other cumulative development projects in the vicinity, resulting in a significant cumulative construction transportation impact, to which the proposed project's contribution would be considerable. These construction transportation impacts will be evaluated in the EIR.

Conclusion

For the above reasons, the operation of the proposed project would not result in significant impacts that were not identified in the Market and Octavia PEIR related to transportation and circulation and would not contribute considerably to transportation and circulation impacts that were identified in the Market and Octavia PEIR. However, the department determined that the project could have project-level construction-related transportation impacts and a considerable contribution to significant cumulative construction-related transportation impacts. These would be significant impacts that are peculiar to the project and the project site that were not identified in the Market and Octavia PEIR. As such, a focused EIR will analyze those cumulative construction-related transportation impacts.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
5. NOISE—Would the project:				
a) Result in exposure of persons to or generation of noise levels in excess of standards established in the local general plan or noise ordinance, or applicable standards of other agencies?	☐	☐	☐	☒
b) Result in exposure of persons to or generation of excessive groundborne vibration or groundborne noise levels?	☐	☐	☐	☒
c) Result in a substantial permanent increase in ambient noise levels in the project vicinity above levels existing without the project?	☐	☐	☐	☒
d) Result in a substantial temporary or periodic increase in ambient noise levels in the project vicinity above levels existing without the project?	☐	☐	☐	☒

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
e) For a project located within an airport land use plan area, or, where such a plan has not been adopted, in an area within two miles of a public airport or public use airport, would the project expose people residing or working in the area to excessive noise levels?	☐	☐	☐	☒
f) For a project located in the vicinity of a private airstrip, would the project expose people residing or working in the project area to excessive noise levels?	☐	☐	☐	☒
g) Be substantially affected by existing noise levels?	☐	☐	☐	☒

The Market and Octavia PEIR noted that the background noise levels in San Francisco are elevated primarily due to traffic noise and that some streets, such as Market Street, have higher background noise levels. The PEIR determined that implementation of the plan would not result in significant noise impacts during construction activities. The PEIR also determined that incremental increases in traffic-related noise attributable to implementation of the plan would be less than significant. No mitigation measures related to noise were identified in the Market and Octavia PEIR.

Construction Noise

The PEIR identified an increase in the ambient noise levels during construction, dependent on the types of construction activities and construction schedules, and noise from increased traffic associated with construction truck trips along access routes to development sites. The PEIR determined that compliance with the San Francisco Noise Ordinance (noise ordinance), codified as article 29 of the San Francisco Police Code, would reduce construction impacts to less-than-significant levels.

All construction activities for the proposed project (approximately 28 months) would be subject to the noise ordinance. Construction noise is regulated by the noise ordinance, which requires construction work to be conducted in the following manner: (1) noise levels of construction equipment, other than impact tools, must not exceed 80 A-weighted decibels (dBA) at a distance of 100 feet from the source (the equipment generating the noise); (2) impact tools must have intake and exhaust mufflers that are approved by the Director of Public Works or the Director of the Department of Building Inspection (building department) to best accomplish maximum noise reduction; and (3) if the noise from the construction work would exceed the ambient noise levels at the site property line by 5 dBA, the work must not be conducted between 8 p.m. and 7 a.m., unless the Director of Public Works authorizes a special permit for conducting the work during that period.

The building department is responsible for enforcing the noise ordinance for private construction projects during normal business hours (8 a.m. to 5 p.m.). The police department is responsible for enforcing the noise ordinance during all other hours. Nonetheless, during the construction period for the proposed project of approximately 28 months, occupants of the nearby properties could be disturbed by construction noise. Times may occur when noise could interfere with indoor activities in nearby residences and other businesses near the project site. The increase in noise in the project area during project construction would not be considered a significant impact of the proposed project, because the construction noise would be temporary, intermittent, and restricted in occurrence and level, as the

contractor would be required to comply with the noise ordinance, which would reduce construction noise impacts to a less-than-significant level.

Construction vibration could be felt by nearby receptors during the 28-month construction period. However, construction vibration would be intermittent and limited to the period of construction, and would generally be most noticeable during demolition. The nearest sensitive receptors to the project site are residential uses along Brady Street adjacent to the northwest of the project site, which have the potential to be intermittently exposed to vibration noise levels greater than the ambient conditions.

For the above reasons, the proposed project would not result in significant construction noise impacts that were not identified in the Market and Octavia PEIR.

Operational Noise

The PEIR noted that plan-related land use changes would have the potential to create noise impacts associated with projects' fixed-location heating, ventilating, or air-conditioning equipment and other localized noise-generating activities. The PEIR determined that existing ambient noise levels in the plan area would generally mask noise from new onsite equipment. Therefore, the increase in noise levels from operation of mechanical equipment would be less than significant.

The proposed project would be subject to the following interior noise standards, which are described for informational purposes. The California Building Standards Code (Title 24) establishes uniform noise insulation standards. The Title 24 acoustical requirement for residential structures is incorporated into section 1207 of the San Francisco Building Code and requires these structures be designed to prevent the intrusion of exterior noise so that the noise level with windows closed, attributable to exterior sources, shall not exceed 45 dBA in any habitable room. The acoustical requirements of Title 24 are incorporated into the San Francisco Green Building Code. Title 24 allows the project sponsor to choose between a prescriptive or performance-based acoustical requirement for nonresidential uses. Both compliance methods require wall, floor/ceiling, and window assemblies to meet certain sound transmission class or outdoor-indoor sound transmission class ratings to ensure that adequate interior noise standards are achieved. In compliance with Title 24, the building department would review the final building plans to ensure that the building wall, floor/ceiling, and window assemblies would meet Title 24 acoustical requirements. If determined necessary by the building department, a detailed acoustical analysis of the exterior wall and window assemblies may be required.

The proposed project would include residential, retail, and arts activities uses, which are not considered noise-generating uses and likely would not generate noise levels above the ambient levels observed in the project vicinity, which is dominated by vehicular traffic noise. The proposed uses would also not generate vibration or ground-borne noise levels above the ambient levels, as those are also dominated by vehicular and transit traffic.

The project site is not located within an airport land use plan area, within 2 miles of a public airport, or in the vicinity of a private airstrip. Therefore, topic 12e and f from the CEQA guidelines, Appendix G is not applicable.

For the above reasons, the proposed project would not result in significant noise impacts that were not identified in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
6. AIR QUALITY—Would the project:				
a) Conflict with or obstruct implementation of the applicable air quality plan?	☐	☐	☐	☒
b) Violate any air quality standard or contribute substantially to an existing or projected air quality violation?	☐	☐	☐	☒
c) Result in a cumulatively considerable net increase of any criteria pollutant for which the project region is nonattainment under an applicable federal, state, or regional ambient air quality standard (including releasing emissions which exceed quantitative thresholds for ozone precursors)?	☐	☐	☐	☒
d) Expose sensitive receptors to substantial pollutant concentrations?	☐	☐	☐	☒
e) Create objectionable odors affecting a substantial number of people?	☐	☐	☐	☒

The Market and Octavia PEIR identified potentially significant air quality impacts resulting from temporary exposure to elevated levels of fugitive dust and diesel particulate matter during construction of development projects under the area plan. The PEIR identified two mitigation measures that would reduce these air quality impacts to less-than-significant levels. Market and Octavia PEIR Mitigation Measures E1 and E2 address air quality impacts during construction. All other air quality impacts were found to be less than significant.

Construction Dust Control

Market and Octavia PEIR Mitigation Measure E1: Construction Mitigation Measure for Particulate Emissions requires individual projects involving construction activities to include dust control measures and to maintain and operate construction equipment so as to minimize exhaust emissions of particulates and other pollutants. The San Francisco Board of Supervisors subsequently approved a series of amendments to the San Francisco Building and Health Codes, generally referred to as the Construction Dust Control Ordinance (Ordinance 176-08, effective July 30, 2008). The intent of the dust control ordinance is to reduce the quantity of fugitive dust generated during site preparation, demolition, and construction work in order to protect the health of the general public and of onsite workers, minimize public nuisance complaints, and to avoid orders to stop work by the building department. Project-related construction activities would result in construction dust, primarily from ground-disturbing activities.

For projects over one-half acre, such as the proposed project, the dust control ordinance requires that the project sponsor submit a dust control plan for approval by the San Francisco Department of Public Health. The building department will not issue a building permit without written notification from the Director of Public Health that the applicant has a site-specific dust control plan, unless the Director waives the requirement. The site-specific dust control plan would require the project sponsor to implement additional dust control measures such as installation of dust curtains and windbreaks and to provide independent third-party inspections and monitoring, provide a public complaint hotline, and suspend construction during high wind conditions.

The regulations and procedures set forth by the San Francisco Dust Control Ordinance would ensure that construction dust impacts would not be significant. Because these requirements provide the same dust control provisions as PEIR Mitigation Measure, E1: Construction Mitigation Measure for Particulate Emissions, this measure related to dust control is no longer necessary to reduce construction-related dust impacts of the proposed project. Therefore, the proposed project would not result in significant impacts related to construction dust that were not identified in the Market and Octavia PEIR and no mitigation is required.

Criteria Air Pollutants

In accordance with the state and federal Clean Air Acts, air pollutant standards are identified for the following six *criteria air pollutants*: ozone, carbon monoxide (CO), particulate matter (PM), nitrogen dioxide (NO₂), sulfur dioxide (SO₂), and lead. These air pollutants are termed criteria air pollutants because they are regulated by developing specific public health- and welfare-based criteria as the basis for setting permissible levels. In general, the San Francisco Bay Area Air Basin (SFBAAB) experiences low concentrations of most pollutants when compared to federal or state standards. The SFBAAB is designated as either in attainment or unclassified for most criteria pollutants with the exception of ozone, PM$_{2.5}$, and PM$_{10}$, for which these pollutants are designated as nonattainment for either the state or federal standards. By its very nature, regional air pollution is largely a cumulative impact in that no single project is sufficient in size to, by itself, result in nonattainment of air quality standards. Instead, a project's individual emissions contribute to existing cumulative air quality impacts. If a project's contribution to cumulative air quality impacts is considerable, then the project's impact on air quality would be considered significant.[23]

The Bay Area Air Quality Management District (BAAQMD) prepared the updated 2017 BAAQMD CEQA Air Quality Guidelines (Air Quality Guidelines),[24] which provide thresholds of significance for those criteria air pollutants that the SFBAAB is in nonattainment. The city uses these thresholds of significance.

Construction

Construction activities from the proposed project would result in the emission of criteria air pollutants from equipment exhaust, construction-related vehicular activity, and construction worker automobile trips. Construction of the proposed project would occur over an approximately 620-working day period, including approximately 40 days for demolition, 70 days for site preparation and grading, and a total of approximately 510 days for the various construction elements. Construction-related criteria air pollutants generated by the proposed project were quantified using the California Emissions Estimator Model and provided within an *air quality technical memorandum*.[25] The model was developed, including default data (e.g., emission factors, meteorology, etc.) in collaboration with California air districts' staff. Default assumptions were used where project-specific information was unknown. Emissions were converted from tons/year to pounds/day using the estimated construction duration of 620 working days. As shown in **Table 4, Daily Project Construction Emissions**, unmitigated project construction emissions would be below the threshold of significance for the construction-related criteria air pollutants.

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[23] Bay Area Air Quality Management District, CEQA Air Quality Guidelines, updated May 2017, pp. 2-1.

[24] Ibid. Table 2-1.

[25] San Francisco Planning Department. Air Quality Technical Memorandum, 30 Otis Street, Project File 2015.010013ENV. August 16, 2017.

Table 4: Daily Project Construction Emissions

	Pollutant Emissions (Average Pounds per Day)			
	ROG	NOx	Exhaust PM$_{10}$	Exhaust PM$_{2.5}$
Unmitigated Project Emissions	11.51	10.58	0.49	0.46
Significance Threshold	54.0	54.0	82.0	54.0
Exceeds Threshold	No	No	No	No
Emissions over threshold levels are in **bold**. Source: BAAQMD 2011; San Francisco Planning Department 2017				

Operation

The proposed project would generate criteria pollutant emissions associated with vehicle traffic (mobile sources), on-site area sources (i.e., natural gas combustion for space and water heating, and combustion of other fuels by building and grounds maintenance equipment), and energy usage. Operational-related criteria air pollutants generated by the proposed project were also quantified using the California Emissions Estimator Model and provided within the air quality technical memorandum. Default assumptions were used where project-specific information was unknown.

The average daily and maximum annual emissions associated with operation of the proposed project are shown in **Table 5, Operational Criteria Air Pollutant Emissions**. Table 5 also includes the city's thresholds of significance. As shown in Table 5, the proposed project would not exceed the threshold of significance for operational criteria air pollutant emissions.

Table 5: Operational Criteria Air Pollutant Emissions

	ROG	NOx	PM$_{10}$	PM$_{2.5}$
Project *Average Daily* Emissions (lbs./day)	21.8	17.8	0.45	0.43
Significance Threshold (lbs./day)	54	54	82	54
Exceeds Threshold	No	No	No	No
Project *Maximum Annual* Emissions (tpy)	3.98	3.23	0.08	0.08
Significance Threshold (tpy)	10.0	10.0	10.0	10.0
Exceeds Threshold	No	No	No	No
lbs./day = pounds per day tpy = tons per year Source: BAAQMD 2011; San Francisco Planning Department 2017				

Based on the information above, implementation of the proposed project would not result in either project-level or cumulative significant impacts that were not identified in the Market and Octavia PEIR related to violations of air quality standards or substantial increases in nonattainment criteria air pollutants.

Health Risk

Since certification of the PEIR, San Francisco Board of Supervisors approved amendments to the San Francisco Building and Health Codes, referred to as the Enhanced Ventilation Required for Urban Infill Sensitive Use Developments or Health Code, article 38 (ordinance 224-14, amended December 8, 2014) (article 38). The *Air Pollutant Exposure Zone* as defined in article 38 are areas that, based on modeling of all known air pollutant sources, exceed health protective standards for cumulative PM$_{2.5}$ concentration, cumulative excess cancer risk, and incorporates health vulnerability factors and proximity to freeways.

The project site is located within an *Air Pollutant Exposure Zone.* For sensitive use projects (which include residential development) within the air pollutant exposure zone, the ordinance requires that the project sponsor submit an *enhanced ventilation proposal* for approval by the Department of Public Health that achieves protection from PM$_{2.5}$ (fine particulate matter) equivalent to that associated with a *Minimum Efficiency Reporting Value 13 filtration*. The building department will not issue a building permit without written notification from the Director of Public Health that the applicant has an approved enhanced ventilation proposal. In compliance article 38, the project sponsor has submitted an initial application to the public health department.[26]

Construction

The project site is located within an identified air pollutant exposure zone and the proposed project would require heavy-duty off-road diesel vehicles and equipment during the majority of the anticipated 28-month construction period; therefore, the ambient health risk to sensitive receptors from air pollutants generated by construction emission exhaust is considered substantial. Thus, Project Mitigation Measure 2: Construction Air Quality has been identified to implement the Market and Octavia PEIR Mitigation Measure E2. Project Mitigation Measure 2: Construction Air Quality would require construction equipment engines meeting higher emission standards (lower emissions) which reduce diesel particulate matter exhaust from construction equipment by 89 to 94 percent compared to uncontrolled construction equipment.[27] Therefore, impacts related to health risks from project construction emissions would be less than significant through implementation of Project Mitigation Measure 2: Construction Air Quality (see Project Mitigation Measure 2 at the end of this initial study for full mitigation measure text).

Siting New Sources

The proposed project would include a backup diesel generator. As described in the project description, the generator would be equipped with the best available control technology for diesel generators, which would reduce diesel particulate matter exhaust from stationary sources by 89 to 94 percent compared to uncontrolled stationary sources. Typically, backup generators are operated for a short duration for periodic testing and during occasional power outages. Given the limited operation and that the generator would be equipped with best available control technology, impacts related to health risks from siting new sources would be less than significant.

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[26] Department of Public Health, Environmental Health. Application for Article 38 Compliance Assessment. 14-38 Otis; 74-98 12th Streets. May 11, 2017.

[27] PM emissions benefits are estimated by comparing off-road PM emission standards for Tier 2 with Tier 1 and 0. Tier 0 off-road engines do not have PM emission standards, but the United States Environmental Protection Agency's *Exhaust and Crankcase Emissions Factors for Nonroad Engine Modeling – Compression Ignition* has estimated Tier 0 engines between 50 hp and 100 hp to have a PM emission factor of 0.72 g/hp-hr. and greater than 100 hp to have a PM emission factor of 0.40 g/hp-hr. Therefore, requiring off-road equipment to have at least a Tier 2 engine would result in between a 25 percent and 63 percent reduction in PM emissions, as compared to off-road equipment with Tier 0 or Tier 1 engines. The 25 percent reduction comes from comparing the PM emission standards for off-road engines between 25 hp and 50 hp for Tier 2 (0.45 g/bhp-hr.) and Tier 1 (0.60 g/bhp-hr.). The 63 percent reduction comes from comparing the PM emission standards for off-road engines above 175 hp for Tier 2 (0.15 g/bhp-hr.) and Tier 0 (0.40 g/bhp-hr.). In addition to the Tier 2 requirement, ARB Level 3 VDECSs are required and would reduce PM by an additional 85 percent. Therefore, the mitigation measure would result in between an 89 percent (0.0675 g/bhp-hr.) and 94 percent (0.0225 g/bhp-hr.) reduction in PM emissions, as compared to equipment with Tier 1 (0.60 g/bhp-hr.) or Tier 0 engines (0.40 g/bhp-hr.).

Odors

During construction, the various diesel-powered vehicles and equipment used onsite would create localized odors. These odors would be temporary and are not likely to be noticeable for extended periods of time beyond the project site. The potential for diesel odor impacts is therefore considered less than significant. Other potential land uses associated with the proposed project, including the podium rooftop lounge and restaurants, are not expected to produce any offensive odors that would result in odor complaints. Therefore, odor impacts would be less than significant.

Conclusion

For the above reasons, the proposed project would not result in significant air quality impacts that were not identified in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
7. GREENHOUSE GAS EMISSIONS— Would the project:				
a) Generate greenhouse gas emissions, either directly or indirectly, that may have a significant impact on the environment?	☐	☐	☐	☒
b) Conflict with any applicable plan, policy, or regulation of an agency adopted for the purpose of reducing the emissions of greenhouse gases?	☐	☐	☐	☒

The state CEQA Guidelines were amended in 2010 to require an analysis of a project's GHG emissions on the environment. The Market and Octavia PEIR was certified in 2007, before the amendment of the state CEQA Guidelines and, therefore, the PEIR did not analyze the effects of GHG emissions.

The air district has prepared guidelines and methodologies for analyzing the impact of GHG emissions. These guidelines are consistent with CEQA Guidelines sections 15064.4 and 15183.5, which address the analysis and determination of significant impacts from a proposed project's GHG emissions and allow for projects that are consistent with an adopted GHG reduction strategy to conclude that the project's GHG impact is less than significant. The following analysis is based on air district and CEQA guidelines for analyzing GHG emissions. As discussed below, the proposed project would not result in any new significant impacts related to GHG emissions.

San Francisco's *Strategies to Address Greenhouse Gas Emissions*[28] presents a comprehensive assessment of policies, programs, and ordinances that collectively represent San Francisco's GHG reduction strategy in compliance with the air district and CEQA guidelines. These GHG reduction actions have resulted in a 28 percent reduction in GHG emissions in 2015 compared to 1990 levels,[29] exceeding the year 2020 reduction

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[28] San Francisco Planning Department, *Strategies to Address Greenhouse Gas Emissions in San Francisco,* November 2010. Available at http://sfmea.sfplanning.org/GHG_Reduction_Strategy.pdf, accessed March 3, 2016.

[29] SF Environment, San Francisco's 2015 Greenhouse Gas Emissions, June 2017. Available at https://sfenvironment.org/carbon-footprint, accessed June 30, 2016.

goals outlined in the air district's *2010 Clean Air Plan,*[30] Executive Order S-3-05[31], and Assembly Bill 32 (also known as the Global Warming Solutions Act).[32,33] In addition, San Francisco's GHG reduction goals are consistent with, or more aggressive than, the long-term goals established under Executive Orders S-3-05,[34] B-30-15,[35,36] and Senate Bill 32.[37,38] Therefore, projects that are consistent with San Francisco's GHG Reduction Strategy would not result in GHG emissions that would have a significant effect on the environment and would not conflict with state, regional, and local GHG reduction plans and regulations.

The proposed project would replace the existing five buildings totaling approximately 60,000 sf with a single mixed-use building totaling approximately 485,000 sf and increase the intensity of use of the site through the addition of 423 residential units and inclusion of retail and expanded arts activities uses. Therefore, the proposed project would contribute to annual long-term increases in GHGs as a result of increased vehicle trips (mobile sources) and residential, retail, and expanded arts operations resulting in an increase in energy use, water use, wastewater treatment, and solid waste disposal. Construction activities would also result in temporary increases in GHG emissions.

The proposed project would be subject to regulations adopted to reduce GHG emissions as identified in the GHG reduction strategy. As discussed below, compliance with the applicable regulations would reduce the project's GHG emissions related to transportation, energy use, waste disposal, wood burning, and use of refrigerants.

Compliance with the city's transportation demand management programs, Transportation Sustainability Fee, bicycle parking requirements, low-emission car parking requirements, and car sharing requirements would reduce the proposed project's transportation-related emissions. These regulations reduce GHG emissions from single-occupancy vehicles by promoting the use of alternative transportation modes with zero or lower GHG emissions on a per capita basis.

The proposed project would be required to comply with the energy efficiency requirements of the city's Green Building Code, Stormwater Management Ordinance, Water Conservation and Irrigation

[30] Bay Area Air Quality Management District, *Clean Air Plan*, April 2017. Available at *http://www.baaqmd.gov/plans-and-climate/air-quality-plans/current-plans*, accessed June 30, 2017.

[31] Office of the Governor, *Executive Order S-3-05,* June 1, 2005. Available at https://www.gov.ca.gov/news.php?id=1861, accessed March 3, 2016.

[32] California Legislative Information, *Assembly Bill 32*, September 27, 2006. Available at http://www.leginfo.ca.gov/pub/05-06/bill/asm/ab_0001-0050/ab_32_bill_20060927_chaptered.pdf, accessed March 3, 2016.

[33] Executive Order S-3-05, Assembly Bill 32, and the Bay Area 2010 Clean Air Plan set a target of reducing GHG emissions to below 1990 levels by year 2020.

[34] Executive Order S-3-05 sets forth a series of target dates by which statewide emissions of GHGs need to be progressively reduced, as follows: by 2010, reduce GHG emissions to 2000 levels (approximately 457 million MTCO$_2$E); by 2020, reduce emissions to 1990 levels (approximately 427 million MTCO$_2$E); and by 2050 reduce emissions to 80 percent below 1990 levels (approximately 85 million MTCO$_2$E).

[35] Office of the Governor, *Executive Order B-30-15, April 29, 2015.* Available at https://www.gov.ca.gov/news.php?id=18938, accessed March 3, 2016. Executive Order B-30-15 sets a state GHG emissions reduction goal of 40 percent below 1990 levels by the year 2030.

[36] San Francisco's GHG reduction goals are codified in section 902 of the Environment Code and include: (i) by 2008, determine City GHG emissions for year 1990; (ii) by 2017, reduce GHG emissions by 25 percent below 1990 levels; (iii) by 2025, reduce GHG emissions by 40 percent below 1990 levels; and by 2050, reduce GHG emissions by 80 percent below 1990 levels.

[37] Senate Bill 32 amends California Health and Safety Code Division 25.5 (also known as the California Global Warming Solutions Act of 2006) by adding section 38566, which directs that statewide greenhouse gas emissions to be reduced by 40 percent below 1990 levels by 2030.

[38] Senate Bill 32 was paired with Assembly Bill 197, which would modify the structure of the State Air Resources Board; institute requirements for the disclosure of greenhouse gas emissions criteria pollutants, and toxic air contaminants; and establish requirements for the review and adoption of rules, regulations, and measures for the reduction of greenhouse gas emissions.

ordinances, and Energy Conservation Ordinance, which would promote energy and water efficiency, thereby reducing the proposed project's energy-related GHG emissions.[39] Additionally, the project would be required to meet the renewable energy criteria of the Green Building Code, further reducing the project's energy-related GHG emissions.

The proposed project's waste-related emissions would be reduced through compliance with the city's Recycling and Composting Ordinance, Construction and Demolition Debris Recovery Ordinance, and Green Building Code requirements. These regulations reduce the amount of materials sent to a landfill, reducing GHGs emitted by landfill operations. These regulations also promote reuse of materials, conserving their embodied energy[40] and reducing the energy required to produce new materials.

Compliance with the city's Street Tree Planting requirements would serve to increase carbon sequestration. Regulations requiring low-emitting finishes would reduce volatile organic compounds (VOCs).[41] Thus, the proposed project was determined to be consistent with San Francisco's GHG reduction strategy.[42]

Therefore, the proposed project would not conflict with state, regional, and local GHG reduction plans and regulations, and the proposed project's contribution to GHG emissions would not be cumulatively considerable or generate GHG emissions, either directly or indirectly, which would have a significant impact on the environment. As such, the proposed project would result in a less-than-significant impact with respect to GHG emissions and no mitigation measures are necessary.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
8. WIND AND SHADOW—Would the project:				
a) Alter wind in a manner that substantially affects public areas?	☒	☐	☐	☐
b) Create new shadow in a manner that substantially affects outdoor recreation facilities or other public areas?	☐	☐	☐	☒

Wind

The Market and Octavia PEIR determined that new construction developed under the area plan, including new buildings and additions to existing buildings, could result in significant impacts related to ground-level winds. PEIR Mitigation Measure B1: Buildings in Excess of 85 Feet in Height, and PEIR Mitigation Measure B2: All New Construction, identified in the PEIR, require individual project sponsors

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[39] Compliance with water conservation measures reduce the energy (and GHG emissions) required to convey, pump and treat water required for the project.

[40] Embodied energy is the total energy required for the extraction, processing, manufacture, and delivery of building materials to the building site.

[41] While not a GHG, VOCs are precursor pollutants that form ground level ozone. Increased ground level ozone is an anticipated effect of future global warming that would result in added health effects locally. Reducing VOC emissions would reduce the anticipated local effects of global warming.

[42] San Francisco Planning Department, Greenhouse Gas Analysis: Compliance Checklist for 30 Otis Street Project, July 22, 2017.

to minimize the wind effects of new buildings developed under the area plan through site and building design measures. The Market and Octavia PEIR concluded that implementation of PEIR Mitigation Measures B1 and B2, in combination with existing planning code requirements, would reduce both project-level and cumulative wind impacts to less-than-significant levels.

San Francisco Planning Code section 148, Reduction of Ground-level Wind Currents in C-3 Districts, outlines wind reduction criteria for projects in C-3 districts and sets criteria for wind comfort and hazards, requiring buildings to be shaped so as not to cause ground-level wind currents to exceed these criteria. The planning code establishes a comfort criterion of 11 miles per hour (mph) in areas of substantial pedestrian use and 7 miles per hour in public seating areas based on wind speeds measured and averaged over a period of 1 minute (equivalent wind speed, which is an average wind speed (mean velocity), adjusted to include the level of gustiness and turbulence). The code requires that ground level wind speeds not exceed these comfort criteria more than 10 percent of the time year round between 7 a.m. and 6 p.m., with certain exceptions. The wind hazard criteria established by the planning code is 26 mph in public areas based on wind speeds measured and averaged over a period of 1 hour. Comparing the two criteria and stated on the same time basis, the hazard criterion wind speed (26 mph averaged over 1 hour) is equivalent to a 1-minute average wind speed of 36 mph, which is a speed where wind gusts can blow people over, and therefore, are hazardous. For the purposes of evaluating impacts under CEQA, the planning code hazard criterion is used.

Because the proposed project's 250-foot tall tower would exceed 85-feet in height, a pedestrian wind assessment was prepared by a qualified wind consultant for the proposed project to evaluate the potential wind impacts of the proposed development. The preliminary study followed planning department protocols, and conducted a wind-tunnel assessment under the existing, project, and cumulative scenarios. Due to the potential for wind hazard exceedances in the cumulative development scenario, a comprehensive wind assessment is being prepared. This would be a significant impact that is peculiar to the project and the project site that was not identified in the Market and Octavia PEIR. As such, a focused EIR will analyze the wind topic.

Shadow

Planning Code section 295 generally prohibits new structures above 40 feet in height that would cast additional shadows on open space that is under the jurisdiction of the San Francisco Recreation and Park Commission between one hour after sunrise and one hour before sunset, at any time of the year, unless that shadow would not result in a significant adverse effect on the use of the open space. Public open spaces that are not under the jurisdiction of the Recreation and Park Commission as well as private open spaces are not subject to Planning Code section 295.

In the project area, public plazas and other publicly accessible spaces are protected under Planning Code section 147, Reduction of Shadows on Certain Public or Publicly Accessible Open Spaces in C-3, SoMa Mixed Use, and Eastern Neighborhoods Mixed Use Districts. Under section 147, new buildings over 50 feet tall in those areas (such as the proposed project) shall be shaped, consistent with the dictates of good design and without unduly restricting the development potential of the site in question, to reduce substantial shadow impacts on those open spaces.

The Market and Octavia PEIR analyzed shadow impacts on nearby existing and proposed open spaces under the jurisdiction of the San Francisco Recreation and Park Commission as well as the War Memorial open space and United Nations Plaza which are not. The Market and Octavia PEIR

determined that implementation of the area plan would not result in a significant shadow impact on section 295 open spaces at the program or project level, but could result in potentially significant shadow impacts on non-section 295 open spaces. Market and Octavia PEIR Mitigation Measure A1: Parks and Open Space Not Subject to Section 295, was determined to reduce but may not eliminate significant shadow impacts on the War Memorial open space and United Nations Plaza. The PEIR noted that potential new towers at Market Street and Van Ness Avenue could cast new shade on the United Nations Plaza, which could result in a significant and unavoidable impact on this public open space.

The Market and Octavia PEIR also analyzed potential shadow impacts on new and proposed parks and open spaces. These include Hayes Green, Octavia Plaza, McCoppin Square, and Brady Park. Given that these parks and open spaces had not been constructed at the time the PEIR was prepared, the PEIR found that potential shadow impacts on Hayes Green, Octavia Plaza, McCoppin Square, and Brady Park would not be significant. Thus, no mitigation measures were identified in the PEIR. However, the PEIR determined that once these parks and open spaces were constructed they would be subject to section 295 or Market Octavia PEIR Mitigation Measure A1, as appropriate. Since the publication of the PEIR, Hayes Green (now called Patricia's Green), Octavia Plaza, and McCoppin Square (now called McCoppin Hub Plaza), have been constructed. Patricia's Green is located on Octavia Street between Fell and Hayes streets. Octavia Plaza is located on Market Street, just west of the Central Freeway touch down and north of Elgin Park. McCoppin Hub Plaza (McCoppin Hub) is bounded by the Central Freeway to the west, Valencia Street to the east, and developed lots to the north and south.

The proposed project would construct a 250-foot-tall tower on the northeastern portion of the site, and an 85-foot-tall podium on the remaining lots southwest along Otis Street. The planning department prepared a preliminary shadow fan analysis to determine whether the project would have the potential to cast new shadow on nearby parks.[43] The preliminary shadow fan did not show any potential shadows on existing parks subject to Planning Code section 295, but the preliminary shadow fan did indicate that the proposed project could cast shadows on the future Brady Block Park, which is not and will not be under the jurisdiction of the Recreation and Park Commission, the future Natoma & 11th Street Park that will be subject to Section 295, as well as existing public open spaces such as McCoppin Hub. Therefore, Market and Octavia PEIR Mitigation Measure A1 is applicable to the proposed project. As discussed below, the project sponsor has fulfilled the requirements of Market and Octavia PEIR Mitigation Measure A1.

A shadow study was prepared by a qualified expert to determine the potential shadow impacts from the proposed project.[44] The shadow study consisted of quantitative analysis of the potential shadow impacts, including shadow effects of existing surrounding buildings and cumulative projects (i.e., other proposed development projects). According to the shadow analysis methodologies used under Planning Code section 295, shadow conditions are described with reference to the Theoretical Available Annual Sunlight (TAAS), which is the amount of sunlight that would be available in a park or open space in the course of a year if there were no shadows from structures, trees, or other objects. TAAS is calculated in square foot-hours (sfh), which is an expression of sunlight or shadow calculated by multiplying the square foot area of the park/open space by 3,721.4 (the maximum number of hours of sunlight available on an annual basis in San Francisco during the hours covered by Planning Code section 295). The analysis was based

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[43] San Francisco Planning Department, Preliminary Project Assessment, 30 Otis Street, Case No. 2015-010013PPA, October 27, 2015.

[44] FASTCAST. Shadow Analysis Report 30 Otis Street. February, 2 2018.

on a "solar year" to provide a sample of representative sun angles throughout the entire calendar year. The solar year is from June 21 through December 20. The sun angles from December 21 through June 20 mirror the solar year sun angles. The shadow study findings are summarized below.

Future Brady Block Park

The approximately 21,000-sf Brady Block Park would be part of a proposed development at 1629 Market Street located approximately 150 feet northwest of the proposed 30 Otis project site. Because the Brady Block Park has not yet been constructed, the potential impacts of the proposed 30 Otis Street project on the future Brady Block Park are discussed for informational purposes. . This park would not be subject to Planning Code section 295. The 1629 Market Street project includes four buildings that would cast shadows on the park when constructed, resulting in annualized shading of 46.6 percent of the TAAS. Another adjacent project at 53 Colton Street would also shade the future park. Under this future development scenario, the Brady Block Park would be shaded during the fall, winter, and spring months (approximately September through March) in the morning between approximately 8 a.m. and 10 a.m., resulting in annualized shading of 57.9 percent of the TAAS. The proposed project's shadow would result in a 1.85 percent increase in the TAAS on the park. The maximum new shadow cast by the proposed project would be approximately 5,500 square feet, occurring on August 2 (May 10 mirror date) at 9:15 am, and would last for approximately 15 minutes. The average duration of new shadow throughout the year would be approximately 2 hours and 36 minutes. The longest duration of net new shadow would be for 3 hours and 48 minutes, and occur on August 9 and May 3. Shadows from the 30 Otis project would occur primarily in the morning hours and affect less than one quarter of the park area. Because Brady Block Park has not yet been constructed, future park programming and peak user periods are not currently known; however, future peak use patterns would be expected to occur in midday to afternoon periods, based on historic park usage for urban infill parks. For these reasons, the project's shadow impacts would not be considered to substantially affect the use and enjoyment of Brady Block Park..

Future Natoma and 11th Streets Park

The Natoma and 11th Streets Park would be developed on parcels that have been purchased by the Recreation and Park Department, located along 11th Street between Minna and Natoma streets, approximately 900 feet east of the proposed project site in the western SoMa neighborhood. The approximately 19,600 sf park would not be developed until the current leases expire in 2024. Therefore, the potential impacts of the proposed 30 Otis Street project on the future Natoma and 11th Streets Park are discussed for informational purposes. The future Natoma and 11th Street Park is estimated to have 72,927,692 sfh of TAAS, with a predicted shadow load of 15,160,278 sfh annually, or 20.8 percent of the TAAS. Under the future cumulative development scenario, other nearby projects would contribute a very small amount of net new shadow on the future park. The proposed project would add 199,590 sfh of shadow on the Natoma and 11th Street Park, increasing the total percentage of TAAS by 0.27 percent. The maximum shadow by area would be 11,984 sf (on October 4th and March 8th), at 5:47 p.m. and lasting approximately 8 minutes. The average shadow duration would be approximately 30 minutes, and the longest shadow duration would be 50 minutes. New shadows would be cast during the fall and spring months (approximately September to October, and February to March) on the southeastern part of the park during the evening hours, between approximately 5:30 p.m. and 6 p.m. Plans for Natoma and 11th Street Park and future user patterns are not known at this time, but future peak use patterns would be expected to occur in midday to afternoon periods based on historic park usage for urban infill parks. Therefore, the proposed project's shading on Natoma and 11th Street Park would not be expected to substantially affect the use of this proposed park.

McCoppin Hub

The potential shadow cast upon McCoppin Hub from the 30 Otis project would be extremely minimal, occurring for approximately 7 minutes on June 21. This shadow would cover approximately 19.6 square feet, and occur at no other time throughout the year. Therefore, the proposed project's shading on McCoppin Hub would not be expected to have a significant impact on the use of this open space.

Nearby public and private areas

The proposed project would also shade portions of nearby streets and sidewalks and private property at times within the project vicinity. Shadows upon streets and sidewalks would not exceed levels commonly expected in urban areas and would be considered a less-than-significant effect under CEQA.

For the above reasons, the proposed project would not result in significant impacts project-specific or cumulative shadow impacts that were not identified in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
9. RECREATION—Would the project:				
a) Increase the use of existing neighborhood and regional parks or other recreational facilities such that substantial physical deterioration of the facilities would occur or be accelerated?	☐	☐	☐	☒
b) Include recreational facilities or require the construction or expansion of recreational facilities that might have an adverse physical effect on the environment?	☐	☐	☐	☒
c) Physically degrade existing recreational resources?	☐	☐	☐	☒

The Market and Octavia PEIR concluded that implementation of the area plan would not result in substantial or accelerated deterioration of existing recreational resources or require the construction or expansion of recreational facilities that may have an adverse effect on the environment. No mitigation measures related to recreational resources were identified in the Market and Octavia PEIR.

Since certification of the PEIR, the voters of San Francisco passed the 2012 San Francisco Clean and Safe Neighborhood Parks Bond, providing the Recreation and Park Department an additional $195 million to continue capital projects for the renovation and repair of parks, recreation, and open space assets. An update of the ROSE of the *General Plan* was adopted in April 2014. The amended ROSE provides a 20-year vision for open spaces in the city. It includes information and policies about accessing, acquiring, funding, and managing open spaces in San Francisco. The amended ROSE identifies locations where proposed open space connections should be built, specifically streets appropriate for potential "living alleys." In addition, the amended ROSE identifies the role of both the *Better Streets Plan* and the Green Connections Network in open space and recreation. Green Connections are streets and paths that connect people to parks, open spaces, and the waterfront, while enhancing the ecology of the street environment. Two routes identified within the Green Connections Network cross the Market and Octavia Plan Area: Marina Green to Dolores Park (Route 15) and Bay to Beach (Route 4).

The planning code requires a specified amount of new usable open space (either private or common) for each new residential unit. Some developments are also required to provide privately owned, publicly accessible open spaces. The planning code open space requirements would help offset some of the additional open space needs generated by increased residential population to the project area. The proposed project would meet the Planning Code requirements and would include approximately 23,000 sf of open space. The proposed project also would include construction, through an in-kind agreement, of a new plaza at 12th Street and South Van Ness Avenue proposed by the city as part of its proposed Market Street Hub rezoning.[45]

Because the proposed project would not degrade recreational facilities and would be within the development density projected under the Market and Octavia Neighborhood Plan, there would be no additional impacts on recreation beyond those analyzed in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
10. UTILITIES AND SERVICE SYSTEMS—Would the project:				
a) Exceed wastewater treatment requirements of the applicable Regional Water Quality Control Board?	☐	☐	☐	☒
b) Require or result in the construction of new water or wastewater treatment facilities or expansion of existing facilities, the construction of which could cause significant environmental effects?	☐	☐	☐	☒
c) Require or result in the construction of new stormwater drainage facilities or expansion of existing facilities, the construction of which could cause significant environmental effects?	☐	☐	☐	☒
d) Have sufficient water supply available to serve the project from existing entitlements and resources, or require new or expanded water supply resources or entitlements?	☐	☐	☐	☒
e) Result in a determination by the wastewater treatment provider that would serve the project that it has inadequate capacity to serve the project's projected demand in addition to the provider's existing commitments?	☐	☐	☐	☒
f) Be served by a landfill with sufficient permitted capacity to accommodate the project's solid waste disposal needs?	☐	☐	☐	☒
g) Comply with federal, state, and local statutes and regulations related to solid waste?	☐	☐	☐	☒

[45] City and County of San Francisco. Planning Department 2017. The Market Hub Project. Available at http://sf-planning.org/market-street-hub-project. Accessed on October 12, 2017.

The Market and Octavia PEIR determined that the anticipated increase in population under the area plan would not result in a significant impact on the provision of water, wastewater collection and treatment, or solid waste collection and disposal. No mitigation measures were identified in the PEIR.

Since certification of the PEIR, the San Francisco Public Utilities Commission (SFPUC) adopted the 2010 UWMP in June 2011. The UWMP update includes city-wide demand projections to the year 2035, compares available water supplies to meet demand and presents water demand management measures to reduce long-term water demand. Additionally, the UWMP update includes a discussion of the conservation requirement set forth in Senate Bill 7 passed in November 2009 mandating a statewide 20 percent reduction in per capita water use by 2020. The UWMP includes a quantification of the SFPUC's water use reduction targets and plan for meeting these objectives. The UWMP projects sufficient water supply in normal years and a supply shortfall during prolonged droughts. Plans are in place to institute varying degrees of water conservation and rationing as needed in response to severe droughts.

The SFPUC is also in the process of implementing the Sewer System Improvement Program, which is a 20-year, multi-billion dollar citywide upgrade to the city's sewer and stormwater infrastructure to ensure a reliable and seismically safe system. The program includes planned improvements that will serve development in the Market and Octavia Neighborhood Plan area including at the Southeast Treatment Plant, the Central Bayside System, and green infrastructure projects such as the Wiggle Neighborhood Green Corridor.[46]

As the proposed project is consistent with the development density established under the Market and Octavia Neighborhood Plan, there would be no additional impacts on utilities and service systems beyond those analyzed in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
11. PUBLIC SERVICES—Would the project:				
a) Result in substantial adverse physical impacts associated with the provision of, or the need for, new or physically altered governmental facilities, the construction of which could cause significant environmental impacts, in order to maintain acceptable service ratios, response times, or other performance objectives for any public services such as fire protection, police protection, schools, parks, or other services?	☐	☐	☐	☒

The Market and Octavia PEIR determined that the anticipated increase in population under the area plan would not result in substantial adverse physical impacts associated with the provision of or need for new or physically altered public services, including fire protection, police protection, and public schools. No mitigation measures were identified in the PEIR.

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[46] SFPUC, Green Infrastructure Projects, June 2017. Available at http://sfwater.org/index.aspx?page=671, accessed June 30, 2017.

As the proposed project is consistent with the development density established under the Market and Octavia Neighborhood Plan, the project would not result in new or substantially more severe impacts on the physical environment associated with the provision of public services beyond those analyzed in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
12. BIOLOGICAL RESOURCES—Would the project:				
a) Have a substantial adverse effect, either directly or through habitat modifications, on any species identified as a candidate, sensitive, or special-status species in local or regional plans, policies, or regulations, or by the California Department of Fish and Game or U.S. Fish and Wildlife Service?	☐	☐	☐	☒
b) Have a substantial adverse effect on any riparian habitat or other sensitive natural community identified in local or regional plans, policies, regulations or by the California Department of Fish and Game or U.S. Fish and Wildlife Service?	☐	☐	☐	☒
c) Have a substantial adverse effect on federally protected wetlands as defined by Section 404 of the Clean Water Act (including, but not limited to, marsh, vernal pool, coastal, etc.) through direct removal, filling, hydrological interruption, or other means?	☐	☐	☐	☒
d) Interfere substantially with the movement of any native resident or migratory fish or wildlife species or with established native resident or migratory wildlife corridors, or impede the use of native wildlife nursery sites?	☐	☐	☐	☒
e) Conflict with any local policies or ordinances protecting biological resources, such as a tree preservation policy or ordinance?	☐	☐	☐	☒
f) Conflict with the provisions of an adopted Habitat Conservation Plan, Natural Community Conservation Plan, or other approved local, regional, or state habitat conservation plan?	☐	☐	☐	☒

As discussed in the Market and Octavia PEIR, the Market and Octavia plan area is in a developed urban environment that does not provide native natural habitat for any rare or endangered plant or animal species. There are no riparian corridors, estuaries, marshes, or wetlands in the Plan Area that could be affected by the development anticipated under the area plan. In addition, development envisioned under the Market and Octavia Neighborhood Plan would not substantially interfere with the movement of any resident or migratory wildlife species. For these reasons, the PEIR concluded that implementation of the area plan would not result in significant impacts on biological resources, and no mitigation measures were identified.

The project site is located within the Market and Octavia plan area and therefore, does not support habitat for any candidate, sensitive or special status species. As such, implementation of the proposed project would not result in significant impacts on biological resources not identified in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
13. GEOLOGY AND SOILS—Would the project:				
a) Expose people or structures to potential substantial adverse effects, including the risk of loss, injury, or death involving:	☐	☐	☐	☒
i) Rupture of a known earthquake fault, as delineated on the most recent Alquist-Priolo Earthquake Fault Zoning Map issued by the State Geologist for the area or based on other substantial evidence of a known fault? (Refer to Division of Mines and Geology Special Publication 42.)	☐	☐	☐	☒
ii) Strong seismic groundshaking?	☐	☐	☐	☒
iii) Seismic-related ground failure, including liquefaction?	☐	☐	☐	☒
iv) Landslides?	☐	☐	☐	☒
b) Result in substantial soil erosion or the loss of topsoil?	☐	☐	☐	☒
c) Be located on geologic unit or soil that is unstable, or that would become unstable as a result of the project, and potentially result in on- or offsite landslide, lateral spreading, subsidence, liquefaction, or collapse?	☐	☐	☐	☒
d) Be located on expansive soil, as defined in Table 18-1-B of the Uniform Building Code, creating substantial risks to life or property?	☐	☐	☐	☒
e) Have soils incapable of adequately supporting the use of septic tanks or alternative wastewater disposal systems where sewers are not available for the disposal of wastewater?	☐	☐	☐	☒
f) Change substantially the topography or any unique geologic or physical features of the site?	☐	☐	☐	☒

The Market and Octavia PEIR did not identify any significant operational impacts related to geology, soils, and seismicity. Although the PEIR concluded that implementation of the area plan would indirectly increase the population that would be exposed to geologic hazards such as earthquakes, seismic groundshaking, liquefaction, and landslides, the PEIR noted that new development is generally safer than comparable older development due to improvements in building codes and construction techniques. Compliance with applicable codes and recommendations made in project-specific geotechnical analyses

would not eliminate earthquake risks, but would reduce them to acceptable levels given the seismically active characteristics of the Bay Area.

The Market and Octavia PEIR identified a potential significant impact related to soil erosion during construction. The PEIR found that implementation of Mitigation Measure G1: Construction-Related Soils Mitigation Measure, which consists of construction best management practices (BMPs) to prevent erosion and discharge of soil sediments into the storm drain system, would reduce any potential impacts to less-than-significant levels.

Subsequent to the certification of the Market and Octavia PEIR, the Board of Supervisors amended the San Francisco Public Works Code adding section 146, Construction Site Runoff Control,[47] which requires all construction sites, regardless of size to implement BMPs to prevent construction site runoff discharges into the city's combined stormwater/sewer system. Construction sites that disturb 5,000 sf or more of ground surface are required to apply for a Construction Site Runoff Control Permit from the SFPUC and submit an erosion and sediment control plan that includes BMPs to prevent stormwater runoff and soil erosion during construction.

Because the proposed project would involve land-disturbing activities, the construction contractor is required to implement BMPs in compliance with these regulations. For this reason, PEIR Mitigation Measure G1: Construction-Related Soils Mitigation Measure, is no longer necessary to reduce any potential impacts of surface runoff and sedimentation. Compliance with these city requirements would ensure that the proposed project would not have a significant effect related to soil erosion that was not identified in the Market and Octavia PEIR.

A geotechnical investigation was prepared for the proposed project.[48] The geotechnical investigation relied on several available geotechnical studies and test boring results from the site and in the immediate vicinity to determine subsurface conditions at the site, and to provide recommendations. The geotechnical investigation determined that the site is underlain by approximately 9 to 12 feet of fill material, consisting of very loose to medium dense sand and silty sand with debris and rubble fragments. The fill is underlain by loose to dense sand (dune sand), to a depth of approximately 20 feet bgs. The dune sand is anticipated to be underlain by up to 7 feet of medium dense clayey sand and medium stiff to very stiff sandy clay and clay with sand (marsh deposit). Finally, dense to very dense sand, clayey sand, and silty sand (Colma Formation) is anticipated to the maximum depth explored in the vicinity (approximately 130 feet). Groundwater has previously been encountered at depths of approximately 14 to 17 feet bgs, however, due to fluctuations in the groundwater table caused by seasonal rainfall as well as excavation and dewatering activities at nearby construction sites, groundwater could be encountered at shallower depths. The proposed project site is not in an Alquist-Priolo Earthquake Fault Zone. There are no known active earthquake faults that run underneath the project site or in the project vicinity; the closest active fault to the project site is the San Andreas Fault, which is approximately 11 miles to the west. The proposed project site is located on geological units with moderate to high liquefaction potential; it is not in a landslide zone.

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[47]   Added by Ordinance No. 260-13, File No. 103814, Effective December 14, 2013.
[48]   Rollo & Ridley Geotechnical Engineers and Scientists. 2016. Geotechnical Report Feasibility Study. 30-40 Otis Street, San Francisco, California. June 22, 2016.

Project construction would require excavation to a depth of up to 35 feet bgs for a two-level garage and foundations, requiring the removal of up to approximately 38,000 cubic yards of soil. The geotechnical report indicates that if excavations reach a depth of at least 20 to 25 feet bgs, dune sand and marsh deposits are capable of supporting the proposed building with the use of a shallow foundation system.

The project is required to conform to the San Francisco Building Code, which ensures the safety of all new construction in the city. The building department will review the project-specific geotechnical report during its review of the building permit for the project. In addition, the building department may require additional site specific soils report(s) through the building permit application process, as needed. The requirement for a geotechnical report and review of the building permit application pursuant to the building department's implementation of the building code would ensure that the proposed project would have no significant impacts related to soils, seismic or other geological hazards.

For these reasons, the proposed project would not result in significant impacts related to geology and soils that were not identified in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
14. HYDROLOGY AND WATER QUALITY—Would the project:				
a) Violate any water quality standards or waste discharge requirements?	☐	☐	☐	☒
b) Substantially deplete groundwater supplies or interfere substantially with groundwater recharge such that there would be a net deficit in aquifer volume or a lowering of the local groundwater table level (e.g., the production rate of pre-existing nearby wells would drop to a level which would not support existing land uses or planned uses for which permits have been granted)?	☐	☐	☐	☒
c) Substantially alter the existing drainage pattern of the site or area, including through the alteration of the course of a stream or river, in a manner that would result in substantial erosion or siltation on- or offsite?	☐	☐	☐	☒
d) Substantially alter the existing drainage pattern of the site or area, including through the alteration of the course of a stream or river, or substantially increase the rate or amount of surface runoff in a manner that would result in flooding on- or offsite?	☐	☐	☐	☒
e) Create or contribute runoff water which would exceed the capacity of existing or planned stormwater drainage systems or provide substantial additional sources of polluted runoff?	☐	☐	☐	☒
f) Otherwise substantially degrade water quality?	☐	☐	☐	☒
g) Place housing within a 100-year flood hazard area as mapped on a federal Flood Hazard Boundary or Flood Insurance Rate Map or other authoritative flood hazard delineation map?	☐	☐	☐	☒
h) Place within a 100-year flood hazard area structures that would impede or redirect flood flows?	☐	☐	☐	☒

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
i) Expose people or structures to a significant risk of loss, injury or death involving flooding, including flooding as a result of the failure of a levee or dam?	☐	☐	☐	☒
j) Expose people or structures to a significant risk of loss, injury or death involving inundation by seiche, tsunami, or mudflow?	☐	☐	☐	☒

The Market and Octavia PEIR determined that the anticipated increase in population would not result in a significant impact on hydrology and water quality, including the combined sewer system and the potential for combined sewer outflows. No mitigation measures were identified in the PEIR.

The project site is completely covered by the existing buildings or paved. The proposed building would occupy the entire site and there would not be any change in the amount of impervious surface coverage, which in turn could increase the amount of stormwater runoff. In accordance with the city's Stormwater Management Ordinance (Ordinance No. 64-16) and Public Works Code section 147, the proposed project would be subject to the San Francisco Public Utilities Commission Stormwater Management Requirements and Design Guidelines, incorporating low impact design approaches and stormwater management system into the project which would reduce peak stormwater discharges. To achieve this, the proposed project would implement and install appropriate stormwater management systems that would manage stormwater on-site and limit demand on both collection system and wastewater facilities resulting from stormwater discharges. The project would include a non-potable water collection system that would be located in the basement. As a result, the proposed project would not increase stormwater runoff and would not result in flooding, substantial erosion, or siltation.

The proposed project would be constructed in compliance with all applicable federal, state, and local regulations governing water quality and discharges into surface and underground bodies of water. Runoff from the project site would drain into the city's combined stormwater/sewer system, ensuring that such runoff is properly treated at the Southeast Water Pollution Control Plant before being discharged into San Francisco Bay. As a result, the proposed project would not violate any water quality standards or waste discharge requirements or otherwise substantially degrade water quality.

Stormwater runoff during construction must comply with the Construction Site Runoff Ordinance (Ordinance No. 260-13) and the Public Works Code section 146. Construction activities that disturb 5,000 square feet or more, such as the project, must submit an erosion and sediment control plan to the SFPUC for review and approval prior to construction. The plan would outline the best management practices to be implemented during construction to prevent the discharge of sediment, non-stormwater, and waste runoff from the project site.

The proposed project site is not located within a 100-year Flood Hazard Zone, [49] a dam failure area,[50] or a tsunami hazard area.[51] No mudslide hazards exist on the proposed project site, nor is it located near any

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[49]   Federal Emergency Management Agency. 2007. *Draft Special Flood Hazard Areas (San Francisco)*. September 21.
[50]   City of San Francisco. 2012. *General Plan*. Community Safety Element, October 2012, Map 6.
[51]   Ibid, Map 5.

landslide-prone areas.[52] A seiche is an oscillation of a waterbody, such as a bay, which may cause local flooding. A seiche could occur in the San Francisco Bay due to seismic or atmospheric activity. However, the proposed project site is located approximately 1.75 miles from San Francisco Bay, and thus, would not be subject inundation due to a seiche. The proposed project would not significantly alter the site topography or increase the rate or amount of surface runoff in a manner that would result in on- or offsite flooding beyond current conditions.

For these reasons, the proposed project would not result in any significant impacts related to hydrology and water quality that were not identified in the Market and Octavia PEIR.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
15. HAZARDS AND HAZARDOUS MATERIALS—Would the project:				
a) Create a significant hazard to the public or the environment through the routine transport, use, or disposal of hazardous materials?	☐	☐	☐	☒
b) Create a significant hazard to the public or the environment through reasonably foreseeable upset and accident conditions involving the release of hazardous materials into the environment?	☐	☐	☐	☒
c) Emit hazardous emissions or handle hazardous or acutely hazardous materials, substances, or waste within one-quarter mile of an existing or proposed school?	☐	☐	☐	☒
d) Be located on a site which is included on a list of hazardous materials sites compiled pursuant to Government Code Section 65962.5 and, as a result, would it create a significant hazard to the public or the environment?	☐	☐	☐	☒
e) For a project located within an airport land use plan or, where such a plan has not been adopted, within two miles of a public airport or public use airport, would the project result in a safety hazard for people residing or working in the project area?	☐	☐	☐	☒
f) For a project within the vicinity of a private airstrip, would the project result in a safety hazard for people residing or working in the project area?	☐	☐	☐	☒
g) Impair implementation of or physically interfere with an adopted emergency response plan or emergency evacuation plan?	☐	☐	☐	☒
h) Expose people or structures to a significant risk of loss, injury, or death involving fires?	☐	☐	☐	☒

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[52] Ibid, Map 4.

The Market and Octavia PEIR found that impacts related to hazards and hazardous materials would primarily originate from construction-related activities. Demolition or renovation of existing buildings could result in exposure to hazardous building materials such as asbestos, lead, mercury, or polychlorinated biphenyls. In addition, the discovery of contaminated soils and groundwater at a construction site could result in exposure to hazardous materials during construction. The PEIR identified a significant impact associated with soil disturbance during construction for sites in areas of naturally occurring asbestos. The PEIR found that compliance with existing regulations and implementation of Mitigation Measure F1: Program- or Project-Level Mitigation Measures for Hazardous Materials, which would require implementation of construction best management practices to reduce dust emissions and tracking of contaminated soils beyond the site boundaries by way of construction vehicles' tires, would reduce impacts associated with construction-related hazardous materials to less-than-significant levels.

As discussed under topic 6, Air Quality, subsequent to the certification of the Market and Octavia PEIR, the San Francisco Board of Supervisors adopted the construction dust control ordinance. The regulations and procedures set forth by the construction dust control ordinance would ensure that construction dust impacts would not be significant. The project site is not located in an area of naturally occurring asbestos, however, construction activities in such areas would also be subject to regulation under the State Asbestos Airborne Toxic Control Measures for Construction, Grading, Quarrying, and Surface Mining Operations, which is implemented in San Francisco by the air district. Mandatory compliance with these regulations makes PEIR Mitigation Measure F1 no longer necessary to reduce the construction-related impacts from release of hazardous materials in dust. The proposed project would not result in significant impacts related to construction dust.

Hazardous Building Materials

The Market and Octavia PEIR determined that future development in the plan area may involve demolition or renovation of existing structures containing hazardous building materials, which could expose workers or the community to hazardous building materials if improperly handled. The proposed project would demolish the five existing buildings on the project site, which all were constructed prior to 1980 and therefore could potentially contain hazardous building materials. Hazardous building materials addressed in the PEIR include asbestos and lead-based paints. The air district regulates the demolition and renovation of buildings that may contain asbestos. The air district must be notified of all demolitions and renovation of 100 sf of asbestos and requires abatement of asbestos-containing materials in accordance with applicable regulations prior to the start of demolition or renovation activities. Pursuant to state law, building department will not issue a demolition permit until asbestos abatement has been completed. California's health and safety code and San Francisco building code section 3407 requires compliance with work practices for all pre-1979 buildings undergoing additions, alterations, or demolition that may disturb or remove lead-based paints to minimize or eliminate the risk of lead contamination of the environment. California law requires that fluorescent lamps and tubes (which contain mercury) be recycled or disposed of at a hazardous waste disposal facility.[53] In addition, electrical equipment such as transformers and light ballasts that may contain polychlorinated biphenyls or DEHP (a toxic phthalate) must be removed and disposed of properly.[54] Required compliance with applicable

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[53] CCR Title 22, section 66261.50 *et seq.*
[54] CCR Title 22, section 67426.1 *et seq.*

federal, state, and local regulations would ensure that the proposed project would not result in any significant impacts related to hazardous building materials that were not identified in the Market and Octavia PEIR.

Soil and Groundwater Contamination

Since certification of the PEIR, article 22A of the Health Code, also known as the Maher Ordinance, was expanded to include properties throughout the city where there is potential to encounter hazardous materials, primarily industrial zoning districts, sites with industrial uses or underground storage tanks, sites with historic bay fill, and sites in close proximity to freeways or underground storage tanks. The over-arching goal of the Maher Ordinance is to protect public health and safety by requiring appropriate handling, treatment, disposal and when necessary, remediation of contaminated soils that are encountered in the building construction process. Projects that disturb 50 cubic yards or more of soil that are located on sites with potentially hazardous soil or groundwater are subject to this ordinance.

The proposed project construction would involve excavation of up to 38,000 cubic yards of soil on a project site with potential subsurface contamination resulting from past and present auto repair uses. . Therefore, the project is subject to the Maher Ordinance, which is administered and overseen by the Department of Public Health. The Maher Ordinance requires the project sponsor to retain the services of a qualified professional to prepare a *phase I environmental site assessment* (phase I ESA) that meets the requirements of Health Code section 22.A.6 to evaluate the potential for site contamination and level of exposure risk associated with the project. Based on that information, the project sponsor may be required to conduct soil and/or groundwater sampling and analysis. Where such analysis reveals the presence of hazardous substances in excess of state or federal standards, the project sponsor is required to submit a *site mitigation plan* to the health department or other appropriate state or federal agency(ies), and to remediate any site contamination in accordance with an approved site mitigation plan prior to the issuance of any building permit.

In compliance with the Maher Ordinance, the project sponsor has submitted a Maher Application to the health department for oversight of site investigation and cleanup. As required, a phase I ESA and *phase II subsurface investigation* have been conducted to assess the potential for site contamination. The phase I ESA determined that, based on the historical presence of approximately six underground storage tanks (USTs), historical site usages including auto repair facilities, tire companies, electronics manufacturing, and other commercial uses, there is a potential for contaminated soil and/or groundwater to be present onsite.[55] The phase I ESA also concluded that based on the historic age of buildings present on the site, potential for lead-based paint and asbestos containing materials to be present within construction materials exists. In response to the recommendations in the phase I ESA, a phase II environmental investigation collected soil, soil vapor, and groundwater samples at the site to determine the presence of subsurface hazardous materials.[56]

Seven exploratory borings were advanced to depths of 20 to 25 feet bgs from various locations at the site to test for soil and groundwater conditions. Two additional soil vapor probes were also advanced to approximately 5 feet bgs. Based on the findings of the phase II investigation, elevated levels of lead, mercury, total petroleum hydrocarbons as diesel, total petroleum hydrocarbons as oil, polycyclic

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[55] Cornerstone Earth Group. 2015. Phase I Environmental Site Assessment. 74, 90 and 98 12th Street, and 14, 18, 30, and 32 Otis Street, San Francisco, California. May 12, 2015.

[56] Cornerstone Earth Group. 2015. Preliminary Soil, Soil Vapor, and Ground Water Quality Evaluation Report. 12th Street and Otis Street, San Francisco, California.

aromatic hydrocarbon benzol[a]pyrene, and polycyclic aromatic hydrocarbon benzo[b]flouranthene were present in soils above their respective residential *environmental screening levels*,[57] with the primary constituent of concern being lead detected in the fill material. While contaminants were detected above laboratory reporting limits in groundwater and soil vapor, no concentrations were present above residential environmental screening levels, and no further investigation or action at the site was required. The Phase II report indicated that contaminated soils would require removal and disposal at a class I hazardous materials facility at the time of excavation.

The Phase II report indicates that the existing USTs would require removal from the site prior to construction activities. Localized areas of impacted materials could be encountered at that time. The health department will require a site-specific health and safety plan, a dust control plan, and a site mitigation plan that presents protocols for properly managing/disposing the impacted fill material and USTs during excavation.

The proposed project would be required to remediate potential soil and/or groundwater contamination described above in accordance with article 22A of the Health Code. Therefore, the proposed project would not result in any significant impacts related to hazardous materials in soil or groundwater that were not identified in the Market and Octavia PEIR.

Fire Hazards and Emergency Response

In San Francisco, fire safety is ensured through the provisions of the San Francisco Building and Fire Codes. During the review of the building permit application, the building and fire departments will review the project plans for compliance with all regulations related to fire safety. Compliance with fire safety regulations would ensure that the proposed project would not impair implementation of or physically interfere with an adopted emergency response plan or emergency evacuation plan or expose people or structures to a significant risk of loss, injury, or death involving fires.

Airport Hazards

The project site is not located within an airport land use plan area, or in the vicinity of a private airstrip. Therefore, the proposed project would not result in any significant impact related to airport or airstrip hazards that were not identified in the Market and Octavia PEIR.

For these reasons, the proposed project would not result in significant project-specific or cumulative impacts related to hazards and hazardous materials that were not identified in the Market and Octavia PEIR.

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[57] Bay Area Regional Water Quality Control Board *User's Guide: Derivation and Application of Environmental Screening Levels (ESLs), Interim Final*, February 2016. ESLs provide conservative screening levels below which concentrations of contaminants are not considered to pose a chemical threat.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
16. MINERAL AND ENERGY RESOURCES—Would the project:				
a) Result in the loss of availability of a known mineral resource that would be of value to the region and the residents of the state?	☐	☐	☐	☒
b) Result in the loss of availability of a locally important mineral resource recovery site delineated on a local general plan, specific plan or other land use plan?	☐	☐	☐	☒
c) Encourage activities which result in the use of large amounts of fuel, water, or energy, or use these in a wasteful manner?	☐	☐	☐	☒

The Market and Octavia PEIR did not analyze the area plan's effects on mineral and energy resources, and no mitigation measures were identified. The project site is not a designated mineral resource recovery site, and implementation of the proposed project would not result in the loss of availability of any mineral resources. The PEIR determined that the area plan would facilitate the construction of both new residential units and commercial buildings. Development of these uses would not result in use of large amounts of fuel, water, or energy in a wasteful manner or in the context of energy use throughout the city and region. The energy demand for individual buildings would be typical for such projects and would meet, or exceed, current state and local codes and standards concerning energy consumption, including Title 24 of the California Code of Regulations enforced by the building department.

For these reasons, the proposed project would not result in any significant impacts related to mineral and energy resources.

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
17. AGRICULTURE AND FOREST RESOURCES:—Would the project:				
a) Convert Prime Farmland, Unique Farmland, or Farmland of Statewide Importance, as shown on the maps prepared pursuant to the Farmland Mapping and Monitoring Program of the California Resources Agency, to nonagricultural use?	☐	☐	☐	☒
b) Conflict with existing zoning for agricultural use, or a Williamson Act contract?	☐	☐	☐	☒
c) Conflict with existing zoning for, or cause rezoning of, forest land (as defined in Public Resources Code Section 12220(g)) or timberland (as defined by Public Resources Code Section 4526)?	☐	☐	☐	☒
d) Result in the loss of forest land or conversion of forest land to nonforest use?	☐	☐	☐	☒

Topics:	Significant Impact Peculiar to Project or Project Site	Significant Impact not Identified in PEIR	Significant Impact due to Substantial New Information	No Significant Impact not Previously Identified in PEIR
e) Involve other changes in the existing environment which, due to their location or nature, could result in conversion of Farmland to nonagricultural use or forest land to nonforest use?	☐	☐	☐	☒

No agricultural resources exist in the Market and Octavia Area Plan. Therefore, the Market and Octavia PEIR did not analyze the area plan's effects on agriculture and forest resources, and no mitigation measures were identified. The project site is not zoned for or occupied by agricultural uses, forest land, or timberland, and implementation of the proposed project would not convert agricultural uses, forest land, or timberland to nonagricultural or nonforest uses.

For these reasons, the proposed project would have no impacts related to agriculture and forest resources.

MITIGATION MEASURES

Archeological Resources
Project Mitigation Measure 1: Archeological Testing Program (Implementing Market Octavia PEIR Mitigation Measure C2 and C3)

Based on a reasonable presumption that archeological resources may be present within the project site, the following measures shall be undertaken to avoid any potentially significant adverse effect from the proposed project on buried or submerged historical resources. The project sponsor shall retain the services of an archeological consultant from the rotational Department Qualified Archeological Consultants List maintained by the planning department archeologist. The project sponsor shall contact the department archeologist to obtain the names and contact information for the next three archeological consultants on the Qualified Archeological Consultants List. The archeological consultant shall undertake an archeological testing program as specified herein. In addition, the consultant shall be available to conduct an archeological monitoring and/or data recovery program if required pursuant to this measure. The archeological consultant's work shall be conducted in accordance with this measure at the direction of the Environmental Review Officer (ERO). All plans and reports prepared by the consultant as specified herein shall be submitted first and directly to the ERO for review and comment, and shall be considered draft reports subject to revision until final approval by the ERO. Archeological monitoring and/or data recovery programs required by this measure could suspend construction of the project for up to a maximum of four weeks. At the direction of the ERO, the suspension of construction can be extended beyond four weeks only if such a suspension is the only feasible means to reduce to a less-than-significant level potential effects on a significant archeological resource as defined in CEQA Guidelines Sect. 15064.5 (a) and (c).

Consultation with Descendant Communities. On discovery of an archeological site[58] associated with descendant Native Americans, the Overseas Chinese, or other potentially interested descendant group an appropriate representative[59] of the descendant group and the ERO shall be contacted. The representative of the descendant group shall be given the opportunity to monitor archeological field investigations of the site and to offer recommendations to the ERO regarding appropriate archeological treatment of the site, of recovered data from the site, and, if applicable, any interpretative treatment of the associated archeological site. A copy of the Final Archeological Resources Report (FARR) shall be provided to the representative of the descendant group.

Archeological Testing Program. The archeological consultant shall prepare and submit to the ERO for review and approval an archeological testing plan. The archeological testing program shall be conducted in accordance with the approved archeological testing plan. The archeological testing plan shall identify the property types of the expected archeological resource(s) that potentially could be adversely affected by the proposed project, the testing method to be used, and the locations recommended for testing. The purpose of the archeological testing program will be to determine to the extent possible the presence or

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[58] By the term "archeological site" is intended here to minimally include any archeological deposit, feature, burial, or evidence of burial.

[59] An "appropriate representative" of the descendant group is here defined to mean, in the case of Native Americans, any individual listed in the current Native American Contact List for the City and County of San Francisco maintained by the California Native American Heritage Commission and in the case of the Overseas Chinese, the Chinese Historical Society of America. An appropriate representative of other descendant groups should be determined in consultation with the Department archeologist.

absence of archeological resources and to identify and to evaluate whether any archeological resource encountered on the site constitutes a historical resource under CEQA.

At the completion of the archeological testing program, the archeological consultant shall submit a written report of the findings to the ERO. If based on the archeological testing program the archeological consultant finds that significant archeological resources may be present, the ERO in consultation with the archeological consultant shall determine if additional measures are warranted. Additional measures that may be undertaken include additional archeological testing, archeological monitoring, and/or an archeological data recovery program. No archeological data recovery shall be undertaken without the prior approval of the ERO or the Planning Department archeologist. If the ERO determines that a significant archeological resource is present and that the resource could be adversely affected by the proposed project, at the discretion of the project sponsor either:

A) The proposed project shall be re-designed so as to avoid any adverse effect on the significant archeological resource; or

B) A data recovery program shall be implemented, unless the ERO determines that the archeological resource is of greater interpretive than research significance and that interpretive use of the resource is feasible.

Archeological Monitoring Program. If the ERO in consultation with the archeological consultant determines that an archeological monitoring program shall be implemented the archeological monitoring program shall minimally include the following provisions:

- The archeological consultant, project sponsor, and ERO shall meet and consult on the scope of the archeological monitoring program reasonably prior to any project-related soils disturbing activities commencing. The ERO in consultation with the archeological consultant shall determine what project activities shall be archeologically monitored. In most cases, any soils- disturbing activities, such as demolition, foundation removal, excavation, grading, utilities installation, foundation work, driving of piles (foundation, shoring, etc.), site remediation, etc., shall require archeological monitoring because of the risk these activities pose to potential archeological resources and to their depositional context.

- The archeological consultant shall advise all project contractors to be on the alert for evidence of the presence of the expected resource(s), of how to identify the evidence of the expected resource(s), and of the appropriate protocol in the event of apparent discovery of an archeological resource.

- The archeological monitor(s) shall be present on the project site according to a schedule agreed upon by the archeological consultant and the ERO until the ERO has, in consultation with project archeological consultant, determined that project construction activities could have no effects on significant archeological deposits.

- The archeological monitor shall record and be authorized to collect soil samples and artifactual/ecofactual material as warranted for analysis.

- If an intact archeological deposit is encountered, all soils-disturbing activities in the vicinity of the deposit shall cease. The archeological monitor shall be empowered to temporarily redirect demolition/excavation/pile driving/construction activities and equipment until the deposit is evaluated. If in the case of pile driving activity (foundation, shoring, etc.), the archeological monitor has cause to believe that the pile driving activity may affect an

archeological resource, the pile driving activity shall be terminated until an appropriate evaluation of the resource has been made in consultation with the ERO. The archeological consultant shall immediately notify the ERO of the encountered archeological deposit. The archeological consultant shall make a reasonable effort to assess the identity, integrity, and significance of the encountered archeological deposit, and present the findings of this assessment to the ERO.

Whether or not significant archeological resources are encountered, the archeological consultant shall submit a written report of the findings of the monitoring program to the ERO.

Archeological Data Recovery Program. The archeological data recovery program shall be conducted in accordance with an archeological data recovery plan (ADRP). The archeological consultant, project sponsor, and ERO shall meet and consult on the scope of the ADRP prior to preparation of a draft ADRP. The archeological consultant shall submit a draft ADRP to the ERO. The ADRP shall identify how the proposed data recovery program will preserve the significant information the archeological resource is expected to contain. That is, the ADRP will identify what scientific/historical research questions are applicable to the expected resource, what data classes the resource is expected to possess, and how the expected data classes would address the applicable research questions. Data recovery, in general, should be limited to the portions of the historical property that could be adversely affected by the proposed project. Destructive data recovery methods shall not be applied to portions of the archeological resources if nondestructive methods are practical.

The scope of the ADRP shall include the following elements:

- *Field Methods and Procedures*. Descriptions of proposed field strategies, procedures, and operations.

- *Cataloguing and Laboratory Analysis*. Description of selected cataloguing system and artifact analysis procedures.

- *Discard and Deaccession Policy*. Description of and rationale for field and post-field discard and deaccession policies.

- *Interpretive Program*. Consideration of an onsite/offsite public interpretive program during the course of the archeological data recovery program.

- *Security Measures*. Recommended security measures to protect the archeological resource from vandalism, looting, and nonintentionally damaging activities.

- *Final Report*. Description of proposed report format and distribution of results.

- *Curation*. Description of the procedures and recommendations for the curation of any recovered data having potential research value, identification of appropriate curation facilities, and a summary of the accession policies of the curation facilities.

Human Remains and Associated or Unassociated Funerary Objects. The treatment of human remains and of associated or unassociated funerary objects discovered during any soils disturbing activity shall comply with applicable State and Federal laws. This shall include immediate notification of the Coroner of the City and County of San Francisco and in the event of the Coroner's determination that the human remains are Native American remains, notification of the California State Native American Heritage Commission, who shall appoint a Most Likely Descendant (MLD) (Public Resources Code section 5097.98). The archeological consultant, project sponsor, ERO, and MLD shall have up to but not beyond 6 days of discovery to make all reasonable efforts to develop an agreement for the treatment of human

remains and associated or unassociated funerary objects with appropriate dignity (CEQA Guidelines. section 15064.5(d)). The agreement should take into consideration the appropriate excavation, removal, recordation, analysis, custodianship, curation, and final disposition of the human remains and associated or unassociated funerary objects. Nothing in existing State regulations or in this mitigation measure compels the project sponsor and the ERO to accept recommendations of an MLD. The archeological consultant shall retain possession of any Native American human remains and associated or unassociated burial objects until completion of any scientific analyses of the human remains or objects as specified in the treatment agreement if such as agreement has been made or, otherwise, as determined by the archeological consultant and the ERO.

FARR. The archeological consultant shall submit a draft FARR to the ERO that evaluates the historical significance of any discovered archeological resource and describes the archeological and historical research methods employed in the archeological testing/monitoring/data recovery program(s) undertaken. Information that may put at risk any archeological resource shall be provided in a separate removable insert within the final report.

Once approved by the ERO, copies of the FARR shall be distributed as follows: California Archeological Site Survey NWIC shall receive one copy and the ERO shall receive a copy of the transmittal of the FARR to the NWIC. The Environmental Planning division of the Planning Department shall receive one bound, one unbound and one unlocked, searchable PDF copy on CD of the FARR along with copies of any formal site recordation forms (CA DPR 523 series)b and/or documentation for nomination to the National Register of Historic Places/California Register of Historical Resources. In instances of high public interest in or the high interpretive value of the resource, the ERO may require a different final report content, format, and distribution than that presented above.

Air Quality
Project Mitigation Measure 2: Construction Air Quality (Implementing Market Octavia PEIR Mitigation Measure E2)

The project sponsor or the project sponsor's Contractor shall comply with the following

A. *Engine Requirements.*

1. All off-road equipment greater than 25 hp and operating for more than 20 total hours over the entire duration of construction activities shall have engines that meet or exceed either U.S. Environmental Protection Agency or California Air Resources Board (ARB) Tier 2 off-road emission standards, and have been retrofitted with an ARB Level 3 Verified Diesel Emissions Control Strategy. Equipment with engines meeting Tier 4 Interim or Tier 4 Final off-road emission standards automatically meet this requirement.

2. Where access to alternative sources of power are available, portable diesel engines shall be prohibited.

3. Diesel engines, whether for off-road or on-road equipment, shall not be left idling for more than two minutes, at any location, except as provided in exceptions to the applicable state regulations regarding idling for off-road and on-road equipment (e.g., traffic conditions, safe operating conditions). The Contractor shall post legible and visible signs in English, Spanish, and Chinese, in designated queuing areas and at the construction site to remind operators of the two-minute idling limit.

4. The Contractor shall instruct construction workers and equipment operators on the maintenance and tuning of construction equipment, and require that such workers and

operators properly maintain and tune equipment in accordance with manufacturer specifications.

B. *Waivers.*

1. The Planning Department's ERO or designee may waive the alternative source of power requirement of subsection (A)(2) if an alternative source of power is limited or infeasible at the project site. If the ERO grants the waiver, the Contractor must submit documentation that the equipment used for onsite power generation meets the requirements of Subsection (A)(1).

2. The ERO may waive the equipment requirements of subsection (A)(1) if: a particular piece of off-road equipment with an ARB Level 3 VDECS is technically not feasible; the equipment would not produce desired emissions reduction due to expected operating modes; installation of the equipment would create a safety hazard or impaired visibility for the operator; or, there is a compelling emergency need to use off-road equipment that is not retrofitted with an ARB Level 3 VDECS. If the ERO grants the waiver, the Contractor must use the next cleanest piece of off-road equipment, according to the table below.

Off-Road Equipment Compliance Step-down Schedule

Compliance Alternative	Engine Emission Standard	Emissions Control
1	Tier 2	ARB Level 2 VDECS
2	Tier 2	ARB Level 1 VDECS
3	Tier 2	Alternative Fuel*

How to use the table: If the ERO determines that the equipment requirements cannot be met, then the project sponsor would need to meet Compliance Alternative 1. If the ERO determines that the Contractor cannot supply off-road equipment meeting Compliance Alternative 1, then the Contractor must meet Compliance Alternative 2. If the ERO determines that the Contractor cannot supply off-road equipment meeting Compliance Alternative 2, then the Contractor must meet Compliance Alternative 3.

** Alternative fuels are not a VDECS.

C. *Construction Emissions Minimization Plan.* Before starting on-site construction activities, the Contractor shall submit a Construction Emissions Minimization Plan (Plan) to the ERO for review and approval. The Plan shall state, in reasonable detail, how the Contractor will meet the requirements of Section A.

1. The Plan shall include estimates of the construction timeline by phase, with a description of each piece of off-road equipment required for every construction phase. The description may include, but is not limited to: equipment type, equipment manufacturer, equipment identification number, engine model year, engine certification (Tier rating), horsepower, engine serial number, and expected fuel usage and hours of operation. For VDECS installed, the description may include: technology type, serial number, make, model, manufacturer, ARB verification number level, and installation date and hour meter reading on installation date. For off-road equipment using alternative fuels, the

description shall also specify the type of alternative fuel being used.

2. The project sponsor shall ensure that all applicable requirements of the Plan have been incorporated into the contract specifications. The Plan shall include a certification statement that the Contractor agrees to comply fully with the Plan.

3. The Contractor shall make the Plan available to the public for review on-site during working hours. The Contractor shall post at the construction site a legible and visible sign summarizing the Plan. The sign shall also state that the public may ask to inspect the Plan for the project at any time during working hours and shall explain how to request to inspect the Plan. The Contractor shall post at least one copy of the sign in a visible location on each side of the construction site facing a public right-of-way.

D. *Monitoring.* After start of Construction Activities, the Contractor shall submit quarterly reports to the ERO documenting compliance with the Plan. After completion of construction activities and prior to receiving a final certificate of occupancy, the project sponsor shall submit to the ERO a final report summarizing construction activities, including the start and end dates and duration of each construction phase, and the specific information required in the Plan.

IMPROVEMENT MEASURES

Transportation

Project Improvement Measure 1: Develop an Active Loading Management Plan

The project sponsor will develop an active loading management plan that incorporates the following elements:

- *Coordinated Service Deliveries*
  Building management should work with delivery providers (UPS, FedEx, DHL, USPS, etc.) to coordinate regular delivery times, and retail tenants will be required to schedule their deliveries. Management shall instruct all delivery services that trucks will not stop on the 12th Street loading driveway, but rather will pull all the way into the 12th Street loading zone. The project will consider including an unassisted delivery system (i.e., a range of delivery systems that eliminate the need for human intervention at the receiving end) into the site design, particularly for when the receiver site (e.g., retail space) is not in operation. Examples could include the receiver site providing a key or electronic fob to loading vehicle operators, which enables the loading vehicle operator to deposit the goods inside the business or in a secured area that is separated from the business.

- *Managed Move-In/Move-Out Operations*
  Building management will be responsible for coordinating and scheduling all move-in and move-out operations. To the extent possible for the Proposed Project, moves that use 15-foot box trucks or smaller, building management will direct drivers to use the move-in/move-out loading space on the first basement level.

- *Managed Usage of 12th Street Loading Zone*
  In order to minimize the potential for conflicts at the loading zone entrance and driveway, building management will provide a spotter to be used when a vehicle is actively using the loading area. When the loading zone is not in use, the loading zone door will be closed to signal that the area is inactive, and so that students do not enter the loading area.

- *Managed Garbage and Recycling Operations*

  Building management willensure that garbage and recycling bins be cleared from the curbside after garbage and recycling has occurred. They will also ensure that the loading space and driveway be kept free of debris, garbage, and garbage bins.

Project Improvement Measure 2: Monitoring and Abatement of Queues

As an improvement measure to reduce the potential for queuing of vehicles accessing the Project site, it will be the responsibility of the project sponsor to ensure that recurring vehicle queues or vehicle conflicts do not occur adjacent to the site. A vehicle queue is defined as one or more vehicles blocking any portion of adjacent sidewalks or travel lanes for a consecutive period of three minutes or longer on a daily and/or weekly basis.

If recurring queuing occurs, the owner/operator of the facility will employ abatement methods as needed to abate the queue. Appropriate abatement methods would vary depending on the characteristics and causes of the recurring queue, as well as the characteristics of the parking and loading facility, the street(s) to which the facility connects, and the associated land uses (if applicable).

Suggested abatement methods include, but are not limited to the following: redesign of facility to improve vehicle circulation and/or on-site queue capacity; employment of parking attendants to facilitate parking lot ingress and egress.

If the Planning Director, or his or her designee, determines that a recurring queue or conflict may be present, the Planning Department will notify the project sponsor in writing. Upon request, the owner/operator will hire a qualified transportation consultant to evaluate the conditions at the site for no less than seven days. The consultant will prepare a monitoring report to be submitted to the Planning Department for review. If the Planning Department determines that a recurring queue or conflict does exist, the project sponsor will have 90 days from the date or the written determination to abate the recurring queue or conflict.

INITIAL STUDY PREPARERS

Planning Department, City and County of San Francisco

Environmental Planning Division

1650 Mission Street, Suite 400

San Francisco, CA 94103

Environmental Review Officer: Lisa Gibson

      Principal Environmental Planner: Christopher Kern

      Senior Environmental Planner: Julie Moore

      Principal Preservation Planner: Pilar LaValley

      Preservation Planner: Eiliesh Tuffy

      Principal Transportation Planner: Wade Weitgrefe

      Senior Transportation Planner: Lana Russell

      Archeologist: Allison Vanderslice

      Wind Technical Planner: Michael J. Li

Consultants

TRC (Prime Environmental Consultant)

505 Sansome Street, Suite 1600

San Francisco, CA 94111

Project Director: Michael Rice

Project Manager: Pete Choi

Fehr & Peers (Transportation)

332 Pine Street, 4th Floor

San Francisco, CA 94104

Eric Womeldorff

Matt Goyne

Ver Planck Historic Preservation Consulting (Historic Architecture)

57 Post Street, Suite 512

San Francisco, CA 94104

Chris Ver Planck

Fastcast (Shadow)

34 Corte Madera Avenue

Mill Valley, CA 94941

Adam Noble

BMT Fluid Mechanics Ltd. (Wind)

81 Prospect Street

Brooklyn, NY 11201

Max Lee

Project Sponsor

Align Otis, LLC

255 California Street, Suite 525

San Francisco, CA 94111

Jessie Stuart

Project Sponsor Attorneys

Pelosi Law Group

12 Geary Street, 8th Floor

San Francisco, CA, 94108

Alexis Pelosi

Project Architects

Gould Evans

95 Brady Street

San Francisco, CA 94103

Steve Brezovec

CITY AND COUNTY OF SAN FRANCISCO
POLICE DEPARTMENT
HEADQUARTERS
1245 3ʳᴰ Street
San Francisco, California 94158

MARK FARRELL
MAYOR

WILLIAM SCOTT
CHIEF OF POLICE

February 5, 2018

The Honorable Mark Farrell
Mayor
City and County of San Francisco
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

The Honorable London Breed
President
Board of Supervisors
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

The Honorable L. Julius M. Turman
President
Police Commission
1245 3rd Street
San Francisco, CA 94158

Director Sheryl Davis
San Francisco Human Rights Commission
25 Van Ness Avenue, Suite 800
San Francisco, CA 94102

Dear Mayor Farrell, Supervisor Breed, Commissioner Turman and Director Davis:

RE: Fourth Quarter of 2017 Report in Compliance with Administrative Code 96A

In compliance with the City and County of San Francisco's Administrative Code Sec. 96A, Law Enforcement Reporting Requirements, the attached report includes the following information:

Sec. 96A.3.
  (a) For Encounters:
    1. The total number;
    2. The total number broken down by race or ethnicity, age, and sex;
    3. The total number of searches performed broken down by race or ethnicity, age, and sex;
    4. The total number of each type of search performed;
    5. For each type of search performed, the total number broken down by race or ethnicity, age, and sex;
    6. The total number of each type of disposition, and the total number for each disposition broken down by race or ethnicity, age, and sex; and
    7. The data for Encounters required to be reported by this subsection (a) shall be reported separately for Detentions and Traffic Stops;

  (b) Use of Force
    1. The total number of Uses of Force;
    2. The total number of Uses of Force that resulted in death to the person on whom an Officer used force; and
    3. The total number of Uses of Force broken down by race or ethnicity, age, and sex.

(c) Arrests:
1. The total number; and
2. The total number broken down by race or ethnicity, age, and sex.

(d) Reason for Encounters.

(f) Department of Police Accountability:
o The total number of complaints received during the reporting period that it characterizes as allegations of bias based on race/ethnicity, gender or gender identity.
o The total number of complaints closed during the reporting period that were characterized as allegations of bias based on race/ethnicity, gender, or gender identity.
o The total number of each type of disposition for such complaints.

In addition to the above classifications, the data extracted is also categorized by district stations.

As part of our commitment to transparency, the Department has also reported on all bias-related complaints received by the Department, and forwarded to the Department of Human Resources, (DHR), for investigation.

Our goal is to provide the information required of Administrative Code Sec. 96A not only as a means to build trust through transparency, but more importantly, as a tool to analyze patterns of behavior that may impact our standing with the community.

This report, and the attached executive summary will be posted online at sanfranciscopolice.org.

If I can be of further assistance, please do not hesitate to contact me at (415) 837-7000.

Sincerely,

WILLIAM SCOTT
Chief of Police

Attachments:
Executive Summary
2017 Fourth Quarter Administrative Code 96A Report

Administrative Code 96A.3

2017 Quarter 4 Report

Prepared by San Francisco Police Department Crime Analysis Unit

January 2018

Contents

Note: Use of Force data was queried on January 10, 2018. Any incidents not entered into the EIS database on that date were not available for inclusion in this report.

2017 QUARTER 4 DATA SUMMARY

- Calls for Service: 212,805

- Calls resulting in Use of Force: 262 (0.12%)

- Suspects Observed and Reported to SFPD: 8,679

- Total Encounters: 37,916

    o Total Detentions: 14,841
    o Total Traffic Stops: 23,075

- Total Uses of Force: 633

- 358 officers used force on 331 subjects resulting in a total of 633 uses of force.

- Total Arrests: 5,017

- Total Searches: 9,186 (24% of Total Encounters)

- Department of Police Accountability bias related complaints received: 3

TOTAL CALLS FOR SERVICE

Calls for Service October 1 - December 31, 2017				
	October	November	December	Total - Q4
2017	73,654	68,810	70,341	212,805

Calls for Service
October 1 - December 31, 2017
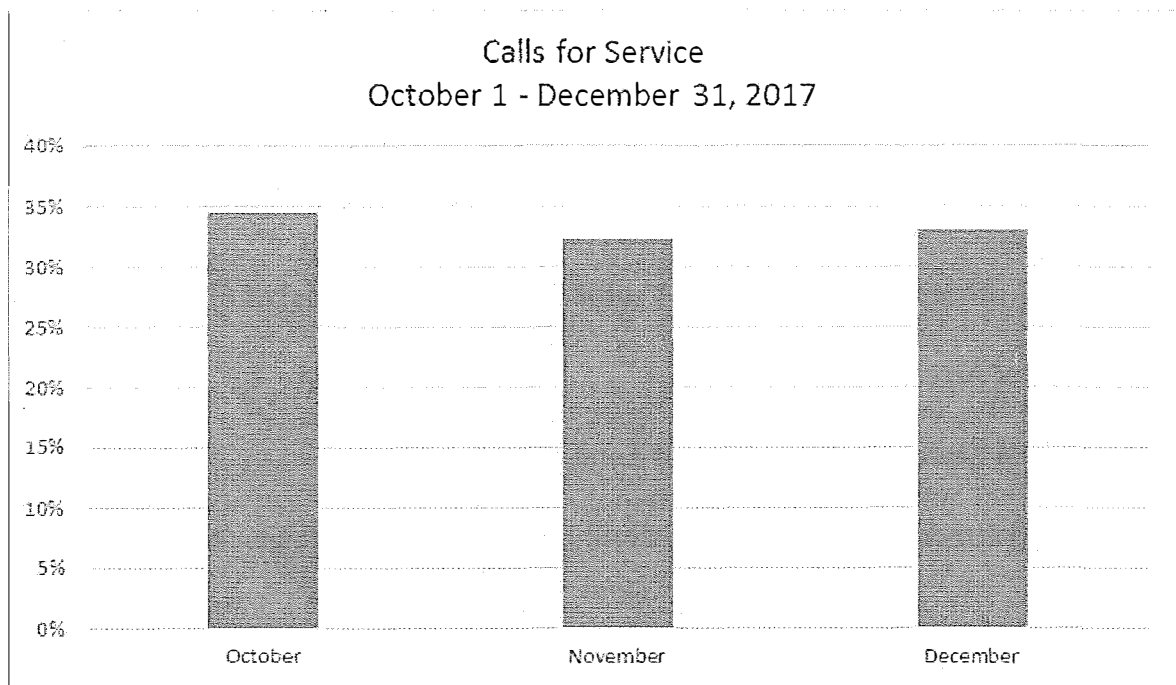
Data Source: San Francisco Department of Emergency Management

SUSPECTS OBSERVED AND REPORTED TO SAN FRANCISCO POLICE DEPARTMENT

SUSPECTS by Race/Ethnicity October 1 to December 31, 2017					8,679 Suspects
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total Suspects
Asian or Pacific Islander	146	117	141	404	4.7%
Black	1,360	1,212	1,222	3,794	43.7%
Hispanic or Latin	427	349	363	1,139	13.1%
Native American	9	3	4	16	0.2%
White	580	540	510	1,630	18.8%
Others	647	554	495	1,696	19.5%
Total	3,169	2,775	2,735	8,679	100.0%

SUSPECTS by Race/Ethnicity
October 1 - December 31, 2017

Note: Suspect data is extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Suspect." Records with Unknown Race/Ethnicity data are not included.

2017 Quarter 4 Summary Statistics by District

Detentions, 2017 Q4

Traffic Stops, 2017 Q4

Arrest, 2017 Q4

Uses of Force, 2017 Q4
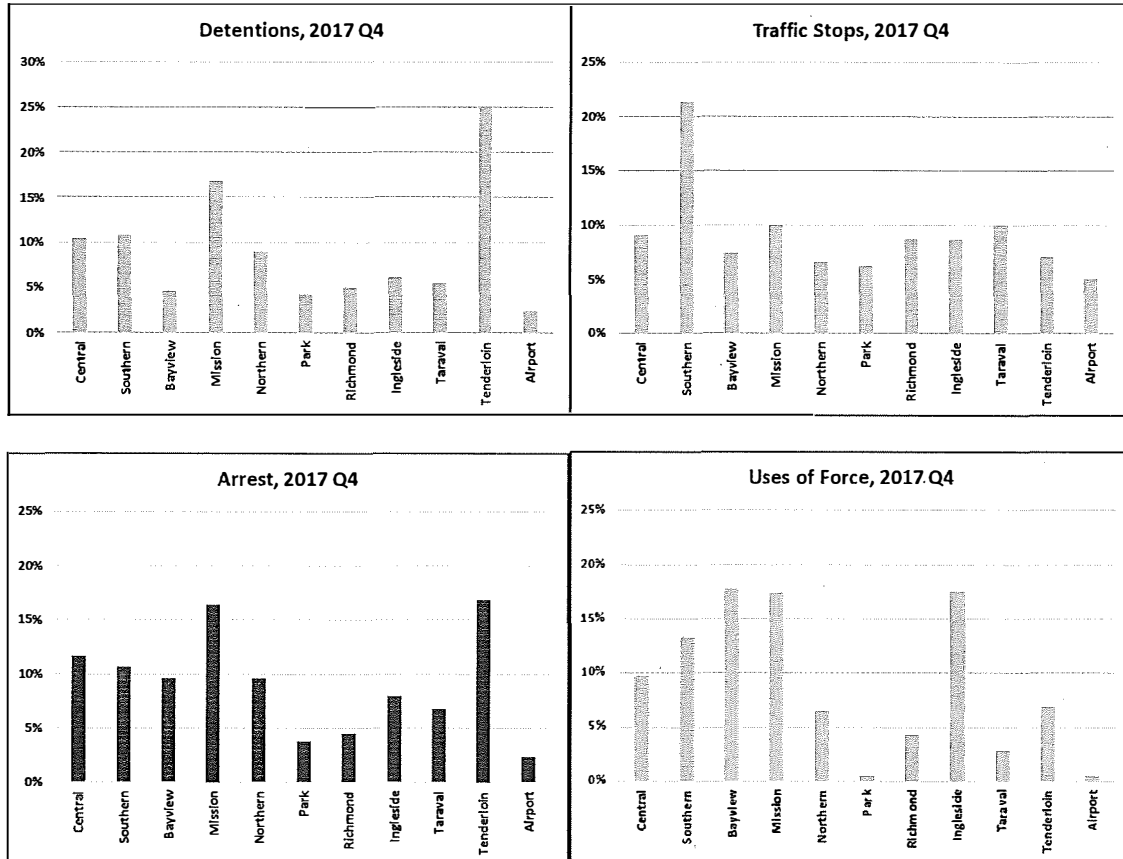
2017 Quarter 4 Summary Statistics by District, continued

Violent Crimes, 2017 Q4

Homicide, 2017 Q4

Shootings, 2017 Q4

Firearm Seizures, 2017 Q4
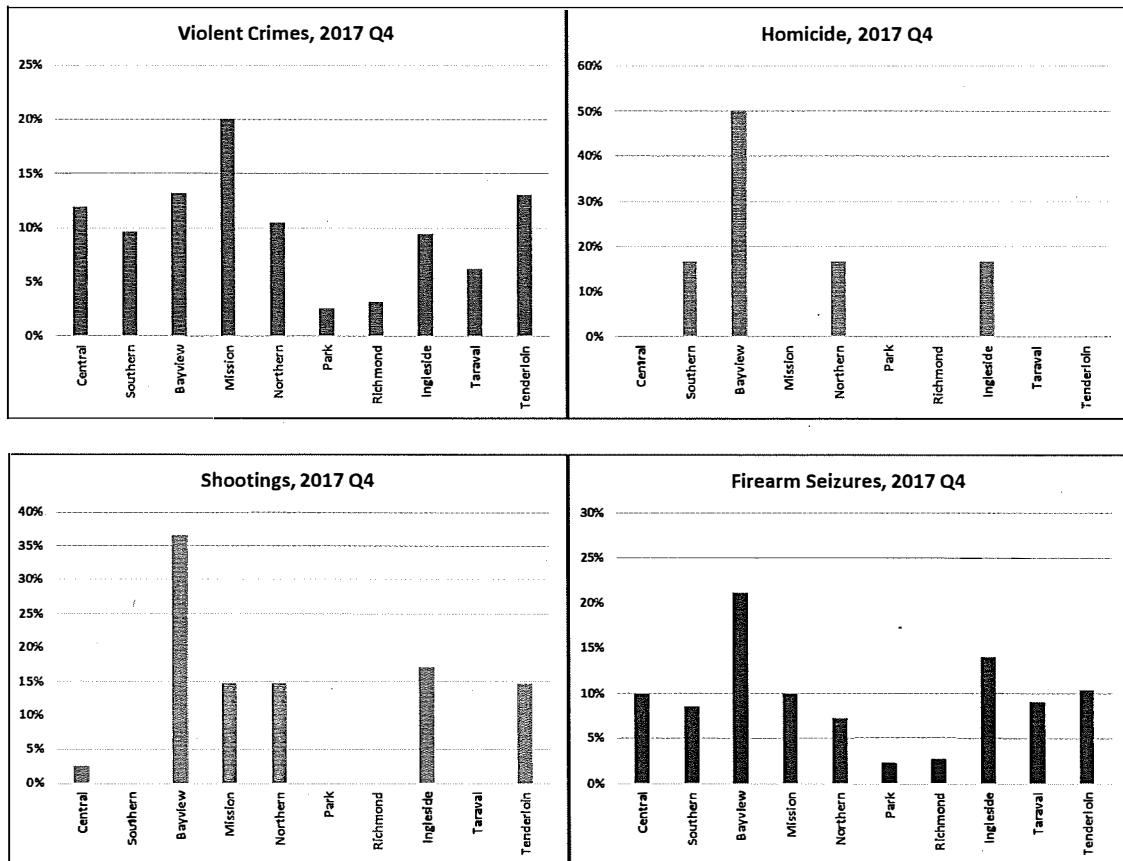
ENCOUNTERS

SAN FRANCISCO ADMINISTRATIVE CODE, CHAPTER 96A

To comply with Chapter 96A reporting requirements, the required information must be reported separately for Detentions and Traffic Stops. San Francisco Police Department is currently collecting information on all police encounters, which includes self-initiated and dispatched contacts (not a Chapter 96A requirement). In the following tables, in addition to reporting Detentions and Traffic Stops in distinct data sets, self-initiated and dispatched calls have been separated for further analysis. The eStop data collection program began January 3, 2017.

The requirements of 96A are used to organize and structure this report.

After a brief description of overall Citywide Calls for Service in Quarter 4 2017, overall totals for Detentions and Traffic Stops are presented. Next, the report is presented in two parts. First all Detentions will be reported, followed by all Traffic encounters. Both Self-Initiated and Dispatched activity is reported. Each of the required metrics are broken out by Race/ethnicity, Age and Gender. Note the color scheme used, below.

Detentions	
Self-Initiated	Dispatched

Traffic Stops	
Self-Initiated	Dispatched

SEC. 96A.3.(a)(7) THE DATA FOR ENCOUNTERS REQUIRED TO BE REPORTED BY
THIS SUBSECTION (a) SHALL BE REPORTED SEPARATELY FOR DETENTIONS AND
TRAFFIC STOPS.

TOTAL ENCOUNTERS October 1 - December 31, 2017				37,916 Total Encounters	
Encounters Description	OCT	NOV	DEC	Total	% of Total Encounters
Detentions - Self-Initiated Activity	2,470	2,509	2,392	7,371	19.4%
Detentions - Dispatched Call	2,615	2,314	2,541	7,470	19.7%
Total Detentions	5,085	4,823	4,933	14,841	39.1%
Traffic Stops - Self-Initiated Activity	6,635	7,343	7,965	21,943	57.9%
Traffic Stops - Dispatched Call	379	377	376	1,132	3.0%
Total Traffic Stops	7,014	7,720	8,341	23,075	60.9%
Grand Total	12,099	12,543	13,274	37,916	100%

- **7% of the 23,075 Traffic Stops were passengers.**

Total Encounters
October 1 - December 31, 2017

*Detention: An interaction between an officer and an individual in which the officer detains the individual.

*Traffic Stop: An interaction between an officer and an individual driving a vehicle, in which the Officer orders the individual to stop the vehicle. Bicyclists are also included here. Passengers may or may not be the subject of interaction.

SEC. 96A.3.(a)(7) THE DATA FOR ENCOUNTERS REQUIRED TO BE REPORTED BY THIS SUBSECTION (a) SHALL BE REPORTED SEPARATELY FOR DETENTIONS AND TRAFFIC STOPS.

TOTAL SEARCHES October 1 - December 31, 2017	9,186 Total Searches				
Total Search by Self-Initated and Dispatched for Detentions and Traffic Stops	OCT	NOV	DEC	TOTAL	% of Total Search
Total Searches by Self-Initiated Detentions	837	852	762	2,451	27%
Total Searches by Dispatched Detentions	1,288	1,326	1,323	3,937	43%
Total Searches for Detentions	2,125	2,178	2,085	6,388	70%
Total Searches by Self-Initiated Traffic Stops	754	731	854	2,339	25%
Total Searches by Dispatched Traffic Stops	146	159	154	459	5%
Total Searches for Traffic Stops	900	890	1,008	2,798	30%
Grand Total	3,025	3,068	3,093	9,186	100%

Total Searches by Self-Initated and Dispatched for Detentions and Traffic Stops October 1 - December 31, 2017

DETENTIONS
SEC. 96A.3 (a) (2) DETENTIONS BY RACE/ETHNICITY

DETENTIONS by Race/Ethnicity - Self-Initiated					
October 1 - December 31, 2017					
RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	107	81	99	287	3.9%
Black	854	870	823	2,547	34.6%
Hispanic	368	397	356	1,121	15.2%
Native American	6	7	5	18	0.2%
White	992	1,040	995	3,027	41.1%
Unknown	143	114	114	371	5.0%
Total	2,470	2,509	2,392	7,371	100.0%

DETENTIONS by Race/Ethnicity - Dispatched					
October 1 - December 31, 2017					
RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	167	167	179	513	6.9%
Black	882	732	831	2,445	32.7%
Hispanic	391	334	397	1,122	15.0%
Native American	8	6	3	17	0.2%
White	1,042	945	1,002	2,989	40.0%
Unknown	125	130	129	384	5.1%
Total	2,615	2,314	2,541	7,470	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Detentions
by Race/Ethnicity
October 1 - December 31, 2017
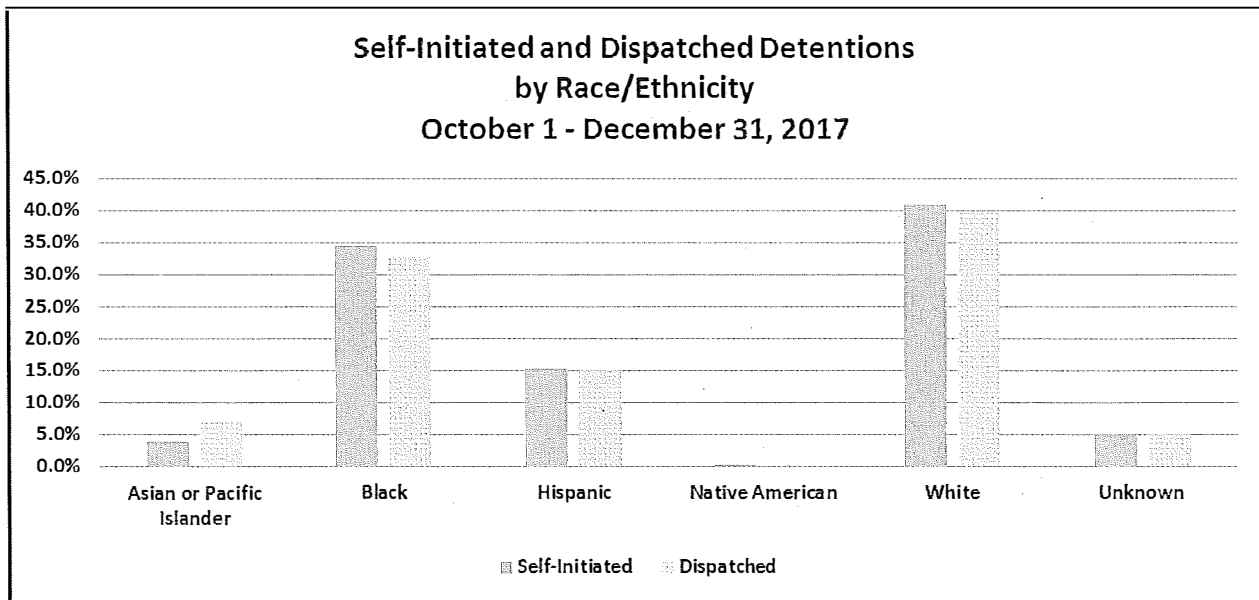
SEC. 96A.3 (a) (2) DETENTIONS BY AGE

DETENTIONS by Age - Self-Initiated October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	44	35	31	110	1.5%
18-29	723	722	670	2,115	28.7%
30-39	679	741	646	2,066	28.0%
40-49	476	500	478	1,454	19.7%
50-59	383	350	420	1,153	15.6%
60+	165	161	147	473	6.4%
Total	2,470	2,509	2,392	7,371	100.0%

DETENTIONS by Age - Dispatched October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	97	71	94	262	3.5%
18-29	669	660	703	2,032	27.2%
30-39	767	667	763	2,197	29.4%
40-49	535	444	488	1,467	19.6%
50-59	413	336	361	1,110	14.9%
60+	134	136	132	402	5.4%
Total	2,615	2,314	2,541	7,470	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Detentions
by Age
October 1 - December 31, 2017

12
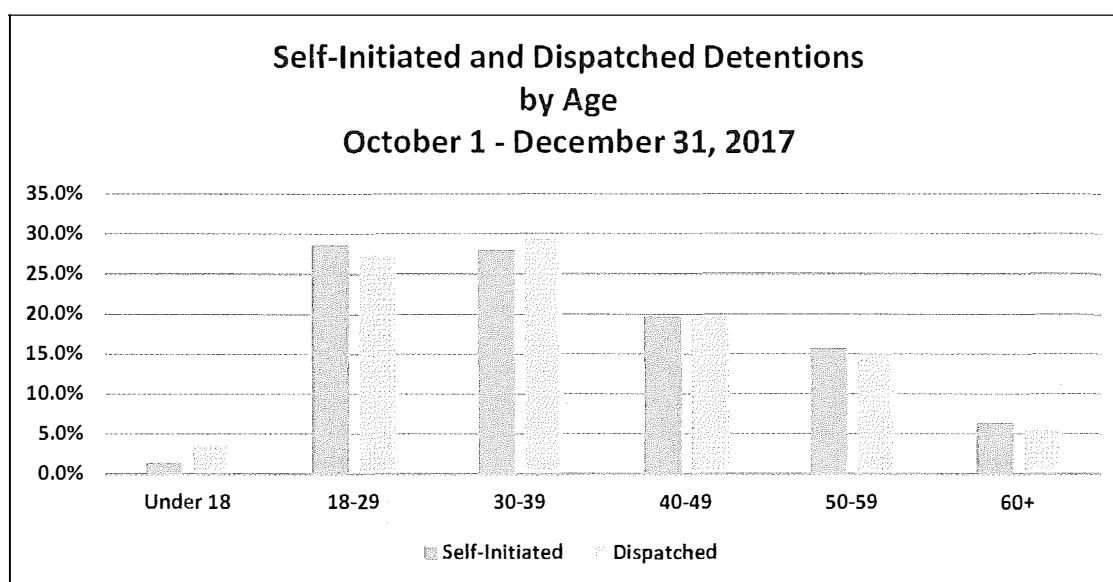
SEC. 96A.3 (a) (2) DETENTIONS BY GENDER

DETENTIONS by Gender - Self-Initiated					
October 1 - December 31, 2017					
GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	408	394	362	1,164	15.8%
MALE	2,050	2,105	2,023	6,178	83.8%
UNKNOWN	12	10	7	29	0.4%
Total	2,470	2,509	2,392	7,371	100.0%

DETENTIONS by Gender - Dispatched					
October 1 - December 31, 2017					
GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	613	530	590	1,733	23.2%
MALE	1,998	1,776	1,943	5,717	76.5%
UNKNOWN	4	8	8	20	0.3%
Total	2,615	2,314	2,541	7,470	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Detentions by Gender
October 1 - December 31, 2017

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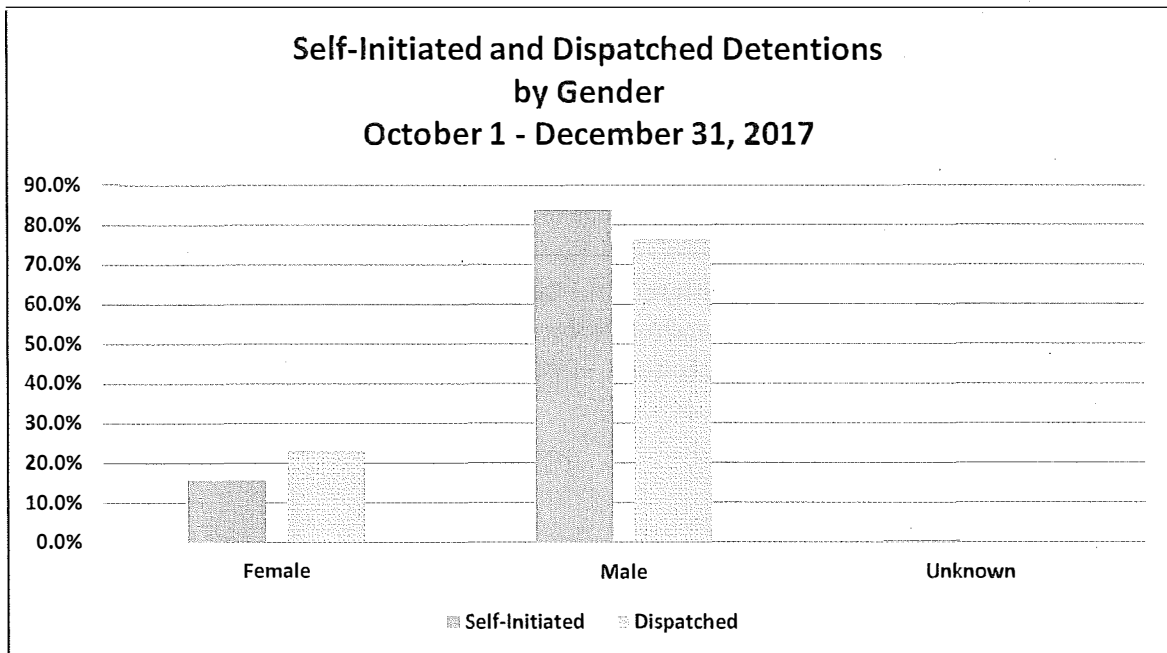
SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED BY RACE/ETHNICITY, AGE, GENDER FOR DETENTIONS
SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED BY RACE/ETHNICITY

Total Searches Performed By Race/Ethnicity For Self-Initiated Detentions October 1 - December 31, 2017					
RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	59	23	42	124	5.1%
Black	310	330	275	915	37.3%
Hispanic	172	196	163	531	21.7%
Native American	2	2	0	4	0.2%
White	260	259	245	764	31.2%
Unknown	34	42	37	113	4.6%
Total	837	852	762	2,451	100.0%

Total Searches Performed By Race/Ethnicity For Dispatched Detentions October 1 - December 31, 2017					
RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	82	94	103	279	7.1%
Black	459	458	457	1,374	34.9%
Hispanic	226	212	224	662	16.8%
Native American	4	3	1	8	0.2%
White	457	507	469	1,433	36.4%
Unknown	60	52	69	181	4.6%
Total	1,288	1,326	1,323	3,937	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Detentions
Total Searches Performed By Race/Ethnicity
October 1 - December 31, 2017

SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED BY AGE FOR DETENTIONS

Total Searches Performed By Age For Self-Initiated Detentions October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	29	14	18	61	2.5%
18-29	293	319	280	892	36.4%
30-39	228	260	217	705	28.8%
40-49	157	167	143	467	19.1%
50-59	99	77	83	259	10.6%
60+	31	15	21	67	2.7%
Total	837	852	762	2,451	100.0%

Total Searches Performed By Age For Dispatched Detentions October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	57	48	51	156	4.0%
18-29	368	398	373	1,139	28.9%
30-39	374	411	430	1,215	30.9%
40-49	248	239	228	715	18.2%
50-59	189	172	183	544	13.8%
60+	52	58	58	168	4.3%
Total	1,288	1,326	1,323	3,937	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Detentions
Total Searches Performed By Age
October 1 - December 31, 2017

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SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED BY GENDER FOR DETENTIONS

Total Searches Performed By Gender For Self-Initiated Detentions October 1 - December 31, 2017					
GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	89	94	85	268	10.9%
MALE	745	756	676	2,177	88.8%
UNKNOWN	3	2	1	6	0.2%
Total	837	852	762	2,451	100.0%

Total Searches Performed By Gender For Dispatched Detentions October 1 - December 31, 2017					
GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	230	248	219	697	17.7%
MALE	1,056	1,073	1,100	3,229	82.0%
UNKNOWN	2	5	4	11	0.3%
Total	1,288	1,326	1,323	3,937	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Detentions
Total Searches Performed By Gender
October 1 - December 31, 2017
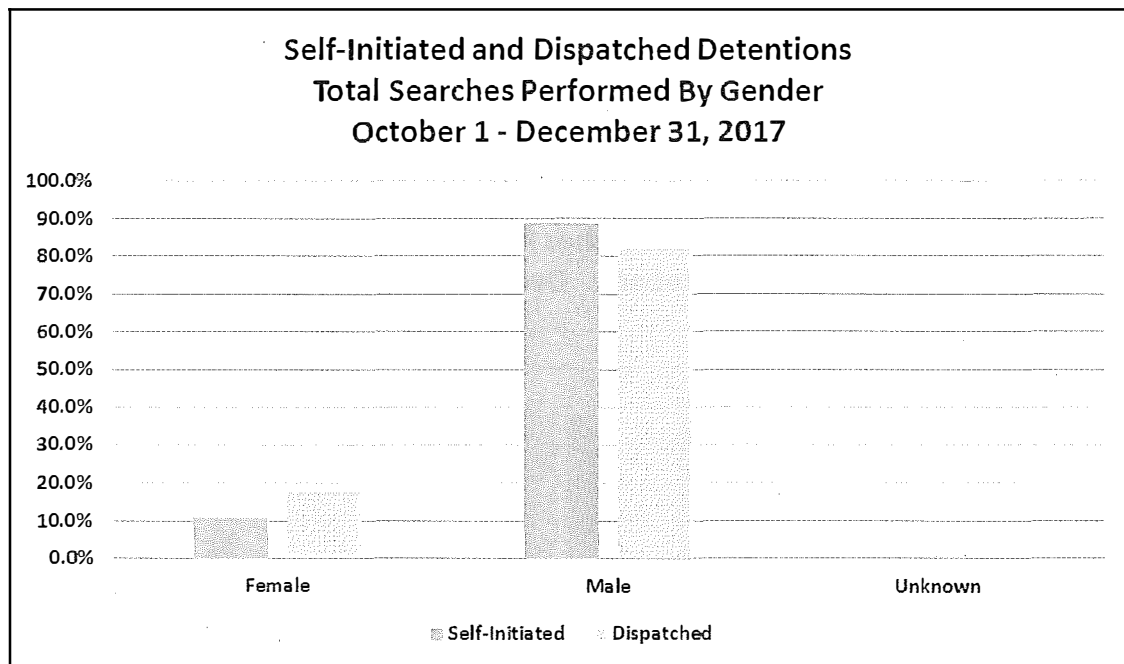
SEC. 96A.3 (a) (4) TOTAL FOR EACH TYPE OF SEARCH PERFORMED FOR DETENTIONS

Types of Search Performed - Self-Initiated Detentions October 1 - December 31, 2017					
STOP SEARCH DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Search Incident to Arrest	370	327	315	1,012	41.3%
Reasonable Suspicion to Search	242	295	266	803	32.8%
Search with consent	49	36	35	120	4.9%
Probation/Parole/PRCS Search Condition	131	147	103	381	15.5%
Probable Cause Search	43	39	43	125	5.1%
Vehicle Inventory	2	8	0	10	0.4%
Total	837	852	762	2,451	100.0%

Types of Search Performed - Dispatched Detentions October 1 - December 31, 2017					
STOP SEARCH DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Search Incident to Arrest	572	588	627	1,787	45.4%
Reasonable Suspicion to Search	577	596	576	1,749	44.4%
Search with consent	35	47	38	120	3.0%
Probation/Parole/PRCS Search Condition	66	55	43	164	4.2%
Probable Cause Search	37	37	37	111	2.8%
Vehicle Inventory	1	3	2	6	0.2%
Total	1,288	1,326	1,323	3,937	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Types of Search Performed - Detentions Stops Resulting in Searches October 1 - December 31, 2017

SEC. 96A.3 (a) (5) TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY RACE/ETHNICITY FOR DETENTIONS

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
SEARCHES by Race/Ethnicity for Self-Initiated Detentions						
October 1 - December 31, 2017						
Search Incident to Arrest	**370**	**327**	**315**	**1,012**	**100.0%**	**41.3%**
Asian or Pacific Islander	28	7	19	54	5.3%	2.2%
Black	135	128	106	369	36.5%	15.1%
Hispanic	63	77	73	213	21.0%	8.7%
Native American	1	0	0	1	0.1%	0.0%
White	123	99	104	326	32.2%	13.3%
Unknown	20	16	13	49	4.8%	2.0%
Vehicle Inventory	**2**	**8**	**0**	**10**	**100.0%**	**0.4%**
Asian or Pacific Islander	0	0	0	0	0.0%	0.0%
Black	1	4	0	5	50.0%	0.2%
Hispanic	0	0	0	0	0.0%	0.0%
Native American	0	0	0	0	0.0%	0.0%
White	1	4	0	5	50.0%	0.2%
Unknown	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	**242**	**295**	**266**	**803**	**100.0%**	**32.8%**
Asian or Pacific Islander	15	12	15	42	5.2%	1.7%
Black	81	103	100	284	35.4%	11.6%
Hispanic	60	75	60	195	24.3%	8.0%
Native American	0	1	0	1	0.1%	0.0%
White	76	93	81	250	31.1%	10.2%
Unknown	10	11	10	31	3.9%	1.3%
Search with consent	**49**	**36**	**3S**	**120**	**100.0%**	**4.9%**
Asian or Pacific Islander	0	0	2	2	1.7%	0.1%
Black	18	13	10	41	34.2%	1.7%
Hispanic	14	11	6	31	25.8%	1.3%
Native American	0	0	0	0	0.0%	0.0%
White	16	10	11	37	30.8%	1.5%
Unknown	1	2	6	9	7.5%	0.4%
Probation/Parole/PRCS Search Condition	**131**	**147**	**103**	**381**	**100.0%**	**15.S%**
Asian or Pacific Islander	7	2	1	10	2.6%	0.4%
Black	64	68	39	171	44.9%	7.0%
Hispanic	26	22	17	65	17.1%	2.7%
Native American	1	1	0	2	0.5%	0.1%
White	31	45	38	114	29.9%	4.7%
Unknown	2	9	8	19	5.0%	0.8%
Probable Cause Search	**43**	**39**	**43**	**12S**	**100.0%**	**S.1%**
Asian or Pacific Islander	9	2	5	16	12.8%	0.7%
Black	11	14	20	45	36.0%	1.8%
Hispanic	9	11	7	27	21.6%	1.1%
Native American	0	0	0	0	0.0%	0.0%
White	13	8	11	32	25.6%	1.3%
Unknown	1	4	0	5	4.0%	0.2%
Grand Total	**837**	**852**	**762**	**2,451**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY RACE/ETHNICITY FOR DETENTIONS, Contd.

SEARCHES by Race/Ethnicity for Dispatched Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	**572**	**588**	**627**	**1,787**	**100.0%**	**45.4%**
Asian or Pacific Islander	35	50	50	135	7.6%	3.4%
Black	215	223	225	663	37.1%	16.8%
Hispanic	100	91	105	296	16.6%	7.5%
Native American	1	1	1	3	0.2%	0.1%
White	192	201	211	604	33.8%	15.3%
Unknown	29	22	35	86	4.8%	2.2%
Vehicle Inventory	**1**	**3**	**2**	**6**	**100.0%**	**0.2%**
Asian or Pacific Islander	0	0	0	0	0.0%	0.0%
Black	0	2	1	3	50.0%	0.1%
Hispanic	1	0	0	1	16.7%	0.0%
Native American	0	0	0	0	0.0%	0.0%
White	0	1	1	2	33.3%	0.1%
Unknown	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	**577**	**596**	**576**	**1,749**	**100.0%**	**44.4%**
Asian or Pacific Islander	42	36	44	122	7.0%	3.1%
Black	183	193	185	561	32.1%	14.2%
Hispanic	107	95	109	311	17.8%	7.9%
Native American	2	2	0	4	0.2%	0.1%
White	218	242	208	668	38.2%	17.0%
Unknown	25	28	30	83	4.7%	2.1%
Search with consent	**35**	**47**	**38**	**120**	**100.0%**	**3.0%**
Asian or Pacific Islander	0	2	4	6	5.0%	0.2%
Black	14	16	15	45	37.5%	1.1%
Hispanic	5	7	3	15	12.5%	0.4%
Native American	1	0	0	1	0.8%	0.0%
White	14	21	13	48	40.0%	1.2%
Unknown	1	1	3	5	4.2%	0.1%
Probation/Parole/PRCS Search Condition	**66**	**55**	**43**	**164**	**100.0%**	**4.2%**
Asian or Pacific Islander	3	2	2	7	4.3%	0.2%
Black	32	20	21	73	44.5%	1.9%
Hispanic	6	10	3	19	11.6%	0.5%
Native American	0	0	0	0	0.0%	0.0%
White	21	22	16	59	36.0%	1.5%
Unknown	4	1	1	6	3.7%	0.2%
Probable Cause Search	**37**	**37**	**37**	**111**	**100.0%**	**2.8%**
Asian or Pacific Islander	2	4	3	9	8.1%	0.2%
Black	15	4	10	29	26.1%	0.7%
Hispanic	7	9	4	20	18.0%	0.5%
Native American	0	0	0	0	0.0%	0.0%
White	12	20	20	52	46.8%	1.3%
Unknown	1	0	0	1	0.9%	0.0%
Grand Total	**1,288**	**1,326**	**1,323**	**3,937**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY RACE/ETHNICITY FOR DETENTIONS, Contd.

Search Incident to Arrest

Vehicle Inventory

Reasonable Suspicion to Search

Search w/consent

Probation/Parole/PRCS Search

Probable Cause Search
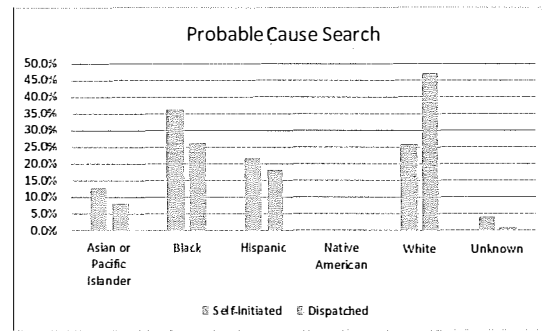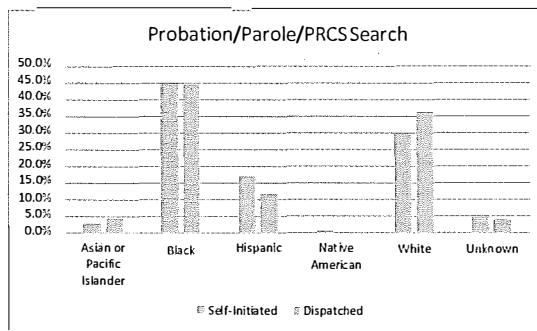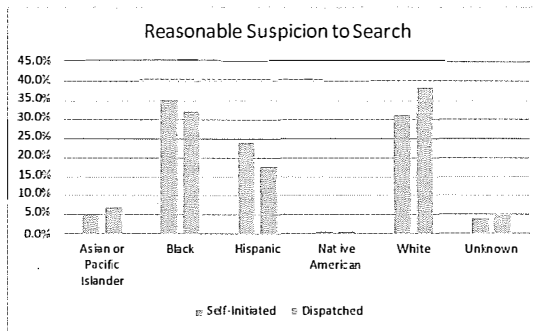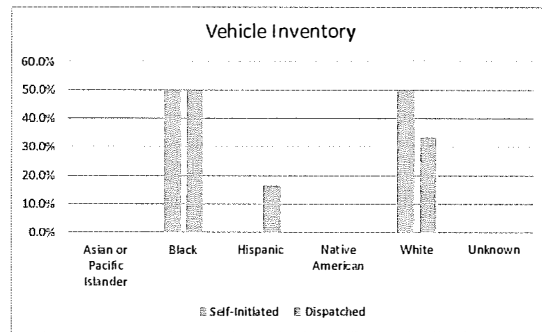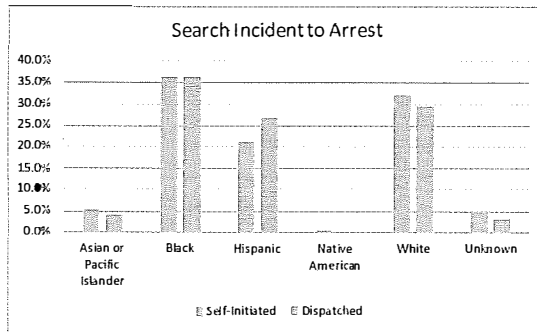
SEC. 96A.3 (a) (5) TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY AGE FOR DETENTIONS

SEARCHES by Age for Self-Initiated Detentions October 1 - December 31, 2017						
DESCRIPTION	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**Total - Q4**	**% of Category**	**% of Grand Total**
Search Incident to Arrest	**370**	**327**	**315**	**1,012**	**100.0%**	**41.3%**
Under 18	9	6	8	23	2.3%	0.9%
18-29	130	116	116	362	35.8%	14.8%
30-39	110	96	88	294	29.1%	12.0%
40-49	60	71	60	191	18.9%	7.8%
50-59	44	32	34	110	10.9%	4.5%
60+	17	6	9	32	3.2%	1.3%
Vehicle Inventory	**2**	**8**	**0**	**10**	**100.0%**	**0.4%**
Under 18	0	0	0	0	0.0%	0.0%
18-29	0	2	0	2	20.0%	0.1%
30-39	1	3	0	4	40.0%	0.2%
40-49	1	2	0	3	30.0%	0.1%
50-59	0	1	0	1	10.0%	0.0%
60+	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	**242**	**295**	**266**	**803**	**100.0%**	**32.8%**
Under 18	15	7	9	31	3.9%	1.3%
18-29	76	115	89	280	34.9%	11.4%
30-39	50	83	76	209	26.0%	8.5%
40-49	56	55	52	163	20.3%	6.7%
50-59	35	29	32	96	12.0%	3.9%
60+	10	6	8	24	3.0%	1.0%
Search with consent	**49**	**36**	**35**	**120**	**100.0%**	**4.9%**
Under 18	1	1	1	3	2.5%	0.1%
18-29	15	13	13	41	34.2%	1.7%
30-39	15	14	11	40	33.3%	1.6%
40-49	11	5	7	23	19.2%	0.9%
50-59	5	2	3	10	8.3%	0.4%
60+	2	1	0	3	2.5%	0.1%
Probation/Parole/PRCS Search Condition	**131**	**147**	**103**	**381**	**100.0%**	**15.5%**
Under 18	3	0	0	3	0.8%	0.1%
18-29	57	56	46	159	41.7%	6.5%
30-39	45	55	37	137	36.0%	5.6%
40-49	18	28	15	61	16.0%	2.5%
50-59	6	7	5	18	4.7%	0.7%
60+	2	1	0	3	0.8%	0.1%
Probable Cause Search	**43**	**39**	**43**	**125**	**100.0%**	**5.1%**
Under 18	1	0	0	1	0.8%	0.0%
18-29	15	17	16	48	38.4%	2.0%
30-39	7	9	5	21	16.8%	0.9%
40-49	11	6	9	26	20.8%	1.1%
50-59	9	6	9	24	19.2%	1.0%
60+	0	1	4	5	4.0%	0.20%
Grand Total	**837**	**852**	**762**	**2,451**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

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TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY AGE FOR TOTAL DETENTIONS, Contd.

SEARCHES by Age for Dispatched Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	S72	588	627	1,787	100.0%	45.4%
Under 18	40	24	28	92	5.1%	2.3%
18-29	161	184	186	531	29.7%	13.5%
30-39	177	181	200	558	31.2%	14.2%
40-49	91	100	85	276	15.4%	7.0%
50-59	78	74	95	247	13.8%	6.3%
60+	25	25	33	83	4.6%	2.1%
Vehicle Inventory	1	3	2	6	100.0%	0.2%
Under 18	0	0	0	0	0.0%	0.0%
18-29	1	2	2	5	83.3%	0.1%
30-39	0	0	0	0	0.0%	0.0%
40-49	0	0	0	0	0.0%	0.0%
50-59	0	1	0	1	16.7%	0.0%
60+	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	577	596	576	1,749	100.0%	44.4%
Under 18	14	22	23	59	3.4%	1.5%
18-29	163	169	152	484	27.7%	12.3%
30-39	156	186	182	524	30.0%	13.3%
40-49	130	114	121	365	20.9%	9.3%
50-59	91	76	78	245	14.0%	6.2%
60+	23	29	20	72	4.1%	1.8%
Search with consent	35	47	38	120	100.0%	3.0%
Under 18	1	1	0	2	1.7%	0.1%
18-29	9	18	11	38	31.7%	1.0%
30-39	8	11	11	30	25.0%	0.8%
40-49	5	6	11	22	18.3%	0.6%
50-59	10	10	2	22	18.3%	0.6%
60+	2	1	3	6	5.0%	0.2%
Probation/Parole/PRCS Search Condition	66	55	43	164	100.0%	4.2%
Under 18	0	0	0	0	0.0%	0.0%
18-29	25	13	15	53	32.3%	1.3%
30-39	21	25	20	66	40.2%	1.7%
40-49	13	11	4	28	17.1%	0.7%
50-59	6	4	3	13	7.9%	0.3%
60+	1	2	1	4	2.4%	0.1%
Probable Cause Search	37	37	37	111	100.0%	2.8%
Under 18	2	1	0	3	2.7%	0.1%
18-29	9	12	7	28	25.2%	0.7%
30-39	12	8	17	37	33.3%	0.9%
40-49	9	8	7	24	21.6%	0.6%
50-59	4	7	5	16	14.4%	0.4%
60+	1	1	1	3	2.7%	0.1%
Grand Total	1,288	1,326	1,323	3,937	-	100.0%

Note: Percentage totals may not add up exactly due to rounding.

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TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY AGE FOR TOTAL DETENTIONS, Contd.

Search Incident to Arrest

Vehicle Inventory

Reasonable Suspicion to Search

Search w/consent

Probation/Parole/PRCS Search

Probable Cause Search

SEC. 96A.3 (a) (5) TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY GENDER FOR DETENTIONS

SEARCHES by Gender for Self-Initiated Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	370	327	315	1,012	100.0%	41.3%
FEMALE	48	46	43	137	13.5%	5.6%
MALE	320	280	272	872	86.2%	35.6%
UNKNOWN	2	1	0	3	0.3%	0.1%
Vehicle Inventory	2	8	0	10	100.0%	0.4%
FEMALE	0	2	0	2	20.0%	0.1%
MALE	2	6	0	8	80.0%	0.3%
UNKNOWN	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	242	295	266	803	100.0%	32.8%
FEMALE	22	26	30	78	9.7%	3.2%
MALE	220	269	236	725	90.3%	29.6%
UNKNOWN	0	0	0	0	0.0%	0.0%
Search with consent	49	36	35	120	100.0%	4.9%
FEMALE	4	7	2	13	10.8%	0.5%
MALE	45	29	33	107	89.2%	4.4%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	131	147	103	381	100.0%	15.5%
FEMALE	10	8	3	21	5.5%	0.9%
MALE	120	138	99	357	93.7%	14.6%
UNKNOWN	1	1	1	3	0.8%	0.1%
Probable Cause Search	43	39	43	125	100.0%	5.1%
FEMALE	5	5	7	17	13.6%	0.7%
MALE	38	34	36	108	86.4%	4.4%
UNKNOWN	0	0	0	0	0.0%	0.0%
Grand Total	837	852	762	2,451		100%

Note: Percentage totals may not add up exactly due to rounding.

TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY GENDER FOR DETENTIONS, Contd.

SEARCHES by Gender for Dispatched Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	572	588	627	1,787	100.0%	45.4%
FEMALE	112	130	121	363	20.3%	9.2%
MALE	458	457	504	1,419	79.4%	36.0%
UNKNOWN	2	1	2	5	0.3%	0.1%
Vehicle Inventory	1	3	2	6	100.0%	0.2%
FEMALE	0	1	1	2	33.3%	0.1%
MALE	1	2	1	4	66.7%	0.1%
UNKNOWN	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	577	596	576	1,749	100.0%	44.4%
FEMALE	99	88	78	265	15.2%	6.7%
MALE	478	504	496	1,478	84.5%	37.5%
UNKNOWN	0	4	2	6	0.3%	0.2%
Search with consent	35	47	38	120	100.0%	3.0%
FEMALE	5	13	4	22	18.3%	0.6%
MALE	30	34	34	98	81.7%	2.5%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	66	S5	43	164	100.0%	4.2%
FEMALE	5	4	2	11	6.7%	0.3%
MALE	61	51	41	153	93.3%	3.9%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probable Cause Search	37	37	37	111	100.0%	2.8%
FEMALE	9	12	13	34	30.6%	0.9%
MALE	28	25	24	77	69.4%	2.0%
UNKNOWN	0	0	0	0	0.0%	0.0%
Grand Total	1,288	1,326	1,323	3,937		100%

Note: Percentage totals may not add up exactly due to rounding.

TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY GENDER FOR DETENTIONS, Contd.

Search Incident to Arrest

Vehicle Inventory

Reasonable Suspicion to Search

Search w/consent

Probation/Parole/PRCS Search

Probable Cause Search

SEC. 96A.3 (a) (6) TOTAL OF EACH TYPE OF DISPOSITION BY RACE/ETHNICITY FOR DETENTIONS

DISPOSITION of Self-Initiated Detentions BY RACE/ETHNCITY October 1 - December 31, 2017						
Description	OCTOBER	NOVEMBER	DECEMBER	Total- Q4	% of Category	% of Grand Total
Citation	857	825	874	2,556	100%	34.7%
Asian or Pacific Islander	30	19	38	87	3%	1.2%
Black	289	288	305	882	35%	12.0%
Hispanic	112	92	96	300	12%	4.1%
Native American	3	1	5	9	0%	0.1%
White	367	393	393	1,153	45%	15.6%
Unknown	56	32	37	125	5%	1.7%
Field Interview	72	97	83	252	100%	3.4%
Asian or Pacific Islander	1	6	4	11	4%	0.1%
Black	27	20	35	82	33%	1.1%
Hispanic	12	34	19	65	26%	0.9%
Native American	0	1	0	1	0%	0.0%
White	32	33	24	89	35%	1.2%
Unknown	0	3	1	4	2%	0.1%
In Custody Arrest	285	293	281	859	100%	11.7%
Asian or Pacific Islander	17	6	8	31	4%	0.4%
Black	108	119	106	333	39%	4.5%
Hispanic	45	73	68	186	22%	2.5%
Native American	0	0	0	0	0%	0.0%
White	102	82	87	271	32%	3.7%
Unknown	13	13	12	38	4%	0.5%
Incident Report	50	89	46	185	100%	2.5%
Asian or Pacific Islander	1	3	4	8	4%	0.1%
Black	17	43	13	73	39%	1.0%
Hispanic	11	11	7	29	16%	0.4%
Native American	0	0	0	0	0%	0.0%
White	21	26	20	67	36%	0.9%
Unknown	0	6	2	8	4%	0.1%
Mental Health Detention	30	36	42	108	100%	1.5%
Asian or Pacific Islander	2	3	5	10	9%	0.1%
Black	6	13	16	35	32%	0.5%
Hispanic	3	5	2	10	9%	0.1%
Native American	0	0	0	0	0%	0.0%
White	19	13	19	51	47%	0.7%
Unknown	0	2	0	2	2%	0.0%
No Further Action	260	272	276	808	100%	11.0%
Asian or Pacific Islander	11	10	6	27	3%	0.4%
Black	82	98	79	259	32%	3.5%
Hispanic	41	37	35	113	14%	1.5%
Native American	0	0	0	0	0%	0.0%
White	106	109	142	357	44%	4.8%
Unknown	20	18	14	52	6%	0.7%
Released per PC 849(b)	96	69	69	234	100%	3.2%
Asian or Pacific Islander	20	2	7	29	12%	0.4%
Black	36	35	37	108	46%	1.5%
Hispanic	18	13	10	41	18%	0.6%
Native American	0	0	0	0	0%	0.0%
White	21	15	15	51	22%	0.7%
Unknown	1	4	0	5	2%	0.1%
RWS Arrest	31	7	15	53	100%	0.7%
Asian or Pacific Islander	1	0	2	3	6%	0.0%
Black	9	1	2	12	23%	0.2%
Hispanic	8	1	9	18	34%	0.2%
Native American	0	0	0	0	0%	0.0%
White	8	5	2	15	28%	0.2%
Unknown	5	0	0	5	9%	0.1%
Warning	789	821	706	2,316	100%	31.4%
Asian or Pacific Islander	24	32	25	81	3%	1.1%
Black	280	253	230	763	33%	10.4%
Hispanic	118	131	110	359	16%	4.9%
Native American	3	5	0	8	0%	0.1%
White	316	364	293	973	42%	13.2%
Unknown	48	36	48	132	6%	1.8%
Total	2,470	2,509	2,392	7,371	-	100%

Note: RWS=Release When Sober

Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY RACE/ETHNICITY FOR DETENTIONS, Contd.

DISPOSITION of Dispatched Detentions BY RACE/ETHNICITY October 1 - December 31, 2017						
Description	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	247	208	228	683	100.0%	9.14%
Asian or Pacific Islander	15	9	16	40	5.9%	0.54%
Black	97	73	74	244	35.7%	3.27%
Hispanic	32	26	34	92	13.5%	1.23%
Native American	1	0	0	1	0.1%	0.01%
White	90	86	95	271	39.7%	3.63%
Unknown	12	14	9	35	5.1%	0.47%
Field Interview	87	60	71	218	100.0%	2.92%
Asian or Pacific Islander	8	0	5	13	6.0%	0.17%
Black	31	19	24	74	33.9%	0.99%
Hispanic	11	7	10	28	12.8%	0.37%
Native American	0	0	0	0	0.0%	0.00%
White	36	31	30	97	44.5%	1.30%
Unknown	1	3	2	6	2.8%	0.08%
In Custody Arrest	464	476	524	1,464	100.0%	19.60%
Asian or Pacific Islander	30	44	46	120	8.2%	1.61%
Black	176	198	209	583	39.8%	7.80%
Hispanic	85	68	89	242	16.5%	3.24%
Native American	0	1	1	2	0.1%	0.03%
White	152	153	147	452	30.9%	6.05%
Unknown	21	12	32	65	4.4%	0.87%
Incident Report	137	99	117	353	100.0%	4.73%
Asian or Pacific Islander	9	10	7	26	7.4%	0.35%
Black	56	35	40	131	37.1%	1.75%
Hispanic	17	26	18	61	17.3%	0.82%
Native American	1	0	1	2	0.6%	0.03%
White	49	24	42	115	32.6%	1.54%
Unknown	5	4	9	18	5.1%	0.24%
Mental Health Detention	239	237	238	714	100.0%	9.56%
Asian or Pacific Islander	23	23	18	64	9.0%	0.86%
Black	62	57	62	181	25.4%	2.42%
Hispanic	25	25	37	87	12.2%	1.16%
Native American	3	2	0	5	0.7%	0.07%
White	117	114	110	341	47.8%	4.56%
Unknown	9	16	11	36	5.0%	0.48%
No Further Action	578	522	590	1,690	100.0%	22.62%
Asian or Pacific Islander	44	34	48	126	7.5%	1.69%
Black	187	140	190	517	30.6%	6.92%
Hispanic	91	78	77	246	14.6%	3.29%
Native American	1	2	0	3	0.2%	0.04%
White	224	224	244	692	40.9%	9.26%
Unknown	31	44	31	106	6.3%	1.42%
Released per PC 849(b)	180	174	157	511	100.0%	6.84%
Asian or Pacific Islander	10	8	12	30	5.9%	0.40%
Black	65	58	57	180	35.2%	2.41%
Hispanic	34	30	25	89	17.4%	1.19%
Native American	0	0	0	0	0.0%	0.00%
White	60	61	55	176	34.4%	2.36%
Unknown	11	17	8	36	7.0%	0.48%
RWS Arrest	43	42	58	143	100.0%	1.91%
Asian or Pacific Islander	1	3	1	5	3.5%	0.07%
Black	12	9	7	28	19.6%	0.37%
Hispanic	11	12	17	40	28.0%	0.54%
Native American	0	0	0	0	0.0%	0.00%
White	17	15	30	62	43.4%	0.83%
Unknown	2	3	3	8	5.6%	0.11%
Warning	640	496	558	1,694	100.0%	22.68%
Asian or Pacific Islander	27	36	26	89	5.3%	1.19%
Black	196	143	168	507	29.9%	6.79%
Hispanic	85	62	90	237	14.0%	3.17%
Native American	2	1	1	4	0.2%	0.05%
White	297	237	249	783	46.2%	10.48%
Unknown	33	17	24	74	4.4%	0.99%
Total	2,615	2,314	2,541	7,470	-	100%

Note: RWS=Release When Sober
Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY RACE/ETHNICITY FOR DETENTIONS, Contd.

Note: RWS=Release When Sober

SEC. 96A.3 (a) (6) TOTAL OF EACH TYPE OF DISPOSITION BY AGE FOR DETENTIONS

DISPOSITION of Self-Initiated Detentions BY AGE October 1 - December 31, 2017 DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	857	825	874	2,556	100.0%	34.68%
Under 18	5	1	0	6	0.2%	0.08%
18-29	184	152	159	495	19.4%	6.72%
30-39	212	217	210	639	25.0%	8.67%
40-49	169	174	184	527	20.6%	7.15%
50-59	193	180	229	602	23.6%	8.17%
60+	94	101	92	287	11.2%	3.89%
Field Interview	72	97	83	252	100.0%	3.42%
Under 18	0	1	4	5	2.0%	0.07%
18-29	38	45	40	123	48.8%	1.67%
30-39	18	21	14	53	21.0%	0.72%
40-49	7	13	12	32	12.7%	0.43%
50-59	6	8	8	22	8.7%	0.30%
60+	3	9	5	17	6.7%	0.23%
In Custody Arrest	285	293	281	859	100.0%	11.65%
Under 18	5	6	10	21	2.4%	0.28%
18-29	102	106	109	317	36.9%	4.30%
30-39	82	91	74	247	28.8%	3.35%
40-49	48	59	53	160	18.6%	2.17%
50-59	35	27	24	86	10.0%	1.17%
60+	13	4	11	28	3.3%	0.38%
Incident Report	50	89	46	185	100.0%	2.51%
Under 18	6	5	1	12	6.5%	0.16%
18-29	18	25	17	60	32.4%	0.81%
30-39	10	27	17	54	29.2%	0.73%
40-49	11	21	4	36	19.5%	0.49%
50-59	2	10	6	18	9.7%	0.24%
60+	3	1	1	5	2.7%	0.07%
Mental Health Detention	30	36	42	108	100.0%	1.47%
Under 18	1	1	0	2	1.9%	0.03%
18-29	5	7	9	21	19.4%	0.28%
30-39	6	12	11	29	26.9%	0.39%
40-49	10	11	12	33	30.6%	0.45%
50-59	4	1	7	12	11.1%	0.16%
60+	4	4	3	11	10.2%	0.15%
No Further Action	260	272	276	808	100.0%	10.96%
Under 18	3	4	2	9	1.1%	0.12%
18-29	84	94	73	251	31.1%	3.41%
30-39	72	81	81	234	29.0%	3.17%
40-49	55	55	64	174	21.5%	2.36%
50-59	32	27	44	103	12.7%	1.40%
60+	14	11	12	37	4.6%	0.50%
Released per PC 849(b)	96	69	69	234	100.0%	3.17%
Under 18	11	2	3	16	6.8%	0.22%
18-29	30	21	33	84	35.9%	1.14%
30-39	21	24	15	60	25.6%	0.81%
40-49	21	12	12	45	19.2%	0.61%
50-59	9	8	6	23	9.8%	0.31%
60+	4	2	0	6	2.6%	0.08%
RWS Arrest	31	7	15	53	100.0%	0.72%
Under 18	0	0	0	0	0.0%	0.00%
18-29	9	2	7	18	34.0%	0.24%
30-39	8	3	4	15	28.3%	0.20%
40-49	8	2	2	12	22.6%	0.16%
50-59	5	0	2	7	13.2%	0.09%
60+	1	0	0	1	1.9%	0.01%
Warning	789	821	706	2,316	100.0%	31.42%
Under 18	13	15	11	39	1.7%	0.53%
18-29	253	270	223	746	32.2%	10.12%
30-39	250	265	220	735	31.7%	9.97%
40-49	147	153	135	435	18.8%	5.90%
50-59	97	89	94	280	12.1%	3.80%
60+	29	29	23	81	3.5%	1.10%
Total	2,470	2,509	2,392	7,371	-	100%

Note: RWS=Release When Sober

Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY AGE FOR DETENTIONS, Contd.

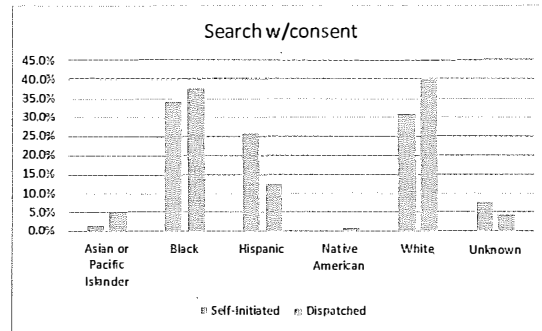| DISPOSITION of Dispatched Detentions BY AGE October 1 - December 31, 2017 DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	247	208	228	683	100.0%	9.14%
Under 18	12	5	13	30	4.4%	0.40%
18-29	57	61	68	186	27.2%	2.49%
30-39	66	53	65	184	26.9%	2.46%
40-49	54	41	45	140	20.5%	1.87%
50-59	45	27	25	97	14.2%	1.30%
60+	13	21	12	46	6.7%	0.62%
Field Interview	87	60	71	218	100.0%	2.92%
Under 18	4	0	0	4	1.8%	0.05%
18-29	27	19	19	65	29.8%	0.87%
30-39	23	18	21	62	28.4%	0.83%
40-49	15	11	20	46	21.1%	0.62%
50-59	13	7	8	28	12.8%	0.37%
60+	5	5	3	13	6.0%	0.17%
In Custody Arrest	464	476	524	1,464	100.0%	19.60%
Under 18	26	17	20	63	4.3%	0.84%
18-29	139	148	157	444	30.3%	5.94%
30-39	154	144	170	468	32.0%	6.27%
40-49	67	78	70	215	14.7%	2.88%
50-59	62	65	77	204	13.9%	2.73%
60+	16	24	30	70	4.8%	0.94%
Incident Report	137	99	117	353	100.0%	4.73%
Under 18	6	14	13	33	9.3%	0.44%
18-29	38	24	32	94	26.6%	1.26%
30-39	36	28	30	94	26.6%	1.26%
40-49	22	11	20	53	15.0%	0.71%
50-59	24	15	15	54	15.3%	0.72%
60+	11	7	7	25	7.1%	0.33%
Mental Health Detention	239	237	238	714	100.0%	9.56%
Under 18	8	4	3	15	2.1%	0.20%
18-29	60	68	64	192	26.9%	2.57%
30-39	65	60	66	191	26.8%	2.56%
40-49	52	43	50	145	20.3%	1.94%
50-59	34	44	36	114	16.0%	1.53%
60+	20	18	19	57	8.0%	0.76%
No Further Action	578	522	590	1,690	100.0%	22.62%
Under 18	11	10	13	34	2.0%	0.46%
18-29	129	144	154	427	25.3%	5.72%
30-39	161	154	169	484	28.6%	6.48%
40-49	142	112	127	381	22.5%	5.10%
50-59	98	72	98	268	15.9%	3.59%
60+	37	30	29	96	5.7%	1.29%
Released per PC 849(b)	180	174	157	511	100.0%	6.84%
Under 18	15	17	14	46	9.0%	0.62%
18-29	57	60	54	171	33.5%	2.29%
30-39	39	45	47	131	25.6%	1.75%
40-49	33	26	22	81	15.9%	1.08%
50-59	31	18	17	66	12.9%	0.88%
60+	5	8	3	16	3.1%	0.21%
RWS Arrest	43	42	58	143	100.0%	1.91%
Under 18	0	0	0	0	0.0%	0.00%
18-29	13	14	14	41	28.7%	0.55%
30-39	12	17	15	44	30.8%	0.59%
40-49	9	9	14	32	22.4%	0.43%
50-59	6	2	15	23	16.1%	0.31%
60+	3	0	0	3	2.1%	0.04%
Warning	640	496	558	1,694	100.0%	22.68%
Under 18	15	4	18	37	2.2%	0.50%
18-29	149	122	141	412	24.3%	5.52%
30-39	211	148	180	539	31.8%	7.22%
40-49	141	113	120	374	22.1%	5.01%
50-59	100	86	70	256	15.1%	3.43%
60+	24	23	29	76	4.5%	1.02%
Total	2,615	2,314	2,541	7,470	-	100%

Note: RWS=Release When Sober
Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY AGE FOR DETENTIONS, Contd.

Note: RWS=Release When Sober

SEC. 96A.3 (a) (6) TOTAL OF EACH TYPE OF DISPOSITION BY GENDER

DISPOSITION of Self-Initiated Detentions BY GENDER October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	874	825	857	2,556	100.0%	34.7%
FEMALE	147	143	143	433	16.9%	5.9%
MALE	726	677	710	2,113	82.7%	28.7%
UNKNOWN	1	5	4	10	0.4%	0.1%
Field Interview	83	97	72	252	100.0%	3.4%
FEMALE	9	14	17	40	15.9%	0.5%
MALE	71	83	55	209	82.9%	2.8%
UNKNOWN	3	0	0	3	1.2%	0.0%
In Custody Arrest	281	293	285	859	100.0%	11.7%
FEMALE	38	41	38	117	13.6%	1.6%
MALE	243	251	246	740	86.1%	10.0%
UNKNOWN	0	1	1	2	0.2%	0.0%
Incident Report	46	89	50	185	100.0%	2.5%
FEMALE	6	31	10	47	25.4%	0.6%
MALE	38	58	40	136	73.5%	1.8%
UNKNOWN	2	0	0	2	1.1%	0.0%
Mental Health Detention	42	36	30	108	100.0%	1.47%
FEMALE	17	14	8	39	36.1%	0.53%
MALE	25	22	22	69	63.9%	0.94%
UNKNOWN	0	0	0	0	0.0%	0.0%
No Further Action	276	272	260	808	100.0%	11.0%
FEMALE	29	41	41	111	13.7%	1.5%
MALE	246	230	218	694	85.9%	9.4%
UNKNOWN	1	1	1	3	0.4%	0.0%
Released per PC 849(b)	69	69	96	234	100.0%	3.2%
FEMALE	9	18	18	45	19.2%	0.6%
MALE	60	51	78	189	80.8%	2.6%
UNKNOWN	0	0	0	0	0.0%	0.0%
RWS Arrest	15	7	31	53	100.0%	0.7%
FEMALE	3	0	4	7	13.2%	0.1%
MALE	12	7	26	45	84.9%	0.6%
UNKNOWN	0	0	1	1	1.9%	0.0%
Warning	706	821	789	2,316	100.0%	31.4%
FEMALE	104	92	129	325	14.0%	4.4%
MALE	602	726	655	1,983	85.6%	26.9%
UNKNOWN	0	3	5	8	0.3%	0.1%
TOTAL	2,392	2,509	2,470	7,371	-	100.0%

Note: RWS=Release When Sober
Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY GENDER FOR DETENTIONS, Contd.

DISPOSITION of Dispatched Detentions BY GENDER October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total-Q4	% of Category	% of Grand Total
Citation	228	208	247	683	100.0%	9.1%
FEMALE	42	59	73	174	25.5%	2.3%
MALE	183	148	173	504	73.8%	6.7%
UNKNOWN	3	1	1	5	0.7%	0.1%
Field Interview	71	60	87	218	100.0%	2.9%
FEMALE	25	12	15	52	23.9%	0.7%
MALE	46	48	72	166	76.1%	2.2%
UNKNOWN	0	0	0	0	0.0%	0.0%
In Custody Arrest	524	476	464	1,464	100.0%	19.6%
FEMALE	96	102	83	281	19.2%	3.8%
MALE	427	373	379	1,179	80.5%	15.8%
UNKNOWN	1	1	2	4	0.3%	0.1%
Incident Report	117	99	137	353	100.0%	4.7%
FEMALE	49	25	47	121	34.3%	1.6%
MALE	68	74	90	232	65.7%	3.1%
UNKNOWN	0	0	0	0	0.0%	0.0%
Mental Health Detention	238	237	239	714	100.0%	9.6%
FEMALE	80	79	86	245	34.3%	3.3%
MALE	157	156	153	466	65.3%	6.2%
UNKNOWN	1	2	0	3	0.4%	0.0%
No Further Action	590	522	578	1,690	100.0%	22.6%
FEMALE	136	123	137	396	23.4%	5.3%
MALE	452	399	440	1,291	76.4%	17.3%
UNKNOWN	2	0	1	3	0.2%	0.0%
Released per PC 849(b)	157	174	180	511	100.0%	6.8%
FEMALE	40	26	41	107	20.9%	1.4%
MALE	117	148	139	404	79.1%	5.4%
UNKNOWN	0	0	0	0	0.0%	0.0%
RWS Arrest	58	42	43	143	100.0%	1.9%
FEMALE	11	4	7	22	15.4%	0.3%
MALE	47	38	36	121	84.6%	1.6%
UNKNOWN	0	0	0	0	0.0%	0.0%
Warning	558	496	640	1,694	100.0%	22.7%
FEMALE	111	100	124	335	19.8%	4.5%
MALE	446	392	516	1,354	79.9%	18.1%
UNKNOWN	1	4	0	5	0.3%	0.1%
TOTAL	2,541	2,314	2,615	7,470	-	100.0%

Note: RWS=Release When Sober
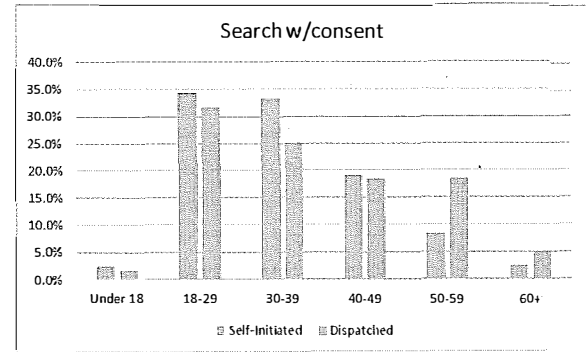Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY GENDER FOR DETENTIONS, Contd.

Citation

Field Interview

In Custody Arrest

Incident Report

Mental Health Detention

No Further Action

Released per PC 849(b)

RWS Arrest

Warning

Note: RWS=Release When Sober

SEC. 96A.3(d) REASONS FOR DETENTIONS BY RACE/ETHNICITY

REASONS by Race/Ethnicity for Self-Initiated Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	**106**	**143**	**167**	**416**	**100.0%**	**5.6%**
Asian or Pacific Islander	5	11	4	20	4.8%	0.3%
Black	28	50	47	125	30.0%	1.7%
Hispanic	11	19	15	45	10.8%	0.6%
Native American	0	0	0	0	0.0%	0.0%
White	59	61	96	216	51.9%	2.9%
Unknown	3	2	5	10	2.4%	0.1%
Mental Health Evaluation	**56**	**52**	**65**	**173**	**100.0%**	**2.3%**
Asian or Pacific Islander	4	4	2	10	5.8%	0.1%
Black	13	20	25	58	33.5%	0.8%
Hispanic	5	4	6	15	8.7%	0.2%
Native American	0	0	0	0	0.0%	0.0%
White	32	20	30	82	47.4%	1.1%
Unknown	2	4	2	8	4.6%	0.1%
Probable Cause	**1,457**	**1,491**	**1,417**	**4,365**	**100.0%**	**59.2%**
Asian or Pacific Islander	74	37	60	171	3.9%	2.3%
Black	517	531	509	1,557	35.7%	21.1%
Hispanic	194	237	220	651	14.9%	8.8%
Native American	5	5	5	15	0.3%	0.2%
White	584	613	565	1,762	40.4%	23.9%
Unknown	83	68	58	209	4.8%	2.8%
Probation or Parole	**63**	**61**	**38**	**162**	**100.0%**	**2.2%**
Asian or Pacific Islander	3	3	1	7	4.3%	0.1%
Black	23	31	17	71	43.8%	1.0%
Hispanic	15	10	4	29	17.9%	0.4%
Native American	0	0	0	0	0.0%	0.0%
White	21	16	14	51	31.5%	0.7%
Unknown	1	1	2	4	2.5%	0.1%
Reasonable Suspicion	**523**	**528**	**464**	**1,515**	**100.0%**	**20.6%**
Asian or Pacific Islander	11	20	19	50	3.3%	0.7%
Black	170	156	146	472	31.2%	6.4%
Hispanic	96	98	80	274	18.1%	3.7%
Native American	0	2	0	2	0.1%	0.0%
White	210	224	190	624	41.2%	8.5%
Unknown	36	28	29	93	6.1%	1.3%
Traffic Violation	**265**	**234**	**241**	**740**	**100.0%**	**10.0%**
Asian or Pacific Islander	10	6	13	29	3.9%	0.4%
Black	103	82	79	264	35.7%	3.6%
Hispanic	47	29	31	107	14.5%	1.5%
Native American	1	0	0	1	0.1%	0.0%
White	86	106	100	292	39.5%	4.0%
Unknown	18	11	18	47	6.4%	0.6%
TOTAL	**2,470**	**2,509**	**2,392**	**7,371**	**-**	**100%**

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR DETENTIONS BY RACE/ETHNICITY, Contd.

REASONS by Race/Ethnicity for Dispatched Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	**72**	**61**	**98**	**231**	**100.0%**	**3.1%**
Asian or Pacific Islander	11	7	2	20	8.7%	0.3%
Black	18	11	25	54	23.4%	0.7%
Hispanic	7	9	20	36	15.6%	0.5%
Native American	0	0	0	0	0.0%	0.0%
White	31	27	47	105	45.5%	1.4%
Unknown	5	7	4	16	6.9%	0.2%
Mental Health Evaluation	**321**	**298**	**314**	**933**	**100.0%**	**12.5%**
Asian or Pacific Islander	32	32	27	91	9.8%	1.2%
Black	83	77	71	231	24.8%	3.1%
Hispanic	37	25	38	100	10.7%	1.3%
Native American	4	2	0	6	0.6%	0.1%
White	151	144	164	459	49.2%	6.1%
Unknown	14	18	14	46	4.9%	0.6%
Probable Cause	**1,269**	**1,160**	**1,226**	**3,655**	**100.0%**	**48.9%**
Asian or Pacific Islander	68	74	86	228	6.2%	3.1%
Black	452	392	429	1,273	34.8%	17.0%
Hispanic	201	176	186	563	15.4%	7.5%
Native American	2	3	2	7	0.2%	0.1%
White	485	454	458	1,397	38.2%	18.7%
Unknown	61	61	65	187	5.1%	2.5%
Probation or Parole	**17**	**11**	**6**	**34**	**100.0%**	**0.5%**
Asian or Pacific Islander	0	0	0	0	0.0%	0.0%
Black	5	8	2	15	44.1%	0.2%
Hispanic	3	1	0	4	11.8%	0.1%
Native American	0	0	0	0	0.0%	0.0%
White	8	1	4	13	38.2%	0.2%
Unknown	1	1	0	2	5.9%	0.0%
Reasonable Suspicion	**920**	**766**	**890**	**2,576**	**100.0%**	**34.5%**
Asian or Pacific Islander	52	51	63	166	6.4%	2.2%
Black	322	237	301	860	33.4%	11.5%
Hispanic	141	121	153	415	16.1%	5.6%
Native American	2	1	1	4	0.2%	0.1%
White	361	313	326	1,000	38.8%	13.4%
Unknown	42	43	46	131	5.1%	1.8%
Traffic Violation	**16**	**18**	**7**	**41**	**100.0%**	**0.5%**
Asian or Pacific Islander	4	3	1	8	19.5%	0.1%
Black	2	7	3	12	29.3%	0.2%
Hispanic	2	2	0	4	9.8%	0.1%
Native American	0	0	0	0	0.0%	0.0%
White	6	6	3	15	36.6%	0.2%
Unknown	2	0	0	2	4.9%	0.0%
TOTAL	**2,615**	**2,314**	**2,541**	**7,470**	**-**	**100%**

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR DETENTIONS BY RACE/ETHNICITY, Contd.

Consensual Encounter

Self-Initiated   Dispatched

Mental Health Evaluation

Self-Initiated   Dispatched

Probable Cause

Self-Initiated   Dispatched

Probation or Parole

Self-Initiated   Dispatched

Reasonable Suspicion

Self-Initiated   Dispatched

Traffic Violation

Self-Initiated   Dispatched
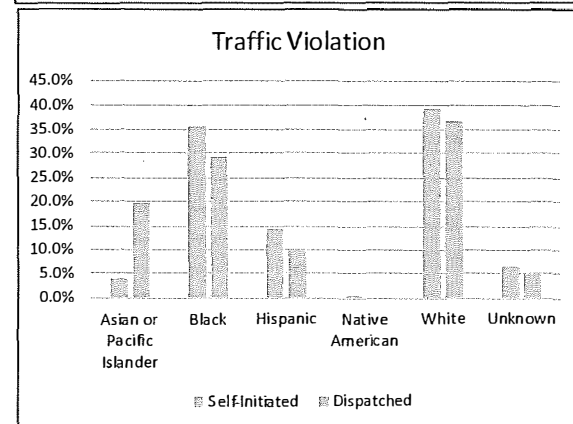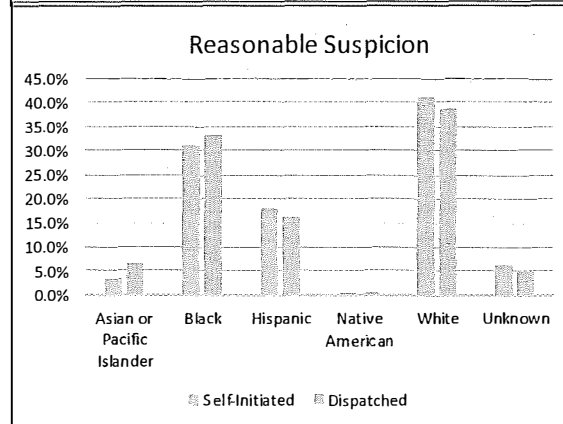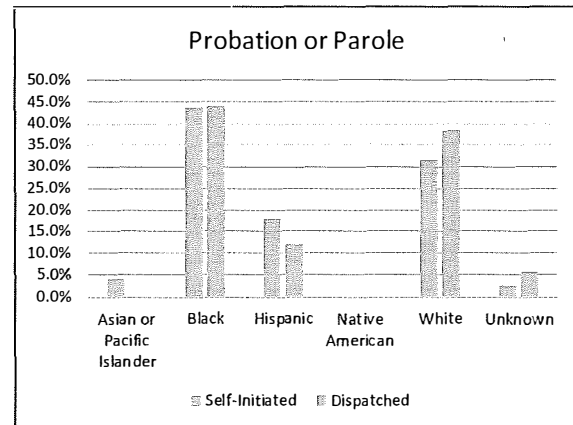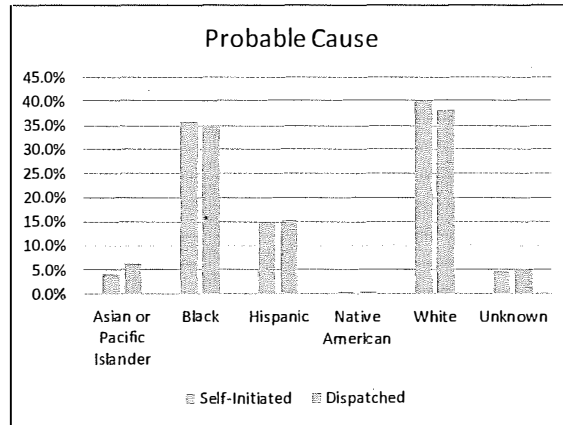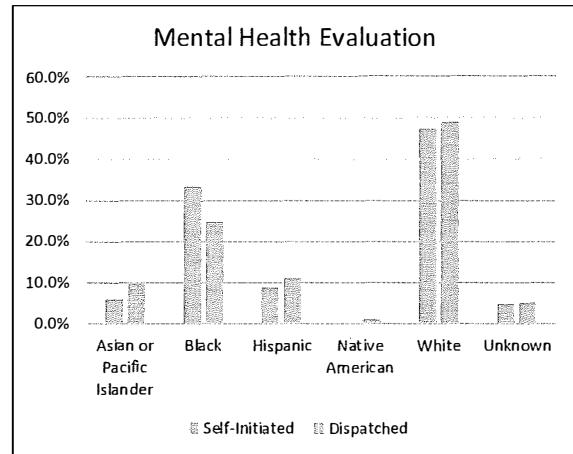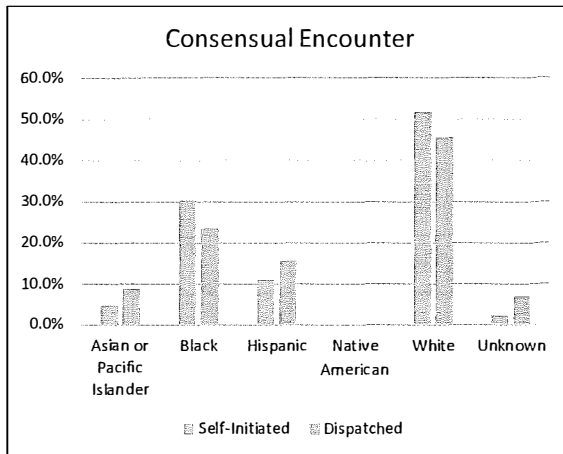
SEC. 96A.3(d) REASONS FOR DETENTIONS BY AGE

REASONS by Age for Self-Initiated Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	106	143	167	416	100.0%	5.6%
Under 18	1	3	4	8	1.9%	0.1%
18-29	34	38	48	120	28.8%	1.6%
30-39	25	38	40	103	24.8%	1.4%
40-49	26	31	34	91	21.9%	1.2%
50-59	12	17	30	59	14.2%	0.8%
60+	8	16	11	35	8.4%	0.5%
Mental Health Evaluation	56	52	65	173	100.0%	2.3%
Under 18	1	1	0	2	1.2%	0.0%
18-29	10	10	12	32	18.5%	0.4%
30-39	17	16	23	56	32.4%	0.8%
40-49	17	16	12	45	26.0%	0.6%
50-59	3	4	14	21	12.1%	0.3%
60+	8	5	4	17	9.8%	0.2%
Probable Cause	1,457	1,491	1,417	4,365	100.0%	59.2%
Under 18	27	19	19	65	1.5%	0.9%
18-29	378	411	352	1,141	26.1%	15.5%
30-39	399	425	385	1,209	27.7%	16.4%
40-49	284	302	287	873	20.0%	11.8%
50-59	260	236	273	769	17.6%	10.4%
60+	109	98	101	308	7.1%	4.2%
Probation or Parole	63	61	38	162	100.0%	2.2%
Under 18	1	1	0	2	1.2%	0.0%
18-29	23	28	18	69	42.6%	0.9%
30-39	20	14	9	43	26.5%	0.6%
40-49	10	8	9	27	16.7%	0.4%
50-59	7	8	2	17	10.5%	0.2%
60+	2	2	0	4	2.5%	0.1%
Reasonable Suspicion	523	528	464	1,515	100.0%	20.6%
Under 18	7	9	4	20	1.3%	0.3%
18-29	184	157	166	507	33.5%	6.9%
30-39	147	179	122	448	29.6%	6.1%
40-49	96	102	92	290	19.1%	3.9%
50-59	66	58	66	190	12.5%	2.6%
60+	23	23	14	60	4.0%	0.8%
Traffic Violation	265	234	241	740	100.0%	10.0%
Under 18	7	2	4	13	1.8%	0.2%
18-29	94	78	74	246	33.2%	3.3%
30-39	71	69	67	207	28.0%	2.8%
40-49	43	41	44	128	17.3%	1.7%
50-59	35	27	35	97	13.1%	1.3%
60+	15	17	17	49	6.6%	0.7%
TOTAL	2,470	2,509	2,392	7,371	-	100.0%

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR DETENTIONS BY AGE, Contd.

REASONS by Age for Dispatched Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	72	61	98	231	100.0%	3.1%
Under 18	3	4	12	19	8.2%	0.3%
18-29	12	21	18	51	22.1%	0.7%
30-39	16	19	19	54	23.4%	0.7%
40-49	11	7	29	47	20.3%	0.6%
50-59	19	6	15	40	17.3%	0.5%
60+	11	4	5	20	8.7%	0.3%
Mental Health Evaluation	321	298	314	933	100.0%	12.5%
Under 18	11	6	5	22	2.4%	0.3%
18-29	72	81	74	227	24.3%	3.0%
30-39	82	76	88	246	26.4%	3.3%
40-49	74	57	70	201	21.5%	2.7%
50-59	54	57	49	160	17.1%	2.1%
60+	28	21	28	77	8.3%	1.0%
Probable Cause	1,269	1,160	1,226	3,655	100.0%	48.9%
Under 18	55	40	51	146	4.0%	2.0%
18-29	360	341	371	1,072	29.3%	14.4%
30-39	382	332	370	1,084	29.7%	14.5%
40-49	229	216	206	651	17.8%	8.7%
50-59	193	164	166	523	14.3%	7.0%
60+	50	67	62	179	4.9%	2.4%
Probation or Parole	17	11	6	34	100.0%	0.5%
Under 18	0	0	0	0	0.0%	0.0%
18-29	6	4	1	11	32.4%	0.1%
30-39	6	2	1	9	26.5%	0.1%
40-49	4	3	0	7	20.6%	0.1%
50-59	1	1	2	4	11.8%	0.1%
60+	0	1	2	3	8.8%	0.0%
Reasonable Suspicion	920	766	890	2,576	100.0%	34.5%
Under 18	28	21	26	75	2.9%	1.0%
18-29	213	206	237	656	25.5%	8.8%
30-39	278	236	282	796	30.9%	10.7%
40-49	217	157	183	557	21.6%	7.5%
50-59	142	105	128	375	14.6%	5.0%
60+	42	41	34	117	4.5%	1.6%
Traffic Violation	16	18	7	41	100.0%	0.5%
Under 18	0	0	0	0	0.0%	0.0%
18-29	6	7	2	15	36.6%	0.2%
30-39	3	2	3	8	19.5%	0.1%
40-49	0	4	0	4	9.8%	0.1%
50-59	4	3	1	8	19.5%	0.1%
60+	3	2	1	6	14.6%	0.1%
TOTAL	2,615	2,314	2,541	7,470	-	100.0%

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR DETENTIONS BY AGE, Contd.

Consensual Encounter

Self-Initiated | Dispatched

Mental Health Evaluation

Self-Initiated | Dispatched

Probable Cause

Self-Initiated | Dispatched

Probation or Parole

Self-Initiated | Dispatched

Reasonable Suspicion

Self-Initiated | Dispatched

Traffic Violation

Self-Initiated | Dispatched

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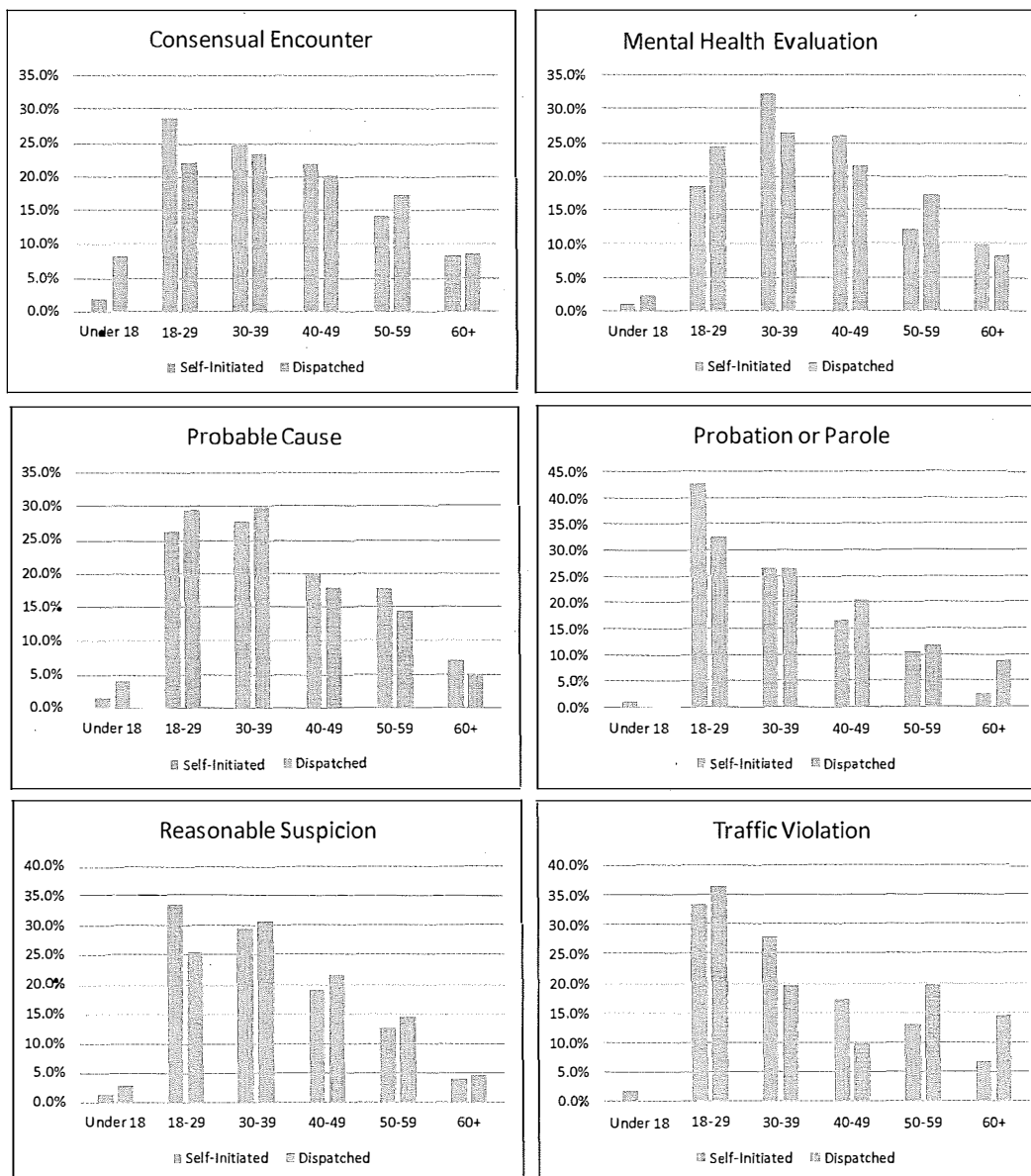
SEC. 96A.3(d) REASONS FOR DETENTIONS BY GENDER

REASONS by Gender for Self-Initiated Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	167	143	106	416	100.0%	5.6%
FEMALE	23	23	18	64	15.4%	0.9%
MALE	144	120	87	351	84.4%	4.8%
UNKNOWN	0	0	1	1	0.2%	0.01%
Mental Health Evaluation	65	52	56	173	100.0%	2.3%
FEMALE	17	14	9	40	23.1%	0.54%
MALE	48	38	47	133	76.9%	1.80%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probable Cause	1,417	1,491	1,457	4,365	100.0%	59.2%
FEMALE	221	233	239	693	15.9%	9.4%
MALE	1,194	1,249	1,213	3,656	83.8%	49.6%
UNKNOWN	2	9	5	16	0.4%	0.2%
Probation or Parole	38	61	63	162	100.0%	2.2%
FEMALE	4	10	8	22	13.6%	0.3%
MALE	34	51	54	139	85.8%	1.9%
UNKNOWN	0	0	1	1	0.6%	0.0%
Reasonable Suspicion	464	528	523	1,515	100.0%	20.6%
FEMALE	67	77	93	237	15.6%	3.2%
MALE	393	450	426	1,269	83.8%	17.2%
UNKNOWN	4	1	4	9	0.6%	0.12%
Traffic Violation	241	234	265	740	100.0%	10.0%
FEMALE	30	37	41	108	14.6%	1.5%
MALE	210	197	223	630	85.1%	8.5%
UNKNOWN	1	0	1	2	0.3%	0.0%
TOTAL	2,392	2,509	2,470	7,371	-	100.0%

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR DETENTIONS BY GENDER, Cont.

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
REASONS by Gender for Dispatched Detentions						
October 1 - December 31, 2017						
Consensual Encounter	**98**	**61**	**72**	**231**	**100.0%**	**3.09%**
FEMALE	27	13	23	63	27.3%	0.84%
MALE	70	48	49	167	72.3%	2.24%
UNKNOWN	1	0	0	1	0.4%	0.01%
Mental Health Evaluation	**314**	**298**	**321**	**933**	**100.0%**	**12.49%**
FEMALE	107	97	99	303	32.5%	4.06%
MALE	206	199	221	626	67.1%	8.38%
UNKNOWN	1	2	1	4	0.4%	0.05%
Probable Cause	**1,226**	**1,160**	**1,269**	**3,655**	**100.0%**	**48.93%**
FEMALE	272	246	293	811	22.2%	10.86%
MALE	951	910	973	2,834	77.5%	37.94%
UNKNOWN	3	4	3	10	0.3%	0.13%
Probation or Parole	**6**	**11**	**17**	**34**	**100.0%**	**0.46%**
FEMALE	0	5	4	9	26.5%	0.12%
MALE	6	6	13	25	73.5%	0.33%
UNKNOWN	0	0	0	0	0.0%	0.00%
Reasonable Suspicion	**890**	**766**	**920**	**2,576**	**100.0%**	**34.48%**
FEMALE	182	161	189	532	20.7%	7.12%
MALE	705	603	731	2,039	79.2%	27.30%
UNKNOWN	3	2	0	5	0.2%	0.07%
Traffic Violation	**7**	**18**	**16**	**41**	**100.0%**	**0.55%**
FEMALE	2	8	5	15	36.6%	0.20%
MALE	5	10	11	26	63.4%	0.35%
UNKNOWN	0	0	0	0	0.0%	0.00%
TOTAL	**2,541**	**2,314**	**2,615**	**7,470**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

Consensual Encounter

Mental Health Evaluation

Probable Cause

Probation or Parole

Reasonable Suspicion

Traffic Violation
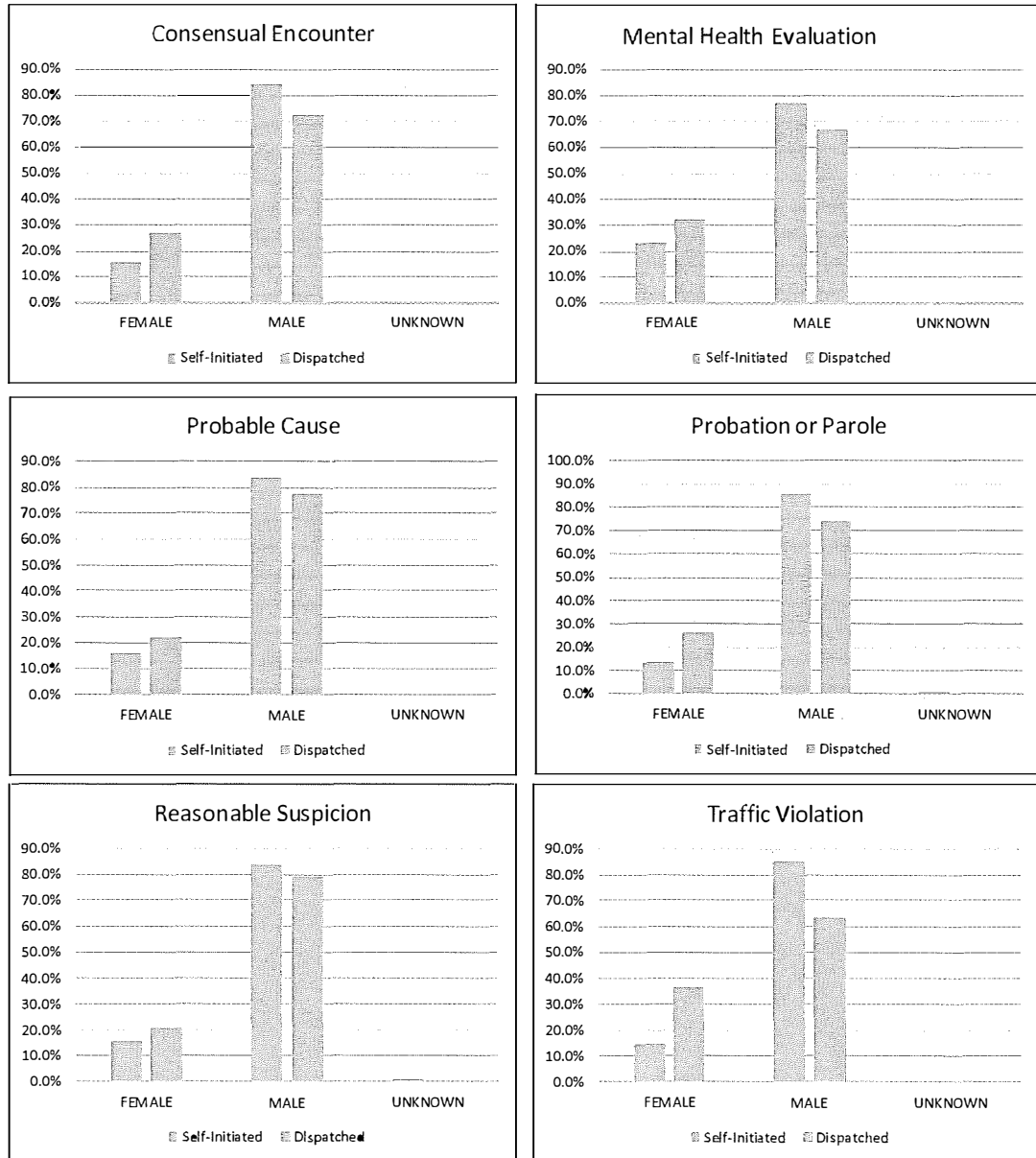
TRAFFIC STOPS

SEC. 96A.3.(a)(7) THE DATA FOR ENCOUNTERS REQUIRED TO BE REPORTED BY THIS SUBSECTION (a) SHALL BE REPORTED SEPARATELY FOR DETENTIONS AND TRAFFIC STOPS.

TOTAL ENCOUNTERS October 1 - December 31, 2017				37,916 Total Encounters	
Encounters Description	OCT	NOV	DEC	Total	% of Total Encounters
Detentions - Self-Initiated Activity	2,470	2,509	2,392	7,371	19.4%
Detentions - Dispatched Call	2,615	2,314	2,541	7,470	19.7%
Total Detentions	5,085	4,823	4,933	14,841	39.1%
Traffic Stops - Self-Initiated Activity	6,635	7,343	7,965	21,943	57.9%
Traffic Stops - Dispatched Call	379	377	376	1,132	3.0%
Total Traffic Stops	7,014	7,720	8,341	23,075	60.9%
Grand Total	12,099	12,543	13,274	37,916	100%

- 7% of the 23,075 Traffic Stops were passengers.

Total Encounters
October 1 - December 31, 2017

*Detention: An interaction between an officer and an individual in which the officer detains the individual.

*Traffic Stop: An interaction between an officer and an individual driving a vehicle, in which the Officer orders the individual to stop the vehicle. Bicyclists are also included here. Passengers may or may not be the subject of interaction.

SEC. 96A.3 (a) (2) TOTAL TRAFFIC STOPS BY RACE/ETHNICITY

TRAFFIC STOPS by Race/Ethnicity - Self-Initiated October 1 - December 31, 2017					
RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	962	1,147	1,155	3,264	14.9%
Black	1,418	1,522	1,673	4,613	21.0%
Hispanic	1,068	1,091	1,202	3,361	15.3%
Native American	15	23	13	51	0.2%
White	2,194	2,452	2,688	7,334	33.4%
Unknown	978	1,108	1,234	3,320	15.1%
Total	6,635	7,343	7,965	21,943	100.0%

TRAFFIC STOPS by Race/Ethnicity - Dispatched October 1 - December 31, 2017					
RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	40	37	40	117	10.3%
Black	116	89	119	324	28.6%
Hispanic	75	90	90	255	22.5%
Native American	1	0	0	1	0.1%
White	116	133	101	350	30.9%
Unknown	31	28	26	85	7.5%
Total	379	377	376	1,132	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Traffic Stops by Race/Ethnicity October 1 - December 31, 2017
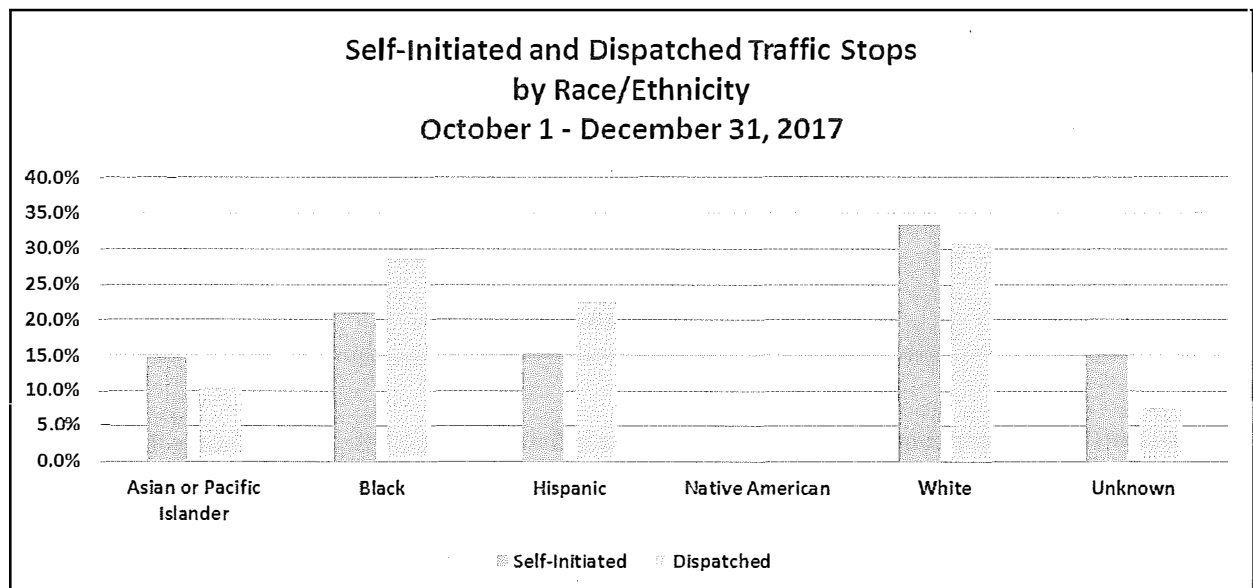
SEC. 96A.3 (a) (2) TOTAL TRAFFIC STOPS BY AGE

TRAFFIC STOPS by Age - Self-Initiated October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	69	43	55	167	0.8%
18-29	2,355	2,419	2,526	7,300	33.3%
30-39	1,690	1,958	2,143	5,791	26.4%
40-49	1,159	1,425	1,505	4,089	18.6%
50-59	857	924	1,080	2,861	13.0%
60+	505	574	656	1,735	7.9%
Total	6,635	7,343	7,965	21,943	100.0%

TRAFFIC STOPS by Age - Dispatched October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	14	7	12	33	2.9%
18-29	125	126	107	358	31.6%
30-39	110	89	103	302	26.7%
40-49	58	70	77	205	18.1%
50-59	50	57	47	154	13.6%
60+	22	28	30	80	7.1%
Total	379	377	376	1,132	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Traffic Stops by Age
October 1 - December 31, 2017
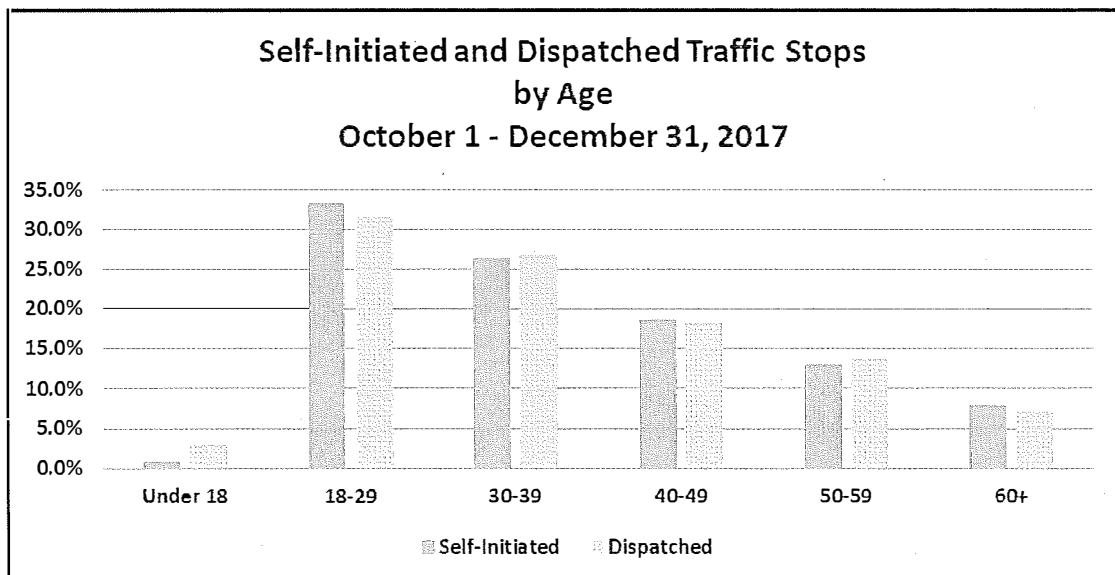
SEC. 96A.3 (a) (2) TOTAL TRAFFIC STOPS BY GENDER

TRAFFIC STOPS by Gender - Self-Initiated					
October 1 - December 31, 2017					
GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	1,570	1,824	1,991	5,385	24.5%
MALE	5,058	5,504	5,960	16,522	75.3%
UNKNOWN	7	15	14	36	0.2%
Total	6,635	7,343	7,965	21,943	100.0%

TRAFFIC STOPS by Gender - Dispatched					
October 1 - December 31, 2017					
GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	93	88	96	277	24.5%
MALE	285	288	280	853	75.4%
UNKNOWN	1	1	0	2	0.2%
Total	379	377	376	1,132	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Traffic Stops by Gender
October 1 - December 31, 2017
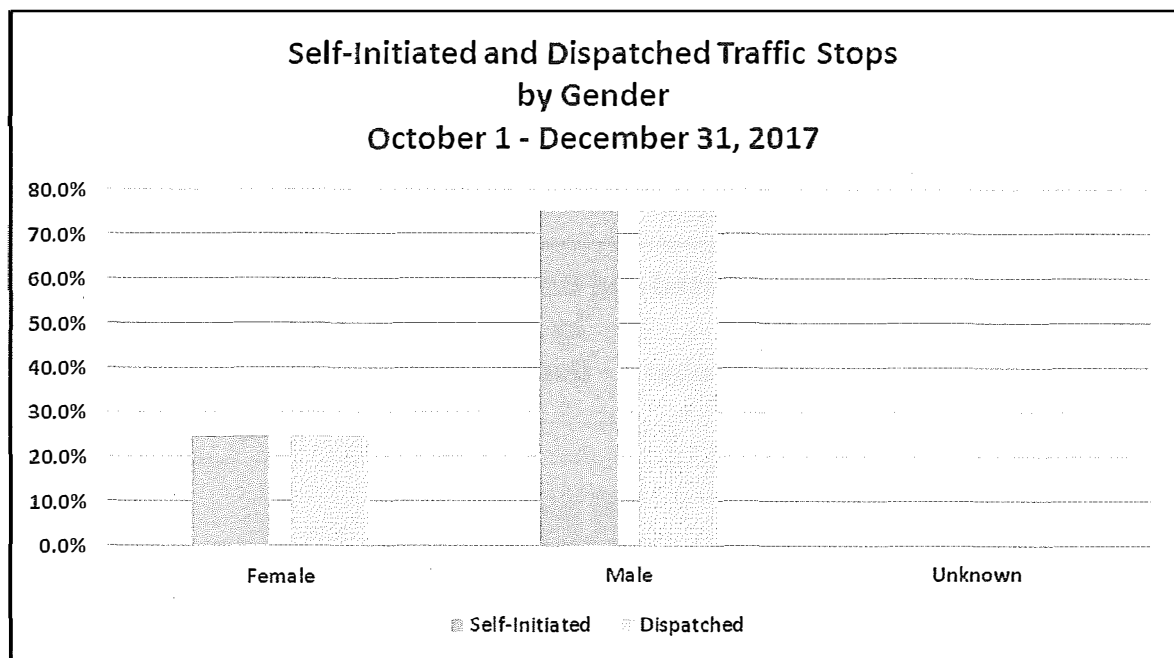
SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED BY RACE/ETHNICITY FOR TRAFFIC STOPS

Total Searches Performed By Race/Ethnicity For Self-Initiated Traffic Stops
October 1 - December 31, 2017

RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	41	33	28	102	4.4%
Black	377	409	477	1,263	54.0%
Hispanic	182	139	146	467	20.0%
Native American	1	1	2	4	0.2%
White	115	107	138	360	15.4%
Unknown	38	42	63	143	6.1%
Total	754	731	854	2,339	100.0%

Total Searches Performed By Race/Ethnicity For Dispatched Traffic Stops
October 1 - December 31, 2017

RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	14	12	15	41	8.9%
Black	58	51	61	170	37.0%
Hispanic	30	43	42	115	25.1%
Native American	1	0	0	1	0.2%
White	36	44	29	109	23.7%
Unknown	7	9	7	23	5.0%
Total	146	159	154	459	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Traffic Stops
Total Searches Performed By Race/Ethnicity
October 1 - December 31, 2017

49
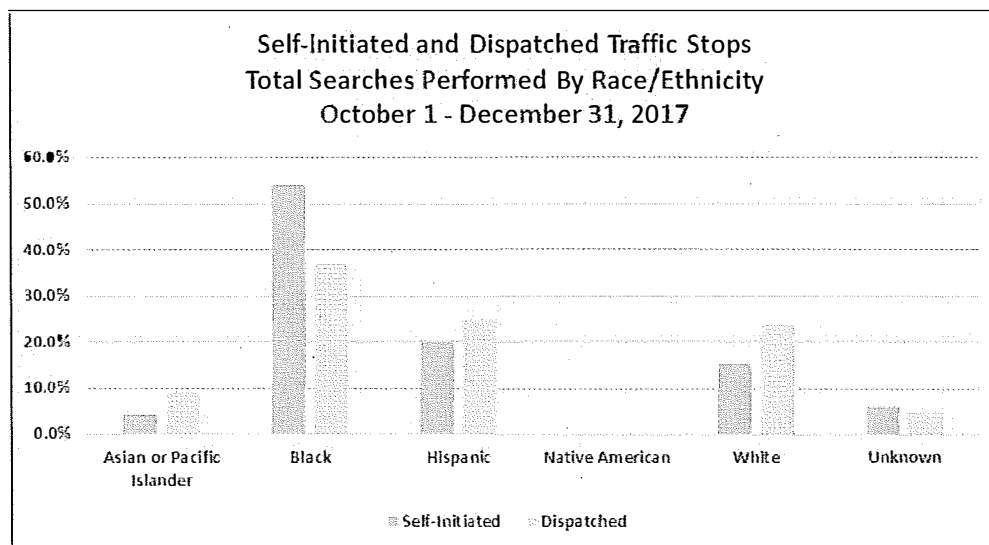
SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED BY AGE FOR TRAFFIC STOPS

Total Searches Performed By Age For Self-Initiated Traffic Stops October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	26	18	24	68	2.9%
18-29	417	384	438	1,239	53.0%
30-39	173	196	217	586	25.1%
40-49	86	85	117	288	12.3%
50-59	44	39	44	127	5.4%
60+	8	9	14	31	1.3%
Total	754	731	854	2,339	100.0%

Total Searches Performed By Age For Dispatched Traffic Stops October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	8	6	10	24	5.2%
18-29	54	62	54	170	37.0%
30-39	45	32	40	117	25.5%
40-49	21	32	27	80	17.4%
50-59	12	23	13	48	10.5%
60+	6	4	10	20	4.4%
Total	146	159	154	459	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Traffic Stops
Total Searches Performed By Age
October 1 - December 31, 2017

50
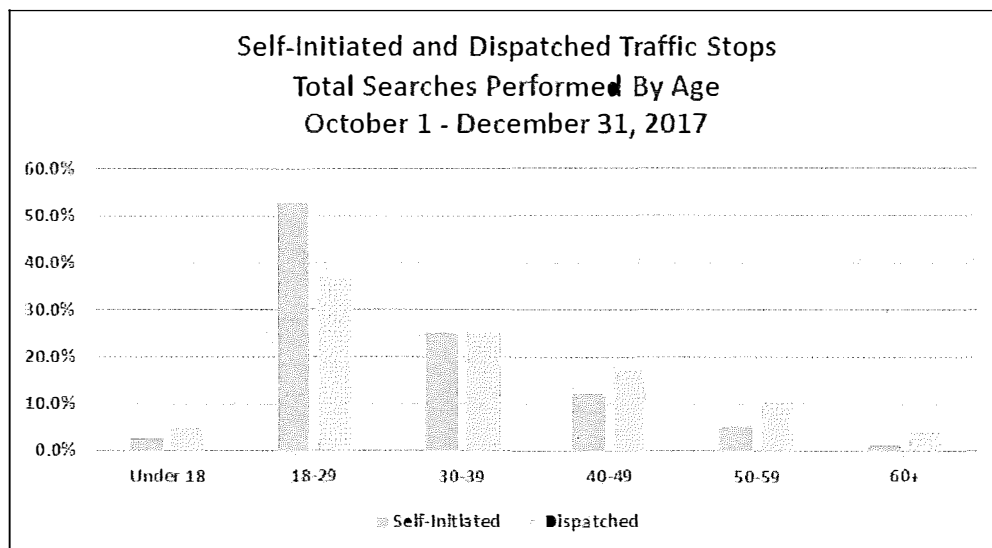
SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED BY GENDER FOR TRAFFIC STOPS

Total Searches Performed By Gender For Self-Initiated Traffic Stops
October 1 - December 31, 2017

GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	112	113	119	344	14.7%
MALE	640	618	732	1,990	85.1%
UNKNOWN	2	0	3	5	0.2%
Total	754	731	854	2,339	100.0%

Total Searches Performed By Gender For Dispatched Traffic Stops
October 1 - December 31, 2017

GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	22	29	28	79	17.2%
MALE	124	129	126	379	82.6%
UNKNOWN	0	1	0	1	0.2%
Total	146	159	154	459	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Self-Initiated and Dispatched Traffic Stops
Total Searches Performed By Gender
October 1 - December 31, 2017
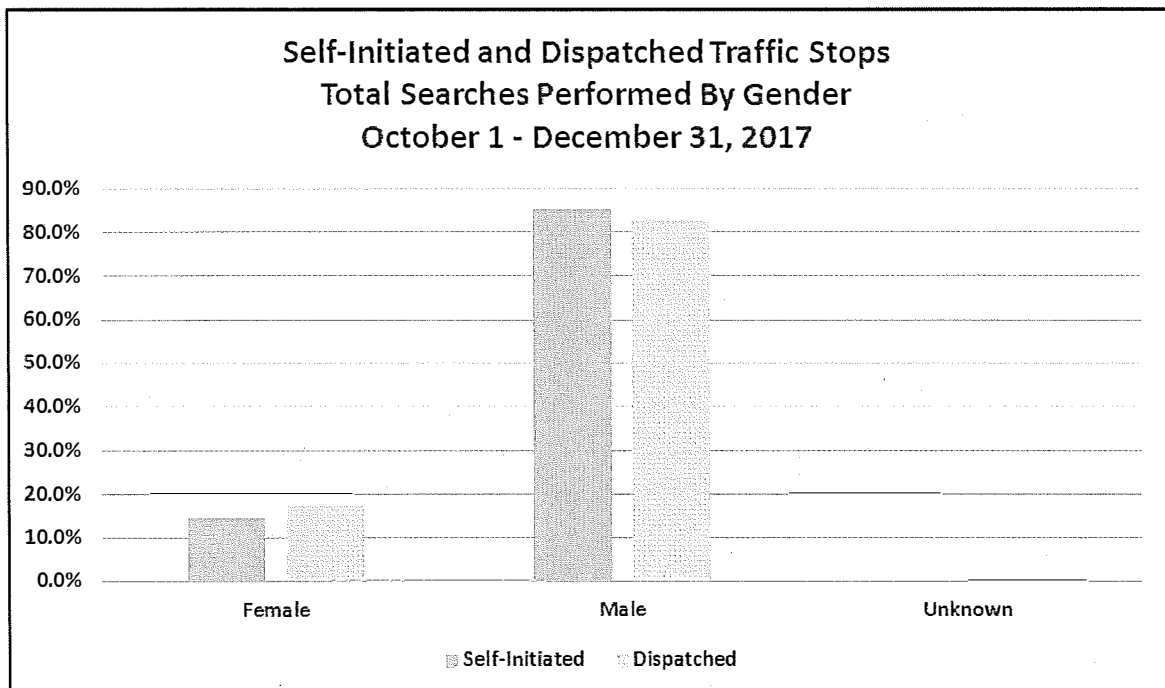
SEC. 96A.3 (a) (4) TOTAL FOR EACH TYPE OF SEARCH PERFORMED FOR TRAFFIC STOPS

Types of Search Performed - Self-Initiated Traffic Stops October 1 - December 31, 2017					
STOP SEARCH DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Search Incident to Arrest	138	135	147	420	18.0%
Vehicle Inventory	83	102	67	252	10.8%
Reasonable Suspicion to Search	149	132	187	468	20.0%
Search with consent	56	49	73	178	7.6%
Probation/Parole/PRCS Search Condition	229	215	265	709	30.3%
Probable Cause Search	99	98	115	312	13.3%
Total	754	731	854	2,339	100.0%

Types of Search Performed - Dispatched Traffic Stops October 1 - December 31, 2017					
STOP SEARCH DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Search Incident to Arrest	61	65	68	194	42.3%
Vehicle Inventory	5	20	4	29	6.3%
Reasonable Suspicion to Search	56	55	67	178	38.8%
Search with consent	3	2	4	9	2.0%
Probation/Parole/PRCS Search Condition	10	13	8	31	6.8%
Probable Cause Search	11	4	3	18	3.9%
Total	146	159	154	459	100.0%

Note: Percentage totals may not add up exactly due to rounding.

Types of Search Performed - Traffic Stops Resulting in Searches
October 1 - December 31, 2017

SEC. 96A.3 (a) (5) TOTAL OF EACH TYPE OF SEARCH PERFORMED, BY RACE/ETHNICITY FOR ALL TRAFFIC STOPS

SEARCHES by Race/Ethnicity for Self-Initiated Traffic Stops
October 1 - December 31, 2017

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	138	135	147	420	100.0%	18.0%
Asian or Pacific Islander	8	8	6	22	5.2%	0.9%
Black	59	66	78	203	48.3%	8.7%
Hispanic	35	20	22	77	18.3%	3.3%
Native American	0	1	0	1	0.2%	0.0%
White	30	34	36	100	23.8%	4.3%
Unknown	6	6	5	17	4.0%	0.7%
Vehicle Inventory	83	102	67	252	100.0%	10.8%
Asian or Pacific Islander	4	3	1	8	3.2%	0.3%
Black	33	58	31	122	48.4%	5.2%
Hispanic	29	23	17	69	27.4%	2.9%
Native American	0	0	0	0	0.0%	0.0%
White	16	13	15	44	17.5%	1.9%
Unknown	1	5	3	9	3.6%	0.4%
Reasonable Suspicion to Search	149	132	187	468	100.0%	20.0%
Asian or Pacific Islander	3	7	7	17	3.6%	0.7%
Black	70	73	95	238	50.9%	10.2%
Hispanic	38	20	40	98	20.9%	4.2%
Native American	0	0	2	2	0.4%	0.1%
White	28	25	33	86	18.4%	3.7%
Unknown	10	7	10	27	5.8%	1.2%
Search with consent	56	49	73	178	100.0%	7.6%
Asian or Pacific Islander	1	2	2	5	2.8%	0.2%
Black	30	19	36	85	47.8%	3.6%
Hispanic	13	19	12	44	24.7%	1.9%
Native American	0	0	0	0	0.0%	0.0%
White	12	1	15	28	15.7%	1.2%
Unknown	0	8	8	16	9.0%	0.7%
Probation/Parole/PRC5 Search Condition	229	215	265	709	100.0%	30.3%
Asian or Pacific Islander	12	7	12	31	4.4%	1.3%
Black	137	140	177	454	64.0%	19.4%
Hispanic	42	31	26	99	14.0%	4.2%
Native American	1	0	0	1	0.1%	0.0%
White	24	27	29	80	11.3%	3.4%
Unknown	13	10	21	44	6.2%	1.9%
Probable Cause Search	99	98	115	312	100.0%	13.3%
Asian or Pacific Islander	13	6	0	19	6.1%	0.8%
Black	48	53	60	161	51.6%	6.9%
Hispanic	25	26	29	80	25.6%	3.4%
Native American	0	0	0	0	0.0%	0.0%
White	5	7	10	22	7.1%	0.9%
Unknown	8	6	16	30	9.6%	1.3%
Grand Total	754	731	854	2,339	-	100.0%

Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF SEARCH PERFORMED, BY RACE/ETHNICITY FOR ALL TRAFFIC STOPS, Contd.

SEARCHES by Race/Ethnicity for Dispatched Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	**61**	**65**	**68**	**194**	**100.0%**	**42.3%**
Asian or Pacific Islander	5	5	8	18	9.3%	3.9%
Black	17	20	22	59	30.4%	12.9%
Hispanic	22	13	18	53	27.3%	11.5%
Native American	0	0	0	0	0.0%	0.0%
White	14	20	15	49	25.3%	10.7%
Unknown	3	7	5	15	7.7%	3.3%
Vehicle Inventory	**5**	**20**	**4**	**29**	**100.0%**	**6.3%**
Asian or Pacific Islander	0	3	2	5	17.2%	1.1%
Black	2	6	1	9	31.0%	2.0%
Hispanic	0	7	0	7	24.1%	1.5%
Native American	0	0	0	0	0.0%	0.0%
White	3	4	1	8	27.6%	1.7%
Unknown	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	**56**	**55**	**67**	**178**	**100.0%**	**38.8%**
Asian or Pacific Islander	8	4	4	16	9.0%	3.5%
Black	20	17	32	69	38.8%	15.0%
Hispanic	8	17	19	44	24.7%	9.6%
Native American	1	0	0	1	0.6%	0.2%
White	17	15	10	42	23.6%	9.2%
Unknown	2	2	2	6	3.4%	1.3%
Search with consent	**3**	**2**	**4**	**9**	**100.0%**	**2.0%**
Asian or Pacific Islander	0	0	0	0	0.0%	0.0%
Black	1	0	2	3	33.3%	0.7%
Hispanic	0	0	0	0	0.0%	0.0%
Native American	0	0	0	0	0.0%	0.0%
White	2	2	2	6	66.7%	1.3%
Unknown	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	**10**	**13**	**8**	**31**	**100.0%**	**6.8%**
Asian or Pacific Islander	0	0	1	1	3.2%	0.2%
Black	8	5	2	15	48.4%	3.3%
Hispanic	0	5	4	9	29.0%	2.0%
Native American	0	0	0	0	0.0%	0.0%
White	0	3	1	4	12.9%	0.9%
Unknown	2	0	0	2	6.5%	0.4%
Probable Cause Search	**11**	**4**	**3**	**18**	**100.0%**	**3.9%**
Asian or Pacific Islander	1	0	0	1	5.6%	0.2%
Black	10	3	2	15	83.3%	3.3%
Hispanic	0	1	1	2	11.1%	0.4%
Native American	0	0	0	0	0.0%	0.0%
White	0	0	0	0	0.0%	0.0%
Unknown	0	0	0	0	0.0%	0.0%
Grand Total	**146**	**159**	**154**	**459**	-	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF SEARCH PERFORMED, BY RACE/ETHNICITY FOR ALL TRAFFIC STOPS, Contd.

Search Incident to Arrest

Vehicle Inventory

Reasonable Suspicion to Search

Search w/consent

Probation/Parole/PRCS Search

Probable Cause Search

SEC. 96A.3 (a) (5) TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY AGE FOR ALL TRAFFIC STOPS

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
SEARCHES by Age for Self-Initiated Traffic Stops						
October 1 - December 31, 2017						
Search Incident to Arrest	**138**	**135**	**147**	**420**	**100.0%**	**18.0%**
Under 18	10	3	6	19	4.5%	0.8%
18-29	64	55	59	178	42.4%	7.6%
30-39	30	47	53	130	31.0%	5.6%
40-49	23	20	22	65	15.5%	2.8%
50-59	9	9	7	25	6.0%	1.1%
60+	2	1	0	3	0.7%	0.1%
Vehicle Inventory	**83**	**102**	**67**	**252**	**100.0%**	**10.8%**
Under 18	1	4	0	5	2.0%	0.2%
18-29	44	63	32	139	55.2%	5.9%
30-39	17	15	17	49	19.4%	2.1%
40-49	12	11	8	31	12.3%	1.3%
50-59	7	8	6	21	8.3%	0.9%
60+	2	1	4	7	2.8%	0.3%
Reasonable Suspicion to Search	**149**	**132**	**187**	**468**	**100.0%**	**20.0%**
Under 18	3	6	9	18	3.8%	0.8%
18-29	75	65	81	221	47.2%	9.4%
30-39	44	35	42	121	25.9%	5.2%
40-49	16	16	31	63	13.5%	2.7%
50-59	10	8	16	34	7.3%	1.5%
60+	1	2	8	11	2.4%	0.5%
Search with consent	**56**	**49**	**73**	**178**	**100.0%**	**7.6%**
Under 18	3	3	1	7	3.9%	0.3%
18-29	29	24	44	97	54.5%	4.1%
30-39	15	15	17	47	26.4%	2.0%
40-49	7	4	7	18	10.1%	0.8%
50-59	2	3	4	9	5.1%	0.4%
60+	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	**229**	**215**	**265**	**709**	**100.0%**	**30.3%**
Under 18	3	1	3	7	1.0%	0.3%
18-29	129	114	138	381	53.7%	16.3%
30-39	58	58	70	186	26.2%	8.0%
40-49	23	30	42	95	13.4%	4.1%
50-59	13	8	10	31	4.4%	1.3%
60+	3	4	2	9	1.3%	0.4%
Probable Cause Search	**99**	**98**	**115**	**312**	**100.0%**	**13.3%**
Under 18	6	1	5	12	3.8%	0.5%
18-29	76	63	84	223	71.5%	9.5%
30-39	9	26	18	53	17.0%	2.3%
40-49	5	4	7	16	5.1%	0.7%
50-59	3	3	1	7	2.2%	0.3%
60+	0	1	0	1	0.3%	0.04%
Grand Total	**754**	**731**	**854**	**2,339**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY AGE FOR ALL TRAFFIC STOPS, Contd.

SEARCHES by Age for Dispatched Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	**61**	**65**	**68**	**194**	**100.0%**	**42.3%**
Under 18	1	1	3	5	2.6%	1.1%
18-29	21	23	24	68	35.1%	14.8%
30-39	22	16	18	56	28.9%	12.2%
40-49	9	10	12	31	16.0%	6.8%
50-59	6	14	4	24	12.4%	5.2%
60+	2	1	7	10	5.2%	2.2%
Vehicle Inventory	**5**	**20**	**4**	**29**	**100.0%**	**6.3%**
Under 18	0	0	0	0	0.0%	0.0%
18-29	3	5	2	10	34.5%	2.2%
30-39	1	4	0	5	17.2%	1.1%
40-49	0	8	1	9	31.0%	2.0%
50-59	1	2	1	4	13.8%	0.9%
60+	0	1	0	1	3.4%	0.2%
Reasonable Suspicion to Search	**56**	**55**	**67**	**178**	**100.0%**	**38.8%**
Under 18	4	4	7	15	8.4%	3.3%
18-29	18	25	23	66	37.1%	14.4%
30-39	17	10	17	44	24.7%	9.6%
40-49	10	9	11	30	16.9%	6.5%
50-59	5	5	6	16	9.0%	3.5%
60+	2	2	3	7	3.9%	1.5%
Search with consent	**3**	**2**	**4**	**9**	**100.0%**	**2.0%**
Under 18	0	0	0	0	0.0%	0.0%
18-29	0	0	0	0	0.0%	0.0%
30-39	2	1	2	5	55.6%	1.1%
40-49	1	0	2	3	33.3%	0.7%
50-59	0	1	0	1	11.1%	0.2%
60+	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	**10**	**13**	**8**	**31**	**100.0%**	**6.8%**
Under 18	0	0	0	0	0.0%	0.0%
18-29	5	7	4	16	51.6%	3.5%
30-39	3	1	3	7	22.6%	1.5%
40-49	1	4	0	5	16.1%	1.1%
50-59	0	1	1	2	6.5%	0.4%
60+	1	0	0	1	3.2%	0.2%
Probable Cause Search	**11**	**4**	**3**	**18**	**100.0%**	**3.9%**
Under 18	3	1	0	4	22.2%	0.9%
18-29	7	2	1	10	55.6%	2.2%
30-39	0	0	0	0	0.0%	0.0%
40-49	0	1	1	2	11.1%	0.4%
50-59	0	0	1	1	5.6%	0.2%
60+	1	0	0	1	5.6%	0.2%
Grand Total	**146**	**159**	**154**	**459**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY AGE FOR ALL TRAFFIC STOPS, Contd.

Search Incident to Arrest

Vehicle Inventory

Reasonable Suspicion to Search

Search w/consent

Probation/Parole/PRCS Search

Probable Cause Search

SEC. 96A.3 (a) (5) TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY GENDER FOR ALL TRAFFIC STOPS

SEARCHES by Gender for Self-Initiated Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	138	135	147	420	100.0%	18.0%
FEMALE	27	28	20	75	17.9%	3.2%
MALE	111	107	125	343	81.7%	14.7%
UNKNOWN	0	0	2	2	0.5%	0.1%
Vehicle Inventory	83	102	67	252	100.0%	10.8%
FEMALE	21	23	18	62	24.6%	2.7%
MALE	62	79	49	190	75.4%	8.1%
UNKNOWN	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	149	132	187	468	100.0%	20.0%
FEMALE	21	16	27	64	13.7%	2.7%
MALE	128	116	160	404	86.3%	17.3%
UNKNOWN	0	0	0	0	0.0%	0.0%
Search with consent	56	49	73	178	100.0%	7.6%
FEMALE	8	4	8	20	11.2%	0.9%
MALE	48	45	65	158	88.8%	6.8%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	229	215	265	709	100.0%	30.3%
FEMALE	16	25	28	69	9.7%	2.9%
MALE	211	190	237	638	90.0%	27.3%
UNKNOWN	2	0	0	2	0.3%	0.1%
Probable Cause Search	99	98	115	312	100.0%	13.3%
FEMALE	19	17	18	54	17.3%	2.3%
MALE	80	81	96	257	82.4%	11.0%
UNKNOWN	0	0	1	1	0.3%	0.0%
Grand Total	754	731	854	2,339		100.00%

Note: Percentage totals may not add up exactly due to rounding.

TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY GENDER FOR ALL TRAFFIC STOPS, Contd.

SEARCHES by Gender for Dispatched Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	61	65	68	194	100.0%	42.3%
FEMALE	10	15	10	35	18.0%	7.6%
MALE	51	49	58	158	81.4%	34.4%
UNKNOWN	0	1	0	1	0.5%	0.2%
Vehicle Inventory	5	20	4	29	100.0%	6.3%
FEMALE	1	6	3	10	34.5%	2.2%
MALE	4	14	1	19	65.5%	4.1%
UNKNOWN	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	56	55	67	178	100.0%	38.8%
FEMALE	10	5	12	27	15.2%	5.9%
MALE	46	50	55	151	84.8%	32.9%
UNKNOWN	0	0	0	0	0.0%	0.0%
Search with consent	3	2	4	9	100.0%	2.0%
FEMALE	0	0	1	1	11.1%	0.2%
MALE	3	2	3	8	88.9%	1.7%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	10	13	8	31	100.0%	6.8%
FEMALE	0	1	1	2	6.5%	0.4%
MALE	10	12	7	29	93.5%	6.3%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probable Cause Search	11	4	3	18	100.0%	3.9%
FEMALE	1	2	1	4	22.2%	0.9%
MALE	10	2	2	14	77.8%	3.1%
UNKNOWN	0	0	0	0	0.0%	0.0%
Grand Total	146	159	154	459		100.00%

Note: Percentage totals may not add up exactly due to rounding.

TOTAL FOR EACH TYPE OF SEARCH PERFORMED BY GENDER FOR ALL TRAFFIC STOPS, Contd.

Search Incident to Arrest

Vehicle Inventory

Reasonable Suspicion to Search

Search w/consent

Probation/Parole/PRCS Search

Probable Cause Search
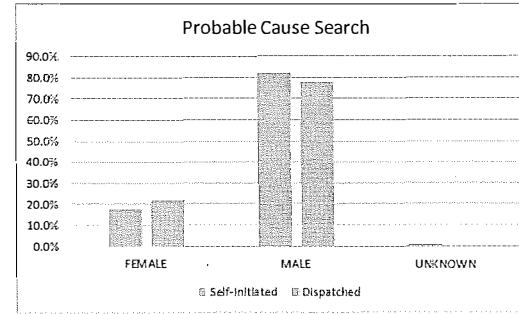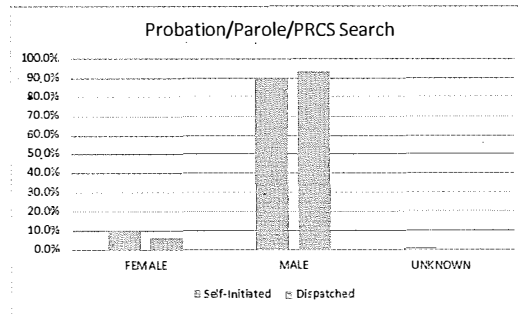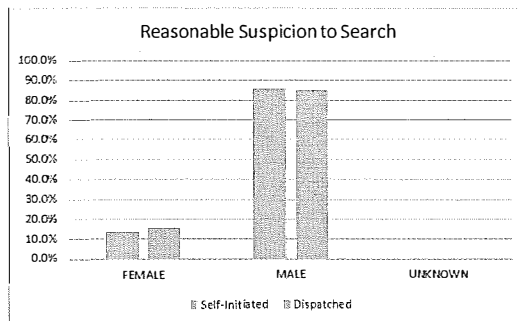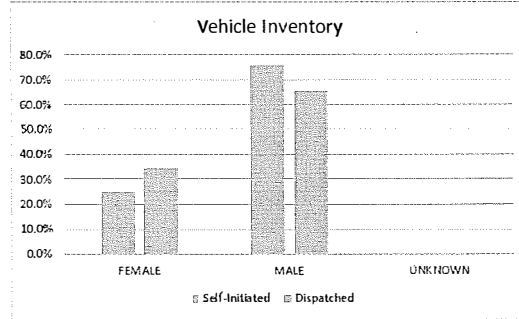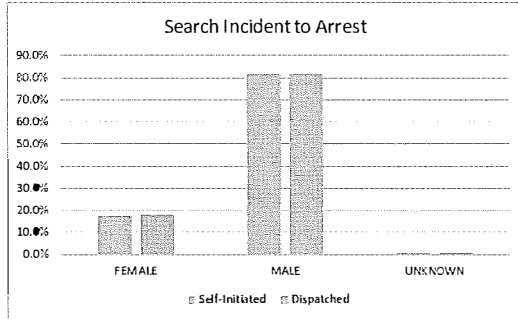
SEC. 96A.3 (a) (6) TOTAL OF EACH TYPE OF DISPOSITION BY RACE/ETHNICITY

DISPOSITION of Self-Initiated Traffic Stops BY RACE/ETHNCITY October 1 - December 31, 2017 Description	OCTOBER	NOVEMBER	DECEMBER	Total- Q4	% of Category	% of Grand Total
Citation	3,957	4,576	4,915	13,448	100%	61.3%
Asian or Pacific Islander	711	881	871	2,463	18%	11.2%
Black	503	584	615	1,702	13%	7.8%
Hispanic	539	613	686	1,838	14%	8.4%
Native American	6	13	9	28	0%	0.1%
White	1,477	1,682	1,849	5,008	37%	22.8%
Unknown	721	803	885	2,409	18%	11.0%
Field Interview	44	43	71	158	100%	0.7%
Asian or Pacific Islander	1	2	2	5	3%	0.0%
Black	21	30	37	88	56%	0.4%
Hispanic	11	6	10	27	17%	0.1%
Native American	0	0	0	0	0%	0.0%
White	11	4	19	34	22%	0.2%
Unknown	0	1	3	4	3%	0.0%
In Custody Arrest	143	143	147	433	100%	2.0%
Asian or Pacific Islander	9	9	10	28	6%	0.1%
Black	63	70	70	203	47%	0.9%
Hispanic	31	27	21	79	18%	0.4%
Native American	0	2	0	2	0%	0.0%
White	29	27	41	97	22%	0.4%
Unknown	11	8	5	24	6%	0.1%
Incident Report	57	50	46	153	100%	0.7%
Asian or Pacific Islander	3	4	0	7	5%	0.0%
Black	28	21	21	70	46%	0.3%
Hispanic	13	10	9	32	21%	0.1%
Native American	0	0	0	0	0%	0.0%
White	12	12	11	35	23%	0.2%
Unknown	1	3	5	9	6%	0.0%
Mental Health Detention	1	5	2	8	100%	0.0%
Asian or Pacific Islander	0	0	0	0	0%	0.0%
Black	0	1	1	2	25%	0.0%
Hispanic	0	0	0	0	0%	0.0%
Native American	0	0	0	0	0%	0.0%
White	1	3	1	5	63%	0.0%
Unknown	0	1	0	1	13%	0.0%
No Further Action	238	253	323	814	100%	3.7%
Asian or Pacific Islander	17	22	24	63	8%	0.3%
Black	103	117	135	355	44%	1.6%
Hispanic	59	31	58	148	18%	0.7%
Native American	0	1	0	1	0%	0.0%
White	46	65	83	194	24%	0.9%
Unknown	13	17	23	53	7%	0.2%
Released per PC 849(b)	40	64	44	148	100%	0.7%
Asian or Pacific Islander	2	3	2	7	5%	0.0%
Black	26	36	23	85	57%	0.4%
Hispanic	6	12	7	25	17%	0.1%
Native American	0	0	0	0	0%	0.0%
White	4	12	11	27	18%	0.1%
Unknown	2	1	1	4	3%	0.0%
RWS Arrest	2	0	2	4	100%	0.0%
Asian or Pacific Islander	0	0	0	0	0%	0.0%
Black	0	0	0	0	0%	0.0%
Hispanic	1	0	0	1	25%	0.0%
Native American	0	0	0	0	0%	0.0%
White	1	0	2	3	75%	0.0%
Unknown	0	0	0	0	0%	0.0%
Warning	2,153	2,209	2,415	6,777	100%	30.9%
Asian or Pacific Islander	219	226	246	691	10%	3.1%
Black	674	663	771	2,108	31%	9.6%
Hispanic	408	392	411	1,211	18%	5.5%
Native American	9	7	4	20	0%	0.1%
White	613	647	671	1,931	28%	8.8%
Unknown	230	274	312	816	12%	3.7%
Total	6,635	7,343	7,965	21,943	-	100%

Note: RWS=Release When Sober

Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY RACE/ETHNICITY, Contd.

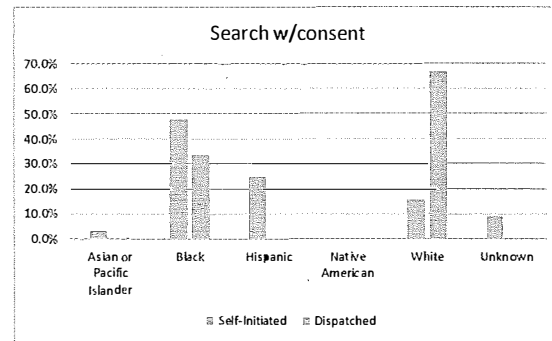| DISPOSITION OF Dispatched Traffic Stops BY RACE/ETHNCITY October 1 - December 31, 2017						
Description	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	98	88	78	264	100.0%	23.32%
Asian or Pacific Islander	19	12	16	47	17.8%	4.15%
Black	20	21	15	56	21.2%	4.95%
Hispanic	17	24	16	57	21.6%	5.04%
Native American	0	0	0	0	0.0%	0.00%
White	26	25	21	72	27.3%	6.36%
Unknown	16	6	10	32	12.1%	2.83%
Field Interview	3	6	8	17	100.0%	1.50%
Asian or Pacific Islander	1	0	0	1	5.9%	0.09%
Black	2	2	2	6	35.3%	0.53%
Hispanic	0	0	0	0	0.0%	0.00%
Native American	0	0	0	0	0.0%	0.00%
White	0	3	6	9	52.9%	0.80%
Unknown	0	1	0	1	5.9%	0.09%
In Custody Arrest	67	74	63	204	100.0%	18.02%
Asian or Pacific Islander	6	5	9	20	9.8%	1.77%
Black	22	24	19	65	31.9%	5.74%
Hispanic	21	17	18	56	27.5%	4.95%
Native American	0	0	0	0	0.0%	0.00%
White	15	24	12	51	25.0%	4.51%
Unknown	3	4	5	12	5.9%	1.06%
Incident Report	30	35	31	96	100.0%	8.48%
Asian or Pacific Islander	3	5	3	11	11.5%	0.97%
Black	11	4	9	24	25.0%	2.12%
Hispanic	2	9	7	18	18.8%	1.59%
Native American	1	0	0	1	1.0%	0.09%
White	12	15	12	39	40.6%	3.45%
Unknown	1	2	0	3	3.1%	0.27%
Mental Health Detention	10	12	12	34	100.0%	3.00%
Asian or Pacific Islander	2	2	2	6	17.6%	0.53%
Black	2	4	6	12	35.3%	1.06%
Hispanic	1	2	1	4	11.8%	0.35%
Native American	0	0	0	0	0.0%	0.00%
White	4	4	2	10	29.4%	0.88%
Unknown	1	0	1	2	5.9%	0.18%
No Further Action	83	68	71	222	100.0%	19.61%
Asian or Pacific Islander	0	5	5	10	4.5%	0.88%
Black	30	13	19	62	27.9%	5.48%
Hispanic	16	9	16	41	18.5%	3.62%
Native American	0	0	0	0	0.0%	0.00%
White	32	37	23	92	41.4%	8.13%
Unknown	5	4	8	17	7.7%	1.50%
Released per PC 849(b)	33	29	35	97	100.0%	8.57%
Asian or Pacific Islander	4	3	2	9	9.3%	0.80%
Black	16	7	22	45	46.4%	3.98%
Hispanic	10	15	6	31	32.0%	2.74%
Native American	0	0	0	0	0.0%	0.00%
White	3	4	3	10	10.3%	0.88%
Unknown	0	0	2	2	2.1%	0.18%
RWS Arrest	1	2	2	5	100.0%	0.44%
Asian or Pacific Islander	0	0	0	0	0.0%	0.00%
Black	1	0	0	1	20.0%	0.09%
Hispanic	0	1	1	2	40.0%	0.18%
Native American	0	0	0	0	0.0%	0.00%
White	0	0	1	1	20.0%	0.09%
Unknown	0	1	0	1	20.0%	0.09%
Warning	54	63	76	193	100.0%	17.05%
Asian or Pacific Islander	5	5	3	13	6.7%	1.15%
Black	12	14	27	53	27.5%	4.68%
Hispanic	8	13	25	46	23.8%	4.06%
Native American	0	0	0	0	0.0%	0.00%
White	24	21	21	66	34.2%	5.83%
Unknown	5	10	0	15	7.8%	1.33%
Total	379	377	376	1,132	-	100.00%

Note: RWS=Release When Sober

Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY RACE/ETHNICITY, Contd.

Note: RWS=Release When Sober

SEC. 96A.3 (a) (6) TOTAL OF EACH TYPE OF DISPOSITION BY AGE

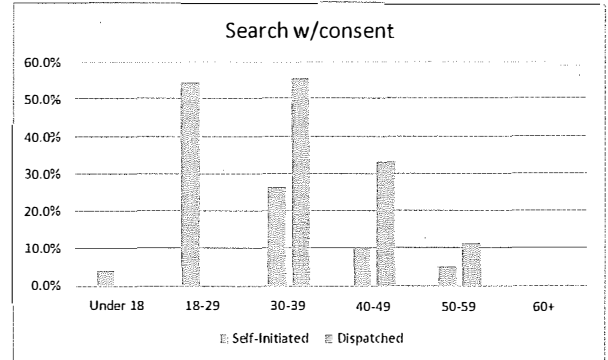| DISPOSITION of Self-Initiated Traffic Stops BY AGE October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	3,957	4,576	4,915	13,448	100.0%	61.29%
Under 18	20	13	12	45	0.3%	0.21%
18-29	1,199	1,281	1,358	3,838	28.5%	17.49%
30-39	1,024	1,235	1,345	3,604	26.8%	16.42%
40-49	763	966	988	2,717	20.2%	12.38%
50-59	584	662	739	1,985	14.8%	9.05%
60+	367	419	473	1,259	9.4%	5.74%
Field Interview	44	43	71	158	100.0%	0.72%
Under 18	1	0	6	7	4.4%	0.03%
18-29	16	31	32	79	50.0%	0.36%
30-39	14	5	16	35	22.2%	0.16%
40-49	7	4	14	25	15.8%	0.11%
50-59	6	2	0	8	5.1%	0.04%
60+	0	1	3	4	2.5%	0.02%
In Custody Arrest	143	143	147	433	100.0%	1.97%
Under 18	6	2	5	13	3.0%	0.06%
18-29	64	57	54	175	40.4%	0.80%
30-39	39	53	53	145	33.5%	0.66%
40-49	24	20	22	66	15.2%	0.30%
50-59	8	10	10	28	6.5%	0.13%
60+	2	1	3	6	1.4%	0.03%
Incident Report	57	50	46	153	100.0%	0.70%
Under 18	2	3	0	5	3.3%	0.02%
18-29	26	23	18	67	43.8%	0.31%
30-39	12	11	16	39	25.5%	0.18%
40-49	7	4	8	19	12.4%	0.09%
50-59	8	7	0	15	9.8%	0.07%
60+	2	2	4	8	5.2%	0.04%
Mental Health Detention	1	5	2	8	100.0%	0.04%
Under 18	0	0	0	0	0.0%	0.00%
18-29	0	1	1	2	25.0%	0.01%
30-39	0	0	0	0	0.0%	0.00%
40-49	0	0	0	0	0.0%	0.00%
50-59	1	2	0	3	37.5%	0.01%
60+	0	2	1	3	37.5%	0.01%
No Further Action	238	253	323	814	100.0%	3.71%
Under 18	7	1	2	10	1.2%	0.05%
18-29	133	116	143	392	48.2%	1.79%
30-39	44	64	94	202	24.8%	0.92%
40-49	25	41	48	114	14.0%	0.52%
50-59	22	20	30	72	8.8%	0.33%
60+	7	11	6	24	2.9%	0.11%
Released per PC 849(b)	40	64	44	148	100.0%	0.67%
Under 18	5	7	4	16	10.8%	0.07%
18-29	23	34	20	77	52.0%	0.35%
30-39	8	10	7	25	16.9%	0.11%
40-49	2	10	10	22	14.9%	0.10%
50-59	2	3	2	7	4.7%	0.03%
60+	0	0	1	1	0.7%	0.00%
RWS Arrest	2	0	2	4	100.0%	0.02%
Under 18	0	0	0	0	0.0%	0.00%
18-29	1	0	1	2	50.0%	0.01%
30-39	0	0	1	1	25.0%	0.00%
40-49	1	0	0	1	25.0%	0.00%
50-59	0	0	0	0	0.0%	0.00%
60+	0	0	0	0	0.0%	0.00%
Warning	2,153	2,209	2,415	6,777	100.0%	30.88%
Under 18	28	17	26	71	1.0%	0.32%
18-29	893	876	899	2,668	39.4%	12.16%
30-39	549	580	611	1,740	25.7%	7.93%
40-49	330	380	415	1,125	16.6%	5.13%
50-59	226	218	299	743	11.0%	3.39%
60+	127	138	165	430	6.3%	1.96%
Total	6,635	7,343	7,965	21,943	-	100%

Note: RWS=Release When Sober

Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY AGE, Contd.

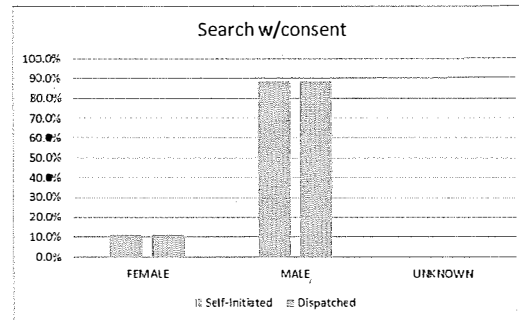| DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
DISPOSITION OF Dispatched Traffic Stops BY AGE October 1 - December 31, 2017						
Citation	98	88	78	264	100.0%	23.32%
Under 18	1	2	2	5	1.9%	0.44%
18-29	31	30	21	82	31.1%	7.24%
30-39	28	17	21	66	25.0%	5.83%
40-49	15	15	15	45	17.0%	3.98%
50-59	16	14	9	39	14.8%	3.45%
60+	7	10	10	27	10.2%	2.39%
Field Interview	3	6	8	17	100.0%	1.50%
Under 18	0	0	0	0	0.0%	0.00%
18-29	2	1	1	4	23.5%	0.35%
30-39	0	3	3	6	35.3%	0.53%
40-49	1	0	4	5	29.4%	0.44%
50-59	0	1	0	1	5.9%	0.09%
60+	0	1	0	1	5.9%	0.09%
In Custody Arrest	67	74	63	204	100.0%	18.02%
Under 18	2	1	5	8	3.9%	0.71%
18-29	27	25	19	71	34.8%	6.27%
30-39	22	19	16	57	27.9%	5.04%
40-49	8	12	12	32	15.7%	2.83%
50-59	5	15	6	26	12.7%	2.30%
60+	3	2	5	10	4.9%	0.88%
Incident Report	30	35	31	96	100.0%	8.48%
Under 18	0	0	0	0	0.0%	0.00%
18-29	9	7	8	24	25.0%	2.12%
30-39	9	10	10	29	30.2%	2.56%
40-49	7	9	7	23	24.0%	2.03%
50-59	4	6	5	15	15.6%	1.33%
60+	1	3	1	5	5.2%	0.44%
Mental Health Detention	10	12	12	34	100.0%	3.00%
Under 18	2	1	1	4	11.8%	0.35%
18-29	2	5	1	8	23.5%	0.71%
30-39	3	2	2	7	20.6%	0.62%
40-49	2	0	2	4	11.8%	0.35%
50-59	1	3	5	9	26.5%	0.80%
60+	0	1	1	2	5.9%	0.18%
No Further Action	83	68	71	222	100.0%	19.61%
Under 18	4	2	1	7	3.2%	0.62%
18-29	22	25	13	60	27.0%	5.30%
30-39	26	15	20	61	27.5%	5.39%
40-49	14	10	18	42	18.9%	3.71%
50-59	13	8	12	33	14.9%	2.92%
60+	4	8	7	19	8.6%	1.68%
Released per PC 849(b)	33	29	35	97	100.0%	8.57%
Under 18	4	1	3	8	8.2%	0.71%
18-29	18	17	20	55	56.7%	4.86%
30-39	4	3	6	13	13.4%	1.15%
40-49	3	7	4	14	14.4%	1.24%
50-59	4	0	1	5	5.2%	0.44%
60+	0	1	1	2	2.1%	0.18%
RWS Arrest	1	2	2	5	100.0%	0.44%
Under 18	0	0	0	0	0.0%	0.00%
18-29	1	1	0	2	40.0%	0.18%
30-39	0	0	1	1	20.0%	0.09%
40-49	0	0	0	0	0.0%	0.00%
50-59	0	1	1	2	40.0%	0.18%
60+	0	0	0	0	0.0%	0.00%
Warning	54	63	76	193	100.0%	17.05%
Under 18	1	0	0	1	0.5%	0.09%
18-29	13	15	24	52	26.9%	4.59%
30-39	18	20	24	62	32.1%	5.48%
40-49	8	17	15	40	20.7%	3.53%
50-59	7	9	8	24	12.4%	2.12%
60+	7	2	5	14	7.3%	1.24%
Total	379	377	376	1,132	-	100%

Note: RWS=Release When Sober

Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY AGE, Contd.

Note: RWS=Release When Sober

SEC. 96A.3 (a) (6) TOTAL OF EACH TYPE OF DISPOSITION BY GENDER

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
DISPOSITION of Self-Initiated Traffic Stops BY GENDER October 1 - December 31, 2017						
Citation	4,915	4,576	3,957	13,448	100.0%	61.3%
FEMALE	1,259	1,119	951	3,329	24.8%	15.2%
MALE	3,651	3,450	3,005	10,106	75.1%	46.1%
UNKNOWN	5	7	1	13	0.1%	0.1%
Field Interview	71	43	44	158	100.0%	0.7%
FEMALE	16	4	10	30	19.0%	0.1%
MALE	55	39	34	128	81.0%	0.6%
UNKNOWN	0	0	0	0	0.0%	0.0%
In Custody Arrest	147	143	143	433	100.0%	2.0%
FEMALE	18	25	34	77	17.8%	0.4%
MALE	128	118	109	355	82.0%	1.6%
UNKNOWN	1	0	0	1	0.2%	0.0%
Incident Report	46	50	57	153	100.0%	0.7%
FEMALE	8	9	16	33	21.6%	0.2%
MALE	36	41	41	118	77.1%	0.5%
UNKNOWN	2	0	0	2	1.3%	0.0%
Mental Health Detention	2	5	1	8	100.0%	0.04%
FEMALE	1	1	0	2	25.0%	0.01%
MALE	1	4	1	6	75.0%	0.03%
UNKNOWN	0	0	0	0	0.0%	0.0%
No Further Action	323	253	238	814	100.0%	3.7%
FEMALE	74	62	67	203	24.9%	0.9%
MALE	249	191	170	610	74.9%	2.8%
UNKNOWN	0	0	1	1	0.1%	0.0%
Released per PC 849(b)	44	64	40	148	100.0%	0.7%
FEMALE	11	24	10	45	30.4%	0.2%
MALE	33	40	30	103	69.6%	0.5%
UNKNOWN	0	0	0	0	0.0%	0.0%
RWS Arrest	2	0	2	4	100.0%	0.0%
FEMALE	2	0	1	3	75.0%	0.0%
MALE	0	0	1	1	25.0%	0.0%
UNKNOWN	0	0	0	0	0.0%	0.0%
Warning	2,415	2,209	2,153	6,777	100.0%	30.9%
FEMALE	602	580	481	1,663	24.5%	7.6%
MALE	1,807	1,621	1,667	5,095	75.2%	23.2%
UNKNOWN	6	8	5	19	0.3%	0.1%
TOTAL	7,965	7,343	6,635	21,943	-	100.0%

Note: RWS=Release When Sober
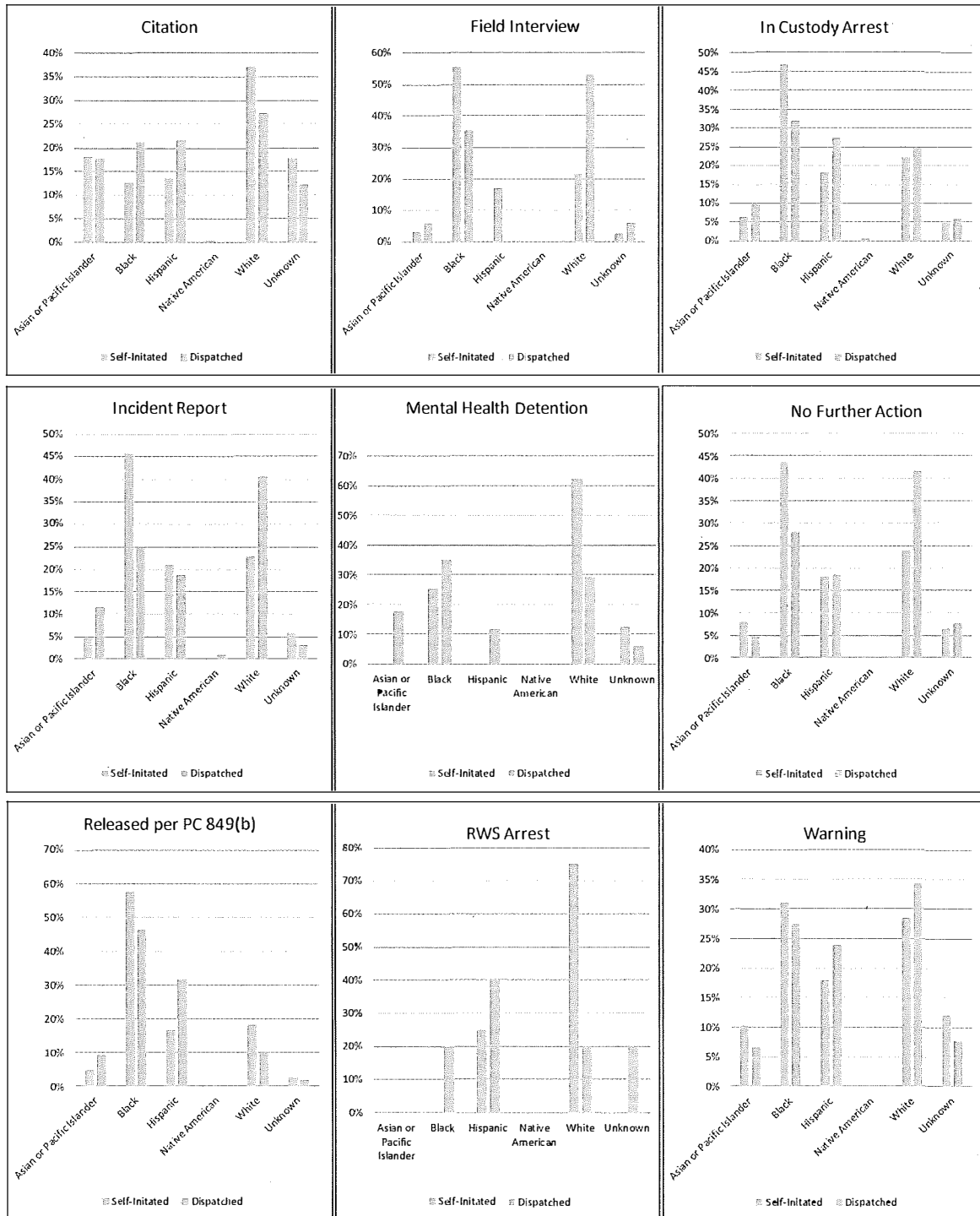
Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY GENDER, Contd.

DISPOSITION OF Dispatched Traffic Stops BY GENDER October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total-Q4	% of Category	% of Grand Total
Citation	78	88	98	264	100.0%	23.3%
FEMALE	21	18	29	68	25.8%	6.0%
MALE	57	70	69	196	74.2%	17.3%
UNKNOWN	0	0	0	0	0.0%	0.0%
Field Interview	8	6	3	17	100.0%	1.5%
FEMALE	2	1	1	4	23.5%	0.4%
MALE	6	5	2	13	76.5%	1.1%
UNKNOWN	0	0	0	0	0.0%	0.0%
In Custody Arrest	63	74	67	204	100.0%	18.0%
FEMALE	9	19	10	38	18.6%	3.4%
MALE	54	54	57	165	80.9%	14.6%
UNKNOWN	0	1	0	1	0.5%	0.1%
Incident Report	31	35	30	96	100.0%	8.5%
FEMALE	13	11	10	34	35.4%	3.0%
MALE	18	24	20	62	64.6%	5.5%
UNKNOWN	0	0	0	0	0.0%	0.0%
Mental Health Detention	12	12	10	34	100.0%	3.0%
FEMALE	7	5	5	17	50.0%	1.5%
MALE	5	7	5	17	50.0%	1.5%
UNKNOWN	0	0	0	0	0.0%	0.0%
No Further Action	71	68	83	222	100.0%	19.6%
FEMALE	22	19	18	59	26.6%	5.2%
MALE	49	49	64	162	73.0%	14.3%
UNKNOWN	0	0	1	1	0.5%	0.1%
Released per PC 849(b)	35	29	33	97	100.0%	8.6%
FEMALE	6	4	7	17	17.5%	1.5%
MALE	29	25	26	80	82.5%	7.1%
UNKNOWN	0	0	0	0	0.0%	0.0%
RWS Arrest	2	2	1	5	100.0%	0.4%
FEMALE	0	0	0	0	0.0%	0.0%
MALE	2	2	1	5	100.0%	0.4%
UNKNOWN	0	0	0	0	0.0%	0.0%
Warning	76	63	54	193	100.0%	17.0%
FEMALE	16	11	13	40	20.7%	3.5%
MALE	60	52	41	153	79.3%	13.5%
UNKNOWN	0	0	0	0	0.0%	0.0%
TOTAL	376	377	379	1,132	-	100.0%

Note: RWS=Release When Sober
Note: Percentage totals may not add up exactly due to rounding.

TOTAL OF EACH TYPE OF DISPOSITION BY GENDER, Contd.

Citation

Field Interview

In Custody Arrest

Incident Report

Mental Health Detention

No Further Action

Released per PC 849(b)

RWS Arrest

Warning

Note: RWS=Release When Sober

SEC. 96A.3(d) REASONS FOR TRAFFIC STOPS BY RACE/ETHNICITY

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
REASONS by Race/Ethnicity for Self-Initiated Traffic Stops **October 1 - December 31, 2017**						
Consensual Encounter	15	41	21	77	100.0%	0.4%
Asian or Pacific Islander	0	3	6	9	11.7%	0.0%
Black	6	18	3	27	35.1%	0.1%
Hispanic	3	8	7	18	23.4%	0.1%
Native American	0	1	0	1	1.3%	0.0%
White	5	9	4	18	23.4%	0.1%
Unknown	1	2	1	4	5.2%	0.0%
Mental Health Evaluation	1	1	2	4	100.0%	0.0%
Asian or Pacific Islander	0	0	0	0	0.0%	0.0%
Black	0	0	0	0	0.0%	0.0%
Hispanic	1	0	0	1	25.0%	0.0%
Native American	0	0	0	0	0.0%	0.0%
White	0	1	2	3	75.0%	0.0%
Unknown	0	0	0	0	0.0%	0.0%
Probable Cause	542	632	799	1,973	100.0%	9.0%
Asian or Pacific Islander	58	78	101	237	12.0%	1.1%
Black	198	190	240	628	31.8%	2.9%
Hispanic	101	113	150	364	18.4%	1.7%
Native American	0	0	1	1	0.1%	0.0%
White	125	143	166	434	22.0%	2.0%
Unknown	60	108	141	309	15.7%	1.4%
Probation or Parole	27	26	34	87	100.0%	0.4%
Asian or Pacific Islander	4	4	0	8	9.2%	0.0%
Black	12	9	26	47	54.0%	0.2%
Hispanic	7	6	4	17	19.5%	0.1%
Native American	0	0	0	0	0.0%	0.0%
White	4	6	4	14	16.1%	0.1%
Unknown	0	1	0	1	1.1%	0.0%
Reasonable Suspicion	211	190	212	613	100.0%	2.8%
Asian or Pacific Islander	19	16	10	45	7.3%	0.2%
Black	97	75	90	262	42.7%	1.2%
Hispanic	46	41	45	132	21.5%	0.6%
Native American	0	0	0	0	0.0%	0.0%
White	37	45	52	134	21.9%	0.6%
Unknown	12	13	15	40	6.5%	0.2%
Traffic Violation	5,839	6,453	6,897	19,189	100.0%	87.4%
Asian or Pacific Islander	881	1,046	1,038	2,965	15.5%	13.5%
Black	1,105	1,230	1,314	3,649	19.0%	16.6%
Hispanic	910	923	996	2,829	14.7%	12.9%
Native American	15	22	12	49	0.3%	0.2%
White	2,023	2,248	2,460	6,731	35.1%	30.7%
Unknown	905	984	1,077	2,966	15.5%	13.5%
TOTAL	6,635	7,343	7,965	21,943	-	100%

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR TRAFFIC STOPS BY RACE/ETHNICITY, Contd.

REASONS by Race/Ethnicity for Dispatched Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**Total - Q4**	**% of Category**	**% of Grand Total**
Consensual Encounter	**4**	**9**	**10**	**23**	**100.0%**	**2.0%**
Asian or Pacific Islander	0	1	0	1	4.3%	0.1%
Black	3	1	3	7	30.4%	0.6%
Hispanic	1	2	4	7	30.4%	0.6%
Native American	0	0	0	0	0.0%	0.0%
White	0	4	3	7	30.4%	0.6%
Unknown	0	1	0	1	4.3%	0.1%
Mental Health Evaluation	**17**	**11**	**11**	**39**	**100.0%**	**3.4%**
Asian or Pacific Islander	2	2	1	5	12.8%	0.4%
Black	5	3	4	12	30.8%	1.1%
Hispanic	1	2	1	4	10.3%	0.4%
Native American	1	0	0	1	2.6%	0.1%
White	6	4	4	14	35.9%	1.2%
Unknown	2	0	1	3	7.7%	0.3%
Probable Cause	**133**	**153**	**152**	**438**	**100.0%**	**38.7%**
Asian or Pacific Islander	9	8	15	32	7.3%	2.8%
Black	38	41	46	125	28.5%	11.0%
Hispanic	36	33	40	109	24.9%	9.6%
Native American	0	0	0	0	0.0%	0.0%
White	38	56	42	136	31.1%	12.0%
Unknown	12	15	9	36	8.2%	3.2%
Probation or Parole	**2**	**2**	**1**	**5**	**100.0%**	**0.4%**
Asian or Pacific Islander	0	0	0	0	0.0%	0.0%
Black	2	2	1	5	100.0%	0.4%
Hispanic	0	0	0	0	0.0%	0.0%
Native American	0	0	0	0	0.0%	0.0%
White	0	0	0	0	0.0%	0.0%
Unknown	0	0	0	0	0.0%	0.0%
Reasonable Suspicion	**136**	**102**	**121**	**359**	**100.0%**	**31.7%**
Asian or Pacific Islander	13	10	10	33	9.2%	2.9%
Black	55	21	54	130	36.2%	11.5%
Hispanic	26	23	22	71	19.8%	6.3%
Native American	0	0	0	0	0.0%	0.0%
White	39	43	29	111	30.9%	9.8%
Unknown	3	5	6	14	3.9%	1.2%
Traffic Violation	**87**	**100**	**81**	**268**	**100.0%**	**23.7%**
Asian or Pacific Islander	16	16	14	46	17.2%	4.1%
Black	13	21	11	45	16.8%	4.0%
Hispanic	11	30	23	64	23.9%	5.7%
Native American	0	0	0	0	0.0%	0.0%
White	33	26	23	82	30.6%	7.2%
Unknown	14	7	10	31	11.6%	2.7%
TOTAL	**379**	**377**	**376**	**1,132**	**-**	**100%**

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR TRAFFIC STOPS BY RACE/ETHNICITY, Contd.

Consensual Encounter

Mental Health Evaluation

Probable Cause

Probation or Parole

Reasonable Suspicion

Traffic Violation

SEC. 96A.3(d) REASONS FOR TRAFFIC STOPS BY AGE

REASONS by Age for Self-Initiated Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	15	41	21	77	100.0%	0.4%
Under 18	0	0	0	0	0.0%	0.0%
18-29	9	17	9	35	45.5%	0.2%
30-39	2	8	4	14	18.2%	0.1%
40-49	1	7	7	15	19.5%	0.1%
50-59	2	7	0	9	11.7%	0.0%
60+	1	2	1	4	5.2%	0.0%
Mental Health Evaluation	1	1	2	4	100.0%	0.0%
Under 18	0	0	0	0	0.0%	0.0%
18-29	0	0	0	0	0.0%	0.0%
30-39	0	0	0	0	0.0%	0.0%
40-49	0	0	1	1	25.0%	0.0%
50-59	0	1	0	1	25.0%	0.0%
60+	1	0	1	2	50.0%	0.0%
Probable Cause	542	632	799	1,973	100.0%	9.0%
Under 18	15	11	15	41	2.1%	0.2%
18-29	224	253	278	755	38.3%	3.4%
30-39	128	165	214	507	25.7%	2.3%
40-49	92	120	172	384	19.5%	1.7%
50-59	62	59	78	199	10.1%	0.9%
60+	21	24	42	87	4.4%	0.4%
Probation or Parole	27	26	34	87	100.0%	0.4%
Under 18	3	0	0	3	3.4%	0.0%
18-29	17	13	24	54	62.1%	0.2%
30-39	4	8	7	19	21.8%	0.1%
40-49	1	3	3	7	8.0%	0.0%
50-59	2	1	0	3	3.4%	0.0%
60+	0	1	0	1	1.1%	0.0%
Reasonable Suspicion	211	190	212	613	100.0%	2.8%
Under 18	7	1	6	14	2.3%	0.1%
18-29	112	90	94	296	48.3%	1.3%
30-39	44	64	67	175	28.5%	0.8%
40-49	20	21	24	65	10.6%	0.3%
50-59	22	10	15	47	7.7%	0.2%
60+	6	4	6	16	2.6%	0.1%
Traffic Violation	5,839	6,453	6,897	19,189	100.0%	87.4%
Under 18	44	31	34	109	0.6%	0.5%
18-29	1,993	2,046	2,121	6,160	32.1%	28.1%
30-39	1,512	1,713	1,851	5,076	26.5%	23.1%
40-49	1,045	1,274	1,298	3,617	18.8%	16.5%
50-59	769	846	987	2,602	13.6%	11.9%
60+	476	543	606	1,625	8.5%	7.4%
TOTAL	6,635	7,343	7,965	21,943	-	100%

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR TRAFFIC STOPS BY AGE, Contd.

REASONS by Age for Dispatched Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	4	9	10	23	100.0%	2.0%
Under 18	0	0	1	1	4.3%	0.1%
18-29	1	3	2	6	26.1%	0.5%
30-39	2	2	0	4	17.4%	0.4%
40-49	0	2	4	6	26.1%	0.5%
50-59	1	2	3	6	26.1%	0.5%
60+	0	0	0	0	0.0%	0.0%
Mental Health Evaluation	17	11	11	39	100.0%	3.4%
Under 18	2	1	1	4	10.3%	0.4%
18-29	8	5	1	14	35.9%	1.2%
30-39	3	1	3	7	17.9%	0.6%
40-49	2	0	1	3	7.7%	0.3%
50-59	2	2	4	8	20.5%	0.7%
60+	0	2	1	3	7.7%	0.3%
Probable Cause	133	153	152	438	100.0%	38.7%
Under 18	7	1	6	14	3.2%	1.2%
18-29	45	47	44	136	31.1%	12.0%
30-39	37	41	38	116	26.5%	10.2%
40-49	22	30	33	85	19.4%	7.5%
50-59	15	21	18	54	12.3%	4.8%
60+	7	13	13	33	7.5%	2.9%
Probation or Parole	2	2	1	5	100.0%	0.4%
Under 18	0	0	0	0	0.0%	0.0%
18-29	2	0	0	2	40.0%	0.2%
30-39	0	0	0	0	0.0%	0.0%
40-49	0	1	1	2	40.0%	0.2%
50-59	0	1	0	1	20.0%	0.1%
60+	0	0	0	0	0.0%	0.0%
Reasonable Suspicion	136	102	121	359	100.0%	31.7%
Under 18	5	4	3	12	3.3%	1.1%
18-29	44	34	38	116	32.3%	10.2%
30-39	36	25	33	94	26.2%	8.3%
40-49	24	19	27	70	19.5%	6.2%
50-59	20	14	12	46	12.8%	4.1%
60+	7	6	8	21	5.8%	1.9%
Traffic Violation	87	100	81	268	100.0%	23.7%
Under 18	0	1	1	2	0.7%	0.2%
18-29	25	37	22	84	31.3%	7.4%
30-39	32	20	29	81	30.2%	7.2%
40-49	10	18	11	39	14.6%	3.4%
50-59	12	17	10	39	14.6%	3.4%
60+	8	7	8	23	8.6%	2.0%
TOTAL	379	377	376	1,132	-	100%

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR TRAFFIC STOPS BY AGE, Contd.

Consensual Encounter

Mental Health Evaluation

Probable Cause

Probation or Parole

Reasonable Suspicion

Traffic Violation
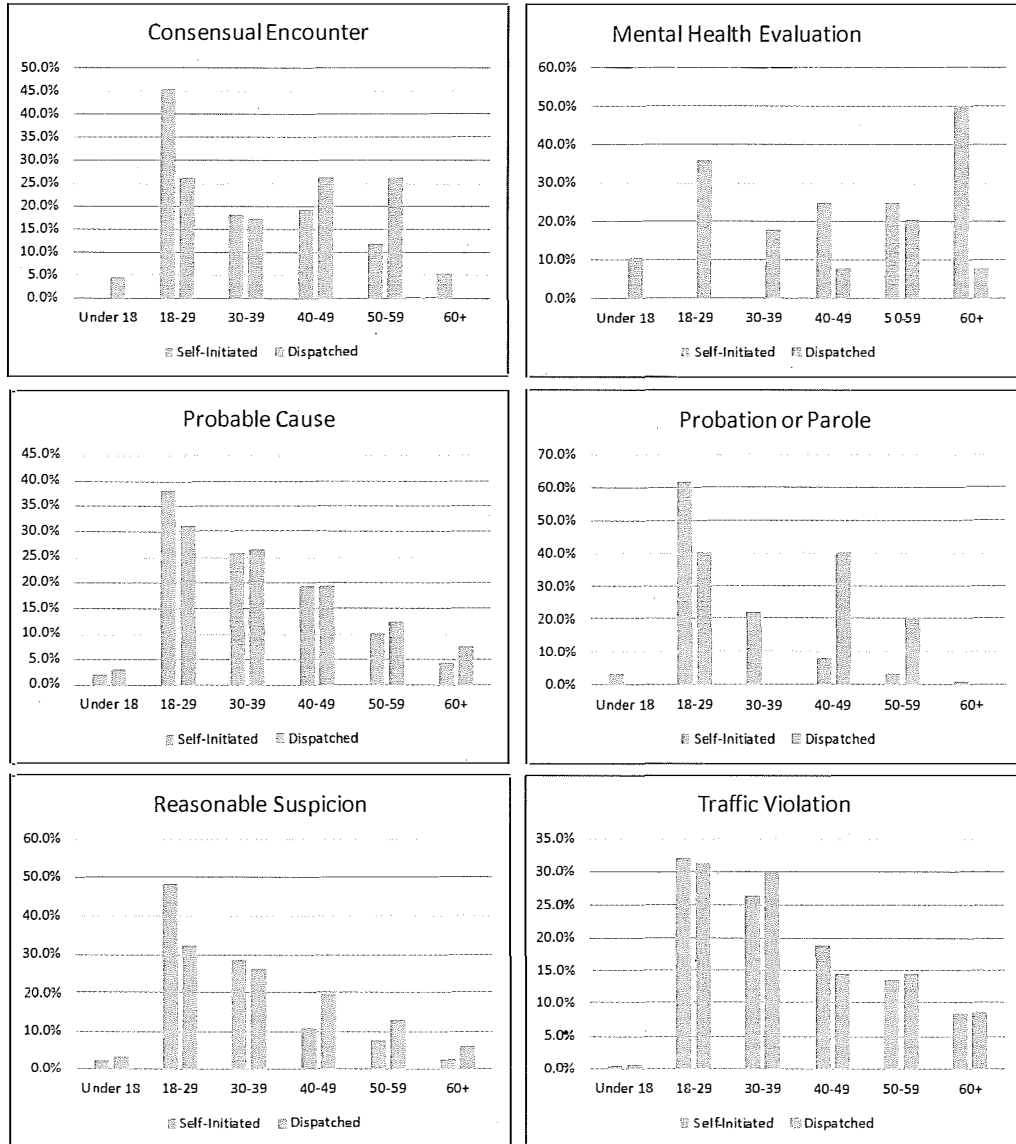
SEC. 96A.3(d) REASONS FOR TRAFFIC STOPS BY GENDER

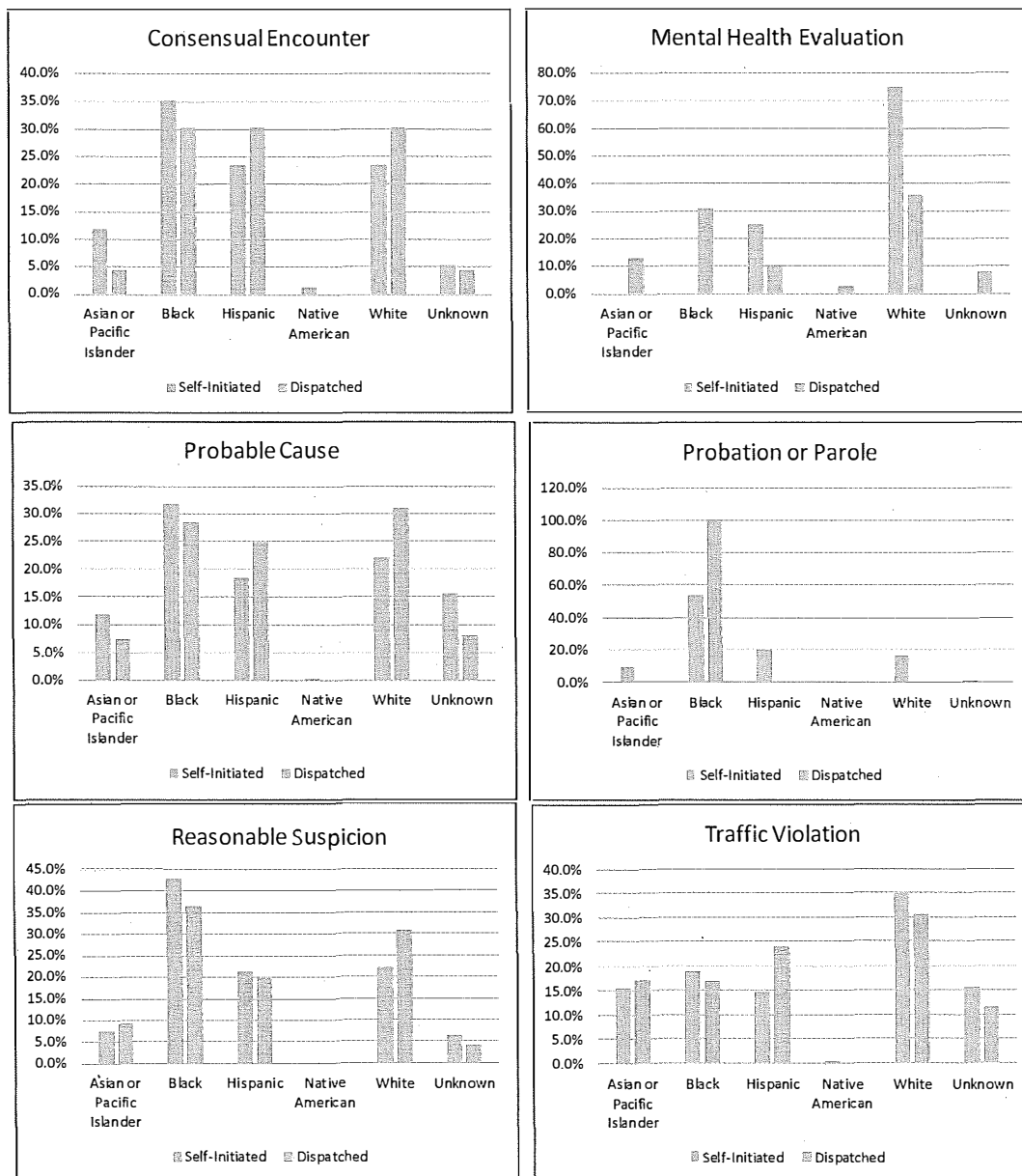| REASONS by Gender for Self-Initiated Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	21	41	15	77	100.0%	0.4%
FEMALE	3	7	5	15	19.5%	0.1%
MALE	18	31	10	59	76.6%	0.3%
UNKNOWN	0	3	0	3	3.9%	0.01%
Mental Health Evaluation	2	1	1	4	100.0%	0.0%
FEMALE	1	0	1	2	50.0%	0.01%
MALE	1	1	0	2	50.0%	0.01%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probable Cause	799	632	542	1,973	100.0%	9.0%
FEMALE	151	103	106	360	18.2%	1.6%
MALE	646	527	436	1,609	81.6%	7.3%
UNKNOWN	2	2	0	4	0.2%	0.0%
Probation or Parole	34	26	27	87	100.0%	0.4%
FEMALE	3	1	2	6	6.9%	0.0%
MALE	31	25	25	81	93.1%	0.4%
UNKNOWN	0	0	0	0	0.0%	0.0%
Reasonable Suspicion	212	190	211	613	100.0%	2.8%
FEMALE	45	36	38	119	19.4%	0.5%
MALE	167	154	171	492	80.3%	2.2%
UNKNOWN	0	0	2	2	0.3%	0.01%
Traffic Violation	6,897	6,453	5,839	19,189	100.0%	87.4%
FEMALE	1,788	1,677	1,418	4,883	25.4%	22.3%
MALE	5,097	4,766	4,416	14,279	74.4%	65.1%
UNKNOWN	12	10	5	27	0.1%	0.1%
TOTAL	7,965	7,343	6,635	21,943	-	100%

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR TRAFFIC STOPS BY GENDER, Contd.

REASONS by Gender for Dispatched Traffic Stops October 1 - December 31, 2017					% of Category	% of Grand Total
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4		
Consensual Encounter	10	9	4	23	100.0%	2.03%
FEMALE	3	3	1	7	30.4%	0.62%
MALE	7	6	3	16	69.6%	1.41%
UNKNOWN	0	0	0	0	0.0%	0.00%
Mental Health Evaluation	11	11	17	39	100.0%	3.45%
FEMALE	5	6	6	17	43.6%	1.50%
MALE	6	5	11	22	56.4%	1.94%
UNKNOWN	0	0	0	0	0.0%	0.00%
Probable Cause	152	153	133	438	100.0%	38.69%
FEMALE	34	33	31	98	22.4%	8.66%
MALE	118	119	102	339	77.4%	29.95%
UNKNOWN	0	1	0	1	0.2%	0.09%
Probation or Parole	1	2	2	5	100.0%	0.44%
FEMALE	0	0	1	1	20.0%	0.09%
MALE	1	2	1	4	80.0%	0.35%
UNKNOWN	0	0	0	0	0.0%	0.00%
Reasonable Suspicion	121	102	136	359	100.0%	31.71%
FEMALE	29	22	32	83	23.1%	7.33%
MALE	92	80	103	275	76.6%	24.29%
UNKNOWN	0	0	1	1	0.3%	0.09%
Traffic Violation	81	100	87	268	100.0%	23.67%
FEMALE	25	24	22	71	26.5%	6.27%
MALE	56	76	65	197	73.5%	17.40%
UNKNOWN	0	0	0	0	0.0%	0.00%
TOTAL	376	377	379	1,132	-	100%

Note: Percentage totals may not add up exactly due to rounding.

REASONS FOR TRAFFIC STOPS BY GENDER, Contd.

Consensual Encounter

Mental Health Evaluation

Probable Cause

Probation or Parole

Reasonable Suspicion

Traffic Violation
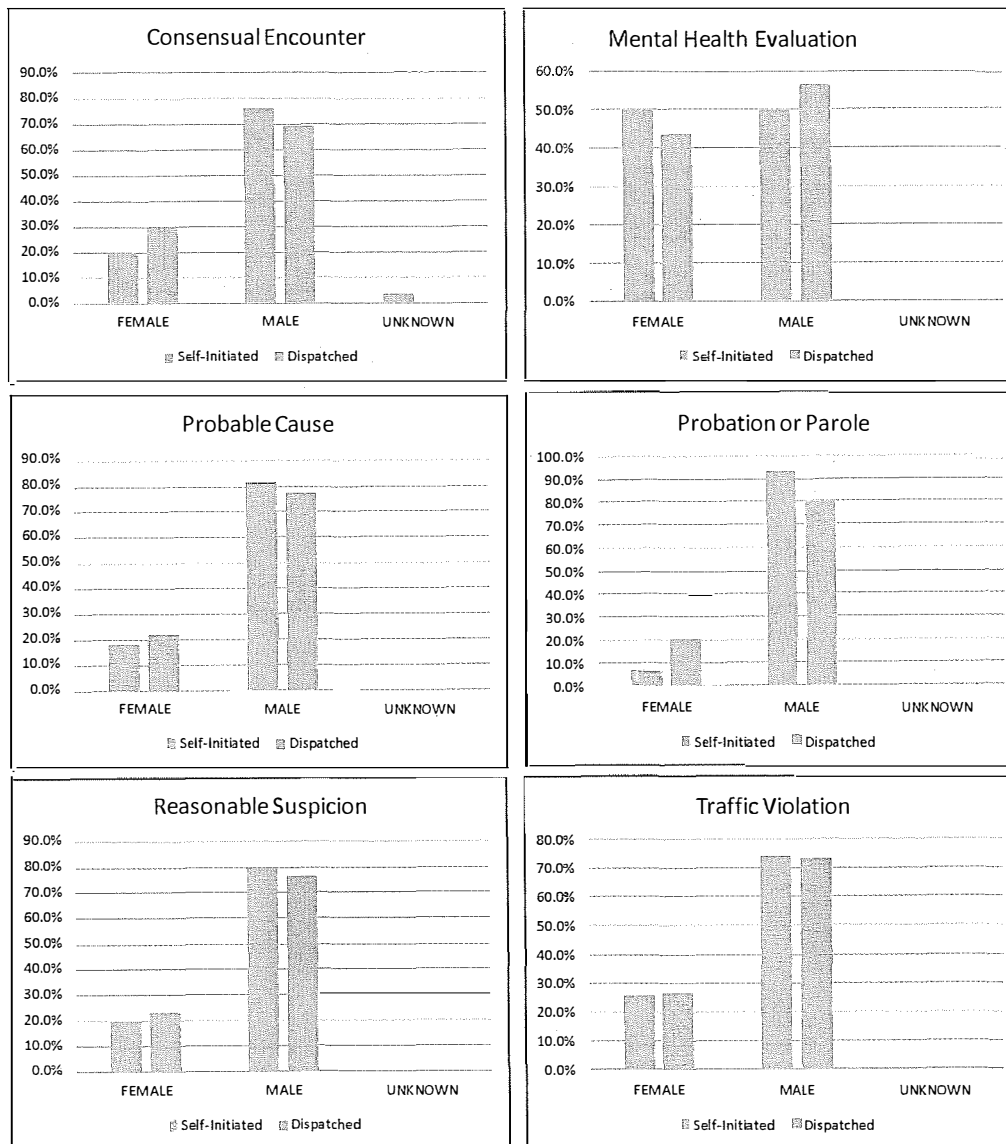
USES OF FORCE

Total Uses of Force

Year to Date Comparison – 2016 vs. 2017

	2016	2017	% change
Qtr 1	952	803	-15.7%
Qtr 2	926	912	-1.5%
Qtr 3	916	706	-22.9%
Qtr 4	953	633	-33.6%
YTD Total	**3,747**	**3,054**	**-18.5%**

Fourth Quarter Comparison – 2016 vs. 2017

	2016	2017	% change
October	363	218	-39.9%
November	288	280	-2.8%
December	302	135	-55.3%
Q4 Total	**953**	**633**	**-33.6%**

Note: Numbers for each quarter reflect data available at the time of preparation of the Q4 2017 report (January 10, 2018).

Uses of Force
Year to Date - 2016 VS. 2017

Uses of Force
Q4 - 2016 VS. 2017
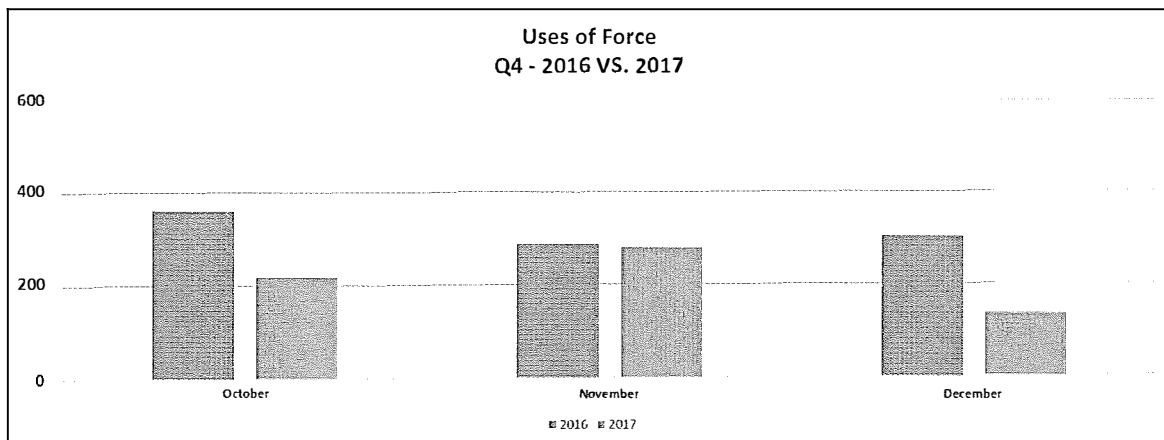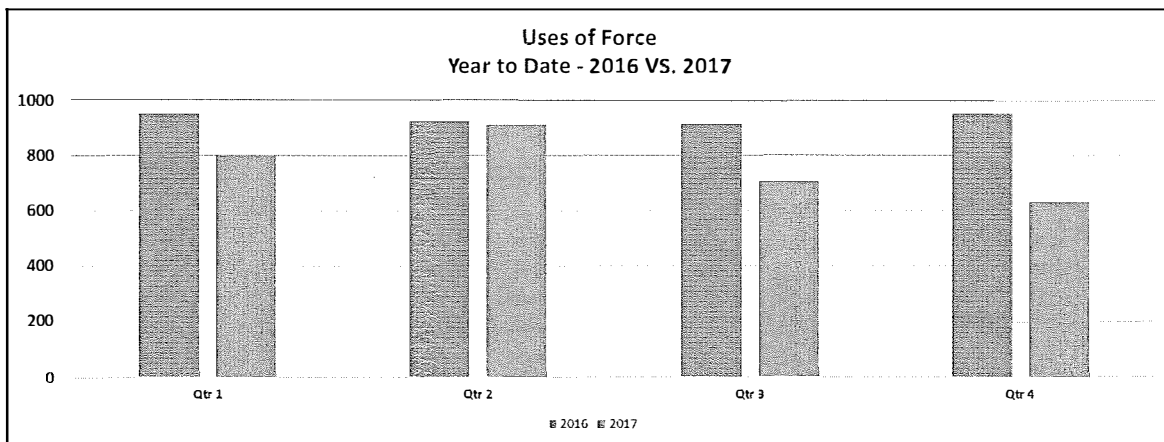
October-December, 2017 Totals

- **Calls for Service: 212,805**
- **Calls resulting in Use of Force: 262 (0.12%)**
- **Suspects Observed and Reported to SFPD: 8,679**
- **Number of Arrests: 5,017**
- **TOTAL ENCOUNTERS: 37,916**
  - o **Total Detentions: 14,841**
  - o **Total Traffic Stops: 23,075**
- **Total Uses of Force: 633**
- **358 Officers used force on 331 subjects resulting in a total of 633 Uses of Force.**

Total Uses of Force
Fourth Quarter Comparison – 2016 vs. 2017

Uses of Force	Q4 2016	Q4 2017	% change
Pointing of Firearms	701	425	-39%
Physical Control	165	126	-24%
Strike by Object/Fist	48	50	4%
Impact Weapon	18	11	-39%
OC (Pepper Spray)	8	11	38%
ERIW	2	6	200%
Firearm	2	3	not cal
Other	9	1	-89%
Total	**953**	**633**	**-34%**

Uses of Force
Q4 - 2016 vs. 2017
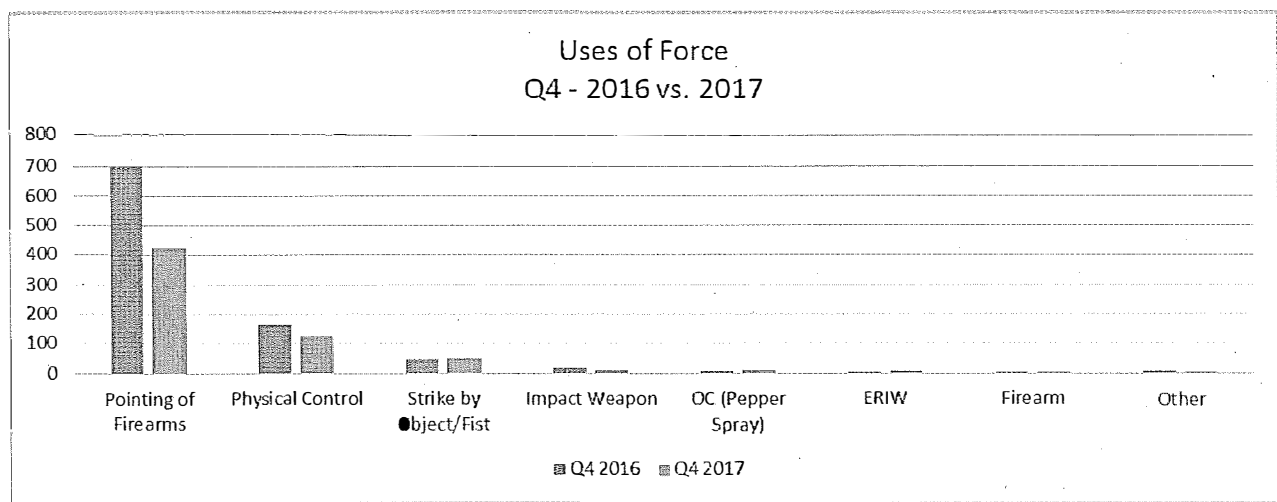
Use of Force Resulting in Death

SEC. 96A.3 (b) (2) USE OF FORCE RESULTING IN DEATH

Incident: Officer Involved Shooting resulting in death

Case #	Subject Name	Race/Sex	Date	Time	Location
170-973-802	O'Neill, Keita	B/M	12/01/2017	10:42am	Fitzgerald Ave/Griffith St.
Original Call:			**Officers using force**		**Total # of Uses of Force**
Robbery (211)			1		1

Summary of Incident; Dispatch reported a robbery/carjacking at 1800 23rd St. A short time later Officers attempted to detain the vehicle which continued to flee. Near the intersection of Fitzgerald Ave. and Griffith St. the subject exited the moving vehicle. The passenger side officer fired his weapon, striking the subject who later died from his injury.

Incident: Officer Involved Shooting not resulting in death

Case #	Subject Name	Race/Sex	Date	Time	Location
170-891-442	Valadez, Sesar	H/M	11/01/2017	12:03am	77 Diamond Street
Original Call:			**Officers using force**		**Total # of Uses of Force**
Shooting (217)			3		3

Summary of Incident; Witness informed Officers of a suspicious vehicle possibly being broken into on Diamond St. Upon viewing the vehicle, the closest officer ordered the occupant out of the vehicle. The subject produced a firearm as he exited and began shooting at the officers, striking one of the officers. The second officer returned fire, striking the subject. Both Officer and Subject were treated at SFGH for their injuries.

Officers Assaulted by Month
October - December 2017

Officers Assaulted by Month			
	2016	**2017**	**% change**
October	31	31	0%
November	30	24	-20%
December	22	18	-18%
Total	**83**	**73**	**-12%**

Officers Assaulted by Month
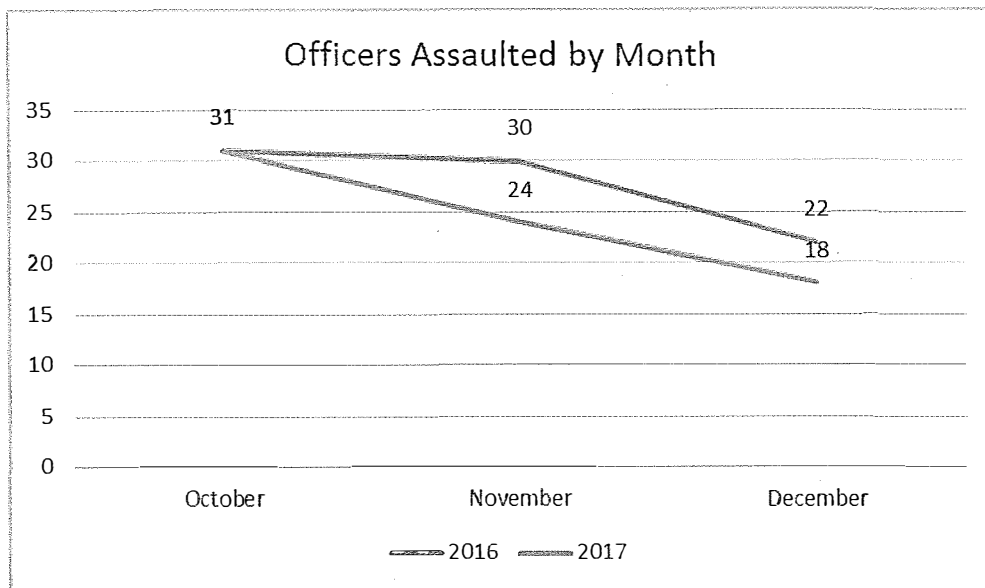
October - December 2017

The Mission District had the highest number of officers assaulted (13), and Tenderloin District had the second highest (11). The Bayview District had the highest number of Uses of Force (112), followed by Ingleside District (111).

SEC. 96A.3 (b) (1) TOTAL USES OF FORCE (TYPE OF FORCE) BY RACE/ETHNICITY AND GENDER OF SUBJECT

Types of Force by
Race/Ethnicity and Gender of Subject
October - December 2017

Race & Gender	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total Uses of Force	%
Asian Female	10	2	0	0	0	0	0	0	12	2%
Asian Male	29	5	4	3	4	0	0	0	45	7%
Black Female	27	7	2	0	3	0	0	0	39	6%
Black Male	162	33	21	5	2	2	1	1	227	36%
Hispanic Female	11	3	0	0	0	0	0	0	14	2%
Hispanic Male	79	25	10	1	0	2	2	0	119	19%
White Female	17	6	0	0	0	0	0	0	23	4%
White Male	76	38	11	2	2	2	0	0	131	21%
Unknown Female	0	0	0	0	0	0	0	0	0	0%
Unknown Male	14	2	2	0	0	0	0	0	18	3%
Unknown Race & Gender	0	5	0	0	0	0	0	0	5	1%
Total	425	126	50	11	11	6	3	1	633	100%
Percent	67%	20%	8%	2%	2%	1%	0.5%	0.2%	100%	

*"Other" uses of force includes use of K-9

Note: Unknown indicates information was not documented in report for various reasons (i.e. suspect fled and demographic information was not known).

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Note: Due to numbers rounding, totals may not add up exactly.

SEC. 96A.3 (b) (1) TOTAL USES OF FORCE (TYPE OF FORCE) BY RACE/ETHNICITY AND GENDER OF SUBJECT

Types of Force by
Race/Ethnicity and Gender of Subject
October 2017

Race & Gender	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total Uses of Force	%
Asian Female	0	0	0	0	0	0	0	0	0	0%
Asian Male	10	3	0	0	0	0	0	0	13	6%
Black Female	7	2	1	0	2	0	0	0	12	6%
Black Male	55	15	6	3	2	0	0	1	82	38%
Hispanic Female	7	0	0	0	0	0	0	0	7	3%
Hispanic Male	34	10	1	0	0	0	0	0	45	21%
White Female	11	1	0	0	0	0	0	0	12	6%
White Male	20	14	4	0	0	0	0	0	38	17%
Unknown Female	0	4	0	0	0	0	0	0	4	2%
Unknown Male	5	0	0	0	0	0	0	0	5	2%
Unknown Race & Gender	0	0	0	0	0	0	0	0	0	0%
Total	149	49	12	3	4	0	0	1	218	100%
Percent	68%	22%	6%	1%	2%	0%	0.0%	0.5%	100%	

*"Other" uses of force includes use of K-9

Note: Unknown indicates information was not documented in report for various reasons (i.e. suspect fled and demographic information was not known).

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Note: Due to numbers rounding, totals may not add up exactly.

Types of Force by
Race/Ethnicity and Gender of Subject
November 2017

Race & Gender	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total Uses of Force	%
Asian Female	0	2	0	0	0	0	0	0	2	1%
Asian Male	12	1	4	2	2	0	0	0	21	8%
Black Female	19	2	1	0	0	0	0	0	22	8%
Black Male	69	13	10	1	0	2	0	0	95	34%
Hispanic Female	4	3	0	0	0	0	0	0	7	3%
Hispanic Male	34	11	5	1	0	2	2	0	55	20%
White Female	5	3	0	0	0	0	0	0	8	3%
White Male	36	18	3	1	1	1	0	0	60	21%
Unknown Female	0	1	0	0	0	0	0	0	1	0.4%
Unknown Male	5	2	2	0	0	0	0	0	9	3%
Unknown Race & Gender	0	0	0	0	0	0	0	0	0	0%
Total	184	56	25	5	3	5	2	0	280	100%
Percent	66%	20%	9%	2%	1%	2%	0.7%	0.0%	100%	

*"Other" uses of force includes use of K-9

Note: Unknown indicates information was not documented in report for various reasons (i.e. suspect fled and demographic information was not known).

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Note: Due to numbers rounding, totals may not add up exactly.

SEC. 96A.3 (b) (1) TOTAL USES OF FORCE (TYPE OF FORCE) BY
RACE/ETHNICITY AND GENDER OF SUBJECT

Types of Force by
Race/Ethnicity and Gender of Subject
December 2017

Race & Gender	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total Uses of Force	%
Asian Female	10	0	0	0	0	0	0	0	10	7%
Asian Male	7	1	0	1	2	0	0	0	11	8%
Black Female	1	3	0	0	1	0	0	0	5	4%
Black Male	38	5	5	1	0	0	1	0	50	37%
Hispanic Female	0	0	0	0	0	0	0	0	0	0%
Hispanic Male	11	4	4	0	0	0	0	0	19	14%
White Female	1	2	0	0	0	0	0	0	3	2%
White Male	20	6	4	1	1	1	0	0	33	24%
Unknown Female	0	0	0	0	0	0	0	0	0	0%
Unknown Male	4	0	0	0	0	0	0	0	4	3%
Unknown Race & Gender	0	0	0	0	0	0	0	0	0	0%
Total	92	21	13	3	4	1	1	0	135	100%
Percent	68%	16%	10%	2%	3%	1%	0.7%	0.0%	100%	

*"Other" uses of force includes use of K-9

Note: Unknown indicates information was not documented in report for various reasons (i.e. suspect fled and demographic information was not known).

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Note: Due to numbers rounding, totals may not add up exactly.

SEC. 96A.3 (b) (3) TOTAL USES OF FORCE (TYPE OF FORCE) BY AGE OF
SUBJECT

Types of Force by
Age of Subject
October - December 2017

Age Group	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total Uses of Force	%
Under 18	56	3	2	0	0	0	0	0	61	10%
18-29	181	49	22	4	5	1	0	1	263	42%
30-39	87	41	23	4	2	2	0	0	159	25%
40-49	49	19	2	1	2	0	1	0	74	12%
50-59	36	10	1	0	0	3	0	0	50	8%
60+	9	4	0	0	0	0	0	0	13	2%
Unknown	7	0	0	2	2	0	2	0	13	2%
Total	425	126	50	11	11	6	3	1	633	100%
Percent	67%	20%	8%	2%	2%	1%	0.5%	0.2%	100%	

*"Other" uses of force includes use of K-9

Note: Unknown indicates information was not documented in report for various reasons (i.e. suspect fled and demographic information was not known).

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Note: Due to numbers rounding, totals may not add up exactly.

SEC. 96A.3 (b) (3) TOTAL USES OF FORCE (TYPE OF FORCE) BY AGE OF SUBJECT

Types of Force by
Age of Subject
October 2017

Age Group	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total Uses of Force	%
Under 18	24	0	1	0	0	0	0	0	25	11%
18-29	82	24	6	2	1	0	0	1	116	53%
30-39	23	13	4	0	0	0	0	0	40	18%
40-49	12	7	0	1	1	0	0	0	21	10%
50-59	4	3	1	0	0	0	0	0	8	4%
60+	1	2	0	0	0	0	0	0	3	1%
Unknown	3	0	0	0	2	0	0	0	5	2%
Total	149	49	12	3	4	0	0	1	218	100%
Percent	68%	22%	6%	1%	2%	0%	0.0%	0.5%	100%	

*"Other" uses of force includes use of K-9

Note: Unknown indicates information was not documented in report for various reasons (i.e. suspect fled and demographic information was not known).

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Note: Due to numbers rounding, totals may not add up exactly.

SEC. 96A.3 (b) (3) TOTAL USES OF FORCE (TYPE OF FORCE) BY AGE OF
SUBJECT

Types of Force by
Age of Subject
November 2017

Age Group	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total Uses of Force	%
Under 18	28	2	1	0	0	0	0	0	31	11%
18-29	59	12	11	1	2	1	0	0	86	31%
30-39	46	25	12	3	1	2	0	0	89	32%
40-49	22	10	1	0	0	0	0	0	33	12%
50-59	18	6	0	0	0	2	0	0	26	9%
60+	7	1	0	0	0	0	0	0	8	3%
Unknown	4	0	0	1	0	0	2	0	7	3%
Total	184	56	25	5	3	5	2	1	280	100%
Percent	66%	20%	9%	2%	1%	2%	0.7%	0.4%	100%	

*"Other" uses of force includes use of K-9

Note: Unknown indicates information was not documented in report for various reasons (i.e. suspect fled and demographic information was not known).

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Note: Due to numbers rounding, totals may not add up exactly.

SEC. 96A.3 (b) (3) TOTAL USES OF FORCE (TYPE OF FORCE) BY AGE OF SUBJECT

Types of Force by
Age of Subject
December 2017

Age Group	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total Uses of Force	%
Under 18	4	1	0	0	0	0	0	0	5	4%
18-29	40	13	5	1	2	0	0	0	61	45%
30-39	18	3	7	1	1	0	0	0	30	22%
40-49	15	2	1	0	1	0	1	0	20	15%
50-59	14	1	0	0	0	1	0	0	16	12%
60+	1	1	0	0	0	0	0	0	2	1%
Unknown	0	0	0	1	0	0	0	0	1	1%
Total	**92**	**21**	**13**	**3**	**4**	**1**	**1**	**1**	**135**	**100%**
Percent	**68%**	**16%**	**10%**	**2%**	**3%**	**1%**	**0.7%**	**0.7%**	**100%**	

*"Other" uses of force includes use of K-9

Note: Unknown indicates information was not documented in report for various reasons (i.e. suspect fled and demographic information was not known).

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Note: Due to numbers rounding, totals may not add up exactly.

Types of Force by Call Type
October - December 2017

Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total	
Part I Violent	114	32	7	2	2	1	3	1	162	25.6%
Part I Property	155	13	11	0	2	0	0	0	181	28.6%
Suspicious Person (311/811/601/603/646/916/917)	26	22	15	2	1	0	0	0	66	10.4%
Mental Health Related (5150/800/801)	11	15	1	1	1	3	0	0	32	5.1%
Search Warrant/Warrant Arrest	20	1	3	0	0	0	0	0	24	3.8%
Person with a Gun (221)	67	6	3	0	0	0	0	0	76	12.0%
Person with a Knife (219)	2	2	1	1	0	2	0	0	8	1.3%
Traffic-Related	11	3	0	1	2	0	0	0	17	2.7%
Terrorist Threats (650)	5	1	0	1	0	0	0	0	7	1.1%
Restraining Order Violation	1	13	1	0	0	0	0	0	15	2.4%
Aided Case (520)	0	4	0	0	0	0	0	0	4	0.6%
Alarm/Check on well-being (100/910)	0	4	0	0	0	0	0	0	4	0.6%
Vandalism (594/595)	0	1	2	0	1	0	0	0	4	0.6%
Death Case (802)	0	1	2	2	1	0	0	0	6	0.9%
Weapon, Carrying	13	0	0	0	0	0	0	0	13	2.1%
Homeless Related Call (915/919)	0	3	3	1	0	0	0	0	7	1.1%
Passing Call (903)	0	0	1	0	1	0	0	0	2	0.3%
Prisoner Transportation (407)	0	3	0	0	0	0	0	0	3	0.5%
Juvenile Disturbance (420)	0	2	0	0	0	0	0	0	2	0.3%
Total	425	126	50	11	11	6	3	1	633	100%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Types of Force by Call Type
October 2017

Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total	
Part I Violent	55	5	1	0	2	0	0	1	64	29.4%
Part I Property	42	9	4	0	1	0	0	0	56	25.7%
Suspicious Person (311/811/601/603/646/916/917)	8	11	1	0	0	0	0	0	20	9.2%
Mental Health Related (5150/800/801)	2	2	0	0	0	0	0	0	4	1.8%
Search Warrant/Warrant Arrest	4	0	2	0	0	0	0	0	6	2.8%
Person with a Gun (221)	35	5	2	0	0	0	0	0	42	19.3%
Person with a Knife (219)	0	2	1	1	0	0	0	0	4	1.8%
Traffic-Related	1	3	0	0	0	0	0	0	4	1.8%
Terrorist Threats (650)	2	0	0	1	0	0	0	0	3	1.4%
Restraining Order Violation	0	8	0	0	0	0	0	0	8	3.7%
Aided Case (520)	0	2	0	0	0	0	0	0	2	0.9%
Alarm/Check on well-being (100/910)	0	1	0	0	0	0	0	0	1	0.5%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	0	0	0	0	0	0	0	0	0	0.0%
Homeless Related Call (915/919)	0	1	0	1	0	0	0	0	2	0.9%
Passing Call (903)	0	0	1	0	1	0	0	0	2	0.9%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0.0%
Total	149	49	12	3	4	0	0	1	218	100%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Types of Force by Call Type
November 2017

Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total	
Part I Violent	33	17	5	2	0	0	2	0	59	21.1%
Part I Property	75	3	4	0	1	0	0	0	83	29.6%
Suspicious Person (311/811/601/603/646/916/917)	8	8	10	1	0	0	0	0	27	9.6%
Mental Health Related (5150/800/801)	8	11	0	0	0	3	0	0	22	7.9%
Search Warrant/Warrant Arrest	13	0	0	0	0	0	0	0	13	4.6%
Person with a Gun (221)	22	1	0	0	0	0	0	0	23	8.2%
Person with a Knife (219)	2	0	0	0	0	2	0	0	4	1.4%
Traffic-Related	7	0	0	0	0	0	0	0	7	2.5%
Terrorist Threats (650)	3	0	0	0	0	0	0	0	3	1.1%
Restraining Order Violation	1	5	1	0	0	0	0	0	7	2.5%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	3	0	0	0	0	0	0	3	1.1%
Vandalism (594/595)	0	1	2	0	1	0	0	0	4	1.4%
Death Case (802)	0	1	2	2	1	0	0	0	6	2.1%
Weapon, Carrying	12	0	0	0	0	0	0	0	12	4.3%
Homeless Related Call (915/919)	0	1	1	0	0	0	0	0	2	0.7%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	3	0	0	0	0	0	0	3	1.1%
Juvenile Disturbance (420)	0	2	0	0	0	0	0	0	2	0.7%
Total	184	56	25	5	3	5	2	0	280	100%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Types of Force by Call Type

December 2017

Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total	
Part I Violent	26	10	1	0	0	1	1	0	39	28.9%
Part I Property	38	1	3	0	0	0	0	0	42	31.1%
Suspicious Person (311/811/601/603/646/916/917)	10	3	4	1	1	0	0	0	19	14.1%
Mental Health Related (5150/800/801)	1	2	1	1	1	0	0	0	6	4.4%
Search Warrant/Warrant Arrest	3	1	1	0	0	0	0	0	5	3.7%
Person with a Gun (221)	10	0	1	0	0	0	0	0	11	8.1%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	3	0	0	1	2	0	0	0	6	4.4%
Terrorist Threats (650)	0	1	0	0	0	0	0	0	1	0.7%
Restraining Order Violation	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	2	0	0	0	0	0	0	2	1.5%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0.0%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	1	0	0	0	0	0	0	0	1	0.7%
Homeless Related Call (915/919)	0	1	2	0	0	0	0	0	3	2.2%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0.0%
Total	92	21	13	3	4	1	1	0	135	100%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Uses of Force by Reason
October - December 2017

Reason for Use of Force	Q4 2016	Q4 2017	% Change
To effect a lawful arrest, detention, or search, or to prevent escape	701	578	-18%
To gain compliance with a lawful order	230	36	-84%
In defense of others or in self-defense	19	14	-26%
To prevent a person from injuring himself/herself, when the person also poses an imminent danger of death or serious bodily injury to another life or	3	4	33%
To prevent the commission of a public offense	0	1	not calc
Total	**953**	**633**	**-34%**

Reason for Use of Force
Q4 - 2016 vs. 2017
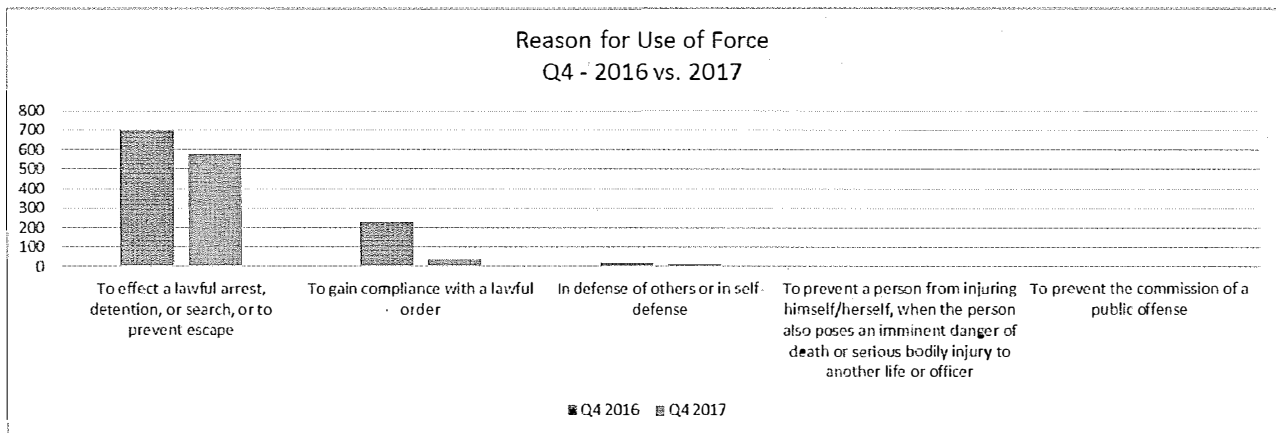
Uses of Force by Reason
October 2017

Reason for Use of Force	Oct 2016	Oct 2017	% Change
To effect a lawful arrest, detention, or search, or to prevent escape	266	204	-23%
To gain compliance with a lawful order	86	6	-93%
In defense of others or in self-defense	10	7	-30%
To prevent a person from injuring himself/herself, when the person also poses an imminent danger of death or serious bodily injury to another life or officer	1	1	0%
To prevent the commission of a public offense	0	0	not calc
Total	363	218	-40%

Reason for Use of Force
October - 2016 vs. 2017

■ 2016 ■ 2017
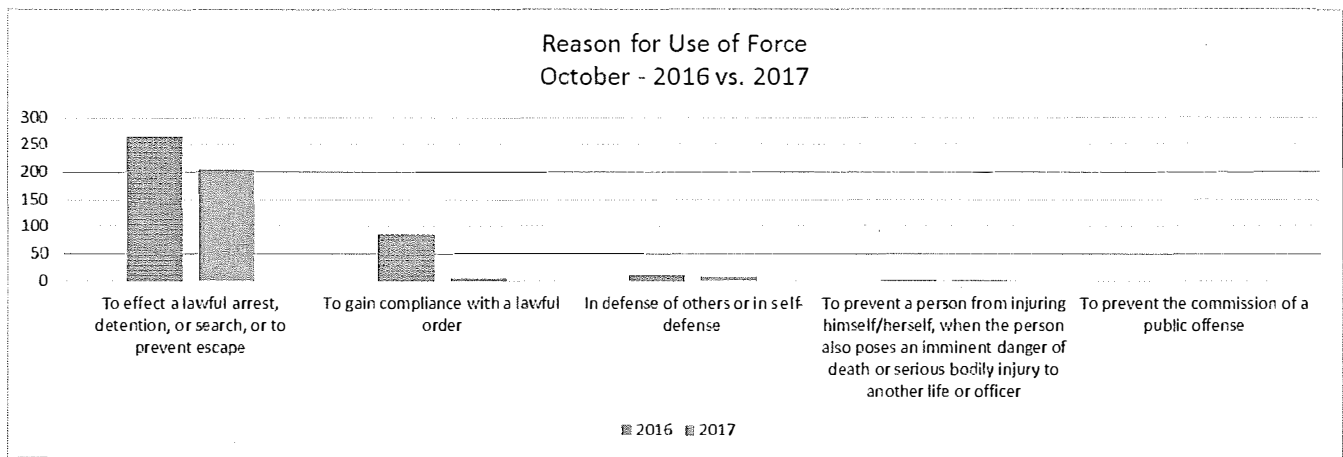
Uses of Force by Reason
November 2017

Reason for Use of Force	Nov 2016	Nov 2017	% Change
To effect a lawful arrest, detention, or search, or to prevent escape	203	250	23%
To gain compliance with a lawful order	80	22	-73%
In defense of others or in self-defense	4	7	75%
To prevent a person from injuring himself/herself, when the person also poses an imminent danger of death or serious bodily injury to another life or officer	1	0	-100%
To prevent the commission of a public offense	0	1	not calc
Total	**288**	**280**	**-3%**

Reason for Use of Force
November - 2016 vs. 2017
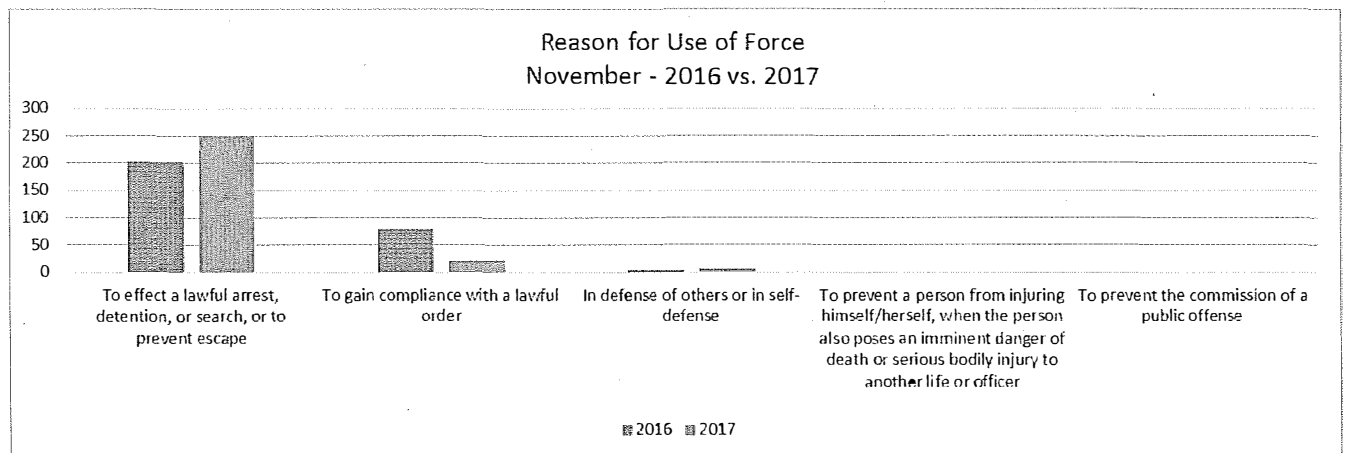
Uses of Force by Reason
December 2017

Reason for Use of Force	Dec 2016	Dec 2017	% Change
To effect a lawful arrest, detention, or search, or to prevent escape	232	124	-47%
To gain compliance with a lawful order	64	8	-88%
In defense of others or in self-defense	5	0	-100%
To prevent a person from injuring himself/herself, when the person also poses an imminent danger of death or serious bodily injury to another life or officer	1	3	200%
To prevent the commission of a public offense	0	0	not calc
Total	**302**	**135**	**-55%**

Reason for Use of Force
December - 2016 vs. 2017
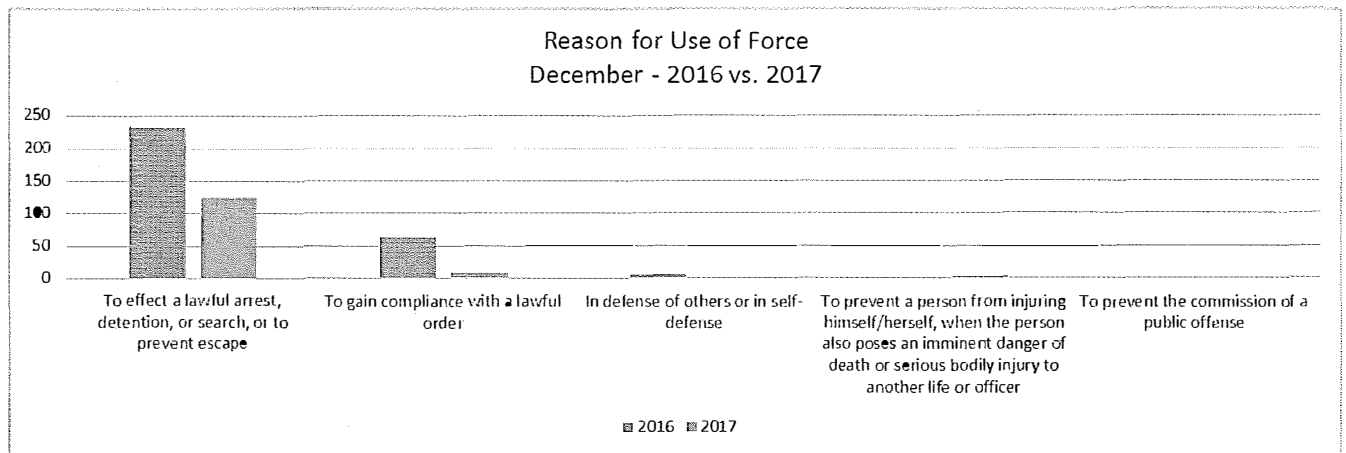
Uses of Force by
Race/Ethnicity and Gender of Officer
Q4 – 2016 vs. 2017

Race & Gender	Officers Using Force			Total Uses of Force			Dept. Demographic		
	Q4 2016	Q4 2017	% change	Q4 2016	Q4 2017	% change	Q4 2016	Q4 2017	% change
Asian Female ***	10	7	-30%	19	11	-42%	43	48	12%
Asian Male ***	90	59	-34%	176	90	-49%	429	468	9%
Black Female	7	2	-71%	13	6	-54%	41	47	15%
Black Male	30	20	-33%	80	25	-69%	149	274	84%
Hispanic Female	10	8	-20%	14	15	7%	54	73	35%
Hispanic Male	65	55	-15%	141	90	-36%	277	308	11%
White Female	25	21	-16%	34	2	-94%	6	171	2750%
White Male	223	176	-21%	444	21	-95%	22	976	4336%
Other Female **	2	1	not cal	2	37	1750%	177	8	-95%
Other Male **	12	9	-25%	30	336	1020%	916	39	-96%
Total	474	358	-24%	953	633	-34%	2,114	2,412	14%

** Includes ethnicity outside DOJ definitions and Native American
*** Asian includes Asian and Pacific Islander
Note: Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

Uses of Force by
Race/Ethnicity and Gender of Officer
October – 2016 vs. 2017

Race & Gender	Officers Using Force			Total Uses of Force			Dept. Demographic		
	Oct 2016	Oct 2017	% change	Oct 2016	Oct 2017	% change	Q4 2016	Q4 2017	% change
Asian Female ***	5	1	-80%	10	1	-90%	43	48	12%
Asian Male ***	42	21	-50%	64	29	-55%	429	468	9%
Black Female	2	1	-50%	4	2	-50%	41	47	15%
Black Male	17	9	-47%	29	10	-66%	149	274	84%
Hispanic Female	4	2	-50%	5	2	-60%	54	73	35%
Hispanic Male	33	25	-24%	48	35	-27%	277	308	11%
White Female	10	6	-40%	13	11	-15%	6	171	2750%
White Male	105	78	-26%	177	119	-33%	22	976	4336%
Other Female **	1	0	-100%	1	0	-100%	177	8	-95%
Other Male **	7	4	-43%	12	9	-25%	916	39	-96%
Total	226	147	-35%	363	218	-40%	2,114	2,412	14%

** Includes ethnicity outside DOJ definitions and Native American

*** Asian includes Asian and Pacific Islander

Note: Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

Uses of Force by
Race/Ethnicity and Gender of Officer
November – 2016 vs. 2017

Race & Gender	Officers Using Force			Total Uses of Force			Dept. Demographic		
	Nov 2016	Nov 2017	% change	Nov 2016	Nov 2017	% change	Q4 2016	Q4 2017	% change
Asian Female ***	4	6	50%	5	9	80%	43	48	12%
Asian Male ***	43	31	-28%	64	38	-41%	429	468	9%
Black Female	4	2	-50%	6	3	-50%	41	47	15%
Black Male	14	6	-57%	23	6	-74%	149	274	84%
Hispanic Female	4	6	50%	5	9	80%	54	73	35%
Hispanic Male	24	30	25%	37	41	11%	277	308	11%
White Female	10	14	40%	10	18	80%	6	171	2750%
White Male	88	96	9%	127	142	12%	22	976	4336%
Other Female **	0	1	not calc	0	2	not calc	177	8	-95%
Other Male **	7	7	0%	11	12	9%	916	39	-96%
Total	198	199	1%	288	280	-3%	2,114	2,412	14%

** Includes ethnicity outside DOJ definitions and Native American
*** Asian includes Asian and Pacific Islander
Note: Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

Uses of Force by
Race/Ethnicity and Gender of Officer
December – 2016 vs. 2017

Race & Gender	Officers Using Force			Total Uses of Force			Dept. Demographic		
	Dec 2016	Dec 2017	% change	Dec 2016	Dec 2017	% change	Q4 2016	Q2 2017	% change
Asian Female ***	4	1	-75%	4	1	-75%	43	48	12%
Asian Male ***	34	18	-47%	48	23	-52%	429	468	9%
Black Female	2	1	-50%	3	1	-67%	41	47	15%
Black Male	10	6	-40%	28	9	-68%	149	274	84%
Hispanic Female	4	3	-25%	4	4	0%	54	73	35%
Hispanic Male	33	12	-64%	56	14	-75%	277	308	11%
White Female	8	6	-25%	11	8	-27%	6	171	2750%
White Male	98	53	-46%	140	75	-46%	22	976	4336%
Other Female **	1	0	-100%	1	0	-100%	177	8	-95%
Other Male **	5	0	-100%	7	0	-100%	916	39	-96%
Total	199	100	-50%	302	135	-55%	2,114	2,412	14%

** Includes ethnicity outside DOJ definitions and Native American
*** Asian includes Asian and Pacific Islander
Note: Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

Uses of Force by
Age of Officer
Q4 – 2016 vs. 2017

Age	Officers Using Force			Total Uses of Force			Dept. Demographic		
	Q4 2016	Q4 2017	% change	Q4 2016	Q4 2017	% change	Q4 2016	Q4 2017	% change
21-29	164	116	-29%	329	229	-30%	265	383	45%
30-39	210	163	-22%	451	285	-37%	636	748	18%
40-49	74	56	-24%	128	88	-31%	738	685	-7%
50-59	26	22	-15%	43	30	-30%	445	466	5%
60+	2	1	-50%	2	1	-50%	30	30	0%
Total	474	358	-24%	953	633	-34%	2,114	2,312	9%

*Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

Officers Using Force by Officer Age
Q4 - 2016 vs. 2017
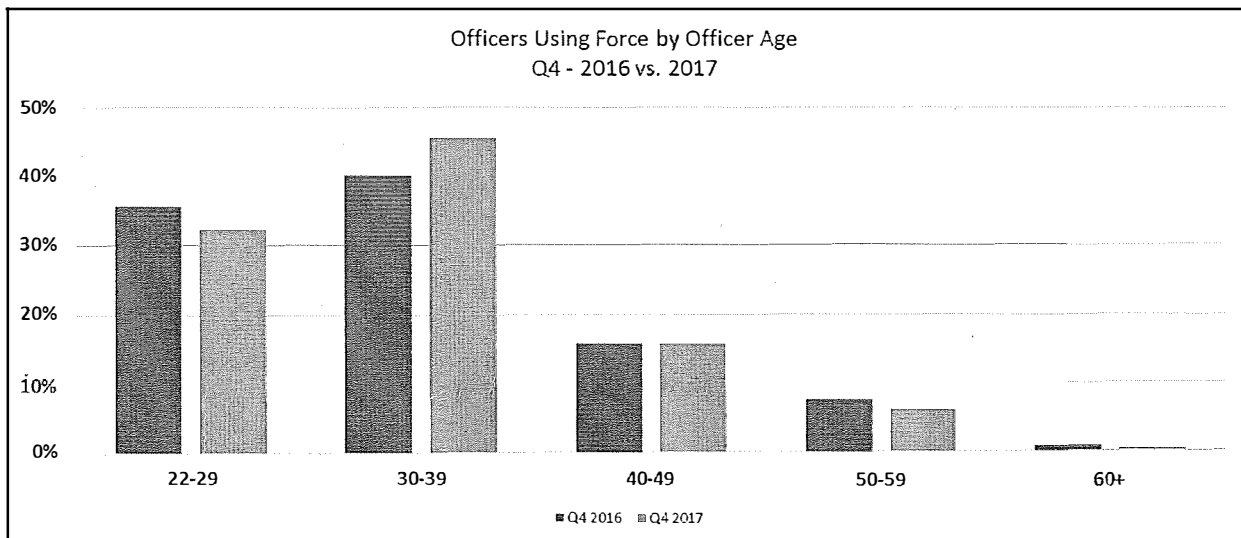
Uses of Force by
Age of Officer
October– 2016 vs. 2017

Age	Officers Using Force			Total Uses of Force			Dept. Demographic		
	Oct 2016	Oct 2017	% change	Oct 2016	Oct 2017	% change	Q4 2016	Q4 2017	% change
21-29	67	52	-22%	109	88	-19%	265	383	45%
30-39	107	60	-44%	178	86	-52%	636	748	18%
40-49	38	25	-34%	54	31	-43%	738	685	-7%
50-59	14	9	-36%	22	12	-45%	445	466	5%
60+	0	1	not calc	0	1	not calc	30	30	0%
Total	**226**	**147**	**-35%**	**363**	**218**	**-40%**	**2,114**	**2,312**	**9%**

*Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.**

Officers Using Force by Officer Age
October - 2016 vs. 2017

Uses of Force by
Age of Officer
November – 2016 vs. 2017

Age	Officers Using Force			Total Uses of Force			Dept. Demographic		
	Nov 2016	Nov 2017	% change	Nov 2016	Nov 2017	% change	Q4 2016	Q4 2017	% change
21-29	71	67	-6%	94	106	13%	265	383	45%
30-39	88	94	7%	145	128	-12%	636	748	18%
40-49	29	27	-7%	37	31	-16%	738	685	-7%
50-59	8	11	38%	10	15	50%	445	466	5%
60+	2	0	-100%	2	0	-100%	30	30	0%
Total	198	199	1%	288	280	-3%	2,114	2,312	9%

*Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

Officers Using Force by Officer Age
November - 2016 vs. 2017
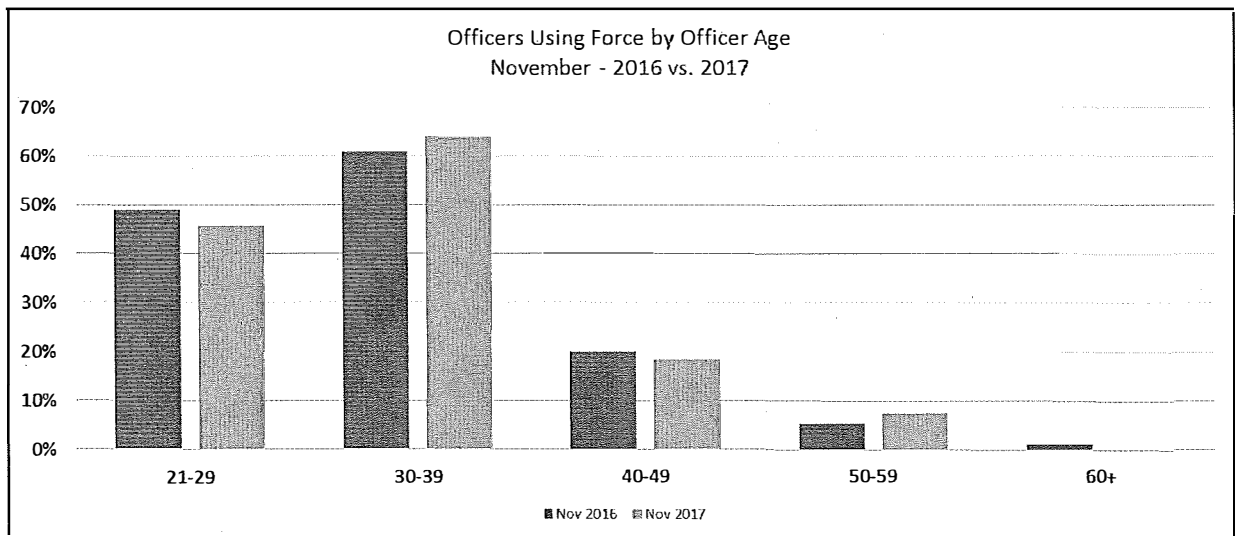
Uses of Force by
Age of Officer
December – 2016 vs. 2017

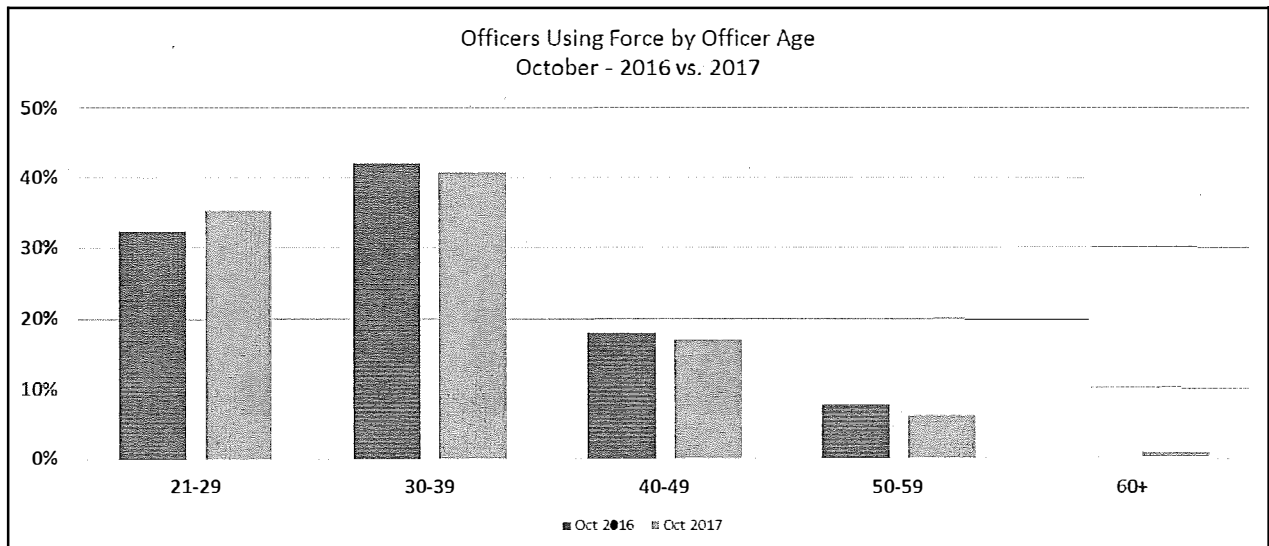| Age	Officers Using Force			Total Uses of Force			Dept. Demographic		
	Dec 2016	Dec 2017	% change	Dec 2016	Dec 2017	% change	Q4 2016	Q4 2017	% change
21-29	47	52	11%	126	35	-72%	265	383	45%
30-39	61	60	-2%	128	71	-45%	636	748	18%
40-49	26	25	-4%	37	26	-30%	738	685	-7%
50-59	11	9	-18%	11	3	-73%	445	466	5%
60+	0	1	not calc	0	0	not calc	30	30	0%
Total	145	147	1%	302	135	-55%	2,114	2,312	9%

*Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

Officers Using Force by Officer Age
December - 2016 vs. 2017

■ Dec 2016 ▥ Dec 2017

Uses of Force by
Race/Ethnicity and Gender of Subject
Q4 – 2016 vs. 2017

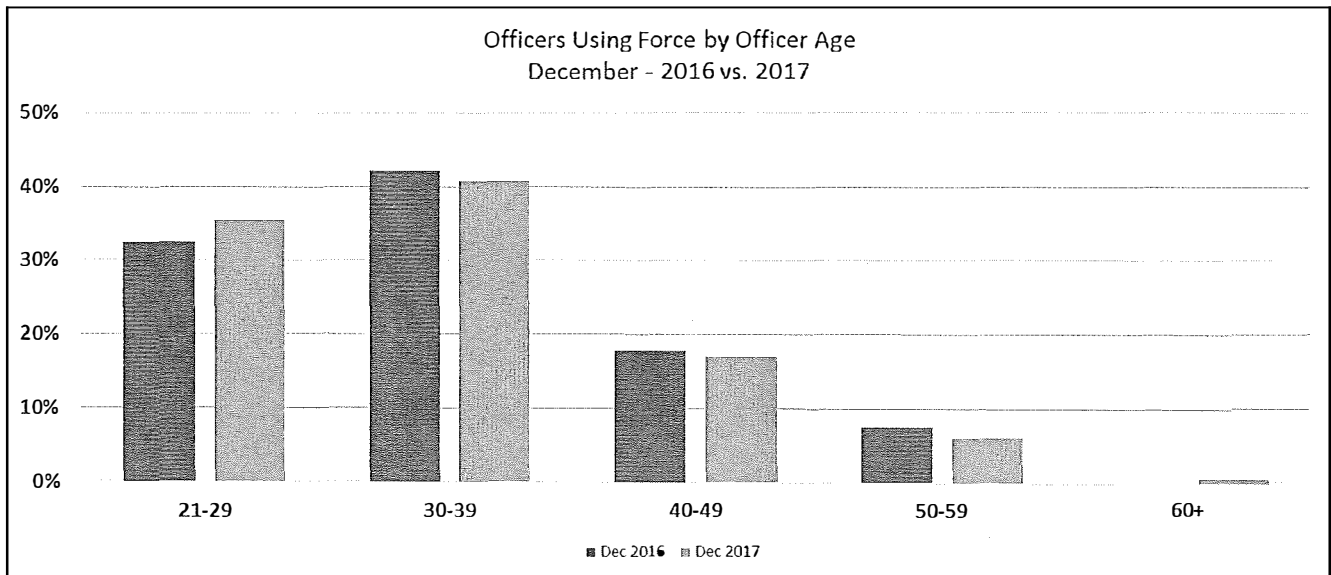| Race & Gender	Number of Subjects			Total Uses of Force		
	Q4 2016	Q4 2017	% change	Q4 2016	Q4 2017	% change
Asian Female	8	2	-75%	10	12	20%
Asian Male	36	19	-47%	67	45	-33%
Black Female	37	25	-32%	82	39	-52%
Black Male	157	128	-18%	313	227	-27%
Hispanic Female	15	6	-60%	23	14	-39%
Hispanic Male	97	59	-39%	202	119	-41%
White Female	18	13	-28%	29	23	-21%
White Male	90	66	-27%	184	131	-29%
Unknown Female	3	2	-33%	6	5	-17%
Unknown Male	15	11	-27%	37	18	-51%
Unknown Race & Gender	0	0	not calc	0	0	not calc
Total	**476**	**331**	**-30%**	**953**	**633**	**-34%**

*Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

* Unknown indicates data not provided in incident report.

SEC. 96A.3 (b) (3) Use of Force by Age of Subject, 2016 vs. 2017

Age Group	Q4 2016	Q4 2017	% change
Under 18	27	21	-22%
18-29	226	144	-36%
30-39	118	83	-30%
40-49	63	41	-35%
50-59	30	26	-13%
60+	1	7	600%
Unknown	11	9	-18%
Total*	**476**	**331**	**-30%**

*Total reflects the number of unique subjects, not total uses of force.

Uses of Force by
Race/Ethnicity and Gender of Subject
October – 2016 vs. 2017

Race & Gender	Number of Subjects			Total Uses of Force		
	Oct 2016	Oct 2017	% change	Oct 2016	Oct 2017	% change
Asian Female	3	0	-100%	5	0	-100%
Asian Male	8	6	-25%	17	13	-24%
Black Female	14	9	-36%	38	12	-68%
Black Male	60	42	-30%	127	82	-35%
Hispanic Female	6	4	-33%	9	7	-22%
Hispanic Male	24	22	-8%	40	45	13%
White Female	6	5	-17%	11	12	9%
White Male	37	18	-51%	104	38	-63%
Unknown Female	1	1	0%	4	4	0%
Unknown Male	2	4	100%	8	5	-38%
Unknown Race & Gender	0	0	not calc	0	0	not calc
Total	**161**	**111**	**-31%**	**363**	**218**	**-40%**

*Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

* Unknown indicates data not provided in incident report.

Age Group	Oct 2016	Oct 2017	% change
Under 18	11	56	409%
18-29	77	22	-71%
30-39	34	13	-62%
40-49	23	6	-74%
50-59	13	2	-85%
60+	3	8	167%
Unknown	0	4	not calc
Total	**161**	**111**	**-31%**

Uses of Force by
Race/Ethnicity and Gender of Subject
November – 2016 vs. 2017

Race & Gender	Number of Subjects			Total Uses of Force		
	Nov 2016	Nov 2017	% change	Nov 2016	Nov 2017	% change
Asian Female	3	1	-67%	3	2	-33%
Asian Male	13	7	-46%	20	21	5%
Black Female	14	12	-14%	25	22	-12%
Black Male	45	54	20%	82	95	16%
Hispanic Female	7	2	-71%	11	7	-36%
Hispanic Male	37	24	-35%	82	55	-33%
White Female	7	6	-14%	10	8	-20%
White Male	30	31	3%	47	60	28%
Unknown Female	1	1	0%	1	1	0%
Unknown Male	3	6	100%	7	9	29%
Unknown Race & Gender	0	1	not calc	0	0	not calc
Total	**160**	**145**	**-9%**	**288**	**280**	**-3%**

*Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

* Unknown indicates data not provided in incident report.

Age Group	Nov 2016	Nov 2017	% change
Under 18	10	10	0%
18-29	74	55	-26%
30-39	39	44	13%
40-49	22	17	-23%
50-59	10	12	20%
60+	4	3	-25%
Unknown	1	4	300%
Total	**160**	**145**	**-9%**

Uses of Force by
Race/Ethnicity and Gender of Subject
December – 2016 vs. 2017

Race & Gender	Number of Subjects			Total Uses of Force		
	Dec 2016	Dec 2017	% change	Dec 2016	Dec 2017	% change
Asian Female	2	1	-50%	2	10	400%
Asian Male	15	6	-60%	30	11	-63%
Black Female	11	4	-64%	19	5	-74%
Black Male	56	34	-39%	104	50	-52%
Hispanic Female	2	0	-100%	3	0	-100%
Hispanic Male	35	13	-63%	80	19	-76%
White Female	5	2	-60%	8	3	-63%
White Male	23	17	-26%	33	33	0%
Unknown Female	1	0	-100%	1	0	-100%
Unknown Male	10	1	-90%	22	4	-82%
Unknown Race & Gender	0	0	not calc	0	0	not calc
Total	**160**	**78**	**-51%**	**302**	**135**	**-55%**

*Officers and subjects may have been involved in multiple incidents; therefore, counting unique officers or subjects per month may result in a higher total than the count of unique officers/subjects for the quarter.

* Unknown indicates data not provided in incident report.

Age Group	Dec 2016	Dec 2017	% change
Under 18	6	3	-50%
18-29	76	34	-55%
30-39	48	17	-65%
40-49	18	13	-28%
50-59	8	8	0%
60+	4	2	-50%
Unknown	0	1	not calc
Total	**160**	**78**	**-51%**

Uses of Force Incidents by
Number of Officers Involved
October - December: 2016 vs. 2017

Number of Officers Involved	Number of Incidents		% Change
	Q4 2016	Q4 2017	
1	192	114	-40.6%
2	87	93	6.9%
3	39	27	-30.8%
4	27	13	-51.9%
5	9	8	-11.1%
6	5	4	-20.0%
7	2	2	0.0%
8	2	0	-100.0%
9	1	1	0.0%
37	1	0	-100.0%
Total	**365**	**262**	**-28.2%**

Number of Officers Involved
Q4 - 2016 vs. 2017

▣ Q4 2016   ▣ Q4 2017

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Uses of Force Incidents by
Number of Officers Involved
October – 2016 vs. 2017

Number of Officers Involved	Number of Incidents		% Change
	Oct 2016	Oct 2017	
1	65	33	-49.2%
2	31	32	3.2%
3	11	5	-54.5%
4	7	6	-14.3%
5	1	2	100.0%
6	3	1	-66.7%
7	1	1	0.0%
8	1	0	-100.0%
9	1	1	0.0%
37	1	0	-100.0%
Total	122	81	-33.6%

Number of Officers Involved
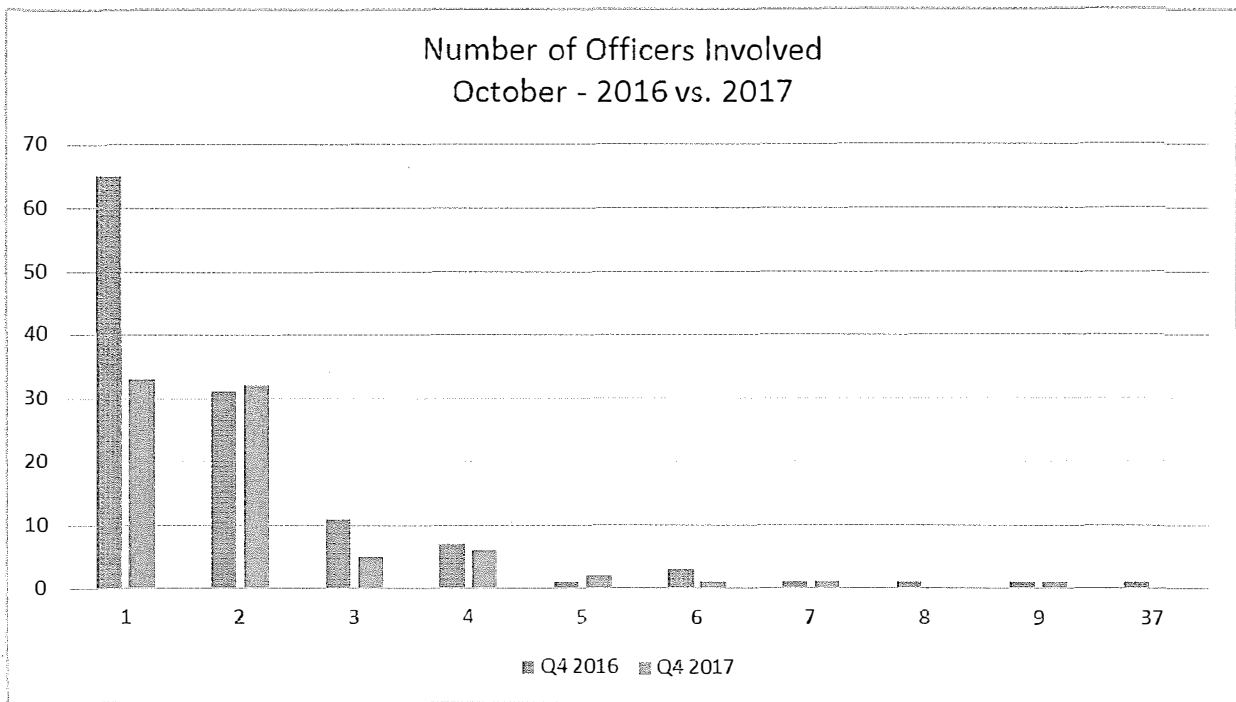October - 2016 vs. 2017

■ Q4 2016   ■ Q4 2017

Uses of Force Incidents by
Number of Officers Involved
November – 2016 vs. 2017

Number of Officers Involved	Number of Incidents		% Change
	Nov 2016	Nov 2017	
1	65	54	71.4%
2	27	39	2.7%
3	11	11	-46.2%
4	15	6	133.3%
5	4	5	0.0%
6	0	3	-100.0%
7	1	0	-100.0%
8	1	0	-100.0%
Total	124	118	16.5%
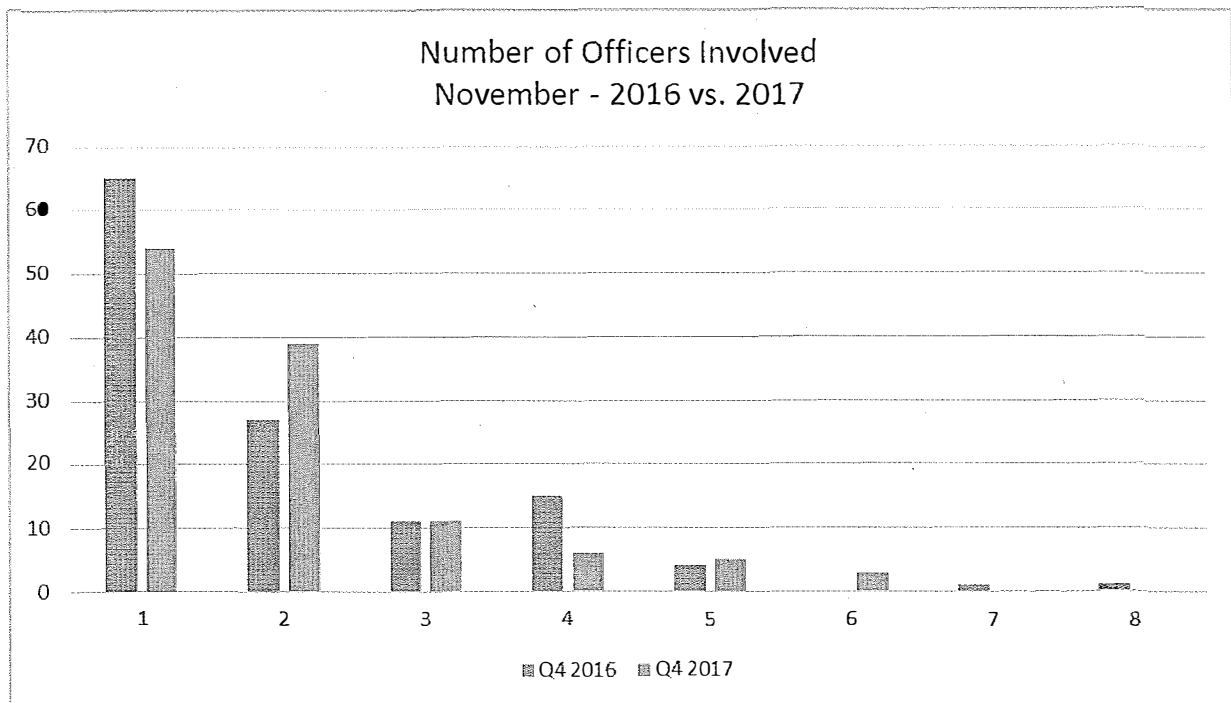
Number of Officers Involved
November - 2016 vs. 2017

■ Q4 2016   ■ Q4 2017

Uses of Force Incidents by
Number of Officers Involved
December – 2016 vs. 2017

	Number of Incidents		
Number of Officers Involved	Dec 2016	Dec 2017	% Change
1	62	27	71.4%
2	29	22	2.7%
3	17	11	-46.2%
4	5	1	133.3%
5	4	1	0.0%
6	2	0	-100.0%
7	0	1	-100.0%
Total	119	63	16.5%

Number of Officers Involved
December - 2016 vs. 2017

Q4 2016   Q4 2017

Uses of Force Incidents by
Number of Subjects Involved
October - December: 2016 vs. 2017

Number of Subjects Involved	Number of Incidents		
	Q4 2016	Q4 2017	% Change
1	297	211	-29.0%
2	41	34	-17.1%
3	17	10	-41.2%
4	5	6	20.0%
5	3	1	-66.7%
6	1	0	-100.0%
7	0	0	not calc
13	1	0	-100.0%
Total	365	262	-28.2%

Number of Subjects Involved
Q4 - 2016 vs. 2017

Uses of Force Incidents by

Number of Subjects Involved
October – 2016 vs. 2017

Number of Subjects Involved	Number of Incidents		% Change
	Oct 2016	Oct 2017	
1	96	59	-38.5%
2	15	15	0.0%
3	7	6	-14.3%
4	3	1	-66.7%
5	1	0	-100.0%
Total	122	81	-33.6%

Number of Subjects Involved
October - 2016 vs. 2017

■ Q4 2016   ■ Q4 2017

Uses of Force Incidents by
Number of Subjects Involved
November – 2016 vs. 2017

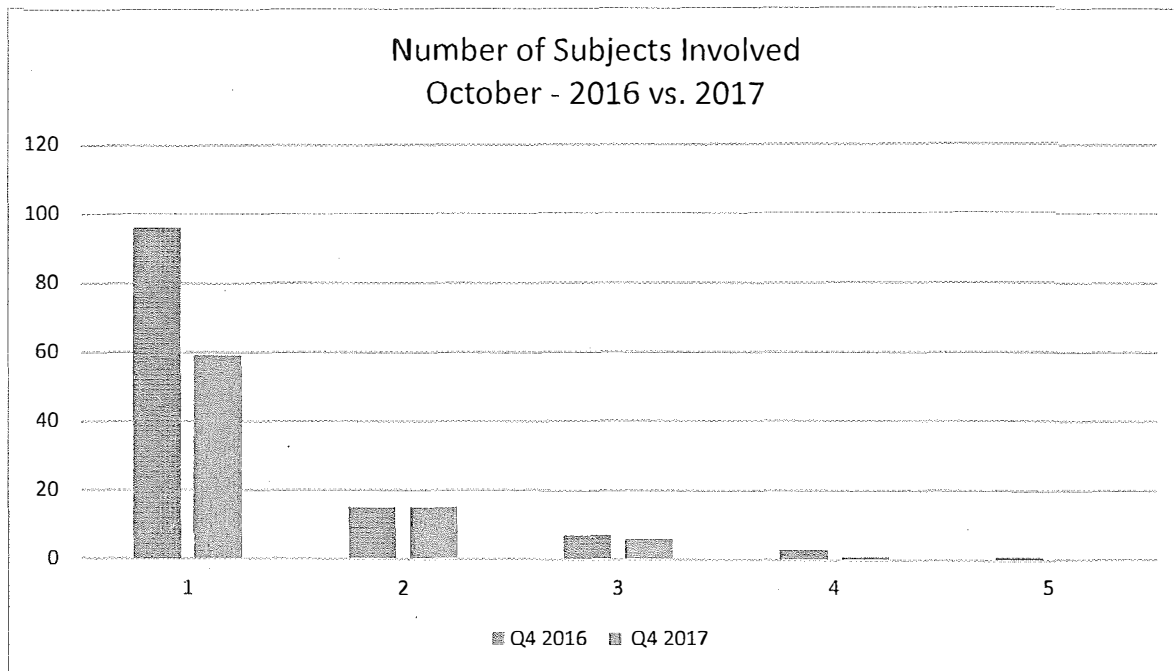| Number of Subjects Involved | Number of Incidents | | % Change |
	Nov 2016	Nov 2017	
1	103	100	-3.4%
2	13	13	-61.1%
3	4	2	-60.0%
4	2	2	-66.7%
5	1	1	-100.0%
6	1	0	-100.0%
Total	124	118	0.9%
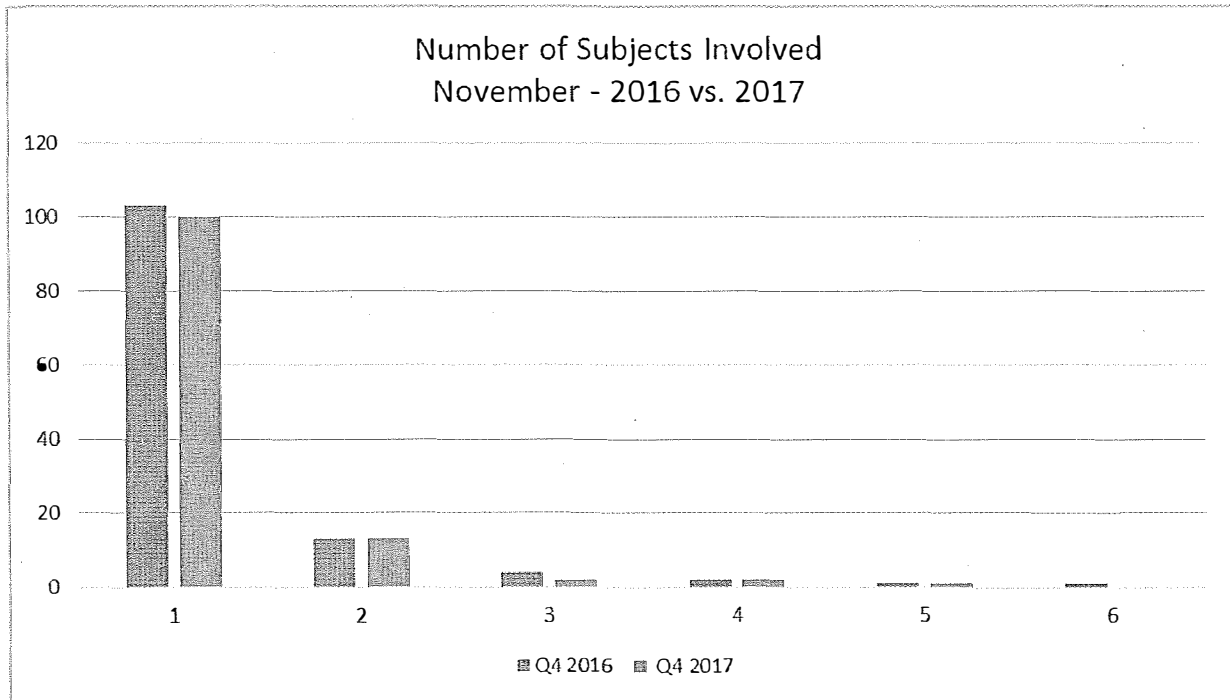
Number of Subjects Involved
November - 2016 vs. 2017

Uses of Force Incidents by
Number of Subjects Involved
December – 2016 vs. 2017

Number of Subjects Involved	Number of Incidents		% Change
	Dec 2016	Dec 2017	
1	98	52	24.7%
2	13	6	14.3%
3	6	2	-100.0%
4	0	3	-100.0%
5	1	0	not calc
13	1	0	not calc
Total	119	63	16.5%

Number of Subjects Involved
December - 2016 vs. 2017
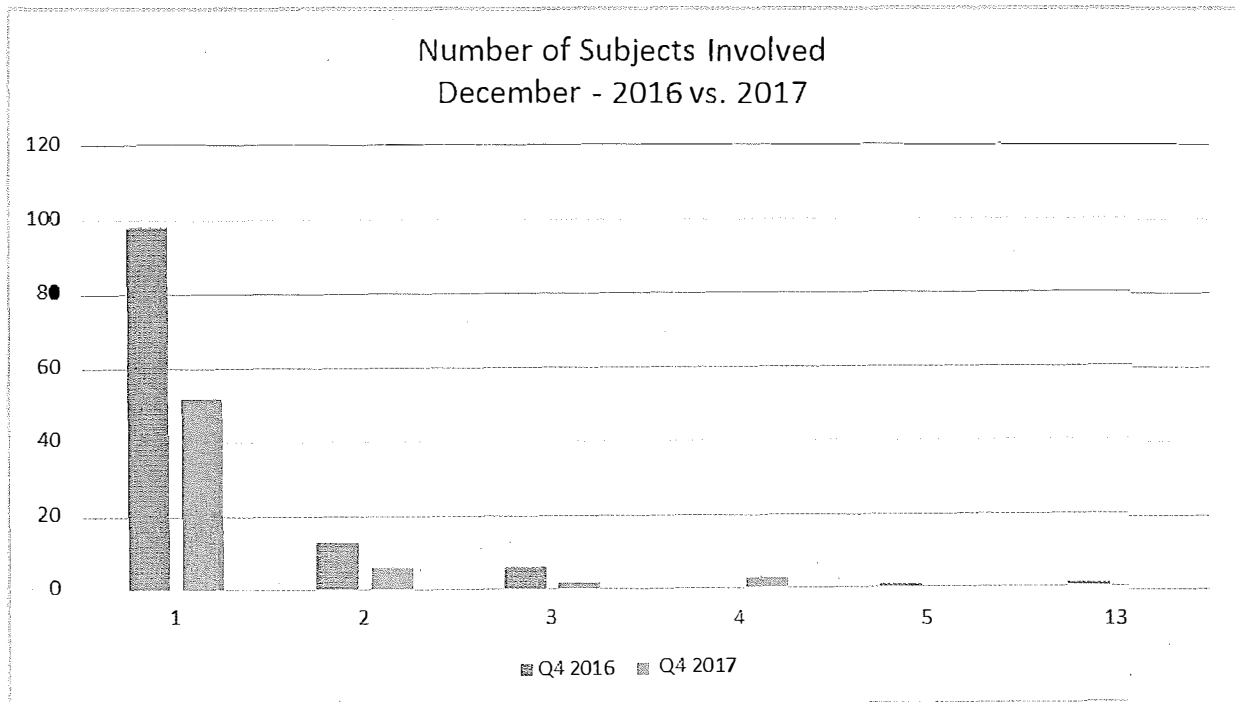
ARRESTS
SEC. 96A.3 (C) (2) TOTAL ARRESTS BY RACE/ETHNICITY AND GENDER

Arrests by Race/Ethnicity and Gender
Q4 – 2016 vs. 2017

Race and Gender	Q4 2016	Q4 2017	% change
Asian Female	83	78	-6%
Asian Male	328	239	-27%
Asian Unknown	2	0	-100%
Black Female	490	459	-6%
Black Male	1806	1547	-14%
Black Unknown	7	5	-29%
Hispanic Female	194	163	-16%
Hispanic Male	1173	930	-21%
Hispanic Unknown	1	1	0%
White Female	354	274	-23%
White Male	1476	1153	-22%
White Unknown	2	0	-100%
Unknown Female	31	37	19%
Unknown Male	163	124	-24%
Unknown Race & Gender	27	7	-74%
Total	**6,137**	**5,017**	**-18%**

Note: Unknown indicates data not provided in incident report.

Arrests by Race and Gender
Q4 2016 vs Q4 2017

Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Arrests by Race/Ethnicity and Gender
October – 2016 vs. 2017

Race and Gender	October-16	October-17	% change
Asian Female	25	25	0%
Asian Male	110	83	-25%
Asian Unknown	1	0	-100%
Black Female	167	149	-11%
Black Male	658	509	-23%
Black Unknown	1	1	0%
Hispanic Female	66	64	-3%
Hispanic Male	390	299	-23%
Hispanic Unknown	0	0	not cal
White Female	125	98	-22%
White Male	528	406	-23%
White Unknown	1	0	-100%
Unknown Female	8	11	38%
Unknown Male	60	37	-38%
Unknown Race & Gender	7	4	-43%
Total	**2,147**	**1,686**	**-21%**

Note: Unknown indicates data not provided in incident report.

Arrests by Race and Gender
October 2016 vs October2017

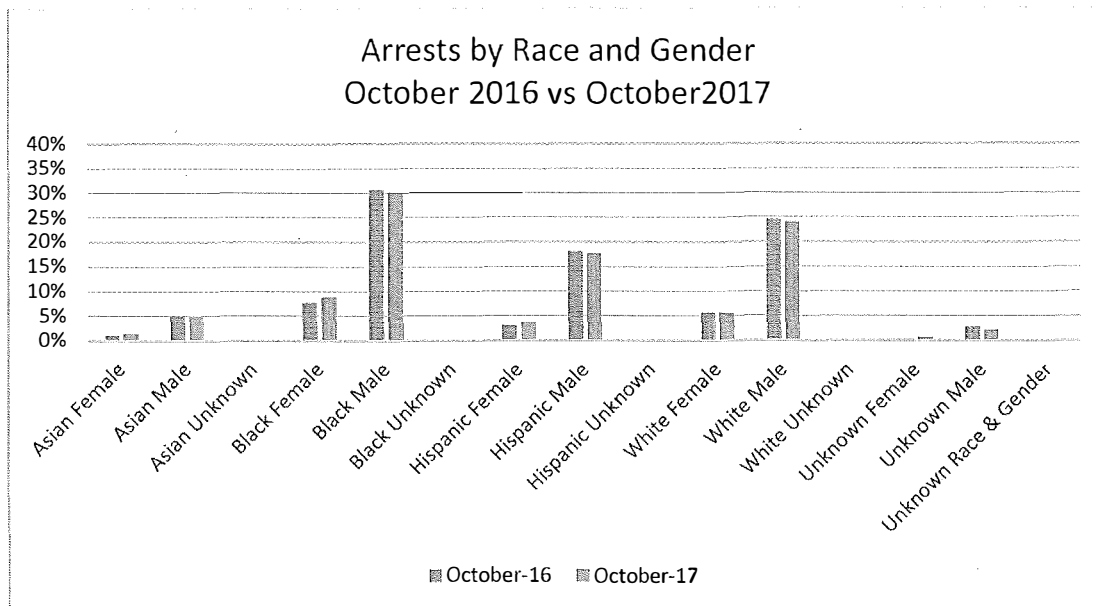Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Arrests by Race/Ethnicity and Gender
November – 2016 vs. 2017

Race and Gender	November-16	November-17	% change
Asian Female	30	29	-3%
Asian Male	103	62	-40%
Asian Unknown	1	0	-100%
Black Female	153	158	3%
Black Male	595	518	-13%
Black Unknown	4	1	-75%
Hispanic Female	56	52	-7%
Hispanic Male	389	301	-23%
Hispanic Unknown	0	1	not cal
White Female	123	93	-24%
White Male	462	359	-22%
White Unknown	0	0	not cal
Unknown Female	7	14	100%
Unknown Male	43	43	0%
Unknown Race & Gender	10	3	-70%
Total	**1,976**	**1,634**	**-17%**

Note: Unknown indicates data not provided in incident report.

Arrests by Race and Gender
November 2016 vs November 2017

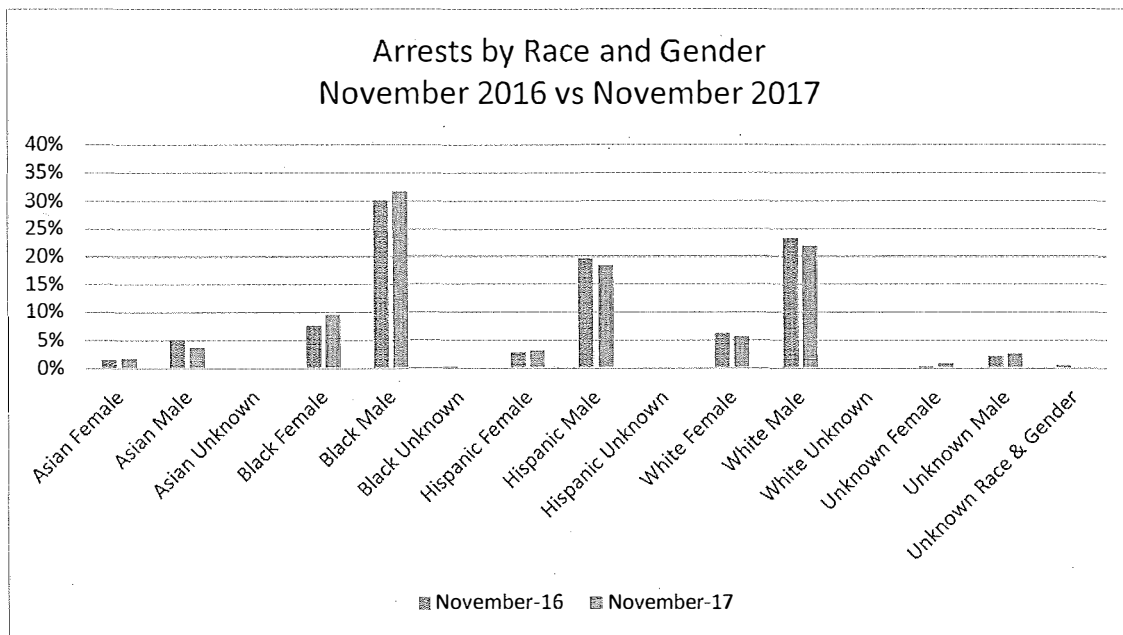Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Arrests by Race/Ethnicity and Gender
December – 2016 vs. 2017

Race and Gender	December-16	December-17	% change
Asian Female	28	24	-14%
Asian Male	115	94	-18%
Asian Unknown	0	0	not cal
Black Female	170	152	-11%
Black Male	553	520	-6%
Black Unknown	2	3	50%
Hispanic Female	72	47	-35%
Hispanic Male	394	330	-16%
Hispanic Unknown	1	0	-100%
White Female	106	83	-22%
White Male	486	388	-20%
White Unknown	1	0	-100%
Unknown Female	16	12	-25%
Unknown Male	60	44	-27%
Unknown Race & Gender	10	0	-100%
Total	**2,014**	**1,697**	**-16%**

Note: Unknown indicates data not provided in incident report.

Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."
Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

SEC. 96A.3 (C) (2) TOTAL ARRESTS BY AGE

Arrests by Age
Q4 – 2016 vs. 2017

Age	Q4 2016	Q4 2017	% change
Under 18	253	189	-25%
18-29	2,255	1,773	-21%
30-39	1,689	1446	-14%
40-49	1,056	845	-20%
50-59	619	563	-9%
60+	264	192	-27%
Unknown	1	9	800%
Total	**6,137**	**5,017**	**-18%**

Note: Unknown indicates data not provided in incident report.

Arrests by Age, Q4 2016 vs Q4 2017
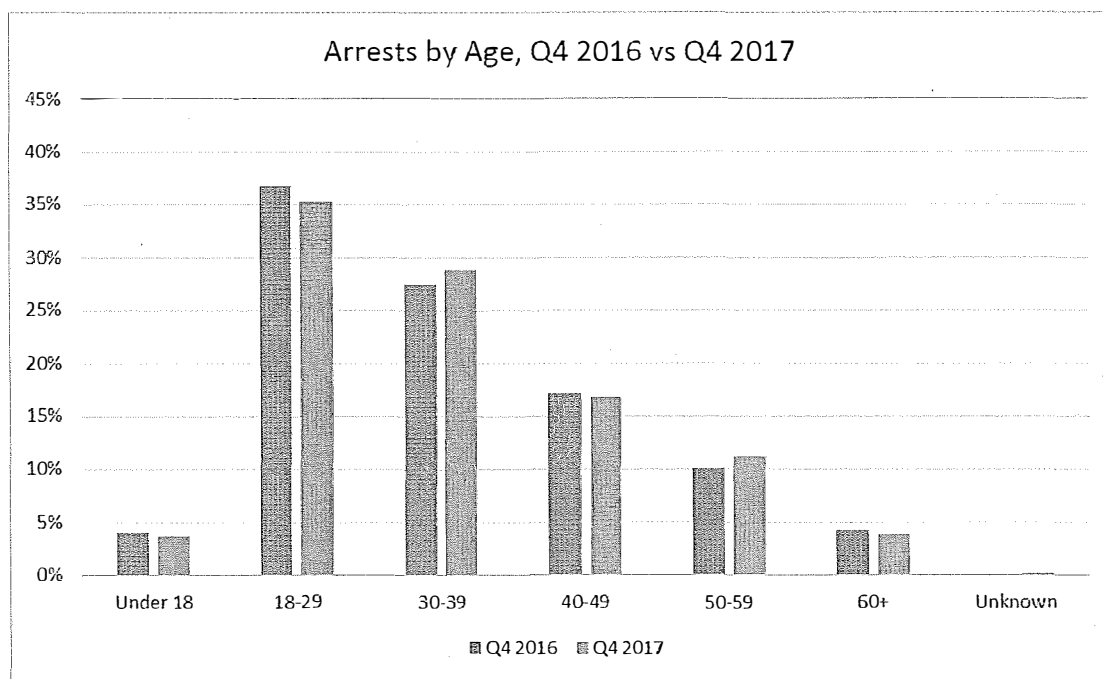
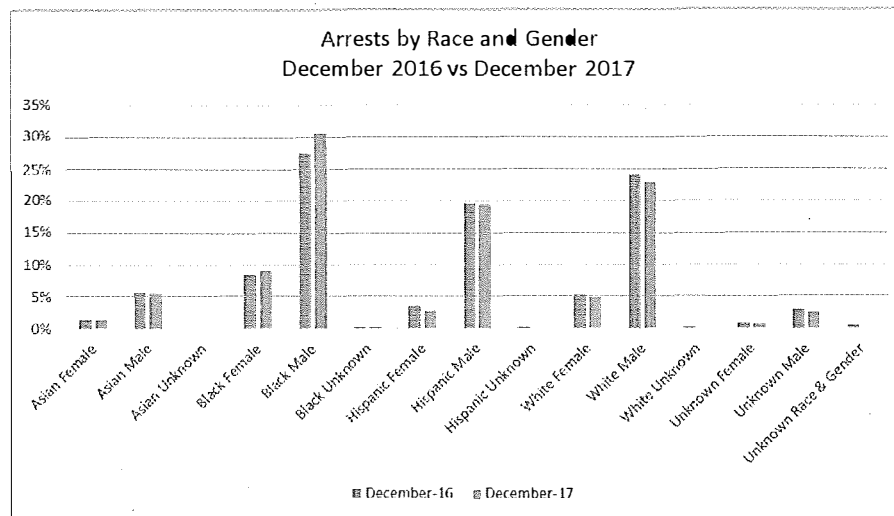Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search
criteria includes results in which Person Type = "Booked" or "Cited."

SEC. 96A.3 (C) (2) TOTAL ARRESTS BY AGE

Arrests by Age
October – 2016 vs. 2017

Age	October-16	October-17	% change
Under 18	96	69	-28%
18-29	786	587	-25%
30-39	570	487	-15%
40-49	375	281	-25%
50-59	222	200	-10%
60+	98	59	-40%
Unknown	0	3	not calc
Total	2,147	1,686	-21%

Note: Unknown indicates data not provided in incident report.

Arrests by Age, October 2016 vs October 2017

Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

SEC. 96A.3 (C) (2) TOTAL ARRESTS BY AGE

Arrests by Age
November – 2016 vs. 2017

Age	November-16	November-17	% change
Under 18	74	51	-31%
18-29	711	600	-16%
30-39	569	463	-19%
40-49	342	282	-18%
50-59	202	177	-12%
60+	77	56	-27%
Unknown	1	5	400%
Total	**1,976**	**1,634**	**-17%**

Note: Unknown indicates data not provided in incident report.

Arrests by Age, November 2016 vs November 2017

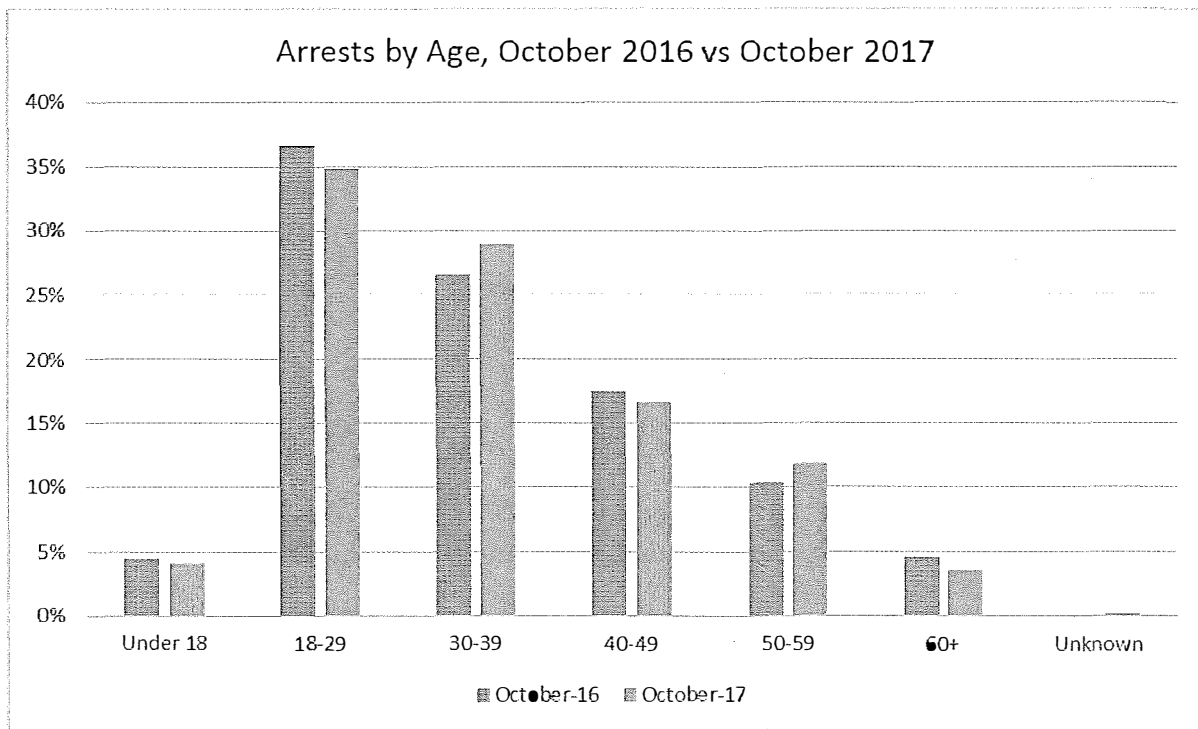Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

SEC. 96A.3 (C) (2) TOTAL ARRESTS BY AGE

Arrests by Age
December – 2016 vs. 2017

Age	December-16	December-17	% change
Under 18	83	69	-17%
18-29	758	586	-23%
30-39	550	496	-10%
40-49	339	282	-17%
50-59	195	186	-5%
60+	89	77	-13%
Unknown	0	1	not calc
Total	2,014	1,697	-16%

Note: Unknown indicates data not provided in incident report.

Arrests by Age, December 2016 vs December 2017
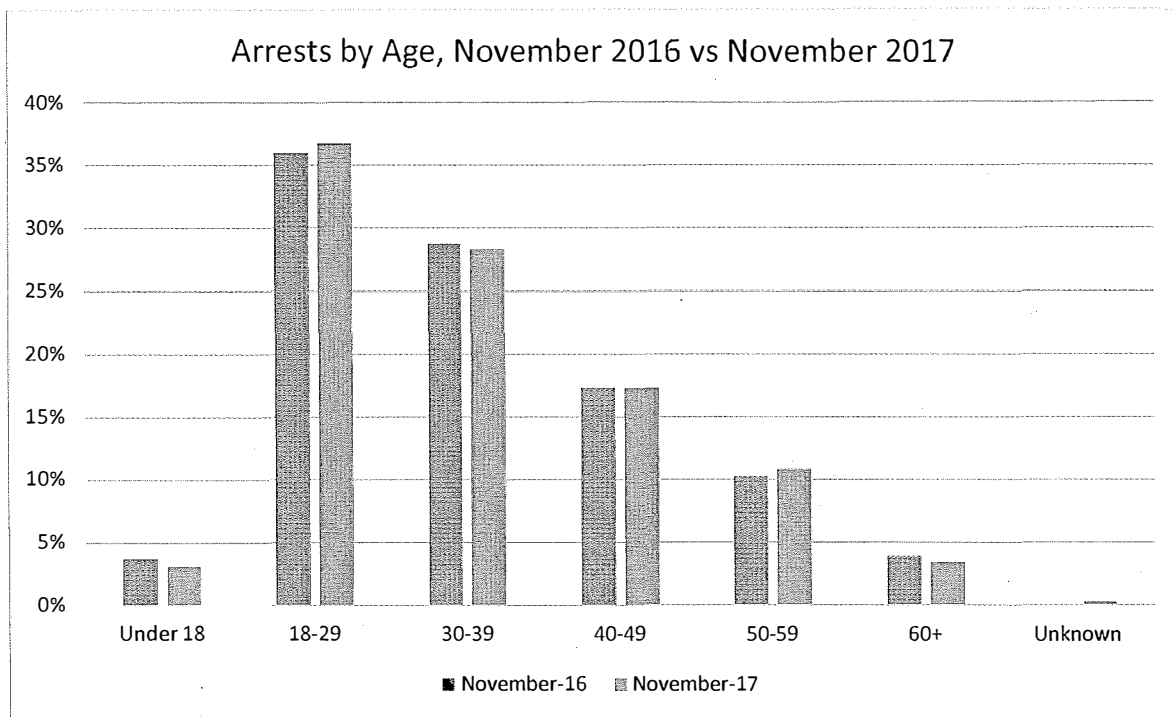
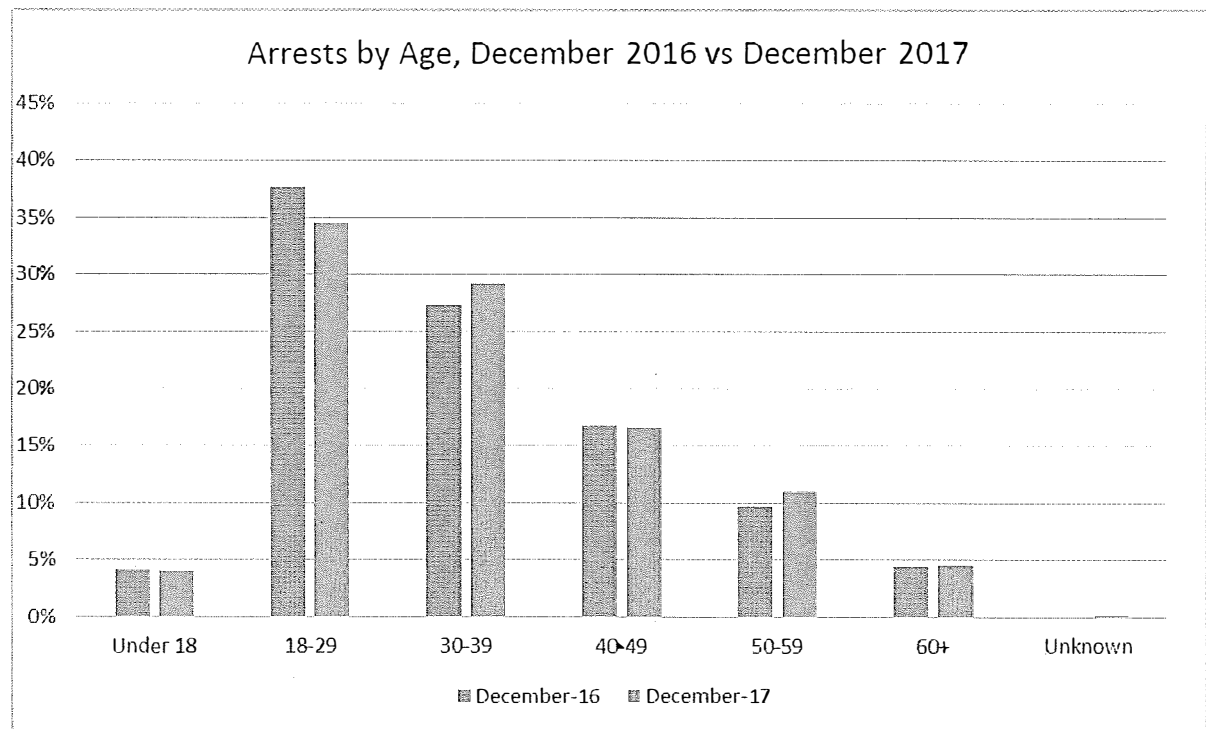Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

SEC. 96A.3 (f) DEPARTMENT OF PUBLIC ACCOUNTABILITY (DPA)

The Department is required to obtain information from the Department of Police Accountability (DPA), formerly the Office of Citizens Complaints, relating to the total number of complaints for the reporting period received by DPA that it characterizes as allegations of bias based on race or ethnicity, gender, or gender identity. The Department also is required to include in its report the total number of complaints DPA closed during the reporting period that were characterized as allegations of bias based on race or ethnicity, gender, or gender identity, as well as the total number of each type of disposition for such complaints.

Allegations of Bias based on race or ethnicity, gender, or Gender Identity received and closed by the Department of Police Accountability (formerly the Office of Citizen Complaints).

Cases received involving claims of racial and/or gender bias	Q4 2017
Racial Bias	3
Gender Bias	0
Both Racial and Gender Bias	0
Total	3

3 Officers were named in those 3 cases.

DPA received 106 cases for the quarter, including above.

Total Cases Received in 2017 involving Racial or Gender Bias: 40 Cases

Closures of cases involving claims of racial and/or gender bias	Q4 2017
Racial Bias	9
Gender Bias	1
Both Racial and Gender Bias	3
Total	13

28 Officers were named in those 13 cases.

Dispositions of the cases	Q4 2017
Sustained	6
Sustained bias-related allegation	0
Closed	137
Mediated	2

Closure reasons: Unfounded, Proper Conduct, Not sustained,

No Finding, and No Finding Withdrawn.

DPA closed a total of 145 cases for the quarter, including above.

DPA closed a total of 696 cases for the year, including above.

Source: Department of Police Accountability.

The total number of dispositions for each of the allegations of bias based on race or ethnicity, gender or gender identity.

SFPD ADDED SECTION: -RELATED COMPLAINTS RECEIVED BY SFPD, AND
INVESTIGATED BY DEPARTMENT OF HUMAN RESOURCES

As part of the Department's commitment to transparency, the Department also will report on all
bias-related complaints received by the Department, and forwarded to the Department of Human
Resources (DHR) for investigation.

Bias Complaints Received and Closed by
The San Francisco Police Department and Investigated by DHR

Cases received involving claims of racial and/or gender bias	Q4 2017
Racial Bias	2
Gender Bias	1
Both Racial and Gender Bias	0
Sexual Bias	0
Age Bias	1
Gender and Sexual Bias	0
Race and Gender and Sexual Bias	0
Medical Condition	1
Sexual Harassment	1
Hostile Work Environment	0
Total	**6**

6 employees were named in the above **6 cases**

(One case cited "SFPD" as respondent)

Closures of cases involving claims of racial and/or gender bias	Q4 2017
Racial Bias	1
Gender Bias	0
Sexual Bias	0
Medical Conditon	0
Hostile Work Environment	1
Age Bias	0
Total	**2**

Dispositions of the cases	Q4 2017
Sustained	0
Closed	2

Closure reasons:

(2) Admin Closure, Insufficient Evidence

Source: SFPD Risk Management EEO Quarterly Report

USE OF FORCE AND ARREST DATA
BY
POLICE DISTRICT

October - December 2017
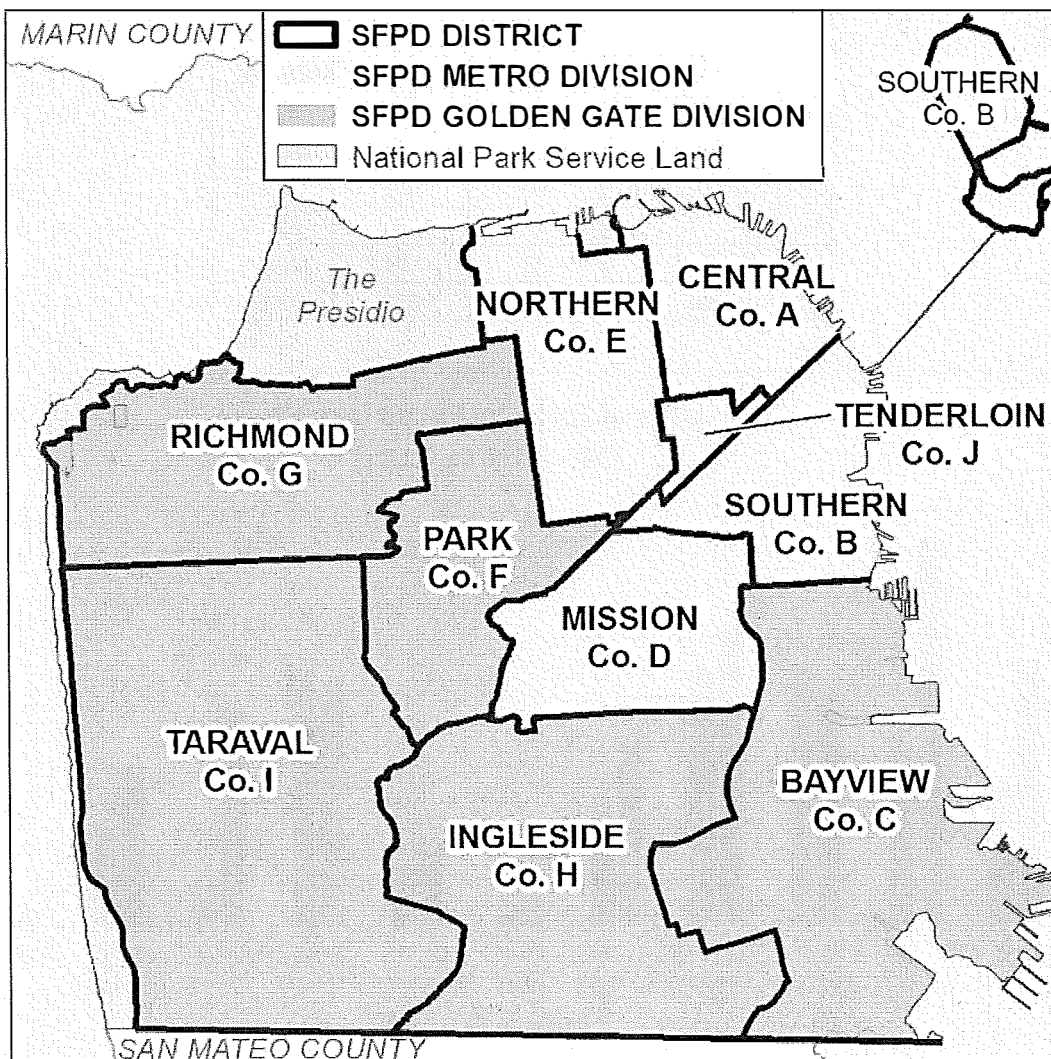
Uses of Force by District
Q4 – 2016 vs. 2017

District	Q4 2016	Q4 2017	% Change
Co. A - Central	113	62	-45.1%
Co. B - Southern	167	84	-49.7%
Co. C - Bayview	103	112	8.7%
Co. D - Mission	131	110	-16.0%
Co. E - Northern	80	41	-48.8%
Co. F - Park	12	3	-75.0%
Co. G - Richmond	36	27	-25.0%
Co. H - Ingleside	106	111	4.7%
Co. I - Taraval	94	18	-80.9%
Co. J - Tenderloin	70	43	-38.6%
Airport	8	3	-62.5%
Outside SF	33	19	-42.4%
Total	**953**	**633**	**-33.6%**

Uses of Force by Police District
Q4 - 2016 vs. 2017

132
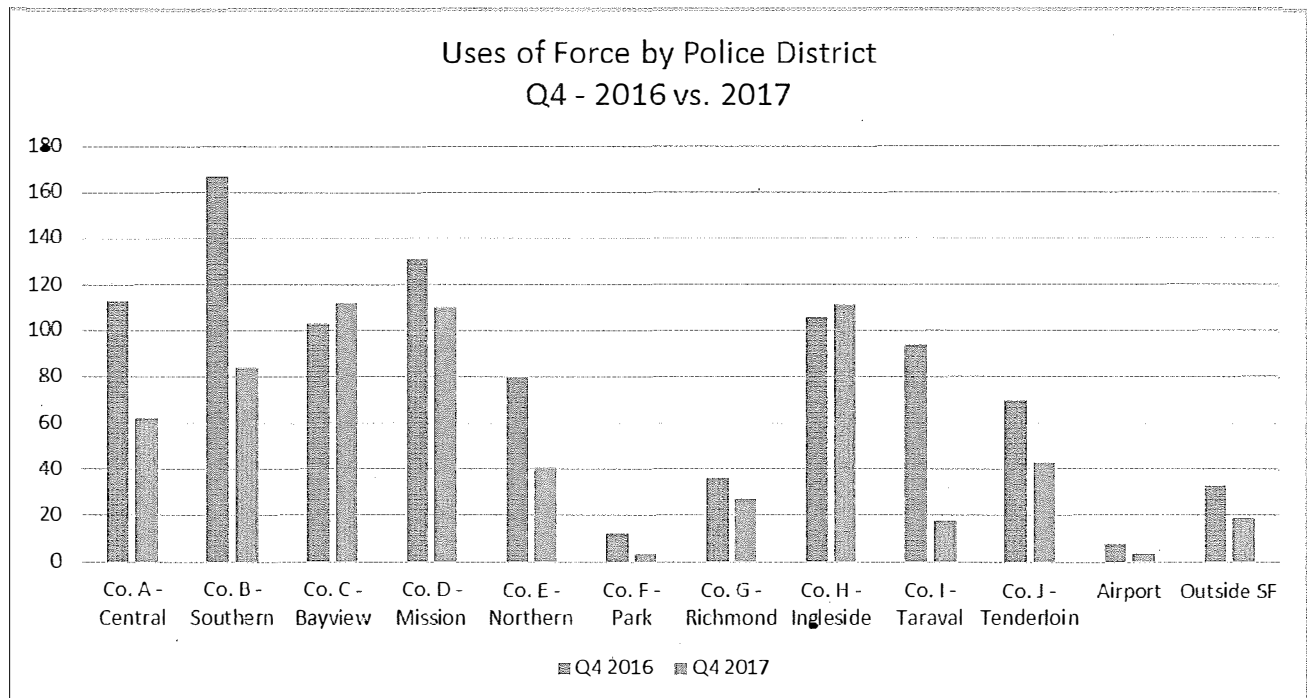
Uses of Force by District
October – 2016 vs. 2017

District	Oct 2016	Oct 2017	% Change
Co. A - Central	58	12	-79.3%
Co. B - Southern	58	24	-58.6%
Co. C - Bayview	37	34	-8.1%
Co. D - Mission	46	51	10.9%
Co. E - Northern	26	17	-34.6%
Co. F - Park	7	3	-57.1%
Co. G - Richmond	12	8	-33.3%
Co. H - Ingleside	37	27	-27.0%
Co. I - Taraval	52	13	-75.0%
Co. J - Tenderloin	13	23	76.9%
Airport	6	1	-83.3%
Outside SF	11	5	-54.5%
Total	**363**	**218**	**-39.9%**

Uses of Force by Police District
October - 2016 vs. 2017

133
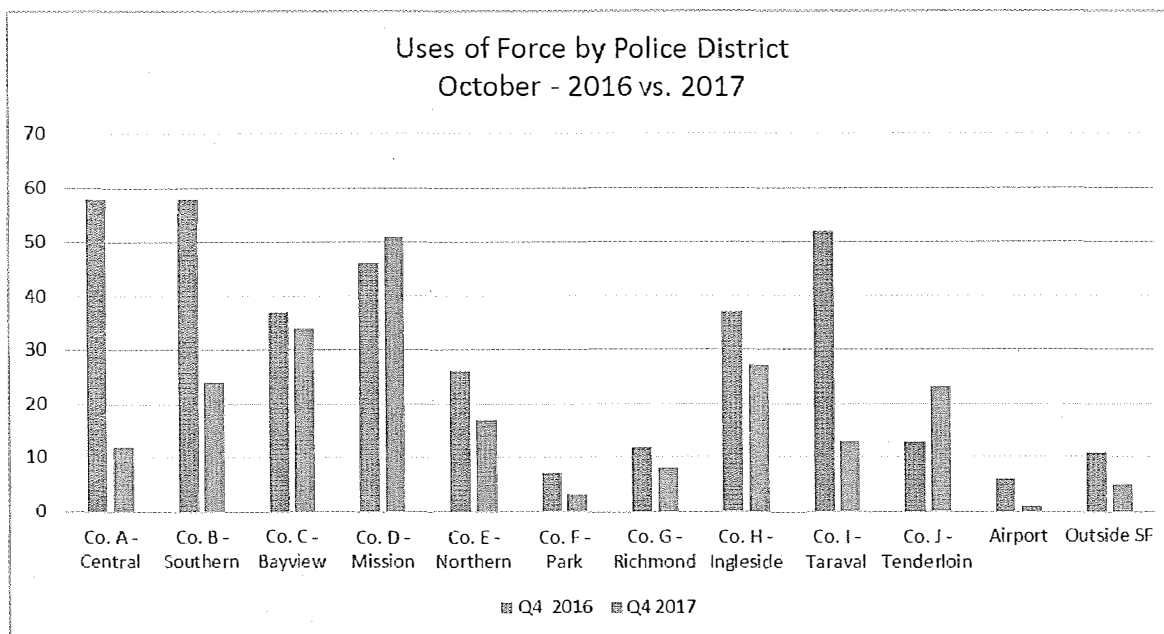
Uses of Force by District
November – 2016 vs. 2017

District	Nov 2016	Nov 2017	% Change
Co. A - Central	32	33	3.1%
Co. B - Southern	39	28	-28.2%
Co. C - Bayview	35	39	11.4%
Co. D - Mission	47	48	2.1%
Co. E - Northern	17	19	11.8%
Co. F - Park	2	0	-100.0%
Co. G - Richmond	16	19	18.8%
Co. H - Ingleside	26	63	142.3%
Co. I - Taraval	32	5	-84.4%
Co. J - Tenderloin	20	13	-35.0%
Airport	0	2	not calc
Outside SF	22	11	-50.0%
Total	**288**	**280**	**-2.8%**

Uses of Force by Police District
November - 2016 vs. 2017

Q4 2016   Q4 2017
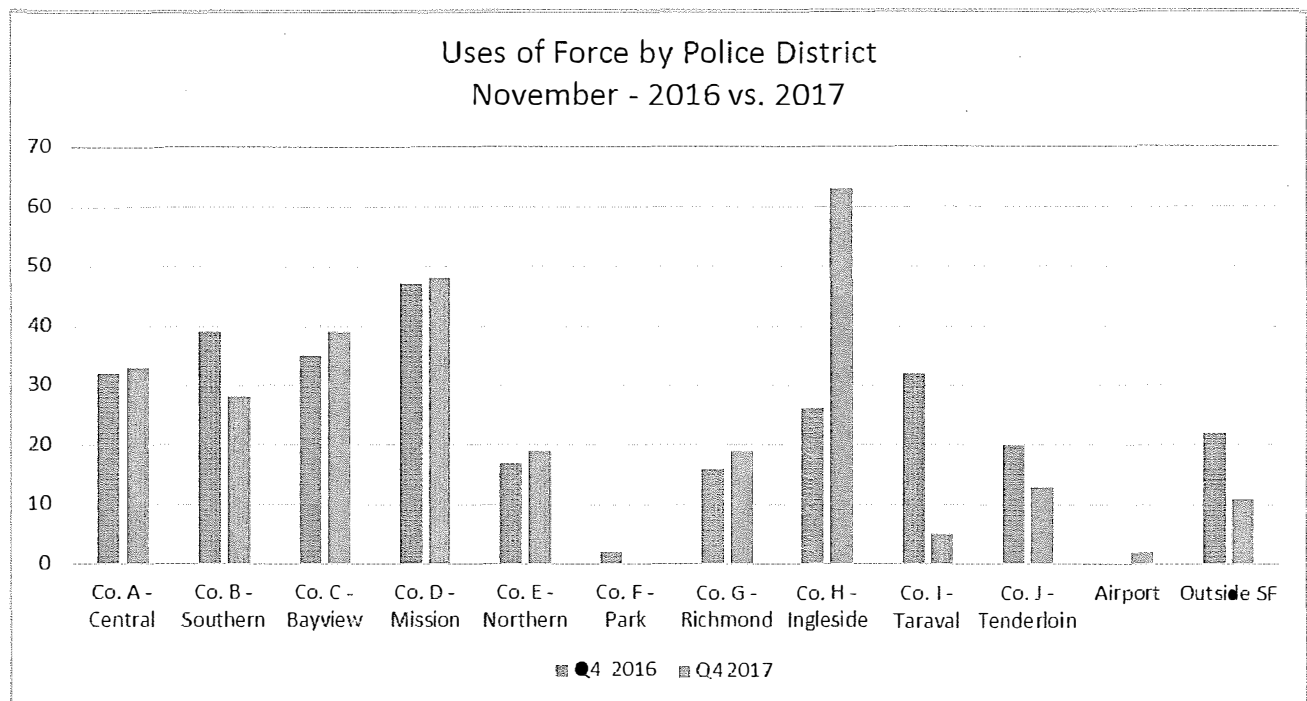
Uses of Force by District
December – 2016 vs. 2017

District	Dec 2016	Dec 2017	% Change
Co. A - Central	23	17	-26.1%
Co. B - Southern	70	32	-54.3%
Co. C - Bayview	31	39	25.8%
Co. D - Mission	38	11	-71.1%
Co. E - Northern	37	5	-86.5%
Co. F - Park	3	0	-100.0%
Co. G - Richmond	8	0	-100.0%
Co. H - Ingleside	43	21	-51.2%
Co. I - Taraval	10	0	-100.0%
Co. J - Tenderloin	37	7	-81.1%
Airport	2	0	-100.0%
Outside SF	0	3	not calc
Total	**302**	**135**	**-55.3%**
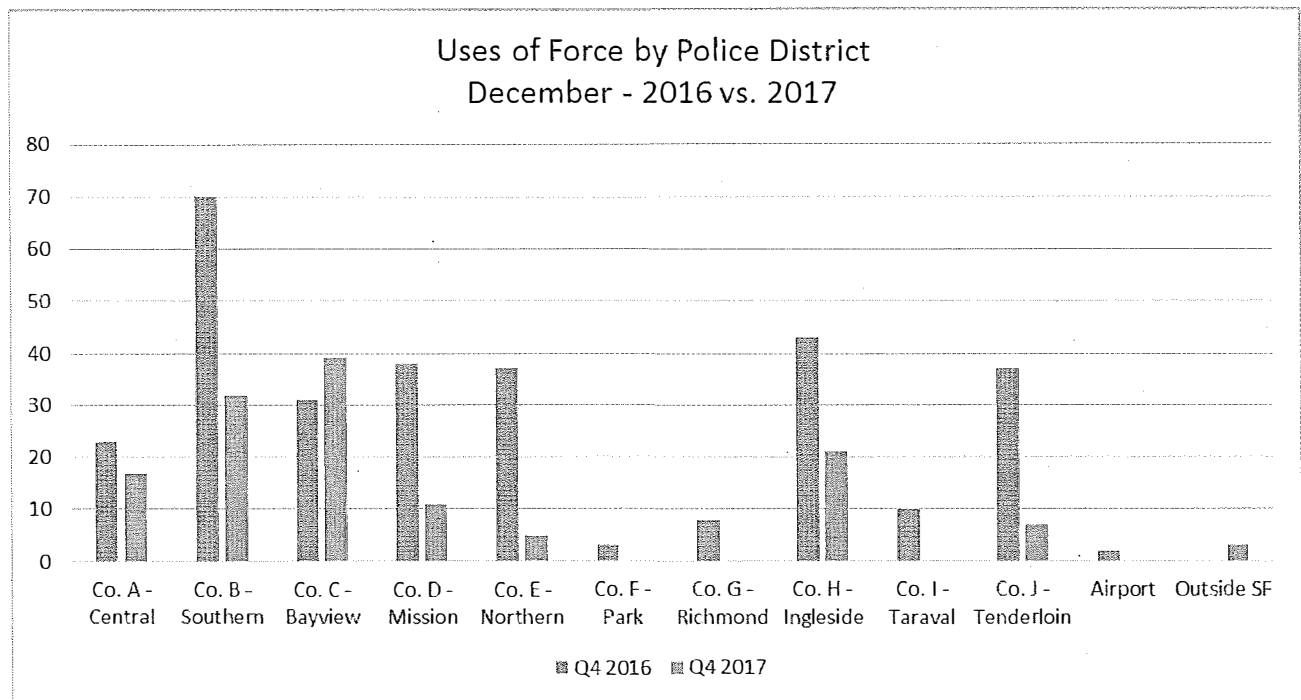
Uses of Force by Police District
December - 2016 vs. 2017

Number of Subjects on Which Force Was Used by District
Q4 – 2016 vs. 2017

District	Number of Subjects		% Change
	Q4 2016	Q4 2017	
Co. A - Central	55	37	-32.7%
Co. B - Southern	78	42	-46.2%
Co. C - Bayview	51	66	29.4%
Co. D - Mission	68	51	-25.0%
Co. E - Northern	43	28	-34.9%
Co. F - Park	10	3	-70.0%
Co. G - Richmond	19	15	-21.1%
Co. H - Ingleside	52	48	-7.7%
Co. I - Taraval	28	6	-78.6%
Co. J - Tenderloin	44	24	-45.5%
Airport	5	3	-40.0%
Outside SF	20	11	-45.0%
Total	**473**	**334**	**-29.4%**

Note: Q4 2016 data was updated on January 10, 2018.

Number of Subjects on Which Force Was Used by District
Q4 - 2016 vs. 2017
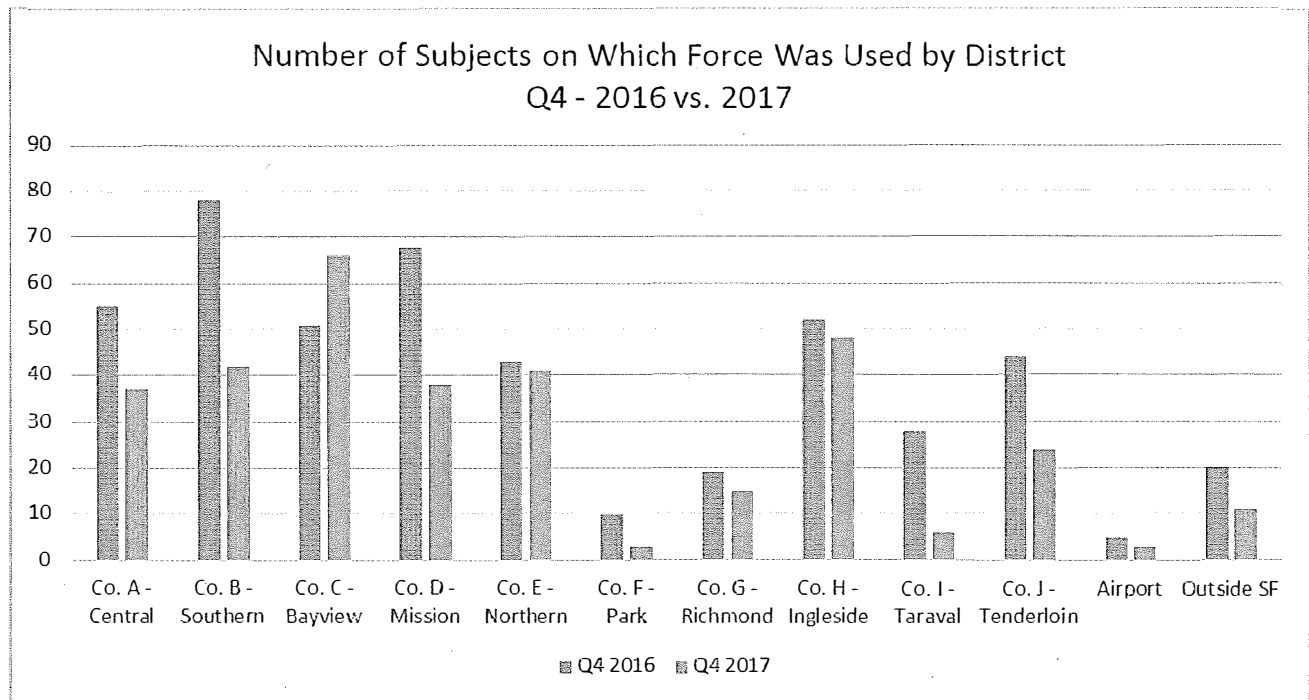
Some subjects resisted arrest more than once in different districts throughout the city.

136

Number of Subjects on Which Force Was Used by District
October – 2016 vs. 2017

District	Number of Subjects		% Change
	Oct 2016	Oct 2017	
Co. A - Central	27	6	-77.8%
Co. B - Southern	19	11	-42.1%
Co. C - Bayview	18	22	22.2%
Co. D - Mission	24	19	-20.8%
Co. E - Northern	15	11	-26.7%
Co. F - Park	5	3	-40.0%
Co. G - Richmond	6	6	0.0%
Co. H - Ingleside	19	10	-47.4%
Co. I - Taraval	7	3	-57.1%
Co. J - Tenderloin	10	14	40.0%
Airport	3	1	-66.7%
Outside SF	8	5	-37.5%
Total	**161**	**111**	**-31.1%**
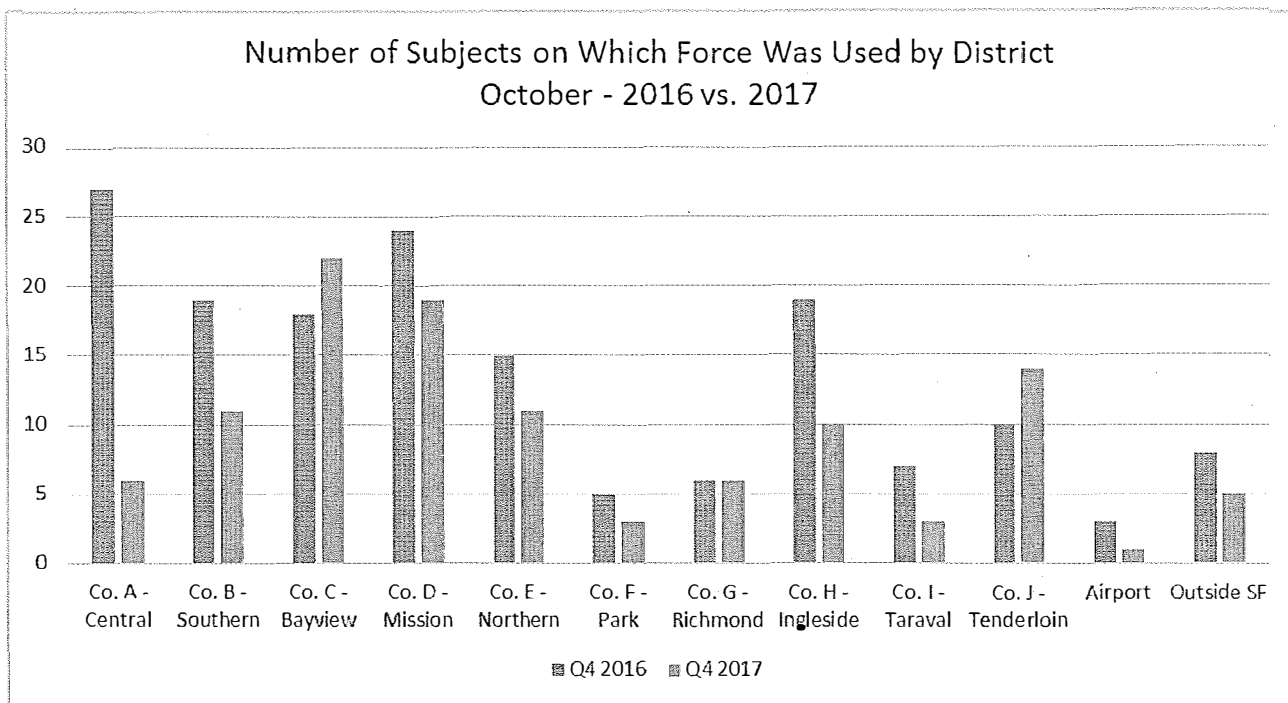
Number of Subjects on Which Force Was Used by District
October - 2016 vs. 2017

Number of Subjects on Which Force Was Used by District
November – 2016 vs. 2017

District	Number of Subjects		% Change
	Nov 2016	Nov 2017	
Co. A - Central	15	20	33.3%
Co. B - Southern	24	12	-50.0%
Co. C - Bayview	17	22	29.4%
Co. D - Mission	24	26	8.3%
Co. E - Northern	10	13	30.0%
Co. F - Park	2	0	-100.0%
Co. G - Richmond	10	9	-10.0%
Co. H - Ingleside	15	27	80.0%
Co. I - Taraval	15	3	-80.0%
Co. J - Tenderloin	15	7	-53.3%
Airport	0	2	not calc
Outside SF	12	4	-66.7%
Total	**159**	**145**	**-8.8%**
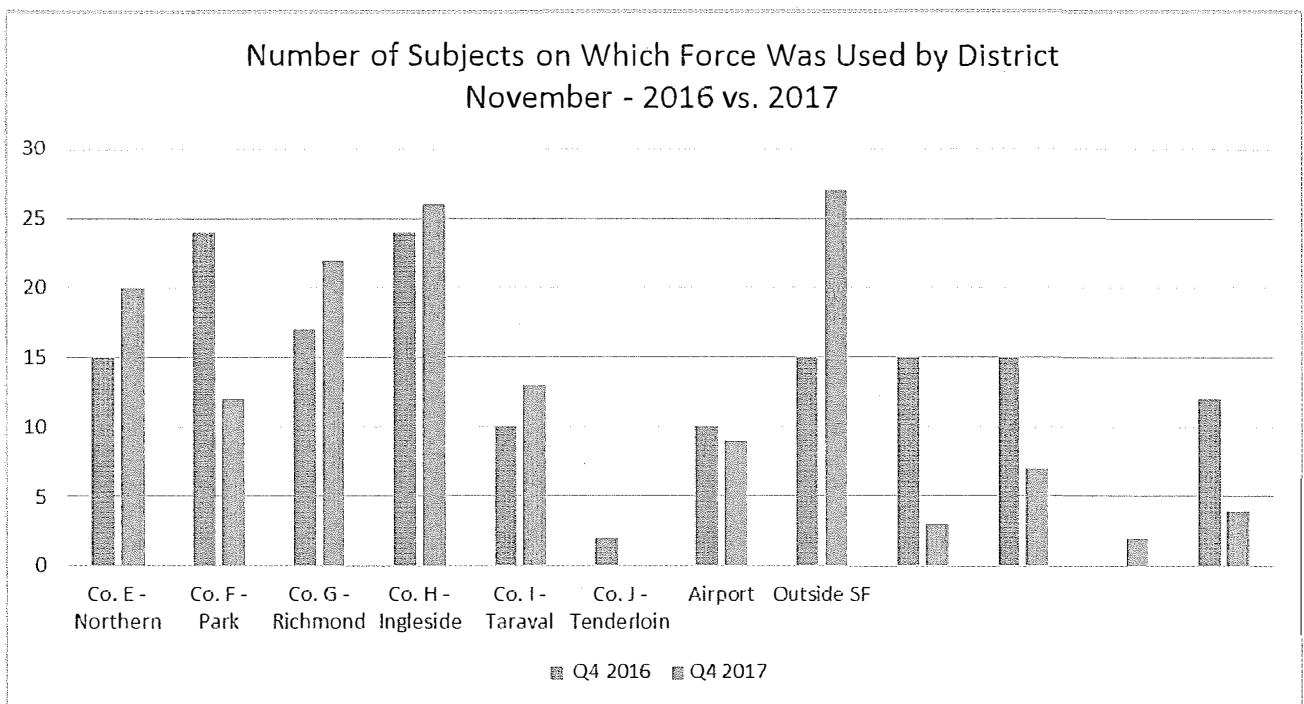
Number of Subjects on Which Force Was Used by District
November - 2016 vs. 2017

Number of Subjects on Which Force Was Used by District
December – 2016 vs. 2017

District	Number of Subjects		% Change
	Dec 2016	Dec 2017	
Co. A - Central	13	11	-15.4%
Co. B - Southern	35	19	-45.7%
Co. C - Bayview	16	22	37.5%
Co. D - Mission	20	6	-70.0%
Co. E - Northern	18	4	-77.8%
Co. F - Park	3	0	-100.0%
Co. G - Richmond	3	0	-100.0%
Co. H - Ingleside	18	11	-38.9%
Co. I - Taraval	6	0	-100.0%
Co. J - Tenderloin	19	3	-84.2%
Airport	2	0	-100.0%
Outside SF	0	2	not calc
Total	**153**	**78**	**-49.0%**

Number of Subjects on Which Force Was Used by District
December - 2016 vs. 2017
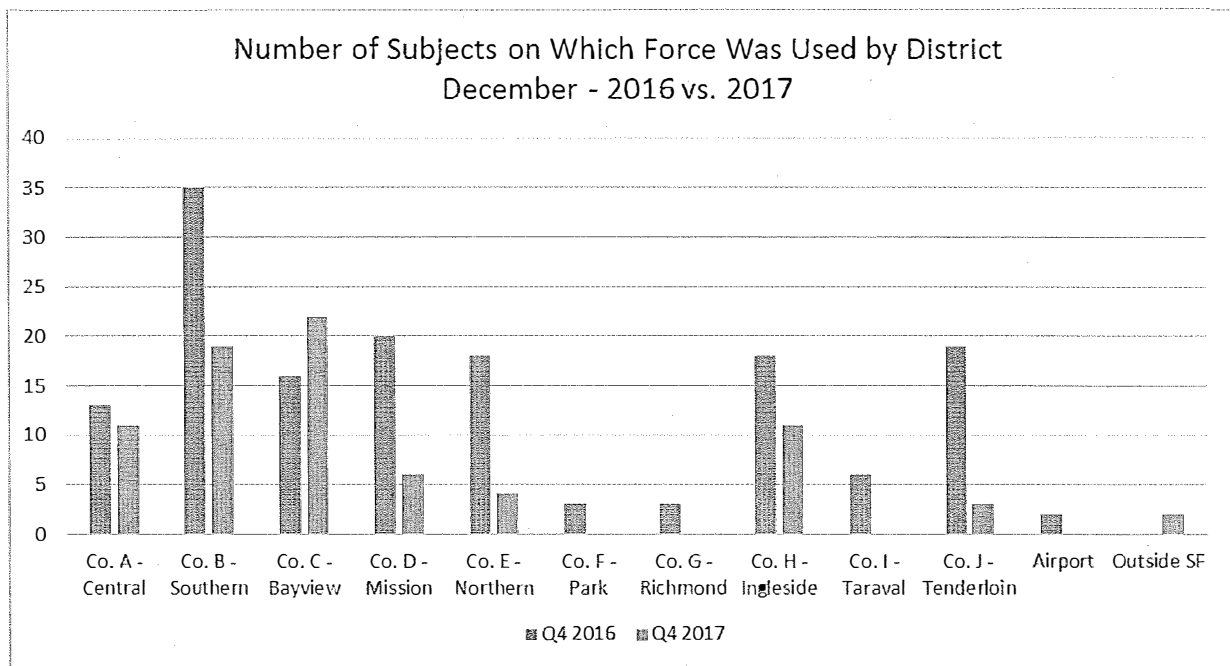
Total Arrests by District
Q4 – 2016 vs. 2017

District	Q4 2016	Q4 2017	% change
Co. A - Central	772	596	-23%
Co. B - Southern	946	545	-42%
Co. C - Bayview	537	488	-9%
Co. D - Mission	1026	842	-18%
Co. E - Northern	562	493	-12%
Co. F - Park	233	191	-18%
Co. G - Richmond	207	231	12%
Co. H - Ingleside	423	407	-4%
Co. I - Taraval	394	349	-11%
Co. J - Tenderloin	979	862	-12%
Outside SF	58	13	-78%
Total	**6,137**	**5,017**	**-18%**

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Arrests by District
October – 2016 vs. 2017

District	October-16	October-17	% change
Co. A - Central	269	201	-25%
Co. B - Southern	316	169	-47%
Co. C - Bayview	220	162	-26%
Co. D - Mission	319	283	-11%
Co. E - Northern	190	158	-17%
Co. F - Park	94	64	-32%
Co. G - Richmond	74	76	3%
Co. H - Ingleside	139	161	16%
Co. I - Taraval	122	124	2%
Co. J - Tenderloin	373	286	-23%
Outside SF	31	2	-94%
Total	**2,147**	**1,686**	**-21%**
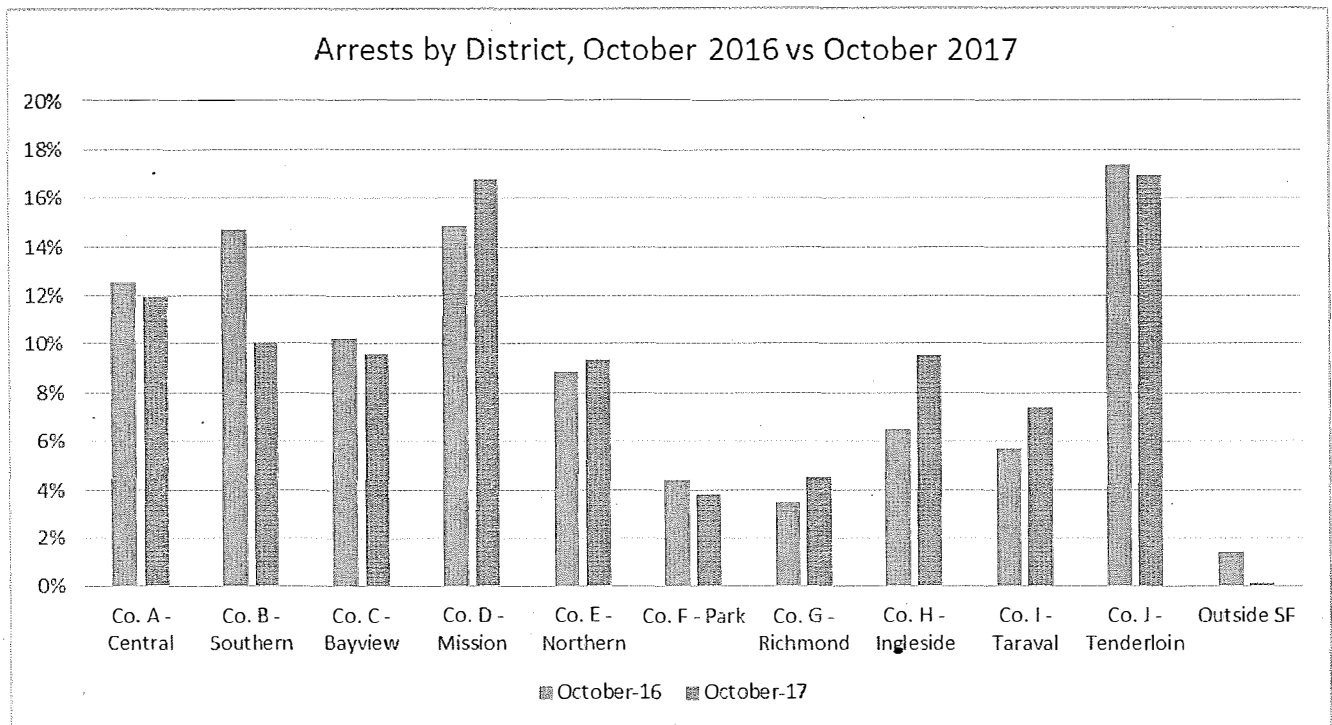
Arrests by District, October 2016 vs October 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Arrests by District
November – 2016 vs. 2017

District	November-16	November-17	% change
Co. A - Central	232	199	-14%
Co. B - Southern	302	194	-36%
Co. C - Bayview	167	160	-4%
Co. D - Mission	367	275	-25%
Co. E - Northern	164	162	-1%
Co. F - Park	68	66	-3%
Co. G - Richmond	71	66	-7%
Co. H - Ingleside	153	129	-16%
Co. I - Taraval	149	92	-38%
Co. J - Tenderloin	289	286	-1%
Outside SF	14	5	-64%
Total	**1,976**	**1,634**	**-17%**

Arrests by District, November 2016 vs November 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."
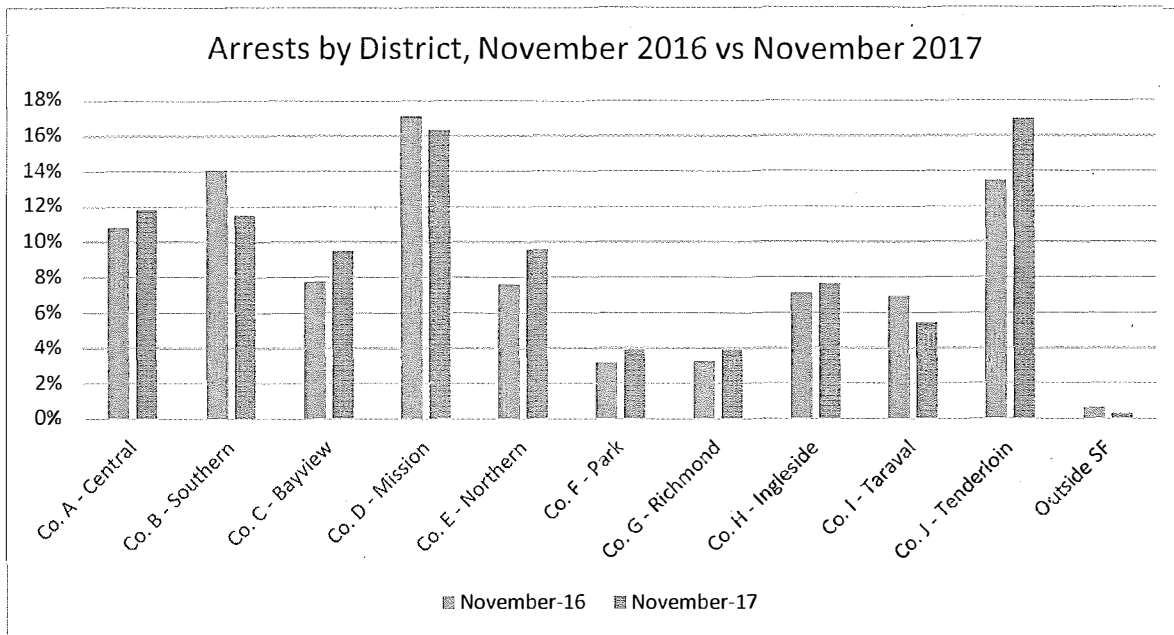
Arrests by District
December – 2016 vs. 2017

District	December-16	December-17	% change
Co. A - Central	271	196	-28%
Co. B - Southern	328	182	-45%
Co. C - Bayview	150	166	11%
Co. D - Mission	340	284	-16%
Co. E - Northern	208	173	-17%
Co. F - Park	71	61	-14%
Co. G - Richmond	62	89	44%
Co. H - Ingleside	131	117	-11%
Co. I - Taraval	123	133	8%
Co. J - Tenderloin	317	290	-9%
Outside SF	13	6	-54%
Total	**2,014**	**1,697**	**-16%**

Arrests by District, December 2016 vs December 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."
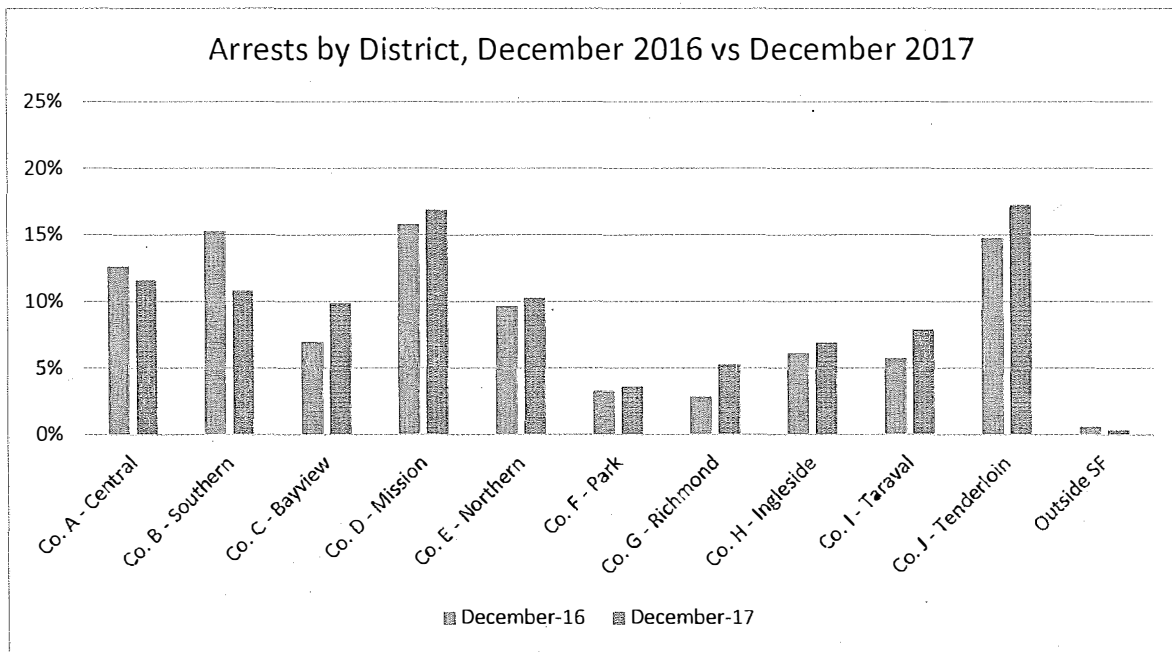
Central District
(Company A)
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	38
Physical Control	14
Strike by Object/Fist	9
Impact Weapon	1
OC (Pepper Spray)	0
ERIW	0
Firearm	0
Other	0
Total	62

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	6	2	0	5	0	3	5	21	34%
0400-0759	2	1	1	0	2	0	0	6	10%
0800-1159	0	0	0	0	0	0	4	4	6%
1200-1559	1	2	0	0	2	2	1	8	13%
1600-1959	0	3	1	2	7	1	0	14	23%
2000-2359	0	1	2	0	3	3	0	9	15%
Grand Total	9	9	4	7	14	9	10	62	
Percentage	15%	15%	6%	11%	23%	15%	16%		100%

Central District
(Company A)
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	8	7	2	0	0	0	0	0	0	17	27.4%
Part I Property	21	2	4	0	0	0	0	0	0	27	43.5%
Person with a Gun (221)	4	1	0	0	0	0	0	0	0	5	8.1%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	0	0	0	0	0	0	0	0	0	0	0.0%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	2	0	2	0	0	0	0	0	0	4	6.5%
Search Warrant/Warrant Arrest	2	0	0	0	0	0	0	0	0	2	3.2%
Restraining Order Violation	1	0	0	0	0	0	0	0	0	1	1.6%
Terrorist Threats (650)	0	0	0	0	0	0	0	0	0	0	0.0%
Mental Health Related (5150/800/801)	0	4	0	0	0	0	0	0	0	4	6.5%
Homeless Related Call (915/919)	0	0	0	0	0	0	0	0	0	0	0.0%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0	0.0%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	0	0	0	0	0	0	0	0	0	0	0.0%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0	0.0%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	1	0	0	0	0	0	0	1	1.6%
Prisoner Transportation (407)	0	0	0	0	1	0	0	0	0	1	1.6%
Total	38	14	9	0	1	0	0	0	0	62	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Central District

(Company A)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	9	1.51%
Asian Male	32	5.37%
Black Female	58	9.73%
Black Male	170	28.52%
Black Unknown	2	0.34%
Hispanic Female	17	2.85%
Hispanic Male	56	9.40%
Hispanic Unknown	0	0.00%
White Female	52	8.72%
White Male	177	29.70%
White Unknown	0	0.00%
Unknown/ Other Female	6	1.01%
Unknown/ Other Male	17	2.85%
Unknown/ Other Unknown	0	0.00%
Total	596	100.00%

Note: Unknown indicates data not provided in incident report.
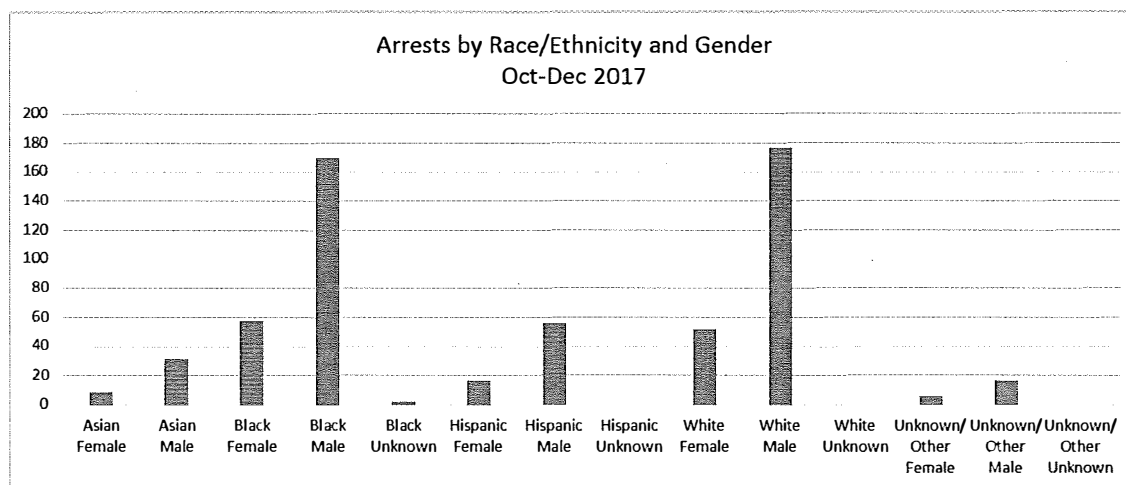
Arrests by Race/Ethnicity and Gender Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Central District
(Company A)
Arrests by Age
October - December 2017

Age	Total	%
Under 18	27	4.5%
18-29	219	36.7%
30-39	169	28.4%
40-49	95	15.9%
50-59	65	10.9%
60+	17	2.9%
Unknown	4	0.7%
Total	596	100.0%

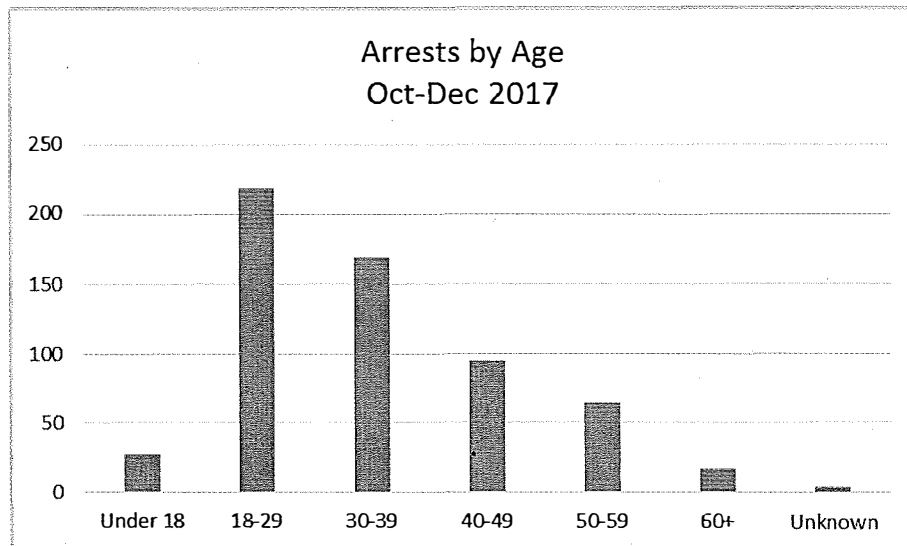Note: Unknown indicates data not provided in incident report.

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Central District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 – December 31, 2017

Shootings (217/187 incidents)

	Oct	Nov	Dec
	0	1	0

Firearm Seizures

	Oct	Nov	Dec
	5	8	9

Homicides

	Oct	Nov	Dec
	0	0	0

Part 1 Violent Crimes

	Oct	Nov	Dec
	77	54	57

Total Detentions

	Oct	Nov	Dec
	533	503	513

Total Traffic Stops

	Oct	Nov	Dec
	701	559	824
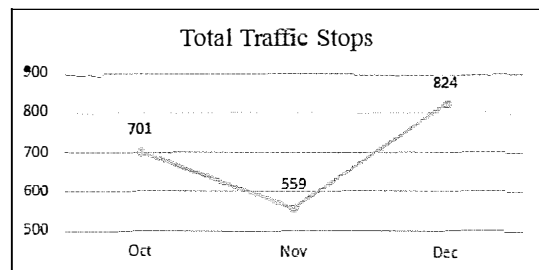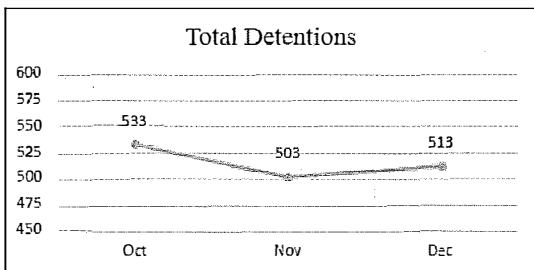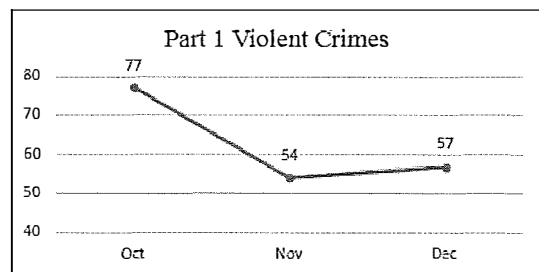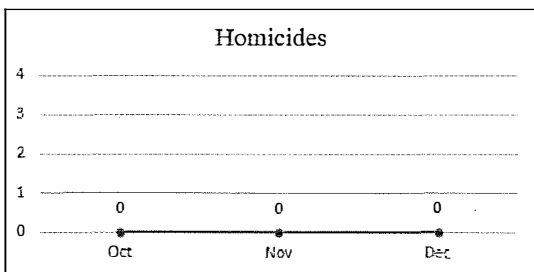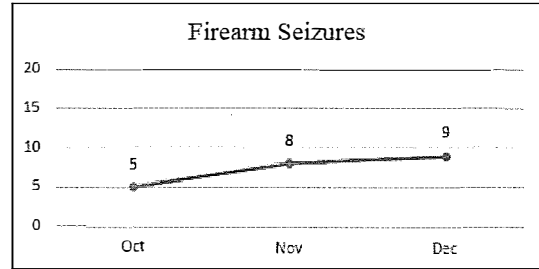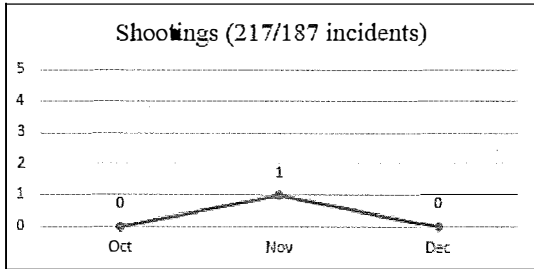
Southern District
(Company B)
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	55
Physical Control	19
Strike by Object/Fist	4
Impact Weapon	2
OC (Pepper Spray)	1
ERIW	3
Firearm	0
Other	0
Total	**84**

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	14	4	2	0	6	0	1	27	32%
0400-0759	0	0	0	2	2	0	0	4	5%
0800-1159	0	0	0	0	0	4	0	4	5%
1200-1559	5	0	2	0	1	2	2	12	14%
1600-1959	0	9	2	5	0	3	1	20	24%
2000-2359	12	0	0	0	1	4	0	17	20%
Grand Total	31	13	6	7	10	13	4	84	
Percentage	37%	15%	7%	8%	12%	15%	5%		100%

Southern District
(Company B)
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	19	2	0	0	0	0	0	0	0	21	25.0%
Part I Property	15	5	1	0	0	0	0	0	0	21	25.0%
Person with a Gun (221)	9	0	0	0	0	0	0	0	0	9	10.7%
Person with a Knife (219)	2	0	0	0	0	0	0	0	0	2	2.4%
Weapon, Carrying	0	0	0	0	0	2	0	0	0	2	2.4%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	7	1	2	0	0	0	0	0	0	10	11.9%
Search Warrant/Warrant Arrest	0	1	1	0	0	0	0	0	0	2	2.4%
Restraining Order Violation	0	0	0	0	0	0	0	0	0	0	0.0%
Terrorist Threats (650)	0	1	0	0	0	0	0	0	0	1	1.2%
Mental Health Related (5150/800/801)	2	2	0	0	0	0	0	0	0	4	4.8%
Homeless Related Call (915/919)	0	0	0	0	0	1	0	0	0	1	1.2%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	2	0	0	0	0	0	0	0	2	2.4%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	1	2	0	1	0	0	0	0	0	4	4.8%
Field Interview (909)	0	0	0	0	2	0	0	0	0	2	2.4%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0	0.0%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	3	0	0	0	0	0	0	0	3	3.6%
Total	55	19	4	1	2	3	0	0	0	84	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Southern District
(Company B)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	12	2.20%
Asian Male	28	5.14%
Black Female	33	6.06%
Black Male	188	34.50%
Black Unknown	2	0.37%
Hispanic Female	13	2.39%
Hispanic Male	88	16.15%
Hispanic Unknown	0	0.00%
White Female	29	5.32%
White Male	141	25.87%
White Unknown	0	0.00%
Unknown/ Other Female	1	0.18%
Unknown/ Other Male	9	1.65%
Unknown/ Other Unknown	1	0.18%
Total	545	100.00%

Note: Unknown indicates data not provided in incident report.
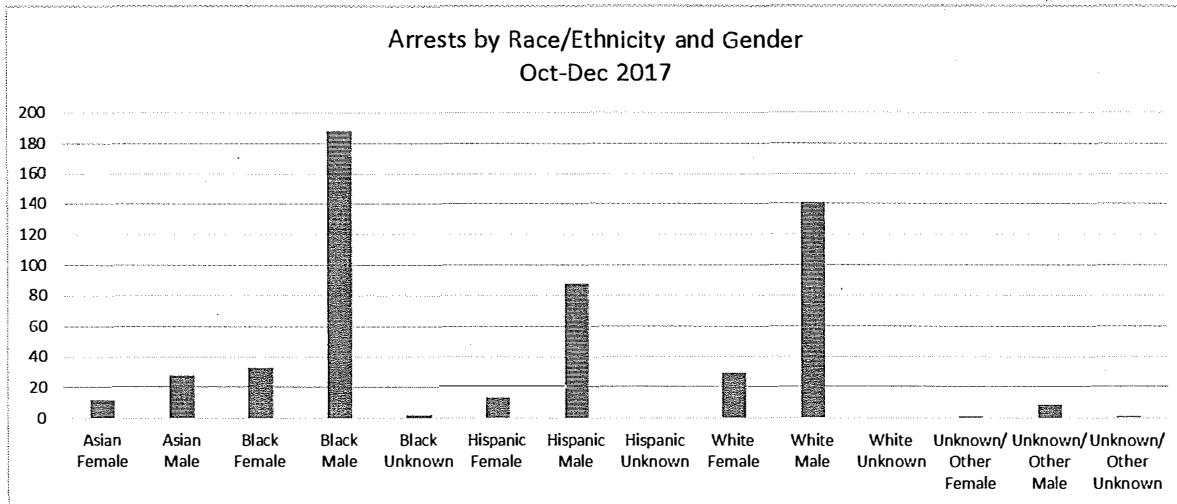
Arrests by Race/Ethnicity and Gender
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Southern District
(Company B)
Arrests by Age
October - December 2017

Age	Total	%
Under 18	2	0.4%
18-29	167	30.6%
30-39	176	32.3%
40-49	113	20.7%
50-59	68	12.5%
60+	19	3.5%
Unknown	0	0.0%
Total	545	100.0%

Note: Unknown indicates data not provided in incident report.
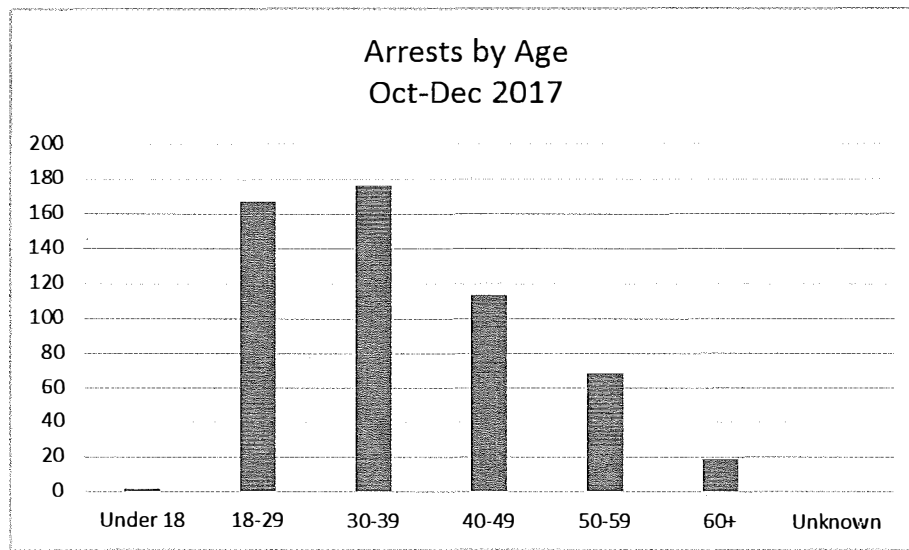

Arrests by Age
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Southern District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 – December 31, 2017

Shootings (217/187 incidents)

	Oct	Nov	Dec
	0	0	0

Firearm Seizures

	Oct	Nov	Dec
	4	8	7

Homicides

	Oct	Nov	Dec
	1	0	0

Part 1 Violent Crimes

	Oct	Nov	Dec
	58	46	48

Total Detentions

	Oct	Nov	Dec
	549	505	546

Total Traffic Stops

	Oct	Nov	Dec
	1445	1757	1717

153
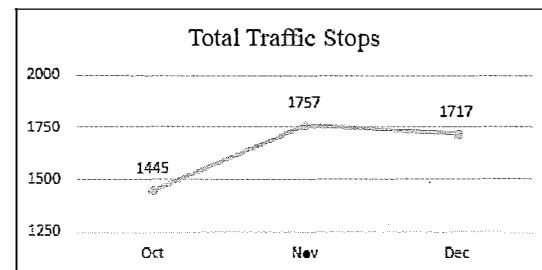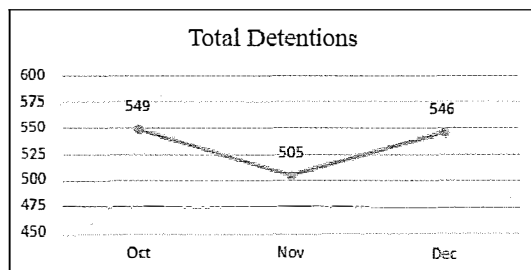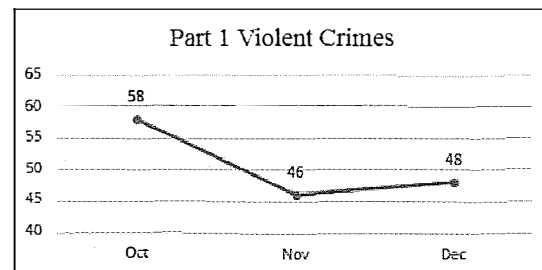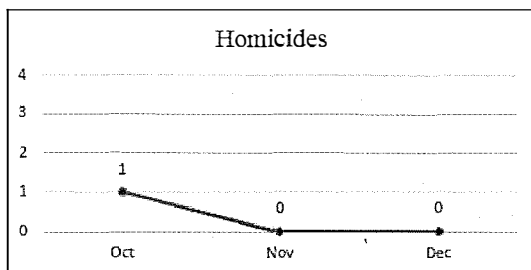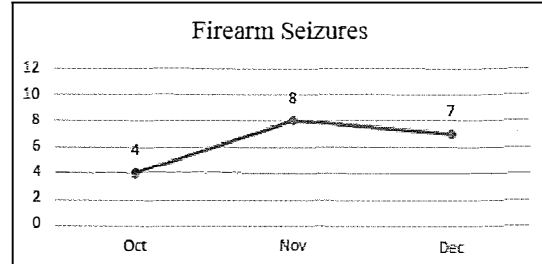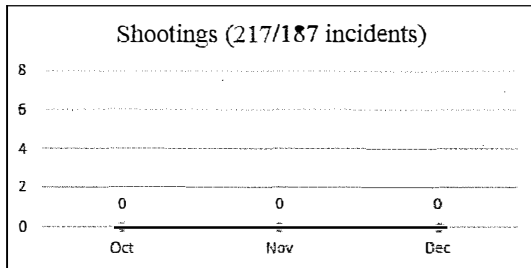
Bayview District
(Company C)
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	78
Physical Control	13
Strike by Object/Fist	12
Impact Weapon	6
OC (Pepper Spray)	2
ERIW	0
Firearm	1
Other	0
Total	**112**

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	3	0	3	1	2	2	4	15	13%
0400-0759	1	0	0	0	0	0	13	14	13%
0800-1159	1	0	6	0	0	6	0	13	12%
1200-1559	3	3	0	3	0	7	2	18	16%
1600-1959	1	6	2	0	0	3	0	12	11%
2000-2359	7	16	2	5	10	0	0	40	36%
Grand Total	16	25	13	9	12	18	19	112	
Percentage	14%	22%	12%	8%	11%	16%	17%		100%

Bayview District
(Company C)
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	16	7	0	0	2	0	0	1	0	26	23.2%
Part I Property	34	4	4	0	1	0	0	0	0	43	38.4%
Person with a Gun (221)	9	0	0	0	0	0	0	0	0	9	8.0%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	2	0	0	0	0	0	0	0	0	2	1.8%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	3	0	3	1	0	0	0	0	0	7	6.3%
Search Warrant/Warrant Arrest	5	0	2	0	1	0	0	0	0	8	7.1%
Restraining Order Violation	0	0	0	0	0	0	0	0	0	0	0.0%
Terrorist Threats (650)	2	0	0	0	0	0	0	0	0	2	1.8%
Mental Health Related (5150/800/801)	5	0	1	1	0	0	0	0	0	7	6.3%
Homeless Related Call (915/919)	0	0	0	0	1	0	0	0	0	1	0.9%
Vandalism (594/595)	0	0	2	0	0	0	0	0	0	2	1.8%
Alarm/Check on well-being (100/910)	0	2	0	0	1	0	0	0	0	3	2.7%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	2	0	0	0	0	0	0	0	0	2	1.8%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0	0.0%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0	0.0%
Total	78	13	12	2	6	0	0	1	0	112	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Bayview District
(Company C)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	7	1.43%
Asian Male	26	5.33%
Black Female	61	12.50%
Black Male	226	46.31%
Black Unknown	0	0.00%
Hispanic Female	22	4.51%
Hispanic Male	81	16.60%
Hispanic Unknown	0	0.00%
White Female	9	1.84%
White Male	41	8.40%
White Unknown	0	0.00%
Unknown/ Other Female	3	0.61%
Unknown/ Other Male	10	2.05%
Unknown/ Other Unknown	2	0.41%
Total	488	100.00%

Note: Unknown indicates data not provided in incident report.
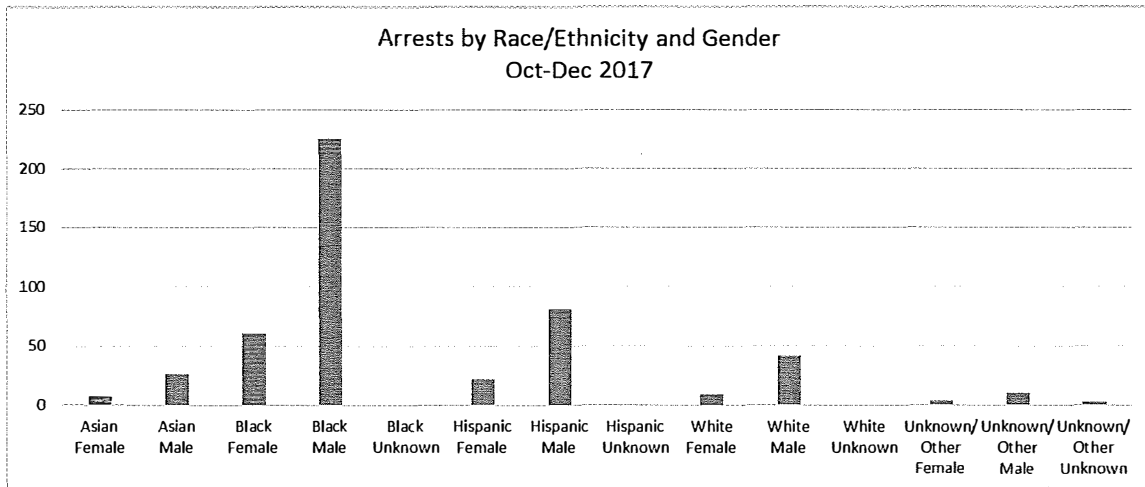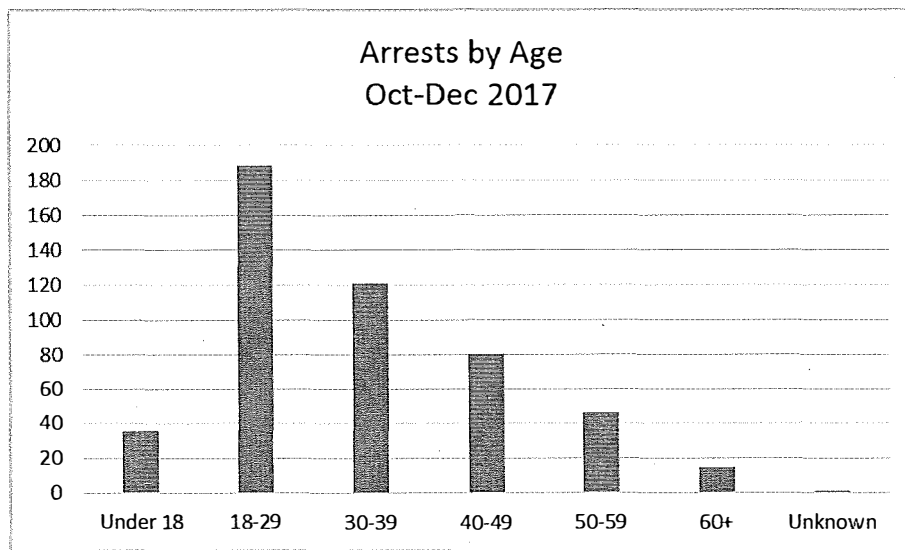

Arrests by Race/Ethnicity and Gender Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Bayview District
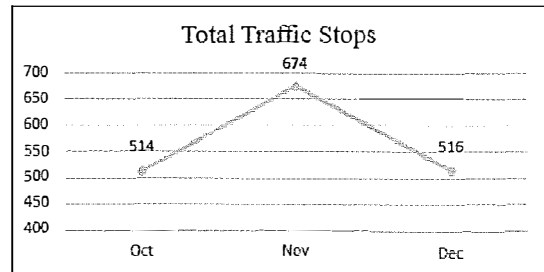## (Company C)
Arrests by Age
October - December 2017

Age	Total	%
Under 18	36	7.4%
18-29	189	38.7%
30-39	121	24.8%
40-49	80	16.4%
50-59	46	9.4%
60+	15	3.1%
Unknown	1	0.2%
Total	488	100.0%

Note: Unknown indicates data not provided in incident report.

Arrests by Age
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Bayview District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 – December 31, 2017

Shootings (217/187 incidents)

	Oct	Nov	Dec
	8	5	2

Firearm Seizures

	Oct	Nov	Dec
	10	20	17

Homicides

	Oct	Nov	Dec
	1	2	0

Part 1 Violent Crimes

	Oct	Nov	Dec
	64	68	76

Total Detentions

	Oct	Nov	Dec
	242	238	206

Total Traffic Stops

	Oct	Nov	Dec
	514	674	516

158
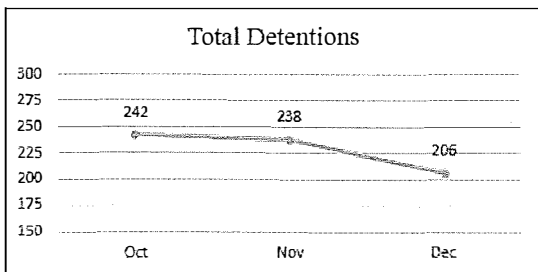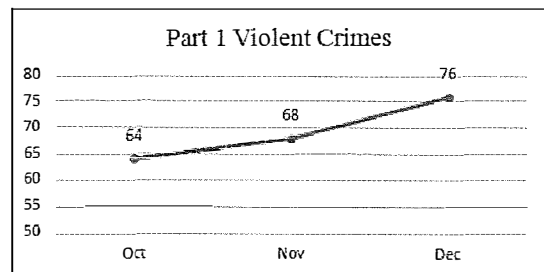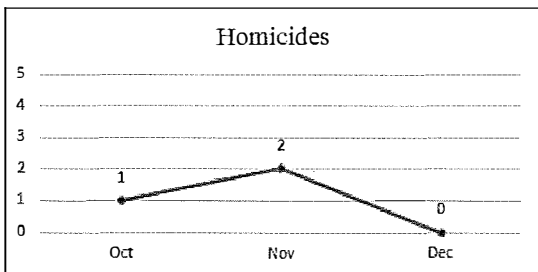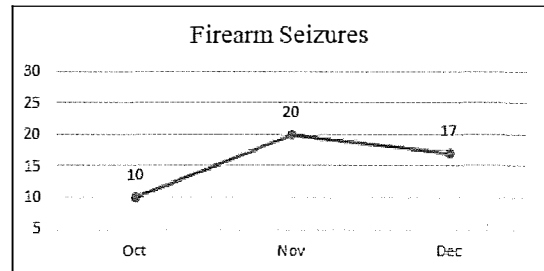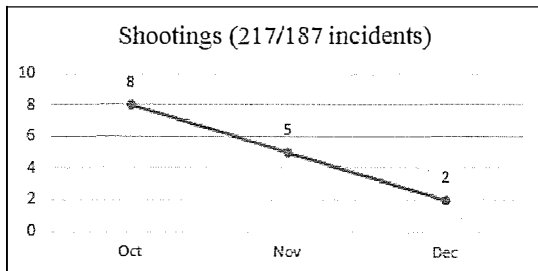
Mission District
(Company D)
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	90
Physical Control	10
Strike by Object/Fist	5
Impact Weapon	0
OC (Pepper Spray)	3
ERIW	0
Firearm	2
Other	0
Total	**110**

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	8	3	2	0	7	0	10	30	27%
0400-0759	21	0	5	3	0	0	0	29	26%
0800-1159	0	0	0	9	0	0	0	9	8%
1200-1559	5	1	1	1	7	0	0	15	14%
1600-1959	3	2	0	0	8	0	1	14	13%
2000-2359	2	6	2	0	0	1	2	13	12%
Grand Total	39	12	10	13	22	1	13	110	
Percentage	35%	11%	9%	12%	20%	1%	12%		100%

Mission District
(Company D)
Uses of Force by Call Type
October – December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	24	0	0	1	0	0	0	2	0	27	24.5%
Part I Property	19	0	0	0	0	0	0	0	0	19	17.3%
Person with a Gun (221)	25	0	0	0	0	0	0	0	0	25	22.7%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	10	0	0	0	0	0	0	0	0	10	9.1%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	7	2	2	1	0	0	0	0	0	12	10.9%
Search Warrant/Warrant Arrest	1	0	0	0	0	0	0	0	0	1	0.9%
Restraining Order Violation	0	4	0	0	0	0	0	0	0	4	3.6%
Terrorist Threats (650)	0	0	0	0	0	0	0	0	0	0	0.0%
Mental Health Related (5150/800/801)	0	0	0	0	0	0	0	0	0	0	0.0%
Homeless Related Call (915/919)	0	1	3	1	0	0	0	0	0	5	4.5%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0	0.0%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	4	1	0	0	0	0	0	0	0	5	4.5%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0	0.0%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	2	0	0	0	0	0	0	0	2	1.8%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0	0.0%
Total	90	10	5	3	0	0	0	2	0	110	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Mission District
(Company D)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	4	0.48%
Asian Male	10	1.19%
Black Female	92	10.93%
Black Male	217	25.77%
Black Unknown	0	0.00%
Hispanic Female	42	4.99%
Hispanic Male	245	29.10%
Hispanic Unknown	0	0.00%
White Female	43	5.11%
White Male	156	18.53%
White Unknown	0	0.00%
Unknown/ Other Female	14	1.66%
Unknown/ Other Male	19	2.26%
Unknown/ Other Unknown	0	0.00%
Total	842	100.00%

Note: Unknown indicates data not provided in incident report.
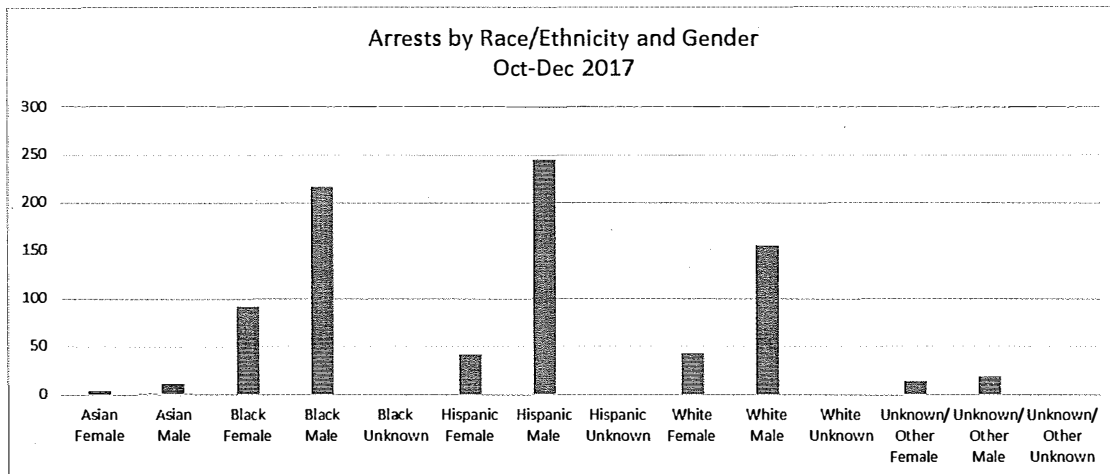
Arrests by Race/Ethnicity and Gender
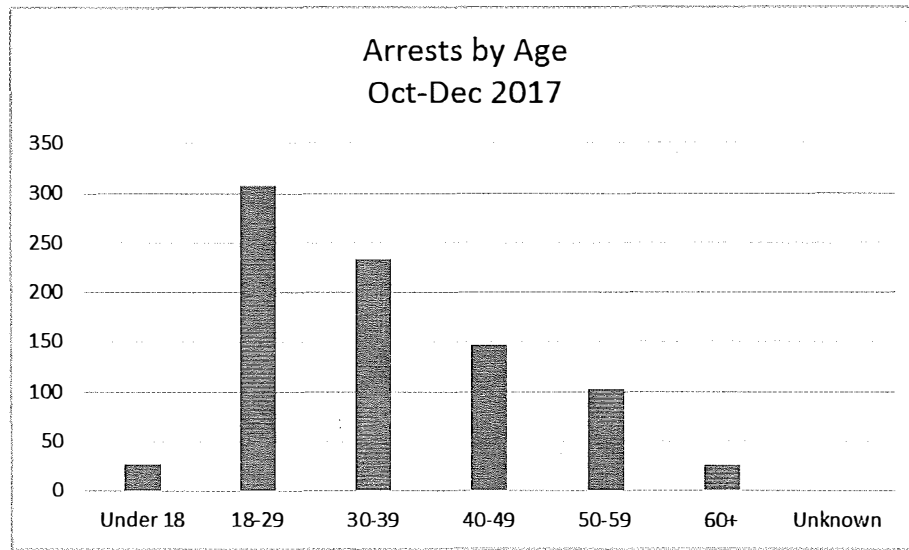Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

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Mission District
(Company D)
Arrests by Age
October - December 2017

Age	Total	%
Under 18	27	3.2%
18-29	307	36.5%
30-39	233	27.7%
40-49	147	17.5%
50-59	102	12.1%
60+	26	3.1%
Unknown	0	0.0%
Total	**842**	**100.0%**

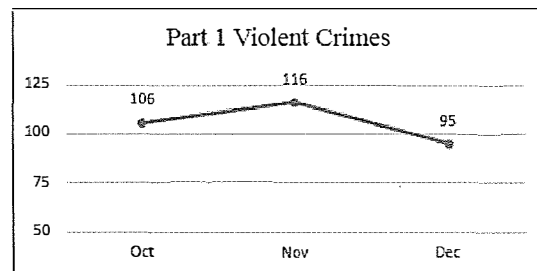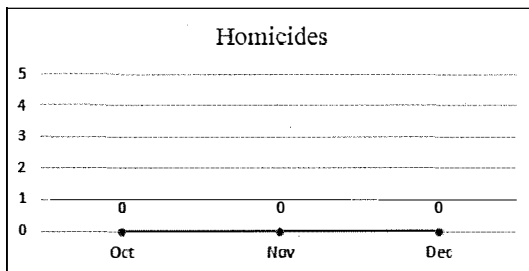Note: Unknown indicates data not provided in incident report.

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Mission District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 - December 31, 2017

Shootings (217/187 incidents)

	Oct	Nov	Dec
	3	1	2

Firearm Seizures

	Oct	Nov	Dec
	8	5	9

Homicides

	Oct	Nov	Dec
	0	0	0

Part 1 Violent Crimes

	Oct	Nov	Dec
	106	116	95

Total Detentions

	Oct	Nov	Dec
	956	672	865

Total Traffic Stops

	Oct	Nov	Dec
	714	705	872

163
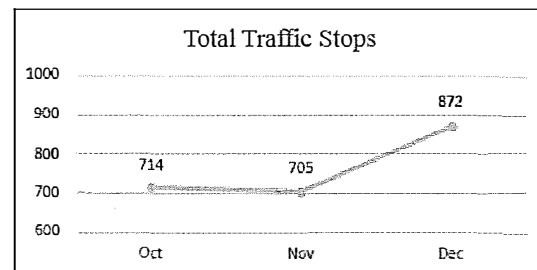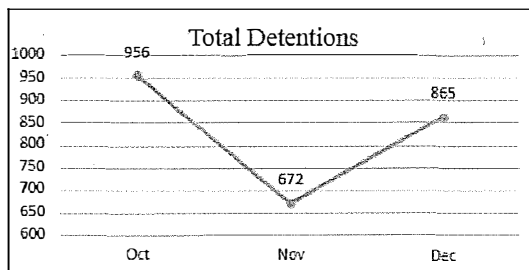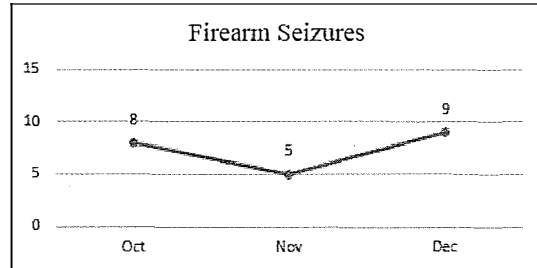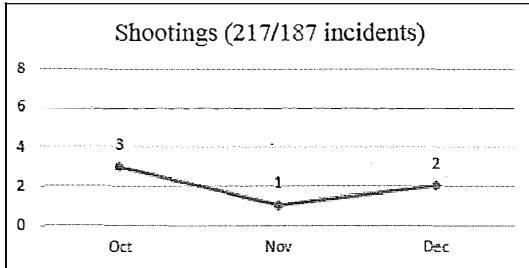
Northern District
(Company E)
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	20
Physical Control	17
Strike by Object/Fist	4
Impact Weapon	0
OC (Pepper Spray)	0
ERIW	0
Firearm	0
Other	0
Total	41

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	0	1	2	1	5	0	3	12	29%
0400-0759	0	0	0	0	1	0	2	3	7%
0800-1159	1	0	0	0	0	2	0	3	7%
1200-1559	0	4	1	2	0	0	2	9	22%
1600-1959	0	0	0	1	0	8	0	9	22%
2000-2359	1	0	2	2	0	0	0	5	12%
Grand Total	2	5	5	6	6	10	7	41	
Percentage	5%	12%	12%	15%	15%	24%	17%		100%

Northern District
(Company E)
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	7	4	0	0	0	0	0	0	0	11	26.8%
Part I Property	9	2	1	0	0	0	0	0	0	12	29.3%
Person with a Gun (221)	2	0	0	0	0	0	0	0	0	2	4.9%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	1	0	0	0	0	0	0	0	0	1	2.4%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	1	6	2	0	0	0	0	0	0	9	22.0%
Search Warrant/Warrant Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Restraining Order Violation	0	1	1	0	0	0	0	0	0	2	4.9%
Terrorist Threats (650)	0	0	0	0	0	0	0	0	0	0	0.0%
Mental Health Related (5150/800/801)	0	0	0	0	0	0	0	0	0	0	0.0%
Homeless Related Call (915/919)	0	2	0	0	0	0	0	0	0	2	4.9%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0	0.0%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	0	0	0	0	0	0	0	0	0	0	0.0%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	2	0	0	0	0	0	0	0	2	4.9%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0	0.0%
Total	20	17	4	0	0	0	0	0	0	41	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Northern District

(Company E)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	4	0.81%
Asian Male	16	3.25%
Black Female	38	7.71%
Black Male	164	33.27%
Black Unknown	0	0.00%
Hispanic Female	8	1.62%
Hispanic Male	79	16.02%
Hispanic Unknown	0	0.00%
White Female	27	5.48%
White Male	135	27.38%
White Unknown	0	0.00%
Unknown/ Other Female	2	0.41%
Unknown/ Other Male	20	4.06%
Unknown/ Other Unknown	0	0.00%
Total	493	100.00%

Note: Unknown indicates data not provided in incident report.
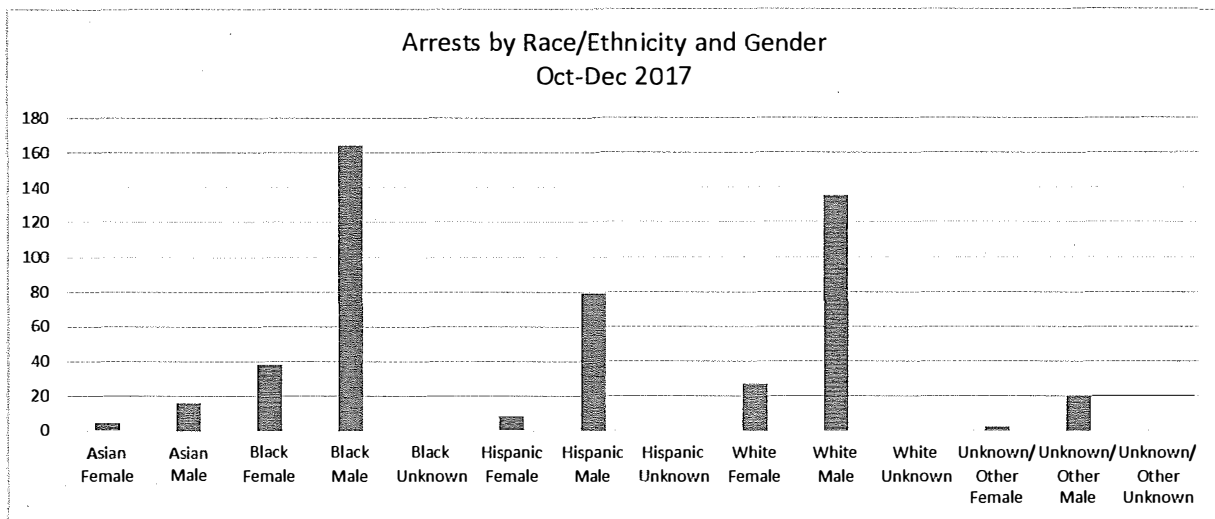
Arrests by Race/Ethnicity and Gender
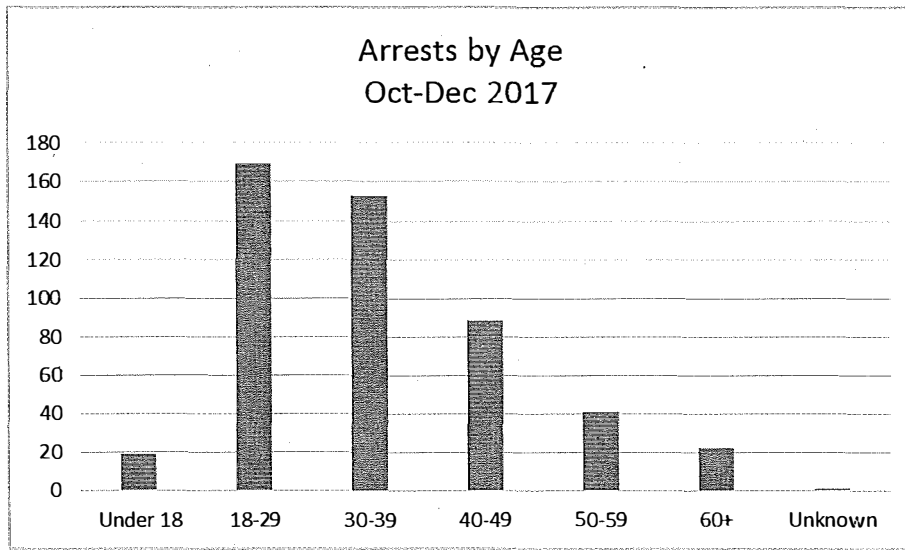Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

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Northern District
(Company E)
Arrests by Age
October - December 2017

Age	Total	%
Under 18	19	3.9%
18-29	169	34.3%
30-39	153	31.0%
40-49	88	17.8%
50-59	41	8.3%
60+	22	4.5%
Unknown	1	0.2%
Total	493	100.0%

Note: Unknown indicates data not provided in incident report.
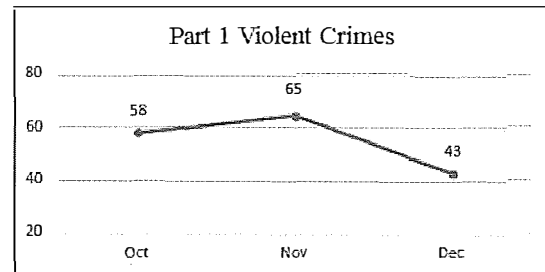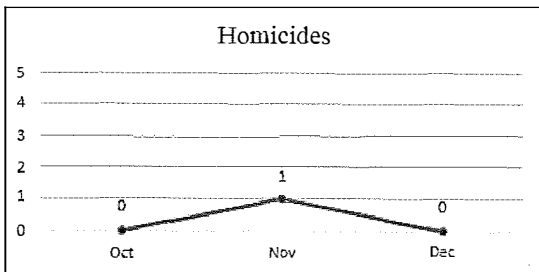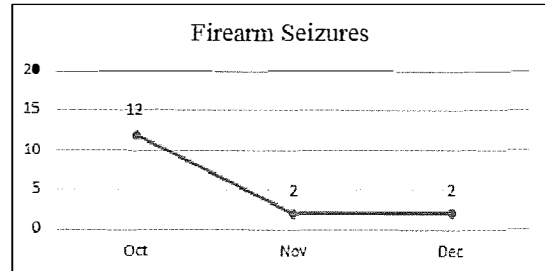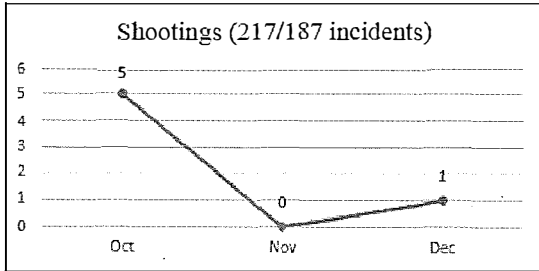

Arrests by Age
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Northern District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 – December 31, 2017

Shootings (217/187 incidents)

	Oct	Nov	Dec
	5	0	1

Firearm Seizures

	Oct	Nov	Dec
	12	2	2

Homicides

	Oct	Nov	Dec
	0	1	0

Part 1 Violent Crimes

	Oct	Nov	Dec
	58	65	43

Total Detentions

	Oct	Nov	Dec
	399	467	460

Total Traffic Stops

	Oct	Nov	Dec
	471	427	619

168
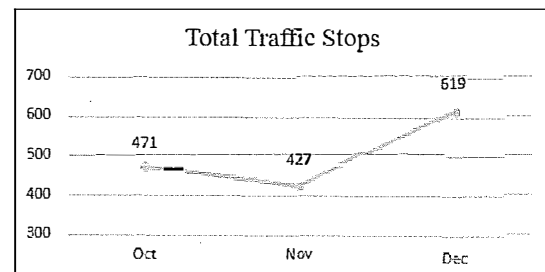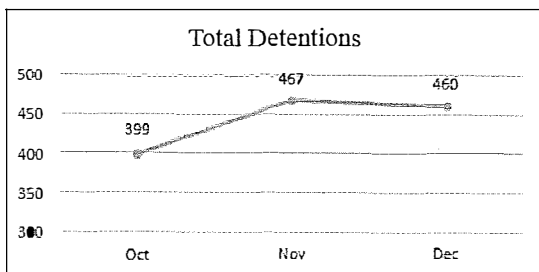
Park District
(Company F)
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	2
Physical Control	1
Strike by Object/Fist	0
Impact Weapon	0
OC (Pepper Spray)	0
ERIW	0
Firearm	0
Other	0
Total	**3**

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	0	1	0	0	0	0	0	1	33%
0400-0759	0	0	0	0	0	0	0	0	0%
0800-1159	0	0	0	0	0	0	1	1	33%
1200-1559	0	0	0	1	0	0	0	1	33%
1600-1959	0	0	0	0	0	0	0	0	0%
2000-2359	0	0	0	0	0	0	0	0	0%
Grand Total	0	1	0	1	0	0	1	3	
Percentage	0%	33%	0%	33%	0%	0%	33%		100%

Park District
(Company F)
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	0	0	0	0	0	0	0	0	0	0	0.0%
Part I Property	1	0	0	0	0	0	0	0	0	1	33.3%
Person with a Gun (221)	0	0	0	0	0	0	0	0	0	0	0.0%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	0	0	0	0	0	0	0	0	0	0	0.0%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	0	0	0	0	0	0	0	0	0	0	0.0%
Search Warrant/Warrant Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Restraining Order Violation	0	0	0	0	0	0	0	0	0	0	0.0%
Terrorist Threats (650)	0	0	0	0	0	0	0	0	0	0	0.0%
Mental Health Related (5150/800/801)	0	1	0	0	0	0	0	0	0	1	33.3%
Homeless Related Call (915/919)	0	0	0	0	0	0	0	0	0	0	0.0%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0	0.0%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	1	0	0	0	0	0	0	0	0	1	33.3%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0	0.0%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0	0.0%
Total	2	1	0	0	0	0	0	0	0	3	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Park District
(Company F)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	3	1.57%
Asian Male	5	2.62%
Black Female	10	5.24%
Black Male	30	15.71%
Black Unknown	0	0.00%
Hispanic Female	6	3.14%
Hispanic Male	21	10.99%
Hispanic Unknown	0	0.00%
White Female	25	13.09%
White Male	84	43.98%
White Unknown	0	0.00%
Unknown/ Other Female	2	1.05%
Unknown/ Other Male	5	2.62%
Unknown/ Other Unknown	0	0.00%
Total	191	100.00%

Note: Unknown indicates data not provided in incident report.
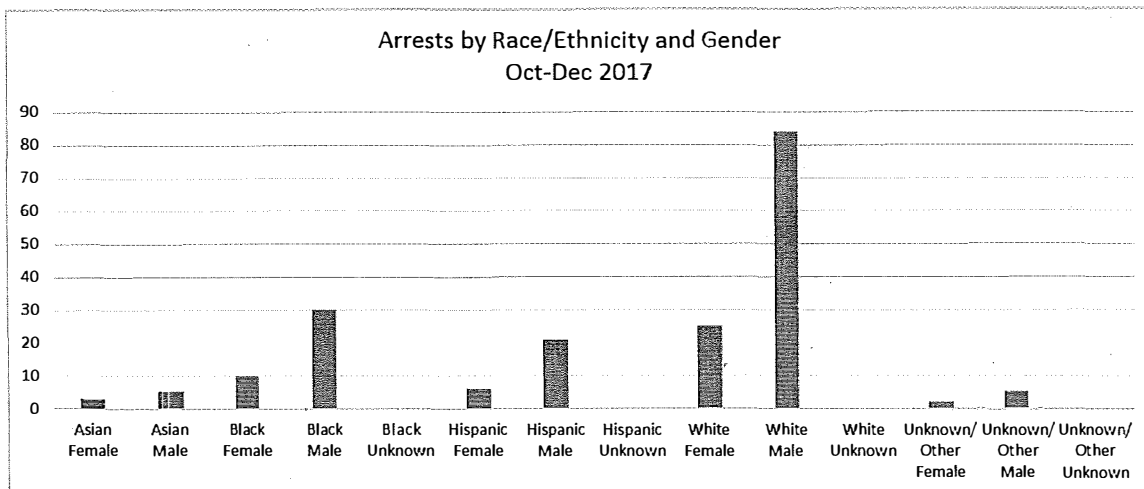
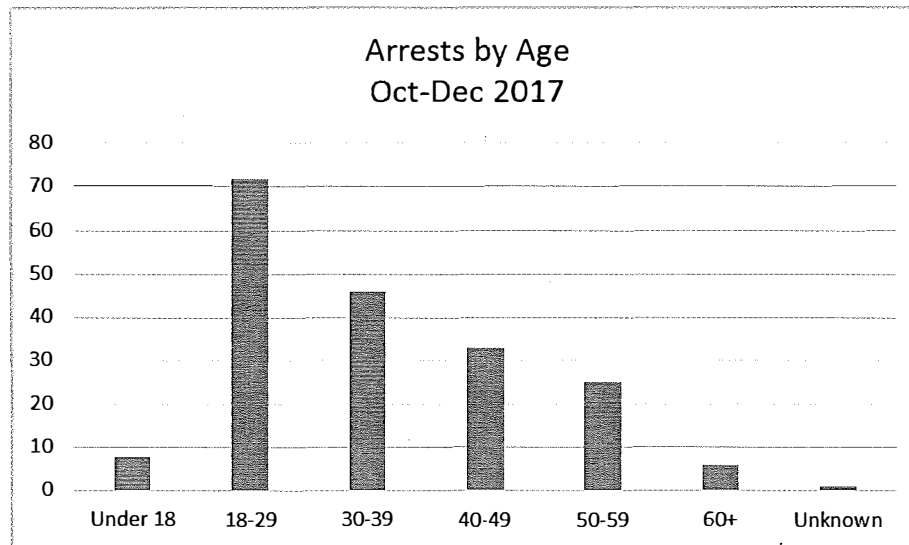
Arrests by Race/Ethnicity and Gender
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Park District
(Company F)
Arrests by Age
October - December 2017

Age	Total	%
Under 18	8	4.2%
18-29	72	37.7%
30-39	46	24.1%
40-49	33	17.3%
50-59	25	13.1%
60+	6	3.1%
Unknown	1	0.5%
Total	191	100.0%

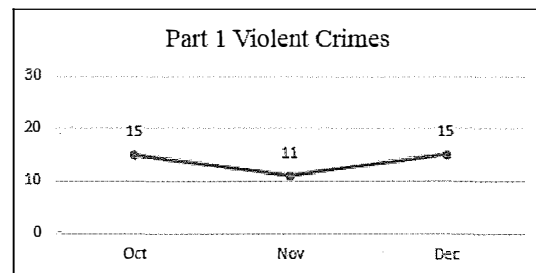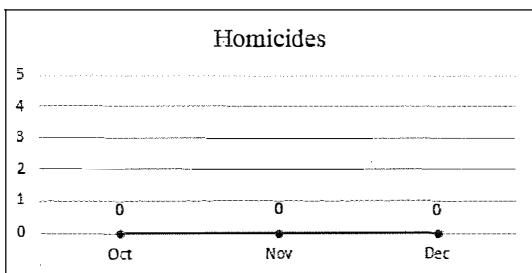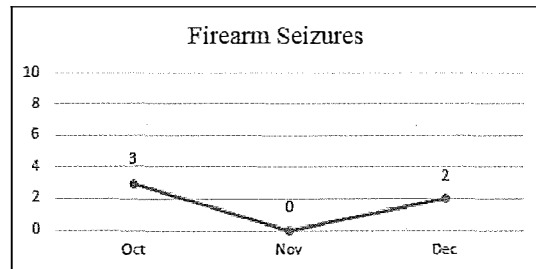Note: Unknown indicates data not provided in incident report.

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Park District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 – December 31, 2017

Shootings (217/187 incidents)

Oct: 0, Nov: 0, Dec: 0

Firearm Seizures

Oct: 3, Nov: 0, Dec: 2

Homicides

Oct: 0, Nov: 0, Dec: 0

Part 1 Violent Crimes

Oct: 15, Nov: 11, Dec: 15

Total Detentions

Oct: 210, Nov: 233, Dec: 192

Total Traffic Stops

Oct: 330, Nov: 591, Dec: 513
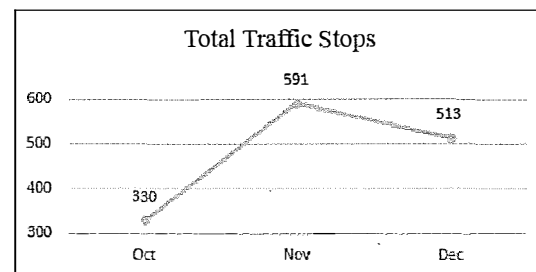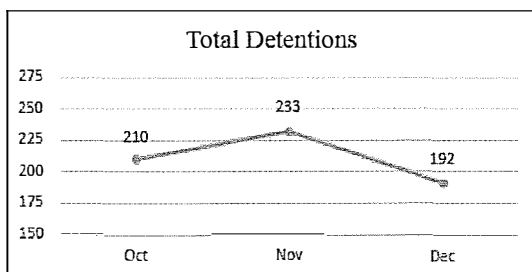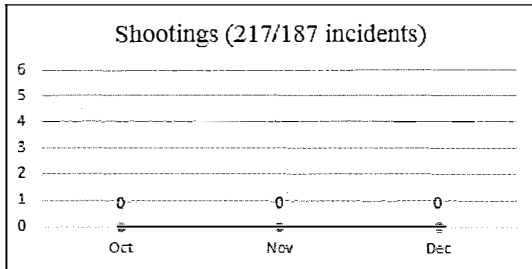
Richmond District
(Company G)
Uses of Force
October – December 2017

Uses of Force	Total
Pointing of Firearms	19
Physical Control	8
Strike by Object/Fist	0
Impact Weapon	0
OC (Pepper Spray)	0
ERIW	0
Firearm	0
Other	0
Total	**27**

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	0	0	0	0	0	1	0	1	4%
0400-0759	0	0	0	0	0	0	0	0	0%
0800-1159	0	0	0	0	0	0	0	0	0%
1200-1559	0	1	1	0	7	1	0	10	37%
1600-1959	1	0	0	1	0	0	0	2	7%
2000-2359	0	0	0	3	1	2	8	14	52%
Grand Total	1	1	1	4	8	4	8	27	
Percentage	4%	4%	4%	15%	30%	15%	30%		100%

Richmond District
(Company G)
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	1	0	0	0	0	0	0	0	0	1	3.7%
Part I Property	9	0	0	0	0	0	0	0	0	9	33.3%
Person with a Gun (221)	0	0	0	0	0	0	0	0	0	0	0.0%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	0	0	0	0	0	0	0	0	0	0	0.0%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	3	3	0	0	0	0	0	0	0	6	22.2%
Search Warrant/Warrant Arrest	4	0	0	0	0	0	0	0	0	4	14.8%
Restraining Order Violation	0	0	0	0	0	0	0	0	0	0	0.0%
Terrorist Threats (650)	0	0	0	0	0	0	0	0	0	0	0.0%
Mental Health Related (5150/800/801)	2	4	0	0	0	0	0	0	0	6	22.2%
Homeless Related Call (915/919)	0	0	0	0	0	0	0	0	0	0	0.0%
Vandalism (594/595)	0	1	0	0	0	0	0	0	0	1	3.7%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0	0.0%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	0	0	0	0	0	0	0	0	0	0	0.0%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0	0.0%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0	0.0%
Total	19	8	0	0	0	0	0	0	0	27	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Richmond District
(Company G)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	6	2.60%
Asian Male	17	7.36%
Black Female	10	4.33%
Black Male	52	22.51%
Black Unknown	0	0.00%
Hispanic Female	8	3.46%
Hispanic Male	31	13.42%
Hispanic Unknown	0	0.00%
White Female	19	8.23%
White Male	84	36.36%
White Unknown	0	0.00%
Unknown/ Other Female	1	0.43%
Unknown/ Other Male	2	0.87%
Unknown/ Other Unknown	1	0.43%
Total	231	100.00%

Note: Unknown indicates data not provided in incident report.
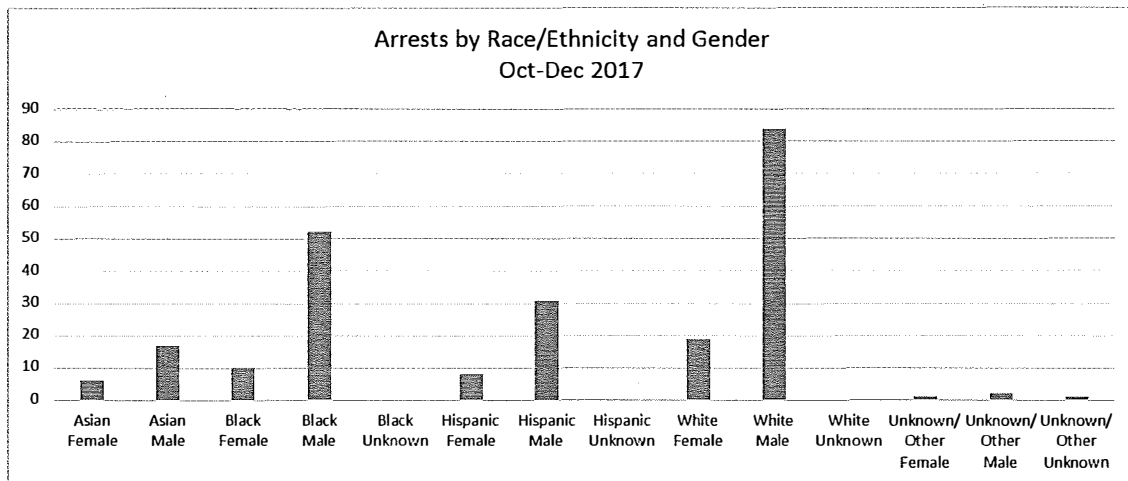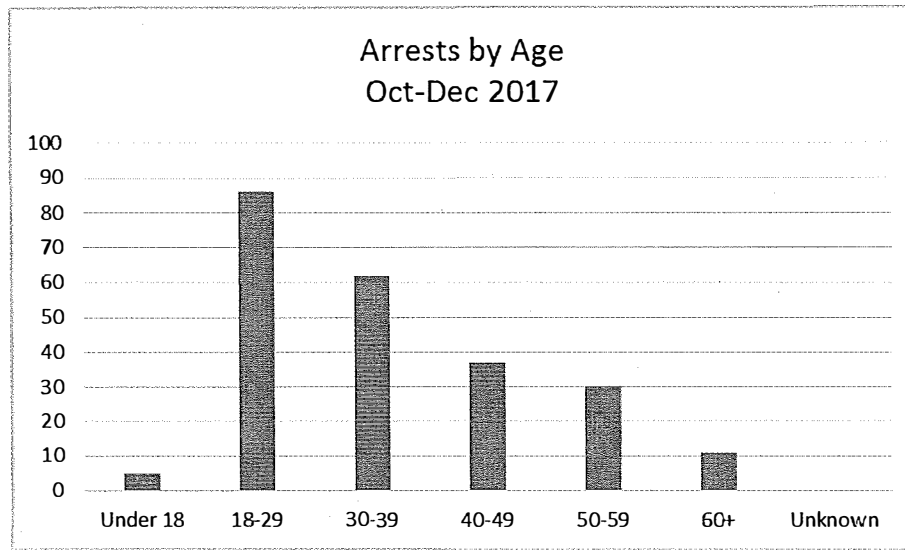

Arrests by Race/Ethnicity and Gender
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Richmond District
(Company G)
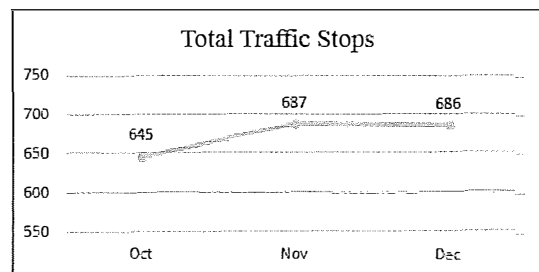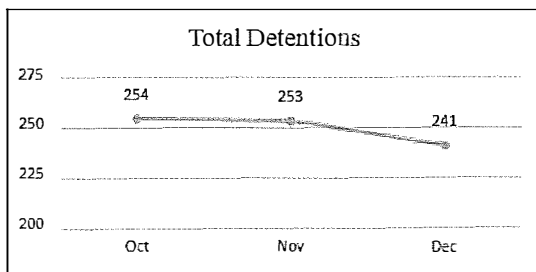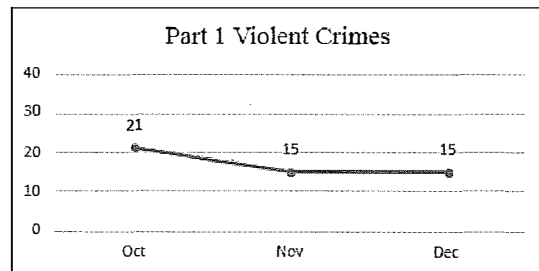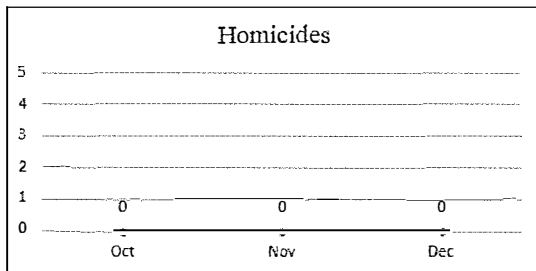## Arrests by Age
October - December 2017

Age	Total	%
Under 18	5	2.2%
18-29	86	37.2%
30-39	62	26.8%
40-49	37	16.0%
50-59	30	13.0%
60+	11	4.8%
Unknown	0	0.0%
Total	231	100.0%

Note: Unknown indicates data not provided in incident report.

Arrests by Age
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Richmond District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 – December 31, 2017

Shootings (217/187 incidents)

	Oct	Nov	Dec
	0	0	0

Firearm Seizures

	Oct	Nov	Dec
	2	4	0

Homicides

	Oct	Nov	Dec
	0	0	0

Part 1 Violent Crimes

	Oct	Nov	Dec
	21	15	15

Total Detentions

	Oct	Nov	Dec
	254	253	241

Total Traffic Stops

	Oct	Nov	Dec
	645	637	686

178
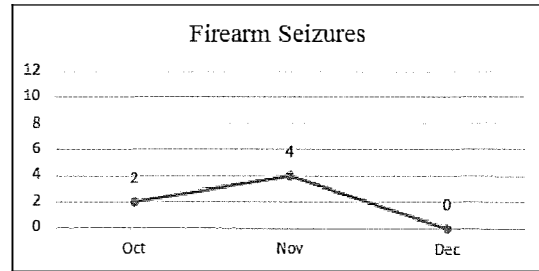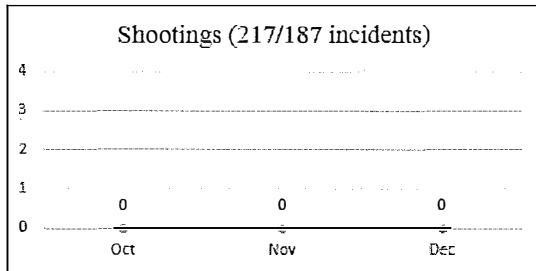
Ingleside District
(Company H)
Uses of Force
October – December 2017

Uses of Force	Total
Pointing of Firearms	73
Physical Control	24
Strike by Object/Fist	8
Impact Weapon	1
OC (Pepper Spray)	2
ERIW	3
Firearm	0
Other	0
Total	**111**

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	3	0	0	19	0	2	0	24	22%
0400-0759	0	0	3	0	5	0	3	11	10%
0800-1159	7	1	0	7	0	3	10	28	25%
1200-1559	0	0	4	11	0	0	4	19	17%
1600-1959	0	0	0	2	1	2	8	13	12%
2000-2359	3	1	0	4	4	2	2	16	14%
Grand Total	13	2	7	43	10	9	27	111	
Percentage	12%	2%	6%	39%	9%	8%	24%		100%

Ingleside District
(Company H)
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	18	5	3	0	0	1	0	0	0	27	24.3%
Part I Property	40	0	1	0	0	0	0	0	0	41	36.9%
Person with a Gun (221)	2	2	1	0	0	0	0	0	0	5	4.5%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	0	0	0	0	0	0	0	0	0	0	0.0%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	2	4	1	0	0	0	0	0	0	7	6.3%
Search Warrant/Warrant Arrest	3	0	0	0	0	0	0	0	0	3	2.7%
Restraining Order Violation	0	8	0	0	0	0	0	0	0	8	7.2%
Terrorist Threats (650)	3	0	0	0	0	0	0	0	0	3	2.7%
Mental Health Related (5150/800/801)	2	4	0	0	0	0	0	0	0	6	5.4%
Homeless Related Call (915/919)	0	0	0	0	0	2	0	0	0	2	1.8%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0	0.0%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	3	0	0	0	0	0	0	0	0	3	2.7%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0	0.0%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	1	2	2	0	0	0	0	0	5	4.5%
Juvenile Disturbance (420)	0	0	0	0	1	0	0	0	0	1	0.9%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0	0.0%
Total	73	24	8	2	1	3	0	0	0	111	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Ingleside District
(Company H)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	11	2.70%
Asian Male	36	8.85%
Black Female	40	9.83%
Black Male	82	20.15%
Black Unknown	0	0.00%
Hispanic Female	24	5.90%
Hispanic Male	136	33.42%
Hispanic Unknown	1	0.25%
White Female	17	4.18%
White Male	51	12.53%
White Unknown	0	0.00%
Unknown/ Other Female	3	0.74%
Unknown/ Other Male	6	1.47%
Unknown/ Other Unknown	0	0.00%
Total	**407**	**100.00%**

Note: Unknown indicates data not provided in incident report.
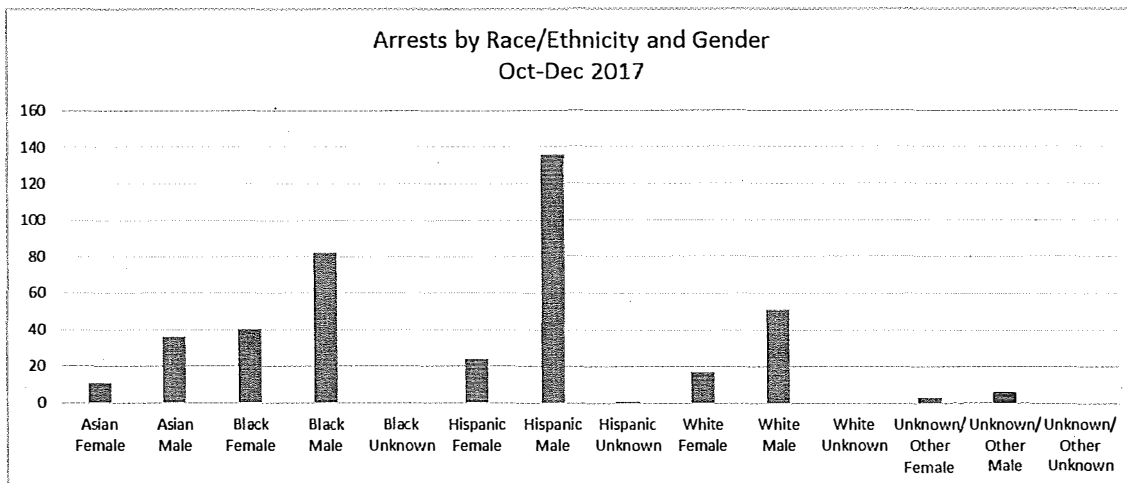
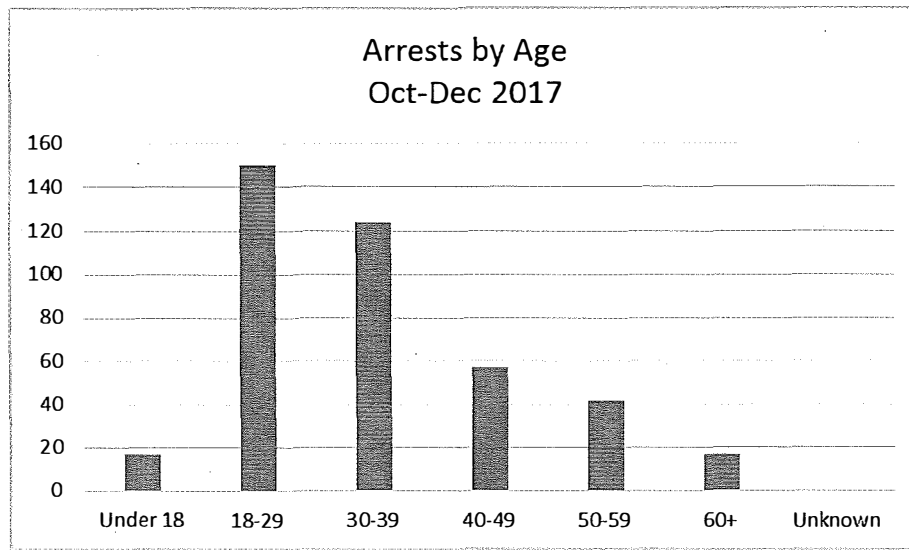Arrests by Race/Ethnicity and Gender
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Ingleside District
(Company H)
Arrests by Age
October - December 2017

Age	Total	%
Under 18	17	4.2%
18-29	150	36.9%
30-39	124	30.5%
40-49	57	14.0%
50-59	42	10.3%
60+	17	4.2%
Unknown	0	0.0%
Total	407	100.0%

Note: Unknown indicates data not provided in incident report.
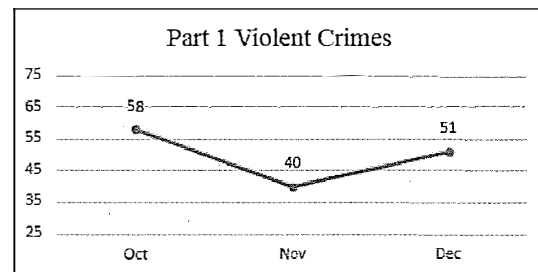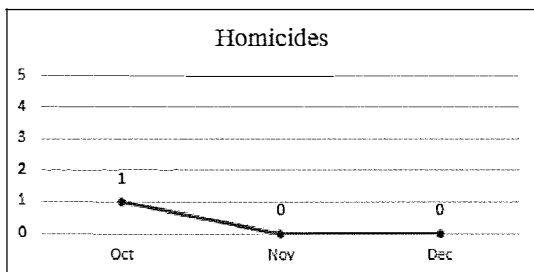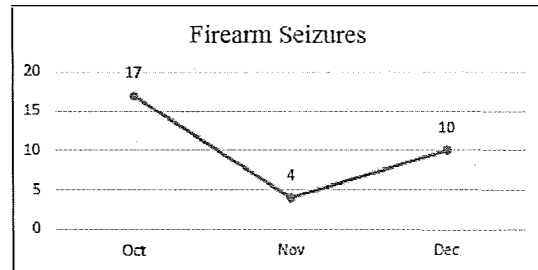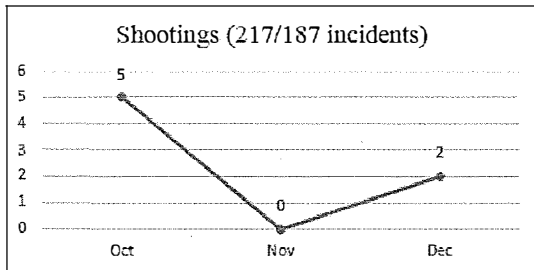

Arrests by Age
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Ingleside District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 – December 31, 2017

Shootings (217/187 incidents)

	Oct	Nov	Dec
	5	0	2

Firearm Seizures

	Oct	Nov	Dec
	17	4	10

Homicides

	Oct	Nov	Dec
	1	0	0

Part 1 Violent Crimes

	Oct	Nov	Dec
	58	40	51

Total Detentions

	Oct	Nov	Dec
	274	326	309

Total Traffic Stops

	Oct	Nov	Dec
	676	704	613
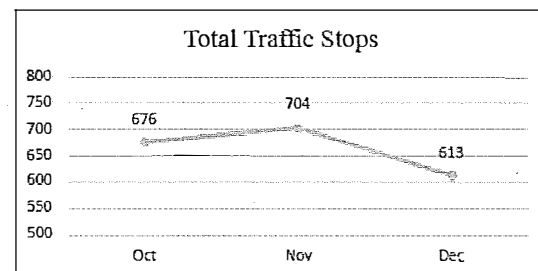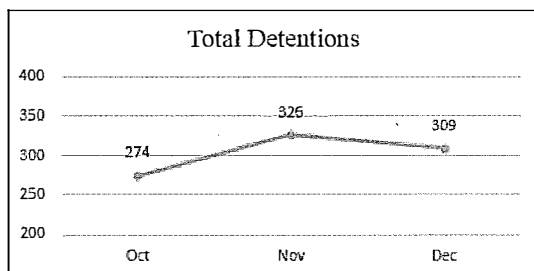
Taraval District
(Company I)
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	14
Physical Control	2
Strike by Object/Fist	1
Impact Weapon	0
OC (Pepper Spray)	0
ERIW	0
Firearm	0
Other	1
Total	**18**

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	0	0	0	0	0	0	0	0	0%
0400-0759	0	0	0	0	0	0	0	0	0%
0800-1159	0	0	0	1	0	0	0	1	6%
1200-1559	0	3	0	0	0	1	0	4	22%
1600-1959	0	6	0	0	0	0	0	6	33%
2000-2359	0	0	0	7	0	0	0	7	39%
Grand Total	0	9	0	8	0	1	0	18	
Percentage	0%	50%	0%	44%	0%	6%	0%		100%

Taraval District
(Company I)
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	13	0	0	0	0	0	0	0	1	14	77.8%
Part I Property	1	0	0	0	0	0	0	0	0	1	5.6%
Person with a Gun (221)	0	0	0	0	0	0	0	0	0	0	0.0%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	0	0	0	0	0	0	0	0	0	0	0.0%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	0	2	1	0	0	0	0	0	0	3	16.7%
Search Warrant/Warrant Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Restraining Order Violation	0	0	0	0	0	0	0	0	0	0	0.0%
Terrorist Threats (650)	0	0	0	0	0	0	0	0	0	0	0.0%
Mental Health Related (5150/800/801)	0	0	0	0	0	0	0	0	0	0	0.0%
Homeless Related Call (915/919)	0	0	0	0	0	0	0	0	0	0	0.0%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0	0.0%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	0	0	0	0	0	0	0	0	0	0	0.0%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0	0.0%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0	0.0%
Total	14	2	1	0	0	0	0	0	1	18	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Taraval District
(Company I)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	17	4.87%
Asian Male	47	13.47%
Black Female	29	8.31%
Black Male	98	28.08%
Black Unknown	0	0.00%
Hispanic Female	8	2.29%
Hispanic Male	39	11.17%
Hispanic Unknown	0	0.00%
White Female	17	4.87%
White Male	83	23.78%
White Unknown	0	0.00%
Unknown/ Other Female	2	0.57%
Unknown/ Other Male	9	2.58%
Unknown/ Other Unknown	0	0.00%
Total	349	100.00%

Note: Unknown indicates data not provided in incident report.
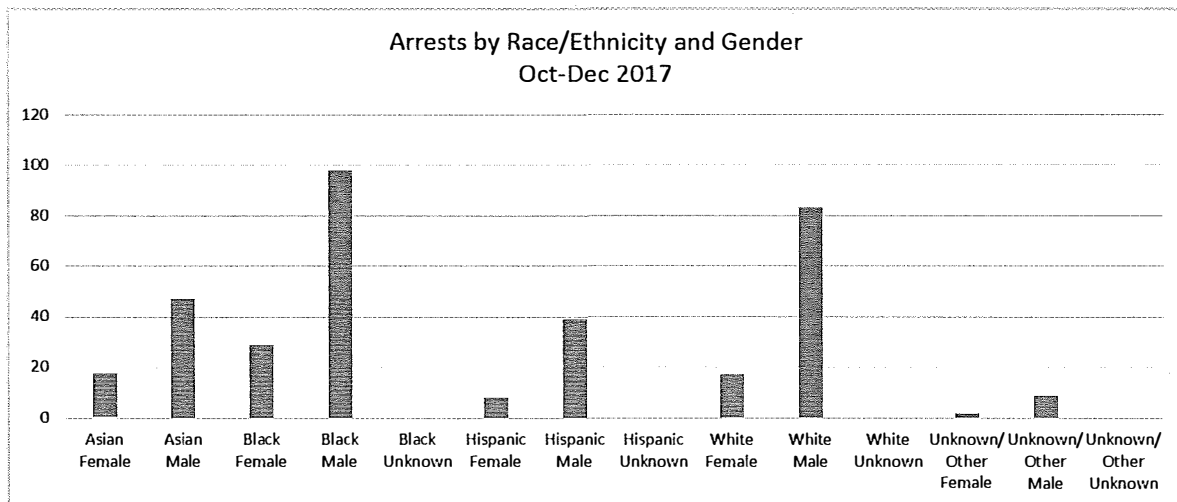
Arrests by Race/Ethnicity and Gender
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Taraval District
(Company I)
Arrests by Age
October - December 2017

Age	Total	%
Under 18	28	8.0%
18-29	101	28.9%
30-39	108	30.9%
40-49	57	16.3%
50-59	31	8.9%
60+	23	6.6%
Unknown	1	0.3%
Total	**349**	**100.0%**

Note: Unknown indicates data not provided in incident report.
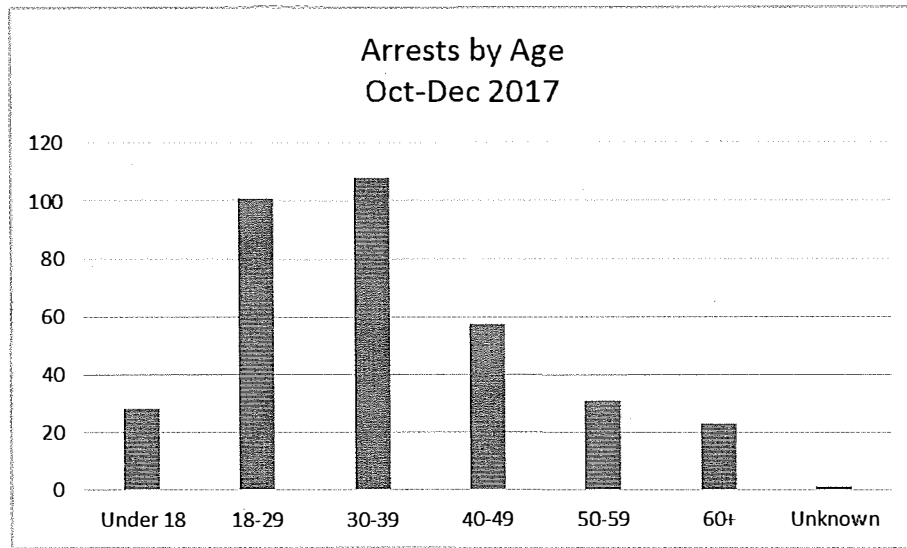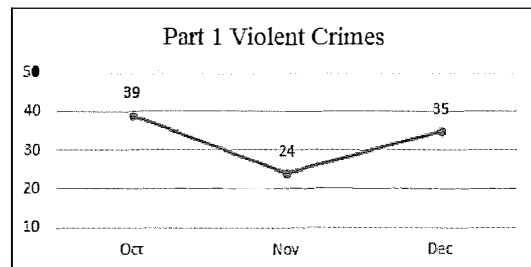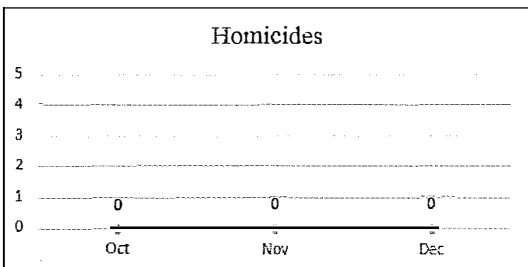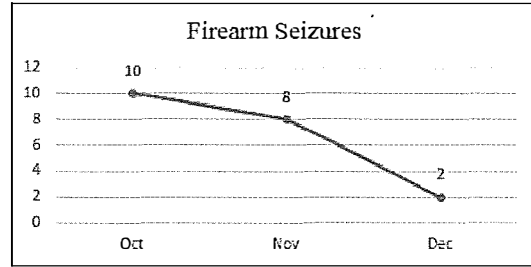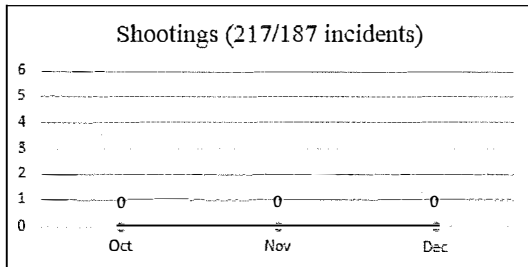

Arrests by Age
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Taraval District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 – December 31, 2017

Shootings (217/187 incidents)

	Oct	Nov	Dec
	0	0	0

Firearm Seizures

	Oct	Nov	Dec
	10	8	2

Homicides

	Oct	Nov	Dec
	0	0	0

Part 1 Violent Crimes

	Oct	Nov	Dec
	39	24	35

Total Detentions

	Oct	Nov	Dec
	274	236	305

Total Traffic Stops

	Oct	Nov	Dec
	742	777	784
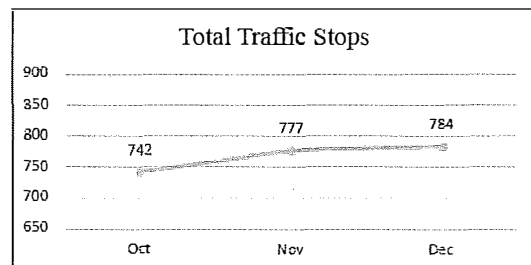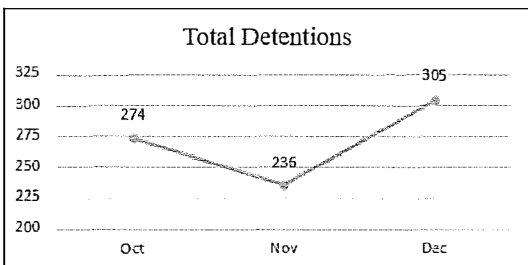
Tenderloin District
(Company J)
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	17
Physical Control	18
Strike by Object/Fist	7
Impact Weapon	0
OC (Pepper Spray)	1
ERIW	0
Firearm	0
Other	0
Total	**43**

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

*"Other" uses of force includes use of K-9

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	2	0	0	0	2	2	0	6	14%
0400-0759	6	0	0	0	3	0	0	9	21%
0800-1159	0	0	4	0	3	1	0	8	19%
1200-1559	0	0	1	0	3	4	2	10	23%
1600-1959	0	0	0	4	0	0	2	6	14%
2000-2359	0	0	2	0	0	0	2	4	9%
Grand Total	8	0	7	4	11	7	6	43	
Percentage	19%	0%	16%	9%	26%	16%	14%		100%

Tenderloin District
(Company J)
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	8	7	2	0	0	0	0	0	0	17	39.5%
Part I Property	6	0	0	0	0	0	0	0	0	6	14.0%
Person with a Gun (221)	2	3	2	0	0	0	0	0	0	7	16.3%
Person with a Knife (219)	0	2	1	1	0	0	0	0	0	4	9.3%
Weapon, Carrying	0	0	0	0	0	0	0	0	0	0	0.0%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	1	4	2	0	0	0	0	0	0	7	16.3%
Search Warrant/Warrant Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Restraining Order Violation	0	0	0	0	0	0	0	0	0	0	0.0%
Terrorist Threats (650)	0	0	0	0	0	0	0	0	0	0	0.0%
Mental Health Related (5150/800/801)	0	0	0	0	0	0	0	0	0	0	0.0%
Homeless Related Call (915/919)	0	0	0	0	0	0	0	0	0	0	0.0%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0	0.0%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	0	0	0	0	0	0	0	0	0	0	0.0%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	2	0	0	0	0	0	0	0	2	4.7%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0	0.0%
Total	17	18	7	1	0	0	0	0	0	43	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Tenderloin District
(Company J)
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	5	0.58%
Asian Male	22	2.55%
Black Female	87	10.09%
Black Male	319	37.01%
Black Unknown	1	0.12%
Hispanic Female	14	1.62%
Hispanic Male	146	16.94%
Hispanic Unknown	0	0.00%
White Female	36	4.18%
White Male	201	23.32%
White Unknown	0	0.00%
Unknown/ Other Female	2	0.23%
Unknown/ Other Male	26	3.02%
Unknown/ Other Unknown	3	0.35%
Total	862	100.00%

Note: Unknown indicates data not provided in incident report.
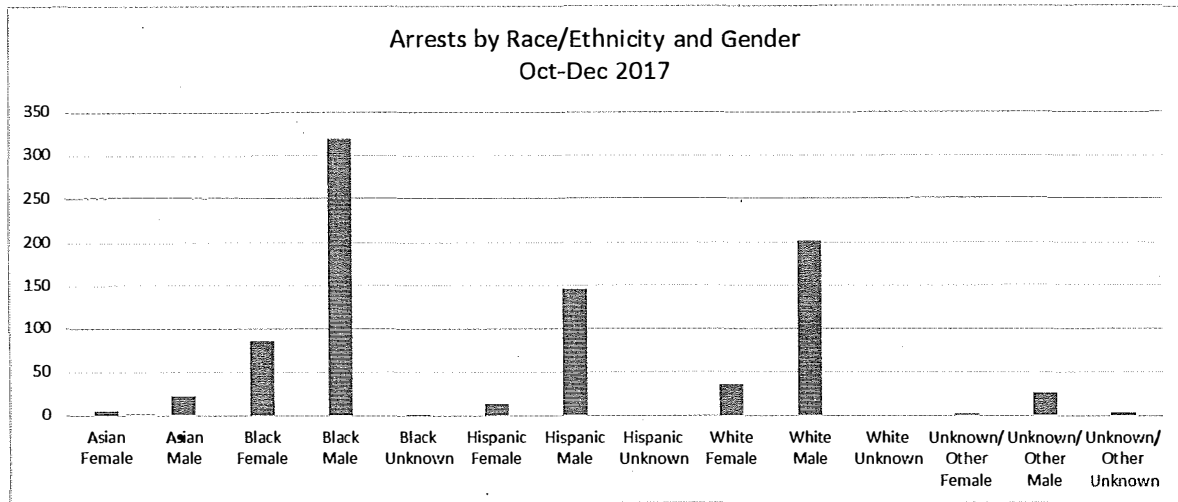
Arrests by Race/Ethnicity and Gender
Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Tenderloin District
(Company J)
Arrests Age
October - December 2017

Age	Total	%
Under 18	20	2.3%
18-29	304	35.3%
30-39	252	29.2%
40-49	136	15.8%
50-59	113	13.1%
60+	36	4.2%
Unknown	1	0.1%
Total	862	100.0%

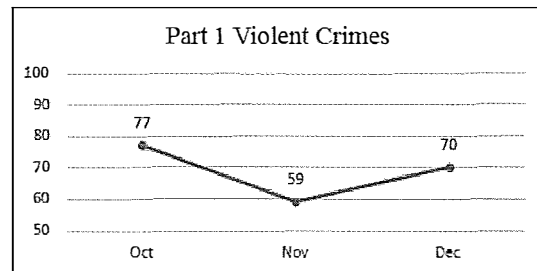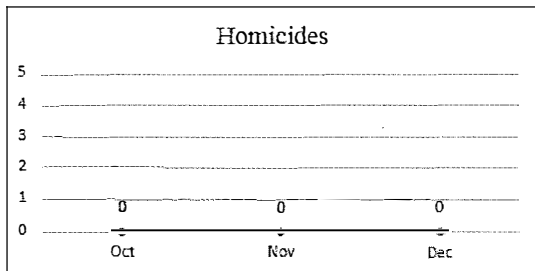Note: Unknown indicates data not provided in incident report.
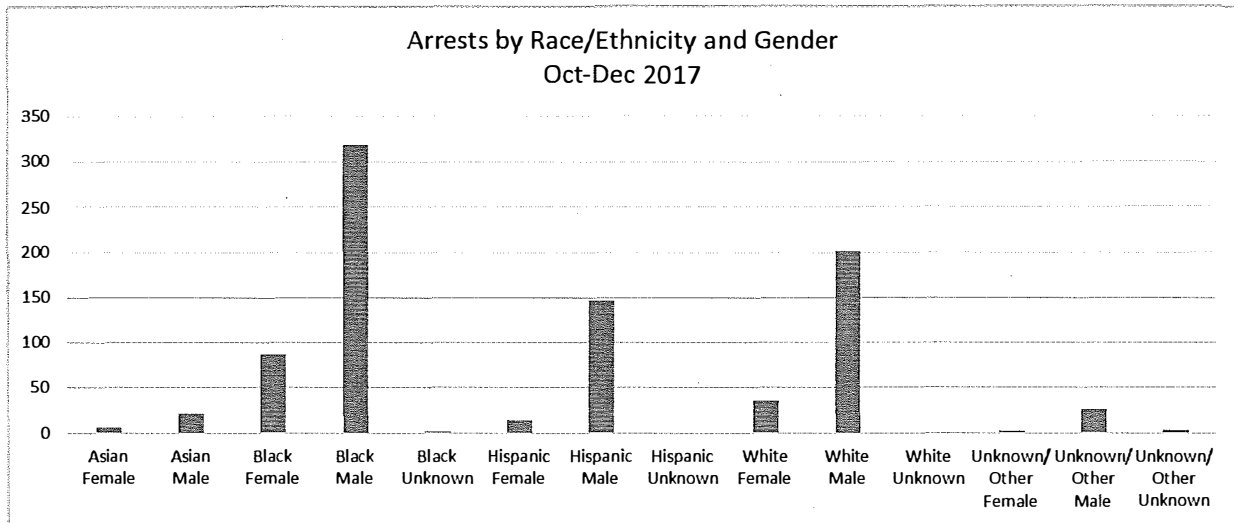
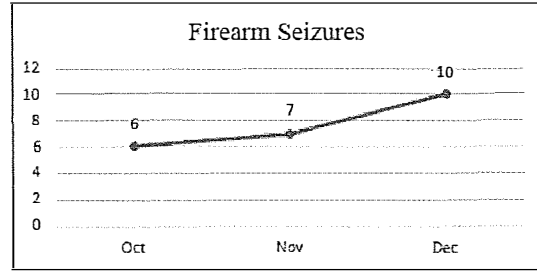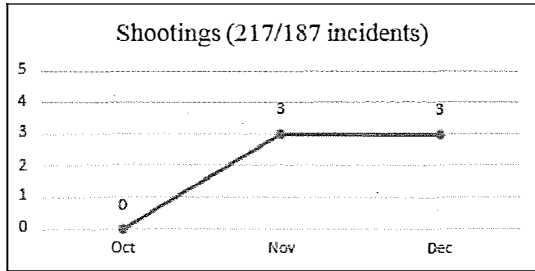Arrests by Race/Ethnicity and Gender Oct-Dec 2017

Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Tenderloin District
Shootings, Firearm Seizures, Homicides, Part 1 Violent Crimes, Detentions, and Traffic Stops
October 1 – December 31, 2017

Shootings (217/187 incidents)

	Oct	Nov	Dec
	0	3	3

Firearm Seizures

	Oct	Nov	Dec
	6	7	10

Homicides

	Oct	Nov	Dec
	0	0	0

Part 1 Violent Crimes

	Oct	Nov	Dec
	77	59	70

Total Detentions

	Oct	Nov	Dec
	1275	1277	1165

Total Traffic Stops

	Oct	Nov	Dec
	503	491	643
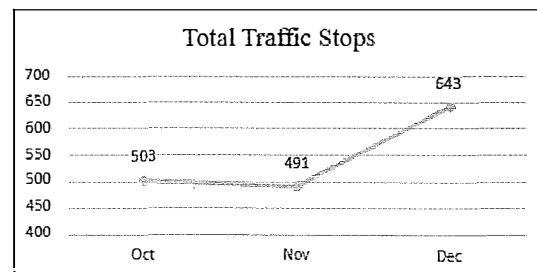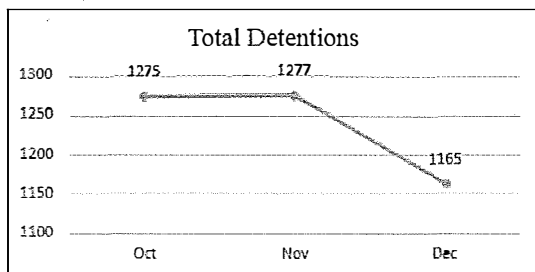
Airport
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	0
Physical Control	0
Strike by Object/Fist	0
Impact Weapon	1
OC (Pepper Spray)	2
ERIW	0
Firearm	0
Other	0
Total	3

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	0	0	0	0	0	0	0	0	0%
0400-0759	0	0	0	0	0	0	1	1	33%
0800-1159	0	0	0	0	0	0	0	0	0%
1200-1559	0	0	0	0	0	0	0	0	0%
1600-1959	0	0	0	1	0	0	1	2	67%
2000-2359	0	0	0	0	0	0	0	0	0%
Grand Total	0	0	0	1	0	0	2	3	
Percentage	0%	0%	0%	33%	0%	0%	67%		100%

Airport
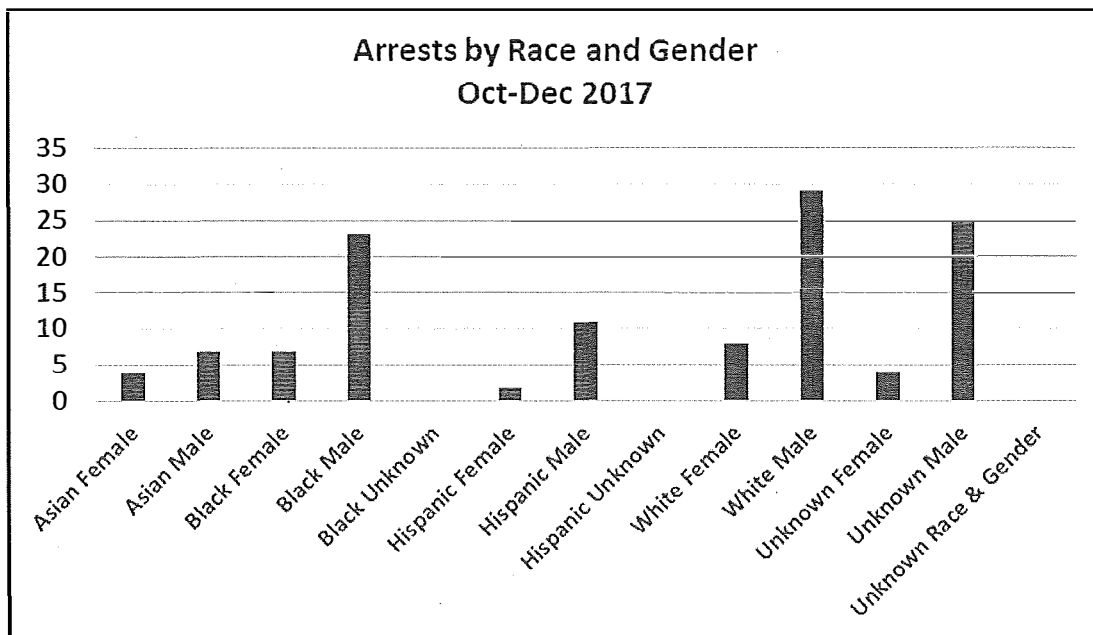## Uses of Force by Call Type
October - December 2017

Type of Call	Physical Control	Other	Firearm	Strike by Object/Fist	Firearm	Impact Weapon	Pointing of Firearms	OC	Total	% of Calls
Part I Violent	0	0	0	0	0	0	0	1	1	33.3%
Part I Property	0	0	0	0	0	1	0	0	1	33.3%
Person with a Gun (221)	0	0	0	0	0	0	0	0	0	0.0%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	0	0	0	0	0	0	0	0	0	0.0%
Search Warrant/Warrant Arrest	0	0	0	0	0	0	0	0	0	0.0%
Restraining Order Violation	0	0	0	0	0	0	0	0	0	0.0%
Terrorist Threats (650)	0	0	0	0	0	0	0	1	1	33.3%
Mental Health Related (5150/800/801)	0	0	0	0	0	0	0	0	0	0.0%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	0	0	0	0	0	0	0	0	0	0.0%
Homeless Related Call (915/919)	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	2	0	0	0	0	0	0	2	66.7%
Total	0	0	0	0	0	1	0	1	3	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Airport
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	2017 Total	%
Asian Female	4	3.3%
Asian Male	7	5.8%
Black Female	7	5.8%
Black Male	23	19.2%
Black Unknown	0	0.0%
Hispanic Female	2	1.7%
Hispanic Male	11	9.2%
Hispanic Unknown	0	0.0%
White Female	8	6.7%
White Male	29	24.2%
Unknown Female	4	3.3%
Unknown Male	25	20.8%
Unknown Race & Gender	0	0.0%
Total	120	100.0%

Arrests by Race and Gender Oct-Dec 2017

Note: Airport arrest data obtained from the San Francisco Police Department Airport Bureau.

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Airport
Arrests by Age
October - December 2017

Age	Total	%
Under 18	0	0%
18-29	35	29%
30-39	32	27%
40-49	28	23%
50-59	18	15%
60+	7	6%
Unknown	0	0%
Total	120	100%

Note: Unknown indicates data not provided in incident report.
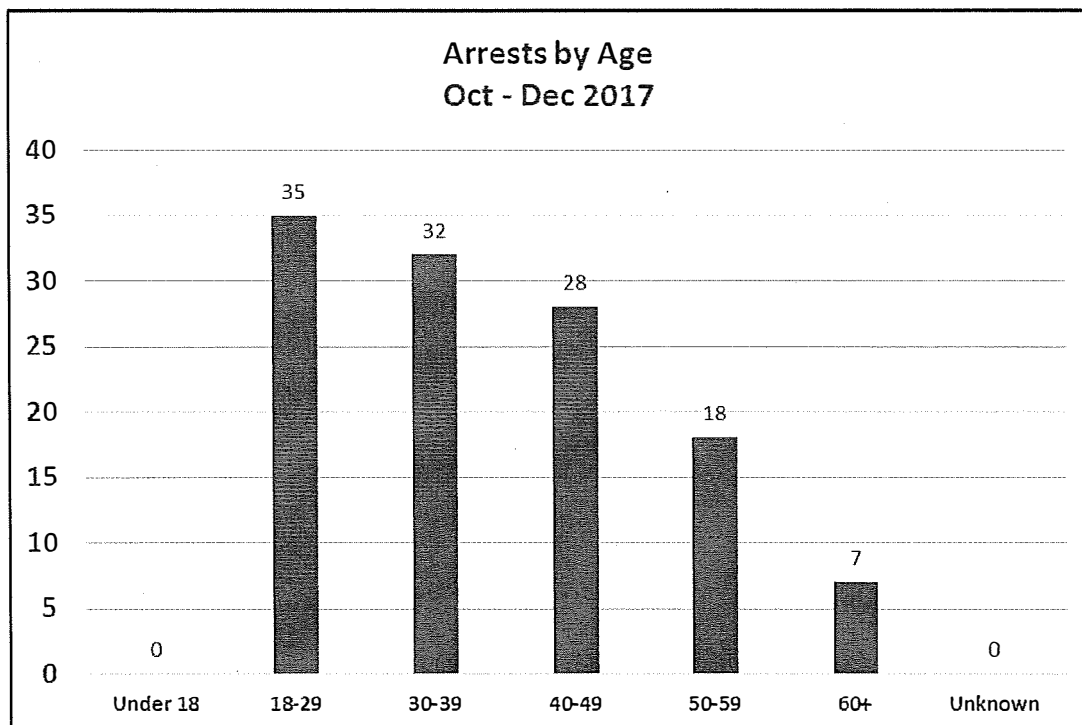
Arrests by Age
Oct - Dec 2017

Note: Airport arrest data obtained from the San Francisco Police Department Airport Bureau.

Airport
Detentions, and Traffic Stops
October 1 – December 31, 2017

Total Detentions

	Oct	Nov	Dec
	119	113	131

Total Traffic Stops

	Oct	Nov	Dec
	273	348	554
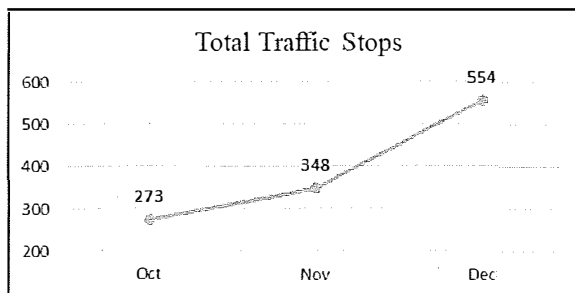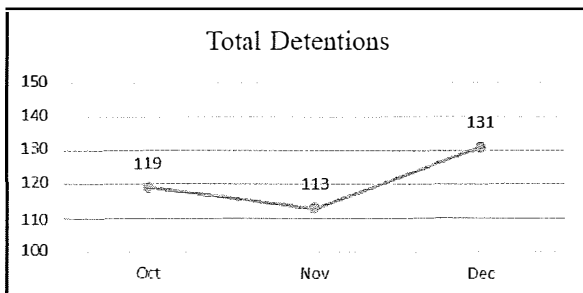
Outside of SF/Unknown
Uses of Force
October - December 2017

Uses of Force	Total
Pointing of Firearms	19
Physical Control	0
Strike by Object/Fist	0
Impact Weapon	0
OC (Pepper Spray)	0
ERIW	0
Firearm	0
Other	0
Total Use of Force	**19**
Total Incidents	**13**

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Time of Day/ Day of Week	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Grand Total	%
0000-0359	0	0	0	0	0	0	0	0	0%
0400-0759	0	0	0	0	0	0	0	0	0%
0800-1159	0	11	3	0	0	0	0	14	74%
1200-1559	0	0	0	0	2	0	0	2	11%
1600-1959	0	0	0	0	0	3	0	3	16%
2000-2359	0	0	0	0	0	0	0	0	0%
Grand Total	0	11	3	0	2	3	0	19	
Percentage	0%	58%	16%	0%	11%	16%	0%		100%

Note: Outside of SF incident locations include Antioch, Contra Costa County, Daly City, Oakland (8), Richmond, and San Mateo

Outside of SF/Unknown
Uses of Force by Call Type
October - December 2017

| Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC	Impact Weapon	ERIW	Vehicle Deflection	Firearm	Other*	Total	% of Calls
Part I Violent	0	0	0	0	0	0	0	0	0	0	0.0%
Part I Property	0	0	0	0	0	0	0	0	0	0	0.0%
Person with a Gun (221)	14	0	0	0	0	0	0	0	0	14	73.7%
Person with a Knife (219)	0	0	0	0	0	0	0	0	0	0	0.0%
Weapon, Carrying	0	0	0	0	0	0	0	0	0	0	0.0%
Narcotics Arrest	0	0	0	0	0	0	0	0	0	0	0.0%
Riot (404)	0	0	0	0	0	0	0	0	0	0	0.0%
Suspicious Person (311/811/601/603/646/916/917)	0	0	0	0	0	0	0	0	0	0	0.0%
Search Warrant/Warrant Arrest	5	0	0	0	0	0	0	0	0	5	26.3%
Restraining Order Violation	0	0	0	0	0	0	0	0	0	0	0.0%
Terrorist Threats (650)	0	0	0	0	0	0	0	0	0	0	0.0%
Mental Health Related (5150/800/801)	0	0	0	0	0	0	0	0	0	0	0.0%
Homeless Related Call (915/919)	0	0	0	0	0	0	0	0	0	0	0.0%
Vandalism (594/595)	0	0	0	0	0	0	0	0	0	0	0.0%
Alarm/Check on well-being (100/910)	0	0	0	0	0	0	0	0	0	0	0.0%
Person yelling for help (918)	0	0	0	0	0	0	0	0	0	0	0.0%
Traffic-Related	0	0	0	0	0	0	0	0	0	0	0.0%
Field Interview (909)	0	0	0	0	0	0	0	0	0	0	0.0%
Citizen Holding a Prisoner (405)	0	0	0	0	0	0	0	0	0	0	0.0%
Disturbance Calls (415/417)	0	0	0	0	0	0	0	0	0	0	0.0%
Aided Case (520)	0	0	0	0	0	0	0	0	0	0	0.0%
Prostitution (647B)	0	0	0	0	0	0	0	0	0	0	0.0%
Death Case (802)	0	0	0	0	0	0	0	0	0	0	0.0%
Juvenile Disturbance (420)	0	0	0	0	0	0	0	0	0	0	0.0%
Passing Call (903)	0	0	0	0	0	0	0	0	0	0	0.0%
Prisoner Transportation (407)	0	0	0	0	0	0	0	0	0	0	0.0%
Total	19	0	0	0	0	0	0	0	0	19	100.0%

*"Other" uses of force includes use of K-9

Note: Carotid restraint is no longer allowed as a use of force, per SFPD policy.

Outside SF/Unknown
Arrests by Race/Ethnicity and Gender
October - December 2017

Race and Gender	Total	%
Asian Female	0	0.00%
Asian Male	0	0.00%
Black Female	1	7.69%
Black Male	1	7.69%
Black Unknown	0	0.00%
Hispanic Female	1	7.69%
Hispanic Male	8	61.54%
Hispanic Unknown	0	0.00%
White Female	0	0.00%
White Male	0	0.00%
White Unknown	0	0.00%
Unknown/ Other Female	1	7.69%
Unknown/ Other Male	1	7.69%
Unknown/ Other Unknown	0	0.00%
Total	13	100.00%

Note: Unknown indicates data not provided in incident report.
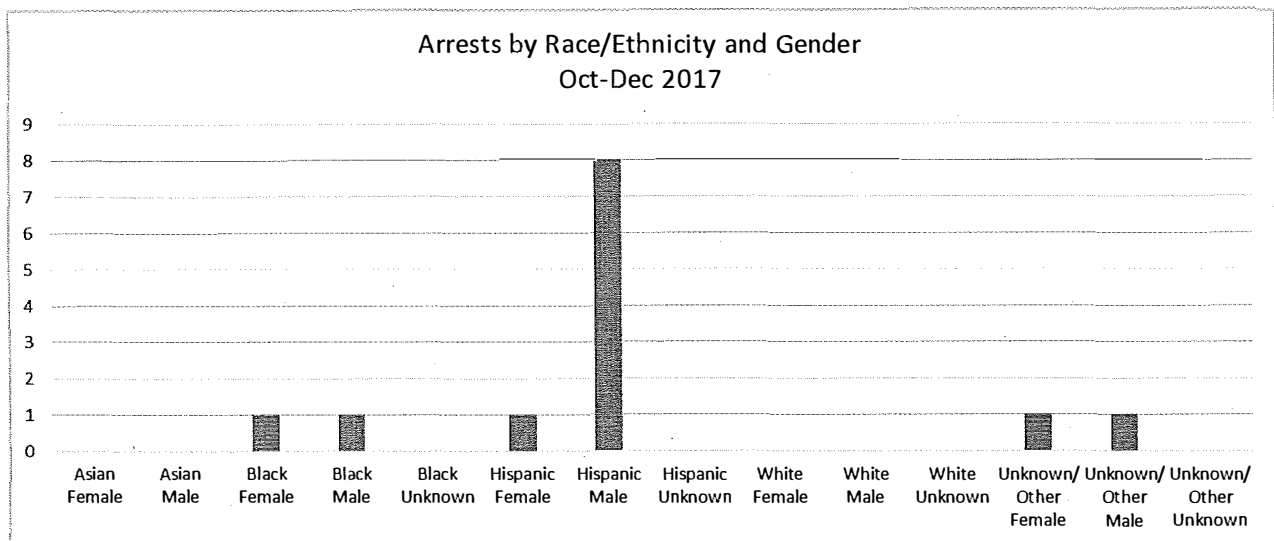
Arrests by Race/Ethnicity and Gender
Oct-Dec 2017

Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Outside SF/Unknown
Arrests by Age
October - December 2017

Age	Total	%
Under 18	0	0.0%
18-29	9	69.2%
30-39	2	15.4%
40-49	2	15.4%
50-59	0	0.0%
60+	0	0.0%
Unknown	0	0.0%
Total	13	100.0%

Note: Unknown indicates data not provided in incident report.
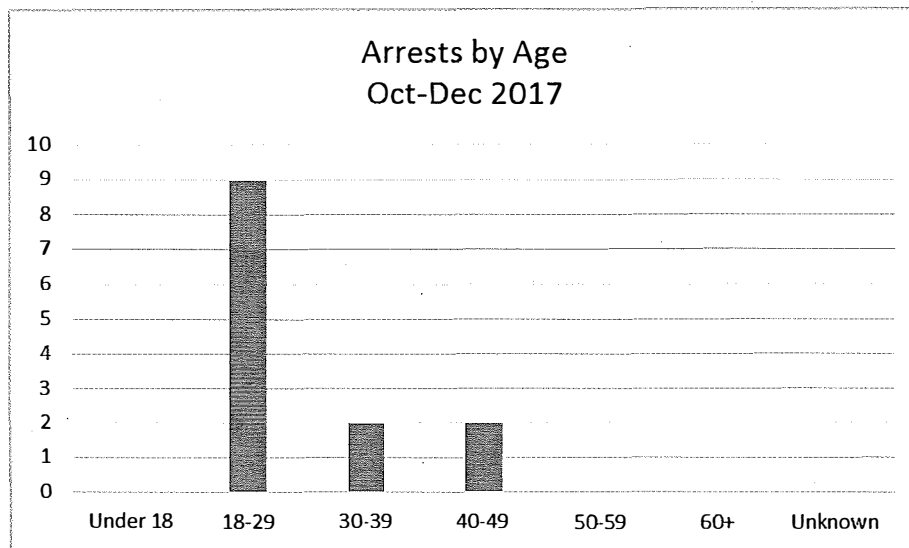
Arrests by Age
Oct-Dec 2017

Note: Arrests totals do not include arrests at Airport.
Note: Arrest statistics are extracted from the Person Schema of Crime Data Warehouse via Business Intelligence tools. Search criteria includes results in which Person Type = "Booked" or "Cited."

Outside SF/Unknown
Arrests by City
October – December 2017

City	Oct-17	Nov-17	Dec-17	Q4 Total	%
ANTIOCH	0	0	1	1	8%
CONTRA COSTA COUNTY	1	0	0	1	8%
DALY CITY	0	0	1	1	8%
OAKLAND	0	4	4	8	62%
RICHMOND	0	1	0	1	8%
SAN MATEO	1	0	0	1	8%
Total	2	5	6	13	100%

Arrests Outside of SF
4th Qtr of 2017
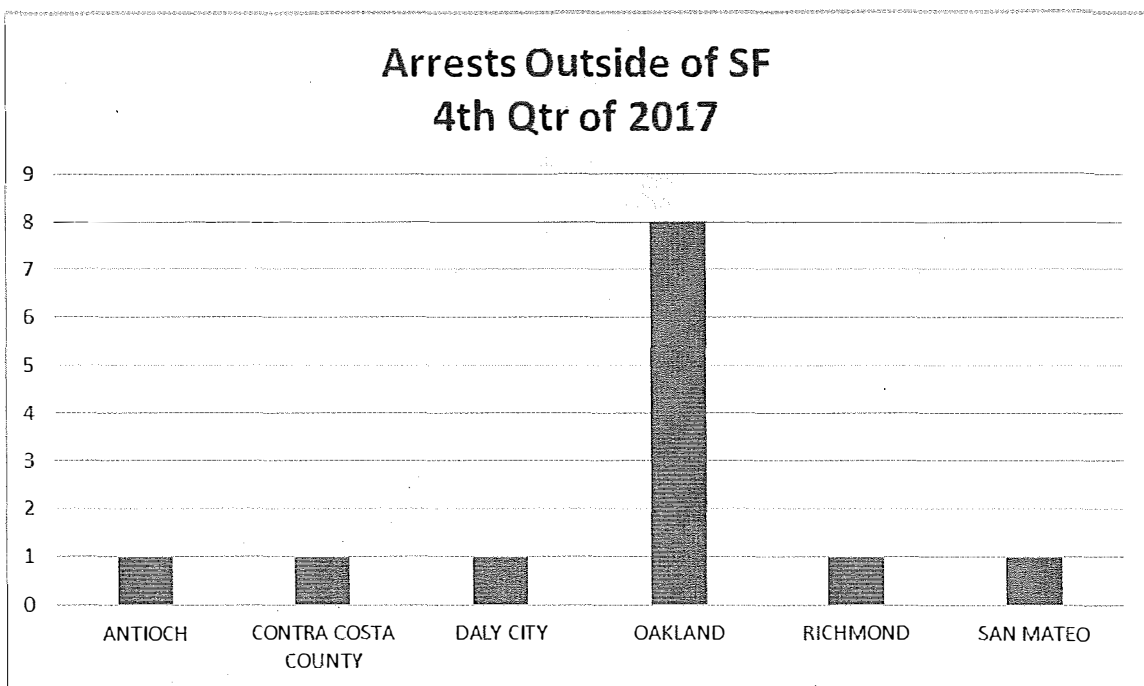
Prepared by San Francisco Police Department Crime Analysis Unit

January 2018

Data Sources: San Francisco Police Department's Crime Data Warehouse, accessed via Business Intelligence Tools; San Francisco Police Department's eStops Database, accessed via Business Intelligence Tools; San Francisco Police Department Early Intervention Systems Administrative Investigative Management Database; San Francisco Police Department Airport Bureau, San Francisco Police Department Human Resources; San Francisco Police Department Internal Affairs; San Francisco Department of Emergency Management; San Francisco Department of Public Accountability

Use of Force data was queried on January 10, 2018.

Executive Summary
Administrative Code 96A.3
2017 Quarter 4 Report

Prepared by San Francisco Police Department Crime Analysis Unit
January 2018

THE SAN FRANCISCO POLICE DEPARTMENT
ADMINISTRATIVE CODE CHAPTER 96A.3 REPORT
4th Quarter: October 1, 2017 to December 31, 2017

EXECUTIVE SUMMARY

As part of the ongoing conversation on police reform, including accountability and transparency in law enforcement, accurate data collection and reporting has taken center stage. In the forefront is whether specific identifying characteristics (i.e., race/ethnicity, gender, or age) play a role in the outcome of encounters between law enforcement officers and members of the public, especially as it relates to the level of force used, the rate of arrest, and/or the propensity to search an individual.

In order to evaluate the effectiveness of the reforms undertaken by the San Francisco Police Department (the Department), and more importantly, to ensure procedural justice is evenly applied throughout all neighborhoods within our city, the Department is dedicating resources to re-evaluate the data collection process in place for collecting data as required by legislation, (California AB 953 and San Francisco Administrative Code 96A). It is important to the Department that the information collected is properly reported; therefore, these reports will continue to evolve as the technology is streamlined in our efforts to provide clear and concise data.

The Department has continued its efforts to rebuild the community's trust in a variety of ways, including training all sworn members in fair and impartial policing strategies, focusing on procedural justice and implicit bias. Coupled with the updated training in use of force principles that emphasize proportionality and the Crisis Intervention Team (CIT) philosophy, officers are being equipped with the tools and knowledge needed to assess and de-escalate situations with the goal of preserving life.

Detailed reports are generated and forwarded to the Chief of Police, Assistant Chiefs, and Deputy Chiefs for review. Commanders review the reports with district captains as a means to monitor and identify concerns immediately. As required under Administrative Code 96A.3, Law Enforcement Reporting Requirements, the Department is submitting this report for the fourth quarter of 2017 (Oct, Nov, Dec). This report contains information relating to Encounters, Arrests, Uses of Force, and Complaints, including the following information:

Sec. 96A.3.

  (a) For Encounters:

      (1) The total number;

      (2) The total number broken down by race or ethnicity, age, and sex;

      (3) The total number of searches performed broken down by race or ethnicity, age, and sex;

      (4) The total number of each type of search performed;

      (5) For each type of search performed, the total number broken down by race or ethnicity, age, and sex;

      (6) The total number of each type of disposition, and the total number for each disposition broken down by race or ethnicity, age, and sex; and

      (7) The data for Encounters required to be reported by this subsection (a) shall be reported separately for Detentions and Traffic Stops;

  (b) Use of Force:

      (1) The total number of Uses of Force;

      (2) The total number of Uses of Force that resulted in death to the person on whom an Officer used force; and

      (3) The total number of Uses of Force broken down by race or ethnicity, age, and sex.

  (c) Arrests:

      (1) The total number; and

      (2) The total number broken down by race or ethnicity, age, and sex;

  (d) Reason for Encounters.

  (f) Department of Police Accountability data on alleged bias related complaints.

This quarterly report will be available to the public on the Department's website as part of an ongoing commitment to transparency. Once the process is fully automated, the datasets used to generate the reports will be published alongside the report to provide the information in a searchable format.

SEC. 96A.3 (a) - ENCOUNTERS

On January 3, 2017, the Department implemented a new contact data collection program, eStop, to be used by officers to record relevant information gathered during encounters, whether self-initiated or dispatched. The eStop application used to collect the data during an encounter is available via Department-issued mobile devices.

Definitions:
***Encounter*:** The definition for encounter per Chapter 96A specifically states, "A detention or traffic stop where the officer initiates activity based solely on the officer's own observations or the observations and direction of another officer, rather than on information provided by dispatch or reported by a member of the public, i.e., self-initiated stops."

The Department collects data for **all** encounters; both self-initiated and dispatched. This information is reported separately in order to meet the requirements of Chapter 96A. This Executive Summary only contains information on 'self-initiated' encounters and traffic stops conducted by officers as required by Chapter 96A. For the entire report including 'dispatched' encounters and traffic stops, please refer to the attached report.

Detention: An interaction between an officer(s) and an individual(s) in which the officer(s) detains the individual(s).

Traffic Stop: An interaction between an officer(s) and an individual(s) driving a vehicle, in which the officer conducts a stop of the vehicle. When enforcing traffic laws during a traffic stop, the Department uses the definition of a vehicle to include motor vehicles and bicycles. Information on passengers of vehicles who are detained during a traffic stop is included under this section.

SEC. 96A.3 (b) - USE OF FORCE

The Department continues to focus on training its officers on the importance of the proportionality of the use of force (using only that force which is reasonable to perform one's duties), as well as effective communication and de-escalation techniques with an emphasis on safeguarding the sanctity of life, dignity, and liberty of all persons.

The Department has expanded its commitment to the Crisis Intervention Team (CIT) concept, and as of December 2017 has trained 819 sworn and 19 non-sworn personnel, as well as 7 clinicians from the Department of Public Health in the updated training curriculum. Included in this number are probationary and veteran officers, as well as members of the command staff. As the CIT program moves forward, the goal of the Department is to provide this 40-hour training to all members. The program focuses on a team response concept throughout all districts and instills the importance of the guardian mentality during public contacts.

Following the creation and implementation in January 2017 of Department General Order 5.21, the Crisis Intervention Team Response to Person in Crisis Calls for Service, the Department continues to work in close partnership with City agencies and community stakeholders in the development of the CIT training program, including the National Alliance on Mental Illness (NAMI), The Mayor's Office on Disability Counsel, San Francisco Mental Health Association, the Homeless Coalition, District Attorney's Witness and Victim Program, and the San Francisco Public Defender's Office among other advocates and associations. The CIT policy can be viewed on our website at http://sanfranciscopolice.org/dgo.

In addition, in February 2017, officers began training in the CIT/Threat Assessment/De-escalation/Field Tactics and Use of Force classes, two 10-hour courses which trains officers on the elements contained in the updated Department General Order, 5.01, Use of Force. Currently 1,188 officers and nine civilians have participated in the CIT/Threat Assessment/De-escalation/Field Tactics and 1056 in the Use of Force course with the goal of training all members by the end of the year. In an effort to ensure a strong partnership with the Department of Public Health, we have trained the Crisis Intervention Specialists (Clinical Psychologists) who work with the Department.

The Department and the Department of Public Health (DPH) entered into an agreement to provide support to officers in the field who are responding to crises in which behavioral health concerns may be present. The DPH Behavioral Crisis Intervention Specialist Team was established as a result of an initiative from the Mayor's office. This collaboration coordinates the efforts, logistics, and protocols of deployment of the specialists to provide on-scene support during crisis situations.

DPH clinicians have responded to at least ten incidents involving a person in a behavioral crisis resulting in a critical incident deployment. A program has been initiated with DPH clinicians and CIT Unit officers walking the mid-Market Street area, UN Plaza, and Union Square areas twice a week connecting the homeless population to services and treatment. The Department also continues to focus on the high-end users of psychological and medical services to reduce recidivism. The Department has also created a monthly multi-disciplinary forensic public safety meeting where the CIT Coordinator presents cases to DPH on persons who pose a safety threat to themselves and/or the community.

Policy:

The use of force by members is regulated through policies established according to local, state, and federal mandates. Department General Order 5.01, Use of Force, was approved by the Police Commission on December 21, 2016. The complete policy is available on our website at http://sanfranciscopolice.org/dgo.

Circumstances where use of force may be necessary:

The use of force must be for a lawful purpose. Officers may only use reasonable force options in the performance of their duties in the following circumstances:

- To effect a lawful arrest, detention, or search.
- To overcome resistance or to prevent escape.
- To prevent the commission of a public offense.
- In defense of others or in self-defense.
- To gain compliance with a lawful order.
- To prevent a person from injuring himself/herself. However, an officer is prohibited from using lethal force against a person who presents only a danger to himself/herself and does not pose an immediate threat of death or serious bodily injury to another person or officer.

Levels of Force:

Officers shall strive to use the minimum amount of force necessary to accomplish their lawful purpose.

A. ***Low Level Force.*** The level of control necessary to interact with a subject who is or displaying passive or active resistance. This level of force is not intended to and has a low probability of causing injury.

B. ***Intermediate Force***. This level of force poses a foreseeable risk of significant injury or harm, but is neither likely nor intended to cause death. Intermediate force will typically only be acceptable when officers are confronted with active resistance and a threat to the safety of officers or others. Case law decisions have specifically identified and established that certain force options such as OC spray, impact projectiles, K-9 bites, and baton strikes are classified as intermediate force likely to result in significant injury.

C. ***Deadly Force.*** Any use of force substantially likely to cause serious bodily injury or death, including but not limited to the discharge of a firearm, the use of an impact weapon under

some circumstances, other techniques or equipment, and certain interventions to stop a subject's vehicle, such as vehicle deflections.

Force Options:
The force options authorized by the Department are physical controls, personal body weapons, chemical agents, impact weapons, extended range impact weapons, vehicle interventions, K-9 bites and firearms. These are the force options available to officers, but officers are not required to use these force options based on a continuum. While deploying a particular force option and when feasible, officers shall continually evaluate whether the force option may be discontinued while still achieving the arrest or lawful objective.

The following tools and techniques are not in a particular order nor are they all inclusive.
- Verbal Commands/Instructions/Command Presence
- Control Holds/Takedowns
- Impact Weapons
- Chemical Agents (Pepper Spray, OC, etc.)
- K-9 (Dog) Bite
- Vehicle Intervention (Deflection)
- Personal Body Weapons.
- Firearms
- Impact Projectile

Documenting the Use of Force:
Members are required by policy to immediately notify supervisors following a use of force incident, which is then documented and immediately evaluated by the supervisor. Use of force reporting and evaluation forms have been redesigned to include all the elements and data fields required by state and local legislation. These forms must be submitted by the end of watch following a use of force incident.

Staff assigned to the Risk Management Office (RMO) are responsible for tracking and maintaining all data relating to use of force incidents. They continue to review data by district stations and specialized units. RMO, which includes the Internal Affairs Division and the Early Intervention System Unit (EIS), collects and analyzes the use of force data, i.e., under what circumstance it was used, type/level of force, and subject/ officer demographics which is available on our website at: http://sanfranciscopolice.org/early-intervention-system

At the Chief's direction, work continues on developing a unit which will expand on existing processes to audit performance, use of force, stops, and other metrics.

The Department is currently negotiating with a research/academic institution to perform in-depth analysis of the data.

2017 FOURTH QUARTER DATA SUMMARY AT A GLANCE;
- Calls for Service: 212,805
- Calls resulting in Use of Force: 262 (0.12% of Calls for Service)
- Suspects Observed and Reported to SFPD: 8,679
- Total Encounters: 37,916
    - Total Detentions: 14,841
    - Total Traffic Stops: 23,075
- Total Searches: 9,186 (23% of Total Encounters)
- Total Uses of Force: 633
- Total Arrests: 5,017
- Department of Police Accountability bias related complaints received: 3
- Police Department bias related complaints received: 6

TOTAL CALLS FOR SERVICE (October 1 – December 31, 2017):

Calls for Service October 1 - December 31, 2017				
	October	November	December	Total - Q4
2017	73,654	68,810	70,341	212,805

SEC. 96A.3 (a) (1) TOTAL ENCOUNTERS (Detentions and Traffic Stops)

TOTAL ENCOUNTERS October 1 - December 31, 2017			37,916 Total Encounters		
Encounters Description	OCT	NOV	DEC	Total	% of Total Encounters
Detentions - Self-Initiated Activity	2,470	2,509	2,392	7,371	19.4%
Detentions - Dispatched Call	2,615	2,314	2,541	7,470	19.7%
Total Detentions	5,085	4,823	4,933	14,841	39.1%
Traffic Stops - Self-Initiated Activity	6,635	7,343	7,965	21,943	57.9%
Traffic Stops - Dispatched Call	379	377	376	1,132	3.0%
Total Traffic Stops	7,014	7,720	8,341	23,075	60.9%
Grand Total	12,099	12,543	13,274	37,916	100%

- **7% of the 23,075 Traffic Stops were passengers.**

SEC. 96A.3 (a) (4) TOTAL SEARCHES (Detentions and Traffic Stops)

Officers conduct a search for several reasons including officer safety. Of 37,916 Encounters this quarter, 43% of pedestrian Detentions and 12% of Traffic Stops resulted in a search.

TOTAL SEARCHES October 1 - December 31, 2017		9,186 Total Searches			
Total Search by Self-Initated and Dispatched for Detentions and Traffic Stops	OCT	NOV	DEC	TOTAL	% of Total Search
Total Searches by Self-Initiated Detentions	837	852	762	2,451	27%
Total Searches by Dispatched Detentions	1,288	1,326	1,323	3,937	43%
Total Searches for Detentions	2,125	2,178	2,085	6,388	70%
Total Searches by Self-Initiated Traffic Stops	754	731	854	2,339	25%
Total Searches by Dispatched Traffic Stops	146	159	154	459	5%
Total Searches for Traffic Stops	900	890	1,008	2,798	30%
Grand Total	3,025	3,068	3,093	9,186	100%

DESCRIPTION OF SUSPECTS OBSERVED AND REPORTED TO POLICE;

The following table represents suspect descriptions provided by members of the public when requesting police assistance via the Department of Emergency (DEM) dispatch. It also includes information/descriptions provided by victims and/or witnesses directly to officers during a call for service, as well as suspect information directly observed by officers who witnesses a crime in progress. This information is gathered during the call directly from the reporting party, entered by the dispatcher, and relayed to responding officers.

SUSPECTS by Race/Ethnicity October 1 to December 31, 2017					8,679 Suspects
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total Suspects
Asian or Pacific Islander	146	117	141	404	4.7%
Black	1,360	1,212	1,222	3,794	43.7%
Hispanic or Latin	427	349	363	1,139	13.1%
Native American	9	3	4	16	0.2%
White	580	540	510	1,630	18.8%
Others	647	554	495	1,696	19.5%
Total	3,169	2,775	2,735	8,679	100.0%

The following two tables show percentages by race for self-initiated detentions, traffic stops, searches, suspects observed/reported to SFPD, and arrests for the fourth quarter of 2017.

RACE	SELF INITIATED DETENTIONS	S. I. DETENTIONS SEARCHED	ALL OBSERVED & REPORTED SUSPECTS	ALL ARRESTS
Asian	4%	5%	5%	6%
Black	35%	37%	44%	40%
Hispanic	15%	22%	13%	22%
Native American	0.2%	0.3%	0.2%	N/A
White	41%	31%	19%	28%
Others	5%	5%	20%	3%
Totals	100%	100%	100%	100%

RACE	SELF INITIATED TRAFFIC STOPS	S. I. TRAFFIC STOPS SEARCHED	ALL OBSERVED & REPORTED SUSPECTS	ALL ARRESTS
Asian	15%	4%	5%	6%
Black	21%	54%	44%	40%
Hispanic	15%	20%	13%	22%
Native American	0.2%	0.2%	0.2%	N/A
White	33%	15%	19%	28%
Others	15%	6%	20%	3%
Totals	100%	100%	100%	100%

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (2) TOTAL ENCOUNTERS by Race/Ethnicity;

DETENTIONS by Race/Ethnicity - Self-Initiated
October 1 - December 31, 2017

RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	107	81	99	287	3.9%
Black	854	870	823	2,547	34.6%
Hispanic	368	397	356	1,121	15.2%
Native American	6	7	5	18	0.2%
White	992	1,040	995	3,027	41.1%
Unknown	143	114	114	371	5.0%
Total	2,470	2,509	2,392	7,371	100.0%

TRAFFIC STOPS by Race/Ethnicity - Self-Initiated
October 1 - December 31, 2017

RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	962	1,147	1,155	3,264	14.9%
Black	1,418	1,522	1,673	4,613	21.0%
Hispanic	1,068	1,091	1,202	3,361	15.3%
Native American	15	23	13	51	0.2%
White	2,194	2,452	2,688	7,334	33.4%
Unknown	978	1,108	1,234	3,320	15.1%
Total	6,635	7,343	7,965	21,943	100.0%

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (2) TOTAL ENCOUNTERS By Age;

DETENTIONS by Age - Self-Initiated
October 1 - December 31, 2017

AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	44	35	31	110	1.5%
18-29	723	722	670	2,115	28.7%
30-39	679	741	646	2,066	28.0%
40-49	476	500	478	1,454	19.7%
50-59	383	350	420	1,153	15.6%
60+	165	161	147	473	6.4%
Total	2,470	2,509	2,392	7,371	100.0%

TRAFFIC STOPS by Age - Self-Initiated
October 1 - December 31, 2017

AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	69	43	55	167	0.8%
18-29	2,355	2,419	2,526	7,300	33.3%
30-39	1,690	1,958	2,143	5,791	26.4%
40-49	1,159	1,425	1,505	4,089	18.6%
50-59	857	924	1,080	2,861	13.0%
60+	505	574	656	1,735	7.9%
Total	6,635	7,343	7,965	21,943	100.0%

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (2) TOTAL ENCOUNTERS By Gender;

DETENTIONS by Gender - Self-Initiated
October 1 - December 31, 2017

GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	408	394	362	1,164	15.8%
MALE	2,050	2,105	2,023	6,178	83.8%
UNKNOWN	12	10	7	29	0.4%
Total	2,470	2,509	2,392	7,371	100.0%

TRAFFIC STOPS by Gender - Self-Initiated
October 1 - December 31, 2017

GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	1,570	1,824	1,991	5,385	24.5%
MALE	5,058	5,504	5,960	16,522	75.3%
UNKNOWN	7	15	14	36	0.2%
Total	6,635	7,343	7,965	21,943	100.0%

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED By Race/Ethnicity;

Total Searches Performed By Race/Ethnicity For Self-Initiated Detentions
October 1 - December 31, 2017

RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	59	23	42	124	5.1%
Black	310	330	275	915	37.3%
Hispanic	172	196	163	531	21.7%
Native American	2	2	0	4	0.2%
White	260	259	245	764	31.2%
Unknown	34	42	37	113	4.6%
Total	837	852	762	2,451	100.0%

Of the 7,371 self-initiated detentions, 33% (2,451) resulted in a search.

Total Searches Performed By Race/Ethnicity For Self-Initiated Traffic Stops
October 1 - December 31, 2017

RACE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Asian or Pacific Islander	41	33	28	102	4.4%
Black	377	409	477	1,263	54.0%
Hispanic	182	139	146	467	20.0%
Native American	1	1	2	4	0.2%
White	115	107	138	360	15.4%
Unknown	38	42	63	143	6.1%
Total	754	731	854	2,339	100.0%

Note: Percentage totals may not add up exactly due to rounding.
Of the 21,943 self-initiated traffic stops, 11% (2,339) resulted in a search.

SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED By Age;

Total Searches Performed By Age For Self-Initiated Detentions October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	29	14	18	61	2.5%
18-29	293	319	280	892	36.4%
30-39	228	260	217	705	28.8%
40-49	157	167	143	467	19.1%
50-59	99	77	83	259	10.6%
60+	31	15	21	67	2.7%
Total	**837**	**852**	**762**	**2,451**	**100.0%**

Total Searches Performed By Age For Self-Initiated Traffic Stops October 1 - December 31, 2017					
AGE	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Under 18	26	18	24	68	2.9%
18-29	417	384	438	1,239	53.0%
30-39	173	196	217	586	25.1%
40-49	86	85	117	288	12.3%
50-59	44	39	44	127	5.4%
60+	8	9	14	31	1.3%
Total	**754**	**731**	**854**	**2,339**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (3) TOTAL SEARCHES PERFORMED By Gender;

Total Searches Performed By Gender For Self-Initiated Detentions October 1 - December 31, 2017					
GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	89	94	85	268	10.9%
MALE	745	756	676	2,177	88.8%
UNKNOWN	3	2	1	6	0.2%
Total	**837**	**852**	**762**	**2,451**	**100.0%**

Total Searches Performed By Gender For Self-Initiated Traffic Stops October 1 - December 31, 2017					
GENDER	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
FEMALE	112	113	119	344	14.7%
MALE	640	618	732	1,990	85.1%
UNKNOWN	2	0	3	5	0.2%
Total	**754**	**731**	**854**	**2,339**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (4) TOTAL OF EACH TYPE OF SEARCH PERFORMED

Types of Search Performed - Self-Initiated Detentions October 1 - December 31, 2017					
STOP SEARCH DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Search Incident to Arrest	370	327	315	1,012	41.3%
Reasonable Suspicion to Search	242	295	266	803	32.8%
Search with consent	49	36	35	120	4.9%
Probation/Parole/PRCS Search Condition	131	147	103	381	15.5%
Probable Cause Search	43	39	43	125	5.1%
Vehicle Inventory	2	8	0	10	0.4%
Total	837	852	762	2,451	100.0%

Types of Search Performed - Self-Initiated Traffic Stops October 1 - December 31, 2017					
STOP SEARCH DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Total
Search Incident to Arrest	138	135	147	420	18.0%
Vehicle Inventory	83	102	67	252	10.8%
Reasonable Suspicion to Search	149	132	187	468	20.0%
Search with consent	56	49	73	178	7.6%
Probation/Parole/PRCS Search Condition	229	215	265	709	30.3%
Probable Cause Search	99	98	115	312	13.3%
Total	754	731	854	2,339	100.0%

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (5) TOTAL OF EACH TYPE OF SEARCH PERFORMED, By Race/Ethnicity;

SEARCHES by Race/Ethnicity for Self-Initiated Detentions
October 1 - December 31, 2017

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	**370**	**327**	**315**	**1,012**	**100.0%**	**41.3%**
Asian or Pacific Islander	28	7	19	54	5.3%	2.2%
Black	135	128	106	369	36.5%	15.1%
Hispanic	63	77	73	213	21.0%	8.7%
Native American	1	0	0	1	0.1%	0.0%
White	123	99	104	326	32.2%	13.3%
Unknown	20	16	13	49	4.8%	2.0%
Vehicle Inventory	**2**	**8**	**0**	**10**	**100.0%**	**0.4%**
Asian or Pacific Islander	0	0	0	0	0.0%	0.0%
Black	1	4	0	5	50.0%	0.2%
Hispanic	0	0	0	0	0.0%	0.0%
Native American	0	0	0	0	0.0%	0.0%
White	1	4	0	5	50.0%	0.2%
Unknown	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	**242**	**295**	**266**	**803**	**100.0%**	**32.8%**
Asian or Pacific Islander	15	12	15	42	5.2%	1.7%
Black	81	103	100	284	35.4%	11.6%
Hispanic	60	75	60	195	24.3%	8.0%
Native American	0	1	0	1	0.1%	0.0%
White	76	93	81	250	31.1%	10.2%
Unknown	10	11	10	31	3.9%	1.3%
Search with consent	**49**	**36**	**35**	**120**	**100.0%**	**4.9%**
Asian or Pacific Islander	0	0	2	2	1.7%	0.1%
Black	18	13	10	41	34.2%	1.7%
Hispanic	14	11	6	31	25.8%	1.3%
Native American	0	0	0	0	0.0%	0.0%
White	16	10	11	37	30.8%	1.5%
Unknown	1	2	6	9	7.5%	0.4%
Probation/Parole/PRCS Search Condition	**131**	**147**	**103**	**381**	**100.0%**	**15.5%**
Asian or Pacific Islander	7	2	1	10	2.6%	0.4%
Black	64	68	39	171	44.9%	7.0%
Hispanic	26	22	17	65	17.1%	2.7%
Native American	1	1	0	2	0.5%	0.1%
White	31	45	38	114	29.9%	4.7%
Unknown	2	9	8	19	5.0%	0.8%
Probable Cause Search	**43**	**39**	**43**	**125**	**100.0%**	**5.1%**
Asian or Pacific Islander	9	2	5	16	12.8%	0.7%
Black	11	14	20	45	36.0%	1.8%
Hispanic	9	11	7	27	21.6%	1.1%
Native American	0	0	0	0	0.0%	0.0%
White	13	8	11	32	25.6%	1.3%
Unknown	1	4	0	5	4.0%	0.2%
Grand Total	**837**	**852**	**762**	**2,451**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (5) Race/ethnicity cont.

SEARCHES by Race/Ethnicity for Self-Initiated Traffic Stops
October 1 - December 31, 2017

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	**138**	**135**	**147**	**420**	**100.0%**	**18.0%**
Asian or Pacific Islander	8	8	6	22	5.2%	0.9%
Black	59	66	78	203	48.3%	8.7%
Hispanic	35	20	22	77	18.3%	3.3%
Native American	0	1	0	1	0.2%	0.0%
White	30	34	36	100	23.8%	4.3%
Unknown	6	6	5	17	4.0%	0.7%
Vehicle Inventory	**83**	**102**	**67**	**252**	**100.0%**	**10.8%**
Asian or Pacific Islander	4	3	1	8	3.2%	0.3%
Black	33	58	31	122	48.4%	5.2%
Hispanic	29	23	17	69	27.4%	2.9%
Native American	0	0	0	0	0.0%	0.0%
White	16	13	15	44	17.5%	1.9%
Unknown	1	5	3	9	3.6%	0.4%
Reasonable Suspicion to Search	**149**	**132**	**187**	**468**	**100.0%**	**20.0%**
Asian or Pacific Islander	3	7	7	17	3.6%	0.7%
Black	70	73	95	238	50.9%	10.2%
Hispanic	38	20	40	98	20.9%	4.2%
Native American	0	0	2	2	0.4%	0.1%
White	28	25	33	86	18.4%	3.7%
Unknown	10	7	10	27	5.8%	1.2%
Search with consent	**56**	**49**	**73**	**178**	**100.0%**	**7.6%**
Asian or Pacific Islander	1	2	2	5	2.8%	0.2%
Black	30	19	36	85	47.8%	3.6%
Hispanic	13	19	12	44	24.7%	1.9%
Native American	0	0	0	0	0.0%	0.0%
White	12	1	15	28	15.7%	1.2%
Unknown	0	8	8	16	9.0%	0.7%
Probation/Parole/PRCS Search Condition	**229**	**215**	**265**	**709**	**100.0%**	**30.3%**
Asian or Pacific Islander	12	7	12	31	4.4%	1.3%
Black	137	140	177	454	64.0%	19.4%
Hispanic	42	31	26	99	14.0%	4.2%
Native American	1	0	0	1	0.1%	0.0%
White	24	27	29	80	11.3%	3.4%
Unknown	13	10	21	44	6.2%	1.9%
Probable Cause Search	**99**	**98**	**115**	**312**	**100.0%**	**13.3%**
Asian or Pacific Islander	13	6	0	19	6.1%	0.8%
Black	48	53	60	161	51.6%	6.9%
Hispanic	25	26	29	80	25.6%	3.4%
Native American	0	0	0	0	0.0%	0.0%
White	5	7	10	22	7.1%	0.9%
Unknown	8	6	16	30	9.6%	1.3%
Grand Total	**754**	**731**	**854**	**2,339**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (5) TOTAL OF EACH TYPE OF SEARCH PERFORMED, By Age;

SEARCHES by Age for Self-Initiated Detentions October 1 - December 31, 2017 DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	370	327	315	1,012	100.0%	41.3%
Under 18	9	6	8	23	2.3%	0.9%
18-29	130	116	116	362	35.8%	14.8%
30-39	110	96	88	294	29.1%	12.0%
40-49	60	71	60	191	18.9%	7.8%
50-59	44	32	34	110	10.9%	4.5%
60+	17	6	9	32	3.2%	1.3%
Vehicle Inventory	2	8	0	10	100.0%	0.4%
Under 18	0	0	0	0	0.0%	0.0%
18-29	0	2	0	2	20.0%	0.1%
30-39	1	3	0	4	40.0%	0.2%
40-49	1	2	0	3	30.0%	0.1%
50-59	0	1	0	1	10.0%	0.0%
60+	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	242	295	266	803	100.0%	32.8%
Under 18	15	7	9	31	3.9%	1.3%
18-29	76	115	89	280	34.9%	11.4%
30-39	50	83	76	209	26.0%	8.5%
40-49	56	55	52	163	20.3%	6.7%
50-59	35	29	32	96	12.0%	3.9%
60+	10	6	8	24	3.0%	1.0%
Search with consent	49	36	35	120	100.0%	4.9%
Under 18	1	1	1	3	2.5%	0.1%
18-29	15	13	13	41	34.2%	1.7%
30-39	15	14	11	40	33.3%	1.6%
40-49	11	5	7	23	19.2%	0.9%
50-59	5	2	3	10	8.3%	0.4%
60+	2	1	0	3	2.5%	0.1%
Probation/Parole/PRCS Search Condition	131	147	103	381	100.0%	15.5%
Under 18	3	0	0	3	0.8%	0.1%
18-29	57	56	46	159	41.7%	6.5%
30-39	45	55	37	137	36.0%	5.6%
40-49	18	28	15	61	16.0%	2.5%
50-59	6	7	5	18	4.7%	0.7%
60+	2	1	0	3	0.8%	0.1%
Probable Cause Search	43	39	43	125	100.0%	5.1%
Under 18	1	0	0	1	0.8%	0.0%
18-29	15	17	16	48	38.4%	2.0%
30-39	7	9	5	21	16.8%	0.9%
40-49	11	6	9	26	20.8%	1.1%
50-59	9	6	9	24	19.2%	1.0%
60+	0	1	4	5	4.0%	0.20%
Grand Total	837	852	762	2,451	-	100.0%

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (5) By Age cont.

SEARCHES by Age for Self-Initiated Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	138	135	147	420	100.0%	18.0%
Under 18	10	3	6	19	4.5%	0.8%
18-29	64	55	59	178	42.4%	7.6%
30-39	30	47	53	130	31.0%	5.6%
40-49	23	20	22	65	15.5%	2.8%
50-59	9	9	7	25	6.0%	1.1%
60+	2	1	0	3	0.7%	0.1%
Vehicle Inventory	83	102	67	252	100.0%	10.8%
Under 18	1	4	0	5	2.0%	0.2%
18-29	44	63	32	139	55.2%	5.9%
30-39	17	15	17	49	19.4%	2.1%
40-49	12	11	8	31	12.3%	1.3%
50-59	7	8	6	21	8.3%	0.9%
60+	2	1	4	7	2.8%	0.3%
Reasonable Suspicion to Search	149	132	187	468	100.0%	20.0%
Under 18	3	6	9	18	3.8%	0.8%
18-29	75	65	81	221	47.2%	9.4%
30-39	44	35	42	121	25.9%	5.2%
40-49	16	16	31	63	13.5%	2.7%
50-59	10	8	16	34	7.3%	1.5%
60+	1	2	8	11	2.4%	0.5%
Search with consent	56	49	73	178	100.0%	7.6%
Under 18	3	3	1	7	3.9%	0.3%
18-29	29	24	44	97	54.5%	4.1%
30-39	15	15	17	47	26.4%	2.0%
40-49	7	4	7	18	10.1%	0.8%
50-59	2	3	4	9	5.1%	0.4%
60+	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	229	215	265	709	100.0%	30.3%
Under 18	3	1	3	7	1.0%	0.3%
18-29	129	114	138	381	53.7%	16.3%
30-39	58	58	70	186	26.2%	8.0%
40-49	23	30	42	95	13.4%	4.1%
50-59	13	8	10	31	4.4%	1.3%
60+	3	4	2	9	1.3%	0.4%
Probable Cause Search	99	98	115	312	100.0%	13.3%
Under 18	6	1	5	12	3.8%	0.5%
18-29	76	63	84	223	71.5%	9.5%
30-39	9	26	18	53	17.0%	2.3%
40-49	5	4	7	16	5.1%	0.7%
50-59	3	3	1	7	2.2%	0.3%
60+	0	1	0	1	0.3%	0.04%
Grand Total	754	731	854	2,339	-	100.0%

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (5) TOTAL OF EACH TYPE OF SEARCH PERFORMED, By Gender;

SEARCHES by Gender for Self-Initiated Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Search Incident to Arrest	370	327	315	1,012	100.0%	41.3%
FEMALE	48	46	43	137	13.5%	5.6%
MALE	320	280	272	872	86.2%	35.6%
UNKNOWN	2	1	0	3	0.3%	0.1%
Vehicle Inventory	2	8	0	10	100.0%	0.4%
FEMALE	0	2	0	2	20.0%	0.1%
MALE	2	6	0	8	80.0%	0.3%
UNKNOWN	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	242	295	266	803	100.0%	32.8%
FEMALE	22	26	30	78	9.7%	3.2%
MALE	220	269	236	725	90.3%	29.6%
UNKNOWN	0	0	0	0	0.0%	0.0%
Search with consent	49	36	35	120	100.0%	4.9%
FEMALE	4	7	2	13	10.8%	0.5%
MALE	45	29	33	107	89.2%	4.4%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	131	147	103	381	100.0%	15.5%
FEMALE	10	8	3	21	5.5%	0.9%
MALE	120	138	99	357	93.7%	14.6%
UNKNOWN	1	1	1	3	0.8%	0.1%
Probable Cause Search	43	39	43	125	100.0%	5.1%
FEMALE	5	5	7	17	13.6%	0.7%
MALE	38	34	36	108	86.4%	4.4%
UNKNOWN	0	0	0	0	0.0%	0.0%
Grand Total	837	852	762	2,451		100%

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (5) By Gender cont.

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
SEARCHES by Gender for Self-Initiated Traffic Stops **October 1 - December 31, 2017**						
Search Incident to Arrest	138	135	147	420	100.0%	18.0%
FEMALE	27	28	20	75	17.9%	3.2%
MALE	111	107	125	343	81.7%	14.7%
UNKNOWN	0	0	2	2	0.5%	0.1%
Vehicle Inventory	83	102	67	252	100.0%	10.8%
FEMALE	21	23	18	62	24.6%	2.7%
MALE	62	79	49	190	75.4%	8.1%
UNKNOWN	0	0	0	0	0.0%	0.0%
Reasonable Suspicion to Search	149	132	187	468	100.0%	20.0%
FEMALE	21	16	27	64	13.7%	2.7%
MALE	128	116	160	404	86.3%	17.3%
UNKNOWN	0	0	0	0	0.0%	0.0%
Search with consent	56	49	73	178	100.0%	7.6%
FEMALE	8	4	8	20	11.2%	0.9%
MALE	48	45	65	158	88.8%	6.8%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probation/Parole/PRCS Search Condition	229	215	265	709	100.0%	30.3%
FEMALE	16	25	28	69	9.7%	2.9%
MALE	211	190	237	638	90.0%	27.3%
UNKNOWN	2	0	0	2	0.3%	0.1%
Probable Cause Search	99	98	115	312	100.0%	13.3%
FEMALE	19	17	18	54	17.3%	2.3%
MALE	80	81	96	257	82.4%	11.0%
UNKNOWN	0	0	1	1	0.3%	0.0%
Grand Total	**754**	**731**	**854**	**2,339**		**100.00%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (6) TOTAL OF EACH TYPE OF DISPOSITION by Race/Ethnicity;

Description	OCTOBER	NOVEMBER	DECEMBER	Total- Q4	% of Category	% of Grand Total
Citation	**857**	**825**	**874**	**2,556**	**100%**	**34.7%**
Asian or Pacific Islander	30	19	38	87	3%	1.2%
Black	289	288	305	882	35%	12.0%
Hispanic	112	92	96	300	12%	4.1%
Native American	3	1	5	9	0%	0.1%
White	367	393	393	1,153	45%	15.6%
Unknown	56	32	37	125	5%	1.7%
Field Interview	**72**	**97**	**83**	**252**	**100%**	**3.4%**
Asian or Pacific Islander	1	6	4	11	4%	0.1%
Black	27	20	35	82	33%	1.1%
Hispanic	12	34	19	65	26%	0.9%
Native American	0	1	0	1	0%	0.0%
White	32	33	24	89	35%	1.2%
Unknown	0	3	1	4	2%	0.1%
In Custody Arrest	**285**	**293**	**281**	**859**	**100%**	**11.7%**
Asian or Pacific Islander	17	6	8	31	4%	0.4%
Black	108	119	106	333	39%	4.5%
Hispanic	45	73	68	186	22%	2.5%
Native American	0	0	0	0	0%	0.0%
White	102	82	87	271	32%	3.7%
Unknown	13	13	12	38	4%	0.5‰
Incident Report	**50**	**89**	**46**	**185**	**100%**	**2.5%**
Asian or Pacific Islander	1	3	4	8	4%	0.1%
Black	17	43	13	73	39%	1.0%
Hispanic	11	11	7	29	16%	0.4%
Native American	0	0	0	0	0%	0.0%
White	21	26	20	67	36%	0.9%
Unknown	0	6	2	8	4%	0.1%
Mental Health Detention	**30**	**36**	**42**	**108**	**100%**	**1.5%**
Asian or Pacific Islander	2	3	5	10	9%	0.1%
Black	6	13	16	35	32%	0.5%
Hispanic	3	5	2	10	9%	0.1%
Native American	0	0	0	0	0%	0.0%
White	19	13	19	51	47%	0.7%
Unknown	0	2	0	2	2%	0.0%
No Further Action	**260**	**272**	**276**	**808**	**100%**	**11.0%**
Asian or Pacific Islander	11	10	6	27	3%	0.4%
Black	82	98	79	259	32%	3.5%
Hispanic	41	37	35	113	14%	1.5‰
Native American	0	0	0	0	0%	0.0%
White	106	109	142	357	44%	4.8%
Unknown	20	18	14	52	6%	0.7%
Released per PC 849(b)	**96**	**69**	**69**	**234**	**100%**	**3.2%**
Asian or Pacific Islander	20	2	7	29	12%	0.4%
Black	36	35	37	108	46%	1.5%
Hispanic	18	13	10	41	18%	0.6%
Native American	0	0	0	0	0%	0.0%
White	21	15	15	51	22%	0.7%
Unknown	1	4	0	5	2%	0.1%
RWS Arrest	**31**	**7**	**15**	**53**	**100%**	**0.7%**
Asian or Pacific Islander	1	0	2	3	6%	0.0%
Black	9	1	2	12	23%	0.2%
Hispanic	8	1	9	18	34%	0.2%
Native American	0	0	0	0	0%	0.0%
White	8	5	2	15	28%	0.2%
Unknown	5	0	0	5	9%	0.1%
Warning	**789**	**821**	**706**	**2,316**	**100%**	**31.4%**
Asian or Pacific Islander	24	32	25	81	3%	1.1%
Black	280	253	230	763	33%	10.4%
Hispanic	118	131	110	359	16%	4.9%
Native American	3	5	0	8	0%	0.1%
White	316	364	293	973	42%	13.2%
Un known	48	36	48	132	6%	1.8‰
Total	**2,470**	**2,509**	**2,392**	**7,371**	**-**	**100%**

DISPOSITION OF SELF-INITIATED Detentions
BY RACE/ETHNCITY
October 1 - December 31, 2017

Note: RWS=Release When Sober
Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (a) (6) by Race/Ethnicity cont.

DISPOSITION of Self-Initiated Traffic Stops BY RACE/ETHNCITY October 1 - December 31, 2017 Description	OCTOBER	OVEMBE	DECEMBER	Total- Q4	% of Category	% of Grand Total
Citation	3,957	4,576	4,915	13,448	100%	61.3%
Asian or Pacific Islander	711	881	871	2,463	18%	11.2%
Black	503	584	615	1,702	13%	7.8%
Hispanic	539	613	686	1,838	14%	8.4%
Native American	6	13	9	28	0%	0.1%
White	1,477	1,682	1,849	5,008	37%	22.8%
Unknown	721	803	885	2,409	18%	11.0%
Field Interview	44	43	71	158	100%	0.7%
Asian or Pacific Islander	1	2	2	5	3%	0.0%
Black	21	30	37	88	56%	0.4%
Hispanic	11	6	10	27	17%	0.1%
Native American	0	0	0	0	0%	0.0%
White	11	4	19	34	22%	0.2%
Unknown	0	1	3	4	3%	0.0%
In Custody Arrest	143	143	147	433	100%	2.0%
Asian or Pacific Islander	9	9	10	28	6%	0.1%
Black	63	70	70	203	47%	0.9%
Hispanic	31	27	21	79	18%	0.4%
Native American	0	2	0	2	0%	0.0%
White	29	27	41	97	22%	0.4%
Unknown	11	8	5	24	6%	0.1%
Incident Report	57	50	46	153	100%	0.7%
Asian or Pacific Islander	3	4	0	7	5%	0.0%
Black	28	21	21	70	46%	0.3%
Hispanic	13	10	9	32	21%	0.1%
Native American	0	0	0	0	0%	0.0%
White	12	12	11	35	23%	0.2%
Unknown	1	3	5	9	6%	0.0%
Mental Health Detention	1	5	2	8	100%	0.0%
Asian or Pacific Islander	0	0	0	0	0%	0.0%
Black	0	1	1	2	25%	0.0%
Hispanic	0	0	0	0	0%	0.0%
Native American	0	0	0	0	0%	0.0%
White	1	3	1	5	63%	0.0%
Unknown	0	1	0	1	13%	0.0%
No Further Action	238	253	323	814	100%	3.7%
Asian or Pacific Islander	17	22	24	63	8%	0.3%
Black	103	117	135	355	44%	1.6%
Hispanic	59	31	58	148	18%	0.7%
Native American	0	1	0	1	0%	0.0%
White	46	65	83	194	24%	0.9%
Unknown	13	17	23	53	7%	0.2%
Released per PC 849(b)	40	64	44	148	100%	0.7%
Asian or Pacific Islander	2	3	2	7	5%	0.0%
Black	26	36	23	85	57%	0.4%
Hispanic	6	12	7	25	17%	0.1%
Native American	0	0	0	0	0%	0.0%
White	4	12	11	27	18%	0.1%
Unknown	2	1	1	4	3%	0.0%
RWS Arrest	2	0	2	4	100%	0.0%
Asian or Pacific Islander	0	0	0	0	0%	0.0%
Black	0	0	0	0	0%	0.0%
Hispanic	1	0	0	1	25%	0.0%
Native American	0	0	0	0	0%	0.0%
White	1	0	2	3	75%	0.0%
Unknown	0	0	0	0	0%	0.0%
Warning	2,153	2,209	2,415	6,777	100%	30.9%
Asian or Pacific Islander	219	226	246	691	10%	3.1%
Black	674	663	771	2,108	31%	9.6%
Hispanic	408	392	411	1,211	18%	5.5%
Native American	9	7	4	20	0%	0.1%
White	613	647	671	1,931	28%	8.8%
Unknown	230	274	312	816	12%	3.7%
Total	6,635	7,343	7,965	21,943	-	100%

Note: RWS=Release When Sober
Note: Percentage totals may not add up exactly due to rounding

SEC. 96A.3 (a) (6) TOTAL OF EACH TYPE OF DISPOSITION by Age;

DISPOSITION of Self-Initiated Detentions BY AGE October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	857	825	874	2,556	100.0%	34.68%
Under 18	5	1	0	6	0.2%	0.08%
18-29	184	152	159	495	19.4%	6.72%
30-39	212	217	210	639	25.0%	8.67%
40-49	169	174	184	527	20.6%	7.15%
50-59	193	180	229	602	23.6%	8.17%
60+	94	101	92	287	11.2%	3.89%
Field Interview	72	97	83	252	100.0%	3.42%
Under 18	0	1	4	5	2.0%	0.07%
18-29	38	45	40	123	48.8%	1.67%
30-39	18	21	14	53	21.0%	0.72%
40-49	7	13	12	32	12.7%	0.43%
50-59	6	8	8	22	8.7%	0.30%
60+	3	9	5	17	6.7%	0.23%
In Custody Arrest	285	293	281	859	100.0%	11.65%
Under 18	5	6	10	21	2.4%	0.28%
18-29	102	106	109	317	36.9%	4.30%
30-39	82	91	74	247	28.8%	3.35%
40-49	48	59	53	160	18.6%	2.17%
50-59	35	27	24	86	10.0%	1.17%
60+	13	4	11	28	3.3%	0.38%
Incident Report	50	89	46	185	100.0%	2.51%
Under 18	6	5	1	12	6.5%	0.16%
18-29	18	25	17	60	32.4%	0.81%
30-39	10	27	17	54	29.2%	0.73%
40-49	11	21	4	36	19.5%	0.49%
50-59	2	10	6	18	9.7%	0.24%
60+	3	1	1	5	2.7%	0.07%
Mental Health Detention	30	36	42	108	100.0%	1.47%
Under 18	1	1	0	2	1.9%	0.03%
18-29	5	7	9	21	19.4%	0.28%
30-39	6	12	11	29	26.9%	0.39%
40-49	10	11	12	33	30.6%	0.45%
50-59	4	1	7	12	11.1%	0.16%
60+	4	4	3	11	10.2%	0.15%
No Further Action	260	272	276	808	100.0%	10.96%
Under 18	3	4	2	9	1.1%	0.12%
18-29	84	94	73	251	31.1%	3.41%
30-39	72	81	81	234	29.0%	3.17%
40-49	55	55	64	174	21.5%	2.36%
50-59	32	27	44	103	12.7%	1.40%
60+	14	11	12	37	4.6%	0.50%
Released per PC 849(b)	96	69	69	234	100.0%	3.17%
Under 18	11	2	3	16	6.8%	0.22%
18-29	30	21	33	84	35.9%	1.14%
30-39	21	24	15	60	25.6%	0.81%
40-49	21	12	12	45	19.2%	0.61%
50-59	9	8	6	23	9.8%	0.31%
60+	4	2	0	6	2.6%	0.08%
RWS Arrest	31	7	15	53	100.0%	0.72%
Under 18	0	0	0	0	0.0%	0.00%
18-29	9	2	7	18	34.0%	0.24%
30-39	8	3	4	15	28.3%	0.20%
40-49	8	2	2	12	22.6%	0.16%
50-59	5	0	2	7	13.2%	0.09%
60+	1	0	0	1	1.9%	0.01%
Warning	789	821	706	2,316	100.0%	31.42%
Under 18	13	15	11	39	1.7%	0.53%
18-29	253	270	223	746	32.2%	10.12%
30-39	250	265	220	735	31.7%	9.97%
40-49	147	153	135	435	18.8%	5.90%
50-59	97	89	94	280	12.1%	3.80%
60+	29	29	23	81	3.5%	1.10%
Total	2,470	2,509	2,392	7,371	-	100%

Note: RWS=Release When Sober

Note: Percentage totals may not add up exactly due to rounding

SEC. 96A.3 (a) (6) By Age cont.

DISPOSITION of Self-Initiated Traffic Stops BY AGE October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	3,957	4,576	4,915	13,448	100.0%	61.29%
Under 18	20	13	12	45	0.3%	0.21%
18-29	1,199	1,281	1,358	3,838	28.5%	17.49%
30-39	1,024	1,235	1,345	3,604	26.8%	16.42%
40-49	763	966	988	2,717	20.2%	12.38%
50-59	584	662	739	1,985	14.8%	9.05%
60+	367	419	473	1,259	9.4%	5.74%
Field Interview	44	43	71	158	100.0%	0.72%
Under 18	1	0	6	7	4.4%	0.03%
18-29	16	31	32	79	50.0%	0.36%
30-39	14	5	16	35	22.2%	0.16%
40-49	7	4	14	25	15.8%	0.11%
50-59	6	2	0	8	5.1%	0.04%
60+	0	1	3	4	2.5%	0.02%
In Custody Arrest	143	143	147	433	100.0%	1.97%
Under 18	6	2	5	13	3.0%	0.06%
18-29	64	57	54	175	40.4%	0.80%
30-39	39	53	53	145	33.5%	0.66%
40-49	24	20	22	66	15.2%	0.30%
50-59	8	10	10	28	6.5%	0.13%
60+	2	1	3	6	1.4%	0.03%
Incident Report	57	50	46	153	100.0%	0.70%
Under 18	2	3	0	5	3.3%	0.02%
18-29	26	23	18	67	43.8%	0.31%
30-39	12	11	16	39	25.5%	0.18%
40-49	7	4	8	19	12.4%	0.09%
50-59	8	7	0	15	9.8%	0.07%
60+	2	2	4	8	5.2%	0.04%
Mental Health Detention	1	5	2	8	100.0%	0.04%
Under 18	0	0	0	0	0.0%	0.00%
18-29	0	1	1	2	25.0%	0.01%
30-39	0	0	0	0	0.0%	0.00%
40-49	0	0	0	0	0.0%	0.00%
50-59	1	2	0	3	37.5%	0.01%
60+	0	2	1	3	37.5%	0.01%
No Further Action	238	253	323	814	100.0%	3.71%
Under 18	7	1	2	10	1.2%	0.05%
18-29	133	116	143	392	48.2%	1.79%
30-39	44	64	94	202	24.8%	0.92%
40-49	25	41	48	114	14.0%	0.52%
50-59	22	20	30	72	8.8%	0.33%
60+	7	11	6	24	2.9%	0.11%
Released per PC 849(b)	40	64	44	148	100.0%	0.67%
Under 18	5	7	4	16	10.8%	0.07%
18-29	23	34	20	77	52.0%	0.35%
30-39	8	10	7	25	16.9%	0.11%
40-49	2	10	10	22	14.9%	0.10%
50-59	2	3	2	7	4.7%	0.03%
60+	0	0	1	1	0.7%	0.00%
RWS Arrest	2	0	2	4	100.0%	0.02%
Under 18	0	0	0	0	0.0%	0.00%
18-29	1	0	1	2	50.0%	0.01%
30-39	0	0	1	1	25.0%	0.00%
40-49	1	0	0	1	25.0%	0.00%
50-59	0	0	0	0	0.0%	0.00%
60+	0	0	0	0	0.0%	0.00%
Warning	2,153	2,209	2,415	6,777	100.0%	30.88%
Under 18	28	17	26	71	1.0%	0.32%
18-29	893	876	899	2,668	39.4%	12.16%
30-39	549	580	611	1,740	25.7%	7.93%
40-49	330	380	415	1,125	16.6%	5.13%
50-59	226	218	299	743	11.0%	3.39%
60+	127	138	165	430	6.3%	1.96%
Total	6,635	7,343	7,965	21,943	-	100%

Note: RWS=Release When Sober
Note: Percentage totals may not add up exactly due to rounding

SEC. 96A.3 (a) (6) TOTAL OF EACH TYPE OF DISPOSITION by Gender;

DISPOSITION of Self-Initiated Detentions BY GENDER October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	874	825	857	2,556	100.0%	34.7%
FEMALE	147	143	143	433	16.9%	5.9%
MALE	726	677	710	2,113	82.7%	28.7%
UNKNOWN	1	5	4	10	0.4%	0.1%
Field Interview	83	97	72	252	100.0%	3.4%
FEMALE	9	14	17	40	15.9%	0.5%
MALE	71	83	55	209	82.9%	2.8%
UNKNOWN	3	0	0	3	1.2%	0.0%
In Custody Arrest	281	293	285	859	100.0%	11.7%
FEMALE	38	41	38	117	13.6%	1.6%
MALE	243	251	246	740	86.1%	10.0%
UNKNOWN	0	1	1	2	0.2%	0.0%
Incident Report	46	89	50	185	100.0%	2.5%
FEMALE	6	31	10	47	25.4%	0.6%
MALE	38	58	40	136	73.5%	1.8%
UNKNOWN	2	0	0	2	1.1%	0.0%
Mental Health Detention	42	36	30	108	100.0%	1.47%
FEMALE	17	14	8	39	36.1%	0.53%
MALE	25	22	22	69	63.9%	0.94%
UNKNOWN	0	0	0	0	0.0%	0.0%
No Further Action	276	272	260	808	100.0%	11.0%
FEMALE	29	41	41	111	13.7%	1.5%
MALE	246	230	218	694	85.9%	9.4%
UNKNOWN	1	1	1	3	0.4%	0.0%
Released per PC 849(b)	69	69	96	234	100.0%	3.2%
FEMALE	9	18	18	45	19.2%	0.6%
MALE	60	51	78	189	80.8%	2.6%
UNKNOWN	0	0	0	0	0.0%	0.0%
RWS Arrest	15	7	31	53	100.0%	0.7%
FEMALE	3	0	4	7	13.2%	0.1%
MALE	12	7	26	45	84.9%	0.6%
UNKNOWN	0	0	1	1	1.9%	0.0%
Warning	706	821	789	2,316	100.0%	31.4%
FEMALE	104	92	129	325	14.0%	4.4%
MALE	602	726	655	1,983	85.6%	26.9%
UNKNOWN	0	3	5	8	0.3%	0.1%
TOTAL	2,392	2,509	2,470	7,371	-	100.0%

Note: RWS=Release When Sober
Note: Percentage totals may not add up exactly due to rounding

SEC. 96A.3 (a) (6) By Gender cont.

DISPOSITION of Self-Initiated Traffic Stops BY GENDER October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Citation	4,915	4,576	3,957	13,448	100.0%	61.3%
FEMALE	1,259	1,119	951	3,329	24.8%	15.2%
MALE	3,651	3,450	3,005	10,106	75.1%	46.1%
UNKNOWN	5	7	1	13	0.1%	0.1%
Field Interview	71	43	44	158	100.0%	0.7%
FEMALE	16	4	10	30	19.0%	0.1%
MALE	55	39	34	128	81.0%	0.6%
UNKNOWN	0	0	0	0	0.0%	0.0%
In Custody Arrest	147	143	143	433	100.0%	2.0%
FEMALE	18	25	34	77	17.8%	0.4%
MALE	128	118	109	355	82.0%	1.6%
UNKNOWN	1	0	0	1	0.2%	0.0%
Incident Report	46	50	57	153	100.0%	0.7%
FEMALE	8	9	16	33	21.6%	0.2%
MALE	36	41	41	118	77.1%	0.5%
UNKNOWN	2	0	0	2	1.3%	0.0%
Mental Health Detention	2	5	1	8	100.0%	0.04%
FEMALE	1	1	0	2	25.0%	0.01%
MALE	1	4	1	6	75.0%	0.03%
UNKNOWN	0	0	0	0	0.0%	0.0%
No Further Action	323	253	238	814	100.0%	3.7%
FEMALE	74	62	67	203	24.9%	0.9%
MALE	249	191	170	610	74.9%	2.8%
UNKNOWN	0	0	1	1	0.1%	0.0%
Released per PC 849(b)	44	64	40	148	100.0%	0.7%
FEMALE	11	24	10	45	30.4%	0.2%
MALE	33	40	30	103	69.6%	0.5%
UNKNOWN	0	0	0	0	0.0%	0.0%
RWS Arrest	2	0	2	4	100.0%	0.0%
FEMALE	2	0	1	3	75.0%	0.0%
MALE	0	0	1	1	25.0%	0.0%
UNKNOWN	0	0	0	0	0.0%	0.0%
Warning	2,415	2,209	2,153	6,777	100.0%	30.9%
FEMALE	602	580	481	1,663	24.5%	7.6%
MALE	1,807	1,621	1,667	5,095	75.2%	23.2%
UNKNOWN	6	8	5	19	0.3%	0.1%
TOTAL	7,965	7,343	6,635	21,943	-	100.0%

Note: RWS=Release When Sober
Note: Percentage totals may not add up exactly due to rounding

SEC. 96A.3 (d) REASONS FOR ENCOUNTERS by Race/Ethnicity;

REASONS by Race/Ethnicity for Self-Initiated Detentions October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	106	143	167	416	100.0%	5.6%
Asian or Pacific Islander	5	11	4	20	4.8%	0.3%
Black	28	50	47	125	30.0%	1.7%
Hispanic	11	19	15	45	10.8%	0.6%
Native American	0	0	0	0	0.0%	0.0%
White	59	61	96	216	51.9%	2.9%
Unknown	3	2	5	10	2.4%	0.1%
Mental Health Evaluation	56	52	65	173	100.0%	2.3%
Asian or Pacific Islander	4	4	2	10	5.8%	0.1%
Black	13	20	25	58	33.5%	0.8%
Hispanic	5	4	6	15	8.7%	0.2%
Native American	0	0	0	0	0.0%	0.0%
White	32	20	30	82	47.4%	1.1%
Unknown	2	4	2	8	4.6%	0.1%
Probable Cause	1,457	1,491	1,417	4,365	100.0%	59.2%
Asian or Pacific Islander	74	37	60	171	3.9%	2.3%
Black	517	531	509	1,557	35.7%	21.1%
Hispanic	194	237	220	651	14.9%	8.8%
Native American	5	5	5	15	0.3%	0.2%
White	584	613	565	1,762	40.4%	23.9%
Unknown	83	68	58	209	4.8%	2.8%
Probation or Parole	63	61	38	162	100.0%	2.2%
Asian or Pacific Islander	3	3	1	7	4.3%	0.1%
Black	23	31	17	71	43.8%	1.0%
Hispanic	15	10	4	29	17.9%	0.4%
Native American	0	0	0	0	0.0%	0.0%
White	21	16	14	51	31.5%	0.7%
Unknown	1	1	2	4	2.5%	0.1%
Reasonable Suspicion	523	528	464	1,515	100.0%	20.6%
Asian or Pacific Islander	11	20	19	50	3.3%	0.7%
Black	170	156	146	472	31.2%	6.4%
Hispanic	96	98	80	274	18.1%	3.7%
Native American	0	2	0	2	0.1%	0.0%
White	210	224	190	624	41.2%	8.5%
Unknown	36	28	29	93	6.1%	1.3%
Traffic Violation	265	234	241	740	100.0%	10.0%
Asian or Pacific Islander	10	6	13	29	3.9%	0.4%
Black	103	82	79	264	35.7%	3.6%
Hispanic	47	29	31	107	14.5%	1.5%
Native American	1	0	0	1	0.1%	0.0%
White	86	106	100	292	39.5%	4.0%
Unknown	18	11	18	47	6.4%	0.6%
TOTAL	2,470	2,509	2,392	7,371	-	100%

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (d) By Race/Ethnicity cont.

REASONS by Race/Ethnicity for Self-Initiated Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**Total - Q4**	**% of Category**	**% of Grand Total**
Consensual Encounter	**15**	**41**	**21**	**77**	**100.0%**	**0.4%**
Asian or Pacific Islander	0	3	6	9	11.7%	0.0%
Black	6	18	3	27	35.1%	0.1%
Hispanic	3	8	7	18	23.4%	0.1%
Native American	0	1	0	1	1.3%	0.0%
White	5	9	4	18	23.4%	0.1%
Unknown	1	2	1	4	5.2%	0.0%
Mental Health Evaluation	**1**	**1**	**2**	**4**	**100.0%**	**0.0%**
Asian or Pacific Islander	0	0	0	0	0.0%	0.0%
Black	0	0	0	0	0.0%	0.0%
Hispanic	1	0	0	1	25.0%	0.0%
Native American	0	0	0	0	0.0%	0.0%
White	0	1	2	3	75.0%	0.0%
Unknown	0	0	0	0	0.0%	0.0%
Probable Cause	**542**	**632**	**799**	**1,973**	**100.0%**	**9.0%**
Asian or Pacific Islander	58	78	101	237	12.0%	1.1%
Black	198	190	240	628	31.8%	2.9%
Hispanic	101	113	150	364	18.4%	1.7%
Native American	0	0	1	1	0.1%	0.0%
White	125	143	166	434	22.0%	2.0%
Unknown	60	108	141	309	15.7%	1.4%
Probation or Parole	**27**	**26**	**34**	**87**	**100.0%**	**0.4%**
Asian or Pacific Islander	4	4	0	8	9.2%	0.0%
Black	12	9	26	47	54.0%	0.2%
Hispanic	7	6	4	17	19.5%	0.1%
Native American	0	0	0	0	0.0%	0.0%
White	4	6	4	14	16.1%	0.1%
Unknown	0	1	0	1	1.1%	0.0%
Reasonable Suspicion	**211**	**190**	**212**	**613**	**100.0%**	**2.8%**
Asian or Pacific Islander	19	16	10	45	7.3%	0.2%
Black	97	75	90	262	42.7%	1.2%
Hispanic	46	41	45	132	21.5%	0.6%
Native American	0	0	0	0	0.0%	0.0%
White	37	45	52	134	21.9%	0.6%
Unknown	12	13	15	40	6.5%	0.2%
Traffic Violation	**5,839**	**6,453**	**6,897**	**19,189**	**100.0%**	**87.4%**
Asian or Pacific Islander	881	1,046	1,038	2,965	15.5%	13.5%
Black	1,105	1,230	1,314	3,649	19.0%	16.6%
Hispanic	910	923	996	2,829	14.7%	12.9%
Native American	15	22	12	49	0.3%	0.2%
White	2,023	2,248	2,460	6,731	35.1%	30.7%
Unknown	905	984	1,077	2,966	15.5%	13.5%
TOTAL	**6,635**	**7,343**	**7,965**	**21,943**	**-**	**100%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3(d) REASONS FOR ENCOUNTERS by Age;

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
REASONS by Age for Self-Initiated Detentions						
October 1 – December 31, 2017						
Consensual Encounter	**106**	**143**	**167**	**416**	**100.0%**	**5.6%**
Under 18	1	3	4	8	1.9%	0.1%
18-29	34	38	48	120	28.8%	1.6%
30-39	25	38	40	103	24.8%	1.4%
40-49	26	31	34	91	21.9%	1.2%
50-59	12	17	30	59	14.2%	0.8%
60+	8	16	11	35	8.4%	0.5%
Mental Health Evaluation	**56**	**52**	**65**	**173**	**100.0%**	**2.3%**
Under 18	1	1	0	2	1.2%	0.0%
18-29	10	10	12	32	18.5%	0.4%
30-39	17	16	23	56	32.4%	0.8%
40-49	17	16	12	45	26.0%	0.6%
50-59	3	4	14	21	12.1%	0.3%
60+	8	5	4	17	9.8%	0.2%
Probable Cause	**1,457**	**1,491**	**1,417**	**4,365**	**100.0%**	**59.2%**
Under 18	27	19	19	65	1.5%	0.9%
18-29	378	411	352	1,141	26.1%	15.5%
30-39	399	425	385	1,209	27.7%	16.4%
40-49	284	302	287	873	20.0%	11.8%
50-59	260	236	273	769	17.6%	10.4%
60+	109	98	101	308	7.1%	4.2%
Probation or Parole	**63**	**61**	**38**	**162**	**100.0%**	**2.2%**
Under 18	1	1	0	2	1.2%	0.0%
18-29	23	28	18	69	42.6%	0.9%
30-39	20	14	9	43	26.5%	0.6%
40-49	10	8	9	27	16.7%	0.4%
50-59	7	8	2	17	10.5%	0.2%
60+	2	2	0	4	2.5%	0.1%
Reasonable Suspicion	**523**	**528**	**464**	**1,515**	**100.0%**	**20.6%**
Under 18	7	9	4	20	1.3%	0.3%
18-29	184	157	166	507	33.5%	6.9%
30-39	147	179	122	448	29.6%	6.1%
40-49	96	102	92	290	19.1%	3.9%
50-59	66	58	66	190	12.5%	2.6%
60+	23	23	14	60	4.0%	0.8%
Traffic Violation	**265**	**234**	**241**	**740**	**100.0%**	**10.0%**
Under 18	7	2	4	13	1.8%	0.2%
18-29	94	78	74	246	33.2%	3.3%
30-39	71	69	67	207	28.0%	2.8%
40-49	43	41	44	128	17.3%	1.7%
50-59	35	27	35	97	13.1%	1.3%
60+	15	17	17	49	6.6%	0.7%
TOTAL	**2,470**	**2,509**	**2,392**	**7,371**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (d) By Age cont.

REASONS by Age for Self-Initiated Traffic Stops October 1 - December 31, 2017						
DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	**15**	**41**	**21**	**77**	**100.0%**	**0.4%**
Under 18	0	0	0	0	0.0%	0.0%
18-29	9	17	9	35	45.5%	0.2%
30-39	2	8	4	14	18.2%	0.1%
40-49	1	7	7	15	19.5%	0.1%
50-59	2	7	0	9	11.7%	0.0%
60+	1	2	1	4	5.2%	0.0%
Mental Health Evaluation	**1**	**1**	**2**	**4**	**100.0%**	**0.0%**
Under 18	0	0	0	0	0.0%	0.0%
18-29	0	0	0	0	0.0%	0.0%
30-39	0	0	0	0	0.0%	0.0%
40-49	0	0	1	1	25.0%	0.0%
50-59	0	1	0	1	25.0%	0.0%
60+	1	0	1	2	50.0%	0.0%
Probable Cause	**542**	**632**	**799**	**1,973**	**100.0%**	**9.0%**
Under 18	15	11	15	41	2.1%	0.2%
18-29	224	253	278	755	38.3%	3.4%
30-39	128	165	214	507	25.7%	2.3%
40-49	92	120	172	384	19.5%	1.7%
50-59	62	59	78	199	10.1%	0.9%
60+	21	24	42	87	4.4%	0.4%
Probation or Parole	**27**	**26**	**34**	**87**	**100.0%**	**0.4%**
Under 18	3	0	0	3	3.4%	0.0%
18-29	17	13	24	54	62.1%	0.2%
30-39	4	8	7	19	21.8%	0.1%
40-49	1	3	3	7	8.0%	0.0%
50-59	2	1	0	3	3.4%	0.0%
60+	0	1	0	1	1.1%	0.0%
Reasonable Suspicion	**211**	**190**	**212**	**613**	**100.0%**	**2.8%**
Under 18	7	1	6	14	2.3%	0.1%
18-29	112	90	94	296	48.3%	1.3%
30-39	44	64	67	175	28.5%	0.8%
40-49	20	21	24	65	10.6%	0.3%
50-59	22	10	15	47	7.7%	0.2%
60+	6	4	6	16	2.6%	0.1%
Traffic Violation	**5,839**	**6,453**	**6,897**	**19,189**	**100.0%**	**87.4%**
Under 18	44	31	34	109	0.6%	0.5%
18-29	1,993	2,046	2,121	6,160	32.1%	28.1%
30-39	1,512	1,713	1,851	5,076	26.5%	23.1%
40-49	1,045	1,274	1,298	3,617	18.8%	16.5%
50-59	769	846	987	2,602	13.6%	11.9%
60+	476	543	606	1,625	8.5%	7.4%
TOTAL	**6,635**	**7,343**	**7,965**	**21,943**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3(d) REASONS FOR ENCOUNTERS by Gender;

REASONS by Gender for Self-Initiated Detentions
October 1 - December 31, 2017

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
Consensual Encounter	**167**	**143**	**106**	**416**	**100.0%**	**5.6%**
FEMALE	23	23	18	64	15.4%	0.9%
MALE	144	120	87	351	84.4%	4.8%
UNKNOWN	0	0	1	1	0.2%	0.01%
Mental Health Evaluation	**65**	**52**	**56**	**173**	**100.0%**	**2.3%**
FEMALE	17	14	9	40	23.1%	0.54%
MALE	48	38	47	133	76.9%	1.80%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probable Cause	**1,417**	**1,491**	**1,457**	**4,365**	**100.0%**	**59.2%**
FEMALE	221	233	239	693	15.9%	9.4%
MALE	1,194	1,249	1,213	3,656	83.8%	49.6%
UNKNOWN	2	9	5	16	0.4%	0.2%
Probation or Parole	**38**	**61**	**63**	**162**	**100.0%**	**2.2%**
FEMALE	4	10	8	22	13.6%	0.3%
MALE	34	51	54	139	85.8%	1.9%
UNKNOWN	0	0	1	1	0.6%	0.0%
Reasonable Suspicion	**464**	**528**	**523**	**1,515**	**100.0%**	**20.6%**
FEMALE	67	77	93	237	15.6%	3.2%
MALE	393	450	426	1,269	83.8%	17.2%
UNKNOWN	4	1	4	9	0.6%	0.12%
Traffic Violation	**241**	**234**	**265**	**740**	**100.0%**	**10.0%**
FEMALE	30	37	41	108	14.6%	1.5%
MALE	210	197	223	630	85.1%	8.5%
UNKNOWN	1	0	1	2	0.3%	0.0%
TOTAL	**2,392**	**2,509**	**2,470**	**7,371**	**-**	**100.0%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3(d) By Gender cont.

DESCRIPTION	OCTOBER	NOVEMBER	DECEMBER	Total - Q4	% of Category	% of Grand Total
REASONS by Gender for Self-Initiated Traffic Stops **October 1 - December 31, 2017**						
Consensual Encounter	**21**	**41**	**15**	**77**	**100.0%**	**0.4%**
FEMALE	3	7	5	15	19.5%	0.1%
MALE	18	31	10	59	76.6%	0.3%
UNKNOWN	0	3	0	3	3.9%	0.01%
Mental Health Evaluation	**2**	**1**	**1**	**4**	**100.0%**	**0.0%**
FEMALE	1	0	1	2	50.0%	0.01%
MALE	1	1	0	2	50.0%	0.01%
UNKNOWN	0	0	0	0	0.0%	0.0%
Probable Cause	**799**	**632**	**542**	**1,973**	**100.0%**	**9.0%**
FEMALE	151	103	106	360	18.2%	1.6%
MALE	646	527	436	1,609	81.6%	7.3%
UNKNOWN	2	2	0	4	0.2%	0.0%
Probation or Parole	**34**	**26**	**27**	**87**	**100.0%**	**0.4%**
FEMALE	3	1	2	6	6.9%	0.0%
MALE	31	25	25	81	93.1%	0.4%
UNKNOWN	0	0	0	0	0.0%	0.0%
Reasonable Suspicion	**212**	**190**	**211**	**613**	**100.0%**	**2.8%**
FEMALE	45	36	38	119	19.4%	0.5%
MALE	167	154	171	492	80.3%	2.2%
UNKNOWN	0	0	2	2	0.3%	0.01%
Traffic Violation	**6,897**	**6,453**	**5,839**	**19,189**	**100.0%**	**87.4%**
FEMALE	1,788	1,677	1,418	4,883	25.4%	22.3%
MALE	5,097	4,766	4,416	14,279	74.4%	65.1%
UNKNOWN	12	10	5	27	0.1%	0.1%
TOTAL	**7,965**	**7,343**	**6,635**	**21,943**	**-**	**100%**

Note: Percentage totals may not add up exactly due to rounding.

SEC. 96A.3 (b) (1) – TOTAL USES OF FORCE

During the fourth quarter of 2017, the Department responded to 212,805 calls for service. Of those contacts, force was used in 262 incidents representing less than 1 percent (0.12%) of total contacts. Further, there were 633 uses of force reported by 358 officers against a total of 331 subjects. There were 5,017 arrests during the fourth quarter of 2017.

Use of Force Year to Date Comparison – 2016 vs. 2017

	2016	2017	% change
Qtr 1	952	803	-15.7%
Qtr 2	926	912	-1.5%
Qtr 3	916	706	-22.9%
Qtr 4	953	633	-33.6%
YTD Total	3,747	3,054	-18.5%

Use of Force Fourth Quarter Comparison – 2016 vs. 2017

	2016	2017	% change
October	363	218	-39.9%
November	288	280	-2.8%
December	302	135	-55.3%
Q4 Total	953	633	-33.6%

San Francisco Police Officers Assaulted Fourth Quarter Comparison, 2016 vs. 2017

Officers Assaulted by Month			
	2016	2017	% change
October	31	31	0%
November	30	24	-20%
December	22	18	-18%
Total	83	73	-12%

Note: Numbers for each quarter reflect data available at the time of preparation of the Q4 2017 report (January 10, 2018).

SEC. 96A.3 (b) (2) USE OF FORCE RESULTING IN DEATH TO THE PERSON ON WHOM AN OFFICER USED FORCE;

Incident: Officer Involved Shooting resulting in death

Case #	Subject Name	Race/Sex	Date	Time	Location
170-973-802	O'Neill, Keita	B/M	12/01/2017	10:42am	Fitzgerald Ave/Griffith St.
Original Call:			**Officers using force**		**Total # of Uses of Force**
Robbery (211)			1		1

Summary of Incident; Dispatch reported a robbery/carjacking at 1800 23rd St. A short time later Officers attempted to detain the vehicle which continued to flee. Near the intersection of Fitzgerald Ave. and Griffith St. the subject exited the moving vehicle. The passenger side officer fired his weapon, striking the subject who later died from his injury.

Incident: Officer Involved Shooting not resulting in death

Case #	Subject Name	Race/Sex	Date	Time	Location
170-891-442	Valadez, Sesar	H/M	11/01/2017	12:03am	77 Diamond Street
Original Call:			**Officers using force**		**Total # of Uses of Force**
Shooting (217)			3		3

Summary of Incident; Witness informed Officers of a suspicious vehicle possibly being broken into on Diamond St. Upon viewing the vehicle, the closest officer ordered the occupant out of the vehicle. The subject produced a firearm as he exited and began shooting at the officers, striking one of the officers. The second officer returned fire, striking the subject. Both Officer and Subject were treated at SFGH for their injuries.

SEC. 96A.3 (b) (3) USES OF FORCE BY RACE/ETHNICITY and GENDER OF SUBJECT

In the Fourth Quarter of 2017, 36 percent of the total uses of force were against Black Male subjects, 21 percent of the total uses of force were against White Males, and 19 percent of the total uses of force were against Hispanic Males.

Race & Gender	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total Uses of Force	%
Asian Female	10	2	0	0	0	0	0	0	12	2%
Asian Male	29	5	4	3	4	0	0	0	45	7%
Black Female	27	7	2	0	3	0	0	0	39	6%
Black Male	162	33	21	5	2	2	1	1	227	36%
Hispanic Female	11	3	0	0	0	0	0	0	14	2%
Hispanic Male	79	25	10	1	0	2	2	0	119	19%
White Female	17	6	0	0	0	0	0	0	23	4%
White Male	76	38	11	2	2	2	0	0	131	21%
Unknown Female	0	5	0	0	0	0	0	0	5	0.8%
Unknown Male	14	2	2	0	0	0	0	0	18	3%
Unknown Race & Gender	0	0	0	0	0	0	0	0	0	0%
Total	425	126	50	11	11	6	3	1	633	100%
Percent	67%	20%	8%	2%	2%	1%	0.5%	0.2%	100%	

*"Other" uses of force includes use of K-9

Asian includes Asian and Pacific Islander.
Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

SEC. 96A.3 (b) (3) Use of Force by Age of Subject, 2016 vs. 2017

Age Group	Q4 2016	Q4 2017	% change
Under 18	27	21	-22%
18-29	217	144	-34%
30-39	116	83	-28%
40-49	59	41	-31%
50-59	27	26	-4%
60+	11	7	-36%
Unknown	1	9	800%
Total*	**458**	**331**	**-28%**

*Total reflects the number of unique subjects, not total uses of force.

Uses of Force by Race/Ethnicity and Gender of Officer, Fourth Quarter 2016 v 2017
White males make up 49% of officers using force during Q4 of 2017. Asian male officers make up 18% of the use of force incidents. This parallels the Department's Demographics.

Race & Gender	Officers Using Force			Total Uses of Force			Dept. Demographic		
	Q4 2016	Q4 2017	% change	Q4 2016	Q4 2017	% change	Q4 2016	Q4 2017	% change
Asian Female ***	10	7	-30%	19	11	-42%	43	48	12%
Asian Male ***	90	59	-34%	176	90	-49%	429	468	9%
Black Female	7	2	-71%	13	6	-54%	41	47	15%
Black Male	30	20	-33%	80	25	-69%	149	274	84%
Hispanic Female	10	8	-20%	14	15	7%	54	73	35%
Hispanic Male	65	55	-15%	141	90	-36%	277	308	11%
White Female	25	21	-16%	34	2	-94%	6	171	2750%
White Male	223	176	-21%	444	21	-95%	22	976	4336%
Other Female **	2	1	not cal	2	37	1750%	177	8	-95%
Other Male **	12	9	-25%	30	336	1020%	916	39	-96%
Total	**474**	**358**	**-24%**	**953**	**633**	**-34%**	**2,114**	**2,412**	**14%**

Race/Ethnicity and Gender of Subject upon whom Force was used.

The number of subjects upon whom force was used is less than the total number of force reported as officers may use more than one type of force on a subject. Example; An officer may first point a firearm at a subject believed to be armed. Once the subject drops the weapon, the officer may then have to resort to physical force to effect the arrest of the subject.

Race & Gender	Number of Subjects			Total Uses of Force		
	Q4 2016	Q4 2017	% change	Q4 2016	Q4 2017	% change
Asian Female	8	2	-75%	10	12	20%
Asian Male	36	19	-47%	67	45	-33%
Black Female	37	25	-32%	82	39	-52%
Black Male	157	128	-18%	313	227	-27%
Hispanic Female	15	6	-60%	23	14	-39%
Hispanic Male	97	59	-39%	202	119	-41%
White Female	18	13	-28%	29	23	-21%
White Male	90	66	-27%	184	131	-29%
Unknown Female	3	2	-33%	6	5	-17%
Unknown Male	15	11	-27%	37	18	-51%
Unknown Race & Gender	0	0	not calc	0	0	not calc
Total	**476**	**331**	**-30%**	**953**	**633**	**-34%**

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Uses of Force Incidents by Number of Subjects Involved, Fourth Quarter 2016 vs. 2017

In this quarter, most uses of force involved only one subject. However, in incidents where officers anticipate a resistive subject, they will request assistance or wait for additional officers to arrive on scene before attempting to take the subject into custody.

Number of Subjects Involved	Number of Incidents		
	Q4 2016	Q4 2017	% Change
1	297	211	-29.0%
2	41	34	-17.1%
3	17	10	-41.2%
4	5	6	20.0%
5	3	1	-66.7%
6	1	0	-100.0%
7	0	0	not calc
13	1	0	-100.0%
Total	**365**	**262**	**-28.2%**

Uses of Force Incidents by Number of Officers Involved, Fourth Quarter 2016 vs. 2017

Number of Officers Involved	Number of Incidents		
	Q4 2016	Q4 2017	% Change
1	192	114	-40.6%
2	87	93	6.9%
3	39	27	-30.8%
4	27	13	-51.9%
5	9	8	-11.1%
6	5	4	-20.0%
7	2	2	0.0%
8	2	0	-100.0%
9	1	1	0.0%
37	1	0	-100.0%
Total	**365**	**262**	**-28.2%**

Types of Force by Call Type, Fourth Quarter 2017

To further evaluate why officers use force, the Department collected data on the type of call for service to which an officer was responding wherein force was used.

Type of Call	Pointing of Firearms	Physical Control	Strike by Object/Fist	OC (Pepper Spray)	Impact Weapon	ERIW	Firearm	Other*	Total	
Part I Violent	114	32	7	2	2	1	3	1	162	25.6%
Part I Property	155	13	11	0	2	0	0	0	181	28.6%
Suspicious Person (311/811/601/603/646/916/917)	26	22	15	2	1	0	0	0	66	10.4%
Mental Health Related (5150/800/801)	11	15	1	1	1	3	0	0	32	5.1%
Search Warrant/Warrant Arrest	20	1	3	0	0	0	0	0	24	3.8%
Person with a Gun (221)	67	6	3	0	0	0	0	0	76	12.0%
Person with a Knife (219)	2	2	1	1	0	2	0	0	8	1.3%
Traffic-Related	11	3	0	1	2	0	0	0	17	2.7%
Terrorist Threats (650)	5	1	0	1	0	0	0	0	7	1.1%
Restraining Order Violation	1	13	1	0	0	0	0	0	15	2.4%
Aided Case (520)	0	4	0	0	0	0	0	0	4	0.6%
Alarm/Check on well-being (100/910)	0	4	0	0	0	0	0	0	4	0.6%
Vandalism (594/595)	0	1	2	0	1	0	0	0	4	0.6%
Death Case (802)	0	1	2	2	1	0	0	0	6	0.9%
Weapon, Carrying	13	0	0	0	0	0	0	0	13	2.1%
Homeless Related Call (915/919)	0	3	3	1	0	0	0	0	7	1.1%
Passing Call (903)	0	0	1	0	1	0	0	0	2	0.3%
Prisoner Transportation (407)	0	3	0	0	0	0	0	0	3	0.5%
Juvenile Disturbance (420)	0	2	0	0	0	0	0	0	2	0.3%
Total	425	126	50	11	11	6	3	1	633	100%

*"Other" uses of force includes one use of K-9

Uses of Force by Reason, Fourth Quarter 2017

Force is used most often to effect a lawful arrest.

Reason for Use of Force	Q4 2016	Q4 2017	% Change
To effect a lawful arrest, detention, or search, or to prevent escape	701	578	-18%
To gain compliance with a lawful order	230	36	-84%
In defense of others or in self-defense	19	14	-26%
To prevent a person from injuring himself/herself, when the person also poses an imminent danger of death or serious bodily injury to another life or officer	3	4	33%
To prevent the commission of a public offense	0	1	not calc
Total	**953**	**633**	**-34%**

SEC. 96A.3(c) (1) TOTAL ARRESTS – Fourth Quarter Comparison 2016 v 2017

It is important to note that arrests made by SFPD members at San Francisco International Airport are investigated by, and reported as part of San Mateo County data, and are therefore not included in the City totals. Airport Arrest Data is provided on page 40 of this summary and pages 196 through 197 of the attached report.

Arrests made outside San Francisco are a result of comprehensive investigations of crimes originating in San Francisco.   For a detailed listing of locations see page 203 of the attached report.

District	Q4 2016	Q4 2017	% change
Co. A - Central	772	596	-23%
Co. B - Southern	946	545	-42%
Co. C - Bayview	537	488	-9%
Co. D - Mission	1,026	842	-18%
Co. E - Northern	562	493	-12%
Co. F - Park	233	191	-18%
Co. G - Richmond	207	231	12%
Co. H - Ingleside	423	407	-4%
Co. I - Taraval	394	349	-11%
Co. J - Tenderloin	979	862	-12%
Outside SF	58	13	-78%
Total	**6,137**	**5,017**	**-18%**

SEC. 96A.3(c) (2) – TOTAL ARRESTS BY RACE/ETHNICITY and GENDER.

Race and Gender	Q4 2016	Q4 2017	% change
Asian Female	83	78	-6%
Asian Male	328	239	-27%
Asian Unknown	2	0	-100%
Black Female	490	459	-6%
Black Male	1,806	1,547	-14%
Black Unknown	7	5	-29%
Hispanic Female	194	163	-16%
Hispanic Male	1173	930	-21%
Hispanic Unknown	1	1	0%
White Female	354	274	-23%
White Male	1,476	1,153	-22%
White Unknown	2	0	-100%
Unknown Female	31	37	19%
Unknown Male	163	124	-24%
Unknown Race & Gender	27	7	-74%
Total	**6,137**	**5,017**	**-18%**

Asian includes Asian and Pacific Islander
Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

SEC. 96A.3(c) (2) – ARRESTS BY AGE.

Age	Q4 2016	Q4 2017	% change
Under 18	253	189	-25%
18-29	2,255	1,773	-21%
30-39	1,689	1446	-14%
40-49	1,056	845	-20%
50-59	619	563	-9%
60+	264	192	-27%
Unknown	1	9	800%
Total	**6,137**	**5,017**	**-18%**

Note: Unknown indicates data not provided in incident report

SEC. 96A.3(c) (1) ARRESTS AT SAN FRANCISCO INTERNATIONAL AIRPORT

Airport Arrests by Race/Ethnicity and Gender, Fourth Quarter 2017

Race and Gender	2017 Total	%
Asian Female	4	3.3%
Asian Male	7	5.8%
Black Female	7	5.8%
Black Male	23	19.2%
Black Unknown	0	0.0%
Hispanic Female	2	1.7%
Hispanic Male	11	9.2%
Hispanic Unknown	0	0.0%
White Female	8	6.7%
White Male	29	24.2%
Unknown Female	4	3.3%
Unknown Male	25	20.8%
Unknown Race & Gender	0	0.0%
Total	120	100.0%

Note: Unknown indicates data not provided in incident report. Includes ethnicity outside DOJ definitions and Native American.

Airport Arrests by Age, Fourth Quarter 2017

Age	Total	%
Under 18	0	0%
18-29	35	29%
30-39	32	27%
40-49	28	23%
50-59	18	15%
60+	7	6%
Unknown	0	0%
Total	120	100%

SEC. 96A.3 (f) – DEPARTMENT OF POLICE ACCOUNTABILITY (DPA)

The Department is required to obtain information from the Department of Police Accountability (DPA), formerly the Office of Citizens Complaints, relating to the total number of complaints received during the reporting period that it characterizes as allegations of bias based on race or ethnicity, gender, or gender identity. The Department also is required to include in its report the total number of complaints DPA closed during the reporting period that were characterized as allegations of bias based on race or ethnicity, gender, or gender identity, as well as the total number of each type of disposition for such complaints. These closed cases may include complaints made in previous quarters.

Cases received involving claims of racial and/or gender bias	Q4 2017
Racial Bias	3
Gender Bias	0
Both Racial and Gender Bias	0
Total	3

3 Officers were named in those 3 **cases**.

DPA received **106 cases** for the quarter, including above.

Total Cases Received in 2017 involving Racial or Gender Bias: 40 Cases

Closures of cases involving claims of racial and/or gender bias	Q4 2017
Racial Bias	9
Gender Bias	1
Both Racial and Gender Bias	3
Total	13

28 Officers were named in those **13 cases**.

Dispositions of the cases	Q4 2017
Sustained	6
Sustained bias-related allegation	0
Closed	137
Mediated	2

Closure reasons: Unfounded, Proper Conduct, Not sustained,
No Finding, and No Finding Withdrawn.

DPA closed a total of **145 cases** for the quarter, including above.

DPA closed a total of **696 cases** for the **year**, including above.

Source: Department of Police Accountability.

SFPD ADDED SECTION: BIAS-RELATED COMPLAINTS RECEIVED BY SFPD, AND INVESTIGATED BY DEPARTMENT OF HUMAN RESOURCES

As part of the Department's commitment to transparency, the Department also will report on all bias-related complaints received by the Department and forwarded to the Department of Human Resources (DHR) for investigation. Closed cases may include complaints received in previous quarters.

Please see the Chapter 96A Report for additional charts and graphs.

Bias Complaints Received and Closed by
The San Francisco Police Department and Investigated by DHR

Cases received involving claims of racial and/or gender bias	Q4 2017
Racial Bias	2
Gender Bias	1
Both Racial and Gender Bias	0
Sexual Bias	0
Age Bias	1
Gender and Sexual Bias	0
Race and Gender and Sexual Bias	0
Medical Condition	1
Sexual Harassment	1
Hostile Work Environment	0
Total	**6**

6 employees were named in the above 6 cases
(One case cited "SFPD" as respondent)

Closures of cases involving claims of racial and/or gender bias	Q4 Total
Racial Bias	1
Gender Bias	0
Sexual Bias	0
Medical Conditon	0
Hostile Work Environment	1
Age Bias	0
Total	**2**

Dispositions of the cases	Q4 Total
Sustained	0
Closed	2

Closure reasons:
(2) Admin Closure, Insufficient Evidence

Source: SFPD Risk Management EEO Quarterly Report

Anthony J. Martorana
3440-25th Street
San Francisco, CA 94110

February 7, 2018

Angela Calvillo
Clerk Of the Board
City Hall, Room 244
1Dr.Carlton B. Goodlett Place
San Francisco, CA 94102

Re: Objection to proposed project
    File NO. 180019
    2918-2924 Mission Street

To the Honorable Board of Supervisors:

As a resident of San Francisco for all of life (76years) and a resident of the Mission District, I am appalled that such a development would be approved. It is in total conflict with the neighborhood and follows none of the guidelines of the city planning commission. They say it is approved due to the new law by the State of California which is non-sense and if taken by every developer would destroy our city.

This project does not take into consideration the people of the neighborhood. It is a rectangular box 84-foot-tall looking over the children's school, casting shades and eliminating views from adjoining properties. The planning code states to grant a conditional use the project is necessary, desirable and compatible with the neighborhood. This project has none of the above. There is no setback for rear yard, open space, dwelling unit exposure.

There is no reason to approve a project which has only 10% affordable when the city requires 30%.

I thank you for your review of my comments. I trust that the project will follow the guidelines as set forth by the planning commission and no waivers granted for this project.

Sincerely,

Anthony J. Martorana

NORTHERN CALIFORNIA
CARPENTERS
REGIONAL COUNCIL

February 6, 2018

Ms. Angela Calvillo
Clerk of the Board
City & County of San Francisco
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102-4689

RE: City and County of San Francisco
        Housing Code Proposal Disclosure of Factory Built Housing

Dear Ms. Calvillo:

The Carpenters Union has organized and is the legally certified bargaining representative for the workers at Factory OS and RAD URBAN. Both of these employers are committed to building their products right here in Northern California to help solve our housing crisis including finding solutions for our most vulnerable population, our homeless brothers and sisters.

It has come to our attention that some Supervisors and possibly the Mayor's Office have been working with the San Francisco Building Trades Council on a proposal to amend the Housing Code in relation to Factory Built Housing. We have been given a copy of this draft proposal.

I am writing to identify two of several fundamental flaws in the draft of the above-noted proposed ordinance. The proposed changes in Section 351(c)(12)(a) are defamatory toward the manufacturers of such factory built housing and would be an attempt by the City and County to discourage sale or occupancy of factory-built housing in contravention of the intent of the State Health and Safety Code. The proposed ordinance as drafted would read as follows in relevant part (typeface changes are reproduced to reflect the draft ordinance as currently proposed):

> "Beware. This report describes the current legal use of this property as compiled from records of City Departments. There has been no physical examination of the property itself. This record contains no history of any plumbing or electrical permits. The report makes no representation that the property is in compliance with the law. Any occupancy or use of the property other than that listed as authorized in this report may be illegal and subject to removal or abatement, and should be reviewed with the Planning Department and the Department of Building Inspection. Errors or omissions in this report shall not bind or stop the City from enforcing any and all building and zoning codes against the seller, buyer and any subsequent owner. The preparation or delivery of this report shall not impose any liability on the City for any errors or omissions contained in said report, nor shall the City bear any liability not otherwise imposed by law."
>
> *"Factory-built housing has not been inspected by the Department of Building Inspection and may not meet local construction requirements. Pursuant to Sections 19992 and 19993 of the California Health and Safety Code, the Department has inspected only the installation of the housing to confirm that the location on the*

property, any attachments constructed on site, and connections to utilities meet local requirements."

The statement "This record contains no history of any plumbing or electrical permits" is defamatory. The State Department of Housing and Community Development governs inspections of factory-built housing in the factory and the City is informed of such inspection upon delivery at the site by either the Insignia of Approval attached to the product, by direct communication from the factory to the City or both. In addition, all on site construction and the installation of factory-built housing is subject to inspection by the local building department. The City's failure to put the certificate or a record of the Insignia of Approval in the building inspection file is not a defense to defamation.

This is also an attempt to communicate to potential owners or occupants that the housing is substandard. This is simply untrue as the housing will be built in accordance with Section 19960 et seq. of the State Health and Safety Code. The City's clear intent is to dissuade people from purchasing or occupying such housing. By doing so, the City risks defaming the manufacturer and violating Section 19960 et seq. of the Health and Safety Code.

On behalf of the proud Carpenters working at Factory OS and RAD Urban we see any ordinance along these lines as an attack on the unionized sector of this industry.

We will take all legal actions at our disposal to defend these workers who have freely chosen our Union to represent them and the employers who are creating middle class union jobs right here in Northern California. It is our hope that the City of San Francisco does not partner with the San Francisco Building Trades Council in their attack on our Union in an industry where they have not organized one worker.

We urge you to join us in building more affordable housing and creating good union jobs!

Sincerely,

Jay Bradshaw
Director of Organizing

JB:jgp

2
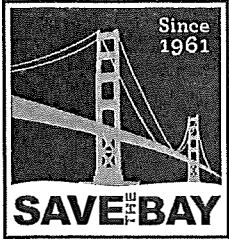
BOS-11
C (pages)
File Nos. 171312
171247

February 9, 2018

The Honorable London Breed, President
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

RE: Mission Rock Project – **SUPPORT**

Dear Madam President and Supervisors:

I write to express Save The Bay's support for the Mission Rock Project, and to encourage your approval of the several administrative and financing items to facilitate the project that are scheduled for consideration by the Board of Supervisors on February 13, 2018.

Save The Bay is the largest regional organization working to protect and restore San Francisco Bay for people and wildlife. We have campaigned since 1961 to increase public access to San Francisco Bay, and to improve the Bay for future generations in the face of pollution, climate change and other threats.

The Mission Rock Project has benefitted from extensive public input, and from review by many public agencies, including the San Francisco Bay Conservation and Development Commission. We appreciate the efforts by those agencies, the San Francisco Giants and other project partners to incorporate project elements that are responsive to public concerns. We note with approval that the project's conceptual design includes significant public amenities that can enhance public access to and enjoyment of San Francisco Bay and its waterfront, especially:

1. Improvement and expansion of China Basin Park to include public access and recreational enhancements, paved multi-use Bay Trail segment, stormwater treatment gardens to reduce polluted runoff to the Bay, and transition zone plantings to provide ecological benefit and flood resilience.

2. Redesign of Terry A. Francois Boulevard as a waterfront shared public way that incorporates bicycle and pedestrian access, with Bay Trail connections to China Basin Park and enhancements to promote use. Internal streets would also incorporate Bay viewsheds.

3. Connections and views along key corridors to the Bay from the public space at Mission Rock Square, including along Channel Lane, and a stormwater treatment garden to reduce polluted runoff to San Francisco Bay.

The Mission Rock development plan also addresses resilience and adaptation to rising seas with varying approaches throughout the site, consistent with a scenario of up to 66 inches of sea level rise in the next several decades. Features include raising the grade of China Basin Park and portions of the park promenade and San Francisco Bay Trail, and allowing for planned inundation of low-lying areas within the park during extreme storm events anticipated toward the end of the current century.
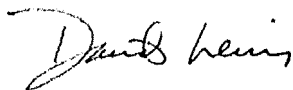
Because the Bay Area's population is projected to grow 30% from 2010 to 2040, it is crucial that housing, transit, and other new development and redevelopment throughout the region be designed to enhance San Francisco Bay and public health, not damage it. Creating more "Bay Smart" Communities that benefit the Bay and benefit from it requires development that

- incorporates green infrastructure to reduce pollution flowing to the Bay, use water efficiently, and boost resilience to rising seas and other climate change impacts;
- reduces emission of greenhouse gases and particulates through strong links to transit and energy efficient designs; and
- promotes equity and enhanced access to the Bay for people who currently lack it.

The Mission Rock Project represents progress toward many of these Bay Smart standards, including by establishing more affordable housing near transit and jobs. Through productive negotiations with community representatives, 40 percent of the project's housing units will be available at below market rates, making them more accessible to low- and moderate-income families San Francisco needs to retain and attract.

For all of these reasons, the Mission Rock Project deserves support from the San Francisco Board of Supervisors. Thank you very much for your consideration of our views.

Sincerely,

David Lewis
Executive Director

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Thursday, February 15, 2018 6:17 PM
To:	BOS-Supervisors
Subject:	FW: Appeal of Rejection of 2018-2023 Ingleside Community Center Proposal
Attachments:	Scan0057.pdf

From: Mary Jane Gordon [mailto:attymjg@sbcglobal.net]
Sent: Tuesday, February 13, 2018 1:34 PM
To: appeals@dcyg.org
Cc: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; Yee, Norman (POL) <Norman.H.Yee@sfgov.org>;
mayors.office@sfgov.org; Farrell, Mark (MYR) <mark.farrell@sfgov.org>
Subject: Appeal of Rejection of 2018-2023 Ingleside Community Center Proposal

Attached is the Appeal of Rejection of the 2018-2023 Ingleside Community Center Proposal for your consideration.

Ingleside Presbyterian Church
1345 Ocean Avenue
San Francisco, CA 94112
Reverend Roland Gordon, Pastor
(415) 587-4472
www.ingleside.church

February 13, 2018

SF Department of Children, Youth and Their Families
Director Maria Su, Psy. D.
1390 Market Street, Suite 900
San Francisco CA 94102

RE: This letter is in support of the appeal submitted for the rejection of the 2018-2023 Ingleside Community Center Proposal

Dear Dr. Su;

The relationship between the Ingleside Presbyterian Church and Community Center with the City of San Francisco began in 1907, one year after the great earthquake of 1906 which displaced many San Franciscans who were left living in tents in the Ingleside district.

The enclosed proclamation by our late Mayor Edwin M. Lee documents our 110 year relationship of dedicated service to our city's people and thus he proclaimed "October 28, 2017as Ingleside Presbyterian Church Day in San Francisco."

We also enclosed references affirming our years of service from: Supervisor Norman Yee and the San Francisco Board of Supervisors, Honorable U.S. Senator Diane Feinstein (Former San Francisco Mayor), Honorable Democratic Leader Nancy Pelosi and Honorable Congresswoman Jackie Speier.

We humbly ask for reconsideration and continuation of our 110 year partnership serving the underserved children, youth and families of the Ingleside district of San Francisco. Without the funds from your department we will be unable to serve the people of our community, who are in desperate need of our services.

We pray that you agree with our California leaders and support our continued partnership.

Respectfully Submitted,

Reverend Roland Gordon
Pastor of Ingleside Presbyterian Church,

"We Walk by Faith and NOT by Sight"

ALUMNI STORIES

Deserved Recognition

By Will Carruthers
Ingleside-Excelsior Light

San Francisco's Ingleside Presbyterian Church Designated Historic — Inside and Out

Although still being put up, the little-known, expansive collage "Great Cloud of Witnesses" and the sublime church it resides in will be protected now that the San Francisco Board of Supervisors approved adding both to the city's list of historic landmarks.

Rev. Roland Gordon (SFTS MDiv 1978), the church's pastor for the past 38 years, has worked on the collage since 1980 when he posted a picture of Muhammad Ali in the church's gymnasium to capture the interest of children. His ever-growing collage has since become a unique visualization of Black American history.

The collage will be only the fifth landmark on the city's list chosen for historical significance to the African American community, according to the Planning Department's report.

Properties on the historic registry receive extra protection from the Planning Department when permits are filed to change the historic properties and are eligible for tax breaks and other benefits.

Woody LaBounty, a historian with the Western Neighborhoods Project, was glad that the city decided to recognize the church,

noting that the history of Ocean Avenue and the surrounding neighborhoods are beginning to get more appreciation.

"[Ingleside Presbyterian] stands on its own as a piece of architecture," LaBounty said. "But what is also notable is the life that was put inside the building by Reverend Gordon. He turned it into a piece of history by adding the collage-mural."

San Francisco Heritage, a historic preservation nonprofit, helped to write the nomination for the church and collage.

Mike Buhler, Heritage's executive director, calls Ingleside Presbyterian "unique among the city's nearly 300 City landmarks."

Originally called the Ingleside Sabbath School, the church was founded in 1907 to serve survivors of the 1906 earthquake. In 1920, the original church burned down and nine Protestant congregations paid $65,000 for the design and construction of a new church.

When the new church opened in 1923, its congregation was mostly white, similar to the population of the surrounding neighborhoods at the time.

After World War II, when Black families began to move into the Ocean View and other neighborhoods that allowed Black homeowners, pastors at Ingleside Presbyterian "attempted to become a multi-racial congregation and reached out to the neighborhood's Black residents," according to the Planning Department report.

The church hired its first Black pastor in 1972, and then, when its congregation dipped to only four members in 1978, the church hired Roland Gordon as a first-year seminary student to preach on Sundays, becoming the full-time pastor in 1983 after completing his studies.

Under Gordon's tenure, the church's membership reached a high of 500 before tapering off to 75 members in 2014. Gordon, 71, was proud to hear that the church and collage had been added to the city's historic registry. "We are getting the recognition we deserve," Gordon said. "Ingleside Presbyterian is probably the best kept secret of Ingleside." ✚
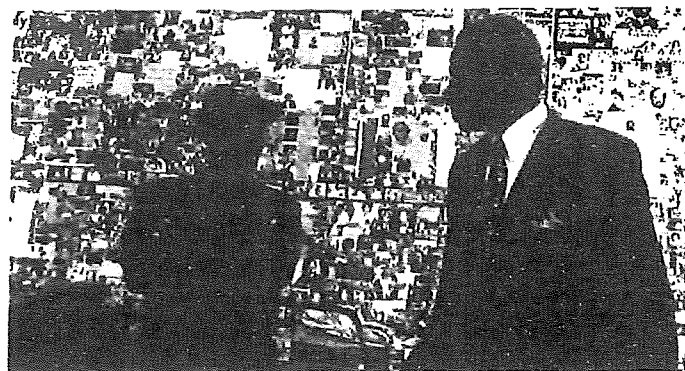
Proclamation

City and County of San Francisco

WHEREAS, this year marks the 110th Anniversary the Ingleside Presbyterian Church; San Francisco's humble, progressive, interracial, faith-empowered congregation, with a rich history in serving the Ingleside community; and

WHEREAS, established in 1907, the Ingleside Presbyterian Church had its beginnings as the Ingleside Sabbath School, which served the growing community living in Ingleside after the Great Earthquake; now Ingleside Presbyterian Church has developed into a robust and active congregation under the guidance of Reverend Roland Gordon; and

WHEREAS, in addition to being an outstanding Protestant Church that provides Bible study and service programs for spiritual, cultural, educational, and social enrichment; the Ingleside Presbyterian Church also houses a community center and hosts weekly food banks, music and literary programs, and Alcoholics Anonymous meetings to benefit the Ingleside community; and

WHEREAS, since 1980, Reverend Roland Gordon has been creating the "Great Cloud of Witnesses," a historical collage featuring inventors, preachers, athletes, musicians, writers, politicians, church members and friends located throughout the church walls, inspiring young people to do great things; and

WHEREAS, San Francisco supports the positive message and impact of the church on the youth, African American community, and the larger San Francisco community; thus the San Francisco Board of Supervisions has recently approved for both the Ingleside church building and the "Great Cloud of Witnesses" to be added to the city's list of historical landmarks; now

THEREFORE, BE IT RESOLVED, that I, Edwin M. Lee, Mayor of the City and County of San Francisco, in recognition of their 110th Anniversary, proclaim October 28, 2017 as ...

INGLESIDE PRESBYTERIAN

CHURCH DAY
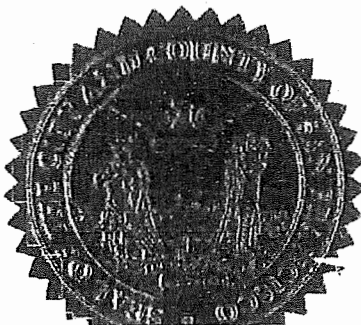
in San Francisco!

IN WITNESS WHEREOF, I have
set my hand and caused the Seal of
and County of San Francisco to b

Edwin M. Lee
Mayor

Certificate of Honor
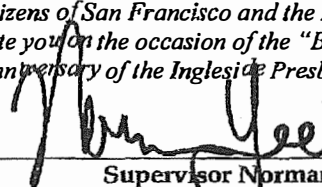
BOARD OF SUPERVISORS
City and County of San Francisco

The Board of Supervisors of the City and County of San Francisco hereby issues, and authorizes the execution of, this Certificate of Honor in appreciative public recognition of distinction and merit for outstanding service to a significant portion of the people of the City and County of San Francisco by:

Ingleside Presbyterian Church
110th Anniversary
"Black Tie Event"

In recognition of Ingleside Presbyterian Church's work providing enrichment programs, housing a community center, hosting weekly food banks, and hosting community meetings. Your leadership has been an integral part in improving our community.

The citizens of San Francisco and the Board of Supervisors congratulate you on the occasion of the "Black Tie Event" to honor the 110th anniversary of the Ingleside Presbyterian Church ministry.

Supervisor Norman Yee
Member, San Francisco Board of Supervisors
October 26, 2017
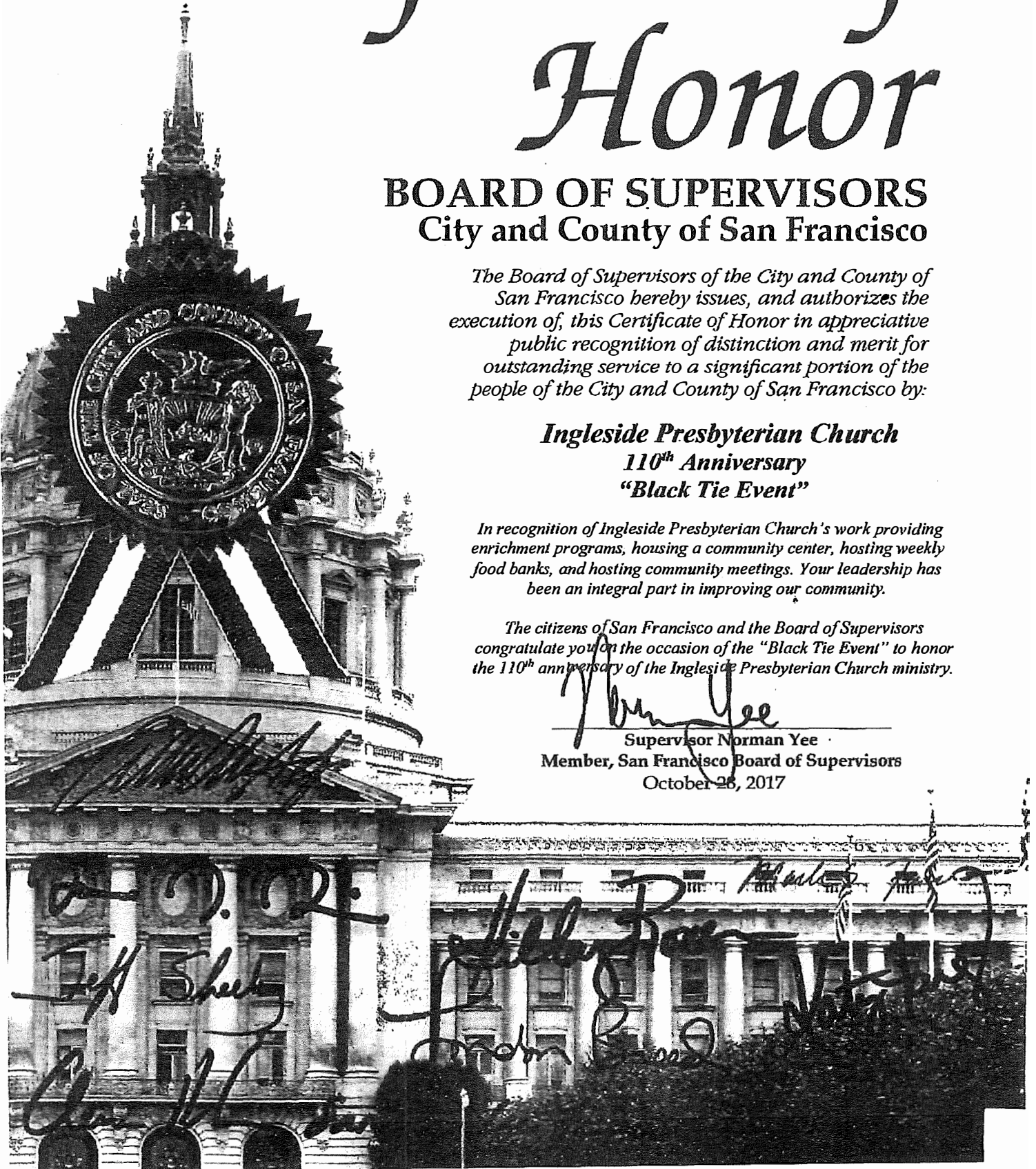
United States Senate

WASHINGTON, DC 20510-0504

http://feinstein.senate.gov

October 28, 2017

Ingleside Presbyterian Church
1345 Ocean Avenue
San Francisco, CA 94112

Dear Friends:

It is a great pleasure for me to welcome to all those distinguished and honored guests who are attending the 110th Birthday Celebration of the founding of the Ingleside Presbyterian Church.

I would like to congratulate all of you for 110 years of ministry, worship, and service to the community. Through your provision of programs for spiritual, cultural, educational, and social enrichment, Ingleside Presbyterian makes a true impact on your community every day. Ingleside Presbyterian's devotion to putting faith into action is reflective of your propensity for leadership, generosity, and good will. You should be very proud of the legacy that you have built over 110 years.

As a United States Senator representing the people of California, I commend the Ingleside Presbyterian Church for its outstanding efforts and achievements. I wish you a wonderful 110th Birthday Celebration, and continued success in the years to come.

Sincerely,

Dianne Feinstein
United States Senator

October 28th, 2017

Ingleside Presbyterian Church
1345 Ocean Avenue
San Francisco, California 94112

Dear Friends,

It is my great privilege to pay tribute to the Ingleside Presbyterian Church as you celebrate your 110th Anniversary. Since 1907, Ingleside Presbyterian Church has served as a spiritual home to the vibrant and diverse Ingleside neighborhood. It has been recognized as one of the "300 Outstanding Protestant Churches" by the Lilly Endowment, a significant accomplishment.

Ingleside Presbyterian Church's mission, "Service to God through Service to Humanity," reminds us of the words of our city's namesake, St. Francis of Assisi, to "Preach the gospel; sometimes use words." You have enriched spiritual, cultural, and social lives of your members and the broader community, and provided vital services for those in greatest need.

Congratulations also for Ingleside Presbyterian Church's recent designation as a San Francisco Historic Landmark. The church's façade, designed by architect Joseph Leonard, is a magnificent example of neoclassical architecture. Additionally, the "Great Cloud of Witnesses" collage is a fitting tribute to heroes and heroines of the Civil Rights movement in San Francisco and across the nation. It serves as an inspiration to us to remain strong and work together to ensure equality and justice for all.

I would also like to acknowledge the work of Reverend Roland Gordon. For nearly 40 years, the congregants of Ingleside Presbyterian Church have been blessed with the spiritual guidance of Reverend Gordon. He has been recognized as the San Francisco Theological Seminary Distinguished Alumni for 2003, and has grown the Church from a handful of members into the large, thriving community it is today.

Thank you again for your leadership, and best wishes for a memorable 110th Anniversary celebration.

best regards,

NANCY PELOSI
Democratic Leader

Certificate of Recognition

Presented to

Ingleside Presbyterian Church

Congratulations on your 110th anniversary. With over a century of dedicated leadership guiding your congregation, you have helped Ingleside grow and prosper. I commend your commitment to serving the needs of the entire community in an uplifting manner. You have run food banks, literacy projects and recovery programs. You have also provided celebratory music, festive gatherings, and memorial murals. The work of Ingleside Presbyterian rescues individuals, lifts spirits, and celebrates successes. Please continue to inspire us for another 110 years!

_____
Congresswoman Jackie Speier
U.S. House of Representatives

October 28, 2017
_____
Date

From:	Board of Supervisors, (BOS)
Sent:	Thursday, February 15, 2018 6:17 PM
To:	BOS-Supervisors
Subject:	FW: URGENT: Students concerned over drastic cuts to arts programs.

From: Sofia HG [mailto:sofiahg@sonic.net]
Sent: Monday, February 12, 2018 10:55 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Subject: URGENT: Students concerned over drastic cuts to arts programs.

Dear SF Board of Supervisors,

I am a current public school student, also youth FILM participant in Youth Art Exchange and I've just learned that the Department of Children, Youth, and their Families has cut funding for this program in half.

Youth Art Exchange is a valuable to me as a young artist in San Francisco. Youth Art Exchange provides access to the arts and exposure to these fields. I love participating in Youth Art Exchange because I get the opportunity to learn how to use cameras, collaborate with others, and put my ideas into something REAL and CREATIVE. Art is an important way for people of all ages to understand and communicate aspects of their lives that sometimes aren't expressed in our increasingly cyber and monocultural society today.

At many of our schools we have limited access to arts classes, especially the range that Youth Art Exchange provides. Through this program I have been exposed to professions and career paths that we would not know about otherwise.

In a time of major threats to arts resources, we urge you to increase (at least NOT TAKE AWAY) funding for these programs so that they won't be compromised.

Sincerely,

Sofia H.G., age 16

Lowell High school

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Thursday, February 15, 2018 6:16 PM
To:	BOS-Supervisors
Subject:	FW: Scrap

-----Original Message-----
From: Pamela Wiston [mailto:pacificacaboose@aol.com]
Sent: Wednesday, February 14, 2018 7:56 AM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Subject: Scrap

You must save SCRAP it's vital for us ! teachers &Artists and for the children of our community !
Kindly do all you can !
Pamela Wiston

Sent from my iPhone

Mchugh, Eileen (BOS)

From:	Reports, Controller (CON)
Sent:	Thursday, February 15, 2018 12:45 PM
To:	Calvillo, Angela (BOS); Mchugh, Eileen (BOS); BOS-Supervisors; BOS-Legislative Aides; Elliott, Jason (MYR); Whitehouse, Melissa (MYR); pkilkenny@sftc.org; Rose, Harvey (BUD); Docs, SF (LIB); CON-EVERYONE; Hennessy, Vicki (SHF); Toet, Theodore (SHF); Freeman, Matthew (SHF); Hollings, Crispin (SHF)
Subject:	Sheriff's Department: The Department Can Better Address Critical IT Needs With Improved Staffing, Organization, and Governance

The Office of the Controller's City Services Auditor (CSA) today issued a report on its audit of the Sheriff's Department's Information Technology and Support Services Unit (ITSS). The audit found that ITSS needs a chief information officer to implement a governance and cybersecurity framework, a civilianization plan to bring in technical and security expertise, and improved scheduling to reduce overtime.

To view the report, please visit our website at:
http://openbook.sfgov.org/webreports/details3.aspx?id=2545

This is a send-only e-mail address. For questions about the report, please contact Chief Audit Executive Tonia Lediju at tonia.lediju@sfgov.org or 415-554-5393 or the CSA Audits Division at 415-554-7469.

Follow us on Twitter @SFController.

SHERIFF'S DEPARTMENT:

The Department Can Better Address Critical Information Technology Needs With Improved Staffing, Organization, and Governance

February 15, 2018

For questions regarding the report, please contact Chief Audit Executive Tonia Lediju at Tonia.Lediju@sfgov.org or 415-554-5393 or CSA at 415-554-7469.

Audit Team: Kat Scoggin, Supervising Auditor
Snehi Basnet, Senior Auditor
Michael Bahler, Staff Auditor
William Zhou, Staff Auditor
Marina Blum, San Francisco Fellow

City and County of San Francisco
Office of the Controller - City Services Auditor

Sheriff's Department: **February 15, 2018**
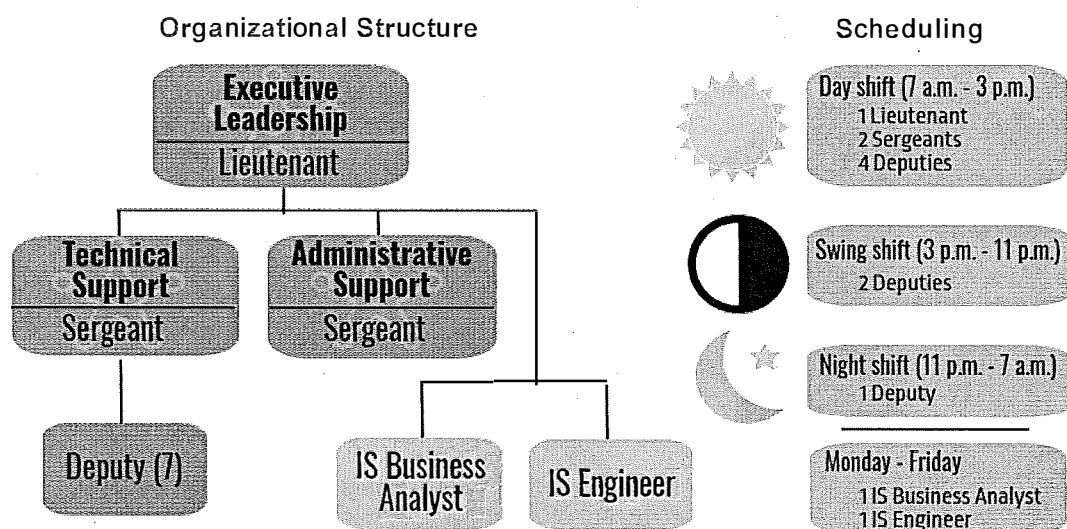**The Department Can Better Address Critical Information Technology Needs**
With Improved Staffing, Organization, and Governance

Why We Conducted the Audit

Information technology (IT) governance helps organizations achieve their objectives and reduce cybersecurity risks. The City and County of San Francisco's Sheriff's Department (Sheriff) asked the Office of the Controller's City Services Auditor Division to audit the staffing and governance of the Sheriff's Information Technology Support and Services Unit (ITSS). ITSS supports county jails with help desk, systems administration, data reporting, technology consulting, and compliance management services.

What We Found

ITSS does not have a dedicated chief information officer to create a strategic plan for IT governance and improve the division's organizational maturity, nor does it have someone with sufficient security expertise to implement a cybersecurity framework and manage risk.
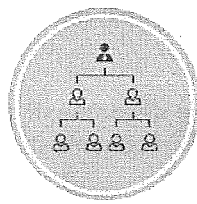
ITSS's organizational structure impedes maturing the organization because technical experts are not managed by leaders with the technical experience and training required to support and oversee the work. Technical experts do not have alternates to help address the backlog or ensure business continuity in a disaster.
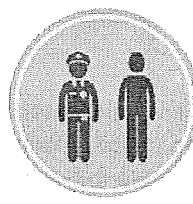
Civilianizing most ITSS positions will bring knowledge, skills, and abilities that align with IT work and free deputies for sworn duties, saving the department up to an estimated $136,000 annually.

ITSS cannot determine staffing needs, establish IT performance measures, or monitor individual employees' productivity because the help desk tracking system is underused. ITSS's overtime could be reduced by up to 45 percent by improving scheduling of IT support staff.

What We Recommend

The report includes 13 recommendations, including that the Sheriff should:

Hire a chief information officer with the technical, project management, and information technology management experience and skills to implement an appropriate governance and security program.

Ensure technical experts are managed by leaders with the technical expertise needed to guide the work. Hire additional technical experts to address the backlog of work and to facilitate cross-training to ensure business continuity.

Develop a plan to civilianize the IT function to onboard staff with the knowledge, skills, and abilities to effectively and efficiently address IT needs, free up deputies for sworn duties, and address the challenges that arise with civilianization.

Ensure all of ITSS's work is accurately tracked in the support-request tracking system to enable the workload to be assessed and performance measures to be implemented.

The audit's recommendations will ensure the department effectively and efficiently supports its critical systems and continues operations in the event of a disaster. The audit report also recommends adopting a cybersecurity framework, which can help the department manage risk.

CITY AND COUNTY OF SAN FRANCISCO

OFFICE OF THE CONTROLLER

Ben Rosenfield
Controller

Todd Rydstrom
Deputy Controller

February 15, 2018

Sheriff Vicki Hennessy
Sheriff's Department
City Hall, Room 456
San Francisco, CA 94102

Dear Sheriff Hennessy:

The Office of the Controller's City Services Auditor Division (CSA) presents its audit report of the Information Technology and Support Services Unit (ITSS) of the Sheriff's Department (Sheriff). The audit, conducted at the request of Sheriff's executive management, had as its objectives to determine whether:

- ITSS's functions reflect the unit's intended role in the department.
- ITSS's strategic planning process facilitates the department meeting its strategic goals.
- ITSS's service delivery meets the department's needs.
- The Sheriff's oversight and management of Information Technology (IT) spending promotes effective use of IT resources.
- ITSS's staffing levels facilitate the unit achieving its mission.

The audit found that:

- The Sheriff lacks a chief information officer. A chief information officer would have relevant IT experience to provide technical expertise to the department and to mentor ITSS staff.
- ITSS has mostly sworn staff with limited IT experience, so cannot adequately support the unit's technical experts, who are civilians.
- ITSS's help desk ticket data is incomplete, and no procedures ensure that all service and support requests are entered in the unit's ticketing system, so ITSS cannot monitor performance measures or determine appropriate staffing levels.
- ITSS schedules an average of six overtime shifts per week to provide 24-hour coverage, costing an estimated $195,000 per year.

The report includes 13 recommendations for the Sheriff to improve ITSS's organizational structure, data tracking, and shift scheduling. The Sheriff's response to the report is attached as Appendix D. CSA will work with the Sheriff to follow up on the status of the recommendations made in this report.

CSA appreciates the assistance and cooperation of Sheriff staff during the audit. For questions about the report, please contact me at Tonia.Lediju@sfgov.org or 415-554-5393 or CSA at 415-554-7469.

Respectfully,

Tonia Lediju
Chief Audit Executive

cc: Board of Supervisors
      Budget Analyst
      Citizens Audit Review Board
      City Attorney
      Civil Grand Jury
      Mayor
      Public Library

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GLOSSARY OF TERMS

CIO	Chief Information Officer
City	City and County of San Francisco
COBIT	Control Objectives for Information and Related Technologies, an information technology governance framework produced by the IT Governance Institute
CSA	City Services Auditor Division of the Office of the Controller
Deputy	Deputy Sheriff
FTE	Full-Time Equivalent
IS	Information Systems
IT	Information Technology
ITIL	Information Technology Infrastructure Library, an information technology framework for service management produced by the government of the United Kingdom
IT Support	Information Technology Operations Support Administrator II (Classification 1092)
IT Support Manager	Information Technology Operations Support Administrator V (Classification 1095)
ITSS	Information Technology Support and Systems Unit
JUS.T.I.S.	Justice Tracking Information System
KSA	Knowledge, Skills, and Abilities
Lieutenant	Sheriff's Lieutenant
NIST	National Institute of Standards and Technology
Sergeant	Sheriff's Sergeant
Sheriff	San Francisco Sheriff's Department
Spiceworks	An online help desk tracking system
Technical experts	The two civilian employees in the Information Technology Support and Systems Unit with information technology backgrounds and experience
Technical support	Deputy sheriffs who provide help desk support

INTRODUCTION

Audit Authority

The Office of the Controller's City Services Auditor Division (CSA) conducted this audit under the authority of the Charter of the City and County of San Francisco (City), Section 3.105 and Appendix F, which requires that CSA conduct periodic, comprehensive financial and performance audits of city departments, services, and activities. The Sheriff's department (Sheriff) requested this audit as a tool to continue the assessment of its information technology (IT) function.

Background

The Sheriff manages inmates, provides building security, and carries out court orders in San Francisco.

The Sheriff operates San Francisco's county jails, provides rehabilitation and re-entry programs to inmates, provides security at some city facilities, including City Hall and the Superior Court's facilities, and carries out warrants and court orders. The Sheriff's operations fall under three divisions, as shown in Exhibit 1.

EXHIBIT 1	**Divisions of the Sheriff's Department**
Custody Operations	Maintain a safe and secure jail system.
	Operate county jails, including the booking and release process, the hospital ward, the classification unit, and various jail programs.
	Facilitate an environment in which educational and rehabilitation programs can accomplish their mission.
Administration and Programs	Operate educational and rehabilitation programs offered to criminal offenders.
	Ensure a continuum of services as inmates transition from in-custody programs to out-of-custody programs.
	Monitor inmate participation in jail programs.
	Support department operations, including personnel management and training.
Field Operations	Provide the public with best customer service and protection.
	Provide services to contract agencies, other Sheriff divisions, and outside law enforcement agencies.
	Provide security services to contract agencies such as Superior Court, City Hall, hospitals and clinics.
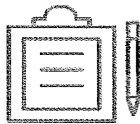
Source: Sheriff's website.

ITSS employs 12 full-time employees, consisting of 10 sworn officers and 2 civilians.

The Sheriff budgeted for 1,103 full-time equivalent (FTE) positions in fiscal years 2015-16 and 2016-17. The Sheriff's Information Technology Support and Services Unit (ITSS) is part of the Custody Operations Division and accounts for 12 of the division's positions. ITSS is staffed with both sworn and civilian employees who provide 24-hour coverage most days of the year.

Exhibit 2 presents ITSS's organizational structure and scheduling.

EXHIBIT 2 | **Organizational Structure and Scheduling of ITSS**

Organizational Structure

Scheduling

Executive Leadership
Lieutenant

Technical Support
Sergeant

Administrative Support
Sergeant

Deputy (7)

IS Business Analyst

IS Engineer

Day shift (7 a.m. - 3 p.m.)
1 Lieutenant
2 Sergeants
4 Deputies

Swing shift (3 p.m. - 11 p.m.)
2 Deputies

Night shift (11 p.m. - 7 a.m.)
1 Deputy

Monday - Friday
1 IS Business Analyst
1 IS Engineer

Notes:
Lieutenant = Sheriff's Lieutenant
Sergeant = Sheriff's Sergeant
Deputy = Deputy Sheriff
Sworn positions   Civilian positions
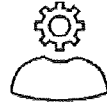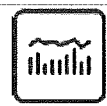
Sources: Interviews of ITSS staff and Sheriff's website.

The primary functions of ITSS are help desk, systems administration, data reporting, technology consulting, and compliance management.

Exhibit 3 presents examples of specific duties in ITSS, by function.

EXHIBIT 3	Functions of ITSS	
Function		**Example of Duties**
Help Desk		• Support department hardware, including computers, telephones, and printers • Support network connectivity • Support the Jail Management System • Assist users of software applications, including e-mail, Excel, and PowerPoint • Provide miscellaneous technical and user access assistance, including password resets, over the phone
Systems Administration		• Support desktop and applications • Monitor the Justice Tracking Information System (JUS.T.I.S.) hub and related systems • Work with vendors and Department of Technology to resolve systems issues • Roll out system updates
Data Reporting		• Monitor the automatic generation of data reports • Create ad hoc data reports and dashboards on request
Technology Consulting		• Advise department on technology procurement and systems replacement • Ensure department keeps up with emerging technologies
Compliance Management		• Administer use of California Law Enforcement Telecommunications System (CLETS) and National Crime Information Center (NCIC) • Ensure compliance with local, state, and federal law governing IT • Provide support for audits related to compliance with U.S. Department of Justice and Federal Bureau of Investigation provisions

Sources: Auditor interviews of ITSS staff and ITSS website.

Civilianization is employing nonsworn personnel at law enforcement agencies.

Although many Sheriff functions must be performed by sworn officers, some—administrative and supporting roles in operations—can be performed by civilians. These functions vary according to individual agency needs, but include vital departments. Civilianization is the practice of assigning to civilian employees law enforcement work that does not require a sworn officer's special training or skills. In 2013 civilians constituted 46 percent of full-time employees of sheriffs' offices in the U.S.[1]

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[1] U.S. Department of Justice, Bureau of Justice Statistics, *Sheriffs' Office Personnel, 1993-2013,* June 2016.

Since 1967 federal initiatives have promoted civilianization of administrative and support functions in law enforcement agencies:[2]

- 1967 – The President's Commission on Law Enforcement and the Administration of Justice concluded that civilianization could create greater community confidence in policing.

- 1994 – The Violent Crime and Law Enforcement Act of 1994 provided grants for hiring additional staff, some of which had to be civilians.

- 1999-2000 – The Office of Community Oriented Policing Services awarded funds to police agencies to hire more than 6,500 civilians for administrative and specialist positions. Grants from the Bureau of Justice Assistance's Edward Byrne Memorial Competitive Grant Program[3] funded hiring civilians in criminal justice agencies.

Exhibit 4 shows roles commonly filled by civilians in sheriffs' offices.

EXHIBIT 4	Civilians Commonly Fill Administrative and Support Positions in Sheriffs' Offices

CIVILIAN ROLES

Customer Service   Data Services   Budget & Finance

Clerical Work   Dispatch   Technical Services

SWORN ROLES

Enforce Civil Process   Patrol

Inmate Transport   Investigation
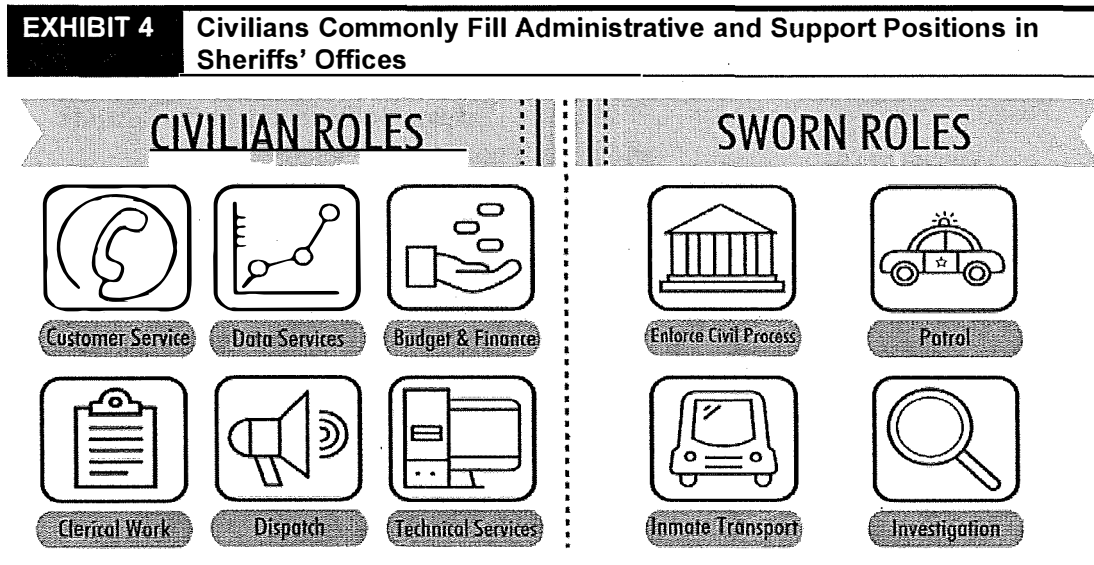
Sources: Police Executive Research Forum, *Civilian Staff in Policing: An Assessment of the 2009 Byrne Civilian Hiring Program*, 2013. This study was funded by the U.S. Department of Justice and includes both police and sheriff agencies. Sheriff's website. Deputy sheriff classification description, San Francisco Department of Human Resources.

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[2] Police Executive Research Forum, *Civilian Staff in Policing: An Assessment of the 2009 Byrne Civilian Hiring Program, December 31, 2013.*

[3] Part of the American Recovery and Reinvestment Act of 2009.

IT Governance Frameworks

Governance is the combination of processes and structures that inform, direct, manage, and monitor the activities of an organization toward the achivement of its objectives. Three commonly used IT governance frameworks are the following:[4]

- <u>National Institute of Standards and Technology (NIST):</u> This framework is designed to help organizations better understand, manage, and reduce cybersecurity risks and assists in determining which activities are most important to assure critical operations and service delivery.

- <u>Control Objectives for Information and related Technologies (COBIT):</u> This framework aims to effectively align IT with organizational goals and assess whether IT services are meeting business requirements and are likely to deliver expected benefits. COBIT was created and is updated by the IT Governance Institute, which describes the benefits of using the framework as improved understanding of the role of IT, more transparency of IT costs, better quality information delivered in a more timely manner, better quality IT services, implemented and monitored security and privacy policies, and improved IT risk management.

- <u>Information Technology Infrastructure Library (ITIL):</u> This framework is designed to apply to managing all aspects of IT service delivery, from the development and deployment of new services to the improvement and replacement of existing ones. ITIL is intended to help ensure that an IT organization delivers business value and provides for the needs of its customers and users.

The City has also issued policies through the Committee on Information Technology (COIT), which includes:

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[4] Finding 1 discusses governance frameworks in more detail.

- Disaster Preparedness, Response, Recovery and Resiliency policy, which guides city departments on how to successfully prepare for, respond to, and recover from a disaster.

- Citywide Cybersecurity Policy, which establishes the key elements of a citywide cybersecurity program.

- Cybersecurity Awareness and Training Standard, which will help the City mitigate cybersecurity risks by training users, documenting the training, and communicating with them about cybersecurity best practices.

Objectives

CSA conducted this audit to assess whether the Sheriff's IT function, as executed by ITSS, aligns with and facilitates the department's mission. Specifically, the audit determined whether:

1. ITSS's functions reflect its intended role in the department.
2. ITSS's strategic planning process facilitates the department meeting its strategic goals.
3. ITSS's service delivery meets the department's needs.
4. The department's oversight and management of IT spending promotes effective use of IT resources.
5. ITSS's staffing levels allow it to achieve its mission.

Scope and Methodology

The audit scope was ITSS operations during July 2015 through December 2016. To achieve the audit's objectives, CSA:

What we did.

- Evaluated 2016 weekly schedules for effective scheduling to provide 24-hour coverage while minimizing overtime.
- Assessed support requests made during 2016 from ITSS's Spiceworks help desk ticket management system for type, frequency, and timing of requests.
- Observed two deputies on the technical support team for an entire shift to assess their workload.

- Interviewed 9 of 12 ITSS employees, including all 3 managers.
- Reviewed audit and other types of reports of law enforcement agencies in San Francisco and other jurisdictions related to the agencies' administrative, support, or technology functions.

Statement of Auditing Standards

CSA conducted this performance audit in accordance with generally accepted government auditing standards. These standards require planning and performing the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for the findings and conclusions based on the audit objectives. CSA believes that the evidence obtained provides a reasonable basis for the findings and conclusions based on the audit objectives.

AUDIT RESULTS

Finding 1

A dedicated chief information officer will improve ITSS's ability to be a strategic partner to lead the department in IT governance and cybersecurity.

ITSS does not have a strategic plan, governance or security framework, or chief information officer.

ITSS does not have a chief information officer to establish effective IT governance, lacks a strategic plan, and has not adopted a governance or IT security framework. Without these governance elements, the Sheriff cannot ensure that ITSS's activities align with the department's mission and cannot identify or mitigate risks to the department. An established IT governance framework would help ensure ITSS functions effectively and in accordance with best practices. Hiring a chief information officer would facilitate strategic planning for ITSS and help the unit become a strategic partner to the department's other units.

Exhibit 5 highlights the critical areas of governance that a chief information officer should address.

| EXHIBIT 5 | Effective IT Governance Focuses on Five Key Areas |

Alignment	Value Delivery	Risk Management	Resource Management	Performance Measurement
Alignment of IT's strategic goals with organization's overall mission.	Ensure infrastructure effectively delivers IT services to users.	Define strategy to identify and manage risk.	Provide direction for sourcing and use of IT financial and human resources.	Establish relevant metrics supported by stakeholders.

IT Governance

IT Governance focuses on improving the management and control of information technology, including alignment of IT with business strategies and direction, risk identification and control, and legislative and regulatory compliance.

Source: The COBIT IT governance framework.

A chief information officer could improve ITSS's process maturity.

A chief information officer could improve the maturity of ITSS's processes. Exhibit 6 describes their maturity levels.

| **EXHIBIT 6** | **Most ITSS Processes Are at Maturity Level 1 or 2** |

Optimized 5
Leading practices followed and automated.

Managed 4
Performance proactively monitored.
Constant improvement and good practices.

Defined 3
Standardized, documented procedures.

Repeatable 2
Consistent, but reactive and uncoordinated. Procedures not standardized and rely heavily on individuals' knowledge.

Initial 1
No standardized processes, reactive, disorganized.
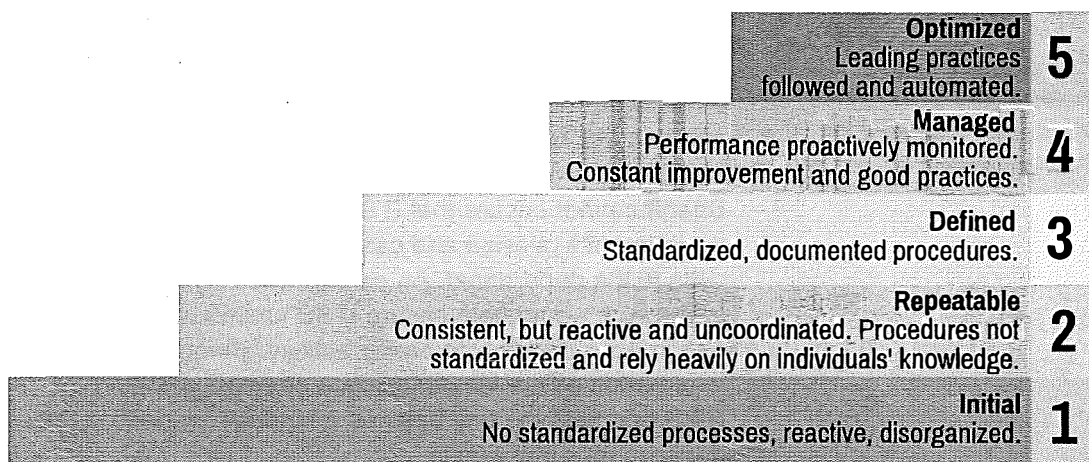
Source: Auditor's analysis of ITSS processes in relation to COBIT 4.1, 2007.

A strategic plan sets goals that reflect the upper levels of the maturity model and provides specific direction on how to achieve those goals. Maturity levels 3, 4, and 5 presume the development of an IT strategic plan linked to organizational goals.

Most of ITSS's processes are at maturity level 1 or 2. Not all processes need to reach the highest maturity level or meet all aspects of a level at the same time. However, improving maturity reduces risk and improves efficiency, resulting in more accurate work, more predictable processes, and greater cost-efficiency in resource use. Best practice publications[5] recommend maturing selected processes based on the organization's needs, type, and strategy. A strategic plan can target critical processes based on the department's priorities.

A chief information officer should implement multi-faceted governance programs.

A chief information officer (CIO) is responsible for implementing and facilitating compliance with a strong governance framework through the establishment of an IT strategic plan. The plan should align the business and IT sides of the organization, and the CIO should

[5] COBIT 4.1.

encourage each side to understand the perspective of the other. Effective IT governance requires an agreed-upon framework that defines IT processes and their controls. A formal governance structure provides a written, strategic foundation for better management of risks, resources, and performance.

Different frameworks have different focuses.

Different IT governance frameworks have different focuses. COBIT addresses end-to-end management, ITIL focuses on service management, and NIST standards concentrate on cybersecurity. These frameworks can be used in conjunction with each other to address the different needs of an IT organization.

Exhibit 7 summarizes the elements of COBIT and ITIL.

EXHIBIT 7 **COBIT and ITIL Highlight Different Aspects of IT Governance**

COBIT defines what should be done to govern an IT function.

Meeting Stakeholder Needs
Develop practical strategies for meeting stakeholder needs, balancing benefits with risk and resource availability.

Covering End-to-End
Integrate IT governance with overall department governance.

Single, Integrated Approach
Establish a single approach to integrating and managing varied and changing technologies.

Holistic Approach
Optimize IT by understanding the department's operating environment and factors that could help or hinder IT success.

Governance v. Management
Separate governance from operational management; governance evaluates, directs, and monitors, while management plans, builds, runs, and monitors.

ITIL defines how to effectively manage IT services.

Service Strategy
Set strategy for working effectively within the operational environment

Service Design
Ensure IT services are relevant, fully supported, and meet the department's current and future operational needs.

Service Transition
Effective change management considering the impact IT changes will have on operations, users, and the department.

Service Operation
Meeting agreed service levels, maintain user satisfaction and departmental confidence in IT, reduce risk of outages, ensure appropriate access.

Continual Service Improvement
Structure an approach to assessing, measuring, and improving services.

Source: Auditor's analysis of key principles of COBIT and ITIL guidance.

COIT requires adopting the NIST cybersecurity framework to secure information resources. Adopting NIST would align the Sheriff's cybersecurity strategy with that of other city departments.

A chief information officer would provide valuable additional support to ITSS.

Finally, a chief information officer would be equipped to provide technical expertise to the Sheriff and ITSS. An individual with appropriate experience and training would oversee the hiring and mentoring of skilled IT managers and technical staff and ensure that ITSS's strategies support the objectives of the entire Sheriff's department.

Recommendations

The Sheriff's Department should:

1. Hire a chief information officer with technical, project management, and information technology management experience and skills to lead the Information Technology Support and Services unit.

2. Create a strategic plan for its Information Technology Support and Services unit based on an established information technology governance framework that covers strategic alignment, value delivery, risk management (including disaster preparedness in compliance with the Committee on Information Technology's Disaster Preparedness, Response, Recovery and Resiliency policy), resource management, and performance measurement.

3. Adopt the cybersecurity framework promulgated by the National Institute of Standards and Technology, in compliance with the Committee on Information Technology's policies, including the Cybersecurity Policy and Cybersecurity Awareness and Training Standard.

Finding 2

ITSS's organizational structure impedes the organization's maturation because technical experts are not managed by leaders with the technical expertise and training required to support and oversee the work.

ITSS's technical experts (information systems (IS) Business Analyst and IS Engineer) do not have technical leaders to ensure proper guidance.

ITSS needs to improve its organizational structure by creating an infrastructure team led by a manager with strong technical expertise. This would increase the efficiency and effectiveness of ITSS's technical experts to design, create, and maintain critical departmental data and systems.

An infrastructure unit serves a critical function in an IT division.[6] An infrastructure unit houses highly technical aspects of a division's work, such as systems, network, security, and data services—functions along the lines of those performed by ITSS's technical experts. The help desk function is not typically part of the infrastructure unit because help desk staff resolves routine issues, such as hardware and software troubleshooting and monitoring and reviewing software applications, which typically require less technical knowledge.

A functional organizational structure can help develop expertise.

ITSS's organizational structure groups together those performing the support function but does not have a structure to support other, more technical functions. Technical experts report directly to executive leaders and work independently, without a designated unit or manager technically skilled in their areas. Alternately, a function-based structure requires units focused on specific functions, such as technological infrastructure, and is led by an expert in the specific function.

Exhibit 8 shows ITSS's structure compared to the function-based structure CSA proposes.

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[6] Saudi e-Government Program – Yesser, *Best Practices of IT Organization Design*, 2007.

EXHIBIT 8 | **CSA Proposes a New Organizational Structure for ITSS**

ITSS Organizational Structure   Function-Based Organizational Structure Proposed by CSA
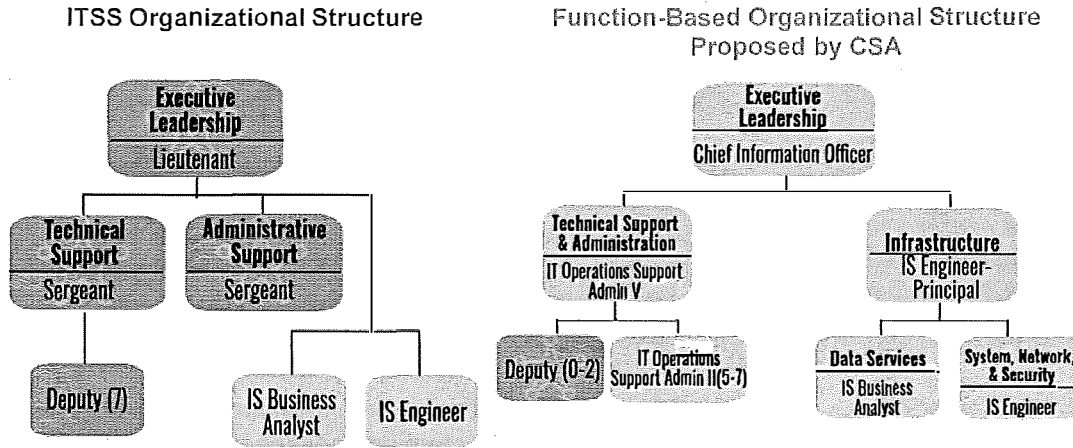
Note: IS = Information Systems
Sworn positions   Civilian positions

Sources: Sheriff's ITSS organization chart dated 1/9/17; auditor's analysis of ITSS roles and relevant classification descriptions from Department of Human Resources.

The proposed structure facilitates the development of experts in each functional area and emphasizes standardization in organization and processes, which can help ITSS achieve higher levels of organizational maturity.

Highly technical leaders would better support technical experts.

The proposed structure and job classifications for leaders within that structure would provide greater support to ITSS's technical experts, who now report to and work with sworn personnel who lack the technical expertise to provide needed direction and guidance. ITSS staff and management reported that the technical experts must rely on their own knowledge to resolve complex issues because no one else on staff has the technical knowledge to consult. A manager with technical expertise would have the knowledge and skills needed to assess work quality and appropriately support IT employee needs.

CSA proposes a new organizational structure to better support critical functions in ITSS.

The department needs to accelerate the maturity of ITSS by creating an infrastructure team led by management with appropriate technical expertise. The proposed functional organizational structure dedicates needed resources to modernizing the department's systems, improving technology use, and addressing governance areas such as information security and

disaster recovery. Having a dedicated infrastructure team will help the unit ensure that it has the expertise and resources to devote to its technical work.

Recommendation

4. The Sheriff's Department should reorganize its Information Technology Support and Services unit to create an infrastructure team led by a manager with the technical expertise to oversee systems and storage, networking, system administration, data services, cybersecurity, business continuity, and data classification planning.

Finding 3

Technical experts performing critical functions do not have alternates to help with the backlog or to ensure business continuity.

ITSS has no backup and no support staff for its two technical experts.

No ITSS staff can perform certain critical duties in the absence of the IS Business Analyst and/or IS Engineer. The department needs additional full-time employees and should cross-train existing employees to address work backlogs and provide backup for its technical experts.

The IS Engineer has increasing responsibilities without an increase in backup.

A backlog of critical work exists for the IS Engineer's role, including improving data storage and ensuring business continuity in the event of a disaster. According to ITSS staff, the Engineer has more duties than comparable engineering positions in other departments. The City's Department of Technology also recently stopped supporting some of the department's systems running on older platforms, increasing the Engineer's workload. ITSS staff reported that the IS Engineer is effectively on call 24 hours a day due to the lack of backup staff.

ITSS's IS Business Analyst is backlogged in processing data requests.

Similarly, the IS Business Analyst and ITSS management describe the analyst's workload as heavy. The analyst, who produces reports that help the department's managers make decisions, consistently has a backlog of requests for data processing. According to management, ITSS received significantly more data requests after the analyst was hired because the analyst's skills made more complicated data requests feasible. Although other employees help the analyst with the workload and some data requests, the

complexity of certain requests exceeds the technical expertise of all other ITSS employees.

The absence of staff cross-trained for technical expert roles puts the department at risk in the event of an unexpected system failure, cyber-attack, or disaster coinciding with the unavailability of either staff member. Best practice publications direct IT organizations to minimize reliance on one individual performing a critical job function by ensuring that cross-training and backup for key staff roles exist.[7] To comply with COBIT standards and ensure business continuity, more ITSS staff should be hired—and some existing staff should be cross-trained—to provide backup.

Recommendations

The Sheriff's Department should:

5. Hire staff to support the Information Technology Support and Services unit's technical experts in their roles.

6. Cross-train Information Technology Support and Services unit employees to ensure that critical functions are not interrupted in an emergency.

Finding 4

Civilianizing most ITSS positions will create a highly-skilled and cost-effective IT function.

Civilianizing ITSS positions will ensure that IT staff has the knowledge, skills, and abilities that align with the work, aid in cross-training of IT functions, and help the unit achieve its objectives. Besides saving up to $136,000 in wages annually and additional savings in benefits, civilianizing will facilitate safer[8] and more evenly distributed overtime work by ITSS staff.

Exhibit 9 shows the proposed classifications for existing positions in ITSS.

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[7] COBIT 4.1.

[8] According to a report supported by a grant from the National Institute of Justice, fatigue associated with sleep loss due to shift work and overtime assignments can decrease alertness, impair performance, and worsen mood. Excess fatigue associated with police overtime may have adverse effects on police-community relations and public safety. ITSS staff work overtime within ITSS, but also within other divisions of the Sheriff's Office.

EXHIBIT 9	CSA Proposes Civilianizing Most ITSS Roles	
Role	ITSS Staffing	CSA's Proposed ITSS Staffing
Executive	Lieutenant	Chief Information Officer (Manager V)
Management	Sergeant (2)	IT Operations Support Administrator V IS Engineer – Principal
Technical Support	Deputy Sheriff (7)	Deputy Sheriff (0-2) IT Operations Support Administrator II (5-7)
Technical Experts	IS Business Analyst IS Engineer	IS Business Analyst IS Engineer

Note: Numbers in parentheses indicate the number of budgeted positions.

Sources: Sheriff's ITSS organization chart dated 1/9/17; auditor's analysis of ITSS roles and relevant classification descriptions from Department of Human Resources.

Civilianization of support functions such as IT services is a common practice in law enforcement agencies. Nationwide in 2013, civilians made up 46 percent of full-time employees of sheriffs' offices.[9]

All the audit reports from state and local governments reviewed for this audit recommend civilianizing IT functions, and some noted that civilianization had already partially or fully occurred.

Exhibit 10 summarizes some of these reports' findings.

EXHIBIT 10	Audits of Law Enforcement Agencies Frequently Recommend Civilianization for Enhanced Productivity and Cost Savings
Organization	Finding or Recommendation
San Francisco Police Department (1998)	• Save up to $2.24 million annually by civilianizing some administrative and technical support work. • Civilian staff demoralized due to lower pay than sworn personnel for the same work.
Maryland State Police (2004)	• Civilianize 79 positions, including 5 IT positions.
San Jose Police Department (2010)	• Save $5.1 million by civilianizing 88 positions. • 275 of 281 employees in the department's Bureau of Technical Services were civilians.
Denver Sheriff Department (2015)	• Civilianize 54 positions and outsource another 4 to civilian agencies, including 3 IT positions.

Sources:
• Budget and Legislative Analyst Office, *Management Audit Report of San Francisco Police Department Phase 2*, 1998.
• Office of Legislative Audits for Maryland General Assembly, *Department of State Police Workforce Civilianization: Opportunities Exist to Increase Civilian Employment*, 2004.
• Office of the City Auditor, *Audit of Civilianization Opportunities in the San Jose Police Department: Opportunities Exist to Civilianize a Significant Number of Sworn Positions in the Police Department*, 2010.
• Hillard-Heintze, *The Denver Sheriff Department: Transforming the Leadership, Operations, and Culture of the Department*, 2015.

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[9] U.S. Department of Justice, Bureau of Justice Statistics, *Sheriffs' Office Personnel, 1993-2013*, June 2016.

Finding 4.1   **Unlike sworn officer classifications, IT classifications align with IT work.**

Sworn job classifications do not require knowledge, skills, or abilities that align with IT work, and most sworn personnel would require additional training to be able to fill that function. The City makes a significant investment to train Deputy Sheriff recruits, including at least 700 hours of academy and job-specific training. When sworn personnel perform administrative and support tasks, such as working in the IT function, the department cannot apply those resources to the duties of sworn personnel for which their extensive training prepares them.

Personnel hired in the 1092 IT Operations Support Administrator II (IT Support) classification bring to the position knowledge, skills, and abilities tailored to IT work, including technical knowledge, analytical problem solving, data processing, and the ability to perform mechanical computer (hardware) repairs. Although the Sheriff reports that the deputies working in ITSS have gained some of these skills through training and experience, the Deputy Sheriff classification does not require such knowledge or abilities.

The contrast between sworn and civilian personnel in required knowledge, skills, and abilities also applies to management-level classifications. For example, a Sheriff's Sergeant manages the IT support group. Although experience in the ITSS unit has provided this employee with technical abilities, the Sheriff's Sergeant classification does not require any knowledge or skills specific to IT support. In contrast, the IT Operations Support Administrator V (IT Support Manager) position requires network, software, and systems knowledge. Appendix A compares the knowledge, skills, and abilities required of each of these classifications.

Exhibit 11 shows a selection of support requests and their alignment with the knowledge, skills, and abilities of the relevant sworn and nonsworn classifications.

EXHIBIT 11	Support Requests Better Align With the Required Knowledge, Skills, and Abilities (KSAs) of IT Classifications Than of Sworn Classifications	
Support Request *(actual examples)*	Applicable KSAs of Sworn	Applicable KSAs of Civilian
Requests Completed by Deputies	**Deputy Sheriff**	**IT Support**
Printer service request	None	Technical problem-solving; minor mechanical computer repairs
Word document crashing	None	Maintenance of software; technical problem-solving
Password reset	None	Solve systems problems
3270 program has failed error	None	Solve systems problems
Requests Completed by Sergeants	**Sheriff's Sergeant**	**IT Support Manager**
Unlock file	None	Manage systems and networks
JUS.T.I.S. Oracle Upgrade	None	Installation and upgrading of software
Delete document from system	None	Solve systems problems
Unable to communicate with server	None	Maintain networks

Sources: Auditor analysis of support requests in Sheriff's Spiceworks support request management system for 2016; classification descriptions for 8304 Deputy Sheriff, 8308 Sheriff's Sergeant, 1092 IT Operations Support Administrator II (IT Support), and 1095 IT Operations Support Administrator V (IT Support Manager) from Department of Human Resources .

In some cases, the sworn status of IT Support staff aligns with the needed work. For example, a civilian cannot enter maximum security locations without being escorted by a sworn officer. However, the Sheriff does not have sufficient data on service requests to determine the need for sworn staff in the IT function and cannot determine the costs and benefits of employing a sworn officer in a technical support role compared to having a sworn officer escort a civilian IT Support employee into maximum security areas to respond to service requests.

Finding 4.2

The technical background of staff in IT classifications would enable cross-training of IT roles.

ITSS has no back-up for the critical functions filled by its technical experts. The IS Engineer stated that he is effectively always on call because he is the only employee able to support the department's critical IT systems.

The skills IT Support staff would bring to ITSS's technical support positions would more readily facilitate cross-training, which would provide back-up of critical functions that must be handled by employees who are more technically proficient. ITSS employs one IS Engineer, who manages IT infrastructure such as the servers, implements system integration and interfaces, and serves as an administrator for all of Sheriff's information systems and networks.

Sheriff staff reports that the Department of Technology no longer supports many of the Sheriff's systems because the department does not use the City's standardized infrastructure. This has greatly increased the support burden on the Sheriff's IS Engineer. ITSS states that no one in the department has the skills to back up the IS Engineer. Providing adequate back up of this critical position could require hiring a second IS Engineer or cross-training other personnel on critical functions. Staff hired under IT classifications are far more likely to come into the position with the knowledge, skills, and abilities to take on this cross-training.

Finding 4.3

IT classifications are more cost-effective than sworn officer classifications for IT work.

It is costlier to hire and train sworn personnel than civilians in IT classifications. Sworn personnel often earn greater salaries and have higher overtime rates, receive benefits that are costlier, and receive larger pensions than nonsworn personnel.

Recruiting, hiring, and training sworn officers is more expensive than doing so for civilians in IT classifications.

As mentioned in Finding 1, sworn officers have a lengthy hiring and training process and typically require further investment in training and development to enable them to fulfill IT functions. In contrast, the investment in hiring and training IT classifications is substantially less. Those appointed in IT classifications do not require peace officer academy training and arrive with technical knowledge.

IT classifications have similar or lower compensation and fringe benefits than sworn classifications.

In addition to lower investment in hiring and training, some of the City's IT classifications have lower salaries than the corresponding sworn positions.

Exhibit 12 compares the highest salary available to each relevant sworn and nonsworn classification in fiscal year 2017-18.

EXHIBIT 12	Civilianizing ITSS Could Save the Sheriff up to $136,000 in Salaries Annually		
Sworn Classification	**Proposed Civilian Classification**	**Difference in Salary**	**Cumulative Annual Savings**
Lieutenant $149k	Manager V $173k	$24k	-$ 24k
Sergeant $130k	IS Engineer-Principal $168k	$38k	-$ 62k
	IT Operations Support Admin V $128k	$ 2k	-$ 60k
Deputy $108k	IT Operations Support Admin II $80k	$28k	1 -$ 32k 2 -$ 4k 3 $ 24k 4 $ 52k 5 $ 80k 6 $ 108k 7 $ 136k

Number of deputies

Note: Calculations are based on conservative estimates and exclude savings of premium pay.

Source: Auditor analysis of fiscal year 2017-18 salary ranges for each classification.

Further, the City pays more in benefits to sworn personnel.[10] Besides regular pay and benefits, sworn classifications often receive premium pays unavailable to nonsworn classifications. For example, sworn personnel possessing an intermediate or advanced POST[11] certificate receive a premium of 4 or 6 percent, respectively. Also, sworn personnel receive longevity pay.

Overtime for IT classifications is less costly than overtime for sworn classifications.

Overtime is also more costly for sworn personnel due to higher pay rates and scheduling practices. According to ITSS staff, the Sheriff's practice is to assign overtime shifts on a voluntary basis to the most senior employees. This concentrates overtime with relatively few, higher-

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[10] The City pays 37 percent and 23 percent more in benefits to the Deputy and Sergeant classifications than to the IT Support and IT Support Manager classifications, respectively.

[11] California's Commission on Peace Officer Standards and Training (POST) issues professional certificates to peace officers in the state. Possession of a POST basic certificate is required for all sworn personnel. Sworn Sheriff's personnel who possess POST intermediate or advanced certificates are eligible for additional premium pay.

paid officers.[12] For IT classifications, the labor agreement requires that overtime be evenly distributed.

Sworn classifications can continue to be costlier to the City for decades as the increased costs carry through retirement.

The City also pays retirement benefits to sworn classifications at a higher rate than to IT classifications. Sheriff's employees may receive a maximum of 90 percent of their average final pay, including premium pays, while IT classifications receive a maximum of 75 percent.

Finding 4.4

ITSS is benefiting from civilianization.

ITSS already employs two nonsworn technical experts, an IS Business Analyst who serves as a data services analyst and an IS Engineer, who have proven to be highly valuable to ITSS, helping the unit meet its objectives. For instance, the IS Engineer reports that he implemented Spiceworks, a help desk ticket tracking system, to enable ITSS managers to assign and monitor work tasks in the unit. The IS Engineer also described building an updated infrastructure to support the department's case management software. ITSS managers stated that they have seen increased demand for data requests because the IS Business Analyst produces new reports due to her increased ability to make the department's data accessible.

Civilianization presents challenges.

Although integration of the technical experts has been successful, civilianizing support functions presents specific challenges, which the Sheriff should proactively address.

- Civilians must be integrated into the department's culture. ITSS's technical experts report not having support because they lack technically trained coworkers (Finding 2).
- When supervisory roles are civilianized, sworn personnel can have difficulty adjusting to a civilian supervisor.
- Civilians turn over more often than sworn personnel.
- The morale of civilians can decline because they are paid less than their sworn counterparts for the

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[12] Of the Sheriff's top 50 overtime-earning employees in 2015, 33 percent were above the rank of Deputy, although only 23 percent of the 2015-16 budgeted positions were above the rank of Deputy.

same or similar work.

The Sheriff should consider and address these challenges in future civilianization efforts.

Recommendations

The Sheriff's Department should:

7. Develop a civilianization plan that will convert sworn positions to nonsworn positions in the department's Information Technology Support and Services unit.

8. Include in its civilianization plan mechanisms to address known challenges to successful civilianization of law enforcement agencies.

9. Ensure that any sworn employees who work in the information technology function gain the knowledge, skills, and abilities equivalent to the relevant information technology classification.

Finding 5

ITSS cannot determine its staffing need, establish performance measures, or monitor individual productivity because it underuses the help desk tracking system.

ITSS data is incomplete.

2,080 Total Work Hours

323 Average Hours of Work Recorded in Spiceworks
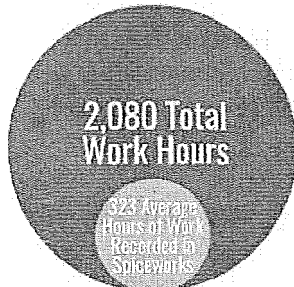
Work recorded in Spiceworks for 2016 accounted for only 16 percent of total work time.

ITSS help desk ticket data is incomplete. ITSS has not implemented procedures and does not have written policies to ensure that all service and support requests go through Spiceworks, the help desk ticketing system. This has resulted in a dataset that does not represent all the work the technical support team actually performs. ITSS must establish policies and improve its procedures to more accurately determine its workload and an appropriate staffing level for the technical support team.

Spiceworks allows ITSS staff to enter the time it took to complete each task. However, ITSS employees do not enter all support requests they receive into the system and, according to ITSS management, the time to resolve each request is an estimate. Thus, the system does not reflect the team's total workload or the actual time required to accomplish it. For example, the system shows the team working an average of only 27 hours per employee per month. This may be at least partly

because some of the tasks the team worked on were not in Spiceworks.

Help desk does not appear to have a backlog.

The audit team observed two technical support team members for a full shift. On both observation days, the deputies appeared to have enough work to occupy the entire work day and did not appear to have an unmanageable backlog. However, the deputy performed some work inefficiently. In two instances one deputy attempted to perform tasks that required him to travel from the team's primary worksite to San Bruno and City Hall. These trips took 60 minutes and 45 minutes, respectively, but the deputy could not complete the tasks because the recipient of the intended services was not at the location upon the deputy's arrival.

With better planning, the deputy could have confirmed that the necessary contact would be available before traveling to these locations. The auditor could not determine whether there would have been enough work to fill the deputy's day without these inefficient trips.

The auditor also observed management answering the technical support phone line and responding to calls— work that is typically the responsibility of support staff, not management.

The incomplete Spiceworks data also inhibits monitoring the team's individual and group performance. Without performance monitoring, team leaders cannot identify poor performers or areas where the team may need additional training.

NIST defines performance monitoring as a process that establishes goals relevant to achieving the organization's mission, gathers relevant data to measure progress towards those goals, and then reports those measures to the staff and management responsible for the function. Performance measures facilitate effective governance because they focus resources on the work that is critical to meeting the division's and department's mission.

By not measuring IT performance, the Sheriff cannot:

- Adequately assess whether ITSS is meeting its goals or is effectively supporting the department's mission.
- Identify and address skill deficiencies or training needs.
- Assess workload or staffing levels.
- Identify the areas of improvement needed for the continued development of the IT function.

Due to incomplete data, the audit team could not determine the ideal staffing level for the technical support team. However, CSA calculated the number of FTE employees the Sheriff must employ in technical support roles to provide 24-hour service in varying scenarios.

Exhibit 13 shows staffing scenarios from minimal to robust coverage. It also shows both ideal coverage staffing and the average amount of overtime ITSS would need to schedule each week if it had less-than-ideal coverage.

EXHIBIT 13	ITSS' Technical Support Team Staffing Levels and Overtime Needed for Various Levels of Staff Coverage

Weekday Coverage for Each Shift*   **Staffing Options**

7 a.m.-3 p.m.	3 p.m.-11 p.m.	11 p.m.-7 a.m.	Staff Needed for Coverage With No Overtime	Minimal Staffing for Coverage With <33 Hours Overtime

Staff & Hours Overtime

				Staff		Hours Overtime
1	1	1	6	5	&	8 *1 Shift per week*
2	1	1	7	6	&	16 *2 Shifts per week*
2	2	1	9	7	&	24 *3 Shifts per week*
2	2	2	10	8	&	32 *4 Shifts per week*
3	2	1	10	8	&	32 *4 Shifts per week*
3	2	2	11	10	&	8 *1 Shift per week*
3	3	2	13	11	&	16 *2 Shifts per week*

(Minimal ↑ ... Robust ↓)

ITSS current scheduling and staff level

3	2	1		7	&	64 *8 Shifts per week*

*Assumes one person per shift coverage for Saturday and Sunday, which is ITSS's current coverage

Source: Auditor analysis of ITSS technical support team's 2016 weekly schedules. For full calculations, see Appendix B.

If ITSS ensures that the appropriate employees perform technical support duties and consistently use Spiceworks to record the team's work, the Sheriff will be better able to determine whether the staffing level is sufficient to accomplish the workload. However, before determining whether to add positions to achieve greater coverage, ITSS should consider that civilianizing positions may affect the workload by enabling faster and more efficient completion of the work.

Recommendations

The Sheriff's Department should:

10. Fully implement use of a support-request tracking system for all work performed by the Information Technology Support and Services unit's support team to enable the assessment of workload and implementation of performance measures.

11. After a tracking system is fully used, analyze system data to reassess the staffing level of the Information Technology Support and Services unit's support team.

12. After a tracking system is fully used, analyze system data to assess whether it is more efficient to maintain one sworn employee, to maintain two sworn employees, or to escort a nonsworn employee to maximum security locations.

Finding 6

ITSS could reduce overtime by up to 45 percent by better scheduling its technical support staff.

ITSS schedules an average of six overtime shifts per week, costing an estimated $195,000 per year.

ITSS uses an average of six overtime shifts per week to provide 24-hour support, which costs an estimated $195,000 in overtime pay each year. Because ITSS has scheduled only one employee to work at night, it schedules at least two overtime shifts per week to cover the employee's regular days off.

Exhibit 14 is an example of the technical support staff's weekly schedule.

EXHIBIT 14	ITSS Schedules an Average of Six Overtime Shifts per Week to Cover Schedule Gaps Due to Regular Days Off, Leave, and Training						
Schedule of ITSS Technical Support Staff for October 29 – November 4, 2016							
		Sat	Sun	Mon	Tue	Wed	Thu	Fri
Day	Staff 1	RDO	RDO					
	Staff 2			RDO	RDO	Leave	Leave	Leave
	Staff 3	RDO	RDO					
	Staff 4	RDO	RDO		Leave	Leave	Leave	Leave
Swing	Staff 5	Leave	Leave	RDO	RDO	Leave	Leave	Leave
	Staff 6	RDO	RDO	Leave				
Night	Staff 7	RDO	RDO	Leave				
Overtime Shifts								
Day Shift								
Swing Shift		Staff 2	Staff 4	Staff 4				
Night Shift		Staff 4	Staff 2	Staff 2				
Note: RDO = Regular Day Off								

Source: Sheriff

Adjusting scheduling practices could reduce overtime in ITSS by 45 percent.

In 2016 if ITSS had assigned one of its day staff to instead work nights, it would have saved 21 overtime shifts to cover regular days off and 12 overtime shifts to cover leave and other days away from work, for a total of 33 overtime shifts. This 45 percent decrease in overtime shifts worked would have saved an estimated $88,000 per year. Although there will always be instances in which some or all employees assigned to a shift are unavailable to work and, therefore, overtime will be offered to another employee to provide 24-hour coverage, reducing overtime would result in substantial savings.

Exhibit 15 shows the same weekly schedule shown in Exhibit 14, but with one employee reassigned from day to night. The reassignment eliminates the need for three of the six overtime shifts.

| EXHIBIT 15 | Reassigning One Day Shift Employee to the Night Shift Would Reduce the Need for Scheduled Overtime Shifts |

Schedule of ITSS Technical Support Staff for October 29 – November 4, 2016
Reassigning "Staff 4" from Day to Night and Adjusting Scheduled Regular Days Off

		Sat	Sun	Mon	Tue	Wed	Thu	Fri
Day	Staff 1	RDO	RDO					
	Staff 2			RDO	RDO	Leave	Leave	Leave
	Staff 3	RDO	RDO					
Swing	Staff 5	Leave	Leave	RDO	RDO	Leave	Leave	Leave
	Staff 6	RDO	RDO	Leave				
Night	Staff 7	RDO	RDO	Leave				
	Staff 4				Leave	Leave	RDO	RDO
Overtime Shifts								
Day Shift								
Swing Shift		Staff 2	Staff 4	Staff 2				
Night Shift								

Note: RDO = Regular Day Off

Source: Auditor analysis of Sheriff's ITSS staff schedules.

Recommendation

13. The Sheriff's Department should ensure that the Information Technology Support and Services Unit modifies its scheduling of technical support staff so that a minimum of two employees normally work during the 3 to 11 p.m. swing shift and the 11 p.m. to 7 a.m. night shift, so that it can usually cover staff's regular days off without overtime.

APPENDIX A: COMPARISON OF REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES OF SWORN AND IT CLASSIFICATIONS

Sworn positions require knowledge, skills, and abilities appropriate to law enforcement, physical security, and inmate management, whereas classifications intended for IT positions include knowledge, skills, and abilities related to software, networking, systems, programming, and project management. The following tables compare the required knowledge, skills, and abilities for the sworn classifications the Sheriff employed in the ITSS unit and job classifications designed for the work performed by those officers.

KSAs of Sworn Classification Sheriff Uses for IT Work	KSAs of IT Classification Designed for the Work
8304 – Deputy Sheriff	**1092 – IT Operations Support Administrator II**
	Knowledge of: • On-site, broad-based user technical support, operational support, programming support, and analytical problem-solving support • Installation, maintenance, expansion and upgrading of software, hardware, networks, desktops, mobile devices, and peripherals • Common operating systems • Information technology methods and procedures • Training techniques
Skills and Ability to: • Deal tactfully and courteously with the public • Control prisoners individually and in groups and deal with them fairly and impartially • Always remain alert and react quickly and calmly in an emergency • Speak and write effectively • Observe situations and write reports accurately and concisely • Prepare and maintain accurate records and reports	Skills and Ability to: • Work as a team member • Communicate effectively orally and in writing • Use logic and analysis to solve systems problems • Establish and maintain effective working relationships • Apply new technologies and system changes • Analyze and categorize data and information to determine the relationship of the data with reference to established criteria/standards • Advise and provide interpretation to others on how to apply policies, procedures, and standards to specific situations • Exercise the judgment, decisiveness and creativity required in situations involving the evaluation of information against measurable criteria • Read and understand professional journals and literature • Prioritize competing requests for service Mentor lower level staff as needed

Source: Department of Human Resources' job descriptions of the 8304 and 1092 classifications, as edited by CSA.

KSAs of Sworn Classification Sheriff Uses for IT Work	KSAs of IT Classification Designed for the Work
8308 – Sheriff's Sergeant	1095 – IT Operations Support Administrator V
Knowledge of: • Federal, state, and local standards of prisoner care, and penal laws and procedures • Facility security requirements • Departmental work rules and other policies and procedures • Defensive tactics, approved restraint methods, use of force techniques, and lethal and non-lethal weapons • Proper search techniques, first aid, and CPR (cardiopulmonary resuscitation) • Laws and procedures related to discrimination and harassment	Knowledge of: • Installation, maintenance, expansion, and upgrading of software, hardware, networks and peripherals • Practices and techniques of supervision and project management • Training techniques • Computer languages • Interactive macro-based applications • Common operating systems and relational database systems • Systems analysis and design • Functional requirements, structured or procedures analysis • Emerging technologies
Skills and Ability to: • Follow written and oral directions • Clearly and concisely instruct subordinates • Lead subordinates effectively both by example and verbal direction • Prioritize assignments • Resolve conflicts • Develop and maintain a team environment • Listen effectively • Show appropriate sensitivity to ethnic and cultural diversity	Skills and Ability to: • Work as a team member • Supervise a group of workers, including the ability to counsel and mediate • Persuade, convince, and train others • Decide the time, place, and sequence of operations in an organizational framework and oversee their execution • Establish and maintain good working relationships with peers, vendors, and contractors • Exercise decisiveness and creativity required in situations involving the evaluation of information against judgmental criteria • Conduct cost-benefit analyses • Prioritize competing requests for service
Note: These knowledge, skills, and abilities are in addition to those required of the 8302 and 1091 classifications shown in the preceding table.	

Source: Department of Human Resources' job descriptions of 8303 and 1095 classifications, as edited by CSA.

KSAs of Sworn Classification Sheriff Uses for IT Work	KSAs of IT Classification Designed for the Work
8310 – Sheriff's Lieutenant	Chief Information Officer
Knowledge of: • Appropriate laws, codes, etc., and the functioning of the criminal justice system, city/county and department administrative policies, procedures, etc. • Detention facility requirements and security procedures • Supervisory and managerial methods • Current law enforcement tactics • Strategies and methodology • Law enforcement investigative techniques and procedures • Internal systems • Appropriate grammar, phraseology, and sentence structure	Knowledge of or experience with: • Collaborating with, advising, and informing high-level managers on IT-related matters • Strategic planning including development and implementation of goals, objectives, and priorities • Determining service levels and resource allocation for an information technology division • Implementing, interpreting, and enforcing rules, regulations, and policies; set IT policy and technical standards • Project management • Developing and evaluating IT performance measures
Skills and Ability to: • Establish procedures and give directions for accomplishment of tasks and goals • Deal with conflict and confrontation when necessary • Accept responsibility for behavior of those commanded • Use leadership style to fit the situation • Assess, isolate, and identify problems • Decide logically and act when necessary • Creatively and innovatively resolve problems • Build consensus and negotiate • Listen and elicit information from others • Make verbal presentations and respond effectively to spontaneous questions • Demonstrate commitment to the job, objectives of the department, and ideals of the law enforcement profession • Demonstrate initiative and take risks when necessary • Adapt to changing circumstances	Skills and Ability to: • Excellent communication; ability to articulate ideas to both technical and non-technical audiences • Willingness and motivation to stay current with technology as it evolves • Leadership ability, including ability to hire, mentor, and motivate IT personnel • Purchase, deploy, and evaluate risks of adopting new technologies and computer systems • Negotiate favorable contracts with IT vendors • Track, optimize, and enforce short-term and long-term IT budgets

Source: Department of Human Resources' job description of 8310 Classification and previous City and County of San Francisco chief information officer job description, as edited by CSA.

APPENDIX B: SUPPORT UNIT STAFFING CALCULATIONS

Net Annual Work Hours for ITSS Support Team Staff		
Total hours in one year for all seven Support Team staff (8 hours x 365 days x 7 staff)	20,440	
2016 hours spent at work but away from ITSS duties, such as assignment in another unit or training	(608)	2.97%
2016 hours spent on leave, including compensatory time off, sick leave, and vacation	(2,936)	14.36%
2016 hours spent on regular days off (8 hours x 2 days x 52 weeks x 7 staff)	(5,824)	
Net annual work hours	*11,072*	
Net annual work hours per staff (11,072 ÷ 7)	1,582	
Shift relief factor (number of full-time equivalent employees needed to ensure coverage of a single shift on a 24-hour schedule)	1.85	
Portion of regular work schedule where employees were unavailable for ITSS work		17.33%

Average Number of Shifts Per Week an ITSS Support Team Employee Works in ITSS:				
5		(1 - 0.1733)		4
Regularly scheduled days per week	x	Days available for regular work schedule, accounting for leave and days performing other duties	=	Average number of shifts covered by one employee per week

Determining Staffing Needs for a Specific Level of Coverage

Weekday Shifts: Desired Daily Coverage					Weekday Shifts per Week	Shifts of Weekend Coverage*	Total Weekly Shifts	Average Shifts Per Day	Shift Relief Factor	Full-Time Equivalent Staff Needed	Staff for Coverage With No Overtime (rounded up)
Day		Swing		Night							
3	+ 2	+ 1	=	6	= 30		= 36	= 5.14		= 9.51	10
1	+ 1	+ 1	=	3	= 15		= 21	= 3.00		= 5.55	6
2	+ 1	+ 1	=	4	= 20		= 26	= 3.71		= 6.87	7
2	+ 2	+ 1	=	5	x 5 = 25	+ 6	= 31	÷ 7 = 4.43	x 1.85	= 8.19	9
2	+ 2	+ 2	=	6	= 30		= 36	= 5.14		= 9.51	10
3	+ 2	+ 1	=	6	= 30		= 36	= 5.14		= 9.51	10
3	+ 2	+ 2	=	7	= 35		= 41	= 5.86		= 10.84	11
3	+ 3	+ 2	=	8	= 40		= 46	= 6.57		= 12.16	13

*Assumes desired coverage is one employee on each weekend shift, which is ITSS's current schedule.

Determining Overtime Required for Staffing Levels to Achieve Nearly Ideal Coverage

Weekday Shifts: Desired Daily Coverage			Staff for Coverage With Overtime*	Shifts Covered Weekly by One Employee	Weekly Shifts Covered	Total Weekly Shifts	Weekly Shifts Covered	Shifts NOT Covered	8 Hours per Shift	Hours of Overtime Needed
Day	Swing	Night								
3	2	1	7		= 28	36	- 28	= 8		= 64
1	1	1	5		= 20	21	- 20	= 1		= 8
2	1	1	6		= 24	26	- 24	= 2		= 16
2	2	1	7	x 4	= 28	31	- 28	= 3	x 8	= 24
2	2	2	8		= 32	36	- 32	= 4		= 32
3	2	1	8		= 32	36	- 32	= 4		= 32
3	2	2	10		= 40	41	- 40	= 1		= 8
3	3	2	11		= 44	46	- 44	= 2		= 16

*Full-time equivalent staff needed (see previous table) rounded down. Adjusted down if staffing level resulted in all shifts covered.

APPENDIX C: BENCHMARKING RESULTS

CSA compared San Francisco to three other counties, two of which are in California, on the structure, required qualifications, and sworn-to-civilian employee ratios of their sheriff's departments and internal sheriff's department divisions. CSA gathered information from the jurisdictions' websites and relevant reports and by distributing a survey to selected jurisdictions.

Of ten jurisdictions it contacted, CSA received completed survey responses from three: Multnomah County, Oregon; Sacramento County, California; and San Diego County, California.[13] The table below presents the survey questions and responses received from these three sheriff's departments.

	Multnomah	Sacramento	San Diego
How many sworn employees are in your department?	578	1,800	2,200
How many civilians are employed by your department?	223	750	2,000
What is the average daily jail population of your county?	1,072	3,500	5,500
Does your county have staff dedicated to supporting the department's IT needs? (*This could be staff within or outside the sheriff's department.*)	Yes	Yes	Yes
How many employees are dedicated to supporting your department's IT needs?	14	41	60
How many of the IT employees identified above are sworn personnel?	0	3	0
How many of the IT employees identified above are civilians?	14	38	60

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[13] CSA contacted but did not receive responses from: Alameda County, California; City and County of Denver, Colorado; Erie County, New York; Fresno County, California; Mecklenburg County, Virginia; Multnomah County, Oregon; and Santa Clara County, California.

What roles make up your IT department? Please enter the appropriate number of staff in each category.

	Multnomah		Sacramento		San Diego	
Role	Sworn	Civilian	Sworn	Civilian	Sworn	Civilian
Systems Engineer	-	1	-	3	-	10
Help Desk Staff	-	1	-	6	-	3
Network Engineer	-	1	-	3	-	3
Information Security	-	1	-	5	-	1
Database Administrator	-	1	-	4	-	10
Other	-	9	3	17	-	33
TOTAL	-	14	3	38	-	60

What types of services does your IT help desk provide? (*Select all that apply*)

	Multnomah	Sacramento	San Diego
Software Support	Yes	Yes	Yes
Hardware Support	Yes	Yes	Yes
Password Reset	Yes	Yes	Yes
Telecom/Phone	Yes	Yes	Yes
Internet	Yes	Yes	Yes
Security	Yes	Yes	Yes
Account Management	Yes	Yes	Yes
Printer	Yes	Yes	Yes
Other (Please Specify)	We contract out custom software development.	-	We also develop applications that are used in our organization and the region.

Question	Multnomah	Sacramento	San Diego
What background or certifications do you require your IT staff to have to do IT-related work?	Staff must pass same full background check as sworn staff, must be CJIS[14] data cleared and LEDS[15]/NCIC[16]-certified.	A bachelor's degree (or higher) in computer science, information systems, or a closely related field and one year of experience in systems engineering, programming, database administration and/or analysis, operating systems, network analysis and/or management, or a similar field in a multiplatform information systems environment, or three years' experience in a related field.	Degrees in a computer-related field (math, sciences, engineering)
What ongoing trainings do you require your IT staff to take?	Staff must keep LEDS, CJIS, and NCIC current—and other technology, as needed—to keep current with agency standards. They also need to take agency training around PCI[17], PREA[18], etc.	No ongoing required technical training. We train employees when needed.	Staff has several options available to keep skill sets refreshed. The most prominent is Pluralsight or Lynda.com. These platforms provide a wide array of opportunities that range from traditional development to machine learning and artificial intelligence courses.

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[14] Criminal Justice Information Services

[15] Law Enforcement Data System

[16] National Crime Information Center

[17] Payment Card Industry

[18] Prison Rape Elimination Act

APPENDIX D: DEPARTMENT RESPONSE

OFFICE OF THE SHERIFF

CITY AND COUNTY OF SAN FRANCISCO

1 DR. CARLTON B. GOODLETT PLACE
ROOM 456, CITY HALL
SAN FRANCISCO, CALIFORNIA 94102

VICKI L. HENNESSY
SHERIFF

February 2, 2018
Reference: 2018-014

Ms. Tonia Lediju
Chief Audit Executive
Office of the Controller
City Hall, Room 316
San Francisco, Ca 94102

Dear Ms. Lediju,

Thank you for the completed audit of the Information Technology and Support Services (ITSS) Unit of the San Francisco Sheriff's Department. I appreciate your efforts and those of the assembled team. I understand all the hard work and hours that went into planning, conducting, and finalizing this report. Thank you also for reviewing my comments on the draft audit and making some of the suggested changes. I appreciate your thoughtful responses to each comment.

I have attached the completed "Recommendation and Response Form" that indicates concurrence with most of your 13 recommendations.

Aside from the recommendations, your report also expresses the difficulty in implementing civilianization of sworn positions. As you note this is a sensitive issue and the department must plan accordingly. I believe the reader of the report should also realize the history of the SFSD ITSS Unit. Like many departments caught up in the age of technology, the department was unable to add non-sworn staff to this function in the late 1990s and the early 2000s To keep up with the demand for modern communications and data collection, the department assigned talented, and dedicated people from our sworn staff to meet these needs. With the adoption of JUSTIS in 2002, our staff went to work and became the first of the member departments to "go live" with our Jail Management and Booking System – a crucial step in the replacement of the antiquated Court Management System.

Lieutenant Hardy led this effort for many years, and his team has accomplished amazing work without the anticipated support of the JUSTS members and the recent withdrawal of robust DT support.

This context is essential, because the leadership of the SFSD ITSS has done an excellent job under the circumstances and their achievements should not be minimized.
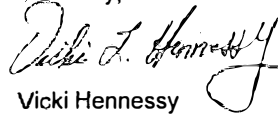
Now we are at a crossroads where we need to move into a time where our sworn staff primarily work in sworn duties and non-sworn staff step in to manage and support the majority of our data needs. This first includes the acquisition of a Chief Information Officer (CIO) with appropriate qualifications who can organize the unit around functions and hire the proper non-sworn technical staff. I will be asking for an appropriation for this purpose in the FY18/19 budget.

Other items captured in the report may not be fully developed and it is heplful for the reader to understand the following:

- ITSS currently reports directly to the Undersheriff.
- The Sheriff's Department has extensive data needs. Since the report was meant to be high level, many functions performed by ITSS are not captured in the detail that may indicate an increase in staffing beyond your office's recommendations. The tracking system used for every task, as recommended, will help justify appropriate staffing levels.
- In comparing like staffing in other departments, the closest agency in size and function to the SFSD is the Denver Sheriff's Department. The comparison of non-sworn to sworn in other jurisdictions is not "apples to apples."
- The savings predicted by hiring non-sworn in place of most sworn positions is a potential benefit and should be explored, however overtime for a deputy sheriff is very close to a straight time expense for the department.

Once again, thank you for your critical eye and many thoughtful recommendations.

Sincerely,

Vicki Hennessy

attachment

RECOMMENDATIONS AND RESPONSES

For each recommendation, the responsible agency should indicate whether it concurs, does not concur, or partially concurs. If it concurs with the recommendation, it should indicate the expected implementation date and implementation plan. If the responsible agency does not concur or partially concurs, it should provide an explanation and an alternate plan of action to address the identified issue.

Recommendation	Agency Response	CSA Use Only Status Determination[1]
The Sheriff's Department should:		
1. Hire a chief information officer with technical, project management, and information technology management experience and skills to lead the Information Technology Support and Services unit.	☒ Concur ☐ Do Not Concur ☐ Partially Concur We have asked for a CIO, as well as another software engineer and analyst in our FY 18/19 budget.	☒ Open ☐ Closed ☐ Contested
2. Create a strategic plan for its Information Technology Support and Services unit based on an established information technology governance framework that covers strategic alignment, value delivery, risk management (including disaster preparedness in compliance with the Committee on Information Technology's Disaster Preparedness, Response, Recovery and Resiliency policy), resource management, and performance measurement.	☒ Concur ☐ Do Not Concur ☐ Partially Concur The acquisition of a CIO will allow us to work with our partners to develop a strategic plan.	☒ Open ☐ Closed ☐ Contested
3. Adopt the cybersecurity framework promulgated by the National Institute of Standards and Technology, in compliance with the Committee on Information Technology's policies, including the Cybersecurity Policy and Cybersecurity Awareness and Training Standard.	☒ Concur ☐ Do Not Concur ☐ Partially Concur The SFSD is in the process of working on this project with DT. This will continue.	☒ Open ☐ Closed ☐ Contested

Recommendation	Agency Response	CSA Use Only Status Determination[1]
4. The Sheriff's Department should reorganize its Information Technology Support and Services unit to create an infrastructure team led by a manager with the technical expertise to oversee systems and storage, networking, system administration, data services, cybersecurity, business continuity, and data classification planning.	☒ Concur ☐ Do Not Concur ☐ Partially Concur Please see response to Item #1.	☒ Open ☐ Closed ☐ Contested
5. Hire staff to support the Information Technology Support and Services unit's technical experts in their roles.	☒ Concur ☐ Do Not Concur ☐ Partially Concur Please see response to Item #1.	☒ Open ☐ Closed ☐ Contested
6. Cross-train Information Technology Support and Services unit employees to ensure that critical functions are not interrupted in an emergency.	☒ Concur ☐ Do Not Concur ☐ Partially Concur I would expect that a qualified CIO will cross-train staff.	☒ Open ☐ Closed ☐ Contested
7. Develop a civilianization plan that will convert sworn positions to nonsworn positions in the department's Information Technology Support and Services unit.	☐ Concur ☐ Do Not Concur ☒ Partially Concur With our FY 18/19 budget this plan will begin. The unit will still require the presence of some number of sworn staff to monitor our criminal justice compliance with CORI and CJIS, as well as provide some physical security when working in our jail facilities.	☒ Open ☐ Closed ☐ Contested
8. Include in its civilianization plan mechanisms to address known challenges to successful civilianization of law enforcement agencies.	☒ Concur ☐ Do Not Concur ☐ Partially Concur The challenge that exists will be with our bargaining units.	☒ Open ☐ Closed ☐ Contested

Recommendation	Agency Response	CSA Use Only Status Determination1
9. Ensure that any sworn employees who work in the information technology function gain the knowledge, skills, and abilities equivalent to the relevant information technology classification.	☒ Concur ☐ Do Not Concur ☐ Partially Concur This is our goal until we can replace appropriate number of sworn with nonsworn employees appropriate for the unit.	☒ Open ☐ Closed ☐ Contested
10. Fully implement use of a support-request tracking system for all work performed by the Information Technology Support and Services unit's support team to enable the assessment of workload and implementation of performance measures.	☒ Concur ☐ Do Not Concur ☐ Partially Concur	☒ Open ☐ Closed ☐ Contested
11. After a tracking system is fully used, analyze system data to reassess the staffing level of the Information Technology Support and Services unit's support team.	☒ Concur ☐ Do Not Concur ☐ Partially Concur ITSS will be instructed to begin using the tracking system in order to gather data for use in studies regarding future staffing needs.	☒ Open ☐ Closed ☐ Contested
12. After a tracking system is fully used, analyze system data to assess whether it is more efficient to maintain one sworn employee, to maintain two sworn employees, or to escort a nonsworn employee to maximum security locations.	☐ Concur ☐ Do Not Concur ☒ Partially Concur An analysis of the data captured by the tracking system should reveal the answers to these questions and others.	☒ Open ☐ Closed ☐ Contested
13. The Sheriff's Department should ensure that the Information Technology Support and Services Unit modifies its scheduling of technical support staff so that a minimum of two employees normally work during the 3 to 11 p.m. swing shift and the 11 p.m. to 7 a.m. night shift, so that it can usually cover staff's regular days off without overtime.	☐ Concur ☐ Do Not Concur ☒ Partially Concur Overtime costs the same as straight time for a deputy. We cannot make this change unless we have more people assigned to the unit as the day watch staff are overtaxed.	☒ Open ☐ Closed ☐ Contested

Mchugh, Eileen (BOS)

From: Rodney Minott [mailto:rodneyminott@outlook.com]
Sent: Tuesday, February 13, 2018 12:04 PM
To: Fewer, Sandra (BOS) <sandra.fewer@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Tang, Katy (BOS) <katy.tang@sfgov.org>; Breed, London (BOS) <london.breed@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>; SheehyStaff (BOS) <sheehystaff@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>
Cc: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Subject: Please reject SB 827

Dear Supervisors:

I'm writing to urge you to go on record opposing Senate Bill 827 (Wiener housing bill) .. and, in turn, supporting Supervisor Peskin's resolution opposing SB 827. SB 827 is an ill-considered piece of legislation that promises only to severely damage San Francisco through significant upzoning and loss of local control over planning decisions. The proposed bill would not remedy the challenges of providing thoughtful growth and affordable housing.

Best,
Rodney Minott
Potrero Hill

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Thursday, February 15, 2018 10:31 AM
To:	BOS-Supervisors; Somera, Alisa (BOS)
Subject:	FW: Opposition to SB827

From: Jean Barish [mailto:jeanbbarish@hotmail.com]
Sent: Monday, February 12, 2018 8:37 PM
To: Fewer, Sandra (BOS) <sandra.fewer@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>; Aaron Peskin <aaron.peskin@earthlink.net>; Breed, London (BOS) <london.breed@sfgov.org>; catherine.stefani@sfgov.org j <catherine.stefani@sfgov.org j>; Tang, Katy (BOS) <katy.tang@sfgov.org>; Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Sheehy, Jeff (BOS) <jeff.sheehy@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>
Cc: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Subject: Opposition to SB827

I am writing to support the Board of Supervisors resolution opposing SB827.

SB827 is a bad law and needs to be Opposed by the Board of Supervisors.

Thank you,

Jean

Jean B Barish
jeanbbarish@hotmail.com
415-752-0185

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Thursday, February 15, 2018 10:31 AM
To:	BOS-Supervisors; Somera, Alisa (BOS)
Subject:	FW: Oppose SB 827

From: zrants [mailto:zrants@gmail.com]
Sent: Monday, February 12, 2018 6:40 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Cc: Fewer, Sandra (BOS) <sandra.fewer@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Tang, Katy (BOS) <katy.tang@sfgov.org>; Breed, London (BOS) <london.breed@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>; SheehyStaff (BOS) <sheehystaff@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>
Subject: Oppose SB 827

Supervisors:

We oppose SB 827 and support Supervisor Peskin's resolution opposing SB 827.

Thanks for your consideration.

Mari Eliza

From:	Board of Supervisors, (BOS)
Sent:	Tuesday, February 13, 2018 3:23 PM
To:	BOS-Supervisors
Subject:	FW: Reappointment of Kathleen Dooley to Small Business Comission

-----Original Message-----
From: Moe Jamil [mailto:moejamil@gmail.com]
Sent: Monday, February 12, 2018 8:49 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Cc: Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>
Subject: Reappointment of Kathleen Dooley to Small Business Comission

Dear Board Members,

It is with great enthusiasm that I write to support the re-nomination of Kathleen Dooley to the Small Business Commission. Ms. Dooley has been a passionate advocate for small business. She has always listened to concerns of merchants and neighbors in her role. I wholeheartedly support her reappointment to another term. Ms. Dooley's passion for small business is tenacious and a model for others. Her knowledge and experience is a great asset to the City and the Commission.

Moe Jamil
Immediate Past Chair
Middle Polk Neighborhood Association

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Tuesday, February 13, 2018 2:36 PM
To:	BOS-Supervisors; Somera, Alisa (BOS)
Subject:	FW: Kathleen Dooley reappointment to the Small Business Commission

From: Rick Karp [mailto:rick@colehardware.com]
Sent: Tuesday, February 13, 2018 2:11 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Subject: Kathleen Dooley reappointment to the Small Business Commission

I highly recommend your re-appointing Kathleen Dooley to the Small Business Commission. She has been a passionate advocate for small and locally owned businesses for many years. She is both smart and compassionate, and has a keen understanding of issues pertaining to the needs of small business.
Thank you very much!

--

Warm regards,

Rick

_____

Rick Karp

Cole Hardware

70 4th Street

San Francisco, CA 94103

415-846-2004

www.colehardware.com

Follow us on Twitter @colehardware

Join us on Facebook! www.facebook.com/colehardware

2

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Monday, February 12, 2018 11:30 AM
To:	BOS-Supervisors; Somera, Alisa (BOS)
Subject:	FW: SBC

From: Mitchell Bearg [mailto:mbearg@sbcglobal.net]
Sent: Monday, February 12, 2018 9:26 AM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Subject: SBC

Hello SFBOS
I am writing in support of the reappointment of Kathleen Dooley to the Small Business Commission. Kathleen continues to be an important voice for small business and understands, better than most, the challenges small business face in these tumultuous times.
Thank you,
Mitchell Bearg
Bow Wow Meow
2150 Polk St
SF Ca . 94109
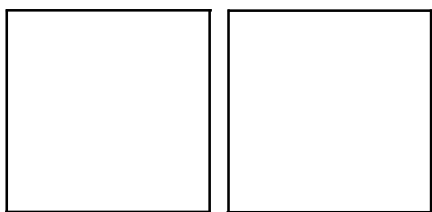
Mchugh, Eileen (BOS)

Hello, I am a 10th grade student at Lowell High School and am apart of this years spring musical of Seussical. I am a transfer student from John O'Connell High School, and a main reason that I transferred to Lowell was to get a high school experience with clubs and a football team and musicals, which I could not get at O'Connell. I was so happy when I found out that I made the musical, and would hate for this opportunity for me and so many others to be taken away. Not allowing us to fundraise using ticketing sales would bring the money we have for the the show to zero, which means no directors, no sets, no costumes, and no production. The ticket sales are our main source of funding and we need it to continue with the show. The argument that it is not fair for those at a financial disadvantage, but we could work something out for this situation, and still receive ticket sales. The fact that this prop excludes sporting events is preposterous and does not make sense if your goal was for everyone to have equal opportunity to go to extra curricular activities. This musical means so much to all of us, and you cannot stop our fundraising because we need it to complete the production. I do not have many friends I hang out with during the day, and because I am a transfer student, it has been hard fitting in. Joining the musical makes me apart of a wonderful family that I look forward to going to everyday, so please don't take this from us.
Thank you
Pearl Vermilyea

Mchugh, Eileen (BOS)

From: Julie Mastrine [mailto:juliem@care2team.com]
Sent: Monday, February 12, 2018 3:39 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Fewer, Sandra (BOS) <sandra.fewer@sfgov.org>; Tang, Katy (BOS) <katy.tang@sfgov.org>; BreedStaff, (BOS) <breedstaff@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>; Sheehy, Jeff (BOS) <jeff.sheehy@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>
Subject: 12k Petition Signatures: Decriminalize Art

To the SF Board of Supervisors,

I work at Care2.com, an online petition site and community. I wanted to bring to your attention a Care2 petition **asking San Francisco to decriminalize certain types of street art, reducing them from misdemeanors to infractions.**

The petition has gathered over 12,000 signatures and many comments from local residents, as well as coverage in <u>many local media outlets.</u>

View the Care2 petition here: <u>care2.com/go/z/fnnch</u>

The petition was started by local street artist fnnch, who says San Francisco should decriminalize stickers and wheat paste, which are two common methods of creating temporary public art.

Here's why:

- Patrolling every pole and peeling, scraping, or painting over stickers on a daily basis is an **inefficient use of taxpayer money.**
- By fnnch's calculations, **95% of San Franciscans did not visit the MoMa** last year. For those residents, street art may be their only exposure to thought-provoking art.
- High art institutions like galleries and museums are wonderful, but they only service a small percentage of the population. Galleries often close at 5 p.m., which prevents a typical working individual from visiting. **Museums also charge high fees** that are not accessible to every individual.
- There is a **distinction between street art and graffiti,** which is when people tag their names on public or private property without artistic intent.
- Stickering is an art form that is **accessible to any individual** regardless of age, technical ability, or socioeconomic status. Not everyone has the technical skills to paint a mural, and not everyone has the ability to get permission to paint a mural, but anyone can take a pen or Sharpie to a sticker and express themselves.

To promote his campaign, fnnch put 450 honey bear signs on light and utility poles between Market and Harrison and between Embarcadero and 5th streets on Jan. 29. The effort was meant to highlight that under current law, an excessive and absurd amount of signage is legal, but a simple sticker can result in a misdemeanor charge or felony.

Many residents have left comments next to their signatures. Please see all signatures and comments attached as a PDF.

I hope that you'll consider these signatures and take action to decriminalize street art.

Please let me know if you have questions or would like to chat further about this effort.

Thank you for your time and consideration!
-Julie

--

Julie Mastrine ❀
Manager of Brand Marketing & PR, **Care2**
Care2 is the world's largest social network for good, a community of over 40 million people standing together, starting petitions and sharing stories that inspire action.
www.care2.com

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Tuesday, February 13, 2018 3:17 PM
To:	BOS-Supervisors
Subject:	FW: CPUC Notification - Verizon Wireless - Haight Ashbury 019 & 020
Attachments:	CPUC Notification - Verizon Wireless - Haight Ashbury 019 & 020.pdf

From: West Area CPUC [mailto:WestAreaCPUC@VerizonWireless.com]
Sent: Tuesday, February 13, 2018 12:42 PM
To: CPC.Wireless <CPC.Wireless@sfgov.org>; Administrator, City (ADM) <city.administrator@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Cc: GO159Areports@cpuc.ca.gov; West Area CPUC <WestAreaCPUC@VerizonWireless.com>
Subject: CPUC Notification - Verizon Wireless - Haight Ashbury 019 & 020

This is to provide your agency with notice according to the provisions of General Order No. 159A of the Public Utilities Commission of the State of California ("CPUC"). This notice is being provided pursuant to Section IV.C.2.

If you prefer to receive these notices by US Mail, please reply to this email stating your jurisdiction's preference.

Thank you

verizon√

February 12, 2018

Ms. Anna Hom
Consumer Protection and Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102
GO159Areports@cpuc.ca.gov

RE: Notification Letter for Haight Ashbury Small Cells 019 & 020
San Francisco-Oakland, CA / GTE Mobilnet of California Limited Partnership / U-3002-C

This is to provide the Commission with notice according to the provisions of General Order
No. 159A of the Public Utilities Commission of the State of California ("CPUC") for the projects
described in Attachment A.

A copy of this notification letter is also being provided to the appropriate local government
agency for its information. Should there be any questions regarding this project, or if you
disagree with any of the information contained herein, please contact the representative below.

Sincerely,

Melinda Salem
Engr IV Spec-RE/Regulatory
15505 Sand Canyon Avenue, Irvine, CA 92618
WestAreaCPUC@VerizonWireless.com

verizon✓

CPUC Attachment A
Initial Build (new presence for Verizon Wireless)

VZW LEGAL ENTITY	JURISDICTION	WIRELESS PLANNER	CITY ADMINISTRATOR	CLERK OF THE BOARD	COUNTY
GTE Mobilnet of California LP	City of San Francisco	CPC.Wireless@sfgov.org	city.administrator@sfgov.org	Board.of.Supervisors@sfgov.org	San Francisco

Site Name	Site Address	Site APN	Site Coordinates (NAD 83)	Project Description	Number & type of Antennas	Tower Design	Tower Appearance (RAD Center)	Tower Height (in feet)	Size of Building or NA	Type of Approval	Approval Issue Date	Approval Effective Date	Approval Permit Number	Resolution Number
Haight Ashbury 020	969 Buena Vista Ave San Francisco, CA 94117	N/A - ROW	37° 46' 13.40" N 122° 26' 36.29" W	Install (1) (N) antenna on top of (E) SFMTA pole, (2) (N) MRRU's, FCC signage, and associated equipment on pole. Install fiber vault below grade at the base of the pole.	(1) 23.5" Commscope canister antenna	SFMTA pole	Antenna RAD center 31' -10"	32'-10"	N/A	Wireless Box Permit	1/23/2018	1/23/2018	17WR-0265	N/A
Haight Ashbury 019	50 Scott St San Francisco, CA 94117	N/A - ROW	37° 46' 09.18" N 122° 26' 03.50" W	Install (1) (N) antenna on top of (E) SFPUC pole, (2) (N) MRRU's, FCC signage, and associated equipment on pole. Install fiber vault below grade at the base of the pole.	(1) 23.5" Commscope canister antenna	SFPUC pole	Antenna RAD center 30' -11"	31' -11"	N/A	Wireless Box Permit	1/25/2018	1/25/2018	17WR-0209	N/A

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Tuesday, February 13, 2018 2:51 PM
To:	BOS-Supervisors; BOS Legislation, (BOS)
Subject:	FW: Saba Live Poultry

From: MUAD AL [mailto:muadal@aiomaintenance.com]
Sent: Tuesday, February 13, 2018 9:45 AM
To: Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; BreedStaff, (BOS) <breedstaff@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; Tang, Katy (BOS) <katy.tang@sfgov.org>; Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>; Fewer, Sandra (BOS) <sandra.fewer@sfgov.org>; Sheehy, Jeff (BOS) <jeff.sheehy@sfgov.org>
Subject: Saba Live Poultry

Hello,

My name is Muad. We really need your help to make it possible opening Saba Live Poultry in the city of San Francisco. One of our Community member requested to open Saba live poultry and we support his idea and business because of the way they handle there Oakland California location. They very very clean. I as Muslim thank you for your help and for making this possible for us to practice our religion. Thank you so much
--
MUAD AL. AIO Building Maintenance www.aiomaintenance.com muadal@aiomaintenance.com Office: (510) 355-5551 Fax: (510) 479-7509

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Tuesday, February 13, 2018 2:52 PM
To:	BOS-Supervisors; BOS Legislation, (BOS)
Subject:	FW: proposed slaughterhouse

From: carleton Hoffman [mailto:carletonhoffman@gmail.com]
Sent: Tuesday, February 13, 2018 11:35 AM
To: Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Chicuata, Brittni (BOS) <brittni.chicuata@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>
Subject: proposed slaughterhouse

please vote to oppose this slaughterhouse!
as an animal lover, environmentalist and decades-long resident near this location i am really concerned about the impact this would have on the area, not to mention the countless animals that would be bred only to be killed. the last thing this city named after St. Francis needs is more pollution, more diesel trucks and more dead animals.
please vote against the slaughterhouse!
thank you,

   Carleton Hoffman,

  Bernal Heights

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Tuesday, February 13, 2018 1:27 PM
To:	BOS-Supervisors; BOS Legislation, (BOS); Somera, Alisa (BOS)
Subject:	FW: Letter to BOS for Today's Items
Attachments:	BOS Seawall Lot 337 Support Letter.pdf

From: Monique Moyer [mailto:moniqueamoyer@gmail.com]
Sent: Monday, February 12, 2018 10:13 PM
To: Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>
Subject: Letter to BOS for Today's Items

Angela,

Greetings. I hope this email finds you well.

Please find attached a letter addressed to each of the members of the Board of Supervisors in support of
Items 32-43. I would appreciate it if the letter could be distributed to each of the members.
Unfortunately I am traveling and not able to appear in front of the Board in person.

Many thanks!
Monique Moyer

February 13, 2018

Honorable London Breed, President
Honorable Malia Cohen
Honorable Sandra Lee Fewer
Honorable Jane Kim
Honorable Aaron Peskin
Honorable Hillary Ronen
Honorable Ahsha Shafai
Honorable Jeff Sheehy
Honorable Catherine Stefani
Honorable Katy Tang
Honorable Norman Yee

RE: *February 13, 2018 Board Agenda Items 32-43*

Dear Honorable Members of the Board of Supervisors

Today is a day to make history.

I write to urge your Yes vote on Board Calendar Items 32-43 relating to Mission Bay South, the Port of San Francisco and Development, Lease and Financing of Seawall Lot 337 and Pier 48. Your Yes vote will complete more than a decade of effort led by the Port, supported by numerous State and Local agencies and community advisory, business and hospitality groups and endorsed by the City electorate.

In 2006, the Port was the first City department to adopt a 10-Year Capital Improvement Plan. Publication of this Plan marked the first time that the Port identified the extreme state of financial and infrastructure need required simply to maintain the Port's piers in their "As Is" condition. Today that figure stands at roughly $1.62 billion. Sadly, this amount does not include bringing the facilities up to current code, including seismic, environmental and ADA; nor does it include stabilizing the Port's most significant asset, the Seawall.

As part of the 2006 10 Year Capital Plan, the Port identified Seawall Lot 337 (the primary subject of the legislation before you today) as integral to the Port's, and the City's, ability to (1) stem blight along the City waterfront, (2) enhance the edge between City commercial and residential neighborhoods and the waterfront and (3) create a significant source of annuity income for the Port to address the profound costs of facility maintenance. In the intervening years, the Port has continued to update its 10 Year Capital Plan and related Plan of Finance while simultaneously pursuing redevelopment of Seawall Lot 337, both of which have been approved repeatedly by the Board of Supervisors. Year after year, through numerous actions ranging from adoption of the Port's budget to approval of the Seawall Lot 337 Term Sheet, to certification of the Measure D (Nov 2015) election results, the Board of Supervisors have supported the Port in this noble pursuit.

Today, the time has come. Seize this moment to restore this portion of the waterfront to its rightful place as one of the City's most important assets for its residents, workers and visitors. Your Yes vote will be yet another milestone in a journey of hard and careful work, amid myriads of partners, to beautify and enliven and make economically viable a critical public asset. This is the work of ordinary people coming together to make an extraordinary impact. Join the people and vote Yes.

Sincerely,
Monique Moyer
Former Director (2004-2016), Port of San Francisco

Mchugh, Eileen (BOS)

From:	Board of Supervisors, (BOS)
Sent:	Tuesday, February 13, 2018 11:37 AM
To:	BOS-Supervisors
Cc:	Somera, Alisa (BOS)
Subject:	FW: Mission Rock Support Letters
Attachments:	MIssion Rock SPUR letter 2.13.docx; Mission Rock Endorsement letter.pdf

From: Mapps, Roscoe [mailto:rmapps@sfgiants.com]
Sent: Tuesday, February 13, 2018 11:08 AM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Cc: Somera, Alisa (BOS) <alisa.somera@sfgov.org>
Subject: Mission Rock Support Letters

Received a couple more letters this morning if you could share with Supervisors. Thanks!
Roscoe

Dean L Macris

London Breed   February 13, 2018

President

San Francisco Board of Supervisors

City Hall, San Francisco

Dear President Breed:

As a planning director who had the honor of serving under Mayors Alioto, Feinstein, Agnos and Newsom, I'm writing to offer my perspective on Mission Rock. Before you today I am pleased to say is a thoughtful and coherent Plan for a key piece of the Mission Bay waterfront. The proposal for Mission Rock contains elements critical to developing a distinctive central city neighborhood. It offers the qualities that people traditionally enjoy about San Francisco, whether as a home or place of work, including:

- Densities appropriate for its location and essential to an active urban environment
- Public access to the waterfront, particularly where China Basin meets the Bay
- A level of housing affordability and housing types that make diversity achievable.
- Ground and street uses arranged in a manner that promote a sense of urbanity
- A central public space that promises to become a neighborhood gathering place
- Auto parking to support the ballpark and arena that minimizes the use of land and does not dominate the city streetscape
- Architecture and design standards aimed at adding variety and visual distinction to Mission Rock

Making Mission Rock a reality should be a City priority. It completes the renewal of the waterfront from the Ballpark to the new Arena. My hope is you will agree with me that the plan before you today deserves your favorable action. I look forward to it. Thank you very much for the chance to comment.

Sincerely,

Dean L. Macris

Dean L Macris

Former San Francisco Planning Director

1975-76, 1980-1992, 2004 to 2008

1907 Leavenworth Street

San Francisco, CA 94133

February 13, 2017

San Francisco Board of Supervisors
San Francisco City Hall
1 Dr. Carlton B Goodlett Pl #244
San Francisco, CA 94102

RE: Mission Rock Approval

Dear Board of Supervisors:

Thank you for the opportunity to comment on the final approval of the Mission Rock development project. **Mission Rock will create a special place for San Francisco residents, workers and visitors on a site of citywide importance that is currently underutilized.**

The Giants have worked closely with the neighborhood, various stakeholders and even the broader city because of 2015's Prop. D. As a result, the project includes numerous community benefits that address affordability, livability and quality of life for those who will live, work and play here as well as for the broader community. Those include:
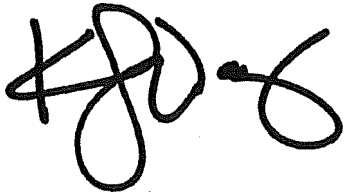
- 40% affordable housing for a variety of people with a range of incomes
- 8 acres of parks and open space, including improved public access to the waterfront and connections to the Bay Trail/Blue Greenway
- a renovated historic Pier 48
- neighborhood serving retail, and below-market space for nonprofits and artists

This infill project is also doing the right things on the environmental front: it is located on major transit, the team is planning ahead for sea level rise, and the project has bold environmental targets, including zero water waste and 100% energy use from renewable sources.

And this project will generate revenue for the Port and the City and County of San Francisco.

This project is a transformational mixed-use and mixed-income development that has gone through a decade of community planning process. SPUR urges you to approve the Mission Rock project. We look forward to the completed development and all the opportunities it will bring.

SAN FRANCISCO
654 Mission Street
San Francisco, CA 94105
(415) 781-8726

SAN JOSE
76 South First Street
San Jose, CA 95113
(408) 638-0083

OAKLAND
1544 Broadway
Oakland, CA 94612
(510) 827-1900

spur.org

Sincerely,

Kristy Wang
SPUR Community Planning Policy Director

From:	Board of Supervisors, (BOS)
Sent:	Monday, February 12, 2018 3:29 PM
To:	BOS-Supervisors
Subject:	FW: Outrageous hypocrisy to demand large donors disclose holdings

From: Allen Jones [mailto:jones-allen@att.net]
Sent: Monday, February 05, 2018 6:09 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Cc: metro@sfchronicle.com; newstips <newstips@sfexaminer.com>; Matier and Ross <matier&ross@sfchronicle.com>; jsabatini@sfexaminer.com; Joe@sfexaminer.com; Heather Knight <hknight@sfchronicle.com>
Subject: Outrageous hypocrisy to demand large donors disclose holdings

Attention: All Members of the San Francisco Board of Supervisors,

It is outrageous that a member of this board is demanding that certain political donors disclose their holdings to the SF Ethics Commission when you have no respect for the SF Ethics Commission.

Six members of this board voted to disregard the SF Ethics Commission's charge, then Supervisor Mark Farrell, lacks "integrity." You proceeded to anoint this same man as Mayor?

We the People are not that stupid. And on behalf of those of us who are not that stupid, I say stop it

Stop trying to double down on the asinine vote to turn City Hall over to the care of a man who lacks integity with this grandstanding to hide behind yet another City Hall scam.
http://www.sfexaminer.com/supervisor-mark-farrell-settles-ethics-fine-25k-commissioner-says-lacks-integrity/

This grandstanding by a certain member of this board should be rejected by the full board whose own integrity is missing in action or I see another referendum coming to San Francisco voters.

http://goodneighborcoalition.org

Allen Jones
(415) 756-7733
jones-allen@att.net

The Only thing I love more than justice is the freedom to fight for it.
--AllenJones--

Mchugh, Eileen (BOS)

From: Rosa Keel [mailto:rosa.keel@gmail.com]
Sent: Friday, February 09, 2018 11:28 AM
To: info, sfhousing (MYR) <sfhousing.info@sfgov.org>; Lee, Mayor (MYR) <mayoredwinlee@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Subject: Re: The city's affordability of Low and Middle Income Rental Opportunity-55 9th Street, Unit 314, San Francisco 94103

Dear All,

Let me introduce myself. My name is Rosa Rivera Keel, and I am a single parent (Spouse Sean K. Keel was murdered in 2006 in Bay View Hunter's Point). I work in the city and live in the fabulous Valencia Corridor. I am employed for a law firm and make a decent wage which has allowed me to afford a 2 bd income renters credit unit in San Francisco. Although the rent rises each year -I know firsthand that if I were to lose my job, I would not be able to afford it. Let alone the following monthly cost: utilities, groceries and health insurance premiums, car insurance, cell phone, and daughter's private sports and dance club fees, along with equipment for same. My two daughters attend public school ages 12 and 16, respectively.

Let me tell you why I felt compelled to write to you all today. I recently received another posting from the *San Francisco Mayor's Office on Housing* for affordable units, and I address this question to you. If the units are supposed to be affordable does this mean that a rental studio unit falls under affordability for say a student or single parent(s) who makes minimum wage? Imagine if you were that individual and this was what you are faced with paying $2200 a month for an affordable unit, would you be able to afford this? This is a far cry from affordability. By the way, I would like to move but I can't because there aren't any affordable units which I qualify for nor do I qualify for a low income unit. I am told that the latter is plagued with violence and are dangerous to live in. Plain and simple, I couldn't even afford to rent this studio myself. My check after taxes is roughly $2100 a month!

"55 9TH STREET, SAN FRANCISCO CA, 94103
AvalonBay Communities
View on Map
FAVORITE**S H A R E**

UNIT TYPE	MINIMUM INCOME	RENT	AVAILABILITY
Studio	**$5,500**/month	**$2,200**/month	**1** unit"

Unfortunately, and I am certain you know this too that this is what happens when neighborhoods are gentrified. Housing becomes very, very expensive, which throws out families who earn minimum wage. Or who don't possess a master degree in something and are able to make well over $100K a year. Is that what you all are working towards a city that only the affluent can afford? Plain and simple, San Francisco has become the Manhattan.

In the past four years I've seen the affordable rents increase to up to $2800 + for a one bedroom. Especially in the Mission and now Bay View Hunter's Point (BTW, good luck cleaning up that area of its toxicity).

Ask yourself this question at your next Board meeting. How are we as Board of Supervisors going to keep affordable housing affordable and available for families and students that make low or middle income?

You need to get together with one another to brain storm and invite the planning commission and builders along with the new mayor in order to keep San Francisco Affordable for all!

Be a city that leads by example!

Cordially,

Rosa Rivera Keel

Rosa Keel
415 400-9034

On Thursday, February 8, 2018, 11:05:35 AM PST, San Francisco Mayor's Office of Housing and Community Development <sfhousing.info@sfgov.org> wrote:
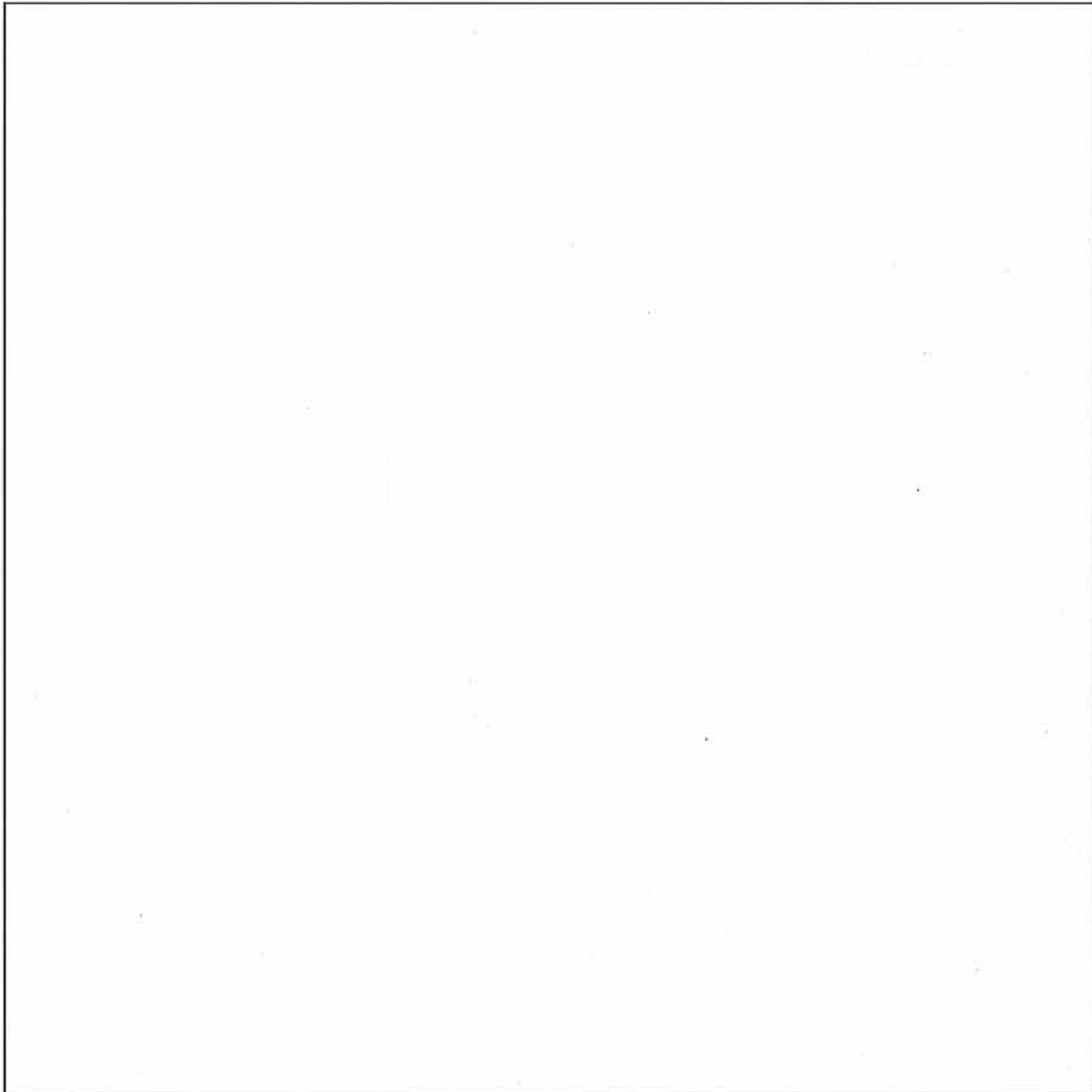
RENTAL OPPORTUNITY

There is a new rental opportunity on the Mayor's Office of Housing and Community Development website from the San Francisco Middle Income Program.

Please click address for details
SOMA: Ava 55 9th Street, Unit 314

Studio unit renting for $2,200 per month. Household must not exceed 150% of State Area Median Income for 2017. Applications are due 2/15/18; Lottery to be held on 3/5/18. Lottery results will be posted by 3/6/18. For additional information, please click on the link above.

San Francisco Mayor's Office of Housing and Community Development,
1 South Van Ness Avenue, 415-701-5500, San Francisco, CA 94103

Try it free today

--
Rosa Keel
(415) 400-9034

Mchugh, Eileen (BOS)

This report presents findings and recommendations resulting from a survey effort conducted by Corey, Canapary & Galanis as part of an Open Hours Assessment for the San Francisco Public Library. The survey effort included a patron survey of library use at all 27 branch libraries and the Main Library as well as a staff survey and other public input gathered during the assessment. While 75% of library patrons are satisfied with existing open hours, 59% said they would use additional hours if provided. Satisfaction levels and specific desired additional hours vary by branch and by patron sub-group. Library staff and commissioners should ensure that library open hours are clearly identified for patrons and should explore how location capacity at peak times impacts demand for additional hours.

To view the full report, please visit our Web site
at: http://openbook.sfgov.org/webreports/details3.aspx?id=2538
This is a send-only e-mail address.

For questions about the report, please contact Ryan Hunter at ryan.hunter@sfgov.org

Follow us on Twitter @SFController

San Francisco Public Library and

Office of the Controller (San Francisco)

Open Hours
Assessment
Summary Report
January 2018

Table of Contents

Executive Summary

This report details the findings of several components undertaken as part of the Open Hours Assessment conducted for San Francisco Public Library. This assessment is undertaken every five years, with a goal of reviewing service hours across the San Francisco Public Library (Library)system, and is done according to San Francisco City Charter, Section 16.109. Corey, Canapary & Galanis (CC&G) undertook this assessment on behalf of, and in cooperation with, both the Library and the San Francisco Office of the Controller (Controller's Office).

Summary of Findings

There were four main findings based on overall results.

- The typical Library patron uses the library both on weekdays and weekends, visits the library about 8.4 times per month, and spends 73.5 minutes on a typical visit.

- Most patrons (81%) primarily use the library during only one 3-hour period, which suggests that patrons are concerned with a narrow window of open hours for their own personal use.

- While most Library patrons (75%) are satisfied with existing hours, 59% of them would use additional hours if provided.

    o Of those who would use additional hours, just over half (51%) would use evening/later hours, 32% would use morning/earlier hours, and 32% would use additional weekend hours.

    o Several sub-groups are less satisfied, as well as being more likely to want additional hours. This includes those who visit the library more than 10 times per month, those who use the library for technology (library computers, printers, WiFi), and those who use it after 6 pm.

- Level of satisfaction, times/days of use, and desire for additional open hours all vary significantly by individual branch.

Individual branch profiles (Appendix A) break down the findings for each Library location.

Recommendations

The findings resulted in 3 recommendations:

- **Use the detailed branch-specific profiles to support any decisions to adjust open hours.** Each branch has a unique patron profile regarding how it is used and what patrons value. These profiles should be used by the San Francisco Library Commission and staff as part of their analysis when considering adjustments to open hours at specific branches.

- **Ensure that library open hours are clearly identified for patrons, both at the physical location and online, so that patrons are fully aware of existing hours at all library locations.** While additional hours are requested by more than half (59%) of respondents, it is not always clear that patrons are fully aware of existing library hours – particularly opening and closing times. In addition to double-checking existing signage for accuracy, it might be helpful to consider placing signage noting hours where it might be most visible (e.g. at/near main desk or check-out desks).

- **Explore measurements of location capacity and its impact on requests for additional hours**. Since the patron survey was structured to be completed in less than 5 minutes, comments beyond what hours patrons preferred were highly unusual; however, some of these longer comments indicate conflation of capacity with hours. In addition to open hours, the Library should review how best to measure issues of capacity – such as seating at tables for work/study and computer availability – and look for ways to address branch resources which are at/over capacity regularly.

Project Background and Methodology

This report details the findings of several components undertaken as part of the Open Hours Assessment conducted for the San Francisco Public Library (Library). This assessment is undertaken every five years, with a goal of reviewing service hours across the San Francisco Public Library System and is done according to San Francisco City Charter, Section 16.109. Corey, Canapary & Galanis (CC&G) undertook this assessment on behalf of, and in cooperation with, both the Library and the San Francisco Office of the Controller (Controller's Office).

There were several components to the survey effort:

1. **Structured Survey: a patron intercept survey of 4,586 Library patrons**, conducted by CC&G from August 23, 2017, through September 17, 2017.
   a. Interviewers were stationed at the entrance(s) of library branches to conduct the survey with patrons entering or leaving each library location. CC&G sampled every library at least 3 times during this period, including at least one morning/daytime shift, at least one late afternoon/evening shift, and at least one weekend shift.
   b. Interviewers were trained on a random selection protocol which ensured that a broad cross-section of respondents were approached to do the survey. In most cases, interviewers conducted the survey with respondents; however, respondents also had the option of completing a paper survey on their own and turning it in, as well as completing the survey online. Respondents were asked to complete the survey no more than once, and numerous measures were taken to minimize/avoid duplicate participation.
   c. Each branch was surveyed so that a minimum of 100 surveys were collected. The results from this survey are weighted (based on average daily visitors by branch).
   d. Surveys were conducted in English, Chinese, Spanish, Vietnamese, Russian, and Tagalog.

2. **Public Input Survey: a less formal survey of 643 patrons**, conducted by CC&G from August 23, 2017, through November 17, 2017. This survey used the same survey questionnaire as the Structured Survey, but was not administered in a controlled, randomized way. Respondents participating in this survey included: [1]
   a. Library patrons who were at the library during the Structured Survey but were not included in the sampling protocol.

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[1] The number of survey responses collected by branch varies widely. In addition, respondents could participate more than once. This data is presented as-is, therefore, and is not weighted. Results from this survey are included where appropriate; however, the number collected by branch varies from 1 to 100+. This survey effort also tends to over-represent some patron sub-sections (e.g. older white patrons, those who visit the library more often, and those who are not students). The results of this survey should therefore be considered more directional (qualitative) in nature, and not statistically reliable. Surveys were conducted in English, Chinese, Spanish, Vietnamese, Russian, and Tagalog.

b. Library patrons who were not at the library during the Structured Survey interviewing but wished to participate.
c. Surveys distributed by library staff.
d. Patrons who attended any of the 11 public meetings (October 24, 2017 through November 15, 2017) on initial results were also offered an opportunity to participate in this portion of the survey.
e. Respondents who were initially selected as part of the Structured Survey, but completed their survey after September 30, 2017 (when data processing of the Structured Survey was under way for presentation to the public).
f. The Library also placed the online link on their website and encouraged patrons who wanted to provide feedback that this was available.

3. Library Staff Survey: an online survey of 534 San Francisco Public Library staff, covering many of the same topics as the patron survey, but from an employee point of view, with an emphasis on obtaining the opinions of public-facing staff. This survey was administered from September 12, 2017, through October 1, 2017.

4. Public Input: public input from 11 community meetings, held from October 24, 2017 through November 15, 2017 in each Supervisorial District. The purpose of these meetings was to present preliminary results (from the Structured Survey) and invite additional participation in the survey (as public input). Members of the public also had an opportunity to provide comments and questions as they pertained to the consideration of open hours throughout the San Francisco Public Library system.

The assessment also included a Library patron use analysis that analyzes both visitor traffic and computer use at all library locations. It was conducted by the Controller's Office and reported separately.

This report presents the findings and recommendations from the survey effort. Individual branch profiles are included as Appendix A of this report. Statistical tables and survey comments are provided under separate cover. Within this report, if a source for a statistic is not given, it is from the Structured Survey (#1 above).

Summary of Findings

These are a summary of the overall results from the survey. Individual branch profiles (Appendix A) provide a summary of results at the individual Library level.

Current Library Use

Overall, 62% of patrons use the library both on weekdays and weekends. By individual branch, however, these shares vary widely:

- o Sunset (76%), Park (75%), Noe Valley (73%), and Bayview (71%) have the highest share of respondents who use the branch both weekdays and weekends.
- o Marina (46%), North Beach (33%), and Chinatown (33%) have the highest share of respondents who use the branch only on weekdays. (Notably, both Marina and North Beach also have among the lowest share of respondents who use the branch both weekdays and weekends.)
- o While only 8% of patrons systemwide use the library only on weekends, 19% of Ortega patrons, 16% of Parkside Patrons, and 13% of Potrero patrons use the branch only weekends.
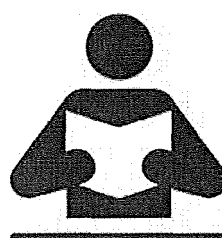
Average Library Patron (structured survey)

Visits **8.4 times/month**
Same time period most visits
Stays **73.5 minutes/visit**

Library patrons visit their libraries about twice a week (8.4 times/month). By individual branch, the average number of visits per month range from 6.4 (Noe Valley) to 10.2 (Visitacion Valley).

Patrons spend on average 73.5 minutes during a typical library visit; however, the *type* of resources a patron uses may result in a longer or shorter visit.

- By branch, average visit time varies greatly – from 91.3 minutes at the Main Library to 42.7 minutes at Eureka Valley.
- Those who say they come to the library for materials (books, DVDs, etc.) spend an average of 70.5 minutes. However, those who say they use the library for technology (e.g. computers, printers, WiFi) spend an average of 93.5 minutes per visit, while those who say they use the library for live reference (e.g. homework help, ask a librarian questions) average 101.7 minutes per visit.

Most respondents (81%) use the surveyed branch primarily during one three-hour time frame, with 33% saying they use the surveyed branch primarily from 3 pm to 6 pm (only), 27% say they use the branch primarily from 12 pm to 3 pm (only), 12% use the branch 9 am to 12 pm (only), and 9% say they use the branch after 6 pm (only). Only 16% said they use the

surveyed branch regularly during multiple time periods, and 3% left the question blank. By branch, these results vary:

- 28% of respondents using the Bernal Heights branch use it during multiple time frames (the highest of any branch). In contrast, only 7% of respondents using Parkside visit the branch during multiple time frames (the lowest of any branch).
- Respondents at Ortega were most likely to use the branch from 3 pm to 6 pm primarily (49%), while respondents at Western Addition were most likely to use the branch primarily from 12 pm to 3 pm (40%).

This use primarily during one three-hour time period is relevant because patrons' requests for additional hours tend to reflect their current use (e.g. morning users are more likely to request additional morning hours). It also points out that there is no broad consensus in hours systemwide. Reflecting the above results, 80% of those who requested additional hours requested them during only ONE time period (e.g. only mornings/earlier, only evenings/later, only weekends).

Existing Hours and Additional Hours

Overall, patrons are satisfied with existing hours. As shown in the graph below, on a scale of 1.00 to 5.00, where "1" indicates the current hours do not meet their needs at all, and "5" indicates the current hours meet their needs very well, **patrons gave an average rating of 4.19. This reflects 75% rating their satisfaction with the library a "4" or "5 (Very Well)".**

Q4. Think about the hours that this branch is open currently. How well do these hours meet your needs?

	■ Very Well (5)	■ (4)	▦ (3)	▓ (2)	Not at All (1)	▦ Blank/don't know
All SFPL Users (Total)	51%		24%		17%	4% 2%
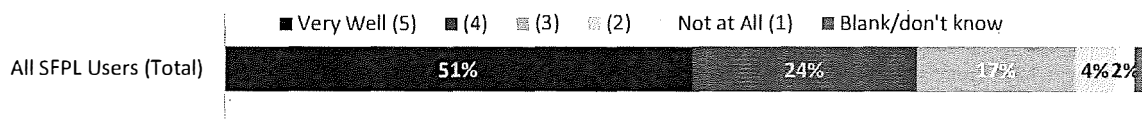
Although 75% seem satisfied with existing hours, 59% indicated they would use additional hours if available.

Q5. If this branch were open more hours, would you use it more?

	■ Yes	■ No	▦ Not sure	▦ Blank
All SFPL Users (Total)	59%	24%	16%	1%
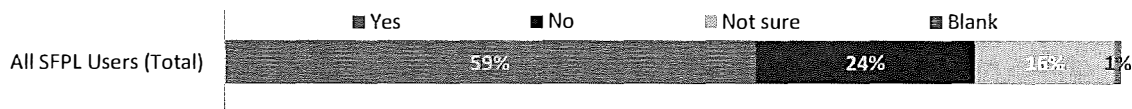
Those less satisfied were more likely to say they would use additional hours – and more likely to request hours across multiple time periods.

Q5. If this branch were open more hours, would you use it more?		Rated Satisfaction with Existing Hours			
(If yes) Q6. When would you most likely use it more?	**Total**	**5**	**4**	**3/NA**	**2/1**
Use additional hours (%) "Yes" on Q5	**59**	**47**	**66**	**79**	**79**
Would use mornings/earlier (%)	32	29	31	35	38
Would use evenings/later (%)	51	47	52	52	60
Would use weekends (%)	32	31	30	35	36

Several key sub-groups also expressed lower satisfaction, and/or a greater tendency to use additional hours:

- Those who said they use the library after 6 pm were least satisfied with existing hours (3.90), and were most likely to use additional hours (68%).
- Users of technology are also more likely to say they would use additional hours (70%), and tend to be less satisfied with existing hours (4.09).
- The use of additional branches may also indicate dissatisfaction with hours. Those who do not use any other branches than those surveyed expressed more overall satisfaction (4.24) and were slightly less likely to say they would use additional hours (56%). Conversely, those who DO use other branches expressed lower overall satisfaction (4.14) and were somewhat more likely to use additional hours if available (62%).

When additional hours would be used. The graph below shows the times that respondents said they would be likely to use additional hours overall. Note that, as with actual use, 80% of patrons who would like additional hours want them in one time period (only).

Q6. When would you most likely use it more?
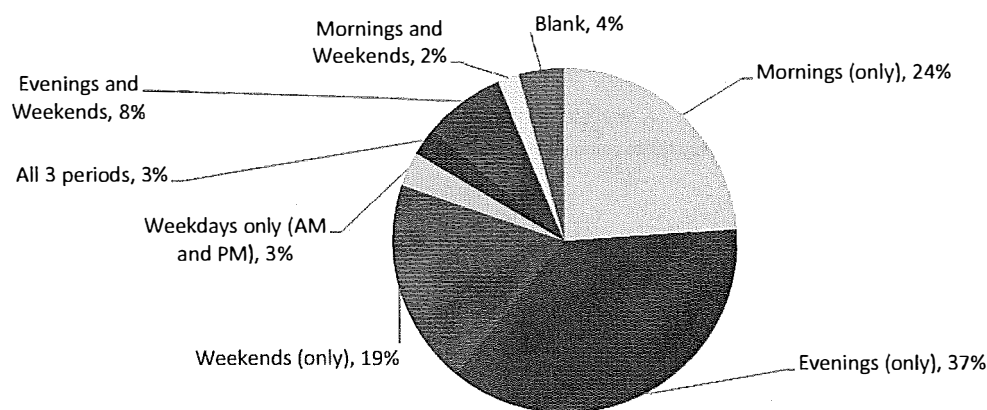
Those who are currently using the library in the morning are more likely to request additional morning/earlier hours, while those currently using the library 3 pm or later are more likely to request evening/later hours (see table below). Request for additional weekend hours is strongest among those using the library later in the day.

Q6. When would you most likely use it more?	Total	Time(s) Use Library Currently			
		9 am–12 pm	12-3 pm	3-6 pm	After 6 pm
Satisfaction with Current Hours (Average)	4.19	4.19	4.23	4.20	3.90
Use additional hours (%)	59	62	59	59	68
Would use mornings/earlier (%)	32	57	39	26	19
Would use evenings/later (%)	51	37	46	56	72
Would use weekends (%)	32	31	33	37	39

Comparison to 2012 Open Hours Assessment

In 2012, a similar assessment of open hours was performed. While there are some slight differences in methodology, many of the same core questions were asked. Below are a few of the key comparisons between the 2012 and 2017 assessments.

Satisfaction – overall satisfaction with existing hours has nudged upward slightly, to an average rating of 4.19 in 2017 (from 4.13 in 2012); however, this translates to 75% rating satisfaction at a 4 or 5 in 2017, compared to 74% in 2012.*

Q4. Think about the <u>hours that this branch is open</u> currently. How well do these hours meet your needs?
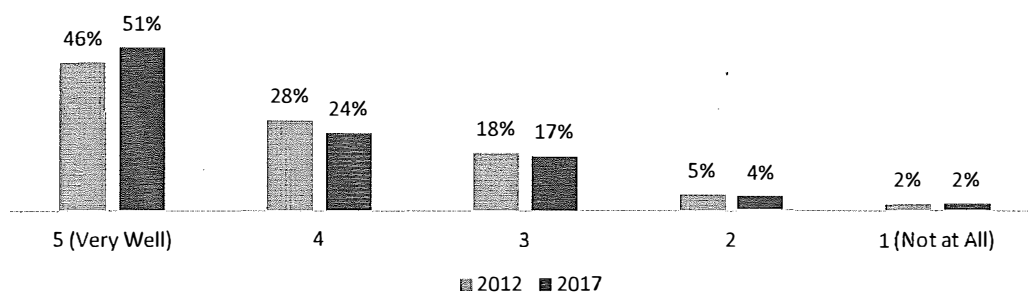
*Note that 2012 figures shown here have been weighted to compare them to 2017 data accurately; thus, published 2012 figures vary slightly from what is shown here.

And along with increased satisfaction . . . average visit length has also increased. In 2012, average visit time was 65.6 minutes. In 2017, it is now 73.5 minutes (an increase of 8 minutes). **However, patrons are visiting about 1.5 times less per month, average, than they were in 2012.** While the average patron visited the library 9.9 times per month in 2012, in 2017, they visit an average of 8.4 times per month.

Q8 (2017)/Q9 (2012) On an average visit, about how much time do you spend in this branch?
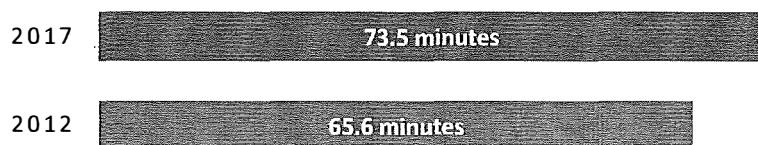
2012 vs. 2017 Comparison – Potential Use of Additional Hours

While a slightly smaller share indicated they would use additional hours in 2017 . . .

Q5. If this branch were open more hours, would you use it more?

64%	
24%	
11%	
59%	
24%	
16%	

■ Yes   ■ No   ▨ Don't Know
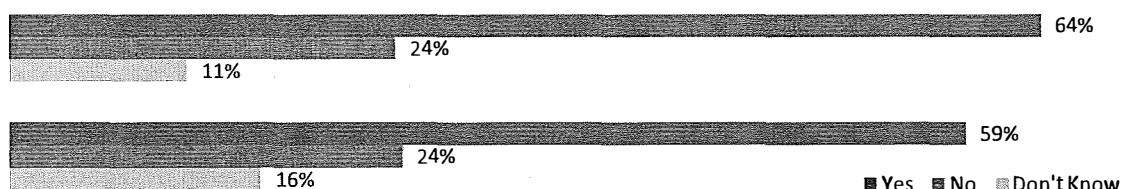
. . . a higher share of those who want additional hours wanted evenings (or later) hours.

Q6. When would you most likely use it more? (2012: Q6. When would you use it more?)

2012			2017		
39%	43%	34%	32%	51%	32%

▨ Mornings   ■ Evenings   ■ Weekends
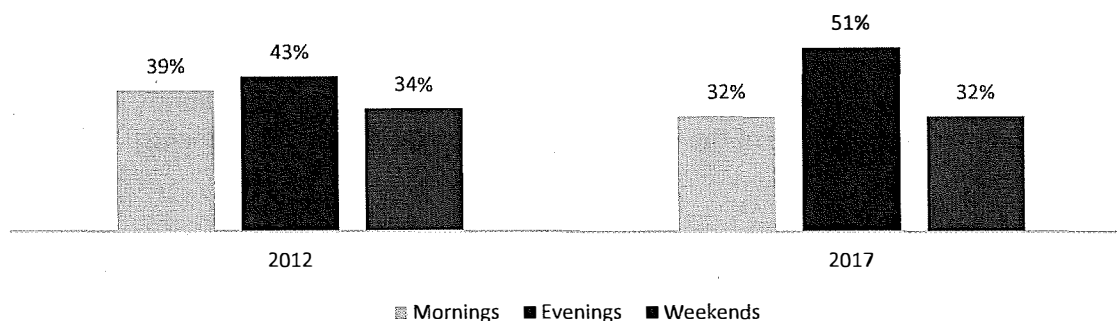
In June 2017, 85 total hours were added at 15 branches across the San Francisco Public Library system. Most of these hours were weekend afternoons and weekday mornings (see table below). The 2017 survey fieldwork began in late August 2017.

Hours Added – June 2017				
	Weekdays before 3 pm	Weekdays after 3 pm	Weekend	TOTAL
(#)	26	12	47	85
(%)	31%	14%	55%	100%

Breakdown of weekend hours added:
28 hours = Sunday afternoons 1-5 pm (33%)
19 hours = Saturday mornings - most 10 am open, some 12 pm open (2231

Patron Survey Comments and Staff Survey

This section summarizes the results of the open-ended comments from the survey, as well as providing key findings from the Staff Survey.

Structured Survey

Among respondents of the Structured Survey, 58% chose to provide an open-ended comment. Most patrons (70%) made comments about some other aspects of the library, with the top comment being a positive comment about library staff/volunteers (16%), followed by a general positive comment (15%) and a positive comment about the internal physical structure (organization/layout/ambience) of the library (10%).

- Among those providing a comment, 23% made a comment about how they currently use the library (which often ties into open hours indirectly), while 21% of comments were directly tied into open hours. (Respondents could make comments about multiple subjects, and these were coded accordingly; thus, the total percentage exceeds 100%.)
- Many of the comments have particular meaning on a branch-specific level. For example, while 4% of those commenting made a negative comment about safety and related issues (crime/drugs/homelessness), 12% of comments from patrons of the Main library included such a comment, while none of the Ortega patrons made this type of comment.

Public Input Survey

Responses from the public input portion of the study tended to reinforce the results of the Structured Survey – with requests for additional hours, including additional evening hours, but additional morning and weekend hours as well. Generally, the response from the public input tended to come from library patrons who are older, whiter, and more frequent users. While many of the comments from the Public Input Survey were branch-specific, there were comments asking broadly for more hours, including library access available 24/7. The table below shows a breakout of comment topics from the Public Input Survey:

Summary of Comments from Public Input Relating to Open Hours	
Comment Subject	**%**
ADD WEEKEND HOURS (NET)	**38%**
ADD WEEKEND MORNINGS/EARLIER	22%
ADD WEEKEND EVENINGS/LATER	12%
ADD WEEKEND MORE HOURS (UNSPECIFIED)	3%
ADD EVENING/LATER HOURS (NET)	**29%**
ADD TUE/WED/THUR EVENINGS/LATER	12%
ADD MON/FRI EVENINGS/LATER	9%
ADD EVENING/LATER HOURS (UNSPECIFIED)	8%
ADD MORNING/EARLIER HOURS (NET)	**25%**
ADD MON/FRI MORNING/EARLIER	9%

ADD TUE/WED/THUR MORNING/EARLIER	9%
ADD MORNING/EARLIER HOURS (UNSPECIFIED)	7%
LIKE THE NEW HOURS	16%
ADD JUST "LONGER/MORE HOURS"	12%
STAY OPEN ALL THE TIME (24/7)	12%
KEEP CURRENT HOURS	2%
LIBRARIES NEED TO CLOSE EARLIER AT NIGHT	2%
MAKE HOURS CONSISTENT ACROSS ALL BRANCHES	1%

Staff Survey

While 59% of patrons said they would use more hours if the library were open more, library staff was almost evenly split, with 35% saying patrons would use more hours, 32% saying they would not, and 33% indicated they were not sure.

Patron Survey: If this branch were open more hours, would you use it more?
Library Staff Survey: If this library location were open more hours, do you feel a significant number of patrons would use it more?
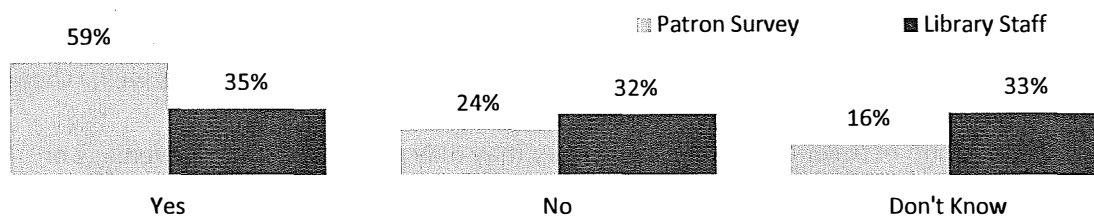
In addition, among library staff who thought patrons would use additional hours, there is clear disagreement as to when those would most be used. Library staff indicated patrons would most likely use additional weekend hours (56%), followed by 46% who thought morning/earlier hours would most be used, and 41% who thought evening/later hours would be most used.

Patron Survey: When would you use it more?
Staff Survey: During which times would patrons be most likely to use it more?
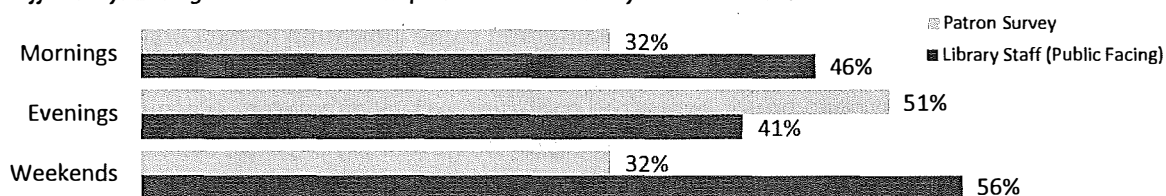
Library staff also indicated that Tuesday, Wednesday, and Thursday evenings after 6 pm are the three slowest times at their library.

[Staff survey] Q8. In an average week, what are the three time periods that have <u>the highest traffic</u> at this library location?
[Staff survey] Q9. In an average week, what are the three time periods that have <u>the lowest traffic</u> at this library location?

	Main	Branches
Highest Traffic	Monday 3 pm to 6 pm (32%)	Friday 12 pm to 3 pm (29%)
	Tuesday 3 pm to 6 pm (27%)	Sunday 12 pm to 3 pm (27%)
	Sunday 3 pm to 6 pm (26%)	Saturday 12 pm to 3 pm (25%)
Lowest Traffic	Wednesday after 6 pm (51%)	Thursday after 6 pm (34%)
	Thursday after 6 pm (37%)	Wednesday after 6 pm (38%)
	Tuesday after 6 pm (36%)	Tuesday after 6 pm (40%)

The findings from both the Staff Survey (which are also reflected in the Controller's Office data analysis) conflict somewhat with requests for additional evening hours from the Patron Survey. As noted above, the Staff Survey indicates that many existing evening hours are currently underutilized (and Controller's Office data shows many slower evening periods as well). There are several possible reasons for this – including:

- **Broad definition of 'evening'.** While the survey may only generally point to evenings or later than a library is currently open – this may not necessarily be until 9 pm. Staff observations and survey responses alike point to fewer patrons after 6 pm generally, so it is possible that patrons would like more evening hours – but would not necessarily use it until 9 pm. Comments from library patrons point to a range of times for evening hours.
- **Lack of awareness of existing open hours** While additional hours are requested by more than half (59%) of respondents, it is not always clear that patrons are fully aware of existing library hours – particularly opening and closing times.
  - o While the survey asked patrons about their satisfaction with existing hours, they did not confirm awareness of those hours. Thus, feedback on patron awareness of existing hours is available only when patrons volunteered some indication in the comments. Within the comments provided, 2% of all patron comments, and 8% of all who provided a comment about open hours, expressed confusion or lack of awareness around existing open hours. Such comments include: Asking for hours already in place; expressions of confusion over what the current hours are; showing up to a library expecting it to be open only to have it closed; etc.
  - o Several staff made comments about patrons adjusting to the new hours (which were introduced in June 2017, more than two months prior to the start of the patron survey fieldwork).
- **Hours vs. capacity** – Comments from some patrons suggest that their request for additional hours (particularly additional evening hours) is a result of crowding during peak times of use in the late afternoon/early evening (hoping that others will come to the library earlier or later if those hours are available and therefore alleviate the crowding). Because the

Structured Survey was intended to be completed in 5 minutes or less, patrons often did not give input beyond the hours they would like to see. In a handful of comments, however, there are clear indications that the patron is conflating capacity and additional hours.

Recommendations

The findings resulted in 3 recommendations overall:

- **Use the detailed branch-specific profiles to support any decisions to adjust open hours.** Each branch has a unique patron profile regarding how it is used and what patrons value. These profiles should be used by the San Francisco Library Commission and staff as part of their analysis when considering adjustments to open hours at specific branches.

- **Ensure that library open hours are clearly identified for patrons, both at the physical location and online, so that patrons are fully aware of existing hours at all library locations.** While additional hours are requested by more than half (59%) of respondents, it is not always clear that patrons are fully aware of existing library hours – particularly opening and closing times.
  - The survey asked patrons about their satisfaction with existing hours, but did not confirm awareness of those hours. Thus, feedback on patron awareness of existing hours is available *only* when patrons volunteered some indication in the comments. Within the comments provided, 2% of all patron comments, and 8% of all who provided a comment about open hours, expressed confusion or lack of awareness around existing open hours. Typical comments include: Asking for hours already in place; expressions of confusion over what the current hours are; relating incidents of showing up to a library expecting it to be open only to have it closed; etc.
  - In the Library Staff Survey, a few staff made comments about patrons adjusting to the new hours (which were introduced in June 2017, more than two months prior to the start of the patron survey fieldwork).
  - **It is recommended that, in addition to double-checking existing signage for accuracy, it might be helpful to consider placing signage about hours where it might be more visible to patrons in the normal course of their Library visit (e.g. at/near main desk or check-out desks).**

- **Explore measurements of location capacity and its impact on requests for additional hours**. Since the patron survey was structured to be completed in less than 5 minutes, comments beyond what hours patrons preferred were highly unusual; however, some of these longer comments indicate conflation of capacity with hours.
  - Negative comments about crowding/noise were mentioned by 2% of those providing comments to the patron survey; however, they account for 7% of the comments made by Excelsior patrons, 6% of Portola patrons, and 5% of Visitacion Valley patrons.

o While most patron comments are fairly brief, a handful of longer comments indicate the commenter believes that additional hours will reduce crowding, or otherwise conflates available hours and capacity/crowding/quiet. For example, one patron from Merced noted, "WOULD LIKE IT TO BE OPEN LATER & EARLIER THAN 1 PM. WOULD SPEND MORE TIME HERE IF THERE WERE MORE SPACE & QUIET." A Visitacion Valley patron said, "IT'S TOO NOISY FOR ME. NO MATTER WHAT DAY I COME THE KIDS ARE RUNNING AROUND, AND THE STAFF DO NOTHING ABOUT IT. THAT IS WHY I PREFER LATER EVENINGS-- MAYBE IT WILL BE QUIETER." Two commenters (both patrons of the Main) equated additional hours with additional computer access and/or requested additional hours with a request that computer labs be open additional hours as well, e.g. "THEY SHOULD HAVE MORE HOURS, [AND] MORE TIME WHEN YOU RESERVE THE COMPUTER."

o **Therefore, in addition to open hours, it is recommended that the Library should review how best to measure issues of capacity – such as seating at tables for work/study and computer availability – and look for ways to address branch resources which are at/over capacity regularly.**

Structured Survey - Overview by Question

This section presents an overview of the results from the Structured Survey for each question.

Frequency of Use
Q1. In a typical month, how often do you use this branch library?

Overall, patrons use the library where surveyed 8.4 times per month; however, 7% indicated they were using the surveyed branch for the first time.

	TOTAL	Surveyed At	
		Main	Branches
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*
First time using [NA]	7%	10%	5%
Once a month or less [0.5]	17%	21%	15%
2 – 3 times a month [2.5]	23%	20%	24%
4 – 10 times a month [7.0]	31%	22%	33%
11 – 20 times a month [15.5]	11%	12%	11%
20+ times a month [30.0]	11%	13%	10%
Don't know/Blank	1%	1%	1%
AVERAGE # TIMES VISIT/MONTH	**8.4**	**9.0**	**8.2**
MEDIAN # TIMES VISIT/MONTH	**7.0**	**7.0**	**7.0**

By individual branch (see table below), average number of visits ranged from 6.4 (Noe Valley) to 10.2 (Visitacion Valley). The share of first-time users also varies greatly by branch, from 2% (Bernal Heights, Portola) to 18% (Potrero).

Library	Average # Visits/Month	% First Time Visitors	Library	Average # Visits/Month	% First Time Visitors
All Libraries	**8.4**	7%	Noe Valley	6.4	5%
Anza	6.8	7%	North Beach	10.1	10%
Bayview	9.7	6%	Ocean View	9.7	3%
Bernal Heights	7.4	2%	Ortega	9.1	5%
Chinatown	10.1	7%	Park	7.6	7%
Eureka Valley	6.6	4%	Parkside	8.0	7%
Excelsior	7.4	3%	Portola	9.4	2%
Glen Park	7.0	5%	Potrero	8.3	18%
Golden Gate Valley	7.0	9%	Presidio	7.7	9%
Ingleside	7.6	5%	Richmond	8.9	3%
Main	9.0	10%	Sunset	6.9	6%
Marina	8.3	8%	Visitacion Valley	10.2	5%
Merced	7.2	3%	West Portal	7.5	3%
Mission	8.2	4%	Western Addition	6.7	3%
Mission Bay	8.1	9%			

Days Used
Q2. Do you use this branch . . . Weekdays? Weekends? Both weekdays and weekends?

Overall, 28% of respondents use the surveyed branch only on weekdays, while 8% use it only on weekends, and 62% use it both on weekdays and weekends. By individual branch, however, these shares vary widely:
- Sunset (76%), Park (75%), Noe Valley (73%), and Bayview (71%) have the highest share of respondents who use the branch both weekdays and weekends.
- Marina (46%), North Beach (33%), and Chinatown (33%) have the highest share of respondents who use the branch only on weekdays. (Notably, both Marina and North Beach also have among the lowest share of respondents who use the branch both weekdays and weekends.)
- Ortega (19%), Parkside (16%), and Potrero (13%) have the highest share of respondents who use the branch only on weekends. Both Potrero and Ortega have some of the lowest shares of respondents who use the branch both weekdays and weekends.

The second table below shows the detailed breakdown by branch.

	TOTAL	Surveyed At	
		Main	Branches
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*
Weekdays	28%	29%	27%
Weekends	8%	9%	8%
Both weekdays and weekends	62%	59%	63%
Blank	2%	2%	2%

Library	Weekdays (%)	Weekends (%)	Both (%)	Library	Weekdays (%)	Weekends (%)	Both (%)
All Libraries	**28**	**8**	**62**	Noe Valley	18	8	73
Anza	27	6	66	North Beach	33	9	54
Bayview	20	6	71	Ocean View	29	6	65
Bernal Heights	31	6	61	Ortega	26	19	54
Chinatown	33	4	62	Park	19	5	75
Eureka Valley	25	11	64	Parkside	21	16	62
Excelsior	24	8	64	Portola	28	9	62
Glen Park	32	8	59	Potrero	26	13	58
Golden Gate Valley	22	7	68	Presidio	19	12	67
Ingleside	30	7	59	Richmond	27	5	67
Main	29	9	59	Sunset	17	5	76
Marina	46	2	49	Visitacion Valley	27	6	67
Merced	28	7	65	West Portal	28	7	63
Mission	28	3	68	Western Addition	24	11	62
Mission Bay	31	11	57				

Times Used
Q3. What are the primary times you use this branch? [multiple responses accepted]

Overall, the most heavily used times for libraries overall is from 12 pm to 3 pm (37% of all respondents) and 3 pm to 6 pm (46% of all respondents). Only 16% of respondents said they use the surveyed library after 6 pm.

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
9 am – 12 noon	18%	21%	18%	19%	16%	19%
12 noon – 3 pm	37%	34%	38%	31%	48%	38%
3 pm – 6 pm	46%	41%	48%	44%	45%	47%
After 6 pm	16%	19%	15%	13%	-	20%
Blank	3%	2%	3%	2%	1%	3%

However, most respondents (about 81% overall) use the surveyed branch primarily during one three-hour time frame, with 33% saying they use the surveyed branch primarily from 3 pm to 6 pm.

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
ONE TIME PERIOD ONLY (NET)	**81%**	**85%**	**80%**	**90%**	**90%**	**77%**
3 pm to 6 pm only	33%	30%	34%	38%	37%	31%
12 pm to 3 pm only	27%	25%	27%	25%	39%	25%
9 am to 12 pm only	12%	17%	10%	16%	14%	10%
After 6 pm only	9%	13%	8%	11%	-	10%
MULTIPLE TIME PERIODS (NET)	**16%**	**13%**	**17%**	**9%**	**9%**	**20%**
Midday (12-3, 3-6)	5%	4%	5%	3%	7%	5%
After 3 pm (3-6, after 6)	4%	3%	4%	1%	-	5%
Before 3 pm (9-12, 12-3)	2%	1%	2%	2%	1%	2%
All 4 time periods	1%	<1%	2%	<1%	-	2%
9-12 and 3-6	1%	1%	1%	1%	<1%	1%
Before 6 pm (9-12,12-3,3-6)	1%	1%	1%	<1%	1%	1%
12-3 and After 6	1%	1%	1%	<1%	-	1%
9-12 and After 6 only	1%	1%	1%	<1%	-	1%
12 pm and later (12-3,3-6,6+)	1%	<1%	1%	<1%	-	1%
9-12,3-6, and After 6	<1%	-	<1%	-	-	<1%
9-12,12-3 and After 6	<1%	-	<1%	<1%	-	-
Don't know/blank	*3%*	*2%*	*3%*	*2%*	*1%*	*3%*

These results vary widely by individual branch:

- 28% of respondents using the Bernal Heights branch use it during multiple time frames (the highest of any branch).
- Only 7% of respondents using Parkside visit the branch during multiple time frames (the lowest of any branch).
- Respondents at Ortega were most likely to use the branch from 3 pm to 6 pm primarily (49%), while respondents at Western Addition were most likely to use the branch primarily from 12 pm to 3 pm (40%).
- Respondents at Mission branch were most likely to use the branch after 6 pm than any other branch (18%). However, this was not the busiest time frame at the Mission branch – as 37% say they use that branch primarily from 3 pm to 6 pm.

The table below shows the breakout of times used, by branch.

Library	9-12 (only) (%)	12-3 (only) (%)	3-6 (only) (%)	After 6 (only) (%)	Multiple times (%)
All Libraries (TOTAL)	12	27	33	9	16
Anza	2	31	45	12	8
Bayview	12	37	30	7	13
Bernal Heights	6	13	44	9	28
Chinatown	7	27	36	10	15
Eureka Valley	14	23	32	7	20
Excelsior	15	31	31	8	14
Glen Park	6	23	42	6	23
Golden Gate Valley	9	23	39	16	10
Ingleside	10	38	23	3	25
Main	17	25	30	13	13
Marina	17	26	33	8	11
Merced	12	25	30	12	18
Mission	3	17	37	18	25
Mission Bay	9	32	40	1	15
Noe Valley	12	26	27	14	21
North Beach	13	30	36	1	9
Ocean View	10	29	36	8	15
Ortega	5	23	49	11	10
Park	11	23	33	9	25
Parkside	20	37	29	1	7
Portola	14	26	36	6	17
Potrero	16	29	25	7	20
Presidio	11	27	26	6	26
Richmond	10	31	26	3	27
Sunset	12	25	35	8	20
Visitacion Valley	4	31	44	8	10
West Portal	9	25	35	14	12
Western Addition	22	40	21	3	8

Satisfaction with Current Hours
Q4. How well do these hours meet your needs?

Overall, respondents rated their satisfaction with current library hours at 4.19 out of 5.00. This reflects 75% of respondents saying the current hours meet their needs "Very well-5" (51%) or "4" (24%). Generally, those surveyed at the Main were more satisfied (4.23) than those surveyed at branches (4.17). Those who use the surveyed branch only on weekdays were most satisfied (4.33), while those who use the surveyed branch both weekdays and weekends – some of the heaviest users – were least satisfied (4.12).

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	4,586	1,166	3,420	1,271	374	2,855
5 – Very Well	51%	55%	49%	57%	53%	48%
4	24%	20%	26%	23%	22%	26%
3	17%	16%	18%	14%	19%	18%
2	4%	6%	4%	3%	4%	5%
1 – Not at all	2%	2%	2%	2%	2%	2%
Blank/NA	1%	1%	1%	2%	1%	1%
Average Score (out of 5.00)	**4.19**	**4.23**	**4.17**	**4.33**	**4.23**	**4.12**

By individual branch, respondents at Parkside (4.36) and Chinatown (4.35) appeared the most satisfied with current open hours, while North Beach (3.96) and Ingleside (3.98) appeared the least satisfied (see below).
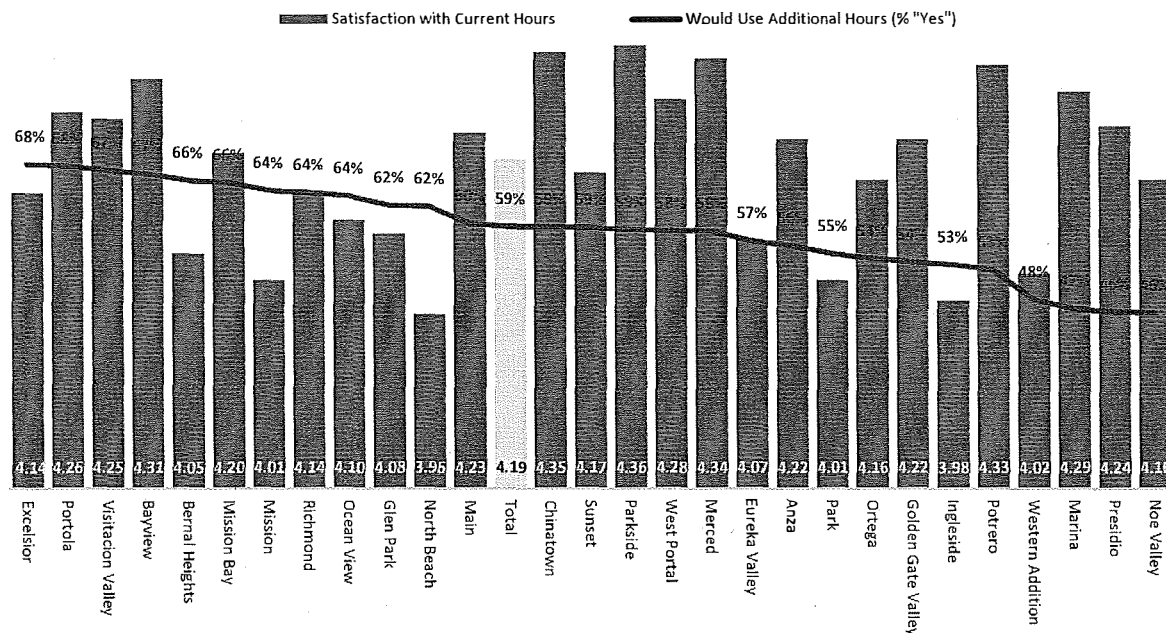
Additional Hours – Times Desired
Q5. If this branch were open more hours, would you use it more?
Q6. (If 'yes' in Q5) when would you use it more? [multiple responses accepted]

More than half (59%) of patrons indicated they would use more hours if they were available. Those who use the library both weekdays and weekends were slightly more likely (64%) to say they would use additional hours.

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
Yes (would use it more)	59%	60%	59%	50%	54%	64%

Among those who indicated they would use additional hours, 51% said they would use hours in the evenings (or later than the library is currently open), while 32% said they would use them in the mornings (or earlier than currently open), and 32% also said they would use additional hours on weekends. Patrons at the Main library were more likely to indicate they would use the library more in the evening (62%) and on the weekend (35%) than branch patrons were.

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (would use more hours - weighted)	*2720*	*694*	*2026*	*639*	*203*	*1832*
Mornings (or earlier)	32%	27%	33%	35%	17%	32%
Evenings (or later)	51%	62%	47%	53%	38%	51%
Weekends	32%	35%	31%	18%	56%	34%
Blank	4%	1%	5%	4%	3%	4%

The table below shows the variations in preferences by branch.

Library	Mornings (only) %	Evenings (only) %	Weekends (only) %	All 3 time periods %	Library	Mornings (only) %	Evenings (only) %	Weekends (only) %	All 3 time periods %
All Libraries	24	37	19	3	Noe Valley	25	33	20	6
Anza	25	38	26	-	North Beach	25	36	17	2
Bayview	23	42	15	5	Ocean View	15	38	25	3
Bernal Heights	16	39	29	4	Ortega	9	46	25	3
Chinatown	30	36	16	2	Park	27	33	12	6
Eureka Valley	24	38	22	1	Parkside	30	24	30	1
Excelsior	29	37	17	3	Portola	25	33	20	4
Glen Park	26	39	16	3	Potrero	31	32	17	6
Golden Gate Valley	33	26	21	4	Presidio	38	24	17	2
Ingleside	26	28	17	3	Richmond	37	23	24	-
Main	16	44	20	5	Sunset	30	38	18	3
Marina	44	44	8	-	Visitacion Valley	27	35	20	2
Merced	19	40	21	1	West Portal	24	33	13	2
Mission	17	40	24	2	Western Addition	31	24	16	4
Mission Bay	33	41	6	6					

Primary Branch
Q7. Do you consider this site your primary branch library?

Most patrons (76%) consider the surveyed branch to be their primary branch library; users at the Main were slightly less likely (72%) than those at branches (78%) to indicate this was the case. Those who said they used the surveyed branch only on weekends, or only on weekdays, were less likely to be using their primary branch than those who said they used the surveyed branch both weekdays and weekends.

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
Yes	76%	72%	78%	66%	61%	83%
No	18%	24%	17%	28%	32%	12%
Not Sure	5%	3%	5%	5%	6%	4%
Blank/multiple responses	1%	1%	1%	<1%	2%	1%

By branch, 90% of Visitacion Valley patrons indicated this was their primary branch, whereas only 66% of Ingleside users indicated the library was their primary branch.

By Branch - % Answering "Yes" (Primary Branch)

Branch	%
Visitacion Valley	90%
Bernal Heights	87%
Portola	86%
Mission Bay	84%
Richmond	83%
Park	82%
Excelsior	81%
Parkside	80%
Mission	79%
Ortega	79%
Noe Valley	79%
Eureka Valley	79%
Bayview	79%
Anza	79%
Golden Gate Valley	78%
Sunset	78%
Potrero	77%
Presidio	77%
Ocean View	77%
All Libraries (TOTAL)	76%
Glen Park	75%
Merced	75%
Marina	74%
Chinatown	73%
Main	72%
North Beach	68%
West Portal	67%
Western Addition	67%
Ingleside	66%

Average Visit Time
Q8. On an average visit, about how much time do you spend in this branch?

The average visit time among patrons was 73.5 minutes. This is an increase of about 8 minutes over the 2012 open hours study.

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
10 minutes or less	8%	4%	10%	8%	9%	8%
11 to 30 minutes	22%	14%	25%	23%	26%	22%
31 to 60 minutes	17%	16%	18%	18%	19%	17%
61 to 120 minutes	31%	35%	29%	35%	26%	30%
121 to 180 minutes	14%	20%	12%	10%	13%	15%
More than 180 minutes	5%	9%	4%	3%	5%	6%
Blank	*2%*	*2%*	*2%*	*2%*	*2%*	*1%*
Average # of minutes spent	**73.5**	**91.3**	**67.4**	**68.6**	**68.6**	**76.0**

By branch, the Main Library had the longest average visits, of 91.3 minutes, while Eureka Valley had the shortest, at 42.7 minutes.

There is some indication that type of use increases or decreases average visit time; namely, that those who use the library for technology (library computers, printers) and live reference assistance (homework help, librarians answering questions) tend to have longer average visits than those who use the library for materials (books, DVDs, etc.).

Average # of Minutes, by Branch

Branch	Minutes
Main	91.3
Visitacion Valley	81.9
Excelsior	80.9
Portola	78.5
Richmond	78.2
Bayview	78.0
Chinatown	75.1
All Libraries (TOTAL)	73.5
North Beach	72.3
Park	72.3
Golden Gate Valley	71.4
Mission	69.9
Ortega	68.4
Marina	66.3
Ocean View	65.5
Ingleside	64.5
Noe Valley	62.7
Merced	62.5
Bernal Heights	62.0
Western Addition	61.9
Anza	61.2
Parkside	60.5
Presidio	58.8
Sunset	57.8
West Portal	57.2
Glen Park	56.9
Mission Bay	56.0
Potrero	53.2
Eureka Valley	42.7

Tenure as Patron of Surveyed Branch
Q9. How long have you been using this branch?

About 4 in 10 patrons have used the surveyed branch more than 5 years.

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
3 months or less	14%	18%	13%	22%	28%	8%
3 to 6 months	5%	4%	5%	6%	4%	4%
7 to 12 months	3%	3%	4%	4%	3%	3%
1 to 2 years	15%	12%	17%	18%	19%	14%
3 to 5 years	18%	15%	19%	18%	12%	19%
More than 5 years	43%	46%	42%	32%	33%	50%
Blank	*1%*	*1%*	*1%*	*1%*	*-*	*1%*

By individual branch, Potrero has the highest share of very new users (less than 3 months) at 24%, while Bernal Heights has the highest share of those who have used the branch more than 5 years (58%).

Library	3 months or less (%)	More than 5 years (%)	Library	3 months or less (%)	More than 5 years (%)
All Libraries (TOTAL)	**14**	**43**	Noe Valley	13	43
Anza	17	47	North Beach	21	37
Bayview	15	29	Ocean View	13	29
Bernal Heights	6	58	Ortega	11	31
Chinatown	14	48	Park	17	34
Eureka Valley	9	53	Parkside	11	44
Excelsior	12	38	Portola	15	42
Glen Park	12	48	Potrero	24	43
Golden Gate Valley	18	27	Presidio	13	43
Ingleside	20	24	Richmond	11	47
Main	18	46	Sunset	9	49
Marina	20	33	Visitacion Valley	14	40
Merced	10	44	West Portal	10	48
Mission	14	49	Western Addition	6	47
Mission Bay	19	23			

How Library Used
Q10. For what reasons do you primarily use this branch? [Multiple responses permitted]

Most patrons (85%) visit the library for materials (such as books, DVDs, etc.), and this continues to be the most popular way in which patrons use the library. However, 43% use the library for some form of technology access, 25% use it for community/social learning of some type, 26% use it for live reference assistance, and 18% use it for pragmatic reasons (e.g. charge cell phone, use restrooms).

The use of the library particularly for technology and live reference reasons appears to have some impact on average visit length and may indirectly tie into open hours.

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
MATERIALS (Net) – *books, DVDs, research materials, periodicals, archives, etc.*	85%	86%	85%	77%	81%	90%
TECHNOLOGY (Net) – *WiFi access with personal device, library computer access, library printers and copiers*	43%	54%	39%	37%	26%	48%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – *programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.*	25%	36%	22%	24%	24%	26%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – *homework, study time, get help from librarians/ask questions, help others/tutor*	26%	32%	24%	27%	22%	27%
PRAGMATIC/OTHER (Net) – *restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffeeshop/café/bookstore, etc.*	18%	32%	13%	18%	11%	19%
Blank	*1%*	*<1%*	*1%*	*1%*	*1%*	*1%*

The use of the library, by branch, is detailed on the next page.

Library	Materials (%)	Technology (%)	Community (%)	Live Reference (%)	Pragmatic (%)
All Libraries (TOTAL)	85	43	25	26	18
Anza	85	42	26	26	12
Bayview	75	66	25	32	14
Bernal Heights	88	40	44	31	37
Chinatown	85	46	10	23	17
Eureka Valley	90	32	16	12	11
Excelsior	82	49	20	27	15
Glen Park	88	26	31	23	12
Golden Gate Valley	87	48	19	20	6
Ingleside	87	42	18	28	7
Main	86	54	36	32	32
Marina	76	29	35	17	15
Merced	88	34	23	29	19
Mission	86	48	18	32	12
Mission Bay	83	27	14	14	12
Noe Valley	90	32	16	26	8
North Beach	75	44	25	23	15
Ocean View	84	45	26	27	13
Ortega	82	23	18	29	6
Park	92	48	30	23	11
Parkside	89	34	19	22	8
Portola	91	43	20	37	14
Potrero	83	22	31	24	5
Presidio	86	29	27	13	6
Richmond	84	37	25	19	13
Sunset	90	41	15	18	11
Visitacion Valley	81	57	22	36	21
West Portal	88	34	23	23	23
Western Addition	86	36	22	17	7

Recent Visits to Other Library Libraries
Q11. Have you visited any other San Francisco Public Library branches in the past month? (Multiple responses accepted)

While 44% visit only the branch where they were surveyed, more than half (56%) had visited at least one other Library library in the past month.

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
Yes	56%	49%	59%	54%	53%	57%
No	44%	51%	41%	46%	46%	42%
Don't Know/Blank	<1%	<1%	<1%	1%	1%	<1%

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
ONLY VISIT THIS BRANCH (NO/BLANK Q11)	44%	51%	41%	46%	47%	43%
MAIN	16%	-	21%	13%	13%	18%
SUNSET	4%	3%	5%	5%	4%	4%
CHINATOWN/HIM MARK LAI	4%	6%	3%	2%	5%	4%
RICHMOND/SENATOR MARKS	4%	3%	4%	3%	3%	4%
MISSION	4%	6%	3%	4%	5%	3%
WEST PORTAL	3%	2%	4%	3%	3%	4%
NORTH BEACH	3%	4%	3%	3%	3%	4%
WESTERN ADDITION	3%	4%	2%	2%	2%	3%
EXCELSIOR	3%	4%	2%	3%	1%	3%
EUREKA VALLEY/IHARVEY MILK	3%	6%	1%	2%	2%	3%
PARKSIDE	3%	1%	3%	3%	2%	3%
MERCED	2%	2%	2%	2%	2%	3%
ORTEGA	2%	2%	2%	2%	3%	2%
GLEN PARK	2%	2%	2%	2%	1%	2%
INGLESIDE	2%	3%	2%	2%	2%	2%
PRESIDIO	2%	1%	2%	1%	1%	2%
MARINA	2%	3%	2%	2%	<1%	2%
MISSION BAY	2%	3%	1%	1%	2%	2%
NOE VALLEY/SALLY BRUNN	2%	1%	2%	1%	2%	2%
PORTOLA	1%	2%	1%	1%	1%	2%
BERNAL HEIGHTS	1%	1%	2%	1%	2%	1%
OCEAN VIEW	1%	<1%	2%	1%	1%	1%
PARK	1%	2%	1%	1%	<1%	2%
ANZA	1%	<1%	2%	1%	1%	1%
BAYVIEW	1%	2%	1%	1%	<1%	1%
GOLDEN GATE VALLEY	1%	<1%	1%	1%	<1%	1%
VISITACION VALLEY	1%	<1%	1%	1%	1%	1%
POTRERO	1%	1%	1%	1%	<1%	1%

Below is a table which shows overall satisfaction by branch (blue bars), with the share who said they visited another branch within the past month shown separately (purple line). In most cases, branches where satisfaction is lower also tend to have a higher share of patrons who visit other branches. This suggests that patrons are often visiting other branches as a result of dissatisfaction with some aspect of the existing branch's open hours.

However, patrons at several branches – Merced, Bayview, West Portal, and Anza specifically – have fairly high levels of satisfaction with open hours at their branch, as well as a high share of patrons who visit other branches. This indicates there are other factors driving them to visit other branches.
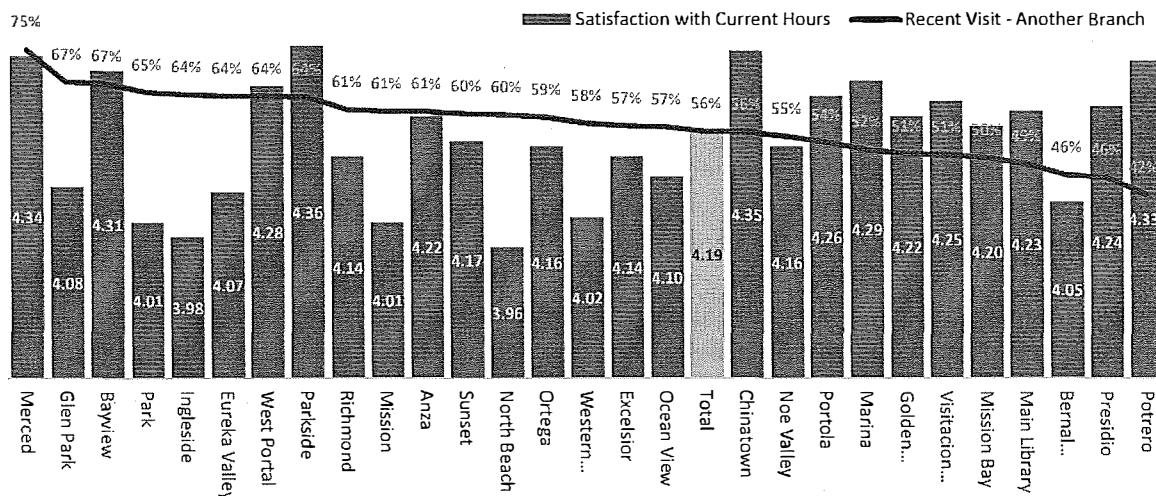
Library Card
Q13. Do you have a San Francisco Library card?

Most respondents (90%) have a library card. Visitors to the Main Library are somewhat less likely to have one (85%) when compared to the branch libraries (92%).

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	*4,586*	*1,166*	*3,420*	*1,271*	*374*	*2,855*
Yes	90%	85%	92%	84%	82%	94%
No	9%	15%	7%	15%	16%	5%
Don't Know/Blank	1%	<1%	1%	1%	2%	1%

Branches with a higher share of patrons with library cards *tend* to be the branches where there are a lower share of newer patrons; 50% of those who do not have a library card have been using the library for 3 months or less, and 36% are using the library for the first time.
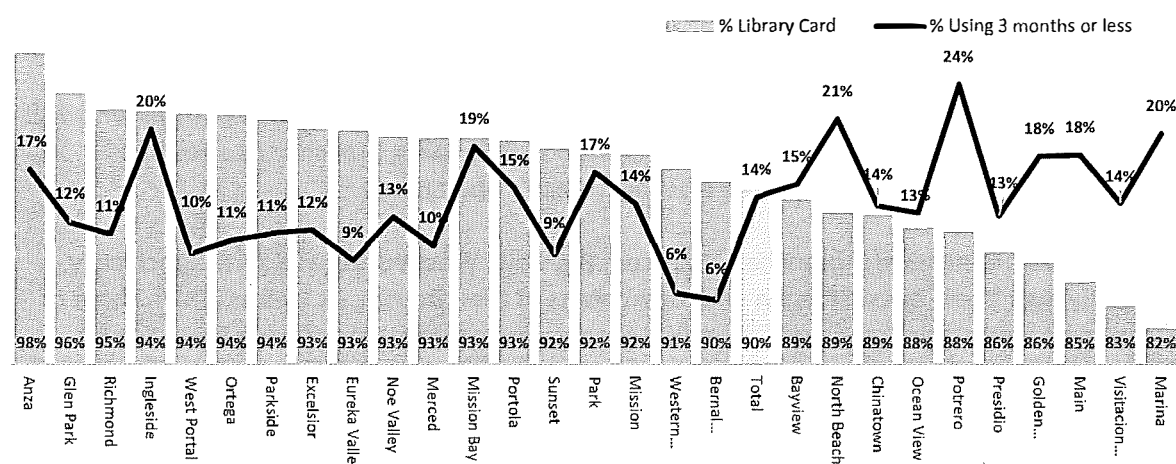
Those without a library card tend to be more satisfied with current hours than those with a library card. However, much of this can be attributed to the fact that those without a library card tend to visit the library less frequently. (This is a common trend among services – that those who use a service more intensely/regularly rate the service lower than infrequent users, as they are more demanding of the service.)

However, patrons who have used the library for less than one year, but have a library card, show a lower satisfaction than other new users, as well as a higher rate of use. This suggests new patrons who get a library card at the beginning of their use of the library are more likely to be the heaviest users. This is clearly seen when viewing not only the average number of visits per month, but the *median** number of visits per month, as shown in the table below.

	Satisfaction with Current Hours	Would Use Additional Hours (%)	AVERAGE number of times visit per month	MEDIAN number of times visit per month
All Respondents	4.19	59	8.4	7.0
Have library card	4.17	60	8.6	7.0
Do not have card	4.39	57	6.7	2.5
All - Less than One Year	4.14	58	7.5	2.5
Have library card	4.06	59	7.7	7.0
Do not have card	4.38	54	6.4	2.5
All - More than One Year	4.20	60	8.6	7.0
Have library card	4.19	60	8.7	7.0
Do not have card	4.40	62	7.1	2.5

Note: The average is the sum of all answers divided by the total number of respondents. The median is the answer where half of the respondents are below this number and half are above it.

Age and Other Demographics

The average age of respondents is about 45 years of age. (Note that the survey targeted patrons who appeared to be at least 13 years of age.)

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	4,586	1,166	3,420	1,271	374	2,855
UNDER 12 (7)	2%	<1%	3%	4%	4%	1%
13 TO 17 (15)	5%	2%	6%	6%	7%	4%
18 TO 24 (21)	8%	8%	8%	8%	10%	7%
25 TO 34 (29.5)	18%	23%	16%	22%	19%	15%
35 TO 44 (39.5)	18%	17%	18%	16%	27%	18%
45 TO 54 (49.5)	15%	14%	15%	13%	17%	15%
55 TO 64 (59.5)	14%	18%	13%	12%	9%	16%
65 AND OVER (74)	18%	16%	19%	15%	5%	21%
REFUSED/BLANK	2%	1%	2%	2%	2%	2%
AVERAGE AGE (# YEARS)	**45.03**	**45.57**	**44.85**	**41.79**	**38.19**	**47.24**

Race/Ethnicity (Multiple responses accepted)

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	4,586	1,166	3,420	1,271	374	2,855
White	41%	47%	39%	38%	30%	44%
Asian or Pacific Islander	39%	26%	43%	40%	49%	37%
Hispanic or Latino	11%	13%	10%	13%	11%	10%
Black/African American	8%	14%	6%	8%	8%	8%
American Indian or Alaska Native	2%	3%	2%	1%	1%	3%
Other	1%	1%	1%	1%	<1%	1%
Persian/Mid. Eastern/N. African/Arabic	<1%	1%	<1%	<1%	<1%	1%
Mixed unspecified	<1%	<1%	<1%	<1%	-	<1%
Blank/refused	4%	4%	4%	4%	4%	4%

Employment Status

	TOTAL	Surveyed At		Use Library Where Surveyed		
		Main	Branches	Weekdays	Weekends	Both
Base (all respondents - weighted)	4,586	1,166	3,420	1,271	374	2,855
Full time	40%	36%	41%	41%	62%	37%
Retired	19%	19%	20%	15%	5%	23%
Student	13%	11%	13%	14%	14%	12%
Part Time	12%	13%	12%	12%	9%	13%
Unemployed	8%	12%	7%	9%	5%	8%
Homemaker/stay at home parent/ caregiver	1%	1%	1%	2%	1%	1%
Disabled	1%	2%	1%	1%	-	1%
Other (not specified)	<1%	-	1%	1%	<1%	<1%
Blank/refused	5%	6%	5%	5%	3%	5%

Individual Branch Profiles (Appendix A)

SAN FRANCISCO PUBLIC LIBRARY | OPEN HOURS ASSESSMENT

Prepared by:
Corey, Canapary & Galanis
San Francisco, California

Individual Branch Profiles – Table of Contents

Main Library

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
12-5	10-6	9-8	9-8	9-8	12-6	10-6

Home Location of Patrons

Only 16% of Main Library patrons live within the Main Library's own ZIP Code, 94102, with another 20% coming from the two ZIP Codes just north and south of the Main Library.

Only 77% of Main Library patrons live in San Francisco. While 2% provided no answer, the remaining patrons live in: Alameda County (9%); San Mateo County (3%); Contra Costa County (2%); Santa Clara County (1%), and the rest in other Bay Area counties (2%) and outside the Bay Area (4%).
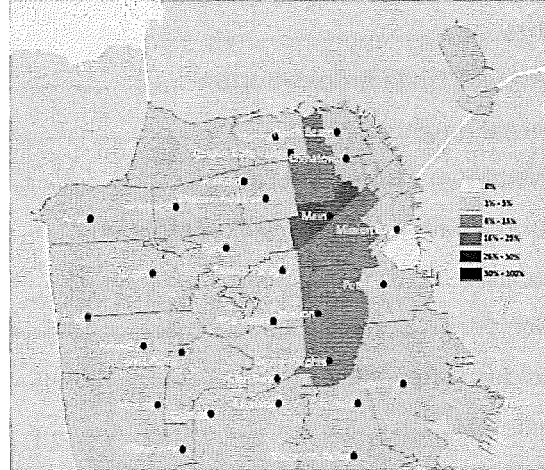
Time and Days of Use

Those who consider the Main their primary branch are most likely to use it from 3 pm to 6 pm (42%). This is also the most heavily used time among those who use the Main on Weekends only (50%).

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Main	Main Library Q2. Do you use this branch . . .			Main - Primary Branch? (Q7)	
			Weekdays	Weekends	Both	Yes	No
Base (all patrons)*	4586	432	127	40	256	309	103
9 am – 12 pm	19%	21%	26%	13%	21%	22%	21%
12 pm – 3 pm	37%	34%	25%	45%	36%	33%	37%
3 pm – 6 pm	46%	41%	28%	50%	41%	42%	34%
After 6 pm	16%	19%	21%	-	21%	21%	13%
Don't know/blank	3%	2%	-	-	2%	1%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected); low bases are indicative of figures which should be more directional than statistically reliable.

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true for the Main Library as well.

Q2. Do you use this branch . . .

■ Weekdays only   ▨ Weekends only   ▨ Weekends and Weekends   ▨ Blank/don't know

Frequency of Use, Visit Length, and Time

While 10% of those surveyed indicated they were using the Main for the first time (slightly higher than patrons overall at 7%), one third of those (33%) who use the Main only on weekends are first-time patrons.

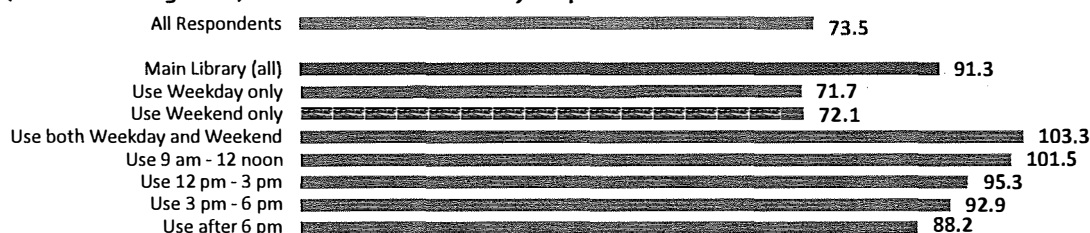| Q1. In a typical month, how often do you use this branch library?	Total	Main	Main Library Q2. Days use branch Weekdays	Weekends	Both	Main Library Q3. Primary times use branch 9-12	12-3	3-6	After 6
Base (all patrons)*	4586	432	127	40	256	92	146	176	81
First time using	7%	10%	15%	33%	2%	11%	8%	9%	7%
Once a month or less	17%	21%	28%	38%	16%	18%	17%	22%	19%
2 – 3 times a month	23%	20%	27%	18%	17%	13%	27%	19%	16%
4 – 10 times a month	31%	22%	17%	13%	27%	21%	17%	26%	26%
11 – 20 times a month	11%	12%	7%	-	17%	15%	14%	12%	20%
20+ times a month	11%	13%	6%	-	19%	21%	17%	13%	12%
Don't know/Blank	1%	1%	1%	-	1%	1%	1%	1%	-
Average # times visited per month	8.4	9.0	5.7	2.2	11.1	11.8	10.0	9.0	9.8

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected); low bases are indicative of figures which should be more directional than statistically reliable.

While the average library visit across the Library system lasts about 73.5 minutes, average visit time is longer at the Main, at 91.3 minutes. Patrons who frequent the Main from 9 am to 12 pm have the highest average visit time (101.5 minutes). This decreases throughout the day, with those visiting after 6 pm averaging a much shorter visit (88.2 minutes).

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
Main Library (all)	91.3
Use Weekday only	71.7
Use Weekend only	72.1
Use both Weekday and Weekend	103.3
Use 9 am - 12 noon	101.5
Use 12 pm - 3 pm	95.3
Use 3 pm - 6 pm	92.9
Use after 6 pm	88.2

38% of those who use the Main on weekends only have been using it 3 months or less (compared with 18% among Main patrons as a whole and 14% of Library patrons overall).

Q9. How long have you been using this branch?	Total	Main	Main Library Q2. Days use branch Weekdays	Weekends	Both	Main Library Q3. Primary times use branch 9-12	12-3	3-6	After 6
Base (all patrons)	4586	432	127	40	256	92	146	176	81
3 months or less	14%	18%	23%	38%	11%	18%	16%	15%	12%
3 to 6 months	5%	4%	6%	5%	4%	3%	3%	4%	6%
7 to 12 months	3%	3%	2%	3%	3%	3%	3%	3%	2%
1 to 2 years	15%	12%	13%	13%	12%	14%	9%	12%	15%
3 to 5 years	18%	15%	17%	8%	16%	12%	14%	21%	11%
More than 5 years	43%	46%	39%	35%	52%	48%	53%	43%	51%
Blank	1%	1%	-	-	2%	1%	1%	2%	2%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected); low bases are indicative of figures which should be more directional than statistically reliable.

Primary Reasons for Use

Patrons at the Main Library were more likely to say they use the Main Library for technology (54% vs. 43% overall), community/ social learning (36% vs. 25% overall), live reference (32% vs. 26% overall), and pragmatic (32% vs. 18% overall) reasons. Use of the Main Library for Pragmatic reasons peaks in the earliest hours (9 am – 12 pm), while use of the Main for Technology is highest after 6 pm.
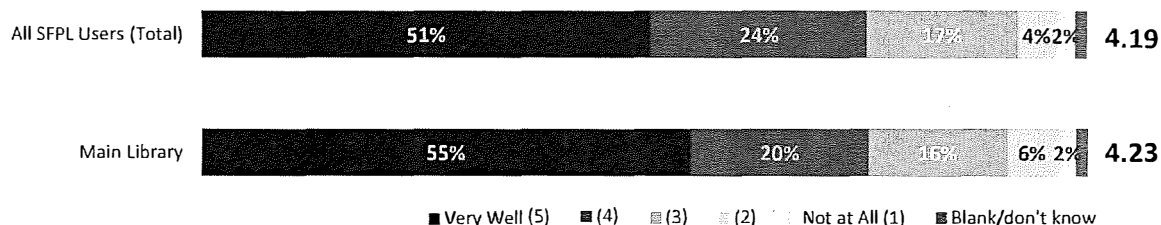
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Main	Main Library Q2. Days use branch			Main Library Q3. Primary times use branch			
			Weekdays	Weekends	Both	9-12	12-3	3-6	After 6
Base (all patrons)	4586	432	127	40	256	92	146	176	81
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	86%	83%	75%	89%	82%	89%	87%	89%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	54%	41%	23%	66%	54%	55%	56%	65%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	36%	31%	30%	40%	35%	38%	36%	41%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	32%	25%	23%	38%	24%	32%	40%	32%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	32%	30%	18%	35%	41%	38%	27%	37%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected); low bases are indicative of figures which should be more directional than statistically reliable.

Satisfaction with Current Hours

Patrons of the Main Library are somewhat slightly more satisfied (4.23) than Library patrons overall (4.19). Patrons of the Main who indicated they had visited another Library in the past month were slightly less satisfied, rating their satisfaction with current hours at 4.20, compared with 4.26 among those who had not visited any other Library locations.

Q4. How well do these hours meet your needs?
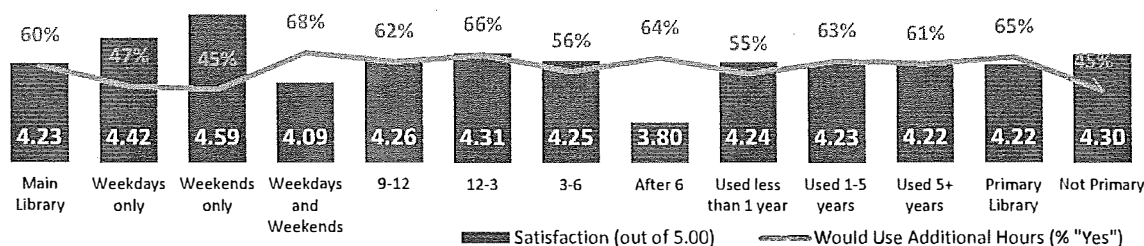
All SFPL Users (Total)	51%	24%	17%	4% 2% **4.19**
Main Library	55%	20%	16%	6% 2% **4.23**

■ Very Well (5)   ■ (4)   ▩ (3)   (2)   Not at All (1)   ▨ Blank/don't know

Among Main Library patrons, 60% indicated they would use the library more if additional hours were available. Those who use the Main after 6 pm are the least satisfied (3.80) and 64% indicated they would use additional hours if available. Those who use the Main both weekdays and weekends (4.09) are also less satisfied than Main Library patrons as a whole (4.23), and 68% indicate they would use additional hours.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

			Satisfaction (out of 5.00)			Would Use Additional Hours (% "Yes")						

Values across bars: Main Library 4.23 (60%); Weekdays only 4.42 (47%); Weekends only 4.59 (45%); Weekdays and Weekends 4.09 (68%); 9-12 4.26 (62%); 12-3 4.31 (66%); 3-6 4.25 (56%); After 6 3.80 (64%); Used less than 1 year 4.24 (55%); Used 1-5 years 4.23 (63%); Used 5+ years 4.22 (61%); Primary Library 4.22 (65%); Not Primary 4.30 (45%)

Main Library patrons were more likely to indicate they would use evening/later hours than Library patrons overall (51% overall vs. 62% Main). Desire for evening hours was strongest among those already using the Main after 6 pm (77%), as well as those who use the Main only on weekdays (72%).

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Main	Main Library Q2. Days use branch			Main Library Q3. Primary times use branch			
			Weekdays	Weekends	Both	9-12	12-3	3-6	After 6
Base (said would use additional hours)	2720	257	60	18	173	57	97	99	52
Mornings (or earlier than it is open now)	32%	27%	17%	6%	33% 4	7%	27%	26%	21%
Evenings (or later than it is open now)	51%	62%	72%	44%	61%	47%	66%	65%	77%
Weekends	32%	35%	22%	44%	39%	39%	36%	39%	39%
Blank	4%	1%	--	6%	1%	-	1%	1%	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected); low bases are indicative of figures which should be more directional than statistically reliable.

Those who use the Main Library after 6 pm were also most likely to have visited another Library in the past month (59%), compared with only 49% who had visited another branch among Main patrons overall.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Main	Main Library Q2. Days use branch			Main Library Q3. Primary times use branch			
			Weekdays	Weekends	Both	9-12	12-3	3-6	After 6
Base (all patrons)	4586	432	127	40	256	92	146	176	81
"Yes" (have visited)	56%	49%	42%	43%	53%	44%	46%	51%	59%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected); low bases are indicative of figures which should be more directional than statistically reliable.

The most frequently visited libraries by those using the Main Library* are:
- Chinatown (6%)
- Mission (6%)
- Eureka Valley (6%)
- North Beach (4%)
- Western Addition (4%)
- Excelsior (4%)
- Mission Bay (3%)
- Marina (3%)
- Richmond (3%)
- Ingleside (3%)

*% of all Main Library patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Main patrons, 78% made a comment, and 20% of those provided a comment about open hours.
- 4% asked for more weekend hours.
- 4% asked for more Monday/Friday evenings.
- 4% asked for more evenings/later hours (days not specified).
- 3% asked for earlier Monday/Friday hours.

Of the 643 responses from the Public Input Survey, 106 were from patrons of the Main Library. Of those, 45 provided comments. Those commenting on open hours were most likely to request additional hours Friday-Monday, although several commenters asked for broader hours (24/7 or consistent hours 9 am to 8 pm, for example). Several commenters also made positive comments about the hours the Main is currently open, and/or that it is open every day.

From the Staff Survey, 53% who favored additional hours said they should be added in the mornings, while 53% also said they should be added on weekends. Within staff comments, there is a particular emphasis on adding hours Friday, Saturday, Sunday, and Monday, both in the mornings and evenings.

Anza

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	12-6	10-9	1-9	10-6	1-6	10-6

Home Location of Patrons

San Francisco residents represent 97% of Anza patrons, with the highest concentration located within Anza's own ZIP Code, 94121.

The remaining patrons live in Santa Clara, Marin, Alameda, and Solano counties (about 0.7% each).

Times and Days of Use

While 53% of Anza patrons use the library from 3 pm to 6 pm, nearly half (45%) use the library only during this time. Only 5% of patrons use Anza from 9 am to 12 pm, which is lower than Library patrons overall (19%).

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Anza
Base (all patrons)*	4586	137
9 am – 12 pm	19%	5%
12 pm – 3 pm	37%	37%
3 pm – 6 pm	46%	53%
After 6 pm	16%	16%
Don't know/blank	3%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true for the Anza branch as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%
Anza: 27% | 6% | 66% | 1%

■ Weekdays only   ■ Weekends only   ■ Weekdays and Weekends   ■ Blank/don't know
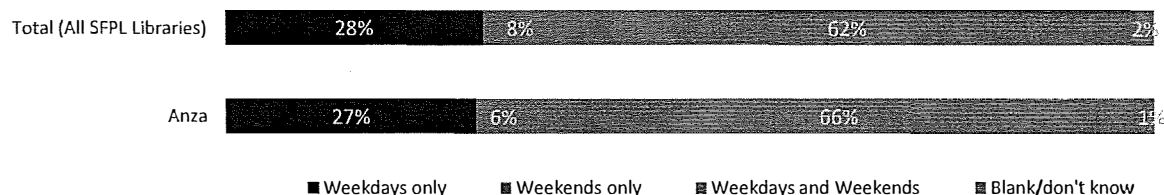
Frequency of Use, Visit Length, and Tenure

Respondents who use Anza library use it a bit less per month, on average, than library patrons overall. While all patrons use Library an average of 8.4 times per month, Anza branch patrons use the library an average of 6.8 times per month.

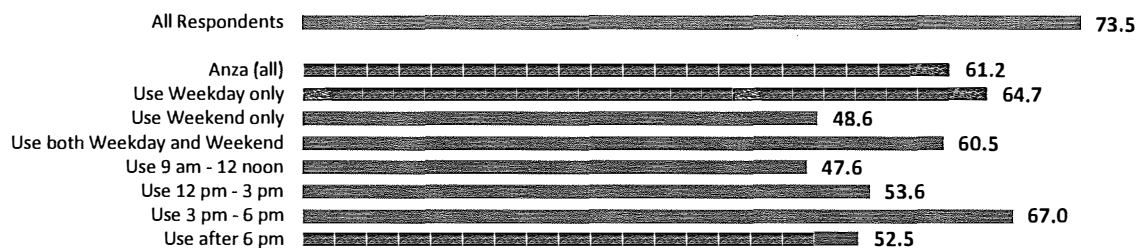| Q1. In a typical month, how often do you use this branch library?	Total	Anza
Base (all patrons)*	4586	137
First time using	7%	7%
Once a month or less	17%	19%
2 – 3 times a month	23%	24%
4 – 10 times a month	31%	34%
11 – 20 times a month	11%	9%
20+ times a month	11%	6%
Don't know/Blank	1%	1%
Average # times visited per month	8.4	6.8

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Overall, Anza patrons spend less time than Library patrons overall, with Anza patrons spending 61.2 minutes per visit and Library patrons overall spending 73.5 minutes per visit. Anza patrons who use the library only on weekdays (64.7 minutes) and those who use the library from 3 pm to 6 pm (67.0) spend more time than those who use the library only on weekends (48.6 minutes) and those who use the library from 9 am to 12 pm (47.6 minutes).

Q8. On an average visit, about how much time do you spend in this branch?

	minutes
All Respondents	73.5
Anza (all)	61.2
Use Weekday only	64.7
Use Weekend only	48.6
Use both Weekday and Weekend	60.5
Use 9 am - 12 noon	47.6
Use 12 pm - 3 pm	53.6
Use 3 pm - 6 pm	67.0
Use after 6 pm	52.5

Patrons of the Anza library have about the same tenure as Library patrons overall.

Q9. How long have you been using this branch?	Total	Anza
Base (all patrons)	4586	137
3 months or less	14%	17%
3 to 6 months	5%	2%
7 to 12 months	3%	3%
1 to 2 years	15%	15%
3 to 5 years	18%	16%
More than 5 years	43%	47%
Blank	1%	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Generally, patrons of the Anza branch use the library very similarly to Library patrons overall. However, Anza branch patrons are slightly less likely to use the library for pragmatic reasons (12% Anza vs. 18% overall).
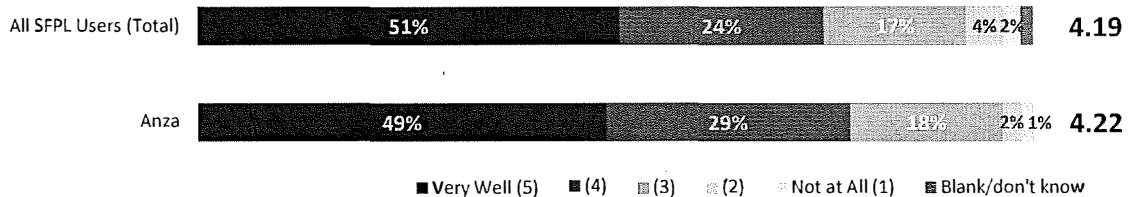
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Anza
Base (all patrons)	4586	137
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	85%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	42%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, jobs earch, etc.	25%	26%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	26%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	12%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Anza patrons are slightly more satisfied as Library patrons overall, with an average rating of 4.22 vs. 4.19 for Library patrons overall.

Q4. How well do these hours meet your needs?

	Very Well (5)	(4)	(3)	(2)	Not at All (1)	Blank/don't know
All SFPL Users (Total)	51%	24%	17%	4% 2%		4.19
Anza	49%	29%	18%	2% 1%		4.22

Among Anza patrons overall, 56% said they would use additional hours if available. Those who use the library after 6 pm are among the least satisfied, with an average mean of 3.91, and the most likely to use additional hours if available (73%). Those who use the library weekends only are among the most satisfied (4.50 average) and least likely to use additional hours (38%).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

Satisfaction (out of 5.00)   Would Use Additional Hours (% "Yes")
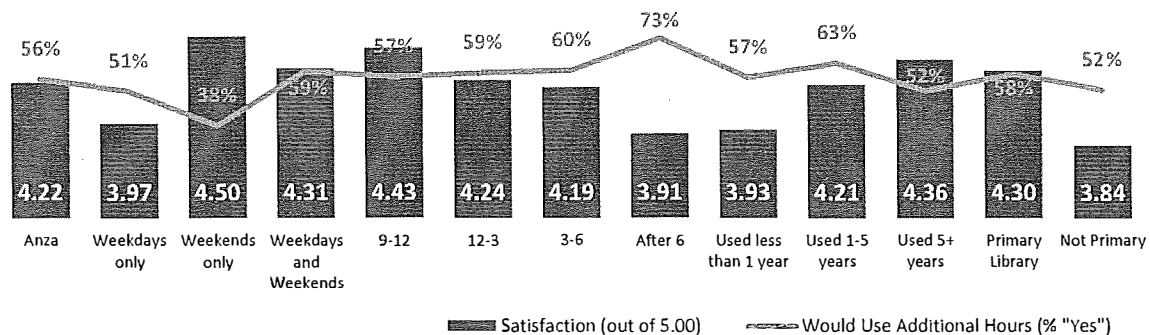
Among Anza patrons who said they would use additional hours, 47% said they would use evening/later hours. However, those who use the library weekdays only were much more likely to request morning/earlier hours, while those who use the Anza branch only on weekends were much more likely to request weekend hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Anza
Base (said would use additional hours)	2720	77
Mornings (or earlier than it is open now)	32%	27%
Evenings (or later than it is open now)	51%	47%
Weekends	32%	32%
Blank	4%	3%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Overall, 61% of Anza patrons had visited another Library branch in the past month. Those who use the Anza branch after 6 pm were more likely to have done so (73%).

Q11. Have you visited any other San FranciscoPublic Library branches in the past month?	Total	Anza
Base (all patrons)	4586	137
"Yes" (have visited)	56%	61%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Anza branch* are:
- Richmond – 31%
- Main – 17%
- Ortega – 8%
- Sunset – 6%
- Chinatown – 3%

*% of all Anza patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

From the Structured Survey, 58% of patrons overall provided open-ended comments. At Anza, this share was higher – 75%. Of the comments received from Anza, 14% focused specifically on open hours. Of these, 4% said to add more hours (but did not specify when), 4% said they liked the new hours, and 2% each requested more weekend hours and earlier hours during the week, while 1% requested Monday/Friday earlier hours.

Of the 643 surveys received as part of the Public Input Survey portion of the study, 17 were from Anza. Of the 11 surveys providing comments, 8 of these were positive reactions to the fact that Anza is now open on Sundays.

The Staff Survey indicated general overall satisfaction with the existing hours.

Bayview/Linda Brooks-Burton

			Existing Open Hours (Fall 2017)			
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-8	10-8	10-8	1-6	10-6

Home Location of Patrons

A map of Bayview patrons with home ZIP Codes in San Francisco is shown at right. The highest concentration of San Francisco-based patrons are located within the Bayview's own ZIP Code, 94124, with 63% of visitors citing this as their home ZIP Code.

San Francisco as a whole accounts for 88% of visitors to Bayview. While 8% refused the question about 1% each come from San Mateo, Alameda, and Contra Costa counties.

Times and Days of Use

Nearly half (46%) use the library from 12 pm to 3 pm (alone or in conjunction with other times), while 42% use it from 3 pm to 6 pm. However, most Bayview patrons use the branch *exclusively* during one 3-hour period -- either 12 pm to 3 pm (37%) or 3 pm to 6 pm (30%). Only 13% use it during multiple time periods.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Bayview
Base (all patrons)*	4586	142
9 am – 12 pm	19%	17%
12 pm – 3 pm	37%	46%
3 pm – 6 pm	46%	42%
After 6 pm	16%	13%
Don't know/blank	3%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

A slightly higher share of Bayview patrons use the library both weekdays and weekends (71%) compared to Library patrons overall (62%).

Q2. Do you use this branch . . .

Total (All SFPL Libraries)	28%	8%	62%	2%
Bayview	20%	6%	71%	2%

■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know
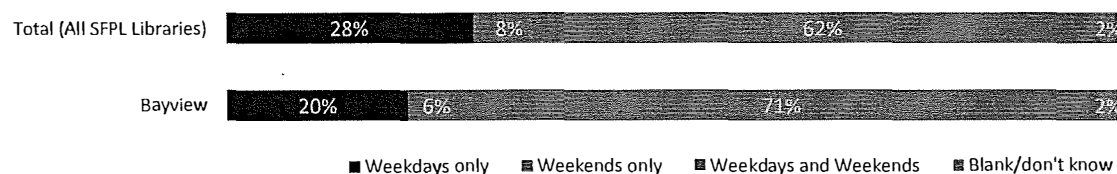
Frequency of Use, Visit Length, and Tenure

Patrons of the Bayview library visit slightly more often (9.7 times/month) than Library patrons overall (8.4 times/month). This is due to the higher share of Bayview patrons who visit at least 4 times per month (62%) compared to Library patrons overall (53%).
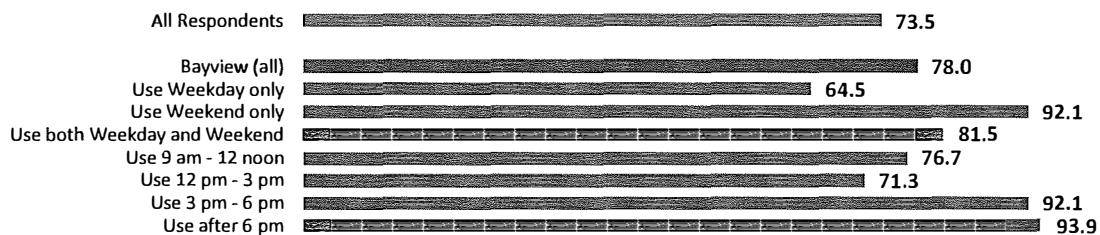
Q1. In a typical month, how often do you use this branch library?	Total	Bayview
Base (all patrons)*	4586	142
First time using	7%	6%
Once a month or less	17%	8%
2 – 3 times a month	23%	23%
4 – 10 times a month	31%	36%
11 – 20 times a month	11%	13%
20+ times a month	11%	13%
Don't know/Blank	1%	1%
Average # times visited per month	8.4	9.7

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

While the average library visit across the Library system lasts about 73.5 minutes (on average), Bayview patrons spend slightly more time, with an average visit of 78 minutes. Patrons who use the branch 3 pm or later tend to have longer visits than those who use the library before 3 pm.

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
Bayview (all)	78.0
Use Weekday only	64.5
Use Weekend only	92.1
Use both Weekday and Weekend	81.5
Use 9 am - 12 noon	76.7
Use 12 pm - 3 pm	71.3
Use 3 pm - 6 pm	92.1
Use after 6 pm	93.9

Bayview has a higher share of visitors who have used the branch less than five years (71%) when compared with Library patrons overall (57%). The Bayview branch was newly reconstructed in 2013 – about 4 years prior to the survey.

Q9. How long have you been using this branch?	Total	Bayview
Base (all patrons)	4586	142
3 months or less	14%	15%
3 to 6 months	5%	8%
7 to 12 months	3%	4%
1 to 2 years	15%	23%
3 to 5 years	18%	22%
More than 5 years	43%	29%
Blank	1%	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Bayview patrons are much more likely to use the library for technology (66% vs. 43% overall) and somewhat more likely to use live reference/academic assistance (32% vs. 26% overall) than Library patrons overall.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Bayview
Base (all patrons)	4586	142
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	75%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	66%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	25%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	32%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	14%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Satisfaction with Current Hours

Patrons of Bayview (4.31) are more satisfied with their library hours than Library patrons overall (4.19). Nearly 6 in 10 (59%) Bayview patrons provided a rating of "Very well (5)."

Q4. How well do these hours meet your needs?
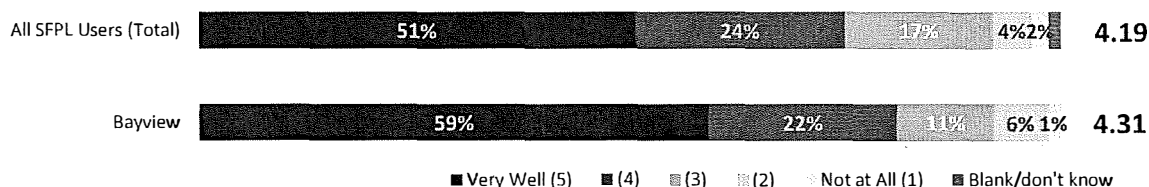
Overall, 67% of Bayview patrons indicated they would use additional hours. Those who use the library primarily 3 pm or later tended to be the least satisfied (3 pm to 6 pm 4.12 average, after 6 pm 3.44 average). While 77% of those who use the library 3 pm to 6 pm would use additional hours, 67% of those who use the library after 6 pm would do so. Weekend-only patrons were even more satisfied with the existing hours (4.78), but are also more likely to indicate they would use additional hours (78%).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
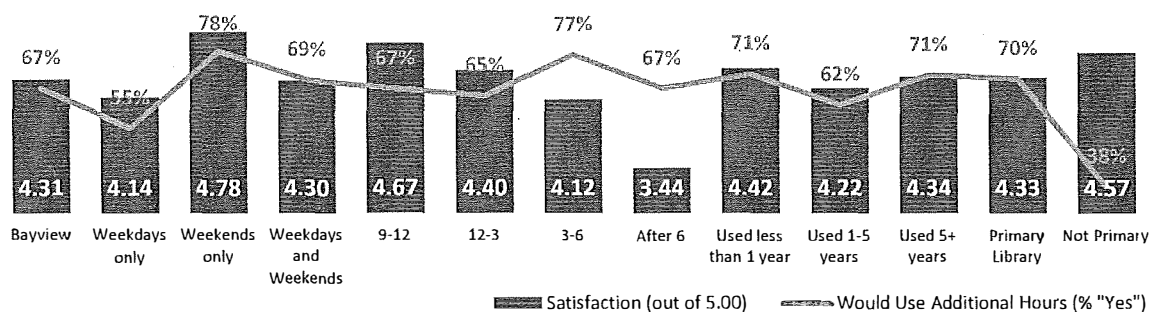
Bayview patrons who said they would use additional hours were slightly more likely to request evening/later hours (56%) than Library patrons overall (51%).

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Bayview
Base (said would use additional hours)	2720	95
Mornings (or earlier than it is open now)	32%	33%
Evenings (or later than it is open now)	51%	56%
Weekends	32%	28%
Blank	4%	4%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Overall 67% of Bayview patrons have visited another branch in the past month – higher than Library patrons overall (56%). Those who visit the library 3 pm or later were more likely to have done so (70% 3 pm to 6 pm, 78% after 6 pm).

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Bayview
Base (all patrons)	4586	142
"Yes" (have visited)	56%	67%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using Bayview* are:
- Main (31%)
- Mission (7%)
- Portola (7%)
- Excelsior (6%)
- Bernal (4%)
- Ingleside (4%)
- Visitacion Valley (4%)
- Sunset (3%)

*% of all Bayview patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

From the Structured Survey, 19% of comments received from Bayview patrons tied specifically to open hours for the Bayview library. Of these, 6% requested 'more hours' (but no time specified), while 6% requested additional weekend hours.

Of the 643 responses from the Public Input Survey, only 3 responses were from Bayview patrons. Of these, only one provided a comment – requesting that Bayview be open until 9 pm at least two days per week.

Staff feedback, via the employee survey, indicate a very high level of satisfaction with the hours as they currently exist.

Bernal Heights

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-9	12-9	10-6	1-6	1-6

Home Location of Patrons

Most Bernal Heights patrons (95%) live in San Francisco; of these, 75% have the same home ZIP Code as the Bernal Heights branch (94110).

The remaining patrons either left the question blank or indicated they are from San Mateo, Marin, or Sonoma counties.

Times and Days of Use

Among Bernal Heights patrons, 28% use the library during multiple time periods. This share of patrons who visit during multiple time periods is much higher than among Library patrons overall (16%). Nearly two thirds of the patrons of Bernal Heights branch (65%) use the library from 3 pm to 6 pm (either alone or in conjunction with other times), making this the most popular time frame at this branch.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Bernal Heights
Base (all patrons)*	4586	126
9 am – 12 pm	19%	14%
12 pm – 3 pm	37%	29%
3 pm – 6 pm	46%	65%
After 6 pm	16%	20%
Don't know/blank	3%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true for Bernal Heights as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62%

Bernal Heights: 31% | 6% | 61%

■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends
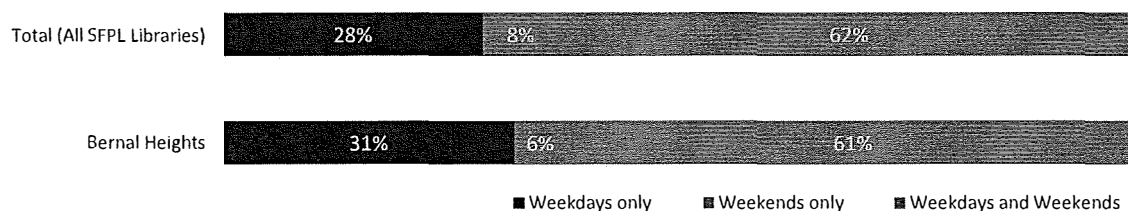
Frequency of Use, Visit Length, and Tenure

When compared with Library patrons overall, patrons of the Bernal Heights branch are less likely to be using it for the first time, but somewhat more likely to use it less than 10 times per month. This results in the average number of visits per month to be slightly less for Bernal Heights (7.4) than patrons overall (8.4).

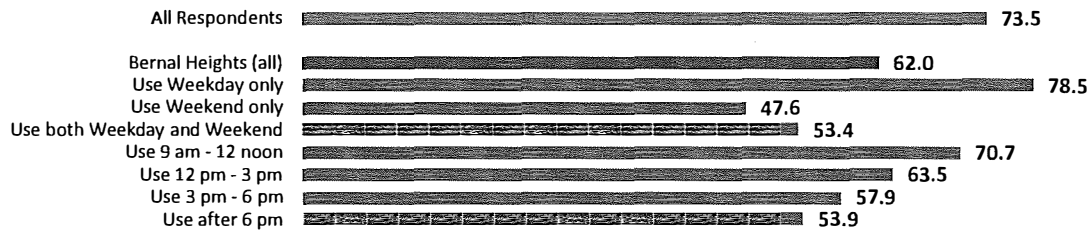| Q1. In a typical month, how often do you use this branch library?	Total	Bernal Heights
Base (all patrons)*	4586	126
First time using	7%	2%
Once a month or less	17%	21%
2 – 3 times a month	23%	23%
4 – 10 times a month	31%	32%
11 – 20 times a month	11%	13%
20+ times a month	11%	7%
Don't know/Blank	1%	2%
Average # times visited per month	8.4	7.4

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), Bernal Heights patrons spend less time per visit, with an average of 62 minutes. Average visit time at Bernal Heights is highest in the morning (70.7 minutes) and decreases throughout the day (with average visit time after 6 pm 63.9 minutes).

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
Bernal Heights (all)	62.0
Use Weekday only	78.5
Use Weekend only	47.6
Use both Weekday and Weekend	53.4
Use 9 am - 12 noon	70.7
Use 12 pm - 3 pm	63.5
Use 3 pm - 6 pm	57.9
Use after 6 pm	53.9

Bernal Heights patrons are more likely to be long-term patrons of the branch (58% more than 5 years) and less likely to be newer patrons (6%) when compared with Library patrons overall (43% and 14%, respectively).

Q9. How long have you been using this branch?	Total	Bernal Heights
Base (all patrons)	4586	126
3 months or less	14%	6%
3 to 6 months	5%	7%
7 to 12 months	3%	2%
1 to 2 years	15%	12%
3 to 5 years	18%	14%
More than 5 years	43%	58%
Blank	1%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Patrons of Bernal Heights are more likely to use the library for community/social learning (44% vs. 25% overall) and pragmatic (37% vs. 18% overall) uses than Library patrons overall.
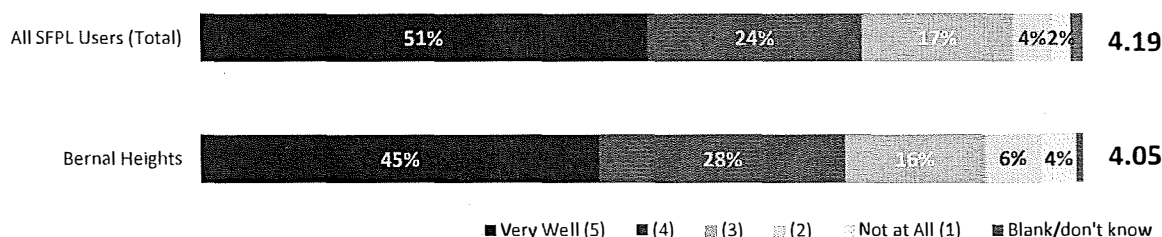
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Bernal Heights
Base (all patrons)	4586	126
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	88%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	40%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	44%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	31%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	37%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Patrons of the Bernal Heights branch appear to be somewhat less satisfied with their existing hours than Library patrons overall, with an average score of 4.05 (compared to 4.19 among Library patrons overall).

Q4. How well do these hours meet your needs?

All SFPL Users (Total)	51%	24%	17%	4% 2%	**4.19**
Bernal Heights	45%	28%	16%	6% 4%	**4.05**

■ Very Well (5)   ■ (4)   ▨ (3)   ▨ (2)   Not at All (1)   ■ Blank/don't know

Among all Bernal Heights patrons, 66% would use additional hours if added. Both weekend-only patrons and after-6 pm patrons have both a lower satisfaction rating (3.57 and 3.76, respectively) as well as a higher share of indicating they would use additional hours (71% and 80%, respectively). To a lesser extent, those who use the library from 9 am to 12 pm also show a lower satisfaction rating (3.83) and a stronger desire for additional hours (72%). Those who have used Bernal Heights less than one year show higher than average satisfaction (4.16), but still indicate they would use additional hours (74%).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Bernal Heights	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	66%	67%	71%	66%	72%	54%	68%	80%	74%	67%	64%	69%	54%
Satisfaction (out of 5.00)	4.05	4.15	3.57	4.03	3.83	4.03	4.05	3.76	4.16	3.79	4.14	3.99	4.46

■ Satisfaction (out of 5.00)   ◆ Would Use Additional Hours (% "Yes")
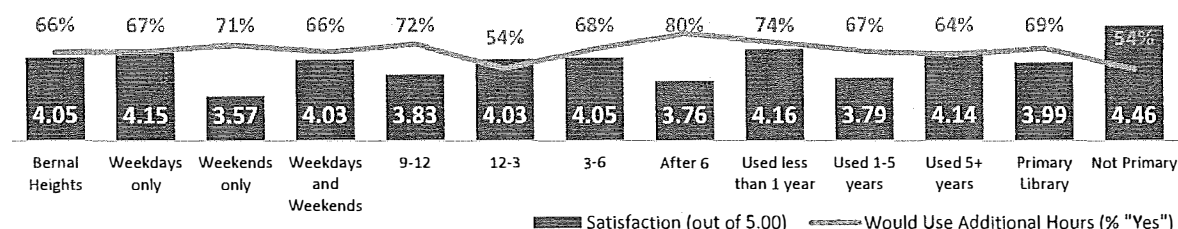
Among those who would use additional hours, more than half (52%) indicated they would do so if evening/later hours were added. The share who would use weekend hours is slightly higher (42%) than Library patrons overall (32%), while the share of Bernal Heights patrons who would use morning/earlier hours (24%) is somewhat less than Library patrons overall (32%).

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Bernal Heights
Base (said would use additional hours)	2720	83
Mornings (or earlier than it is open now)	32%	24%
Evenings (or later than it is open now)	51%	52%
Weekends	32%	42%
Blank	4%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Fewer than half of Bernal Heights patrons (46%) said they had visited other branches in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Bernal Heights
Base (all patrons)	4586	432
"Yes" (have visited)	56%	46%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

The most frequently visited libraries by those using Bernal Heights* are:
- Main (15%)
- Glen Park (10%)
- Mission (8%)
- Excelsior (7%)
- Noe Valley (6%)
- Bayview (4%)
- Eureka Valley (3%)
- Potrero (3%)

*% of all Bernal Heights patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

In the Structured Survey, 37% of comments from Bernal Heights patrons directly related to open hours. The most commonly cited comments were:
- Add more weekend hours (general) – 8%
- Add more early weekend hours – 8%
- Add more hours (general) – 6%
- Keep current hours – 6%
- Like the new hours – 4%
- Add Monday/Friday evenings – 4%
- Add weekday evenings – 3%

Of the 643 responses from the Public Input Survey, 46 (7%) were from patrons of Bernal Heights. Comments from these patrons focused on use of recently added weekend hours, as well as requests for both earlier and later Saturday and Sunday hours.

From the Staff Survey, those who work at Bernal Heights branch indicated that Saturdays and Sundays are often among the busiest times. They also indicated less satisfaction with the existing hours, with an overall average of 3.8.

Chinatown / Him Mark Lai

		Existing Open Hours (Fall 2017)				
SUN	**MON**	**TUE**	**WED**	**THUR**	**FRI**	**SAT**
1-5	1-6	10-9	10-9	10-9	1-6	10-6

Home Location of Patrons

While 90% of Chinatown patrons reside in San Francisco, the highest concentration of San Francisco-based patrons are NOT located within the branch's own ZIP Code (94108 - which accounts for 19% of patrons). Instead, the highest share are within the neighboring ZIP Code of 94133 (which accounts for 27%). Another neighboring ZIP Code, 94109, accounts for 14% of patrons.
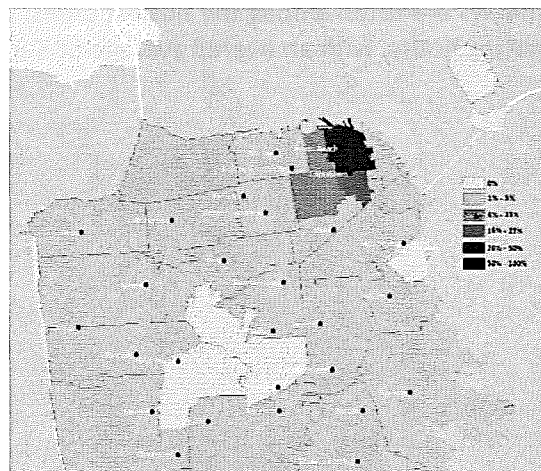
Among the remaining 10% of patrons, 3% left the question blank, 2% live outside the Bay Area, and the remaining patrons live in Alameda, Contra Costa, San Mateo, and Solano counties.

Times and Days of Use

Nearly half of all Chinatown patrons use it between 3 pm and 6 pm (47%), either alone or in conjunction with other time periods.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Chinatown
Base (all patrons)*	4586	227
9 am – 12 pm	19%	15%
12 pm – 3 pm	37%	39%
3 pm – 6 pm	46%	47%
After 6 pm	16%	17%
Don't know/blank	3%	6%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true for Chinatown as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%

Chinatown: 33% | 4% | 62% | 1%

■ Weekdays only ■ Weekends only ▤ Weekdays and Weekends ▥ Blank/don't know
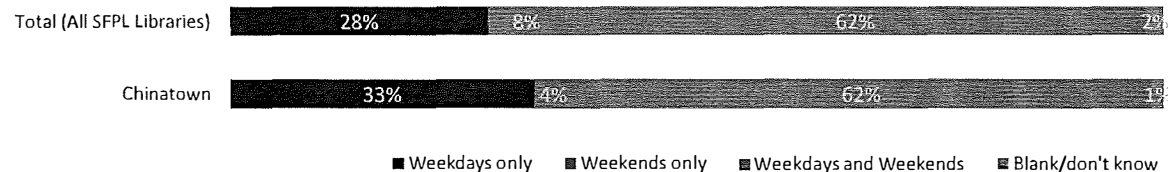
Frequency of Use, Visit Length, and Tenure

Chinatown patrons, on average, use the library about 10.1 times per month – almost two visits per month more than the overall Library average of 8.4 times per month. Chinatown patrons are more likely to visit 11 or more times per month (28%) than Library patrons overall (22%).

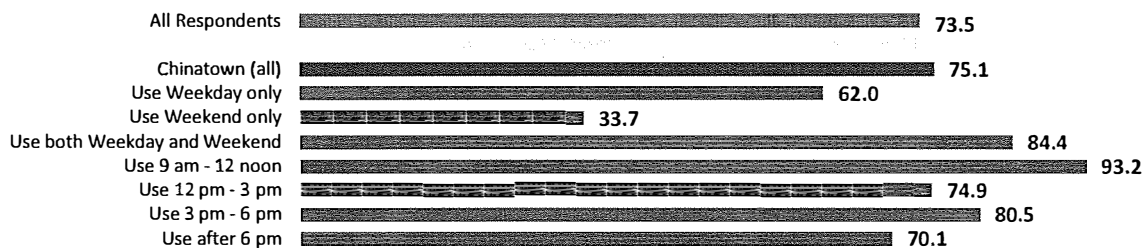| Q1. In a typical month, how often do you use this branch library?	Total	Chinatown
Base (all patrons)*	4586	227
First time using	7%	7%
Once a month or less	17%	12%
2 – 3 times a month	23%	23%
4 – 10 times a month	31%	29%
11 – 20 times a month	11%	13%
20+ times a month	11%	15%
Don't know/Blank	1%	1%
Average # times visited per month	**8.4**	**10.1**

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

While the average library visit across the Library system lasts about 73.5 minutes (on average), Chinatown patrons spend almost the same amount of time, with an average visit of 75.1 minutes. However, morning visitors to Chinatown tend to stay longer, with an average visit of 93.2 minutes. Average visit length fluctuates somewhat throughout the day, but is lowest among those who use the library after 6 pm (70.1 minutes). Those who use the library on weekends only have the shortest average visit (33.7 minutes).

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Chinatown (all)	75.1
Use Weekday only	62.0
Use Weekend only	33.7
Use both Weekday and Weekend	84.4
Use 9 am - 12 noon	93.2
Use 12 pm - 3 pm	74.9
Use 3 pm - 6 pm	80.5
Use after 6 pm	70.1

Patrons of Chinatown tend to have used this branch about as often as Library patrons overall.

Q9. How long have you been using this branch?	Total	Chinatown
Base (all patrons)	4586	227
3 months or less	14%	14%
3 to 6 months	5%	4%
7 to 12 months	3%	4%
1 to 2 years	15%	11%
3 to 5 years	18%	18%
More than 5 years	43%	48%
Blank	1%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Primary Reasons for Use
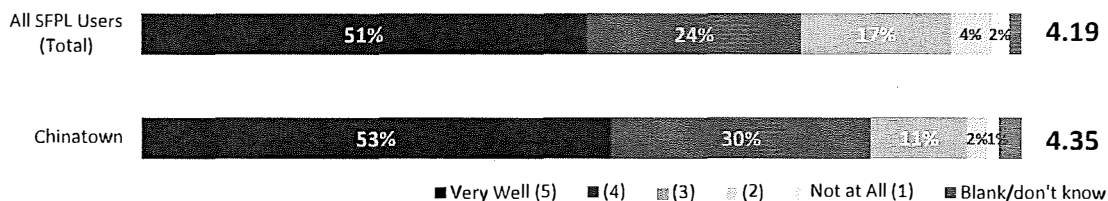Chinatown patrons are less likely to use the library for community/social learning (25% overall vs. 10% Chinatown).

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Chinatown
Base (all patrons)	4586	227
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	85%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	46%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	10%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	23%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	17%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Satisfaction with Current Hours
Library patrons overall gave an average rating of 4.19 (out of 5.00), while Chinatown patrons provided a higher average rating, of 4.35 (out of 5.00).
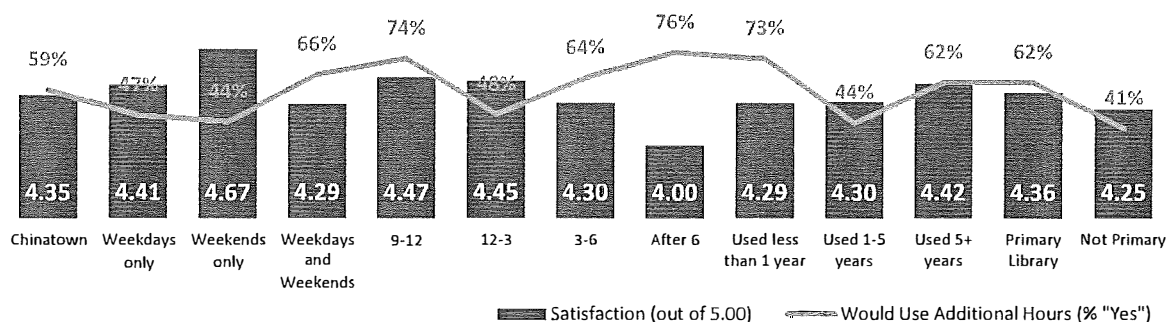
Q4. How well do these hours meet your needs?

All SFPL Users (Total)	51% / 24% / 17% / 4% 2%	4.19
Chinatown	53% / 30% / 11% / 2%1%	4.35

■Very Well (5)　■(4)　▨(3)　▨(2)　Not at All (1)　▨Blank/don't know

Overall, 59% of Chinatown patrons would use additional hours. Satisfaction with existing hours is highest among those who use the library from 9 am to 12 pm, and declines throughout the day, with the lowest satisfaction among those who use the library after 6 pm. However, both those who use it from 9 am to 12 pm (rating 4.47) and those who use it after 6 pm (rating 4.00) are most likely to say they would use additional hours (74% and 76%, respectively).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Chinatown	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	59%	47%	44%	66%	74%	43%	64%	76%	73%	44%	62%	62%	41%
Satisfaction (out of 5.00)	4.35	4.41	4.67	4.29	4.47	4.45	4.30	4.00	4.29	4.30	4.42	4.36	4.25

▬▬Satisfaction (out of 5.00)　═══Would Use Additional Hours (% "Yes")

While Library patrons overall were more likely to indicate they would like evening hours, Chinatown patrons were nearly equal in their request for morning/earlier and evening/later hours. Among those who said they would use the library more if it were open more hours, 37% said they would use it in the mornings/earlier, while a slightly higher share (43%) said they would use it evenings/later.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Chinatown
Base (said would use additional hours)	2720	134
Mornings (or earlier than it is open now)	32%	37%
Evenings (or later than it is open now)	51%	43%
Weekends	32%	23%
Blank	4%	9%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Chinatown patrons were about as likely to have visited another branch in the past month as Library patrons overall.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Chinatown
Base (all patrons)	4586	227
"Yes" (have visited)	56%	56%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Chinatown branch* are:
- Main (22%)
- North Beach (19%)
- Richmond (5%)
- Marina (4%)

*% of all Chinatown patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Overall, 18% of the comments received from Chinatown patrons in the Structured Survey specifically referenced open hours.
- Of these, 8% asked for longer or more hours but did not specify a day/time.
- 4% asked for earlier Monday or Friday mornings.
- 3% asked for more weekday hours (but did not provide more specifics)
- 2% each asked for more weekday evenings, Monday/Friday evenings, and earlier weekends.

Of the 643 responses from the Public Input Survey, 17 (3%) were from Chinatown. (One of the public meetings was actually held at Chinatown.) Comments from Chinatown patrons focused on additional weekend and Monday/Friday hours and additional weekday evening hours.

From the Staff Survey, existing hours seem to be meeting current needs (as staff gave an average rating of 4.53 to existing hours). However, some staff feedback indicates that during many open hours, library resources are heavily used/at capacity.

Eureka Valley / Harvey Milk Memorial

		Existing Open Hours (Fall 2017)				
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-9	10-9	10-6	1-6	10-6

Home Location of Patrons

Most Eureka Valley patrons (95%) are San Francisco residents. The ZIP Code of the Eureka Valley branch, 94114, is also the home Zip Code of the highest share of Eureka Valley patrons (45%).

Of the patrons who are not in San Francisco, 2% refused, 1% reside outside the Bay Area, and about 1% each are from Marin, Santa Clara, and Contra Costa counties.
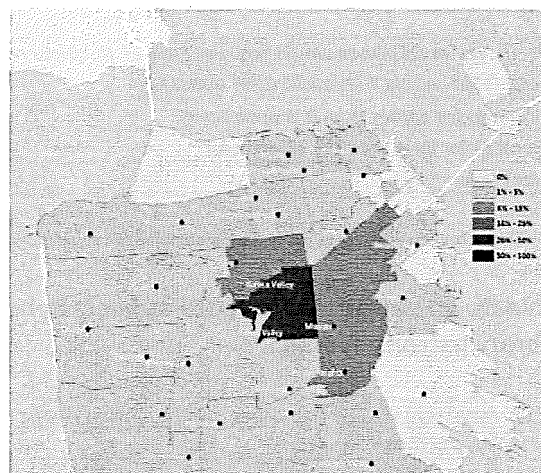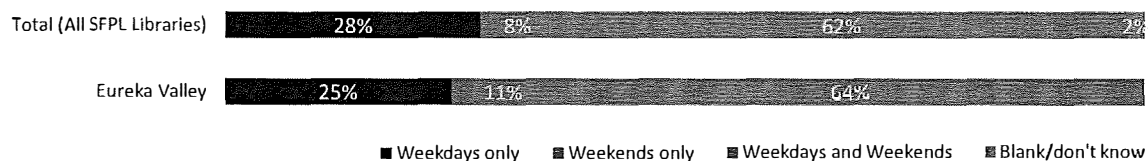
Times and Days of Use

More than half of patrons at Eureka Valley use the branch exclusively from 12 pm to 3 pm (23%) or 3 pm to 6 pm (32%). An additional 15% of patrons use the library from 3 pm to 6 pm in conjunction with other time periods, meaning the total share who use Eureka Valley from 3 pm to 6 pm time period is 47%.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Eureka Valley
*Base (all patrons)**	*4586*	*167*
9 am – 12 pm	19%	25%
12 pm – 3 pm	37%	38%
3 pm – 6 pm	46%	47%
After 6 pm	16%	17%
Don't know/blank	*3%*	*4%*

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true for Eureka Valley as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries)   28%   8%   62%   2%

Eureka Valley   25%   11%   64%

■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know
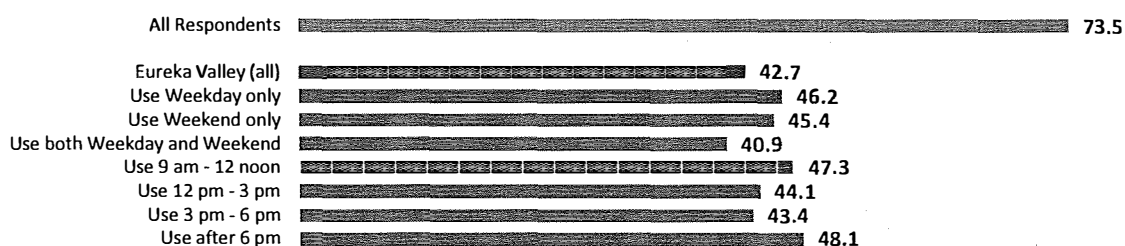
Frequency of Use, Visit Length, and Tenure

Eureka Valley patrons are more likely to use the library once a month or less (26% vs. 17% overall), and are less likely use it 11 times per month or more (13% vs. 22% overall), than Library patrons overall. This gives Eureka Valley a lower average number of visits/month (6.6 vs. 8.4 overall).

Q1. In a typical month, how often do you use this branch library?	Total	Eureka Valley
*Base (all patrons)**	*4586*	*167*
First time using	7%	4%
Once a month or less	17%	26%
2 – 3 times a month	23%	19%
4 – 10 times a month	31%	38%
11 – 20 times a month	11%	6%
20+ times a month	11%	7%
Don't know/Blank	*1%*	-
Average # times visited per month	8.4	6.6

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

While the average library visit across the Library system lasts about 73.5 minutes (on average), Eureka Valley patrons tend to spend much less time, at 42.7 minutes per visit (on average). This lower than typical average visit time is true of all time periods; however, those who use Eureka Valley 9 am to 12 pm (47.3 minutes) and after 6 pm (48.1 minutes) tend to spend more time than visitors who frequent the branch midday.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Eureka Valley (all)	42.7
Use Weekday only	46.2
Use Weekend only	45.4
Use both Weekday and Weekend	40.9
Use 9 am - 12 noon	47.3
Use 12 pm - 3 pm	44.1
Use 3 pm - 6 pm	43.4
Use after 6 pm	48.1

More than half of Eureka Valley's patrons (53%) have been using the branch more than five years.

Q9. How long have you been using this branch?	Total	Eureka Valley
Base (all patrons)	*4586*	*167*
3 months or less	14%	9%
3 to 6 months	5%	8%
7 to 12 months	3%	2%
1 to 2 years	15%	14%
3 to 5 years	18%	13%
More than 5 years	43%	53%
Blank	*1%*	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Eureka Valley patrons are slightly more likely to be using the branch for materials, and less likely to be using the library for any other reason, when compared with Library patrons overall. They are about half as likely to use the library for any type of live reference (26% among all Library patrons vs. 12% among Eureka Valley patrons). This use profile may explain, in part, the shorter average visit times, since Eureka Valley patrons are less likely to use resources which require the user to remain at the library (such as technology or community/social learning).

Q10. For what reason(s) do you primarily use this branch? (multipler esponses accepted)	Total	Eureka Valley
Base (all patrons)	4586	167
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	90%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	32%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	16%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	12%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	11%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00) – a higher score than patrons of Eureka Valley, who rated the existing hours 4.07 (out of 5.00).

Q4. How well do these hours meet your needs?
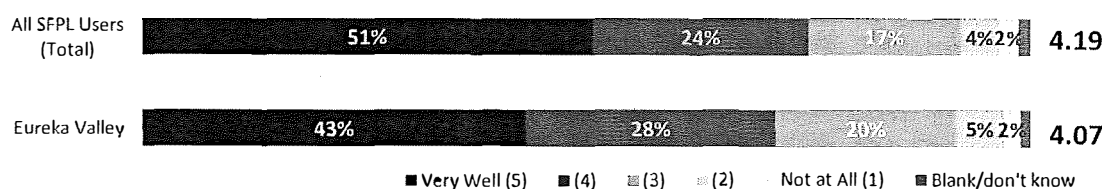
Key sub-groups with low ratings - such as those who use the library after 6 pm (3.82), and those who have used the library less than one year (3.75) – also have a higher share of patrons saying they would use additional hours (71% and 69%, respectively). Some of the heaviest patrons – those who use the library both weekdays and weekends – have only a slightly lower rating (4.01) but a higher share of those who would use additional hours (64%).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
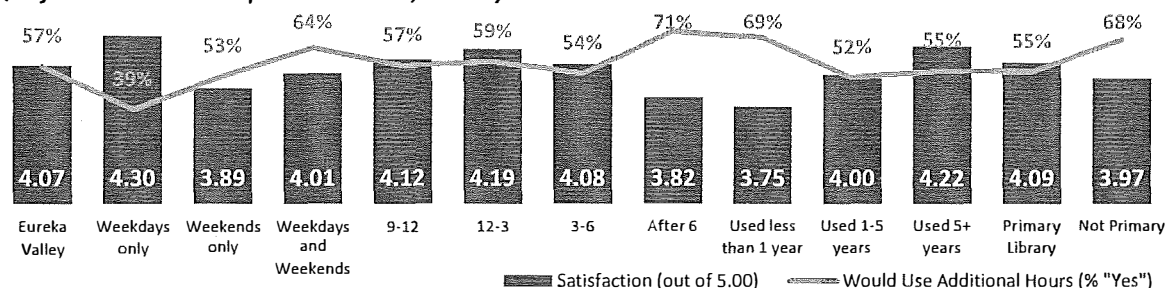
Nearly half (49%) of Eureka Valley patrons express a desire for additional evenings/later hours. Among those who use the library 3 pm or later, however, this is higher (57% visiting 3 pm to 6 pm, 75% visiting after 6 pm).

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Eureka Valley
Base (said would use additional hours)	2720	95
Mornings (or earlier than it is open now)	32%	31%
Evenings (or later than it is open now)	51%	49%
Weekends	32%	37%
Blank	4%	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

A slightly higher share of Eureka Valley patrons have visited other branches in the past month, compared to Library patrons overall (64% Eureka Valley vs. 56% overall).

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Eureka Valley
Base (all patrons)	4586	167
"Yes" (have visited)	56%	64%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Eureka Valley branch* are:
- Main (37%)
- Mission (9%)
- Noe Valley (7%)
- Richmond (4%)
- Sunset (4%)
- West Portal (4%)
- Park (4%)
- Mission Bay (3%)
- Western Addition (3%)

*% of all Eureka Valley patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey
From the Structured Survey, 29% of the Eureka Valley patrons who provided comments specifically mentioned open hours, and 28% of these were specific to Eureka Valley.
- Of these, 8% specifically mentioned that they like the new (added) hours.
- In addition, about 15% asked that more hours be added, but did not specify when.
- 3% asked for additional weekend hours.
- 3% asked for additional Monday/Friday hours.

Of the 643 responses from the Public Input Survey, 32 (5%) were from Eureka Valley patrons. Most of these did not comment directly on open hours; however, those that did indicated appreciation for additional weekend hours, and some requested earlier hours (one earlier Friday hours).

From the Staff Survey, input was limited; however, staff generally indicated a level of satisfaction which was roughly the same as patrons had indicated. There was also some input from staff which suggested the branch was perhaps getting busier.
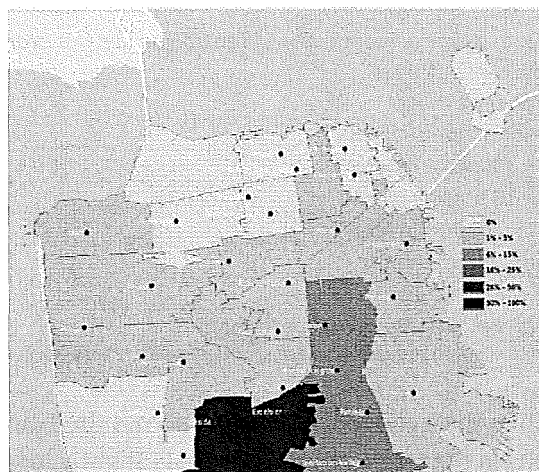
Excelsior

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	1-6	10-9	10-9	10-9	1-6	10-6

Home Location of Patrons

San Francisco residents account for 90% of Excelsior patrons. More than two thirds of Excelsior patrons (67%) reside in the same ZIP Code area as the library (94112).

Of the remaining share, 3% left the question blank, and 6% reside in San Mateo County.

Times and Days of Use

While just under one-third (31%) use the Excelsior library 12 pm to 3 pm exclusively, another 31% use the Excelsior branch 3 pm to 6 pm exclusively. Only 14% of Excelsior patrons use the branch during multiple time periods.

A slightly higher share of Excelsior patrons use the library earlier in the day (9 am to 12 pm and 12 pm to 3 pm) than among Library patrons overall. Conversely, a lower share of Excelsior patrons say they use the library 3 pm to 6 pm and after 6 pm.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Excelsior
Base (all patrons)*	4586	199
9 am – 12 pm	19%	23%
12 pm – 3 pm	37%	41%
3 pm – 6 pm	46%	40%
After 6 pm	16%	12%
Don't know/blank	3%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true for patrons of the Excelsior branch as well.

Q2. Do you use this branch . . .

■ Weekdays only   ▣ Weekends only   ▣ Weekdays and Weekends   ▣ Blank/don't know
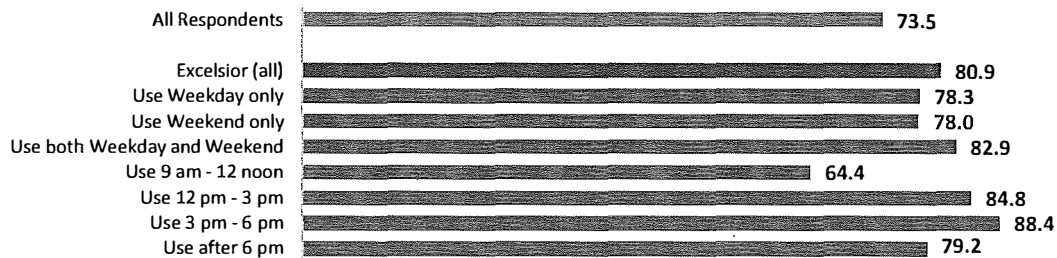
Frequency of Use, Visit Length, and Tenure

While Excelsior has a lower share of first-time patrons (3% Excelsior vs. 7% overall), it also has a lower share of those visiting 20+ times/month (5% vs. 11% overall). Thus, the average Excelsior patron visits the library about 1 time per month less than Library patrons overall.

Q1. In a typical month, how often do you use this branch library?	Total	Excelsior
Base (all patrons)*	4586	199
First time using	7%	3%
Once a month or less	17%	17%
2 – 3 times a month	23%	24%
4 – 10 times a month	31%	35%
11 – 20 times a month	11%	16%
20+ times a month	11%	5%
Don't know/Blank	1%	2%
Average # times visited per month	8.4	7.4

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), the average visit at Excelsior lasts slightly longer, at 80.9 minutes. Those who use Excelsior between 12 pm and 6 pm tend to have slightly longer visit times than those who use the branch early (9 am to 12 pm) or late (after 6 pm).

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
Excelsior (all)	80.9
Use Weekday only	78.3
Use Weekend only	78.0
Use both Weekday and Weekend	82.9
Use 9 am - 12 noon	64.4
Use 12 pm - 3 pm	84.8
Use 3 pm - 6 pm	88.4
Use after 6 pm	79.2

Patrons of Excelsior tend to have been using the branch less than Library patrons overall, with 38% using the branch for more than five years (compared to 43% among all Library patrons).

Q9. How long have you been using this branch?	Total	Excelsior
Base (all patrons)	4586	199
3 months or less	14%	12%
3 to 6 months	5%	5%
7 to 12 months	3%	5%
1 to 2 years	15%	18%
3 to 5 years	18%	23%
More than 5 years	43%	38%
Blank	1%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

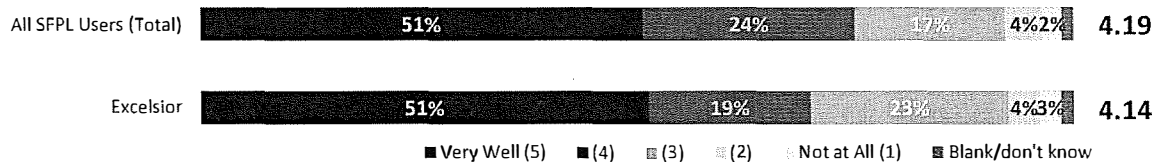Patrons of Excelsior use the library about the same way as Library patrons overall.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Excelsior
Base (all patrons)	4586	199
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	82%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	49%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	20%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	27%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	15%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Satisfaction with Current Hours

Excelsior patrons gave their existing hours a rating of 4.14 – just slightly lower than Library patrons overall (4.19).
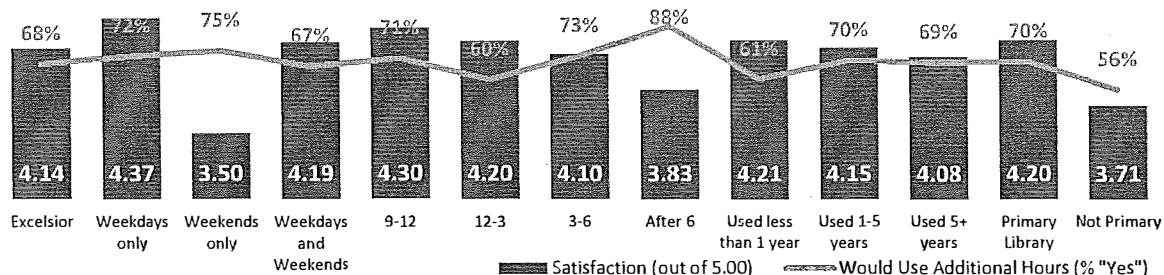
Q4. How well do these hours meet your needs?

| | Very Well (5) | (4) | (3) | (2) | Not at All (1) | Blank/don't know |

All SFPL Users (Total): 51% 24% 17% 4% 2% **4.19**

Excelsior: 51% 19% 23% 4% 3% **4.14**

Both weekend-only patrons (3.50) and those who use Excelsior after 6 pm (3.83) indicate lower satisfaction with existing hours, and both of these sub-groups also indicate a higher share of patrons who would use additional hours (75% and 88%, respectively). Although those who use the library from 9 am to 12 pm appear very satisfied with existing hours (4.30), they are also very interested in additional hours (71%).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Excelsior	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	68%	72%	75%	67%	71%	60%	73%	88%	61%	70%	69%	70%	56%
Satisfaction (out of 5.00)	4.14	4.37	3.50	4.19	4.30	4.20	4.10	3.83	4.21	4.15	4.08	4.20	3.71

Patrons of Excelsior were more likely to request mornings/earlier hours than Library patrons overall; however, the highest share, 44%, requested evenings/later hours. Those who currently use the library from 9 am to 12 pm were the strongest requestors of mornings/earlier hours,

while patrons who frequent the library from 12 pm onward showed a strong preference for evening/later hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Excelsior
Base (said would use additional hours)	2720	136
Mornings (or earlier than it is open now)	32%	35%
Evenings (or later than it is open now)	51%	44%
Weekends	32%	24%
Blank	4%	9%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Excelsior patrons were about as likely to have visited another library as Library patrons overall.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Excelsior
Base (all patrons)	4586	199
"Yes" (have visited)	56%	57%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Excelsior branch* are:
- Main (18%)
- Glen Park (12%)
- Ingleside (9%)
- Mission (5%)
- Portola (4%)
- Bernal Heights (4%)
- Ocean View (3%)

*% of all Excelsior patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey
As part of the Structured Survey, 28% of comments provided by Excelsior patrons directly spoke about open hours.
- 7% requested the addition of weekend evenings, while another 7% requested earlier weekend hours.
- 9% asked for additional hours during multiple time frames or requested additional hours without specifying when they should be added.
- 4% wanted to be sure the existing hours were kept.
- 3% requested additional hours on either Monday and/or Friday evenings.

Of the 643 responses from the Public Input Survey, 19 (3%) were from Excelsior. Comments made by five of the patrons directly spoke about open hours; however, there was no consensus, as they included requests for earlier weekday hours, additional evening hours, keeping hours as-is, and making sure the library stayed open between 9 am and 6 pm.

In the Staff Survey, Excelsior staff indicated heavy use during the 3 pm to 6 pm time frame, as well as during the day in the summer. They also indicated evenings tended to be somewhat slower, and that with existing use, staffing and occasional space shortages may be an issue.

Glen Park

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-6	12-8	10-7	1-6	10-6

Times and Days of Use

San Francisco residents account for 94% of Glen Park patrons. The ZIP Code with the highest share of Glen Park patrons is the same ZIP Code of the Glen Park branch (94131), with 46% of all patrons indicating they live in this ZIP Code.

Of the remaining patrons, 3% indicated they live in San Mateo County, while 2% refused the question.
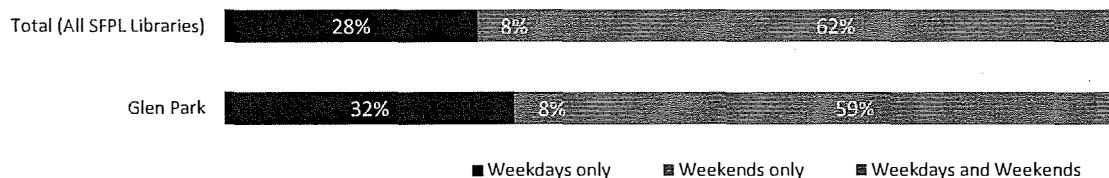

Times and Days of Use

Overall, 62% use the Glen Park branch from 3 pm to 6 pm, and 42% use it during this time frame exclusively. This is more focused use during this time than Library patrons overall (of whom 46% use the library at this time).

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Glen Park
Base (all patrons)*	4586	180
9 am – 12 pm	19%	13%
12 pm – 3 pm	37%	39%
3 pm – 6 pm	46%	62%
After 6 pm	16%	17%
Don't know/blank	3%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true for Glen Park as well.

Q2. Do you use this branch . . .

	Weekdays only	Weekends only	Weekdays and Weekends
Total (All SFPL Libraries)	28%	8%	62%
Glen Park	32%	8%	59%

■ Weekdays only ▣ Weekends only ▤ Weekdays and Weekends
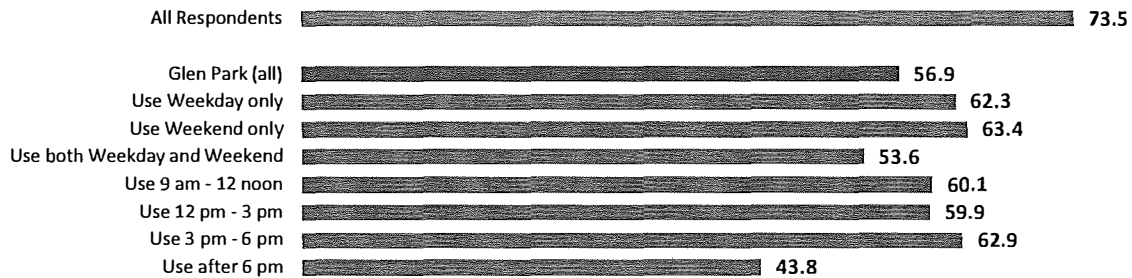
Frequency of Use, Visit Length, and Tenure

Glen Park patrons tend to be less likely to use the library 11+ times per month (16%) when compared with Library patrons overall (22%) and thus, have a lower average number of visits per month.

Q1. In a typical month, how often do you use this branch library?	Total	Glen Park
Base (all patrons)*	4586	180
First time using	7%	5%
Once a month or less	17%	19%
2 – 3 times a month	23%	23%
4 – 10 times a month	31%	34%
11 – 20 times a month	11%	9%
20+ times a month	11%	7%
Don't know/Blank	1%	2%
Average # times visited per month	8.4	7.0

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), at Glen Park, the average visit is shorter, at 56.9 minutes. Those who use the library both weekdays and weekends (53.6 minutes), and those who use the library after 6 pm (43.8 minutes), tend to have the shortest visit times.

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
Glen Park (all)	56.9
Use Weekday only	62.3
Use Weekend only	63.4
Use both Weekday and Weekend	53.6
Use 9 am - 12 noon	60.1
Use 12 pm - 3 pm	59.9
Use 3 pm - 6 pm	62.9
Use after 6 pm	43.8

Nearly half of all Glen Park patrons (48%) have been using the library more than five years.

Q9. How long have you been using this branch?	Total	Glen Park
Base (all patrons)	4586	180
3 months or less	14%	12%
3 to 6 months	5%	4%
7 to 12 months	3%	2%
1 to 2 years	15%	14%
3 to 5 years	18%	20%
More than 5 years	43%	48%
Blank	1%	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use
Glen Park patrons are less likely to use the library for technology than Library patrons overall (43% overall vs. 26% Glen Park).
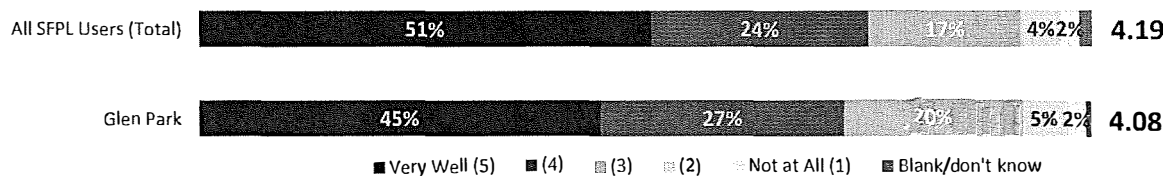
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Glen Park
Base (all patrons)	4586	180
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	88%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	26%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	31%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	23%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	12%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours
Library patrons overall gave an average rating of 4.19 (out of 5.00), while Glen Park patrons rated it somewhat lower, at 4.08 (out of 5.00).
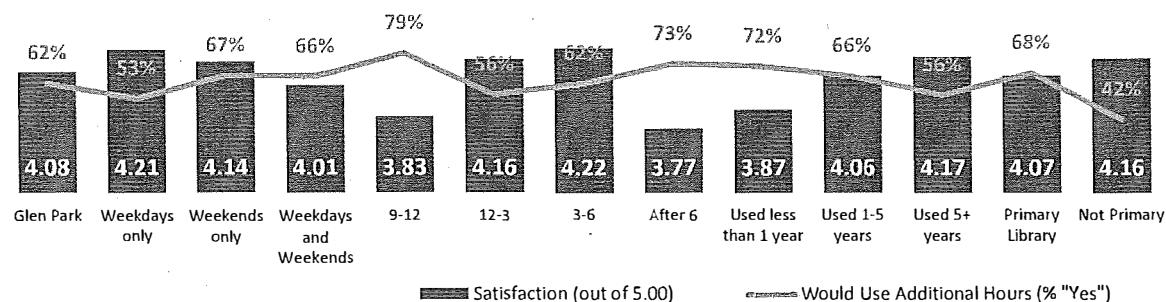
Q4. How well do these hours meet your needs?

All SFPL Users (Total): 51% | 24% | 17% | 4% 2%   **4.19**
Glen Park: 45% | 27% | 20% | 5% 2%   **4.08**

■ Very Well (5)   ■ (4)   ▨ (3)   ▨ (2)   Not at All (1)   ▨ Blank/don't know

Glen Park patrons who use the library from 9 am to 12 pm, those who use it after 6 pm, and those who have used it for less than one year all show lower satisfaction combined with a higher likelihood of using additional hours.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Glen Park	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	62%	53%	67%	66%	79%	76%	62%	73%	72%	66%	76%	68%	42%
Satisfaction (out of 5.00)	4.08	4.21	4.14	4.01	3.83	4.16	4.22	3.77	3.87	4.06	4.17	4.07	4.16

▬▬ Satisfaction (out of 5.00)   ▬▬▬ Would Use Additional Hours (% "Yes")

More than half of those who said they would use additional hours (54%) said they preferred them to be evenings or later than the library is open now. The later in the day the respondent is currently using Glen Park, the more likely they were to indicate they preferred later/evening hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Glen Park
Base (said would use additional hours)	2720	112
Mornings (or earlier than it is open now)	32%	32%
Evenings (or later than it is open now)	51%	54%
Weekends	32%	33%
Blank	4%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Patrons of the Glen Park branch were more likely to say they had visited another library in the past month (67%) compared with patrons overall (56%).

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Glen Park
Base (all patrons)	4586	180
"Yes" (have visited)	56%	67%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Glen Park branch* are:
- Main (20%)
- Bernal Heights (9%)
- Noe Valley (9%)
- West Portal (9%)
- Excelsior (8%)
- Mission (7%)
- Ingleside (6%)
- Sunset (3%)
- Merced (3%)
- Ocean View (3%)

*% of all Glen Park patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Glen Park patrons, 26% provided a comment about open hours, and 24% provided a comment about open hours which was specific to Glen Park.
- 13% provided a comment requesting more hours without providing specific details.
- 6% requested earlier weekend hours.
- 2% indicated they liked the new (added) hours.
- 2% requested additional weekend evening hours.

Of the 643 responses from the Public Input Survey, 12 (2%) were from patrons of Glen Park library. (Glen Park was held one of the public meetings in October/November 2017.) Most

comments received from Glen Park patrons provided positive feedback about the additional weekend hours, and at least one patron indicated the additional later weeknight was also welcome. One patron requested earlier opening on weekday mornings.

From the Staff Survey, staff generally indicated current hours met existing needs, and that patrons generally were happy about the recent extended hours. However, some staff were concerned with ensuring that programming (which can increase demand) was duly matched with sufficient staffing.
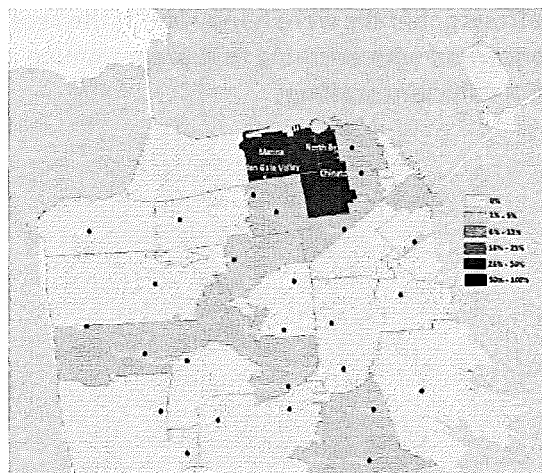
Golden Gate Valley

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-6	12-9	12-8	1-6	10-6

Home Location of Patrons

Most Golden Gate Valley patrons (91%) live in San Francisco, with the highest concentration of San Francisco-based patrons in the branch's own ZIP Code, 94123 (43%). Close behind this is the adjacent ZIP Code, 94109, with 28%.

Among those who do not reside in San Francisco, 2% refused the answer, but 3% come from outside the Bay Area. The remainder come from San Mateo, Alameda, Contra Costa, and Solano counties.
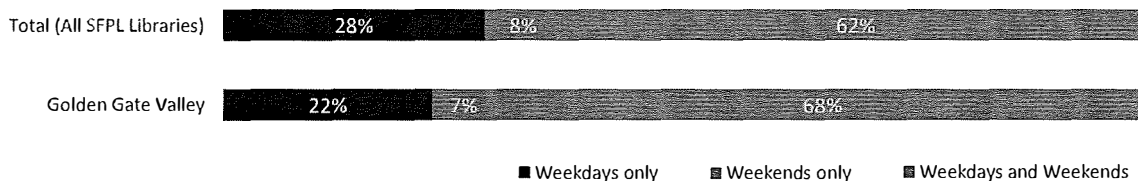

Times and Days of Use

Nearly half of patrons (49%) use the library from 3 pm to 6 pm, and 39% use it during this time exclusively. Golden Gate Valley patrons are more likely than Library patrons overall to use the library after 6 pm (16% overall vs. 23% Golden Gate Valley) and less likely to use it before 3 pm.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Golden Gate Valley
Base (all patrons)*	4586	106
9 am – 12	19%	10%
12 pm – 3 pm	37%	27%
3 pm – 6 pm	46%	49%
After 6 pm	16%	23%
Don't know/blank	3%	3%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends; Golden Gate Valley patrons are somewhat more likely to do so.

Q2. Do you use this branch . . .

	Weekdays only	Weekends only	Weekdays and Weekends
Total (All SFPL Libraries)	28%	8%	62%
Golden Gate Valley	22%	7%	68%

■ Weekdays only　▨ Weekends only　▨ Weekdays and Weekends
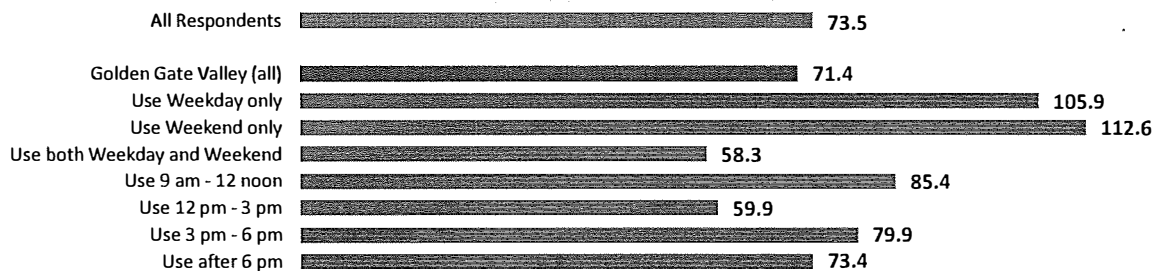
Frequency of Use, Visit Length, and Tenure

Golden Gate Valley has a larger share of patrons who visit less than 10 times per month (86%) than Library patrons overall (77%), and thus, their average times visited per month is somewhat less (7.0 for Golden Gate Valley vs. 8.4 for Library overall).

Q1. In a typical month, how often do you use this branch library?	Total	GoldenGate Valley
Base (all patrons)*	4586	106
First time using	7%	9%
Once a month or less	17%	16%
2 – 3 times a month	23%	25%
4 – 1 0 times a month	31%	36%
11 – 20 times a month	11%	8%
20+ times a month	11%	%
Don't know/Blank	1%	-
Average # times visited per month	8.4	7.0

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average Library visit lasts about 73.5 minutes (on average), at Golden Gate Valley, the average visit is about the same, at 71.4 minutes (on average). While weekday-only and weekend-only patrons have much longer average visit times, it should be noted that these sub-groups are quite small (particularly the number of weekend-only patrons). Notably, those who say they would use additional hours at Golden Gate Valley tend to have longer visit times (84.7 minutes) than those who would not (55.8 minutes).

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Golden Gate Valley (all)	71.4
Use Weekday only	105.9
Use Weekend only	112.6
Use both Weekday and Weekend	58.3
Use 9 am - 12 noon	85.4
Use 12 pm - 3 pm	59.9
Use 3 pm - 6 pm	79.9
Use after 6 pm	73.4

Golden Gate Valley has a lower share of patrons who have used the branch more than 5 years. (It should be noted that the Golden Gate Valley branch opened in 2011, just 6 years prior to the survey.)

Q9. How long have you been using this branch?	Total	Golden Gate Valley
Base (all patrons)	4586	106
3 months or less	14%	18%
3 to 6 months	5%	8%
7 to 12 months	3%	5%
1 to 2 years	15%	20%
3 to 5 years	18%	21%
More than 5 years	43%	27%
Blank	1%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Golden Gate Valley patrons use the library about the same as Library patrons overall; however, they are slightly more likely to use technology (48% vs. 43% overall) and slightly less likely to use community/social learning and live reference (19% vs. 25% overall).
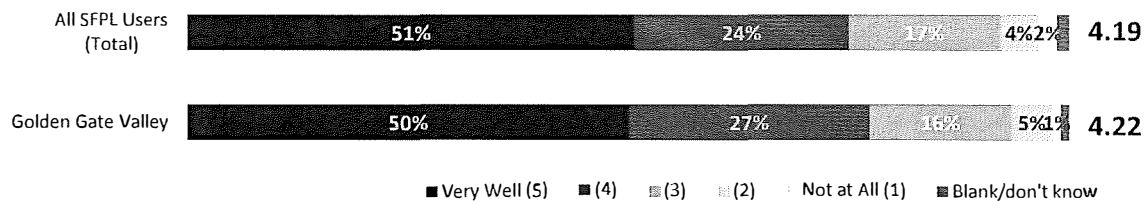
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Golden Gate Valley
Base (all patrons)	4586	106
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	87%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	48%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	19%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	20%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	6%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while Golden Gate Valley patrons gave a similar rating, of 4.22 (out of 5.00).
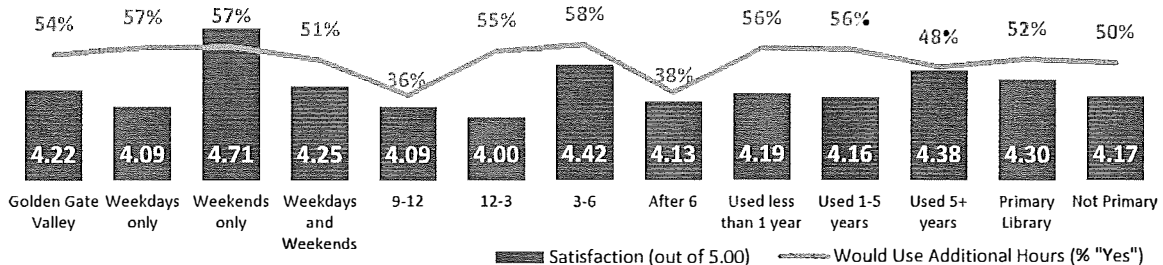
Q4. How well do these hours meet your needs?

	Very Well (5)	(4)	(3)	(2)	Not at All (1)	Blank/don't know	
All SFPL Users (Total)	51%	24%	17%	4%	2%		4.19
Golden Gate Valley	50%	27%	16%	5%	1%		4.22

Two key groups at Golden Gate Valley rate their satisfaction with existing hours highly, yet also show a higher than average indication that they would use additional hours. Those who use Golden Gate Valley only on weekends rate their satisfaction with existing hours quite highly (4.71), yet 57% indicate they would use additional hours. Similarly, those who use the library from 3 pm to 6 pm rate the existing hours fairly high (4.42), yet 58% indicate they would use additional hours.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Golden Gate Valley	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	54%	57%	57%	51%	36%	55%	58%	38%	56%	56%	48%	52%	50%
Satisfaction (out of 5.00)	4.22	4.09	4.71	4.25	4.09	4.00	4.42	4.13	4.19	4.16	4.38	4.30	4.17

While Golden Gate Valley patrons are about as interested in additional weekend hours as other Library patrons, they are almost evenly interested in adding mornings/earlier times (44%) as well as evenings/later times (40%). Those who use the branch between 12 pm and 6 pm were most likely to say they would use additional hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Golden Gate Valley
Base (said would use additional hours)	2720	57
Mornings (or earlier than it is open now)	32%	44%
Evenings (or later than it is open now)	51%	40%
Weekends	32%	35%
Blank	4%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Golden Gate Valley patrons were slightly less likely to have visited another branch in the past month (51%) compared to Library patrons overall (51%).

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Golden Gate Valley
Base (all patrons)	4586	106
"Yes" (have visited)	56%	51%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Golden Gate Valley branch* are:
- Main (19%)
- Marina (17%)
- North Beach (14%)
- Chinatown (8%)
- Presidio (5%)
- Western Addition (5%)

*% of all Golden Gate Valley patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

A higher share of Golden Gate Valley patrons – 88% - provided some sort of comment on the Structured Survey. Of those, 23% of all comments included feedback on open hours.
- 5% specifically asked that the current hours be maintained.
- 5% said they liked the added hours.
- 4% asked that hours be added (but did not specify when).
- 3% requested more weekend hours.

Of the 643 responses from the Public Input Survey, only 3 (0.5%) were from Golden Gate Valley. Two of these provided comments; however, neither were on the subject of open hours.

From the Staff Survey, there are indications that more morning/daytime hours would be welcome, while evening hours, particularly between 8 pm and 9 pm, are under-used.

Ingleside

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-6	10-8	12-7	1-6	10-6

Results from Structured Survey (Patron Survey)

San Francisco residents account for 94% of Ingleside patrons. The highest concentration of San Francisco-based patrons (54%) is in 94112 – the same ZIP Code as the Ingleside branch.

For those outside of San Francisco, 2% come from San Mateo County and 2% left the question blank. The remaining patrons come from Alameda and Contra Costa counties, as well as from outside the Bay Area.
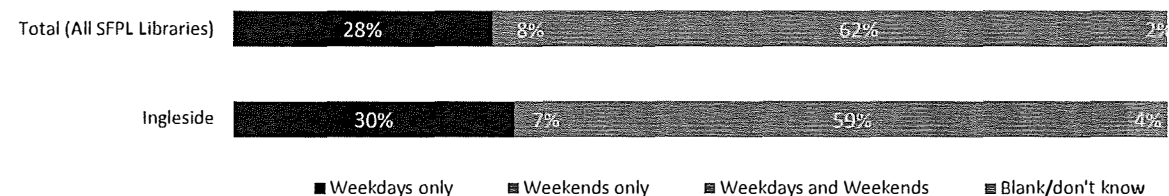

Times and Days of Use

While 59% use the library from 12 pm to 3 pm, 38% use it during this time exclusively. This is much higher usage for this time period than among Library patrons overall (37%).

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Ingleside
Base (all patrons)*	4586	163
9 am – 12 pm	19%	22%
12 pm – 3 pm	37%	59%
3 pm – 6 pm	46%	41%
After 6 pm	16%	11%
Don't know/blank	3%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is largely true for Ingleside patrons as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries)	28%	8%	62%	2%
Ingleside	30%	7%	59%	4%

■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know
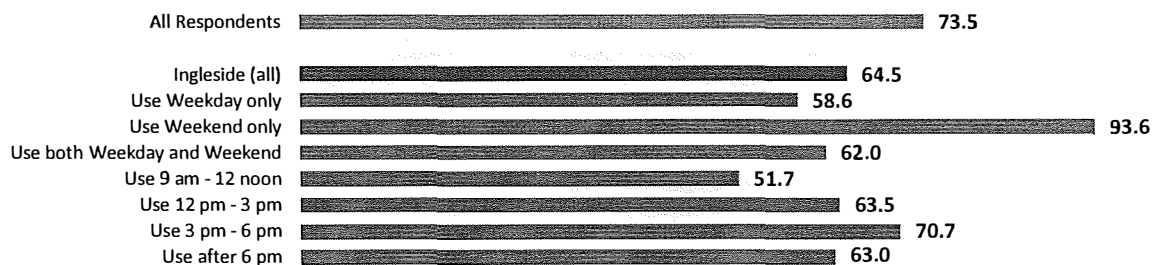
Frequency of Use, Visit Length, and Tenure

The average Ingleside patron uses the library 7.6 times per month, just slightly less than Library patrons overall (8.4 times per month).

Q1. In a typical month, how often do you use this branch library?	Total	Ingleside
Base (all patrons)*	4586	163
First time using	7%	5%
Once a month or less	17%	15%
2 – 3 times a month	23%	26%
4 – 10 times a month	31%	29%
11 – 20 times a m onth	11%	17%
20+ times a month	11%	6%
Don't know/Blank	1%	2%
Average # times visited per month	8.4	7.6

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

While the average Library visit lasts about 73.5 minutes (on average), Ingleside patrons visit for a slightly shorter average time of 64.5 minutes. Those who use the branch before 3 pm tend to stay for less time, while those who use the branch from 3 pm to 6 pm have a longer average visit (70.7 minutes). Weekend-only visitors tend to use the branch the longest, at 93.6 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Ingleside (all)	64.5
Use Weekday only	58.6
Use Weekend only	93.6
Use both Weekday and Weekend	62.0
Use 9 am - 12 noon	51.7
Use 12 pm - 3 pm	63.5
Use 3 pm - 6 pm	70.7
Use after 6 pm	63.0

Ingleside has a higher share of newer patrons (20% using branch 3 months or less) than the Library system overall (14%). Conversely, Ingleside also has a much lower share of those who have used the branch for more than 5 years (24% vs. 43% among Library overall).

Q9. How long have you been using this branch?	Total	Ingleside
Base (all patrons)	4586	163
3 months or less	14%	20%
3 to 6 months	5%	7%
7 to 12 months	3%	7%
1 to 2 years	15%	21%
3 to 5 years	18%	18%
More than 5 years	43%	24%
Blank	1%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Ingleside patrons are somewhat less likely to use the library for community/social learning (18% vs. 25% overall) than Library patrons overall.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Ingleside
Base (all patrons)	4586	163
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	87%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	42%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	18%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	28%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	7%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while Ingleside patrons rated their satisfaction lower, at 3.98 (out of 5.00).

Q4. How well do these hours meet your needs?
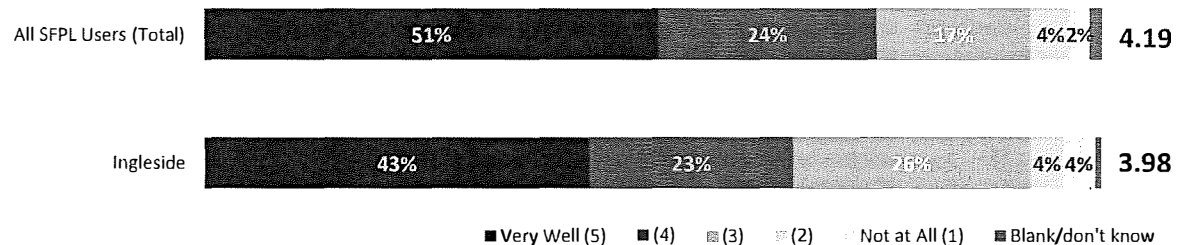
Those who use the Ingleside branch after 6 pm, those who have used the branch less than one year, and those who use the branch only on weekends are those most likely to use additional hours. However, while those using the branch after 6 pm have lower satisfaction (3.61), those using the branch less than one year have about the same satisfaction level as Ingleside patrons in total (3.95), while those using the branch weekends only are more satisfied (4.18).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
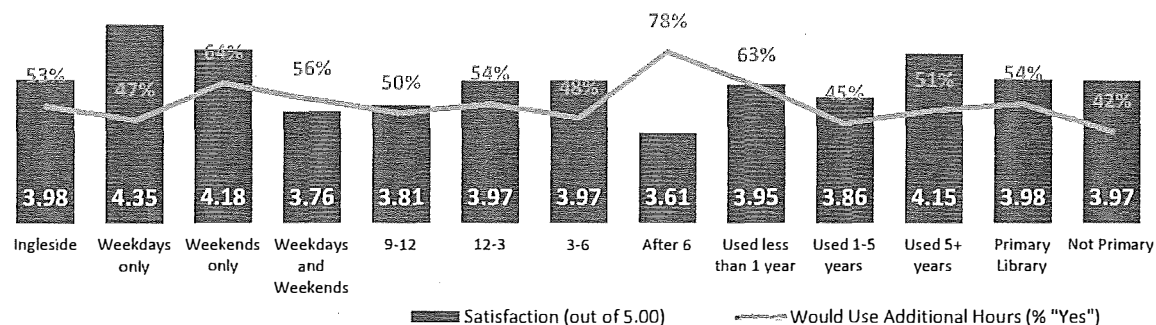
Patrons of Ingleside are somewhat more likely to prefer mornings/earlier hours and slightly less likely to prefer evenings/later hours than Library patrons overall. As with many other branches, those who use the library earlier are more likely to prefer mornings/earlier times, while those who use it later are more likely to prefer evenings/later times.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Ingleside
Base (said would use additional hours)	2720	87
Mornings (or earlier than it is open now)	32%	37%
Evenings (or later than it is open now)	51%	47%
Weekends	32%	34%
Blank	4%	7%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Among Ingleside patrons, 64% have visited another branch in the past month, which is a higher share than Library patrons overall (56%).

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Ingleside
Base (all patrons)	4586	163
"Yes" (have visited)	56%	64%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using Ingleside branch* are:
- Main (18%)
- West Portal (14%)
- Excelsior (8%)
- Merced (8%)
- Glen Park (4%)
- Sunset (4%)
- Chinatown (4%)
- Visitacion Valley (4%)
- Mission (3%)
- Ocean View (3%)

*% of all Ingleside patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Only 36% of Ingleside patrons provided a comment as part of the Structured Survey (as opposed to 58% of patrons overall). However, 33% of the comments provided related to open hours.
- 9% specifically asked for morning/earlier hours
- 7% specifically asked for later/evening hours
- 5% asked for additional weekend hours
- 4% requested the current hours be kept and/or that they liked the new hours
- 3% asked for more hours in general (but did not specify when)

Of the 643 responses from the Public Input Survey, 55 (9%) were from Ingleside. Comments regarding open hours focused on positive reaction to extended hours, as well as requests for additional hours on Sunday and Monday. Several commenters also noted issues of crowding, and one suggested that if the library were open more (generally), more patrons would be able to use the library's resources. One commenter noted that crowding seemed to be, at least in part, as a result of City College's main campus being nearby.

From the Staff Survey, there are indications of general satisfaction – although additional hours are appreciated (particularly earlier/morning hours).
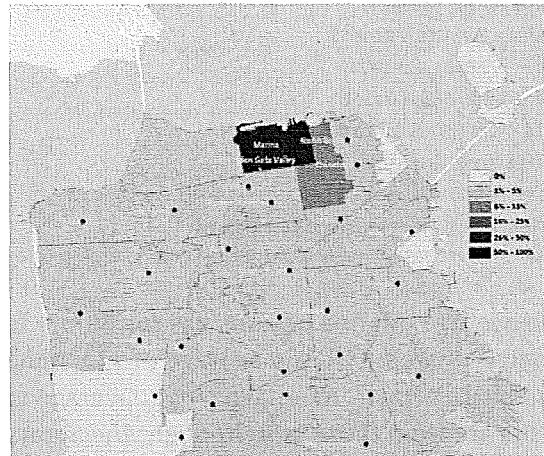
Marina

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-6	1-8	10-8	1-6	10-6

Home Location of Patrons

Approximately 85% of Marina patrons come from within San Francisco, and about half of these (40%) come from the same ZIP Code as the Marina branch – 94123.

Of the 15% who do not reside in San Francisco, 4% come from San Mateo County, 3% come from Contra Costa County, 2% come from Alameda County, and 1% come from Marin County. About 1% come from outside the Bay Area, while 3% did not respond to the question.

Times and Days of Use

Marina has a slightly higher share of patrons who use the branch earlier in the day when compared with Library patrons overall. Most patrons use the library during only one period; only 11% of Marina patrons indicated they use the library during more than one three-hour period.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Marina
Base (all respondents)*	4,586	156
9 am – 12 pm	19%	25%
12 pm – 3 pm	37%	37%
3 pm – 6 pm	46%	40%
After 6 pm	16%	11%
Don't know/blank	3%	4%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both weekdays and weekends. However, at Marina, nearly half of the patrons (46%) use it only on weekdays, while 49% use it both weekdays and weekends.

Q2. Do you use this branch . . .

Total (All SFPL Libraries)   28%   8%   62%   2%

Marina   46%   2%   49%   3%

■ Weekdays and Weekends   ■ Weekends   ■ Both Weekdays and Weekends   ▣ Blank/don't know
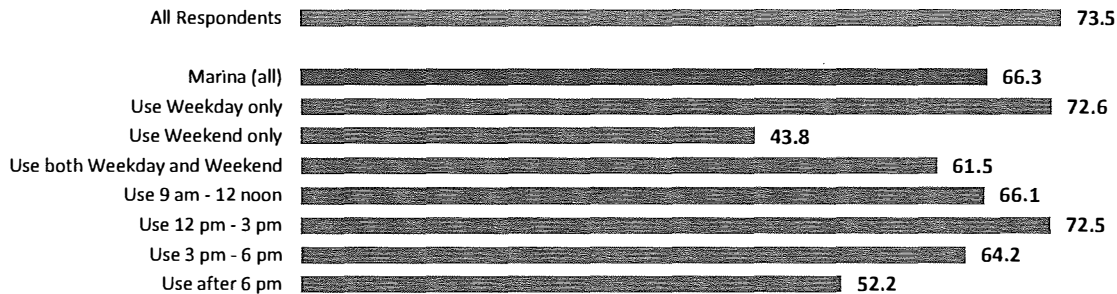
Frequency of Use, Visit Length, and Tenure

Marina patrons use the library about as often as Library patrons overall, visiting on average 8.3 times per month.

Q1. In a typical month, how often do you use this branch library?	Total	Marina
*Base (all respondents)**	*4586*	*156*
First time using	7%	8%
Once ea month or less	17%	21%
2 – 3 times a month	23%	18%
4 – 10 times a month	31%	31%
11 – 20 times a month	11%	10%
20+ times a month	11%	11%
Don't know/Blank	*1%*	*2%*
Average # times visited per month	8.4	8.3

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

On average, Marina patrons use the library for about 66.3 minutes in an average visit, which is shorter than the Library average of 73.5 minutes. Those who use the library weekdays only – a fair share of patrons – have longer average visits, at 72.6 minutes. By time of day, the longest visits are from those who frequent the library from 12 pm to 3 pm (72.5 minutes), then taper off, with those visiting after 6 pm only averaging 52.2 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

	minutes
All Respondents	73.5
Marina (all)	66.3
Use Weekday only	72.6
Use Weekend only	43.8
Use both Weekday and Weekend	61.5
Use 9 am - 12 noon	66.1
Use 12 pm - 3 pm	72.5
Use 3 pm - 6 pm	64.2
Use after 6 pm	52.2

Marina patrons are less likely to be long-term users of the library than Library patrons overall (33% more than 5 years at Marina vs. 43% more than 5 years overall).

Q9. How long have you been using this branch?	Total	Marina
Base (all respondents)	*4586*	*156*
3 months or less	14%	20%
3 to 6 months	5%	6%
7 to 12 months	3%	2%
1 to 2 years	15%	15%
3 to 5 years	18%	23%
More than 5 years	43%	33%
Blank	*1%*	*1%*

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Marina patrons of are less likely to use technology or live reference at the library, as well as somewhat less likely to use materials. However, they are slightly more likely to use community/social learning resources.
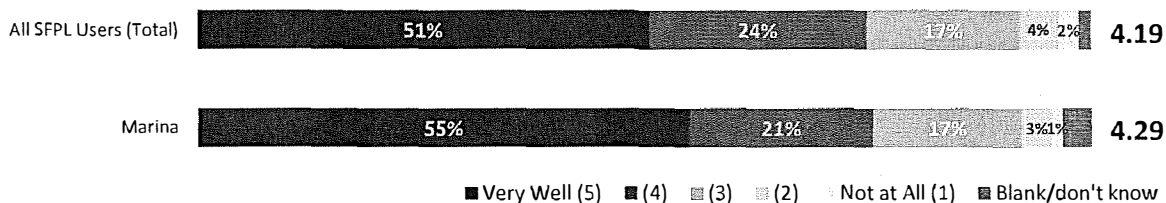
Q10. For what reason(s) do you primarily use this branch? [Multiple responses accepted]	Total	Marina
Base (all respondents)	4586	156
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	76%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	29%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	35%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	17%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	15%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), whereas Marina patrons appear more satisfied with existing hours, giving an average rating of 4.29.
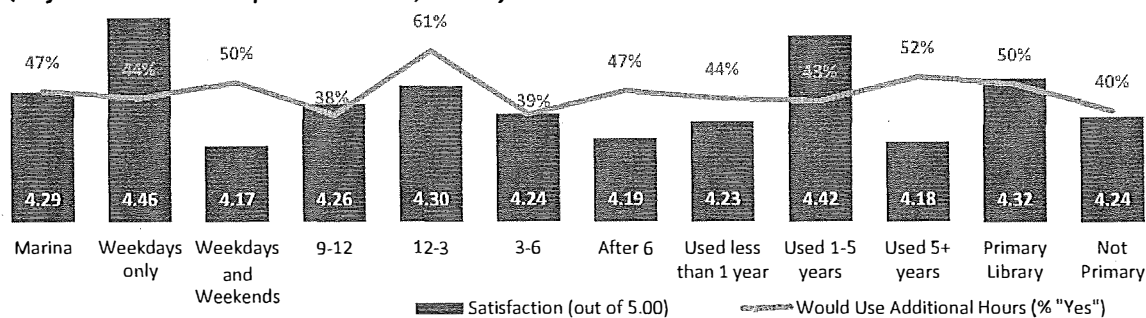
Q4. How well do these hours meet your needs?

All SFPL Users (Total)	51%	24%	17%	4% 2%	4.19
Marina	55%	21%	17%	3%1%	4.29

■ Very Well (5)   ■ (4)   ▨ (3)   ▨ (2)   Not at All (1)   ▨ Blank/don't know

Overall, 47% of Marina patrons indicate they would use additional hours if available. Those who primarily use the library from 12 pm to 3 pm rate it about the same as patrons overall (4.30), yet 61% indicate they would use the library more if additional hours were available. Those who have used the branch more than 5 years rate their satisfaction lower (4.18), and 52% indicate they would use the library more if additional hours were available, which is very similar to those who use the library both weekdays and weekends.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Marina	Weekdays only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	47%	44%	50%	38%	61%	39%	47%	44%	43%	52%	50%	40%
Satisfaction (out of 5.00)	4.29	4.46	4.17	4.26	4.30	4.24	4.19	4.23	4.42	4.18	4.32	4.24

▨ Satisfaction (out of 5.00)   ～ Would Use Additional Hours (% "Yes")

Among those who said they would use additional hours, there is a near-even split between a preference for mornings/earlier and evenings/later (44% vs. 48%). Time of day currently used plays into this somewhat, with those using prior to 3 pm preferring mornings more often, while those using after 3 pm preferring evenings more often.

Q6. (if 'yes' in Q5) when would you use it more? [multiple responses accepted]	Total	Marin
Base (said would use additional hours)	2720	73
Mornings (or earlier than it is open now)	32%	44%
Evenings (or later than it is open now)	51%	48%
Weekends	32%	12%
Blank	4%	

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

A higher share of those who have visited other branches can be an indicator of dissatisfaction with the existing branch's hours. However, Marina patrons are about as likely as Library patrons overall to have visited another branch in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Marina
Base (all respondents)	4586	156
"Yes" (have visited)	56%	52%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using Marina branch* are:
- Main (18%)
- Golden Gate Valley (13%)
- North Beach (10%)
- Richmond (6%)
- Chinatown (4%)
- Presidio (4%)
- Parkside (3%)
- Mission (3%)
- Western Addition (3%)

*% of all Marina patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

From the Structured Survey, 85% of Marina patrons provided a comment (compared with 58% of patrons overall). Of the comments provided, however, only 11% pertained to open hours.
- 4% requested longer hours but did not specify what days/times.
- 3% made general comments about hours at Marina library.
- 2% asked for weekday evenings, while 1% asked for weekend evenings.
- 1% asked for earlier times Mondays and Fridays, while 1% asked for earlier weekend times.

Of the 643 responses from the Public Input Survey, 27 (4%) were from Marina patrons. Of these comments, 3-4 patrons each requested later evening hours during the week, as well as earlier

hours on Friday, Saturday, and Sunday. At least one patron requested hours which are already in place.

From the Staff Survey, staff indicated that the proximity of a nearby school greatly increases traffic in the 3 pm to 6 pm time frame. To a lesser extent, staff also noted busy times during story time programming, and quieter evening hours after 6 or 7 pm.

Merced

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-9	1-9	10-9	1-6	10-6

Home Location of Patrons

Overall, 89% of Merced patrons live in San Francisco. The highest share of Merced patrons come from the ZIP Code where the Merced branch is located, 94132, where 44% of patrons also live.

Of those not in San Francisco, 7% reside in San Mateo County, and 1% did not answer the question. The remainder come from Alameda, Marin, and Sonoma counties (save for 1% who come from outside the Bay Area altogether).
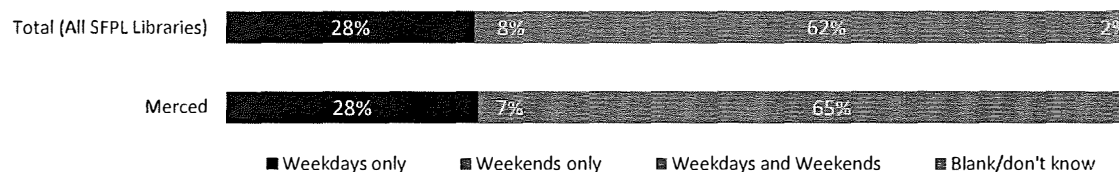

Times and Days of Use

Patrons of Merced are more likely than Library patrons overall to visit the library after 6 pm (22% vs. 16%). About half of those (12%) use the library after 6 pm primarily or exclusively. Most Merced patrons (80%) visit the library primarily during one time period only.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Merced
Base (all patrons)*	4586	185
9 am – 12 pm	19%	18%
12 pm – 3 pm	37%	36%
3 pm – 6 pm	46%	42%
After 6 pm	16%	22%
Don't know/blank	3%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true for patrons of the Merced branch as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%
Merced: 28% | 7% | 65%

■ Weekdays only　　■ Weekends only　　■ Weekends and Weekends　　■ Blank/don't know
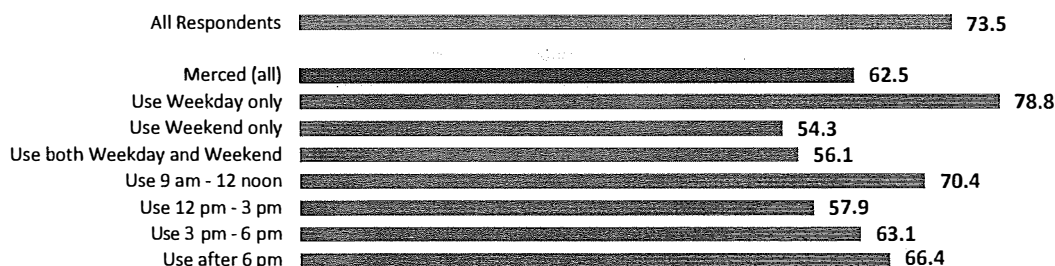
Frequency of Use, Visit Length, and Tenure

Merced patrons are more likely to visit the library only 2-3 times per month, making their average number of visits per month slightly lower than Library patrons overall.

Q1. In a typical month, how often do you use this branch library?	Total	Merced
Base (all patrons)*	4586	185
First time using	7%	3%
Once a month or less	17%	16%
2 – 3 times a month	23%	34%
4 – 10 times a month	31%	27%
11 – 20 times a month	11%	11%
20+ times a month	11%	8%
Don't know/Blank	1%	1%
Average # times visited per month	8.4	7.2

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes, the average visit length at Merced is about 10 minutes less, at 62.5 minutes. Those who use the Merced branch on weekdays only (78.8) and those who use it early in the day (9 am to 12 pm, 70.4) have longer average visit times. Those who use the library on weekends only (54.3 minutes) and those who use it both weekdays and weekends (56.1 minutes) have much shorter visit times. Those visiting from 12 pm to 3 pm have the shortest average visit time throughout the day, at 57.9 minutes, and the average visit time then increases as the day progresses.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Merced (all)	62.5
Use Weekday only	78.8
Use Weekend only	54.3
Use both Weekday and Weekend	56.1
Use 9 am - 12 noon	70.4
Use 12 pm - 3 pm	57.9
Use 3 pm - 6 pm	63.1
Use after 6 pm	66.4

While Merced has a slightly lower share of very new patrons, the tenure of patrons at Merced is otherwise very similar to Library patrons overall.

Q9. How long have you been using this branch?	Total	Merced
Base (all patrons)	4586	185
3 months or less	14%	10%
3 to 6 months	5%	6%
7 to 12 months	3%	3%
1 to 2 years	15%	18%
3 to 5 years	18%	19%
More than 5 years	43%	44%
Blank	1%	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Merced library has a lower share of patrons who are using technology at the library, and a higher share visiting for pragmatic purposes.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Merced
Base (all patrons)	4586	432
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	88%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	34%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	23%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	21%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	29%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), but patrons of Merced rated the current hours more highly, at 4.34 (out of 5.00).

**Q4. How well do these hours meet your needs?**
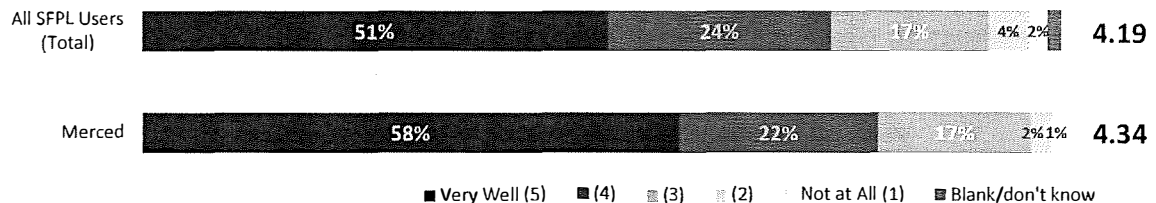
While Merced patrons rated existing hours fairly high, at 4.34, 58% said they would use additional hours. Those using the library after 6 pm rated their satisfaction lower (4.10), and also expressed a higher desire for additional hours (73%). Those who have used the library less than one year rated their satisfaction only slightly lower, at 4.31, but 69% indicated they would use additional hours.

Those who have used the library 1-5 years, and those who have used the library 5+ years, gave the same rating (4.35); however, those who have used the library a shorter time were more inclined to say they would use additional hours (62% 1-5 years vs. 51% 5+ years).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
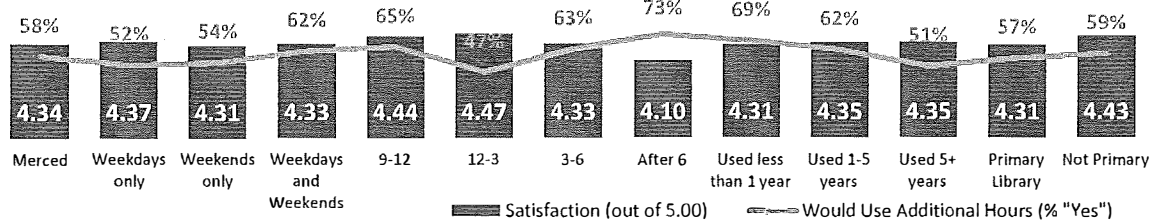
Merced patrons were slightly more likely to request evenings and weekends, and less likely to request additional morning/early hours, than patrons overall.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Merced
Base (said would use additional hours)	2720	108
Mornings (or earlier than it is open now)	32%	24%
Evenings (or later than it is open now)	51%	55%
Weekends	32%	34%
Blank	4%	4%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Although Merced patron's rating of existing hours was higher overall, Merced patrons were also more likely to have visited another branch in the past month (75% vs. 56% among Library patrons overall).

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Merced
Base (all patrons)	4586	185
"Yes" (have visited)	56%	75%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Merced* are:
- Main (17%)
- West Portal (16%)
- Ingleside (15%)
- Ocean View (10%)
- Ortega (7%)
- Parkside (6%)
- Sunset (5%)
- Excelsior (3%)
- Anza (3%)
- Richmond (3%)

*% of all Merced patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

A lower share of Merced patrons (49%) provided a comment compared to Library patrons overall (58%). Among Merced patrons who provided a comment, 23% provided a comment about open hours, and 19% of comments they provided were about open hours specifically at Merced.
- 7% asked for more hours but did not specify when.
- 3% asked for additional weekend hours.
- 3% asked for earlier Monday/Friday hours.
- 3% asked for earlier weekday (T/W/TH) hours.
- 3% asked for earlier weekend hours.
- 1% asked for Monday/Friday evenings.
- 1% said they liked the expanded hours.

Of the 643 responses from the Public Input Survey, 30 (5%) were from Merced patrons.

- Two patrons asked for much later/more extensive hours (e.g. 24/7, open until midnight).
- Several patrons asked for additional hours on Saturdays, Sundays, and Mondays.
- Two patrons mentioned they go to this branch because parking is available.

From the Staff Survey, staff mentioned that opening earlier on weekday mornings would be helpful, as there seems to be demand from the public, as well as permitting additional classroom visits. There is also some indication that earlier Sunday openings and later Monday evenings might be helpful. Several staff suggested cutting some evening hours (closing at 7 pm or 8 pm) due to low patron volume at that time as a way of offsetting some additional weekday morning and Sunday morning hours.
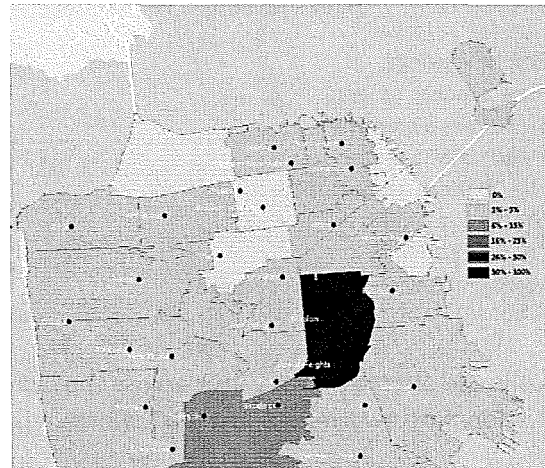
Mission

Existing Open Hours (Fall 2017)						
SUN	**MON**	**TUE**	**WED**	**THUR**	**FRI**	**SAT**
1-5	10-6	10-9	1-9	10-9	1-6	10-6

Home Location of Patrons

Overall 94% of Mission patrons reside within San Francisco. The highest share of patrons (56%) live in 94110, the same ZIP Code as the Mission branch itself.

Of those who come from outside San Francisco, about 2% come from outside the Bay Area altogether, while the remaining patrons come from Alameda, Contra Costa, San Mateo, and Marin counties. About 1% of patrons left the question blank.

Times and Days of Use

Mission patrons are much more likely to use the library later in the day compared to Library patrons overall. Only 12% use Mission library from 9 am to 12 pm (either alone or with other time periods), while more than half (54%) use the library from 3 pm to 6 pm, and 30% use it after 6 pm. Nearly one fourth (24%) use the library during multiple time periods.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Mission
Base (all patrons)*	4586	188
9 am – 12 pm	19%	12%
12 pm – 3 pm	37%	32%
3 pm – 6 pm	46%	54%
After 6 pm	16%	30%
Don't know/blank	3%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true of patrons at the Mission branch as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%

Mission: 28% | 3% | 68% | 2%

■ Weekdays only ■ Weekends only ■ Weekdays and Weekends ■ Blank/don't know

Frequency of Use, Visit Length, and Tenure

Mission patrons visit the library about as often as Library patrons overall, with an average of 8.2 visits per month.
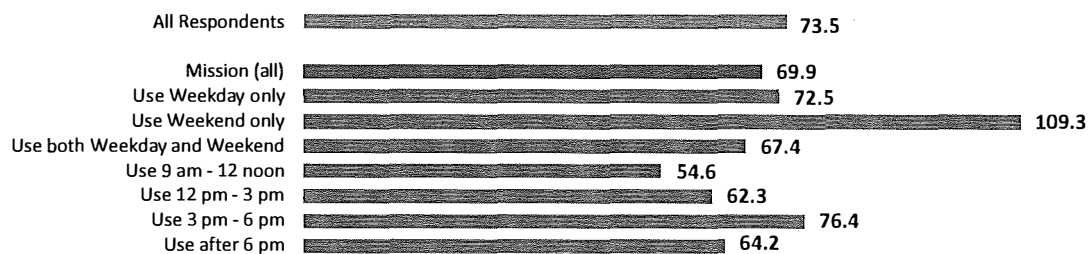
Q1. In a typical month, how often do you use this branch library?	Total	Mission
Base (all patrons)*	4586	188
First time using	7%	4%
Once a month or less	17%	13%
2 – 3 times a month	23%	22%
4 – 10 times a month	31%	39%
11 – 20 times a month	11%	12%
20+ times a month	11%	9%
Don't know/Blank	1%	1%
Average # times visited per month	8.4	8.2

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), Mission patrons average just a bit shorter visit, of 69.9 minutes.

The average visit length grows later in the day, with patrons 9 am to 12 pm averaging 54.6 minutes, but those visiting 3 pm to 6 pm averaging 76.4 minutes. After 6 pm, the visit length shortens again, to 64.2 minutes on average.

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
Mission (all)	69.9
Use Weekday only	72.5
Use Weekend only	109.3
Use both Weekday and Weekend	67.4
Use 9 am - 12 noon	54.6
Use 12 pm - 3 pm	62.3
Use 3 pm - 6 pm	76.4
Use after 6 pm	64.2

Mission patrons are just slightly more likely to have been using the branch more than 5 years when compared with Library patrons overall.

Q9 .How long have you been using this branch?	Total	Mission
Base (all patrons)	4586	188
3 months or less	14%	14%
3 to 6 months	5%	7%
7 to 12 months	3%	3%
1 to 2 years	15%	13%
3 to 5 years	18%	12%
More than 5 years	43%	49%
Blank	1%	1%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Mission patrons are slightly more likely to use the library for technology and live reference, and somewhat less likely to use the library for community/social learning and pragmatic uses, than Library patrons overall.
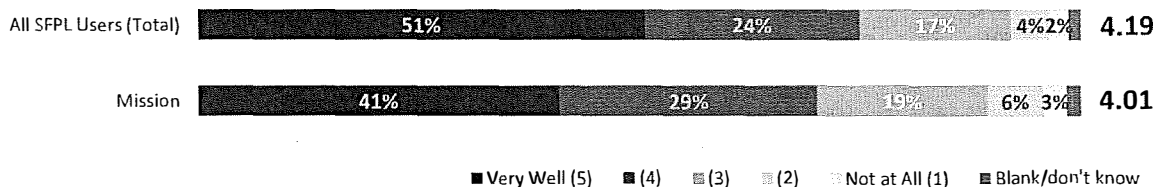
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Mission
Base (all patrons)	4586	188
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	86%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	48%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	18%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	32%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	12%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while Mission patrons rated existing hours lower, at 4.01 (out of 5.00).

Q4. How well do these hours meet your needs?

All SFPL Users (Total)	51%	24%	17%	4% 2%	**4.19**
Mission	41%	29%	19%	6% 3%	**4.01**

■ Very Well (5)   ■ (4)   ▨ (3)   ▨ (2)   ⋰ Not at All (1)   ▤ Blank/don't know

Overall, 64% of Mission patrons indicated they would use additional hours if available. Those who use the library both weekdays and weekends rated existing hours lower (3.87), but were only slightly more likely to use additional hours (67%). Those who use the library from 9 am to 12 pm rated current hours considerably lower (3.50) and were more likely to use additional hours (74%). (See chart next page.)

- Those using the library after 6 pm rated available hours less (3.86), but they were not really more likely to use additional hours (65%). While those who have used the library less than one year were also not as satisfied with existing hours (3.80), they were even less likely to use additional hours (57%).
- Those who use the library weekends only rated satisfaction with existing hours highly, along with a high likelihood to use additional hours; however, this represents a very small number of patrons.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
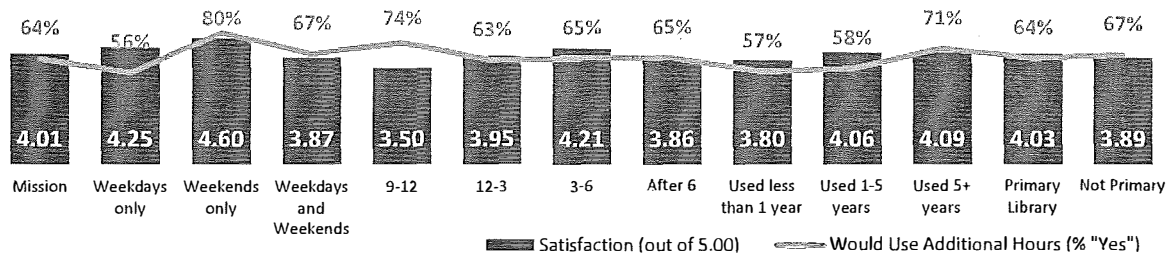
Among those who said they would use additional hours, more than half (53%) indicated they would use evenings/later hours, while 38% would use additional weekend hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Mission
Base (said would use additional hours)	2720	121
Mornings (or earlier than it is open now)	32%	25%
Evenings (or later than it is open now)	51%	53%
Weekends	32%	38%
Blank	4%	2%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

More than half (61%) of Mission patrons had visited another library in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Mission
Base (all patrons)	4586	188
"Yes" (have visited)	56%	61%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Mission branch* are:
- Main (35%)
- Noe Valley (6%)
- Mission Bay (4%)
- Bernal Heights (3%)
- Eureka Valley (3%)
- Excelsior (3%)
- Glen Park (3%)
- Ingleside (3%)
- Sunset (3%)

% of all Mission patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Within the Structured Survey, 46% of Mission patrons provided a comment (compared with 58% of patrons overall). Of those who made a comment, 29% commented on open hours, and 28% commented on Mission open hours specifically.
- 9% asked for more hours (but did not specify when);
- 5% asked for earlier weekend hours;

- 4% asked for Monday/Friday evening hours;
- 2% asked for evening hours;
- 2% wanted to be sure existing hours were maintained;
- 2% asked for weekend evening hours.

Of the 643 responses from the Public Input Survey, 34 surveys (5%) were from patrons of the Mission branch.

- One person expressed thanks for the recently expanded hours.
- Two patrons indicated weekend hours are too short and would like to see additional weekend hours.
- Two patrons indicated the need for greatly extended hours in general and/or 24/7 availability.
- Two people asked for earlier openings in the mornings – one in general, one specified Friday mornings.
- One person indicated getting holds during the week was difficult if you are working a 9-5 or 8-5 job.
- Four commenters asked that the library close consistently at 7 pm or 8 pm each night; several of these commenters cited safety concerns about the surrounding neighborhood. Several of these commenters suggested earlier openings, particularly on Mondays, in exchange for losing some of the evening hours.

From the Staff Survey, staff indicated that longer hours on Friday (evening), Sunday (earlier opening), and Monday (earlier opening/slightly later closing) would be most welcome. One commenter also noted that, given the large numbers of special events in the immediate area, hours should be adjusted accordingly.

Mission Bay

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-6	11-8	10-6	1-6	10-6

Home Location of Patrons

The map at right shows the home location (by ZIP Code) of Mission Bay patrons, 91% of whom live in San Francisco. Notably, the ZIP Code the library is in does NOT account for the largest share of San Francisco home ZIP Codes. Rather, 94107 (an adjacent ZIP Code) accounts for 30% of patrons, while the ZIP Code the library is in, 94158, accounts for 23%.
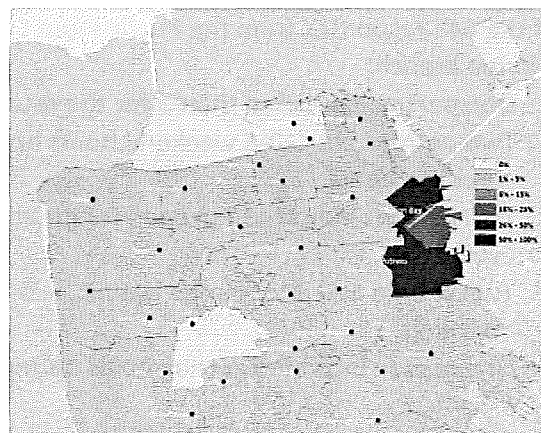
The remaining patrons come from Alameda County (3%), San Mateo County (2%), Santa Clara County (2%), Contra Costa County (1%), and from outside the Bay Area (1%).

Times and Days of Use

Nearly all Mission Bay patrons use the branch either from 12 pm to 3 pm or 3 pm to 6 pm, either alone or in conjunction with other time periods. While 40% use the library only from 3 pm to 6 pm, 32% use it only from 12 pm to 3 pm. Only 1% use it after 6 pm exclusively (but it should be noted the library is only open one day per week after 6 pm).

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Mission Bay
Base (all patrons)*	4586	128
9 am – 12 pm	19%	19%
12 pm – 3 pm	37%	41%
3 pm – 6 pm	46%	50%
After 6 pm	16%	3%
Don't know/blank	3%	3%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most Library patrons use the Library both Weekdays and Weekends; while this is also true for Mission Bay patrons, a slightly higher share use it exclusively on weekdays or weekends.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%

Mission Bay: 31% | 11% | 57% | 1%

■ Weekdays only   ■ Weekends only   ■ Weekdays and Weekends   ■ Blank/don't know
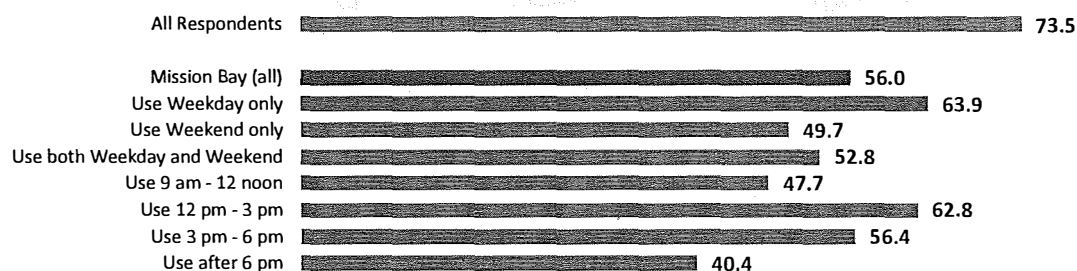
Frequency of Use, Visit Length, and Tenure
Mission Bay patrons use the library about as often as Library patrons overall; however, they are slightly less likely to use the library more than 10 times per month.

Q1. In a typical month, how often do you use this branch library?	Total	Mission Bay
Base (all patrons)*	4586	128
First time using	7%	9%
Once a month or less	17%	13%
2 – 3 times a month	23%	24%
4 – 10 times a month	31%	37%
11 – 20 times a month	11%	6%
20+ times a month	11%	10%
Don't know/Blank	1%	2%
Average # times visited per month	8.4	8.1

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), patrons of Mission Bay use the library for an average of only 56 minutes per visit. Those who use the library only on weekdays are likely to visit longer, at 63.9 minutes, while those who use the library from 12 pm to 3 pm also tend to use the library longer (at an average of 62.8 minutes).

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Mission Bay (all)	56.0
Use Weekday only	63.9
Use Weekend only	49.7
Use both Weekday and Weekend	52.8
Use 9 am - 12 noon	47.7
Use 12 pm - 3 pm	62.8
Use 3 pm - 6 pm	56.4
Use after 6 pm	40.4

Mission Bay patrons are more likely to have used the library for 2 years or less, and less likely to have used the library more than 5 years, when compared with Library patrons overall. The Mission Bay branch opened in 2006 – about 11 years prior to the survey.

Q9. How long have you been using this branch?	Total	Mission Bay
Base (all patrons)	4586	128
3 months or less	14%	19%
3 to 6 months	5%	5%
7 to 12 months	3%	5%
1 to 2 years	15%	30%
3 to 5 years	18%	18%
More than 5 years	43%	23%
Blank	1%	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

While Mission Bay patrons are about as likely to use the library for materials as Library patrons overall, they are less likely to use the library for other major purposes.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Mission Bay
Base (all patrons)	4586	128
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	83%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	27%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	14%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	14%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	12%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), and Mission Bay patrons rated the existing open hours similarly, at 4.20 (out of 5.00).
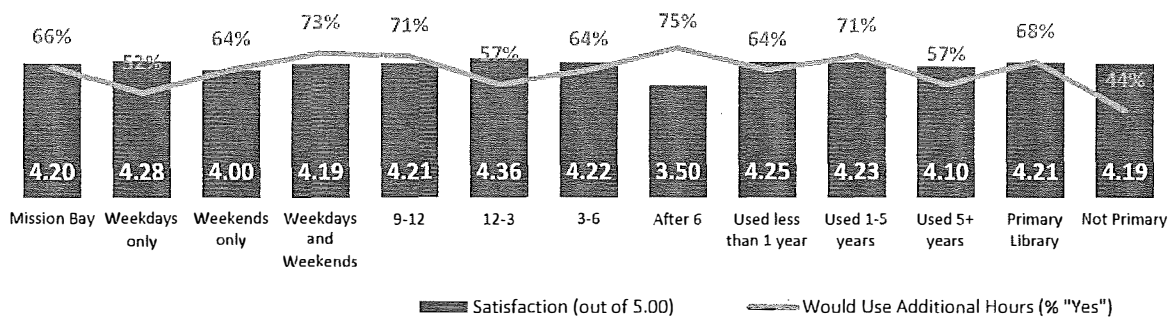
Q4. How well do these hours meet your needs?

	Very Well (5)	(4)	(3)	(2)	Not at All (1)	Blank/don't know	
All SFPL Users (Total)	51%	24%	17%	4%	2%		4.19
Mission Bay	48%	27%	21%	2%	1%		4.20

Among Mission Bay patrons, there is not a clear correlation between satisfaction with existing hours and desire for additional hours. The only major sub-group which reflects such a correlation are those patrons who use the library after 6 pm – who rated current hours much lower (3.50) and their likely use of additional hours much higher – 75% - than Mission Bay patrons as a whole.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Mission Bay	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	66%	53%	64%	73%	71%	57%	64%	75%	64%	71%	57%	68%	44%
Satisfaction (out of 5.00)	4.20	4.28	4.00	4.19	4.21	4.36	4.22	3.50	4.25	4.23	4.10	4.21	4.19

Satisfaction (out of 5.00)   Would Use Additional Hours (% "Yes")

Mission Bay patrons are more likely to request morning hours, and about as likely to request evening hours, as Library patrons overall.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Mission Bay
Base (said would use additional hours)	2720	84
Mornings (or earlier than it is open now)	32%	44%
Evenings (or later than itis open now)	51%	51%
Weekends	32%	14%
Blank	4%	8%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

A slightly lower share of Mission Bay patrons have visited another SFPL library in the previous month when compared with Library patrons overall.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Mission Bay
Base (all patrons)	4586	128
"Yes" (have visited)	56%	50%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Mission Bay library* are:
- Main (24%)
- Potrero (5%)
- North Beach (5%)
- Chinatown (4%)
- Park (3%)
- West Portal (3%)

*% of all Mission Bay patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Nearly half (49%) of Mission Bay residents provided a comment. Among those who provided a comment, 22% provided a comment which related to open hours.
- 6% requested more hours (but with no specific time/day)
- 5% said the current hours should be kept.
- 5% requested additional weekend hours.
- 3% requested earlier/morning hours.
- 3% said they liked the recently expanded hours.
- 2% requested additional weekday hours.

Of the 643 responses from the Public Input Survey, 14 (2%) of the responses were from patrons of Mission Bay. One commenter requested earlier hours at least one day per week, while another commenter asked for the library to be open until 9 pm.

From the Staff Survey, weekends and mornings appear to be the busiest times. There was no strong request for additional hours; however, staff indicated there may be capacity issues (e.g. not enough space for patrons or programs, not enough computers) at least some of the time.

Noe Valley / Sally Brunn

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	12-6	10-9	1-9	10-6	1-6	10-6

Home Location of Patrons

Among Noe Valley patrons, 94% live in San Francisco. The highest share of Noe Valley patrons comes from the same ZIP Code of the Noe Valley branch, 94114; 57% of patrons live in this ZIP Code.

While 2% of patrons did not answer the question, the remaining patrons come from Sonoma County, Alameda County, and outside the Bay Area.

Times and Days of Use

Most Noe Valley patrons use the Library during only one time period; only 21% use the library across multiple time periods. Noe Valley patrons are slightly more likely to say they use the library from 12 pm to 3 pm and after 6 pm compared to Library patrons overall.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Noe Valley
Base (all patrons)*	4586	173
9 am – 12 pm	19%	21%
12 pm – 3 pm	37%	41%
3 pm – 6 pm	46%	43%
After 6 pm	16%	21%
Don't know/blank	3%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Most Library patrons use the branch where they were surveyed both Weekdays and Weekends, and Noe Valley patrons are even more likely to do so (73% Noe Valley vs. 62% overall). Noe Valley patrons are also less likely to use the library solely on weekdays (18% Noe Valley vs. 28% overall).

Q2. Do you use this branch . . .

Total (All SFPL Libraries)	28%	8%	62%	2%
Noe Valley	18%	8%	73%	1%

■ Weekdays only　　■ Weekends only　　■ Weekdays and Weekends　　■ Blank/don't know

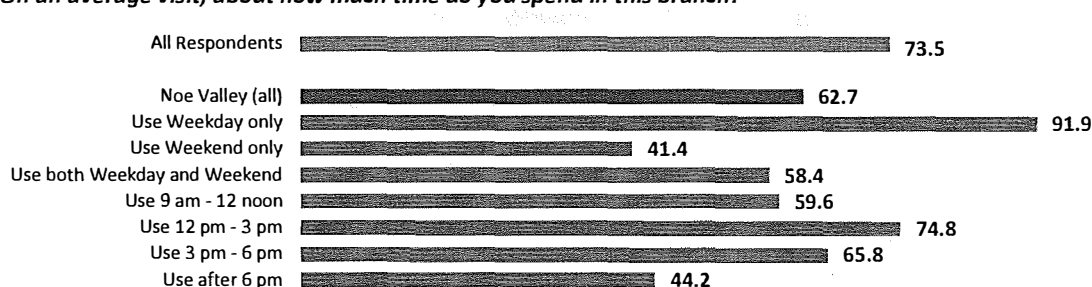## Frequency of Use, Visit Length, and Tenure

The average number of times visited per month by Noe Valley patrons is slightly less – 6.4 times/month – compared with all Library patrons (8.4 times/month).

Q1. In a typical month, how often do you use this branch library?	Total	Noe Valley
Base (all patrons)*	4586	173
First time using	7%	5%
Once a month or less	17%	16%
2 – 3 times a month	23%	28%
4 – 10 times a month	31%	36%
11 – 20 times a month	11%	11%
20+ times a month	11%	3%
Don't know/Blank	1%	-
Average # times visited per month	8.4	6.4

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

While the average library visit across the Library system lasts about 73.5 minutes (on average), while Noe Valley patrons spent slightly less time, 62.7 minutes, on an average visit. Those who use the library only on weekdays have significantly longer average visits (91.9 minutes). By time of day, those who use the library between 12 pm and 3 pm have the longest average visits, at 74.8 minutes. Those who use the library after 6 pm have a much shorter average visit time of 44.2 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
Noe Valley (all)	62.7
Use Weekday only	91.9
Use Weekend only	41.4
Use both Weekday and Weekend	58.4
Use 9 am - 12 noon	59.6
Use 12 pm - 3 pm	74.8
Use 3 pm - 6 pm	65.8
Use after 6 pm	44.2

The tenure of Noe Valley patrons is about the same as for Library patrons overall.

Q9. How long have you been using this branch?	Total	Noe Valley
Base (all patrons)	4586	173
3 months or less	14%	13%
3 to 6 months	5%	6%
7 to 12 months	3%	4%
1 to 2 years	15%	14%
3 to 5 years	18%	20%
More than 5 years	43%	43%
Blank	1%	-

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Noe Valley patrons are slightly more likely to use the library for materials, but less likely to use the library for technology, community/social learning, and pragmatic reasons.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Noe Valley
Base (all patrons)	4586	173
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	90%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	32%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	16%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	26%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	8%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while Noe Valley patrons rated existing hours 4.16.

*Q4. How well do these hours meet your needs?*
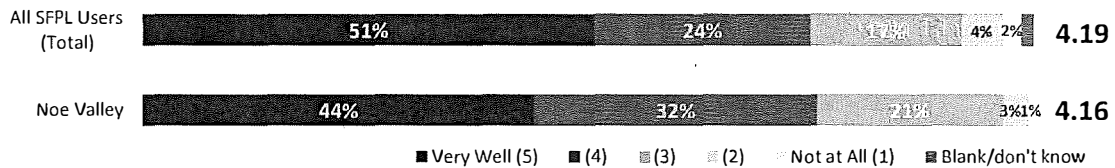
Overall, Noe Valley patrons rated existing hours 4.16, and 46% indicated they would use additional hours if available.

Notably, the later in the day a person uses the library, the less satisfied they are, and the more likely they are to use additional hours.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
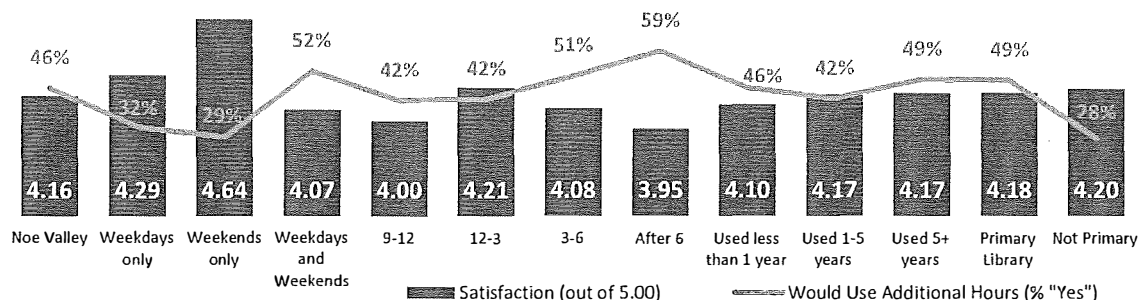
Noe Valley patrons who said they would use more hours were more evenly divided among morning/earlier hours (40%), later/evening hours (49%), and weekend hours (35%) than library patrons overall.

Notably, the hours currently used is a strong predictor of preference: While those who use the library 9 am to 12 pm indicated a strong preference for early/morning hours (80%), those who use the library from 12 to 3 pm and 3 to 6 pm were more evenly split, and those who use the library after 6 pm more strongly preferred evenings/later hours (77%). The preference for additional weekend hours is strongest among morning patrons and tapers off as the day progresses.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Noe Valley
Base (said would use additional hours)	2720	80
Mornings (or earlier than it is open now)	32%	40%
Evenings (or later than it is open now)	51%	49%
Weekends	32%	35%
Blank	4%	3%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Just over half of Noe Valley patrons had visited another branch in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Noe Valley
Base (all patrons)	4586	173
"Yes" (have visited)	56%	55%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using Noe Valley* are:
- Main (24%)
- Mission (14%)
- Eureka Valley (9%)
- Glen Park (9%)
- Bernal Heights (5%)
- Excelsior (3%)
- Portola (3%)

*% of all Noe Valley patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Noe Valley patrons who participated in the Structured Survey, 66% provided a comment. Of the comments provided, 27% provided a comment about open hours, and most of these comments applied directly to the Noe Valley branch.
- 9% asked for more hours (but did not specify) or made a general comment about hours.
- 6% said to keep the current hours.
- 5% asked for more weekend hours.
- 2% said they liked the expanded (new) hours.
- 2% asked for earlier weekday hours.
- 2% asked for more hours (in general) across the system/not specific to Noe Valley.

Of the 643 responses from the Public Input Survey, 17 (3%) were from Noe Valley. There were only 2 commenters who provided feedback on open hours, and both of these patrons asked for earlier hours on Friday mornings.

From the Staff Survey, feedback was generally that existing hours are meeting patrons' needs. There was one person who indicated staying open weekends and Friday/Monday one hour later might be beneficial.
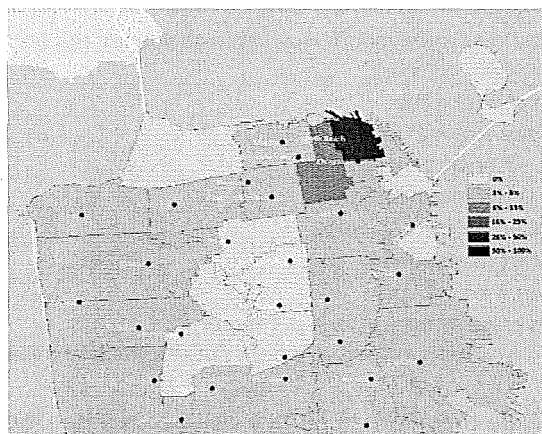
North Beach

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	1-6	10-9	12-9	10-6	1-6	10-6

Home Location of Patrons

Overall, 88% of patrons from North Beach live somewhere in San Francisco. The San Francisco ZIP Code with the highest share of North Beach patrons is 94133, where nearly half (46%) reside. This is the same ZIP Code where the North Beach branch is located.

In addition, 5% said they live outside the Bay Area, 4% live in San Mateo County, and the remaining live in Alameda and Contra Costa counties; 1% did not answer the question.

Times and Days of Use

Among North Beach patrons, nearly half (43%) use it from 3 pm to 6, and 36% use it exclusively during this time. Only 6% use the library after 6 pm.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	North Beach
Base (all patrons)*	4586	142
9 am – 12 pm	19%	18%
12 pm – 3 pm	37%	37%
3 pm – 6 pm	46%	43%
After 6 pm	16%	6%
Don't know/blank	3%	11%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected)

Most patrons use the Library both Weekdays and Weekends; while this is generally true among North Beach patrons, a lower share use it both weekdays and weekends (54%), while a slightly higher share (33%) use it only on weekdays.

Q2. Do you use this branch . . .

	Weekdays only	Weekends only	Weekdays and Weekends	Blank/don't know
Total (All SFPL Libraries)	28%	8%	62%	2%
North Beach	33%	8%	54%	4%

Frequency of Use, Visit Length, and Tenure

North Beach patrons are more likely to visit the library more than 10 times/month compared with Library patrons overall; their average number of visits per month is therefore higher, at 10.1 times per month.
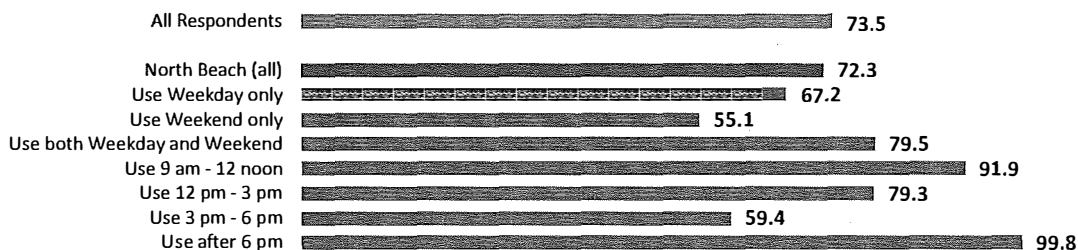
Q1. In a typical month, how often do you use this branch library?	Total	North Beach
Base (all patrons)*	4586	142
First time using	7%	10%
Once a month or less	17%	11%
2 – 3 times a month	23%	25%
4 – 10 times a month	31%	26%
11 – 20 times a month	11%	13%
20+ times a month	11%	15%
Don't know/Blank	1%	-
Average # times visited per month	8.4	10.1

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), North Beach patrons' visits last about the same, with an average visit of 72.3 minutes.

Those who use the library early in the morning (9 am – 12 pm, 91.9 minutes), and after 6 pm (99.8 minutes) have longer average visit times, particularly when compared with those who use the library from 3 pm to 6 pm (59.4 minutes).

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
North Beach (all)	72.3
Use Weekday only	67.2
Use Weekend only	55.1
Use both Weekday and Weekend	79.5
Use 9 am - 12 noon	91.9
Use 12 pm - 3 pm	79.3
Use 3 pm - 6 pm	59.4
Use after 6 pm	99.8

North Beach patrons are less likely to have used the library for 3 or more years, and slightly more likely to have used the library for less than 3 months, compared to Library patrons overall.

Q9. How long have you been using this branch?	Total	North Beach
Base (all patrons)	4586	142
3 months or less	14%	21%
3 to 6 months	5%	6%
7 to 12 months	3%	3%
1 to 2 years	15%	20%
3 to 5 years	18%	11%
More than 5 years	43%	37%
Blank	1%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

North Beach patrons are somewhat less likely to use the library for materials than Library patrons overall, but otherwise use the library for about the same purposes.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	North Beach
Base (all patrons)	4586	142
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	75%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	44%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	25%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	23%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	15%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while North Beach patrons rate existing hours lower, at 3.96 (out of 5.00).
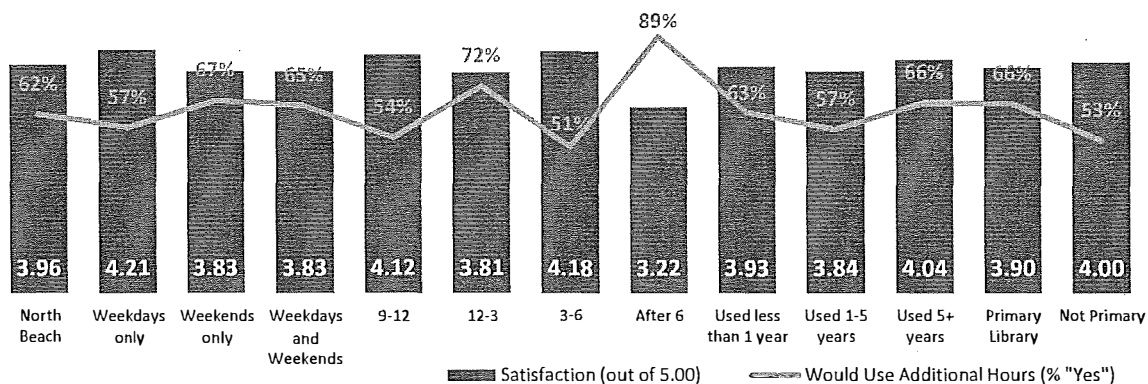
Q4. How well do these hours meet your needs?
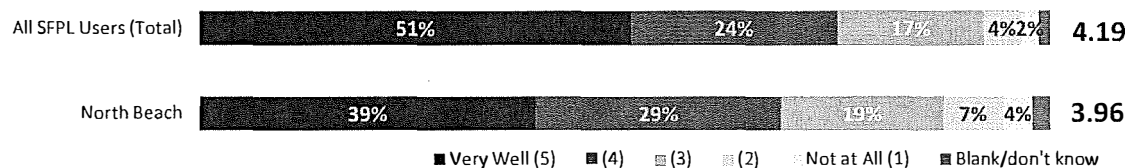
North Beach patrons who use the library after 6 pm are among the least satisfied (3.22), and nearly all of them (89%) say they would use additional hours.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

While those who use the library before 3 pm are nearly evenly split between their preference for additional morning/earlier hours and evening/later hours, those using the library after 3 pm have a strong preference for evening/later hours.

In total, however, North Beach patrons are less likely to request evening and weekend hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	North Beach
Base (said would use additional hours)	2720	88
Mornings (or earlier than it is open now)	32%	31%
Evenings (or later than it is open now)	51%	43%
Weekends	32%	20%
Blank	4%	15%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

60% of North Beach patrons had visited another SFPL library in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	North Beach
Base (all patrons)	4586	142
"Yes" (have visited)	56%	60%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the North Beach library* are:
- Main (22%)
- Chinatown (21%)
- Marina (8%)
- Golden Gate Valley (6%)

*% of all North Beach patrons surveyed; showing only branches visited by 3% or more only.

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among North Beach patrons who participated in the Structured Survey, 63% provided a comment. Of those, 14% pertained to open hours.
- 4% requested additional evening hours;
- 4% requested additional hours but did not specify a time/day; and
- 2% requested additional weekend hours.

Of the 643 responses from the Public Input Survey, 5 responses (1%) were from North Beach patrons. Only two of these responses had comments, and only one commenter weighed in on open hours. The commenter requested both earlier weekday hours (e.g. 8 am), as well as more evening hours.

From the Staff Survey, there was very little commentary on open hours; what was said was that the hours seemed sufficient as they are.
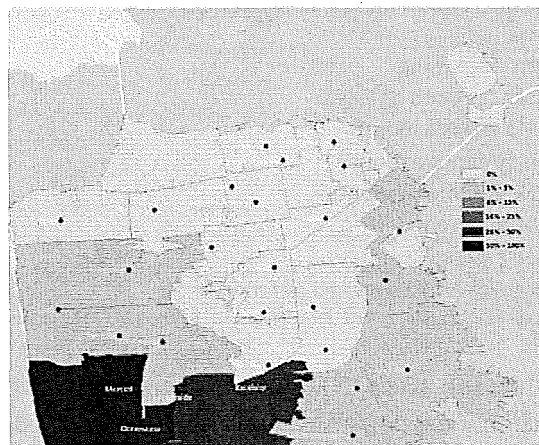
Ocean View

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	10-6	10-6	12-8	10-7	1-6	10-6

Home Location of Patrons

Most Ocean View patrons (93%) reside within San Francisco. More than half of patrons (56%) reside in ZIP Code 94132, which is the same ZIP Code where the Ocean View branch is located. Another 26% are from 94112, an adjacent ZIP Code.

Of those not in San Francisco, 4% live in San Mateo County, 1% did not answer the question, 1% live in Alameda County, and 1% live outside the Bay Area.
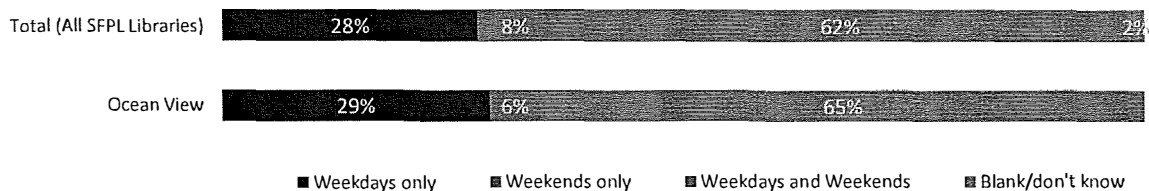
Times and Days of Use

Most Ocean View patrons use the library exclusively from 3 pm to 6 pm (36%) or 12 pm to 3 pm (29%), while 15% use the library during multiple periods. Ocean View patrons use the Library roughly the same hours as Library patrons do overall.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Ocean View
Base (all patrons)*	4586	107
9 am – 12 pm	19%	20%
12 pm – 3 pm	37%	35%
3 pm – 6 pm	46%	47%
After 6 pm	16%	12%
Don't know/blank	3%	3%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Most Library patrons use the Library both Weekdays and Weekends, and this is true of Ocean View patrons as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%

Ocean View: 29% | 6% | 65% | —

■ Weekdays only   ■ Weekends only   ■ Weekdays and Weekends   ▨ Blank/don't know

Frequency of Use, Visit Length, and Tenure

On average, Ocean View patrons visit the library about one or two times a month more than Library patrons overall - about 9.7 times per month.

Q1. In a typical month, how often do you use this branch library?	Total	Ocean View
Base (all patrons)*	*4586*	*107*
First time using	7%	3%
Once a month or less	17%	14%
2 – 3 times a month	23%	23%
4 – 10 times a month	31%	30%
11 – 20 times a month	11%	13%
20+ times a month	11%	15%
Don't know/Blank	*1%*	*2%*
Average # times visited per month	**8.4**	**9.7**

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), Ocean View patrons tend to spend about 8-10 minutes less, with an average visit time of 65.5 minutes. Average visit time is longest during the earliest part of the day (9 am to 12 pm) at 80.6 minutes, and decreases as the day progresses, with those visiting after 6 pm spending only 60.0 minutes, on average.

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
Ocean View (all)	65.5
Use Weekday only	57.5
Use Weekend only	52.8
Use both Weekday and Weekend	70.3
Use 9 am - 12 noon	80.6
Use 12 pm - 3 pm	71.7
Use 3 pm - 6 pm	63.9
Use after 6 pm	60.0

Ocean View patrons are more likely to have used the branch less than 5 years when compared with Library patrons overall.

Q9. How long have you been using this branch?	Total	Ocean View
Base (all patrons)	*4586*	*107*
3 months or less	14%	13%
3 to 6 months	5%	8%
7 to 12 months	3%	4%
1 to 2 years	15%	22%
3 to 5 years	18%	23%
More than 5 years	43%	29%
Blank	*1%*	*-*

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Ocean View patrons are about as likely to use the branch as Library patrons overall, except they are somewhat less likely to use the branch for pragmatic reasons.
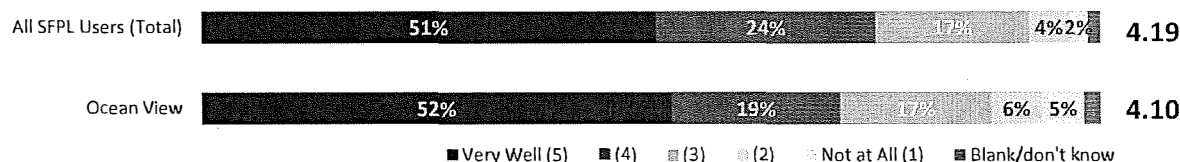
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Ocean View
Base (all patrons)	4586	107
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	84%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	45%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	26%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	27%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	13%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while Ocean View patrons rated existing hours lower, at 4.10 (out of 5.00).

Q4. How well do these hours meet your needs?

	Very Well (5)	(4)	(3)	(2)	Not at All (1)	Blank/don't know	
All SFPL Users (Total)	51%	24%	17%	4%	2%		4.19
Ocean View	52%	19%	17%	6%	5%		4.10

Those who use Ocean View after 6 pm are less satisfied with existing hours (3.38), and somewhat more likely to use additional hours (69%). Although newer patrons are less satisfied (3.76), only 59% of them would use additional hours, whereas patrons using the library 1-5 years are more satisfied (4.22) and are also more likely to use additional hours (69%).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
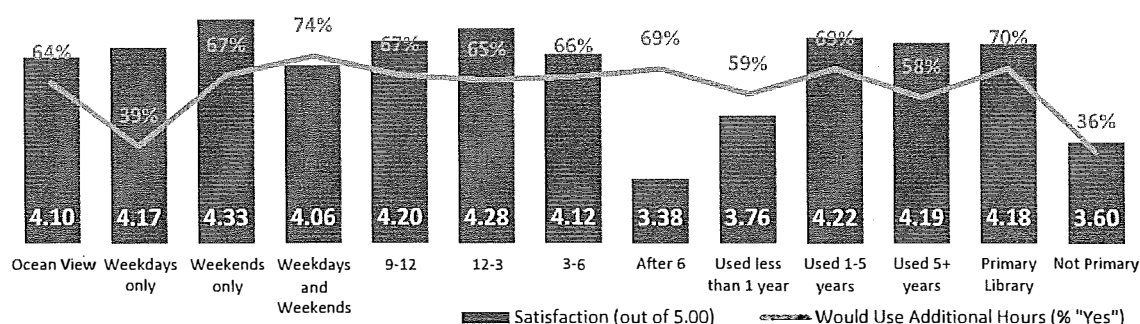
Among those who would use additional hours, more than half (54%) said they would use it more evenings/later than it is open now.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Ocean View
Base (said would use additional hours)	2720	68
Mornings (or earlier than it is open now)	32%	21%
Evenings (or later than it is open now)	51%	54%
Weekends	32%	38%
Blank	4%	6%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Just over half of Ocean View patrons (57%) had visited another library in the past month. Unlike many other branches, the Main Library is NOT the most frequently visited.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Ocean View
Base (all patrons)	4586	432
"Yes" (have visited)	56%	57%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using Ocean View branch* are:
- Merced (19%)
- West Portal (13%)
- Main (8%)
- Ingleside (6%)
- Parkside (6%)
- Chinatown (4%)
- Ortega (4%)
- Sunset (4%)
- Excelsior (3%)

*% of all Ocean View patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

From the Structured Survey, 53% of Ocean View patrons provided a comment, and 23% of comments provided were about open hours.
- 4% requested that the current hours be maintained.
- 4% requested additional hours generally or across multiple time frames.
- 4% requested additional weekend hours.
- 4% requested additional weekday evening hours.
- 4% requested earlier hours.
- 2% said they liked the new hours.
- 2% requested that Monday/Friday evenings be added.
- 2% requested that weekend evenings be added.

Of the 643 responses from the Public Input Survey, only 1 (<1%) was received from Ocean View; no comments were provided.

From the Staff Survey, there is a general indication that additional hours are welcome, with indications of additional morning, evening, and weekend time. At least one staff member cited the need for additional hours so working families in the area could make time to visit.

Ortega

Existing Open Hours (Fall 2017)						
SUN	**MON**	**TUE**	**WED**	**THUR**	**FRI**	**SAT**
1-5	10-6	10-6	1-9	12-9	1-6	10-6

Home Location of Patrons

The largest share of patrons reside in ZIP Code 94122 (41%), which is the same ZIP Code where the Ortega branch is located. Close behind that ZIP Code, at 31%, is 94116 (just south of the branch).

While 93% of Ortega patrons live in San Francisco, 3% did not answer the question, 3% live outside the Bay Area, and 1% live in San Mateo County.
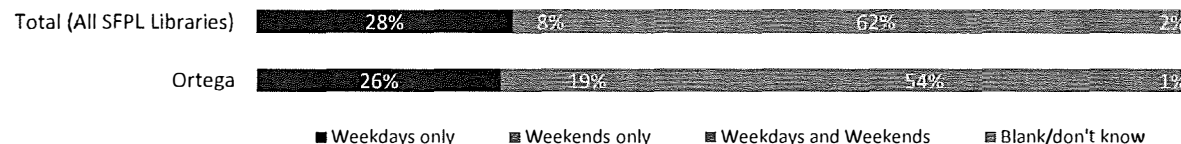

Times and Days of Use

Nearly half of all Ortega patrons (49%) use the library only from 3 pm to 6 pm, while 59% use it during this time period overall (either alone or in conjunction with other times). Ortega patrons are more likely to use the library from 3 pm to 6 pm, and less likely to use the library before 3 pm, when compared to Library patrons overall.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Ortega
Base (all patrons)*	4586	140
9 am – 12 pm	19%	8%
12 pm – 3 pm	37%	28%
3 pm – 6 pm	46%	59%
After 6 pm	16%	16%
Don't know/blank	3%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most Library patrons use the Library both Weekdays and Weekends; while this is generally true for Ortega patrons as well, they are somewhat less likely to use the library both weekdays and weekends (54%), and more likely to use it only on weekends (19%).

Q2. Do you use this branch . . .

Total (All SFPL Libraries)	28%	8%	62%	2%
Ortega	26%	19%	54%	1%

■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know
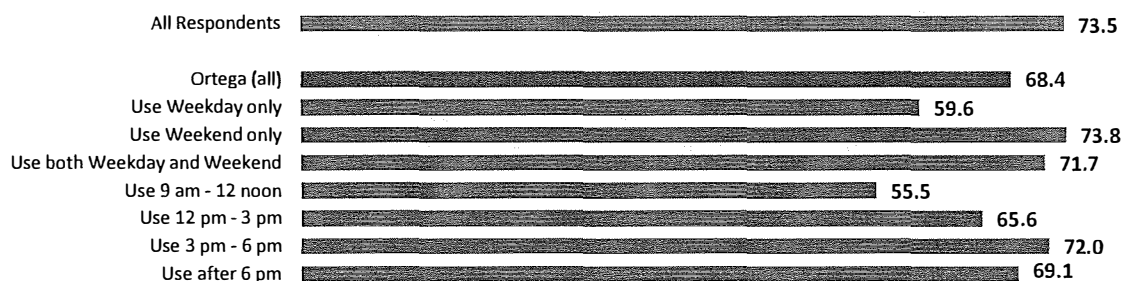
Frequency of Use, Visit Length, and Tenure
Ortega patrons use the library, on average, about 9 times per month.

Q1. In a typical month, how often do you use this branch library?	Total	Ortega
Base (all patrons)*	4586	140
First time using	7%	5%
Once a month or less	17%	19%
2 – 3 times a month	23%	21%
4 – 10 times a month	31%	26%
11 – 20 times a month	11%	6%
20+ times a month	11%	15%
Don't know/Blank	1%	8%
Average # times visited per month	8.4	9.1

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), Ortega patrons spend slightly less time per visit on average (about 68 minutes). Those who use the library on weekends – whether solely on weekends or on weekdays as well – tend to have a longer average visit time (73.8 weekend only, 71.7 both) than those who use the library only on weekdays (59.6 minutes). Average visit length is shortest in the morning (55.5 minutes 9 am – 12 pm) and climbs during the day, reaching an average of 72 minutes from 3 pm to 6 pm.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Ortega (all)	68.4
Use Weekday only	59.6
Use Weekend only	73.8
Use both Weekday and Weekend	71.7
Use 9 am - 12 noon	55.5
Use 12 pm - 3 pm	65.6
Use 3 pm - 6 pm	72.0
Use after 6 pm	69.1

Ortega patrons are much more likely to have been using the branch between 7 months and 5 years; while 3% of Library patrons overall have been using the library for 7-12 months, 28% of Ortega patrons have been using it this length of time.

Q9. How long have you been using this branch?	Total	Ortega
Base (all patrons)	4586	140
3 months or less	14%	11%
3 to 6 months	5%	1%
7 to 12 months	3%	28%
1 to 2 years	15%	30%
3 to 5 years	18%	31%
More than 5 years	43%	11%
Blank	1%	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

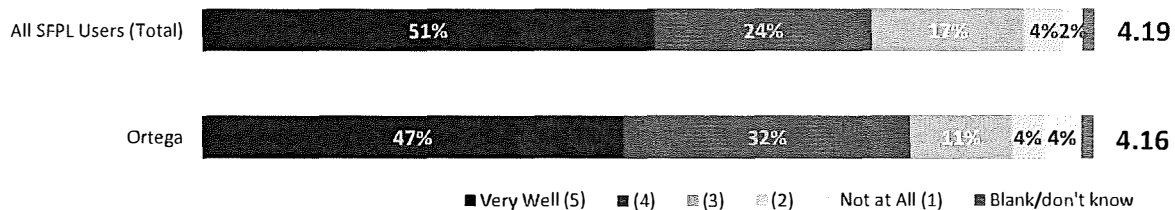Ortega patrons are less likely to use the library for technology, community/social learning, and pragmatic reasons.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Ortega
Base (all patrons)	4586	140
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	82%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	23%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	18%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	29%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	6%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while Ortega patrons gave a similar rating of existing hours, at 4.16 (out of 5.00).
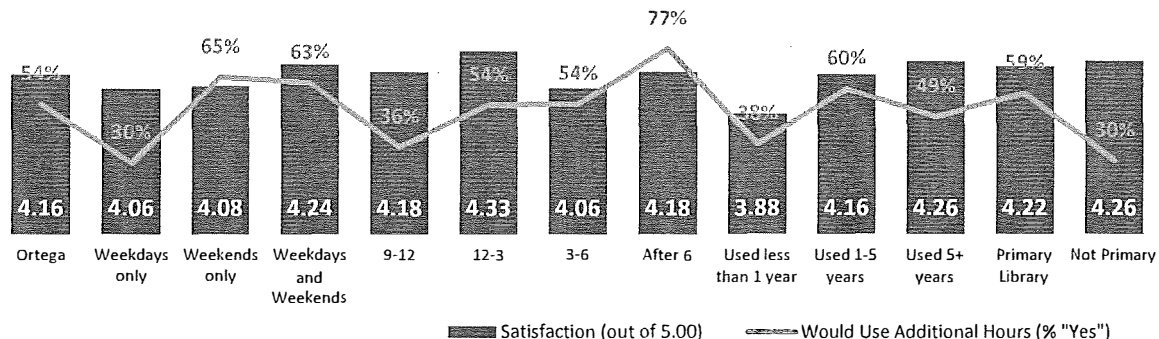
Q4. How well do these hours meet your needs?

All SFPL Users (Total)	51% ... 24% ... 17% 4%2%	4.19
Ortega	47% ... 32% ... 4% 4%	4.16

■ Very Well (5) ■ (4) ▒ (3) ▒ (2) Not at All (1) ▒ Blank/don't know

While newer patrons are among the least satisfied with hours at Ortega (3.88), they are also least likely to use additional hours (38%). Those who use the library after 6 pm are relatively satisfied (4.18), but 77% say they would use additional hours.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Satisfaction (out of 5.00)	Would Use Additional Hours (% "Yes")
Ortega	4.16	54%
Weekdays only	4.06	30%
Weekends only	4.08	65%
Weekdays and Weekends	4.24	63%
9-12	4.18	36%
12-3	4.33	54%
3-6	4.06	54%
After 6	4.18	77%
Used less than 1 year	3.88	38%
Used 1-5 years	4.16	60%
Used 5+ years	4.26	49%
Primary Library	4.22	59%
Not Primary	4.26	30%

Nearly two-thirds (61%) of those who said they would use additional hours at Ortega request hours during the evening or later than the library is currently open now, while over one third (37%) would use it on weekends.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Ortega
Base (said would use additional hours)	2720	76
Mornings (or earlier than it is open now)	32%	17%
Evenings (or later than it is open now)	51%	61%
Weekends	32%	37%
Blank	4%	4%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Among Ortega patrons, 59% had visited another library in the past month. The Main Library is the third-most visited, with Parkside and Sunset branches being visited by a slightly higher share.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Ortega
Base (all patrons)	4586	140
"Yes" (have visited)	56%	59%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Ortega branch* are:
- Parkside (16%)
- Sunset (15%)
- Main (14%)
- Merced (8%)
- West Portal (7%)
- Richmond (3%)

*% of all Ortega patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Ortega patrons who participated in the Structured Survey, 86% provided a comment; however, only 8% of comments were about open hours.
- 6% of commenters asked for additional hours/days across multiple times or did not specify a time/day.
- 1% asked for more weekday hours.
- 1% asked for earlier weekend hours.

On comments related to how they use the library currently, 8% either noted they lived close by or would visit more if they lived closer, while 7% indicated using the library with their children was of primary importance.

Of the 643 responses from the Public Input Survey, 17 (3%) were from Ortega patrons. (Ortega also hosted one of the 11 public meetings discussing open hours.) Several commenters asked for earlier openings during the week (when the library is currently not opening until 12 pm or 1 pm), and two of the commenters suggested removing evening hours which are under-used and

adding them to mornings instead. Other comments related to use from the Public Input option related to transit and parking (including sufficient bike parking).

From the Staff Survey, there was input similar to the Public Input – in that several staff recommended dropping some evening hours and adding weekday morning hours instead. There was also some indication that adding weekend hours would be welcome as well.

Park

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	12-6	10-9	1-9	10-6	1-6	10-6

Home Location of Patrons

San Francisco-based patrons account for 94% of all Park patrons. The largest share of San Francisco-based patrons (57%) are in ZIP Code 94117, the same ZIP Code where Park branch is located.

While 2% of patrons did not respond to the question, 3% of Park patrons indicated they live outside the Bay Area, while less than 1% each said they live in San Mateo and Alameda counties.
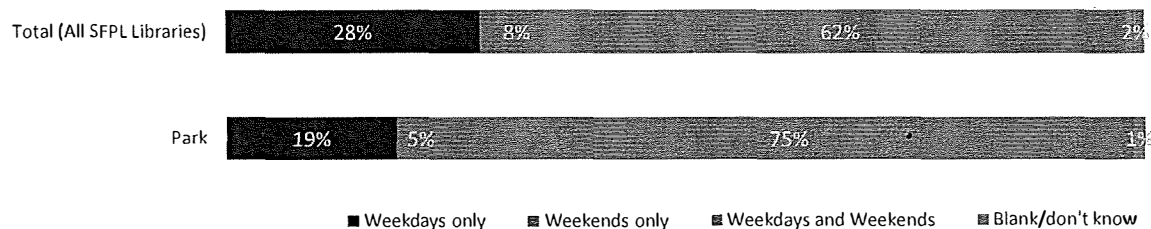

Times and Days of Use

Among Park patrons, 32% visit the library primarily 3 pm to 6 pm, while 25% use multiple time periods and 23% primarily visit from 12 pm to 3 pm. More than half of Park patrons (53%) use the library from 3 pm to 6 pm, either alone or with other time periods, making it the most heavily used time period.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Park
Base (all patrons)*	4586	151
9 am – 12 pm	19%	17%
12 pm – 3 pm	37%	38%
3 pm – 6 pm	46%	53%
After 6 pm	16%	18%
Don't know/blank	3%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Most library patrons use the branch where they were surveyed both weekdays and weekends, and this is particularly true among Park patrons, as 75% use the branch both weekdays and weekends.

Q2. Do you use this branch . . .

Total (All SFPL Libraries)   28%   8%   62%   2%

Park   19%   5%   75%   1%

■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know

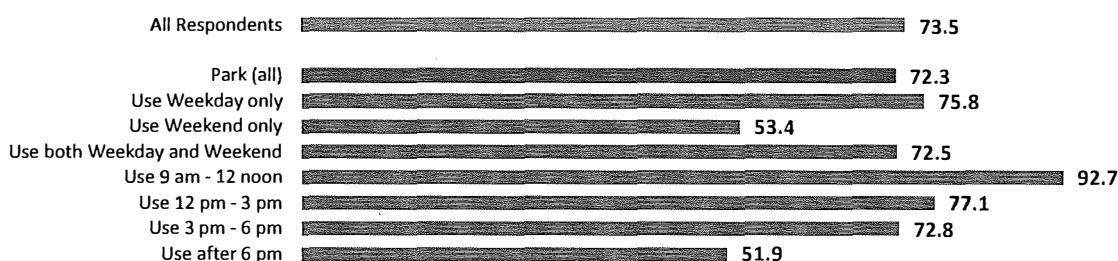## Frequency of Use, Visit Length, and Tenure

Park patrons use the library just slightly less than Library patrons overall – 7.6 times per month.

Q1. In a typical month, how often do you use this branch library?	Total	Park
Base (all patrons)*	4586	151
First time using	7%	7%
Once a month or less	17%	11%
2 – 3 times a month	23%	29%
4 – 10 times a month	31%	33%
11 – 20 times a month	11%	11%
20+ times a month	11%	7%
Don't know/Blank	1%	1%
Average # times visited per month	8.4	7.6

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), and the average visit by a Park patron is very close to this – 72.3 minutes. Visits by Park patrons who go earlier in the day (9 am to 12 pm) are the longest, at 92.7 minutes on average, and taper off throughout the day. The average visit length among Park patrons who use the library after 6 pm is 51.9 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Park (all)	72.3
Use Weekday only	75.8
Use Weekend only	53.4
Use both Weekday and Weekend	72.5
Use 9 am - 12 noon	92.7
Use 12 pm - 3 pm	77.1
Use 3 pm - 6 pm	72.8
Use after 6 pm	51.9

Park patrons are less likely to have used the library more than 5 years (34%) when compared with Library patrons overall (43%).

Q9. How long have you been using this branch?	Total	Park
Base (all patrons)	4586	151
3 months or less	14%	17%
3 to 6 months	5%	1%
7 to 12 months	3%	11%
1 to 2 years	15%	22%
3 to 5 years	18%	14%
More than 5 years	43%	34%
Blank	1%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Park patrons are slightly more likely to use the library for materials (92% vs. 85% overall), technology (48% vs. 43% overall), and community/social learning (30% vs. 25% overall) than Library patrons overall. They are slightly less likely to use the library for pragmatic purposes.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Park
Base (all patrons)	4586	151
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	92%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	48%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	30%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	23%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	11%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00); however, Park patrons are definitely less satisfied, as they rated existing hours 4.01 (out of 5.00).

Q4. How well do these hours meet your needs?

While at many branches, sub-groups with lower ratings than branch patrons overall have a higher indication they would use additional hours, the reverse appears to be the case at the Park branch. The sub-groups with the highest share of patrons saying they would use additional hours – those who use the library from 3 pm to 6 pm (64%), those who have used the library more than 5 years (63%), and those who use the library only on weekdays (61%) – also have higher satisfaction with the existing hours when compared to Park patrons overall.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
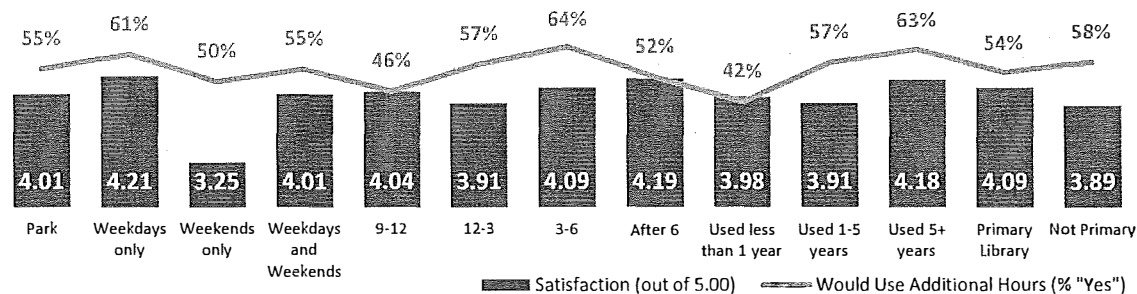
While more than half of those who would use additional hours would like evenings/later hours (52%), there is also strong support for additional morning/earlier hours (41%).

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Park
Base (said would use additional hours)	2720	83
Mornings (or earlier than it is open now)	32%	41%
Evenings (or later than it is open now)	51%	52%
Weekends	32%	30%
Blank	4%	6%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Nearly two-thirds of Park patrons (65%) had visited another branch in the past month. Given Park patrons' generally lower rating of existing hours, and the overall lower share of patrons who say they would use additional hours, it is possible that patrons prefer going to nearby branches over adding hours at the Park location.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Park
Base (all patrons)	4586	151
"Yes" (have visited)	56%	65%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Park branch* are:
- Main (36%)
- Sunset (16%)
- Richmond (7%)
- Western Addition (7%)
- Eureka Valley (6%)
- Presidio (6%)
- Mission (3%)
- Noe Valley (3%)

% of all Park patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Park patrons who participated in the Structured Survey, 54% provided a comment. Of these comments, 27% provided feedback on open hours.
- 10% asked for multiple time frames and/or requested hours be expanded but did not specify when.
- 9% asked for additional weekend hours.
- 4% wanted to be sure the existing hours were kept.
- 4% asked for earlier weekend hours.
- 1% each said they liked the new expanded hours and asked for weekend evenings.

Of the 643 responses from the Public Input Survey, 13 (2%) were from Park patrons.
- One patron asked for earlier weekend times.
- One patron asked for additional evening hours, including Friday-Monday.

- One patron indicated that safety/security issues might prevent them from using Park, while another indicated Park's selection of materials was limited.

From the staff feedback, there is some indication that Fridays and weekends are busy days. However, at least one staff member expressed concern about having enough staff to handle any expanded hours.

Parkside

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	1-6	10-9	12-9	10-6	1-6	10-6

Home Location of Patrons

Overall, 95% of Parkside patrons live in San Francisco. The highest share of patrons reside in 94116 (63%), which is the same ZIP Code where the Parkside branch is located.

While 2% of patrons did not answer the question, the remaining patrons who live outside of San Francisco cited San Mateo, Alameda, and Santa Clara counties as their home location.
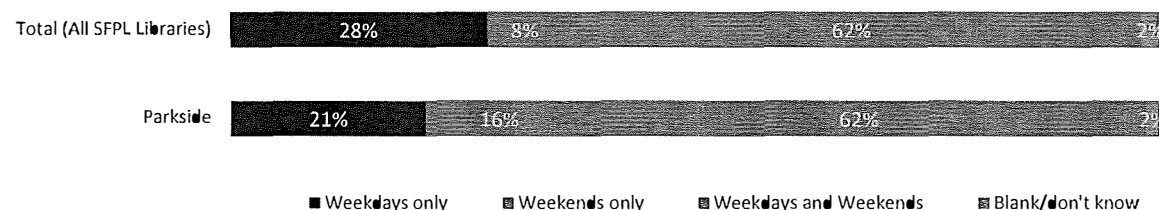

Times and Days of Use

While 37% use Parkside branch from 12 pm to 3 pm only, 29% use it solely from 3 pm to 6 pm; only 7% regularly use the branch during multiple time periods. Compared to Library patrons overall, Parkside patrons are more likely to use the branch 12 pm to 3 pm and less likely to use it after 6 pm.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Parkside
Base (all patrons)*	4586	133
9 am – 12 pm	19%	23%
12 pm – 3 pm	37%	42%
3 pm – 6 pm	46%	35%
After 6 pm	16%	2%
Don't know/blank	3%	8%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Most Library patrons use the Library both Weekdays and Weekends, and this is true for Parkside patrons as well. However, Parkside patrons are twice as likely to use the branch only on weekends (16% Parkside vs. 8% overall).

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%
Parkside: 21% | 16% | 62% | 2%

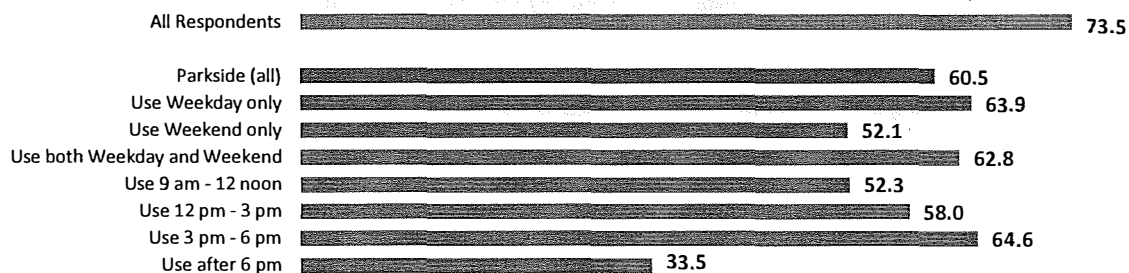■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know

Frequency of Use, Visit Length, and Tenure
Parkside patrons visit the library about as much as Library patrons do overall.

Q1. In a typical month, how often do you use this branch library?	Total	Parkside
Base (all patrons)*	4586	133
First time using	7%	7%
Once a month or less	17%	8%
2 – 3 times a month	23%	23%
4 – 10 times a month	31%	44%
11 – 20 times a month	11%	9%
20+ times a month	11%	8%
Don't know/Blank	1%	2%
Average # times visited per month	8.4	8.0

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), Parkside patrons have a shorter average visit, of 60.5 minutes. Those who use the branch only on weekends have a shorter average visit length (52.1 minutes) than either those who only use it on weekdays (63.9 minutes) or both weekdays and weekends (62.8 minutes). Average visit length climbs throughout the day until 6 pm, then drops considerably. Those who use the branch from 3 pm to 6 pm visit for an average of 64.6 minutes, but those who use the branch after 6 pm have an average visit time of 33.5 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Parkside (all)	60.5
Use Weekday only	63.9
Use Weekend only	52.1
Use both Weekday and Weekend	62.8
Use 9 am - 12 noon	52.3
Use 12 pm - 3 pm	58.0
Use 3 pm - 6 pm	64.6
Use after 6 pm	33.5

Parkside patrons are less likely to have used the branch less than one year compared with Library patrons overall.

Q9. How long have you been using this branch?	Total	Parkside
Base (all patrons)	4586	133
3 months or less	14%	11%
3 to 6 months	5%	2%
7 to 12 months	3%	3%
1 to 2 years	15%	17%
3 to 5 years	18%	22%
More than 5 years	43%	44%
Blank	1%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Parkside patrons are about as likely to use the library for materials, but less likely to use the library for other purposes, compared to Library patrons overall.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Parkside
Base (all patrons)	4586	133
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	89%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	34%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	19%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	22%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	8%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while Parkside patrons are more satisfied with existing hours, at 4.36 (out of 5.00).

Q4. How well do these hours meet your needs?
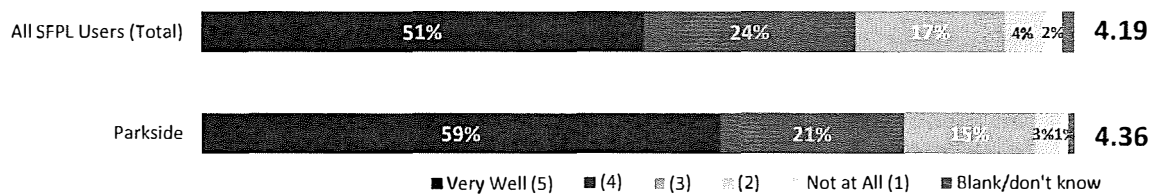
Those who use the Park branch on weekdays only (4.19), and those who use it from 9 am to 12 pm (4.21), rate their overall satisfaction with existing hours lower. However, both sub-groups are at least slightly more inclined to use additional hours (61% and 67% respectively), with those using the branch in the morning the most likely to do so.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
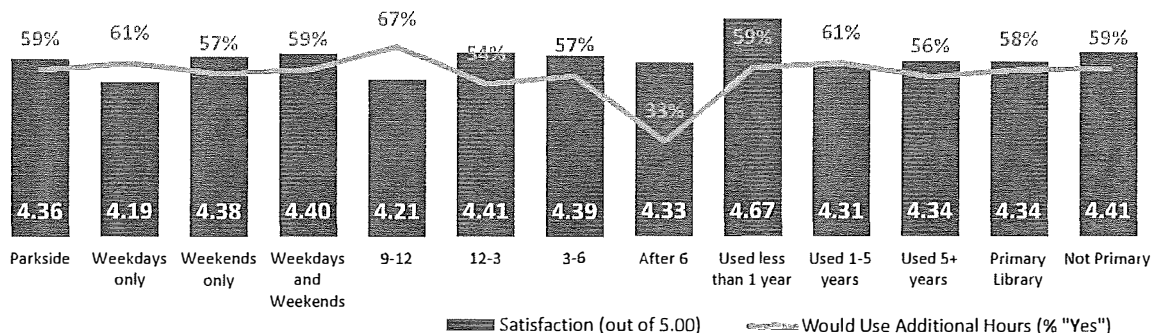
Among patrons who said they would use additional hours, only 29% said they would use it evenings/later – a much lower share than for Library patrons overall.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Parkside
Base (said would use additional hours)	2720	78
Mornings (or earlier than it is open now)	32%	32%
Evenings (or later than it is open now)	51%	29%
Weekends	32%	36%
Blank	4%	10%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Nearly two-thirds of Parkside patrons (64%) had visited another branch in the past month. Notably, 23% of all Parkside patrons had visited West Portal, which was the top answer.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Parkside
Base (all patrons)	4586	131
"Yes" (have visited)	56%	64%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Parkside branch * are:
- West Portal (23%)
- Main (17%)
- Sunset (12%)
- Ortega (10%)
- Ocean View (6%)
- Mission (3%)

*% of all Parkside patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Parkside patrons who participated in the Structured Survey, 43% provided a comment. Of all comments provided, 19% provided feedback on open hours.
- 11% of patrons said they liked the new (expanded) hours.
- 4% asked for morning/earlier hours.
- 4% asked for earlier weekend hours.
- 2% asked for earlier weekday hours.

Of the 643 responses from the Public Input Survey, 20 (3%) were from Parkside patrons.
- One patron requested earlier weekend hours.
- Another patron said they would use the library more often, but there are capacity issues (crowding, noise level).

From the Staff Survey, expanded hours Friday, Saturday, Sunday, and Monday appear most welcome (both morning and evening), as well as additional hours on Thursday evening. Note, too, specific times suggested by staff for evening hours extend the time in the evenings to only 6 pm or 7 pm.
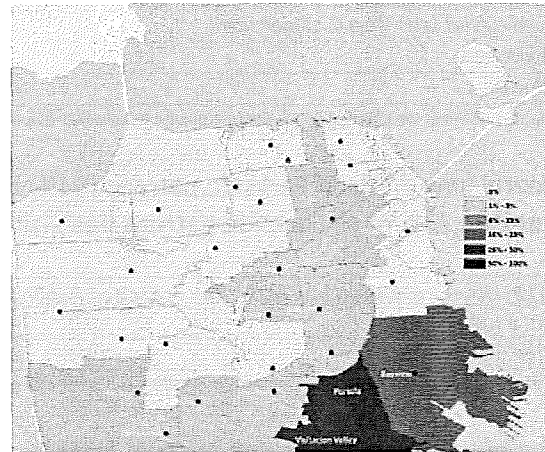
Portola

Existing Open Hours (Fall 2017)						
SUN	**MON**	**TUE**	**WED**	**THUR**	**FRI**	**SAT**
1-5	10-6	10-6	12-8	10-7	1-6	10-6

Home Location of Patrons

Overall, 83% of Portola patrons live in San Francisco. The highest share of San Francisco patrons live in 94134, which is the same ZIP Code where the Portola branch is located.

Notably, 14% of patrons did not answer the question. The remaining patrons indicated they live in San Mateo, Santa Clara, and Marin counties.

Times and Days of Use

More than one third of patrons at Portola use the Library only from 3 pm to 6 pm (36%), while another 13% use the Library during that time period, but also use it during other time periods as well.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Portola
Base (all patrons)*	*4586*	*125*
9 am – 12 pm	19%	22%
12 pm – 3 pm	37%	40%
3 pm – 6 pm	46%	49%
After 6 pm	16%	11%
Don't know/blank	*3%*	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true among Portola patrons as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%

Portola: 28% | 9% | 62% | 1%

■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know

Frequency of Use, Visit Length, and Tenure
Portola patrons are less likely to be first-time or very casual (once a month or less) patrons of the library when compared to Library patrons overall. They average slightly more visits per month – 9.4 vs. 8.4 among all Library patrons.
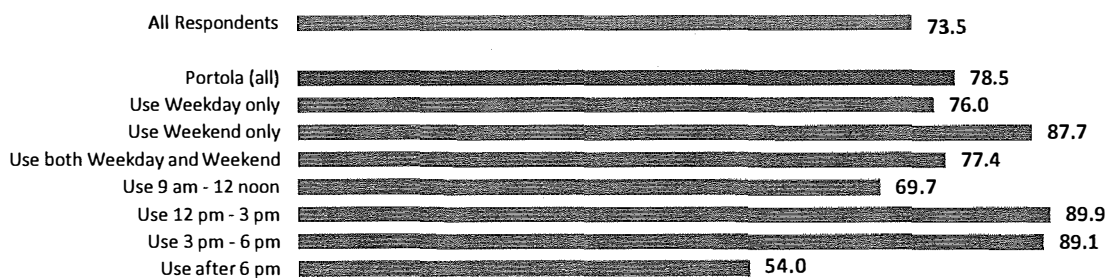
Q1. *In a typical month, how often do you use this branch library?*	Total	Portola
Base (all patrons)*	*4586*	*125*
First time using	7%	2%
Once a month or less	17%	7%
2 – 3 times a month	23%	28%
4 – 10 times a month	31%	35%
11 – 20 times a month	11%	15%
20+ times a month	11%	12%
Don't know/Blank	*1%*	-
Average # times visited per month	8.4	9.4

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While Library patrons overall spend an average of 73.5 minutes per visit, Portola patrons spend slightly longer on average, at 78.5 minutes per visit.

Those who use the Portola branch from 12 pm to 3 pm and 3 pm to 6 pm tend to spend even more time – 89.9 minutes and 89.1 minutes, respectively – while those who use the library after 6 pm average only 54.0 minutes per visit.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Portola (all)	78.5
Use Weekday only	76.0
Use Weekend only	87.7
Use both Weekday and Weekend	77.4
Use 9 am - 12 noon	69.7
Use 12 pm - 3 pm	89.9
Use 3 pm - 6 pm	89.1
Use after 6 pm	54.0

Portola patrons have tenure which is very similar to Library patrons overall.

Q9. *How long have you been using this branch?*	Total	Portola
Base (all patrons)	*4586*	*125*
3 months or less	14%	15%
3 to 6 months	5%	6%
7 to 12 months	3%	4%
1 to 2 years	15%	11%
3 to 5 years	18%	22%
More than 5 years	43%	42%
Blank	*1%*	*1%*

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Portola residents are slightly more likely to use materials, and more likely to use live reference/academic assistance, than Library patrons overall.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Portola
Base (all patrons)	4586	125
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	91%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	43%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	20%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	37%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	14%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Portola patrons rated existing hours 4.26 (out of 5.00), which is just slightly higher than library patrons overall (4.19).
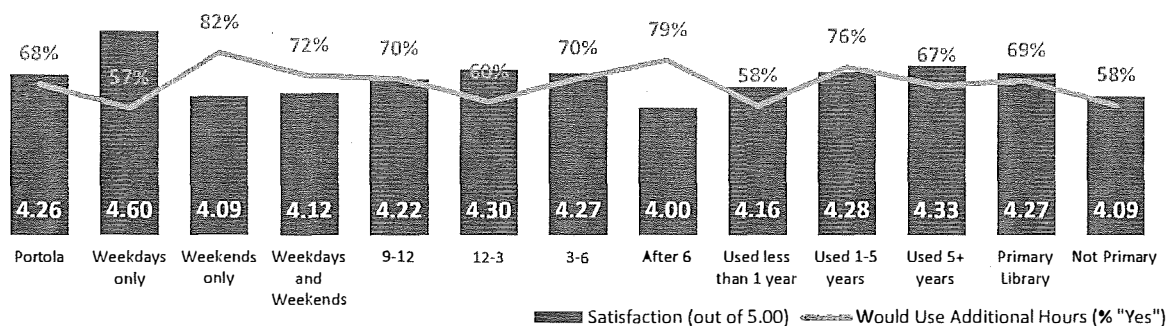
Q4. How well do these hours meet your needs?

| | Very Well (5) | (4) | (3) | (2) | Not at All (1) | Blank/don't know |

All SFPL Users (Total): 51% / 24% / 17% / 4% / 2%   **4.19**

Portola: 50% / 26% / 20% / 2% / 2%   **4.26**

Generally, sub-groups at Portola library who are less satisfied than Portola patrons overall (4.26) are also more inclined than patrons overall to use additional hours. This is particularly true of those who use the Portola library only on weekends (4.09, 82%) as well as those who use the library after 6 pm (4.00, 79%).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Portola	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	68%	82%	72%	70%	60%	70%	79%	76%	58%	67%	69%	58%	
Satisfaction (out of 5.00)	4.26	4.60	4.09	4.12	4.22	4.30	4.27	4.00	4.16	4.28	4.33	4.27	4.09

Satisfaction (out of 5.00) ▬ Would Use Additional Hours (% "Yes")

Portola patrons who would use additional hours are more evenly split among evenings (45%), weekends (38%), and mornings (36%) than Library patrons overall.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Portola
Base (said would use additional h ours)	2720	85
Mornings (or earlier than it is open now)	32%	36%
Evenings (or later than it is open now)	51%	45%
Weekends	32%	38%
Blank	4%	4%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Just over half of Portola patrons (54%) had visited another library in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Portola
Base (all patrons)	4586	125
"Yes" (have visited)	56%	54%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Portola library* are:
- Main (14%)
- Excelsior (10%)
- Visitacion Valley (6%)
- Bayview (6%)
- Chinatown (4%)
- Glen Park (4%)
- Mission (4%)

*% of all Portola patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Portola patrons participating in the Structured Survey, 38% provided a comment, and 29% included feedback on open hours.
- 11% requested additional hours, but either did not specify when or included all hours/multiple time periods.
- 8% requested earlier weekend hours.
- 4% wanted to be sure the current hours were kept.
- 4% said they liked the new (extended) hours.
- 2% asked for more weekend hours.
- 2% asked for Monday/Friday evening hours.
- 2% asked for earlier times on Mondays and Fridays.
- 2% asked for weekday (Tue/Wed/Thur) evenings.

Of the 643 responses from the Public Input Survey, 17 (3%) were from Portola patrons. One patron asked for expanded Sunday hours, while another patron asked for additional Tuesday evening hours (to 7 pm).

From the Staff Survey, one staff member requested longer Tuesday hours (until 7 or 8 pm), while another indicated some earlier hours which were recently added were not as busy.

Potrero

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	1-6	10-8	12-8	10-8	1-6	10-6

Home Location of Patrons

Overall 85% of Potrero library patrons live in San Francisco, of which the largest share live in ZIP Code 94107 (68%). This is the same ZIP Code where the Potrero library is located.

Beyond San Francisco, 9% of patrons live in Alameda County, 2% live in San Mateo County, 1% each live in Marin, Contra Costa, and Napa counties, and 1% live outside the Bay Area.

Times and Days of Use

Potrero library patrons are more likely to use the library before 3 pm compared to Library patrons overall. While 43% use the Potrero library from 12 pm to 3 pm, 28% do so exclusively.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Potrero
Base (all patrons)*	4586	137
9 am – 12 pm	19%	26%
12 pm – 3 pm	37%	43%
3 pm – 6 pm	46%	38%
After 6 pm	16%	12%
Don't know/blank	3%	4%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this holds true for Potrero patrons as well. However, Potrero patrons are somewhat more likely to only visit the library on weekends (8% overall vs. 13% Potrero).

Q2. Do you use this branch . . .

	Weekdays only	Weekends only	Weekdays and Weekends	Blank/don't know
Total (All SFPL Libraries)	28%	8%	62%	2%
Potrero	26%	13%	58%	3%

■ Weekdays only   ▦ Weekends only   ▦ Weekdays and Weekends   ▦ Blank/don't know
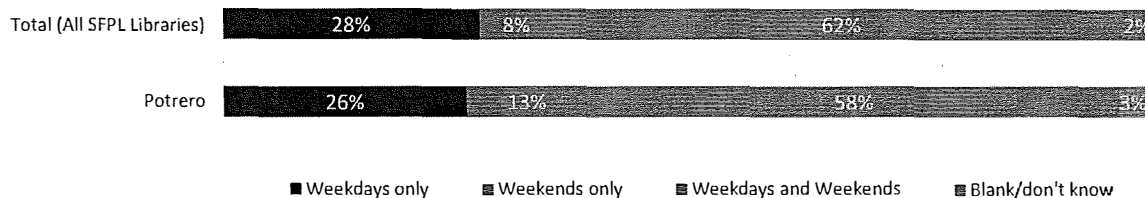
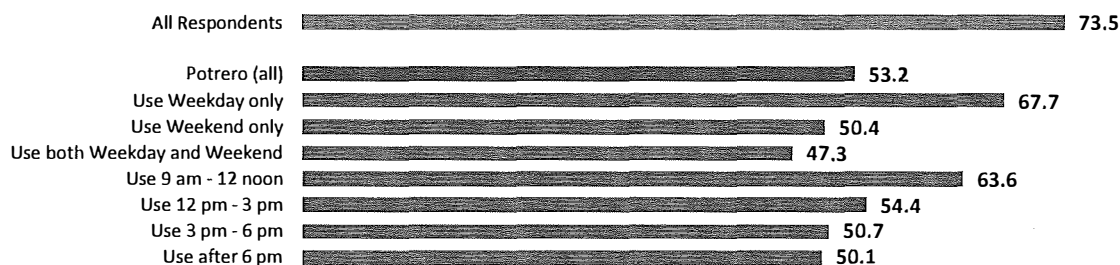## Frequency of Use, Visit Length, and Tenure

While Potrero patrons visit the library about as often as Library patrons overall, there are more first-time visitors than at any other branch in the Library system.

Q1. In a typical month, how often do you use this branch library?	Total	Potrero
Base (all patrons)*	4586	137
First time using	7%	18%
Once a month or less	17%	11%
2 – 3 times a month	23%	18%
4 – 10 times a month	31%	39%
11 – 20 times a month	11%	4%
20+ times a month	11%	9%
Don't know/Blank	1%	-
Average # times visited per month	8.4	8.2

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the length of an average visit throughout the Library system is 73.5 minutes, at Potrero, it is about 20 minutes shorter, at 53.2 minutes. Patrons using Potrero early in the day (9 am to 12 pm) have the longest average visit time, at 63.6 minutes, while visit time grows shorter as the day progresses. Those using the library after 6 pm have a visit time of 50.1 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Potrero (all)	53.2
Use Weekday only	67.7
Use Weekend only	50.4
Use both Weekday and Weekend	47.3
Use 9 am - 12 noon	63.6
Use 12 pm - 3 pm	54.4
Use 3 pm - 6 pm	50.7
Use after 6 pm	50.1

Potrero patrons are more likely to have used the library for less than 3 months when compared with Library patrons overall.

Q9. How long have you been using this branch?	Total	Potrero
Base (all patrons)	4586	137
3 months or less	14%	24%
3 to 6 months	5%	4%
7 to 12 months	3%	-
1 to 2 years	15%	12%
3 to 5 years	18%	16%
More than 5 years	43%	43%
Blank	1%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Potrero patrons are less likely to use the library for technology or pragmatic reasons, but slightly more likely to use the library for community/social learning, when compared with Library patrons overall.
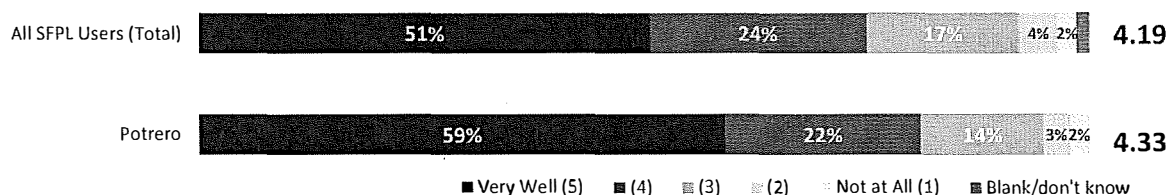
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Potrero
Base (all patrons)	4586	137
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	83%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	22%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	31%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	24%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	5%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while patrons at Potrero appear more satisfied with existing hours, with an average rating of 4.33 (out of 5.00).

Q4. How well do these hours meet your needs?

All SFPL Users (Total)	51% / 24% / 17% / 4% 2%	4.19
Potrero	59% / 22% / 14% / 3% 2%	4.33

■ Very Well (5)   ■ (4)   ▨ (3)   ▨ (2)   Not at All (1)   ▨ Blank/don't know
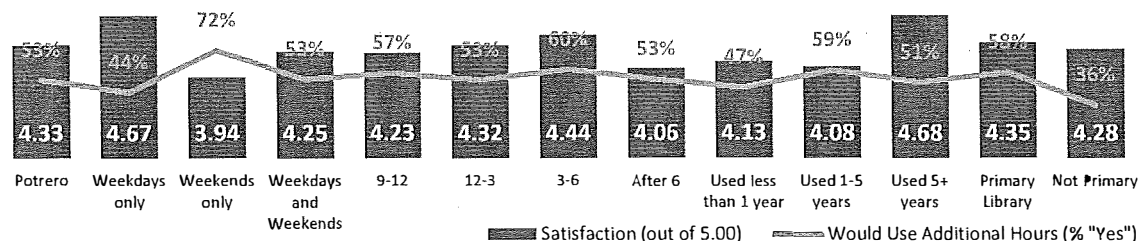
Those who use Potrero branch weekends only provided a lower rating of existing hours (3.94), but are also more inclined to use additional hours (72%). Patrons who have used Potrero library for 1-5 years also rated satisfaction with existing hours lower (4.08), and are slightly more likely to use additional hours (59%).

Those who use the library after 6 pm also rated existing hours lower (4.06), but are not necessarily more inclined to use additional hours (53%) than Potrero patrons overall.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Potrero	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	53%	72%		53%	57%	53%	60%	53%	47%	59%	51%	58%	36%
Satisfaction (out of 5.00)	4.33	4.67	3.94	4.25	4.23	4.32	4.44	4.06	4.13	4.08	4.68	4.35	4.28

▬▬ Satisfaction (out of 5.00)   ━━━ Would Use Additional Hours (% "Yes")

Patrons who would use additional hours are nearly evenly split between a preference for adding evening/later hours (46%) and earlier/morning hours (42%), while one third (33%) would prefer weekend hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Potrero
Base (said would use additional hours)	2720	72
Mornings (or earlier than it is open now)	32%	42%
Evenings (or later than it is open now)	51%	46%
Weekends	32%	33%
Blank	4%	3%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Only 42% of Potrero patrons had visited any other libraries in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Potrero
Base (all patrons)	4586	137
"Yes"(Ihave visited)	56%	42%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Potrero library* are:
- Main (20%)
- Mission (6%)
- Mission Bay (6%)
- Bernal Heights (4%)
- Noe Valley (4%)

*% of all Potrero patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Potrero patrons who participated in the Structured Survey, 63% provided a comment. Among all comments provided, 17% pertained to open hours.
- 9% asked for more/longer hours, and either did not specify which hours or listed multiple time periods.
- 2% wanted to be sure the current hours were kept.
- 2% said they liked the new (expanded) hours.
- 1% each asked for more weekday hours, more weekend hours, earlier weekday hours, earlier weekend hours, and later weekend hours.

Of the 643 responses from the Public Input Survey, 7 (1%) were from Potrero patrons.
- One commenter expressed gratitude for recently expanded hours.
- One commenter asked for additional evening and weekend hours so that working people could use the library more.

From the Staff Survey, several staff members indicated additional evenings (particularly Monday-Thursday) would be useful. At least one staff member indicated additional weekend hours would also be welcomed.

Presidio

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	1-6	10-9	12-9	10-6	1-6	10-6

Home Location of Patrons

Most Presidio patrons – 93% -- live in San Francisco. The largest share of patrons live in 94115 (40%), which is the same ZIP Code where the Presidio branch is located. However, 26% come from the neighboring ZIP Code of 94118.

While 2% of patrons did not answer the question, 2% of patrons said they live outside the Bay Area, while the remainder come from San Mateo, Marin, and Solano counties.

Times and Days of Use

Presidio patrons are more likely to use the Library during multiple time periods (26%) compared to Library patrons overall (16%). Presidio patrons are also more likely to use the library prior to 3 pm (70%) than Library patrons overall (56%).

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Presidio
Base (all patrons)*	4586	125
9 am – 12 pm	19%	24%
12 pm – 3 pm	37%	46%
3 pm – 6 pm	46%	47%
After 6 pm	16%	16%
Don't know/blank	3%	4%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Most patrons use the Library both Weekdays and Weekends, as is also true of Presidio patrons. However, Presidio patrons are also somewhat more likely to use the library on weekends only (12% vs. 8% overall), and less likely to use it only on weekdays (19% vs. 28% overall).

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%

Presidio: 19% | 12% | 67% | 2%

■ Weekdays only ▨ Weekends only ▨ Weekdays and Weekends ▨ Blank/don't know
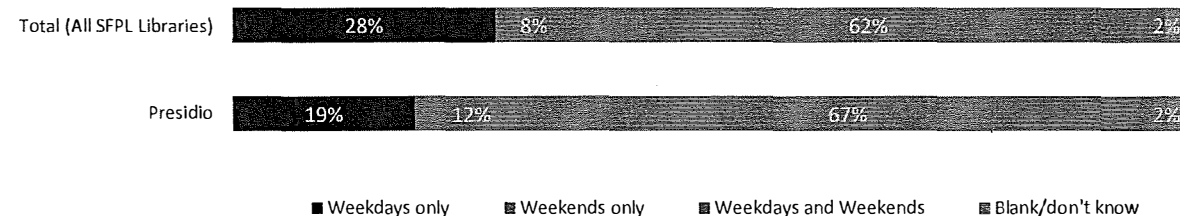
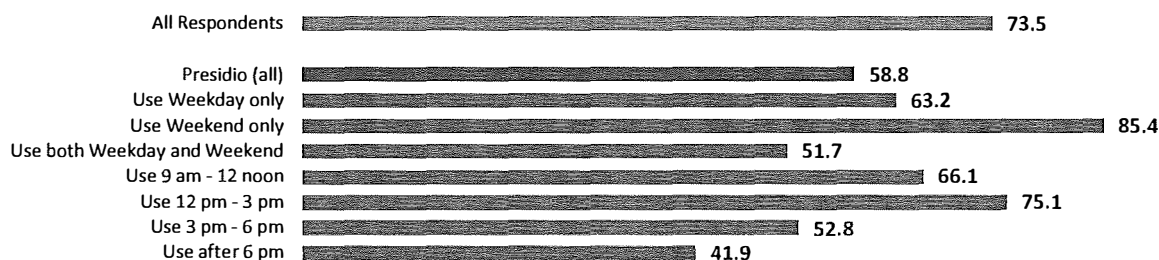## Frequency of Use, Visit Length, and Tenure

Presidio patrons are more likely to visit the Library less than twice a month (31% vs. 24% overall), and less likely to visit the library 11+ times/month (16% vs. 22% overall), than Library patrons overall. This leads to a slightly lower average number of visits per month (7.7 vs. 8.4 overall).

Q1. In a typical month, how often do you use this branch library?	Total	Presidio
Base (all patrons)*	4586	125
First time using	7%	9%
Once a month or less	17%	22%
2 – 3 times a month	23%	19%
4 – 10 times a month	31%	34%
11 – 20 times a month	11%	6%
20+ times a month	11%	10%
Don't know/Blank	1%	-
Average # times visited per month	8.4	7.7

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The average library visit across the Library system lasts about 73.5 minutes (on average), while Presidio patrons have shorter average visits, lasting 58.8 minutes. The longest average visit time among Presidio patrons are those who use the library from 12 pm to 3 pm (75.1 minutes), as well as those who use the library only on weekends (85.4 minutes). Those who use the library after 6 pm have the shortest average visit time, lasting just 41.9 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Presidio (all)	58.8
Use Weekday only	63.2
Use Weekend only	85.4
Use both Weekday and Weekend	51.7
Use 9 am - 12 noon	66.1
Use 12 pm - 3 pm	75.1
Use 3 pm - 6 pm	52.8
Use after 6 pm	41.9

The tenure of Presidio patrons is about the same as for Library patrons overall.

Q9. How long have you been using this branch?	Total	Presidio
Base (all patrons)	4586	125
3 months or less	14%	13%
3 to 6 months	5%	3%
7 to 12 months	3%	3%
1 to 2 years	15%	17%
3 to 5 years	18%	19%
More than 5 years	43%	43%
Blank	1%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Presidio patrons are less likely to use the library for technology, live reference, or pragmatic purposes compared to Library patrons overall.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Presidio
Base (all patrons)	4586	125
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	86%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	29%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	27%
LIVE REFERENCE/ACADEMI CASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	13%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	6%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Presidio patrons rated existing hours an average of 4.24 (out of 5.00) – just slightly higher than the 4.19 rating given by Library patrons overall.

Q4. How well do these hours meet your needs?
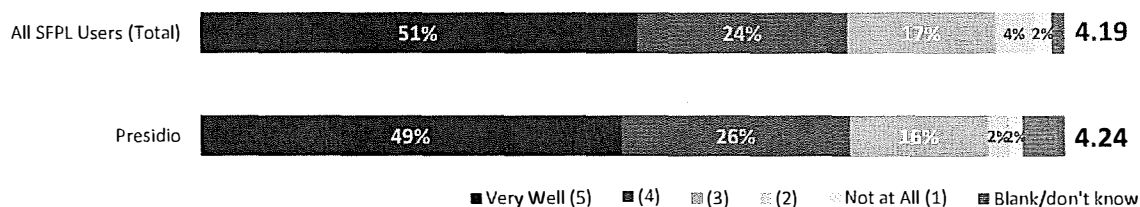
Presidio patrons who use the library 9 am – 12 pm, after 6 pm, and weekends only all have relatively lower satisfaction with existing hours, as well as a higher likelihood of using additional hours, when compared with Presidio patrons overall.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?
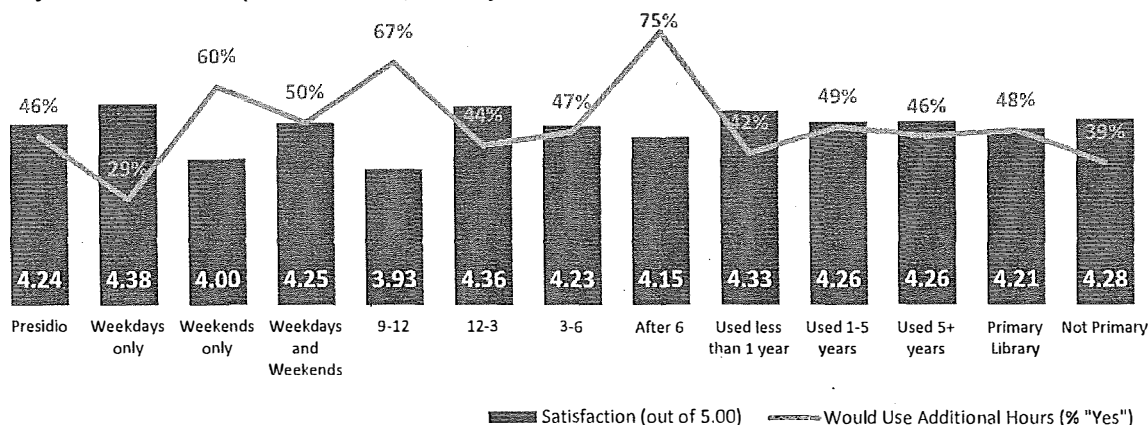
Presidio patrons support additional morning and evening hours nearly equally (41% and 45%, respectively), while more than one third (36%) would use weekend hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Presidio
Base (said would use additional hours)	2720	58
Mornings (or earlier than it is open now)	32%	41%
Evenings (or later than it is open now)	51%	45%
Weekends	32%	36%
Blank	4%	-

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Fewer than half of Presidio patrons (46%) had visited another library in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Presidio
Base (all patrons)	4586	125
"Yes" (have visited)	56%	46%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Presidio library* are:
- Main (15%)
- Richmond (14%)
- Western Addition (9%)
- Marina (4%)

% of all Presidio patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Presidio patrons who took part in the Structured Survey, 67% provided a comment. Of those, 18% provided a comment about open hours at Presidio library.
- 6% asked for additional hours but across many time frames and/or did not specify a time frame.
- 5% asked for earlier weekend hours.
- 2% asked for evening hours.
- 2% said they liked the new (expanded) hours.
- 1% each said keep the current hours, add weekday evenings, and add weekend evenings.

Of the 643 responses from the Public Input Survey, 10 (2%) were from Presidio patrons. Only one patron provided a comment related to open hours – and that was a request that the library be open late enough so that they can get to the branch after work from downtown San Francisco (after 7 pm). The patron indicated they generally find themselves rushing to get there.

From the Staff Survey, staff indicated that evening hours during the week, particularly after 7 pm, tend to be very slow. One staff member suggested adding morning hours and taking away some evening hours to balance, while one other staff member questioned why hours were not consistent across days/branches.

Richmond / Sen. Milton Marks

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	1-6	10-9	10-9	10-9	1-6	10-6

Home Location of Patrons

Among Richmond patrons, 94% of are San Francisco residents. The largest share of patrons live in 94118 (48%), which is also the ZIP Code where the Richmond branch is located. Another 20% live in ZIP Code 94121 to the immediate west.

While 4% of patrons refused the question, 1% say they live in San Mateo County, and the remainder live in Marin County, Alameda County, or outside the Bay Area altogether.
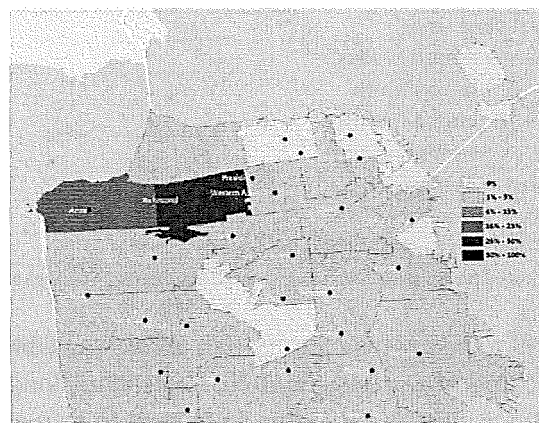
Times and Days of Use

Half (50%) of all Richmond patrons use the library between 3 pm and 6 pm, with 26% using it only during that time frame. Nearly half (44%) use it from 12 pm to 3 pm, with 30% using it only during that time.

Q3. What are the primary times you use this branch?(multiple responses accepted)	Total	Richmond
Base (all patrons)*	4586	223
9 am – 12 pm	19%	19%
12 pm – 3 pm	37%	44%
3 pm – 6 pm	46%	50%
After 6 pm	16%	16%
Don't know/blank	3%	4%

*Total number is weighted, branch-specific numbers (all other columns) are unweighted total collected.

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true of Richmond patrons as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%

Richmond: 27% | 4% | 67% | 2%

■ Weekdays only   ▣ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know
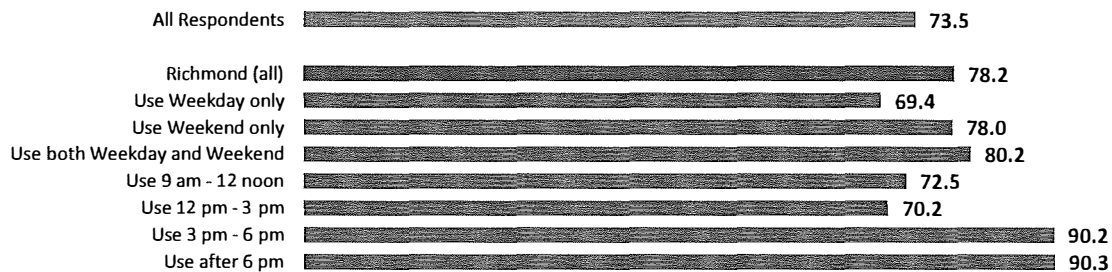
Frequency of Use, Visit Length, and Tenure
Richmond patrons use the library about as frequently as Library patrons overall.

Q1. In a typical month, how often do you use this branch library?	Total	Richmond
Base (all patrons)*	4586	223
First time using	7%	3%
Once a month or less	17%	14%
2 – 3 times a month	23%	20%
4 – 10 times a month	31%	35%
11 – 20 times a month	11%	17%
20+ times a month	11%	10%
Don't know/Blank	1%	1%
Average # times visited per month	8.4	8.9

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), Richmond patrons generally stay slightly longer, with an average visit of 78.2 minutes. Those who use the library after 3 pm tend to stay even longer – with an average visit time of 90 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

	minutes
All Respondents	73.5
Richmond (all)	78.2
Use Weekday only	69.4
Use Weekend only	78.0
Use both Weekday and Weekend	80.2
Use 9 am - 12 noon	72.5
Use 12 pm - 3 pm	70.2
Use 3 pm - 6 pm	90.2
Use after 6 pm	90.3

Richmond patrons have about the same tenure as Library patrons overall.

Q9. How long have you been using this branch?	Total	Richmond
Base (all patrons)	4586	223
3 months or less	14%	11%
3 to 6 months	5%	5%
7 to 12 months	3%	4%
1 to 2 years	15%	15%
3 to 5 years	18%	17%
More than 5 years	43%	47%
Blank	1%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Richmond patrons are less likely to use technology, live reference, and pragmatic resources when compared to Library patrons overall.
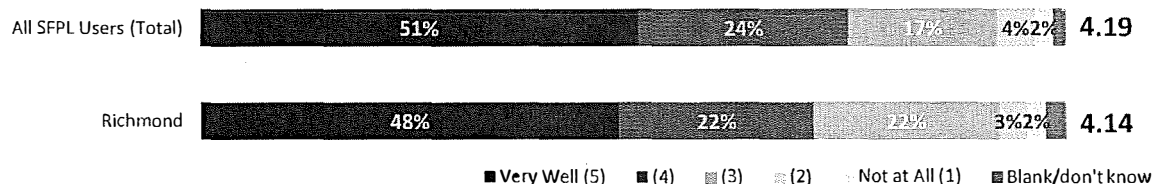
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Richmond
Base (all patrons)	4586	223
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	84%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	37%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	25%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	19%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	13%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Richmond patrons rate their satisfaction with existing hours 4.14 (out of 5.00), which is very close to Library patrons overall (at 4.19).
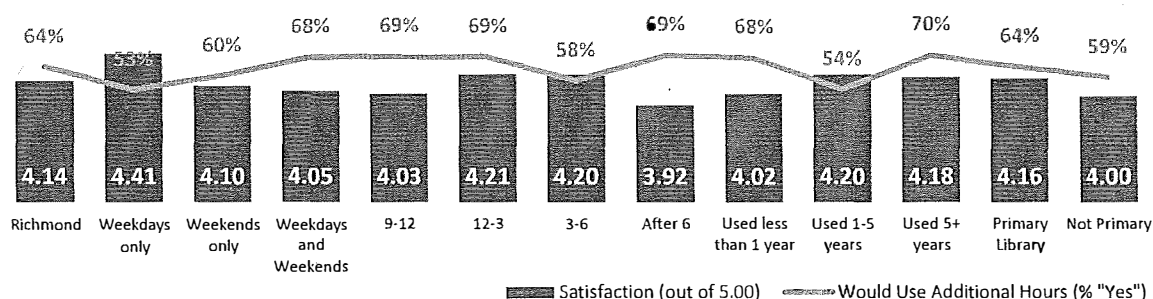
Q4. How well do these hours meet your needs?

All SFPL Users (Total)	51% — 24% — 17% — 4% 2%	**4.19**
Richmond	48% — 22% — 22% — 3% 2%	**4.14**

■ Very Well (5)   ■ (4)   ▨ (3)   ⬚ (2)   Not at All (1)   ▨ Blank/don't know

Those who use Richmond library from 9 am to 12 pm, those who use it after 6 pm, those who have used it for less than one year, and those who use it both weekdays and weekends all have a lower level of satisfaction with existing hours than Richmond patrons overall, *and* are more likely to indicate they would use additional hours. Those who have used Richmond more than five years, as well as those who use the library from 12 pm to 3 pm, are more satisfied than Richmond patrons overall, yet are also more likely to say they would use additional hours.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

Richmond	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
64%	53%	60%	68%	69%	69%	58%	69%	68%	54%	70%	64%	59%
4.14	4.41	4.10	4.05	4.03	4.21	4.20	3.92	4.02	4.20	4.18	4.16	4.00

▨ Satisfaction (out of 5.00)   ⚊⚊ Would Use Additional Hours (% "Yes")

Richmond patrons who would use additional hours are almost evenly split among adding mornings/earlier hours (41%), evenings/later hours (34%), and weekend hours (34%).

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Richmond
Base (said would use additional hours)	2720	143
Mornings (or earlier than it is open now)	32%	41%
Evenings (or later than it is open now)	51%	34%
Weekends	32%	34%
Blank	4%	3%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

More than half of all Richmond patrons (61%) had visited another library in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Richmond
Base (all patrons)	4586	223
"Yes" (have visited)	56%	61%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Richmond library* are:
- Main (23%)
- Presidio (10%)
- Sunset (9%)
- Anza (9%)
- Western Addition (7%)
- Chinatown (3%)
- Ortega (3%)
- Merced (3%)
- Park (3%)

*% of all Richmond patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Richmond patrons who participated in the Structured Survey, 64% provided a comment, and 18% of comments provided included feedback on open hours.
- 6% asked for additional weekend hours
- 3% asked for additional hours but either did not specify when or listed many times/days
- 3% asked for additional morning/earlier hours
- 2% wanted to keep the current hours
- 2% asked for additional weekend evening hours
- 1% each requested Monday/Friday evenings, earlier weekend hours, earlier on Mondays and Fridays, and weekday evenings.

Of the 643 responses from the Public Input Survey, 64 (10%) came from the Richmond branch. (One of the 11 open hours public meetings was held at Richmond.)
- Several patrons (at least 3-4) made comments about the broad expansion of hours, e.g. '24/7', 'as much as possible', etc.

- At least 3 patrons requested later evenings/later weekday evenings.
- 2 patrons indicated they would like to see earlier weekday morning openings.
- 3 patrons indicated they would like to see earlier hours on weekends.

One patron asked for the ability to sign up for notifications by text for news and special events.

In the Staff Survey, staff indicated that expanded hours Friday, Saturday, Sunday, and Monday would be welcome. Several staff also indicated that additional morning hours would be welcome, perhaps by shifting hours away from the 7:30 pm – 9 pm, when things are slower. However, there was not a true consensus, as at least two staff members either indicated hours should be kept as-is or patrons are satisfied with hours as they are. One staff member indicated security should be provided if 9 pm closings are maintained.

Sunset

Existing Open Hours (Fall 2017)						
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	1-6	10-9	10-9	10-9	1-6	10-6

Home Location of Patrons

Among Sunset patrons, 96% live in San Francisco. The largest share of patrons reside in 94122 (73%), which is the same ZIP Code where the Sunset branch is located.

While 1% of patrons refused the question and 1% said they live outside the Bay Area, the remaining patrons live in San Mateo and Alameda counties.

Times and Days of Use

Nearly half of all patrons (49%) use the Sunset branch from 3 pm to 6 pm; 35% use it only during this time period.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Sunset
Base (all patrons)*	4586	158
9 am – 12 pm	19%	22%
12 pm – 3 pm	37%	37%
3 pm – 6 pm	46%	49%
After 6 pm	16%	18%
Don't know/blank	3%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is even more true for patrons of the Sunset library.

Q2. Do you use this branch . . .

Total (All SFPL Libraries): 28% | 8% | 62% | 2%

Sunset: 17% | 5% | 76% | 2%

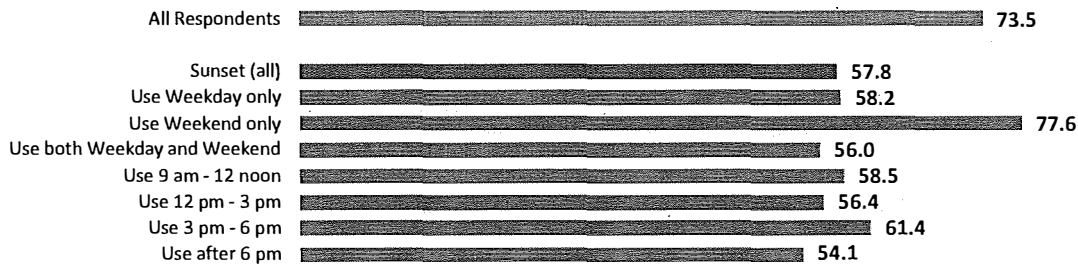■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know
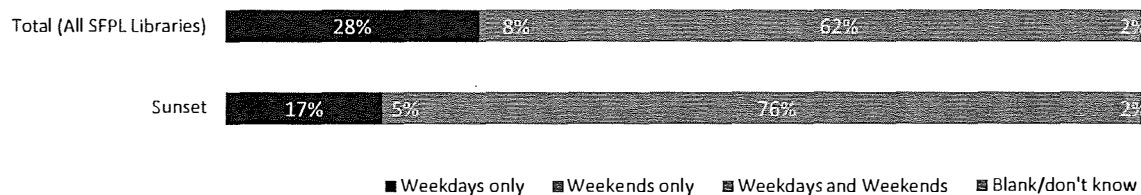
Frequency of Use, Visit Length, and Tenure
Sunset patrons use the library just slightly less than Library patrons overall.

Q1. In a typical month, how often do you use this branch library?	Total	Sunset
Base (all patrons)*	4586	158
First time using	7%	6%
Once a month or less	17%	18%
2 – 3 times a month	23%	27%
4 – 10 times a month	31%	33%
11 – 20 times a month	11%	8%
20+ times a month	11%	7%
Don't know/Blank	1%	3%
Average # times visited per month	8.4	6.9

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The average library visit across the Library system lasts about 73.5 minutes (on average), but those who use the Sunset branch tend to have shorter visits, averaging just 57.8 minutes. While those who use the Sunset branch only on weekends average 77.6 minutes per visit, most other sub-groups of patrons have average visit times which are very similar to Sunset patrons overall.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Sunset (all)	57.8
Use Weekday only	58.2
Use Weekend only	77.6
Use both Weekday and Weekend	56.0
Use 9 am - 12 noon	58.5
Use 12 pm - 3 pm	56.4
Use 3 pm - 6 pm	61.4
Use after 6 pm	54.1

Patrons of the Sunset branch are slightly more likely to have been using the surveyed branch more than 3 years when compared with Library patrons overall (61% overall vs. 70% Sunset).

Q9. How long have you been using this branch?	Total	Sunset
Base (all patrons)	4586	158
3 months or less	14%	9%
3 to 6 months	5%	6%
7 to 12 months	3%	4%
1 to 2 years	15%	8%
3 to 5 years	18%	22%
More than 5 years	43%	49%
Blank	1%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Sunset patrons are slightly more likely to use the library for materials, and about as likely to use the library for technology, but less likely to use the library for all other purposes when compared with Library patrons overall.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Sunset
Base (all patrons)	4586	158
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	90%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	41%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	15%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	18%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	11%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), and Sunset patrons gave a similar rating of existing hours, at 4.17 (out of 5.00).

Q4. How well do these hours meet your needs?

All SFPL Users (Total) | 51% | 24% | 17% | 4% 2% | 4.19

Sunset | 51% | 25% | 16% | 5% 3% | 4.17

■ Very Well (5) ■ (4) ▦ (3) ░ (2) Not at All (1) ▦ Blank/don't know

Overall, 59% of Sunset patrons said they would use additional hours. Patrons who do not consider Sunset their primary library rated existing hours lower (3.89), but 67% said they would use additional hours. Similarly, those who use Sunset branch weekdays only rated existing hours 3.96, but 74% said they would use additional hours. Those who use it from 9 am to 12 pm are relatively satisfied (4.18, vs. 4.17 among all Sunset patrons), yet 71% indicated they would use additional hours.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Sunset	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	59%	74%	39%	58%	71%	58%	59%	61%	56%	60%	61%	56%	67%
Satisfaction (out of 5.00)	4.17	3.96	4.25	4.22	4.18	4.19	4.13	3.93	4.22	4.04	4.21	4.23	3.89

▬▬ Satisfaction (out of 5.00) ━━ Would Use Additional Hours (% "Yes")
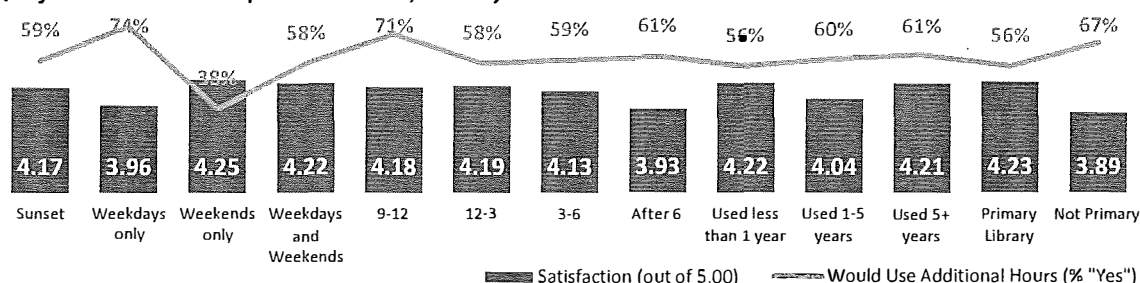
Those who said they would use additional hours were most likely to cite evenings/later hours (46%), although 37% indicated they would prefer mornings/earlier hours and 28% said they would use additional weekend hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Sunset
Base (said would use additional hours)	2720	93
Mornings (or earlier than it is open now)	32%	37%
Evenings (or later than it is open now)	51%	46%
Weekends	32%	28%
Blank	4%	3%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

More than half (60%) of Sunset patrons had visited another library in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Sunset
Base (all patrons)	4586	158
"Yes" (have visited)	56%	60%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Sunset branch* are:
- Main (20%)
- Richmond (14%)
- Ortega (11%)
- Parkside (6%)
- Park (5%)
- Western Addition (5%)
- Anza (4%)
- West Portal (4%)
- Merced (4%)

*% of all Sunset patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey
Among Sunset patrons participating in the Structured Survey, 37% provided a comment. Of those, 29% provided feedback about open hours, and 25% of them provided feedback about Sunset hours specifically.
- 10% requested additional hours and either did not specify what days/times or mentioned many time periods.
- 5% requested additional weekend hours.
- 3% requested earlier Monday/Friday hours.
- 2% requested the existing hours be maintained.
- 2% requested Monday/Friday evenings.
- 2% requested earlier weekday hours.
- 2% requested earlier weekend hours.

Of the 643 responses from the Public Input Survey, 30 (5%) were from patrons of the Sunset branch. Only 2 provided comments regarding open hours – one requested very broad additional hours (later, earlier, and 24/7), while the second commenter asked that weekend hours not be cut.

From the Staff Survey, several staff members noted slower times later in the evening (after 7 pm). One staff member indicated hours should be kept as they are.
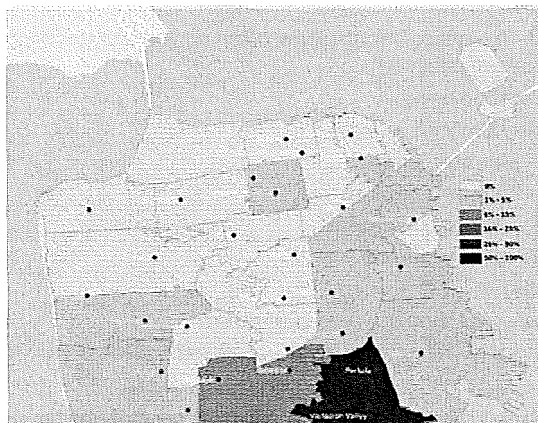
Visitacion Valley

	Existing Open Hours (Fall 2017)					
SUN	**MON**	**TUE**	**WED**	**THUR**	**FRI**	**SAT**
1-5	10-6	10-8	10-8	10-8	1-6	10-6

Home Location of Patrons

Most Visitacion Valley patrons (92%) live in San Francisco. The largest share of patrons live within ZIP Code 94134 (75%), which is the same ZIP Code where the Visitaction Valley branch is located.

Of those remaining, 2% refused to answer the question, and 5% live in San Mateo County, while the remainder live in Alameda and Solano counties.

Times and Days of Use

More than half of all Visitacion Valley patrons (52%) use the branch from 3 pm to 6 pm, and most (44%) use it only during this time period. Only 10% of Visitacion Valley patrons use the library during multiple time periods (compared to 16% of Library patrons overall).

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Visitacion Valley
*Base (all patrons)**	*4586*	*144*
9 am – 12 pm	19%	11%
12 pm – 3 pm	37%	38%
3 pm – 6 pm	46%	52%
After 6 pm	16%	9%
Don't know/blank	*3%*	*4%*

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true among Visitacion Valley patrons as well.

Q2. Do you use this branch . . .

	Weekdays only	Weekends only	Weekdays and Weekends	Blank/don't know
Total (All SFPL Libraries)	28%	8%	62%	2%
Visitacion Valley	27%	6%	67%	1%

■ Weekdays only   ▨ Weekends only   ▤ Weekdays and Weekends   ▨ Blank/don't know
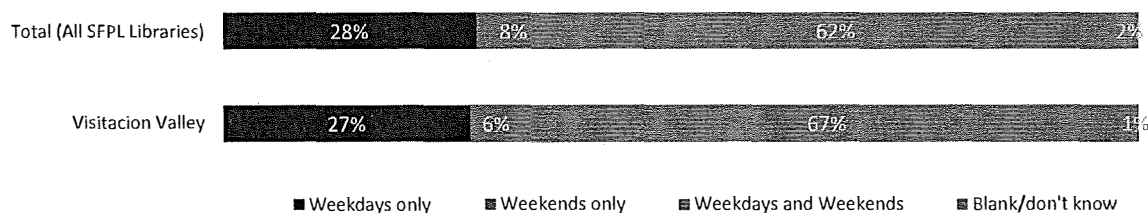
Frequency of Use, Visit Length, and Tenure

Visitacion Valley patrons use the library about two times per month more than Library patrons overall. They are nearly twice as likely as Library patrons overall to use the library more than 20 times per month (11% overall vs. 19% Visitacion Valley).

Q1. In a typical month, how often do you use this branch family?	Total	Visitacion Valley
Base (all patrons)*	4586	144
First time using	7%	5%
Once a month or less	17%	13%
2 – 3 times a month	23%	27%
4 – 10 times a month	31%	26%
11 – 20 times a month	11%	10%
20+ times a month	11%	19%
Don't know/Blank	1%	1%
Average # times visited per month	8.4	10.2

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average visit among Library patrons overall lasts about 73.5 minutes, Visitacion Valley patrons tend to stay in the library a bit longer, with an average visit of 81.9 minutes. Those who use Visitacion Valley on weekends only have substantially longer visit times (124.8 minutes). The average visit time at Visitacion Valley is longest early in the day (9 am – 12 pm, 117.1 minutes), and decreases as the day continues. Patrons who use the library after 6 pm have an average visit length of 75 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
Visitacion Valley (all)	81.9
Use Weekday only	82.9
Use Weekend only	124.8
Use both Weekday and Weekend	76.7
Use 9 am - 12 noon	117.1
Use 12 pm - 3 pm	95.0
Use 3 pm - 6 pm	80.0
Use after 6 pm	75.0
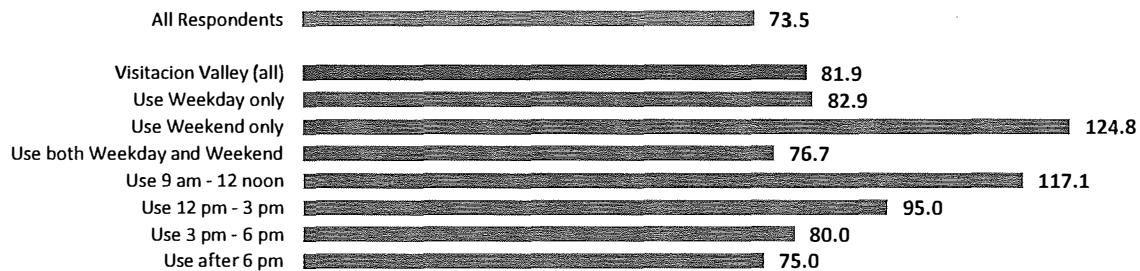
Visitacion Valley patrons have been using their branch about as long as Library patrons overall.

Q9. How long have you been using this branch?	Total	Visitacion Valley
Base (all patrons)	4586	144
3 months or less	14%	14%
3 to 6 months	5%	8%
7 to 12 months	3%	4%
1 to 2 years	15%	18%
3 to 5 years	18%	16%
More than 5 years	43%	40%
Blank	1%	1%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Primary Reasons for Use

Patrons of the Visitacion Valley branch are more likely to use the library for technology and live reference compared with Library patrons overall.
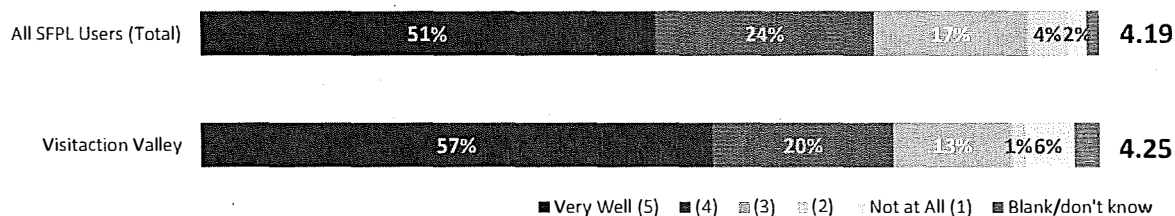
Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Visitacion Valley
Base (all patrons)	4586	
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	81%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	57%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	22%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	36%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	21%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Library patrons overall gave an average rating of 4.19 (out of 5.00), while Visitaction Valley patrons rated their overall satisfaction with hours slightly higher, at 4.25.

Q4. How well do these hours meet your needs?

All SFPL Users (Total)   51%   24%   17%   4% 2%   **4.19**

Visitaction Valley   57%   20%   13%   1% 6%   **4.25**

■ Very Well (5)   ■ (4)   ▩ (3)   ▨ (2)   Not at All (1)   ▨ Blank/don't know

Overall, 67% of Visitacion Valley patrons (a relatively high share, vs. 59% of Library patrons overall) said they would use additional hours if available. Most sub-groups show a similarly high (or higher) share, even if they indicated they are currently fairly satisfied with existing hours.

- While those who use the library only on weekends are much less satisfied with existing hours (3.63), they are also much less likely to use additional hours (38%).
- Those who use the library after 6 pm, however, are both the least satisfied with existing hours (3.46), and most likely to use additional hours (85%).

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Visitaction Valley	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	67%	62%	38%	72%	81%	69%	71%	85%	57%	71%	70%	69%	56%
Satisfaction (out of 5.00)	4.25	4.49	3.63	4.20	4.44	4.28	4.43	3.46	4.16	4.30	4.27	4.26	4.56

▬ Satisfaction (out of 5.00)   ━ Would Use Additional Hours (% "Yes")
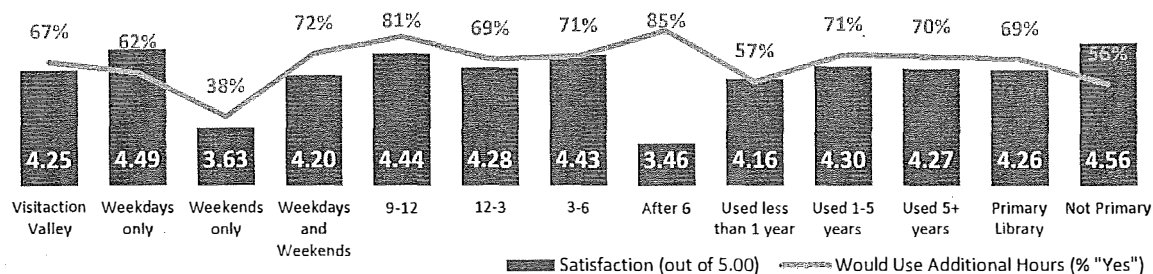
Those who indicated they would use additional hours were most likely to say they would use it evenings/later (46%), although 36% said they would use more morning/earlier hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Visitacion Valley
Base (said would use additional hours)	2720	97
Mornings (or earlier than it is open now)	32%	36%
Evenings (or later than it is open now)	51%	46%
Weekends	32%	32%
Blank	4%	3%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

About half (51%) of Visitacion Valley patrons had used another library in the past month.

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Visitacion Valley
Base (all patrons)	4586	144
"Yes" (have visited)	56%	51%

Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Visitacion Valley* are:
- Main (15%)
- Excelsior (4%)
- Bayview (3%)
- Ortega (3%)
- Portola (3%)
- Ingleside (3%)
- North Beach (3%)

% of all Visitacion Valley patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among Visitacion Valley patrons who participated in the Structured Survey, 42% provided a comment. Of those, 12% pertained to open hours.
- 8% asked for additional hours, either very broadly (many/most time frames) or did not provide a specific time/day.
- 2% asked for more weekend hours.
- 2% asked for earlier Monday/Friday hours.

Of the 643 responses from the Public Input Survey, only 4 (1%) were from Visitacion Valley. None of the survey provided a comment.

From the Staff Survey, there is some indication that additional morning hours would be most welcome. One staff member suggested cutting some later evening hours.

West Portal

			Existing Open Hours (Fall 2017)			
SUN	MON	TUE	WED	THUR	FRI	SAT
1-5	1-6	10-9	10-9	10-9	1-6	10-6

Home Location of Patrons

Most West Portal patrons (96%) live in San Francisco. Notably, the largest share of patrons come from the *adjacent* ZIP Code, 94116 (27%), while the second largest share (22%) come from 94127, where the West Portal branch is located. Another 11% come from the ZIP Code 94122.

With 2% of patrons not answering the question, the remaining patrons say they reside in San Mateo and Contra Costa counties.
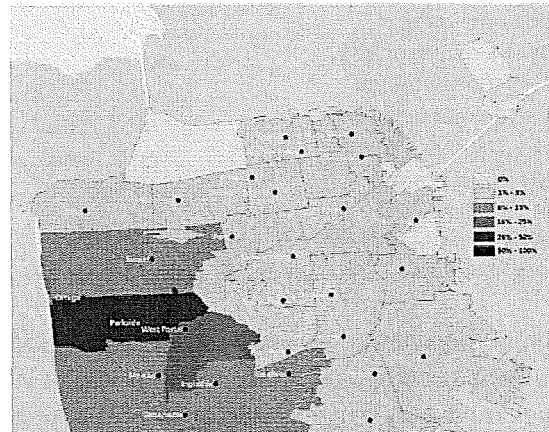
Times and Days of Use

Nearly half of West Portal patrons (46%) use the library from 3 pm to 6 pm, while 35% use this time period exclusively. And, while 31% use West Portal from 12 pm to 3 pm, 25% of patrons use this time period exclusively.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	West Portal
Base (all patrons)*	4586	178
9 am – 12 pm	19%	12%
12 pm – 3 pm	37%	31%
3 pm – 6 pm	46%	46%
After 6 pm	16%	20%
Don't know/blank	3%	6%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true among West Portal patrons as well.

Q2. Do you use this branch . . .

Total (All SFPL Libraries)   28%   8%   62%   2%

West Portal   28%   7%   63%   2%

■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▨ Blank/don't know

Frequency of Use, Visit Length, and Tenure
West Portal patrons use the library about once a month less than Library patrons overall.

Q1. In a typical month, how often do you use this branch library?	Total	West Portal
Base (all patrons)*	4586	178
First time using	7%	3%
Once a month or less	17%	11%
2 – 3 times a month	23 %	33 %
4 – 10 times a month	3 1%	3 5%
11 – 20 times a month	11%	9%
20+ times a month	11%	8%
Don't know/Blank	1%	1%
Average # times visited per month	8.4	7.5

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), patrons spend about 15-20 minutes less at West Portal, where the average visit is 57.2 minutes. Weekend-only patrons tend to have the longest average visit at West Portal (66.3 minutes), while those who use the library from 3 pm to 6 pm also tend to spend more time at the library (60.6 minutes average). Those who use the library after 6 pm have the shortest average visit length, at 47.6 minutes.

Q8. On an average visit, about how much time do you spend in this branch?

All Respondents	73.5
West Portal (all)	57.2
Use Weekday only	55.3
Use Weekend only	66.3
Use both Weekday and Weekend	56.6
Use 9 am - 12 noon	56.4
Use 12 pm - 3 pm	52.0
Use 3 pm - 6 pm	60.6
Use after 6 pm	47.6
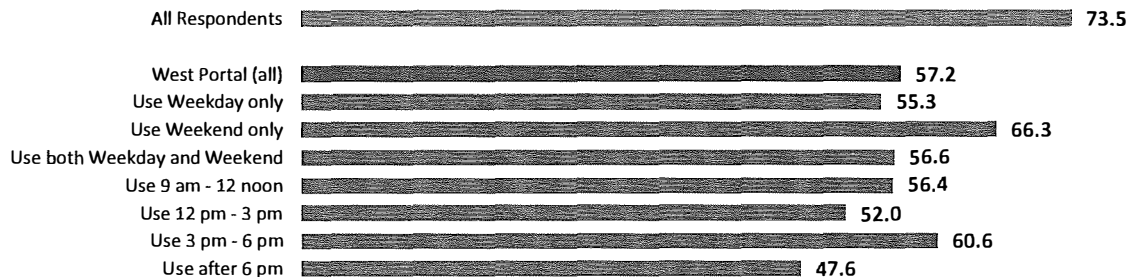
West Portal patrons are somewhat more likely to have used the library 3 years or longer when compared to Library patrons overall (61% overall vs. 68% West Portal). West Portal patrons are also slightly less likely to be very new patrons (e.g. 6 months or less – 19% overall vs. 14% West Portal).

Q9. How long have you been using this branch?	Total	West Portal
Base (all patrons)	4586	178
3 months or less	14%	10%
3 to 6 months	5%	4%
7 to 12 months	3 %	3 %
1 to 2 years	15%	15%
3 to 5 years	18%	20%
More than 5 years	43%	48%
Blank	1%	-

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

West Portal patrons are less likely to go to the library to use technology when compared with Library patrons overall.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	West Portal
Base (all patrons)	4586	178
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	88%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	34%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	23%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	23%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	23%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

West Portal patrons are relatively satisfied with existing hours, rating them 4.28 out of 5.00; this is a slightly higher rating than Library patrons overall, who gave an average rating of 4.19.

Q4. How well do these hours meet your needs?

All SFPL Users (Total): 51% | 24% | 17% | 4% 2% — **4.19**

West Portal: 53% | 25% | 19% | 2% 1% — **4.28**

■ Very Well (5)   ■ (4)   ▨ (3)   ▨ (2)   Not at All (1)   ▨ Blank/don't know

Among West Portal patrons overall, 58% said they would use additional hours. Those who have used West Portal less than one year (52%), those who use the library 12 pm to 3 pm (46%), those for whom it is not their primary library (48%), and those who visit only on weekdays (44%) are less likely to say they would use additional hours. However, other major sub-groups all have a larger share of patrons who say they would use additional hours – regardless of their assessment of existing hours.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	West Portal	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	58%	44%	58%	66%	68%	46%	63%	63%	52%	58%	61%	61%	48%
Satisfaction (out of 5.00)	4.28	4.26	3.83	4.33	4.27	4.21	4.30	4.40	4.32	4.19	4.32	4.26	4.34

▨ Satisfaction (out of 5.00)   ━ Would Use Additional Hours (% "Yes")
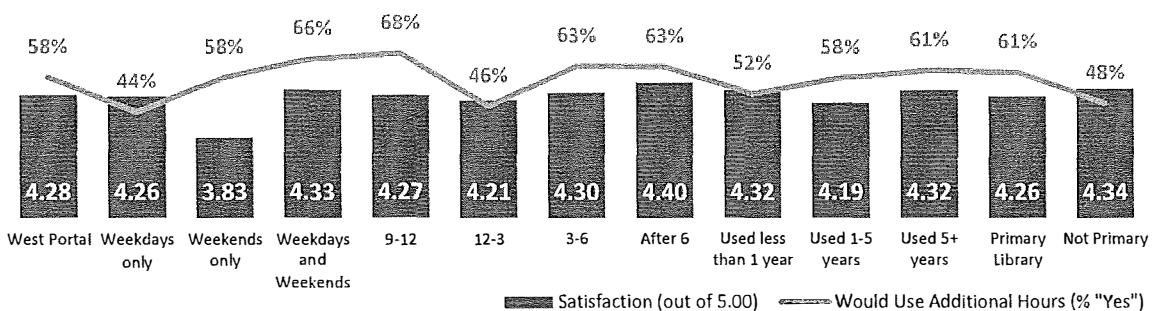
Nearly half of those wanting more hours (46%) indicated they wanted evening and/later hours.

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	West Portal
Base (said would use additional hours)	2720	104
Mornings (or earlier than it is open now)	32%	31%
Evenings (or later than it is open now)	51%	46%
Weekends	32%	27%
Blank	4%	14%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Nearly two thirds (64%) had used another branch in the past month -- a higher share than Library patrons overall (56%).

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	West Portal
Base (all patrons)	4586	178
"Yes" (have visited)	56%	64%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the West Portal library* are:
- Main (17%)
- Parkside (13%)
- Ortega (8%)
- Merced (7%)
- Sunset (7%)
- Richmond (4%)
- Chinatown (3%)
- Glen Park (3%)
- Ocean View (3%)
- Presidio (3%)

*% of all West Portal patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey

Among West Portal patrons, 44% provided a comment; 27% of these were about open hours.
- 8% asked for evening/later hours.
- 6% asked for additional hours (either generally, or broadly, e.g. 24/7)
- 5% asked that the current hours be kept.
- 4% asked for morning/early hours.
- 1% each asked for weekends, Monday/Friday evenings, and weekend evenings.

Of the 643 responses from the Public Input Survey, 11 surveys (2%) were from West Portal patrons. Only one included a comment about open hours -- a positive comment about Thursday evening hours.

From the Staff Survey, several staff members suggested extended hours Friday-Monday; however, at least 2 staff members indicated they felt hours were fine as they are.

Western Addition

Existing Open Hours (Fall 2017)						
SUN	**MON**	**TUE**	**WED**	**THUR**	**FRI**	**SAT**
1-5	10-6	10-6	1-8	10-8	1-6	10-6

Home Location of Patrons

Among Western Addition patrons, 90% live in San Francisco. The highest concentration of San Francisco-based patrons of the Western Addition are located within Western Addition's own ZIP Code, 94115 (32%), with a high share of visitors also coming from ZIP Codes surrounding the branch.

The remaining patrons live in Alameda (3%), San Mateo (2%), Santa Clara (1%), and Contra Costa (1%) counties, with the remaining patrons leaving the question blank.
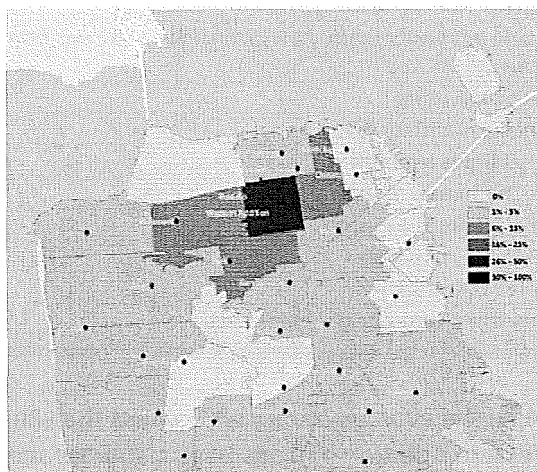
Times and Days of Use

Nearly half of all patrons of the Western Addition branch – 46% - typically use the library from 12 pm to 3 pm, while only 5% use it after 6 pm. Most patrons (86%) use it during only one three-hour time period.

Q3. What are the primary times you use this branch? (multiple responses accepted)	Total	Western Addition
Base (all patrons)*	4586	114
9 am – 12 pm	19%	25%
12 pm 3 pm	37%	46%
3 pm – 6 pm	46%	28%
After 6 pm	16%	5%
Don't know/blank	3%	6%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected).

Most library patrons use the branch where they were surveyed both Weekdays and Weekends, and this is true for patrons of Western Addition as well.

Q2. Do you use this branch . . .

	Weekdays only	Weekends only	Weekdays and Weekends	Blank/don't know
Total (All SFPL Libraries)	28%	8%	62%	2%
Western Addition	24%	11%	62%	3%

■ Weekdays only   ▨ Weekends only   ▨ Weekdays and Weekends   ▪ Blank/don't know
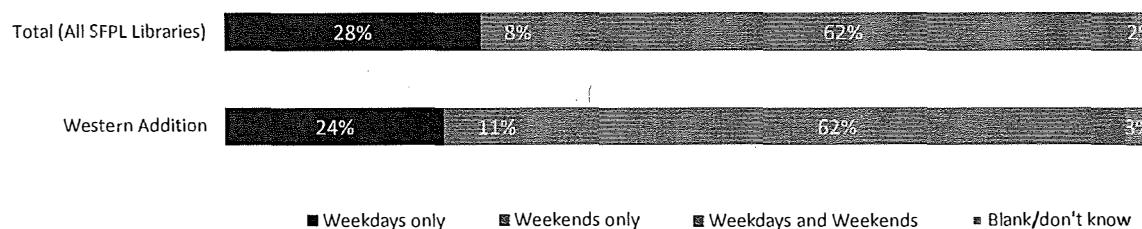
Frequency of Use, Visit Length, and Tenure

Although a lower share of Western Addition patrons are first-time patrons (3% Western Addition compared to 7% overall), they use their branch less often than patrons overall (6.7 times/month vs. 8.4 times/month for patrons overall).

Q1. In a typical month, how often do you use this branch library?	Total	Western Addition
Base (all patrons)*	4586	114
First time using	7%	3%
Once a month or less	17%	20%
2 – 3 times a month	23%	21%
4 – 10 times a month	31%	38%
11 – 20 times a month	11%	13%
20+ times a month	11%	4%
Don't know/Blank	1%	2%
Average # times visited per month	8.4	6.7

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

While the average library visit across the Library system lasts about 73.5 minutes (on average), Western Addition patrons have a shorter average visit, at 61.9 minutes. Those who visit on weekends only (71.3 minutes), as well as those who use the branch after 6 pm (100.4 minutes) tend to have longer average visits.

Q8. On an average visit, about how much time do you spend in this branch?

	Minutes
All Respondents	73.5
Western Addition (all)	61.9
Use Weekday only	58.6
Use Weekend only	71.3
Use both Weekday and Weekend	60.7
Use 9 am - 12 noon	58.3
Use 12 pm - 3 pm	64.3
Use 3 pm - 6 pm	63.5
Use after 6 pm	100.4
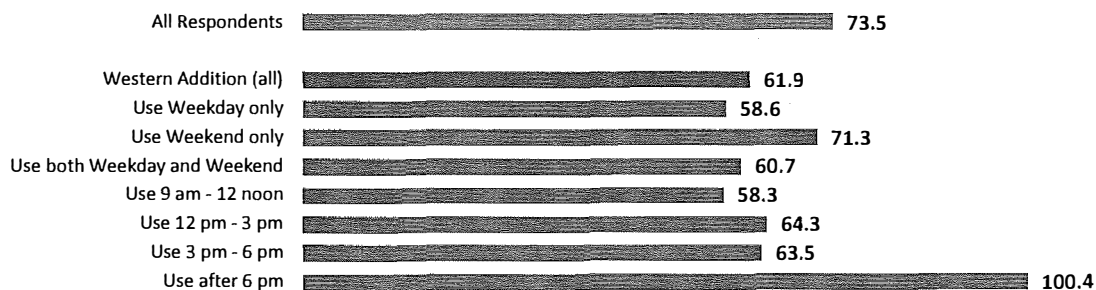
Patrons of the Western Addition branch are about the same in terms of the tenure of library patrons overall; however, those using Western Addition are less likely to be very new patrons (3 months or less – 6% Western Addition vs. 14% overall).

Q9. How long have you been using this branch?	Total	Western Addition
Base (all patrons)	4586	114
3 months or less	14%	6%
3 to 6 months	5%	5%
7 to 12 months	3%	4%
1 to 2 years	15%	16%
3 to 5 years	18%	19%
More than 5 years	43%	47%
Blank	1%	2%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Primary Reasons for Use

Most Western Addition patrons (86%) say they use the library for materials, and this is similar to Library patrons overall (85%). However, Western Addition patrons were less likely to use the branch for all other purposes.

Q10. For what reason(s) do you primarily use this branch? (multiple responses accepted)	Total	Western Addition
Base (all patrons)	4586	114
MATERIALS (Net) – books, DVDs, research materials, periodicals, archives, etc.	85%	86%
TECHNOLOGY (Net) – WiFi access with personal device, library computer access, library printers and copiers	43%	36%
COMMUNITY/SOCIAL LEARNING AND RESOURCES (Net) – programs, classes, exhibits, meetings, register to vote, knit, learn English, job search, etc.	25%	22%
LIVE REFERENCE/ACADEMIC ASSIST. (Net) – homework, study time, get help from librarians/ask questions, help others/tutor	26%	17%
PRAGMATIC/OTHER (Net) – restrooms, charge phone, hang out between appointments, use park/garden/bird area, coffee shop/café/bookstore, etc.	18%	7%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Satisfaction with Current Hours

Patrons of the Western Addition branch (4.02) are less satisfied than Library patrons overall (4.19). Satisfaction of Western Addition patrons is highest among those who use the library from 9 am to 12 pm (4.36) and declines throughout the day, with those visiting after 6 pm providing an average satisfaction of 3.20.

Q4. How well do these hours meet your needs?

| | Very Well (5) | (4) | (3) | (2) | Not at All (1) | Blank/don't know |

All SFPL Users (Total): 51% | 24% | 17% | 4% | 2% — **4.19**

Western Addition: 43% | 26% | 19% | 7% | 3% — **4.02**
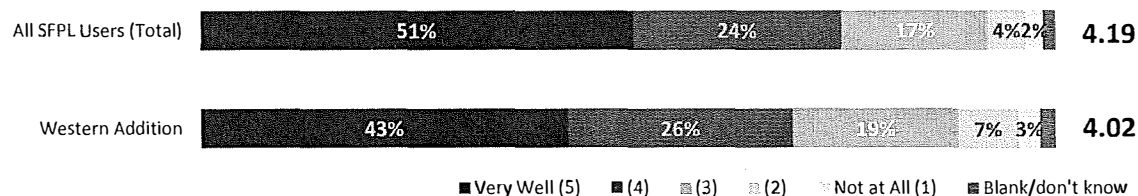
Fewer than half of those surveyed using Western Addition said they would use the library more if hours were extended (48%), which is a lower share than Library patrons overall (59%). Those who use the branch both weekdays and weekends (55%) and after 6 pm (67%) were more likely to indicate a desire for additional hours. Patrons using the library earlier in the day indicated higher satisfaction and less inclination to use additional hours; satisfaction decreases, and use of additional hours increases as the day progresses.

Q4. How well do these hours meet your needs?
Q5. If this branch were open more hours, would you use it more?

	Western Addition	Weekdays only	Weekends only	Weekdays and Weekends	9-12	12-3	3-6	After 6	Used less than 1 year	Used 1-5 years	Used 5+ years	Primary Library	Not Primary
Would Use Additional Hours (% "Yes")	48%	48%	55%	43%	49%	50%	67%		44%	50%	46%	50%	38%
Satisfaction (out of 5.00)	4.02	4.12	3.92	3.99	4.36	3.94	3.72	3.20	3.82	3.85	4.20	4.05	4.17
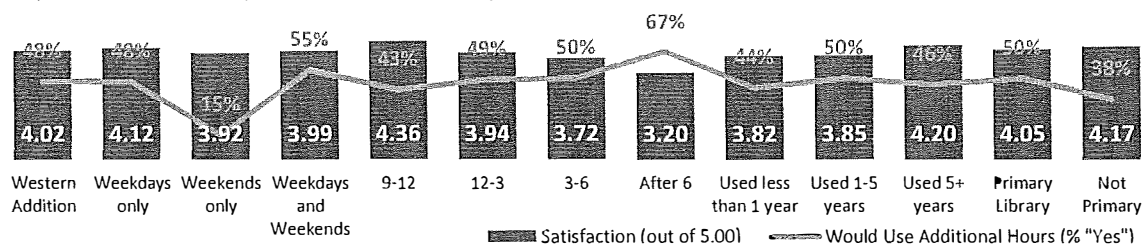
Among Western Addition patrons who indicated they would use additional hours, 44% said they would prefer evening/later hours to be added – a slightly lower share than Library patrons overall (51%).

Q6. (if 'yes' in Q5) when would you use it more? (multiple responses accepted)	Total	Western Addition
Base (said would use additional hours)	2720	55
Mornings (or earlier than it is open now)	32%	38%
Evenings (or later than it is open now)	51%	44%
Weekends	32%	36%
Blank	4%	7%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

Just over half (58%) of Western Addition patrons have visited another Library in the past month – about the same as Library patrons overall (56%).

Q11. Have you visited any other San Francisco Public Library branches in the past month?	Total	Western Addition
Base (all patrons)	4586	114
"Yes" (have visited)	56%	58%

*Total number is weighted; branch-specific numbers (all other columns) are unweighted total collected.

The most frequently visited libraries by those using the Western Addition branch* are:
- Main – 27%
- Richmond – 10%
- Presidio – 8%
- Eureka Valley – 6%
- Anza – 4%
- Ortega – 4%
- Marina – 3%
- Mission Bay – 3%
- Parkside – 3%

*% of all Western Addition patrons surveyed; showing only branches visited by 3% or more only

Comments from Structured Survey, Public Input Survey, and Staff Survey
From the Public Input Survey portion of the survey, only 9 responses (out of 643) were received from Western Addition patrons. Most of these were received during the Open Hours public meetings, as the meeting for Supervisory District 5 was held at the Western Addition branch.

Those providing Public Input Survey tended to be less satisfied than patrons overall, giving a rating of current library hours of 3.89 (compared with 4.02 among patrons from the Structured Survey). Comments included a request for more evening hours (from one patron) and a request for greater capacity from another patron.

While the staff from this branch considered the possibility of additional, there was concern about two key related issues: 1. Current staffing levels are insufficient and extended hours would mean patrons are actually less well served; and 2. Security is an ongoing issue at the

branch, and more needs to be done to address security-related issues, particularly if evening hours are being considered. In spite of these concerns, there was acknowledgment that this branch tends to be crowded at busy times, in part because of the parks, schools, and health care facilities nearby.

Survey Questionnaires (Appendix B)

SAN FRANCISCO PUBLIC LIBRARY | OPEN HOURS ASSESSMENT

Prepared by:
Corey, Canapary & Galanis
San Francisco, California

San Francisco Library - Hours of Operation Survey (2017)

The San Francisco Public Library is conducting this survey about usage and hours. Thank you for participating!

USAGE

1. In a typical month, how often do you use this branch library?
- ☐ Once a month or less often
- ☐ 2 - 3 times a month
- ☐ 4 - 10 times a month
- ☐ 11 -20 times a month
- ☐ 20+ times a month
- ☐ First time using
- ☐ Don't know

2. Do you use this branch...
- ☐ Weekdays
- ☐ Weekends
- ☐ Both weekdays and weekends

3. What are the primary times you use this branch?
- ☐ 9am – 12 noon
- ☐ 12 noon – 3pm
- ☐ 3pm – 6pm
- ☐ After 6pm

LIBRARY HOURS

4. Think about the hours that this branch is open currently. How well do these hours meet your needs?
- ☐ 5 Very Well
- ☐ 4
- ☐ 3
- ☐ 2
- ☐ 1 Not at All

5. If this branch were open more hours, would you use it more?
- ☐ Yes
- ☐ No
- ☐ Not sure

(If yes) 6. When would you most likely use it more?
- ☐ Mornings (or earlier than it is open now)
- ☐ Evenings (or later than it is open now)
- ☐ Weekends

7. Do you consider this site your primary branch library?
- ☐ Yes
- ☐ No
- ☐ Not sure

LIBRARY USE / AFFILIATION

8. On an average visit, about how much time do you spend in this branch?
- ☐ 10 minutes or less   ☐ 1 – 2 hours
- ☐ 11 – 30 minutes   ☐ 2 – 3 hours
- ☐ 31 – 60 minutes   ☐ More than 3 hours

9. How long have you been using this branch?
- ☐ 3 months or less   ☐ 1 – 2 years
- ☐ 3 – 6 months   ☐ 3 – 5 years
- ☐ 7 – 12 months   ☐ More than 5 years

10. For what reason(s) do you primarily use this branch? *(check all that apply)*
- ☐ Books / DVDs / research materials
- ☐ Wifi access (using personal devices)
- ☐ Computer access
- ☐ Printers / copiers
- ☐ Homework / study time / reference assistance
- ☐ Programs / classes / exhibits
- ☐ Meetings
- ☐ Facilities (restrooms, etc.)
- ☐ Other (specify): _____

11. Have you visited any other San Francisco Public Library branches in the past month?
- ☐ Yes
- ☐ No

12. Which other branch(es) do you visit most often?

_____

13. Do you have a San Francisco Library Card?
- ☐ Yes
- ☐ No

DEMOGRAPHICS

14. Age:
- ☐ Under 13 years old   ☐ 35 – 44
- ☐ 13 – 17   ☐ 45 – 54
- ☐ 18 – 24   ☐ 55 – 64
- ☐ 25 – 34   ☐ 65 and older

15. Ethnicity: (select all that apply)
- ☐ Native American or Alaska Native
- ☐ Asian or Pacific Islander
- ☐ Black / African American
- ☐ Hispanic or Latino
- ☐ White
- ☐ Other (specify): _____
- ☐ Decline to state

16. Employment:
- ☐ Full-time
- ☐ Part-time
- ☐ Student
- ☐ Retired
- ☐ Unemployed
- ☐ Other (specify): _____

17. Home ZIP Code: ____ ____ ____ ____ ____

Other Comments: _____

_____

_____

Please return completed survey to the surveyor. If the surveyor is no longer available, please leave it with SFPL staff at this branch. If you prefer, you may complete the survey online at www.sfplsurvey.com. One completed survey per patron, please. Use the survey code written below.

Survey Code:_____   Location: _____   Interviewer ☐ Self ☐   Version 2.0 - intercept

Biblioteca de San Francisco - Encuesta sobre horario de apertura (2017)

La Biblioteca Pública de San Francisco está llevando a cabo esta encuesta sobre uso y horarios. ¡Gracias por su participación!

USO

1. En un mes típico, ¿Con cuánta frecuencia utiliza usted esta sucursal de la biblioteca?
- ☐ Una vez al mes o menos frecuentemente
- ☐ 2 - 3 veces al mes
- ☐ 4 - 10 veces al mes
- ☐ 11 -20 veces al mes
- ☐ 20+ veces al mes
- ☐ Primera vez que la uso
- ☐ No se

2. ¿Usa usted esta sucursal …
- ☐ Los días en semana
- ☐ Los fines de semana
- ☐ Tanto días en semana como fines de semana

3. ¿Cuáles son los principales horarios durante los cuáles usa usted esta sucursal?
- ☐ 9am – 12 mediodía
- ☐ 12 mediodía – 3pm
- ☐ 3pm – 6pm
- ☐ Después de las 6pm

HORARIO DE LA BIBLIOTECA

4. Piense en el horario actual de apertura de esta sucursal. ¿Cuán bien satisface sus necesidades este horario?
- ☐ 5 Muy bien
- ☐ 4
- ☐ 3
- ☐ 2
- ☐ 1 En absoluto

5. Si esta sucursal estuviera abierta más horas, ¿la usaría usted más?
- ☐ Sí
- ☐ No
- ☐ No estoy seguro/a.

(Si responde que sí) **6. ¿Cuándo sería probable que usted la usara más?**
- ☐ Por las mañanas (o más temprano del horario actual de apertura)
- ☐ Por las tardes (o más tarde del horario actual de cierre)
- ☐ Los fines de semana

7. ¿Considera usted esta sucursal su sucursal principal de la biblioteca?
- ☐ Sí
- ☐ No
- ☐ No estoy seguro/a

USO DE LA BIBLIOTECA / AFILIACION

8. Durante una visita ordinaria, ¿aproximadamente cuánto tiempo pasa usted en esta sucursal?
- ☐ 10 minutos o menos
- ☐ 11 – 30 minutos
- ☐ 31 – 60 minutos
- ☐ 1 – 2 horas
- ☐ 2 – 3 horas
- ☐ Más de 3 horas

9. ¿Cuánto tiempo hace que usted usa esta sucursal?
- ☐ 3 meses o menos
- ☐ 3 – 6 meses
- ☐ 7 – 12 meses
- ☐ 1 – 2 años
- ☐ 3 – 5 años
- ☐ Más de 5 años

10. ¿Por qué motivo(s) usa usted esta sucursal, principalmente?
(marque todas los que correspondan)
- ☐ Libros / DVDs / materiales de investigación
- ☐ Acceso a wifi (usando aparatos personales)
- ☐ Acceso a cumputadores
- ☐ Impresoras / copiadoras
- ☐ Tarea / tiempo de estudio / ayuda con referencias
- ☐ Programas / clases / exposiciones
- ☐ Reuniones
- ☐ Instalaciones (baños, etc.)
- ☐ Otro motivo (detallar):

_____

11. ¿Ha visitado usted alguna otra sucursal de la Biblioteca Pública de San Francisco en el último mes?
- ☐ Sí
- ☐ No

12. ¿Qué otra(s) sucursal(es) visita con más frecuencia?

_____

13. ¿Tiene usted una tarjeta de la Biblioteca de San Francisco?
- ☐ Sí
- ☐ No

PREGUNTAS DE CARÁCTER DEMOGRAFICO

14. Edad:
- ☐ Menor de 13 años
- ☐ 13 – 17
- ☐ 18 – 24
- ☐ 25 – 34
- ☐ 35 – 44
- ☐ 45 – 54
- ☐ 55 – 64
- ☐ 65 o mayor

15. Etnia: (marque todas las que correspondan)
- ☐ Nativo Americano o Nativo de Alaska
- ☐ Asiático o de las islas del Pacífico
- ☐ Negro / Africano Americano
- ☐ Hispano o Latino
- ☐ Blanco
- ☐ Otra (detallar): _____
- ☐ No sabe/no responde

16. Empleo:
- ☐ Tiempo completo
- ☐ Tiempo parcial
- ☐ Estudiante
- ☐ Jubilado/Retirado
- ☐ Desempleado
- ☐ Otro (detallar): _____

17. Código postal de su lugar de residencia:

____ ____ ____ ____ ____

Otros comentarios:

_____

Por favor, una vez completada devuelva la encuesta al administrador de la encuesta. Si el administrador no se encuentra disponible, favor de dejarla con el personal de SFPL en esta sucursal. Si usted prefiere, puede completar esta encuesta online en www.sfplsurvey.com. Una solo encuesta completada por usuario, por favor. Utilice el código de encuesta que aparece a continuación.

Survey Code:____ _____   Location: _____ _____ ____   Interviewer ☐ Self ☐   Version 2.0 - intercept

三藩市圖書館 – 開放時間調查表 (2017)

三藩市公立圖書館目前正進行有關使用和開放時間的調查。謝謝您的參與！

使用

1. 您平均每個月內使用此圖書館有多少次？
- ☐ 每月一次或以下
- ☐ 每月 2-3 次
- ☐ 每月 4-10 次
- ☐ 每月 11-20 次
- ☐ 每月 20 次以上
- ☐ 第一次使用
- ☐ 不知道

2. 您是在什麼日子使用此圖書館…
- ☐ 週一至週五
- ☐ 週末
- ☐ 週一至週五和週末

3. 您主要在什麼時間使用此圖書館？
- ☐ 上午九時至中午
- ☐ 中午至下午三時
- ☐ 下午三時至六時
- ☐ 下午六時之後

圖書館開放時間

4. 請考慮此圖書館目前的開放時間。這些時間配合您的需要有多少？
- ☐ 5 十分配合
- ☐ 4
- ☐ 3
- ☐ 2
- ☐ 1 完全不配合

5. 如果此圖書館開放的時間更長，您是否會更多地使用？
- ☐ 是
- ☐ 否
- ☐ 不確定

    (如答是) **6. 您會在什麼時候更多地使用？**
- ☐ 早上（或早於目前開放的時間）
- ☐ 晚上（或晚於目前關閉的時間）
- ☐ 週末

7. 您是否認為此地點是您主要的圖書館？
- ☐ 是
- ☐ 否
- ☐ 不確定

圖書館使用 / 附屬

8. 您平均每次在此圖書館逗留多少時間？
- ☐ 10 分鐘或以下   ☐ 1–2 小時
- ☐ 11–30 分鐘   ☐ 2–3 小時
- ☐ 31–60 分鐘   ☐ 3 小時以上

9. 您使用此圖書館已有多久？
- ☐ 3 個月或以下   ☐ 1–2 年
- ☐ 3–6 個月   ☐ 3–5 年
- ☐ 7–12 個月   ☐ 超過 5 年

10. 您主要使用此圖書館的理由是什麼？
(勾選所有適用)
- ☐ 書籍 / 光碟 / 研究資料
- ☐ Wifi 上網（使用個人設備）
- ☐ 電腦使用
- ☐ 打印機 / 複印機
- ☐ 功課 / 溫習 / 參考協助
- ☐ 計劃 / 課程 / 展覽
- ☐ 會議
- ☐ 設施（洗手間等）
- ☐ 其他（請註明）：_____

11. 在過去一個月裏您是否有往訪其他三藩市公立圖書館？
- ☐ 是
- ☐ 否

12. 其他您最常往訪的圖書館是哪些？
_____

13. 您是否有三藩市的圖書館證？
- ☐ 是
- ☐ 否

人口資料

14. 年齡：
- ☐ 13 歲以下   ☐ 35–44
- ☐ 13–17   ☐ 45–54
- ☐ 18–24   ☐ 55–64
- ☐ 25–34   ☐ 65 歲或以上

15. 族裔： *(選擇所有適用的)*
- ☐ 美洲印第安裔或阿拉斯加原住民
- ☐ 亞太裔
- ☐ 黑人 / 非裔
- ☐ 西班牙裔或拉丁裔
- ☐ 白人
- ☐ 其他（請註明）：_____
- ☐ 拒絕說明

16. 就業：
- ☐ 全職
- ☐ 兼職
- ☐ 學生
- ☐ 退休
- ☐ 失業
- ☐ 其他（請註明）：_____

17. 住家郵區號碼： ____ ____ ____ ____ ____

其他評論：_____

_____

_____

請將調查表交回給調查員。如果調查員不在，請留交給此三藩市公立圖書館的職員。如果您想的話，您亦可以上網填答調查問卷 www.sfplsurvey.com。每人請只填答一份。請使用下面的調查代號。

調查代號：_____   地點：_____   Interviewer ☐ Self ☐   Version 2.0 - intercept

2017 na Survey ng mga Oras ng Pagpapatakbo - Aklatan ng San Francisco

Ang San Francisco Public Library ay nagsasagawa ng survey na ito tungkol sa paggamit at mga oras. Salamat po sa paglahok ninyo!

PAGGAMIT

1. Sa isang pangkaraniwang buwan, gaano kadalas na ginagamit mo ang sangay na ito ng aklatan?
- ☐ Minsan sa isang buwan o mas madalang
- ☐ 2 - 3 beses sa isang buwan
- ☐ 4 - 10 beses sa isang buwan
- ☐ 11 -20 beses sa isang buwan
- ☐ 20+ beses sa isang buwan
- ☐ Unang paggamit
- ☐ Hindi alam

2. Ginagamit mo ba ang sangay na ito sa...
- ☐ Mga ordinaryong araw
- ☐ Sabado at Linggo
- ☐ Ordinaryong araw at Sabado at Linggo

3. Ano ang mga pangunahing oras na ginagamit mo ang sangay na ito?
- ☐ 9am – 12 ng tanghali
- ☐ 12 ng tanghali – 3pm
- ☐ 3pm – 6pm
- ☐ Pagkaraan ng 6pm

MGA ORAS NG AKLATAN

4. Isipin ang tungkol sa mga oras na bukas ang sangay na ito ngayon. Gaano kahusay na natutugunan ng mga oras na ito ang iyong mga pangangailangan?
- ☐ 5 Napakahusay
- ☐ 4
- ☐ 3
- ☐ 2
- ☐ 1 Hindi Nakakatugon

5. Kung ang sangay na ito ay bukas sa mas maraming oras, mas gagamitin mo ba ito?
- ☐ Oo
- ☐ Hindi
- ☐ Hindi sigurado

(Kung Oo) 6. Kailan mo pinakamalamang na mas gagamitin ito?
- ☐ Umaga (o mas maaga kaysa bukas ito ngayon)
- ☐ Gabi (o mas huli kaysa bukas ito ngayon)
- ☐ Sabado at Linggo

7. Itinuturing mo ba ang lugar na ito bilang iyong pangunahing sangay ng aklatan?
- ☐ Oo
- ☐ Hindi
- ☐ Hindi sigurado

PAGGAMIT NG AKLATAN/KINASASAPIAN

8. Sa karaniwang pagbisita, mga ilang oras ang ginugugl mo sa sangay na ito?
- ☐ 10 minuto o mas kaunti
- ☐ 11 – 30 minuto
- ☐ 31 – 60 minuto
- ☐ 1 – 2 oras
- ☐ 2 – 3 oras
- ☐ Higit sa 3 oras

9. Gaano katagal mo nang ginagamit ang sangay na ito?
- ☐ 3 buwan o mas mababa
- ☐ 3 – 6 buwan
- ☐ 7 – 12 buwan
- ☐ 1 – 2 taon
- ☐ 3 – 5 taon
- ☐ Higit sa 5 taon

10. Sa anong (mga) dahilan pangunahing gingamit mo ang sangay na ito? *(Markahan ang lahat ng angkop)*
- ☐ Mga libro / DVD / materyal sa pananaliksik
- ☐ Paggamit ng wifi (gamit ang mga personal na kagamitan)
- ☐ Paggamit ng computer
- ☐ Mga printer / copier
- ☐ Araling-bahay / oras na pag-aaral / tulong sa reference
- ☐ Mga programa / klase / eksibit
- ☐ Mga Pakikipagtagpo o pulong
- ☐ Mga pasilidad (palikuran, atbp.)
- ☐ Ibag (tukuyin): _____

11. Nakabisita ka na ba sa ibang mga sangay ng pampublikong aklatan ng San Franciso sa nakalipas na buwan?
- ☐ Oo
- ☐ Hindi

12. Aling ibang (mga) sangay ang pinakamadalas na binibisita mo?

_____

13. Mayroon ka bang kard ng aklatan ng San Francisco?
- ☐ Oo
- ☐ Hindi

DEMOGRAPIKO

14. Edad:
- ☐ Wala pang 13 taong gulang
- ☐ 13 – 17
- ☐ 18 – 24
- ☐ 25 – 34
- ☐ 35 – 44
- ☐ 45 – 54
- ☐ 55 – 64
- ☐ 65 at mas matanda

15. Etnisidad: (piliin ang lahat ng angkop)
- ☐ Native American o Alaska Native
- ☐ Asian o Pacific Islander
- ☐ Black / African American
- ☐ Hispanic o Latino
- ☐ White
- ☐ Iba (tukuyin): _____
- ☐ Tumangging ipahayag

16. Trabaho:
- ☐ Full-time
- ☐ Part-time
- ☐ Estudyante
- ☐ Retirado
- ☐ Walang trabaho
- ☐ Iba (tukuyin): _____

17. Zip code sa Bahay: ____ ____ ____ ____ ____

Ibang mga Komento: _____

_____

_____

Paki-balik ang kinumpletong survey sa toga-survey. Kung wala na ang toga-survey, iwan lamang ito sa isang tauhan ng SFPL sa sangay na ito. Kung mas gusto mo, maaari mong kumpletuhin ang survey online sa www.sfplsurvey.com. Isang kinumpletong survey bowat tagatangkilik, pakiusap. Gamitin ang survey code na nakasulat sa ibaba.

Survey Code: _____   Lokasyon: _____   Interviewer ☐ Self ☐   Version 2.0 - intercept

Социологический опрос часов работы библиотеки г. Сан-Франциско (2017 г.)

Публичная библиотека г. Сан-Франциско проводит опрос о пользовании библиотекой и часах посещения. Благодарим за участие!

ЧАСТОТА ПОЛЬЗОВАНИЯ

1. Как часто, в среднем за месяц, вы посещаете данное отделение библиотеки?
- ☐ Раз в месяц или реже
- ☐ 2-3 раза в месяц
- ☐ 4-10 раз в месяц
- ☐ 11-20 раз в месяц
- ☐ 20+ раз в месяц
- ☐ Пользуюсь впервые
- ☐ Не знаю

2. Вы пользуетесь этим отделением библиотеки...
- ☐ В будние дни
- ☐ По выходным дням
- ☐ И в будние и в выходные дни

3. В какие преимущественно часы вы пользуетесь этим отделением библиотеки?
- ☐ 9 утра –12 часов дня
- ☐ 12 часов дня – 3 часа пополудни
- ☐ 3 часа дня – 6 часов вечера
- ☐ После 6 часов вечера

ЧАСЫ РАБОТЫ БИБЛИОТЕКИ

4. Подумайте о часах работы данного отделения библиотеки. Насколько это отвечает вашим требованиям?
- ☐ 5 Вполне устраивает
- ☐ 4
- ☐ 3
- ☐ 2
- ☐ 1 Совсем не подходит

5. Если бы это отделение библиотеки было открыто в дополнительные часы, пользовались ли бы вы ею больше?
- ☐ Да
- ☐ Нет
- ☐ Не знаю

    (если да) **6. В какие часы Вы пользовались бы ею больше?**
- ☐ По утрам (или раньше, чем она открывается теперь)
- ☐ По вечерам (или позже, чем она открыта теперь)
- ☐ По выходным дням

7. Считаете ли Вы данное отделение библиотеки основным?
- ☐ Да
- ☐ Нет
- ☐ Не знаю

ПОЛЬЗОВАНИЕ БИБЛИОТЕКОЙ / ЧЛЕНСТВО

8. В среднем, во время посещения библиотеки, сколько времени Вы проводите в данном отделении?
- ☐ 10 минут или меньше
- ☐ 11 – 30 минут
- ☐ 31 – 60 минут
- ☐ 1 – 2 часа
- ☐ 2 – 3 часа
- ☐ Более 3 часов

9. Как давно Вы пользуетесь этим отделением библиотеки?
- ☐ 3 месяца или меньше
- ☐ 3 – 6 месяцев
- ☐ 7 – 12 месяцев
- ☐ 1 – 2 года
- ☐ 3 – 5 лет
- ☐ Более 5 лет

10. С какой преимущественно целью Вы пользуетесь этим отделением? *(отметьте все ответы, которые относятся)*
- ☐ Книги/DVD/Материалы для исследования
- ☐ Доступ к Wifi (для персональных устройств)
- ☐ Доступ к компьютеру
- ☐ Принтерам/ копировальным устройствам
- ☐ Домашняя работа / уроки / использование справочных материалов
- ☐ Программы / классы / выставки
- ☐ Встречи
- ☐ Помещения (туалет и т.д.)
- ☐ Другое (конкретно что именно):

_____

11. Посещали ли Вы другие отделения публичной библиотеки г. Сан-Франциско в прошлом месяце?
- ☐ Да
- ☐ Нет

12. В каких других отделениях библиотеки Вы бываете чаще всего?

_____

13. У Вас есть читательский билет Сан-Францисской библиотеки?
- ☐ Да
- ☐ Нет

ДЕМОГРАФИЧЕСКИЕ ДАННЫЕ

14. Возраст:
- ☐ Моложе 13-ти лет
- ☐ 13 – 17
- ☐ 18 – 24
- ☐ 25 – 34
- ☐ 35 – 44
- ☐ 45 – 54
- ☐ 55 – 64
- ☐ 65 и старше

15. Этническая или расовая принадлежность: (выберите все, что относится)
- ☐ Американский индеец или уроженец Аляски
- ☐ Уроженец островов Тихого Океана или Азии
- ☐ Чернокожий американец / афро-американец
- ☐ Латиноамериканец или испано-американец
- ☐ Белокожий
- ☐ Другое (конкретно): _____
- ☐ Отказываюсь отвечать

16. Трудовая занятость:
- ☐ Полная занятость
- ☐ Частичная занятость
- ☐ Студент
- ☐ На пенсии
- ☐ Безработный
- ☐ Другое (конкретно): _____

17. Почтовый индекс местожительства: __ __ __ __ __

Другие замечания: _____

_____

_____

Код опросника: _____   Адрес отделения: _____   Interviewer ☐ Self ☐   Version 2.0 - intercept

Thăm Dò Giờ Giấc Hoạt Động (2017) - Thư Viện San Francisco

Thư Viện Công Cộng San Francisco Public hiện đang tiến hành cuộc thăm dò này về việc sử dụng và giờ giấc làm việc. Cám ơn quý vị đã tham gia!

SỬ DỤNG

1. Trong một tháng điển hình, quý vị sử dụng chi nhánh thư viện này bao lâu một lần?
- ☐ Mỗi tháng một lần hoặc ít hơn
- ☐ 2 - 3 lần một tháng
- ☐ 4 - 10 lần một tháng
- ☐ 11 - 20 lần một tháng
- ☐ 20 lần trở lên trong một tháng
- ☐ Lần đầu tiên sử dụng
- ☐ Không biết

2. Quý vị dùng chi nhánh này...
- ☐ Vào ngày thường
- ☐ Vào ngày cuối tuần
- ☐ Cả ngày thường và ngày cuối tuần

3. Giờ giấc chính mà quý vị dùng chi nhánh này là gì?
- ☐ 9 sáng – 12 trưa
- ☐ 12 trưa – 3 chiều
- ☐ 3 chiều – 6 tối
- ☐ Sau 6 giờ tối

GIỜ GIẤC THƯ VIỆN

4. Hãy nghĩ về giờ giấc mà chi nhánh này mở cửa hiện nay. Những giờ giấc này đáp ứng nhu cầu của quý vị tốt đến mức nào?
- ☐ 5 Rất Tốt
- ☐ 4
- ☐ 3
- ☐ 2
- ☐ 1 Không tốt Chút Nào

5. Nếu chi nhánh này mở thêm giờ, liệu quý vị có dùng thêm hay không?
- ☐ Có
- ☐ Không
- ☐ Không chắc

(Nếu có) 6. Khi nào quý vị rất có thể sẽ dùng thêm?
- ☐ Buổi sáng (hoặc sớm hơn giờ mở cửa hiện nay)
- ☐ Buổi tối (hoặc trễ hơn giờ mở cửa hiện nay)
- ☐ Vào ngày cuối tuần

7. Quý vị có coi đây là thư viện chi nhánh chính của mình không?
- ☐ Có
- ☐ Không
- ☐ Không chắc

SỬ DỤNG / LIÊN KẾT THƯ VIỆN

8. Trung bình mỗi lần đến, quý vị dành bao nhiêu thời gian tại chi nhánh này?
- ☐ 10 phút hoặc ít hơn
- ☐ 11 – 30 phút
- ☐ 31 – 60 phút
- ☐ 1 – 2 giờ
- ☐ 2 – 3 giờ
- ☐ Hơn 3 giờ

9. Quý vị đã dùng chi nhánh này được bao lâu?
- ☐ 3 tháng hoặc ít hơn
- ☐ 3 – 6 tháng
- ☐ 7 – 12 tháng
- ☐ 1 – 2 năm
- ☐ 3 – 5 năm
- ☐ Hơn 5 năm

10. (Những) lý do chính nào quý vị sử dụng chi nhánh này? *(đánh dấu vào tất cả những điều áp dụng)*
- ☐ Sách Vở / DVD / các tài liệu nghiên cứu
- ☐ Tiếp cận Wifi (dung các dụng cụ cá nhân)
- ☐ Tiếp cận bằng máy điện toán
- ☐ Các máy in / máy sao chụp
- ☐ Làm bài tập / giờ học / phụ giúp tham khảo
- ☐ Các chương trình / lớp học / triển lãm
- ☐ Các buổi họp
- ☐ Các cơ sở (các phòng vệ sinh, v.v…)
- ☐ Điều khác (định rõ): _____

11. Quý vị có đến bất cứ chi nhánh thư viện công cộng nào ở San Francisco trong tháng qua hay không?
- ☐ Có
- ☐ Không

12. (Các) chi nhánh nào khác mà quý vị đến thường nhất?

_____

13. Quý vị có thẻ thư viện San Francisco hay không?
- ☐ Có
- ☐ Không

NHÂN KHẨU

14. Tuổi:
- ☐ Dưới 13 tuổi
- ☐ 13 – 17
- ☐ 18 – 24
- ☐ 25 – 34
- ☐ 35 – 44
- ☐ 45 – 54
- ☐ 55 – 64
- ☐ 65 tuổi trở lên

15. Sắc tộc: (chọn tất cả những điều áp dụng)
- ☐ Thổ Dân Mỹ hoặc Người Bản Xứ Alaska
- ☐ Người Á Châu hoặc Người Đảo Thái Bình Dương
- ☐ Người Da Đen / Người Mỹ Gốc Phi Châu
- ☐ Người Tây Ban Nha hoặc La Tinh
- ☐ Người Da Trắng
- ☐ Người khác (định rõ): _____
- ☐ Không muốn nói

16. Việc làm:
- ☐ Toàn thời gian
- ☐ Bán thời gian
- ☐ Học sinh
- ☐ Về hưu
- ☐ Thất nghiệp
- ☐ Điều khác (định rõ): _____

17. Số zip ở nhà: ___ ___ ___ ___ ___

Các Góp Ý Khác: _____

_____

Mã Số Thăm Dò: _____   Địa điểm: _____   Interviewer ☐ Self ☐   Version 2.0 - intercept

San Francisco Public Library
Librarian/Library Staff Questionnaire
2017 Web Survey. Version 2

Please enter the Survey Code you received (by email) to begin the survey:_____

PRIMARY LIBRARY

1. From which San Francisco Public Library location do you work most often?

☐ Main
☐ Anza
☐ Bayview
☐ Bernal Heights
☐ Chinatown/Him Mark Lai
☐ Eureka Valley/Harvey Milk
☐ Excelsior
☐ Glen Park
☐ Golden Gate Valley
☐ Ingleside
☐ Marina
☐ Merced
☐ Mission
☐ Mission Bay
☐ Noe Valley/Sally Brunn
☐ North Beach
☐ Ocean View
☐ Ortega

☐ Park
☐ Parkside
☐ Portola
☐ Potrero
☐ Presidio
☐ Richmond/Senator Milton Marks
☐ Sunset
☐ Visitacion Valley
☐ West Portal
☐ Western Addition
☐ 190 Ninth Street *(ask Q2, then skip to Q11)**
☐ 750 Brannan Street - Bookmobile
☐ 750 Brannan Street – Other (not Bookmobile) *(ask Q2, then skip to Q11)**
☐ Other (specify):

_____

* Location not client facing, some questions do not apply

2. In which division of the San Francisco Public Library do you work?
   1. Branches
   2. City Librarian's Office
   3. Collections and Technical Services
   4. Community Programs and Partnerships
   5. Facilities
   6. Finance
   7. Human Resources
   8. IT
   9. Main
   10. Research, Strategy & Analytics
   11. Other (specify) : _____

3. What is your current classification? *(skip unless "Branches" or "Main" selected in Q.2)*
    1   3602 – Library Page
    2   3610 – Library Assistant
    3   3616 – Library Technical Assistant I
    4   3618 – Library Technical Assistant II
    5   3630 – Librarian I
    6   3632 – Librarian II
    7   3634 – Librarian III
    8   Other classification (specify): _____

LIBRARY HOURS

4. Think about the hours that this library location is open now. In your opinion, how well do these hours meet your patrons' needs?
    5 Very Well
    4
    3
    2
    1 Not at All
    0 Don't know

5. If this library location were open more hours, do you feel a significant number of patrons would use it more?
    1 Yes
    2 No
    3 Don't know

    (If yes in Q5)
    6. During which times would patrons be most likely to use it more? *(select up to two)*
        1 Weekday Mornings (or earlier than it is open now)
        2 Weekday Evenings (or later than it is open now)
        3 Weekend Mornings
        4 Weekend Evenings

    7. Of general timeframe you selected, is there a <u>specific</u> day and time that patrons would likely use it more?

    Specify: _____

SCHEDULE

8. In an average week, what are the <u>three time periods</u> that have the **highest traffic** at this library location?

Monday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☑ After 6pm
Tuesday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☐ After 6pm
Wednesday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☐ After 6pm
Thursday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☐ After 6pm
Friday	☑ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☑ After 6pm
Saturday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☑ After 6pm
Sunday	☑ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☑ After 6pm

`Please drag the 3 busiest times from the left column to the right column.`

9. In an average week, what are the <u>three time periods</u> that have the **lowest traffic** at this library location? *(Note: Please choose time periods when the library is currently open.)*

Monday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☑ After 6pm
Tuesday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☐ After 6pm
Wednesday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☐ After 6pm
Thursday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☐ After 6pm
Friday	☑ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☑ After 6pm
Saturday	☐ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☑ After 6pm
Sunday	☑ 9am – 12 noon	☐ 12 noon – 3pm	☐ 3pm – 6pm	☑ After 6pm

`Please drag the 3 slowest times from the left column to the right column.`

LIBRARY USE

10. Please select the <u>three primary</u> reasons patrons use this library location? *(select up to three)*

- ☐ Books / DVDs / research materials
- ☐ Wifi access (using personal devices)
- ☐ Computer access
- ☐ Printers / copiers
- ☐ Homework / study time / reference assistance
- ☐ Programs / classes / exhibits
- ☐ Meetings
- ☐ Facilities (restrooms, etc.)
- ☐ Other (specify): _____

TENURE

11. Approximately how long have you been working at this library location?

1 Less than 3 months
2 3 – 6 months
3 7 – 12 months
4 1 – 2 years
5 3 – 5 years
6 5 – 10 years
7 More than 10 years

Q11time. . . . and do you work Full Time or Part Time?
    1   Full Time
    2   Part Time
    3   Other (specify)_____

Q11all. Approximately how long have you been working for San Francisco Public Library overall (at all locations)?
    1   Less than 3 months
    2   3 − 6 months
    3   7 − 12 months
    4   1 − 2 years
    5   3 − 5 years
    6   5 − 10 years
    7   More than 10 years

COMMENTS
12. Do you have any comments regarding hours and usage of this library location?

_____

_____

_____

_____

_____

_____

(Note: for those employees who do <u>not</u> work at a library location − 190 9th street or 750 Brannan − not Bookmobile selected on Q1 − the above question will read: "Do you have any other comments regarding hours and usage of the San Francisco Public Library system as a whole?")

Term. Thank you very much for participating! You may now close your browser.

From:	Sarah C. Abbott <sabbott29@gmail.com>
Sent:	Monday, February 05, 2018 1:59 PM
To:	Board of Supervisors, (BOS); mayormarkferrell@sfgov.org
Subject:	Needles being discarded onto preschool playground

Dear Supervisors,

Last week a parent found a used syringe discarded on my daughter's preschool playground, an area inaccessible to the public and surrounded by an imposing wall. Despite reporting this to police last week, today several more syringes were found on the playground, apparently tossed over the fence by a homeless person this morning. Things must change immediately.

I have lived in San Francisco for almost 20 years and have, until today, been firmly committed to staying in the city for the long term. I have made a very conscious choice to raise my children here. I choose to send my son to an SFUSD public school and intend to do the same for my daughter in the fall. I am active in planning events to make my home neighborhood, Russian Hill, a more welcoming place for families. I walk to work in the Civic Center. My life is intentionally based in the city and I want to stay. But things like this - used syringes in playgrounds on a repeated basis despite reports to the police - make me question everything.

Phoebe Hearst Preschool is a magical preschool which is bordered on one side by subsidized housing. Dedicated individuals work so hard at ensuring a safe, happy environment for all the young children who attend, parents, and everyone who works there. I am told that the police department (Northern Station) while nice, has mostly been unresponsive to calls regarding human waste, disturbances caused by intoxicated individuals, and the homeless that often end up sleeping on school property. This school year, multiple dirty needles have been found, and the amount of human waste has skyrocketed. Discarded used needles, solid human waste, and homeless encampments—anywhere – much less at a school – is unacceptable by any measure. At a minimum, these are public health hazards.

Collectively as a city, we have become inured to the abject human suffering on our streets. We are blessed to live in a city of tremendous wealth, full of innovative, transformative ideas, and breathtaking beauty. Yet, we "allow" people to live and behave like animals on the streets; they need help urgently. Homelessness and the crime that comes with it is a complicated and seemingly intractable problem with few solutions we are told. We accept that homelessness is not a crime, that addicts who threaten themselves and others have rights, and cannot be "forced" off the street. What about the rights of children, and all of all the other people who just want to feel **safe in the city they call home**? I refuse to believe no one has any good ideas, no outside the box solutions to this problem. We elect politicians to find solutions for us, and to **lead.**

I respectfully demand a response.

Sincerely,

Sarah Abbott

1329 Vallejo Street

SF, CA 94109

<u>"Live colorfully. Laugh easily. Befriend all."</u>