

**FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL**
(S.F. Campaign and Governmental Conduct Code § 1.126)

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| City Elective Officer Information <i>(Please print clearly.)</i> | |
| Name of City elective officer(s): Members, Board of Supervisors | City elective office(s) held: Members, Board of Supervisors |

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| Contractor Information <i>(Please print clearly.)</i> |
| Name of contractor: United HealthCare Services, Inc. (for City Plan) |

Please list the names of (1) members of the contractor’s board of directors; (2) the contractor’s chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.

1. The United HealthCare Services, Inc. Directors are :
 - Timothy Noel
 - T. Jeffrey Putnam
2. The United HealthCare Services, Inc. Officers include:

CEO and President: T. Jeffrey Putnam
CFO: Thomas Roos
3. No person owns 20 percent or more in the contractor.
4. We provide most of our core services directly through the UnitedHealth Group family of companies. This enables us to offer affordable solutions through integrated data elements and systems, streamlined implementations and unified account management support.

We do work with a variety of external vendors and subcontractors and have listed some of these third parties and the different capacities in which we interact with them. Due to the broad spectrum of UnitedHealth Group businesses and variations in the contractual relationships we have with each vendor or subcontractor, this list is subject to change and should not be considered exhaustive.

VENDORS AND SUBCONTRACTORS

MEMBER SERVICES

- Intelligent Voice Response Experience: Silverlink Communication, Eliza
- Interpretation/Translation Services: Language Line Solutions, Transperfect, American Sign Language Sign Language Communications
- Member Call Services: Alorica, Wipro LTD and Teletech
- Provider Call Services: Conduent and Wipro LTD

CLAIMS ADMINISTRATION

- Print/Fulfillment: Shutterfly, RR Donnelley, Taylor Corporation
- Regional Mail Operations: SourceHOV, Firstsource
- Clinical Services (OptumRx): MCMC LLC, Medical Review Institute of America

HEALTH INFORMATION

Various internal and external sources provide health content to our member website, **myuhc.com**. Each resource maintains relationships with various health professionals who write, edit and review the content created for the site. We screen each vendor for accuracy and independence of content.

PAYMENT INTEGRITY

- Fraud, Waste and Abuse Operations: Cotiviti, Omniclaim, DPR Integrated Solutions, ScioHealth, Equiclaim, Health Management Systems, The Rawlings Group

SHARED SAVINGS PROGRAM

- Out of Network Claims Repricing and Negotiation: Multiplan

SOCIAL SECURITY ADVOCACY ASSISTANCE

Social Security advocacy assistance is provided through another vendor. Claim specialists are trained to educate, guide and monitor the application process for Social Security disability benefits. We then consider offering assistance through Social Security Advocacy for the Disabled.

LEGAL

We hold our vendors to the same standards and requirements to which we agree. We accept responsibility to the extent that our subcontracted vendor fails to meet any contractual obligation we assume.

5. In California, corporate contributions are legal, and all of our political giving is reported by United HealthCare Services, Inc., a corporate entity that registers as a major donor committee with the state. We are happy to provide additional information at the parent company level (UnitedHealth Group, Inc.) for states other than California, upon request.

Contractor address:
 UnitedHealth Group Center
 9900 Bren Road East
 Minnetonka, Minnesota 55343

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| Date that contract was approved: | Amount of contract: (Estimated for CY 2019) <ul style="list-style-type: none"> • Self-Funded PPO: \$39,800,000 • Medicare Advantage PPO: \$72,700,000 |
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Describe the nature of the contract that was approved: Self-Insured Medical Plan and Prescription Drug sponsored by CCSF and whose claims administration is outsourced to UnitedHealth Services, Inc., as well as a fully insured Plan for Medicare A and B retirees

Comments:* The amount of this contract is based on the most recent actuarial information and will change due to actual claims, employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.

This contract was approved by (check applicable):

- the City elective officer(s) identified on this form
- a board on which the City elective officer(s) serves Board of Supervisors
 Print Name of Board
- the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

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|---|---|
| Filer Information <i>(Please print clearly.)</i> | |
| Name of filer: Angela Calvillo, Clerk of the Board | Contact telephone number: (415) 554-5184 |
| Address: City Hall, Room 244, 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102 | E-mail: Board.of.Supervisors@sfgov.org |

Signature of City Elective Officer (if submitted by City elective officer) Date Signed

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk) Date Signed