



Civil Grand Jury: Responses

DEPARTMENT OF PUBLIC HEALTH

Crisis Intervention Specialist Team

SFPD and SFDPH Collaboration

- ▶ The Crisis Intervention Specialist team is staffed by: Psychologist, Behavioral Health Clinicians and a Supervising Behavioral Health Clinician
- ▶ The Team is available 24 hours/7days a week

Services Provided

- ▶ Crisis negotiation consultation
- ▶ Individual and family assessment, follow up and linkage
- ▶ Outreach/Engagement with SFPD
- ▶ Trainings for SFPD

Incident Response

- ▶ In the event of a Crisis Negotiation situation where there is a behavioral health component, in order to affect the positive outcome for the individual(s) in crisis, SFPD contacts the DPH Crisis Intervention Specialist Team who provides consultation and/or will be deploy to the scene
- ▶ The DPH Specialist on the scene provides support to the Operational Commander and liaisons with the on-scene SFPD Hostage Negotiation Team and SFPD Crisis Intervention Officer(s)
- ▶ The DPH Specialist provides follow up services to the individual and or family members

DPH Crisis Intervention: Bridging Police and Public Health

Rec. 12

R12: Recommends renewal and elaboration of the current MOU between SFPD and DPH, and the associated DPH manual. An updated draft MOU should be presented to the Mayor for review no later than January 1, 2019 and adopted no later than June 1, 2019.

DPH Progress: SFPD & SFDPH agree that there is a need to modify and update the MOU. The departments can pursue an amended MOU by June 1, 2019; however, the departments cannot commit to an adoption date that is six months prior to the current MOU's expiration date of December 2019.

Rec. 13

R13: Recommends filling the five budgeted Crisis Intervention Specialists with field ready positions. Clinicians should be dedicated to the CIT program and placed in the field no later than October 1, 2018.

DPH Progress: Four positions have been filled. The remaining position is expected to be filled by the end of September 2018.

DPH Crisis Intervention: Bridging Police and Public Health

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Rec. 14

R14: Recommends DPH/BHS leadership and the CIT Working Group hold joint quarterly meetings to examine and analyze CIT program data, measure and assess program progress, and identify appropriate program adjustments. These meetings should begin no later than January 1, 2019.

DPH Progress: SFDPH is currently working with DPH's Director of BHS in coordinating stakeholders meetings to examine and analyze data, assess program progress and identify program adjustments-this work will take place at regularly scheduled CIT Working Group meetings. Creating an additional quarterly joint meeting may cause duplicative or delayed efforts and may unnecessarily expend resources.

Rec. 15

R15: Recommends that in addition to the Specialists referred to in Recommendation 13, DPH hire five additional Crisis Intervention Specialists by December 1, 2019. One Specialist should be assigned to each district station for coordination and collaboration with SFPD CIT Liaisons in order to prevent crises before they require a 911 call. Initial assignments should be made to the stations with the greatest need, based on calls for service and incident type.

DPH Progress: DPH will consider adding additional Crisis Intervention Specialist staff in the next budget cycle. DPH will collaborate with SFPD to determine where staff should be assigned.

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Crisis Intervention



CITY & COUNTY OF SAN FRANCISCO

Police Department
Commander Mannix

10.17.2018

SFPD Crisis Intervention Training Program

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40 HR- CRISIS INTERVENTION TRAINING:

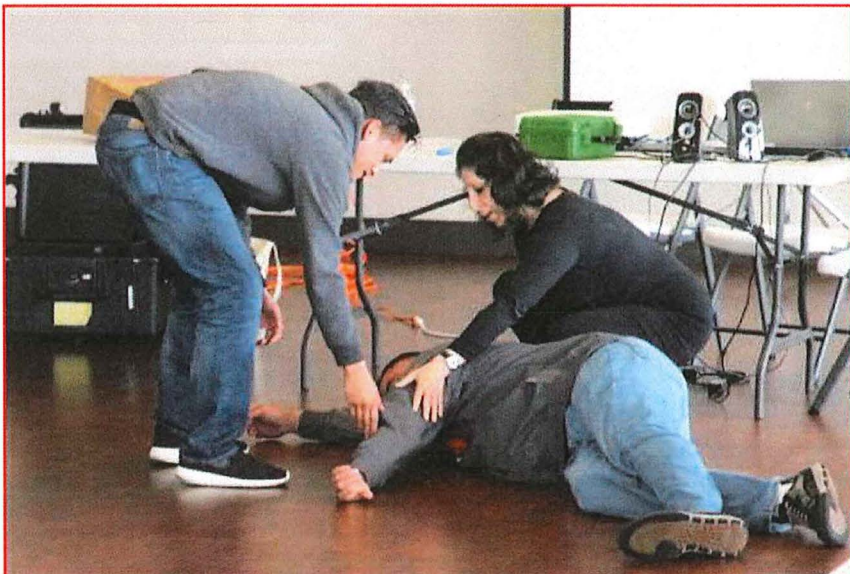
and Mental Health Awareness Course. CIT Certification upon course completion. **Patrol Complete:** 46% Metro. 50% Golden Gate. Total **938 members** certified.

10 HR - FIELD TACTIC/ CIT COURSE:

To be completed by all those assigned to Patrol, Investigative Bureau, and Administrative Units. **Patrol Complete:** 97% Metro. 93% Golden Gate. Total **1,850 members** trained.

ANNUAL CIT AWARDS CEREMONY :

Acknowledging excellence in Crisis Intervention.



2017 SFPD Calls for Service

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2017 Totals

Calls for Service	755,629
Use of Force Incidents	2,930
Targeted CIT Incidents*	24,471
Mental Health Detention (5150)	839 (incl. in CIT Incident total above)
Well Being Checks	28,657
Use of Force related to Mental Health/Well Being Check	184 (incl. in Use of Force total above)

*Targeted CIT Incidents: Mentally Disturbed Person, Mentally Disturbed with Weapon, Person Attempting Suicide, Person Attempting Suicide with Weapon, Juvenile Beyond Parental Control, Mental Health Detention

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SFPD has or will implement **8** CGJ recommendations

CGJ recommended that :

R1: PD CIT Coordinator and CIT Liaison hold monthly meetings with district station captains

- As of October 2018, CIT Coordinator attending monthly Captains meetings

R2: PD Technology Division assign a rep to attend regular CIT Working Group Meetings

- As of July 2018, a PD Technology Division rep attends regular CIT Working Group meetings

R3: PD collaborate with CIT Working Group to ID data standards to help measure CIT effectiveness

- Data standards will be identified and codified by January 1, 2019

R7: PD offer more flexible CIT training sessions for Command Staff

- Currently scheduling modules to allow Command Staff to attend when they are available

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Continued...

R8: PD issue a Department Bulletin to outline the full range of community resources to support officers assisting residents in crisis

- New DB will be posted on or before January 1, 2019

R9: PD partner with an academic institution to assess and review our CIT training program

- In discussions with Palo Alto University (school of psychology and counseling) and plan to have the first assessment completed on or before January 1, 2019

R10: PD issue surveys to officers who completed 40 HR CIT Training to determine which modules worked best

- Plan to utilize Palo Alto University for this purpose

R12: PD and DPH review and amend our CIT MOU

- DPH and SFPD agree that there is a need to update the MOU
- The current MOU is a 3 yr. agreement which sunsets December 2019

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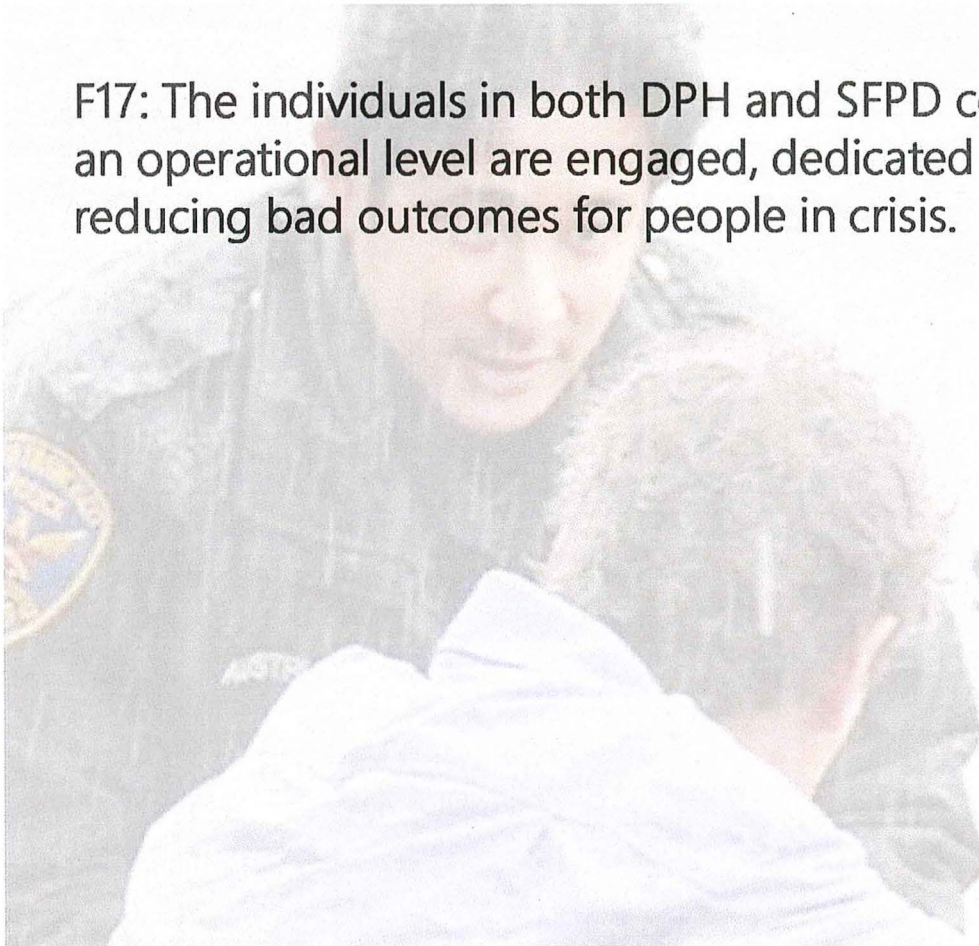
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Unassigned Civil Grand Jury Finding

F17: The individuals in both DPH and SFPD committed to crisis intervention at an operational level are engaged, dedicated and doing commendable work in reducing bad outcomes for people in crisis.



San Francisco Police Crisis
Intervention Team (CIT)



SFPD CIT TEAM

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<https://sanfranciscopolice.org/crisis-intervention-team>

Thank you.

Any questions?