File No.	180963

Committee Item No.	7	
Board Item No.		

COMMITTEE/BOARD OF SUPERVISORS

AGENDA PACKET CONTENTS LIST

Committee:	Government Audit and Oversigh	<u>ıt</u>	Date:	November 7, 2018
Board of Sup	ervisors Meeting:		Date:	
Cmte Board	d			
	Motion			
=	Resolution			
	Ordinance			
=	Legislative Digest	_		
	Budget and Legislative Analyst	Repor	t	
=	Youth Commission Report			
	Introduction Form		D	1
	Department/Agency Cover Letto MOU	er and/	or Kep	ort
	พอบ Grant Information Form			
	Grant Budget			
= =	Subcontract Budget			
=	Contract/Agreement			
	Form 126 – Ethics Commission	ı		
=	Award Letter	l		
=	Application			
= =	Public Correspondence			
OTHER	•			
	Annual Report 2016-2017			
	CPA Report - June 30, 2017			
	OEWD Memo - September 28, 2	2018		
\(\text{H}\) -	Referral FYI - October 10, 2018			
ш ш -				
Prepared by:	John Carroll	Date:	Nove	mber 2, 2018
Prepared by:	22	Date:		

[Civic Center Community Benefit District - Annual Report for FY2016-2017]

Resolution receiving and approving an annual report for the Civic Center Community Benefit District for FY2016-2017, submitted as required by the Property and Business Improvement District Law of 1994 (California Streets and Highways Code, Sections 36600, et seq.), Section 36650, and the District's Management Agreement with the City, Section 3.4.

WHEREAS, On November 2, 2010, pursuant to the Property and Business Improvement District Law of 1994 (the "Act"), California Streets and Highways Code, Sections 36600 *et seq.*, as augmented by Article 15 of the San Francisco Business and Tax Regulations Code, the Board of Supervisors adopted Resolution No. 514-10, expressing the City's intention to establish the Civic Center Community Benefit District (the "Civic Center CBD"); and

WHEREAS, On January 4, 2011, the Board of Supervisors adopted Resolution No. 21-11 establishing the Civic Center CBD ("Resolution to Establish") for a period of 10 years, commencing FY2011-2012; and

WHEREAS, On October 18, 2011, the Board of Supervisors adopted Resolution No. 443-11, authorizing an agreement with the owners' association for the administration/management of the Civic Center CBD, and a management agreement (the "Management Contract") with the owners' association, the Civic Center Community Benefit District, Inc., was executed accordingly; and

WHEREAS, A copy of the Management Contract is on file with the Clerk of the Board of Supervisors in File No. 110969; and

WHEREAS, On May 9, 2017, the Board of Supervisors approved the Civic Center CBD's annual report for FY2015-2016 in Resolution No. 164-17; and

WHEREAS, The Civic Center CBD has submitted for the Board's receipt and approval the Civic Center an annual report for FY2016-2017 as required by Section 36650 of the Act and Section 3.4 of the Management Contract; and

WHEREAS, The annual report for FY2016-2017 is on file with the Clerk of the Board of Supervisors in File No. 180963, and is incorporated herein by reference as though fully set forth; and

WHEREAS, Supporting documents, including, but not limited to, a transmittal letter and memorandum report from the City's Office of Economic and Workforce Development, dated September 28, 2018, and documentation from the Civic Center CBD for the annual report for FY2016-2017 are on file with the Clerk of the Board of Supervisors in File No. 180963; now, therefore, be it

RESOLVED, That the Board of Supervisors hereby receives and approves the annual report for the Civic Center Community Benefit District for FY2016-2017.



DISPATCH 415-781-4700 info@sfcivicenter.org Administrative Office 415-626-1819

Report

2016-2017

Annual | History. Culture. Government.

> It all happens in Civic Center.



History Protests, Celebrations, Remembrances

101 Years

14,000 **City Hall Tours Annually** Culture

Music, Dance, Theatre

11 Venues

1,000 Performances a Year Government

City, State, Federal

13 Buildings

18,000 **Employees**

Public Realm Enhancement

- Cleaning & Maintenance Services
 7 days per week | 7am-7pm
- Daytime Ambassadors
- Nighttime Ambassadors

SF Police 10b Program

SFPD 10b officers work alongside CCCBD Cleaners and Ambassadors to enhance pedestrian safety and the quality of life for all in the District.

Civic Center Garage Greeter

A CCCBD Ambassador is stationed in the elevator lobby of the Civic Center Parking Garage 6 PM to 11 PM. The presence of the uniformed Ambassador provides pedestrians, including area arts venue patrons, additional guidance and support at night.

Beautification and Activation

Civic Center Commons Initiative Work

CCCBD is a key partner with several City agencies, local arts and cultural institutions and private sector stakeholders to breathe new life into Civic Center's 3 main public open spaces that stretch from City Hall to Market Street. Look for new events and programming beginning Fall 2017 in Civic Center Plaza, Fulton Street and UN Plaza - now collectively known as "The Commons".

Quick #s:

Public Realm Enhancement

4,500 Calls for Cleaning Fulfilled

Lunchtime & Holiday Concerts

CCCBD funded two series of outdoor, musical performances that activated Civic Center Plaza at lunchtime and complimented arts venue shows along Van Ness Avenue performing arts corridor sidewalks during the Holiday season.

Civic Center Plaza Holiday Tree Lighting

The ceremony began with opening remarks from City and Community Representatives, performances by the Lesbian/Gay Chorus of San Francisco, a toy drive in conjunction with Another Planet Entertainment and the San Francisco Police Department, and a children's singalong to "Rudolph, the Red Nose Reindeer." The Tree lighting was followed by the Hayes Valley Holiday Block Party. Sponsors included: Another Planet Entertainment, CCCBD, MJM Management Group, San Francisco Conservatory of Music and the San Francisco Recreation and Parks Department.

Ivy Street Livable Alley

CCCBD submitted a grant application to make improvements to Ivy Street and was approved for \$200,000 to work with the neighbors, business owners and several partners to turn the 200-block into a pedestrian friendly community space. The grant is from the Mayor's Office of Housing and Community Development (MOHCD), and is funded through the Complete Neighborhoods Program (CNP).

Tivoli Lights

In partnership with the San Francisco Recreation and Parks Department, CCCBD installed Tivoli lights in the trees lining Civic Center Plaza enhancing safety and charm for evening Plaza-goers.

Advocacy and Community Outreach

Coalition Impacts Parking, Transit and Pedestrian Safety

A group of interested parties organized by CCCBD, SFMTA and the War Memorial now meets regularly to improve patron parking and traffic concerns in and around District performing arts venues.

Partnering with Stakeholders

CCCBD Board and Staff collaborated with stakeholders to shape District policy, programming and infrastructure throughout the year.

- BART
- Districts 5 & 6 Supervisorial Offices
- Hayes Valley Neighborhood Association
- Mayor's Office of Economic and Workforce Development
- Public Works
- San Francisco Recreation and Parks Department
- · San Francisco Police Department
- SF Planning
- SF Travel
- SFMTA

Website & Social Media

- sfciviccenter.org
- facebook.com/sfciviccenter
- twitter.com/civiccenter
- instagram.com/sfciviccenter/

Quick #s:

Public Safety

462

Individuals in Need Helped by CCCBD Ambassadors

2016-2017 Budget & Balance Sheet

INCOME:	BUDGET	ACTUAL
Assessments	\$768,732	\$821,806
Non-Assessment	\$7,765	\$30,000
Income: Fundraising/ In-kind		
Interest Income	\$0	\$343
Total Income	\$776,497	\$852,149
EXPENSE:	BUDGET	ACTUAL
Safety	\$435,807	\$454,980
Cleaning and Maintenance	\$173,879	\$153,197
Beautification	\$25,624	\$11,452
Activation	\$27,177	\$44,963
Administration	\$157,797	\$249,895
Non-Assessment	\$6,212	\$24,000
Expense: Fundraising/ In-kind		
Total Expense	\$826,497	\$938,487
·		
ASSETS:		
Cash and Cash Equivalents		\$368,888
Accounts Receivable		\$15,000
Total Assets		\$383,888
LIABILITIES:		
Accounts Payable		\$13,211
Accrued Expenses		\$2,800
Total Liabilities		\$16,011
NET ASSETS:		
Unrestricted		\$367,877
Total Net Assets		\$367,871
T 1 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		4000 000

\$383,888

Total Liabilities & Net Assets

Board of Directors

Chair

Bill Whitfield

Shorenstein

Vice Chair

Tim Vrabel

The Emerald Fund

Vice Chair

Ruth Nott

San Francisco Opera

Treasurer

John Updike

San Francisco Real Estate

Secretary

Jennifer Norris

San Francisco War Memorial

Nathan Brito

San Francisco Ballet

Mary Conde

Another Planet Entertainment

Phil Ginsburg

San Francisco Recreation and Parks Department

Jim Haas

Resident

Jason Kamen

Cresent Heights

Roberto Lombardi

San Francisco Public Library

Susan McConkey

San Francisco Conservatory of Music

Janan New

San Francisco

Apartment Association

Annette Turner

State of California

Patricia Unterman

Hayes Street Grill

Financial Reporting

SENCHMARK 1: Whether the variance between the budget amounts for each service category was within 10 percentage points from the budget identified in the Management Plan

SA 31 - Clujc Center						FY	2016-17			
Service Category/Budget Line	Management Plan Budget	General Benefit Dollars	Management Plan Assessment Budget	% of Budget	FY 2016-17 Budget	General Benefit Dollars	FY 2016-17 Assessment Budget	% of Budget	Variance	Source
SA 31 - Civic Center CBD - Safety Program	\$357,495	\$ -	\$ 357,495.00	51.66%	\$ 435,807.36	ş .	\$ 435,807,36	53.13%	1,46%	
SA 31 - Civic Center CBD - Cleaning Program and On-Call Graffiti	\$139,890	\$ -	\$ 139,890.00	20,22%	\$ 173,878.50	\$.	5 173,878,50	21,20%	0.98%	
SA 31 - Civic Center CBD - Beautification	\$22,876	\$ -	\$ 22,876.00	3.31%	\$ 25,624.38	\$.	\$ 25,624.38	3.12%	-0.18%	
SA 31 - Civic Center CBD - Activation of Public Spaces	\$24,081	\$ -	\$ 24,081.00	3.48%	\$ 27,177.38	ş .	\$ 27,177.38	3.31%	-0.17%	
SA 31 - Civic Center CBD - Adminstration and Corporate Operations	\$147,622	\$ -	\$ 147,622.00	21.33%	\$ 157,796.87	\$	\$ 157,796.87	19.24%	-2.10%	
SA 31 - Civic Center CBD - Non-Assessment Funds	\$	\$ -	\$ -	0.00%	- \$ -	\$ -	\$ -	0.00%	0.00%	
Contingency and Reserve	\$	\$ -	\$ -	0.00%	\$ -	\$ -	\$.	0.00%	0.00%	
TOTAL	\$ 691,964.00	\$ -	\$ 691,964.00	100.00%	\$ 820,284.49	\$ -	\$ 820,284.49	100.00%		

BENCHMARK 2: General Benefit Requirement	1.00%		
Revenue Sources	FY 2016-2017 Actuals	% of actuals	Source
Assessment Revenue	\$ 821,806,09		1
Total Assessment (Special Benefit) Revenue	\$ 821,806.09	96.44%	
Contributions and Sponsorships	\$	0.00%	
Grants	\$ -	0.00%	
Donations	\$ -	0.00%	
Interest Earned	\$ 342,72	0.04%	
Earned Revenue	\$.	0.00%	
Other	\$ 30,000,00	3.52%	
Total Non-Assessment (General Benefit) Revenue	\$ 30,342.72	3.56%	
Total	\$ 852,148.81	100,00%	

BENCHMARK 3: Whether the variance between the budget amout and actual expenses within a fiscal year was within 10 percentage points

SA 31 - Civíc Center								FY 2016-17					
Service Category/Budget Line	FY 2016-17 Budget	Amount from Assessment	Amount from General Benefit	% of Budget (Assessment)	% Budget (Total Budget)	Actuals	Amount from Assessment	Amount from General Benefit	% of Actuals (Assessment)	% of Actuals (Total Budget)	Variance (Assessment)	Variance (Total Budget)	Source
SA 31 - Civic Center CBD - Safety Program	\$ 435,807.36	\$ 435,807.36	\$ -	53.13%	53.13%	\$ 454,980.35	\$ 454,980.35	\$	50.19%	50.19%	-2.94%	-2.94%	
SA 31 - Civic Center CBD - Cleaning Program and On-Call Graffiti	\$ 173,878.50	\$ 173,878.50	\$.	21.20%	21.20%	\$ 153,196.67	\$ 153,196.67	\$	16.90%	15.90%	-4.30%	-4.30%	
SA 31 - Civic Center CBD - Beautification	\$ 25,624.38	\$ 25,624.38	\$ -	3.12%	3,12%	\$ 11,451.96	\$ 11,451.96	\$.	1.26%	1.26%	-1.86%	-1.86%	
SA 31 - Civic Center CBD - Activation of Public Spaces	\$ 27,177.38	\$ 27,177.38	\$ -	3.31%	3.31%	\$ 44,962.50	\$ 44,962.50	\$.	4.96%	4.96%	1.65%	1.65%	
SA 31 - Civic Center CBD - Adminsitration and Corporate Operations	\$ 157,796.87	\$ 157,796.87	\$	19.24%	19.24%	\$ 241,895.42	\$ 241,895.42	\$.	26.68%	26.68%	7.45%	7.45%	
SA 31 - Civic Center CBD - Non-Assessment Funds	\$ -	\$ -	\$ -	0.00%	0.00%	\$ •	\$ -	\$ -	0.00%	0.00%	0.00%	0.00%	
Contingency and Reserve	\$ -	\$ -	\$ -	0.00%	0.00%	\$ -	\$ -	\$.	0.00%	0.00%	0.00%	0.00%	
TOTAL	\$ 820,284.49	\$ 820,284.49	\$ -	100.00%	100,00%	\$ 906,486.90	\$ 906,486,90		100.00%	100,00%	Siecensees		

BENCHMARK 4: Whether CBD is indicating the amount of funds to be carried forward into the next fiscal year and designating projects to be spent in current fiscal year

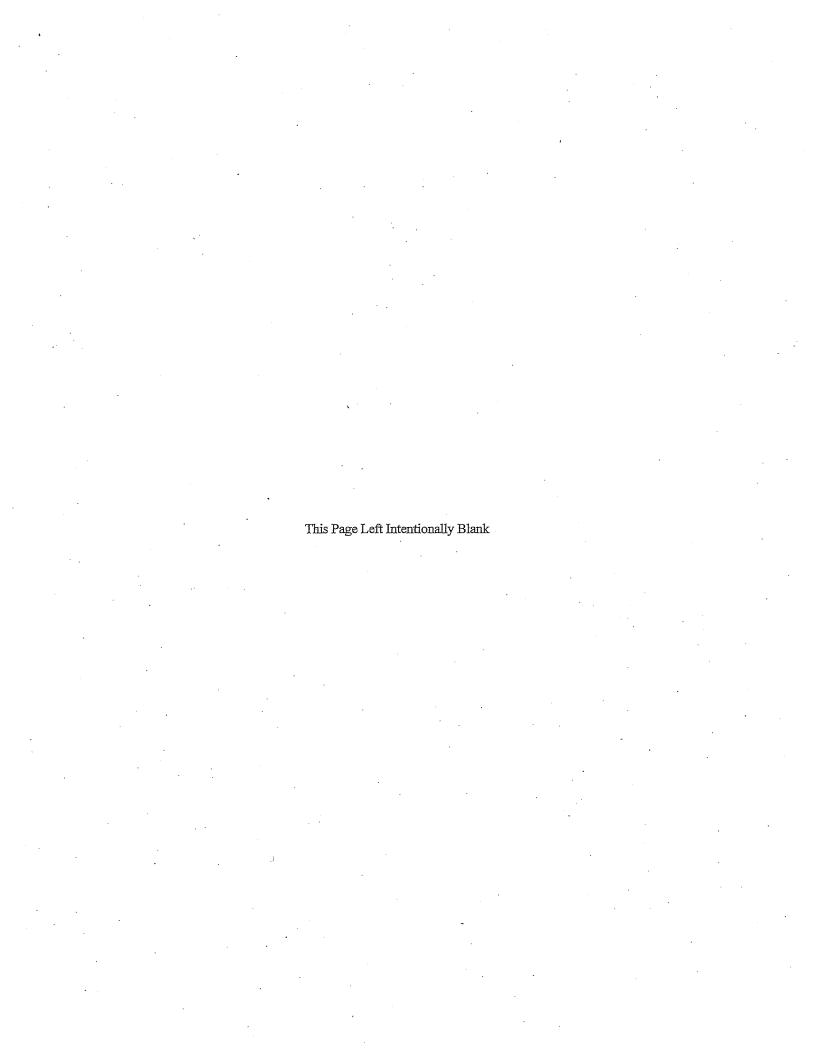
FY 2016-2017 Carryover Disbursement	\$	367,877.00	Source	Spenddown Timeline
General Benefit Project				
Special Assessment Project				
SA 31 - Civic Center CBD - Safety Program	\$	195,448.66		
SA 31 - Civic Center CBD - Cleaning Program and On-Cali Graffiti	\$	77,980.14		
SA 31 - Civic Center CBD - Beautification	\$	11,491.89		
SA 31 - Civic Center CBD - Activation of Public Spaces	5	12,188.37		
SA 31 - Civic Center CBD - Adminsitration and Corporate Operations	\$	70,767.93		
Special Project Total	\$	367,877.00		
Total Designated Amount for FY 2016-17	\$	367,877.00		

CCCBD Monthly Service Statistics for 2018	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Totals
Emergency Services	stant fift				High beat	menteri			Markette	hthiassi			
Ambulance	6	1	0	1	2	2	1	2	0	0	0	0	15
Police	23	21	24	19	26	17	15	21	12	17	12	7	214
Fire	0	0	0	0	0	0	0	0	0	0	0	0	0
Criminal Activity Reported		<u> Aleksan</u>				<u>aalamink</u>	<u> Sagarana</u>			<u>Awany</u>		Managar	
Aggressive Panhandlers	42	40	37	74	64	43	31	26	6	5	9	6	383
Drunk and Disorderly	22	27	44	62	53	52	21	. 16	9	9	21	12	348
Indecent Exposure	0	6	3	1	1	4	2	2	1	1	3	1	25
Sleepers, Campers, Trespassers and Loiterers	1091	885	713	861	946	864	1379	949	185	263	321	259	8,716
Illegal Vendors	8	4	11	7	10	3	3	4	0	2	1	- 0	53
Possible Drug Dealing	58	39	44	32	81	66	51	46	6	5	6	3	437
Quality of Life Assistance	HERM		Associated (Self)			viskihili	<u>Dallan</u>	Mysjalia (1					
SFHOT Referrals	0	1	1	1	1	1	0	1	1	2	2	0	11
Social Services Referrals	11	17	14	9		14	5	10	1	0	4	1	94
Mentally Disturbed Assisted	8	11	12	13	11	15	12	7	1	6	15	3	114
Merchant/Resident/Visitor Services													
Merchants & Owners Meet and Greet	326	321	310	225	319	347	336	280	156	188	144	125	3,077
Visitors Directions and Referrals	344	209	167	324	304	251	229	101	102	172	93	37	2,333
Flyers, maps and Information distributed for CCCBD	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	19	19	4	43
Cleaning & Maintenance Services													
Cleaning				in in					ivi ki isin				
Overflowing trashcans topped off	2	1	2	4	4	5	3	6	1	8	1	1	38
Shopping Cart Removed	4	2	1	7	- 8	6	4	4	3	8	17	5	69
Illegal Dumping	247	188	196	266	276	156	214	189	24	47	40	29	1,872
Needles Disposed	291	186	202	276			202	187	23	41	1343	1118	4,459
Cardboard Removed	321	223	259	216	201	162	212	199	26	59	44	29	1,951
Human & Animal Waste Removed (fka Scrub Request)	918	802	792	562	512	408	670	501	15	76	52	15	5,323
Stickers and Flyers Removed	51	60	50	35		L	36	24	76	121	147	90	745
Graffiti Removed	311	338	271	211	204	131	273	243	287	614	447	321	3,651
Pounds of Trash Removed from District	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	24,000
Requests for service (in addition to regular service)													
Sweep requests	365	586	573	488	444	302	678	406	59	146	260	148	4,455
Pressure & Steam Cleaning requests	- 1	1	3	2	3	4	0	0	1	27	2	1	45
Regular + Additional service stats		N. S. Maria				<u> Kranco</u>				sim bak			
Regular Linear feet Pressure & Steam Cleaning	3872	3872	3872	3872	3872	3872	3872	3872	3872	3872	3872	3872	46,464
Additional Linear feet Pressure & Steam Cleaning	0	0	0	0	0	0	0	0	0	0	0	0	0
Calls													
Safety Related Calls or Emails into Dispatch	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	2	44	49
Cleaning Related Calls or Emails into Dispatch	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	4	31	36
Total Dispatch calls to 311	48	29	35	46	45	38	37	41	37	88	58	47	549
Calls to other City agencies or service providers	0	0	0	0	0	1	0	0	0	0	0	0	1

CIVIC CENTER COMMUNITY BENEFIT DISTRICT

REVIEWED FINANCIAL STATEMENTS FOR THE YEAR ENDED JUNE 30, 2017 This Page Left Intentionally Blank

INTRODUCTORY SECTION



CIVIC CENTER COMMUNITY BENEFIT DISTRICT

Financial Statements For the Year Ended June 30, 2017

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CIVIC CENTER COMMUNITY BENEFIT DISTRICT

BOARD OF DIRECTORS

JUNE 30, 2017

BOARD OF DIRECTORS

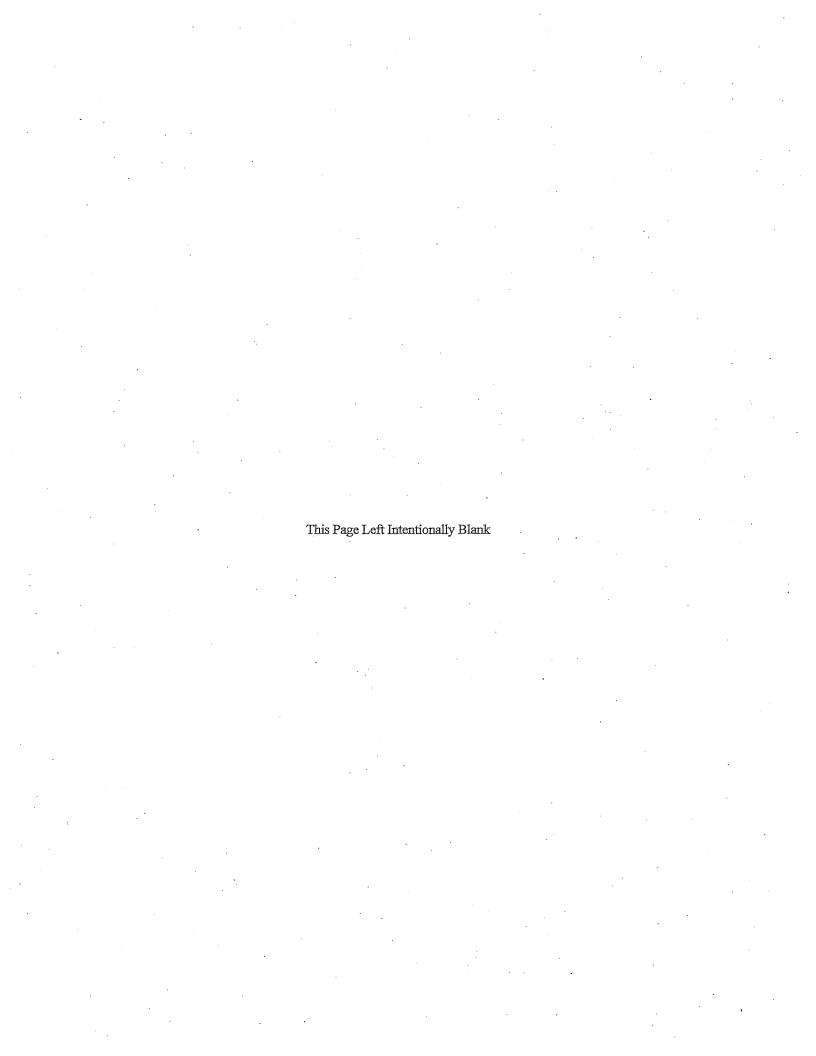
Tim Vrabel, Chair
Ruth Nott, Vice Chair
Ruth Nott, Vice Chair
Bill Whitfield, Vice Chair
John Updike, Treasurer
Jennifer Norris, Secretary
Nathan Brito
Mary Conde
Phil Ginsburg
Jim Haas
Jason Kamen
Roberto Lombardi
Susan McConkey
Janan New
Annette Turner
Patricia Unterman

MANAGEMENT

Tracy Everwine, Executive Director

FINANCIAL SECTION

•	
<i>,</i>	
•	





INDEPENDENT ACCOUNTANT'S REVIEW REPORT

To the Board of Directors Civic Center Community Benefit District San Francisco, California

We have reviewed the accompanying financial statements of Civic Center Community Benefit District (a nonprofit organization), which comprise the statement of financial position as of June 30, 2017, and the related statements of activities and cash flows for the year then ended, and the related notes to the financial statements. A review includes primarily applying analytical procedures to management's financial data and making inquiries of management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of the financial statements that are free from material misstatement whether due to fraud or error.

Accountant's Responsibility

Our responsibility is to conduct the review engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. Those standards require us to perform procedures to obtain limited assurance as a basis for reporting whether we are aware of any material modifications that should be made to the financial statements for them to be in accordance with accounting principles generally accepted in the United States of America. We believe that the results of our procedures provide a reasonable basis for our conclusion

Accountant's Conclusion

Based on our review, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in conformity with accounting principles generally accepted in the United States of America.

Report on Summarized Comparative Information

We have previously audited the Organization's 2016 financial statements, and we expressed an unmodified audit opinion on those audited financial statements in our report dated May 16, 2017. In our opinion, the summarized comparative information presented herein as of and for the year ended June 30, 2016 is consistent, in all material respects, with the audited financial statements from which it has been derived.

Maze & Associates

Pleasant Hill, California February 22, 2018

Accountancy Corporation 3478 Buskirk Avenue, Suite 215 Pleasant Hill, CA 94523

F 925.930.0135

E maze@mazeassociates.com

CIVIC CENTER COMMUNITY BENEFIT DISTRICT STATEMENTS OF FINANCIAL POSITION AS OF JUNE 30, 2017 AND 2016

	2017	2016
ASSETS		
Current Assets:		
Cash and cash equivalents (Note 3) Accounts receivable, net	\$368,888 15,000	\$403,492 98,912
Total Current Assets	383,888	502,404
Non-Current Assets:		
Furniture and equipment, net of accumulated depreciation of \$11,791 and \$11,791, respectively (Note 2C)	Processor and the second secon	
Total Non-Current Assets		
Total Assets	\$383,888	\$502,404
LIABILITIES		
Current Liabilities:	;	
Accounts payable Accrued vacation (Note 2D)	\$14,793 1,197_	\$51,333 4,835
Total Liabilities	15,990	56,168
NET ASSETS (Note 2A)	•	
Unrestricted	367,898	446,236
Total Net Assets	367,898	446,236
Total Liabilities and Net Assets	\$383,888	\$502,404

See accountant's review report and notes to financial statements.

CIVIC CENTER COMMUNITY BENEFIT DISTRICT STATEMENTS OF ACTIVITIES FOR THE YEARS ENDED JUNE 30, 2017 AND 2016

	2017	2016
UNRESTRICTED SUPPORT AND REVENUES		
Assessments Grants	\$821,805 30,000	\$898,765
Contributions Other	343	23,171 1,409
Total Support and Revenues	852,148	923,345
PROGRAM EXPENSES		
Cleaning and Maintenance Safety Activation and Beautification	164,648 478,981 44,963	152,627 443,122 34,212
Total Program Expenses	688,592	629,961
SUPPORT SERVICES		
Facilities and equipment Payroll and related Legal and accounting Bad debt expense Other	9,243 111,619 12,168 98,912 9,952	9,340 91,444 3,811 107,446 12,185
Total Support Services Expenses	241,894	224,226
Total Expenses	930,486	854,187
CHANGES IN NET ASSETS	(78,338)	69,158
Net Assets, beginning of year	446,236	377,078
Net Assets, end of year	\$367,898	\$446,236

See accountant's review report and notes to financial statements.

CIVIC CENTER COMMUNITY BENEFIT DISTRICT STATEMENTS OF CASH FLOWS FOR THE YEARS ENDED JUNE 30, 2017 AND 2016

	2017	2016
CASH FLOWS FROM OPERATING ACTIVITIES		•
Changes in net assets	(\$78,338)	\$69,158
Adjustments to reconcile to net cash provided by (used for) operating activities:		
	. ``	
Bad debt expense	98,912	107,446
(Increase) in accounts receivable	(15,000)	(117,153)
Decrease in prepaid assets		. 750
(Decrease) increase in accounts payable	(36,540)	4,031
(Decrease) increase in accrued vacation	(3,638)	436
Cash Flows (Used) Provided by Operating Activities	(34,604)	64,668
Net (decrease) increase in cash and cash equivalents	(34,604)	64,668.
Cash and cash equivalents, beginning of year	403,492	338,824
Cash and cash equivalents, end of year	\$368,888	\$403,492

See accountant's review report and notes to financial statements.

NOTE 1 – REPORTING ENTITY

A. General

The Civic Center Community Benefit District (District) was incorporated on June 1, 2011. The District is a 501(c)(3) nonprofit public benefit special assessment district conceived and organized by a group of concerned Civic Center property owners, arts organizations, government entities and other stakeholders (Members). Funding is provided primarily from special assessments from Members that are collected by the City and County of San Francisco and remitted to the District, pursuant to an administration agreement, dated July 1, 2011.

The goal of the District is to improve coordination and communication around the management, image, safety, beautification and cleanliness of the greater Civic Center area for the benefit of patrons, residents, employees, merchants, property owners and visitors within the District.

B. Programs

Cleaning and Maintenance — Cleaning and maintenance teams sweep and steam-clean sidewalks, remove graffiti, pick up litter and respond to immediate District cleaning needs daily 7 a.m. to 7 p.m./7 days per week.

Community Service Ambassadors — Community Service Ambassadors are a key element of the District. Their function is to assist the public with information and direct them to destinations within the area, made possible by training on local geography, area venues and businesses, transportation systems, and other useful information. The Ambassadors are goodwill ambassadors who assist the public in navigating the District with a welcoming and informed presence. They also play a vital role in promoting the Civic Center area as safe and friendly. They are easily visible and identifiable by their orange uniforms. Their presence is a deterrent to anti-social behavior, and they report conditions or observations of criminal activity immediately through the District dispatch to the SFPD.

10-B Police Officer Program — The District partnered with the Central Market Community Benefit District to employ an off-duty police officer to work in our District part-time through the SFPD's 10-B Program. The officers work alongside District Ambassadors and cleaners to primarily address quality of life issues within the neighborhood and within the purview of SFPD, such as issuing citations for Public intoxication, trespassing, permit violations, littering and pedestrian safety infractions.

Activation and Beautification – The District facilitates and encourages public realm events that showcase the District as the ceremonial and functional center of the City and highlight its role as the premiere regional performing arts District for the entire San Francisco Bay Area. Beautification efforts include improvement projects such as lighting, signage, landscaping and public art installations.

Civic Center Greeter – The District added one nighttime Community Service Ambassador dedicated to the entrance and elevator of the Civic Center Parking Garage to improve safety and use of the garage at night.

NOTE 1 - REPORTING ENTITY (Continued)

Cleaning and Graffiti Team – The service provide for uniformed maintenance workers to respond to maintenance calls to remove graffiti, wash down the sidewalk or pick up an accumulation of debris on the sidewalk. They are aided by calls by the District staff to the Department of Public Works to coordinate delivery of the maintenance service that the City provides.

NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

A. Basis of Presentation and Financial Statement Presentation

The financial statements of the District have been prepared on the accrual basis of accounting. Net assets, revenues, expenses, gains and losses are classified based on the existence or absence of donor-imposed restrictions. Accordingly, net assets of the District and changes therein are classified and reported as follows:

Unrestricted Net Assets – Net assets that are not subject to donor imposed stipulations.

Temporarily Restricted Net Assets — Net assets subject to donor-imposed stipulations that may or will be met, either by actions of the District and/or the passage of time. When a restriction expires, temporarily restricted net assets are reclassified to unrestricted net assets and reported in the statement of activities as net assets released from restrictions, if any. Support that is restricted by the donor is reported as an increase in unrestricted net assets if the restriction expires in the reporting period in which the support is recognized. At June 30, 2017 and 2016, the District had no temporarily restricted net assets.

Permanently Restricted Net Assets – Net assets subject to donor-imposed stipulations that they be maintained permanently by the District. Generally, the donors of these assets permit the District to use all or part of the income earned on any related investments for general or specific purposes. At June 30, 2017 and 2016, the District had no permanently restricted net assets.

B. Support and Revenues

The District relies on member assessments which are invoiced in advance from San Francisco City and County. All contributions are recorded upon receipt, and are considered to be available for unrestricted use unless specifically restricted by the donor.

The District and the City and County of San Francisco entered into an administration agreement whereby, on the District's behalf, the City and County of San Francisco will levy and collect the assessments from the Members through the Members' secured property tax bills. For payments received in conjunction with the first and second installment of secured property taxes, the City and County of San Francisco will remit those funds to the District on or before January 10th and May 10th, respectively. Delinquent assessments will be remitted to the District at least once during the final quarter of the fiscal year and from time to time, at the discretion of the Controller of the City and County of San Francisco.

NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

C. Furniture and Equipment

Furniture and equipment is stated at cost. Donated assets are recorded at their estimated fair market values at date of donation. Depreciation is computed over the estimated useful lives of the respective assets, ranging from 2 to 3 years, on a straight-line basis. Expenses for maintenance, repairs and minor renewals are charged against operations as incurred. As of June 30, 2017 and 2016, respectively, all of the District's furniture and equipment were fully depreciated.

D. Accrued Vacation

Accrued vacation is comprised of unpaid vacation. Vacation is accrued as earned and sick leave is not accrued since it does not vest. All accrued vacation is considered to be a current liability. The balance at June 30, 2017 and 2016 was \$1,197 and \$4,835, respectively.

E. Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that effect certain reported amounts and disclosures. Accordingly, actual results could differ from those estimates.

F. Income Taxes

The District is exempt from income tax under Section 501(c)(3) of U.S. the Internal Revenue Code. Accordingly, no provision for income taxes has been provided in these financial statements. In addition, the District qualifies for the charitable contribution deduction under Section 170(b)(1)(a) and has been classified as an organization that is not a private foundation under Section 509(a)(1). Unrelated business income, if any, may be subject to income tax. The District paid no taxes on unrelated business income in the years ended June 30, 2017 or 2016.

Generally accepted accounting principles require the recognition, measurement, classification, and disclosure in the financial statements of uncertain tax positions taken or expected to be taken in the organization's tax returns. Management has determined that the District does not have any uncertain tax positions and associated unrecognized benefits that materially impact the financial statements or related disclosures. Since tax matters are subject to some degree of uncertainty, there can be no assurance that the District's tax returns will not be challenged by the taxing authorities and that the District will not be subject to additional tax, penalties, and interest as a result of such challenge. Generally, the District's tax returns remain open for federal income tax examination for three years from the date of filing.

G. Advertising Costs

Advertising costs, if any, are expensed as incurred.

NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

H. Fair Value Measurements

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Accounting standards set a framework for measuring fair value using a three tier hierarchy based on the extent to which inputs used in measuring fair value are observable in the market.

- Level 1: Quoted prices in active markets for identical assets or liabilities.
- Level 2: Observable inputs other than Level 1 prices such as quoted prices for similar assets or liabilities, quoted prices in markets that are not active, or inputs (interest rates, currency exchange rates, commodity rates and yield curves) that are observable or corroborated by observable market data for substantially the full term of the assets or liabilities.
- Level 3: Inputs that are not observable in the market and reflect the management's judgment about the assumptions that market participants would use in pricing the asset or liability.

NOTE 3 - CASH AND CASH EQUIVALENTS

The District's cash and cash equivalents are comprised of cash in banks, which is insured by the Federal Depository Insurance Corporation up to \$250,000, and is reported using the Level 1 fair value measurement. The District has not experienced any losses in such accounts. Management believes the District is not exposed to any significant risk related to the security of its cash.

NOTE 4 - ASSESSMENT REVENUE

The District receives assessment revenues from the San Francisco City and County on behalf of members in the assessment district as a part of the County tax roll. Conversely, the District does not have control over unpaid assessments. The City and County may not be able to collect on unpaid assessments. As such, revenue is only recorded when received.

NOTE 5 - OPERATING LEASE

The District rented office space subject to an operating lease beginning December 1, 2011, for \$750 per month, plus common area maintenance charges. The lease term is month-to-month, subject to termination by either party. Rent expense, including common area maintenance charges totaled \$7,750 and \$9,340 for the years ended June 30, 2017 and 2016, respectively, and is included with facilities and equipment expense on the Statement of Activities.

NOTE 6 - OUTSIDE SERVICE CONTRACTS

The District contracts with MJM Management Group to provide ambassador, janitorial, maintenance, and other services on the District's behalf. At June 30, 2017 and 2016, MJM charges were \$688,592 and \$629,961, respectively.

On May 1, 2017, the District entered into a services agreement with Central Market Community Benefit District (CMCBD), a California nonprofit corporation, for the management of the District. The District will pay CMCBD \$10,516.42 per month, up to a maximum of \$126,197 per calendar year. The agreement commenced on May 1, 2017 and terminates on April 30, 2018.

NOTE 7 - SUBSEQUENT EVENTS

The District evaluated subsequent events for recognition and disclosure through February 22, 2018, the date which these financial statements were available to be issued. Management concluded that no material subsequent events have occurred since June 30, 2017 that require recognition or disclosure in such financial statements.

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City and County of San Francisco: Office of Mayor London N. Breed Economic and Workforce Development: Joaquín Torres, Director

MEMO

To: Supervisor Jane Kim, District 6

CC: San Francisco Board of Supervisors

From: Chris Corgas, OEWD Senior Program Manager

RE: Civic Center Community Benefit District

Date: September 28, 2018

This is a memo summarizing the performance of the Civic Center Community Benefit District (CCCBD) and an analysis of their financial statements (based on their audit) for the period between July 1, 2016 and June 30, 2017.

Each year the CBD is required to submit a mid-year report, an annual report, and a CPA Financial Review or Audit. Civic Center CBD has complied with the submission of all these requirements. OEWD staff reviewed these financial documents to monitor and report on whether they have complied with the rules per the Property and Business Improvement District Law of 1994, California Streets and Highways Code Sections 36600 Et Seq.; San Francisco's Business and Tax Regulations Code Article 15; the Civic Center's Community Benefit District management contract with the City; and their Management Plan as approved by the Board of Supervisors in 2008.

Also attached to this memo are the following documents:

- 1. Annual Report a. FY 2016-2017
- CPA Financial Review ReportFY 2016-2017
- 3. Draft resolution from the Office of Economic and Workforce Development



Background

The CCCBD includes both privately and publicly owned properties. The district covers 35 blocks and includes approximately 289 parcels.

- January 4, 2011, the Board of Supervisors approved the resolution that established the Civic Center Community Benefits District for 10 years (Resolution # 21-11).
- October 18, 2011, the Board approved the contract for the administration and management of the Civic Center Community Benefit District (Resolution # 443-11).
- April 28, 2015, the Board of Supervisors approved the Annual Reports for FYs 2011-2012, 2012-2013, and 2013-2014 annual reports (Resolution # 162-15).
- August 2, 2016, the Board of Supervisors approved the Annual Report for FY 2014-2015 (Resolution #347-16).
- May 9th, 2017, the Board of Supervisors approved the Annual Report for FY 2015-2016 (Resolution # 164-17).

Basic Info about Civic Center CBD

Year Established January 2011

Assessment Collection Period FY 2011-2012 to FY 2020-2021 (July 1, 2011 to June 30,

2021)

Services Start and End Date February 1, 2012 – June 30, 2021 Initial Estimated Annual

Budget \$691,964

Fiscal Year July 1 – June 30

Executive Director June 2016-April 2017- Donald Savoie/May 1, 2017-present

Tracy Everwine

Name of Nonprofit Entity Civic Center Community Benefit District Corporation

The current CBD website, http://sfciviccenter.org/, includes all the pertinent information about the organization and their programs, a calendar of events, their Management Plan, Mid-Year Report, Annual Report and meeting schedules.

Summary of Service Area Goals

Safety Program

Community Guide Ambassador

- Daytime Ambassadors: Community Guide Ambassadors provide pedestrian support in the areas of: wayfinding, hospitality, information and social service support. They also serve to deter unsafe conditions in the public realm by proactively deterring crime and reporting suspicious or illegal activity to the appropriate authorities.
- Garage Greeters: In the evenings a Garage Greeter staffs the elevator entrance to the Civic Center Garage helping patrons safely find their way.
- Evening Ambassadors: In coordination with District performing arts venues, CCCBD provides Community Guide Ambassadors on the evenings of select performances to ensure safe passage for pedestrians throughout the District at night.

10B Officers

As requested by CCCBD SFPD 10B officers are hired to work alongside the Community Guide Ambassadors and Cleaners for additional support. The SFPD 10B officers also provide instrumental support for District special events and programs.

Cleaning Program

CCCBD's cleaning services are in addition to those provided by the City. CCCBD provides maintenance workers to respond to calls for graffiti removal, sidewalk sweeping/pressure washing, landscaping and illegally dumped refuse.

Beautification

Beautification efforts include capital improvements such as: pubic art, landscaping, wayfinding signage, sidewalk lighting.

Activation

CCCBD facilitates activation in Zone 2 of the District with a focus on open space designed for events and activities.

Administration

CCCBD's 15-member Board of Directors and the Executive Director oversee the organization with

various support staff

Summary of Accomplishments, Challenges, and Delivery of Service Areas

Safety Program

- Community Ambassadors assisted approximately 462 individuals in need
- Community Ambassadors provided approximately 2,333 directions and referrals to visitors
- Community Ambassadors completed 3,077 meet and greets with merchants
- Utilized a Garage Greeter at Civic Center Garage to increase safety of garage patrons
- CCCBD collaborated with District art and cultural organizations to add evening Ambassador coverage during the evenings during the Holiday season
- Assisted 114 individuals dealing with mental health illness
- Referred 94 individuals to social services
- Referred 11 individuals to SFHOT
- 10B Officers were used part-time, in collaboration with the neighboring Central Market CBD

*CCCBD has taken the lead in coordinating all of the ambassador and cleaning programs working within the District to ensure everyone understands their role and how to effectively and efficiently communicate and work with one another.

Cleaning Program

- Removed approximately 24,000 pounds of trash from the District
- Removed 5,323 instances of human and animal waste
- Fulfilled approximately 4,500 calls for cleaning
- Disposed of approximately 4,459 needles
- Handled approximately 1,872 instances of illegal dumping
- Removed approximately 4,396 instances of graffiti, stickers, or flyers
- Pressure washed or steam cleaned approximately 46,464 linear feet

Beautification

- Collaborated with the Recreation and Parks Department to install Tivoli lights in Civic Center Plaza trees.
- CCCBD was awarded a \$200,000 reimbursable grant to enhance the 200 block of Ivy Street and is now in search of working capital to complete the work.

Activation

- CCCBD designed and implemented its "Summer Concert Series" in Civic Center Plaza.
- Over the course of the holiday season CCCBD executed 22 free "Holiday Fanfare" concerts throughout the District at locations along Van Ness Avenue, in front of Bill Graham Civic Auditorium, and City Hall.
- In partnership with the Recreation and Parks Department, CCCBD organized the Civic Center Plaza Holiday Tree Lighting event curating a speaking program followed with performances by the Gay and Lesbian Choir and the Conservatory of Music.

Administration

- CCCBD embarked on expanding its stewardship role in Civic Center in partnership with several public and private sector stakeholders including: City's Real Estate Division, the Recreation and Parks Departments, the Office of Economic and Workforce Development, Public Works and Planning to ensure the success of
 - o the new Civic Center playgrounds
 - o the new café kiosk
 - o the Civic Center Commons Initiative
- Worked with OEWD to develop and implement a process to modify the District's Management Plan
- Entered into a management agreement for services with the neighboring Central Market CBD.
 - O Staffing now includes direction and expertise from an Executive Director, a Project Director, an Accountant, a Part-time Marketing & Communications consultant, and a part-time Programming Manager for Civic Center Commons.
- The 15-member Board remained the same throughout the year as did the Committees: Executive, Services and Capital Improvements & Planning.

CCCBD Annual Budget Analysis

OEWD's staff reviewed the following budget related benchmarks for CCCBD:

- **BENCHMARK 1:** Whether the variance between the budget amounts for each service category was within 10 percentage points from the budget identified in the Management Plan (Agreement for the Administration of the "Civic Center Community Benefit District", Section 3.9 Budget).
- BENCHMARK 2: Whether one percent (1%) of actuals came from sources other than assessment revenue (CA Streets & Highways Code, Section 36650(B) (6); Agreement for the Administration of the "Civic Center Community Benefit District", Section 3.4 Annual Reports).
- **BENCHMARK 3:** Whether the variance between the budget amount and actual expenses within a fiscal year was within 10 percent (Agreement for the Administration of the "Civic Center Community Benefit District", Section 3.9 Budget.
- **BENCHMARK 4:** Whether CCCBD is indicating the amount of funds to be carried forward into the next fiscal year and designating projects to be spent in current fiscal year (CA Streets & Highways Code, Section 36650(B)(5)

FY 2016-2017

BENCHMARK 1: Whether the variance between the budget amounts for each service category was within 10 percentage points from the budget identified in the Management Plan

ANALYSIS: *CCCBD met this requirement. See table below.*

Service Category	Management Plan Budget	% of Budget	FY 2016-2017 Budget	% of Budget	Variance Percentage Points
Safety	\$357,495	51.66%	\$435,807.36	53.13%	+1.46
Cleaning Program	\$139,890	20.22%	\$173,878.50	21.20%	+0.98%
Beautification	\$22,876	3.31%	\$25,624.38	3.12%	-0.18%

TOTAL	\$691,964	100.00%	\$820,284.49	100%	
Administration	\$147,622	21.33%	\$157,797.87	19.24%	-2.10%
Activation of Public Places	\$24,081	3.48%	\$27,177.38	3.31%	-0.17%

BENCHMARK 2: Whether one percent (1%) of actuals came from sources other than assessment revenue

ANALYSIS: <u>CCCBD met this requirement.</u> Assessment revenue was \$821,806.09 or 96.44% of actuals and non-assessment revenue was \$30,342.72 or 3.56% of actuals. See table below.

Revenue Sources	FY 2016-2017 Actuals	% of Actuals	
Assessment Revenue	\$821,806.09		
Total assessment revenue	\$821,806.09	96.44%	
Fee for Service	\$30,000		
Interest Earned	\$342.72		
Other	\$0.00		
Total non-assessment revenue	\$30,342.72	3.56%	
Total	\$852,148.81	100%	

BENCHMARK 3: Whether the variance between the budget amount and actual expenses within a fiscal year was within 10 percentage points

ANALYSIS: CCCBD met this requirement. See table below.

Service Category	FY 2016-2017 Budget	% of Budget	FY 2016-2017 Actuals	% of Actuals	Variance Percentage Points
Safety	\$ 435,807.36	53.13%	\$ 454,980.35	50.19%	-2.94%
Cleaning Program	\$ 173,878.50	21.20%	\$ 153,196.67	16.90%	-4.30%
Beautification	\$ 25,624.38	3.12%	\$ 11,451.96	1.26%	-1.86%
Activation of Public Places	\$ 27,177.38	3.31%	\$ 44,962.50	4.96%	+1.65%

Administration	\$ 157,796.87	19.24%	\$ 241,895.42	26.68%	+7.45%
TOTAL	\$ 820,284.49		\$ 906,486.90		

BENCHMARK 4: Whether CCCBD is indicating the amount of funds to be carried forward into the next fiscal year and designating projects to be spent in current fiscal year

ANALYSIS: *CCCBD met this requirement. See table below.*

FY 2016-17 Carryover Disbursement	\$ 367,877.00	To be used in FY 2017-2018
Safety Program	\$195,448.66	\$195,448.66
Cleaning Program	\$77,980.14	\$77,980.14
Beautification	\$11,491.89	\$11,491.89
Activation of Public Spaces	\$12,188.37	\$12,188.37
Administration	\$70,767.93	\$70,767.93
Total Designated Amount	\$ 367,877.00	\$ 367,877.00

Findings and Recommendations

CCCBD has met all of its required benchmarks as defined on page 7 of this memo. CCCBD has made great strides partnering with new public and private sector partners to improve Civic Center, most notable through the Civic Center Commons initiative. CCCBD has begun its renewal process and looks forward to expanding its stewardship role in the District.

Since bringing on Ms. Everwine as the Executive Director of the CBD, the organization has greatly increased its capacity to partner with public, private, and non-profit actors on specific initiatives — most notably, the Civic Center Commons. Additionally, Ms. Everwine's leadership and experience has put the CBD in a strong position to address future growth opportunities, both under the current term and in the upcoming renewal, in a sustainable manner.

Conclusion

CCCBD has continued to successfully supplement the City's baseline cleaning and maintenance services and to sponsor events and programs in the District. Board and current staff have worked diligently to carry out its mission and strengthen the organization for the future.

BOARD of SUPERVISORS



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. 554-5184
Fax No. 554-5163
TDD/TTY No. 554-5227

MEMORANDUM

TO:

Ben Rosenfield, City Controller, Office of the Controller

Joaquin Torres, Director, Office of Economic and Workforce Development

FROM:

John Carroll, Assistant Clerk, Government Audit and Oversight

Committee, Board of Supervisors

DATE:

October 10, 2018

SUBJECT:

LEGISLATION INTRODUCED

The Board of Supervisors' Government Audit and Oversight Committee has received the following proposed legislation, introduced by Supervisor Kim on October 2, 2018:

File No. 180963

Resolution receiving and approving an annual report for the Civic Center Community Benefit District for FY2016-2017, submitted as required by the Property and Business Improvement District Law of 1994 (California Streets and Highways Code, Sections 36600, et seq.), Section 36650, and the District's Management Agreement with the City, Section 3.4.

If you have any comments or reports to be included with the file, please forward them to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102.

c: Todd Rydstrom, Office of the Controller Ken Rich, Office of Economic and Workforce Development J'Wel Vaughan, Office of Economic and Workforce Development Lisa Pagan, Office of Economic and Workforce Development **Print Form**

Introduction Form

By a Member of the Board of Supervisors or Mayor



2018 OCT -2 Time stamp or meeting date

I hereby submit the following item for introduction (select only one):	tonguinaduran projesti
✓ 1. For reference to Committee. (An Ordinance, Resolution, Motion or Charter Amendment).	**************************************
2. Request for next printed agenda Without Reference to Committee.	
3. Request for hearing on a subject matter at Committee.	
4. Request for letter beginning: "Supervisor	inquiries"
5. City Attorney Request.	
6. Call File No. from Committee.	
7. Budget Analyst request (attached written motion).	
8. Substitute Legislation File No.	
9. Reactivate File No.	
10. Topic submitted for Mayoral Appearance before the BOS on	
Please check the appropriate boxes. The proposed legislation should be forwarded to the following Small Business Commission	
Planning Commission Building Inspection Commission	
Note: For the Imperative Agenda (a resolution not on the printed agenda), use the Imperative I	Form.
Sponsor(s):	
Kim	
Subject:	
Civic Center Community Benefit District - Annual Report for FY 2016-2017	
The text is listed:	d in the desired American
Attached	
Signature of Sponsoring Supervisor:	

For Clerk's Use Only